



## **EMERGENCY & COMMUNITY SERVICES COMMITTEE REPORT 15-010**

1:30 p.m.

Tuesday, December 8, 2015

Council Chamber

Hamilton City Hall

71 Main Street West

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**Present:** Councillor T. Whitehead, Chair  
Councillor M. Green, Vice-Chair  
Councillors J. Farr, T. Jackson, A. Johnson, and S. Merulla

**Regrets:** Councillor J. Partridge – City Business

**Also in  
Attendance:** Councillor C. Collins

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### **THE EMERGENCY AND COMMUNITY SERVICES COMMITTEE PRESENTS REPORT 15-010 AND RESPECTFULLY RECOMMENDS THE FOLLOWING:**

- 1. Use, Renovation and Replacement Study for Hamilton Recreation and Public-Use Facilities (Indoor Study) Phase 1 Update (CES07068(c)) (City Wide) (Item 5.1)**

That report CES07068(c) regarding the Use, Renovation and Replacement Study for Hamilton Recreation and Public-Use Facilities (Indoor Study) Phase 1 Update, be received.

- 2. Hamilton's Plan for an Age-Friendly City Update (CES14053(a)) (City Wide) (Item 5.2)**

That report CES14053(a) regarding Hamilton's Plan for an Age-Friendly City Update, be received.

- 3. Renewal of Funding Agreement with Social Planning and Research Council for Community Development (CES15058) (City Wide) (Item 5.3)**

(a) That the City of Hamilton fund the Social Planning and Research Council of Hamilton for community development support for the Neighbourhood Action Strategy from January 1, 2016 to December 31, 2017 in the amount of \$122,500, to be funded from the Neighbourhood Action Strategy Fund (project #2051255204); and,

- (b) That the General Manager of Community and Emergency Services be authorized and directed to execute the renewal of the funding agreement between the City of Hamilton and the Social Planning and Research Council, in a form satisfactory to the City Solicitor.
- 4. Hamilton Veterans Committee – 2016 Advisory Committee Budget Submission (PED15194) (City Wide) (Item 5.4)**

That the Hamilton Veterans Committee 2016 base budget submission attached as Appendix “A” to Report PED15194 in the amount of \$30,000, be approved and referred to the 2016 Budget process for consideration.

**5. DELEGATION (Item 6)**

**(i) Funding Request from Good Shepherd and YWCA (Item 6.1)**

*That the funding requests from the Good Shepherd and the additional funding request from the YWCA, be referred to the 2016 budget process for consideration.*

**6. Implications of Housing Crisis on Emergency Shelter Services (CES15061) (City Wide) (Item 8.3)**

- (a) That the General Manager, Community and Emergency Services Department, or designate, be authorized and directed to reallocate funding in the amount of \$110,000 from the Housing Stability Benefit within the 2016 Community Homelessness Prevention Initiative budget to Good Shepherd Centres to deliver a shelter diversion program for families at imminent risk of homelessness;
- (b) That the General Manager, Community and Emergency Services Department, or designate, be authorized and directed to reallocate funding in the amount of \$150,000 from the Housing Stability Benefit within the 2016 Community Homelessness Prevention Initiative budget to Good Shepherd Centre to deliver a more flexible housing stability benefit to support families participating in the shelter diversion program;
- (c) That the General Manager, Community and Emergency Services Department, or designate, be authorized and directed to execute any agreements necessary to give effect to Recommendation (a) and (b) of Report CES15061, prepared in a form satisfactory to the City Solicitor;
- (d) That the Mayor, on behalf of Council, send a letter to the Honourable Helena Jaczek, Minister of Community and Social Services, to request that she take action to address the occupancy pressures within the Violence Against Women (VAW) services which is creating financial pressures for the Community Homelessness Prevention Initiative in the City of Hamilton; and

- (e) That the Mayor, on behalf of Council, send a letter to the Honourable Ted McMeekin, Minister of Municipal Affairs and Housing, to advocate for additional funding through the Community Homelessness Prevention Initiative to address the pressures in services for people experiencing homelessness in Hamilton.
- 7. Hamilton Paramedic Service – Service Delivery Update November 2015 (Period January 1 through September 30, 2015) (CES15059) (City Wide) (Item 7.1)**
- That report CES15059 regarding Hamilton Paramedic Service – Service Delivery Update November 2015 (Period January 1 through September 30, 2015), be received.
- 8. Community and Emergency Services Work Environment Survey (CES15062) (City Wide) (Item 7.2)**
- That report CES15062 regarding Community and Emergency Services Work Environment Survey, be received.
- 9. Hamilton Youth Advisory Committee (HYAC) (CES15056) (City Wide) (Item 8.1)**
- (a) That the Hamilton Youth Advisory Committee be put in abeyance until the fourth quarter (Q4) of 2016 such that staff are able to complete a full review of the Hamilton Youth Advisory Committee and determine an approach or model for municipally supported youth engagement; and*
- (b) That staff be requested to provide quarterly updates to the Emergency and Community Services Committee throughout 2016 on this matter.*
- 10. Community Paramedic Program (CES15060) (City Wide) (Item 8.2)**
- That the Paramedic Service complement be adjusted by decreasing 1 FTE Paramedic Supervisor position and increasing the Community Paramedic positions by 2.0 FTEs with no additional levy impact.

**11. Appointment of 2016 Emergency and Community Services Committee Chair and Vice Chair (Item 9.1)**

- a) That Councillor Green be appointed as the Emergency and Community Services Committee Chair for 2016; and
- b) That Councillor Aidan Johnson be appointed as the Emergency and Community Services Committee Vice Chair for 2016.

**12. Interview Sub-Committee to the Emergency and Community Services Committee (Item 9.2)**

- (a) That an Interview Sub-committee reporting to the Emergency and Community Services Committee be established to review and consider the applications received for the following Advisory Committees:

- (i) Hamilton Veteran's Committee

- ~~(ii) **Hamilton Youth Advisory Committee**~~

- (iii) Seniors Advisory Committee

- (iv) Housing and Homelessness Advisory Committee

- (b) That the following five Councillors be appointed to the Interview Sub-Committee to the Emergency and Community Services Committee for the balance of the 2014-2018 term of Council:

- (i) Councillor Jackson

- (ii) Councillor Merulla

- (iii) Councillor Green

- (iv) Councillor A. Johnson (alternate member)

- (v) Councillor Whitehead (alternate member)

**13. Motion Respecting West Harbour City Owned Lands (Item 10.1)**

WHEREAS the City of Hamilton's Strategic Plan recognizes and supports the need for new affordable housing units as one of the City's top priorities (Strategic Action xi for Objective 1.5);

WHEREAS the City's Housing and Homelessness Action Plan, approved in December of 2013, targets an aggressive 50% reduction in the Access to Housing Waitlist by 2023;

WHEREAS the Access to Housing Waitlist continues to grow at an alarming wait with over 5,700 families, seniors and individuals currently on the list;

WHEREAS the City's Housing and Homelessness Action Plan emphasizes the need to upgrade the physical quality of the existing affordable housing stock in Hamilton as well as the need to provide new affordable housing units;

WHEREAS the City of Hamilton's Capital Budget lacks capacity to substantially enhance the current block funding resources provided to the Housing Services Division and City Housing Hamilton;

WHEREAS the City's 2016 Capital Budget documents recognizes and identifies the need to target capital investments in rehabilitation programs including but not limited to 'affordable housing';

WHEREAS the City's 2016 Capital Budget document identifies City Housing Services and City Housing Hamilton as significant City-wide services "which have not been accounted for in whole or in part with regards to the financing plans" (Book 1, pg. 17);

WHEREAS the City's 2016 Capital Budget document clearly outlines the infrastructure deficit in the area of the provision of affordable housing stating "without an additional source of funding, social housing providers have limited options to deal with the rising cost of capital and emergency repairs"(Book 1, pg. 27);

WHEREAS the City of Hamilton is currently servicing a number of City owned properties in the West Harbour area for the planned sale and development of new commercial and residential projects; and

WHEREAS the sale of said properties will generate one time revenues for the City of Hamilton;

**THEREFORE BE IT RESOLVED:**

- a) That staff prepare a report for the consideration of the Emergency and Community Services Committee and thereafter Council that investigates dedicating the funds generated from the sale of City owned properties in the West Harbour area to the rehabilitation of the City's existing affordable housing stock, and/or the provision of new affordable housing units;
- b) That the report include an investment strategy referencing the City's Housing and Homelessness Action Plan strategies and targets; and
- c) That the report include an inventory of the aforementioned lands, with approximate current market values.

**FOR THE INFORMATION OF COUNCIL:**

**(a) CHANGES TO THE AGENDA (Item 1)**

The Legislative Coordinator advised of the following changes to the agenda:

**DATE CHANGE REQUESTED BY DELEGATION (ITEM 4)**

- 4.1 Mr. Lawrence Fitzsimmons, has requested that his deputation be postponed to a future meeting, of the Emergency and Community Services Committee, as he was unable to attend today's meeting due to personal reasons.

**ADDED STAFF RECOMMENDATION TO DISCUSSION ITEM (ITEM 8)**

- 8.1 Hamilton Youth Advisory Committee (HYAC) (CES15056) (City Wide)

Staff have noted the omission of the following staff recommendation within the staff report (Item 8.1) respecting the Hamilton Youth Advisory Committee and request its consideration:

"That the Hamilton Youth Advisory Committee be put in abeyance until the fourth quarter (Q4) of 2016 such that staff are able to complete a full review of the Hamilton Youth Advisory Committee and determine an approach or model for municipally supported youth engagement."

The agenda for the December 8, 2015 meeting of the Emergency & Community Services Committee was approved as amended.

**(b) DECLARATIONS OF INTEREST (Item 2)**

There were no declarations of interest.

**(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 3)**

**(i) November 9, 2015 (Item 3.1)**

The Minutes of the November 9, 2015 Emergency and Community Services Committee meeting were approved, as presented.

**(d) DELEGATION REQUEST (Item 4)**

**(i) Request from Mr. Lawrence Fitzsimmons, regarding refugee relocation versus current in need citizens of Hamilton (For Future Meeting) (Item 4.1)**

The delegation request from Mr. Lawrence Fitzsimmons, regarding refugee relocation versus current in need citizens of Hamilton, was approved for a future meeting of the Emergency and Community Services Committee.

**(e) DELEGATIONS (Item 6)**

**Funding Request from Good Shepherd (Item 6.1)**

Brother Richard McPhee, from the Good Shepherd, appeared and presented information respecting homelessness and youth in Hamilton. Brother McPhee noted the following in his presentation:

- Youth in the community are the casualties of policy disputes between the City and senior governments;
- In 2014, 564 youth were served, with 52% involved with the child welfare system;
- Clinical mental health interventions required by 44% of youth were served;
- Successful early diversion programs prevented shelter overcapacity, facilitated rapid re-housing or a return to family home;
- Specifically related to Notre Dame CRC community benefits is the following:
  - In 2014, 165 youth diverted from shelter/streets - \$713,100 estimated savings to the shelter system;
  - The youth substance use program diverted 479 ED visits saving an estimated \$122,625;
  - No estimate of savings to police services and courts;
  - 13 youth graduated from the alternative high school program in 2015;
  - 49 are currently enrolled;

- Information respecting the current shelter landscape as well as the youth services funding gap was provided;
- A request to fund the gap was made in order to ensure continuity of service and to maintain the community capacity. The suggestion for the City lead process to have a city wide youth services review, and to ask the Province of Ontario to fund these programs as they align with new provincial priorities such as youth homelessness, youth leaving care (CAS, hospital), and provincial youth residential program review.

The presentation from Brother Richard McPhee, from the Good Shepherd, was received.

For disposition of this matter, refer to Item 5.

The agenda items be taken out of order for the consideration of Item 8.3, 'Implications of Housing Crisis on Emergency Shelter Services (CES15061) (City Wide), to take place at this time.

For disposition of this matter, refer to Item 6.

**(f) PRESENTATIONS (Item 7)**

**(i) Hamilton Paramedic Service – Service Delivery Update November 2015 (Period January 1 through September 30, 2015) (CES15059) (City Wide) (Item 7.1)**

Chief Mike Sanderson provided a presentation respecting the Hamilton Paramedic Service. The overview included information regarding:

- The 2015 budget enhancement;
- Implementation status – complete and pending;
- Peak staffing levels;
- Code zero events;
- Service demand;
- Transfer of Care;
- Response time performance; and
- Dispatch and summary.

The presentation respecting Hamilton Paramedic Service – Service Delivery Update November 2015 (CES15059), was received.

For disposition of this matter, refer to Item 7.



**(ii) Community and Emergency Services Work Environment Survey  
(CES15062) (City Wide) (Item 7.2)**

Joe-Anne Priel, General Manager of Emergency and Community Services, provided a presentation respecting the Community and Emergency Services Work Environment Survey . The overview included information regarding:

- The purpose of the survey;
- The survey tool itself, methods used and context;
- The response rate, and the respondents;
- A summary of survey questions;
- Percentage of types of responses; and
- Average scores per survey section; and
- Next steps.

The presentation respecting the Community and Emergency Services Work Environment Survey CES15062, was received.

For disposition of this matter, refer to Item 8.

**(g) Notices of Motion (Item 10)**

**(i) West Harbour City Owned Lands (Item 10.1)**

Councillor Farr introduced the following Notice of Motion:

WHEREAS the City of Hamilton's Strategic Plan recognizes and supports the need for new affordable housing units as one of the City's top priorities (Strategic Action xi for Objective 1.5);

WHEREAS the City's Housing and Homelessness Action Plan, approved in December of 2013, targets an aggressive 50% reduction in the Access to Housing Waitlist by 2023;

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WHEREAS the City of Hamilton is currently servicing a number of City owned properties in the West Harbour area for the planned sale and development of new commercial and residential projects; and

WHEREAS the sale of said properties will generate one time revenues for the City of Hamilton;

THEREFORE BE IT RESOLVED:

- d) That staff prepare a report for the consideration of the Emergency and Community Services Committee and thereafter Council that investigates dedicating the funds generated from the sale of City owned properties in the West Harbour area to the rehabilitation of the City's existing affordable housing stock, and/or the provision of new affordable housing units;
- e) That the report include an investment strategy referencing the City's Housing and Homelessness Action Plan strategies and targets; and
- f) That the report include an inventory of the aforementioned lands, with approximate current market values.

The Rules of Order were waived to allow for consideration of a motion at today's Emergency and Community Services committee meeting respecting West Harbour city owned lands.

For disposition of this matter, refer to Item 13.

**(g) ADJOURNMENT (Item 13)**

There being no further business, the Emergency & Community Services Committee meeting, was adjourned at 3:40 p.m.

Respectfully submitted,

Councillor T. Whitehead, Chair  
Emergency & Community Services Committee

Nancy Fiorentino  
Legislative Coordinator  
Office of the City Clerk