



City of Hamilton

EMERGENCY & COMMUNITY SERVICES COMMITTEE ADDENDUM

Meeting #: 19-013
Date: November 7, 2019
Time: 1:30 p.m.
Location: Council Chambers, Hamilton City Hall
71 Main Street West

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

6. DELEGATION REQUESTS

- *6.1 Denise Christopherson and Medora Uppal, YWCA Hamilton, respecting one-time funding for Carole Anne's Place, operated by the YWCA Hamilton, to provide emergency women's services overnight during the winter months. (for today's meeting)
- *6.2 Jaclyn Smith, Mission Services, respecting emergency funds to provide funding for extended hours at Willow's Place. (for today's meeting)
- *6.3 Ahmed Yusuf, Somali Community, respecting the need for community space. (for a future meeting)
- *6.4 Lisa Nussey and Dr. Tim O'Shea, Hamilton Social Medicine Response Team, respecting request for one time funding for Carole Anne's Place and Willow's Place

7. CONSENT ITEMS

- *7.2 Housing and Homelessness Advisory Committee Minutes
 - *7.2.a June 4, 2019
 - *7.2.b September 3, 2019

Form: Request to Speak to Committee of Council

Submitted on Thursday, October 31, 2019 - 9:22 am

==Committee Requested==

Committee: Emergency and Community Services Committee
(Previously Healthy & Safe Communities)

==Requestor Information==

Name of Individual: Denise Christopherson and Medora Uppal

Name of Organization: YWCA HAMILTON

Contact Number: 905-522-9922 x155

Email Address: adavies@ywcahamilton.org

Mailing Address: 75 MacNab ST S, Hamilton, ON. L8P 3C1

Reason(s) for delegation request:

To speak at the November 7 Committee Meeting.
To bring forward a request for one-time funding for Carole Anne's Place, operated by YWCA Hamilton, to provide emergency women's services overnight during the winter months.

Will you be requesting funds from the City? Yes

Will you be submitting a formal presentation? Yes



FROM HOMELESSNESS TO HOPE

Support for Carole Anne's Place

Submission to Emergency and Community Services
Committee – City of Hamilton

November 7, 2019

NO PLACE TO CALL HOME – A CRISIS IN HAMILTON

Women are turned away from shelters over 300 times every month.

But all they want tonight is a safe place.

YWCA Hamilton's Carole Anne's Place keeps women who are homeless warm and safe during Canada's coldest winter months.

Every day over the winter, YWCA opens the MacNab Street site at 10pm where staff from St. Joseph Healthcare Centre and YWCA provide overnight space for 10 - 20 women.

Carole Anne's Place closes at 8am and women are given bus tickets to go to Willow's Place. Mission Services extends the hours of Willow's Place, so that women have a place to go when Carole Anne's Place is closed.

A request to fund Carole Anne's Place has been submitted to the Housing Services Department for future years (April 2020 – 2023).

There is no funding for this Winter.



CAROLE ANNE'S PLACE

2018/2019:

Carole Anne's Place offers women a safe, warm place to rest overnight during winter's coldest months. And, our partners at Willow's Place offer daytime drop-in and support until doors open at Carole Anne's Place.

Carole Anne's Place and Willow's Place provides access to hot meals, housing assistance, and winter clothing for women struggling to cope with homelessness or precarious housing situations.

4583
visits

December 1st, to March 31st, 2019

260
women

accessed safe space at Carole Anne's & Willow's Place

79%
overnight guests

required substance use monitoring (March 2019)

33
days

that were below -10 degrees

A LACK OF FUNDING FOR CAROLE ANNE'S PLACE

Without access to emergency shelter, women in Hamilton risk death and injury this winter.

Since 2016, Carole Anne's Place has evolved to create a service that is responsive and helps keep women safe in the winter. Carole Anne's Place relies on the coordination of services between YWCA Hamilton, Mission Services, and St. Joseph Healthcare Centre to respond when the shelters are full or cannot support the women who require a low-barrier option.

The funding gap is **\$228,000**, which supports opening Carole Anne's Place and extending hours at Willow's Place. Contributions of **\$30,000** have already been committed to Carole Anne's Place from St. Joe's, Out of the Cold, and Sisters of Charity.

The Women's Housing Planning Collaborative (WHPC) endorses Carole Anne's Place as a necessary response until other permanent solutions can be established.

Overflow shelter Carole Anne's Place will not be able to open this winter without new funding

The YWCA-run program provided a warm place to sleep for dozens of women turned away from full shelters last winter — but funding for the pilot project has run out.

NEWS 07:50 AM by Matthew Van Dongen The Hamilton Spectator



Carole Anne's Place has run the overflow shelter out of the downtown YWCA for three years between December and March. - The Hamilton Spectator file photo

An emergency overnight stay program for homeless women turned away from full shelters will not be able to open this winter without new funding, says the Hamilton YWCA.

FROM HOMELESSNESS TO HOPE: ONE WOMAN'S STORY

Cathy found a protected alcove near the GO Station, where she and her partner Lindsey could take shelter from the cold for the night. As she settled in and waited for Lindsey to join her, two men entered the small alcove and started using intravenous drugs.

“And here I am, freezing, almost in tears. Don’t know what to do, don’t know where to go. No money, no food, no drinks, no nothing. Absolutely nothing,” says Cathy. “And I sat there and I watched it because I did not want to get beaten up, killed, robbed, raped, or anything. I didn’t want any of that happening because that already happened to me before, years ago. But I was scared for my life.”

A few weeks later, Cathy and Lindsey would find Carole Anne’s Place, where they slept every night from December to March. With support from YWCA Hamilton staff, they were eventually set up with a permanent apartment, a safe place they could finally call home.



“I’m starting to get our life back together. And you know, if it wasn’t for Carole Anne’s Place pushing us and giving us that support and all the positivity that they have, I honestly don’t believe that I would be here.”

Carole Anne’s Place evolved from the Women’s Housing Planning Collaborative (WHPC) in 2016 and has relied on contributions from Out of the Cold, a non-profit, and the LHIN to operate. Out of the Cold has had to reduce the amount of donated dollars they can contribute and the LHIN has not been able to re-fund the program in 2019/20. To date, the City of Hamilton has not contributed any funding to this crisis response for women.

6.2**Form: Request to Speak to Committee of Council**

Submitted on Friday, November 1, 2019 - 1:39 pm

==Committee Requested==

Committee: Emergency and Community Services Committee
(Previously Healthy & Safe Communities)

==Requestor Information==

Name of Individual: Jaclyn Smith**Name of Organization:** Mission Services of Hamilton -
Willow's Place**Contact Number:** 905-528-5100 X1201**Email Address:** jsmith@mission-services.com**Mailing Address:**196 Wentworth St. North
Hamilton, ON L8L 7W2**Reason(s) for delegation request:**

This Willow's Place/Mission Services delegation will tie in with the YWCA's Carole Anne's Place (CAP) delegation. We respectfully request that we follow the CAP/YWCA delegation presentation. We are requesting emergency funds to provide funding for overnight space at CAP and extended hours at Willow's Place. These funds would serve the women's homeless population in Hamilton.

Will you be requesting funds from the City? Yes**Will you be submitting a formal presentation? No**

6.3

Form: Request to Speak to Committee of Council

Submitted on Sunday, November 3, 2019 - 11:06 am

==Committee Requested==

Committee: Emergency and Community Services Committee
(Previously Healthy & Safe Communities)

==Requestor Information==

Name of Individual: Ahmed Yusuf

Name of Organization: Somali community

Contact Number:

Email Address:

Mailing Address:

Reason(s) for delegation request: We desperately need a community space as we are a big community, and don't have the funds to acquire an appropriate space. We have a location in which we rent out of our private funds, but it's not enough room as we run a lot of programs.

Will you be requesting funds from the City? Yes

Will you be submitting a formal presentation? Yes

6.4**Form: Request to Speak to Committee of Council**

Submitted on Thursday, November 7, 2019 - 9:44 am

==Committee Requested==

Committee: Emergency and Community Services Committee
(Previously Healthy & Safe Communities)

==Requestor Information==

Name of Individual: Lisa Nussey and Dr. Tim O'Shea

Name of Organization: Hamilton Social Medicine Response Team

Contact Number:

Email Address: info@hamsmart.ca

Mailing Address:

Reason(s) for delegation request:

We would like to speak to the agenda items for today's meeting - November 7, regarding the request for one time funding for Carolan's and Willows place. We are a team providing street medicine in Hamilton and have developed a sizable patient population of homeless women, who are affected by trafficking, drug use and chronic illness. We have a unique understanding of the needs for shelter of the population served by both Willow's and Carolan's place.

We understand the policy of submitting a request by noon the day before the meeting, but were only apprised today of this agenda item. If there is possibility to make an exception, we would be so grateful.

6.4

Sincerely,

Lisa Nussey, outreach coordinator Hamilton Social Medicine
Response Team

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No



Hamilton

**Housing and Homelessness Advisory Committee
Minutes**

6pm

Tuesday June 4, 2019

Meeting room 264

Hamilton City Hall

71 Main Street West, Hamilton

James O'Brien, Senior Project Manager Housing & Homelessness
905-546-2424 x 3728

Present: Lance Dingman, Eileen Campbell, Morgan Stanek, Mary-Ellen Crechiola, Sandy Leyland, Julia Verbitsky, Tom Mobley, Tom Mobley, Rhonda Mayer, Michael Power, Violetta Nikolskaya, Leisha Dawson, Shaun Jamieson, Alexandra Djagba Oli, Tony Manganiello, Michael Slusarenko

Absent with Regrets:

Absent:

FOR THE INFORMATION OF COMMITTEE:

1. CHANGES TO THE AGENDA

No changes the agenda

(Leyland/Dawson)

CARRIED

2. DECLARATIONS OF INTEREST

None.

3. Committee Positions (Item 3)

3.1 Chair – Julia Verbitsky (Dawson/ Nikolskaya)

3.2 Vice Chair – Violetta Nikolskaya (Leyland / Crechiola)

3.3 Recording Secretary – Eileen Campbell (Dawson / Mobley)

CARRIED

4. Presentations

4.1 Social Procurement – Ken Tigchelear

Presentation on what is Social Procurement. There will be an event On Wednesday June 19, 2019 from 2:30 to 4pm [Sandra Hamilton, who is a Strategic Procurement Advisor and Canada's First Social MBA](#), will be presenting a summary of her work and recommended approach for implementing Social Procurement in The City of Hamilton.

- Key concepts:
 - Price-Taker or Market-Mover?
What is the role of public procurement at the City of Hamilton
 - Is procurement a transactional function, driven by operational speed to market - big contracts, lowest price, fast turnaround - or is it a strategic function designed to align and support key public policy goals?
 - Social Value goals - Improving lives by structuring contracts to help overcome barriers to employment for people living in poverty, Indigenous Reconciliation and rewarding apprenticeship training;
 - Rewarding Environmental Leadership -Waste Reduction, Green Energy, Whole Lifecycle Costing;
and Community Economic Development - should large contracts be unbundled to provide increased market access for Local, Small, Medium Sized Business Access to city contracts?

(Dingman/ Nikolskaya)

CARRIED

4.2 Action Plan Overview

**Housing and Homelessness Advisory Committee
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- 8 areas of focus for the Provincial Direction, we will touch on the new areas later in the presentation, these areas were highlighted and we will need to incorporate all 8 of these within our 5 outcome areas.
- Accountability and outcomes
- Goal of ending homelessness
- Coordination with other community services
- Indigenous Peoples
- A broad range of community needs
- Non-profit housing corporations and non-profit housing cooperatives
- The Private housing market
- Climate change and environmental sustainability
- Outcome 1: There is more affordable rental and ownership housing in Hamilton to meet the need and demand
- Focus:
 - Retain existing stock of affordable housing
 - Increase supply of secondary units
 - Innovative approaches to increase supply
 - Increase capacity for development
- Outcome 2: Increase housing affordability and choice
- Focus:
 - Increase service integration for client choice
 - Increase diversity of built form
 - Increase the number and effectiveness of housing allowance and rent supplement programs
 - Increase use of innovative housing models
- Outcome 3: People have the individualized supports they need to obtain and maintain housing
- Focus:
 - Improve coordinated access between homelessness programs and housing support services
 - Increase supports to help tenants remain housed
 - Increase service integration for coordination of supports
- Outcome 4: People live in housing that is good quality and safe
- Focus:
 - Ensure integrated pest management strategies are followed
 - Life cycle repairs and improvements
 - Improve safety in and around affordable housing
 - Improve environmental adaptability of social/affordable housing
- Outcome 5: All people experience equity in housing and housing-related services
- Focus:
 - Implement and equity, diversity, and inclusion framework
 - Ensure Indigenous peoples are served in a culturally appropriate manner and funded to deliver services
 - Ensure clients, participants, and tenants are meaningfully engaged

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- Improve knowledge sharing

Presented by James O'Brien

CARRIED

**5. Discussion Items
Other Business**

James will be meeting with Committee members over the summer months to discuss goals and any additional questions or discussion on the Action Plan.

6. Motions

7. Notice of Motions

8. New Business General Information / Business

8.1 Committee topics:

Suggestions for 2019 presentations

- Housing Help Centre – Bed bugs
- Legal Aid – varies programs
- Aboriginal Youth & programs
- Human trafficking
- Women's planning collaborative
- Youth sector
- CHH Jamesville Project
- Secondary suites – Niagara Program / Halton
- Housing stock – investments required
- Residential Care Facilities review

Committee will provide bus tickets & parking passes for meetings – James will provide.

Meeting dates – 1st Tuesday of the month (6 – 8pm) No meetings in April, July, August & December – meeting mandate 6 – 8 times in the year.

9. ADJOURNMENT

That, there being no further business, the Housing & Homelessness Advisory Committee adjourn at 7:50
(Leyland / Manganiello)

CARRIED

Next meeting, September 3, 2019
City Hall – Room 264 – 2nd Floor

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Respectfully submitted,
Julia Verbitsky
Chair, Housing and
Homelessness Advisory
Committee

James O'Brien
Senior Project Manager
Housing Services Division



Hamilton

**Housing and Homelessness Advisory Committee
Minutes**

6pm

Tuesday September 3rd, 2019

Meeting room 264

Hamilton City Hall

71 Main Street West, Hamilton

James O'Brien, Senior Project Manager Housing & Homelessness
905-546-2424 x 3728

Present: Lance Dingman, Sandy Leyland, Julia Verbitsky, Tom Mobley, Michael Power, Violetta Nikolskaya, Leisha Dawson, Shaun Jamieson, Michael Slusarenko Rhonda Mayer

Absent with Regrets: Eileen Campbell, Morgan Stanek, Mary-Ellen Crechiola, Cllr Collins, Cllr Nann, Cllr Wilson, Alexandra Djagba Oli, Tony Manganiello,

Absent:

FOR THE INFORMATION OF COMMITTEE:

1. CHANGES TO THE AGENDA

No changes the agenda

(Dawson /Leyland)

CARRIED

2. Approval of Minutes

2.1 June 4th, 2019

(Leyland/ Nikolskaya)

3. DECLARATIONS OF INTEREST

4. Presentations

4.1 Housing Services Overview and Provincial Direction

- Overview of Housing Services role
 - Homelessness Services
 - Emergency Shelter Services
 - Residential Care Facilities
 - Social Housing Administration
 - Affordable Housing Program
 - Policy and Program Development
- Housing Services acts as the Service Manager for the Hamilton area and also acts as the Community Entity for Federal homelessness funding
- This role includes the oversight of 13,800 units, and is legislated to ensure there are approximately 9,000 rent geared to income units
- Other key initiatives include:
 - Integration of access to housing with the Housing Services Division
 - Homelessness enumeration
 - Improving coordination of services within the homelessness serving sector
 - Implementation of the Poverty Reduction Fund
 - Use of surplus municipal lands for affordable housing
- Housing system challenges:
 - Lack of Federal and Provincial investment in new affordable rental housing
 - Stagnant supply of rental and affordable housing
 - End of operating agreements in affordable housing
- COCHI/OPHI new Provincial/Federal funding programs
 - Goals are to protect affordability, support the repair and renewal of social housing, Preserve urban Indigenous housing.
- Housing Supply Action Plan (Provincial), goals to address:
 - Speed – it takes too long for development projects to get approved
 - Mix – There are too many restrictions on what can be built to get the right mix of housing where it is needed.
 - Cost – Development costs are too high because of high land prices and government imposed fees and charges
 - Rent – It is too hard to be a landlord in Ontario and tenants need to be protected
 - Innovation – Other concerns, opportunities and innovations to increase housing supply.

- Review of National Housing Strategy overview. Key initiatives:
 - Co-investment fund
 - Maintain a resilient community housing sector
 - New Canada Housing benefit
 - Reducing chronic homelessness by 50% by 2025

(Leyland/ Nikolskaya)

CARRIED

5. Discussion Items

5.1 National Housing Day

- November 22nd is National Housing Day
- Hamilton traditionally does an event – past themes have been gentrification, balanced neighbourhoods, and affordable development.
- It was suggested that a photo voice project be part of the National Housing Day event. Opportunity for people to submit successes with a photo and caption
- Committee to be struck for National Housing Day event, and chair of HHAC to join committee.

(Mobley/Leyland)

CARRIED

5.2 Working Group

Brain storming on working group to take place through email before November meeting, with regrouping to discuss striking the committee.

6. Other Business

7. Motions

That the HHAC 2019 base budget submission in the amount of \$1000 be approved and referred to the 2020 budget process for consideration.

(Mayer/Leyland)

CARRIED

That Lance Dingman be approved to represent the Housing and Homelessness Advisory Committee at the Advisory Committee for Persons with Disabilities on matters of mutual interest.

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(Leyland/Mayer)

CARRIED

7. Notice of Motions

8. New Business General Information / Business

- Next meeting to be a bus tour of variety of locations related to the affordable housing and homelessness serving system.
- Rising Star has a completed needs assessment and is looking for volunteer members who are interested in supporting this peer to peer supportive housing concept.

9. ADJOURNMENT

That, there being no further business, the Housing & Homelessness Advisory Committee adjourn at 7:55
(Mobley / Dawson)

CARRIED

Next meeting, October 1, 2019
Various locations

Respectfully submitted,
Julia Verbitsky
Chair, Housing and
Homelessness Advisory
Committee

James O'Brien
Senior Project Manager
Housing Services Division