



City of Hamilton
EMERGENCY & COMMUNITY SERVICES COMMITTEE

Meeting #: 19-004
Date: May 2, 2019
Time: 1:30 p.m.
Location: Council Chambers, Hamilton City Hall
71 Main Street West

Legislative Coordinator (905) 546-2424 ext. 2729

1. CEREMONIAL ACTIVITIES

2. APPROVAL OF AGENDA

(Added Items, if applicable, will be noted with *)

3. DECLARATIONS OF INTEREST

4. APPROVAL OF MINUTES OF PREVIOUS MEETING

4.1 April 4, 2019

5. COMMUNICATIONS

5.1 Correspondence from the Ministry of Children, Community and Social Services respecting Addiction Services Initiative Wind-Down

Recommendation: Be received.

6. DELEGATION REQUESTS

6.1 Dianne McIntyre and Laura Delsey, respecting a Request that the City of Hamilton Appeal to the Provincial Government to Pause the Plan to Change the Ontario Autism Program (for today's meeting)

7. CONSENT ITEMS

- 7.1 Minutes of the Interview Sub-Committee to the Emergency and Community Services Committee
 - 7.1.a March 28, 2019
 - 7.1.b April 16, 2019
- 7.2 Gage Hancharek - Peace, Love, Unity, Respect, Dignity (PLURD) Update (HSC19022) (City Wide) (Outstanding Business List Item)
- 7.3 Information on the Installation of Hearing Loops in Public Facilities (HUR17023(a)) (City Wide) (Outstanding Business List Item)

8. PUBLIC HEARINGS / DELEGATIONS

- 8.1 Ruth Greenspan, John Howard Society of Hamilton, Burlington and Area, respecting the Hamilton Restorative Justice Collaboration Initiative
(Approved April 4, 2019) (no copy)
- 8.2 Paul Empringham, Ancaster Minor Hockey, respecting the Protection of Interests and Availability of Ice for the Ancaster Minor Hockey League
(Approved April 4, 2019) (no copy)
- 8.3 Nancy Silva-Khan, respecting a Request that the City of Hamilton Appeal to the Provincial Government to Pause the Plan to Change the Ontario Autism Program to Allow for Further Consultation
(Approved on April 4, 2019) (no copy)

9. STAFF PRESENTATIONS

10. DISCUSSION ITEMS

- 10.1 Reaching Home: Canada's Homelessness Strategy (HSC19008(a)) (City Wide)
- 10.2 St. Matthew's House – Request for Service Manager Consent to Sell Units (HSC19015) (Ward 3)

11. MOTIONS

- 11.1 Recreation and Social Infrastructure at 430 Cumberland Ave. (Ward 3)

12. NOTICES OF MOTION

13. GENERAL INFORMATION / OTHER BUSINESS

13.1 Amendments to the Outstanding Business List

13.1.a Items considered complete and needing to be removed:

13.1.a.a Gage Hancharek respecting PLURD (Peace, Love, Unity, Respect, Dignity)

Addressed as Item 7.2 on today's agenda (HSC19022)

Item on OBL: EEE

13.1.a.b Requiring the City of Hamilton to be More Accessible to the Hearing Impaired

Addressed as Item 7.3 on today's agenda (HUR17023(a))

Item on OBL: WW

14. PRIVATE AND CONFIDENTIAL

15. ADJOURNMENT



EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 19-003

1:30 p.m.
Thursday, April 4, 2019
Council Chambers
Hamilton City Hall
71 Main Street West

Present: Councillors S. Merulla (Chair), E. Pauls (Vice-Chair), B. Clark, T. Jackson, and T. Whitehead

**Absent with
Regrets:** Councillor N. Nann – Personal

THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:

1. **Establishment of a Sub-Committee of Council: Expanding Housing and Support Services for Women and Transgender Community Sub-Committee (HSC19017) (City Wide) (Outstanding Business List) (Item 10.1)**

(Jackson/Whitehead)

That the Terms of Reference for the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee attached as Appendix “A” to Report HSC19017, be approved.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

NOT PRESENT - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
YES - Councillor Brad Clark

2. **Renewal of Beasley Community Centre Operating Agreement (CS13018(c)) (Ward 2) (Item 10.2)**

(Whitehead/Pauls)

- (a) That the Operating Agreement between the City of Hamilton and Wesley Urban Ministries for the operation of the Beasley Community Centres from

October 1, 2015 to September 30, 2018 be renewed for an additional three years until December 31, 2021 with an option for one two-year extension; and,

- (b) That the General Manager of Healthy and Safe Communities Department or his designate be authorized and directed to execute the renewal of the Operating Agreement between the City of Hamilton and Wesley Urban Ministries for the operation of Beasley Community Centres, in a form satisfactory to the City Solicitor.

Result: Motion, CARRIED by a vote of 5 to 0, as follows:

NOT PRESENT - Councillor Nrinder Nann
 YES - Councillor Tom Jackson
 YES - Councillor Esther Pauls
 YES - Chair Sam Merulla
 YES - Councillor Terry Whitehead
 YES - Councillor Brad Clark

FOR INFORMATION:

(a) CHANGES TO THE AGENDA (Item 2)

The Committee Clerk advised of the following change to the agenda:

1. DELEGATION REQUESTS (Item 6)

- 6.3 Nancy Silva-khan, respecting a Request that the City of Hamilton Appeal to the Provincial Government to Pause the Plan to Change the Ontario Autism Program to Allow for Further Consultation (for a future meeting)
- 6.4 Cameron Kroetsch, respecting Item 10.2 - Renewal of Beasley Community Centre Operating Agreement (CS13018(c)) (for today's meeting)

(Whitehead/Pauls)

That the agenda for the April 4, 2019 Emergency and Community Services Committee meeting be approved, as amended.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

NOT PRESENT - Councillor Nrinder Nann
 YES - Councillor Tom Jackson
 YES - Councillor Esther Pauls
 YES - Chair Sam Merulla
 YES - Councillor Terry Whitehead
 YES - Councillor Brad Clark

(b) DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

(c) APPROVAL OF MINUTES OF THE PREVIOUS MEETING (Item 4)**(i) March 21, 2019 (Item 4.1)****(Jackson/Clark)**

That the Minutes of the March 21, 2019 meeting of the Emergency and Community Services Committee be approved, as presented.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

NOT PRESENT - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
YES - Councillor Brad Clark

(d) DELEGATION REQUESTS (Item 6)**(i) Ruth Greenspan, John Howard Society of Hamilton, Burlington & Area, respecting the Hamilton Restorative Justice Collaboration Initiative (for a future meeting) (Item 6.1)****(Pauls/Whitehead)**

That the delegation request, submitted by Ruth Greenspan, John Howard Society of Hamilton, Burlington & Area, respecting the Hamilton Restorative Justice Collaboration Initiative, be approved for a future meeting.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

NOT PRESENT - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
YES - Councillor Brad Clark

- (ii) **Paul Empringham, Ancaster Minor Hockey, respecting the Protection of Interests and Availability of Ice for the Ancaster Minor Hockey League (for a future meeting) (Item 6.2)**

(Clark/Pauls)

That the delegation request, submitted by Paul Empringham, Ancaster Minor Hockey, respecting the Protection of Interests and Availability of Ice for the Ancaster Minor Hockey League, be approved for a future meeting.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

NOT PRESENT - Councillor Nrinder Nann
 YES - Councillor Tom Jackson
 YES - Councillor Esther Pauls
 YES - Chair Sam Merulla
 YES - Councillor Terry Whitehead
 YES - Councillor Brad Clark

- (iii) **Nancy Silva-khan, respecting a Request that the City of Hamilton Appeal to the Provincial Government to Pause the Plan to Change the Ontario Autism Program to Allow for Further Consultation (for a future meeting) (Item 6.3)**

(Whitehead/Jackson)

That the delegation request, submitted by Nancy Silva-khan, respecting a Request that the City of Hamilton Appeal to the Provincial Government to Pause the Plan to Change the Ontario Autism Program to Allow for Further Consultation, be approved for a future meeting.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

NOT PRESENT - Councillor Nrinder Nann
 YES - Councillor Tom Jackson
 YES - Councillor Esther Pauls
 YES - Chair Sam Merulla
 YES - Councillor Terry Whitehead
 YES - Councillor Brad Clark

- (iv) **Cameron Kroetsch, respecting Item 10.2 - Renewal of Beasley Community Centre Operating Agreement (CS13018(c)) (for today's meeting) (Item 6.4)**

(Pauls/Clark)

That the delegation request, submitted by Cameron Kroetsch, respecting Item 10.2 - Renewal of Beasley Community Centre Operating Agreement (CS13018(c)), be approved for today's meeting.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

NOT PRESENT - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
YES - Councillor Brad Clark

(e) PUBLIC HEARINGS/DELEGATIONS (Item 8)

(i) Cameron Kroetsch, respecting Item 10.2 - Renewal of Beasley Community Centre Operating Agreement (CS13018(c)) (Added Item 8.1)

Cameron Kroetsch addressed the Committee respecting Item 10.2 - Renewal of Beasley Community Centre Operating Agreement (CS13018(c)), with the aid of a presentation.

(Whitehead/Jackson)

That the presentation from Cameron Kroetsch, respecting Item 10.2 - Renewal of Beasley Community Centre Operating Agreement (CS13018(c)), be received.

CARRIED

A copy of the presentation is available on the City's website at www.hamilton.ca or through the Office of the City Clerk.

For disposition of this matter, refer to Item 2.

(f) DISCUSSION ITEMS (Item 10)

(Whitehead/Jackson)

That Item 10.2, respecting Renewal of Beasley Community Centre Operating Agreement S13018(c) (Ward 2), be moved up in the agenda to be heard at this time.

CARRIED

For disposition of this matter, refer to Item 2.

(g) GENERAL INFORMATION / OTHER BUSINESS (Item 13)

(i) Amendments to the Outstanding Business List (Item 13.1)

(Whitehead/Pauls)

That the following amendments to the Emergency and Community Services Committee's Outstanding Business List, be approved:

- (a) Items to be removed:
 - (i) Expanding Housing and Support Services for Women
Partially addressed as Item 10.1 on today's agenda – Report HSC19017
Item on OBL: OOO - only sub-section (d) is to be removed

Result: Motion CARRIED by a vote of 5 to 0, as follows:

NOT PRESENT - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
YES - Councillor Brad Clark

(h) ADJOURNMENT (Item 15)

(Clark/Whitehead)

That there being no further business, the Emergency and Community Services Committee be adjourned at 2:07 p.m.

CARRIED

Respectfully submitted,

Councillor S. Merulla
Chair, Emergency and Community Services
Committee

Tamara Bates
Legislative Coordinator
Office of the City Clerk

**Ministry of Children,
Community and Social
Services**

**Ministère des Services à
l'enfance et des Services
sociaux et communautaires**



Assistant Deputy Minister
Social Assistance Programs
Division

Sous-ministre adjoint
Division des programmes d'aide
sociale

315 Front St. W, 3rd Floor
Toronto ON M7A 0B8

315, rue Front Ouest, 3^e étage
Toronto ON M7A 0B8

April 16, 2019

MEMORANDUM TO: Bonnie Elder
Ontario Works Administrator, City of Hamilton

FROM: Richard Steele
ADM, Social Assistance Programs Division

SUBJECT: Addictions Services Initiative Wind-Down

I am writing to inform you that the ministry is winding down the Addiction Services Initiative (ASI). Pursuant to section 14 of the Service Contract, the Ministry is hereby providing notice to the City of Hamilton that it is terminating the Service Contract, or part of the Service Contract, with respect to ASI services effective as of July 31, 2019.

Evaluations of the ASI over the past few years have shown it is not demonstrating sufficient value for investment to justify continuing the program.

As the Ministry of Health and Long-Term Care continues to expand access to mental health and addictions supports across the province, the government's plan includes a province-wide wraparound model with connections to supports customized to the needs of the individual.

Funding for the ASI will continue until July 31, 2019 to allow time for transition planning with staff, local service delivery partners and program participants. Further details on ASI funding, prorated to July 31, 2019 will be included as part of the 2019-20 Ontario Works Budget/Service Contracting package.

Program Wind-Down

To support transition, the ASI Service Planning Template has been amended, and your Social Assistance Program Supervisor will be available to assist wind-down planning that addresses unique local circumstances. For example, the ministry recognizes that a small number of participants may remain in treatment as of July 31st and expects that no such participants will be cut off from their treatment.

Moving Forward

Social assistance delivery partners are expected to continue to assist recipients in accessing resources appropriate to their individual needs, including publicly-funded addictions assessment and treatment services, to support individual and employment outcomes.

I would like to thank you for your dedication to helping participants whose substance use creates a barrier to employment. We look forward to working together with our Ontario Works delivery partners to build a system that is simpler, more sustainable and more effective.

Should you have any inquiries, please contact your Social Assistance Program Supervisor.

A handwritten signature in black ink, appearing to read "Richard Steele". The signature is written in a cursive, flowing style.

Richard Steele

Assistant Deputy Minister

Social Assistance Programs Division

cc:

Anna Cain, Director, Social Assistance Program Policy Branch
Patti Redmond, Director, Social Assistance Service Delivery Branch
Social Assistance Program Managers
Social Assistance Program Supervisors
Jo-Anne Platts, Business Manager, Social Assistance Service Delivery Branch
Jeffrey Bowen, Director, Social Assistance & Municipal Operations Branch

6.1

Form: Request to Speak to Committee of Council

Submitted on Thursday, April 18, 2019 – 7:50 pm

==Committee Requested==

Committee: Emergency and Community Services Committee
(Previously Healthy & Safe Communities)

==Requestor Information==

Name of Individual: Dianne McIntyre and Laura Delsey

Name of Organization:

Contact Number:

Email Address:

Mailing Address:

Reason(s) for delegation request: I will be asking council to put forward a motion requesting the provincial government pause the new OAP plan they have created. There are many issues that are now affecting many families around the province and we are asking the City of Hamilton to support the families affected.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes



Hamilton

INTERVIEW SUB-COMMITTEE TO THE EMERGENCY AND COMMUNITY SERVICES COMMITTEE

MINUTES 19-001

11:00 a.m.

Thursday, March 28, 2019

Room 171, 1st Floor

Hamilton City Hall

71 Main Street West

Present: Councillor E. Pauls (Chair)
Councillors N. Nann (Vice-Chair) and T. Jackson

THE FOLLOWING ITEMS WERE REFERRED TO THE EMERGENCY AND COMMUNITY SERVICES COMMITTEE FOR CONSIDERATION:

1. Appointment of Chair and Vice-Chair (Item 1)

(Jackson/Nann)

- (a) That Councillor E. Pauls be appointed as Chair of the Interview Sub-Committee to the Emergency and Community Services Committee for the 2018-2022 term; and
- (b) That Councillor N. Nann be appointed as Vice-Chair of the Interview Sub-Committee to the Emergency and Community Services Committee for the 2018-2022 term.

CARRIED

FOR INFORMATION:

(a) CHANGES TO THE AGENDA (Item 2)

The Clerk advised that there were no changes to the agenda.

(Nann/Jackson)

That the agenda for the March 28, 2019 meeting of the Interview Sub-Committee to the Emergency and Community Services Committee be approved, as presented.

CARRIED

(b) DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

(c) PRIVATE & CONFIDENTIAL (Item 5)

(Jackson/Nann)

That the Interview Sub-Committee to the Emergency and Community Services Committee move into Closed Session for Items 5.1 through Items 5.3, pursuant to Section 8.1, Sub-section (b) of the City's Procedural By-law 18-270, and Section 239(2), Sub-section (b) of the *Ontario Municipal Act, 2001*, as amended, as the subject matter pertains to personal matters about an identifiable individual, including City employees.

CARRIED

(i) Review of the Applicants to the Hamilton Veterans Committee (Item 5.1)

Staff were provided with direction in Closed Session.

(ii) Review of the Applicants to the Housing and Homelessness Advisory Committee (Item 5.2)

Staff were provided with direction in Closed Session.

(iii) Review of the Applicants to the Housing and Homelessness Advisory Committee (Item 5.3)

Staff were provided with direction in Closed Session.

(d) ADJOURNMENT (Item 6)

(Nann/Jackson)

There being no further business, the Interview Sub-Committee to the Emergency and Community Services Committee adjourned at 12:00 p.m.

CARRIED

Respectfully submitted,

Councillor E. Pauls, Chair
Interview Sub-Committee to the
Emergency and Community
Services Committee

Tamara Bates
Legislative Coordinator
Office of the City Clerk



Hamilton

**INTERVIEW SUB-COMMITTEE TO THE EMERGENCY AND COMMUNITY
SERVICES COMMITTEE**

MINUTES 19-002

1:30 p.m.

Tuesday, April 16, 2019

Room 222, 2nd Floor

Hamilton City Hall

71 Main Street West

Present: Councillor N. Nann (Vice-Chair)
Councillor T. Jackson

**Absent
with Regrets:** Councillor E. Pauls - Personal

FOR INFORMATION:

(a) CHANGES TO THE AGENDA (Item 1)

The Clerk advised that there were no changes to the agenda.

(Jackson/Nann)

That the agenda for the April 16, 2019 meeting of the Interview Sub-Committee to the Emergency and Community Services Committee be approved, as presented.

CARRIED

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) PRIVATE & CONFIDENTIAL (Item 4)

(i) Closed Session Minutes – March 28, 2019 (Item 4.1)

(Jackson/Nann)

(a) That the Closed Session Minutes of the March 28, 2019 Interview Sub-Committee to the Emergency and Community Services Committee meeting be approved, as presented; and,

(b) That the Closed Session Minutes of the March 28, 2019 Interview Sub-Committee to the Emergency and Community Services Committee meeting remain confidential.

CARRIED

(Jackson/Nann)

That the Interview Sub-Committee to the Emergency and Community Services Committee move into Closed Session for Item 4.2, pursuant to Section 8.1, Sub-section (b) of the City's Procedural By-law 18-270, and Section 239(2), Sub-section (b) of the *Ontario Municipal Act*, 2001, as amended, as the subject matter pertains to personal matters about an identifiable individual, including City employees.

CARRIED

(ii) Review of the Applicants to the Hamilton Veterans Committee (Item 4.2)

Staff conducted interviews in Closed Session.

(d) ADJOURNMENT (Item 5)

(Jackson/Nann)

There being no further business, the Interview Sub-Committee to the Emergency and Community Services Committee adjourned at 4:14 p.m.

CARRIED

Respectfully submitted,


Councillor N. Nann, Vice-Chair
Interview Sub-Committee to the
Emergency and Community
Services Committee

Tamara Bates
Legislative Coordinator
Office of the City Clerk



Hamilton

INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	May 2, 2019
SUBJECT/REPORT NO:	Gage Hancharek - Peace, Love, Unity, Respect, Dignity (PLURD) Update (HSC.19022) (City Wide) (Outstanding Business List Item)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Carmen Bian (905) 546-2424 Ext. 2187
SUBMITTED BY:	Grace Mater Director, Children's Services and Neighbourhood Development Division Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

At the August 15, 2018 Healthy and Safe Communities Committee meeting, the following direction was given:

"The proposal from Gage Hancharek respecting PLURD (Peace, Love, Unity, Respect, Dignity) was endorsed in principle and referred to staff to investigate public service announcements and other supports the City of Hamilton can provide to Gage Hancharek, for a report back to the Healthy & Safe Communities Committee".

INFORMATION

Staff connected with Gage to discuss his delegation, interests and how the City may be able to provide support. Gage expressed an interest in developing a commercial and a youth music festival to promote the values of peace, love, respect, unity and dignity (PLURD).

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OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Gage Hancharek - Peace, Love, Unity, Respect, Dignity (PLURD)
Update (HSC19022) (City Wide) - Page 2 of 2**

Staff have worked to connect Gage with contacts in the community to explore opportunities and find synergies on this topic and to partner with Gage's interests. Specific community partners included:

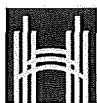
- Cable 14
- Centre 3 Media
- Hamilton Arts Council
- Re-Create Outreach Arts Studio
- Living Rock (Youth Arts)
- Art Forms
- Hamilton Youth poets
- Ghandi Peace Festival
- Eva Youth Opportunities Creators

Information was provided to Gage regarding potential funding opportunities through #RisingYouth Community Service Grants program, supported by the Federal Government.

As Gage refines his projects, staff have committed to continue to be available for further support as he explores the opportunities within the community and through the granting process.


APPENDICES AND SCHEDULES ATTACHED

None



Hamilton

INFORMATION REPORT

TO:	Chair & Members Emergency and Community Services Committee
COMMITTEE DATE:	May 2, 2019
SUBJECT/REPORT NO:	Information on the Installation of Hearing Loops in Public Facilities (HUR17023(a)) (City Wide) (Outstanding Business List Item)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Jessica Bowen (905) 546-2424 Ext. 5164 Jodi Koch (905) 546-2424 Ext. 3003
SUBMITTED BY:	Lora Fontana Executive Director Human Resources
SIGNATURE:	

Council Direction

At the December 7, 2017 Emergency and Community Services Committee meeting, staff were directed to:

Develop an inventory of existing public assembly areas within the City of Hamilton with sound systems and microphones to be presented to the Emergency & Community Services Committee, and that priority locations for hearing loops installation, costs and potential funding sources be identified (including government grants).

Information

The Senior Leadership Team appointed various designates from their respective areas to provide the information requested for compilation.

Public Assembly Areas

Based on a survey of all departments, the City of Hamilton staff identified the following existing public assembly areas that are equipped with sound system(s) and microphones. The inventory is outlined below:

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**SUBJECT: Information on the Installation of Hearing Loops in Public Facilities
(HUR17023(a)) (City Wide)**

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1. Provincial Offences Building (50 Main Street East);
2. Ancaster Old Town Hall (310 Wilson Street East);
3. Coach House at Dundurn (610 York Blvd);
4. Woodshed at the Hamilton Museum of Steam and Technology (900 Woodward Ave);
5. Council Chambers (71 Main Street West);
6. City Hall Meeting Rooms 192 and 193 (71 Main Street West).

Service Counters

There are also a number of service counters that were identified in City facilities. They are located at the following:

1. Three (3) customer service counters at the Hamilton GO Centre (36 Hunter Street East)
2. Cemetery Administrative Office (777 York Boulevard)
3. Building Division (City Hall, 3rd Floor)
4. Planning Division (City Hall, 5th floor)
5. Growth Management Division (City Hall, 6th floor)
6. SBEC/One Stop counters (City Hall, 1st floor)
7. Parking Operations (Summers Lane)
8. Licensing and Bylaw Division (77 James Suite 250)

Facilities with Hearing Loops Currently Installed

Some City facilities have already installed hearing loops. They include:

1. Macassa Lodge Auditorium (701 Upper Sherman Avenue)
2. Sackville Seniors Centre in the (i) Fireside Lounge, (ii) Meeting Room, (iii) Fitness Room (780 Upper Wentworth Street)
3. Dundas Library (18 Ogilvie Street).

Priority locations for hearing loop installation

- Bernie Morelli gym or meeting room (876 Cannon Street East)
- Flamborough Senior Centre meeting space (163 Dundas St E)
- Ancaster Seniors Achievement Centre (622 Alberton Road South)
- City Council Chambers and Galleries
- City Hall Meeting Rooms 192 and 193

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**SUBJECT: Information on the Installation of Hearing Loops in Public Facilities
(HUR17023(a)) (City Wide)**

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Installation Cost

The cost of installing hearing loops is dependent on several factors, including the size of the room, seating layout (fixed or moveable), floor construction (concrete or wood), type of flooring and room usage. The cost will be further impacted depending on whether the hearing loop would form part of a new build and can be designed and constructed as part of the project or if this would be a retrofit, which would impact costs as well as operations.

Preliminary estimates on installing hearing loops in Council Chambers including both galleries and Council Circle, totalled approximately \$16,000. The estimate for meeting rooms 192 and 193 was approximately \$7000.

Before planning for installation, an evaluation would be required to determine the feasibility in the identified building/space and to ensure that proper sound clarity is possible. Each department would be required to investigate and pursue through applicable procurement processes and budget or funding availability.

Funding Sources

1. Under Employment and Social Development Canada, the Enabling Accessibility Fund (EAF) is a possible funding source. The (EAF) provides funding for eligible capital projects that increase accessibility for people with disabilities in Canadian communities and workplaces, creating more opportunities for people with disabilities to participate in community activities, programs and services, or access employment opportunities. <https://www.canada.ca/en/employment-social-development/programs/enabling-accessibility-fund.html>
2. Funding may be available through the provincial governments EnAbling Change Program which provides funding for educational projects that promote accessibility for people with disabilities. The program provides financial support and expertise to incorporated non-profit organizations, such as industry umbrella organizations and professional associations that have wide reach to help obligated organizations comply with the Accessibility for Ontarians with Disabilities Act (AODA).
<http://www.grants.gov.on.ca/GrantsPortal/en/OntarioGrants/GrantOpportunities/P/RDR006997>


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CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Housing Services Division

TO:	Chair and Members Emergency & Community Services Committee
COMMITTEE DATE:	May 2, 2019
SUBJECT/REPORT NO:	Reaching Home: Canada's Homelessness Strategy (HSC19008(a)) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Jessica Reinhart (905) 546-2424 Ext. 2548 Amanda DiFalco (905) 546-2424 Ext. 3132
SUBMITTED BY:	Edward John Director, Housing Services Division Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION

- (a) That the General Manager of Healthy and Safe Communities, or his designate, be authorized and directed to enter into and execute an Agreement with Employment and Social Development Canada to administer the Reaching Home Program as of April 1, 2019 and any ancillary agreements required to give effect thereto in a form satisfactory to the City Solicitor;
- (b) That the current temporary Social Policy Analyst position (1 FTE) be converted to a permanent position, to meet the additional Federal obligations, in the amount of \$97,178 funded through the Reaching Home administrative funding allocation, with no net levy impact, be approved; and
- (c) That the current temporary Senior Project Manager position (1 FTE) be converted to a permanent position, to meet the additional Federal obligations, in the amount of \$115,180 funded through the Reaching Home administrative funding allocation, with no net levy impact, be approved.

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**SUBJECT: Reaching Home: Canada's Homelessness Strategy (HSC19008(a))
(City Wide) - Page 2 of 5**

EXECUTIVE SUMMARY

On June 11, 2018, the Federal Government announced the redesign of the Homelessness Partnering Strategy, entitled "Reaching Home: Canada's Housing Homelessness Strategy" (Reaching Home). Reaching Home is part of the National Housing Strategy, and aims to assist local communities in adopting an outcome based coordinated system response that supports the National goal of reducing chronic homelessness by 50% on or before March 31, 2028.

This new program is built on the Federal Government's increased expectations for Municipalities to play a stronger leadership role in planning and managing local homeless service management systems. The City of Hamilton has embraced this increased leadership role by engaging community partners to plan for a more coordinated approach to reducing and ending homelessness in Hamilton. A coordinated system planning document called "Coming Together to End Homelessness – A System Planning Framework," will be completed by the end of June 2019. The plan aims to coordinate resources, inform funding allocations, and ensure that community level results align with Federal, Provincial and local goals of reducing and ending homelessness.

As of April 1, 2019, the City of Hamilton is responsible for ensuring that we meet the new requirements, set out by Employment and Social Development Canada. Moreover, by 2020-2021, the City of Hamilton will be required to have service system management responsibilities for the homelessness sector, with the creation of a coordinated access system, an integrated information management system, and performance targets. With the new program funding, and service management responsibilities, there is also an increased level of accountability, reporting and expectation in developing and managing a locally coordinated access system of services to address people experiencing or at risk of homelessness.

The requested staff conversions will be fully funded through assigned administrative dollars attached to the new funding envelope. The investment is required to ensure that Hamilton will be able to meet Reaching Home requirements and continues to support the priorities identified in Hamilton's Housing and Homelessness Action Plan.

Alternatives for Consideration – Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial:

A total of \$29.4 million in Reaching Home funding will be allocated over a 5-year period from April 1, 2019 to March 31, 2024, which is a \$5.1 million (21%) increase from the previous 5-year funding envelope through the Homelessness Partnering Strategy. Housing Services will issue a Call for Applications in the summer of 2019 to broker

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**SUBJECT: Reaching Home: Canada's Homelessness Strategy (HSC19008(a))
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services through community partners. Funding allocations will align with the new requirements and expectations.

The Reaching Home financial requirement is that, at a minimum, each dollar is matched by \$1 from Provincial or Municipal sources. Current Provincial and Municipal contributions fulfil this requirement.

Staffing:

Employment and Social Development Canada permits a flat rate of 15% of the Reaching Home funding allocation be used for administrative purposes. Housing Services has identified the need to convert two existing temporary positions into two permanent FTE positions to support the additional obligations, enhancements and requirements of Reaching Home. These positions are conditional on the Reaching Home funding allocation and will not have any impact on the levy.

Legal:

The 2019-2024 Reaching Home Service Agreement has been received from Employment and Social Development Canada. It has been reviewed and approved by the Legal Services Department.

HISTORICAL BACKGROUND

The new Reaching Home program represents the most significant change in Federal homelessness programming since the introduction of the National Homelessness Initiative in 1999. Reaching Home introduces major innovations in the delivery of homelessness, and social policy in Canada, as a data driven, performance-based homelessness serving system. The redesign is based on research and proven practices across North America, Europe, and Australia to ensure communities get the most out of limited resources, and to rapidly and effectively prevent and end homelessness for those with the greatest need.

The City of Hamilton is one of 61 Designated Communities across Canada and is the recipient of the third highest amount of Federal homelessness funding in Ontario. Also, the City of Hamilton is considered one of the largest Designated Communities in Canada under the Reaching Home program.

The Federal Government began to fund local homelessness projects in 1999 through the Supporting Communities Partnership Initiative (SCPI). The program has been renewed in 2-5 years funding cycles since 1999 and is now called Reaching Home. The current previous program called Homelessness Partnering Strategy ended on March 31, 2019. The new Reaching Home iteration (2019-2024) allows for a transition year from 2019-2020, to continue the current funded projects for up to 1 year to avoid any disruption in

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**SUBJECT: Reaching Home: Canada's Homelessness Strategy (HSC19008(a))
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services for people experiencing homelessness, while the new program is implemented. The new program requirements are expected to be implemented by April 1, 2020. Since the beginning of the Federal homelessness funding program in 1999, the City of Hamilton has received over \$71 million to support local projects in the effort to reduce and end homelessness.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

As of April 1, 2019, the City of Hamilton entered into a Service Agreement with Employment and Social Development Canada. This Service Agreement will require the City of Hamilton to adhere to the requirements and directives prescribed through Reaching Home.

RELEVANT CONSULTATION

At the request of Employment and Social Development Canada, the Community Advisory Board (also known as the Housing and Homelessness Planning Group) confirmed their support for the City of Hamilton, to continue as the Service System Manager for the administration of the Reaching Home program. In 2018, Housing Services staff initiated consultation processes with internal and external stakeholders, where the results will be used to inform the development of the Coming Together to End Homelessness – System Planning Framework to be completed in June 2019.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

The 2019-2024 Reaching Home funding allocation will be based on Employment and Social Development Canada, Service Management directive and guidelines, as well as the prescribed funding allocations as shown below:

2019-2020	\$5,614,508
2020-2021	\$5,614,508
2021-2022	\$6,077,879
2022-2023	\$6,077,879
2023-2024	\$6,077,789
Total	\$29,462,653

There are several changes through Reaching Home, where the 2.0 FTE staff positions continue to be required to support future implementation. These changes include:

- A data driven, performance-based program with community level chronic homelessness reduction targets. Local communities are accountable to achieve a 50% reduction in chronic homelessness, and to publicly report on progress towards the implementation of a coordinated access system, annual performance

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**SUBJECT: Reaching Home: Canada's Homelessness Strategy (HSC19008(a))
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metrics, and community wide outcomes as prescribed through the Reaching Home program.

- Real-time person specific data through the implementation of a By-Name List. Real-time data will allow communities to better understand people at risk of or experiencing homelessness needs, how people are entering into homelessness or how effectively communities are moving people out of homelessness.
- Standardized intake and assessment processes to match people to the appropriate housing and supports based on their needs and preferences.
- Communities will be required to implement the Homelessness Individuals and Families Information System (HIFIS). This is an integrated information management system that all funded programs will be required to use in their service delivery and reporting.

It is important to highlight that the Housing Services Division is also planning for Provincial funding allocation for homelessness, through the Community Homelessness Prevention Initiative (CHPI). Both Reaching Home and CHPI funding streams are aligned to achieve the goals of the Housing and Homelessness Action Plan. Funding must be used, or it will be returned to the appropriate levels of government.

ALTERNATIVES FOR CONSIDERATION

None

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Economic Prosperity and Growth

Hamilton has a prosperous and diverse local economy where people have opportunities to grow and develop.

Healthy and Safe Communities

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

Our People and Performance

Hamiltonians have a high level of trust and confidence in their City government.

APPENDICES AND SCHEDULES ATTACHED

None

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Hamilton

CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Housing Services Division

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	May 2, 2019
SUBJECT/REPORT NO:	St. Matthew's House – Request for Service Manager Consent to Sell Units (HSC19015) (Ward 3)
WARD(S) AFFECTED:	Ward 3
PREPARED BY:	Joshua Van Kampen (905) 546-2424 Ext. 4592
SUBMITTED BY:	Edward John Director, Housing Services Division Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION(S)

- (a) That Council, in its capacity as Service Manager under the *Housing Services Act, 2011*, approve the request of St. Matthew's House to sell two properties comprised of nine housing units at 247 East Avenue North (five units) and 44 St. Matthew's Avenue (four units) subject to the following condition:
- (i) that the sale proceeds be reinvested into St. Matthew's House Senior Support Program in partnership with both private and social housing landlords to maintain homelessness prevention for the aging population; and
- (b) That the General Manager of Healthy and Safe Communities Department or his designate be authorized and directed to reallocate the net existing operating budget for St. Matthew's House of \$111,700 from Dept ID 625084 to increase the Hamilton Housing Allowance Program operating budget to \$1.146M (Dept ID 626029) to offer additional housing allowances to approximately 30 households from the centralized wait list.

EXECUTIVE SUMMARY

St. Matthew's House ("St. Matthews") has requested consent to sell two properties, comprised of nine units, operated pursuant to the *Housing Services Act, 2011* (the

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SUBJECT: St. Matthew's House – Request for Service Manager Consent to Sell Units (HSC19015) (Ward 3) - Page 2 of 5

“Act”). The sale of these properties requires the City of Hamilton's consent to sell, in its capacity as Service Manager under the Act. These units were constructed in the early 1900s and although the units have been maintained, they show signs of heavy use and building materials indicative of that period. These properties are located at 247 East Avenue North (five units) and 44 St. Matthew's Avenue (four units) within Ward 3. These units operate as shared accommodations serving senior single men. St. Matthew's mandate does not require it to select its tenant from the centralized wait list. Currently, these properties are vacant.

The *Housing Services Act, 2011*, requires that the proceeds of sale of social housing projects either replace units or support actions and initiatives identified in the housing and homelessness plans. St. Matthew's will reinvest the proceeds to support its senior support programs for homelessness prevention which supports Strategy 3.1 the City's Housing and Homelessness Action Plan.

St. Matthew's Housing will no longer require its operating subsidy of \$111,700 which can be reallocated to the Hamilton Housing Allowance Program. This program currently has an annualized levy supported operating budget of \$1.034M currently supporting 315 households from the waitlist. With an increase of \$111,700 annually, the Hamilton Housing Allowance Program (HHAP) can increase the number of households it assists by approximately 30 households, selected from the wait list.

St. Matthew's Housing has been in discussions with another affordable housing provider who has shown interest in the potential purchase of 247 East Avenue North and 44 St. Matthew's Avenue.

If the sale goes through to another housing provider, Housing Services will work with the housing provider to ensure that the centralized wait list will be used to house the total amount of units being sold, assign any possible subsidies over, and that any money held in reserve accounts for those two properties be transferred over to the purchaser upon completion of sale.

Alternatives for Consideration – See page 4

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: The 2018 net levy supported subsidy for St. Matthew's House was \$113,420. The net levy supported operating budget for the Hamilton Housing Allowance Program is \$1.034M. There would be no net levy impact by reallocating St. Matthew's House subsidy to increase the operating budget for HHAP.

Staffing: There are no staffing implications associated with Report HSC19015.

SUBJECT: St. Matthew's House – Request for Service Manager Consent to Sell Units (HSC19015) (Ward 3) - Page 3 of 5

Legal: There are no legal implications associated with Report HSC19015.

HISTORICAL BACKGROUND

With the devolution of housing responsibilities to the local level under the *Social Housing Reform Act, 2000* (subsequently repealed and replaced by the *Housing Services Act, 2011*), municipalities have taken on a leadership role in the provision of affordable housing. This has created considerable pressure on municipalities to maintain housing infrastructure and to build new affordable housing.

St. Matthew's House purchased two properties within Ward 3 (247 East Avenue North and 44 St. Matthew's Avenue) in 1989 with funding from the Canada Mortgage and Housing Corporation under a specific social housing program. These properties were constructed in the early 1900's and renovated to provide shared living accommodations for single senior men (ages 55+). As part of its operating agreement, St. Matthew's House is exempt from selecting its tenants from the wait list.

St. Matthew's House is a non-profit charitable organization founded in 1967 with a focus on caring for vulnerable populations in the surrounding neighbourhoods. Although it has been a housing provider since 1990, it has generally been focused on other support related programming for seniors such as homelessness prevention and food security. St. Matthew's House also provides various child care programming. In 2017, St. Matthew's House completed a renewal of its strategic plan which no longer includes the direct provision of housing and, instead, endorses an enhancement of its seniors housing support programs.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

Housing Services Act, 2011

The *Housing Services Act, 2011* ("Act") requires housing providers to obtain Service Manager consent prior to any transfers of social housing units. On January 1, 2017, the Ministry of Municipal Affairs and Housing issued a Directive to Service Managers that the net financial proceeds generated from the sale be used to support either the delivery of another transferred housing program (i.e. subject to the Act) or in furtherance of another housing-related purpose contemplated in the Service Manager's housing and homelessness plan.

RELEVANT CONSULTATION

Housing Services' staff consulted with St. Matthew's House to review its business case.

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SUBJECT: St. Matthew's House – Request for Service Manager Consent to Sell Units (HSC19015) (Ward 3) - Page 4 of 5

ANALYSIS AND RATIONALE FOR RECOMMENDATION(S)

St. Matthews' main objective of its proposed sale is to reinvest the net proceeds from the sale of the two existing homes into St. Matthews' seniors supports for the prevention of homelessness, which includes both food and housing security. These supports will be client based, however St. Matthew's House will work in partnership with both private and social housing landlords to help maintain homelessness prevention for the aging population.

The following outlines the rationale used by St. Matthew's House for requesting consent to sell the units:

- 247 East Avenue North and 44 St. Matthew's Avenue are both currently vacant;
- Both units require repairs of such enormity that St. Matthew's House does not wish to fill these units due to health and safety concerns;
- St. Matthew's House has updated its strategic plan to realign its focus to seniors support for the prevention of homelessness, which includes both food and housing security.

In order to sell social housing properties, the Service Manager must provide its consent as required by the *Housing Services Act, 2011* ("Act").

Consent is conditional on the following:

- St. Matthews will reinvest the revenues into its Senior's Housing Support program that focuses on Senior's Homelessness Prevention.
- The sale of the two homes will support the long-term financial health of St. Matthew's House.
- There are no known environmental issues or legal disputes associated with the properties.
- Prior to the sale of each property, St. Matthews has provided the Service Manager with a copy of the Board of Director's Resolution along with a plan confirming that all impacted tenants have been relocated and supported.
- St. Matthews will provide the Service Manager with copies of all Agreements of Purchase and Sale and copies of the full final reporting of the sale.
- St. Matthews will transfer to the purchaser any monies that is specifically held in reserve for 247 East Avenue North and 44 St. Matthew's Avenue.

In 2018, the net levy supported operating subsidy for St. Matthew's House was \$113,420 following the annual reconciliation process. This subsidy supported the costs of mortgage, taxes, administration, maintenance, and rent subsidy for nine rooms within the two properties. If this subsidy is reinvested into the Hamilton Housing Allowance

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Program, it can be converted to supporting approximately 30 households, assuming an average subsidy of \$275 per month.

ALTERNATIVES FOR CONSIDERATION

The properties could be transferred to another housing provider to operate in accordance with the Act. This alternative would require the continuation of the subsidy and would maintain the nine rooms of shared living. This is permissible under the legislation and would result in no financial, staffing, legal or policy implications. Staff do not recommend this alternative for the following reasons:

- The net proceeds of the sale of the properties will provide ongoing stability to a needed seniors support program;
- The properties will require significant capital investments to ensure they remain suitable for habitation;
- These two properties currently provide only nine rooms of shared living accommodation for tenants not selected from the waitlist; and,
- The current level of subsidy can achieve greater impact by reallocating it to the Hamilton Housing Allowance Program.

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Healthy and Safe Communities

Hamilton is a safe and supportive city where people are active, healthy, and have a high quality of life

APPENDICES AND SCHEDULES ATTACHED

None

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CITY OF HAMILTON

MOTION

Emergency and Community Services Committee: May 2, 2019

MOVED BY COUNCILLOR N. NANN.....

SECONDED BY COUNCILLOR

Recreation and Social Infrastructure at 430 Cumberland Ave. (Ward 3)

WHEREAS, CityHousing Hamilton located at 430 Cumberland Avenue aims to improve the quality of life of residents, specifically young families and youth with outdoor recreational, community garden and safety enhancements on site;

WHEREAS, this social infrastructure project requires further investment in order to be completed; and,

WHEREAS, funding will enable increased recreation, health and social benefits to the residents of 430 Cumberland Avenue;

THEREFORE, BE IT RESOLVED:

That a total of \$65,000 be invested in 430 Cumberland Avenue for playground equipment and a half basketball court be funded from the Ward 3 Discretionary Funds in the following way:

- (a) \$20,000 from the 2017 Ward 3 Discretionary Funds No. 3301709300;
- (b) \$45,000 from the 2018 Ward 3 Discretionary Funds No. 3301809300; and,
- (c) That the Mayor and City Clerks be authorized and directed to execute any required agreement(s) and ancillary documents, with such terms and conditions in a form satisfactory to the City Solicitor.