1. CEREMONIAL ACTIVITIES
   1.1 Firehouse Subs Public Safety Foundation Grant

2. APPROVAL OF AGENDA
   (Added Items, if applicable, will be noted with *)

3. DECLARATIONS OF INTEREST

4. APPROVAL OF MINUTES OF PREVIOUS MEETING
   4.1 September 19, 2019

5. COMMUNICATIONS
   5.1 Correspondence from Robert Aguiar, Fire Underwriters Survey, respecting Superior Tanker Shuttle Re-Accreditation Effective October 19, 2019

      Recommendation: Be received.

6. DELEGATION REQUESTS
   6.1 Leanne Mione, Contact Hamilton for Children and Developmental Services, respecting housing for adults with a developmental disability (for a future meeting)

   6.2 John Gibson, ArcelorMittal Grassroots Soccer Program, respecting a 5-year update on the success of the program (for a future meeting)
6.3 Kevin Gonci, Hamilton Collaborative Partnership Group, respecting Item 10.2, City Staff Report submission requesting approval for a joint funding application (for today's meeting)

7. CONSENT ITEMS

7.1 Permission for Sacajawea Non-Profit Homes to Encumber 123 Cathcart Street, Hamilton (HSC19056) (Ward 3)

8. PUBLIC HEARINGS / DELEGATIONS

9. STAFF PRESENTATIONS

10. DISCUSSION ITEMS

10.1 Response to the Elimination of the Transition Child Benefit (HSC19050(a)) (City Wide)

10.2 Hamilton Collaborative Partnership Group - Joint Funding Application (HSC19057) (City Wide)

10.3 Housing Services Administration Position Change (HSC19053) (City Wide)

11. MOTIONS

12. NOTICES OF MOTION

13. GENERAL INFORMATION / OTHER BUSINESS

14. PRIVATE AND CONFIDENTIAL

15. ADJOURNMENT
Present: Councillors S. Merulla (Chair), B. Clark, E. Pauls, T. Jackson, N. Nann, and T. Whitehead

THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:

1. Renewal of the Advertising Rights for J.L. Grightmire Arena with Duck Sports (on Behalf of the Dundas Real McCoys Senior Hockey Club) (HSC19055) (Ward 13) (Item 7.2)

(Jackson/Whitehead)
(a) That the City of Hamilton enter into a five-year Licence Agreement with Duck Sports Inc. (on behalf of the Dundas Real McCoys Senior Hockey Club) effective November 1, 2019, with an annual payment of $3,901 plus HST to be increased 2% per year;

(b) That the Licence Agreement include a clause permitting up to two extensions, each up to five additional years at the discretion of the General Manager of Healthy and Safe Communities Department; and,

(c) That the General Manager of Healthy and Safe Communities Department be authorized to execute, on behalf of the City of Hamilton, this Licence Agreement, as well as any ancillary and extension agreements, in a form satisfactory to the City Solicitor.

Result: Motion CARRIED by a vote of 6 to 0, as follows:

YES - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
YES - Councillor Brad Clark
2. Call for Proposal for Service System Managers Employment Services Transformation (HSC19041(a)) (City Wide) (Item 10.1)

(Jackson/Nann)
(a) That the City of Hamilton respond to the Government of Ontario’s Call for Proposal for Service System Managers Employment Services Transformation;

(b) That, if necessary, up to $40,000 be used to support the completion of the Call for Proposal from the Children’s Services and Neighbourhood Development Operating Budget; and,

(c) That the General Manager, Healthy and Safe Communities Department, be delegated authority to sign-off on the City of Hamilton’s application to the Call for Proposal for Service System Managers Employment Services Transformation.

Result: Motion CARRIED by a vote of 6 to 0, as follows:

YES - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
YES - Councillor Brad Clark

3. Elimination of the Transition Child Benefit (HSC19050) (City Wide) (Item 10.2)

(Nann/Merulla)
(a) That staff be directed to bring forward recommendations to the next Emergency and Community Services Committee meeting outlining the costs and administrative elements required to implement a temporary housing allowance program beginning November 1, 2019, assisting families previously eligible for the Transition Child Benefit and would seek to help such families avoid having to use resources designated to purchase food, clothing and other basic needs to pay for their housing costs;

(b) That a letter from the Mayor of Hamilton be sent to Todd Smith, Minister of Children, Community and Social Services, calling for the reversal of the elimination of the Transition Child Benefit, including an articulation of the impact on children and families in Hamilton, informed by the recommendation report set out in Sub-Section (a) above; and,

(c) That staff reach out to the Hamilton Chamber of Commerce, Ontario Chamber of Commerce, and the Association of Municipalities Ontario to articulate the economic development impact of these cuts.
Result: Motion CARRIED by a vote of 6 to 0, as follows:

YES - Councillor Nrinder Nann  
YES - Councillor Tom Jackson  
YES - Councillor Esther Pauls  
YES - Chair Sam Merulla  
YES - Councillor Terry Whitehead  
YES - Councillor Brad Clark

(Whitehead/Jackson)  
That Report HSC19050, respecting the Elimination of the Transition Child Benefit, be received.  
CARRIED

4. Ministry Inspection Report - Macassa and Wentworth Lodges (HSC19051) (Wards 7 and 13) (Item 10.3)

(Whitehead/Pauls)  
That Report HSC19051 (Wards 7 and 13), respecting the Ministry Inspection Report - Macassa and Wentworth Lodges, be received.  
CARRIED

FOR INFORMATION:

(a) APPROVAL OF AGENDA (Item 2)

The Committee Clerk advised of the following changes to the agenda:

1. COMMUNICATIONS (Item 5)

5.2 Correspondence from Patti Redmond, Director, Social Assistance Service Delivery Branch, Ministry of Children, Community and Social Services, respecting 2020 Ontario Works Program Delivery Funding Allocation

Recommendation: Be received.

5.3 Correspondence from Kevin Gonci, Chairman, Hamilton Collaborative Partnership Group, respecting Request Approval for Joint Funding Application

Recommendation: Be endorsed and referred back to Recreation staff with a report back to the Emergency and Community Services Committee in October 2019.
2. **DELEGATION REQUESTS (Item 6)**

6.1 Tom Cooper and Sulema James, Hamilton Roundtable for Poverty Reduction, respecting Item 10.2 on Sept 19. Transition Child Benefit, with new information on the Provincial Program, for today’s meeting.

6.2 Jackie Caldwell, Hamilton Roundtable for Poverty Reduction, respecting Transition Child Benefit, for today’s meeting.

6.3 Judith Bishop, Child Advocacy Group, respecting concern over the elimination of the Transition Child Benefit, for today’s meeting.

3. **NOTICES OF MOTION (Item 12)**

12.1 Ward 3 Social Infrastructure

(Clark/Nann)
That the agenda for the September 19, 2019 Emergency and Community Services Committee meeting be approved, as amended.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Councillor Nrinder Nann  
YES - Councillor Tom Jackson  
YES - Councillor Esther Pauls  
YES - Chair Sam Merulla  
NOT PRESENT - Councillor Terry Whitehead  
YES - Councillor Brad Clark

(b) **DECLARATIONS OF INTEREST (Item 3)**

There were no declarations of interest.

(c) **APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)**

(i) September 5, 2019 (Item 4.1)

(Pauls/Jackson)
That the Minutes of the September 5, 2019 meeting of the Emergency and Community Services Committee be approved, as presented.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Councillor Nrinder Nann  
YES - Councillor Tom Jackson  
YES - Councillor Esther Pauls  
YES - Chair Sam Merulla  
NOT PRESENT - Councillor Terry Whitehead
(d) COMMUNICATIONS (Item 5)

(i) **Correspondence Respecting 2019 Land Ambulance Services Grant Revised Funding (Item 5.1)**

(Jackson/Pauls)
That the following Correspondence, respecting 2019 Land Ambulance Services Grant Revised Funding, be received:

1. Christine Elliott, Deputy Premier and Minister of Health (Item 5.1(a))
2. Alison Blair, Executive Director, Emergency Health Services Office (Item 5.1(b))

CARRIED

(ii) **Correspondence from Patti Redmond, Director, Social Assistance Service Delivery Branch, Ministry of Children, Community and Social Services, respecting 2020 Ontario Works Program Delivery Funding Allocation (Added Item 5.2)**

(Pauls/Nann)
That the correspondence from Patti Redmond, Director, Social Assistance Service Delivery Branch, Ministry of Children, Community and Social Services, respecting 2020 Ontario Works Program Delivery Funding Allocation, be received.

CARRIED

(iii) **Correspondence from Kevin Gonci, Chairman, Hamilton Collaborative Partnership Group, respecting Request Approval for Joint Funding Application (Added Item 5.3)**

(Clark/Jackson)
That the correspondence from Kevin Gonci, Chairman, Hamilton Collaborative Partnership Group, respecting Request Approval for Joint Funding Application, be endorsed and referred back to Recreation staff with a report back to the Emergency and Community Services Committee in October 2019.

Result: Motion CARRIED by a vote of 6 to 0, as follows:

YES - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
YES - Councillor Brad Clark
(e) **DELEGATION REQUESTS (Item 6)**

*(Jackson/Nann)*

That the following Delegation Requests, be approved for today’s meeting:

(i) Tom Cooper and Sulema James, Hamilton Roundtable for Poverty Reduction, respecting Item 10.2 on Sept 19. Transition Child Benefit, with new information on the Provincial Program (Added Item 6.1)

(ii) Jackie Caldwell, Hamilton Roundtable for Poverty Reduction, respecting Transition Child Benefit (Added Item 6.2)

(iii) Judith Bishop, Child Advocacy Group, respecting concern over the elimination of the Transition Child Benefit (Added Item 6.3)

**Result:** Motion CARRIED by a vote of 6 to 0, as follows:

YES - Councillor Ninder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
YES - Councillor Brad Clark

(f) **CONSENT ITEMS (Item 7)**

(i) **Housing and Homelessness Advisory Committee Minutes (Item 7.1)**

*(Jackson/Nann)*

That the following Housing and Homelessness Advisory Committee Minutes, be received:

1. June 5, 2018 (Item 7.1(a))
2. March 5, 2019 (Item 7.1(b))

CARRIED

(g) **PUBLIC HEARINGS/DELEGATIONS (Item 8)**

(i) **Tom Cooper and Sulema James, Hamilton Roundtable for Poverty Reduction, respecting Item 10.2 on Sept 19. Transition Child Benefit, with new information on the Provincial Program (Added Item 8.1)**

Tom Cooper and Sulema James, Hamilton Roundtable for Poverty Reduction, addressed the Committee respecting Item 10.2, Transition Child Benefit, with new information on the Provincial Program, with the aid of a presentation and a handout.
(Nann/Whitehead)
That the Delegation from Tom Cooper and Sulema James, Hamilton Roundtable for Poverty Reduction, respecting Item 10.2, Transition Child Benefit, with new information on the Provincial Program, be received.

CARRIED

The presentation and handout are available at www.hamilton.ca and through the Office of the City Clerk.

For further disposition of this matter, refer to Item 3.

(ii) Jackie Caldwell, Hamilton Roundtable for Poverty Reduction, respecting Transition Child Benefit (Added Item 8.2)

Jackie Caldwell and Jodi Dean, Hamilton Roundtable for Poverty Reduction, addressed the Committee respecting Transition Child Benefit.

(Nann/Whitehead)
That the Delegation from Jackie Caldwell, Hamilton Roundtable for Poverty Reduction, respecting Transition Child Benefit, be received.

CARRIED

For further disposition of this matter, refer to Item 3.

(iii) Judith Bishop, Child Advocacy Group, respecting concern over the elimination of the Transition Child Benefit (Added Item 8.3)

Judith Bishop, Hamilton Roundtable for Poverty Reduction, addressed the Committee respecting Transition Child Benefit, with the aid of a handout.

(Whitehead/Clark)
That the Delegation from Judith Bishop, Child Advocacy Group, respecting concern over the elimination of the Transition Child Benefit, be received.

CARRIED

The handout is available at www.hamilton.ca and through the Office of the City Clerk.

For further disposition of this matter, refer to Item 3.

(h) DISCUSSION ITEMS (Item 10)

(i) Ministry Inspection Report - Macassa and Wentworth Lodges (HSC19051) (Wards 7 and 13) (Item 10.3)

(Clark/Pauls)
That Healthy and Safe Communities staff be directed to report back to the Emergency and Community Services Committee with an outline of a governance mechanism for Macassa Lodge and Wentworth Lodge,
including policies and/or protocols for reporting Critical Incidents and the results of Resident Quality Inspections conducted by the Ministry of Long-Term Care to the Emergency and Community Services Committee, before December 31, 2019.

Result: Motion CARRIED by a vote of 6 to 0, as follows:

YES - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
YES - Councillor Brad Clark

For further disposition of this matter, refer to item 4.

(i) NOTICES OF MOTION (Item 12)

Due to time sensitivity and the cancellation of the October 3, 2019 Emergency and Community Services meeting, the following motion was considered at the September 25, 2019 Council meeting. (For disposition, please refer to Item 7.4 of the September 25, 2019 Council Minutes.)

(i) Ward 3 Social Infrastructure

Councillor Nann introduced the following Notice of Motion:

WHEREAS Beautiful Alleys has been coordinating resident-led initiatives annually since 2012 to keep Ward 3 Alleys clean, green and safe;

WHEREAS BIPOC 2SLGBTQIA+ residents in the city are leading important work to debrief and strategize effective responses to targeted hate and violence with the organizational support of Speqtrum Youth;

WHEREAS the Bagshaw Room, the largest community room at First Place used by residents and the larger community, requires a new partition to accommodate two activities to occur simultaneously;

THEREFORE, BE IT RESOLVED,

(a) the following initiatives be approved for funding through the corresponding accounts:

(i) That $3,000 be funded to Beautiful Alleys through the GALA Neighbourhood Association for coordinating future clean-ups and training through the Ward 3 Cell Tower Fund (3301609603);
(ii) That $3,000 be funded to Speqtrum Youth Advocacy to enable supporting the work of BIPOC 2SLGBTQIA+ residents through the Ward 3 Cell Tower Fund (3301609603);

(iii) That $16,000 be funded to CityHousing for the construction and maintenance of a new partition wall for the Bagshaw room through Ward 3 Area Rating Discretionary Account - Social Infrastructure (3301909300); and,

(iv) That the Mayor and City Clerk be authorized and directed to execute any required agreement(s) and ancillary documents in relation to funding the construction and maintenance of a new partition wall for the Bagshaw Room, with such terms and conditions in a form satisfactory to the City Solicitor.

(j) GENERAL INFORMATION/OTHER BUSINESS (Item 13)

(i) Amendments to the Outstanding Business List (Item 13.1)

(Jackson/Whitehead)
That the following amendments to the Emergency and Community Services Committee’s Outstanding Business List, be approved:

(a) Items Requiring a New Due Date

(i) Pilot Project for Accessible Tricycles/Four Wheelers at the Waterfront
  Item on OBL: G
  Current Due Date: October 3, 2019
  Proposed New Due Date: November 7, 2019

Result: Motion CARRIED by a vote of 6 to 0, as follows:

YES - Councillor Nrinder Nann
YES - Councillor Tom Jackson
YES - Councillor Esther Pauls
YES - Chair Sam Merulla
YES - Councillor Terry Whitehead
YES - Councillor Brad Clark

(k) ADJOURNMENT (Item 15)

(Nann/Clark)
That there being no further business, the Emergency and Community Services Committee be adjourned at 3:21 p.m.

CARRIED
Respectfully submitted,

Councillor S. Merulla
Chair, Emergency and Community Services Committee

Tamara Bates
Legislative Coordinator
Office of the City Clerk
Dave Cunliffe
Fire Chief
Hamilton Fire Department

Re: Superior Tanker Shuttle Re-Accreditation Effective October 19th, 2019

I am pleased to advise you that the Fire Underwriters Survey has evaluated your test results and application for accreditation to deliver Superior Tanker Shuttle Service and has determined that your fire protection district qualifies for accreditation.

Your fire protection district name has been maintained on the list of accredited agencies for the delivery of Superior Tanker Shuttle Services (STSS) and the appropriate changes have been made to the fire insurance grading index.

As an accredited agency, constituents within your fire protection district who own detached dwellings and are within a qualifying road distance of the responding fire station (8 kilometres), are eligible to receive a significant cost reduction in their fire insurance rates from the majority of insurers in Canada. Insurers utilize the information provided by Fire Underwriters Survey in setting the property insurance rates throughout Canada. Insurers are advised that Superior Tanker Shuttle Service (STSS) accredited fire protection districts qualify for hydrant protected equivalency status and may be rated as protected. Note that this equivalency applies only to detached dwellings without exposures.

It should also be noted that insurers are under no obligation to accept this equivalency; however, the Fire Underwriters Survey (FUS) recommends that they do so.

As the Director for the province of Ontario, I must advise you that the Superior Tanker Shuttle Service Accreditation and benefits associated with the accreditation are contingent upon the fire protection district being capable of continuously meeting the requirements of the Superior Tanker Shuttle Service (STSS) delivery, and being continuously able to provide evidence of such capacity upon request. Should the capacity of the fire protection district to deliver this level of service change at any time, notification should be made immediately to the offices of Fire Underwriters Survey (FUS). Fire Underwriters Survey (FUS) retains the right to revoke Superior Tanker Shuttle Service (STSS) Accreditation at any time.

The accreditation period will expire on October 19th, 2024 at which time re-accreditation testing will be required. To maintain accreditation, the fire department must document practice of Tanker Shuttle Service; this documentation must be available for review.

Should you have any questions or concerns related to the Fire Underwriters Survey, the Superior Tanker Shuttle Service (STSS) Accreditation process or any other related area, please feel free to contact Fire Underwriters Survey (FUS) for further information.

Robert Aguiar
Director, Fire Underwriters Survey
September 18th, 2019

**RECOGNITION FOR FIRE INSURANCE GRADING RECEIVED**

*City of Hamilton
Hamilton Fire Department
Superior Tanker Shuttle Service – Accredited*

I am pleased to advise you that the above mentioned fire protection district within the province of Ontario was recently registered in the fire insurance grading index as being accredited for the delivery of Superior Tanker Shuttle Service (STSS).

The requirements for this accreditation are stringent and verify that the fire protection district is capable of delivering the minimum accepted fire flows to detached dwellings throughout the fire protection district and within 8 kilometres by road of the responding fire station. This accreditation is an equivalency to the minimum requirements for hydrant protection, as set out by the insurance industry and the Fire Underwriters Survey (FUS).

Fire Underwriters Survey (FUS) has provided information on fire protection and risk levels to the insurance industry in Canada since 1883. Fire Underwriters Survey (FUS) was previously operated under the auspices of the Insurers Advisory Organization and CGI; however, is now operated by SCM Opta Information Intelligence Inc.

Should you have any questions or concerns related to the Fire Underwriters Survey, the Superior Tanker Shuttle Service (STSS) accreditation process or any other related area, please contact the offices of Fire Underwriters Survey (FUS) for further information.

Please note that this re-accreditation expires on October 19th, 2024 and is valid for the following fire stations:

- Fire Station 14 – Elfrida
- Fire Station 16 – Stoney Creek
- Fire Station 17 – Stoney Creek
- Fire Station 18 – Binbrook
- Fire Station 19 – Mount Hope
- Fire Station 21 – Ancaster
- Fire Station 24 – Waterdown
- Fire Station 25 – Greensville
- Fire Station 26 – Lynden
- Fire Station 27 – Rockton
- Fire Station 28 – Freelton

Personal Lines Fire Insurance Classification – DPG 3B(S) – Flow Rate of 317 IGPM

Robert Aguiar
Director, Fire Underwriters Survey
Form: Request to Speak to Committee of Council
Submitted on Thursday, September 19, 2019 - 10:34 am

==Committee Requested==
Committee: Emergency and Community Services Committee
(Previously Healthy & Safe Communities)

==Requestor Information==
Name of Individual: Leanne Mione

Name of Organization: Contact Hamilton for Children and Developmental Services

Contact Number: 905 297 5604

Email Address: leanne.mione@dsohr.ca

Mailing Address:
140 King Street East, Suite 4
Hamilton, ON L8N 1B2

Reason(s) for delegation request:
I would like to get a sense of how the City of Hamilton is doing locally and provincially with 5% of all housing developments being dedicated to individuals with a (developmental) disability. We recognize that this will involve education to landlords and other housing planners about the needs faced within our developmental service sector. Please know I welcome working with you and the MMAH in any capacity possible to advocate within the housing world for adults with a developmental disability.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes
Form: Request to Speak to Committee of Council
Submitted on Tuesday, September 24, 2019 - 8:37 am

==Committee Requested==
**Committee:** Emergency and Community Services Committee
(Previously Healthy & Safe Communities)

==Requestor Information==
**Name of Individual:** John Gibson

**Name of Organization:** ArcelorMittal Grassroots Soccer Program

**Contact Number:**

**Email Address:**

**Mailing Address:** Hamilton, ON

**Reason(s) for delegation request:** Present 5 year update on the success of the program

**Will you be requesting funds from the City?** No

**Will you be submitting a formal presentation?** Yes
Form: Request to Speak to Committee of Council
Submitted on Wednesday, October 2, 2019 - 1:56 pm

==Committee Requested==
Committee: Emergency and Community Services Committee
(Previously Healthy & Safe Communities)

==Requestor Information==
Name of Individual: Kevin Gonci

Name of Organization: Hamilton Collaborative Partnership Group

Contact Number: 

Email Address: 

Mailing Address: 
Hamilton

Reason(s) for delegation request: Our delegation would like the opportunity to respond to a City Staff Report submission requesting approval for a joint funding application with the City of Hamilton.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes
TO: Chair and Members  
Emergency and Community Services Committee

COMMITTEE DATE: October 17, 2019

SUBJECT/REPORT NO: Permission for Sacajawea Non-Profit Homes to Encumber 123 Cathcart Street, Hamilton (HSC19056) (Ward 3)

WARD(S) AFFECTED: Ward 3

PREPARED BY: Kim Ryan (905) 546-2424 Ext. 6285

SUBMITTED BY: Edward John  
Director, Housing Services Division  
Healthy and Safe Communities Department

SIGNATURE: [Signature]

RECOMMENDATION(S)

That Council, in its capacity as Service Manager under the Housing Services Act, 2011, approve the Sacajawea Native Non-Profit Housing Inc. request for Service Manager consent to encumber its housing asset located at 123 Cathcart Street, Hamilton, up to the amount of $150,000.

EXECUTIVE SUMMARY

Sacajawea Native Non-Profit Housing Inc. (Sacajawea) proposes to mortgage its property at 123 Cathcart Street up to the amount of $150,000 to meet a financing obligation required by Canada Mortgage and Housing Corporation and the Lender, First National. This financing is for Sacajawea’s 23 unit redevelopment project at 18 West Avenue South and is contingent on Sacajawea securing a collateral mortgage.

Sacajawea’s Board of Directors approved the refinancing plan for 123 Cathcart on August 27, 2019, subject to obtaining Service Manager consent. Under the Housing Services Act, 2011, Service Manager consent is required to encumber housing projects transferred as social housing by the Province to municipalities.

Council approved the sale of 5 of Sacajawea’s single-family homes and the reinvestment of the resulting funds in the redevelopment of 18 West Avenue South on October 26, 2016 (Report CES16052). Sacajawea’s new development is nearing completion and will include 23 units of affordable housing, of which seven will be rent-geared-to-income.
Sacajawea is one of two housing providers in Hamilton whose mandate is to serve the Indigenous community.

**Alternatives for Consideration** – Not Applicable

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

Financial: There are no financial implications with Report HSC19056.

Staffing: There are no staffing implications with Report HSC19056.

Legal: There are no legal implications with Report HSC19056.

**HISTORICAL BACKGROUND**

Sacajawea is a non-profit housing provider that provides and maintains rental housing units for low to moderate income Indigenous families. Sacajawea has been providing affordable housing in Hamilton specific to Indigenous women and children for the past 27 years along with culturally based supports for residents.

Sacajawea’s operating agreement is administered by the City of Hamilton, but the actual agreement document is between Sacajawea and the Canada Mortgage and Housing Corporation (CMHC). The Operating agreement for 123 Cathcart expired effective April 1, 2013 and therefore the property is free and clear with no mortgage.

In September 2016, the City of Hamilton, as Service Manager, received a proposal from Sacajawea to sell five single detached homes and transfer the existing rent-geared-to-income subsidies to Sacajawea’s new 23 unit development at 18 West Avenue.

On October 26, 2016, Council approved the request. Sacajawea sold the approved properties and started development of a new 23 unit apartment building on West Avenue.

The City of Hamilton awarded Sacajawea $1,920,000 toward the project through the Federal-Provincial Investment in Affordable Housing Program - Extension.

On April 9, 2019 the City of Hamilton, as Service Manager, approved the transfer of the operational subsidy from the single-family home properties, so that seven of the 23 apartments would be rented on a rent-geared-to-income basis. The other 16 units will be rented at less than 80% of the average market rents for the city.

On August 27, 2019, the City of Hamilton was contacted by Sacajawea due to an issue with the Financing Agreement with First National/CMHC the Lender for the development project. The Lender communicated they would hold back $123,243 from construction advances until a collateral mortgage as additional security could be secured. Holding
back or delaying this funding affects the project's cash flow and will result in construction delays and additional cost unless there is a timely resolution. Approval of this report allows the mortgage to be put in place on 123 Cathcart Street, so the lender will release the $123,243 holdback when the funds are required in November 2019.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

Under the *Housing Services Act, 2011*, Service Manager consent is required to encumber housing projects transferred as part of the devolution of social housing by the Province to municipalities.

RELEVANT CONSULTATION

Sacajawea Non-Profit Homes, Tim Welsh Consulting, staff from First National Bank and CMHC were consulted in the development of an appropriate solution to address the CMHC and the First National's concerns.

ANALYSIS AND RATIONALE FOR RECOMMENDATION(S)

Service Manager consent for Sacajawea to mortgage the housing project at 123 Cathcart is recommended as it would facilitate the completion of the project at 18 West Avenue. This collateral mortgage of 123 Cathcart will provide sufficient security to satisfy the requirements of the Lender. This request does not require any levy funding.

The development at 18 West Avenue will create 23 newly constructed units that will represent a substantial improvement for tenants in terms of comfort and achieve reductions in ongoing operating costs. The project will be completed by November 2019.

ALTERNATIVES FOR CONSIDERATION

None applicable

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Healthy and Safe Communities
Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

Built Environment and Infrastructure
Hamilton is supported by state of the art infrastructure, transportation options, buildings and public spaces that create a dynamic City.
APPENDICES AND SCHEDULES ATTACHED

None
COUNCIL DIRECTION

Emergency and Community Services Committee at its meeting of September 19, 2019 approved the following:

"That staff be directed to bring forward recommendations to the next Emergency and Community Services Committee meeting outlining the costs and administrative elements required to implement a temporary housing allowance program beginning November 1, 2019, assisting families previously eligible for the Transition Child Benefit and would seek to help such families avoid having to use resources designated to purchase food, clothing and other basic needs to pay for their housing costs;

That a letter from the Mayor of Hamilton be sent to Todd Smith, Minister of Children, Community and Social Services, calling for the reversal of the elimination of the Transition Child Benefit, including an articulation of the impact on children and families in Hamilton, informed by the recommendation report set out in Sub-Section (a) above;

That staff reach out to the Hamilton Chamber of Commerce, Ontario Chamber of Commerce, and the Association of Municipalities Ontario to articulate the economic development impact of these cuts; and,
That Report HSC19050, respecting the Elimination of the Transition Child Benefit, be received.

INFORMATION

Pursuant to Council direction, staff from the Ontario Works and Housing Services Divisions commenced collaboration to develop the framework for a temporary housing allowance benefit to mitigate the impacts of those families affected by the elimination of the Transition Child Benefit.

On the evening of October 2, 2019, the Ministry of Children, Community and Social Services informed all Ontario Works Administrators and Ontario Disability Support Program offices that the changes to the Transition Child Benefit would not be implemented. The Transition Child Benefit will continue to be delivered in its current form to all recipients in accordance with existing policies and regulations.

Therefore, a mitigation strategy in response to the elimination of the Transition Child Benefit is no longer required.

APPENDICES AND SCHEDULES ATTACHED

None
### COUNCIL DIRECTION

At the Emergency and Community Services Committee meeting on September 19, 2019, the correspondence from Kevin Gonci, Chairman, Hamilton Collaborative Partnership Group, respecting Request Approval for Joint Funding Application, was referred back to Recreation staff with a report back to the Emergency and Community Services Committee in October 2019.

### INFORMATION

The Hamilton Collaborative Partnership Group (HCPG) is a non-profit organization which represents over thirty-five community groups and organizations that have expressed an interest and need for a new sport and recreation facility in the City of Hamilton.

On September 24, 2019, HCPG presented a proposal to develop a $60 M community Multi-Sport Facility to City Staff. They anticipate that this facility will have a significant impact on the quality of life for Hamilton residents in addition to providing major economic benefits to our entire region. This project also has the potential for addressing the need for future recreation facility infrastructure in areas of community growth and expansion. This facility would be operated by a third party and would have limited implications on City staff.
The HCPG is interested in taking advantage of a time-sensitive funding opportunity that has the potential of covering a significant portion of the estimated project costs. However, the application deadline is November 12, 2019 and it is unlikely that the formal review of the proposal will be completed prior to this date.

The funding opportunity is the Investing in Canada Infrastructure Program (Community, Culture and Recreation Funding Stream). This is a federal program designed to create long-term benefits to Ontario communities by providing up to $11.8 B towards cost-share projects including Multi-Purpose facility development. This funding program is competitive in nature so City of Hamilton project submissions will compete with other project submissions submitted by other local not-for-profit eligible applicants.

Joint applications are highly recommended, in particular submissions made by multiple sectors and demographics in conjunction with local municipalities. HCPG feels strongly that a joint-submission with the City of Hamilton will result in a very favourable outcome that will tremendously benefit City of Hamilton residents.

HPCG, through their letter dated September 18, 2019, requested that Council consider submitting a joint application to the Investing in Canada Infrastructure Program.

Two ways in which this can be done are:

**Lead Applicant** – City of Hamilton as the “Lead Applicant”/Hamilton Collaborative Partnership Group & Community Partners as “Joint-Applicants”

**Joint-Applicant** – Hamilton Collaborative Partnership Group & Community Partners as the “Lead Applicant”/City of Hamilton as a “Joint-Applicant”.

As either the Lead or Joint-Applicant, the City of Hamilton would be required to contribute financially to the project or to the operation of the facility. Based on the information in Table 1 below, the City of Hamilton would need to commit an estimated $8 M as a capital contribution towards the development of this facility.

**Table 1: Estimated Project Funding Model**

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Est. Dollar Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal (40%)</td>
<td>$24,000,000</td>
</tr>
<tr>
<td>Provincial (33.33%)</td>
<td>$20,000,000</td>
</tr>
<tr>
<td>Municipal/Community (26.67%)</td>
<td>$16,000,000</td>
</tr>
<tr>
<td>City of Hamilton</td>
<td>$8,000,000</td>
</tr>
<tr>
<td>HCPG</td>
<td>$8,000,000</td>
</tr>
<tr>
<td><strong>Total Project Cost</strong></td>
<td><strong>$60,000,000</strong></td>
</tr>
</tbody>
</table>

OUR Vision: To be the best place to raise a child and age successfully.
OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.
OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.
The lead applicant will be required to sign a transfer payment agreement with the province and also enter into a partnership agreement with the other eligible applicants that will be contributing to the project. Funds will only be made available to the lead applicant, who is responsible for the financial management of the project and meeting provincial reporting requirements. Successful joint applicants are encouraged to enter into an agreement clearly setting out the nature of their relationship and key elements of the project in line with the Community, Culture and Recreation stream application and with funding approval described in the projects ICIP transfer payment agreement.

Alternatively, the City of Hamilton can choose to be neither the Lead nor Joint-Applicant. The ICIP funding guidelines allow for Non-Profit organizations to submit applications on their own. In this case, HCPG will likely submit the application with one of its other community partners and will still be asking the City for a financial contribution if they are granted the funding. This financial request will likely be similar to the one above, however, it will not be required by ICIP and can be negotiated.

APPENDICES AND SCHEDULES ATTACHED

None
TO: Chair and Members
   Emergency and Community Services Committee

COMMITTEE DATE: October 17, 2019

SUBJECT/REPORT NO: Housing Services Administration Position Change
   (HSC19053) (City Wide)

WARD(S) AFFECTED: City Wide

PREPARED BY: Rob Mastroianni (905) 546-2424 Ext. 8035

SUBMITTED BY: Edward John
   Director, Housing Services Division
   Healthy & Safe Communities Department

SIGNATURE:

RECOMMENDATION(S)

That one permanent Team Control Clerk full time equivalent position within Residential Care Facilities & Emergency Shelter Services, Housing Services Division be converted to one permanent Housing Services Case Aide full time equivalent position within Residential Care Facilities & Emergency Shelter Services, Housing Services Division.

EXECUTIVE SUMMARY

Staff within the Residential Care Facilities (RCF) & Emergency Shelter Services team provide intensive case management, housing focused supports, emergency response, and access to financial assistance to individuals experiencing homelessness, those staying within the emergency and Violence Against Women (VAW) shelter systems and those residing in Residential Care Facilities.

Our current staff resource allocation does not effectively support high impact casework. The current responsibilities and limited delegation of authority to clerical support roles results in a significant administrative burden on case management workers. The proposed realignment of duties, combined with increased delegation of authority to remaining clerical roles, will significantly reduce the administrative workload of case management workers. This will allow time for more high impact case management activities and better access to services and supports for clients.
Alternatives for Consideration – Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: The current Team Control Clerk (TCC) full time equivalent (FTE) is funded through the Ontario Works 50/50 Cost of Administration Agreement (50% Ontario Works, 50% Net Levy). The conversion to a Case Aide means the position will be two salary compensation grades higher. The increased costs in 2019 are approximately $2 K and will be offset through existing budget savings and therefore will have no net levy impact. The 2020 annual increase of this proposed conversion is $12 K.

Staffing: The duties and workload of three administrative support positions were reviewed to better align with the support needed for case management functions and high impact case management. The new structure will have two administrative support positions and one position converted to a case aide with broader duties and increased delegated authority for certain tasks and will result in an equivalent number of FTE positions. The one administrative role being converted is currently vacant, so this change will have no direct staff impact.

Legal: There are no legal implications associated with Report HSC19053.

HISTORICAL BACKGROUND

The TCC position was implemented within the RCF & Emergency Shelter team several years ago as an administrative support role. Currently, there are two TCC FTE positions within the team. Since implementation, the administrative requirements have shifted and do not require the same degree of staff time.

Several changes within the homelessness serving system have required that case management staff dedicate more focused attention on high impact, housing focused case management duties. In addition, modernization changes within the social assistance system dictate that more time be spent on this higher impact work.

The conversion of this staff role will provide the opportunity to re-align responsibilities, resulting in more effective workload distribution and a more efficient client service path.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

Budgeted Complement Control Policy - CBP-1
Budget Control Policy – CBP-2
RELEVANT CONSULTATION

The FTE position is funded through Ontario Works and net levy via 50/50 Cost Share agreement. The Ministry of Community, Children and Social Services (MCCSS), Ontario Works Division, and Finance & Administration Division have been consulted and approve this change.

ANALYSIS AND RATIONALE FOR RECOMMENDATION(S)

Workload analysis, staff visioning sessions, and client service path reviews were conducted. In addition, results of the Our People Survey were reviewed. Results show that case management staff are required to spend a significant amount of time on lower impact case management work that could be better aligned with a Case Aide role. Staff do not have adequate time required to dedicate to the housing focused and crisis response work that they are intended to complete.

Staff support the recommendation in Report HSC19053 as it will achieve the following administrative outcomes:

- Support income security reform, social assistance modernization, human services integration and improves the client experience;
- Shift routine tasks and decisions away from Case Managers to enhanced clerical roles, enabling more high impact casework with clients;
- Realize efficiencies by identifying and reducing duplication of work through the centralization of tasks and activities;
- Increase opportunities for career advancement for clerical staff;
- Leverage efficiencies in the SAMS technology; and,
- Improve system responsiveness, increased opportunities for high impact casework and the resulting improved outcomes for clients.

It is also anticipated that proposed changes will result in improved outcomes including:

- Cutting the time case management workers spend on administrative tasks;
- An increase in time available to dedicate to intensive, housing focused case management for those clients experiencing homelessness;
- A more efficient customer experience through the completion of administrative tasks in a timelier manner; and,
- An increase in the number of Client Appointments/Contacts with those experiencing homelessness/residing in shelter.
None

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Our People and Performance
Hamiltonians have a high level of trust and confidence in their City government.

APPENDICES AND SCHEDULES ATTACHED

None