



City of Hamilton

EMERGENCY & COMMUNITY SERVICES COMMITTEE REVISED

Meeting #: 20-001

Date: January 16, 2020

Time: 1:30 p.m.

Location: Council Chambers, Hamilton City Hall
71 Main Street West

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

1. CEREMONIAL ACTIVITIES

2. APPROVAL OF AGENDA

(Added Items, if applicable, will be noted with *)

3. DECLARATIONS OF INTEREST

4. APPROVAL OF MINUTES OF PREVIOUS MEETING

4.1 December 6, 2019

5. COMMUNICATIONS

6. DELEGATION REQUESTS

6.1 Dr. Sally Palmer, Hamilton Social Work Action Committee, respecting the decision of the Ontario government to give no cost-of-living raise to social assistance for 2019, and the escalation of food prices in 2019 (for a future meeting)

6.2 Elizabeth McGuire, Campaign for Adequate Welfare and Disability Benefits, respecting social assistance rates (for today's meeting)

*6.3 Carolyn Buck and John Sharp, Pickleball Hamilton, respecting a request for funding to re-purpose unused tennis courts to pickleball courts to be managed by Pickleball Hamilton (for today's meeting)

*6.4 Sheri Selway, Canadian Federation of University Women Hamilton, respecting the crisis with social assistance rates, with a focus on how women and families are particularly affected (for a future meeting)

7. CONSENT ITEMS

8. PUBLIC HEARINGS / DELEGATIONS

9. STAFF PRESENTATIONS

- 9.1 Recommended Projects from Coming Together to End Homelessness: Call for Applications 2019 (HSC20004) (City Wide)

10. DISCUSSION ITEMS

- 10.1 Compliance Reporting for Long Term Care Homes (Macassa Lodge & Wentworth Lodge) (HSC20002) (City Wide)
- 10.2 Transfer from Reserve for Hamilton Veterans Committee (PED20031) (City Wide)

11. MOTIONS

- 11.1 Ontario Disability Support Program
- 11.2 Hill Park Pickleball Courts Renovation

12. NOTICES OF MOTION

- *12.1 Empowering Youth Leadership and Civic Engagement

13. GENERAL INFORMATION / OTHER BUSINESS

- 13.1 Amendments to the Outstanding Business List
 - 13.1.a Items Considered Completed and to be Removed
 - 13.1.a.a Ministry Inspection Report - Macassa and Wentworth Lodges (HSC19051) (Wards 7 and 13)

Item on OBL: O
Addressed as Item 10.1 on today's agenda

14. PRIVATE AND CONFIDENTIAL

- 14.1 Ontario Works Funding Update (distributed under separate cover)

Pursuant to Section 8.1, Sub-section (b) and (d) of the City's Procedural By-law 18-270, and Section 239(2), Sub-section (b) and (d) of the Ontario Municipal Act, 2001, as amended, as the subject matter pertains to personal matters about an identifiable individual, including City employees, and labour relations or employee negotiations.

15. ADJOURNMENT



EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 19-014

9:30 a.m.

Friday, December 6, 2019

Council Chambers

Hamilton City Hall

71 Main Street West

Present: Councillors S. Merulla (Chair), B. Clark, T. Jackson, E. Pauls, and N. Nann

Absent with Regrets: Councillor T. Whitehead – Personal

THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:

1. Appointment of Chair and Vice-Chair for 2020 (Item 1)

(i) (Clark/Nann)

That Councillor Pauls be appointed Chair of the Emergency and Community Services Committee for 2020; and

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Ward 3 Councillor N. Nann

NOT PRESENT - Ward 6 Councillor Tom Jackson

YES - Ward 7 Councillor Esther Pauls

YES - Chair - Ward 4 Councillor Sam Merulla

NOT PRESENT - Ward 14 Councillor Terry Whitehead

YES - Ward 9 Councillor Brad Clark

(ii) (Pauls/Clark)

That Councillor Nann be appointed Vice-Chair of the Emergency and Community Services Committee for 2020.

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
NOT PRESENT - Ward 6 Councillor Tom Jackson
YES - Ward 7 Councillor Esther Pauls
YES - Chair - Ward 4 Councillor Sam Merulla
NOT PRESENT - Ward 14 Councillor Terry Whitehead
YES - Ward 9 Councillor Brad Clark

**2. Hamilton's Community Safety and Well-Being Plan (HSC19032) (City Wide)
(Item 7.2)**

(Pauls/Jackson)

That Report HSC919032, respecting Hamilton's Community Safety and Well-Being Plan, be received.

CARRIED

**3. Red Hill Family Centre Annual Licensing Inspection (HSC19067) (City Wide)
(Item 7.3)**

(Clark/Nann)

That Report HSC19067, respecting the Red Hill Family Centre Annual Licensing Inspection, be received.

CARRIED

4. Changes to Social Housing Regulations (HSC19068) (City Wide) (Item 7.4)

(Jackson/Pauls)

That Report HSC19068, respecting Changes to Social Housing Regulations, be received.

CARRIED

**5. Community Paramedic Seasonal Flu Surge Project LHIN Funding (HSC19072)
(City Wide) (Item 7.5)**

(Nann/Clark)

That Report HSC19072, respecting Community Paramedic Seasonal Flu Surge Project LHIN Funding, be received.

CARRIED

6. Wentworth Lodge Heritage Trust Fund Committee Report 19-001 (Item 7.6)

(Pauls/Jackson)

That the following recommendations in the Wentworth Lodge Heritage Trust Fund Committee Report 19-001, be approved:

- (a) That Councillor Arlene VanderBeek be appointed Chair of the Wentworth Lodge Heritage Trust Fund Sub-Committee for the balance of the 2018-2022 term.
- (b) That Report HSC18059, respecting Wentworth Lodge Heritage Trust Fund – Donations and Fundraising update, be received.
- (c) That Report HSC189058, respecting Wentworth Lodge Heritage Trust Fund – Financial Status 2019, be received.
- (d) That the Terms of Reference, Wentworth Lodge Heritage Trust Fund Sub-Committee, be received.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Chair - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

7. Residential Care Facilities Subsidy Program Review (HSC19064) (City Wide) (Item 9.1)

(Clark/Nann)

That Report HSC19064, respecting Residential Care Facilities Subsidy Program Review, be received.

CARRIED

8. Consumption and Treatment Services and Wesley Day Centre (BOH/19037/HSC19040(a)) (Ward 2) (Item 10.1)

(Jackson/Pauls)

That Report BOH/19037/HSC19040(a), respecting Consumption and Treatment Services and Wesley Day Centre, be received.

CARRIED

9. City of Hamilton Veterans Committee 2020 Budget Submission (PED19229) (City Wide) (Item 10.2)

(Jackson/Nann)

- (a) That the Hamilton Veterans Committee 2020 base budget be approved with an increase from \$30,000 to \$43,000, attached as Appendix A to Report PED19229, and referred to the 2020 Budget process for consideration.

- (b) That a one-time budget allocation for 2020 of \$12,000, funded by the Hamilton Veterans Committee reserve, be approved and referred to the 2020 budget process for consideration.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Chair - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

10. 2020 Budget Submissions – Housing and Homelessness Advisory Committee (HSC19069) (City Wide) (Item 10.3)

(Clark/Nann)

That the Housing and Homelessness Advisory Committee 2020 base budget submission attached as Appendix “A” to Report HSC19069 in the amount of \$1,000 be approved and referred to the 2020 budget process for consideration

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Chair - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

11. 2020 Budget Submissions – Seniors Advisory Committee (HUR19027) (City Wide) (Item 10.4)

(Jackson/Nann)

That the Seniors Advisory Committee 2020 base budget submission in the amount of \$2,500.00, attached as Appendix “A” to Report HUR19027 be approved and referred to the 2020 budget process.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Chair - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

12. CityHousing Hamilton – 191 Main Street West and 200 Jackson Street West, Hamilton Carpet Replacement (Item 11.1)

(Jackson/Merulla)

- (a) That \$180,290 be provided to CityHousing Hamilton to replace the carpet on all floors at 191 Main Street West and 200 Jackson Street West;
- (b) That Ward 2 Area Rating Account #108052 be used as the source of funding; and,
- (c) That the Mayor and City Clerk be authorized and directed to execute any required agreement(s) and ancillary documents in relation to replacing the carpet on all floors at 191 Main Street West and 200 Jackson Street West, with such terms and conditions in a form satisfactory to the City Solicitor.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Chair - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

FOR INFORMATION:

National Day of Remembrance and Action on Violence Against Women

Councillor Nann acknowledged the National Day of Remembrance and Action on Violence Against Women.

Note of Appreciation to the 2019 Chair of the Emergency and Community Services Committee

Paul Johnson thanked Councillor Merulla for his services as Chair of the Emergency and Community Services Committee for 2019.

(a) APPROVAL OF AGENDA (Item 2)

The Committee Clerk advised of the following changes to the agenda:

5. COMMUNICATIONS (Item 5)

- 5.1 Correspondence from Karen Cumming, respecting *The Indispensable Survival Guide to Ontario's Long-Term Care System*

Recommendation: Be received

- 5.2 Correspondence from Margaret Gauthier, respecting Residential Care Facilities

Recommendation: Be received and referred to Item 9.1.

6. DELEGATION REQUESTS (Item 6)

- 6.1 Nicole Smith, #SaveTheWesleyDayCentre, respecting the Wesley Day Centre (for today's meeting)
- 6.2 Dr. Jill Wiwcharuk, respecting CTS/Day Centre for People Experiencing Homelessness (for today's meeting)
- 6.3 Joe Speagle, Jody Ans, and Danielle Delottinville, Keeping Six, respecting the importance of establishing a new space for the day centre and a second CTS in the city (for today's meeting)
- 6.4 Lance Dingman, Coalition of Residential Care Facilities Tenants. Respecting the Residential Care Facilities Subsidy Program Review (for today's meeting)
- 6.5 Stephanie Cox, Hamilton Community Legal Clinic, respecting Residential Care Facilities (for today's meeting)

7. CONSENT ITEMS (Item 7)

- 7.1 City of Hamilton Youth Engagement (CES15056(c)) - **Withdrawn**

9. STAFF PRESENTATIONS (Item 9)

- 9.2 Hamilton Veterans Committee Annual Presentation

12. NOTICES OF MOTION (Item 12)

- 12.1 CityHousing Hamilton – 191 Main Street/200 Jackson Carpet Replacement

13. GENERAL INFORMATION/OTHER BUSINESS (Item 13)

- 13.1.b.a Hamilton Youth Engagement Collaboration (CES15056(b))
 OBL Item: D - **Withdrawn**

(Clark/Pauls)

That the agenda for the December 6, 2019 Emergency and Community Services Committee meeting be approved, as amended.

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
NOT PRESENT - Ward 6 Councillor Tom Jackson
YES - Ward 7 Councillor Esther Pauls
YES - Chair - Ward 4 Councillor Sam Merulla
NOT PRESENT - Ward 14 Councillor Terry Whitehead
YES - Ward 9 Councillor Brad Clark

(b) DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)

(i) November 7, 2019 (Item 4.1)

(Nann/Pauls)

That the Minutes of the November 7, 2019 meeting of the Emergency and Community Services Committee be approved, as presented.

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
NOT PRESENT - Ward 6 Councillor Tom Jackson
YES - Ward 7 Councillor Esther Pauls
YES - Chair - Ward 4 Councillor Sam Merulla
NOT PRESENT - Ward 14 Councillor Terry Whitehead
YES - Ward 9 Councillor Brad Clark

(d) COMMUNICATIONS (Item 5)

(Jackson/Clark)

That the following Communications, be received, as shown below:

- (i)** Correspondence from Karen Cumming, respecting *The Indispensable Survival Guide to Ontario's Long-Term Care System* (Added Item 5.1)

Recommendation: Be received

- (ii)** Correspondence from Margaret Gauthier, respecting Residential Care Facilities (Added Item 5.2)

Recommendation: Be received and referred to Item 7.

CARRIED

(e) DELEGATION REQUESTS (Item 6)

(Pauls/Nann)

That the following Delegation Requests, be approved for today's meeting, as shown below:

- (i) Nicole Smith, #SaveTheWesleyDayCentre, respecting the Wesley Day Centre potential new location and CTS site (Added Item 6.1)
- (ii) Dr. Jill Wiwcharuk, respecting CTS/Day Centre for People Experiencing Homelessness (Added Item 6.2)
- (iii) Joe Speagle, Jody Ans and Danielle Delottinville, Keeping Six, respecting the importance of establishing a new space for the day centre and a second CTS in the city (Added Item 6.3)
- (iv) Lance Dingman, Coalition of Residential Care Facilities Tenants, respecting Residential Care Facilities Subsidy Program Review (Added Item 6.4)
- (v) Stephanie Cox, Hamilton Community Legal Clinic, respecting Residential Care Facilities (Added Item 6.5)

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 NOT PRESENT - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Chair - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

(f) PUBLIC HEARINGS/DELEGATIONS (Item 8)

(i) Dean Waterfield, Wesley, respecting the Wesley Day Centre (Item 8.1)

Dean Waterfield, Wesley, addressed the Committee respecting the Wesley Day Centre, with the aid of a presentation.

The presentation is available at www.hamilton.ca and through the Office of the City Clerk.

(Pauls/Johnson)

That the Delegation from Dean Waterfield, Wesley, respecting the Wesley Day Centre, be received.

CARRIED

For further disposition of this matter, refer to Item 8.

(ii) Ahmed Yusuf, Somali Community, respecting the need for community space (Item 8.2)

Ahmed Yusuf, Somali Community, was not present when called upon.

(iii) Nicole Smith, #SaveTheWesleyDayCentre, respecting the Wesley Day Centre potential new location and CTS site (Added Item 8.3)

Nicole Smith, #SaveTheWesleyDayCentre, addressed the Committee respecting the Wesley Day Centre potential new location and CTS site.

(Pauls/Jackson)

That the delegation from Nicole Smith, #SaveTheWesleyDayCentre, respecting the Wesley Day Centre potential new location and CTS site, be received.

CARRIED

For further disposition of this matter, refer to Item 8.

(iv) Dr. Jill Wiwcharuk, respecting CTS/Day Centre for People Experiencing Homelessness (Added Item 8.4)

Dr. Jill Wiwcharuk addressed the Committee respecting CTS/Day Centre for People Experiencing Homelessness.

(Clark/Pauls)

That the delegation from Jill Wiwcharuk, respecting CTS/Day Centre for People Experiencing Homelessness, be received.

CARRIED

For further disposition of this matter, refer to Item 8.

(v) Joe Speagle, Jody Ans, and Danielle Delottinville, Keeping Six, respecting the importance of establishing a new space for the day centre and a second CTS in the city (Added Item 8.5)

Joe Speagle, Jody Ans, and Danielle Delottinville, Keeping Six, addressed the Committee respecting the importance of establishing a new space for the day centre and a second CTS in the city.

(Clark/Nann)

That the delegation from Joe Speagle, Jody Ans, and Danielle Delottinville, Keeping Six, respecting the importance of establishing a new space for the day centre and a second CTS in the city, be received.

CARRIED

For further disposition of this matter, refer to Item 8.

- (vi) **Lance Dingman, Coalition of Residential Care Facilities Tenants, respecting the Residential Care Facilities Subsidy Program (Added Item 8.6)**

Lance Dingman, Coalition of Residential Care Facilities Tenants, addressed the Committee respecting the Residential Care Facilities Subsidy Program.

(Jackson/Nann)

That the delegation Lance Dingman, Coalition of Residential Care Facilities Tenants, respecting the Residential Care Facilities Subsidy Program, be received.

CARRIED

For further disposition of this matter, refer to Item 7.

- (vii) **Stephanie Cox, Hamilton Community Legal Network, respecting the Residential Care Facilities (Added Item 8.7)**

Stephanie Cox, Hamilton Community Legal Network, addressed the Committee respecting the Residential Care Facilities.

(Pauls/Nann)

That the delegation from Stephanie Cox, Hamilton Community Legal Network, respecting the Residential Care Facilities, be received.

CARRIED

For further disposition of this matter, refer to Item 7.

(g) STAFF PRESENTATIONS

- (i) **Residential Care Facilities Subsidy Program Review (HSC19064) (City Wide) (Item 9.1)**

Edward John, Director, Housing Services, addressed the Committee respecting the Residential Care Facilities Subsidy Program Review.

(Nann/Jackson)

That the presentation, respecting Residential Care Facilities Subsidy Program Review, be received.

CARRIED

A copy of the presentation is available on the City's website at www.hamilton.ca or through the Office of the City Clerk.

(Clark/Merulla)

- (a) That staff be directed to report back to the Emergency and Community Services Committee within 60 days on the development of a policy, protocol or by-law that would protect residents in

Residential Care Facilities from any form of retribution for reporting a health or safety concern to the City; and,

- (b) That staff consider and report back to the Emergency and Community Services Committee on a formal policy to create a Residential Care Facilities advocates office.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Chair - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

For further disposition of this matter, refer to Item 7.

(ii) Hamilton Veterans Committee Annual Presentation (Item 9.2)

Ed Sculthorpe, Chair, Hamilton Veterans Committee addressed the Committee respecting the Hamilton Veterans Committee Annual Presentation.

(Nann/Jackson)

That the presentation, respecting Hamilton Veterans Committee Annual Presentation, be received.

CARRIED

A copy of the presentation is available on the City's website at www.hamilton.ca or through the Office of the City Clerk.

For further disposition of this matter, refer to Item 9.

(h) DISCUSSION ITEMS (Item 10)

(i) Consumption and Treatment Services and Wesley Day Centre (BOH/19037/HSC19040(a)) (Ward 2) (Item 10.1)

(Nann/Pauls)

That staff be directed to create a community stakeholders group for the purpose of proactive communication and collaboration of Consumption and Treatment Services (CTS) and initiatives related to addressing the needs of residents served by safe injection sites.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson

YES - Ward 7 Councillor Esther Pauls
 YES - Chair - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

For further disposition of this matter, refer to Item 8.

(i) NOTICES OF MOTION (Item 12)

(i) CityHousing Hamilton – 191 Main Street West and 200 Jackson Street West, Hamilton Carpet Replacement

Councillor Jackson introduced a Notice of Motion respecting CityHousing Hamilton – 191 Main Street West and 200 Jackson Street West, Hamilton Carpet Replacement.

(Pauls/Nann)

That the Rules of Order be waived to allow for the introduction of a motion respecting CityHousing Hamilton – 191 Main Street West and 200 Jackson Street West, Hamilton Carpet Replacement.

Result: Motion CARRIED by a 2/3's majority vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Chair - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

For further disposition of this matter, refer to Item 12.

(j) GENERAL INFORMATION/OTHER BUSINESS (Item 13)

(i) Amendments to the Outstanding Business List (Item 13.1)

(Nann/Pauls)

That the following amendments to the Emergency and Community Services Outstanding Business List, be approved:

(a) Items Requiring a New Due Date

- (i) Home for Good (CES17042(a))**
 Item on OBL: E
 Current Due Date: December 5, 2019
 Proposed New Due Date: January 16, 2020
- (ii) Opportunities and Flexibility of Existing Housing Programs**
 Item on OBL: G

Current Due Date: November 7, 2019
 Proposed New Due Date: February 6, 2020

- (iii) Hamilton Housing Benefits
 Item on OBL: H
 Current Due Date: November 7, 2019
 Proposed New Due Date: February 6, 2020
- (iv) Expanding Housing and Support Services for Women
 Item on OBL: J
 Current Due Date: December 5, 2019
 Proposed New Due Date: February 6, 2020
- (v) Community Hub Proposal/Multi-Sport Indoor Facility
 Development
 Item on OBL: K
 Current Due Date: October 3, 2019
 Proposed New Due Date: January 16, 2020
- (vi) Curling Facilities
 Item on OBL: M
 Current Due Date: December 5, 2019
 Proposed New Due Date: January 16, 2020
- (vii) Ministry's continued support for critical housing investments
 and leveraging federal funding under the National Housing
 Strategy through new provincial investments and outlining
 the City of Hamilton's funding for housing and homelessness
 programs as confirmed by the 2019 Ontario Budget
 Item on OBL: N
 Current Due Date: December 5, 2019
 Proposed New Due Date: January 16, 2020
- (b) Items Considered Completed and to be Removed
 - (i) Wesley Day Centre
 Item on OBL: O
 Addressed as Item 10.1 on today's agenda

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 NOT PRESENT - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Chair - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

(k) ADJOURNMENT (Item 15)

(Pauls/Clark)

That there being no further business, the Emergency and Community Services Committee be adjourned at 11:50 a.m.

CARRIED

Respectfully submitted,

Councillor S. Merulla
Chair, Emergency and Community Services
Committee

Tamara Bates
Legislative Coordinator
Office of the City Clerk

Form: Request to Speak to Committee of Council

Submitted on Sunday, December 8, 2019 - 7:43 pm

==Committee Requested==

Committee: ~~Board of Health~~

Emergency and Community Services Committee

==Requestor Information==

Name of Individual: Dr. Sally Palmer

Name of Organization: Hamilton Social Work Action Committee

Contact Number:

Email Address:

Mailing Address:

Dundas, ON

Reason(s) for delegation request:

I would like to speak about the decision of the Ontario government to give no cost-of-living raise to social assistance for 2019, and the escalation of food prices in 2019. These conditions are making it very difficult for people dependent on social assistance to eat a healthy diet and find decent housing.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes

6.2**Form: Request to Speak to Committee of Council**

Submitted on Monday, January 6, 2020 - 5:32 pm

==Committee Requested==

Committee: Emergency and Community Services Committee
(Previously Healthy & Safe Communities)

==Requestor Information==

Name of Individual: Elizabeth McGuire**Name of Organization:** Campaign for Adequate Welfare and
Disability Benefits**Contact Number:****Email Address:** hamilton.cawdb@gmail.com**Mailing Address:**

c/o

Campaign for Adequate Welfare and Disability Benefits

200 Main St. East

Hamilton, L8L 1H3

First Pilgrim United Church

Reason(s) for delegation request:

Social assistance rates are a disgrace.

They're like a pittance of an allowance that is suspended
repeatedly.**Will you be requesting funds from the City?** No**Will you be submitting a formal presentation?** Yes

6.3

Form: Request to Speak to Committee of Council

Submitted on Tuesday, January 7, 2020 - 12:19 pm

==Committee Requested==

Committee: Emergency and Community Services Committee
(Previously Healthy & Safe Communities)

==Requestor Information==

Name of Individual: Carolyn Buck , Vice President and John Sharp, Director

Name of Organization: Pickleball Hamilton

Contact Number:

Email Address:

Mailing Address:
Hamilton, Ontario

Reason(s) for delegation request: Councillor Pauls will be presenting a request for funding to re-purpose unused tennis courts to pickleball courts to be managed by Pickleball Hamilton

Will you be requesting funds from the City? Yes

Will you be submitting a formal presentation? Yes

6.4

Form: Request to Speak to Committee of Council

Submitted on Tuesday, January 14, 2020 - 2:33 pm

==Committee Requested==

Committee: Emergency and Community Services Committee
(Previously Healthy & Safe Communities)

==Requestor Information==

Name of Individual: Sheri Selway

Name of Organization: Canadian Federation of University
Women - Hamilton

Contact Number:

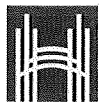
Email Address:

Mailing Address:
Hamilton, Ontario

Reason(s) for delegation request: I request to speak at the FEBRUARY 6 meeting with the Hamilton Social Work Action Committee. I will be speaking about the crisis with social assistance rates, with a focus on how women and families are particularly affected.


Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No



Hamilton

CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Housing Services Division

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	January 16, 2020
SUBJECT/REPORT NO:	Recommended Projects from Coming Together to End Homelessness: Call for Applications 2019 (HSC20004) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Yolisa de Jager (905) 546 2424 Ext. 3863 Greg Tedesco (905) 546 2424 Ext.7168 Matthew Principato (905) 546 2424 Ext. 2334
SUBMITTED BY:	Edward John Director, Housing Services Division Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION

- (a) That, the Coming Together to End Homelessness Call for Applications (CFA) recommended funding allocations, in the amount of \$7,576,159 (as outlined in Appendix "A" to Report HSC20004), be approved;
- (b) That the General Manager of Healthy and Safe Communities, or his designate, be authorized and directed to enter into and execute agreements according to the recommended funding allocations and any subsequent ancillary agreements required to give effect thereto in a form satisfactory to the City Solicitor; and,
- (c) That Good Shepherd Non-Profit HOMES – Low Barrier Housing for Women application be referred to the Expanding Housing and Support Services for Women and Transgender Community Sub-committee for further review and to seek external financial and operational partnerships.

EXECUTIVE SUMMARY

To facilitate the delivery of Reaching Home funds, the Housing Services Division on behalf of the General Manager of Healthy and Safe Communities issued a Call for Applications (CFA) on July 25, 2019.

**SUBJECT: Recommended Projects from Coming Together to End Homelessness:
Call for Applications 2019 (HSC20004) (City Wide) - Page 2 of 7**

Based on the parameters of the Reaching Home funds, the aim of the CFA is to create a homeless-serving system that ensures homelessness is rare, brief and non-reoccurring. The recommended investments in housing with support interventions will more than double the number of permanent housing placements and in-home case management supports, from 350 program spaces to 732. Building on past success of Prevention Services and Shelter Diversion, the system will continue to support individuals in maintaining their current tenancies, with enhanced population-specific capacity for youth, seniors, families and women. By implementing a robust system of care, occupancy pressures within the emergency shelter system may incrementally decrease over time.

An applied Equity, Diversity and Inclusion framework on the CFA process, and the subsequent implementation process, ensures a homeless-serving system that accounts for the unique needs and considerations of women, youth and Indigenous Peoples. With a 30% funding investment to interventions serving single homeless women, Hamilton exceeds the National Housing Strategy's recommended 25% funding investment for women and girls.

The City of Hamilton also dedicates 20% of Federal homelessness program dollars to Indigenous-specific homelessness services, with the Indigenous Community Entity and Aboriginal Community Advisory Board providing funding recommendations to the General Manager of Healthy and Safe Communities.

Good Shepherd Non-Profit HOMES—Low Barrier Housing for Women application identifies the need for comprehensive permanent supportive housing for homeless individuals with complex medical conditions. It is recommended that this application be referred to the Expanding Housing and Support Services for Women and Transgender Community Subcommittee of Council for further exploration into external funding and operational partnerships and opportunities.

Alternatives for Consideration – Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: All recommended allocations through the CFA are within the budgeted Federal Reaching Home (RH), and Provincial Community Homelessness Prevention Initiative (CHPI) and Home For Good (HFG) funding streams.

Staffing: N/A

Legal: To ensure compliance with Federal Reaching Home directives, funding contracts and programs must be implemented by April 1, 2020.

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**SUBJECT: Recommended Projects from Coming Together to End Homelessness:
Call for Applications 2019 (HSC20004) (City Wide) - Page 3 of 7**

HISTORICAL BACKGROUND

On May 2, 2019, Council approved the recommendation that the General Manager of Healthy and Safe Communities, or his designate, be authorized and directed to enter into and execute an agreement with Employment and Social Development Canada to Administer the Reaching Home Program as of April 1, 2019 and any ancillary agreements required to give effect thereto in form satisfactory to the City Solicitor.

To facilitate the delivery of Reaching Home funds, Housing Services Division on behalf of the General Manager of Healthy and Safe Communities issued a Call for Applications (CFA) on July 25, 2019.

The CFA incorporated Federal Reaching Home (RH) funding, and Provincial Community Homelessness Prevention Initiative (CHPI) and Home For Good (HFG) funding, with a combined annual allocation of \$6,621,690. The CFA functioned as a brokerage of services following the policy direction outlined in Coming Together to End Homelessness: Hamilton's Systems Planning Framework (July 2019), and in compliance with funding requirements for all three funding streams.

The CFA closed on September 15, 2019, with 30 applications received equalling a combined annual funding ask of approximately \$14.4 M. The Hamilton Funding Implementation Group (HFIG) reviewed applications and presented their recommendations to the General Manager of Healthy and Safe Communities on December 3, 2019.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

All recommended projects have been determined to meet both Federal and Provincial homelessness funding eligibility criteria.

RELEVANT CONSULTATION

Research and Consultation

In advance of the CFA process, City staff conducted research, data analysis, and consultations with funder representatives, community stakeholders, people with lived/living experience, subject matter experts and other communities across Canada to determine which intervention services are required for Hamilton to achieve measurable outcomes in reducing homelessness. In 2018 and early 2019, City staff met with community planning tables (Women's Housing Planning Collaborative, Men's Emergency Shelter System, Street Youth Planning Collaborative) to articulate significant changes in Federal Reaching Home homelessness funding (Report HSC19008).

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**SUBJECT: Recommended Projects from Coming Together to End Homelessness:
Call for Applications 2019 (HSC20004) (City Wide) - Page 4 of 7**

Additionally, public and social service agency-specific events were held in 2019, including Systems Planning Design Lab in February, What We Heard Event in April, seven Intervention Information Sessions in June, and two Coordinated Access information sessions in August.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

A set of local priorities were developed based on evidence-informed best practice. Four applications streams encompassing seven homelessness intervention services were developed:

- Assertive Housing-Focused Street Outreach;
- Prevention and Diversion;
- Transitional Housing; and,
- Permanent Housing with Supports.

These streams were communicated to the Federal government in Hamilton's Community Plan submission, which was reviewed and approved by the Community Advisory Board in August 2019, as mandated by Reaching Home. The CFA was open from July 25 – September 15, 2019.

Thirty applications were received and reviewed by the Homelessness Funding Implementation Group (HFIG,) as required by Reaching Home. HFIG consists of nine volunteer community members who have a range of professional and/or personal experiences related to issues of housing and homelessness in Hamilton. Applications were evaluated utilizing a prepared scoring matrix.

In addition, the City of Hamilton allocated 20% of the CFA funding amount to Indigenous-specific interventions. The CFA process continues to promote Indigenous-led solutions to address the over-representation of Indigenous individuals and families experiencing homelessness in Hamilton. Dedicating 20% of Federal homelessness program dollars is an arrangement that was developed in 2004 to acknowledge the disproportionate rates of homelessness among Indigenous people. A review of the funding relationship between the urban Indigenous community and the City of Hamilton was conducted in 2013. Under Federal Reaching Home funding in April 2019, two Community Entities were established: The City of Hamilton and the Indigenous Community Entity. The Indigenous Community Entity is guided by their Community Plan, Aboriginal Community Advisory Board and their CFA process.

HFIG recommended an additional \$100,000 be designated to Indigenous-specific programs, which ensures 20% of the Provincial programming funds included in the CFA. The total amount allocated to the Indigenous Community Entity is \$1,054,469.

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**SUBJECT: Recommended Projects from Coming Together to End Homelessness:
Call for Applications 2019 (HSC20004) (City Wide) - Page 5 of 7**

CFA Service Delivery Outcomes

The Federal Government aims to achieve a 50% reduction in chronic homelessness by 2027-28, and the Province commits to ending chronic homelessness in Ontario by 2025. To ensure measurable progress towards these reductions in homelessness, an integrated, housing-focused systems approach was applied to the CFA application process.

The proposed investments would more than double the number of permanent housing placements and in-home case management services for homeless individuals and families. These supports would be projected to increase significantly, from 350 to 732 program spaces annually, focusing on rehousing individuals and families who are homeless for six months or longer. Additionally, proposed increase in investments and capacity to homelessness prevention programs would provide time-sensitive case management support to families and individuals at imminent risk of losing their homes.

Population	Housing Targets 2018/2019	Housing Targets 2019/2020
Women	144	258
Youth	34	60
Men	112	293
Families	60	121
Total	350	732

Building on the positive impact that previously funded prevention and shelter diversion programs, this funding period will continue to strengthen supports that preserve current tenancies. The scope of prevention services will focus on imminent risk of homelessness, with a range of population-specific services, including youth, seniors, families and women.

It is anticipated that occupancy pressures in the emergency shelter system would be incrementally alleviated over time due to targeted investing in prevention and diversion services, and robust housing with supports interventions.

CFA Funding Outcomes

Twelve applications were deemed successful through the call, totalling \$6,205,120 annually as noted in Appendix "A" to Report HSC20004. There were no recommended proponents for the Assertive Housing-Focused Street Outreach stream. An additional call for applications for this intervention will be required to occur in calendar year 2020, with new contracts in place by April 1, 2021.

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**SUBJECT: Recommended Projects from Coming Together to End Homelessness:
Call for Applications 2019 (HSC20004) (City Wide) - Page 6 of 7**

To ensure continuity of services in the interim, it is recommended that the City of Hamilton Public Health, Mental Health Street Outreach Program be funded status quo at \$148,450 in fiscal year 2020/2021.

The remaining annual funding available is approximately \$268,120. Of this amount, it is recommended that an additional \$100,000 be allocated to Indigenous-specific programs as proposed by the Indigenous Reaching Home Community Entity and the Aboriginal Community Advisory Board.

The remaining \$168,120 is recommended for developing innovative, system-wide shelter diversion programs, particularly in the men's shelter system and the women's shelter system. These would operate as pilots, allowing the City and agency partners to test program designs and measure the impact of this intervention on shelter occupancy pressures.

Good Shepherd Non-Profit HOMES--Low Barrier Housing for Women application was identified as a program model that could be further explored by the Expanding Housing and Support Services for Women and Transgender Community Subcommittee. This proposal was deemed an effective, gender-specific intervention to address the housing and healthcare needs of chronically homeless women with high level of health concerns related to physical illness, cognitive/acquired brain injuries, mental health diagnosis, and/or active substance use.

The operational cost and contract length were deemed to be prohibitive to funding this program through this CFA process. In order to make this program financially viable and secure alternative funding options, it was considered beneficial to explore partnership opportunities with other sectors, particularly with healthcare, as it may also expedite a connection to specialized supports for chronically homeless individuals with enduring, complex health and housing needs. This approach forms part of Recommendation (c) of Report HSC20004(b).

Indigenous Community Entity Funding Recommendations

The Indigenous Community Entity and Aboriginal Community Advisory Board (ABCAB) received approval for a transition year of 2020/2021, with a call for application process occurring for new contracts to be in place April 1, 2021. For the fiscal year of 2020/2021, totalling \$1,054,469, ABCAB have submitted these recommendations to the General Manager of Healthy and Safe Communities as detailed in Appendix "A" to Report HSC20004.

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Appendix “A” to Report HSC20004
Page 1 of 2

Call for Applications (CFA) Funding Outcomes

Twelve applications were deemed successful through the call, totalling \$6,205,120 annually. These include:

Proponent	Annual Funding Amount
Catholic Children’s Aid Society, Community Youth Housing Project Diversion	\$332,150
Good Shepherd Centres, Housing First Staying Home Program	\$367,400
Good Shepherd Centres, Housing First Family Diversion	\$225,910
Good Shepherd Centres, Housing First Intensive Case Management Program	\$1,336,410
Good Shepherd Centres, Rapid Rehousing Program	\$534,210
Housing Help Centre—Hamilton & Area, Hamilton Housing Help	\$513,930
Mission Services of Hamilton, Housing UP Intensive Case Management	\$820,000
Mission Services of Hamilton, Housing UP Rapid Rehousing	\$503,760
St. Matthew’s House, Housing Outreach Prevention Eviction for Seniors (HOPES)	\$153,980
Wesley Urban Ministries, Wesley Youth Housing	\$108,650
Wesley Urban Ministries, Wesley Hamilton Housing Services Intensive Case Management Housing	\$820,000
YWCA Transitional Living Program	\$488,720

Indigenous Community Entity Funding Recommendations

The Indigenous Community Entity and Aboriginal Community Advisory Board (ABCAB) received approval for a transition year of 2020/2021, with a call for application process occurring for new contracts to be in place April 1, 2021. For the fiscal year of 2020/2021, totalling \$1,054,469, ABCAB recommends the following applications, submitted to the General Manager of Healthy and Safe Communities:

Proponent	Funding Amount
Native Women’s Centre- Honouring the Circle, Crisis Intervention Worker	\$13,242
Native Women’s Centre- Honouring the Circle, Home Proctor	\$39,491
Hamilton Regional Indian Centre, Aboriginal Men/Youth Homelessness Support Worker	\$62,065
De dwa da dehs nye>s Aboriginal Health Centre, Intensive Case Management Team, Indigenous Housing Services	\$604,003
Hamilton Regional Indian Centre, Aboriginal Men/Youth Homelessness Support Worker- increase program funds	\$12,895

Appendix “A” to Report HSC20004
Page 2 of 2

De dwa da dehs nye>s Aboriginal Health Centre, Intensive Case Management Team, Indigenous Housing Services—increase program funds	\$116,805
De dwa da dehs nye>s Aboriginal Health Centre, Intensive Case Management Team, Indigenous Housing Services – Damage Repair (Housing First Clients)	\$25,000
De dwa da dehs nye>s Aboriginal Health Centre, Intensive Case Management Team, Indigenous Housing Services—Move-in package (Housing First Clients)	\$25,000
Coalition of Hamilton Indigenous Leaders (CHIL), Coordinated Access and Data Related Activities	\$55,966
Hamilton Regional Indian Centre, Endaayang: Housing First for Youth	\$50,000
De dwa da dehs nye>s Aboriginal Health Centre, Indigenous Housing Services	\$50,000



Coming Together To End Homelessness: Recommended Applications

**Emergency and Community Services Committee Meeting
January 16, 2020**

Presentation Overview

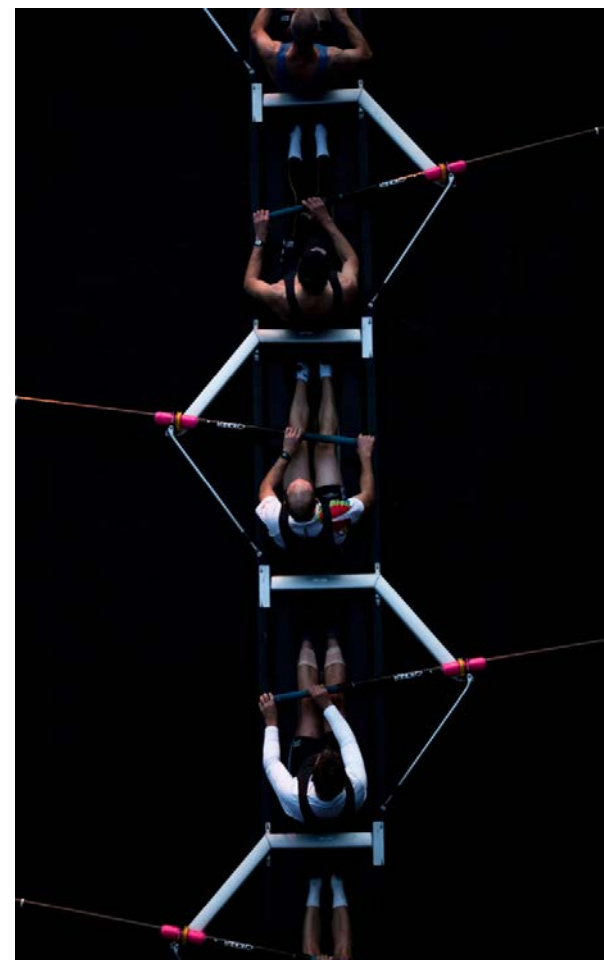
- Vision
- Call for Applications 2019
- Equity, Diversity and Inclusion
- Indigenous Community Entity
- Next Steps



Coordinating Systems that Work

Working as a coordinated system, we can:

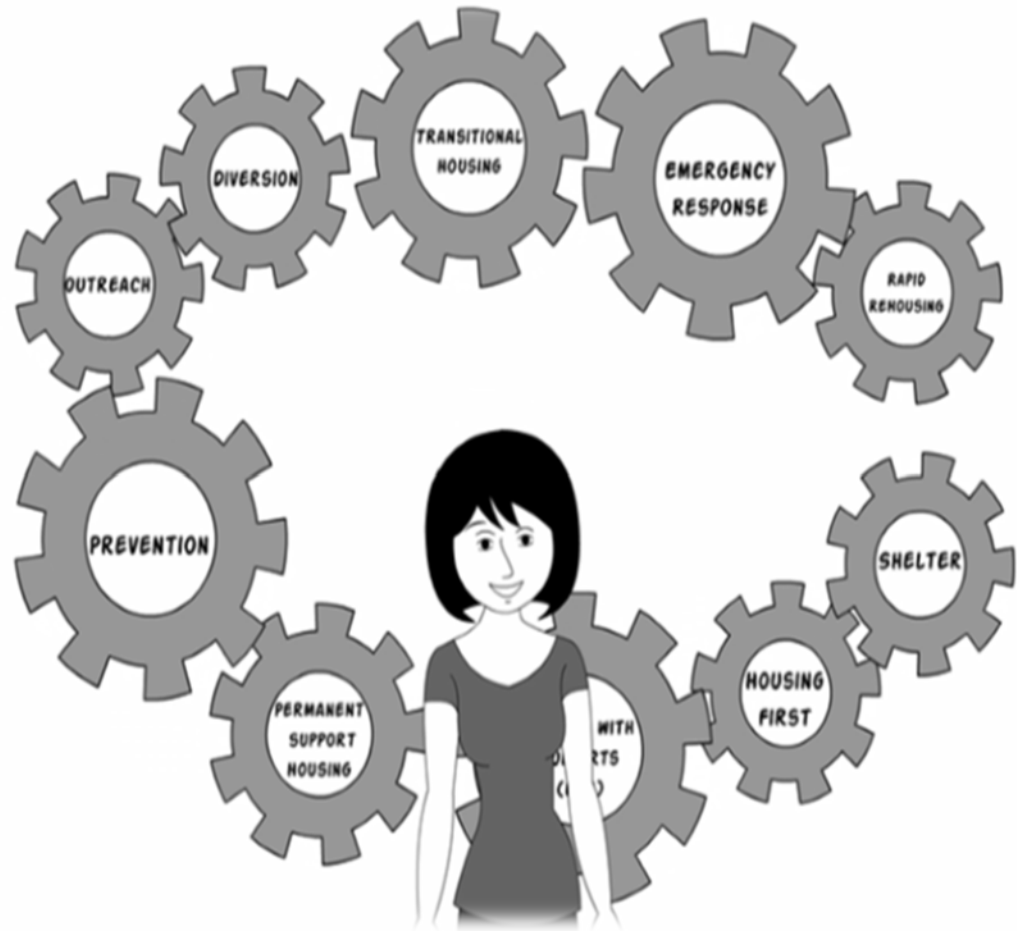
- Respond quickly to a person or family's homelessness
- Maximize limited resources
- Empower people through choice and self-determination
- Make homelessness rare, brief and non-reoccurring
- [English Systems Planning Video.mp4](#)



Creating the System

The CFA centred on best-practice interventions:

- Prevention and Diversion
- Assertive Housing-Focused Street Outreach
- Transitional Housing
- Housing with Supports



Call for Applications Process

The City of Hamilton as **Service Manager** and as **Community Entity**

Call for Applications combines Federal and Provincial homelessness funding:

- Reaching Home (Federal)
- Community Homelessness Prevention Initiative (Provincial)
- Home for Good (Provincial)

Total Funds Annually: **\$7,576,160**

- Mainstream: \$6,621,690
- Indigenous Community Entity: \$954,470

Total Ask: 30 Applications totaling \$14 million in funding

Recommendation Process

Detailed CFA Overview, Guide, Application and Scoring Evaluation Matrix

Engagement and Consultation

- Public Events
- Sector-specific Discussion
- Information sessions



Homelessness Funding Implementation Group:

- Requirement of Reaching Home
- Volunteers with related professional/personal experience
- Training and onboarding provided
- Provide recommendations

Equity, Diversity and Inclusion

EDI framework applied:

- Gender-Based Analysis Plus (GBA+) training for Staff
- HFIG trained on EDI
- Part of applications and evaluation matrix
- Women are one of the Reaching Home priority populations
- 30% dedicated to women
- Implementation phase



Homeless Funding Implementation Group (HFIG)

Recommended Applications

Prevention and Diversion:

**Increase in Homelessness
Prevention Services
with population-focus:**

**Youth
Women
Seniors
Families**

**Innovation Opportunities
for Shelter Diversion in**

**Men's System
Women's System**

- CCAS Community Youth Housing Project Diversion \$332,150
- Good Shepherd Centres, Housing First Staying Home \$397,400
- Good Shepherd Centres, Housing First Family Diversion \$225,910
- Housing Help Centre– Hamilton & Area \$483,930
- St Matthew's House, Housing Outreach Prevention Eviction for Seniors (HOPES) \$153,980
- Recommend City pilot shelter diversion for Women and Men's shelter systems

Modernizing Transitional Housing

Equipped with Housing Workers
Follow-up in new permanent housing
Program vacancies filled by City's By-Name List
**Designed to promote permanent housing and
reduce shelter occupancy pressures**



Recommended Applicants:

- Wesley Urban Ministries, Wesley Youth Housing \$108,650
- YWCA Transitional Living Program \$488,720

Housing With Supports:

Rapid Rehousing

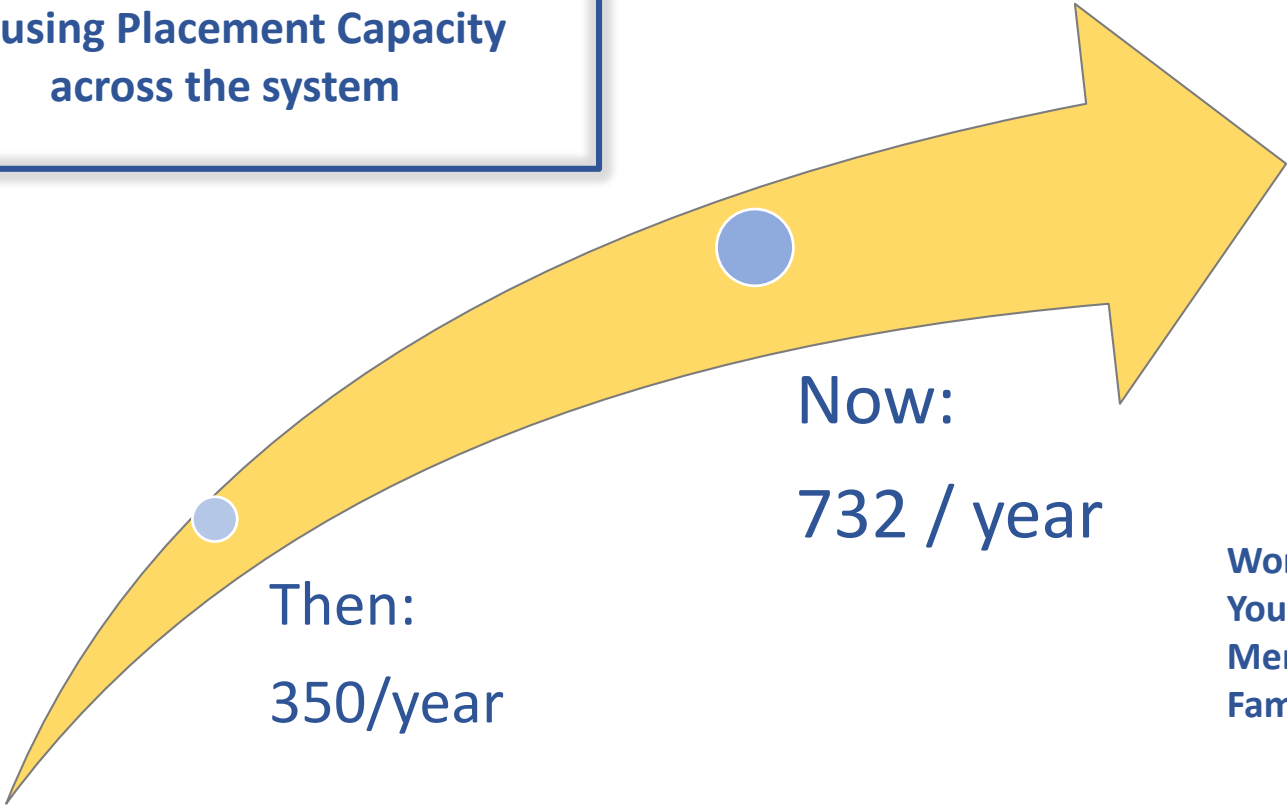
- Good Shepherd Centres Rapid Rehousing Program \$534,210
- Mission Services, Housing UP Rapid Rehousing \$503,760

Intensive Case Management

- Good Shepherd Centres, Housing First Intensive Case Management \$1,336,410
- Mission Services, Housing UP Intensive Case Management \$820,000
- Wesley Urban Ministries, Wesley Hamilton Housing Services Intensive Case Management Housing \$820,000



**Immediately Double
Housing Placement Capacity
across the system**



	<u>Then</u>	<u>Now</u>
Women	144	258
Youth	34	60
Men	112	293
Families	60	121

Assertive Housing-Focused Street Outreach:

- No successful applicants
- Initiate new call for applications in 2020
- Interim funding to Public Health Mental Health Street Outreach in 2020/2021



Indigenous Community Entity



Hamilton has an Indigenous Community Entity via Federal Reaching Home

- Separate funding, reporting and funding directives
- Has a separate Community Advisory Board
- Investment in Indigenous-led solutions

Since 2004, 20% of Federal homelessness programming dollars additionally dedicated to Indigenous stream (\$954,470):

HFIG recommended another \$100,000 to Indigenous stream to account for 20% of global funding available through this call for applications (Provincial dollars)

There is a need for Permanent Supportive Housing

For individuals experiencing:

- Chronic homelessness
- Sleeping rough
- Physical Health conditions
- Mental Health Conditions
- Cognitive/Acquired Brain Injury
- Active Substance Use

Strategy

Housing and Intensive Case Management

Health and Clinical Expertise

Comprehensive Service

Application of Interest:

**Good Shepherd Non-Profit HOMES
Low Barrier Housing for Women**

Recommend further exploration with Expanding Housing and Support Solutions for Women and Transgender Community Subcommittee of Council


Questions

homelesspolicyprograms@hamilton.ca



Hamilton

INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	January 16, 2020
SUBJECT/REPORT NO:	Compliance Reporting for Long Term Care Homes (Macassa Lodge & Wentworth Lodge) (HSC20002) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Holly Odoardi (905) 546-2424 Ext. 1906
SUBMITTED BY:	Paul Johnson General Manager Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

At its meeting of September 19, 2019, the Emergency and Community Services Committee approved the following:

“That staff be directed to report back to the Emergency and Community Services Committee with an outline of a governance mechanism for Macassa Lodge and Wentworth Lodge, including policies and/or protocols for reporting Critical Incidents and the results of Resident Quality Inspections conducted by the Ministry of Long-Term Care to the Emergency and Community Services Committee, before December 31, 2019.”

INFORMATION

The Long Term Care Resident Quality Inspection Program focuses on the quality of care and quality of life for residents by protecting and safe guarding residents' rights, safety and security as well as ensuring that long term care homes comply with legislation and regulations. There is a total of 4 possible types of inspections conducted through this program:

- Resident Quality Inspections;
- Complaint Inspections;

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SUBJECT: Compliance Reporting for Long Term Care Homes (Macassa Lodge & Wentworth Lodge) (HSC20002) (City Wide) - Page 2 of 3

- Critical-incident Inspections; and/or,
- Follow-up Inspections.

Long-term-care homes must immediately report critical incidents to the Ministry of Long-Term Care (MOLTC) such as:

- fire;
- neglect or abuse of residents;
- improper care;
- misuse of residents' money;
- unlawful conduct;
- unexpected or sudden death;
- residents missing for more than three hours;
- missing residents who return with an injury or adverse change in condition;
- outbreaks of reportable or communicable diseases; and,
- contamination of the drinking water supply.

Homes are required to inform the MOLTC within one business day for other incidents such as:

- resident falls resulting in significant change in condition that require a hospital visit;
- failures of the home's security or other major systems for more than six hours; and,
- missing medication.

Homes report critical incidents through a web-based tool called the Critical Incident System (CIS) or through a pager if the incident occurs after business hours. CIS records contain Personal Health Information which is protected by privacy legislation. Appendix "A" to Report HSC20002 attached outlines the Report Types and sub-types that are submitted as a CIS to the MOLTC.

Once the inspections are completed and the inspectors determine through the decision matrix that a long term care home is not in compliance with the Act, the inspector shall take one or more of the five enforcement actions:

1. Issue a written notification;
2. Issue a voluntary plan of corrective action;
3. Issue a compliance order;
4. Issue a work-and-activity order; or,
5. Refer the matter to the Ministry's Program Director, who may issue an order.

A full description of the enforcement actions is detailed in Appendix "B" to Report HSC20002.

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SUBJECT: Compliance Reporting for Long Term Care Homes (Macassa Lodge & Wentworth Lodge) (HSC20002) (City Wide) - Page 3 of 3

Upon completion of the inspection report, there will be a public version issued of the inspection report which summarizes the detail of all findings of non-compliance. The public version of the inspection report is posted on the Ministry's website (<http://publicreporting.ltchomes.net>). The public inspection report must be publicly posted in the Long Term Care Home once received as well as providing a copy of the inspection report to both the Residents' and Family Councils. The same Ministry website also provides other information about the LTC Home to inform the public, such as the type of home and the number of licensed beds.

Macassa Lodge and Wentworth Lodge will provide a report to the Emergency and Community Services Committee in April annually. The report will provide Committee with results of all Ministry of Long Term Care inspections completed at the Lodges inclusive of all the enforcement actions received by the compliance inspector. In addition to information provided about the inspections, the Lodges will report on Critical Incident System reports of high risk/level issues, i.e. significant resident to resident violence, resident to staff violence, suspicious death, or any scenario where the Home feels it prudent to share with the Emergency and Community Services Committee. Information included about CISs that involve residents will not include any personal health information, nor any information that would allow the public to determine who the resident is based on information shared.

Furthermore, to the now regularly scheduled annual report, Macassa Lodge and Wentworth Lodge shall notify the Emergency and Community Services Committee immediately of any compliance orders received. This will be communicated where possible at the following scheduled Emergency and Community Services Committee meeting. The goal of all noted reports is to enhance communications with Committee and provide transparency with the work that happens within our two long term care homes.

Staff remain committed and vigilant in working on all enforcement actions. The findings and subsequent improvement plans from each Lodge are implemented at both of our Long Term Care Homes to improve quality care and outcomes.

APPENDICES AND SCHEDULES ATTACHED

Appendix "A" to Report HSC20002: Report Types Submitted in the CIS

Appendix "B" to Report HSC20002: Types of Enforcement Actions and Follow-up Requirement

**Appendix "A" to Report HSC20002
Page 1 of 2**

Report Types submitted in the CIS

Type	Sub-Type
Mandatory Reports	
Abuse/Neglect [24(1)(2)]	Resident to Resident
	Visitor to Resident
	Staff to Resident
Improper/Incompetent treatment of a resident that results in harm or risk to a resident [24(1)(1)]	
Misuse/Misappropriation of resident's money [24(1)(4)]	
Unlawful conduct that resulted in harm/risk of harm to resident [24(1)(3)]	
Misuse/Misappropriation of funding provided to a licensee [24(1)(5)]	
Critical Incidents	
Unexpected Death [107(1)(2)]	
Disease Outbreak [107(1)(5)]	Acute Respiratory Illness (ARI)
	Enteric Illness
	Antibiotic Resistant Organism (ARO) – MRSA
	Antibiotic Resistant Organism (ARO) – VRE
	Antibiotic Resistant Organism (ARO) – ESBL
	Other
Incident that causes an injury to a resident for which the resident is taken to hospital and which results in a significant change in the resident's health status [107(3)(4)]	Fracture
	Fall
	Bruising
	Other
Medication incident/adverse drug reaction [107(3)(5)]	Errors in administering that alter a resident's health status
	Adverse reaction that alter a resident's health status
	Misappropriation
Environmental Hazard [107(3)(2)]	Failure/breakdown of major equipment
	Loss of essential services
	Flooding
	Other

Appendix "A" to Report HSC20002
Page 2 of 2

Type	Sub-Type
Emergency [107(1)(1)]	Bomb threat
	Fire
	Unplanned Evacuation (partial or full)
	Intake of evacuees
	Strike (Staff Shortage)
	Pandemic
	External Chemical Spill
	External Air Quality
	Severe Weather
	Violent Outburst
Missing Resident >= 3 Hours [107(1)(3)]	
Missing Resident <= 3 Hours [107(3)(1)]	
Missing Resident with Injury [107(1)(4)]	
Controlled Substance missing/unaccounted [107(3)(3)]	
Contamination of drinking water supply [107(1)(6)]	

Note: References from Long Term Care Homes Act, 2007 Ontario Regulations 79/10

Appendix “B” to Report HSC20002
Page 1 of 1

Types of Enforcement Actions and Follow-up Requirements

Enforcement Action	Description	Follow-up Requirement
Written notification	Specifies the details of each instance of non-compliance.	A follow-up inspection is not required.
Voluntary plan of correction	Requests that the home prepares a written plan of correction for achieving compliance, but it does not require the home to submit the plan.	
Compliance order	Requires the home to take action, stop doing an action or prepare a plan in order to achieve compliance by a deadline.	A follow-up inspection is required once the deadline has passed.
Work-and-activity order	Requires the home to pay for the necessary work performed by the Ministry on the home’s behalf to achieve compliance.	
Director’s order	May withhold ministry funding to the home; order the home to return funding; require the home to retain a person to manage or assist in managing the home at the home’s expense; and revoke a home’s license.	

Source of data: Ministry of Health and Long-Term Care



Hamilton

CITY OF HAMILTON
PLANNING AND ECONOMIC DEVELOPMENT DEPARTMENT
Tourism and Culture Division

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	January 16, 2020
SUBJECT/REPORT NO:	Transfer from Reserve for Hamilton Veterans Committee (PED20031) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	John Summers (905) 546-2424 Ext. 1747
SUBMITTED BY:	Carrie Brooks-Joiner Director, Tourism and Culture Planning and Economic Development Department
SIGNATURE:	

RECOMMENDATION

That \$15 K be transferred from the Volunteer Committee Reserve 112212 to the Hamilton Veterans Committee 55948-300324 to offset the cost of the 2019 City of Hamilton Remembrance Day ceremonies.

EXECUTIVE SUMMARY

The Hamilton Veterans Committee (HVC), an advisory committee of Council, oversees the planning and delivery of military remembrance and commemoration activities on behalf of the City of Hamilton. These include multiple Remembrance Day services, Garrison Parade, Decoration Day and the Dieppe Memorial ceremony.

The 2019 HVC budget faces significant one-time pressure of \$15 K as a result of two delayed invoices. The resulting \$15 K year end surplus in the 2018 budget was transferred to the Volunteer Committee Reserve 112212. The 2018 expenses were charged to the 2019 budget. This requested transfer from the Volunteer Committee Reserve 112212 will offset the pressure in the 2019 budget.

The HVC portion of the Volunteer Committee Reserve 112212 is \$35 K.

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**SUBJECT: Transfer from Reserve for Hamilton Veterans Committee (PED20031)
(City Wide) - Page 2 of 3**

Alternatives for Consideration – Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: The funds are to be drawn from the Volunteer Committee Reserve 112212. As of August 2019, the Reserve held \$35 K dedicated to the Hamilton Veterans Committee.

Staffing: N/A

Legal: N/A

HISTORICAL BACKGROUND

The City of Hamilton Veterans Committee was first appointed by Council in 1972. The mandate of the Hamilton Veterans Committee continues to include overseeing the planning and delivery of military remembrance and commemoration activities on behalf of the City of Hamilton. When directed by Council, the committee provides input on projects and issues that are of concern to Hamilton veterans. The committee also acts as a liaison between the City and its veterans.

Since 2001, military remembrance and commemoration activities have included organizing the City of Hamilton Remembrance Day ceremonies in addition to assisting with the coordination of annual ceremonies in Ancaster, Dundas, Glanbrook, Stoney Creek and Waterdown. Other annual events include the Dieppe Memorial ceremony, the Garrison Parade and Decoration Day. The committee and their staff liaison have most recently worked to include and promote the inclusion of youth in their events.

The 2019 Council approved Hamilton Veterans Committee budget is \$30 K. The budget pays for many expenses including road closures, traffic warning signs and fencing for members of the public; honorariums for musicians at services; wreaths; technical and other equipment rentals, media streaming services, sound systems, program printing and programming elements such as warbird "fly past" services.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

N/A

RELEVANT CONSULTATION

Hamilton Veterans Committee

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Transfer from Reserve for Hamilton Veterans Committee (PED20031)
(City Wide) - Page 3 of 3**

Financial Coordinator, Financial Planning, Administration and Policy Division, Corporate Services Department

ANALYSIS AND RATIONALE FOR RECOMMENDATION

The Hamilton Veterans Committee activities faced significant budget pressures in 2019. In 2018, two invoices for expenses for the City of Hamilton Remembrance Day were delayed and not received until after the close of the fiscal year. As a result, the HVC budget was underspent and a \$15 K surplus was transferred to the Volunteer Committee Reserve 112212 in anticipation of these future expenses. The delayed invoices totalling \$18,839 were paid in the first quarter of 2019 and charged to the 2019 budget, placing pressure on that budget. The amount of the requested transfer is \$15 K.

The Hamilton Veterans Committee portion of the Volunteer Committee Reserve 112212 is \$35K. This total includes the \$15 K that was transferred into the Reserve in 2018 in anticipation of higher 2019 costs.

ALTERNATIVES FOR CONSIDERATION

N/A

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Community Engagement and Participation

Hamilton has an open, transparent and accessible approach to City government that engages with and empowers all citizens to be involved in their community.

Economic Prosperity and Growth

Hamilton has a prosperous and diverse local economy where people have opportunities to grow and develop.

APPENDICES AND SCHEDULES ATTACHED – N/A

JS:ac

CITY OF HAMILTON

MOTION

EMERGENCY AND COMMUNITY SERVICES COMMITTEE: January 16, 2020

MOVED BY COUNCILLOR T. JACKSON
SECONDED BY COUNCILLOR

Ontario Disability Support Program

That Hamilton City Council request the Ontario Minister of Children, Community and Social Services to:

- (a) reverse budget cuts made and planned for the Ministry of Children, Community and Social Services;
- (b) maintain the current Ontario Disability Support Program definition of disability;
- (c) increase social assistance rates; and
- (d) respect the rights of people living with disability to participate in decisions affecting them by creating a meaningful process of co-reviewing and co-designing programs of social assistance and adjudication processes.

(To be completed by the Clerk)

MOTION APPROVED ON A RECORDED VOTE Yeas: _____ Nays: _____
(Refer to Recorded Vote Sheet)

MOTION DEFEATED ON A RECORDED VOTE Yeas: _____ Nays: _____
(Refer to Recorded Vote Sheet)

CITY OF HAMILTON MOTION

Emergency & Community Services Committee: January 16, 2020

MOVED BY COUNCILLOR E. PAULS

SECONDED BY COUNCILLOR

Hill Park Pickleball Courts Renovation

WHEREAS, Pickleball is one of the fastest growing sports among adults and seniors in North America;

WHEREAS, the City of Hamilton converted two tennis courts at the Hill Park Recreation Centre into Pickleball courts for a one-year trial in 2015;

WHEREAS, the sport of Pickleball continues to grow in popularity in the City of Hamilton;

WHEREAS, there is a need to renovate and convert the existing two tennis courts at Hill Park Recreation Centre into Pickleball courts; and,

WHEREAS, Pickleball Hamilton has raised \$25,000 for the court renovation project;

THEREFORE, BE IT RESOLVED:

- (a) That funding for the conversion and renovation of the existing two tennis courts into Pickleball courts at the Hill Park Recreation Centre (Project I.D. 4241909701) in the amount of \$ 200,000 be funded accordingly; \$175,000 from the Ward 7 Area rating Reserve account (#108057), and \$25,000 raised donation from Pickleball Hamilton be approved; and,
- (b) That the Mayor and City Clerk be authorized and directed to execute and required agreement(s) and ancillary documents, respecting the conversion and renovation of the existing two tennis courts into Pickleball courts at the Hill Park Recreation Centre, with such terms and conditions in a form satisfactory to the City Solicitor.

CITY OF HAMILTON NOTICE OF MOTION

Emergency and Community Services: January 16, 2020

MOVED BY COUNCILLOR N. NANN.....
SECONDED BY COUNCILLOR

Empowering Youth Leadership & Civic Engagement

WHEREAS, civic engagement and civic education are core components enabling young people to lead and act in an informed way;

WHEREAS, Model City Hall Hamilton is the first conference in Canada to offer high school students the opportunity to experience municipal politics at no cost;

WHEREAS, Model City Hall Hamilton is doing direct engagement of high school students in Ward 3; and,

WHEREAS, supporting excellence in youth-led initiatives is a practice of putting equity, diversity and inclusion in action;

THEREFORE, BE IT RESOLVED:

- (a) that \$1350 be funded to Model City Hall Hamilton’s 2020 conference from the Ward 3 Cell Tower fund Account (3301609603); and,
- (b) that the Mayor and City Clerk be authorized and directed to execute any required agreement(s) and ancillary documents in relation to funding Model City Hall Hamilton’s 2020 conference, with such terms and conditions in a form satisfactory to the City Solicitor.