



City of Hamilton
ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES
COMMITTEE

Meeting #: 18-002
Date: February 13, 2018
Time: 4:00 p.m.
Location: Room 192 and 193, City Hall
71 Main Street West

Loren Kolar, Legislative Coordinator (905) 546-2424 ext. 2604

	Pages
1. APPROVAL OF AGENDA	
(Added Items, if applicable, will be noted with *)	
2. DECLARATIONS OF INTEREST	
3. APPROVAL OF MINUTES OF PREVIOUS MEETING	
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4. DELEGATION REQUESTS	
5. CONSENT ITEMS	
5.1 Built Environment Working Group Meeting Notes – December 5, 2017 (deferred from the January 16, 2018 meeting)	6
5.2 Housing Issues Working Group Update (no copy)	
5.3 Outreach Working Group Update (no copy)	
5.4 Transportation Working Group Meeting Notes (no copy)	

- 5.5 Wheelchair and Scooter Safety Working Group Update (no copy)

6. PUBLIC HEARINGS / DELEGATIONS

- 6.1 Presentation from the Canadian National Institute for the Blind (to be distributed) 10

7. STAFF PRESENTATIONS

- 7.1 2018 Point-in-Time Connection (to be distributed)
- 7.2 Snow Removal Processes and Policies (no copy)
- 7.3 Verbal Update on the Equitable Access to the City's Taxi System for All Persons with Disabilities (PED16232(b))

8. DISCUSSION ITEMS

9. MOTIONS

10. NOTICES OF MOTION

11. GENERAL INFORMATION / OTHER BUSINESS

- 11.1 Outstanding Business List as of December 31, 2017
- 11.2 Access & Equity Transition to Human Resources Follow-up (no copy)
- 11.3 Accessibility for Ontarians with Disabilities Act (AODA) Update(to be distributed)
- 11.4 Accessibility Complaints to the City of Hamilton Update (to be distributed)

12. PRIVATE AND CONFIDENTIAL

13. ADJOURNMENT



Hamilton

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES

Minutes 18-001

4:00 p.m.

Tuesday, January 16, 2018

Rooms 192 and 193, City Hall

71 Main Street West

Present: A. Mallett (Chair)
P. Cameron, J. Cardno, C. Cruickshank, P. Kilburn, P. Lynes, T. Manzuk, K. Nolan, T. Nolan, M. Sinclair

Absent with regrets: Councillor S. Merulla – City Business, T. Murphy, A. Nicholls, B. Semkow, S. Soto and T. Wallis

Also present: Staff Sergeant J. Savoie

FOR INFORMATION:

(a) CHANGES TO THE AGENDA (Item 1)

The Committee Clerk advised that there were no changes to the agenda.

(K. Nolan/Kilburn)

That the agenda for the January 16, 2018 meeting of Accessibility Committee for Persons with Disabilities be approved, as amended.

CARRIED

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) APPROVAL OF MINUTES (Item 3)**(i) December 12, 2017 (Item 3.1)****(Manzuk/Kilburn)**

That the minutes of the December 12, 2017 meeting of the Advisory Committee for Persons with Disabilities be approved, as presented.

CARRIED**(d) CONSENT ITEMS (Item 5)****(i) Built Environment Working Group Meeting Notes – December 5, 2017 (Item 5.1)****(Kilburn/Cameron)**

That the Built Environment Working Group Meeting Notes of December 5, 2017 be received.

CARRIED**(ii) Housing Issues Working Group Update (Item 5.2)**

No report.

(iii) Outreach Working Group Update (Item 5.3)

No report.

(iv) Transportation Working Group Update (Item 5.4)

No report.

(v) Wheelchair and Scooter Safety Working Group Update (Item 5.5)

No report.

(e) PRESENTATION (Item 7)**(i) Question & Answer Session with the Manager, Social Housing, Housing Services Division (Item 7.1)**

Adam Sweedland, Manager, Social Housing, Housing Services Division, addressed the Committee with Questions and Answers respecting Social Housing in the City of Hamilton, with the aid of speaking notes. A copy of the speaking notes have been included in the official record, and are available for viewing in the Clerk's Office.

(Lynes/Manzuk)

That the presentation from Adam Sweedland, Manager, Social Housing, Housing Services Division, respecting Social Housing in the City of Hamilton, be received.

CARRIED

Quorum was lost at 5:30 p.m.

Respectfully submitted,

Aznive Mallet, Chair
Advisory Committee for Persons
with Disabilities

Loren Kolar
Legislative Coordinator
Office of the City Clerk



Hamilton

Minutes

Advisory Committee for Persons with Disabilities
Built Environment Sub-Committee
Tuesday, December 5, 2017, 4:00pm – 6:00 p.m.
City Hall, 71 Main St. W., Room 192

Present: Terri Wallis (Chair), Tom Manzuk, Tim Murphy, Mary Sinclair, Patty Cameron

**Absent with
Regrets:** Paula Kilburn, Aznive Mallett, Al Nicolls.

Also Present:
Jessica Bowen, Human Rights, Diversity &
Inclusion, Human Resources
Lukas Keermaa, Project Manager, Public Works
Grace Wang - Invizij Architects Inc

1. Changes to the Agenda

Addition of item 5 (d) Accessible Pedestrian Signals

2. Declarations of Interest

No declarations of interest

3. Approval of Minutes of Previous Meeting

P. Cameron / T. Manzuk

That the Built Environment Sub-Committee Meeting Notes, dated November 7, 2017 be accepted as presented.

4. Presentations

4.1 Invizij Architects, Ancaster Arts Centre

Grace Wang from Invizij Architects provided the Committee with a presentation on the New Ancaster Arts Centre. She focused on the specific accessibility features of the space identifying some of the following features:

- The stairs that are currently at the front entrance have been eliminated;
- The dressing rooms will have an accessible washroom including an accessible shower;
- The orchestra pit is accessible and will include a lift.

The way that the Arts Centre is being redesigned is to ensure that people with disabilities can attend events that are held there as well as work within the space.

The Committee made the following inquiries:

Q: How many accessible seats are dedicated in the theatre?

A: There are 8 seats that are designated as accessible seating; however, there is flexibility to increase accessible seating in other areas of the theater including the balconies.

Q: Will there be access to the areas of the building that are not undergoing renovations?

A: Yes, there will be access to other areas, such as the multi-purpose rooms.

Q: How large is the elevator?

A: The elevator will adhere to the City of Hamilton's Barrier Free Design Guidelines, which includes a 6-foot turning radius.

Q: What is the timeframe for this project?

A: The project is currently in the planning phase and is awaiting several approvals. It is anticipated that the project will commence in 2018.

5. Discussion Items

5.1 Matters arising from the minutes

a) Barrier-Free Design Guidelines (BFDG)

J. Bowen to find out what the process is to change the "Guidelines" to "Standards"

b) Review of New Capital Projects Tabled

c) Tour of Facilities

The next facility that the Committee has chosen to tour is the Residence on Stonechurch. The tour will be scheduled in the new year.

d) Accessible Pedestrian Signals (APS)

Committee members noted that in a follow-up with Rob DeCleur after the November meeting, efforts were made to fix the APS at Grey and Queenston.

e) Barriers in the City

The Committee noted that in certain areas of the city there are metal plates that are being placed temporarily by Utility companies as well as phone/internet providers. These plates create many different surfaces that are challenging to navigate. The Committee requested the staff liaison engage in further discussion with relevant City of Hamilton departments to determine if there is a way to maintain consistency on paths of travel while work is being done throughout the City by various companies.

6. Other Business

The Committee requested that all Outstanding Business Items List be included on the monthly agenda on a go forward basis.

7. Adjournment

That the Seniors Advisory Committee meeting be adjourned at 5:30pm.

Next meeting: Tuesday, January 2, 2018

CNIB Deafblind Services **Providing vital services to the** **Deafblind community since 1975**

FEBRUARY 13, 2018

seeing beyond vision loss

AGENDA

1. WHAT DOES CNIB DEAFBLIND SERVICES PROVIDE?
2. SO WHAT IS INTERVENTION?
3. ROLE OF AN INTERVENOR
4. HOW TO COMMUNICATE WITH A DEAFBLIND PERSON
5. EMERGENCY INTERVENOR SERVICES
6. DEAFBLIND LITERACY

Deafblind Community

- Deafblindness is a distinct disability. Deafblindness is a combined loss of hearing and vision to such an extent that neither the hearing nor vision can be used as a means of accessing information to participate and be included in the community.



Challenges

- Deafblindness is more than just a loss of vision and a loss of hearing; the combination of both results in many unique challenges.
- Challenges relating to:
 - Communication – a person usually needs to learn a new receptive communication method
 - Mobility
 - Socialization – often individuals are extremely isolated
 - Access to information, both incidentally or directly

What does CNIB Deafblind services provide?

- INTERVENTION
- EMERGENCY INTERVENTION SERVICES
- DEAFBLIND LITERACY

Clients need to Qualify for Service

- Deafblind Services is funded by the Ontario government (Ministry of Community and Social Services) to provide intervention services. Therefore, clients must qualify and this is determined by providing CNIB an audiology report and a current eye report. Once the reports are received, the Deafblind Services Manager will inform the individual if they qualify for service. This requirement is mandated by the Ministry of Community and Social Services.
- The individual must be over the age of 18 and an Ontario resident.

Deafblind Services Today

- There are over 300 CNIB clients in Ontario who have been identified as deafblind and 174 of these clients receive intervenor services.
- CNIB Deafblind Services has approximately 95 staff working in Ontario.



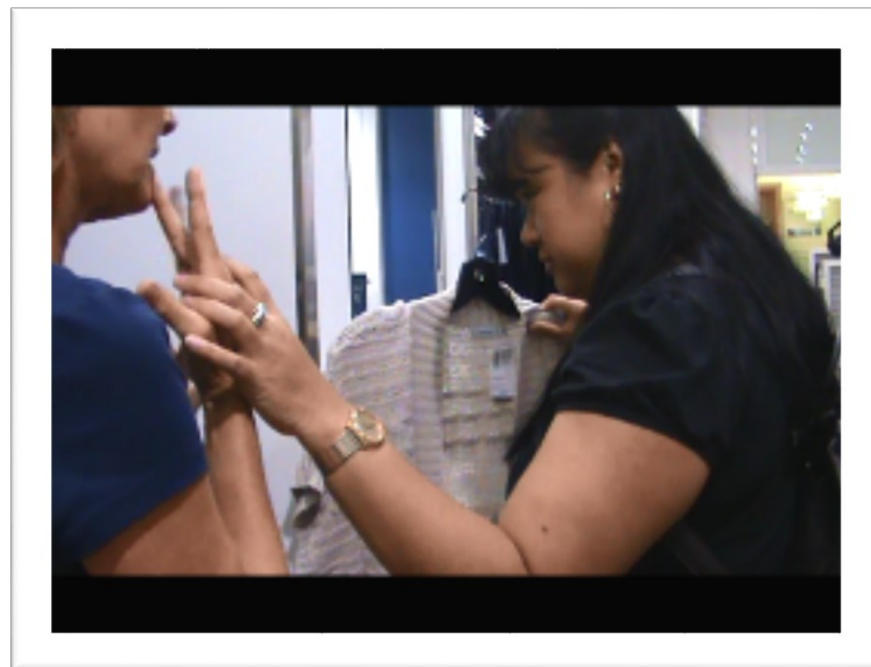
Number of client who receive intervenor service

(as indicated in CNIB DBS Needs Assessment 2014)

Region	# of CNIB clients identified as deafblind	# of active clients	# of DBS staff working in each region
Eastern Ontario	90	58	29
Central Ontario	117	71	35
West – Hamilton/ Niagara/ Brant	58	27	12
West – Southwest	54	18	19
Totals:	319	174	95

Intervenor Services

- Intervenor services provide the person who is deafblind with accurate information in an appropriate manner to enable them to make choices, plan future actions, communicate successfully, navigate their environment and achieve as much independence as possible.*
- Intervenor vs Interpreter
- An intervenor is like a narrator of a story.



* www.intervenorservices.com
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So what is intervention?

“An intervenor is a professional who works with someone who is deafblind and acts as an intermediary or translator between the individual who is deafblind and others.” CNIB

“Intervenors work hands-on with adults who are deafblind in their homes and communities, providing the visual and auditory information necessary to enable the person to interact successfully with other people and their environment.” Deafblind Ontario Services

Intervention



“I have learned that the human spirit can overcome obstacles that I didn’t know existed before working as an Intervenor, and communication, by whatever means, is the basis for everything in our lives.”

CNIB Intervenor

Access to information is the key challenge



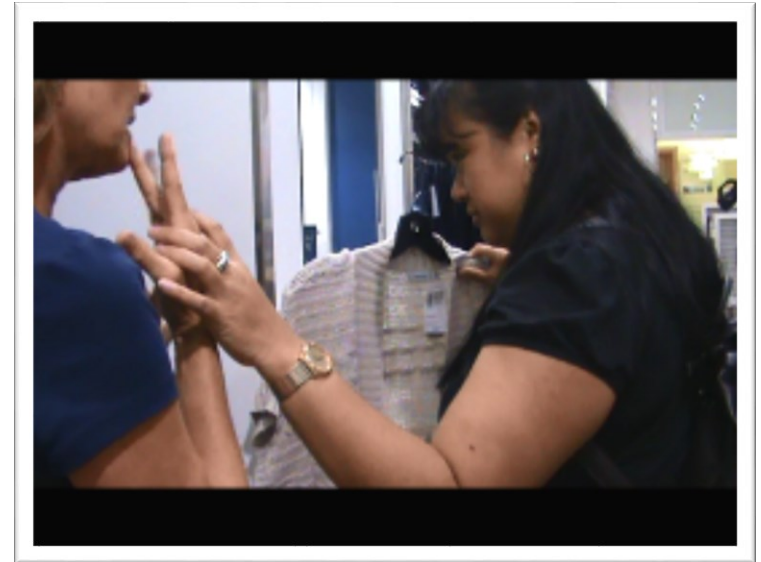
WAYS TO COMMUNICATE WITH DEAFBLIND PEOPLE.

- ASL TACTILE
- ADAPTED SIGNS
- TACTILE FINGERSPELLING
- VOICE OVER
- PRINT ON PALM (POP)
- TWO HAND MANUAL



Communication methods used by CNIB clients across Ontario

- 52% Voice/Voice Over – English
- 35% American Sign Language (ASL)
Adapted/Visual, Tactile or French Sign Language (LSQ)
- 6% Large Print Notes/Print on palm
- 3% Gestures
- 3% Voice/Voice Over – French
- 1% Two Hand Manual Alphabet



CNIB Needs Assessment 2014

Intervention Support

- CNIB clients who are deafblind can qualify for 10-15 hours of intervenor service per week.
- This is available for residents of Ontario only.



EMERGENCY INTERVENOR SERVICE

EMERGENCY INTERVENOR SERVICE

CNIB Deafblind Services operates the Emergency Intervenor Service program that allows CNIB clients in Ontario with vision loss and hearing loss (Deafblind) access to an intervenor if they are in an emergency situation.

This service, funded by the Government of Ontario, operates 24 hour a day, seven days a week.

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LITERACY PROGRAM

CNIB provides literacy and basic skills to Deafblind adults in Ontario, funded by the Ministry of Advanced Education and Skills Development.

The program addresses a wide range of student goals, including:

- Employment
- Apprenticeship
- Secondary school credit
- Post-secondary education
- Independence



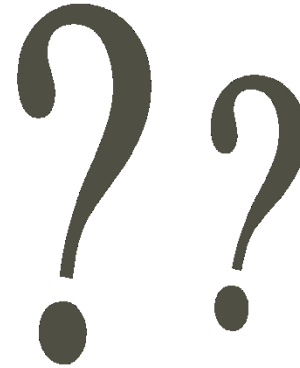
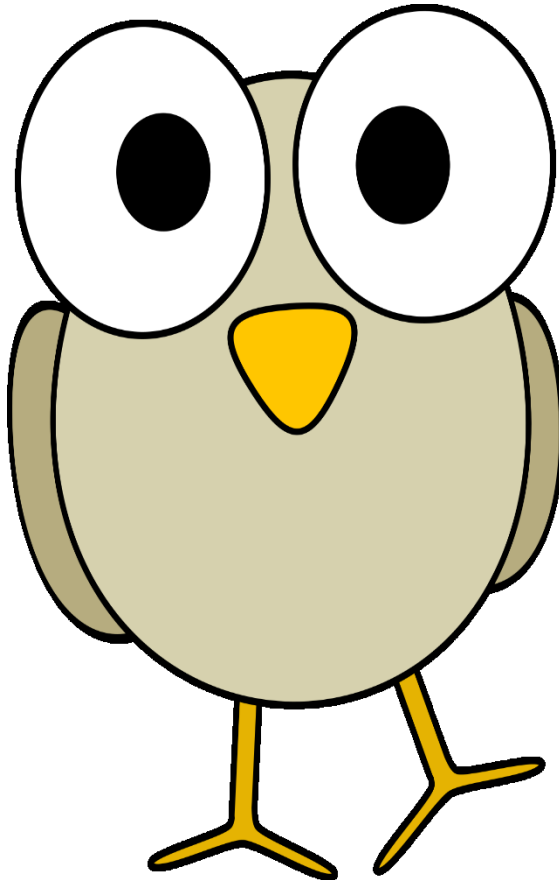
DEAFBLIND LITERACY

HOW IS IT DELIVERED?

- One-to-one or small group instruction
- Instruction in the preferred method of communication of the student
- Year-round
- Flexible class times

ANY QUESTIONS

Questions?



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