



City of Hamilton
ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES
AGENDA

Meeting #: 20-002
Date: February 11, 2020
Time: 4:00 p.m.
Location: Room 192 and 193, City Hall
71 Main Street West

Alicia Davenport, Legislative Coordinator (905) 546-2424 ext. 2729

1. CEREMONIAL ACTIVITIES

2. APPROVAL OF AGENDA

(Added Items, if applicable, will be noted with *)

3. DECLARATIONS OF INTEREST

4. APPROVAL OF MINUTES OF PREVIOUS MEETING

4.1 January 14, 2020

5. COMMUNICATIONS

5.1 Correspondence from Chris Schafer, Lime (Canada), respecting E-Scooters

Recommendation: Be received.

6. DELEGATION REQUESTS

7. CONSENT ITEMS

7.1 Built Environment Working Group Update (no copy)

7.2 Housing Issues Working Group Update (no copy)

7.3 Transportation Working Group Update (no copy)

8. PUBLIC HEARINGS / DELEGATIONS

9. STAFF PRESENTATIONS

9.1 Emergency Management and Preparedness

10. DISCUSSION ITEMS

11. MOTIONS

11.1 L'Arche Hamilton Fundraising Dinner

12. NOTICES OF MOTION

13. GENERAL INFORMATION / OTHER BUSINESS

13.1 Accessibility Complaints to the City of Hamilton (no copy)

13.2 Accessibility for Ontarians with Disabilities Act, 2005 (AODA) Update (no copy)

13.3 Presenters List for the Advisory Committee for Persons with Disabilities

13.4 Review of Advisory Committee for Persons with Disabilities Outstanding Business List (Deferred from the January 14, 2020 meeting)

13.4.a Outstanding Business List Item 2017-B - Correspondence from Tom Hunter, CityHousing Hamilton, respecting a Smoke Free Living Policy

13.4.b Outstanding Business List Item 2018-B - Snow and Ice By-law No. 03-296

13.4.c Outstanding Business List Item 2018-E - Correspondence from the Wheelchair and Scooter Safety Working Group respecting a Draft Stranded Wheelchair Proposal from DARTS

13.4.d Outstanding Business List Item 2018-F - Correspondence from Anne McArthur, Public Works, respecting an Accessibility Review of City Hall

13.4.e Amendments to the Advisory Committee for Persons with Disabilities Outstanding Business List

13.5 Hamilton Strategic Road Safety Committee Meeting Update and ACPD Representative

13.6 Update on Donation to the Hamilton Conservation Foundation's Tribute Tree Program in Honour of the Late John Hawker (no copy)

14. PRIVATE AND CONFIDENTIAL

15. ADJOURNMENT



Hamilton

**ADVISORY COMMITTEE FOR PERSONS WITH
DISABILITIES**

MINUTES 20-001

4:00 p.m.

**Tuesday, January 14, 2020
Rooms 192 and 193, City Hall
71 Main Street West**

Present: A. Mallet (Chair), P. Kilburn (Vice-Chair), S. Aaron,
J. Cardno, M. Dent, L. Dingman, A. Frisina,
S. Geffros, J. Kemp, T. Manzuk, C. McBride,
M. McNeil, T. Murphy, K. Nolan, T. Nolan,
M. Sinclair and A. Wilson

Absent
with regrets: P. Cameron

Also Present: J. Bowen, Supervisor, Diversity and Inclusion

**THE FOLLOWING ITEMS WERE REFERRED TO THE
GENERAL ISSUES COMMITTEE FOR CONSIDERATION:**

- 1. Appointment of Committee Chair and Vice-Chair for 2020
(Item 1)**

(McNeil/T. Nolan)

- (a) That Aznive Mallett be appointed as Chair of the Advisory Committee for Persons with Disabilities for 2020;

CARRIED

(Dent/Mallett)

- (b) That Paula Kilburn be appointed as Vice-Chair of the Advisory Committee for Persons with Disabilities for 2020.

CARRIED

- 2. Correspondence from Tidal Waves Hamilton respecting an Invitation to a Member of the Advisory Committee for Persons with Disabilities to Speak at an Event on the Profile, Statistics and Barriers Faced by Persons with Disabilities in Hamilton (Added Item 5.2)**

(McNeil/K. Nolan)

That Sophie Geffros be approved to represent and speak on behalf of the Advisory Committee for Persons with Disabilities respecting the profile, statistics and barriers faced by persons with disabilities in Hamilton at the upcoming Tidal Waves Hamilton event.

CARRIED

- 3. Appointment of Mary Sinclair and Alex Wilson to the Built Environment Working Group of the Advisory Committee for Persons with Disabilities (Item 7.1(a))**

(Sinclair/Wilson)

That Mary Sinclair and Alex Wilson be appointed to the Built Environment Working Group of the Advisory Committee for Persons with Disabilities for the remainder of the 2018 – 2022 Term of Council.

CARRIED

4. Appointment of Mary Sinclair and Sophie Geffros to the Housing Issues Working Group of the Advisory Committee for Persons with Disabilities (Item 7.2(a))

(Sinclair/Geffros)

That Mary Sinclair and Sophie Geffros be appointed to the Housing Issues Working Group of the Advisory Committee for Persons with Disabilities for the remainder of the 2018 – 2022 Term of Council.

CARRIED

5. Amendments to the Terms of Reference for the Advisory Committee for Persons with Disabilities (Item 10.1(a))

(McNeil/K. Nolan)

(a) That the Terms of Reference for the Advisory Committee for Persons with Disabilities, be amended as follows:

(i) That the Composition section be amended, to read as follows:

The Advisory Committee for Persons with Disabilities shall be comprised of **up to** 18 citizen members and one Member of Council.

The majority of members of the ACPD will be persons with disabilities in accordance with the *Ontarians with Disabilities Act, 2001*.

The membership should reflect a wide range of disabilities and ~~should advocate for all disabilities~~ **and represent the interests of all persons with disabilities.**

(ii) That Item 6 under the Terms of Reference section heading be amended, to read as follows:

6. To support the work of the Committee through ~~sub-committees and Working Groups, as required, and specifically related to the Provincial standards, including Customer Service, Housing, Transportation, Employment, and Built Environment, and Information and Communications.~~

(iii) That Item 9 under the Terms of Reference section heading be deleted in its entirety and replaced with the following:

~~9. Committee members missing three consecutive meetings without appropriate notification to the Chair or Staff Liaison shall be considered as resigned from the Committee thereby reducing the required number for quorum.~~

9. Members of the Committee who miss more than three Advisory Committee for Persons with Disabilities meetings (excluding Working Group meetings), during their term, may be subject to replacement on the Committee and may not be eligible for re-appointment.

(iv) That Item 10 be added under the Terms of Reference section heading, to read as follows:

10. The Chair and Vice-Chair of the Advisory Committee for Persons with Disabilities

*may serve for more than one year in a
Council term.*

CARRIED

6. Presenters List for the Advisory Committee for Persons with Disabilities - Impact of Potential Change to the Ontario Disability Support Program's Definition of Disability and Hamilton Health Teams on Persons with Disabilities (Item 13.3)

(T. Nolan/K. Nolan)

WHEREAS, Hamilton is one of the first communities in Ontario to move forward with establishing an Ontario Health Team;

WHEREAS, the Hamilton Health Team is a collaboration of Hamilton health and social service partners and includes representation from more than 20 organizations, reflecting primary care, home care, hospitals, community agencies, long-term care, mental health, Indigenous health, post-secondary education, and the City of Hamilton (Healthy and Safe Communities Department, Public Health and Paramedic Services), among others; and,

WHEREAS, the Ontario government is exploring possible changes to the definition of disability used in determining eligibility for the Ontario Disability Support Program (ODSP);

THEREFORE, BE IT RESOLVED:

That the General Manager of Healthy and Safe Communities, or their designate, be invited to attend a future meeting of the Advisory Committee for Persons with Disabilities to discuss the impact of the potential change to the Ontario Disability Support Program's definition of

disability, and the establishment of Hamilton Health Teams on persons with disabilities, including the delivery of City services.

CARRIED

7. Presenters List for the Advisory Committee for Persons with Disabilities - CityLAB Hamilton (Item 13.3)

(T. Nolan/Cardno)

WHEREAS, CityLAB is a pilot innovation program between the City of Hamilton, Mohawk College, McMaster University, and Redeemer University that brings together student, academic, and civic leaders to co-create a better Hamilton for all;

WHEREAS, Patrick Byrne, Project Manager, CityLAB Hamilton, presented to the Advisory Committee for Persons with Disabilities meeting on March 13, 2018 respecting CityLAB; and,

WHEREAS, both new and returning members to the Advisory Committee for Persons with Disabilities would benefit from an overview of the program;

THEREFORE, BE IT RESOLVED:

That the Project Manager of CityLAB Hamilton, or their designate, be invited to attend a future meeting of the Advisory Committee for Persons with Disabilities to provide an overview of the program, including information related to current projects.

CARRIED

FOR INFORMATION:

(a) APPOINTMENT OF COMMITTEE CHAIR AND VICE-CHAIR FOR 2020 (Item 1)

(Dingman/McNeil)

WHEREAS, a Motion was approved at the November 12, 2019 meeting of the Advisory Committee for Persons with Disabilities in which the Chair and Vice-Chair of Advisory Committee for Persons with Disabilities requested a meeting with the Mayor, Chief of Police, and City Manager to discuss various concerns related to the Committee (Item 2 of Advisory Committee for Persons with Disabilities Report 19-010);

THEREFORE, BE IT RESOLVED:

- (a) That staff be directed to inform the Mayor, Chief of Police, and City Manager of the following:
 - (i) That Aznive Mallett was re-appointed as Chair of the Advisory Committee for Persons with Disabilities for 2020;
 - (ii) That Paula Kilburn was appointed as Vice-Chair of the Advisory Committee for Persons with Disabilities for 2020; and,
 - (iii) That Tim Nolan be approved as a substitute if either Aznive Mallett or Paula Kilburn are unable to attend the meeting with the Mayor, Chief of Police, and City Manager.

CARRIED

For further disposition of this matter, refer to Item 1.

(b) CHANGES TO THE AGENDA (Item 2)

The Committee Clerk advised of the following changes to the agenda:

5. COMMUNICATIONS (Item 5)

- 5.2 Correspondence from Tidal Waves Hamilton respecting an Invitation to a Member of the Advisory Committee for Persons with Disabilities to Speak at an Event on the Profile, Statistics and Barriers Faced by Persons with Disabilities in Hamilton

Recommendation: Be received.

7. CONSENT ITEMS (Item 7)

- 7.1 Built Environment Working Group Update
- 7.1(b) Built Environment Working Group Meeting Notes - December 3, 2019

Item 8.1 was moved up on the agenda to be considered immediately following Item 4.1:

8. PUBLIC HEARINGS / DELEGATIONS

- 8.1 Denise Sterling, Service Canada, respecting the Canada Pension Plan Disability (CPP-D) Benefit Toolkit (approved on November 12, 2019)

(Kilburn/McNeil)

That the agenda for the January 14, 2020 meeting of the

Advisory Committee for Persons with Disabilities be approved, as amended.

CARRIED

(c) DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

(d) APPROVAL OF MINUTES (Item 4)

(i) December 10, 2019 (Item 4.1)

(Geffros/Kemp)

That the minutes of the December 10, 2019 meeting of the Advisory Committee for Persons with Disabilities, be approved, as presented.

CARRIED

(e) PUBLIC HEARINGS / DELEGATIONS (Item 8)

(i) Denise Sterling, Service Canada, respecting the Canada Pension Plan Disability (CPP-D) Benefit Toolkit (approved on November 12, 2019) (Item 8.1)

Denise Sterling, Service Canada, addressed the Committee respecting the Canada Pension Plan Disability (CPP-D) Benefit Toolkit.

(Wilson/K. Nolan)

That the delegation by Denise Sterling, Service Canada, respecting the Canada Pension Plan Disability (CPP-D) Benefit Toolkit, be received.

CARRIED

(f) COMMUNICATIONS (Item 5)

- (i) Correspondence from Dina Honig, Hamilton Immigration Partnership Council (HIPC), respecting a Request for Study/Research Ideas for HIPC's Research and Evaluation Committee (Item 5.1)**

(Kemp/Sinclair)

That the correspondence from Dina Honig, Hamilton Immigration Partnership Council (HIPC), respecting a Request for Study/Research Ideas for HIPC's Research and Evaluation Committee, be received.

CARRIED

- (ii) Correspondence from Tidal Waves Hamilton respecting an Invitation to a Member of the Advisory Committee for Persons with Disabilities to Speak at an Event on the Profile, Statistics and Barriers Faced by Persons with Disabilities in Hamilton (Added Item 5.2)**

(Geffros/K. Nolan)

That the correspondence from Tidal Waves Hamilton respecting an Invitation to a Member of the Advisory Committee for Persons with Disabilities to Speak at an Event on the Profile, Statistics and Barriers Faced by Persons with Disabilities in Hamilton, be received.

CARRIED

For further disposition of this matter, refer to Item 2.

(g) CONSENT ITEMS (Item 7)

- (i) Built Environment Working Group Update (Item 7.1)**

(Wilson/Geffros)

That the Built Environment Working Group Meeting Notes of December 3, 2019 (Added Item 7.1(b)), be received.

CARRIED

For further disposition of this matter, refer to Item 3.

(ii) Housing Issues Working Group Update (Item 7.2)

No update.

For further disposition of this matter, refer to Item 4.

(iii) Transportation Working Group Update (Item 7.3)

No update.

(iv) Community Safety Working Group 2019 Summary and Transition Report (Item 7.4)

(Wilson/Kilburn)

That the Community Safety Working Group 2019 Summary and Transition Report, be received.

CARRIED

(h) DISCUSSION ITEMS (Item 10)

(i) Advisory Committee for Persons with Disabilities Terms of Reference Review (deferred from the December 10, 2019 meeting) (Item 10.1)

The Committee reviewed the existing Terms of Reference.

For further disposition of this matter, refer to Item 5.

(i) GENERAL INFORMATION / OTHER BUSINESS (Item 13)

**(i) Accessibility Complaints to the City of Hamilton
(Item 13.1)**

No update.

**(ii) *Accessibility for Ontarians with Disabilities Act,
2005 (AODA) Update (Item 13.2)***

J. Bowen, Supervisor, Diversity and Inclusion, advised that the City of Hamilton's Multi-year Accessibility Plan is currently under revision and she hopes to have it ready for Committee's feedback in March 2020.

**(iii) Presenters List for the Advisory Committee for
Persons with Disabilities (Item 13.3)**

(Geffros/Wilson)

(a) That the following presenters be removed from the Presenters List for the Advisory Committee for Persons with Disabilities:

- (i) A representative of Community Living Hamilton;
- (ii) A representative of Community Para-Med;
- (iii) A representative of LHIN Home and Community Care (formerly Community Care Access Centre Hamilton); and,

- (iv) Sarah Jama, Hamilton Centre for Civic Inclusion.

CARRIED

For further disposition of this matter, refer to Items 6 and 7.

- (iv) Review of Advisory Committee for Persons with Disabilities Outstanding Business List (Item 13.4)**

(McNeil/Dingman)

That Item 13.4, respecting a Review of Advisory Committee for Persons with Disabilities Outstanding Business List, be deferred to the February 11, 2020 Advisory Committee for Persons with Disabilities meeting due to time constraints.

CARRIED

- (j) ADJOURNMENT (Item 15)**

(Geffros/Murphy)

That there being no further business, the Advisory Committee for Persons with Disabilities be adjourned at 6:05 p.m.

CARRIED

Respectfully submitted,

A. Mallet, Chair
Advisory Committee for
Persons with Disabilities

Alicia Davenport
Legislative Coordinator
Office of the City Clerk



January 14, 2020

Dear Accessibility/Disability Advisory Committee Member,

RE: ACCESSIBILITY AND LIME SHARED ELECTRIC SCOOTERS

On December 3rd, [Lime](#) celebrated [International Day for Persons with Disabilities](#) by raising awareness to riders and employees in the electric scooter transportation space. Lime launched a global educational PSA video to reduce improper e-scooter use, emailed over one-million riders and shared online education across our social media platforms. To view the PSA video, which features people with disabilities sharing the importance of proper riding and parking, see video here: <https://youtu.be/gcAwhwCI0o8>.



As part of our commitment to reduce improper e-scooter use that impacts pedestrians and particularly people with disabilities, our teams are partnering with local organizations around the world to gain a better understanding of the experiences of individuals with disabilities and the challenges they face in their day-to-day lives, like navigating a transit stop, sidewalks and the public right of way. As a result of this feedback, we continue to update our local deployment strategies and training to enhance our customers' understanding of accessibility best practices.

Micromobility has the potential to dramatically improve urban living, but only if it works for the benefit of everyone. This guiding principle has led the team at Lime to prioritize two important facets of our daily operations around the world:

- Working collaboratively with disability rights organizations to help make our products and services more accessible, and
- Listening and responding to the challenges that result from introducing a new mode of transportation in a city's public right of way.

While there's still more work to be done, I wanted to share with you some of the measures we're already taking globally to live up to our promise of mobility access to every member of the community.



By the Numbers

Lime's Public Policy and Policy Research teams worked together to adapt survey questions from the UC Davis Institute of Transportation Studies to better understand the impact micro-mobility is having on individuals with disabilities.

In our most recent rider survey, which pulled from over 18,000 rider responses and 36,000 reference trips in over 80 global cities, we learned that, for example:

- Approximately 8% of Lime riders have a disability, either temporary or permanent
- 25% of disabled riders are 40 years or older
- 39% of disabled riders commute to or from work or school

Information like this is critical in helping Lime establish operational best practices throughout all of our 130+ markets, both for those who ride Lime vehicles and those who do not.

Community Initiatives

Whether it's through local engagement or our online and customer service channels, Lime is committed to making all of our community touchpoints accessible to those with disabilities. Some of the actions we're already taking are outlined below.

Lime is relatively new to Canada and has had e-scooter share operations to date in Calgary, Edmonton, Montreal (and Westmount), and Waterloo, where we launched Canada's first e-scooter pilot in late 2018. As such, our accessibility related efforts in Canada are in the early stages of partnership development.

- **Blind and Low Vision Awareness Day:** Lime and the Austrian Association for the Blind collaborated to designate October 15th as "White Cane Day," which included activities to raise awareness of blind people and their needs. As part of this initiative, our local team was trained on blind-friendly scooter parking, and we placed tags with blind-friendly parking information on our scooters to increase rider awareness.
- **Accessibility Training for Lime Staff:** In Texas, local Lime staff hosted a training offered by the Texas State School for the Blind and Visually Impaired to simulate blindness and the challenges of navigating transit stops, sidewalks and the public right of way. As a result of this training, our operations team updated our local deployment strategy and training to enhance our customers' understanding of accessibility best practices. Following the success of this



program, we're partnering with multiple ADA Centers to provide training to our headquarters and local markets to learn about accessibility as we work to enhance mobility options for more communities.

- **Training New Guide Dogs:** In Portland and Paris, our local Lime teams worked with Guide Dogs for the Blind as part of service animal training, loaning our scooters to trainers to help dogs identify and become comfortable with this new form of transportation.
- **Enhanced Digital Access and Rider Communications:** Lime's Brand team worked with an industry-leading design firm in advance of our [redesigned website launch](#) this summer to ensure that it meets the Web Content Accessibility Guidelines (WCAG) 2.0 Level AA Standards.

Sincerely,

A handwritten signature in blue ink that reads "Chris Schafer".

Chris Schafer
Sr. Director, Strategic Development, Lime (Canada)
chris.schafer@li.me | +1 (647) 389-8052
[Unlock Life](#)



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HEALTHY AND SAFE COMMUNITIES DEPARTMENT
HAMILTON FIRE DEPARTMENT



Hamilton

EMERGENCY MANAGEMENT & PREPAREDNESS

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES

February 11th, 2020

Connie Verhaeghe & Kirsten Marples
Emergency Management Coordinators



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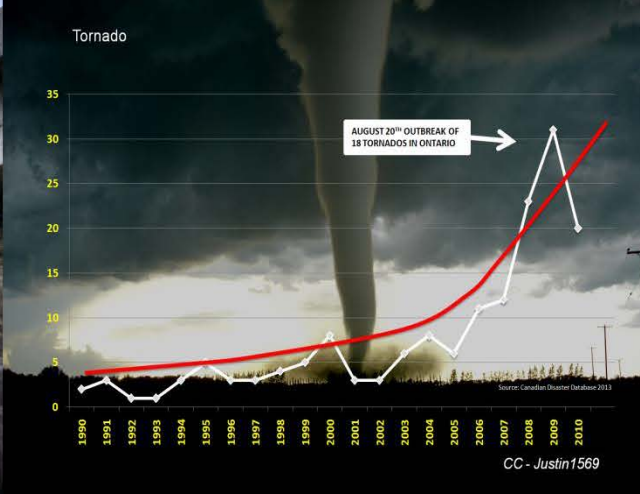
Healthy and Safe Communities
Hamilton Fire Department



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Today's Presentation

- Trends in Emergency Response
- Risks in the City of Hamilton
- How the City Responds to Emergencies
- Personal Preparedness



Our World is Changing







- Increase in weather-related events
 - Longer and hotter summers (increase in heat exposures, forest fires and drought)
 - Increase in freezing and melting cycles (more ice storms)
 - More precipitation days in the winter and spring with less precipitation days in the summer
 - Increasing rain intensity and flooding
 - Increase in extreme events with shorter periods between events



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Current Trends (continued)

- Increase in cyber attacks
 - Disruption to businesses
 - Loss of services
- Increase in availability of chemicals, radioactive and hazardous materials
 - Increase in explosions
- Increase in intentional acts of violence



Types of Hazards

- Natural – Forces of nature: floods, extreme weather, earthquakes
- Human-Caused – The direct result of human actions (civil disorder, cyber attack, terrorism)
- Technological – loss of power



Top Ten Risks in Hamilton (HIRA)

1. Hazardous materials incident – fixed site
2. Flooding
3. Hazardous materials incident – Transportation
4. Human Health Emergency
5. Energy Emergency (supply)
6. Extreme ice storm
7. Explosion and fire
8. Transportation Emergency – rail
9. Critical Infrastructure Failure – Telecommunications
10. Active Shooter/Violent Situation



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Historical Data in Hamilton

It can happen here...

- **Plastimet Fire (July 1997)**
 - Fire at 80,000 sq. ft waste disposal site involving partial structural collapse and burning polyvinyl chloride
- **SARS (April 2003)**
- **Blackout (August 2003)**
- **F1 Tornado (November 2005)**
 - Lawfield school
 - Severe wind and rain, hydro outage





Historical Data in Hamilton

- **East End Flooding (2006)**
 - 5-6 ft of water in Greenhill area
 - Residents evacuated to a shelter
- **Woodward Waste Water Treatment Plant, (December 2006)**
 - Combined sewer system overwhelmed
- **Lottridge St Fire (June 2007)**
 - 10,000 sq/ft recycling plant
 - Residents evacuated
- **Biederman Fire (July 2007)**
 - Pesticide producing plant



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Historical Data in Hamilton

- **Infectious Disease Outbreak – H1N1 (2009-2010)**
- **Ice Storm – Power outage (Dec 2013)**
- **Tornado (F1) – Milgrove (Aug 2014)**
- **House Explosion 2017**
- **Flooding and high lake levels 2017 and on-going**
- **St Peter's Hospital Evacuation 2017**



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Emergency Response Plan

- The City has an Emergency Response Plan
- The Plan outlines staff response roles and responsibilities in the Emergency Operations Centre
- Staff are trained on these response roles every year
- Staff link with the Red Cross, Salvation Army, Good Shepherd to support those impacted by an emergency



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Emergency Operations Centre





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Emergency Operations Centre





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When do we Activate the EOC

1. Need for site support
2. Large-scale complex response
3. Significant population impact/at risk
4. Uncertain conditions/risk of escalation
5. Information management issues
6. Major planned event
7. Potential threat to be monitored





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Personal Preparedness

Three Steps for Emergency Preparedness

1. Know the Risks
2. Make a Plan
3. Get a Kit



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Make a Plan

What's your plan if you have to evacuate your residence?

What's your plan if you can't get into your residence due to a road closure or building fire?

What is your plan for your pets/service animals?

What is your plan for any special needs or mobility aids needed?



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Should be specific to your needs:

- Water – two litres per person per day
- Food – that won't spoil (energy bars, dried foods)
- Flashlight and extra batteries
- Battery- powered or wind-up radio
- First Aid Kit
- Clothes and light footwear appropriate to the season
- Phone charger and/or power pack



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Other Kit Items

- Extra keys – for your residence and/or car
- Cash –small bills
- Blanket
- Hygiene Kit
- Recent photos of family members or pets
- Other personal care supplies, games, cards, books
- Documents – list of phone numbers, insurance papers, copies of ID (passport, birth certificate, etc.)
- Medications, spare eye glasses



- Use a portable container, put near an exit
- Put extra clothing, personal documents in plastic bag
- Keep a flashlight in the top of your kit, to find it quickly in the dark
- Consider the changing seasons – temperature, clothing
- Check your kit twice a year. Change food, water, medicine.



Kit Specific to your Needs

- Tag your special needs equipment
 - include instructions on how to use and/or move each assistive device during an emergency.
- List all food/drug allergies and current medications
 - for each medication, specify the medical condition treated, dosage, frequency, and the name and contact info of the prescribing physician
 - Provide this list to your designated network and keep a copy in your kit
- Complete a checklist and personal assessment sheet
 - provide a copy to your designated network and keep a copy in your kit



Adobe Acrobat
Document



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Kit Specific to your Needs

- If you rely on any life sustaining equipment or if you require regular attendant care, ask your network to check on you immediately if an emergency occurs
- During an emergency, if your support network is unable to help, ask others for help and inform them of your special needs and how they can assist you.
- Carry a personal alarm that emits a loud noise to draw attention.



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Mobility Considerations

- You may need to stay in an evacuation centre or visit a reception centre - all City evacuation and reception centres are accessible
- If you live in building with multiple floors, ensure that your building management is aware of your need for assistance in the case of evacuation - this information is shared with emergency responders



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Service Animal and Pet Kits

- Pet food and dish
- Water
- ID tag/License
- Photo of animal
- Leash/harness/vest
- Muzzle (if needed)
- Vaccine certificates
- Garbage bags
- Paper towels
- Blanket
- Medication (if needed)





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During an Emergency

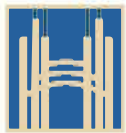
- Follow your emergency plan.
- Keep the phone lines free, except to report life-threatening injury.
- Listen to the radio or television for information from local officials and follow their instructions.
- Stay put until all is safe or until you are ordered to evacuate.



Getting Information

The City's emergency communications plan includes **internal** and **external** messaging depending on the type of incident and impact.

- Mayor and Council updates (ward or city impacts)
- Media updates & monitoring (releases, press conferences)
- Social media updates (Twitter, LinkedIn, Instagram). All accounts to follow the main @CityofHamilton corporate account
- Updating Customer Contact Centre
- Public information material creation
- Information for digital boards
- Information on Hamilton.ca website (notifications, alerts, emergency pages www.hamilton.ca/emergency)
- Internal tactics



Hamilton

hamilton.ca/emergency





Hamilton

QUESTIONS?



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Healthy and Safe Communities
Hamilton Fire Department



Hamilton

THANK YOU



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HEALTHY AND SAFE COMMUNITIES DEPARTMENT
HAMILTON FIRE DEPARTMENT

11.1

CITY OF HAMILTON

MOTION

Advisory Committee for Persons with Disabilities: February 11, 2020

MOVED BY P. KILBURN.....

SECONDED BY

L'Arche Hamilton Fundraising Dinner

WHEREAS, L'Arche is a leader in supporting people with intellectual disabilities in Canada and the world; and,

WHEREAS, L'Arche seeks to provide environments where people can reach their full potential, lead lives rich in relationships of mutuality, and have a valid place in society where all can contribute;

THEREFORE, BE IT RESOLVED:

That eight tickets to L'Arche Hamilton's fundraising dinner on April 25, 2020 at the Venetian Club of Hamilton (269 John Street North) be purchased to allow members of the Committee to attend the event at a total cost of \$480 (\$60 per person), to be funded from the Advisory Committee for Persons with Disabilities Reserve Fund (112212).

13.3

Advisory Committee for Persons with Disabilities (ACPD) Presenters List as of February 5, 2020

The following is a listing of invited presenters for future Advisory Committee for Persons with Disabilities meetings:

- (a) **Invitee:** Donna Skelly, MPP Flamborough-Glanbrook
Issue: Listening to Ontarians with Disabilities: The Third Review of the *Accessibility for Ontarians with Disabilities Act, 2005*
Date Action Initiated: March 12, 2019, Advisory Committee for Persons with Disabilities Report 19-002, Item (f)(v)
Status: Ongoing - See Item 2019-C on Outstanding Business List for reference.

- (b) **Invitee:** Director of Housing Services (or their designate)
Issue: City of Hamilton's Housing and Homelessness Action Plan
Date Action Initiated: August 13, 2019, Advisory Committee for Persons with Disabilities Report 19-007, Item 1
Status: Considered Complete - Edward John (Director of Housing Services) and Greg Witt (Sr. Policy & Program Specialist – Investments in Affordable Housing) attended the Housing Issues Working Group meeting on January 21, 2020.

- (c) **Invitee:** Emergency Management Staff
Issue: City of Hamilton's Emergency Plan
Date Action Initiated: August 13, 2019, Advisory Committee for Persons with Disabilities Report 19-007, Item 3
Status: Considered Complete - Addressed as Item 9.1 on today's agenda.

Advisory Committee for Persons with Disabilities Presenters List
Page 2 of 2

- (d) **Invitee:** General Manager of Healthy and Safe Communities (or their designate)
Issue: Impact of a potential change to the Ontario Disability Support Program's definition of disability and Hamilton Health Teams on persons with disabilities
Date Action Initiated: January 14, 2020, Advisory Committee for Persons with Disabilities Report 20-001, Item 6
Status: Pending – ACPD Report 20-001 to be considered by the General Issues Committee on February 19, 2020, followed by Council on February 26, 2020.
- (e) **Invitee:** Project Manager of CityLAB Hamilton (or their designate)
Issue: Overview of the CityLAB Hamilton program, including information related to current projects.
Date Action Initiated: January 14, 2020, Advisory Committee for Persons with Disabilities Report 20-001, Item 6
Status: Pending – ACPD Report 20-001 to be considered by the General Issues Committee on February 19, 2020, followed by Council on February 26, 2020.

13.4

Advisory Committee for Persons with Disabilities (ACPD) Outstanding Business List as of February 5, 2020

2016-A

Issue: Update of the 2006 Barrier Free Design Guidelines

Date Action Initiated: June 14, 2016 (Item 8.2)

Resolution: That financial and administrative resources be put forward by Public Works, in consultation with CityHousing Hamilton, to update the 2006 Barrier Free Design Guidelines and that those guidelines include updated requirements for accessible housing within City owned and operated housing facilities.

Status: Ongoing - An update has been requested from relevant Staff. Awaiting response.

2016-B

Issue: Housing Services and City of Hamilton's Barrier Free Design Guidelines

Date Action Initiated: September 13, 2016 (Item 4(i))

Resolution: That Housing Services staff be directed to adhere to the City of Hamilton's Barrier Free Design Guidelines and consult with the Advisory Committee for Persons with Disabilities for any future housing renovations and new construction projects.

Status: Considered Complete - See Report HSC19001 respecting Response to the Advisory Committee for Persons with Disabilities (ACPD) Inquiries on Housing Issues (Item 10.1 on the Healthy & Safe Communities Committee meeting agenda for January 17, 2019)

2016-C

Issue: Request for an Accessibility Audit Update from Housing Services

Date Action Initiated: September 13, 2016 (Item 4 (ii))

Resolution: That staff be directed to prepare an update to the Advisory Committee on Persons with Disabilities on all accessibility audits completed to date by ACPD, including City

Hall, MacNab Street Terminal, Stoney Creek Recreation Centre, Battlefield House and Park, Westmount Recreation Centre, Waterdown Civic Centre, 690 Stone Church Road West and Tim Horton's Field, with dates, outcomes and outstanding items found in each audit.

Status: Ongoing - Jessica Bowen (Supervisor of Diversity and Inclusion, Human Resources Division) to provide the requested update.

2017-A

Issue: Locations of Accessible Washrooms in City Owned Facilities

Date Action Initiated: August 8, 2017 17-007 (Item 5.2)

Resolution: That staff be directed to provide an inventory of accessible public washrooms in City owned facilities, to be made available to the public

Status: Ongoing - The Energy Fleet & Facilities Management Division of the Public Works Department is in the process of preparing an inventory. Target completion date is November 2020.

2017-B

Issue: Smoke Free Policy for Social Housing

Date Action Initiated: Dec. 12, 2017 (Added Item 9.1)

Resolution: That Public Health Services staff be directed to investigate the feasibility of establishing a smoke - free policy for all social housing in Hamilton

Status: Considered Complete - See Item 13.4(a) respecting correspondence from Tom Hunter, CityHousing Hamilton.

2018-A

Issue: Snow Removal Processes and Policies

Date Action Initiated: February 13, 2018 18-002 (Item 7.2)

Resolution: That staff be directed to work on a solution for

snow clearing and work with members of the Advisory Committee for Persons with Disabilities to develop a plan for the Winter 2018/2019.

Status: Considered Complete – See Report PW19022(a) respecting Sidewalk Snow Removal (Item 7.1 on the General Issues Committee meeting agenda for February 13, 2020)

2018-B

Issue: Review of Snow and Ice By-law No. 03-296

Date Action Initiated: April 10, 2018 18-004 (Added Item 11.5)

Resolution:

- (a) That appropriate staff be invited to come to a meeting of the Advisory Committee for Persons with Disabilities to discuss the Snow and Ice By-law No. 03-296 By-law; and,
- (b) That a copy of the current Snow and Ice By-law No. 03-296 be distributed to members of the Advisory Committee for Persons with Disabilities for review and discussion with staff.

Status: Considered Complete - See Item 13.4(b) for Snow and Ice By-law No. 03-296.

2018-C

Issue: Note-taker for ACPD meetings

Date Action Initiated: April 10, 2018 18-004

Resolution: Staff were directed to investigate the feasibility and criteria for hiring a note-taker for the working groups of the Advisory Committee for Persons with Disabilities.

Status: Considered Complete - Jessica Bowen (Supervisor of Diversity and Inclusion, Human Resources Division) to attend the first meeting of 2020 of the Housing Issues Working Group, the Transportation Working Group, and the Built Environment Working Group to discuss their respective accommodation needs and investigate potential solutions.

2018-D

Issue: Automated Pre-Boarding Announcements on HSR Vehicles

Date Action Initiated: June 12, 2018 18-006 (Added Item 9.1)

Resolution: That staff be directed to take steps to ensure that system is fully operational on all HSR vehicles as is required by AODA regulations.

Status: Ongoing - An update has been requested from relevant Staff. Awaiting response.

2018-E

Issue: Draft Proposal from DARTS respecting Stranded Wheelchairs

Date Action Initiated: July 10, 2018 18-007 (Item 5.5(a))

Resolution: That the Draft Proposal from DARTS respecting Stranded Wheelchairs be referred to the Wheelchair and Scooter Safety Working Group with a report back to the Advisory Committee for Persons with Disabilities.

Status: Considered Complete - See Item 13.4(c) respecting correspondence from the Wheelchair and Scooter Safety Working Group.

2018-F

Issue: Accessibility Review of City Hall Outstanding Items

Date Action Initiated: September 11, 2018 18-009 (Item 5.1)

Resolution: The following accessibility improvements be made at City Hall:

- push locks in the accessible washrooms at City Hall. The current locking mechanism requires a person to have the strength and dexterity to physically turn the lock to ensure privacy. In addition, the door and locking mechanism are not in alignment with the bathroom wall requiring the individual to position themselves, reach and lean forward to secure the lock such that it places them in a precarious position and at risk of falling;

- installation of a tactile (warning) strip at the top of the second-floor stairs at City Hall;
- inclusion of decals with a higher colour contrast on all glass doors at City Hall; and,
- reflective tape on the railing from Main Street into the City Hall Forecourt

Status: Considered Complete - See Item 13.4(d) respecting correspondence from Anne McArthur, Public Works.

2019-A

Issue: Hamilton Street Railway Bus Transfers

Date Action Initiated: March 12, 2019 19-002 Item 11.1

Resolution: Hamilton Street Railway Bus Transfers

ACPD requests City Council to direct staff to investigate the feasibility of HSR extending the duration of HSR bus transfers for persons with disabilities including consultation with ACPD on this process.

Status: Ongoing - Nancy Purser (Manager of Transit Support Services) scheduled to attend the Advisory Committee for Persons with Disabilities meeting on March 10, 2020.

2019-B

Issue: City's Commitment to the Lives of Persons with Disabilities in the City of Hamilton

Date Action Initiated: March 12, 2019 19-002 Added Item 11.2

Resolution: That the Mayor and Council be invited to attend and speak to the Advisory Committee for Persons with Disabilities respecting the City's commitment to the betterment of the lives of persons with disabilities in the City of Hamilton.

Status: Considered Complete - A Council Follow-Up Notice was issued to Jodi Koch, Director, Talent and Diversity, on April 24, 2019 for appropriate follow-up.

2019-C

Issue: Correspondence to a Member of Provincial Parliament respecting Listening to Ontarians with Disabilities: Report of the Third Review of the Accessibility for Ontarians with Disabilities Act, 2005

Date Action Initiated: March 12, 2019 19-002 Added Item 13.5

Resolution: That staff prepare a letter for the Chair's signature, to be sent to the General Issues Committee & Council for approval.

Status: Ongoing - Jessica Bowen (Supervisor of Diversity and Inclusion, Human Resources Division) to follow-up.

2019-D

Issue: Feasibility of a Document Sharing Portal

Date Action Initiated: August 13, 2019, Report 19-007, Item (d)(iv)

Resolution: That Diversity and Inclusion Staff be requested to investigate and report back to the Advisory Committee for Persons with Disabilities on the feasibility of a document sharing portal or similar technology to serve as an online workspace and centralized document repository for Working Groups of the Advisory Committee for Persons with Disabilities, enabling members to work on projects more effectively.

Status: Ongoing - Incident 200385 logged with the IT Service Desk on September 30, 2019.

2019-E

Issue: Installation of Urban Braille along Cannon Street East at the Intersections of Wellington Street North, Catherine Street North, and John Street North

Date Action Initiated: September 10, 2019, Report 19- 008, Item 1

Resolution: That Public Works staff be requested to examine and report back to the Advisory Committee for Persons with

Disabilities on the feasibility of installing Urban Braille on Cannon Street East at the intersections of Wellington Street North, Catherine Street North, and John Street North.

Status: Ongoing - An update has been requested from relevant Staff. Awaiting response.

13.4(a)

Sent: October 15, 2019 3:43 PM

Subject: Advisory Committee for Persons with Disabilities
Outstanding Business List Item 2017-B re: Smoke Free Policy for
Social Housing

At the CityHousing Hamilton (CHH) Board meeting in September 2019, a Smoke-Free Living policy for our buildings was approved for implementation effective January 1, 2020 (see Report #19027, attached as Appendix "A" to this correspondence). Essentially, any new and transferring units will be rented as smoke free. Tenants currently living in our units will be grandfathered. It will take many years until a building is entirely "smoke free". This policy applies to CHH buildings and not "...all social housing in Hamilton". Please let me know if you require anything further.

Thanks,

Tom Hunter,
CEO, CityHousing Hamilton



Date: September 24, 2019

Report to: Board of Directors
CityHousing Hamilton Corporation

Submitted by: Tom Hunter
Chief Executive
Officer/Secretary

Prepared by: Kate Mannen,
Manager Partnership
Development and Support
Services

Subject: Smoke-Free Living Policy (Report #19027)

RECOMMENDATION:

That the following CityHousing Hamilton (CHH) policy, information and actions be approved:

- (i) That the results of the smoke-free living resident survey, Appendix A, be accepted to support the development of a smoke-free policy for all CHH buildings to be implemented January 1, 2020.
- (ii) That Appendix B, respecting a Smoke-Free Living Policy for all CHH properties be approved.
- (iii) That Appendix C, respecting a smoke-free lease addendum for new and transferring tenants in all CHH buildings be approved.
- (iv) That tenants are aware of new smoking and vaping restrictions and prohibitions under the CHH Smoke-Free Living policy, Appendix "D 1-3".
- (v) That the CHH Smoking and Second Hand Smoke Survey, Appendix E, be received as information

A handwritten signature in blue ink that reads "Tom Hunter".

Tom Hunter
Chief Executive Officer/Secretary

EXECUTIVE SUMMARY:

Building on the initial Smoke-Free Living policy passed in June 2018 and the Public Health Services/CHH resident survey conducted in Q1 2019, CHH proposes that all buildings should be smoke-free.

The Smoking and Second-Hand Smoke Survey results included responses from 912 households of which 68% resided in seniors' apartment buildings. Seventy-two percent do not currently smoke cannabis, tobacco and/or shisha. While 62% of respondents would support a smoke-free policy in all CHH buildings, 80% think smoking should be prohibited within 9 metres from CHH building entrances/exits. The CHH Smoking and Second-Hand Smoke Survey Results Infogram is presented as Appendix A.

Ontario legislation allows current residents to be grandfathered to allow smoking in their units until they transfer units or cease to be a tenant. The new policy would affect new and transferring tenants to any CHH building who will not be allowed to smoke or vape in their unit or balcony. In Ontario social housing, experience indicates it typically takes 15 years for a multi-dwelling building to become totally smoke-free.

BACKGROUND:

At the June 2018 Board meeting, the Board passed CHH's first smoke-free living policy (Appendix B), which prohibited smoking and/or vaping in any new or retrofitted CHH building. An odour control plan was also approved for apartment buildings in preparation of cannabis legalization in October 2018.

The Board also directed staff to

- (i) Explore the development of a smoke-free policy for all CHH properties through a resident survey.
- (ii) Ensure signage as prescribed in the Smoke-Free Ontario Act (July 1, 2018) is posted at entrances, exits and common areas.
- (iii) Ensure residents are aware of new smoking and vaping prohibitions under the Smoke-Free Ontario Act.

CHH, in partnership with Public Health Services, posted provincial smoke-free signage at entrances, exits and common areas in all multi-unit buildings. These became available and were installed in October 2018. Every resident received a letter from CHH informing them of the new smoke-free policy and changes to the Smoke-Free Ontario Act in Q3 2018.

The Smoking and Second-Hand Smoke Survey was conducted in March 2019. The survey is attached as Appendix E. Survey results demonstrate support for a Smoke-Free Living Policy, Appendix A.

An odour mitigation plan has been implemented utilizing education materials, an updated complaints policy and brochure, referrals to Public Health Services smoking cessation supports and a pilot program of smoke filtration devices. These devices, commonly used in cancer clinics, use essential oils to dissipate odour molecules. They have proven to be successful in eliminating tobacco and cannabis odours. Since the pilot inception in November 2018, 55 units at approximately \$100.00 per unit have been distributed to CHH apartments. Upon tenant requests or complaints Property Managers or Community Relations Workers assess the need and place them accordingly.

DISCUSSION:

The Smoking and Second-Hand Smoke Survey results have been tabulated and analyzed by the City of Hamilton's Public Health Services. These results have informed the development and implementation of a Smoke-Free Living policy and implementation plan. Surveys were sent to CHH apartment buildings. The survey rate of return was similar to other large municipal comparators including Ottawa.

Survey Highlights:

Demographics

- 4,134 surveys were distributed; 912 households responded providing a 21% return rate
- 68% of respondents reside in seniors' apartment buildings
- 72% do not currently smoke cannabis, tobacco and/or shisha

Smoking in Homes and Health Impacts

- 43% reported at least 1 person in their household have health problems that worsen with exposure to second-hand smoke
- 60% reported 'sometimes' or 'always' being exposed to second-hand smoke from tobacco in their home, including smoke drifting into homes from outside.
- 80% of respondents understand that breathing in second hand smoke from tobacco is harmful to a person's health

Smoke-Free Policy Support

- 38% of respondents would oppose a smoke-free policy in all CHH buildings signifying 62% would support a smoke-free policy.

- 80% think smoking should be prohibited within 9 metres from CHH building entrances/exits
- 49% are not concerned that current residents may still smoke in their homes if a smoke-free policy is in place.

In response to the survey results, recommendations have been developed to create a CHH wide smoke-free living policy and implementation plan for CHH buildings.

Implementation Plan

Upon approval of a revised Smoke-Free Living Policy next steps include:

- Sharing survey results (Appendix A) with all tenants
- Communication to tenants, staff, contractors and community partners (Appendix D1, D2 and D3)
 - Education and awareness letters
 - Newsletter articles
 - Smoking cessation workshops
 - Wide distribution of complaints brochure
 - Targeted information sessions

CONCLUSION:

CHH will continue the journey to smoke-free living through a multi-pronged approach including:

- a) Prohibiting smoking of any substance including tobacco, shisha and cannabis in all CHH buildings for new and/or transferring tenants.
- b) Educating tenants through signage, communication and education sessions on CHH's Smoke Free Living Policy and providing smoking cessation supports through a partnership with Public Health Services.

ALIGNMENT TO THE 2017-2021 STRATEGIC PLAN:

This report implements:

Community Engagement & Participation

CityHousing Hamilton has an open, transparent and accessible approach in working with its residents to make a positive impact on the community.

Healthy and Strong Communities

CityHousing Hamilton believes that housing is a key influential determinant of health and is strongly tied to the quality of life as it impacts the physical, social, emotional and mental health of all persons.

Built Environment and Social Infrastructure

CityHousing Hamilton is committed to finding new ways to be innovative that will contribute a dynamic City characterized by unique infrastructure, buildings, and public spaces. The maintenance, renewal and new development of our housing stock will ensure that the quality of life, well-being and enjoyment of our residents', influences the design and planning of our homes.

Culture and Diversity

CityHousing Hamilton supports, accepts and celebrates people of all ages, backgrounds and abilities. We work together to ensure residents have access to the supports and opportunities they need to succeed.

Our People Our Performance

CityHousing Hamilton aims at delivering consistent and excellent service for all its residents, while searching for ways to increase efficiencies and effectiveness in how we operate. To provide the highest quality of service to our residents within current resources, we work to empower staff to deliver on our service commitments by strengthening staff competencies, standardizing operating processes, streamlining services and technology and holding staff accountable to better respond to the needs of residents.

TH/km

Mission: We provide affordable housing that is safe, well maintained and cost effective and that supports the diverse needs of our many communities.

Authority: Item 4, Committee of the Whole
Report 03-028 (PW03130/PD03226)
CM: October 15, 2003

Bill No. 296

CITY OF HAMILTON
By-law No. 03-296
Being a By-law to provide for the removal of snow and ice from
roofs and sidewalks

WHEREAS Section 130 of the Municipal Act, Chapter 25, S.O. 2001, provides that a municipality may regulate matters related to the health, safety, and well-being of the inhabitants of the municipality;

AND WHEREAS the City of Hamilton Act, 1999, SO. 1999 Chapter 14, Schedule C did incorporate, as of January 1st, 2001, the municipality of the "City of Hamilton";

AND WHEREAS the City of Hamilton Act, 1999, provides that the By-laws of the former municipalities continue in force and effect in the City of Hamilton until subsequently amended or repealed by the Council of the City of Hamilton;

AND WHEREAS the Council for the City of Hamilton deems it expedient to enact a single By-law to provide for the removal of snow and ice from roofs and sidewalks, in place of By-laws of the former area municipalities;

NOW THEREFORE, the Council for the City of Hamilton enacts as follows:

Definitions

1. In this By-law,
 - (a) "City" means the City of Hamilton;
 - (b) "Council" means the council for the City of Hamilton;
 - (c) "Consecutive winter storm events" refers to any precipitation and/or accumulation of snow or ice from the beginning of the original winter snow event, and any subsequent storm events occurring within a 24 hour period of the cessation of the previous storm event;
 - (d) "Director" means the Director of the Operations and Maintenance Division of the Public Works Department for the City, and includes his designate and successor;
 - (e) "Highway" means a common and public highway under the jurisdiction of the City of Hamilton, and includes a street, sidewalk, boulevard whether paved or not paved, an unopened road allowance, and any portion of the land situated between street lines;

By-law No. 03-296**Page 2**

- (f) "Winter Storm Event" refers to any precipitation and/or accumulation of snow or ice.
- 2. In this By-law, whenever a word imparts the masculine gender it is deemed to include the feminine gender;
- 3. In this By-law, the singular sense is deemed to be inclusive and interchangeable with the plural sense

Application of By-law

- 4. The provisions of this By-law shall apply to all lands within the boundaries of the City, except for those areas designated as being exempt by the Director.

General Duties, Obligations, and Prohibitions

- 5. That every occupant or owner shall, within 24 hours of the cessation of a Winter Storm Event, or within 24 hours of the cessation of a series of Consecutive winter storm events, remove and clear all snow and ice from sidewalks abutting the highways in front of, or along side, or at the rear of any occupied or unoccupied lot, or vacant lot;
- 6. All owners or occupants of buildings where the roof or eaves of which abut or overhang the highway or sidewalk upon the highway shall, whenever ice or snow accumulates on the roof or eaves, remove the same immediately, and in a manner showing due care and precaution for the safety of persons passing.
- 7. No owner or occupant shall throw, place, bring, or deposit snow or ice:
 - (a) On or immediately adjacent to a fire hydrant, or in any manner that obstructs access to a fire hydrant;
 - (b) On or adjacent to a travelled portion of the highway, or in such a manner so as to interfere with the safe passage of vehicles, or pedestrians, or obstruct the visibility of vehicle operators or pedestrians
 - (c) In such a manner so as to obstruct drainage to any drain or sewer
- 8. That if the owner or occupant fails, neglects, or refuses to comply with Sections 5, 6, and 7 of this By-law, the Director in lieu of, or in addition to any other remedy provided by this By-law, is authorized to have the snow or ice to be removed at the expense of the owner or occupant, and in the case of non-payment, such expenses may be recovered in a like manner as municipal taxes.

Enforcement

- 9. Any Police Officer, Municipal Law Enforcement Officer, or employee of the City designated by the Director for the purpose of this Section is authorized to inform any person of the provisions of this By-law and to request compliance therewith;

10. Any Police Officer, Municipal Law Enforcement Officer, or employee of the City designated by the Director for the purpose of this Section is authorized to order any person believed by such Officer or employee to be in contravention of this By-law to desist from the activity consisting or contributing to such contravention;

Penalty

11. Any person contravening any provision of this By-law is guilty of an offence and upon conviction, is liable to such penalty as provided for under the Provincial Offences Act, R.S.O. 1990, Chapter P.33, as amended.

Severance

12. Should a court of competent jurisdiction declare any part or whole of any provision of this By-law to be invalid or of no force and effect, the provision or part shall be deemed to have been severed from this By-law, and it is the intention of Council that the remainder of the By-law survive and be applied and enforced in accordance with the terms to the extent possible under law.

Short Title

13. The short title of this By-law shall be "The Snow Removal By-law".

Repeals and Enactment

14. That By-law 88-152-S (Flamborough), By-law 86-77 (Hamilton) Section 7, By-law 4114-93 (Dundas), By-law 434-90 (Glanbrook), By-law 4477-96 (Stoney Creek), and By-law R77-109 (Regional Roads By-law) Section 7 be repealed.
15. Any references to By-laws 88-152-S, 86-77, 4114-93, 434-90, 4477-96, and R77-109, as amended, antedating the passing and enactment of this By-law shall be deemed a reference to this By-law.
16. This By-law shall come into force and effect on the date of its passing and enactment.

PASSED AND ENACTED this 15TH day of October, 2003.

R. E. Wade

MAYOR

K. Christenson

CLERK

13.4(c)

From: Aznive Mallett
Sent: July-26-18 1:09 PM
To: Loren Kolar
Subject: Wheelchair and Scooter Safety Working Group report

Hi Loren,
Would you please share the chart below as notes regarding the wheelchair/scooter working group committee's work. It is a result of our meeting on July 24, 1:30 PM meeting. Thanks, Aznive

From: Mark Mindorff
Sent: Wednesday, July 25, 2018 4:14 PM
To: Aznive Mallett
Cc: Paula Kilburn; Tom Manzuk; Robert Semkow
Subject: RE: A few more clarifications please (second email regarding the proposal clarification)

Question #1:

Regarding motion specialties, will they pick up the chair/scooter from anywhere? Even if it is not one of their chairs?

Response #1:

We will ensure that the passenger is delivered home. The repair vendor may or may not be Motion Specialties but Motion Specialities has said they are available on an emergency basis.

Question #2:

Will there be a cost to the person who needs the urgent ride?

Response #2:

A nominal fee for service, to be determined. Suggest similar to an ambulance call?

Question #3:

Please confirm the cost for consultation and/or repairs through motion specialties.

Response #3:

Variable, depending on the chair problem. There would be a fixed fee for the delivery of the passenger from the breakdown site to home. The rest of the cost depends on what is wrong with the chair.

Question #4:

Also confirm which hours they would be available and how quickly they would be available.

Response #4:

6:00 am to 12:00 am

Question #5:

Will there be a cost increase in payments from the city to darts?

Response #5:

Too small to matter. Stranded wheelchairs don't happen very often.

Question #6:

Specifically, which hours of the day could you guarantee that you will do this?

Response #6:

6:00 am to 12:00 am

Question #7:

You mentioned that you might have to bring a second driver to push a heavy chair. Can you confirm that in your proposal?

Response #7:

Yes, that is what we do now.

Question #8:

Will you pick up anyone using mobility devices whether they are registered with darts or not?

Response #8:

Yes, that is what we do now.

Question #9:

Do you have a definition of what is classified an emergency or an urgent need for a breakdown of a chair?

Response #9:

If there is a fee, I would think we would respond every time there is a request, since the fee would discourage misuse.

Question #10:

Will you provide the same services on stat holidays?

Response #10:

We would get the passenger home, fixing the chair problem would be subject to available services on stat holidays.

Question #11:

We would very much appreciate a breakdown of any and all costs.

Response #11:

The simplest approach is to have an all-in fee (suggest 100-150), to assist at the scene, much the same as an ambulance call. It's possible this could be subsidized under council direction. The cost of fixing the chair problem would be born by the chair owner and would be a direct invoice from motion specialties/repair service.

13.4(d)

Sent: December 17, 2019 4:40 PM

Subject: Advisory Committee for Persons with Disabilities
Outstanding Business List Item 2018-F re: Accessibility Review of
City Hall

I'm pointing forming the request and our responses:

Accessibility Improvement Recommendation #1: Push locks in the accessible washrooms at City Hall. The current locking mechanism requires a person to have the strength and dexterity to physically turn the lock to ensure privacy. In addition, the door and locking mechanism are not in alignment with the bathroom wall requiring the individual to position themselves, reach and lean forward to secure the lock such that it places them in a precarious position and at risk of falling.

Response #1: This is a new item and I will pass on to operations to get resolved.

Accessibility Improvement Recommendation #2: Installation of a tactile (warning) strip at the top of the second-floor stairs at City Hall.

Response #2: Do not support as this is a tripping hazard and will alter the terrazzo flooring which is protected through heritage.

Accessibility Improvement Recommendation #3: Inclusion of decals with a higher colour contrast on all glass doors at City Hall; and

Response #3: This is item 1.9 in the Built Environment Working Group meeting notes from February 2, 2016 (attached as Appendix "A"), which has been completed.

Accessibility Improvement Recommendation #4: Reflective tape on the railing from Main Street into the City Hall Forecourt.

Response #4: This is item 1.1 in the Built Environment Working Group meeting notes from February 2, 2016 (attached as Appendix "A"), which has been completed. This is an ongoing maintenance item.

Thank you,

Anne McArthur
Senior Project Manager of Strategic Planning & Compliance
Energy, Fleet & Facilities Management Division
Public Works Department



Hamilton

MINUTES

**Advisory Committee for Persons with Disabilities
Built Environment Working Group
Tuesday February 2, 2016
City Hall, 71 Main Street West, Room 192
4:30 – 6:30 p.m.**

**NOT THE FULL MINUTES – JUST SECTION 6.12 City Hall
Accessibility Audit – Deficiencies Report
and Responses from Facilities Management
and Capital Planning Team**

Present: Mary Sinclair, Tom Manzuk, Terri Wallis, Clare Cruickshank, Sylvia Soto, Tim Murphy, Aznive Mallet, Paula Kilburn

Regrets: Patty Cameron

Absent:

Also Present: Maxine Carter, (staff) - Customer Service, Access & Equity

Guests: Melissa McGinnis, CASP, Public Works

6.12 City Hall Accessibility (doors, handrails, washroom locks).

CASP Staff, M. McGinnis went through the recommendations from ACPD/BEWG regarding the deficiencies in City Hall. The Facilities Management and Capital Planning responses are below.

Item 1.1

BESC recommends to ACPD that all external protruding handrails installed at each stairway and ramp around the premise of City Hall, must be covered with contrasting bright/fluorescent yellow appropriate weather proof material to ensure increased visibility and safety for all persons, especially for persons who are partially sighted as a temporary measure until these items are put in as a capital project budget to be modified appropriately.

FMCP Response:

This has been included in City Hall yearly maintenance. Specialty tape had been trialed with some success. It has proven to be costly due to repeated replacement from vandalism and/or wear and tear. Permanent painting has been scheduled for spring application, to be painted once a year, yearly.

Status:

Scheduled / Complete

BEWG RESPONSE: Asked that FMCP staff ensure that the paint is reflective and is florescent. Staff asked to report back when this is completed.

Item 1.2

BESC recommends to ACPD that all exterior steps nosing, around the entire premise of City Hall be painted fluorescent yellow for increased visibility and safety for all persons especially persons who are partially sighted.

FMPC Response:

All exterior stair nosing are identified with 70% contrast as designed and approved by the project team when constructed. Meeting code requirements. **Forecourt entrance stairs have been painted yellow.**

Status: Scheduled/ Complete

BESC question: Only the forecourt entrance stairs have been painted with yellow?

FMPC staff noted that a decision was made a number of years ago regarding the look of City Hall in terms of colours and it was decided that the rest of the exterior stairs nosing would be painted a darker grey/black.

Item 1.3

BESC recommends to ACPD that instruction to lock and unlock the accessible washroom doors at City Hall must be created in clear, accessible and large print as per the Barrier Free Design Guidelines and posted at an accessible height, including accessible braille instructions.

FMPC Response:

“Turn to Lock” - Verbiage to be approved. Request is above current codes and guidelines, signage would be required for 10 individual washrooms and pricing will be requested.

Status: Requesting verbiage approval, requesting pricing.

Item 1.4

BESC recommends to ACPD that the City Hall accessible washrooms have signage mechanism created in clear, accessible and large print as per the Barrier Free Design Guidelines to indicate when the washroom is occupied and unoccupied and be located near the Accessible Door Operator (ADO) push button.

FMPC Response:

Currently all 10 individual washrooms have

signage mechanism within the door lever hardware. Indicates occupancy by colour (red or green) and in print.

Request is above current codes and guidelines, please advise recommended product and if pricing is requested to be provided.

Status:

ACPD direction required

Item 1.5

BESC recommends to ACPD that an emergency call button be installed within easy reach of an occupant using the facility and that its purpose be clearly marked and that City staff be trained in appropriate response procedures should an occupant sound the alarm.

FMCP Response:

Currently all 10 individual washrooms have emergency call installed and within reach of water closet. Notification is sent to security desk and staff procedure when the emergency call is activated.

Status: Answered. No further action

Item 1.6

BESC recommends to ACPD that diagonal grab bars also be installed in all the City Hall accessible washrooms, including the accessible stall in the multi-stall washrooms, on the wall next to the toilet, to assist users, at the measurement of 16" x 16" as per the attached diagram included.

FMPC Response:

Request is above current codes and guidelines, grab bars would be required for 10 individual washrooms, 1 multi- stall washroom. Pricing will be requested for 11 additional bars.

Status:

Requested Pricing

Item 1.7

The doors to all the public meeting rooms in city hall that have had Accessible Door Operators (ADO) installed recently, are extremely problematic because if the AODs are turned off, then persons with disabilities can become trapped inside or left unable to enter the room and hence are unable to exit or enter independently. Once the motors are turned off, as they often are, it is extremely difficult to open these doors.

FMPC Response:

Memo and instructions had been distributed to all City Hall staff on the procedure of use. A reminder to all City Hall staff will be sent out.

Status: Answered no further action

Item 1.8

BESC recommends to ACPD that a mechanism be installed or activated that will keep the doors open without having to manually turn off or disable the motor and insert a door stop.

FMPC Response:

Not aware of such product. Please provide and we can price out for ACPD.

Status:

ACPD direction required.

BEWG: A. Mallet recommended a company – Hortons Door Operators or Ontario Doors. M. McGinnis will contact the vendors to get specs and costing. Follow up with Working Group once an appropriate product is located.

Item 1.9

Committee members requested that staff contact

the facilities staff to determine what is the expected time of completion for the installation of the decals on both sides of the glass doors and on the middle inset (of the City Hall doors). This request to improve the visibility of the decals on the front and back glass doors for persons, who are partially sighted, is long overdue to be repaired.

FMCP Response:

Work order had been sent out, requested to be completed by January 15th, 2016. Work Order 201601351. Installation complete.

Status:

Scheduled completed.

7. New Business Discussion Items.

- There was no new business

8. Correspondence.

- There was no correspondence

9. Next Meeting.

9.1 Tuesday March 1, 2016, 4:00 p.m. room 192

10. Adjournment.

P. Kilburn/A. Mallet

That the Built Environment Sub-committee meeting, of
February 2, 2016, be adjourned, at 6:00 p.m.

CARRIED.

13.4(e)

CITY OF HAMILTON

MOTION

Advisory Committee for Persons with Disabilities: February 11, 2020

MOVED BY

SECONDED BY

Amendments to the Advisory Committee for Persons with Disabilities Outstanding Business List

- (a) That the following items on the Advisory Committee for Persons with Disabilities Outstanding Business List (OBL) be considered complete and be removed:
 - (i) Housing Services and City of Hamilton’s Barrier Free Design Guidelines
Addressed as Item 2 on Healthy & Safe Communities Committee Report 19-001 (HSC19001)
Item on OBL: 2016-B
 - (ii) Smoke Free Policy for Social Housing
Addressed as Item 13.4(a) on today's agenda
Item on OBL: 2017-B
 - (iii) Snow Removal Processes and Policies
Addressed as Report PW19022(a)
Item on OBL: 2018-A
 - (iv) Review of Snow and Ice By-law No. 03-296
Addressed as Item 13.4(b) on today's agenda
Item on OBL: 2018-B

- (v) Note-taker for ACPD meetings
Addressed as Item 13.4 on today's agenda
Item on OBL: 2018-C

- (vi) Draft Proposal from DARTS respecting Stranded Wheelchairs
Addressed as Item 13.4(c) on today's agenda
Item on OBL: 2018-E

- (vii) Accessibility Review of City Hall Outstanding Items
Addressed as Item 13.4(d) on today's agenda
Item on OBL: 2018-F

- (viii) City's Commitment to the Lives of Persons with Disabilities in the City of Hamilton
Addressed as Item 13.4 on today's agenda
Item on OBL: 2019-B

13.5

CITY OF HAMILTON

MOTION

Advisory Committee for Persons with Disabilities: February 11, 2020

MOVED BY A. MALLET.....

SECONDED BY

**Advisory Committee for Persons with Disabilities
Representative on the Hamilton Strategic Road Safety
Committee**

WHEREAS, the Hamilton Strategic Road Safety Committee meets on a quarterly basis within a calendar year (additional meetings may be held as required);

WHEREAS, the mandate of the Hamilton Strategic Road Safety Committee is to guide the implementation of the City’s Vision Zero Action Plan toward a safe, balanced, and integrated transportation network that offers a choice of travel modes for all road users and eliminates collisions that result in injury or death; and,

WHEREAS, there is an opportunity for an Advisory Committee for Persons with Disabilities member to serve as a key stakeholder/advisor (non-voting member) on the Hamilton Strategic Road Safety Committee;

THEREFORE, BE IT RESOLVED:

- (a) That the Chair of the Advisory Committee for Persons with Disabilities be authorized to represent the Committee’s interests as a key stakeholder/advisor (non-voting member) on the Hamilton Strategic Road Safety Committee; and,

- (b) That Committee Member Name [TO BE DETERMINED AT THE FEB 11TH MEETING] be authorized to represent the Committee's interests as a key stakeholder/advisor (non-voting member) on the Hamilton Strategic Road Safety Committee for the remainder of the 2018 – 2022 Term of Council if the Chair of the Advisory Committee for Persons with Disabilities is unable to attend.