



City of Hamilton
EMERGENCY & COMMUNITY SERVICES COMMITTEE

Meeting #: 19-011
Date: September 19, 2019
Time: 1:30 p.m.
Location: Council Chambers, Hamilton City Hall
71 Main Street West

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

1. **CEREMONIAL ACTIVITIES**
2. **APPROVAL OF AGENDA**
(Added Items, if applicable, will be noted with *)
3. **DECLARATIONS OF INTEREST**
4. **APPROVAL OF MINUTES OF PREVIOUS MEETING**
 - 4.1 September 5, 2019
5. **COMMUNICATIONS**
 - 5.1 Correspondence respecting 2019 Land Ambulance Services Grant Revised Funding
 - 5.1.a Correspondence from Christine Elliott, Deputy Premier and Minister of Health
 - 5.1.b Correspondence from Alison Blair, Executive Director, Emergency Health Services Office
6. **DELEGATION REQUESTS**

7. CONSENT ITEMS

7.1 Hamilton Housing and Homelessness Advisory Committee Minutes

7.1.a June 5, 2018

7.1.b March 5, 2019

7.2 Renewal of the Advertising Rights for J.L. Grightmire Arena with Duck Sports (on Behalf of the Dundas Real McCoys Senior Hockey Club) (HSC19055) (Ward 13)

8. PUBLIC HEARINGS / DELEGATIONS

9. STAFF PRESENTATIONS

10. DISCUSSION ITEMS

10.1 Call for Proposal for Service System Managers - Employment Services Transformation (HSC19041(a)) (City Wide)

10.2 Elimination of the Transition Child Benefit (HSC19050) (City Wide)

10.3 Ministry Inspection Report - Macassa Lodge and Wentworth Lodge (HSC19051) (Wards 7 and 13)

11. MOTIONS

12. NOTICES OF MOTION

13. GENERAL INFORMATION / OTHER BUSINESS

13.1 Amendments to the Outstanding Business L1st

13.1.a Items Requiring a New Due Date

13.1.a.a Pilot Project for Accessible Tricycles/Four Wheelers at the Waterfront

Item on OBL: G

Current Due Date: October 3, 2019

Proposed New Due Date: November 7, 2019

14. PRIVATE AND CONFIDENTIAL

15. ADJOURNMENT



EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 19-010

1:30 p.m.

Thursday, September 5, 2019

Council Chambers

Hamilton City Hall

71 Main Street West

Present: Councillors S. Merulla (Chair), E. Pauls, T. Jackson, N. Nann, and T. Whitehead

Absent with Regrets: Councillor B. Clark - Personal

Also Present: Councillor VanderBeek

THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:

1. Agreement with Rockton Lions Club for the Creation of a Community Hub at Beverly Community Centre (CES15030 (a)) (Ward 13)

(Whitehead/Pauls)

- (a) That the City of Hamilton be authorized to enter into a five year Licence Agreement with the Rockton Lions Club for the operation and maintenance of the Beverly Community Centre following the completion of construction;
- (b) That the City of Hamilton be authorized to enter into a five year Licence Agreement with the Rockton Lions Club for the priority use of the Beverly Community Hall Room in Beverly Arena;
- (c) That both Licence Agreements include a clause permitting up to two extensions, each up to five additional years at the discretion of the General Manager of the Healthy and Safe Communities Department; and,
- (d) That the General Manager of the Healthy and Safe Communities Department be authorized and directed to execute, on behalf of the City of Hamilton, these Licence Agreements, as well as any ancillary documents and extension agreements, all in a form satisfactory to the City Solicitor.

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Councillor Nrinder Nann
NOT PRESENT - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
NOT PRESENT - Councillor Brad Clark

2. Canada-Ontario Community Housing Initiative and Ontario Priorities Housing Initiative (HSC19042(a)) (Item 9.1)**(Jackson/Nann)**

- (a) That the General Manager of the Healthy and Safe Communities Department or his designate be authorized and directed to deliver and administer the Canada-Ontario Community Housing Initiative (“COCHI”) and Ontario Priorities Housing Initiative (“OPHI”) programs;
- (b) That the General Manager of the Healthy and Safe Communities Department (“GM”) be authorized and directed to execute all ancillary agreements and documents as may be required to deliver the Canada-Ontario Community Housing Initiative and the Ontario Priorities Housing Initiative programs, with content satisfactory to the GM and in a form satisfactory to the City Solicitor;
- (c) That the Investment Plan attached as Appendix “A” to Report HSC19042(a) be approved;
- (d) That the General Manager of the Healthy and Safe Communities Department be authorized and directed to approve and revise any municipal program guidelines, approve any exceptions to the municipal program guidelines as special or unanticipated circumstances arise, and update or amend the Investment Plan, as necessary to deliver and administer the Canada-Ontario Community Housing Initiative and the Ontario Priorities Housing Initiative in accordance with all Provincial requirements;
- (e) That Appendix “B” to Report HSC19042(a), being a By-law to authorize the City to enter into the “Transfer Payment Agreement - Canada-Ontario Community Housing Initiative and Ontario Priorities Housing Initiative” and to authorize the General Manager of the Healthy and Safe Communities Department to execute the aforesaid agreement, which has been prepared in a form satisfactory to the City Solicitor, be enacted by Council;
- (f) That all Canada-Ontario Community Housing Initiative funds received from the Ministry of Municipal Affairs and Housing be deposited into Account #23195; and that appropriate capital project IDs be created and operating

dept IDs for the program and administrative components of Canada-Ontario Community Housing Initiative funds; and,

- (g) That all Ontario Priorities Housing Initiative funds received from the Ministry of Municipal Affairs and Housing be deposited into Account #23194; and that appropriate capital project IDs and operating dept IDs be created for the program and administrative components of Ontario Priorities Housing Initiative funds.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Councillor Nrinder Nann
 YES - Councillor Tom Jackson
 YES - Councillor Esther Pauls
 YES - Chair Sam Merulla
 YES - Councillor Terry Whitehead
 NOT PRESENT - Councillor Brad Clark

3. Change in Source of \$50,000 Funding for the YWCA 52 Ottawa Street North Affordable Housing Development Project (CES17036) (Ward 4) (Item 10.1)

(Nann/Jackson)

That the General Manager of the Healthy and Safe Communities Department or his designate be authorized and directed to enter into a loan agreement with content satisfactory to the General Manager and in a form satisfactory to the City Solicitor.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Councillor Nrinder Nann
 YES - Councillor Tom Jackson
 YES - Councillor Esther Pauls
 YES - Chair Sam Merulla
 YES - Councillor Terry Whitehead
 NOT PRESENT - Councillor Brad Clark

FOR INFORMATION:

(a) APPROVAL OF AGENDA (Item 2)

The Committee Clerk advised of the following changes to the agenda:

1. COMMUNICATIONS (Item 5)

- 5.1 Correspondence from Chad Roglich, Wesley Community Homes Inc., respecting August 23, 2019 meeting with City staff

Recommendation – be received

- 5.2 Correspondence from Shannon Fuller, Early Years and Child Care Division, Ministry of Education, respecting implementation of child care funding changes

Recommendation – be received

2. DISCUSSION ITEMS (Item 10.1)

- 10.1 Change in Source of \$50,000 Funding for the YWCA 52 Ottawa Street North Affordable Housing Development Project (CES17036) (Ward 4)

Sub-section (a) has been removed from the Report CES17036(a), regarding Change in Source of \$50,000 Funding for the YWCA 52 Ottawa Street North Affordable Housing Development Project and will be put forward at Council as an amending motion to Emergency and Community Services Committee Report 17-009.

3. GENERAL INFORMATION/OTHER BUSINESS (Item 13)

13.1.b Items to be Removed from the Outstanding Business List:

- 13.1.b.a Agreement with HWDSB for Creation of Two Community Hubs (CES15030)
 Item on OBL: A
 Addressed as Item 7.1 on today's agenda

(Nann/Whitehead)

That the agenda for the September 5, 2019 Emergency and Community Services Committee meeting be approved, as amended.

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Councillor Nrinder Nann
 NOT PRESENT - Councillor Tom Jackson
 YES - Councillor Esther Pauls
 YES - Chair Sam Merulla
 YES - Councillor Terry Whitehead
 NOT PRESENT - Councillor Brad Clark

(b) DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)

(i) August 15, 2019 (Item 4.1)

(Whitehead/Pauls)

That the Minutes of the August 15, 2019 meeting of the Emergency and Community Services Committee be approved, as presented.

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Councillor Nrinder Nann
NOT PRESENT - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
NOT PRESENT - Councillor Brad Clark

(d) COMMUNICATIONS (Item 5)

(i) Correspondence from Chad Roglich, Wesley Community Homes Inc., respecting August 23, 2019 meeting with City staff (Added Item 5.1)

(Whitehead/Nann)

That the correspondence from Chad Roglich, Wesley Community Homes Inc., respecting August 23, 2019 meeting with City staff, be received.

CARRIED

(ii) Correspondence from Shannon Fuller, Early Years and Child Care Division, Ministry of Education, respecting implementation of child care funding changes (Added Item 5.2)

(Nann/Pauls)

That the correspondence from Shannon Fuller, Early Years and Child Care Division, Ministry of Education, respecting implementation of child care funding changes, be received.

CARRIED

(e) CONSENT ITEMS (Item 7)

(i) Seniors Advisory Committee Minutes (Item 7.2)

(Nann/Whitehead)

That the following recommendations from the May 3, 2019 Seniors Advisory Committee minutes, be referred to the appropriate Public Works staff for consideration:

5(c) Seniors Advisory Committee Getting Around Hamilton Working Group

The Seniors Advisory Committee deplors the documented inadequate snow-clearing efforts and requests that better means be executed during the 2019-2020 winter season, including instructing all by-law officers to enforce the snow-clearing by-law and issue tickets when property owners are in contravention.

Committee members advised that it might be useful to also have a communication campaign to support enforcement efforts.

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Councillor Nrinder Nann
 NOT PRESENT - Councillor Tom Jackson
 YES - Councillor Esther Pauls
 YES - Chair Sam Merulla
 YES - Councillor Terry Whitehead
 NOT PRESENT - Councillor Brad Clark

(Whitehead/Pauls)

That the following Seniors Advisory Committee Minutes be received:

- (i) May 3, 2019 (Item 7.2.a)
- (ii) June 7, 2019 (Item 7.2.b)
- (iii) July 5, 2019 (Item 7.2.c)

CARRIED

(ii) Hamilton Veterans Committee Minutes (Item 7.3)

(Whitehead/Nann)

That the following Hamilton Veterans Committee Minutes be received:

- (i) August 28, 2018 (Item 7.3.a)
- (ii) April 23, 2019 (Item 7.3.b)
- (iii) May 28, 2019 (Item 7.3.c)
- (iv) June 25, 2019 (Item 7.3.d)

CARRIED

(f) PUBLIC HEARINGS/DELEGATIONS (Item 8)

(i) Antoinette Laffrenier, The King's Way Outreach Centre, respecting municipal support for the King's Way Outreach Centre (Item 8.1)

Antoinette Laffrenier, The King's Way Outreach Centre, addressed the Committee respecting municipal support for the King's Way Outreach Centre, with the aid of a handout.

(Nann/Whitehead)

That the Emergency and Community Services Committee refer the Delegation from Antoinette Laffrenier, The King's Way Outreach Centre, respecting municipal support for the King's Way Outreach Centre to Healthy and Safe Communities staff for follow up.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Councillor Nrinder Nann
 YES - Councillor Tom Jackson
 YES - Councillor Esther Pauls
 YES - Chair Sam Merulla
 YES - Councillor Terry Whitehead
 NOT PRESENT - Councillor Brad Clark

(Whitehead/Nann)

That the Delegation from Antoinette Laffrenier, The King's Way Outreach Centre, respecting municipal support for the King's Way Outreach Centre, be received.

CARRIED

The handout is available at www.hamilton.ca and through the Office of the City Clerk.

(g) STAFF PRESENTATIONS (Item 9)

(i) Canada-Ontario Community Housing Initiative and Ontario Priorities Housing Initiative (HSC19042(a)) (City Wide) (Item 9.1)

Edward John, Director, Housing Services, addressed the Committee respecting Report HSC19042(a), the Canada-Ontario Community Housing Initiative and Ontario Priorities Housing Initiative, with the aid of a presentation.

(Nann/Whitehead)

That the presentation, respecting the Canada-Ontario Community Housing Initiative and Ontario Priorities Housing Initiative, be received.

CARRIED

For further disposition of this matter, refer to Item 2.

The presentation is available at www.hamilton.ca and through the Office of the City Clerk.

(h) GENERAL INFORMATION/OTHER BUSINESS (Item 13)**(i) Amendments to the Outstanding Business List (Item 13.1)****(Whitehead/Pauls)**

That the following amendments to the Emergency and Community Services Committee's Outstanding Business List, be approved:

(a) Items Requiring a New Due Date

- (i) Home for Good (CES17042(a))
Item on OBL: F
Current Due Date: August 15, 2019
Proposed New Due Date: December 5, 2019
- (ii) Opportunities and Flexibility of Existing Housing Programs
Item on OBL: I
Current Due Date: September 5, 2019
Proposed New Due Date: November 7, 2019
- (iii) Hamilton Housing Benefits
Item on OBL: J
Current Due Date: August 15, 2019
Proposed New Due Date: November 7, 2019
- (iv) All Seasons Soccer Facility
Item on OBL: K
Current Due Date: August 15, 2019
Proposed New Due Date: January 16, 2020
- (v) Expanding Housing and Support Services for Women
Item on OBL: L
Current Due Date: August 15, 2019
Proposed New Due Date: December 5, 2019
- (vi) Ministry's continued support for critical housing investments and leveraging federal funding under the National Housing Strategy through new provincial investments and outlining the City of Hamilton's funding for housing and homelessness programs as confirmed through the 2019 Ontario Budget.
Item on OBL: O
Current Due Date: August 15, 2019
Proposed New Due Date: December 5, 2019

- (b) Items to be Removed from the Outstanding Business List
 - (i) Agreement with HWDSB for Creation of Two Community Hubs (CES15030)
Item on OBL: A
Addressed as Item 7.1 on today's agenda

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
NOT PRESENT - Councillor Brad Clark

(i) ADJOURNMENT (Item 15)

(Jackson/Whitehead)

That there being no further business, the Emergency and Community Services Committee be adjourned at 2:03 p.m.

CARRIED

Respectfully submitted,

Councillor S. Merulla
Chair, Emergency and Community Services
Committee

Tamara Bates
Legislative Coordinator
Office of the City Clerk

Ministry of Health

Office of the Deputy Premier
and Minister of Health

777 Bay Street, 5th Floor
Toronto ON M7A 1N3
Telephone: 416-327-4300
www.ontario.ca/health

Ministère de la Santé

Bureau du vice-premier ministre
et ministre de la Santé

777, rue Bay, 5e étage
Toronto ON M7A 1N3
Téléphone: 416 327-4300
www.ontario.ca/sante



iApprove-2019-01035

His Worship Fred Eisenberger
Mayor
The City of Hamilton
71 Main Street West
Hamilton ON L8P 4Y5

Dear Mayor Eisenberger:

We are a government that listens. We have heard that the decision to provide stable funding for land ambulance services for the 2019 calendar year did not offer municipal partners enough time to plan without potentially impacting service delivery.

In response, the Ministry of Health (the ministry) is pleased to provide the City of Hamilton revised funding of up to \$23,673,897 with respect to the Land Ambulance Services Grant (LASG) for the 2019 calendar year.

Provincially, this represents approximately a 4% increase for municipalities over the previous year. In order to support LASG planning for the 2020 year, municipalities can expect continued growth. Final confirmation of 2020 funding will be provided through the 2020 budget process.

The Executive Director of Emergency Health Services Office will write to the City of Hamilton shortly to provide details with respect to the 2019 funding and associated terms and conditions.

We continue to rely on your strong leadership in alignment with the government's longer-term plan to bring fiscal stability to the health sector. Thank you for your dedication and commitment to improving land ambulance services in Ontario and for addressing the health care needs of Ontarians as we thoughtfully proceed with sector modernization.

Sincerely,

A handwritten signature in blue ink that reads "Christine J. Elliott".

Christine Elliott
Deputy Premier and Minister of Health (MOH)

c: Ms. Janette Smith, City Manager, The City of Hamilton

bc: Ms. Alison Blair, Executive Director, Emergency Health Services Office
Mr. Jim Yuill, Director, Financial Management Branch
Ms. Teresa Buchanan, Director, Fiscal Oversight & Performance Branch
Mr. Stuart Mooney, Director (Interim), Emergency Health Program Management and Delivery Branch
Mr. Shawn Wolkowski, Senior Manager, Southwest Field Office

Ministry of Health

Executive Director
Emergency Health Services Office
Hospitals and Emergency Services
Division

56 Wellesley Street West
10th Floor
Toronto ON M5S 2S3
Tel.: 416 212-4433
www.ontario.ca/health

Ministere de la Sante

Directrice generale
Bureau des services de sante d'urgence
Division des Hopitaux et des
Services d'urgence

56, rue Wellesley Ouest
10^e étage
Toronto ON M5S 2S3
Tél. : 416 212-4433
www.ontario.ca/sante

AUG 20 2019

iApprove-2019-01035

Ms. Janette Smith
City Manager
The City of Hamilton
71 Main Street West
Hamilton ON L8P 4Y5

Dear Ms. Smith:

Re: 2019 Land Ambulance Services Grant (LASG) Funding for the City of Hamilton

This letter is further to the recent letter from the Honourable Christine Elliott, Deputy Premier and Minister of Health, in which she informed your organization that the Ministry of Health (the "ministry") will provide the City of Hamilton up to \$840,242 in additional base funding with respect to the Land Ambulance Services Grant (LASG) for the 50:50 partnership for the 2019 calendar year. This will bring the total maximum base funding available under the agreement for the City of Hamilton for the 2019 funding year up to \$23,673,897.

I am therefore pleased to provide you with your 2019 LASG calculation, attached, that pursuant to section 4.2 of the Agreement, shall replace the calculation in Schedule "B". All terms and conditions contained in the Agreement remain in full force and effect. Please note this amount does not include an inflationary adjustment.

Your grant will be adjusted in your electronic transfer payments.

We appreciate your cooperation with the ministry in managing your funding as effectively as possible. You are expected to adhere to our reporting requirements, particularly for financial reporting, which is expected to be timely and accurate. Based on our monitoring and assessment of your financial reporting, your cash flow may be adjusted appropriately to match actual services provided.

It is also essential that you manage costs within your approved budget.

Please review the attached 2019 LASG calculation carefully. Should you require any further information or clarification, please contact Teresa Bernaudo, Senior Financial Analyst, at (416) 212-0506 or by e-mail at Teresa.Bernaudo@ontario.ca.

Sincerely,



Alison Blair
Executive Director, Emergency Health Services Office

Enclosure

c: His Worship Fred Eisenberger, Mayor, The City of Hamilton
Mr. Michael Sanderson, EMS Chief, The City of Hamilton
Mr. Jim Yuill, Director, Financial Management Branch
Ms. Teresa Buchanan, Director, Fiscal Oversight & Performance Branch
Mr. Stuart Mooney, Director (Interim), Emergency Health Program Management & Delivery Branch

2019 Land Ambulance Services Grant Adjustment Calculation
Effective January 1, 2019

		The City of Hamilton
2018 Approved Land Ambulance Operating Costs per PSAB Less any one-time costs	(1)	\$47,347,793
Less: 2018 Base Funding at 100%	(2)	\$0
2018 Sharable Land Ambulance Operating Costs	(3)=(1)-(2)	\$47,347,793
Add: 2019 Incremental Increase	(4)=(3) x 0.00%	<u>\$0</u>
2019 Approved Sharable Land Ambulance Operating Costs	(5) = (3) + (4)	\$47,347,793
		<u>50.0%</u>
2019 Land Ambulance Services Grant 50:50	(6) = (5) x 50%	\$23,673,897
Less: 2018 Land Ambulance Services Grant 50:50	(7)	<u>\$22,833,655</u>
2019 Land Ambulance Services Grant 50:50 Increase / (Decrease)	(8) = (6) - (7)	\$840,242
2019 100% Per Capita First Nations Funding Increase / (Decrease)	(9)	\$0
2019 Inverse Effect Of Per Capita First Nations Funding on 50:50 Funding	(10) = -1 * (9) * 1/2	<u>\$0</u>
2019 Net Annualized Base Funding Increase (Decrease)	(11) = (8) + (9) + (10)	\$840,242
Add: 2018 Land Ambulance Services Grant 50:50	(7)	\$22,833,655
Add: 2018 Base Funding at 100%	(2)	\$0
2019 Land Ambulance Services Grant (50:50, and Other 100%)	(9) = (8) + (7) + (2)	<u>\$23,673,897</u>



Hamilton

**Housing and Homelessness Advisory Committee
Minutes**

6pm

Tuesday June 5th, 2018

Meeting room 264

Hamilton City Hall

71 Main Street West, Hamilton

James O'Brien, Senior Project Manager Housing & Homelessness
905-546-2424 x 3728

Present: Julia Verbitsky, Lance Dingman, Sandy Leyland, Thomas Mobley, Elske de Visch Eybergen, Trevor Jaundoo, Michael Slusarenko, Councillor VanderBeek

Absent with Regrets: Chelsea MacDonald, Yim Chung, Councillor Green, Marie Raftis, Eileen Campbell, Stephanie Greenaway, Councillor Collins, Obaid Shah

Also Present: Kirstin Maxwell

FOR THE INFORMATION OF COMMITTEE:

1. CHANGES TO THE AGENDA

No changes to the agenda

(Leyland / Jaundoo)

CARRIED

2. DECLARATIONS OF INTEREST

None.

3. APPROVAL OF MINUTES (Item 3)

3.1 Minutes from May 1st

CARRIED

(Leyland / de Visch Eybergen)

4. Presentations

4.1 Housing and Homelessness Plan 5 year review consultation:

The lens for the review are SMART targets, which are:

Specific – what you plan to achieve is clear

Measurable – there is a way to determine whether you have achieved it

Achievable – realistic and attainable

Relevant – Aligns with goals

Time- bound – timeframe is specified for when results are expected to be achieved

The Action Plan should continue to promote client centred coordinated access to services.

Areas of discussion:

- Goal of ending homelessness
- Coordination with other community service
- Indigenous Peoples housing and homelessness
- A broad range of community need
- Non-profit housing corporations and non-profit housing cooperatives
- The private housing market
- Climate change and environmental sustainability

The committee feedback was given in all areas looking at what positive changes have been seen in the last 5 years, if any new barriers exist today, and how the plan can change to best help those in need of housing and supports.

(Leyland /Raftis)

Motion: presentation to be received.

CARRIED

5. Notice of Motions

6. General Information / Other Business

Roundtable updates

**Housing and Homelessness Advisory Committee
Minutes**

**June 5th, 2018
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- Opportunity for people with past or present homelessness experience to attend CAEH's homelessness conference in Hamilton in November.

Motion: Since the September meeting of the Housing and Homelessness Advisory Committee meeting lands on Tuesday Sept 4th, the day after the Labour Day long weekend, Be it resolved that the September Housing and Homelessness Advisory Committee meeting be cancelled.

(Leyland / de Visch Eybergen)

CARRIED

7. ADJOURNMENT

That, there being no further business, the Housing & Homelessness Advisory Committee adjourn at 8pm.

CARRIED

(Leyland / de Visch Eybergen)

Respectfully submitted,
Julia Verbitsky
Chair, Housing and
Homelessness Advisory
Committee

James O'Brien
Senior Project Manager
Housing Services Division



Hamilton

**Housing and Homelessness Advisory Committee
Minutes**

6pm

Tuesday March 5th, 2019

Meeting room 264

Hamilton City Hall

71 Main Street West, Hamilton

James O'Brien, Senior Project Manager Housing & Homelessness
905-546-2424 x 3728

Present: Lance Dingman, Eileen Campbell, Sandy Leyland, Marie Raftis, Julia Verbitsky, Thomas Mobley, Michael Slusarenko, Councillor Collins

Absent with Regrets: Councillor Nann, Councillor Wilson, Trevor, Yim, Elske de Visch Eybergen, Obaid Shah, Stephanie Greenaway

Abesnt:

FOR THE INFORMATION OF COMMITTEE:

1. CHANGES TO THE AGENDA

No changes the agenda

(Leyland / Dingman)

CARRIED

2. DECLARATIONS OF INTEREST

None.

3. APPROVAL OF MINUTES (Item 3)

Minutes from February 5th – approved

(CARRIED)**(Mobley/Dingman)****4. Presentations****4.1 2018 Rent Market Data - Greg Witt Policy and Program Specialist,
Housing Services Division – City of Hamilton**

- Rental market & conditions & trends – March 2019
- Hamilton's average market rent (AMR) increase from \$943 to \$1,007 in 2018. An increase of 6.8%
- Average rent – 2018 – one bedroom – \$929 / month – all \$1007 / month
- Significant rent increases – East Hamilton (2014 - \$813 / 2018 - \$1007)
- Highest rates of increases in the previously most affordable areas
- Average household paying \$725/month in 2012 is now paying over \$1025/month in rent in East Hamilton. This is a 40% increases – since 2012
- AMR for major Ontario centres shows Hamilton at \$1007 vs Toronto at \$1378
- More affordable in 2014 to live in Hamilton – now the gap has closed between Hamilton and other centres like St. Catharines and London
- Hamilton has seen the fastest rate of market increases (excluding Waterloo) compared to major city centres
- 2018 vacancy rate 3.4% - increasing in Hamilton - more housing supply
- Affordability of units is a tremendous challenge, areas with highest rent increases has lowest vacancy rates

Motion to accept presentation as received (Leyland/Raftis)

CARRIED**4.2 Environmental Scan Informing the Action Plan Review – James**

- Core housing need – 63,000 people in Hamilton in core housing need in 30,000 households
- Hamilton core housing need is 15% of Hamilton households
- Hamilton's core housing need is the same as the Ontario average
- 29% of households with an Indigenous primary maintainer are in core housing need.
- 4,295 Hamilton households have an Indigenous primary maintainer, 60.9% of these households are renters

**Housing and Homelessness Advisory Committee
Minutes**

**March 5, 2019
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- Seniors population, 77% of seniors living in private households had an income under \$50,000 /year
- 13,800 social housing units operated by 42 different social housing providers
- Between 2015 and 2018 there was an 38% decrease in the number of households 'housed' from the Access To Housing waitlist into RGI units.
- There are significant challenges around new development
- Construction costs increased 10% - 12%, Hamilton construction costs are 4% higher than in the GTA
- Return on investment has dropped for developers, was 15% but has dropped to 8 – 10%
- Since the 2014/2015 funding cycle, there has been a 26% funding increase for gender-specific homelessness programs
- HHAP review process included the 5 outcome areas – 54 strategies and all targets
- Expected approach is to streamline plan to make it dynamic – working guide
- Highlights changes that need to happen to meet SMART objectives

Motion to accept presentation as received
(Leyland/ Slusarenko)

CARRIED

**5. Discussion Items
Other Business**

March 14 there is McMaster University Film Fest with Panel Discussion related to Residential Care Facilities(RCF) to be shared with committee members

Rising Star is looking for participation and volunteers to help keep the peer to peer supportive housing project moving forward. Project needs assessment done in 2006. Outcome goal of this group is Co-Op Housing for people with mental health issues that includes peer support program. Interested volunteers to contact to Lance Dingman

Minutes from October meeting going to ESC – March 21st, and Housing Services report in response to motion to Council for Tenants Defense Fund: To focus on above guideline rent increases – \$50,000 funding allocated by Council to support tenants Groups will also be going to March 21st meeting.

Committee Membership recruitment is still in progress

Next meeting – April – Housing Service to bring forward revised Action Plan

**Housing and Homelessness Advisory Committee
Minutes**

**March 5, 2019
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- 6. Motions**
- 7. Notice of Motions**
- 8. New Business General Information / Business**

9. ADJOURNMENT

That, there being no further business, the Housing & Homelessness Advisory Committee adjourn at 7:20pm

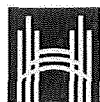
CARRIED

(Moblely / Dingman)

Next meeting, April 2, 2019
City Hall – Room 264 – 2nd Floor


Respectfully submitted,
Julia Verbitsky
Chair, Housing and
Homelessness Advisory
Committee

James O'Brien
Senior Project Manager
Housing Services Division



Hamilton

CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Recreation Division

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	September 19, 2019
SUBJECT/REPORT NO:	Renewal of the Advertising Rights for J.L. Grightmire Arena with Duck Sports (on behalf of the Dundas Real McCoys Senior Hockey Club) (HSC19055) (Ward 13)
WARD(S) AFFECTED:	Ward 13
PREPARED BY:	Steve Sevor (905) 546-2424 Ext. 4645
SUBMITTED BY:	Chris Herstek Director, Recreation Division Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION(S)

- (a) That the City of Hamilton enter into a five-year Licence Agreement with Duck Sports Inc. (on behalf of the Dundas Real McCoys Senior Hockey Club) effective November 1, 2019, with an annual payment of \$3,901 plus HST to be increased 2% per year;
- (b) That the Licence Agreement include a clause permitting up to two extensions, each up to five additional years at the discretion of the General Manager of Healthy and Safe Communities Department; and,
- (c) That the General Manager of Healthy and Safe Communities Department be authorized to execute, on behalf of the City of Hamilton, this Licence Agreement, as well as any ancillary and extension agreements, in a form satisfactory to the City Solicitor.

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SUBJECT: Renewal of the Advertising Rights for J.L Grightmire Arena with Duck Sports (on behalf of the Dundas Real McCoys Senior Hockey Club) (HSC19055) (Ward 13) - Page 2 of 4

EXECUTIVE SUMMARY

The City of Hamilton currently has an Agreement with Nustadia Recreation Incorporated (NRI) to sell rink board and ancillary advertising in all City operated arenas, with the exceptions of Glanbrook Arena and J.L. Grightmire Arena in Dundas.

The City of Hamilton has a long and successful partnership with the Dundas Real McCoys Senior Hockey Club for the advertising rights of the rink boards, the Zamboni and the interior arena signage at J.L. Grightmire Arena. The Club has continued to honour the arrangement by adhering to the Commercial Advertising and Sponsorship Advertising Policy and paying the licence fee as invoiced.

The City is satisfied with the relationship that has been established with Duck Sports and the Dundas Real McCoys Senior Hockey Club. The Club continues to provide residents with a venue to enjoy live hockey in a budget friendly environment.

The Recreation Division would like to continue with the current arrangement for the Advertising Rights for J.L. Grightmire Arena by updating the Licence agreement in a form satisfactory to Legal Services staff.

Alternatives for Consideration – Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: There are no financial implications associated with Report HSC19055.

Staffing: There are no staffing implications associated with Report HSC19055.

Legal: Legal Services staff have advised that it is appropriate to renew the Licence Agreement to reflect current circumstances.

HISTORICAL BACKGROUND

Prior to amalgamation, Dundas had a long history of supporting hockey at J.L. Grightmire Arena and there has been an operating agreement in Dundas since 1951. The Dundas Real McCoys Senior Hockey Club have been playing at J.L. Grightmire Arena since 2000.

In 2005, as a way of earning additional revenue, the Dundas Real McCoys Senior Hockey Club requested and was granted advertising rights to J.L. Grightmire Arena. The advertising rights would include the rink boards, the Zamboni and the interior arena signage. The hockey organization entered into a five-year agreement with the City of

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SUBJECT: Renewal of the Advertising Rights for J.L. Grightmire Arena with Duck Sports (on behalf of the Dundas Real McCoys Senior Hockey Club) (HSC19055) (Ward 13) - Page 3 of 4

Hamilton offering them exclusive advertising rights to J.L. Grightmire Arena in return for a licence fee of \$3,825 annually.

The arrangement was a success and the Licence for Advertising Rights Agreement was renewed for another five-year term in 2011 under the same terms and conditions. In 2014, Council approved another five-year term.

Hockey has been part of the culture in Dundas for decades allowing residents and visitors to enjoy watching an exciting live game. The crowds that these games have attracted make advertising in the arenas feasible.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

Duck Sports would have to adhere to the Commercial Advertising and Sponsorship Advertising Policy.

RELEVANT CONSULTATION

Duck Sports have indicated that they would like to extend the agreement for another five-year term under the existing terms and conditions.

Legal Services Division of the City Manager's Office advised staff that Council approval is required to renew the current Licence agreement.

The Ward Councillor has been consulted and is supportive of renewing the Licence Agreement.

ANALYSIS AND RATIONALE FOR RECOMMENDATION(S)

The City of Hamilton has enjoyed a long-standing arrangement with the Dundas Real McCoys Senior Hockey Club and appreciates the entertainment the sport of hockey brings to the City of Hamilton. Being able to watch live hockey at a reasonable price allows people to enjoy the game with friends and family.

The current and proposed advertising agreement with the Duck Sports is mutually beneficial. Should the agreement not be renewed, the Dundas Real McCoys Senior Hockey Club and the City will lose a source of revenue. This may result in an increase in the ticket cost for the Dundas Real McCoys Senior Hockey Club hockey games.

In renewing the agreement under the same provisions, Duck Sports can continue to sell the advertising at the arena to help offset the cost of running a hockey team and the City of Hamilton will continue to receive a licence fee for the rights to advertise.

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ALTERNATIVES FOR CONSIDERATION

None

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Healthy and Safe Communities

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

APPENDICES AND SCHEDULES ATTACHED


None

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Hamilton

CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES
Children's Services and Neighbourhood Development

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	September 19, 2019
SUBJECT/REPORT NO:	Call for Proposal for Service System Managers Employment Services Transformation (HSC19041(a)) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Jennifer Hohol 905-546-2424 x7857
SUBMITTED BY:	Grace Mater Director, Children's Services and Neighbourhood Development Division Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION(S)

- (a) That the City of Hamilton respond to the Government of Ontario's Call for Proposal for Service System Managers Employment Services Transformation;
- (b) That, if necessary, up to \$40,000 be used to support the completion of the Call for Proposal from the Children's Services and Neighbourhood Development Operating Budget; and,
- (c) That the General Manager, Healthy and Safe Communities Department, be delegated authority to sign-off on the City of Hamilton's application to the Call for Proposal for Service System Managers Employment Services Transformation.

EXECUTIVE SUMMARY

In February 2019, the Province announced its plan to transform Ontario's employment services by introducing a new model to manage the employment services system more effectively to meet the needs of job seekers, businesses and communities. Beginning in 2020, the Province will implement a new employment services model in three prototype communities including Hamilton-Niagara, the Region of Peel and Muskoka-Kawartha. The Hamilton-Niagara area has been defined to include Hamilton, Niagara, Haldimand-Norfolk and Brant.

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SUBJECT: Call for Proposal for Service System Managers Employment Services Transformation (HSC19041(a)) (City Wide) - Page 2 of 5

The new employment services model will include the selection of a Service System Manager within each of the prototype communities who will plan and deliver employment services at a local level and receive funding based on achieving results. The selection of the Service System Managers for the prototype communities will be determined through a competitive process. The first part of the competitive process to become a Service System Manager was the completion of a Request for Qualifications for Service System Managers Employment Services Transformation (Report HSC19041). The City of Hamilton was a successful applicant to the Request for Qualifications and was invited to participate in the second part of the selection process which requires submission of a Call for Proposal by October 31, 2019.

The City of Hamilton is interested in continuing through the competitive process to act as the Service System Manager for Hamilton-Niagara. The City of Hamilton is well positioned for success as a Service System Manager in Hamilton-Niagara with long-standing expertise in service system management roles within Ontario Works, housing and child care as well as a commitment to successful employment within the Hamilton community.

Alternatives for Consideration – Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: The City of Hamilton will consider spending up to \$40,000 in existing resources to support the completion of the Call for Proposal. This will be a one-time cost using existing resources within the Children's Services and Neighbourhood Development operating budget.

Staffing: There are no financial implications associated with Report HCS19041(a).

Legal: There are no financial implications associated with Report HCS19041(a).

HISTORICAL BACKGROUND

In February 2019, the Province announced its plan to transform Ontario's employment services system. Currently, individuals can access government-funded employment services through three different employment service systems that operate in Ontario. This includes employment services offered through Employment Ontario supported by the Ministry of Training, Colleges and Universities as well as Ontario Works Employment Assistance and the Ontario Disability Support Program Employment Support both funded by the Ministry of Children, Community and Social Services. The transformation will aim to integrate employment services from all three areas to create one system by introducing a new employment services model to more effectively meet the needs of job seekers, businesses and communities.

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SUBJECT: Call for Proposal for Service System Managers Employment Services Transformation (HSC19041(a)) (City Wide) - Page 3 of 5

In 2020, the Province will implement the new employment services model in three prototype communities including Hamilton-Niagara, the Region of Peel and Muskoka Kawarthas. The Hamilton-Niagara area has been defined to include Hamilton, Niagara, Haldimand-Norfolk and Brant. Full implementation of the new employment services model across the rest of the province will be phased-in over the next several years.

The new employment services model will include the selection of a Service System Manager within each of the prototype communities who will plan and deliver employment services at a local level and receive funding based on achieving results. The selection of the Service System Managers for the prototype communities will be determined through a competitive process and will be open to any public, not-for-profit or private sector organization. The first part of the competitive process to become a Service System Manager was the completion of a Request for Qualifications for Service System Managers Employment Services Transformation (Report HSC19041). The City of Hamilton applied to the Request for Qualifications in July and was a successful applicant as per the Information Update provided to Council on September 4, 2019. As a successful applicant, the City of Hamilton was invited to participate in the second part of the selection process which requires submission to a Call for Proposal by October 31, 2019. Service System Managers for the prototype communities are expected to be selected prior to mid-January 2020.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

There are no policy implications or legislated requirements associated with the recommendations in Report HSC19041(a). Should the City of Hamilton be successful in the Call for Proposals application, future policy and legislated requirements will be reported back to Council through the Emergency and Community Services Committee.

RELEVANT CONSULTATION

The completion of the Call for Proposal will require consultation with staff from Ontario Works and Children Services and Neighbourhood Development. In addition, the City of Hamilton will also engage with current employment service providers and partners across the Hamilton-Niagara region.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

The Government of Ontario is transforming employment services to make sure all individuals can connect with opportunities to find and keep good jobs and that employers can hire the skilled workers they need to grow their businesses. The new integrated approach to service delivery will create one efficient, cost-effective system that is easy to use and focused on helping all job seekers, businesses and communities. The new employment services model will include the selection of a Service System Manager within defined geographic areas across the province. The Service System Managers will be

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SUBJECT: Call for Proposal for Service System Managers Employment Services Transformation (HSC19041(a)) (City Wide) - Page 4 of 5

responsible for the planning, design and delivery of employment services in a way that is integrated, people-focused and outcome driven.

The City of Hamilton is well positioned to lead this transformation as the Service System Manager in Hamilton-Niagara. The City of Hamilton has long-standing expertise and success in the service system management role within Ontario Works, housing and child care. The City of Hamilton also offers services within public health, social assistance and economic development whose work is very much critical to employment success. The City of Hamilton has well-established relationships with employment service delivery organizations as well as health, education, human service system and municipal partners across Hamilton-Niagara which would support success in achieving employment outcomes. A commitment to successful employment has been a long-standing focus within the Hamilton community. To ensure the City of Hamilton can support local economic growth, it must make certain that it has a workforce with the training and capacity to meet the needs of local employers. Since 2015, the Mayor's Blue Ribbon Taskforce has been working to strengthen the local workforce with skilled workers through engagement with partners across the community. More recently the City of Hamilton has engaged in Mohawk College's Challenge 2025, working with community partners to address ongoing issues of poverty, under-education and labour shortages in the Greater Hamilton Area.

Through early 2020, the new Service System Managers will be responsibility for planning and supporting the transition into a new employment services delivery model within their prototype areas. Beginning October 2020, Service System Managers will have full responsibility for implementing and managing the new employment services delivery model. Funding will be made available to support Service System Managers through planning, transition and implementation and requests for available funding will be made through the Call for Proposal application. With this available funding, it is anticipated that there will be no negative impact to the City of Hamilton's net levy.

Submitting a Call for Proposal application to become a Service System Manager in no way binds the City of Hamilton to any commitments to the Province. Formal Transfer Payment Agreements will be negotiated between the successful Service System Managers and the Ministry of Training, Colleges and Universities. A Call for Proposal applicant may withdraw a submitted application at any time throughout the process.

ALTERNATIVES FOR CONSIDERATION

None

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SUBJECT: Call for Proposal for Service System Managers Employment Services Transformation (HSC19041(a)) (City Wide) - Page 5 of 5

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Economic Prosperity and Growth

Hamilton has a prosperous and diverse local economy where people have opportunities to grow and develop.

Healthy and Safe Communities

Hamilton is a safe and supportive city where people are active, healthy, and have a high quality of life.

Our People and Performance

Hamiltonians have a high level of trust and confidence in their City government.

APPENDICES AND SCHEDULES ATTACHED

None

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Hamilton

INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	September 5, 2019
SUBJECT/REPORT NO:	Elimination of the Transition Child Benefit (HSC19050) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Shelley Opperman-Wylie (905) 546-2424 Ext. 3133
SUBMITTED BY:	Bonnie Elder Director, Ontario Works Division Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

Not applicable.

INFORMATION

On April 11, 2019, the Provincial Government introduced their first budget. The budget provided further information on the government's plans to reform social assistance initially announced in November 2018 and announced that changes would be coming to the Transition Child Benefit (TCB).

On July 25, 2019, Ministry of Children, Community and Social Services (MCCSS) advised that the government has approved regulations to amend the Ontario Works (OW) and Ontario Disability Support Program (ODSP) regulations that will end the TCB effective November 1, 2019.

Ontario Child Benefit

In July 2008, the Province of Ontario removed benefits for children from the basic needs component of the financial assistance provided by OW and ODSP and created a new tax-

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**SUBJECT: Elimination of the Transition Child Benefit (HSC19050) (City Wide) -
Page 2 of 4**

based benefit, the Ontario Child Benefit (OCB)¹. The OCB is a provincially funded monthly benefit administered by the Federal government in conjunction with the Canada Child Benefit (CCB) that provides financial supports for dependent children under the age of 18 to low-income families whether they are working or on social assistance.

The following are circumstances that may cause a family not to be in receipt of CCB and/or OCB:

- Not filing an income tax return for the previous taxation year;
- Administrative delays by the Canada Revenue Agency (CRA) in assessing and issuing the CCB and OCB due to changes in life events (e.g. recently moving to Ontario, having a new-born child, etc.);
- Having income that was too high the previous tax year;
- Immigration status of refugee claimants; and/or
- Asylum seekers.

Concurrently, the Government of Ontario implemented the Transition Child Benefit (TCB) for families receiving social assistance to mitigate the impact of not receiving the CCB and OCB in these situations.

Transitional Child Benefit

Ontario Works administers the TCB under provincial legislative authority.

The TCB provides up to \$230 per month/per eligible child to a parent on social assistance (Ontario Works/Ontario Disability Support Program) who is not receiving, or is receiving less than, the maximum entitlement of the CCB and/or the OCB, to assist with the costs of basic necessities (e.g. food, clothing) for children.

Generally, the TCB is issued for a period of four months pending CRA processing and assessment of the family's income tax return. The four-month limitation may be extended for families eligible for less than the maximum CCB/OCB or for families ineligible for the CCB/OCB due to their lack of status in Canada (i.e. refugee claimants, asylum seekers).

Upon retroactive issuance of CCB/OCB, the family's social assistance is reduced for a maximum of three consecutive months or until the TCB has been repaid in full.

¹ Effective July 2016, the National Child Benefit Supplement (NCBS) was consolidated into the Canada Child Benefit, however, notional NCBS amounts are provided by the Canada Revenue Agency to enable the calculation of the TCB.

**SUBJECT: Elimination of the Transition Child Benefit (HSC19050) (City Wide) -
Page 3 of 4**

Demographics for Hamilton

In 2018, the City of Hamilton's Ontario Works Division issued approximately \$1.9 M in TCB benefits to residents of the City receiving financial assistance from Ontario Works, or approximately \$157,000 per month. These funds are 100% Provincial dollars. There has been a 40.3% increase in the amount of TCB dollars issued in 2019 from 2018 for the months of January to April inclusive².

There were 806 families receiving TCB between January 2019 and April 2019. There were 1,805 children under the age of 18 years for whom TCB was issued, with 86.8% of the children being three years of age or younger. Of these families, 57.6% have status in Canada, while 42.2% (340 cases) were refugee claimants with the majority of families residing in market rental accommodations³.

Impacts

The following chart compares three income support scenarios for three different family compositions:

Family Size and Composition	Maximum Ontario Works Entitlement* and Maximum CCB/OCB**	Maximum Ontario Works Entitlement* and Maximum TCB	Maximum Ontario Works Entitlement* and Not in Receipt of CCB/OCB or TCB
2 adults and 1 child < 6 years of age	\$1,849.24	\$1,421.00	\$1,191.00
2 adults and 2 children < 6 years of age	\$2,566.49	\$1,710.00	\$1,250.00
2 adults and 3 children < 6 years of age	\$3,283.73	\$1,999.00	\$1,309.00

*Based on Ontario Works rates effective October 2018

**Based on CCB and OCB rates for June 2018 to July 2019 for families with an Adjusted Family Net Income of <\$21,416

Elimination of the TCB may mean that families on social assistance and not in receipt of CCB/OCB will need to use the shelter portion of their monthly financial assistance from Ontario Works/Ontario Disability Support Program to provide the necessities for their children (food, clothing, etc.) and will have the greatest impact for the longest duration on refugee claimants.

² Based on data from the CRS880 Subsidy Claim Expenditure Reports for January 2018 through April 2019 inclusive.

³ Based on data extracted from the Social Assistance Management System on June 4, 2019.

**SUBJECT: Elimination of the Transition Child Benefit (HSC19050) (City Wide) -
Page 4 of 4**

Currently, refugee claimants receiving social assistance are eligible to receive TCB while they are pending a decision on their claim for refugee status in Canada. In consultation with the Immigration and Refugee Board of Canada, it was disclosed that presently, there is over a two year wait time for a claim to be heard.

Refugee claimants are ineligible for the children's benefit available through the Canadian tax system until status in Canada is conferred. As financial assistance provided by Ontario Works/Ontario Disability Support Program no longer includes children's benefits, the children of refugee claimants are economically disadvantaged when compared to children born to those with status in Canada.

The loss of monthly financial support provided by the TCB has the potential to cause impacts within other areas of the human services system (community wide) and within the Healthy and Safe Communities Department, such as:

- Increase in requests for Housing Stability Benefits;
- Increase in requests for utility arrears;
- Increased utilization of the shelter system, particularly the family shelter and hotel stay;
- Increase in utilization of food banks;
- Increase in applications for subsidized housing;
- Increase in the length of time to secure stabilized housing (currently an average length of three to five years); and/or,
- Increase in requests for child-related items such as car seats, cribs and formula.

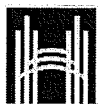
APPENDICES AND SCHEDULES ATTACHED

None.

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Hamilton

INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	September 19, 2019
SUBJECT/REPORT NO:	Ministry Inspection Report - Macassa and Wentworth Lodges (HSC19051) (Wards 7 and 13)
WARD(S) AFFECTED:	Wards 7 and 13
PREPARED BY:	Holly Odoardi (905) 546-2424 Ext. 1906
SUBMITTED BY:	Paul Johnson General Manager Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

None

INFORMATION

The Ministry of Long Term Care (MOLTC) is responsible for legislating, regulating, evaluating and funding care and service provided within the 627 Long Term Care (LTC) Homes across the province of Ontario.

On July 1, 2010, the new *Long Term Care Homes Act* (LTCH Act) was enacted. This Act, and its associated *Ontario Regulations 79/10*, includes a requirement that all LTC Homes have an annual inspection. Annual inspections have long been a requirement under the previous iteration of legislation, but the new system was intended to herald a more transparent, comprehensive and resident focused approach.

Increasingly over the last 2 years the sector reports that Annual Resident Quality Inspection (RQI) have not been completed; instead there appears to be a shift in the Ministry of Long Term Care (MOLTC) approach to Quality Inspections although no formal communication about the change in tactics has been shared by the MOLTC. Homes now have more frequent visits from MOLTC Compliance Inspectors in response to complaints and/or reports of Critical Incidents to MOLTC by Homes as required in the LTCH Act.

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**SUBJECT: Ministry Inspection Report - Macassa and Wentworth Lodges
(HSC19051) (Wards 7 and 13) - Page 2 of 4**

Wentworth Lodge has not had an annual RQI since 2017, and Macassa Lodge has not had one since 2018.

Compliance visits continue to be unannounced and are intended to evaluate the Lodges compliance with the LTC Homes Act and its associated Regulations with the overarching goal of ensuring quality resident care.

The Ministry determines the Lodges report card through a decision matrix based on a graduated scale. The Inspectors will consider the Severity of the issue, the Scope of the issue and the Compliance History of the area of concern in their matrix.

Written Notifications are observations and suggest the issue is not significant in Severity, Scope or History. If an issue has some significance in one of the three areas, then it is probable that staff will be asked to develop a Voluntary Plan of Correction.

A Compliance Order indicates a higher level of concern and allows for the Ministry to establish a completion date for the Home to become fully compliant.

In 2019, there were multiple Compliance visits at each Lodge. Given the frequency of the visits and the limited time in between each inspection it has becoming increasingly challenging to make the requisite changes in policy or practice before the next unannounced visit.

As a consequence, and in keeping with the decision matrix of the MOLTC, we have seen an increase in the number and severity of the written notifications that have been served.

Summary of 2019 Quality Inspection Results at Macassa Lodge (ML) and Wentworth Lodge (WL):

Lodge	Date of Visit	Report Received	Inspection Trigger	Area(s) of Focus	Compliance Findings
ML	Feb. 7 – Mar. 7/19	Apr. 4/19	Critical Incident Complaint from 2017	Abuse, Infection Prevention and Control	8 Written Notifications with 7 Voluntary Plan of Correction Areas to address include Plan of Care, Therapeutic Diets, Abuse, Admission Plan of Care, Falls and MDS RAPS (assessment)

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**SUBJECT: Ministry Inspection Report - Macassa and Wentworth Lodges
(HSC19051) (Wards 7 and 13) - Page 3 of 4**

ML	Jul. 18 - Jul. 19/19	Jul. 26/19	Complaint	Medication Administration, Contenance	No Findings
ML	May 27 – Jun.11/19	Aug. 20/19	Critical Incidents from 2018	Abuse, Falls, Unexpected Death	12 Written Notifications with 2 Voluntary Plan of Correction and 5 Compliance Orders Areas of Focus include Plan of Care, Falls and Restraint
WL	Feb. 27 – Mar. 8/19	Mar. 25/19	Critical Incidents from 2017 and 2018 Complaint	Abuse, Responsive Behaviour, Hospitalization, Falls	2 Written Notifications with 2 Voluntary Plan of Correction Areas of Focus included Plan of Care, Responsive Behaviours Removal of Directors Order regarding Abuse
WL	May 13 – Jun. 6/19	Jul. 12/19	Critical Incidents from 2018 and 2019	Falls, Abuse, Responsive Behaviour	10 Written Notifications with 6 Voluntary Plan of Corrections Areas of Focus Plan of Care, Policies, Resident to Resident Abuse, Reporting Critical Incidents, Responsive Behaviours, Documentation, Family Update, Incident Analysis

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**SUBJECT: Ministry Inspection Report - Macassa and Wentworth Lodges
(HSC19051) (Wards 7 and 13) - Page 4 of 4**

WL	Jul. 24 – Jul 31/19	Aug. 22/19	Critical Incidents Complaint	Abuse, Responsive Behaviours, Falls	2 Written Notifications with 2 Voluntary Plan of Corrections Areas of Focus Plan of Care, Resident Altercations
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Staff remain committed and vigilant in working on the Voluntary Plan of Corrections at both Lodges. The findings and subsequent improvement plans from each Lodge are implemented at both Lodges to improve quality care and outcomes. The staff continue to work with our provincial association, AdvantAge, to advocate for increased resources in Long Term Care which would further support quality care in each Home and across the sector. Resident and Family Satisfaction surveys continue to be completed annually and we use the data gathered to help supplement the overall analysis of quality care in our Lodges. In 2018, the Satisfaction Survey at both Homes was extremely positive, and we see this as an important perspective to acknowledge in addition to taking the required actions in response to the reports received from the MOLTC.

APPENDICES AND SCHEDULES ATTACHED

None