



EMERGENCY & COMMUNITY SERVICES COMMITTEE REPORT 17-013

AS AMENDED BY COUNCIL ON DECEMBER 8, 2017

1:30 pm

Thursday, December 7, 2017

Council Chambers

Hamilton City Hall

71 Main Street West, Hamilton

Present: Councillors A. Johnson (Chair), J. Farr, M. Green,
S. Merulla (Vice Chair), T. Jackson, D. Skelly, T. Whitehead
and J. Partridge

THE EMERGENCY AND COMMUNITY SERVICES COMMITTEE PRESENTS REPORT 17-013 AND RESPECTFULLY RECOMMENDS:

**1. Ontario Works French Language Services Compliance Report
(CS11038(b)) (City Wide) (Item 5.1)**

That the Ontario Works French Language Services Compliance Report attached as Appendix A to E&CS Report 17-013 be approved.

2. Cardiac Safe City and CPR Training (CES17044) (City Wide) (Item 5.2)

That Report CES17044 respecting Cardiac Safe City and CPR Training, be received.

**3. Emergency Management Program By-law and Emergency Plan
(CES17045) (City Wide) (Item 5.3)**

That the updated Emergency Management Program By-law, attached as Appendix B to E&CS Report 17-03, which has been prepared in a form satisfactory to the City Solicitor, be enacted by City Council.

4. Legal Aid Ontario: Cuts to Immigration and Refugee Law Services (CES17051) (City Wide) (Outstanding Business List) (Item 5.4)

That Report CES17051 respecting Legal Aid Ontario: Cuts to Immigration and Refugee Law Services, be received.

That the provincial Legal Aid issue and the impact on the marginalized tenants facing gentrification aspects with landlords be referred to the provincial summit series hosted by Hamilton City Council.

5. Seniors' Advisory Committee Minutes – October 6, 2017 – Endorsement of the Dynamic Symbol of Access (Item 5.5(c))

WHEREAS, The Forward Movement, an advocacy and awareness campaign working to get Ontario to legally adopt the Dynamic Symbol of Access (DSA) as an alternative to the currently used International Symbol of Access (ISA); and,

WHEREAS, the new image shows movement, a symbolic action that emphasizes differing abilities, and this reframes the way society views and interacts with persons with a disability;

THEREFORE BE IT RESOLVED:

- (a) That the City of Hamilton adopt the Dynamic Symbol of Access, for use in city-owned properties; and,
- (b) That a letter be sent to the Minister of Municipal Affairs and Housing and the Minister of Accessibility, encouraging the province to adopt the Dynamic Symbol of Access.

6. Information on the Follow Up to Employment Services Review (HUR17025) (City Wide) (Outstanding Business List) (Item 5.7)

That Report HUR17025 respecting Information on the Follow Up to Employment Services Review, be received.

7. Home for Good (CES17042(a)) (City Wide) (Item 5.8)

- (a) That the General Manager of Community and Emergency Services or designate be authorized to enter into and execute an Agreement with the Ontario Minister of Housing to administer the Home for Good (HFG) Program as of September 11, 2017 and any ancillary agreements required to give effect thereto in a form satisfactory to the City Solicitor; and,
- (b) That the General Manager of the Community and Emergency Services Department or designate be authorized:

- (i) To approve funding for initiatives in alignment with City's Expression of Interest (EOI) application to the Provincial HFG Program and the priorities identified in Hamilton's Housing and Homelessness Action Plan and Homelessness Partnering Strategy 2014-2019 Community Plan; and,
- (ii) To implement spending caps, benefit frequency limits, or other controls necessary to ensure costs are contained within the approved budgeted amount.

8. Xperience Annex Update (CES15046(c)) (City Wide) (Item 7.2)

That Report CES15046(c) respecting Xperience Annex Update, be received.

9. Information on the Installation of Hearing Loops in Public Facilities (HUR17023/CES17041(a)) (City Wide) (Outstanding Business List) (Item 7.3)

That Report HUR17023/CES17041(a) respecting Information on the Installation of Hearing Loops in Public Facilities, be received.

10. Requiring the City of Hamilton to be More Accessible to the Hearing Impaired (Item 9.1)

WHEREAS, According to Statistics Canada, 40% of adults aged 20 to 79 have hearing loss in one or both ears;

WHEREAS, The Ontario Building Code requires that buildings of assembly occupancy with an area of more than 100 m² and an occupant load of more than 75 shall be equipped with assistive listening systems encompassing the entire seating area;

WHEREAS, Hearing Loops provide a direct signal to hearing aids, remove unwanted background noise, and eliminate the need for alternative headset/receiver devices for citizens who are hearing impaired;

WHEREAS, other cities have mandated Hearing Loop technology, including New York City, where City Council recently passed legislation requiring that public assembly areas constructed or renovated using city dollars must install Hearing Loop technology.

WHEREAS, requiring Hearing Loops in publicly owned buildings would make Hamilton a leader in inclusivity and accessibility, and set an example for other municipalities across Canada;

WHEREAS, the installation of Hearing Loops in public buildings exemplifies the City of Hamilton's vision to be the best place to raise a child and age successfully;

THEREFORE BE IT RESOLVED:

- (a) That **IEC 60118 Compliant** Hearing Loops be required in all newly constructed or renovated City of Hamilton public assembly areas equipped with sound systems and access to microphones; and,
- (b) That an inventory of existing public assembly areas within the City of Hamilton with sound systems and microphones be presented to the Emergency and Community Services Committee, and that priority locations for hearing loops installation, costs, and potential funding sources be identified (including government grants).

11. 2018 Budget Submission – Housing and Homelessness Advisory Committee (CES17049) (City Wide) (Item 7.4)

That the Housing and Homelessness Advisory Committee 2018 base budget submission attached as Appendix C to E&CS Report 17-013 in the amount of \$1,000 be approved and referred to the 2018 budget process for consideration.

12. Seniors Advisory Committee 2018 Budget Submission (HUR17027) (City Wide) (Item 7.5)

That the Seniors Advisory Committee (SAC) 2018 base budget submission, attached as Appendix D to E&CS Report 17-013, in the amount of \$1,500.00 be approved and forwarded to the 2018 budget process (General Issues Committee (GIC)).

13. City of Hamilton Veterans Committee 2018 Budget Submission (PED17212) (City Wide) (Item 7.6)

That the Hamilton Veterans Committee 2018 base budget submission, attached as Appendix 'A' to Report PED17212, in the amount of \$30,000, be approved and referred to the 2018 Budget process for consideration.

14. Incentives for Affordable Rental Housing Development (CES17013) (City Wide) (Outstanding Business List) (Item 8.1)

That Report CES17013 respecting Incentives for Affordable Rental Housing Development, be received.

15. Wentworth Lodge – Long Term Care – Resident Quality Inspection (RQI) (CES17040) (Ward 13) (Item 8.2)

That Report CES17040 respecting Wentworth Lodge – Long Term Care – Resident Quality Inspection (RQI), be received.

16. Children's & Home Management Services (CHMS) Staffing Needs (CES17050) (City Wide) (Item 8.3)

- (a) That an increase in staff complement of 1.0 Full-Time Equivalent (FTE) Early Years Strategy Specialist, to meet the additional provincial and federal obligations, funded 100% through the Ministry of Education in the amount of \$103,190, be approved;
- (b) That an increase in staff complement of 1.0 Full-Time Equivalent (FTE) Early Years Quality Analyst, to meet the additional provincial and federal obligations, funded 100% through the Ministry of Education in the amount of \$95,970, be approved;
- (c) That an increase in staff complement of 1.0 Full-Time Equivalent (FTE) Program Analyst, to meet the additional provincial and federal obligations, funded 100% through the Ministry of Education in the amount of \$91,390, be approved;
- (d) That an increase in staff complement of 1.0 Full-Time Equivalent (FTE) Red Hill: Teacher, to meet the additional provincial and federal obligations, funded 100% through the Ministry of Education in the amount of \$79,340, be approved;
- (e) That an increase in staff complement of 1.0 Full-Time Equivalent (FTE) Senior Policy Analyst, to meet the additional provincial and federal obligations, funded 100% through the Ministry of Education in the amount of \$109,080, be approved; and,
- (f) That an increase in staff complement of 1.0 Full-Time Equivalent (FTE) Subsidy Eligibility Worker (bilingual), to meet the additional provincial and federal obligations, funded 100% through the Ministry of Education in the amount of \$85,030, be approved.

17. Appointment of the Chair and Vice-Chair for 2018 (Item 11.1)

- (a) That Councillor Merulla be appointed as the Chair of the Emergency and Community Services Committee for 2018.
- (b) That Councillor Farr be appointed as the Vice-Chair of the Emergency and Community Services Committee for 2018.

FOR INFORMATION:

(a) CHANGES TO THE AGENDA (Item 1)

The Committee Clerk advised of the following changes to the agenda:

1. ADDED DELEGATION REQUESTS (Item 4)

- 4.2 Karen Glass, Ministry of Community and Social Services, respecting Ontario Basic Income Pilot Update
- 4.3 John Parker, Hamilton Health Sciences, respecting Partnerships with the Xperience Annex (Item 7.2)
- 4.4 Riccardo Persi, Liuna Union Local 837, respecting Partnerships with the Xperience Annex (Item 7.2)
- 4.5 Denise Christopherson and Medora Uppal, YWCA Hamilton, respecting the YWCA Hamilton's Transitional Living Program
- 4.6 Jim Vanderveken, Mohawk College, respecting the Xperience Annex Presentation (Item 7.2)

2. MOVED ITEMS

- 6.1 Delegation from Cameron Kroetsch respecting Affordable Housing Options at 210 Main Street East, to be heard when the Committee considers Item 8.1.
- 6.2 Delegation from Lauren Brady respecting Affordable Housing Options at 210 Main Street East, to be heard when the Committee considers Item 8.1.

3. WITHDRAWN ITEMS

- 7.1 Hamilton Paramedic Service & Scouts Canada Partnership

The Agenda for the December 7, 2017 meeting of the Emergency & Community Services Committee was approved, as amended.

(b) DECLARATIONS OF INTEREST (Item 2)

None declared.

(c) APPROVAL OF MINUTES (Item 3)

(i) November 6, 2017 (Item 3.1)

The Minutes of the November 6, 2017 Emergency & Community Services Committee meeting were approved, as presented.

(d) DELEGATION REQUESTS (Item 4)

(i) Delegation Requests (Item 4.1 – 4.6)

The Delegation Requests from the following individuals, for the December 7, 2017 meeting of the Emergency & Community Services Committee, were approved:

1. Tom Cooper and Wayne Lewchuk respecting the 2018 North American Basic Income Guarantee Congress (Item 4.1)
2. Karen Glass, Ministry of Community and Social Services respecting the Ontario Basic Income Guarantee Pilot Update (Item 4.2)
3. John Parker, Hamilton Health Sciences, respecting Partnerships with the Xperience Annex, to be heard when the Committee considers Item 7.2. (Item 4.3)
4. Riccardo Persi, Liuna Union Local 837, respecting Partnerships with the Xperience Annex, to be heard when the Committee considers Item 7.2. (Item 4.4)
5. Denise Christopherson and Medora Uppal, YWCA Hamilton, respecting the YWCA Hamilton's Transitional Living Program. (Item 4.5)
6. Jim Vanderveken, Mohawk College, respecting the Xperience Annex Presentation, to be heard when the Committee considers Item 7.2. (Item 4.6)

(e) CONSENT ITEMS (Item 5)

(i) Emergency Management Program By-law and Emergency Plan (CES17045) (City Wide) (Item 5.3)

The Recommendation in Report CES17045 was amended to remove sub-sections (a) and (b) and replace it with the following wording:

That the updated Emergency Management Program By-law, attached as Appendix "A" to Report CES17045, which has been prepared in a form satisfactory to the City Solicitor, be enacted by City Council.

(ii) Seniors Advisory Committee Minutes (Item 5.5(a), (b) and (c))

The Seniors Advisory Committee Minutes dated June 2, 2017, September 8, 2017 and October 6, 2017, were received.

For disposition of this matter, please refer to Item 5.

(iii) Hamilton Veterans Committee Minutes (Item 5.6)

The Hamilton Veterans Committee Minutes dated September 26, 2017, were received.

(iv) Home for Good (CES17042a) (City Wide) (Item 5.8)

WHEREAS, a percentage of homeless individuals choose to be homeless;

WHEREAS, many variables including, but not limited to, mental health issues, lead to choosing homelessness;

THEREFORE BE IT RESOLVED:

That staff report back on the percentage of homelessness that is based on choice and what the contributing factors are.

For disposition of this matter, please refer to Item 7.

(v) Housing and Homelessness Advisory Committee Minutes (Item 5.9)

The Housing and Homelessness Advisory Committee Minutes dated September 5, 2017, were received.

(f) PUBLIC HEARINGS / DELEGATIONS (Item 6)

(i) Tom Cooper and Wayne Lewchuk, respecting the North American Basic Income Guarantee Congress (Item 6.3)

Tom Cooper, Hamilton Roundtable for Poverty Reduction, and Alana Baltzer, Hamilton resident, addressed the Committee respecting the 2018 North American Basic Income Guarantee Congress.

The Delegation from Tom Cooper, Hamilton Roundtable for Poverty Reduction, and Alana Baltzer, Hamilton resident, respecting the 2018 North American Basic Income Guarantee Congress, was received.

(ii) Karen Glass, Ministry of Community and Social Services, respecting Ontario Basic Income Pilot Update (Item 6.4)

Karen Glass, Ministry of Community and Social Services, addressed the Committee respecting Ontario Basic Income Pilot.

The Delegation from Karen Glass, Ministry of Community and Social Services, respecting Ontario Basic Income Pilot, was received.

(iii) Denise Christopherson and Medora Uppal, YWCA Hamilton, respecting the YWCA Hamilton's Transitional Living Program (Item 6.7)

Denise Christopherson and Medora Uppal, YWCA Hamilton, addressed the Committee respecting the YWCA Hamilton's Transitional Living Program.

The Delegation from Denise Christopherson and Medora Uppal, YWCA Hamilton, respecting the YWCA Hamilton's Transitional Living Program, was received.

(g) PRESENTATIONS (Item 7)

(i) Xperience Annex Update (CES15046(c)) (City Wide) (Item 7.2)

John Parker, Hamilton Health Sciences, addressed the Committee respecting Partnerships with the Xperience Annex.

The Delegation from John Parker, Hamilton Health Sciences, respecting Partnerships with the Xperience Annex, was received.

Riccardo Persi, Liuna Union Local 837, addressed the Committee respecting Partnerships with the Xperience Annex.

The Delegation from Riccardo Persi, Liuna Union Local 837 respecting Partnerships with the Xperience Annex, was received.

Jim Vanderveken, Mohawk College, addressed the Committee respecting the Xperience Annex.

The Delegation from Jim Vanderveken, Mohawk College, respecting the Xperience Annex, was received.

Irene Heffernan, Senior Project Manager, Neighbourhoods & Community Initiatives Division, Tasneem Albaba, Youth Engager, and Carla Borstad-Klassan, CBK Partners, addressed the Committee respecting the Xperience Annex Update, with the aid of a PowerPoint Presentation.

The presentation on Report CES15046(c) respecting Xperience Annex Update, was received.

A copy of the presentation is available at www.hamilton.ca.

For disposition of this matter, please refer to Item 8.

(ii) Information on the Installation of Hearing Loops in Public Facilities (HUR17023/CES17041(a)) (City Wide) (Outstanding Business List) (Item 7.3)

Jodi Koch, Manager, Talent & Diversity, addressed the Committee respecting Information on the Installation of Hearing Loops in Public Facilities.

The presentation on Report HUR17023/CES17041(a) respecting Information on the Installation of Hearing Loops in Public Facilities, was received.

For disposition of this matter, please refer to Item 9.

Item 9.1, Motion respecting Requiring the City of Hamilton to be more accessible to the hearing impaired, was moved up in the agenda to be heard at this time.

The Motion CARRIED on the following Standing Recorded Vote:

Yeas:	A. Johnson, Farr, Green, Merulla, Jackson, Skelly, Whitehead
Total:	7
Absent:	Partridge
Total:	1

For disposition of this matter, please refer to Item 10.

(iii) 2018 Budget Submission – Housing and Homelessness Advisory Committee (CES17049) (City Wide) and Annual Presentation (Item 7.4)

Julia Verbitsky, Chair of the Housing and Homelessness Advisory Committee, addressed the Committee respecting the Annual Presentation, with the aid of PowerPoint Presentation.

The Housing and Homelessness Advisory Committee Annual Presentation, was received.

A copy of the presentation is available at www.hamilton.ca.

For disposition of this matter, please refer to Item 11.

(iv) Seniors Advisory Committee 2018 Budget Submission (HUR17027) (City Wide) and Annual Presentation (Item 7.5)

Bob Thomson, Chair, Seniors Advisory Committee, addressed the Committee respecting the Seniors Advisory Committee Annual Presentation, with the aid of speaking notes.

The Seniors Advisory Committee Annual Presentation, was received.

A copy of the speaking notes are available at www.hamilton.ca.

For disposition of this matter, please refer to Item 12.

Councillor A. Johnson relinquished the Chair to Councillor Farr.

(v) City of Hamilton Veterans Committee 2018 Budget Submission (PED17212) (City Wide) and Annual Presentation (Item 7.6)

The Hamilton Veterans Committee Annual Presentation, was TABLED to the January 22, 2018 meeting.

For disposition of this matter, please refer to Item 13.

(h) DISCUSSION ITEMS (Item 8)

(i) Incentives for Affordable Rental Housing Development (CES17013) (City Wide) (Outstanding Business List) (Item 8.1)

Cameron Kroetsch and Lauren Brady, addressed the Committee respecting Affordable Housing Options at 210 Main Street East, with the aid of a PowerPoint Presentation.

The Delegation from Cameron Kroetsch and Lauren Brady, was received.

A copy of the presentation is available on the City's website at www.hamilton.ca or through the Office of the Clerk.

City Staff was directed to prepare a brief information update on the different models to define rental housing affordability.

For disposition of this matter, refer to Item 14.

(i) GENERAL INFORMATION/OTHER BUSINESS (Item 11)

(i) Outstanding Business List (Item 11.2)

The following changes to the Emergency and Community Services Committee Outstanding Business List, were approved:

(a) Items Requiring New Due Dates:

- (i) Item "G" - Co-ordinated Access System for Social Housing**
Current Due Date: October 23, 2017
Proposed New Due Date: January 22, 2018

- (ii) Item "O" - Rolston Neighbourhood Action Plan
Current Due Date: November 2017
Proposed New Due Date: June 2018
 - (iii) Item "W" - Proposal to Leverage Section 95 Properties to Create New Affordable Housing
Current Due Date: November 20, 2017
Proposed New Due Date: March 26, 2018
 - (iv) Item "AA" - Resolution from the City of Welland re: the Development of Provincial Legislation for Private Supportive Living Accommodations
Current Due Date: December 7, 2017
Proposed New Due Date: March 26, 2018
 - (v) Item "BB" - Residential Care Facilities Subsidy Program
Current Due Date: November 20, 2017
Proposed New Due Date: January 22, 2018
 - (vi) Item "CC" - Fire Underwriters Survey (FUS) Insurance Grading Review
Current Due Date: Q2 2018
Proposed New Due Date: June 11, 2018
 - (vii) Item "EE" - Gateway Arena Purchase
Current Due Date: October 5, 2017
Proposed New Due Date: January 22, 2018
 - (viii) Item "FF" - Ministry of Housing re: Re-introduction of the Promoting Affordable Housing Act, 2016
Current Due Date: November 20, 2017
Proposed New Due Date: June 11, 2018
 - (ix) Item "LL" - Heat Response Plan Initiative
Current Due Date: November 20, 2017
Proposed New Due Date: March 26, 2018
 - (x) Item "MM" - Ambulance Dispatch Services
Current Due Date: December 7, 2017
Proposed New Due Date: February 12, 2018
 - (xi) Item "SS" - Poverty Reduction Investment Plan
Current Due Date: TBD
Proposed New Due Date: June 2018
- (b) Items to be Removed:
- (i) Item "S" - Neighbourhood Engagement Matching Grant

Program Extension
(Addressed as Item 7.1 on the November 6, 2017 agenda)

- (ii) Item "KK" - Senior's Advisory Committee request regarding Hearing Loops
(Addressed as Item 7.3 on the December 7, 2017 agenda)
- (iii) Item "OO" - Adequate Funding to Legal Aid Ontario to Avoid Cuts to its Immigration and Refugee law services
(Addressed as Item 5.4 on the December 7, 2017 agenda)
- (iv) Item "PP" - "I Am Committed" Poster Campaign - Diversity Audit
(Addressed as Item 5.7 on the December 7, 2017 agenda)
- (v) Item "TT" - Information on the Installation of Hearing Loops in Public Facilities
(Addressed as Item 7.3 on the December 7, 2017 agenda)

(ii) Update from Chief Sanderson (Added Item 11.3)

The update from Chief Sanderson respecting the recent shooting of Yousif Al –Hasnani, was received.

(j) ADJOURNMENT (Item 13)

There being no further business, the Emergency & Community Services Committee was adjourned at 6:13 p.m.

Respectfully submitted,

Councillor A. Johnson
Chair, Emergency & Community
Services Committee

Councillor J. Farr

Acting Chair, Emergency &
Community Services Committee

Lisa Chamberlain
Legislative Coordinator
Office of the City Clerk