1. APPROVAL OF AGENDA

2. DECLARATIONS OF INTEREST

3. APPROVAL OF MINUTES OF PREVIOUS MEETINGS
   *3.1 January 18, 2019
   *3.2 January 22, 2019

4. COMMUNICATIONS

5. CONSENT ITEMS

6. PRESENTATIONS
   Note: Presentation start times are approximate only.
   6.1 Hamilton Library Board (9:45 a.m.)
   6.2 Hamilton Farmers' Market (10:15 a.m.)
   6.3 Hamilton Police Services Board (10:45 a.m.)

7. DISCUSSION ITEMS

8. MOTIONS
9. NOTICES OF MOTION

10. ADJOURNMENT
Present: Mayor F. Eisenberger, Deputy S. Merulla (Chair)
Councillors M. Wilson, J. Farr, N. Nann, C. Collins, T. Jackson,
E. Pauls, J. P. Danko, B. Clark, M. Pearson, B. Johnson, L. Ferguson,
A. VanderBeek, T. Whitehead, J. Partridge

FOR INFORMATION:

(a) APPROVAL OF AGENDA (Item 1)

The Committee Clerk advised of the following changes to the agenda:

1. DELEGATION REQUESTS (Item 5)

   5.1 Sergio Manchia, UrbanSolutions Planning & Land Development
       Consultants Inc., respecting Item 8.1 - 2019 Proposed Tariff Fees for
       Planning and Engineering Development Applications (PED19015)

   5.2 Suzanne Mammel, Hamilton-Halton Home Builders’ Association,
       respecting Item 8.1 - 2019 Proposed Tariff Fees for Planning and
       Engineering Development Applications (PED19015)

2. DISCUSSION ITEMS (Item 9)

   As there are many staff present for the Healthy & Safe Communities 2019
   Operating Budget presentation, staff are requesting that Item 8.2 be
   addressed prior to Item 8.1. Both General Managers are in agreement with
   this request.

   (Danko/Pearson)
   That the agenda for the January 18, 2019 General Issues Committee (Budget)
   meeting be approved, as amended.
Result: Motion CARRIED by a vote of 12 to 0, as follows:

YES - Councillor Maureen Wilson
YES - Councillor Jason Farr
YES - Councillor Nrinder Nann
YES - Councillor Chad Collins
YES - Councillor Tom Jackson
YES - Councillor John-Paul Danko
YES - Deputy-Mayor Sam Merulla
YES - Councillor Judi Partridge
YES - Councillor Arlene VanderBeek
YES - Councillor Brenda Johnson
YES - Councillor Maria Pearson
YES - Councillor Brad Clark
Not Present: Councillor Esther Pauls
Not Present: Mayor Fred Eisenberger
Not Present: Councillor Terry Whitehead
Not Present: Councillor Lloyd Ferguson

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) DELEGATION REQUESTS (Item 5)

(i) Sergio Manchia, UrbanSolutions Planning & Land Development Consultants Inc., respecting Item 8.1 - 2019 Proposed Tariff Fees for Planning and Engineering Development Applications (PED19015) (Added Item 5.1)

(Danko/Partridge)

Result: Motion CARRIED by a vote of 12 to 0, as follows:

YES - Councillor Maureen Wilson
YES - Councillor Jason Farr
YES - Councillor Nrinder Nann
YES - Councillor Chad Collins
YES - Councillor Tom Jackson
YES - Councillor John-Paul Danko
(ii) Suzanne Mammel, Hamilton-Halton Home Builders’ Association, respecting Item 8.1 - 2019 Proposed Tariff Fees for Planning and Engineering Development Applications (PED19015) (Added Item 5.2)

(Clark/Wilson)

Result: Motion CARRIED by a vote of 12 to 0, as follows:

YES - Councillor Maureen Wilson
YES - Councillor Jason Farr
YES - Councillor Nrinder Nann
YES - Councillor Chad Collins
YES - Councillor Tom Jackson
YES - Councillor John-Paul Danko
YES - Deputy-Mayor Sam Merulla
YES - Councillor Judi Partridge
YES - Councillor Arlene VanderBeek
YES - Councillor Brenda Johnson
YES - Councillor Maria Pearson
YES - Councillor Brad Clark
Not Present: Councillor Esther Pauls
Not Present: Mayor Fred Eisenberger
Not Present: Councillor Terry Whitehead
Not Present: Councillor Lloyd Ferguson
(d) DELEGATIONS (Item 7)

(i) Sergio Manchia, UrbanSolutions Planning & Land Development Consultants Inc., respecting Item 8.1 - 2019 Proposed Tariff Fees for Planning and Engineering Development Applications (PED19015) (Item 7.1)


(Eisenberger/VanderBeek)
That the presentation provided by Sergio Manchia, UrbanSolutions Planning & Land Development Consultants Inc., respecting Item 8.1 - 2019 Proposed Tariff Fees for Planning and Engineering Development Applications (PED19015), be received.

CARRIED

(ii) Suzanne Mammel, Hamilton-Halton Home Builders’ Association, respecting Item 8.1 - 2019 Proposed Tariff Fees for Planning and Engineering Development Applications (PED19015) (Item 7.2)

Suzanne Mammel, Hamilton-Halton Home Builders’ Association, addressed Committee respecting Item 8.1 - 2019 Proposed Tariff Fees for Planning and Engineering Development Applications (PED19015)

(Wilson/Nann)
That the presentation provided by Suzanne Mammel, Hamilton-Halton Home Builders’ Association, respecting Item 8.1 - 2019 Proposed Tariff Fees for Planning and Engineering Development Applications (PED19015), be received.

CARRIED

(e) STAFF PRESENTATIONS (Item 8)

(i) 2019 Proposed Tariff of Fees for Planning and Engineering Development Applications (PED19015) (City Wide) (Item 8.1)

Jason Thorne addressed Committee and provided a PowerPoint presentation, respecting Report PED19015 - 2019 Proposed Tariff of Fees for Planning and Engineering Development Applications.

(Eisenberger/Whitehead)
That the staff presentation, respecting Report PED19015 - 2019 Proposed Tariff of Fees for Planning and Engineering Development Applications, be received.

CARRIED

(Ferguson/Whitehead)
That the presentation, provided by Jim Bruzzese, of BMA Consulting, respecting Report PED19015 - 2019 Proposed Tariff of Fees for Planning and Engineering Development Applications, be received.

CARRIED

Presentations are available on the City’s web site or through the Office of the City Clerk.

(Ferguson/Pearson)
(a) That Report PED19015, respecting the 2019 Proposed Tariff of Fees for Planning and Engineering Development Applications, be deferred to a Special General Issues Committee meeting, to take place after the 30-day consultation period with the public and interested stakeholders; and,

(b) That staff be directed to report back to the General Issues Committee respecting an alternate rate for Secondary Suites, as an interim measure until such time as the new residential zoning has been adopted, which will implement the Official Plan policies that permit Secondary Suites in all residential areas of the City.

Result: Motion, AS AMENDED, CARRIED by a vote of 11 to 3, as follows:

NO - Councillor Maureen Wilson
YES - Councillor Jason Farr
YES - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
NO - Councillor John-Paul Danko
YES - Deputy-Mayor Sam Merulla
NO - Mayor Fred Eisenberger
YES - Councillor Terry Whitehead
YES - Councillor Arlene VanderBeek
YES - Councillor Lloyd Ferguson
YES - Councillor Brenda Johnson
YES - Councillor Maria Pearson
YES - Councillor Brad Clark
Not Present - Councillor Chad Collins
Not Present - Councillor Judi Partridge
(ii) Healthy & Safe Communities Department Operating Budget Presentation (Item 8.2)

Paul Johnson, General Manager of the Healthy & Safe Communities Department, addressed Committee and provided a PowerPoint presentation respecting the Healthy & Safe Communities Department 2019 Operating Budget.

(Partridge/Ferguson)
That the presentation, respecting the Healthy & Safe Communities Department 2019 Operating Budget, be received. CARRIED

A copy of the presentation is available on the City’s web site or through the Office of the City Clerk.

(f) ADJOURNMENT (Item 13)

(Jackson/Pauls)
That there being no further business, the General Issues Committee (Operating Budget) be adjourned at 4:47 p.m.

Respectfully submitted,

S. Merulla, Deputy Mayor
Chair, General Issues Committee

Loren Kolar
Legislative Coordinator
Office of the City Clerk
GENERAL ISSUES COMMITTEE (BUDGET)  
MINUTES 19-002(b)  
9:30 a.m.  
Tuesday, January 22, 2019  
Council Chambers  
Hamilton City Hall  
71 Main Street West  

Present: Mayor F. Eisenberger, Deputy Mayor S. Merulla (Chair)  
Councillors J. Farr, N. Nann, C. Collins, T. Jackson,  
E. Pauls, J.P. Danko, B. Clark, M. Pearson, B. Johnson,  
L. Ferguson, A. VanderBeek, T. Whitehead, J. Partridge  

Absent with regrets: Councillor M. Wilson – Personal  

THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:  

1. Conservation Authorities’ Reserves (Item 8.1)  

(Clark/Pearson)  
That the following conservation authorities be requested to provide a report, which outlines a comprehensive list of their up-to-date reserves, to the Legislative Coordinator for the General Issues Committee (GIC) for inclusion on an upcoming GIC agenda:  

(i) Conservation Halton;  
(ii) Grand River Conservation Authority;  
(iii) Hamilton Conservation Authority; and,  
(iv) Niagara Peninsula Conservation Authority.  

Result: Motion CARRIED by a vote of 11 to 0, as follows:
YES - Councillor Jason Farr
YES - Councillor Nrinder Nann
YES - Councillor Chad Collins
YES - Councillor Esther Pauls
YES - Councillor John-Paul Danko
YES - Deputy-Mayor Sam Merulla
YES - Councillor Judi Partridge
YES - Councillor Arlene VanderBeek
YES - Councillor Lloyd Ferguson
YES - Councillor Maria Pearson
YES - Councillor Brad Clark

Not Present: Councillor Maureen Wilson
Not Present: Councillor Tom Jackson
Not Present: Mayor Fred Eisenberger
Not Present: Councillor Terry Whitehead
Not Present: Councillor Brenda Johnson

2. Appeal of the 2019 Conservation Authority Levy Apportionments (Item 8.2)

(Clark/Johnson)

(a) That staff be directed to appeal the formula for the 2019 levy apportionments brought forward by the following conservation authorities:

(i) Conservation Halton;

(ii) Grand River Conservation Authority;

(iii) Hamilton Conservation Authority; and,

(iv) Niagara Peninsula Conservation Authority.

(b) That staff be directed to pay the 2019 conservation authority levy apportionments under protest, pending results of the appeal.

Result: Motion CARRIED by a vote of 12 to 0, as follows:

YES - Councillor Nrinder Nann
YES - Councillor Chad Collins
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Councillor John-Paul Danko
YES - Deputy-Mayor Sam Merulla
YES - Councillor Judi Partridge
YES - Councillor Arlene VanderBeek
YES - Councillor Lloyd Ferguson
YES - Councillor Brenda Johnson
YES - Councillor Maria Pearson
YES - Councillor Brad Clark

Not Present: Councillor Maureen Wilson
Not Present: Councillor Jason Farr
Not Present: Mayor Fred Eisenberger
Not Present: Councillor Terry Whitehead

FOR INFORMATION:

(a) CHANGES TO THE AGENDA (Item 1)

The Committee Clerk advised that there were no changes to the agenda:

(Danko/Pauls)
That the agenda for the January 22, 2019 General Issues Committee (Operating Budget) meeting be approved, as presented.

Results: Motion carried by a vote of 10 to 0.

YES - Councillor Jason Farr
YES - Councillor Nrinder Nann
YES - Councillor Chad Collins
YES - Councillor Esther Pauls
YES - Councillor John-Paul Danko
YES - Deputy-Mayor Sam Merulla
YES - Councillor Judi Partridge
YES - Councillor Terry Whitehead
YES - Councillor Brenda Johnson
YES - Councillor Maria Pearson

Not Present: Councillor Maureen Wilson
Not Present: Councillor Tom Jackson
Not Present: Mayor Fred Eisenberger
Not Present: Councillor Arlene VanderBeek
Not Present: Councillor Lloyd Ferguson
Not Present: Councillor Brad Clark
(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) PRESENTATIONS (Item 6)

(i) Conservation Halton (Item 6.1)

Hassaan Basit, General Manager of Conservation Halton; and, Marnie Piggott, Director of Finance, addressed Committee and provided a PowerPoint presentation respecting Conservation Halton’s 2019 Operating Budget submission.

(Partridge/Collins)
That the presentation, respecting Conservation Halton’s 2019 Operating Budget submission, be received.

CARRIED

The presentation is available on the City’s website at www.hamilton.ca or through the Office of the City Clerk.

(ii) Grand River Conservation Authority (Item 6.2)

Joe Farwell, CAO of the Grand River Conservation Authority; George Stojanovic, Member of the Board of Directors; and, Sonja Radoja, Manager of Corporate Services, addressed Committee and provided a PowerPoint presentation respecting the Grand River Conservation Authority’s 2019 Operating Budget submission.

(Danko/Pauls)
That the presentation, respecting the Grand River Conservation Authority’s 2019 Operating Budget submission, be received.

CARRIED

The presentation is available on the City’s website at www.hamilton.ca or through the Office of the City Clerk.

(iii) Hamilton Beach Rescue Unit (Item 6.3)

Chief Charlie Witherington, of the Hamilton Beach Rescue Unit, addressed Committee and provided two video presentations respecting the Hamilton Beach Rescue Unit’s 2019 Operating Budget submission.
(Collins/Nann)
That the presentation, respecting the Hamilton Beach Rescue Unit’s 2019 Operating Budget submission, be received.

CARRIED

(iv) Royal Botanical Gardens (Item 6.4)

Ruth Lee, Chair of the Royal Botanical Gardens Board; and, Andrew Duncan, Director of Finance & Administration, addressed Committee and provided a verbal overview respecting the Royal Botanical Gardens’ 2019 Operating Budget submission.

(Pearson/B. Johnson)
That the presentation, respecting the Royal Botanical Gardens’ 2019 Operating Budget submission, be received.

CARRIED

A copy of the handouts are available on the City’s website at www.hamilton.ca or through the Office of the City Clerk.

(v) Hamilton Region Conservation Authority (Item 6.5)

Lisa Burnside, CAO of the Hamilton Region Conservation Authority; Scott Peck, Deputy CAO; and, Neil McDougall, Secretary-Treasurer addressed Committee and provided a PowerPoint presentation, respecting the Hamilton Region Conservation Authority’s 2019 Operating Budget submission.

(Ferguson/Johnson)
That the presentation, respecting the Hamilton Region Conservation Authority’s 2019 Operating Budget submission, be received.

CARRIED

The presentation is available on the City’s website at www.hamilton.ca or through the Office of the City Clerk.

(vi) Niagara Peninsula Conservation Authority (Item 6.6)

Greg Furtney, Acting Director of Corporate Resources, for the Niagara Peninsula Conservation Authority, addressed Committee and provided a PowerPoint presentation respecting the Niagara Peninsula Conservation Authority’s 2019 Operating Budget submission.
That the presentation, respecting the Niagara Peninsula Conservation Authority’s 2019 Operating Budget submission, be received.

CARRIED

The presentation is available on the City’s website at www.hamilton.ca or through the Office of the City Clerk.

(d) ADJOURNMENT (Item 10)

That, there being no further business, the General Issues Committee, be adjourned at 1:46 p.m.

CARRIED

Respectfully submitted,

S. Merulla, Deputy Mayor
Chair, General Issues Committee

Stephanie Paparella
Legislative Coordinator
Office of the City Clerk
Presentation Outline

1. The Numbers
   • Financial, Budget
   • Comparative metrics

2. Looking back & forward
   • 2018 Accomplishments
   • The new Strategic Plan & areas of HPL’s focus

HPL’s Mission:
FREEDOM TO DISCOVER

2015-2018 Library Board
<table>
<thead>
<tr>
<th>Budget Year</th>
<th>Direction</th>
<th>Library</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011</td>
<td>2.0%</td>
<td>0.7%</td>
</tr>
<tr>
<td>2012</td>
<td>0.0%</td>
<td>1.0%</td>
</tr>
<tr>
<td>2013</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
<tr>
<td>2014</td>
<td>0.0%</td>
<td>0.2%</td>
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<tr>
<td>2015</td>
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<td>1.5%</td>
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<tr>
<td>2016</td>
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<td>1.0%</td>
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<tr>
<td>2017</td>
<td>1.8%</td>
<td>1.8%</td>
</tr>
<tr>
<td>2018</td>
<td>1.5%</td>
<td>1.8%</td>
</tr>
<tr>
<td>2019</td>
<td>-----</td>
<td>2.4%</td>
</tr>
</tbody>
</table>

HPL Increase Averages 1.2% Per Year
Increase of
2.4%
or
$719,190
Total Net Levy Request
$30,700,190
## 2019 Budget Drivers

<table>
<thead>
<tr>
<th>Pressures</th>
<th>Positive Drivers</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Salaries, Wages, Benefits</strong> – $440,000</td>
<td><strong>Equipment Usage</strong> - $33,000</td>
</tr>
<tr>
<td>2% COLA assumed</td>
<td>Makerspace, Photocopy &amp; Printer usage</td>
</tr>
<tr>
<td><strong>City Cost Allocations</strong> – $120,000</td>
<td><strong>Facility Usage</strong> – $10,000</td>
</tr>
<tr>
<td>Direct Facilities Allocation, Indirect Allocations</td>
<td>Increase in room rentals</td>
</tr>
<tr>
<td><strong>Software / Equipment Maintenance</strong> – $100,000</td>
<td><strong>Improved Technology</strong> –</td>
</tr>
<tr>
<td>Sorters, RFID Gates, Self Check Units</td>
<td>Shift to higher value work, control of FTE</td>
</tr>
<tr>
<td><strong>Fine Revenue Reduction</strong> – $30,000</td>
<td></td>
</tr>
<tr>
<td>Trend to Digital, eBooks</td>
<td></td>
</tr>
<tr>
<td>Account</td>
<td>2018 Budget Restated</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>----------------------</td>
</tr>
<tr>
<td>Net Levy</td>
<td>29,981,000</td>
</tr>
<tr>
<td>Expense</td>
<td>31,776,520</td>
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<tr>
<td>EMPLOYEE RELATED COST</td>
<td>21,564,670</td>
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<tr>
<td>MATERIAL AND SUPPLY</td>
<td>3,836,880</td>
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<tr>
<td>VEHICLE EXPENSES</td>
<td>80,640</td>
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<td>BUILDING AND GROUND</td>
<td>2,424,150</td>
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<tr>
<td>CONTRACTUAL</td>
<td>1,247,380</td>
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<td>RESERVES / RECOVERIES</td>
<td>2,007,920</td>
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<td>COST ALLOCATIONS</td>
<td>229,660</td>
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<td>FINANCIAL</td>
<td>385,220</td>
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<tr>
<td>Revenue</td>
<td>(1,795,520)</td>
</tr>
<tr>
<td>FEES AND GENERAL</td>
<td>(603,070)</td>
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<tr>
<td>GRANTS AND SUBSIDIES</td>
<td>(1,192,450)</td>
</tr>
<tr>
<td>Account</td>
<td>2019 Budget</td>
</tr>
<tr>
<td>------------------------------</td>
<td>-------------</td>
</tr>
<tr>
<td>% Increase</td>
<td>2.4%</td>
</tr>
<tr>
<td>Net Levy</td>
<td>30,700,190</td>
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<tr>
<td>Expense</td>
<td>32,513,110</td>
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<tr>
<td>EMPLOYEE RELATED COST</td>
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<td>MATERIAL AND SUPPLY</td>
<td>3,853,880</td>
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<td>VEHICLE EXPENSES</td>
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<td>BUILDING AND GROUND</td>
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<tr>
<td>RESERVES / RECOVERIES</td>
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<tr>
<td>COST ALLOCATIONS</td>
<td>233,080</td>
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<td>FINANCIAL</td>
<td>387,220</td>
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<tr>
<td>Revenue</td>
<td>(1,812,920)</td>
</tr>
<tr>
<td>FEES AND GENERAL</td>
<td>(620,470)</td>
</tr>
<tr>
<td>GRANTS AND SUBSIDIES</td>
<td>(1,192,450)</td>
</tr>
<tr>
<td></td>
<td>2016</td>
</tr>
<tr>
<td>---------------------------</td>
<td>-------</td>
</tr>
<tr>
<td><strong>Staffing in FTE</strong></td>
<td>306</td>
</tr>
<tr>
<td><strong>Open Hours</strong></td>
<td>47,100</td>
</tr>
<tr>
<td><strong>In Person Visits</strong></td>
<td>3.95 million</td>
</tr>
<tr>
<td><strong>Circulation of Materials</strong></td>
<td>6.74 million</td>
</tr>
<tr>
<td><strong>Attendance per Program</strong></td>
<td>19.8</td>
</tr>
<tr>
<td><strong># of Computer Sessions</strong></td>
<td>806,925</td>
</tr>
<tr>
<td><strong># of WIFI Sessions</strong></td>
<td>1,149,739</td>
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Looking Back & Forward

- 2018 – 2021 Strategic Plan
- Accomplishments of 2018
- Important 2019 initiatives
Library Board Strategic Plan 2018-2021

A new Strategic Plan adopted by the Library Board February 2018

• Builds on the **success** of the last plan

• **Aligns and supports** the **Our Future Hamilton** community vision and the City’s vision

**A Community Beacon - Relevant & Responsive**

- **Creative & Changing Organization**
2018 Accomplishments

Library Service Hours – Addressing service gaps

- Open More Days at Binbrook, Dundas, Waterdown, Westdale. (2017 – Barton, Red Hill)
- Open Sundays – Terryberry, Waterdown
- Most locations open on shared PA days

Service Innovations

- Study Hall – Terryberry & Red Hill open weeknights until midnight
- Rural Extended Access Model – Freelton/Lynden now open 60 Hrs./Week
- Pop-Up Library & Bookmobile

Library Collections Promotion

- Digital Collection Growth: 31%
- New additions for 2018 included: Kanopy and an Express eBook collection
Facility Projects Completed in 2018

Binbrook

Binbrook
HBSC Award of Excellence Winner

Locke

Demographic Study of Library Usage
Major Capital Projects Underway

Greensville

Valley Park

Central Windows & Doors
Advancing Literacy & the Love of Reading in 2018

Helping families grow the next generation of readers:

• **Storytimes** – Baby, Family, Newcomer….

• **Summer Reading Club** – 10,000 young readers!

• **Telling Tales 10th Anniversary**

• **Children’s Early Literacy** Computers

• **Forest of Reading** – 2,000 students

• **School Class Visits**

• **STEAM** Programs
2018 Digital Literacy Activities

• **Expansion of Special Equipment:** Makerspaces and Digital Media Labs support skills development for young people, entrepreneurs and artists.

• **2nd Annual Hamilton Digital Summit**

• **Hack the Hammer Hackathon** – Students using Open Data

Branches with special equipment: Ancaster, Barton, Binbrook, Central, Concession, Dundas, Kenilworth, Lynden, Red Hill, Saltfleet, Sherwood, Stoney Creek, Terryberry, Turner Park, Valley Park, Waterdown & Westdale
Equitable Access to Information & Culture

2019 Canada Reads Longlist

2019 RBC Taylor Prize finalists

Read, Watch, Listen.
Research, Learn, Explore.

HAMpTON REaDS 2018

ONE BOOK ONE COMMUNITY
Enhancing Civic Engagement
• Over 10,000 free learning programs for all ages in 2018!

Programs & Services for Seniors
• HPL is the Ex-Libris W Kaye Lamb Award Winner for Excellence in Seniors Service
• Creative Aging Programs – writing, music, art
• Memory Cafés – supporting families experiencing dementia

Welcoming Newcomers
• Newcomer Learning Centre
• One to One Tutoring
• English Classes
• English Conversation Circles
• Newcomer support workers
Preserving Hamilton’s Past
Key Areas of Focus in 2019

Continued Focusing on
• Addressing gaps in service hours
• LEAN assessments of work
• Technology Innovation

Enhanced Marketing and Promotion
• Library card campaign
• Online Card Registration
• Promoting collections & services

Reducing Barriers to Library Service
• Economic, geographic, cultural, convenience, awareness…

Service Developments
• Digital Collections Review
• Digital Strategy and Plan
• Local History and Archives Roadmap
• Pop-up Library and Bookmobile
Questions/Comments
References

- Library Board Strategic Plan and Background Research: https://www.hpl.ca/articles/strategic-priorities-2018-2021
- K W Lamb Award for Seniors Service: https://www.exlibris.ca/doku.php?id=award:application_for_wk_lamb_award
Appendix I: Municipal Benchmark Measures

Fig. 18.3 Total Cost per Library Use

This measure reflects all costs to provide a wide range of library services including access, collections, technology, programs, and staff expertise.

HPL cost per use = $1.90  That’s $0.11 below MBNCanada median cost per use.
Municipal Benchmark Measures

Fig. 18.4 Average Number of Times in Year Circulating Items are Borrowed (Turnover)

Circulating items include print material and electronic media.

HPL circulation turnover = 5.3 times per year. That’s almost 1.5 times higher than median.
Appendix II: Technology Access Metrics

HPL is helping to bridge the digital divide:
Our ~500 free public computers get used almost 800,000 times annually
Partnerships are critical to HPL’s success, we maintain over 100 active partnerships

**Goals of HPL Partnerships**

1. Extend and enhance *Library services* and *programs in a sustainable way*
2. Increase *awareness of Library* services and programs
3. Support the *City of Hamilton* and *broad based community initiatives* that advance Hamilton’s economic, social and cultural richness
4. Enhance *coordination and reduce overlap* in efforts between agencies serving Hamilton

**Additional Information:**

- **Partnership Policy:** [https://www.hpl.ca/articles/partnership-policy](https://www.hpl.ca/articles/partnership-policy)
Budget 2019

Presented by Eric Miller (Treasurer)
Hamilton Farmers’ Market Board
January 24, 2019 in Council Chambers, Hamilton City Hall
Farmers’ Market Budget 2019 Submission

• A frugal and business-as-usual budget, similar to Budget 2018

• Levy increase of $ 1700 is within 2019 guideline increase of 1.5% (Levy in Budget 2018 was $ 111,100. It is $ 112,800 in Budget 2019 submission)

• Expenses totalling $ 821,480 is a saving of $ 8 K from Budget 2018
  • Staffing remains largest expense at $ 323 K (reduction of 3% from Budget 2018)
  • Common utilities: $ 121 K to be spent on water & sewer, hydro, Central Utilities operations
  • Facilities maintenance by City charged to market account: $ 104 K (up 6% from Budget 2018)
  • Customer parking: $ 70 K reimbursement of customer parking at City’s York Parkade
  • Marketing: $ 55 K on advertising and activities is the same level as in Budget 2018

• Own-source revenue of $ 708,680 is a reduction of $ 9 K over Budget 2018
  • Monthly stall rentals is the largest source of revenue at $ 526 K (up 2% from Budget 2018)
  • Sponsorship: $ 125 K from another year of Meridian Credit Union Sponsorship

• $ 3 K contribution to Market reserve fund for future hydro meter recalibration
Multi-year Scenarios for Planning Purposes

- Hamilton Farmers’ Market internally projects revenues and expenditures for an additional three years to consider scenarios of growth and constraints.

- 3-year forecast has expenses and revenue growing under business-as-usual assumptions to fit within a 1.5% annual growth of levy, as long as:
  - city departments do not pass on cost increases of more than 2% annually (compare this to 5.5% inflation of facilities recovery costs in 2019)
  - Meridian sponsorship is renewed at the end of its 5-year term, or another comparable sponsorship is secured to sustain the same level of revenue (compare this to 27% inflation of CUP Operations costs in 2019)
See you at the Hamilton Farmers’ Market

Meeting agendas, minutes, attendance records, past budgets, yearly audited financial statements, and other relevant information are all available online, via:

https://hamiltonfarmersmarket.ca/about
2019 DIRECTIVES

COMMUNITY SAFETY

ENGAGEMENT & PARTNERSHIPS

PEOPLE & PERFORMANCE

TECHNOLOGY & ASSET MANAGEMENT
Hamilton Police Service’s Board
Budget Request:

2.89%
POLICING CONTEXT

Adequate & Effective Service

Quality of Life

Harm Reduction

Case Law & New Law

Workload
• Crime Prevention
• Law Enforcement
• Assistance to Victims of Crime
• Public Order Maintenance
• Emergency Response

Police Service Act 4(2) requires Adequate & Effective Service
Aging population
  - Physical, emotional, financial abuse
  - Perceived fear of crime

Increase in Indigenous youth

Increasing diversity & newcomers

Language / cultural diversity required

Quality of Life
Harm Reduction

- Suicide one of our leading call for service
- Opioid Crisis
- Persons In Crisis Unit – SNP, COAST & MCRRT
Community and Safety Well-Being Plan
- Bill 175

Prevention & diversion

Integrated response with other service providers
- Harm reduction & decreased criminalization
  - Wraparound, Best Start, Best place to raise a child…
Mental Health and Addictions

HOSPITAL APPREHENSION RATE

Historical Uniform Apprehension Rate
75.4%

MCRRT Apprehension Rate
15.6%

* JANUARY - DECEMBER 2018
Mental Health and Addictions

- Mental Health – 1 in 5
- Vulnerable persons
- Concurrent factors
  - homelessness, addictions, poverty, mental health
Legalization and Sale of Cannabis

Community and Safety Well-Being Plan
• Supreme Court (R vs Jordan)
  • 18-month / 30-month timeline from arrest to disposition

• MOU re disclosure to Crown Attorney
disclosure, redaction, vetting - digital evidence

• R vs. Marakah (Privacy Interests on digital devices judicial authorization to seize)
Policing Context

Calls for service
Service wide

2015: 134,300
2016: 137,578
2017: 138,823

Workload
Priority call types

- **Priority 0**: Emergencies where injuries are occurring or are imminent.
- **Priority 1**: People and property emergencies that do not involve personal injury.
- **Priority 2**: A crime has just occurred within the past 15 minutes.
- **Priority 3**: Do not involve crimes that are in progress or have just occurred.
- **Priority 4**: Non-urgent, low-risk calls involving non-emergency or incidental complaints.
What are the most frequent and time consuming calls?

**ALL DIVISIONS**
- Domestic Violence
- Disturbances
- Motor Vehicle Collisions
- Assist Ambulance

**DIVISION 1**
- Assault

**DIVISION 2 & 3**
- Family Trouble
Policing Context

**Workload**

**Time Spent on Calls**

- **2015**: 280,950
- **2016**: 284,283
- **2017**: 321,665
- **2018**: 328,692

**4-Year Increase of 47,742 HRS**

\[
\frac{328,692 - 280,950}{4} = 22.86
\]

**22.86 Officers to Cover Increase In Hours**

**2088 HRS Worked Annually Per Officer**
MAJOR CASES

Project LINKS
Child Pornography and Sexual Assault of Children

Project SCOPA
Multi-jurisdictional investigation into the Angelo Musitano homicide.

Locke Street Investigation
Arrests of individuals in connection with large scale mischief in Durand neighbourhood

Sexual Assault Community Review Team
18-month review of unfounded sexual assaults
<table>
<thead>
<tr>
<th>Year</th>
<th>Total Crime Rate (excl. traffic)</th>
<th>Total Violent Crime Rate</th>
<th>Total Property Crime Rate</th>
<th>Total Other C.C. Crime Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2008</td>
<td>6,049</td>
<td>1,382</td>
<td>4,174</td>
<td>493</td>
</tr>
<tr>
<td>2009</td>
<td>5,871</td>
<td>1,300</td>
<td>4,101</td>
<td>470</td>
</tr>
<tr>
<td>2010</td>
<td>5,671</td>
<td>1,346</td>
<td>3,841</td>
<td>484</td>
</tr>
<tr>
<td>2011</td>
<td>5,275</td>
<td>1,259</td>
<td>3,553</td>
<td>464</td>
</tr>
<tr>
<td>2012</td>
<td>4,980</td>
<td>1,029</td>
<td>3,477</td>
<td>474</td>
</tr>
<tr>
<td>2013</td>
<td>4,382</td>
<td>891</td>
<td>3,016</td>
<td>476</td>
</tr>
<tr>
<td>2014</td>
<td>4,112</td>
<td>907</td>
<td>2,727</td>
<td>478</td>
</tr>
<tr>
<td>2015</td>
<td>4,095</td>
<td>820</td>
<td>2,789</td>
<td>486</td>
</tr>
<tr>
<td>2016</td>
<td>4101</td>
<td>902</td>
<td>2,916</td>
<td>524</td>
</tr>
<tr>
<td>2017</td>
<td>4479</td>
<td>970</td>
<td>2,916</td>
<td>593</td>
</tr>
</tbody>
</table>

## Crime Rates

**Unified Crime Reporting Stats**

### Total Crime Rate (Excluding Traffic)

- **2012**: 4,980
- **2013**: 4,382
- **2014**: 4,112
- **2015**: 4,095
- **2016**: 4,101
- **2017**: 4,479

**Decrease**: 10% from 2012 to 2017

### Total Violent Crime Rate

- **2012**: 1,029
- **2013**: 891
- **2014**: 907
- **2015**: 820
- **2016**: 902
- **2017**: 970

**Decrease**: 6% from 2012 to 2017

### Total Property Crime Rate

- **2012**: 3,477
- **2013**: 3,016
- **2014**: 2,727
- **2015**: 2,789
- **2016**: 2,916
- **2017**: 2,916

**Decrease**: 16% from 2012 to 2017

### Total Other C.C. Crime Rate

- **2012**: 474
- **2013**: 476
- **2014**: 478
- **2015**: 486
- **2016**: 524
- **2017**: 593

**Increase**: 25% from 2012 to 2017

### Source

Stats Canada - Unified Crime Reporting Stats

Statistics Canada Table #35-10-0180-01 (As of 2018/11/28)

2017 Population Used By Statistics Canada 567,993
CRIME RATES
Stats Canada - Crime Severity Index

Source: Stats Canada - Crime Severity Index Statistics Canada Table #35-10-0188-01 (As Of 2018/11/28)
## Crime Rates

### Crime Severity Index

<table>
<thead>
<tr>
<th></th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total CSI</strong></td>
<td>71.8</td>
<td>64.8</td>
<td>59.9</td>
<td>60.0</td>
<td>63.3</td>
<td>69.1</td>
</tr>
<tr>
<td><strong>Violent CSI</strong></td>
<td>77.2</td>
<td>72.9</td>
<td>68.4</td>
<td>66.8</td>
<td>81.1</td>
<td>91.1</td>
</tr>
<tr>
<td><strong>Non-Violent CSI</strong></td>
<td>69.7</td>
<td>61.7</td>
<td>56.6</td>
<td>57.4</td>
<td>56.8</td>
<td>61.0</td>
</tr>
</tbody>
</table>

Source: [Stats Canada - Crime Severity Index](https://www.statcan.gc.ca) Statistics Canada Table #35-10-0188-01 (As of 2018/11/28)
VIOLENT CRIME SEVERITY INDEX 2017

- Median
- Winnipeg
- Thunder Bay
- Regina
- Toronto
- Montreal
- Hamilton
- Windsor
- Halifax
- Sudbury
- Calgary
- Waterloo
- London
- Durham
- Niagara
- York
- Halton

2017 NATIONAL AVERAGE 80.26

Source: MBNC (Municipal Benchmarking Network Canada) Table PLCE170
SEXUAL ASSAULT
Staffing Increases

- 298 cases in 2008
- 548 cases in 2018
- 84% increase in cases since 2008

Current Ratio of CASES to DETECTIVE is 78.3

+1 Detective Constable
STAFFING

+24 Officers
8 per division / 2 per squad

DIVISION 1
A B C D

DIVISION 2
A B C D

DIVISION 3
A B C D

= more availability for proactive policing
+2 Special Constables
To staff new Provincial Offence Administration Courthouse
## Officers per 100,000 Population

<table>
<thead>
<tr>
<th>City</th>
<th>Officers per 100,000 Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thunder Bay</td>
<td>189</td>
</tr>
<tr>
<td>Toronto</td>
<td>185.7</td>
</tr>
<tr>
<td>Windsor</td>
<td>180.7</td>
</tr>
<tr>
<td>Regina</td>
<td>171.4</td>
</tr>
<tr>
<td>Calgary</td>
<td>164.2</td>
</tr>
<tr>
<td>Sudbury</td>
<td>163.5</td>
</tr>
<tr>
<td>Winnipeg</td>
<td>157.7</td>
</tr>
<tr>
<td>Median</td>
<td>157.1</td>
</tr>
<tr>
<td>London</td>
<td>156.5</td>
</tr>
<tr>
<td>Niagara</td>
<td>153.8</td>
</tr>
<tr>
<td>Hamilton</td>
<td>148.2</td>
</tr>
<tr>
<td>York</td>
<td>131.5</td>
</tr>
<tr>
<td>Waterloo</td>
<td>128.1</td>
</tr>
<tr>
<td>Durham</td>
<td>124.4</td>
</tr>
<tr>
<td>Halton</td>
<td>122</td>
</tr>
</tbody>
</table>

Source: MBNC (Municipal Benchmarking Network Canada) Table PLCE220

6% BELOW National Median
### Cost of Police Service per Capita

**Source:** MBNC (Municipal Benchmarking Network Canada) Table PLCE227M

<table>
<thead>
<tr>
<th>Location</th>
<th>Per Capita Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windsor</td>
<td>$445.16</td>
</tr>
<tr>
<td>Calgary</td>
<td>$398.13</td>
</tr>
<tr>
<td>Winnipeg</td>
<td>$392.77</td>
</tr>
<tr>
<td>Thunder Bay</td>
<td>$392.77</td>
</tr>
<tr>
<td>Montreal</td>
<td>$389.49</td>
</tr>
<tr>
<td>Toronto</td>
<td>$382.34</td>
</tr>
<tr>
<td>Sudbury</td>
<td>$382.12</td>
</tr>
<tr>
<td>Regina</td>
<td>$365.70</td>
</tr>
<tr>
<td>MEDIAN</td>
<td>$354.17</td>
</tr>
<tr>
<td>Niagara</td>
<td>$351.04</td>
</tr>
<tr>
<td>Hamilton</td>
<td>$347.90</td>
</tr>
<tr>
<td>Waterloo</td>
<td>$307.66</td>
</tr>
<tr>
<td>London</td>
<td>$300.28</td>
</tr>
<tr>
<td>Durham</td>
<td>$291.23</td>
</tr>
<tr>
<td>Halifax</td>
<td>$285.53</td>
</tr>
<tr>
<td>York</td>
<td>$281.29</td>
</tr>
<tr>
<td>Halton</td>
<td>$274.28</td>
</tr>
<tr>
<td>Median</td>
<td>$240.05</td>
</tr>
</tbody>
</table>

**Source:** MBNC (Municipal Benchmarking Network Canada) Table PLCE227M
<table>
<thead>
<tr>
<th>Year</th>
<th>Building Permits</th>
<th>Canadian Bond Rating</th>
<th>Housing Starts</th>
<th>Housing Completions</th>
<th>Unemployment Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010</td>
<td>$1,096,299,091</td>
<td>AA</td>
<td>2,282</td>
<td>1,902</td>
<td>7.7%</td>
</tr>
<tr>
<td>2011</td>
<td>$731,019,287</td>
<td>AA</td>
<td>1,645</td>
<td>1,715</td>
<td>6.5%</td>
</tr>
<tr>
<td>2012</td>
<td>$1,499,627,394</td>
<td>AA</td>
<td>2,209</td>
<td>2,313</td>
<td>6.6%</td>
</tr>
<tr>
<td>2013</td>
<td>$1,025,785,758</td>
<td>AA</td>
<td>1,746</td>
<td>1,718</td>
<td>6.6%</td>
</tr>
<tr>
<td>2014</td>
<td>$1,143,192,706</td>
<td>AA</td>
<td>2,136</td>
<td>1,737</td>
<td>5.9%</td>
</tr>
<tr>
<td>2015</td>
<td>$1,108,192,846</td>
<td>AA</td>
<td>1,462</td>
<td>2,040</td>
<td>5.5%</td>
</tr>
<tr>
<td>2016</td>
<td>$1,056,237,746</td>
<td>AA</td>
<td>2,119</td>
<td>1,767</td>
<td>6.1%</td>
</tr>
<tr>
<td>2017</td>
<td>$1,384,145,419</td>
<td>AA+</td>
<td>1,967</td>
<td>1,809</td>
<td>5.0%</td>
</tr>
<tr>
<td>2018*</td>
<td>$1,129,277,893</td>
<td>AA+</td>
<td>2,187</td>
<td>1,083</td>
<td>5.0%</td>
</tr>
</tbody>
</table>

Sources:
Building Permits: City Of Hamilton - Building Division
Canadian Bond Rating: S&P Global Ratings
Housing Starts & Completions: Canada Mortgage and Housing Corporation
Unemployment Rate: Statistics Canada Table #14-10-0294-02 (As Of 2018/11/29)
Budget Increase
$4.66M or 2.89%

Assessment Growth
0.5% (2.73%)

Total Budget $165,842,078
HPS LEVY AS A % OF TOTAL COH LEVY

LEVY OVER TIME

$ in Millions

<table>
<thead>
<tr>
<th>Year</th>
<th>Police Levy</th>
<th>City of Hamilton Levy</th>
<th>Police as a % of City</th>
</tr>
</thead>
<tbody>
<tr>
<td>2004</td>
<td>$98</td>
<td>$527</td>
<td>18.62%</td>
</tr>
<tr>
<td>2005</td>
<td>$102</td>
<td>$555</td>
<td>18.45%</td>
</tr>
<tr>
<td>2006</td>
<td>$107</td>
<td>$574</td>
<td>18.65%</td>
</tr>
<tr>
<td>2007</td>
<td>$111</td>
<td>$602</td>
<td>18.46%</td>
</tr>
<tr>
<td>2008</td>
<td>$116</td>
<td>$630</td>
<td>18.43%</td>
</tr>
<tr>
<td>2009</td>
<td>$120</td>
<td>$649</td>
<td>18.50%</td>
</tr>
<tr>
<td>2010</td>
<td>$125</td>
<td>$673</td>
<td>18.51%</td>
</tr>
<tr>
<td>2011</td>
<td>$131</td>
<td>$689</td>
<td>19.04%</td>
</tr>
<tr>
<td>2012</td>
<td>$136</td>
<td>$705</td>
<td>19.24%</td>
</tr>
<tr>
<td>2013</td>
<td>$140</td>
<td>$727</td>
<td>19.31%</td>
</tr>
<tr>
<td>2014</td>
<td>$145</td>
<td>$748</td>
<td>19.32%</td>
</tr>
<tr>
<td>2015</td>
<td>$149</td>
<td>$798</td>
<td>18.69%</td>
</tr>
<tr>
<td>2016</td>
<td>$153</td>
<td>$828</td>
<td>18.52%</td>
</tr>
<tr>
<td>2017</td>
<td>$157</td>
<td>$845</td>
<td>18.61%</td>
</tr>
<tr>
<td>2018</td>
<td>$161</td>
<td>$858</td>
<td>18.79%</td>
</tr>
</tbody>
</table>
Recommendation:

Hamilton City Council GIC approve the Hamilton Police Service’s Board 2019 Budget Request of:

2.89%