### APPROVAL OF AGENDA

### DECLARATIONS OF INTEREST

### APPROVAL OF MINUTES OF PREVIOUS MEETING

3.1 February 16, 2018

### PUBLIC DELEGATIONS

<table>
<thead>
<tr>
<th></th>
<th>Delegation and Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.1</td>
<td>Sandra Walker, CUPE Local 5167, respecting the Transit Budget as it relates to DARTS Accessible Transit</td>
</tr>
<tr>
<td>4.2</td>
<td>Mark Mindorff, DARTS, respecting DARTS Accessible Transit</td>
</tr>
<tr>
<td>4.3</td>
<td>Karl Andrus, respecting the HSR Budget</td>
</tr>
<tr>
<td>4.4</td>
<td>Dave Cherkewski, respecting the 2018 Budget</td>
</tr>
<tr>
<td>4.5</td>
<td>Craig Burley, respecting the 2018 Budget with Focus on the HSR &amp; LRT</td>
</tr>
<tr>
<td>4.6</td>
<td>Ute Schmid-Jones, respecting the HSR Budget</td>
</tr>
<tr>
<td>4.7</td>
<td>Stephanie Bertolo, McMaster Student Union, respecting the McMaster Student Union's Priorities for the City of Hamilton's 2018 Budget</td>
</tr>
</tbody>
</table>
5. DISCUSSION ITEMS

5.1 Conservation Authority Levies (FCS18029) (City Wide)

6. MOTIONS

7. NOTICES OF MOTION

8. ADJOURNMENT
GENERAL ISSUES COMMITTEE (BUDGET)
MINUTES 18-003(h)
9:30 a.m.
Friday, February 16, 2018
Council Chambers
Hamilton City Hall
71 Main Street West

Present: Mayor F. Eisenberger, Deputy Mayor T. Jackson (Chair),
Councillors T. Whitehead, D. Skelly, C. Collins, S. Merulla,
J. Farr, A. Johnson, D. Conley, M. Pearson, B. Johnson,
L. Ferguson, R. Pasuta, J. Partridge

Absent with
Regrets: Councillors A. VanderBeek, Green – Personal

FOR INFORMATION:

(a) CHANGES TO THE AGENDA (Item 1)

The Committee Clerk advised of the following change to the agenda:

1. CONSENT ITEMS (Item 4)

Added as Item 4.1 – Report PED17207, respecting Proactive Enforcement
at Albion Falls (Referred by the Public Works Committee on December 4,
2017)

As the recommendations provided in this report were also submitted as a
Business Case, there is duplication. Therefore, the Committee should
“receive” the report and address the matter through the staff presentation
for consistency.

(Conley/B. Johnson)
That the agenda for the February 16, 2018 General Issues Committee (Budget)
meeting be approved, as amended.

CARRIED
(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) PRESENTATIONS (Item 5)

(i) 2018 Preliminary Tax Operating Budget: Corporate Financials and Non-Program Revenues (Item 5.1)

Mike Zegarac, General Manager, Finance & Corporate Services, addressed Committee and provided a PowerPoint presentation respecting the 2018 Preliminary Tax Operating Budget: Corporate Financials and Non-Program Revenues.

(Whitehead/Pearson)
That the presentation, respecting the 2018 Preliminary Tax Operating Budget: Corporate Financials and Non-Program Revenues, be received.  
CARRIED

The presentation is available on the City’s website at www.hamilton.ca or through the Office of the City Clerk.

(Ferguson/Eisenberger)
That staff be directed to monitor the implications of reducing the budget, which is currently allocated for staff personal emergency leave days, by 50% ($1,260,000 to $630,000) and report back to the General Issues Committee through the 2018 variance report.

CARRIED

Councillor D. Conley wished to be recorded as OPPOSED to the Motion above.

(Collins/Eisenberger)
That a budget adjustment of $323,706, for the following, be approved:

(i) Contingency Adjustment $1,210,000
(ii) Hamilton Police Service – Per Board Approval $ (886,294)  
CARRIED
(ii) **2018 Council Referred Items (Item 5.2)**

Mike Zegarac, General Manager, Finance & Corporate Services, addressed Committee and provided a PowerPoint presentation respecting the 2018 Council Referred Items.

(_Eisenberger/Partridge_) That the presentation, respecting the 2018 Council Referred Items, be received.

**CARRIED**

The presentation above is available on the City’s website at [www.hamilton.ca](http://www.hamilton.ca) or through the Office of the City Clerk.

(_Whitehead/Farr_) That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>2018 Amount</th>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>P&amp;ED Tourism &amp; Culture: Music</td>
<td>Music &amp; Creative Industries Operations and Programming</td>
<td>$25,000</td>
<td>$25,000</td>
<td>0.00</td>
</tr>
</tbody>
</table>

**CARRIED**

(_Pearson/Whitehead_) That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>2018 Amount</th>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>P&amp;ED Tourism &amp; Culture: Music</td>
<td>Phase III Tourism Enhancement</td>
<td>$100,000</td>
<td>$0</td>
<td>0.00</td>
</tr>
</tbody>
</table>

**CARRIED**
(B. Johnson/Partridge)
That the following matter be removed from consideration during the 2018 Operating Budget and referred to the BIA Advisory Committee for further discussion:

<table>
<thead>
<tr>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PW: Forestry &amp; Horticulture:</td>
<td>Equalization of Horticulture Services to BIAs in the 2018 Public Works Operating Budget</td>
<td>$224,000</td>
<td>$224,000</td>
<td>1.00</td>
</tr>
</tbody>
</table>

CARRIED

(Whitehead/Conley)
That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PW: Transportation:</td>
<td>Identified Tobogganizing Locations on City Property</td>
<td>$110,000</td>
<td>$110,000</td>
<td>0.00</td>
</tr>
</tbody>
</table>

CARRIED
That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>2018 Amount</th>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>6(a)</td>
<td>PED: Municipal Law Enforcement</td>
<td>Proactive Enforcement of Albion Falls – Hiring of 4 Municipal Law Enforcement Officers to proactively enforce the City of Hamilton Parks By-law No. 01-219.</td>
<td>$80,080</td>
<td>$80,080</td>
<td>1.32</td>
</tr>
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CARRIED

That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>2018 Amount</th>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>6(b)</td>
<td>PED: Municipal Law Enforcement</td>
<td>Proactive Enforcement at Albion Falls – One time capital cost for the purchase of two vehicles to proactively enforce the City of Hamilton Parks By-law No. 01-219.</td>
<td>$52,802</td>
<td>$0</td>
<td>0.00</td>
</tr>
</tbody>
</table>

CARRIED
That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>2018 Amount</th>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>PW: On-Demand Production Service for City Meetings</td>
<td>Enhancement to support the &quot;on demand&quot; production services for select meetings, including Council meetings and some Committee meetings service moving forward.</td>
<td>$90,000</td>
<td>$90,000</td>
<td>0.00</td>
</tr>
</tbody>
</table>

CARRIED

That staff be directed to apply the $1,250,000 in budget savings, resulting from the phase-out of the Vacant Unit Rebate Program, to reduce the 2018 levy, which will reduce the levy impact by 0.2%.

CARRIED

2018 Business Cases (Item 5.3)

Mike Zegarac, General Manager, Finance & Corporate Services, addressed Committee and provided a PowerPoint presentation respecting the 2018 Business Cases.

That the presentation, respecting the 2018 Business Cases, be received.

CARRIED

The presentation is available on the City’s website at [www.hamilton.ca](http://www.hamilton.ca) or through the Office of the City Clerk.
**General Issues Committee**  
*Minutes 18-003(h)*  
*February 16, 2018*

**Minutes 18-003(h)**  
*February 16, 2018*

(Conley/A. Johnson)
That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PED: Building Permits and Zoning By-law Review</td>
<td>Zoning Section Program Enhancement</td>
<td>$293,700</td>
<td>$293,700</td>
<td>3.00</td>
</tr>
</tbody>
</table>

CARRIED

(Whitehead/Conley)
That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PH: Healthy Environments</td>
<td>Raccoon Rabies Response</td>
<td>$327,160</td>
<td>$0</td>
<td>2.00</td>
</tr>
</tbody>
</table>

CARRIED

(Eisenberger/Conley)
That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CES: Paramedic Service</td>
<td>Paramedic Service Staffing</td>
<td>$894,920</td>
<td>$447,460</td>
<td>7.50</td>
</tr>
</tbody>
</table>

CARRIED
(Pasuta/Pearson)
That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 CS: Office of the City Clerk</td>
<td>Administration of Freedom of Information</td>
<td>$76,000</td>
<td>$76,000</td>
<td>1.00</td>
</tr>
</tbody>
</table>

CARRIED

(Whitehead/Collins)
That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 CS: Financial Services, Taxation &amp; Corporate Controller: Financial Management</td>
<td>Oversight of City Procurement and Contract Management</td>
<td>$77,000</td>
<td>$77,000</td>
<td>1.50</td>
</tr>
</tbody>
</table>

CARRIED

(Conley/Pearson)
That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>7 CS: Customer Service &amp; Provincial Offences Administration</td>
<td>Relocation of Provincial Offences Courtroom &amp; Administration Offices – Addition of 1 Courtroom</td>
<td>$110,000</td>
<td>$0</td>
<td>4.00</td>
</tr>
</tbody>
</table>

CARRIED
That the following matter, be TABLED to the March 2, 2018 General Issues Budget meeting for further consideration:

<table>
<thead>
<tr>
<th>Department/Service</th>
<th>Referred Item</th>
<th>Gross Impact</th>
<th>Net Impact</th>
<th>FTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>8 CS: Legal and Risk Management Services</td>
<td>Risk Assessment</td>
<td>$0</td>
<td>$0</td>
<td>1.00</td>
</tr>
</tbody>
</table>

**CARRIED**

(d) **NOTICES OF MOTION (Item 8)**

(i) **2018 Development Fee Review (Item 8.1)**

Councillor C. Collins introduced a Notice of Motion respecting the 2018 Development Fee Review.

(Collins/Whitehead)

That the Rules of Order be waived to allow for the introduction of a motion respecting the Development Fee Review.

**CARRIED**

(ii) **2018 Development Fee Review (Item 7.1)**

(Collins/Whitehead)

(a) That the following four FTEs, with a gross budget impact of $500,000 and a net levy impact of $150,000, be referred to the 2018 budget amendment schedule:

(i) One Senior Project Manager;

(ii) One Project Manager;

(iii) One Development Clerk in the Growth Management Division; and,

(iv) One Senior Project Manager in the Transportation Planning and Parking Division for a total of four FTEs;

(b) That staff be directed to report back to, as part of the 2018 development fee review, on any additional staffing requirements related to development approvals, including proportion of costs to be captured through fee recovery, and any net levy impacts, for consideration by Council; and,
(c) That staff report back, as part of the 2018 development fee review, on the potential for a funding model for planning approvals that would be similar to the Enterprise Model that is in place for Building Permit approvals for consideration by Council.

CARRIED

(e) ADJOURNMENT (Item 9)

(Pearson/Ferguson)
That, there being no further business, the General Issues Committee, be adjourned at 1:46 p.m.

CARRIED

Respectfully submitted,

T Jackson, Deputy Mayor
Chair, General Issues Committee

Stephanie Paparella
Legislative Coordinator
Office of the City Clerk
Form: Request to Speak to Committee of Council
Submitted on Friday, January 26, 2018 - 9:56 am

==Committee Requested==
Committee: General Issues Committee
      Tuesday, February 27, 2018 - 3:00pm

==Requestor Information==
Name of Individual: Sandra Walker

Name of Organization: CUPE Local 5167

Contact Number: 905-912-1716

Email Address: walker@cupe5167.org

Mailing Address: 818 King St E

Reason(s) for delegation request:
Transit Budget as it relates to DARTS Accessible Transit

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No
Form: Request to Speak to Committee of Council
Submitted on Friday, February 9, 2018 - 4:19 pm

==Committee Requested==
Committee: General Issues Committee

==Requestor Information==
Name of Individual: Mark Mindorff

Name of Organization: DARTS

Contact Number: 9055203044

Email Address: Mark.mindorff@dartstransit.com

Mailing Address: 235 Birch Avenue, Hamilton, L8L 0B7

Reason(s) for delegation request: Council has requested that the DARTS board and staff attend, make a presentation, and be available to answer Council’s questions during this year’s budget delegation day on February 27th.

Will you be requesting funds from the City? Yes

Will you be submitting a formal presentation? Yes
Outside view of a MV-1 vehicle.
MV-1 with the ramp extended.
Inside the MV-1 looking at the bench seat towards the back of the MV-1. Shows the position of the three bench seats in the MV-1.
Inside the MV-1 vehicle looking forward. Shows the position of the one wheelchair spot in the front passenger position.
Outside the Promaster with the ramp extended.
Inside the Promaster showing the three bench seats on the far wall of the vehicle.
Inside the Promaster showing the floor space for the 2 wheelchairs. Also shows the two seats that are elevated on the back wheel hubs. These are the seats that the travelling public has issue with.
The door of the Promaster showing the floor space for two wheelchairs.
DARTS van showing the installed step (these are on both sides of the vehicle) to assist seniors with entering the van.
Showing the back seats of the DARTS vans.
ARBOC bus with the ramp extended.
Inside the ARBOC bus looking towards the back. The very back seats can flip up to expose two wheelchair spots.
Inside the ARBOC bus standing at the back looking forward. Note the space for wheelchairs and the greater width of the floor space relative to the Promaster.
DARTS was set up over 40 years ago. Over the years, various agencies have funded DARTS and contributed to the eligibility/access to DARTS. In every case the existing users were grandfathered. The switch from the Region of Hamilton Wentworth funding DARTS, to the City of Hamilton, caused DARTS to service both the rural and urban areas of the City of Hamilton. Transit is only required to operate one km beyond the urban boundary. The AODA mandate is that accessibility for Ontarians should match the fixed transit system. This does not include the rural areas of municipalities.
The control over eligibility criteria mirrored the reduction in provincial funding in 1993-94. The eligibility criteria in 1994 acknowledged that the fixed transit fleet was not fully accessible in 1993. Note that ambulatory passengers, including the visually impaired, were no longer eligible in 1993-94.

In 2012 the fleet was accessible and the eligibility was changed to “inability to access the HSR service”. This caused an increase in frail elderly ambulatory that were previously ineligible for DARTS. Existing users were grandfathered.

This is the reason for the increase in ridership in 2012-2018.
Contribution of funders of DARTS by year based on the annual reports. Shows the funding of DARTS from 1978 to present day.

Note the province funded DARTS from it’s beginning until 1993-94.

The black line are the number of passengers carried for each year. The change in eligibility and the grandfathering of exiting passengers in 2012 greatly increase the ridership on DARTS.
Wheelchair and non ambulatory service load has flat-lined since this is no longer an eligibility criteria. Ambulatory service has increased by approximately 45% since 2012.
From January 2017 to December 2017:
Bus count has gone from 35 to 10.
Darts vans from 36 to 46.
Vets vans from 38 to 45.
Vets MVs from 8 to 10.
DARTS MVs from 3 to 20.
DARTS Promaster’s from 6 to 21.

DARTS budget (red line) overestimated the demand (black line) for service in the summer and underestimated the load November and March.

The result was a shortfall of about 25,000 trips in 2017.
DARTS has significantly more dedicated vehicles than do other municipalities in the population range of 500,000 to 600,000. This is probably due to the history of DARTS and the early funding of the service by the province.
DARTS also has a much higher utilization rate of the service, relative to other cities of similar population in Canada.
The Promaster carried the same relative numbers of non ambulatory/ambulatory as did buses. The Promaster pie chart is on the left and the bus is on the right.

The Promaster however, is not as efficient in loading as the bus resulting in a much lower productivity overall in 2017.
The smaller paratransit vehicles (Promaster and MV-1) are more difficult to load than are the buses, resulting in longer dwell times and lower productivities.
Note the increase floor space on buses making it easier to navigate when loading and unloading multiple passengers in wheelchairs.
Much smaller area in the Promaster relative to the bus (in the previous slide).
Only 1% of the passengers carried in 2017 were under 20. Seniors over 60 accounted for 58% of the service in 2017. Seniors over the age of 80 (golden age pass) accounted for 29% of the passenger rides.
41% of passengers were casual riders (use the call centre to book rides). 59% of passengers were travelling regularly to a program.
By looking at the function of the location that is the passenger’s destination we can determine the various volumes of rides by purpose.
Passengers exclude themselves from various vehicles for sometimes trivial reasons, making it more difficult for DARTS to schedule rides for these passengers should the only vehicle available be the one they have excluded themselves from.

Exclusions should be tightly controlled with medical rationale to avoid issues of no rides available for these passengers.
DARTS covers over 1000 sq kms of service area. Long trips are difficult to carry out productively. Passengers are also often on board for more than hour if involved in a cross region trip.
Drivers are required to wait 5 minutes at all locations for passengers. If a passenger no-shows, this adds to the travel time of passengers waiting on the bus and the wait time of passengers waiting for the bus down the road.

There really is no reason for a passenger not to at least call DARTS to cancel the ride as these types of cancelations are a waste of service.
DARTS vehicles are often rear-ended as DARTS vehicles stop at railway tracks and yellow lights (5-6/month).

Accidents with passengers on board require EMS to attend to ensure that the medical condition of the passenger is recorded. This often makes passengers on board late for appointments.

DARTS vehicles travel approximately 3.5 million kms a year of city streets.

Our CVOR rating is currently 18.
The red bars are new reservation calls. The peach coloured bars are for calls to cancel trips on the day of service. The yellow bars are late cancel calls and same day trip modifications. The black are advance cancellation calls.

Reducing the late cancellation calls will reduce the demand on the call centre.

Assuming the reason that people are cancelling is caused by a change in plans, we want to reduce the time between booking and service time to as small a period as possible.

To do this people have to have the confidence that they will not be put on a waiting list when they call. This is our goal. To reduce long term booking by ensuring there is enough service to meet demand.
This is a slide of the complaint spectrum for 2017. Note the highest levels are with drivers and late rides.

DARTS had a service upset in late September with a malfunctioning database server that caused complaints to double in October.

Complaint levels have since recovered to about 2.2 Complaints per 1000 passenger trips.
### ADDRESSING 2017-2018 COST PRESSURES

- Lease transfer to DARTS - 1.2 million
- Lease terms shortened to 3 years from 5 years – higher lease costs
- Bill 148 impact on subcontractors/DARTS
  - 20% increase in sub contractor wage
  - Sick days for DARTS
- CUPE Contract – Reduction of bus hours/Increase in van hours
- MV/Promaster Vs Bus productivity – Dwell times
- Requested 5% service increase

This is a summary of the active issues at DARTS with respect to the cost of the service.
Expense Issues/Changes:

- Note the transfer of vehicle assets from the city to DARTS since 2015 (red).
- DARTS employee costs have declined with the reduction of buses in the fleet.
- DARTS subcontractor costs have increased with the increased use of subcontractors.
- Maintenance costs have reduced with the reduction of the higher maintenance bus fleet.
• The city is requesting that we perform the requested trips based on unrealistic productivity levels given the issue with passenger load/dwell times experienced in 2017.

• Above are the more realistic load times proposed by DARTS.

• If required to attempt to perform these requested productivity levels, DARTS will have a significant variance at the end of 2018.
With the reduction in bus fleet and the increased use of smaller vehicles, DARTS cost per trip is lower than the cost experienced 6 years ago (2012).
There are different wage rates for the various vehicles.
- In 2017, Promaster and bus drivers were paid $24.65/hr
- In 2017, MV-1 driver wage was $20.05
- In 2017, the van wage was $17.80

The switch to smaller vehicles and the reduction in the bus fleet impacted the average DARTS driver 2017 wages negatively.

To see the effect, the total hours worked for the various years, divided by the total wages paid in that year, shows an average driver wage has gone down from a high in 2013 of $25.59 to a 2017 average of $22.75.

The effective reduction in wages has substantially impacted the morale of the DARTS driver workforce.
• Shown here is the average cost per trip in the 2017 budget of the various DARTS and subcontractor trip costs.

• Note the high of $49.80 for bus and the low $23.47 for Darts Van
Above are the action items outlined in the 2018 draft version of the DARTS Business Plan.

<table>
<thead>
<tr>
<th>2018 WORK PLAN</th>
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</thead>
<tbody>
<tr>
<td></td>
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<tr>
<td>o Reach a Collective Agreement</td>
</tr>
<tr>
<td>o Reduce denials to zero</td>
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<tr>
<td>o Improve on-time statistics</td>
</tr>
<tr>
<td>o Reduce passenger reliance on advance booking</td>
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<tr>
<td>o Reduce time in reservation queue &lt; 5 minutes</td>
</tr>
<tr>
<td>o Hardware/software upgrades – system security and performance</td>
</tr>
<tr>
<td>o Work with HSR-Reduce chronic late cancelations</td>
</tr>
</tbody>
</table>
Form: Request to Speak to Committee of Council
Submitted on Thursday, February 15, 2018 - 3:27 pm

==Committee Requested==
Committee: General Issues Committee

==Requestor Information==
Name of Individual: Karl Andrus

Name of Organization:

Contact Number:

Email Address:

Mailing Address:

Reason(s) for delegation request: To speak about the HSR budget on the 27th

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No
1986 vs 2017

<table>
<thead>
<tr>
<th>Year</th>
<th>Budget Adjusted to 2018</th>
<th>Ridership</th>
</tr>
</thead>
<tbody>
<tr>
<td>1986</td>
<td>$112,105,600</td>
<td>31,482,000</td>
</tr>
<tr>
<td>1990</td>
<td>$84,681,100</td>
<td>28,205,000</td>
</tr>
<tr>
<td>1995</td>
<td>$84,537,600</td>
<td>20,355,000</td>
</tr>
<tr>
<td>2005</td>
<td>$68,730,200</td>
<td>20,918,908</td>
</tr>
<tr>
<td>2017</td>
<td>$63,455,410</td>
<td>~21,000,000</td>
</tr>
</tbody>
</table>
### Table 1 - Summary of Net Operating Impacts

<table>
<thead>
<tr>
<th></th>
<th>2015 (000's)</th>
<th>2016 (000's)</th>
<th>2017 (000's)</th>
<th>2018 (000's)</th>
<th>2019 (000's)</th>
<th>2020 (000's)</th>
<th>2021 (000's)</th>
<th>2022 (000's)</th>
<th>2023 (000's)</th>
<th>2024 (000's)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Expenditures</td>
<td>$800</td>
<td>$3,500</td>
<td>$4,800</td>
<td>$4,500</td>
<td>$5,500</td>
<td>$6,000</td>
<td>$6,000</td>
<td>$6,000</td>
<td>$6,500</td>
<td>$6,500</td>
</tr>
<tr>
<td>Fare Revenues</td>
<td>-$1,908</td>
<td>-$3,770</td>
<td>-$3,120</td>
<td>-$3,230</td>
<td>-$1,825</td>
<td>-$2,758</td>
<td>-$2,857</td>
<td>-$2,909</td>
<td>-$3,069</td>
<td>-$3,192</td>
</tr>
<tr>
<td>Transfer to Reserve</td>
<td>$1,108</td>
<td>$270</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
</tr>
<tr>
<td>Levy (000's)</td>
<td>$0</td>
<td>$0</td>
<td>$1,682</td>
<td>$1,269</td>
<td>$3,675</td>
<td>$3,242</td>
<td>$3,143</td>
<td>$3,051</td>
<td>$3,431</td>
<td>$3,308</td>
</tr>
<tr>
<td>Annual Change to City Levy</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.21%</td>
<td>0.15%</td>
<td>0.43%</td>
<td>0.36%</td>
<td>0.37%</td>
<td>0.36%</td>
<td>0.40%</td>
<td>0.39%</td>
</tr>
<tr>
<td>Revenue/Cost Ratio</td>
<td>47.1%</td>
<td>48.9%</td>
<td>48.4%</td>
<td>48.4%</td>
<td>45.1%</td>
<td>44.1%</td>
<td>43.3%</td>
<td>42.8%</td>
<td>41.9%</td>
<td>41.4%</td>
</tr>
</tbody>
</table>

---

### Public Works
**Transit Division**

**Ten Year Local Transit Strategy**

**February 6, 2015**

---

### 10 Year Transit Strategy Recap

**Years 1 - 2 → 2015 and 2016**
Focus: capacity and deficiencies

**Year 3 → 2018**
Focus: service standards and growth

**Years 4 - 10 → 2019 and 2024**
Focus: modal split and growth

---

### SERVICE

<table>
<thead>
<tr>
<th>Year</th>
<th>Hours (000's)</th>
<th>Annual Operating (000's)</th>
<th>Full Time Equivalents</th>
<th>Fares</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>34</td>
<td>4,000</td>
<td>29</td>
<td>$0.10</td>
</tr>
<tr>
<td>2019</td>
<td>39</td>
<td>4,500</td>
<td>30</td>
<td>$0.10</td>
</tr>
<tr>
<td>2020</td>
<td>46</td>
<td>5,500</td>
<td>35</td>
<td>$0.05</td>
</tr>
<tr>
<td>2021</td>
<td>49</td>
<td>6,000</td>
<td>38</td>
<td>$0.05</td>
</tr>
<tr>
<td>2022</td>
<td>49</td>
<td>6,000</td>
<td>38</td>
<td>$0.05</td>
</tr>
<tr>
<td>2023</td>
<td>49</td>
<td>6,000</td>
<td>38</td>
<td>$0.05</td>
</tr>
<tr>
<td>2024</td>
<td>53</td>
<td>55,100</td>
<td>41</td>
<td>$0.05</td>
</tr>
</tbody>
</table>

### OPERATING

- **Annualized Service Expenditures (000's)**: $1,815 - $2,972 - $4,830 - $5,670 - $6,000 - $6,000 - $5,170 - $45,136
- **Fare Revenues (000's)**: $0 - $1,108 - $1,462 - $2,159 - $2,222 - $2,698 - $2,658 - $3,179
- **Operating Levy Increases (000's @ 1.8%)**: $2,383 - $2,131 - $1,719 - $1,750 - $2,450 - $2,494 - $2,539 - $19,607

### CAPITAL

- **Growth Buses**: 5 - 4 - 5 - 5 - 5 - 6 - 6 - 56
- **Model Split Buses**: 0 - 7 - 8 - 9 - 9 - 9 - 9 - 60

*PTIF - Public Transit Infrastructure Fund*
Ridership flat

Ridership is flat or declining across Canada.

Chart 1
Proportion of commuters, by selected main mode of commuting, all census metropolitan areas combined, 1996 and 2016


Table 1
Greater Toronto and Hamilton Area 2016/2017 Revenue Ridership

<table>
<thead>
<tr>
<th>Transit Agency</th>
<th>Change (+/- %)</th>
<th>Revenue Ridership 2016</th>
<th>Revenue Ridership 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brampton Transit</td>
<td>18.4</td>
<td>23,129,596</td>
<td>27,391,889</td>
</tr>
<tr>
<td>Oakville Transit</td>
<td>3.3</td>
<td>2,851,369</td>
<td>2,945,877</td>
</tr>
<tr>
<td>Burlington Transit</td>
<td>3.1</td>
<td>1,898,105</td>
<td>1,956,884</td>
</tr>
<tr>
<td>GO Transit</td>
<td>2.4</td>
<td>66,838,152</td>
<td>68,464,543</td>
</tr>
<tr>
<td>York Region Transit</td>
<td>1.2</td>
<td>22,822,806</td>
<td>23,091,613</td>
</tr>
<tr>
<td>MiWay (City of Mississauga)</td>
<td>1.0</td>
<td>39,014,497</td>
<td>39,400,996</td>
</tr>
<tr>
<td>Toronto Transit Commission</td>
<td>-0.8</td>
<td>537,595,000</td>
<td>533,200,000</td>
</tr>
<tr>
<td>Hamilton Street Railway</td>
<td>-0.3</td>
<td>21,480,017</td>
<td>21,406,608</td>
</tr>
<tr>
<td>Durham Region Transit</td>
<td>n/a*</td>
<td>10,189,642</td>
<td>n/a*</td>
</tr>
</tbody>
</table>
HAMILTON TRANSIT RIDERS UNION

First AGM Meeting
Saturday June 2nd, 2018
Form: Request to Speak to Committee of Council
Submitted on Friday, February 16, 2018 - 9:31 pm

==Committee Requested==
Committee: General Issues Committee

==Requestor Information==
Name of Individual: Dave Cherkewski
Name of Organization:
Contact Number:
Email Address:
Mailing Address:

Reason(s) for delegation request: Speak to 2018 Budget
Will you be requesting funds from the City? Yes
Will you be submitting a formal presentation? No
Form: Request to Speak to Committee of Council
Submitted on Friday, February 16, 2018 - 12:11 pm

==Committee Requested==
Committee: General Issues Committee

==Requestor Information==
Name of Individual: Craig Burley
Name of Organization:
Contact Number:
Email Address:
Mailing Address:

Reason(s) for delegation request: Delegate regarding the 2018 budget, focus on HSR and LRT.

Will you be requesting funds from the City? No
Will you be submitting a formal presentation? Yes
Form: Request to Speak to Committee of Council
Submitted on Friday, February 16, 2018 - 12:45 pm

==Committee Requested==
Committee: General Issues Committee

==Requestor Information==
Name of Individual: Ute Schmid-Jones


Contact Number:

Email Address:

Mailing Address:

Reason(s) for delegation request: To speak about why Council needs to inject more funding into the development and maintenance of HSR in the City of Hamilton.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No
Form: Request to Speak to Committee of Council
Submitted on Wednesday, February 21, 2018 - 12:14am

==Committee Requested==
Committee: General Issues Committee

==Requestor Information==
Name of Individual: Ryan Deshpande
Name of Organization: McMaster Student Union
Contact Number: 905-525-9140 ext.24017
Email Address: vped@msu.mcmaster.ca
Mailing Address:
MUSC 201, McMaster University
1280 Main Street West
Hamilton ON
L8S 4L8

Reason(s) for delegation request: To present the MSU's priorities for the City of Hamilton's 2018 Budget

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes
RECOMMENDATIONS

(a) That staff be authorized to appeal any apportionment levied by a conservation authority against the City which staff determines does not comply with the Conservation Authorities Act and Ontario Regulation 670/00, in the discretion of the General Manager of Finance and Corporate Services and City Solicitor;

(b) That any levy payment which the City is required to make pursuant to the Conservation Authorities Act pending the appeals shall be made under protest.

EXECUTIVE SUMMARY

For the 2015 budget cycle, Niagara Peninsula Conservation Authority (NPCA) revised its levy apportionment to the City, thereby departing from an agreement that had been in effect for 14 years. NPCA advised the City that there was no agreement in place for the apportionment of the municipal levy per Section 2(1)(a) of Ontario Regulation 670/00 under the Conservation Authorities Act and therefore, the levy apportionment would be made per the formula prescribed under section 2(1)(b) of that regulation. This action by NPCA resulted in a significant increase in the amount of levy apportioned to the City.
NPCA’s new levy apportionment was appealed by the City to the Mining and Lands Commissioner. In December 2017, the Commissioner dismissed the City’s appeal. By separate report, Council authorized staff to seek a judicial review of the Commissioner’s decision.

Following the decision of the Mining and Lands Commissioner, the City has been advised that other Conservation Authorities with watershed lands within Hamilton’s boundaries (that is, Grand River Conservation Authority, Conservation Halton and Hamilton Region Conservation Authority) may levy the apportionment amounts based on the Commissioner’s decision, thereby resulting in a substantial increase in the City’s payment obligations. In that context, staff seeks the authority to appeal any levies that are based on the Commissioner’s decision or are otherwise not compliant with the Conservation Authorities Act.

**Alternatives for Consideration – Not Applicable**

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

Financial: If all conservation authorities apply the formula to apportion their levy as interpreted by the Mining and Lands Commissioner, the net impact to the City will be approximately $2.4 million.

Staffing: There are no staffing implications as a result of Report FCS18029.

Legal: The City is seeking a judicial review of the decision of the Mining and Lands Commissioner. Pending such review, it is recommended that the City assert its right of appeal where a Conservation Authority apportions a levy against the City which is based upon the Commissioner’s decision.

**HISTORICAL BACKGROUND**

The following four Conservation Authorities have watershed areas within the boundaries of the City of Hamilton:

- Hamilton Conservation Authority;
- Conservation Halton;
- Grand River Conservation Authority; and
- Niagara Peninsula Conservation Authority.

The Conservation Authorities Act and Ontario Regulation 670/00 empower Conservation Authorities to recover their operating and capital expenditures via a levy on the municipalities within their watershed areas. Apportionment of a levy may be calculated in one of two ways: (1) by agreement or (2) by a prescribed formula.
From 2001 to 2014, the Conservation Authorities levied Hamilton based on an agreement which ensured Hamilton’s share would not be impacted by the amalgamation in 2001. In 2015, the NPCA claimed that there was no agreement in place and applied their interpretation of the formula for the apportionment of its levy to the City. The City disputes the NPCA’s claims and interpretation of the formula.

The City appealed the NPCA’s levy apportionment to the Mining and Lands Commissioner. In December 2017, the City’s appeal was dismissed. Other Conservation Authorities have indicated they may apply the formula as set out by the Commissioner in apportioning their levy to the City.

Council has directed staff to seek a judicial review of the Commissioner’s decision (Report LS16020(a), January 24, 2018 Council).

The purpose of this Report is to authorize staff to appeal any conservation authority’s levy that apportions the City’s levy based on the Commissioner’s decision.

**POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

The Conservation Authorities Act provides 30 days for a municipality to appeal the apportionment levied by a conservation authority. Approving the recommendations within this Report will assist in ensuring those timelines are met.

**RELEVANT CONSULTATION**

Corporate Services Department, Legal Services Division, was consulted and supports the recommendations in this Report.

**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

See Executive Summary and Historical Background

**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

Our People and Performance  
*Hamiltonians have* a high level of trust and confidence in their City government.

**APPENDICES AND SCHEDULES ATTACHED**

None.