

### City of Hamilton GENERAL ISSUES COMMITTEE

**Meeting #**: 19-002(f)

**Date:** January 31, 2019

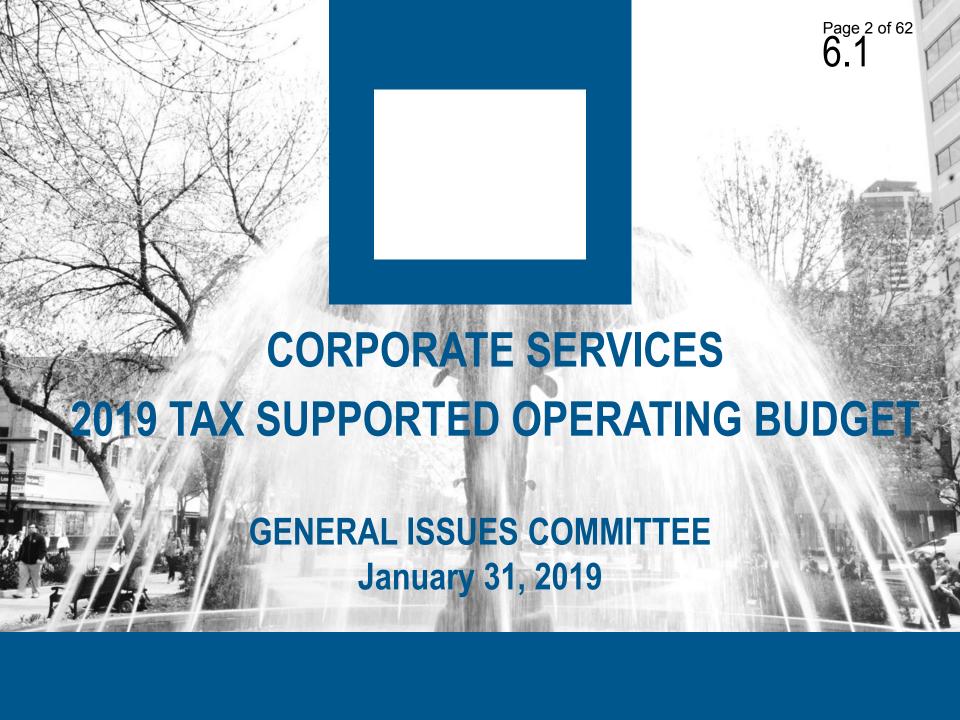
**Time:** 9:30 a.m.

Location: Council Chambers, Hamilton City Hall

71 Main Street West

Stephanie Paparella, Legislative Coordinator (905) 546-2424 ext. 3993

			Pages
1.	APPF	ROVAL OF AGENDA	
2.	DECI	LARATIONS OF INTEREST	
3.	APP	ROVAL OF MINUTES OF PREVIOUS MEETING	
4.	COM	MUNICATIONS	
5.	CON	SENT ITEMS	
6.	STAF	FF PRESENTATIONS	
	6.1	Corporate Services Department 2019 Operating Budget	2
	6.2	Non-Program 2019 Operating Budget	51
7.	DISC	SUSSION ITEMS	
	7.1	Sub-section (d) to Report FCS18097 - 2019 Tax Supported Capital Budget (FTEs)	60
8.	МОТ	IONS	
9.	NOTI	ICES OF MOTION	
10	AD.IC	DURNMENT	



### Page 3 of 62 WHO WE ARE



Office of the City Clerk



**Customer Service and POA** 



Financial Planning,
Administration and Policy



Financial Services and Taxation



Information Technology



Legal and Risk Management

### ORGANIZATIONAL CHART



Administrative Coordinator

Diana Mallard

Acting City Clerk
Janet Pilon
(28.00)
\*(1.00)

Director Customer Service & POA Cindy Mercanti (91.47) Acting Director Financial Planning, Admin & Policy Cindy Mercanti/ Rick Male (82.50) \*(36.00)

Director Financial Services, Taxation & Corporate Controller Rick Male (79.08) Director Information Technology Maria McChesney (83.75)

City Solicitor Nicole Auty (61.00)

Complement (FTE)	Management	*Management Distributed	Other	*Other Distributed	Total	Staff to Management Ratio
2018	30.00	1.00	397.80	36.00	464.80	13.99:1
2019	31.00	1.00	396.80	36.00	464.80	13.53:1
Change	1.00	0.00	(1.00)	0.00	0.00	

<sup>\*</sup> Represents distributed staff whose budget are in operating departments.



### WHAT WE DO





## HIGHLIGHTS



### 2018 HIGHLIGHTS

**Credit Rating** 



Support PED Ph1 of **Cannabis Licensing** 



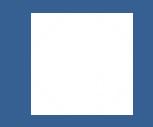
Modernization **Municipal Act** 



**Performance** Dachhaarde



**PW Initiatives** 



**Records Management Software Update** 



**Tax Program** 



**Security Awareness** 



**Training Program** 



**Online Bid** 

**PED Initiatives** 



Agenda **Management Software Update** 



**Business Plans** 



**IT Roadmap** 



**POA Move** 



**CORPORATE SERVICES** 

# **METRICS**







2,255

Marriage Licenses Issued



225

FOI Requests Received



590,688

Phone Calls to the CCC



79,839

POA Charges Filed



AA+

S&P Global Credit Rating



87%

% of Malicious Emails Blocked



103,473

Citizens Served



44.2%

Taxpayers Enrolled in PAP (2017)



154

Litigated Files Resolved



2.61%

Gross % Realized ROI (2017)



### OFFICE OF THE CITY CLERK - BY THE NUMBERS

# of FOI Requests Received			YTD as of Dec. 31, 2018			
2018	•	•	•	•	•	225
2017	•	•	•	•		220
2016	•	•	•			217
2015	•	0				207

# of Res	ponses to clerk@hamilton.ca Emails	YTD as of Dec. 31, 2018
2018	××××××	2,175
2017	$\bowtie$	730
2016	$\bowtie$	635
2015	$\bowtie$	575

# of Council Meetings Supported 2018	YTD as of Dec. 31, 2018
2010	21
2017 🛱 🛱 🐯	23
2016	26
2015	28
# of Marriage Licenses Issued	YTD as of Dec. 31, 2018
2018	2,255
2017	2,261
2016	2,185



### CUSTOMER SERVICE AND POA - BY THE NUMBERS

CCC: # of Phone Calls	YTD as of Dec. 31, 2018
2018	590,688
2017	448,885
2016	443,771
2015	476,207
POA: Early Resolution Part 1 Scheduled	YTD as of Dec. 31, 2018
POA: Early Resolution Part 1 Scheduled 2018	
	Dec. 31, 2018
2018	Dec. 31, 2018

MSC: # of Citizens Served	YTD as of Dec. 31, 2018
2018	103,473
2017	106,389
2016	111,147
2015	112,514
POA: # of Charges Filed	YTD as of Dec. 31, 2018
POA: # of Charges Filed 2018	
	Dec. 31, 2018
2018 🗅 🗅 🗅	79,839



# FINANCIAL PLANNING, ADMINISTRATION AND POLICY 12-18Y THE NUMBERS

2016 👚 👚 👚 👚 👚 6.1%

2015 👚 👚 👚 👚 👚 6.1%

Non Residential Assessment % of Total Assessment

2018	Î##	Î	Î	Î##	Î##		12.0%
2017	Î##	Î##	Î##	Î##	Îm	<u>Îm</u>	12.2%
2016	Î##	Îш	Îш	Î##	Îш	Îm	13.0%

2015 First First First First First First 13.1%

**Credit Ratings** 

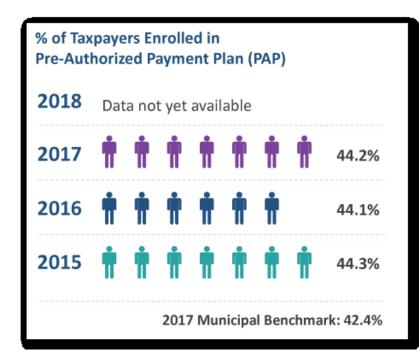


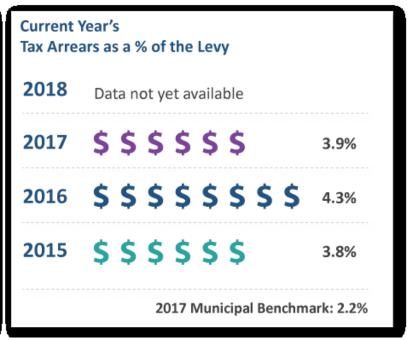
G1035 76 1	GIOSS 76 REALIZED RETURN ON INVESTMENTS				
2018	Data not yet available				
2017	ă ă ă	2.61%			
2016	<b>š š š</b>	2.60%			
2015	ă ă ă	2.82%			

Grace % Paplized Paturn on Investments

11

# FINANCIAL SERVICES AND TAXATION BY THE NUMBERS







### INFORMATION TECHNOLOGY - BY THE NUMBERS

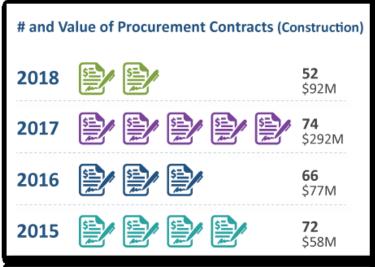
% of Ma	% of Malicious Emails Blocked		
2018		87%	
2017		90%	
2016		92%	
2015		84%	

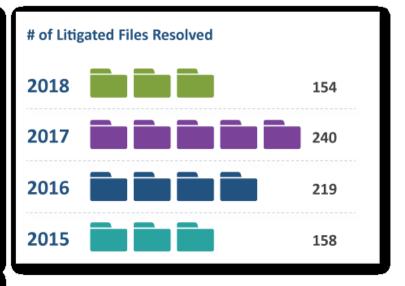
# of WiFi Users (Public and Private locations)	YTD as of Dec. 31, 2018
Q4-2018 중 중 중 중	217,713
Q3-2018 중 중 중 중	202,235
Q2-2018 🗢 🗢	188,486
Q1-2018 🛜 🤝	177,513

Average Network Availability (Uptime)	YTD as of Dec. 31, 2018
2018	99.88%
2017	99.93%
2016	99.83%
2015	99.98%



#### LEGAL AND RISK MANAGEMENT - BY THE NUMBERS





# of Real Estate Transactions					
2018	+24 Acquisitions	-25 Dispositions	4 Tax Sales		
2017	+29 Acquisitions	-31 The Dispositions	3 Tax Sales		
2016	+12 Acquisitions	-25 Dispositions	6 Tax Sales		
2015	+20 Acquisitions	-30 The Dispositions	4 Tax Sales		



## TRENDS AND ISSUES



### TRENDS AND ISSUES

#### Legislation



- Respond to changing provincial and federal legislation
  - Infrastructure for Jobs and Prosperity Act
  - Modernizing Ontario's Municipal Legislation Act
  - Building Better Communities and Conserving Watersheds Act
  - Bill 6 Asset Management
  - Bill 66 Restoring Ontario's Competitiveness Act

#### **Technology**



- Optimize existing or new technologies
- Enhance financial systems, policies and practices
- Provide responsive analytical and technology support solutions

**CORPORATE SERVICES** 

### TRENDS AND ISSUES

#### **Growth**



- Support Hamilton's property tax competitiveness
- Support sustainable investments and management of funds and reserves
- Leveraging new technologies and maximizing current solutions
- Accessible in-person counter locations, telephone and email service delivery
- Oversight of municipal elections, by-elections and applicable school boards
- Timely and transparent access to information
- Monitor, and manage changes in the legislative landscape
- Mitigate risks through the management of claims

#### Workforce



- Attract and retain knowledgeable and high performing staff
- Manage knowledge retention through workforce planning and succession planning

**CORPORATE SERVICES** 

## **MAJOR INITIATIVES**



### **MAJOR INITIATIVES 2019+**

#### **Initiatives**



- eSCRIBE Minute Module
- Implement Customer Service Strategy
- Call Consolidation Completion
- Asset Management Financial Strategy
- Multi-Year Budget Enhancements
- Implement Online Tax Services
- Implement New Accounting Standard
- IT Strategy Implementation
- Launch Online Self-Serve
- Legal /Risk Support for Strategic Initiatives

**CORPORATE SERVICES** 

# OFFICE OF THE CITY CLERK MAJOR INITIATIVES 2019+



- Implement Staff Training Modules
- Expand use of eSCRIBE and eSCRIBE Workflow
- Implement Online Services
- Review and Update Corporate Policies and Procedures
- Implement Electronic Voting (Jan 2019)
- Introduce Assessment Roll Kiosk
- Prepare and Administer 2022 Election

# CUSTOMER SERVICE AND POA MAJOR INITIATIVES 2019+



- Introduce Early Resolution Enhancements (POA)
- Introduce online and mobile payment enhancements
- Enhance call experience using online tools to promote self-serve options
- Support the Customer Service Strategy with technology to enhance the service experience
- Consolidate calls for remaining divisions

# FINANCIAL PLANNING, ADMINISTRATION AND POLICY - MAJOR INITIATIVES 2019+

#### **Initiatives**



- Create and update Development Charge policies in response to completed Background Study
- Support development of a strategic asset management policy, plans and related financing plans to adhere to new Provincial Regulations
- Investigate and amend the City's Investment Policies resulting from proposed changes to the Municipal Act (Including Prudent Person Policy)
- Renewal discussions for water billing contract with service provider
- Implement continuous improvement initiatives in Finance and Administration

CORPORATE SERVICES
Financial Planning, Administration and Policy

# FINANCIAL SERVICES AND TAXATION MAJOR INITIATIVES 2019+



- Implement financial system upgrades to modules in PeopleSoft software
- Upgrade City's taxation software and update tax related policies and procedures
- Develop formal prioritization process tax appeal engagements based on impact and availability of resources
- Implement program to facilitate fulsome vendor performance reviews

# INFORMATION TECHN©₺©GY MAJOR INITIATIVES 2019+



- Implement road map initiatives defined in the IT Strategy (i.e. Mobility and Empowering Data and Analytics)
- Centralize Information Technology Services
- Enhance hardware, software, network and data centre infrastructure to improve and sustain the City's service delivery, technology and security infrastructure

# LEGAL AND RISK MANAGEMENT MAJOR INITIATIVES 2019+



- Support Planning and Economic Development initiatives
- Support Public Works initiatives
- Advise and review Development Charges Bylaw
- Support ongoing Enterprise Risk Management
- Support implementation of IT Strategy
- Manage staffing implications resulting from additional Provincial Offences Act prosecutions for Part III matters

# 2019 PRELIMINARY TAX OPERATING BUDGET



### 2019 OPERATING BUDGET BY DIVISION

	2018	2019	2019	\$	%
	Restated	Preliminary	Preliminary		
	Net	Gross	Net		
Office of the City Clerk	2,391,660	2,992,990	2,409,450	17,790	0.7%
Corporate Services - Administration	324,760	329,290	329,290	4,530	1.4%
Customer Service and POA	5,189,350	10,159,360	5,270,000	80,650	1.6%
Financial Planning, Admin & Policy	4,720,250	7,206,010	4,800,070	79,820	1.7%
Financial Services and Taxation	3,904,830	6,762,110	3,979,580	74,750	1.9%
Information Technology	8,837,600	13,581,300	9,006,370	168,770	1.9%
Legal and Risk Management	3,248,140	4,271,400	3,382,760	134,620	4.1%
<b>Total Corporate Services</b>	28,616,590	45,302,460	29,177,520	560,930	2.0%



### 2019 BUDGET DRIVERS

Item	Cost (\$)
Net Employee Related Costs	\$840K
Cost Allocations	(\$185K)
Revenue	(\$142K)
Facilities & Rent	\$36K



### **MULTI-YEAR OUTLOOK**



### MULTI-YEAR OUTLOOK BY DIVISION

	Preliminary	Multi-Year Outlook					
	2019	2020		2021		2022	
	Budget \$	Budget \$	% Change from 2019	Budget \$	% Change from 2020	Budget \$	% Change from 2021
Corporate Services Office of the City Clerk	2,409,450	2,478,980	2.9%	2,545,350	2.7%	2,609,860	2.5%
Corporate Services - Administration	329,290	339,630	3.1%	347,020	2.2%	354,600	
Customer Service	5,270,000	5,381,350	2.1%	5,498,480	2.2%	5,615,170	
Financial Planning, Admin & Policy	4,800,070	4,976,330	3.7%	5,136,940	3.2%	5,294,110	
Financial Services and Taxation	3,979,580	4,124,800	3.6%	4,232,660	2.6%	4,368,340	
Information Technology	9,006,370	9,265,020	2.9%	9,494,010	2.5%	9,712,130	
Legal and Risk Management	3,382,760	3,520,700	4.1%	3,654,980	3.8%	3,777,460	
Total Department	29,177,520	30,086,810	3.1%	30,909,440	2.7%	31,731,670	

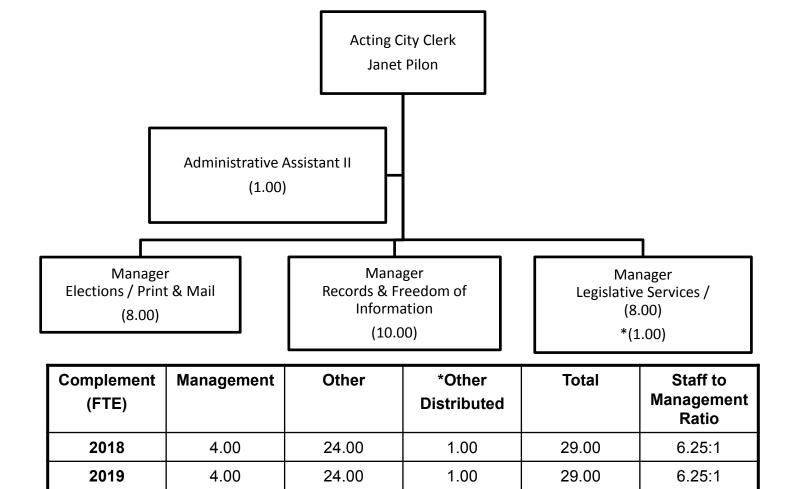


# 2019 PRELIMINARY TAX OPERATING BUDGET

## Office of the City Clerk



#### **ORGANIZATIONAL CHART**



<sup>\*</sup> Represents distributed staff whose budget are in operating departments.

0.00

0.00

0.00

0.00



Change

### 2019 OPERATING BUDGET BY SECTION

	2018	2019	2019	\$	%	
	Restated	Preliminary	Preliminary			
	Net	Gross	Net			
City Clerk - Admin	75,390	84,640	84,640	9,250	12.3%	
Elections	637,140	672,840	624,900	(12,240)	(1.9%)	
Legislative Support	857,010	877,140	877,140	20,130	2.3%	
Print & Mail	421,120	419,050	419,050	(2,070)	(0.5%)	
Records	401,000	939,320	403,720	2,720	0.7%	
Total City Clerk's Office	2,391,660	2,992,990	2,409,450	17,790	0.7%	

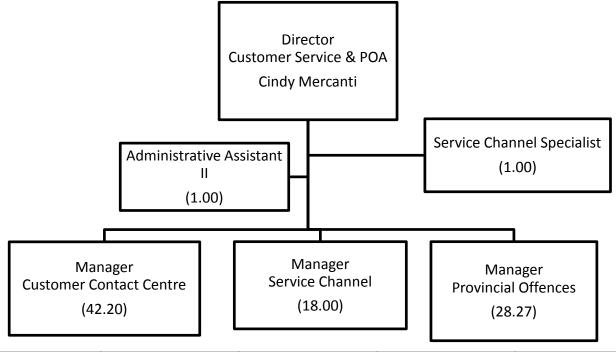


# 2019 PRELIMINARY TAX OPERATING BUDGET

### **Customer Service and POA**



### ORGANIZATIONAL CHART



Complement (FTE)	Management	Other	Total	Staff to Management Ratio
2018	4.00	87.47	91.47	21.87:1
2019	4.00	87.47	91.47	21.87:1
Change	0.00	0.00	0.00	



	2018	2019	2019	\$	%
	Restated	Preliminary	Preliminary		
	Net	Gross	Net		
Customer Contact Centre	3,271,510	3,319,590	3,319,590	48,080	1.5%
Customer Service - Administration	286,870	295,960	295,960	9,090	3.2%
Provincial Offences Act	-	4,889,360	-	-	-
Service Channel	1,630,970	1,654,450	1,654,450	23,480	1.4%
<b>Total Customer Service</b>	5,189,350	10,159,360	5,270,000	80,650	1.6%

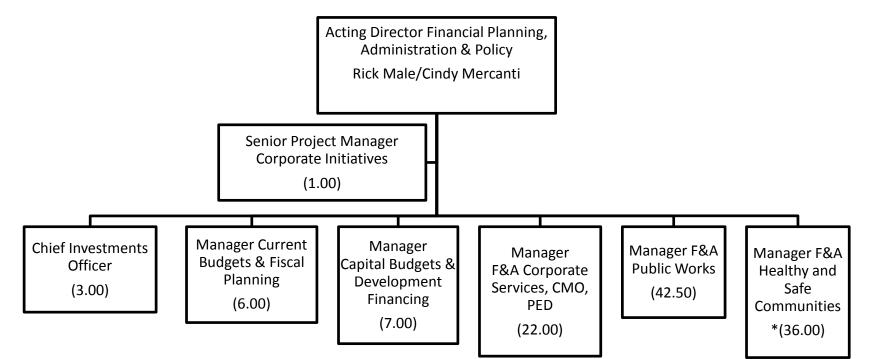


# 2019 PRELIMINARY TAX OPERATING BUDGET

# Financial Planning, Administration and Policy<sub>37</sub>



#### ORGANIZATIONAL CHART



Complement (FTE)	Management	*Management Distributed	Other	*Other Distributed	Total	Staff to Management Ratio
2018	6.00	1.00	76.50	35.00	118.50	15.93:1
2019	6.00	1.00	76.50	35.00	118.50	15.93:1
Change	0.00	0.00	0.00	0.00	0.00	

<sup>\*</sup> Represents distributed staff whose budget are in operating departments.



	2018	2019	2019	\$	%
	Restated	Preliminary	Preliminary		
	Net	Gross	Net		
Administration Fin Policy & Plan	71,100	69,180	67,260	(3,840)	(5.4%)
Capital Budget	-	1,020,640	-	-	-
Current Budget	455,360	465,470	465,470	10,110	2.2%
Finance	4,325,170	4,483,750	4,393,420	68,250	1.6%
Investments	(131,380)	1,166,970	(126,080)	5,300	(4.0%)
Total Financial Planning, Admin & Policy	4,720,250	7,206,010	4,800,070	79,820	1.7%



# 2019 PRELIMINARY TAX OPERATING BUDGET

# Financial Services and Taxation

40



#### ORGANIZATIONAL CHART

Director Financial Services, Taxation & Corporate Controller
Rick Male

Administrative Assistant (1.00)

Manager Accounting Services (13.25) Manager Accounts Payable, Accounts Receivable & Financial Applications (16.00)

Manager Payroll & Pensions (16.00)

Manager Procurement Services (16.00)

Manager Taxation (15.83)

Complement (FTE)	Management	Other	Total	Staff to Management Ratio
2018	6.00	73.08	79.08	12.18:1
2019	6.00	73.08	79.08	12.18:1
Change	0.00	0.00	0.00	

	2018	2019	2019	\$	%
	Restated	Preliminary	Preliminary		
	Net	Gross	Net		
Accounts Payable	408,080	435,530	394,530	(13,550)	(3.3%)
Accounts Receivables	157,220	159,370	159,370	2,150	1.4%
Financial Accounting Services	620,200	1,043,900	607,250	(12,950)	(2.1%)
Financial Application Support	330,410	333,760	333,760	3,350	1.0%
Financial Services Admin	298,450	316,630	316,630	18,180	6.1%
Payroll and Pensions	902,520	1,034,720	934,220	31,700	3.5%
Procurement	912,620	1,168,970	935,400	22,780	2.5%
Taxation	275,330	2,269,230	298,420	23,090	8.4%
Total Financial Services	3,904,830	6,762,110	3,979,580	74,750	1.9%

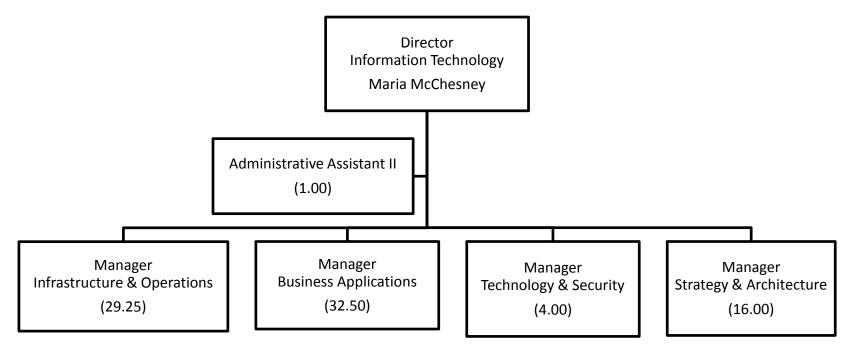


# 2019 PRELIMINARY TAX OPERATING BUDGET

## Information Technology



#### ORGANIZATIONAL CHART



Complement (FTE)	Management	Other	Total	Staff to Management Ratio
2018	4.00	79.75	83.75	19.94:1
2019	5.00	78.75	83.75	15.75:1
Change	1.00	(1.00)	0.00	



2018	2019	2019	\$	%
Restated	Preliminary	Preliminary		
Net	Gross	Net		
4,817,950	4,734,730	4,729,170	(88,780)	(1.8%)
-	4,481,250	-	-	-
-	5,000	5,000	5,000	-
6,810,130	7,181,690	7,096,690	286,560	4.2%
-	2,850	-	-	-
(3,463,680)	(3,512,390)	(3,512,660)	(48,980)	1.4%
673,200	688,170	688,170	14,970	2.2%
8,837,600	13,581,300	9,006,370	168,770	1.9%
	Restated Net  4,817,950  6,810,130 - (3,463,680) 673,200	Restated         Preliminary           Net         Gross           4,817,950         4,734,730           -         4,481,250           -         5,000           6,810,130         7,181,690           -         2,850           (3,463,680)         (3,512,390)           673,200         688,170	Restated         Preliminary         Preliminary           Net         Gross         Net           4,817,950         4,734,730         4,729,170           -         4,481,250         -           -         5,000         5,000           6,810,130         7,181,690         7,096,690           -         2,850         -           (3,463,680)         (3,512,390)         (3,512,660)           673,200         688,170         688,170	Restated         Preliminary         Preliminary           Net         Gross         Net           4,817,950         4,734,730         4,729,170         (88,780)           -         4,481,250         -         -           -         5,000         5,000         5,000           6,810,130         7,181,690         7,096,690         286,560           -         2,850         -         -           (3,463,680)         (3,512,390)         (3,512,660)         (48,980)           673,200         688,170         688,170         14,970



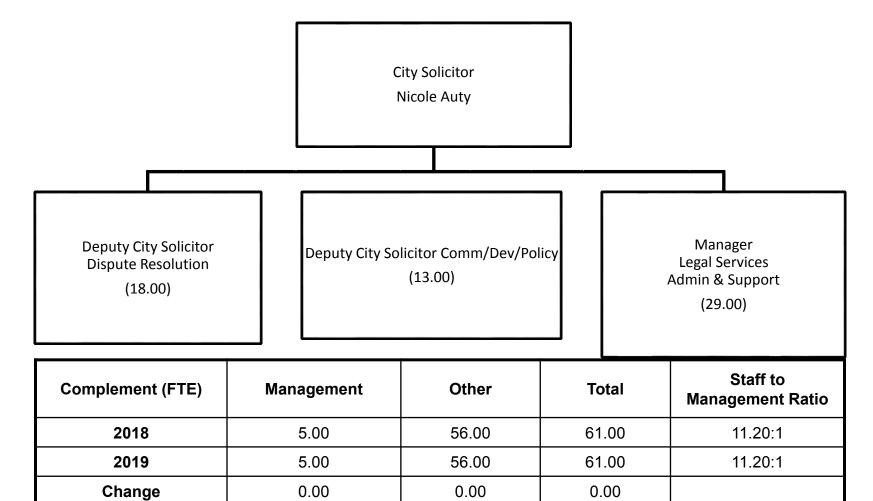
# 2019 PRELIMINARY TAX OPERATING BUDGET

## Legal and Risk Management





#### ORGANIZATIONAL CHART





	2018	2019	2019	\$	%
	Restated	Preliminary	Preliminary		
	Net	Gross	Net		
Legal and Risk Management	3,248,140	4,271,400	3,382,760	134,620	4.1%
Total Legal and Risk Management	3,248,140	4,271,400	3,382,760	134,620	4.1%





## THANK YOU



### Corporate Financials – Corporate Expenditures

	2018	2019	Change 20	
(\$'000)	Restated Budget	Preliminary Budget	\$	%
Corporate Initiatives	4,156.3	7,745.9	3,589.6	86.4%
Corporate Pensions, Benefits & Contingency	15,645.8	17,220.4	1,574.6	10.1%
Total Corporate Financials - Expenditures	19,802.1	24,966.4	5,164.2	26.1%



## Corporate Financials – Corporate Expenditures Major Cost Drivers (\$000's)

		2018	2019	Draft
Category	Item	Restated	Preliminary	Change
▼	<b>▼</b>	Budget 🖪	Budget 🗖	Amount 🖪
<b>Corporate Initiatives</b>	Area Rated Levy	2,408.9	2,241.5	(167.4)
	Operating Impact of Capital	163.0	3,913.6	3,750.6
	Other Items	1,584.4	1,590.8	6.4
<b>Corporate Initiatives To</b>	tal	4,156.3	7,745.9	3,589.6
Corporate Pensions, Benefits & Contingency	Salary Contingency	2,565.8	2,588.4	22.6
	Retiree Benefits	11,944.0	13,021.0	1,077.0
	<b>Current Employee Benefits</b>	830.0	1,280.0	450.0
	Other Items	306.0	331.0	25.0
Corporate Pensions, Ber	nefits & Contingency Total	15,645.8	17,220.4	1,574.6
Total: Non Program Expenditures		19,802.1	24,966.4	5,164.2



## Non-Program Revenues-Tax Adjustments

\$'000

	2018	2019	Draft
Item	Restated	Preliminary	Change
	Budget	Budget	Amount
Payment In Lieu	(15,588.7)	(15,726.7)	(138.0)
Penalties and Interest	(10,500.0)	(10,500.0)	-
Right of Way	(3,211.0)	(3,228.0)	(17.0)
Senior Tax Credit	598.0	587.0	(11.0)
Supplementary Taxes	(9,125.0)	(9,125.0)	-
Vacancy Rebates	1,250.0	-	(1,250.0)
LEED Grant	800.0	700.0	(100.0)
Other Tax Adjustments	9,098.0	9,090.4	(7.6)
Total Tax Adjustments	(26,678.7)	(28,202.3)	(1,523.6)



## Non-Program Revenues- Other \$'000

Category	Item	2018 Restated Budget	2019 Preliminary Budget	Draft Change Amount
Other Corporate Revenues	Hydro Dividend and Other Interest	(5,300.0)	(5,300.0)	-
	Investment Income	(4,100.0)	(4,100.0)	-
	Slot Revenues	(5,000.0)	(5,000.0)	-
	POA Revenues	(3,753.9)	(2,362.2)	1,391.7
Т	otal Other Corporate Revenues	(18,153.9)	(16,762.2)	1,391.7



### Non-Program Revenues- Trend Analysis - \$ M.

Historical Trends	Actual 2014	Actual 2015	Actual 2016	Actual 2017	Proj Act 2018	Budget 2019	5 Yr Ave 2014-18
Tax Adjustments							
Payment In Lieu	(15.0)	(15.5)	(15.9)	(16.0)	(15.7)	(15.7)	(15.6)
Penalties and Interest	(11.7)	(11.3)	(11.6)	(11.5)	(11.1)	(10.5)	(11.4)
Right of Way	(3.2)	(3.2)	(3.2)	(3.2)	(3.2)	(3.2)	(3.2)
Senior Tax Credit	0.6	0.6	0.6	0.6	0.6	0.6	0.6
Supplementary Taxes	(12.1)	(15.0)	(7.9)	(11.2)	(9.1)	(9.1)	(11.0)
Tax Remissions and Write Offs	11.0	13.6	15.1	24.5	11.3	9.8	15.1
Sub Total <i>Tax Adjustments</i>	(30.5)	(30.7)	(22.8)	(16.8)	(27.3)	(28.2)	(25.6)
<b>Corporate Revenues</b>							
POA Revenues	(3.8)	(3.8)	(4.2)	(2.9)	(2.9)	(2.4)	(3.5)
Hydro Dividend & Other Interest	(9.4)	(6.2)	(5.5)	(10.3)	(5.3)	(5.3)	(7.3)
Investment Income	(4.1)	(4.1)	(4.1)	(4.1)	(4.1)	(4.1)	(4.1)
Slot Revenues	(4.9)	(5.0)	(5.0)	(5.3)	(5.0)	(5.0)	(5.0)
Provincial Funding	(0.5)	(0.7)	-	-	-	-	(0.2)
Sub Total Corporate Revenues	(22.6)	(19.8)	(18.8)	(22.5)	(17.3)	(16.8)	(20.2)
Net Levy	(53.1)	(50.5)	(41.6)	(39.3)	(44.6)	(45.0)	(45.8)





## Boards & Agencies – Proposed Budget Adjustments

Budget Item	Adjustment Amount \$
Police Per Board Approval	30,784
MPAC - Per Levy Notice	29,260
Total Adjustment	60,044
Motion Required	





## THANK YOU

Deferred to the Operating Budget Process by the General Issues Committee at its Capital Budget meeting of January 21, 2019:

(i) 2019 Tax Supported Capital Budget (Update) (FCS18097) (City Wide) (Item 6.1)

Sub-section (d) to Report FCS18097, respecting the 2019 Tax Supported Capital Budget, which reads as follows, was deferred to the January 31, 2019 GIC Operating budget (Corporate Financials) meeting for further discussion:

(d) That the operating budget and Full Time Equivalent (FTE) impacts of the 2019 Tax Supported Capital Budget in the amount of \$2,742,490 and 24.24 FTEs, attached hereto as Appendix "A", be incorporated into the 2019, or future, Tax Supported Operating Budgets.

### 2019 TAX CAPITAL BUDGET OPERATING BUDGET IMPACTS & FTE IMPACTS FOR PROJECTS INCLUDED IN THE 2019 FINANCING PLAN

DROJECTS INCLUDED IN THE 2010 FINANCIAL DIAM			1				
PROJECTS INCLUDED IN THE 2019 FINANCING PLAN	Operating anticipat 2019 App Capital I	ed with roval of	Anticipated Year Operating Impact will be realized (based on one year following final year of construction actual timing may vary)				
	,	\$ (000's)	201 FTE (#) \$		2020 FTE (#) \$ (000's)	2021 FTE (#) \$ (000's)	
City Manager	()	+ (0000)		(0000)	112 () + (000 0)	7 (0000)	
Human Resources							
20519579703 Performance and Learning Management System		150.00			150.00		
Total City Manager		150.00					
Planning & Economic Development							
Licencing and By-Law							
4501951900 Vehicle Purchases - Licensing		22.59		22.59			
4501957900 Handheld Ticketing Device-System Integration		82.00			82.00		
Urban Renewal							
8201703706 Community Downtowns and BIA		11.00			11.00		
Planning Services							
8121957900 3D Model Development		3.00			3.00		
8121337300 3D Wodel Development		3.00			3.00		
Tourism and Culture							
7201841803 St. Mark's Interior Restoration	0.50	42.00			0.50 42.00		
Total Planning & Economic Development	0.50	160.59					
Healthy and Safe Communities							
Paramedic 76/41074103 Paramedia Halmat Panlacement		17.00			17.00		
7641951102 Paramedic Helmet Replacement 7641951103 Ambulance Enhancement	10.00	17.00 670.00		670.00	17.00		
Total Healthy and Safe Communities	10.00	687.00	10.00	070.00			
Total Healthy and Safe Communices	10.00	007.00					
Corporate Services							
Information Technology (IT)							
3501857801 IT Strategy and Enterprise Architecture	1.00	125.00	1.00	125.00			
3501957905 Strategic Theme Enabling	.25	275.00		40.00	235.00		
3501857806 Data Centre HVAC		7.00		7.00			
3501957906 IT Strategy - Strategic Theme IT Optimization		2.00		2.00			
Customer Service & POA							
2051957901 Corporate Wide Customer Experience Feedback Program		157.00			157.00		
Total Corporate Services	1.25	566.00					
·							
Public Works Tax Funded							
Corporate Facilities							
3541849003 Backflow Prevention for Various Facilities		120.00			120.00		
Sub-Total Corporate Facilities	-	120.00					
Recreation Facilities							
7101841800 Parks North Yard at Bayfront Park		30.00			30.00		
Sub-Total Recreation Facilities	-	30.00					
Forestry & Horticulture							
4451953444 Tree Planting Program		67.40			67.40		
Sub-Total Forestry & Horticulture	-	67.40					
O & M - Parks & Cemeteries							
4401956001 Leash free Dog Park Program		5.00			5.00		
4401951601 Equipment Acquisition (DC) Program		75.00			75.00		
Sub-Total O & M - Parks & Cemeteries	-	80.00	1		, 5.00		
	•		•	Į.			

#### **2019 TAX CAPITAL BUDGET OPERATING BUDGET IMPACTS & FTE IMPACTS FOR** PROJECTS INCLUDED IN THE 2019 FINANCING PLAN

Total 2020-2021 Impacts

PROJECTS INCLUDED IN THE 2019 FINANCING PLAN		g Impact	Anticipated Year Operating Impact will be realized						
	anticipa	ted with	Anticipated Year Operating Impact will be realized (based on one year following final year of construction,						
	2019 Approval of		actual timing may vary)						
	Capital Project		, , , , , , , , , , , , , , , , , , ,						
			2019	2020		2021			
	FTE (#)	\$ (000's)	FTE (#) \$ (000's)	FTE (#)	\$ (000's)	FTE (#)	\$ (000's)		
Open Space Development		40.50			40.50				
4401056060 Open Space Replacement Strategy-East Mtn Trail Loop	.20	18.50		.20	18.50				
4401356801 Confederation Park Redevelopment	3.66	291.00		3.66	291.00				
4401556503 Heritage Green Community Sports Park Implementation	.20	12.80		.20	12.80				
4401756718 Ancaster Meadows Park 4401856601 Legislated Monitoring	.25	23.50 21.00		.25 .25	23.50 21.00				
4401856806 Bookjans West Proposed Park - Ancaster Glen	.20	20.50		.20	20.50				
4401956902 Red Hill Phase 3 and 4 Park	.15	18.50		.15	18.50				
4401956903 Stonechurch Road Trail Link @ Dartnall	.20	16.00		.20	16.00				
4401956912 Meadowlands Community Park	.19	16.20		.20	10.00	.19	16.20		
4401956921 Johnson Tew Planting	.33	15.00		.33	15.00	.13	10.20		
4401956925 City Hall Peace Garden	.33	28.00		.33	28.00				
4401956802 Beach Park Development Program		3.00			3.00				
4401956922 Alexander Park Skate Park		15.00			15.00				
4401956933 HRTMP Initiative 15-7: Highway 5 - Mountain Brow Link		15.00			15.00				
4401956910 Ancaster Soccer Improvements		6.00			6.00				
4401756703 Mountain Brow Path		4.80			4.80				
Sub-Total Open Space Development	5.96	524.80							
Roads, Bridges, Sidewalks, Traffic									
4031980941 New Traffic Signal - Dundas at Pamela/Riverwalk	.20	30.00		.20	30.00				
4031980942 Dundas at Mallard Trail/Springcreek	.20	30.00		.20	30.00				
4031980988 Fruitland Road By-pass - Barton to Hwy 8	.30	60.00		.30	60.00				
4661817124 On Street Bike Facilities	.50	73.00		.50	73.00				
4661820821 New Traffic Signal - Drakes @ North Service Rd	.20	30.00		.20	30.00				
4661920001 ATMS – Advanced Traffic Management System	2.00	204.00		2.00	204.00				
4661920008 New Traffic Signal Installation Program	.80	117.00		.80	117.00				
4661920525 IPS - Intersection Pedestrian Signal	.20	30.00		.20	30.00				
4661920531 APS - Accessible Pedestrian Signals	.60	63.00		.60	63.00				
4661920921 New Traffic Signal - Waterdown Rd/Mill St @ Mountain	.20	30.00		.20	30.00				
4661920922 New Traffic Signal - Rymal Rd west of Walmart Access	.20	30.00		.20	30.00				
4661920923 New Traffic Signal - RR 56 at Dalgliesh Rd	.20	30.00		.20	30.00				
4661920924 New Traffic Signal - Hughson at Hunter	.20	30.00		.20	30.00				
4661920926 New Traffic Signal - Rymal at Canadian Tire Access	.20	30.00		.20	30.00				
4661920927 New Traffic Signal - Rymal (opposite Celestial Crescent)	.20	30.00		.20	30.00				
4031921960 Fleet Additions - Engineering Services - Construction		7.70			7.70				
4041610018 Low-Wattage Street Lighting LED Replacement		(600.00)			(600.00)				
Sub-Total Roads, Bridges, Sidewalks, Traffic	6.20	224.70							
Transit Services									
5301985901 Transit Terminal Development		20.00			20.00				
5301785702 Express Bus (L-A-S-T Lines) Enhanced Passenger Amenities		90.00			90.00				
5301985902 Transit Shelter Expansion Program		20.00	20.00						
5301984901 Corridor Capacity		50.00			50.00				
Sub-Total Transit Services	-	180.00							
Waste Management									
5121951900 Waste Collection Equipment - Downtown/BIA		30.00			30.00				
Sub-Total Waste Management	_	30.00			30.00				
		30.30							
West Harbour & Waterfront Strategic Initiatives									
4411606102 Pier 5-7 Boardwalk	.33	72.00		.33	72.00				
Sub-Total West Harbour & Waterfront Strategic Initiatives	.33	72.00							
Total Public Works Tax Funded	12.49	1,328.90							
GRAND TOTAL	24 24	2,892.49	11.25 886.59	12 80	1,989.70	.19	16.20		
Total 2019 Impacts	11.25	886.59		12.00	_,,,,,,,,,		10.20		
Total 2020 2021 Impacts		2 005 00							

12.99 **2,005.90**