



City of Hamilton

EMERGENCY & COMMUNITY SERVICES COMMITTEE ADDENDUM

Meeting #: 20-002
Date: February 20, 2020
Time: 1:30 p.m.
Location: Council Chambers, Hamilton City Hall
71 Main Street West

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

5. COMMUNICATIONS

*5.2 Correspondence respecting Employment Services Transformation

*5.2.a From David Cronin, Director, Program Delivery Service Branch, Employment and Training Division, Ministry of Labour, Training, and Skills Development, respecting Call for Proposal for Service System Managers, Employment

Services Transformation
Recommendation: To be received.

*5.2.b From Susan Erwin, Assistant Deputy Minister, Social Assistance Programs Division, Ministry of Children, Community and Social Services, respecting Employment Services Transformation: Transition Planning for Prototype Regions

Recommendation: To be received.

*5.3 Correspondence from Janice Deeley, Board President, Native Women's Centre, respecting Mountainview Emergency Shelter Operations

Recommendation: To be received and referred to staff for action and report back to the Emergency and Community Services Committee, and referred to the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee for information.

10. DISCUSSION ITEMS

*10.3 School Board Labour Disruption (HSC20011) (City Wide)

5.2.a



**Ministry of Labour, Training
and Skills Development**

**Ministère du Travail, de la
Formation et du Développement
des compétences**

Program Delivery Support Branch
Employment and Training Division

Direction du soutien à la prestation de
programmes
Division de l'emploi et de la formation

33 Bloor Street East,
2nd Floor
Toronto ON M7A 2S3

33 rue Bloor Est,
2^e étage
Toronto ON M7A 2S3

Memorandum

To: Grace Mater
Program Manager
City of Hamilton

From: David Cronin
Director, Program Delivery Support Branch
Ministry of Labour, Training and Skills Development

Date: February 13, 2020

Subject: Call for Proposal for Service System Managers, Employment
Services Transformation, Tender #11855

Dear Grace,

Thank you for your Call for Proposal submission. This letter is to inform you, in advance of a public announcement, that the ministry has completed the competitive process for selecting service system managers in the three prototype regions of Hamilton-Niagara Peninsula, Muskoka-Kawarthas, and Peel.

We regret to inform you that the ministry has accepted the proposal of another organization. Selected service system managers for the three catchment areas will be announced imminently on the [Employment Ontario Partners' Gateway](#) and the [Ontario Tenders Portal](#).

The decision regarding your submission is limited to the prototype phase of this transformation. As such, it does not preclude your organization from participating in any subsequent province-wide selection process for service system managers, should your organization meet

qualification requirements defined at that time. This new employment services delivery model will be gradually applied across the province over the next few years.

If you would like feedback on your submission, you may request a meeting with the ministry. To schedule a debriefing, please reply to estransformation@ontario.ca by March 16, 2020.

Thank you for your participation in this step of the government's efforts to modernize Ontario's employment and training system.

Sincerely,

Original signed by

David Cronin
Program Delivery Service Branch
Employment and Training Division

**Ministry of Children,
Community and Social
Services**Assistant Deputy Minister
Social Assistance Programs
Division315 Front St. W, 3rd Floor
Toronto ON M7A 0B8**Ministère des Services à
l'enfance et des Services
sociaux et communautaires**Sous-ministre adjoint
Division des programmes d'aide
sociale315, rue Front Ouest, 3^e étage
Toronto ON M7A 0B8

February 14, 2020

MEMORANDUM TO: Municipalities in the EST Prototype Communities

FROM: Susan Erwin
Assistant Deputy Minister
Social Assistance Programs Division

RE: **Employment Services Transformation: Transition
Planning for Prototype Regions**

As you are by now aware, the Ministry of Labour, Training and Skills Development has concluded its competitive process to select service system managers (SSM) for three previously identified catchment areas, where the prototype for the new employment services model will begin.

While the SSM will plan and deliver services that meet the needs of local economies and will receive funding based on achieving results, your organization will continue to be a key partner in the delivery of Ontario Works. In addition, your organization will have the opportunity to negotiate with the SSM to deliver employment services within the catchment area, should you choose to do so.

We look forward to entering the next step of the transformation process with you, which will focus on detailed transition planning towards the implementation of the prototype on October 1, 2020. Lessons learned from the prototype period will help to inform an approach to continuing this transformation across the province gradually.

We can appreciate that you have many questions regarding implications for ongoing delivery and funding of the Ontario Works program in the context of the transformation. We would like to set up a call in the next few days to begin the transition planning process, starting with understanding your key concerns and priorities and identifying next steps together. Staff from the ministry will be in touch to arrange a time that is convenient for you.

The ministry recognizes that transition planning needs will vary by municipality and will be informed both by your current service delivery structures and decisions by the SSM. We will continue to engage with you throughout the winter, as implementation of the employment service prototypes proceeds, to identify the implications of transition. Municipalities will be expected to undertake all reasonable efforts to manage transition costs internally, however the ministry remains open to discussing potential solutions as needs are better understood.

We recognize the importance of collaboration with you as key partners in the success of the employment services transformation prototypes and we are committed to working closely with you to address your questions and concerns throughout the transition process.

Thank you for your continued work on behalf of social assistance clients. Ontario Works clients will continue to depend on your expertise to help them succeed as we transition into this new model.

Sincerely,

Susan Erwin
Assistant Deputy Minister
Social Assistance Programs Division
Ministry of Children, Community and Social Services

Cc: Jill Vienneau, Assistant Deputy Minister, Strategic Policy Division, Ministry of Children, Community and Social Services.

David Carter-Whitney, Assistant Deputy Minister Employment and Training Division, Ministry of Labour, Training and Skills Development

Erin McGinn Assistant Deputy Minister, Workforce Policy and Innovation Division, Ministry of Labour, Training and Skills Development



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February 20, 2020

NWC ANNOUNCEMENT

RE: Mountainview Emergency Shelter Operations

The Board of Directors of the Hamilton-Wentworth Chapter of Native Women (o/a Native Women's Centre) after a great deal of thought and consideration has made a strategic decision to streamline programs and services to align more within our mission and vision. This was a very difficult decision to come to, we (Native Women's Centre) strive to focus not only on the healing and well-being of our community but also, on honouring one's individual life journey. As a result, we (Native Women's Centre) will cease the operation of Mountainview emergency women's shelter, effective June 30, 2020.

Mountainview provides 15 emergency shelter beds for single homeless women experiencing crisis. We (Native Women's Centre) will continue working closely with our dedicated homeless-serving agency partners to engage with individuals experiencing homelessness. There will be no impact to operations of Mountainview leading up to the June 30, 2020 closure date.

It is important to note, this closure does not affect the operations and/or other programs and services delivered by the Native Women's Centre Violence Against Women Shelter or Honouring the Circle Transitional Housing Program.

Our goal is to ensure that there is no gap in services or for the women who are using the 15 emergency shelter beds during this transition. This decision will help Native Women's Centre better honour our original mandate and responsibility to the community and providing us the opportunity to make the greatest impact for the individuals and community we work so passionately to serve.

We have notified the City of Hamilton of this decision; they will work with existing community partners to develop temporary, interim programming to continue operation of the 15 shelter beds and ensure there is no gap in services.

For any questions or concerns, please contact Linda Sandy, Executive Director at ed@nativewomenscentre.com.

Thank you for your continued support.


Respectfully,

Janice Lewis-Deeley
Janice Lewis-Deeley
NWC Board President



Hamilton

INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	February 20, 2020
SUBJECT/REPORT NO:	School Board Labour Disruption (HSC20011) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Jessica Chase (905) 546-2424 Ext. 3590
SUBMITTED BY:	Grace Mater Director, Children's Services and Neighbourhood Development Division Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

Not Applicable

INFORMATION

School boards are represented by a variety of employee unions which are currently in contract discussions with the Government of Ontario. The employee unions that are currently in negotiations include:

- Elementary Teachers Federation of Ontario (ETFO)
- Ontario Secondary School Teachers Federation (OSSTF)
- Ontario English Catholic Teachers Association (OECTA)
- L'Association des enseignants et des enseignants franco-ontariens (AEFO)

As a result, all four school boards in Hamilton are impacted by labour action. This includes the following boards:

- Hamilton-Wentworth District School Board (HWDSB)
- Hamilton-Wentworth Catholic District School Board (HWCDSB)
- Conseil scolaire catholique MonAvenir (French Catholic school board)

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: School Board Labour Disruption (HSC20011) (City Wide) - Page 2 of 2

- Conseil scolaire Viamonde (French public school board)

To date, each union has been engaged in a full withdrawal of service on a rotating basis, in addition to administrative job action. Schools have been closed to students on these days. Each union is required to provide five days notice of a full withdrawal of service.

Children's Services and Neighbourhood Development Division staff have been working closely with school boards and child care/early years operators to put in place contingency plans in response to job action. The following chart outlines the impacts on licensed child care, before and after school programs and EarlyON Child and Family Centres located in schools.

Licensed Child Care (birth to 3.8 years of age)	All existing full-day licensed child care programs are continuing to operate in schools. Subsidies have not changed for families receiving child care fee subsidies.
Licensed Before and After School Programs (3.8 to 12 years of age)	Existing licensed before and after school programs are continuing to operate in schools. If a school is closed to students, these programs have extended their hours to include the full school day, while consolidating into fewer school locations. For families that currently receive child care fee subsidies, the subsidy has increased to cover extended hours (i.e. similar to PA Day). Child care subsidies are not available for new families at this time and programs have a limited ability to accept new families during job action.
EarlyON Child and Family Centres	All EarlyON Child and Family Centres in schools are continuing to operate.

City staff are continuing to keep operators and families updated through a variety of communication channels.

As a result of job action, there may be some financial impacts on the Children's Services and Neighbourhood Development Division operating budget. Staff are monitoring these impacts closely and have advised the Ministry of Education of the potential impact.

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