



City of Hamilton

ACCESSIBLE TRANSIT SERVICES REVIEW SUB-COMMITTEE REVISED

Meeting #: 18-002
Date: April 27, 2018
Time: 10:00 a.m.
Location: Room 264, 2nd Floor, City Hall
71 Main Street West

Lisa Chamberlain, Legislative Coordinator (905) 546-2424 ext. 2729

	Pages
1. APPROVAL OF AGENDA	
(Added Items, if applicable, will be noted with *)	
2. DECLARATIONS OF INTEREST	
3. APPROVAL OF MINUTES OF PREVIOUS MEETING	
3.1 January 18, 2018	3
4. DELEGATION REQUESTS	
5. CONSENT ITEMS	
6. PUBLIC HEARINGS / DELEGATIONS	
6.1 DARTS 2018 1st Quarter Service Update	
*6.1.a Added Document (Presentation) See Pages 1-16	7
6.2 Master Operational Agreement Negotiations Update	
*6.2.a Added Document (Presentation) See Pages 16-17	
7. STAFF PRESENTATIONS	
8. DISCUSSION ITEMS	

9. MOTIONS

10. NOTICES OF MOTION

11. GENERAL INFORMATION / OTHER BUSINESS

12. PRIVATE AND CONFIDENTIAL

12.1 DARTS/CUPE Negotiations (no copy)

Pursuant to section 8.1, Sub-section (d) of the City's Procedural By-law 14-300, and Section 239(2), Sub-section (d) of the *Ontario Municipal Act*, 2001, as amended, as the subject matter pertains to labour relations or employee negotiations.

13. ADJOURNMENT



Hamilton

**ACCESSIBLE TRANSIT SERVICES REVIEW SUB-COMMITTEE
MINUTES 18-001**

Thursday, January 18, 2018

1:30 p.m.

Room 264

Hamilton City Hall

Present: Councillors S. Merulla (Chair), J. Farr, D. Conley, C. Collins,

Absent
with Regrets: Councillor T. Whitehead – City Business

FOR INFORMATION:

(a) CHANGES TO THE AGENDA (Item 1)

The Clerk advised of the following changes to the agenda:

1. DELEGATION REQUESTS (Item 4)

4.1 Delegation Request from Sandra Walker, CUPE Local 5167, respecting DARTS Accessible Transit (for today's meeting).

2. PUBLIC HEARINGS/DELEGATIONS (Item 6)

6.1 Advisory Committee for Persons with Disabilities respecting DARTS Service.

(Collins/Conley)

That the agenda for the January 18, 2018 meeting of the Accessible Transit Services Review Sub-Committee be approved, as amended.

CARRIED

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 3)**(i) November 2, 2017 (Item 3.1)****(Conley/Collins)**

That the Minutes of the November 2, 2017 Accessible Transit Services Review Committee meeting be approved, as presented.

CARRIED**(d) DELEGATION REQUESTS (Item 4)****(i) Helga and John La Berge respecting the New Powermax and Minivan Units for DARTS (Item 4.1)****(Conley/Collins)**

That the Delegation Request from Helga and John La Berge respecting the New Powermax and Minivan Units for DARTS, be approved for the January 18, 2018 meeting.

CARRIED**(ii) Sandra Walker, CUPE Local 5167, respecting DARTS Accessible Transit (Added Item 4.2)****(Collins/Conley)**

That the Delegation Request from Sandra Walker, CUPE Local 5167, respecting DARTS Accessible Transit, be approved for the January 18, 2018 meeting.

CARRIED**(e) PUBLIC HEARINGS/DELEGATIONS (Item 6)****(i) DARTS Presentation (Item 6.1)**

Mark Mindorff, Executive Director of DARTS, addressed the Committee respecting the DARTS Quarterly Report. A copy of the presentation has been retained for the official record.

(Conley/Collins)

That the Delegation from Mark Mindorff, respecting DARTS Quarterly Report, be received.

CARRIED

(ii) Advisory Committee for Persons with Disabilities respecting DARTS Service (Added Item 6.2)

Paula Kilburn and Tom Manzuk, Advisory Committee for Persons with Disabilities addressed the Committee respecting DARTS Service.

(Farr/Collins)

That the Delegation from Paula Kilburn and Tom Manzuk, Advisory Committee for Persons with Disabilities respecting DARTS Service, be received.

CARRIED

(iii) Helga and John La Berge respecting the New Powermax and Minivan Units for DARTS (Item 6.3)

Helga and John La Berge addressed the Committee respecting the New Powermax and Minivan Units for DARTS.

(Farr/Collins)

That the Delegation from Helga and John La Berge respecting the New Powermax and Minivan Units for DARTS, be received.

CARRIED

(iv) Sandra Walker, CUPE Local 5167, respecting DARTS Accessible Transit (Added Item 6.4)

Sandra Walker, CUPE Local 5167, addressed the Committee respecting DARTS Accessible Transit.

(Collins/Farr)

That the Delegation from Sandra Walker, CUPE Local 5167, respecting DARTS Accessible Transit, be received.

CARRIED

(f) ADJOURNMENT (Item 13)

(Conley/Collins)

That there being no further business, the Accessible Transit Services Review Sub-Committee be adjourned at 2:10 p.m.

CARRIED

Respectfully submitted,

Councillor S. Merulla, Chair
Accessible Transit Services
Review Committee

Lisa Chamberlain
Legislative Coordinator
Office of the City Clerk

APRIL 27, 2018

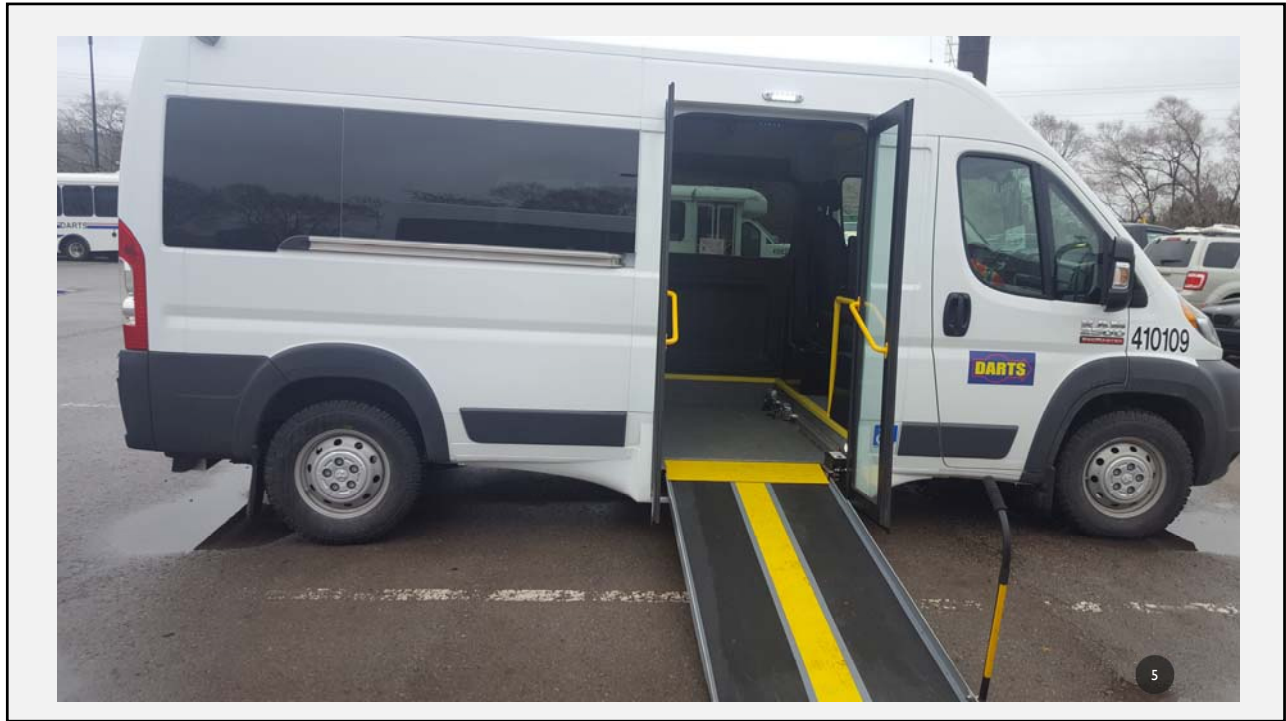
Report to ATS review Committee

1



2









EARLY DAYS OF DARTS

1980 - Provincially Co-Funded

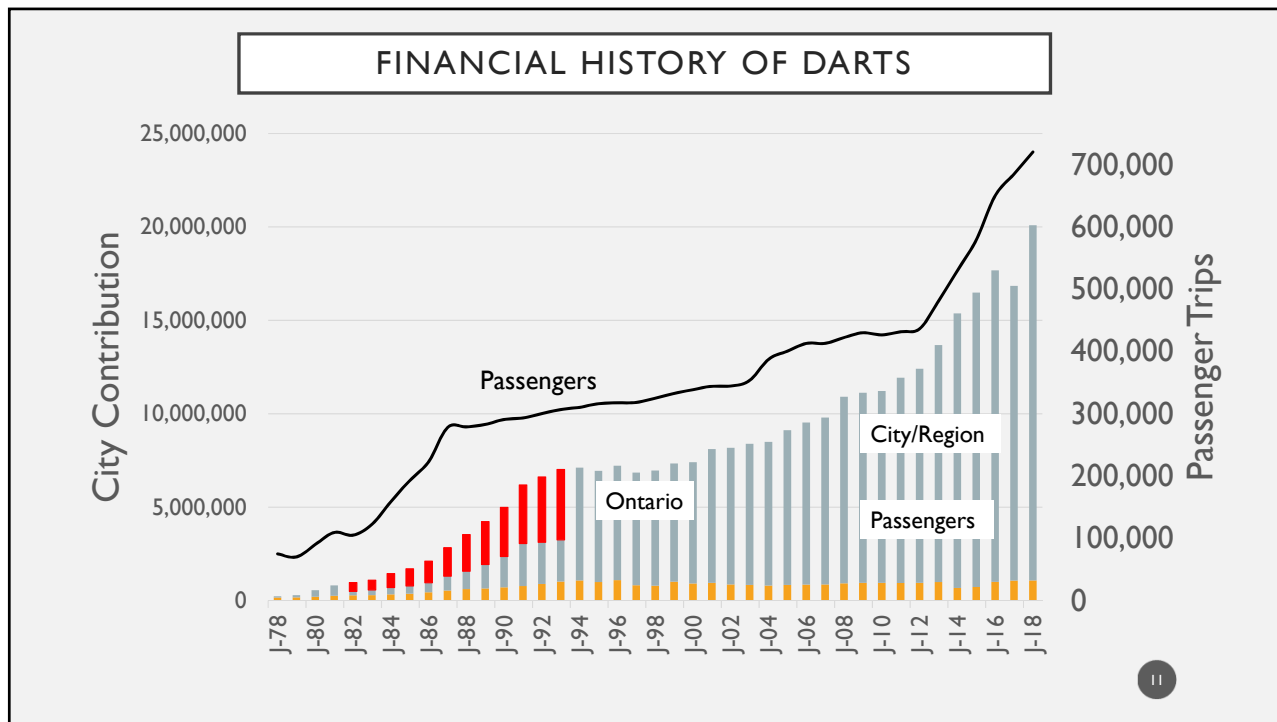
- Joint Governance with the Province
- Difficult for Region to control access to service – Urban and Rural
- Growth is much faster than other municipalities

1994 – Regional Funded Service Only

- Urban and Rural Service
- Now only required to match fixed route service

2001 – Region becomes City

- DARTS is a Regional Service – Now covers Urban and Rural Hamilton
- Not just 1 km beyond the Urban Boundary as with other Municipalities



ELIGIBILITY

1980

Broad Disability Assessment Definition

1994

Wheelchair

Walker

Scooter

Alzheimer

Dialysis

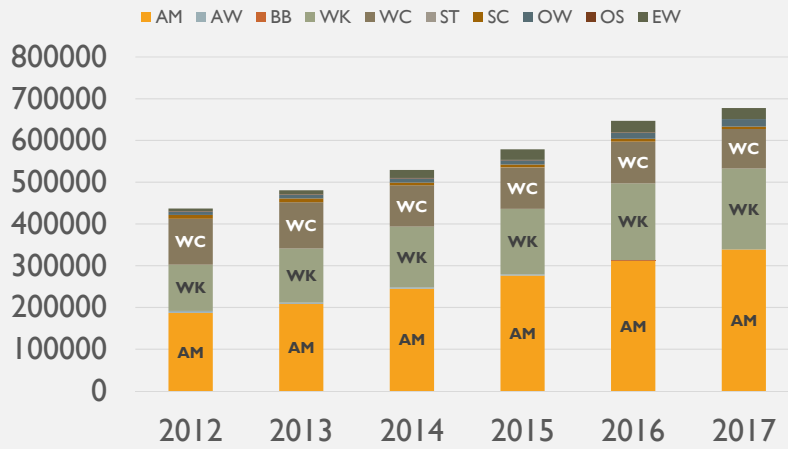
Current Riders
Grandfathered

2012

Assessment allowing Ambulatory

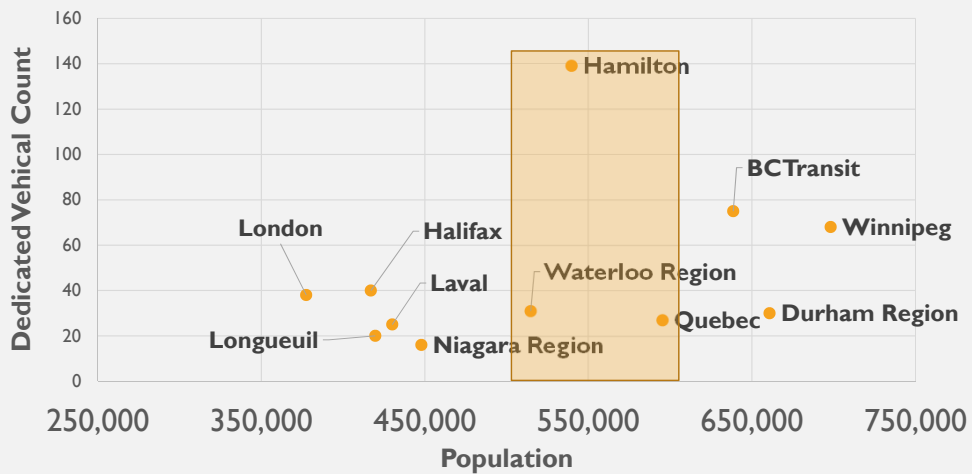
Currently Riders
Grandfathered

GROWTH IN SERVICE LEVELS



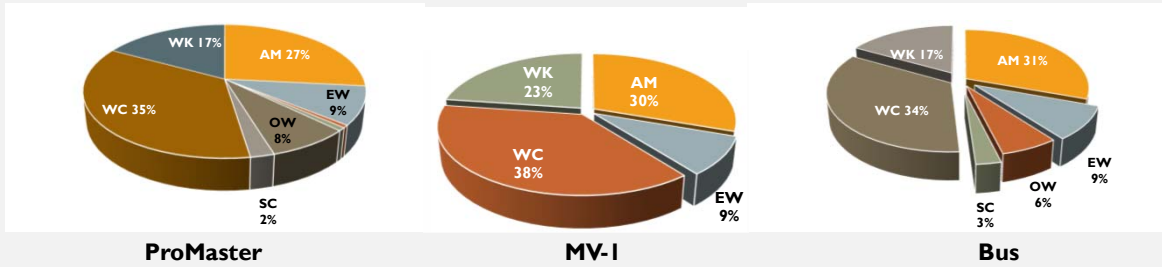
13

HIGHER DEDICATED VEHICLE COUNT



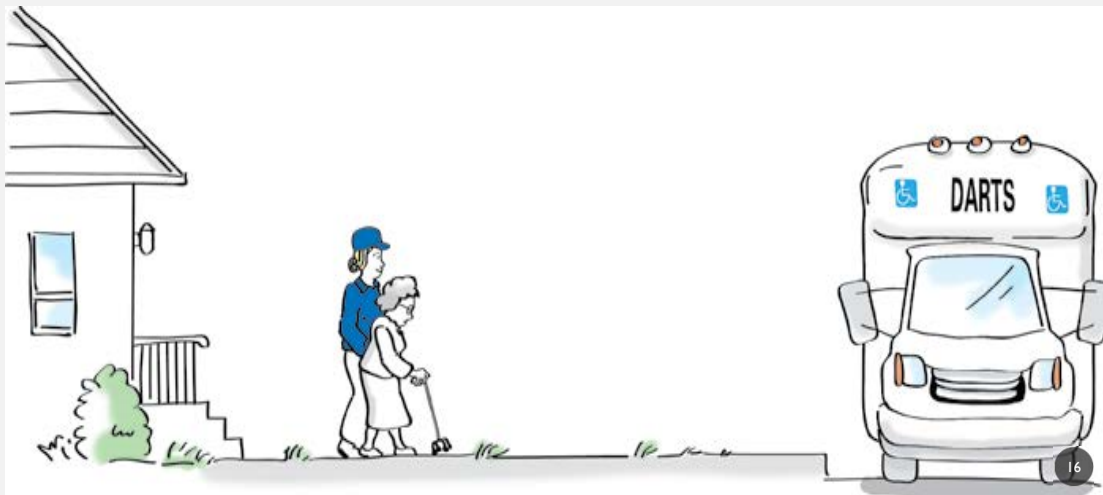
14

2017 VEHICLE CAPACITY

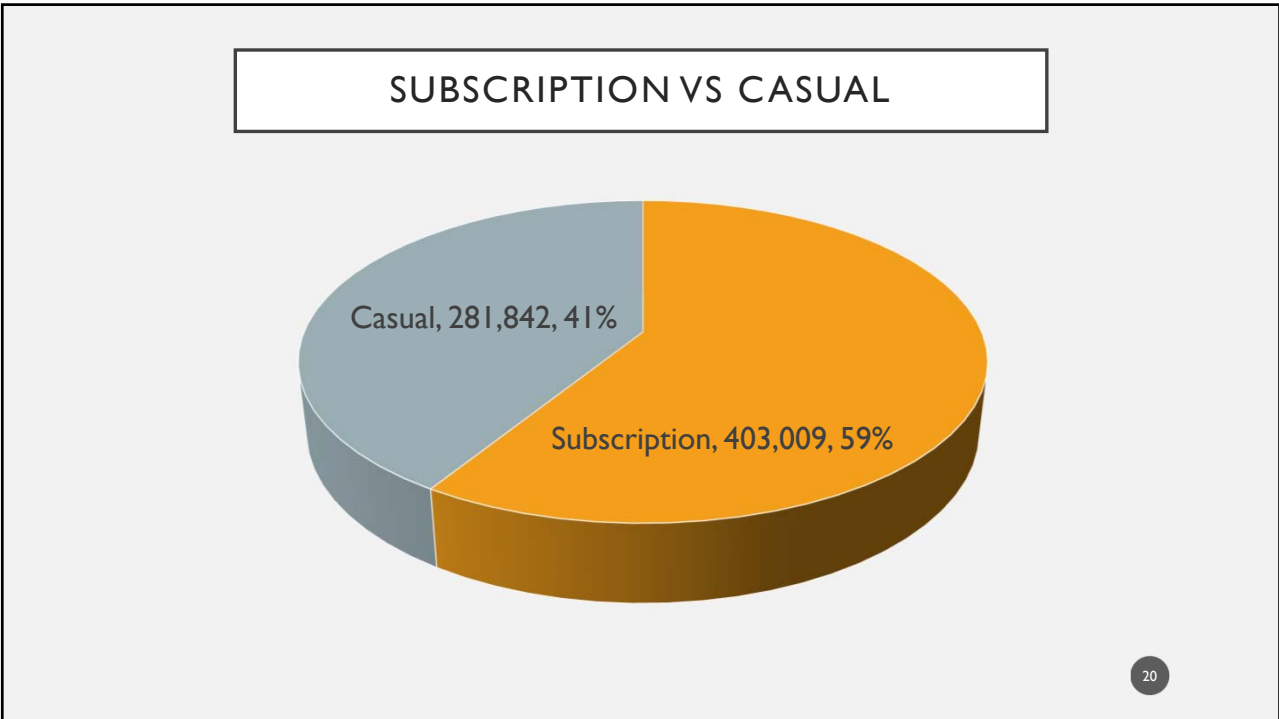
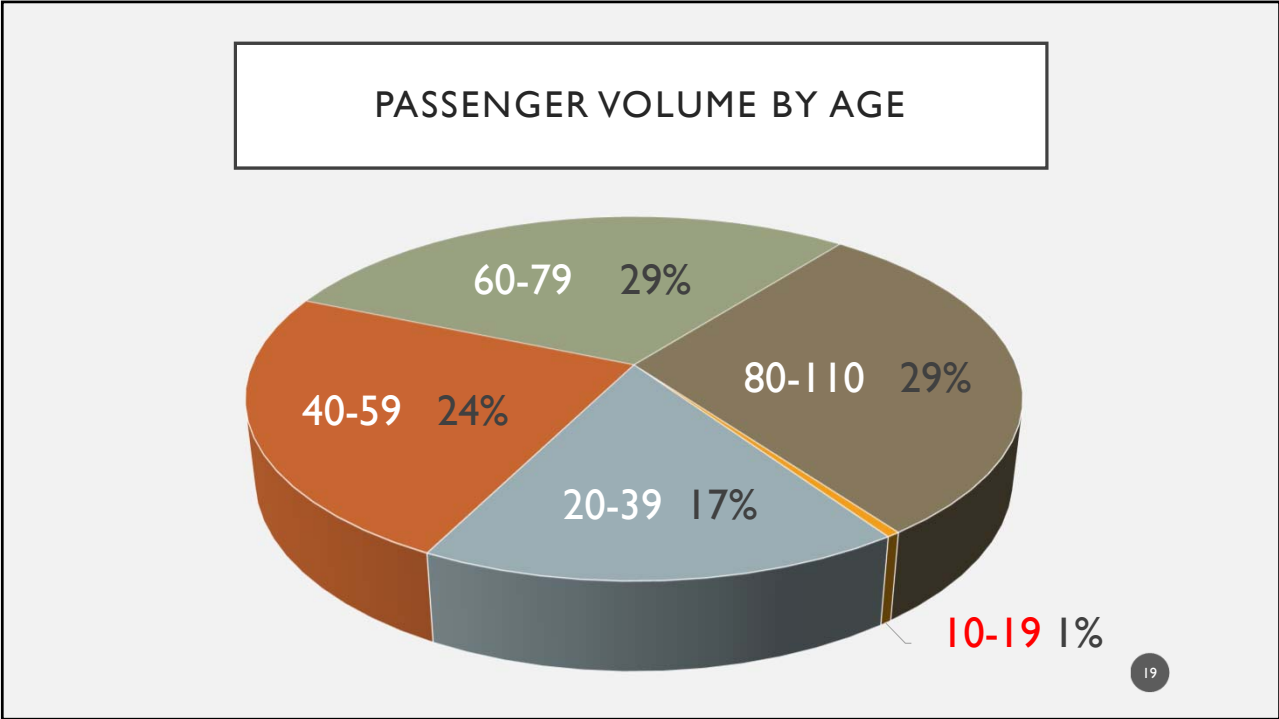


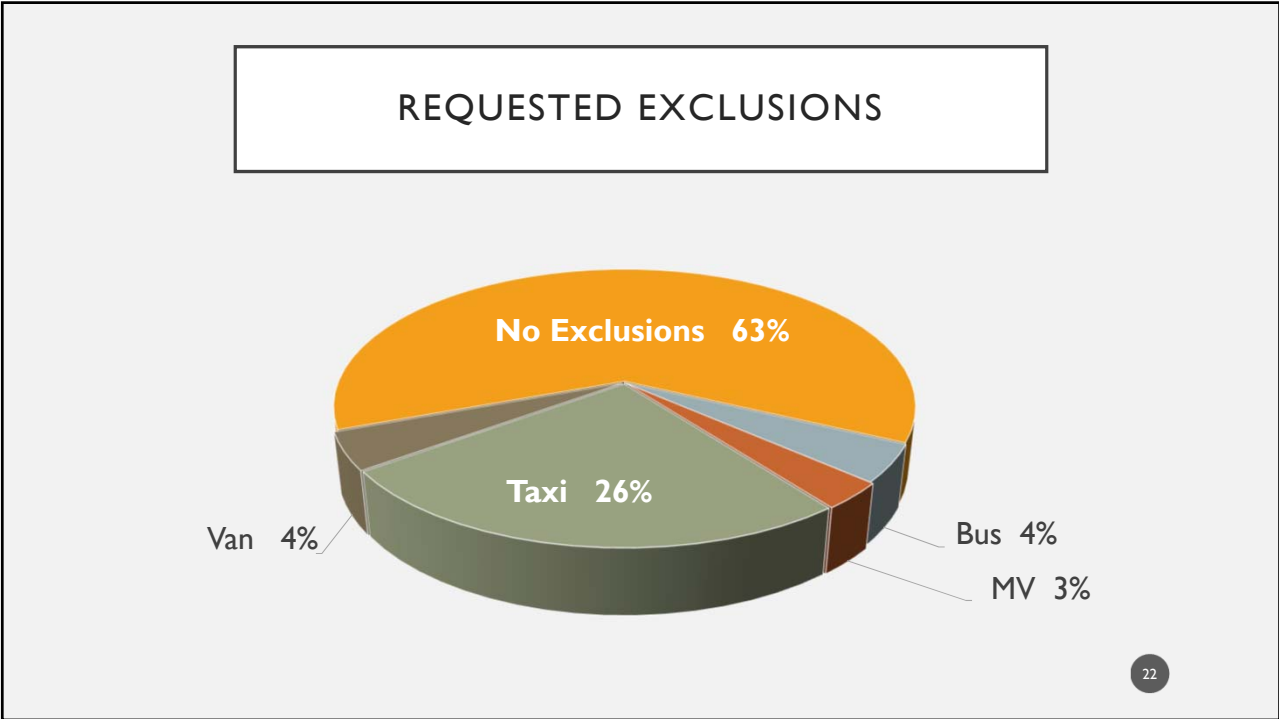
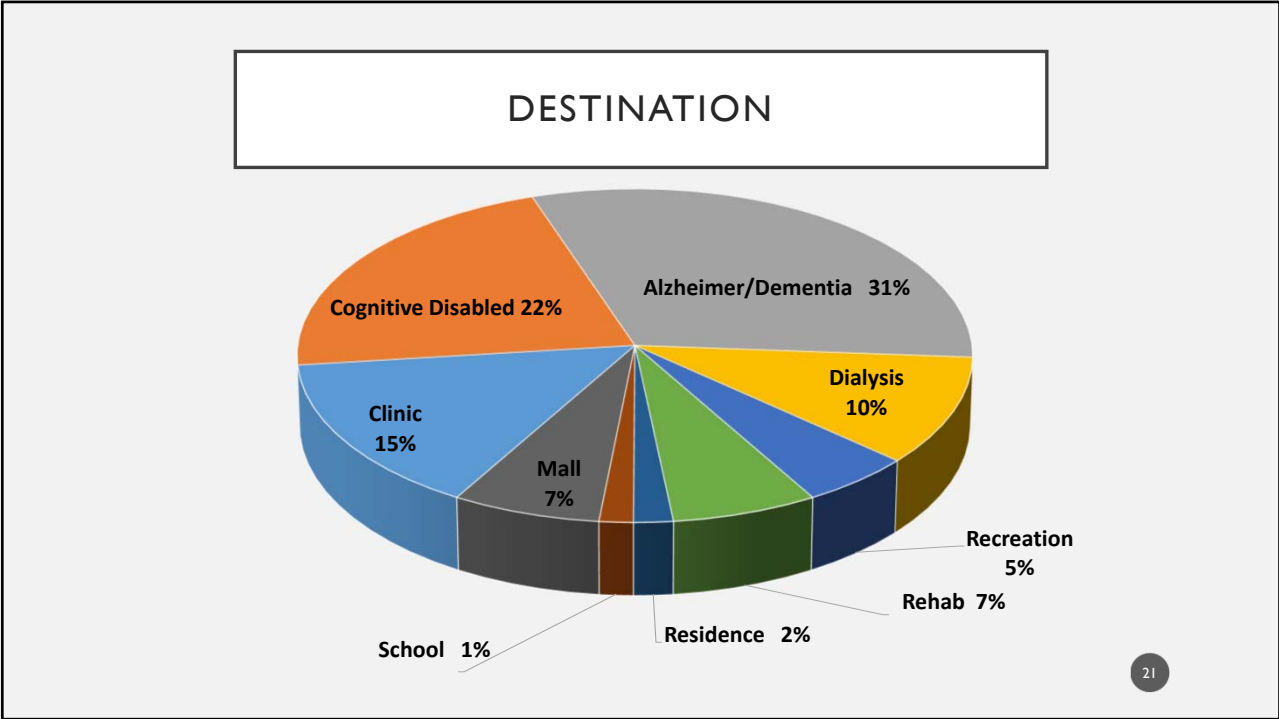
15

SITE DWELL TIMES

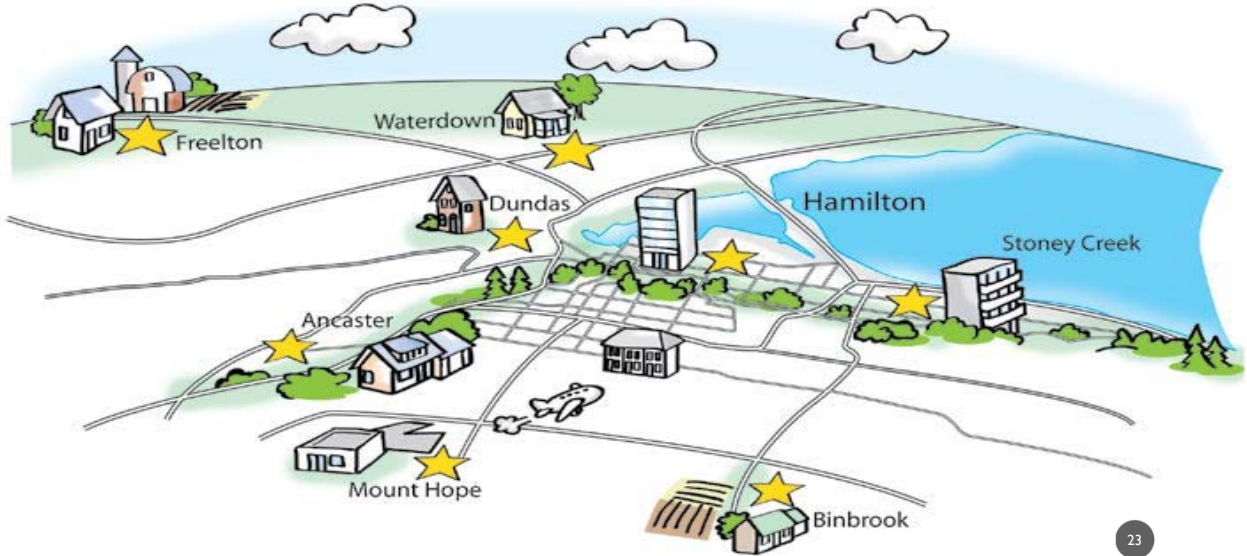




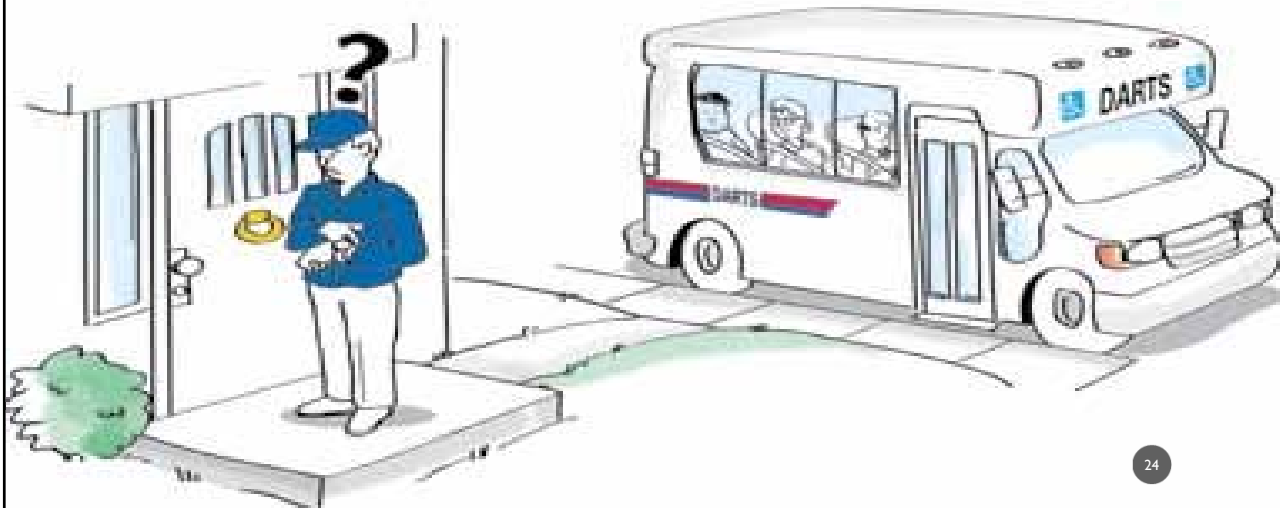




1,117 SQ KMS COVERAGE



LATE CANCELLATIONS 600/DAY=\$16K/DAY

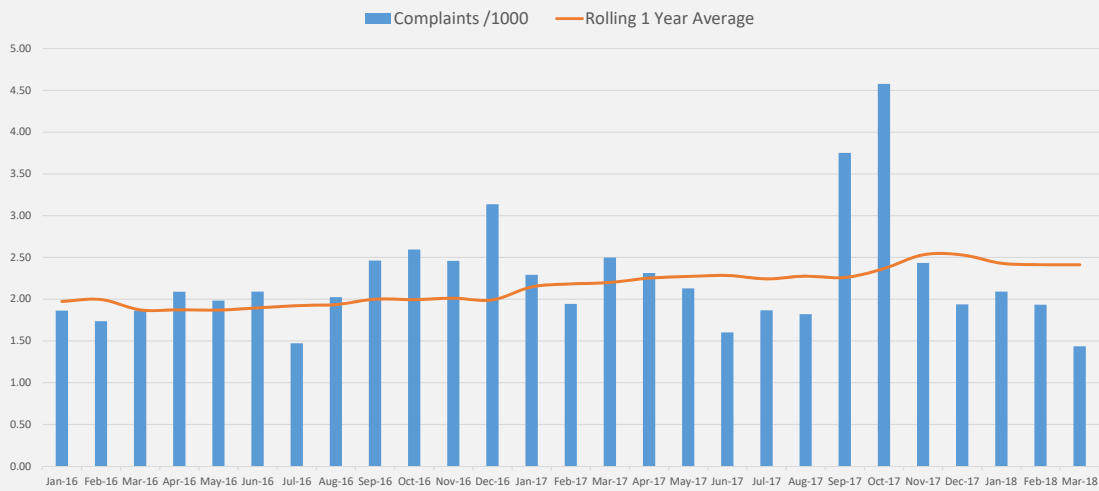


REAR - END ACCIDENTS



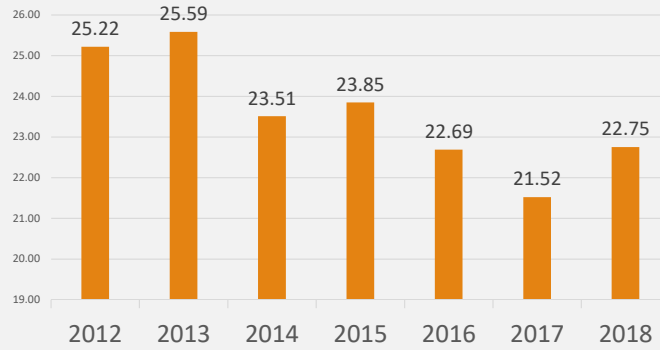
25

Complaints/1000 Passenger Rides



26

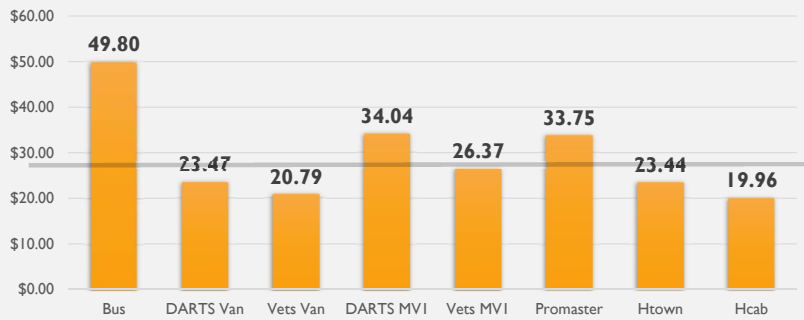
Driver Average Hourly Wage



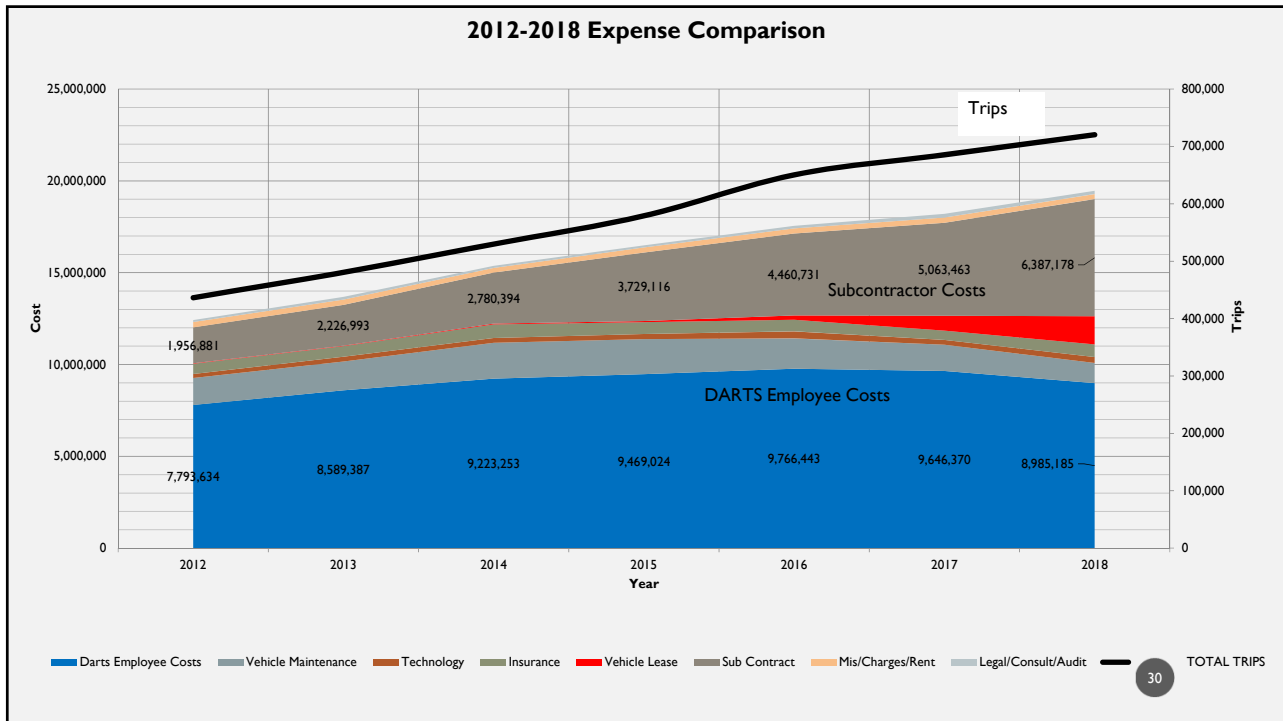
Different vehicles have different wage rates – Fewer buses /more vans at lower wage rates

27

• 2018 Choice of Provider/Vehicle Trip Cost



28



ADDRESSING 2017-2018 COST PRESSURES

- Lease transfer to DARTS - 1.2 million
- Lease terms shortened to 3 years from 5 years – higher lease costs
- Bill 148 impact on subcontractors/DARTS
 - 20% increase in sub contractor wage
 - Sick days for DARTS
- CUPE Contract – Reduction of bus hours/Increase in van hours
- MV/Promaster Vs Bus productivity –Dwell times
- Requested 5 % service increase

31

STATUS OF DARTS CONTRACT

32

DARTS CONTRACT ISSUES

- **Wind-Up Clause is Vague**
 - Original Agreement under Best Efforts Budgeting –city covers cost
 - No Reserves - DARTS would have to file for Bankruptcy
 - No ability to pay severances
- **No Consensus on setting Service Levels or Budget**
 - DARTS agreement not required
 - Results in annual variances