



# City of Hamilton

## EMERGENCY & COMMUNITY SERVICES COMMITTEE REVISED

**Meeting #:** 20-002  
**Date:** February 20, 2020  
**Time:** 1:30 p.m.  
**Location:** Council Chambers, Hamilton City Hall  
71 Main Street West

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

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**1. CEREMONIAL ACTIVITIES**

**2. APPROVAL OF AGENDA**

(Added Items, if applicable, will be noted with \*)

**3. DECLARATIONS OF INTEREST**

**4. APPROVAL OF MINUTES OF PREVIOUS MEETING**

4.1 January 16, 2020

**5. COMMUNICATIONS**

5.1 Correspondence from the Honourable Minister Todd Smith, Ministry of Children, Community and Social Services, respecting the Poverty Reduction Strategy Survey

Recommendation: To be received.

\*5.2 Correspondence respecting Employment Services Transformation

\*5.2.a From David Cronin, Director, Program Delivery Service Branch, Employment and Training Division, Ministry of Labour, Training, and Skills Development, respecting Call for Proposal for Service System Managers, Employment

Services Transformation

Recommendation: To be received.

- \*5.2.b From Susan Erwin, Assistant Deputy Minister, Social Assistance Programs Division, Ministry of Children, Community and Social Services, respecting Employment Services Transformation: Transition Planning for Prototype Regions

Recommendation: To be received.

- \*5.3 Correspondence from Janice Deeley, Board President, Native Women's Centre, respecting Mountainview Emergency Shelter Operations

Recommendation: To be received and referred to staff for action and report back to the Emergency and Community Services Committee, and referred to the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee for information.

## 6. DELEGATION REQUESTS

- 6.1 Elizabeth McGuire, Campaign for Adequate Welfare and Disability Benefits, respecting how the low rates of social assistance do not enable a healthy diet (for today's meeting)
- 6.2 Susan Morgante, Hamilton Social Action Network, regarding the crisis in social assistance where there has been no cost of living increase in 2019 but there has been an increase of 7.6% in food costs (for today's meeting)
- 6.3 Craig Blondin, Mount Hamilton Youth Soccer Club, respecting Mount Hamilton Youth Soccer Club plan (for a future meeting)

## 7. CONSENT ITEMS

- 7.1 Deputy Fire Chief Appointment (HSC19005(b)) (City Wide)
- 7.2 2019 Ministry of Health Ambulance Service Review Findings (HSC20006) (City Wide)
- 7.3 Residential Care Facilities Subsidy Program (HSC19064(a)) (City Wide) (Outstanding Business List Item)
- 7.4 Housing and Homelessness Advisory Committee Minutes
  - 7.4.a October 1, 2019
  - 7.4.b January 7, 2020
- 7.5 Seniors Advisory Committee Minutes
  - 7.5.a August 2, 2019

7.5.b September 6, 2019

7.5.c October 4, 2019

7.5.d November 1, 2019

7.5.e December 6, 2019

## **8. PUBLIC HEARINGS / DELEGATIONS**

8.1 Dr. Sally Palmer, McMaster Community Poverty Initiative, respecting the decision of the Ontario government to give no cost-of-living raise to social assistance for 2019, and the escalation of food prices in 2019 (approved January 16, 2020)

8.2 Sheri Selway, Canadian Federation of University Women - Hamilton, respecting the crisis with social assistance rates, with a focus on how women and families are particularly affected (approved January 16, 2020)

## **9. STAFF PRESENTATIONS**

## **10. DISCUSSION ITEMS**

10.1 Menstrual Products Pilot (HSC20001) (City Wide) (Outstanding Business List Item)

10.2 Allocation of Funds to Continue the Emergency Home Repair Program (HSC20003) (City Wide)

\*10.3 School Board Labour Disruption (HSC20011) (City Wide)

## **11. MOTIONS**

11.1 Ministry of Education Community Based Capital Project (CBCP) Funding - Bernie Morelli EarlyON Child and Family Centre

## **12. NOTICES OF MOTION**

## **13. GENERAL INFORMATION / OTHER BUSINESS**

13.1 Amendments to the Outstanding Business List

13.1.a Items Considered Completed and to be Removed

13.1.a.a Residential Care Facilities Subsidy Program Review

Item on OBL: P

Addressed as Item 7.3 on today's agenda

13.1.a.b Menstrual Products Affordability Pilot Program

Item on OBL: N

Addressed as Item 10.1 on today's agenda

**14. PRIVATE AND CONFIDENTIAL**

14.1 Closed Session Minutes - January 16, 2020 (distributed under separate cover)

Pursuant to Section 8.1, Sub-sections (b) and (d) of the City's Procedural By-law 18-270; and, Section 239(2), Sub-sections (b) and (d) of the Ontario Municipal Act, 2001, as amended, as the subject matter pertains to personal matters about an identifiable individual, including City Employees; and labour relations or employee negotiations.

**15. ADJOURNMENT**



## **EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 20-001**

1:30 p.m.

Thursday, January 16, 2020

Council Chambers

Hamilton City Hall

71 Main Street West

**Present:** Councillors E. Pauls (Chair), T. Jackson, S. Merulla, N. Nann, and T. Whitehead

**Absent with Regrets:** Councillor B. Clark – City Business

### **THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:**

**1. Recommended Projects from Coming Together to End Homelessness: Call for Applications 2019 (HSC20004) (Item 9.1)**

**(Whitehead/Nann)**

- (a) That, the Coming Together to End Homelessness Call for Applications (CFA) recommended funding allocations, in the amount of \$7,576,159 (as outlined in Appendix “A” to Report HSC20004), be approved;
- (b) That the General Manager of Healthy and Safe Communities, or his designate, be authorized and directed to enter into and execute agreements according to the recommended funding allocations and any subsequent ancillary agreements required to give effect thereto in a form satisfactory to the City Solicitor; and,
- (c) That Good Shepherd Non-Profit HOMES – Low Barrier Housing for Women application be referred to the Expanding Housing and Support Services for Women and Transgender Community Sub-committee for further review and to seek external financial and operational partnerships.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Ward 3 Councillor Nrinde Nann

YES - Ward 4 Councillor Sam Merulla

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YES - Ward 6 Councillor Tom Jackson  
 YES - Chair - Ward 7 Councillor Esther Pauls  
 YES - Ward 14 Councillor Terry Whitehead  
 NOT PRESENT - Ward 9 Councillor Brad Clark

**2. Compliance Reporting for Long Term Care Homes (Macassa Lodge & Wentworth Lodge) (HSC20002) (City Wide) (Item 10.1)**

**(Jackson/Merulla)**

That Report HSC20002, respecting Compliance Reporting for Long Term Care Homes (Macassa Lodge & Wentworth Lodge), be received.

**CARRIED**

**3. Transfer from Reserve for Hamilton Veterans Committee (PED20031) (City Wide) (Item 10.2)**

**(Whitehead/Merulla)**

That \$15 K be transferred from the Volunteer Committee Reserve 112212 to the Hamilton Veterans Committee 55948-300324 to offset the cost of the 2019 City of Hamilton Remembrance Day ceremonies.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Chair - Ward 7 Councillor Esther Pauls  
 YES - Ward 14 Councillor Terry Whitehead  
 NOT PRESENT - Ward 9 Councillor Brad Clark

**4. Ontario Disability Support Program (Item 11.1)**

**(Jackson/Merulla)**

(a) That a letter be sent to the Ontario Minister of Children, Community and Social Services respecting the following:

- (i) Reversing budget cuts made and planned for the Ministry of Children, Community and Social Services;
- (ii) Maintaining the current Ontario Disability Support Program definition of disability;
- (iii) Increasing social assistance rates;
- (iv) Respecting the rights of people living with disability to participate in decisions affecting them by creating a meaningful process of co-reviewing and co-designing programs of social assistance and adjudication processes; and,

- (b) that copies of the letter be sent to the Association of Municipalities Ontario (AMO) and to the Mayors of other comparable-sized cities in Ontario.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Chair - Ward 7 Councillor Esther Pauls  
 YES - Ward 14 Councillor Terry Whitehead  
 NOT PRESENT - Ward 9 Councillor Brad Clark

**5. Hill Park Pickleball Courts Renovation (Item 11.2)**

**(Pauls/Whitehead)**

WHEREAS, Pickleball is one of the fastest growing sports among adults and seniors in North America;

WHEREAS, the City of Hamilton converted two tennis courts at the Hill Park Recreation Centre into Pickleball courts for a one-year trial in 2015;

WHEREAS, the sport of Pickleball continues to grow in popularity in the City of Hamilton;

WHEREAS, there is a need to renovate and convert the existing two tennis courts at Hill Park Recreation Centre into Pickleball courts; and,

WHEREAS, Pickleball Hamilton has raised \$25,000 for the court renovation project;

THEREFORE, BE IT RESOLVED:

- (a) That funding for the conversion and renovation of the existing two tennis courts into Pickleball courts at the Hill Park Recreation Centre (Project I.D. 4241909701) in the amount of \$ 200,000 be funded accordingly; \$175,000 from the Ward 7 Area rating Reserve account (#108057), and \$25,000 raised donation from Pickleball Hamilton be approved; and,
- (b) That the Mayor and City Clerk be authorized and directed to execute and required agreement(s) and ancillary documents, respecting the conversion and renovation of the existing two tennis courts into Pickleball courts at the Hill Park Recreation Centre, with such terms and conditions in a form satisfactory to the City Solicitor.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann

YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Chair - Ward 7 Councillor Esther Pauls  
 YES - Ward 14 Councillor Terry Whitehead  
 NOT PRESENT - Ward 9 Councillor Brad Clark

**6. Empowering Youth Leadership and Civic Engagement (Added Item 11.3)**

**(Nann/Merulla)**

WHEREAS, civic engagement and civic education are core components enabling young people to lead and act in an informed way;

WHEREAS, Model City Hall Hamilton is the first conference in Canada to offer high school students the opportunity to experience municipal politics at no cost;

WHEREAS, Model City Hall Hamilton is doing direct engagement of high school students in Ward 3; and,

WHEREAS, supporting excellence in youth-led initiatives is a practice of putting equity, diversity and inclusion in action;

THEREFORE, BE IT RESOLVED:

- (a) That \$1350 be funded to Model City Hall Hamilton's 2020 conference from the Ward 3 Cell Tower fund Account (3301609603); and,
- (b) That the Mayor and City Clerk be authorized and directed to execute any required agreement(s) and ancillary documents in relation to funding Model City Hall Hamilton's 2020 conference, with such terms and conditions in a form satisfactory to the City Solicitor.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Chair - Ward 7 Councillor Esther Pauls  
 YES - Ward 14 Councillor Terry Whitehead  
 NOT PRESENT - Ward 9 Councillor Brad Clark

**7. Ontario Works Funding Update (HSC20005) (City Wide)**

**(Whitehead/Merulla)**

That Report HSC20005, respecting Ontario Works Funding Update, be received and remain confidential.

**CARRIED**



**FOR INFORMATION:**

**(a) APPROVAL OF AGENDA (Item 2)**

The Committee Clerk advised of the following changes to the agenda:

**6. DELEGATION REQUESTS (Item 6)**

- 6.1 Dr. Sally Palmer has requested an amendment to her delegation request; she now represents the McMaster Community Poverty Initiative, rather than the Hamilton Social Work Action Committee (for a future meeting)
- 6.3 Carolyn Buck and John Sharp, Pickleball Hamilton, respecting a request for funding to re-purpose unused tennis courts to pickleball courts to be managed by Pickleball Hamilton (for today's meeting)
- 6.4 Sheri Selway, Canadian Federation of University Women - Hamilton, respecting the crisis with social assistance rates, with a focus on how women and families are particularly affected (for a future meeting)

**12. NOTICES OF MOTION (Item 12)**

- 12.1 Empowering Youth Leadership and Civic Engagement

**(Nann/Jackson)**

That the agenda for the January 16, 2020 Emergency and Community Services Committee meeting be approved, as amended.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

- YES - Ward 3 Councillor Nrinder Nann
- YES - Ward 4 Councillor Sam Merulla
- YES - Ward 6 Councillor Tom Jackson
- YES - Chair - Ward 7 Councillor Esther Pauls
- YES - Ward 14 Councillor Terry Whitehead
- NOT PRESENT - Ward 9 Councillor Brad Clark

**(b) DECLARATIONS OF INTEREST (Item 3)**

There were no declarations of interest.

**(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)**

**(i) December 6, 2019 (Item 4.1)**

**(Nann/Jackson)**

That the Minutes of the December 6, 2019 meeting of the Emergency and Community Services Committee be approved, as presented.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Chair – Ward 7 Councillor Esther Pauls  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 14 Councillor Terry Whitehead  
 NOT PRESENT - Ward 9 Councillor Brad Clark

**(d) DELEGATION REQUESTS (Item 6)**

**(Merulla/Jackson)**

That the following Delegation Requests, be approved:

- (i) Dr. Sally Palmer, McMaster Community Poverty Initiative, respecting the decision of the Ontario government to give no cost-of-living raise to social assistance for 2019, and the escalation of food prices in 2019 (for a future meeting) (Item 6.1)
- (ii) Elizabeth McGuire, Campaign for Adequate Welfare and Disability Benefits, respecting social assistance rates (for today's meeting) (Item 6.2)
- (iii) Carolyn Buck and John Sharp, Pickleball Hamilton, respecting a request for funding to re-purpose unused tennis courts to pickleball courts to be managed by Pickleball Hamilton (for today's meeting) (Added Item 6.3)
- (iv) Sheri Selway, Canadian Federation of University Women - Hamilton, respecting the crisis with social assistance rates, with a focus on how women and families are particularly affected (for a future meeting) (Added Item 6.4)

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Chair – Ward 7 Councillor Esther Pauls  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 14 Councillor Terry Whitehead  
 NOT PRESENT - Ward 9 Councillor Brad Clark

**(e) PUBLIC HEARINGS/DELEGATIONS (Item 8)**

**(Whitehead/Nann)**

That Item 11.1 respecting the Ontario Disability Support Program, be moved up on the agenda to be heard immediately after the Delegation from Elizabeth McGuire.

**Result: Motion CARRIED by a 2/3's vote of 5 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Chair – Ward 7 Councillor Esther Pauls  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 14 Councillor Terry Whitehead  
 NOT PRESENT - Ward 9 Councillor Brad Clark

**(i) Elizabeth McGuire, Campaign for Adequate Welfare and Disability Benefits, respecting social assistance rates and the Ontario Disability Program (Item 8.1)**

Elizabeth McGuire, Campaign for Adequate Welfare and Disability Benefits, addressed the Committee respecting social assistance rates and the Ontario Disability Support Program.

**(Whitehead/Nann)**

That the Delegation from Elizabeth McGuire, Campaign for Adequate Welfare and Disability Benefits, respecting social assistance rates and the Ontario Disability Support Program, be received.

**CARRIED**

For further disposition of this matter, refer to Item 4.

**(Whitehead/Merulla)**

That Item 11.2 respecting the Hill Park Pickleball Courts Renovation, be moved up on the agenda to be heard immediately after the Delegation from Carolyn Buck and John Sharp.

**Result: Motion CARRIED by a 2/3s vote of 5 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Chair – Ward 7 Councillor Esther Pauls  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 14 Councillor Terry Whitehead  
 NOT PRESENT - Ward 9 Councillor Brad Clark

- (ii) **Carolyn Buck and John Sharp, Pickleball Hamilton, respecting a request for funding to re-purpose unused tennis courts to pickleball courts to be managed by Pickleball Hamilton (Item 8.2)**

Carolyn Buck and John Sharp, Pickleball Hamilton, addressed the Committee respecting a request for funding to re-purpose unused tennis courts to pickleball courts to be managed by Pickleball Hamilton.

**(Jackson/Whitehead)**

That the delegation from Carolyn Buck and John Sharp, Pickleball Hamilton, respecting a request for funding to re-purpose unused tennis courts to pickleball courts to be managed by Pickleball Hamilton, be received.

**CARRIED**

For further disposition of this matter, refer to Item 5.

**(f) STAFF PRESENTATIONS**

- (i) **Recommended Projects from Coming Together to End Homelessness: Call for Applications 2019 (HSC20004) (Item 9.1)**

Edward John, Director, Housing Services, addressed the Committee respecting the Recommended Projects from Coming Together to End Homelessness: Call for Applications 2019.

**(Whitehead/Nann)**

That the presentation, respecting Recommended Projects from Coming Together to End Homelessness: Call for Applications 2019, be received.

**CARRIED**

A copy of the presentation is available on the City's website at [www.hamilton.ca](http://www.hamilton.ca) or through the Office of the City Clerk.

For further disposition of this matter, refer to Item 1.

**(g) NOTICES OF MOTION (Item 12)**

- (i) **Empowering Youth Leadership and Civic Engagement (Added Item 12.1)**

Councillor Nann introduced a Notice of Motion respecting Empowering Youth Leadership and Civic Engagement.

**(Nann/Merulla)**

That the Rules of Order be waived to allow for the introduction of a motion respecting Empowering Youth Leadership and Civic Engagement.

**Result: Motion CARRIED by a 2/3's vote of 5 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Chair – Ward 7 Councillor Esther Pauls  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 14 Councillor Terry Whitehead  
 NOT PRESENT - Ward 9 Councillor Brad Clark

For further disposition of this matter, refer to Item 6.

**(h) GENERAL INFORMATION/OTHER BUSINESS (Item 13)**

**(i) Amendments to the Outstanding Business List (Item 13.1)**

**(Nann/Jackson)**

That the following amendments to the Emergency and Community Services Outstanding Business List, be approved:

**(a) Items Considered Completed and to be Removed**

- (i) Ministry Inspection Report**  
 Item on OBL: O  
 Addressed as Item 10.1 on today's agenda

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Chair - Ward 7 Councillor Esther Pauls  
 NOT PRESENT - Ward 14 Councillor Terry Whitehead  
 NOT PRESENT - Ward 9 Councillor Brad Clark

**(i) PRIVATE AND CONFIDENTIAL (Item 14)**

**(Merulla/Jackson)**

That Emergency and Community Services Committee move into Closed Session respecting Item 14.1, pursuant to Section 8.1, Sub-section (b) and (d) of the City's Procedural By-law 18-270, and Section 239(2), Sub-section (b) and (d) of the Ontario Municipal Act, 2001, as amended, as the subject matter pertains to personal matters about an identifiable individual, including City employees, and labour relations or employee negotiations.

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 YES - Ward 4 Councillor Sam Merulla

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YES - Ward 6 Councillor Tom Jackson  
YES - Chair - Ward 7 Councillor Esther Pauls  
NOT PRESENT - Ward 14 Councillor Terry Whitehead  
NOT PRESENT - Ward 9 Councillor Brad Clark

**(i) Ontario Works Funding Update (HSC20005) (City Wide)**

For disposition of this matter, refer to Item 7.

**(j) ADJOURNMENT (Item 15)**

**(Whitehead/Nann)**

That there being no further business, the Emergency and Community Services Committee be adjourned at 3:20 p.m.

**CARRIED**

Respectfully submitted,

Councillor E. Pauls  
Chair, Emergency and Community Services  
Committee

Tamara Bates  
Legislative Coordinator  
Office of the City Clerk

**Ministry of Children,  
Community and Social  
Services**

**Ministère des Services à  
l'enfance et des Services  
sociaux et communautaires**

Minister's Office

Bureau du Ministre

438 University Avenue  
7<sup>th</sup> Floor  
Toronto, Ontario  
M7A 1N3

438, avenue University  
7<sup>e</sup> étage  
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Tel.: (416) 325-5225

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127-2020-968

January 30, 2020

Dear Municipal Partner:

First, I want to take the opportunity to wish you a Happy New Year.

Further to the letter I sent you on December 16, 2019, I am pleased to notify you that our survey to inform the development of Ontario's next Poverty Reduction Strategy is now live on [Ontario.ca/povertysurvey](https://Ontario.ca/povertysurvey) and will be available online until March 30, 2020.

Our government believes that the people of Ontario are the province's greatest asset and when the people of Ontario succeed, our economy and province succeed. It is our shared responsibility to create the best conditions for people to reach their potential. We need and we want to listen to municipalities, Indigenous partners, members of the community, service providers, employers, and local partners to find new and innovative ways to support people during challenging times and create the conditions that will help them build a better life.

To support the development of our new Poverty Reduction Strategy, we are asking residents of Ontario to take 30 minutes and answer our survey as we seek new ideas on how we can:

- Encourage job creation and connect people to employment
- Provide people with the right supports and services
- Lower the cost of living and make life more affordable.

As part of a new strategy, we will set a target for poverty reduction and identify indicators to measure progress to ensure we are achieving results.

The survey can be accessed at [Ontario.ca/povertysurvey](https://Ontario.ca/povertysurvey). Please feel free to share the survey link with your community members and colleagues.

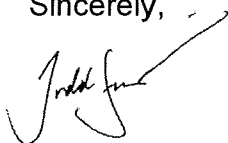
.../cont'd

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In addition, we are also welcoming written submissions that can be sent by e-mail to [prso@ontario.ca](mailto:prso@ontario.ca) or by mail to Poverty Reduction Strategy, 3rd Floor, 315 Front Street West, Toronto ON, M7A 0B8. If there are any questions on how any personal information such as names and addresses that are included with a submission will be used, please contact: Manager, Strategic Policy Unit, MCCSS by e-mail at [prso@ontario.ca](mailto:prso@ontario.ca) or by telephone at (647) 308-9963.

I encourage you to share information about this consultation, including the survey link, with service providers, Indigenous partners and businesses in your community. I look forward to receiving input from Ontario residents as we work together to make a difference in reducing poverty in the province.

Sincerely,

A handwritten signature in black ink, appearing to read "Todd Smith", with a long, sweeping flourish extending to the right.

Todd Smith  
Minister



**Ministère des Services à  
l'enfance et des Services  
sociaux et  
communautaires**

Bureau du Ministre

438, avenue University  
7<sup>e</sup> étage  
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**Ministry of Children,  
Community and Social  
Services**

Minister's Office

438 University Avenue  
7<sup>th</sup> Floor  
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Tel. : (416) 325-5225

Fax: (416) 325-5240



127-2020-968

30 janvier 2020

Madame,

Monsieur,

D'abord, je veux profiter de l'occasion pour vous souhaiter une bonne année.

À la suite à la lettre que je vous ai envoyée le 16 décembre 2019, j'ai le plaisir de vous informer que notre sondage visant à contribuer à l'élaboration de la prochaine Stratégie ontarienne de réduction de la pauvreté est maintenant en ligne à l'adresse [Ontario.ca/sondagepauvreté](http://Ontario.ca/sondagepauvreté) et sera disponible en ligne jusqu'au 30 mars 2020.

Notre gouvernement croit que la population de l'Ontario est le plus grand atout de la province et que si elle réussit, notre économie et notre province réussissent. Nous avons la responsabilité commune de créer les meilleures conditions pour que les gens puissent réaliser leur potentiel. Nous devons et voulons écouter les municipalités, les partenaires autochtones, les membres de la communauté, les fournisseurs de services, les employeurs et les partenaires locaux pour trouver des moyens nouveaux et novateurs de soutenir les gens pendant les périodes difficiles et de créer les conditions qui les aideront à se bâtir une vie meilleure.

Pour appuyer l'élaboration de notre nouvelle Stratégie de réduction de la pauvreté, nous demandons aux résidents de l'Ontario de prendre 30 minutes pour répondre à notre sondage puisque nous cherchons des idées novatrices sur la façon :

- de favoriser la création d'emplois et de mettre les gens en contact avec l'emploi;
- d'offrir aux gens le soutien et les services appropriés;
- d'abaisser le coût de la vie et de rendre la vie plus abordable.

.../suite

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Dans le cadre de la nouvelle stratégie, nous fixerons une cible pour réduire la pauvreté et définirons des indicateurs pour mesurer les progrès afin de nous assurer que nous obtenons des résultats.

Le sondage est disponible à l'adresse [Ontario.ca/sondagepauvreté](http://Ontario.ca/sondagepauvreté). N'hésitez pas à partager le lien du sondage avec les membres de votre communauté et vos collègues.

De plus, il est aussi possible de transmettre des observations écrites par courriel à [prso@ontario.ca](mailto:prso@ontario.ca) ou par la poste à Stratégie de réduction de la pauvreté, 3<sup>e</sup> étage, 315, rue Front Ouest, Toronto, Ontario, M7A 0B8. Si vous avez des questions sur l'utilisation des renseignements personnels, tels que les noms et adresses, qui accompagnent les observations, veuillez communiquer avec nous : Gestionnaire, Unité des politiques stratégiques, MDESC, par courriel à [prso@ontario.ca](mailto:prso@ontario.ca) ou par téléphone au (647) 308-9963.

Je vous invite à transmettre l'information sur cette consultation, y compris le lien du sondage, aux fournisseurs de services, aux partenaires autochtones et aux entreprises de votre communauté. Je suis impatient de recevoir les commentaires des résidents de l'Ontario alors que nous travaillons ensemble pour faire une différence en vue de réduire la pauvreté dans la province.

Cordialement,



Todd Smith  
Ministre

5.2.a



**Ministry of Labour, Training  
and Skills Development**

**Ministère du Travail, de la  
Formation et du Développement  
des compétences**

Program Delivery Support Branch

Direction du soutien à la prestation de  
programmes

Employment and Training Division

Division de l'emploi et de la formation

33 Bloor Street East,  
2<sup>nd</sup> Floor  
Toronto ON M7A 2S3

33 rue Bloor Est,  
2<sup>e</sup> étage  
Toronto ON M7A 2S3

## Memorandum

**To:** Grace Mater  
Program Manager  
City of Hamilton

**From:** David Cronin  
Director, Program Delivery Support Branch  
Ministry of Labour, Training and Skills Development

**Date:** February 13, 2020

**Subject:** Call for Proposal for Service System Managers, Employment  
Services Transformation, Tender #11855

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Dear Grace,

Thank you for your Call for Proposal submission. This letter is to inform you, in advance of a public announcement, that the ministry has completed the competitive process for selecting service system managers in the three prototype regions of Hamilton-Niagara Peninsula, Muskoka-Kawarthas, and Peel.

We regret to inform you that the ministry has accepted the proposal of another organization. Selected service system managers for the three catchment areas will be announced imminently on the [Employment Ontario Partners' Gateway](#) and the [Ontario Tenders Portal](#).

The decision regarding your submission is limited to the prototype phase of this transformation. As such, it does not preclude your organization from participating in any subsequent province-wide selection process for service system managers, should your organization meet

qualification requirements defined at that time. This new employment services delivery model will be gradually applied across the province over the next few years.

If you would like feedback on your submission, you may request a meeting with the ministry. To schedule a debriefing, please reply to [estransformation@ontario.ca](mailto:estransformation@ontario.ca) by March 16, 2020.

Thank you for your participation in this step of the government's efforts to modernize Ontario's employment and training system.

Sincerely,

***Original signed by***

David Cronin  
Program Delivery Service Branch  
Employment and Training Division



**Ministry of Children,  
Community and Social  
Services**

Assistant Deputy Minister  
Social Assistance Programs  
Division

315 Front St. W, 3<sup>rd</sup> Floor  
Toronto ON M7A 0B8

**Ministère des Services à  
l'enfance et des Services  
sociaux et communautaires**

Sous-ministre adjoint  
Division des programmes d'aide  
sociale

315, rue Front Ouest, 3<sup>e</sup> étage  
Toronto ON M7A 0B8

February 14, 2020

**MEMORANDUM TO:** Municipalities in the EST Prototype Communities

**FROM:** Susan Erwin  
Assistant Deputy Minister  
Social Assistance Programs Division

**RE:** **Employment Services Transformation: Transition  
Planning for Prototype Regions**

---

As you are by now aware, the Ministry of Labour, Training and Skills Development has concluded its competitive process to select service system managers (SSM) for three previously identified catchment areas, where the prototype for the new employment services model will begin.

While the SSM will plan and deliver services that meet the needs of local economies and will receive funding based on achieving results, your organization will continue to be a key partner in the delivery of Ontario Works. In addition, your organization will have the opportunity to negotiate with the SSM to deliver employment services within the catchment area, should you choose to do so.

We look forward to entering the next step of the transformation process with you, which will focus on detailed transition planning towards the implementation of the prototype on October 1, 2020. Lessons learned from the prototype period will help to inform an approach to continuing this transformation across the province gradually.

We can appreciate that you have many questions regarding implications for ongoing delivery and funding of the Ontario Works program in the context of the transformation. We would like to set up a call in the next few days to begin the transition planning process, starting with understanding your key concerns and priorities and identifying next steps together. Staff from the ministry will be in touch to arrange a time that is convenient for you.

The ministry recognizes that transition planning needs will vary by municipality and will be informed both by your current service delivery structures and decisions by the SSM. We will continue to engage with you throughout the winter, as implementation of the employment service prototypes proceeds, to identify the implications of transition. Municipalities will be expected to undertake all reasonable efforts to manage transition costs internally, however the ministry remains open to discussing potential solutions as needs are better understood.

We recognize the importance of collaboration with you as key partners in the success of the employment services transformation prototypes and we are committed to working closely with you to address your questions and concerns throughout the transition process.

Thank you for your continued work on behalf of social assistance clients. Ontario Works clients will continue to depend on your expertise to help them succeed as we transition into this new model.

Sincerely,

Susan Erwin  
Assistant Deputy Minister  
Social Assistance Programs Division  
Ministry of Children, Community and Social Services

**Cc:** Jill Vienneau, Assistant Deputy Minister, Strategic Policy Division, Ministry of Children, Community and Social Services.

David Carter-Whitney, Assistant Deputy Minister Employment and Training Division, Ministry of Labour, Training and Skills Development

Erin McGinn Assistant Deputy Minister, Workforce Policy and Innovation Division, Ministry of Labour, Training and Skills Development



**Rosedale Postal Outlet**  
1900 King Street East  
P.O. Box 69036  
Hamilton, ON  
L8K 1W0

[nwc@nativewomenscentre.com](mailto:nwc@nativewomenscentre.com)

Tel: (905) 664-1114  
Fax: (905) 664-1101

Toll Free:  
1-888-308-6559

February 20, 2020

## **NWC ANNOUNCEMENT**

### **RE: Mountainview Emergency Shelter Operations**

The Board of Directors of the Hamilton-Wentworth Chapter of Native Women (o/a Native Women's Centre) after a great deal of thought and consideration has made a strategic decision to streamline programs and services to align more within our mission and vision. This was a very difficult decision to come to, we (Native Women's Centre) strive to focus not only on the healing and well-being of our community but also, on honouring one's individual life journey. As a result, we (Native Women's Centre) will cease the operation of Mountainview emergency women's shelter, effective June 30, 2020.

Mountainview provides 15 emergency shelter beds for single homeless women experiencing crisis. We (Native Women's Centre) will continue working closely with our dedicated homeless-serving agency partners to engage with individuals experiencing homelessness. There will be no impact to operations of Mountainview leading up to the June 30, 2020 closure date.

It is important to note, this closure does not affect the operations and/or other programs and services delivered by the Native Women's Centre Violence Against Women Shelter or Honouring the Circle Transitional Housing Program.

Our goal is to ensure that there is no gap in services or for the women who are using the 15 emergency shelter beds during this transition. This decision will help Native Women's Centre better honour our original mandate and responsibility to the community and providing us the opportunity to make the greatest impact for the individuals and community we work so passionately to serve.

We have notified the City of Hamilton of this decision; they will work with existing community partners to develop temporary, interim programming to continue operation of the 15 shelter beds and ensure there is no gap in services.

For any questions or concerns, please contact Linda Sandy, Executive Director at [ed@nativewomenscentre.com](mailto:ed@nativewomenscentre.com).

Thank you for your continued support.

Respectfully,

*Janice Lewis-Deeley*  
Janice Lewis-Deeley  
NWC Board President



## 6.1

### Form: Request to Speak to Committee of Council

Submitted on Tuesday, January 14, 2020 - 8:04 pm

==Committee Requested==

**Committee:** Emergency and Community Services Committee  
(Previously Healthy & Safe Communities)

==Requestor Information==

**Name of Individual:** Elizabeth McGuire

**Name of Organization:** Campaign for Adequate Welfare and  
Disability Benefits

**Contact Number:**

**Email Address:** [hamilton.cawdb@gmail.com](mailto:hamilton.cawdb@gmail.com)

**Mailing Address:**

**Reason(s) for delegation request:** to address how the low  
rates of social assistance do not enable a healthy diet.

**Will you be requesting funds from the City?** No

**Will you be submitting a formal presentation?** No

## 6.2

### Form: Request to Speak to Committee of Council

Submitted on Thursday, January 16, 2020 - 7:53 am

==Committee Requested==

**Committee:** Emergency and Community Services Committee  
(Previously Healthy & Safe Communities)

==Requestor Information==

**Name of Individual:** Susan Morgante

**Name of Organization:** Hamilton Social Work Action  
Committee

**Contact Number:**

**Email Address:**

**Mailing Address:**  
Puslinch, Ont

**Reason(s) for delegation request:** To discuss the crisis in social assistance where there has been no cost of living increase in 2019 but there has been an increase of 7.6 percent in food costs.

**Will you be requesting funds from the City?** No

**Will you be submitting a formal presentation?** Yes

## 6.3

### Form: Request to Speak to Committee of Council

Submitted on Monday, January 20, 2020 - 10:51am

==Committee Requested==

**Committee:** Emergency and Community Services Committee  
(Previously Healthy & Safe Communities)

==Requestor Information==

**Name of Individual:** Craig Blondin

**Name of Organization:** Mount Hamilton Youth Soccer Club

**Contact Number:**

**Email Address:**

**Mailing Address:** 9 Dallas Ave, Hamilton, ON L8V 2E2,  
Canada

**Reason(s) for delegation request:**

- 1) Review of MHYSC plan
- 2) Gain feedback and insite
- 3) Ensure our plan meets the need of the community

**Will you be requesting funds from the City? Yes**

**Will you be submitting a formal presentation? Yes**



Hamilton

**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
**Hamilton Fire Department**

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	February 20, 2020
<b>SUBJECT/REPORT NO:</b>	Deputy Fire Chief Appointment (HSC19005(b)) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Helen Klumpp (905) 546-2424 Ext. 3508
<b>SUBMITTED BY:</b>	David Cunliffe Chief, Hamilton Fire Department Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

**RECOMMENDATION(S)**

That the By-law to Appoint a Deputy Fire Chief, attached as Appendix "A" to Report HSC19005(b), which has been prepared in a form satisfactory to the City Solicitor, be passed.

**EXECUTIVE SUMMARY**

Assistant Deputy Fire Chief Mark Hodge was selected to fill the vacancy due to the retirement of Deputy Fire Chief John Verbeek. The By-law attached as Appendix "A" to this Report formally appoints Mark Hodge as Deputy Fire Chief pursuant to By-law No. 19-034 'To Establish, Maintain and Operate Hamilton Fire Department', effective February 24, 2020.

**Alternatives for Consideration – Not Applicable****FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

Financial: N/A

Staffing: Recruitment to fill the vacancy of Assistant Deputy Fire Chief will commence immediately.

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**SUBJECT: Deputy Fire Chief Appointment (HSC19005(b)) (City Wide) - Page 2 of 3**

Legal: The draft by-law attached as Appendix "A" to this Report has been prepared in a form satisfactory to the City Solicitor.

**HISTORICAL BACKGROUND**

All municipalities in Ontario are legislated by the Province's *Fire Protection and Prevention Act* (FPPA), 1997 to establish a program in the municipality to include public education with respect to fire safety and certain components of fire prevention and provide fire protection services. Typically, this requirement is accomplished through the establishment of a fire department. Where a fire department is established, the Council of the municipality must appoint a Fire Chief for the fire department who is ultimately responsible to Council for the delivery of fire protection services.

The ability for the Fire Chief to delegate authority to others is outlined in section 6 of the *Fire Protection and Prevention Act*. In the absence of the Fire Chief, a Deputy Fire Chief is designated to act in his/her capacity and is delegated the authorities of the Fire Chief. City of Hamilton By-law No. 19-034 states that a Deputy Fire Chief may act in the capacity of the Fire Chief and that Council appoints the Deputy Fire Chiefs.

For the City of Hamilton, the fire co-ordinator assigned by the Fire Marshal through the Province of Ontario Mutual Aid Plan is the Fire Chief and the alternate fire co-ordinators are the Deputy Fire Chiefs. As such, in appointing the Fire Chief and the Deputy Fire Chiefs, the By-law recognizes that these appointees will be the fire co-ordinator, and alternate fire co-ordinators for the City of Hamilton. They will be authorized to carry out the duties of the fire-coordinator as outlined in the *Fire Protection and Prevention Act*.

Further, they shall fulfil the duties and responsibilities of the fire co-ordinator as outlined in the Province of Ontario Mutual Aid Plan including to:

- Develop, review, and maintain the mutual aid plan;
- Submit an annually updated mutual aid plan to the Office of the Fire Marshal;
- Coordinate and monitor mutual aid plan activations;
- Consider requests and recommend the deployment of provincial and regional assets; and
- Attend annual fire co-ordinator meetings.

**POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

By-law No. 19-034 'To Establish, Maintain and Operate Hamilton Fire Department' states that the Fire Chief and Deputy Fire Chiefs are to be appointed by Council.

**RELEVANT CONSULTATION**

Legal Services was consulted in the preparation of the draft By-law.

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**SUBJECT: Deputy Fire Chief Appointment (HSC19005(b)) (City Wide) - Page 3 of 3**

**ANALYSIS AND RATIONALE FOR RECOMMENDATION(S)**

Adoption of the recommendations will ensure compliance with the *Fire Protection and Prevention Act* as administered by the Office of the Fire Marshall.

**ALTERNATIVES FOR CONSIDERATION**

None

**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

**Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**Our People and Performance**

Hamiltonians have a high level of trust and confidence in their City government.

**APPENDICES AND SCHEDULES ATTACHED**

Appendix “A” to Report HSC19005(b): Draft By-law to Appoint a Deputy Fire Chief

Appendix "A" to Report HSC19005(b)

Page 1 of 1

Authority: Item ,  
Report  
CM:  
Ward: City Wide

Bill No.

CITY OF HAMILTON

BY-LAW NO.

To Appoint a Deputy Fire Chief

**WHEREAS** John Verbeek, Deputy Fire Chief, retired effective February 22,2020;

**AND WHEREAS** Council wishes to appoint another person to this vacant Deputy Fire Chief position pursuant to By-law No. 19-034 'To Establish, Maintain and Operate Hamilton Fire Department';

**NOW THEREFORE** the Council of the City of Hamilton enacts as follows:

1. Mark Hodge is appointed as Deputy Fire Chief until such time as that appointment is terminated or a successor is appointed.
2. This By-law and this appointment come into force as of February 24, 2020.

**PASSED** this \_\_\_\_\_ , \_\_\_\_\_

---

F. Eisenberger  
Mayor


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A. Holland  
City Clerk



Hamilton

## INFORMATION REPORT

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	February 20, 2020
<b>SUBJECT/REPORT NO:</b>	2019 Ministry of Health Ambulance Service Review Findings (HSC20006) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Michael Sanderson (905) 546-2424 Ext. 7741
<b>SUBMITTED BY:</b>	Paul Johnson General Manager Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

### COUNCIL DIRECTION

Not Applicable

### INFORMATION

In accordance with the *Ambulance Act*, the City of Hamilton is required to undergo periodic certification by the Ministry of Health (MOH). This certification is intended to ensure the operation of its ambulance service meets all regulatory requirements and applicable standards. A certification review has been successfully completed every three years since 2001.

An 11 person review team from the MOH conducted the most recent mandatory scheduled periodic review of the operations of the Hamilton Paramedic Service on May 22 - 23, 2019.

On May 23, 2019, the senior members of the Ambulance Service Review Team conducted an "exit interview" with the Hamilton Paramedic Service Chief and senior members of the Hamilton Paramedic Service management team. The meeting was positive, and the review team provided a general overview of the service review findings.

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**SUBJECT: 2019 Ministry of Health Ambulance Service Review Findings  
(HSC20006) (City Wide) - Page 2 of 3**

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On August 7, 2019, the City of Hamilton received the draft "Ambulance Service Review Executive Summary Report" containing a detailed description of the service review observations. Of significant note we were pleased with the inclusion in the report of the observation that "Patient care observed during ride-outs was described as professional, courteous, and compassionate". Accompanying correspondence from the Acting Manager, Inspections and Certification provided the following introduction:

"Congratulations on successfully meeting the legislated requirements for certification as a land ambulance operator in the Province of Ontario."

The MOH advised that "opportunities for improvement" have been identified in the report as "observations" and requested a response to the report within 30 days. A detailed written response to all observations was submitted on September 5, 2019.

The draft report included 12 observations, with four of these being commendations and the remaining minor in nature. There were no critical observations or findings of deficiency.

The renewed "Land Ambulance Operation Certificate", dated October 7, 2019 was received on October 29.

As a routine part of the normal follow up process, a MOH Inspector performed a follow up visit on October 24, 2019, to confirm any necessary steps in follow up to the draft report had been appropriately followed through on by the Hamilton Paramedic Service.

The Final Report from the MOH, attached as Appendix "A" to Report HSC20006, was received on January 14, 2019, confirming again that the Hamilton Paramedic Service met the certification criteria and the legislated requirements.

One observation continues to be a challenge in that the MOH Inspector determined our immunization records were not wholly in compliance with the required standards. *Ontario Regulation 257/00, Section 6(1)(h)* requires that persons employed as a paramedic:

*"hold a valid certificate signed by a physician that states that the person is immunized against diseases listed in Table 1 to the document entitled "Ambulance Service Communicable Disease Standards", published by the Ministry, as that document may be amended from time to time, or that such immunization is contra-indicated"*

While confirmation of all required immunizations for each employee were found to be on file, many are signed by a physician delegate such as a Registered Nurse acting on behalf of a physician rather than the physician themselves. We will continue work to

**SUBJECT: 2019 Ministry of Health Ambulance Service Review Findings  
(HSC20006) (City Wide) - Page 3 of 3**

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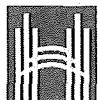
remediate this technical deficiency and anticipate it will be resolved prior to the next periodic review.

It is expected that the Hamilton Paramedic Service will next undergo the certification process in the spring of 2022.

Managers, supervisors, paramedics and support staff of the Hamilton Paramedic Service deserve significant recognition for their excellent performance through the review process and in follow up and remedy of any observations noted in the process.


**APPENDICES AND SCHEDULES ATTACHED**

Appendix "A" to Report HSC20006: Ambulance Service Review Final Report –  
Hamilton Paramedic Service, October 24, 2019



Hamilton

## INFORMATION REPORT

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	February 20, 2020
<b>SUBJECT/REPORT NO:</b>	Residential Care Facilities Subsidy Program (HSC19064(a)) (City Wide) <b>(Outstanding Business List Item)</b>
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Rob Mastroianni (905) 546-2424 Ext. 8035
<b>SUBMITTED BY:</b>	Edward John Director, Housing Services Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

### COUNCIL DIRECTION

At its meeting of December 6, 2019, the Emergency and Community Services Committee approved the following:

- (a) Staff were directed to report back to the Emergency and Community Services Committee within 60 days on the development of a policy, protocol or by-law that would protect residents in Residential Care Facilities from any form of retribution for reporting a health or safety concern to the City; and,
- (b) Staff are to consider and report back to the Emergency and Community Services Committee on a formal policy to create a Residential Care Facilities advocates office.

### INFORMATION

The Residential Care Facilities (RCF) Subsidy Program is administered by the City of Hamilton and subsidizes the cost of accommodation, meals, supervision and assistance with activities of daily living for an average of 780 residents living in 53 RCFs.

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**SUBJECT: Residential Care Facilities Subsidy Program (HSC19064(a)) (City Wide)**  
**- Page 2 of 3**

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Residents include people with mental health issues, developmental disabilities, acquired brain injuries, histories of homelessness and senior adults. As a form of housing with supports, RCFs are an important part of Hamilton's housing continuum and provide an option for people who may require supports along with permanent housing. There are approximately 90 RCFs licensed to operate through the City's Licensing and By-Law Services Division, with inspections completed by Public Health Services and the Hamilton Fire Department, however only 53 of these homes are contracted for subsidy through the Housing Services Division.

All RCFs within the City of Hamilton must adhere to the requirements of Business Licensing By-law 07-170, Residential Care Facility (Schedule 20). This By-law includes, but is not limited to, the operator's requirements for licenses, care and maintenance of the physical building, and care of the residents.

Licensing and By-law Services Division, as part of its monitoring and oversight of the program, operates a City of Hamilton phone line which allows the reporting of concerns regarding operations and care. It is included in Schedule 20, as indicated below:

Section 12(i)(iv) a notice stating the operator is licensed by the City of Hamilton and that a complaint about the operation of the facility may be made by telephoning the City of Hamilton at 905-546-2063.

Callers to this line can confidentially report concerns and complaints such as:

- Supervision of residents;
- Quality of resident care in the home; and,
- Building structure and maintenance.

Such complaints are triaged by By-law Services and appropriate action is taken, including consultation and referral to other Departments and program areas. As callers can report issues confidentially, the complaint line ensures the callers safety and anonymity.

Staff were also asked to consider and report back on the development of an RCF Advocates office. Consultation was completed with other Municipalities that operate a similar Housing with Supports (RCF) model in their community to learn of similar programs and best practices that exist. Currently, an Advocates office does not appear to exist in these communities.

To fully assess the potential roles and responsibilities of an advocates office, as well as the overall feasibility of such, in depth review, consultation, and development plans must be completed. At its recent meeting of January 13, 2020, the Board of Health approved Report BOH20005 which called for a review of Business Licensing By-law 07-

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**SUBJECT: Residential Care Facilities Subsidy Program (HSC19064(a)) (City Wide)**  
**- Page 3 of 3**

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170, Residential Care Facility (Schedule 20). The potential of creating the advocates role will be considered through these review processes.

**APPENDICES AND SCHEDULES ATTACHED**

None



Hamilton

**Housing and Homelessness Advisory Committee  
Minutes**

**6pm**

**Tuesday October 1st, 2019**

**Various locations**

**71 Main Street West, Hamilton**

James O'Brien, Senior Project Manager Housing & Homelessness  
905-546-2424 x 3728

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**Present:** Lance Dingman, Julia Verbitsky, Tom Mobley, Alexandra Djagba Oli, Tony Manganiello, Violetta Nikolskaya, Rhonda Mayer, Mary-Ellen Crechiola

**Absent with Regrets:** Sandy Leyland, Eileen Campbell, Morgan Stanek, Cllr Collins, Cllr Nann, Cllr Wilson, Michael Power, Michael Slusarenko, Leisha Dawson, Shaun Jamieson

**Absent:**

---

**FOR THE INFORMATION OF COMMITTEE:**

**1. CHANGES TO THE AGENDA**  
No changes the agenda

**(Mobley /Dingman)**

**CARRIED**

**2. Approval of Minutes**  
**2.1 September 3rd, 2019**

**Approved as amended**  
**(Manganiello / Nikolskaya)**

**3. DECLARATIONS OF INTEREST**

**4. Presentations****5. Discussion Items****6. Other Business**

The Housing and Homelessness Advisory Committee toured various affordable and social housing locations in the City to view the diversity of tenure and form while building a great understanding of the system.

**7. Motions****8. Notice of Motions****9. New Business General Information / Business****10. ADJOURNMENT**

That, there being no further business, the Housing & Homelessness Advisory Committee adjourn at 7:55  
(Mobley / Mayer) **CARRIED**

Next meeting, November 5th, 2019  
City Hall – Room 264 – 2<sup>nd</sup> Floor

Respectfully submitted,  
Julia Verbitsky  
Chair, Housing and  
Homelessness Advisory  
Committee

James O'Brien  
Senior Project Manager  
Housing Services Division



Hamilton

**Housing and Homelessness Advisory Committee  
Minutes**

**6pm**

**Tuesday January 7, 2020**

**71 Main Street West, Hamilton**

James O'Brien, Senior Project Manager Housing & Homelessness  
905-546-2424 x 3728

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**Present:** Tom Mobley, Alexandra Djagba Oli, Tony Manganiello, Violetta Nikolskaya, Rhonda Mayer, Mary-Ellen Crechiola, Michael Slusarenko, Michael Power, Morgan Stanek, Sandy Leyland, Shaun Jamieson, Lance Dingman

**Absent with Regrets:** Cllr Collins, Cllr Nann, Cllr Wilson, Julia Verbitsky, Leisha Dawson

**Absent:**

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**FOR THE INFORMATION OF COMMITTEE:**

**1. CHANGES TO THE AGENDA**

No changes the agenda

(Mobley / Dingman)

**CARRIED**

**2. Declarations of Interest**

**None**

**3. Approval of Minutes**

3.1 November 5<sup>th</sup>, 2019



Approved as amended  
(Leyland / Mobley)

**CARRIED**

#### **4. Presentations**

#### **5. Discussion Items**

##### **5.1 Canadian Alliance to End Homelessness Conference information sharing**

- Sessions highlighting the opioid crisis were very informative and relevant
- Key message was the importance of housing with supports
- Group discussions took place with survivors of homelessness
- Key note speakers are available online, key topics were; barriers with classifying homeless as cause of death, so underreporting of true cost of homelessness, innovative housing projects and funding models.
- Additional materials to be shared by those who attended the conference with the committee
- Next conference Toronto 2020

##### **5.2 National Housing Day 2019 report**

- 2019 event focused on the good work being done on the front lines by those serving people experiencing homelessness or living in affordable housing.
- Over 200 people attended the event.
- Panel discussion celebrated stories of success.
- There was some concern about good news themes of the event could overshadow the challenges still being experienced by many.
- New format received positive feedback.

##### **5.3 Emerging Housing Trends/Issues for 2020**

- Evictions under N-5's and how this impacts new provincial regulations
- Some landlords feel pressured to become social workers, and this is causing fatigue among landlords in supportive housing
- How tiny homes, and secondary suites can create affordable housing supply
- An increase in volume with the number of people being discharged from institutions to homelessness
- Discussion around renovictions and how often they are occurring
- Pro's and con's of rent control were discussed by the group

##### **5.4 2020 topics for HHAC**

- Secondary Suites policies
- Changing Provincial Regulations around social housing
- Presentation from the Hospital Shelter working group

**Housing and Homelessness Advisory Committee  
Minutes**

**November 5, 2019  
Page 3 of 3**

- Bed bug assistance program
- Supply side policies to create more affordable housing
- Hamilton Immigration Partnership Council presentation and overview of environmental scan

**5.5 HHAC Working Group (tabled)**

**6. Motions**

**7. Notice of Motions**

**8. New Business General Information / Business**

8.1 Correspondence from Dina Honig, Hamilton Immigration Partnership Council (HIPC), respecting a request for study/research ideas for HIPC's Research and Evaluation Committee be received

Received  
( Djagba Oli /Mayer)

Committee recommends inviting HIPC to present at the HHAC.

**9. ADJOURNMENT**

That, there being no further business, the Housing & Homelessness Advisory Committee adjourn at 8:00  
(Leyland / Power)

**CARRIED**

Next meeting, Feb 4th, 2020  
City Hall – Room 264 – 2<sup>nd</sup> Floor

Respectfully submitted,  
Violetta Nikolskaya  
Vice -Chair, Housing and  
Homelessness Advisory  
Committee

James O'Brien  
Senior Project Manager  
Housing Services Division



Hamilton

**Minutes**  
**Seniors Advisory Committee**  
**Friday, August 2, 2019**  
**10:00am – 12:00pm**  
**Rooms 192/193, City Hall, 71 Main Street West**

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**In Attendance:** Doug Stone, Penelope Petrie, Carolann Fernandes, Ann Elliott, Kamal Jain, Maureen McKeating, Vince Mercuri, Noor Nizam, Sarah Shallwani, Marian Toth, Sheryl Boblin, Aref Alshaikhahmed, Dahlia Petgrave, Jim McColl, David Broom.

**Absent with Regrets:** Jeanne Mayo, Barry Spinner, John Kennard, Marjorie Wahlman.

**Also in Attendance:**

Jessica Bowen, Diversity and Inclusion Office  
Dr. Ninh Tran, Public Health  
Jen Vickers-Manzin, Public Health

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**Welcome and Introductions**

P.Petrie welcomed everyone to the SAC committee.

**1. Changes to the Agenda**

Addition of items:

4.1 Ontario Health Coalition (C. Fernandes)

(K. Jain/A.Elliott)

That the agenda of August 2, 2019 be approved as amended.

## **2. Approval of Minutes July 6, 2019**

(C. Fernandes/S.Shallwani)

That the minutes of July 6, 2019 be accepted as presented.

## **3. Presentations**

### **3.1 Ninh Tran and Jen Vickers-Manzin, Public Health, Ontario Senior's Dental Care Program in Hamilton**

N. Tran provided the Committee with an overview of the Seniors Dental Care Program, the information that Public Health has with respect program and the strategy to allocate those funds. The intention of sharing this information is to consult with the Committee to gather their feedback on the program and its implementation.

The Committee identified several items that should remain at the forefront with respect to this program:

- What services will be covered (specifically dental work for dentures, crowns, etcetera)
- How the funding is being allocated (service delivery versus administrative cost)
- Reaching seniors throughout the city (mobile or satellite locations)
- Connecting with seniors who are homeless
- Barriers such as language and completion of application forms.
- Leveraging medical professionals and community partners to build awareness of the program.
- Transportation costs
- Communication - (how will the program become known to the Seniors population in the City).

N. Tran advised that Public Health would like to return to SAC during the implementation phase to provide an update and share additional details (once they have been received)

Committee member Noor Nizam, requested to submit information in response to the content shared during the meeting.

**4. Other Business**

4.1 Ontario Health Coalition

C. Fernandes provided an update.

**5. Adjournment**

(C. Fernandes/S. Boblin)

**Next Meeting**

Friday, September 6, 2019



Hamilton

**Meeting Minutes**

**Seniors Advisory Committee**

**Friday, September 6, 2019**

**10:00am – 12:00pm**

**Rooms 192/193, City Hall, 71 Main Street West**

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**In Attendance:**

Penelope Petrie (Chair), Marian Toth, Kamal Jain, Sheryl Boblin, Vince Mercuri, Marjorie Wahlman, Noor Nizam, Aref Alshaihahmed, Doug Stone, Jim McColl, Sarah Shallwani, Dahlia Petgrave, Maureen McKeating, Barry Spinner, David Broom.

**Absent with Regrets:** Jeanne Mayo, Carolann Fernandes, Councillor Nrinder Nann

**Also, in Attendance:**

Jessica Bowen, Diversity and Inclusion

Lisa Maychak, Community and Emergency Services

Liz Conti, Public Health

Councillor Tom Jackson

Rachel Johnson and Chelsea Cox, Presenters of Accessible Trikes/Four Wheeled Bikes

Nabila Akbary, Diversity and Inclusion

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## **Welcome and Introductions**

P. Petrie welcomed everyone to the SAC committee.

### **1. Changes to the Agenda**

Addition of items:

4.2 Dental Program

4.4 Discussion of Working Groups

(M. Wahlman / S. Boblin)

That the agenda of September 6, 2019 be approved as amended

### **2. Approval of Minutes**

**a)** August 2, 2019

Addition of doctoral title for Dr. Ninh Tran.

(K. Jain / J. McColl)

That the minutes of August 2, 2019 be accepted as amended.

### **3. Presentations**

**a)** Rachel Johnson and Chelsea Cox from Accessible Trikes/ Four Wheeled Bikes

R.Johnson and C.Cox provided the Committee with an overview of the accessible bikes project. They also requested support from the committee for the program.

Committee members confirmed that the Advisory Committee for People with Disabilities had been made aware of Trikes and Four Wheeled Bikes project.

(M. Wahlman/ D. Petgrave)

That the presentation on Accessible Trikes and Four Wheeled Bikes be accepted.

Request to sign a letter of support:

RE: Adaptive Bike Program

**Motion:** The Seniors Advisory Committee members in addition with Emergency and Community Services Committee agree to support the adaptive bike share program.

- The Committee suggested that the letter include content related to a subsidy option for low income seniors.

(S. Bobin / M. Wahlman)

**CARRIED**

- b)** Conor Floor, (Re) envision the HSR  
Tabled

#### 4. Discussion Items

- 4.1** Health-Related Quality of Life and Aging Project Proposal  
The Seniors Advisory Committee was requested to provide support for the project proposal through a letter for the Health-Related project.

(D. Broom / M. McKeating)

**Motion:** To support the research project presented to Seniors Advisory Committee members

**CARRIED**

- 4.2** Dental Program  
Committee members requested that a communication be sent to Public Health representatives clarifying that feedback they had recently received was from an individual not on behalf of the Seniors Advisory Committee.

- 4.3** Hamilton Civic Museums Public Engagement (Reimagine Our Museums)



Tabled.

**CARRIED**

#### **4.4 Discussion of Working Groups**

- a)** Communications
- b)** Age Friendly Plan Governance Committee: L. Maychak provided some context.
- c)** International Day of the Older Person: D. Stone advised that the committee has been meeting more frequently as the celebration is scheduled for October 1, 2019, at the David Braley Health Science Centre from 10:00 AM to 2:00 PM
- d)** Seniors Month Kick Off
- e)** Housing Working Group
- f)** SARCC - It is a committee of service providers; it was recommended that this be removed as a standing item.
- g)** MIRA: Is a subcommittee of the institute that receives input from user communities and generally meets twice a year.
- h)** Ontario Health Coalition
- i)** Our Future Hamilton
- j)** AODA with Health Sciences

Committee members noted that there was interest in creating Police and Elder fraud working group.

#### **5. Other Business**

- a)** Update from Councillor Jackson  
It may be timely for the Seniors Advisory Committee to invite Holly Odoardi, Administrator of the Lodges to speak to the Committee considering all the changes occurring with long term care and types of acuity experienced by residents. By presenting, educating and informing on what the two homes carry out taking into consideration budget, staff, number of residents.
- b)** Budget 2020: The Committee was advised of the total budget requested for 2019 and that they would need to discuss their budgetary needs at the October meeting.
- c)** Members agreed to discussed possible adding a working group related to the Ontario Seniors Dental Care program

**6. Adjournment**

(D. Petgrave / A. Alshaikhahmed)

**Next Meeting:** Friday, October 4, 2019



Hamilton

**Meeting Minutes**

**Seniors Advisory Committee**

**Friday, October 4, 2019**

**10:00am – 12:00pm**

**Rooms 192/193, City Hall, 71 Main Street West**

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**In Attendance:**

Penelope Petrie (Chair), Ann Elliot, Marian Toth, Kamal Jain, Marjorie Wahlman, Aref Alshaikhahmed, Doug Stone, Jim McColl, Sarah Shallwani, Dahlia Petgrave, Maureen McKeating, Barry Spinner, David Broom, Jeanne Mayo.

**Absent with Regrets:** Carolann Fernandes, Councillor Nrinder Nann, Sheryl Boblin, Vince Mercuri, Noor Nizam, Councillor Tom Jackson

**Also, in Attendance:**

Jessica Bowen, Diversity and Inclusion, Human Resources

Lisa Maychak, Community and Emergency Services

Liz Conti, Public Health

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**1. Changes to the Agenda**

Removal of items:

- 4.1 SAC Communications
- 4.2 Seniors Dental Program
- 5.1 Update from Councillor Nann
- 5.2 Update from Councillor Jackson

Addition of item:

5.1 Halton Accessibility Repair Program

**(M.Wahlman/K.Jain)**

That the agenda of October 4, 2019, be approved as amended.

## **2. Approval of Minutes**

2.1 September 6, 2019 Meeting Minutes

**(M.Wahlman/K.Jain)**

That the minutes of September 6, 2019 be approved as amended

## **3. Presentations**

No presentations scheduled.

## **4. Discussion Items**

4.1 Working Groups Discussion

Each committee member contributed to the discussion about the areas related to Seniors where they were most interested. The following working groups were established.

### **1. Getting Around Hamilton Working Group:**

- Jeanne Mayo
- Marian Toth
- Maureen McKeating
- Marjorie Wahlman
- Kamal Jain
- Ann Elliot
  - \* Diane Watson
  - \* Margaret Cheyne

2. Elderly Financial & Physical Abuse Working Group:

- Aref Alshaikhahmed
- Dahlia Petgrave
- Maureen McKeating
- Marjorie Wahlman
- David Broom
- Ann Elliot

3. Housing:

- Jim McColl
- Doug Stone
- Ann Elliot
- Sarah Shallwani
  - \* Mary Sinclair
  - \* Janina Lebon
  - \* Gillian Surette-Robinson

4. Communication:

- Maureen McKeating
- David Broom
- Kamal Jain
- Aref Alshaikhahmed
- Sarah Shallwani
- Jim McColl
- Ann Elliot

**Motion:**

The Seniors Advisory Committee is extending a formal invitation to the following community members to sit on the Housing Working Group as subject matters experts:

- Mary Sinclair
- Janina Lebon
- Gillina Surette-Robinson

The Seniors Advisory Committee is extending a formal invitation to the following community members to sit on the Getting Around Hamilton Working Group as subject matters experts:

- Margaret Cheyne
- Diane Watson

**Motion:** The Seniors Advisory Committee is extending a formal invitation to Margaret Cheyne to sit on the Elder Abuse Working Group as a subject matter expert.

The Committee discussed the work of the seniors related groups and community organisations that members had been representatives on in the previous Council term. The discussion summarized the scope of each committee or working group and yielded the following representative(s):

- Hamilton Council on Aging (Ann Elliot)
- Seniors Month (Doug Stone)
- International Day of the Older Person (Doug Stone)
- MIRA: End users subcommittee (Barry Spinner).
- Ann interested in the Ontario Health Coalition (CarolAnn Fernandes and Ann Elliot).
- Our Future Hamilton (Jim McColl)
- Senior of the Year Awards Committee (Dhalia Petgrave and Aref Alshaikhahmed)

#### 4.2 2020 Budget Submission

**(M.Wahlman/D.Petgrave)**

The Seniors Advisory Committee agreed to request a budget of \$2700.00 for the 2020 year.

**CARRIED**

## 5. Other Business

### 5.1 Halton Accessibility Repair Program (B.Spinner)

(B.Spinner/M.Wahlman)

**MOTION:** That Halton region staff be invited to attend a Seniors Advisory Committee Meeting to share information about the Halton Accessibility Repair Program.

### 5.2 Events

- How to Ride a Bike – Monday, October 7, 2019 at 10:00am at Victoria Park and Wednesday, October 9, 2019 at 10:00am
- November 9, 2019 there is a health care rally in Toronto

## 6. Adjournment

**Next Meeting:** November 1, 2019



Hamilton

**Meeting Minutes**

**Seniors Advisory Committee**

**Friday, November 1, 2019**

**10:00am – 12:00pm**

**Rooms 192/193, City Hall, 71 Main Street West**

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**In Attendance:**

Penelope Petrie (Chair), Ann Elliot, Marian Toth, Kamal Jain, Marjorie Wahlman, Aref Alshaikhahmed, Doug Stone, Jim McColl, Sarah Shallwani, Dahlia Petgrave, Maureen McKeating, Barry Spinner, David Broom, Jeanne Mayo, Carolann Fernandes, Sheryl Boblin

**Absent with Regrets:**, Councillor Nrinder Nann, Noor Nizam

**Absent:** Vince Mercuri, John Kennard

**Also, in Attendance:**

Councillor Tom Jackson

Jessica Bowen, Diversity and Inclusion, Human Resources

Lisa Maychak, Community and Emergency Services

Liz Conti, Public Health

Pat Armstrong, Public Health

Nicki Desprey, Public Health

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**Welcome and Introductions**

**1. Changes to the Agenda**



That the following items be added to the agenda:

- Item 5.3: Sponsorship
- Item 5.4: Holiday Luncheon

**(M.Wahlman/J.Mayo)**

That the agenda for November 1, 2019 be presented as amended.

## **2. Approval of Minutes**

### **2.1 October 4, 2019 Meeting Minutes**

**(M.Wahlman/A.Elliot)**

That minutes of October 4, 2019 be approved as amended.

## **3. Presentations**

### **3.1 Update: Seniors Dental Program, Public Health**

**(M.Wahlman/J.Mayo)**

The Seniors Advisory Committees accepted the presentation from Public Health representative about the Seniors Dental Program. (presentation attached)

### **3.2 Age Friendly Consultation, Lisa Maychak**

L. Maychak provided a history of the project. A survey circulated starting in July 2019. To date there have been 450-500 surveys completed online and over 200 surveys completed in print form.

L. Maychak asked for feedback from the Committee in the following areas:

**A. Housing:**

- Affordability (rental and homeownership) and universal/accessible housing.
- Some possible solutions included co-housing, support for co-housing ideas

**B. Transportation/public spaces:**

- Address the application process for accessible transportation.
- Signage – it's too small.

**C. Communication:**

- Getting the information out - there has to be multipronged approach.
- Services that are going into the home can help to disseminate information.
- Individual and group communication
- Ensuring language barrier is removed.

**D. Health and community services:**

- Barriers: hubs, translation services
- Creating awareness
- Goal – social participation
- Recreation centres where there are offering 55+ programming.

**4. Discussion Items****4.1 Working Groups****a) Getting Around Hamilton Working Group**

J.Mayo advised that the group is meeting on the 3<sup>rd</sup> Tuesday of every month at 2:00pm. Next meeting is on November 17, 2019 and the meeting will be held at Sackville

In the first meeting, the group reviewed what the previous committee had done.

The group chose to engage in the following:

- HSR and the importance of city council to continue to fund the HSR adequately
- Area Rating. This is a complex problem and one that is a project for consideration through City Lab.
- The Committee discussed the need to have new housing developments near to services. There are new tower developments that are isolated from the services that individuals need.
  - SAC to invite planning committee to speak to the planning of developments.

#### **b) Elderly Financial & Physical Abuse Working Group**

The Committee had the opportunity for Andrea Mclaughlin from Hamilton Police Services to attend the meeting.

The group will be discussing ways to bring awareness about elderly abuse both financially and physical including areas such as, telephone scams, misappropriation of funds by family, etc.

They discussed engaging in a social isolation pilot program to help educate seniors on this topic. One area of consideration is to gain support from various properties and share this information with seniors.

The committee is meeting on the last Friday of every month ideally from 9:00am-11:00am where space is available.

#### **c) Housing**

No update provided

**d) Communication**

The group reviewing the City's website to determine the content that is related to Seniors.

The next meeting is November 27. It will be the fourth Wednesday of every month.

**5. Other Business**

- 5.1 Update from Councillor Jackson**  
Councillor Jackson advised that Council is tasked with considering a 5.5 percent tax increase.

The Seniors Dental program – good news story. Council has . moved an amendment to ask the Province to remove the co-payment for dentures from the program.

Infrastructure: Of the 41 projects that were submitted to the federal government, Sackville Hill and its expansion is one of the projects on the list.

Remembrance Day service on November 11.

- 5.1 Holiday Lunch December**  
The committee agreed to have their annual holiday luncheon following their December meeting.

**6. Adjournment**

The meeting adjourned at 12:00pm.



## Hamilton

**Meeting Minutes  
Seniors Advisory Committee  
Friday, December 6, 2019  
10:00am – 12:00pm  
Rooms 192/193, City Hall, 71 Main Street West**

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**In Attendance:**

Penelope Petrie (Chair), Ann Elliot, Marian Toth, Kamal Jain, Marjorie Wahlman, Aref Alshaikhahmed, Doug Stone, Jim McColl, Sarah Shallwani, Dahlia Petgrave, Maureen McKeating, Barry Spinner, David Broom, Jeanne Mayo, Carolann Fernandes, Sheryl Boblin

**Absent with Regrets:** Noor Nizam, Kamal Jain, Councillor Nrinder Nann, Councillor Tom Jackson.

**Absent:** Vince Mercuri, John Kennard

**Also, in Attendance:**

Jessica Bowen, Diversity and Inclusion, Human Resources  
Lisa Maychak, Community and Emergency Services

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### **Welcome and Introductions**

#### **1. Changes to the Agenda**

That the following item be added to the agenda:

**Item 5. 4:** Burlington Free65 pass (B.Spinner)

**(M.Wahlman / J.McColl)**

That the agenda for December 6, 2019 be approved as amended.

#### **2. Approval of Minutes**

## 2.1 November 1, 2019, Meeting Minutes

Amendments:

- Removal of date for the area rating meeting.
- Revised date for next meeting to December 17, 2019

**(J.McColl/S.Boblin)**

That the minutes of November 1, 2019 be approved as amended.

**CARRIED**

## 3. Presentations

**3.1** Holly Odoardi, Administrator for Macassa and Wentworth Lodges (deferred until January 2019)

## 4. Working Groups / Committees

### 4.1 Working Groups

#### a) Getting Around Hamilton Working Group

J. Mayo brought forward the following resolution:

**(J.Mayo/M.Wahlman)**

Whereas the Seniors Advisory Committee endorsed the 10 Year Transit Strategy adopted by Council in March 2015, which includes fare increases for seniors ages 65 to 80;

Whereas Hamilton City Council adopted the resolution Accelerating and Prioritizing Climate Action in Response to the Climate Emergency at the 27 March 2019 meeting;

Whereas the Climate Action Response states that actions must be taken to incorporate into existing plans and policies to achieve net zero carbon emissions before 2050;

Whereas the Seniors Advisory Committee endorses measures to reduce the number of cars driving on City streets;

The Seniors Advisory Committee urges Council to commit the necessary financial resources in the 2020 budget to ensure the continued implementation of the 10 Year Transit Strategy.

**CARRIED**

The committee extended an invitation to HSR staff (including DARTS) to share additional information with respect to the 10-year transit strategy.

J. Mayo advised pedestrian safety workshops are being organized for 2020 and they will likely begin in February or March. These are workshops where people's walking ability is assessed; education is provided in relation to crossovers; information on proper footwear, etcetera.

**Area Rating:**

**(J.Mayo/B.Spinner)**

Motion: That the Seniors Advisory Committee request to make a presentation to the Transit Area Rating Committee

**CARRIED**

The Getting Around Hamilton Working Group's next meeting is December 17, 2019 at 2:00pm at Sackville Recreation Centre.

**b) Older Adult Elder Financial & Physical Abuse Working Group (D.Petgrave)**

The working group met during the last week of November. Among the items the working groups discussed, they decided to approach this topic from a legal perspective and to disseminate information to the elderly. The working group wants to coordinate a pilot project with Hamilton Housing to utilize resources within the properties to get the information to the elderly in City owned building. This has to do with the accessibility of information.

The working group also connected with the Hamilton Law Association to ask a representative to visit the working group meeting and advise what they are currently doing in relation to

this area, so we can work that information in with the communications group to help broaden understanding

The other area that the working group is looking into is relation to “capacity assessors” - people who can assess older adults to determine what the process is for determining legal capacity.

### **c) Housing**

The working group did not meet in November. Item deferred to the January meeting.

### **d) Communication (D.Broom)**

The working group took the time to review the City of Hamilton’s website related to Seniors. The group found that this web page was very difficult to locate and to navigate. The following suggestions to enhance the accessibility of this webpage are as follows:

- Increase the font size.
- Add a button on the City’s home page that would take seniors directly to the seniors section.
- Add a video tutorial to the senior page to help explain the navigation process.
- Add the 211-explanation button.

The working group would like to extend an invitation to for a representative from Information Technology (IT) as well as the City’s Video Producer to attend a meeting to review the working group’s ideas and determine the possibility of making these recommended changes.

The working group also learned about the Age Friendly Plan and its strategic direction over the next 5 years. There was discussion about training Age Friendly Ambassadors and if anyone is interested they should call Shelagh Keily. Ann Elliott and Aref Alshaikhahmed have agreed to sit on the Age Friendly Hamilton communication working group.



The next meeting is January 22 at 1:00pm at City Hall, Room 192.

Committee members noted that the RedBook in Hamilton contained similar information that would be shared through 211.

## **4.2 Working Groups/Committees**

### **a) Age Friendly Plan – Governance Committee**

Consultation regarding the age friendly plan is ongoing. In spring, a proposal will be collated with the content collected through the consultation process. The proposal will go back to the three partners: Hamilton Council on Aging, Seniors Advisory Committee and the City of Hamilton. Then it will be presented to City Council, likely in February or March of 2020.

### **b) Older Adult Network (D.Stone)**

The group has met recently. The first meeting is scheduled for February 2020.

### **c) International Day of Older Persons Committee (D.Stone)**

The group has not been meeting. The first meeting is scheduled for February 2020.

**e) McMaster Institute for Research on Aging (B.Spinner)**  
Subcommittee structure around end users. Two meetings per year.

### **f) Ontario Health Coalition (C.Fernandes)**

### **g) Our Future Hamilton Update (J.McColl)**

J. McColl attended the Our Future Hamilton Summit in November.

### **h) Senior of the Year Award**

Nomination packages for this should be distributed in the near future.

## **5. Business / Discussion Items**

### **5.1 Land Acknowledgment**

The committee agreed to read the City of Hamilton Land Acknowledgment at the opening of the meetings.

#### **(C.Fernandes/M.Toth)**

The committee extended an invitation to a representative from the Urban Indigenous Strategy to share with the committee what the City is doing in relation to the Strategy. They are also requesting that the representative(s) provide some information in relation to the land acknowledgment and the Dish with One Spoon agreement.

CARRIED

### **5.2 Sponsorship Opportunities**

Deferred to January meeting.

### **5.3 Proposed Resolution, Getting Around Hamilton Working Group**

Resolution captured at Item 4.1 (a)

### **5.4 HARP Accessibility Program (B.Spinner)**

B.Spinner advised that he came across the Bus Pass program in Burlington where Seniors ride for free when travelling in off-peak hours.

The committee is requesting that a representative from Burlington Transit be invited to an upcoming Seniors Advisory Committee meeting to discuss the rationale on the free bus pass program.

The committee advised that they would like to invite representatives from the following to speak with the committee:

- McMaster Community Engagement
- Home Hospice Services –
- Economic Planning and Development (in relation to the new apartment complex in Stoney Creek)

**6. Other Business**

No other business.

**7. Adjournment**

**Next Meeting:** Friday, January 3, 2020

**Form: Request to Speak to Committee of Council**

Submitted on Sunday, December 8, 2019 - 7:43 pm

==Committee Requested==

**Committee:** ~~Board of Health~~

Emergency and Community Services Committee

==Requestor Information==

**Name of Individual:** Dr. Sally Palmer**Name of Organization:** Hamilton Social Work Action Committee**Contact Number:****Email Address:****Mailing Address:**

Dundas, ON

**Reason(s) for delegation request:**

I would like to speak about the decision of the Ontario government to give no cost-of-living raise to social assistance for 2019, and the escalation of food prices in 2019. These conditions are making it very difficult for people dependent on social assistance to eat a healthy diet and find decent housing.

**Will you be requesting funds from the City?** No**Will you be submitting a formal presentation?** Yes

PRESENTATION TO  
EMERGENCY & COMMUNITY SERVICES  
COMMITTEE

1:30 p.m. Feb. 20, 2020  
Council Chambers

Sally Palmer, McMaster Community  
Poverty Initiative

# INTRODUCTION

People who have to survive on  
current rates of social assistance are in

*CRISIS*

because of Inflation and  
Government inaction

# GOAL OF OUR VISIT TO YOUR COMMITTEE

- The MCPI is asking you to support a motion to have the Mayor write to the Premier and relevant Ministers, such as Children, Community & Social Services, Finance, and Health
- The letter would urge them to make a substantial increase to social assistance rates, to compensate for giving no increase in 2019
- 2019 was a year of high inflation to food prices in Ontario

# INFLATION WITH NO GOVERNMENT RESPONSE IN 2019 LED TO A CRISIS FOR ONTARIANS DEPENDENT ON SOCIAL ASSISTANCE

- Food prices increased by 7.6%: this was the biggest annual increase in a decade (Report by Toronto Medical Officer of Health to Toronto Board of Health, October 16, 2019)
- The effects of inflation on people dependent on social assistance have been ignored by the government
- They have given no cost-of-living increase in 2019.



## HOW MUCH DOES HEALTHY EATING COST IN HAMILTON?

- The hardships of people who depend on social assistance in Hamilton are shown by the 2019 report by Public Health Services on the monthly cost of a *Nutritious Food Basket*
- Single recipients of Ontario Works are the worst off: after paying an average monthly rent for a bachelor apartment, they are \$236 short of being able to afford a Nutritious Food Basket
- *This deficit more than doubled in 2019, compared to 2018 when it was only \$101 per month*

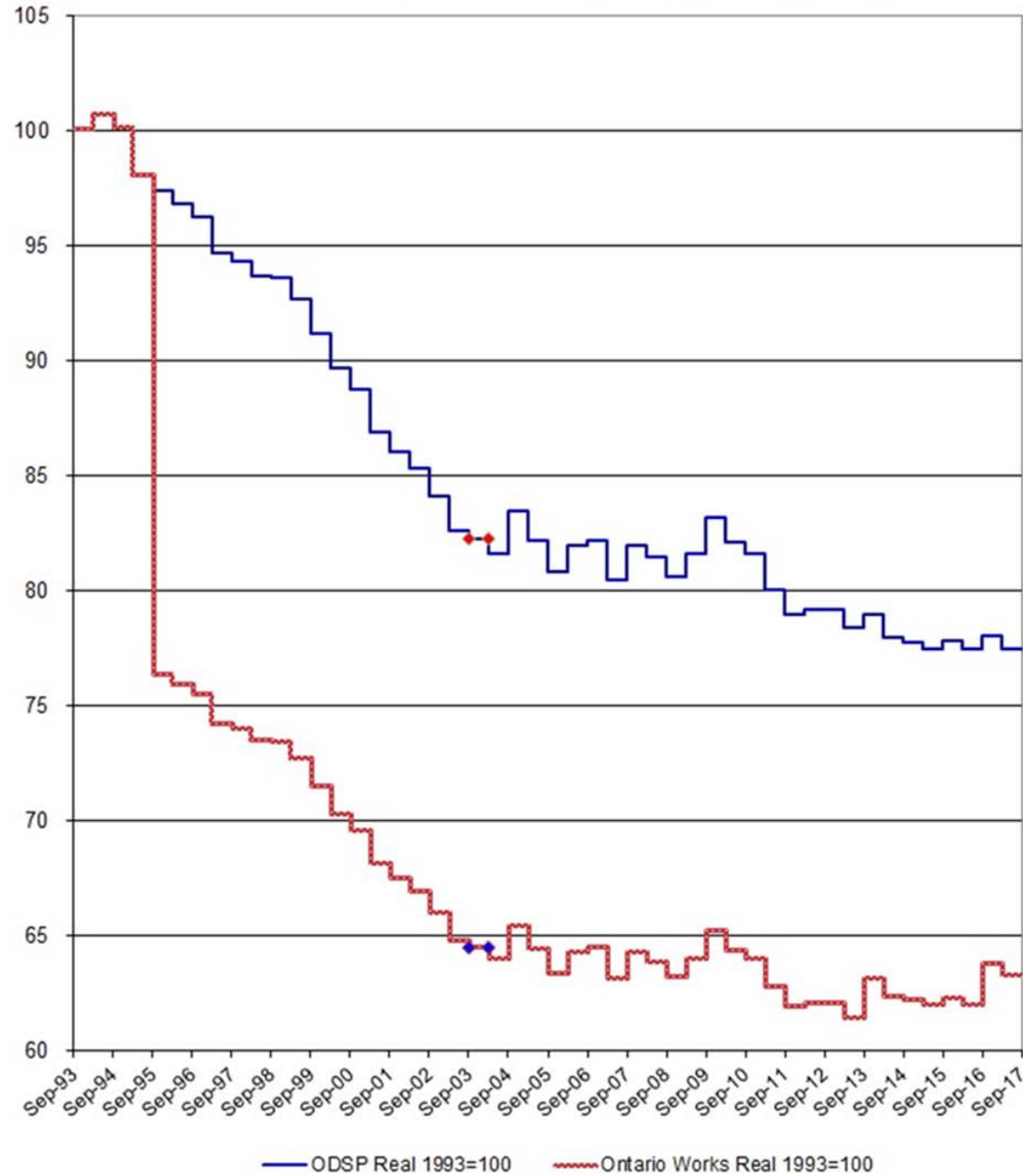
# Steep downward slide in the buying power of social assistance began 25 years ago

- The reduced buying power of social assistance began with a harsh 21.6% reduction to the rates by Ontario's last PC government in 1995. It has been on a downward slide ever since
- Bryan, 62, is a Hamilton man caught in the current crisis. He was out of the job market for 12 years—caring for an ill mother. On his return, he could only find work that was precarious, and physically draining. Eventually, the effect on his health made him turn to Ontario Works. Bryan's comment on food inflation in 2019 was, "I have never been this poor."

# Ontario Works and ODSP Rates, Adjusted for Inflation -- 1993 to 2017

1993=100

Note: Fall 2016 OW increase reflects \$25 increase in the minimum single benefit (3.67%) not the 1.5% general increase)



# MEMBERS OF HAMILTON ANTI-POVERTY DELEGATION TAKE SIGNS TO QUEENS PARK



# Ford Government unresponsive to Advocacy Groups

- Advocacy groups, such as those who went to Queens Park, have taken continual action to urge the government to respond to the growing gap between social assistance and the cost of living:
- Public meetings with knowledgeable speakers
- Letter-writing: over 1,000 to the 2 consecutive Ministers of Social & Community Services
- Direct confrontation: Our trip to Queens Park

## CHALLENGE AT QUEENS PARK

- The NDP helped us to confront Minister Todd Smith in Question Period at Queens Park on December 5
- MPP Monique Taylor asked Minister Smith why he had not increased social assistance in 2019
- Minister Smith answered, incorrectly, as shown in the Hansard record:  
"Our government already increased rates by 1.5% to those on social assistance **earlier this year.**"

## OUR REQUEST TO COUNCIL

- We have given you new facts about the suffering of people in Hamilton who are expected to survive on a static social allowance while food prices are increasing significantly
- The MCPI is asking you to support a motion to have the Mayor write to the Premier and relevant Ministers, such as Community & Social Services, Finance, and Health
- The letter would urge the Government to make a substantial increase to social assistance rates, to compensate for giving no increase in 2019, a year of unusually high food prices in Ontario.

## 8.2

### Form: Request to Speak to Committee of Council

Submitted on Tuesday, January 14, 2020 - 2:33 pm

==Committee Requested==

**Committee:** Emergency and Community Services Committee  
(Previously Healthy & Safe Communities)

==Requestor Information==

**Name of Individual:** Sheri Selway

**Name of Organization:** Canadian Federation of University  
Women - Hamilton

**Contact Number:**

**Email Address:**

**Mailing Address:**  
Hamilton, Ontario

**Reason(s) for delegation request:** I request to speak at the FEBRUARY 6 meeting with the Hamilton Social Work Action Committee. I will be speaking about the crisis with social assistance rates, with a focus on how women and families are particularly affected.

**Will you be requesting funds from the City?** No


**Will you be submitting a formal presentation?** No





Hamilton

**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
 Children's Services and Neighbourhood Development Division

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	February 20, 2020
<b>SUBJECT/REPORT NO:</b>	Menstrual Products Pilot (HSC20001) (City Wide) <b>(Outstanding Business List Item)</b>
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Mark Weingartner (905) 546-2424 Ext. 6095 Leigh Ann Sutherland (905) 546-2424 Ext. 3082
<b>SUBMITTED BY:</b>	Grace Mater Director, Children's Services and Neighbourhood Development Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

**RECOMMENDATION(S)**

- (a) That the 12-month Menstrual Products Pilot Project utilizing the following approaches be approved:
- i) Universal Approach - make menstrual products available in women's and universal washrooms in 5 recreation centres, one in each recreation district;
  - ii) Targeted Approach - partnering with Hamilton Food Share and local food banks to distribute menstrual products through Food Share's existing network; and,
- (b) That the Outstanding Business List item identified as Menstrual Products Affordability Pilot Program, be considered complete and removed from the Outstanding Business List

**EXECUTIVE SUMMARY**

On May 22, 2019 Council directed staff to explore the feasibility of a twelve-month pilot project that would provide menstrual products (pads and tampons) to those with financial need. This Report proposes a pilot project consisting of two distinct

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OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Menstrual Products Pilot (HSC20001) (City Wide) - Page 2 of 8**

approaches at a total cost of approximately \$121,000 with net levy funding being redirected from Special Supports Benefits.

Through a universal approach, the City of Hamilton would make menstrual products available in women's and universal washrooms in 5 recreation centres, one in each recreation district. This approach is estimated to cost \$30,000.

Recreation Centre	Address	Number of Female/ Universal Washrooms
Dalewood	1150 Main St. West	3
Dominic Agostino Riverdale	150 Violet Drive	4
Huntington Park	87 Brentwood Drive	3
Norman Pinky Lewis	192 Wentworth St. North	3
Westmount	35 Lynbrook Drive	4

A targeted approach would take advantage of partnering with Hamilton Food Share and local food banks to distribute menstrual products through Food Share's existing network. The City of Hamilton would fund the purchase of menstrual products for distribution. This approach is estimated to cost \$91,000.

If approved, funding for the menstrual products pilot project will result in a reallocation of Special Supports 100% Net Levy health-related benefits in the amount of \$121,000, per the authority granted to the General Manager of Healthy and Safe Communities Department through Report CS13009(a). Details on the impact of the reallocation will be provided to Committee in the second quarter of 2020.

Cost and the number of products distributed through the pilot will be tracked. Staff will report back to Council in the first quarter of 2021.

**Alternatives for Consideration – See Page 6****FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

Financial: N/A

Staffing: N/A

Legal: N/A

**HISTORICAL BACKGROUND**

On December 10, 2018, a delegation by FemCare Community Health Initiative requested that the City of Hamilton fund menstrual hygiene management products for disenfranchised women. The Board of Health (BOH) motion directed staff to review "the cost and implementation of providing shelters; drop-in centres; respite centres; others

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**SUBJECT: Menstrual Products Pilot (HSC20001) (City Wide) - Page 3 of 8**


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working with homeless, street-involved, low-income girls, and transgender individuals to free menstrual hygiene products”, and report back. Staff was also asked to engage with the school boards to examine the feasibility of providing menstrual products to students in middle and secondary schools.

On May 13, 2019, staff returned to the BOH with Report BOH19019 regarding information on enhanced access to no cost menstrual products, a cost analysis of providing identified populations with menstrual products, summaries of relevant consultations with internal and external community partners, and options for moving forward.

On May 22, 2019, Council directed staff to “explore the feasibility of providing menstrual products (pads and tampons) to those with financial need for assistance and report back to the Emergency and Community Services Committee outlining specific target populations, location and distribution options, costs, potential sponsors, community and organizational partners and an evaluation plan for a 12-month pilot project.”

### **POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

None

### **RELEVANT CONSULTATION**

Increasing access to menstrual products can be accomplished by distributing no cost products or through financial benefit programs that support vulnerable individuals to purchase these products. A comprehensive consultation was conducted by staff for the May 2019 Board of Health meeting. The section below provides a brief summary of updated information.

#### **City of Hamilton**

A scan of City of Hamilton services was originally completed as part of Report BOH19019, and included Ontario Works, Housing Services, Public Health, Children’s Services and Neighbourhood Development, Recreation and the Social Navigator Program (Police and Paramedic services). Internal programs reported that while they recognize the need for access to menstrual products, there were no comprehensive internal programs that are able to provide them. Some services are able to provide products through donated supplies, while others utilize discretionary funds to purchase products. Overall however, supplies are very limited and do not meet the demand. Staff also refer clients to community resources.

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**SUBJECT: Menstrual Products Pilot (HSC20001) (City Wide) - Page 4 of 8**


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### Recreation Division

The City's Recreation Division consulted with and made recommendations to staff on program options, locations, costing and monitoring. This information is incorporated into the Report recommendations.

### Hamilton Food Share

Hamilton Food Share engaged with the Children's Services and Neighbourhood Development Division and provided the targeted program option and costing included in this Report.

### School Boards

While the Hamilton-Wentworth District School Board (HWDSB) and the Hamilton-Wentworth District Catholic School Board (HWDCSB) recognize the importance of this issue and are looking at potential opportunities to support students with feminine hygiene products, there is currently no centrally coordinated approach. Individual schools provide products to students as they are able to.

### Community Partners

Community agencies continue to identify a need for low cost or no cost menstrual products for individuals in need. While a few agencies indicated they are able to purchase some menstrual products for very specific client programs (shelters and drop in agencies), all agencies indicated that they primarily rely on donations, and rarely, if ever, are able to meet the demand.

### Other Communities

As of September 2019, the City of Toronto, Waterloo Region and Thames Valley District School Boards began providing free menstrual products in middle schools and high schools. Many other Ontario and Canadian communities recognize the issue of "period poverty" are exploring ways to provide access to low cost or no cost menstrual products.

## ANALYSIS AND RATIONALE FOR RECOMMENDATION(S)

Access to menstrual products is essential for health, well-being, and full participation in society. Lack of access to menstrual products due to financial constraints or "period poverty" is a health equity issue affecting girls, women and persons who menstruate. All Hamilton residents deserve the opportunity to reach their full health potential without disadvantage due to social determinants of health.

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## **SUBJECT: Menstrual Products Pilot (HSC20001) (City Wide) - Page 5 of 8**

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The menstrual products pilot program has been developed with the following principles in mind:

- supporting individuals who menstruate and are experiencing financial need
- upholding personal dignity
- providing choice

The proposed pilot will include two methods of distribution; one that provides more universal access to menstrual products and one targeted approach. Both approaches attempt to make products available across the City with a focus on individuals experiencing low income. It is important to note however that a city-wide implementation strategy would not be addressed until a full program is implemented. Including additional facilities will increase costs, however these costs will not be identified until the pilot is evaluated.

### **i) Universal Approach through City of Hamilton Recreation Centres**

Free menstrual products (tampons and pads) will be available to the public in all women's and universal washrooms in 5 City of Hamilton recreation centres. One recreation centre has been identified in each recreation district.

There are no reliable methods for estimating how many menstrual products will be required, therefore staff have budgeted \$500 per recreation centre per month for purchasing products (\$6,000 per centre annually). Based on the cost of menstrual products through Eway (Staples), a budgeted amount of \$500 will purchase approximately 1,500 products.

Products will be available in baskets or bins in 18 women's' and universal washrooms. Monitoring and restocking of products will be done by custodial staff. Wall mounted dispensers could be purchased and installed at a cost of \$361 per dispenser, for a total cost of \$6,147 (18 dispensers); however, staff recommend less permanent fixtures for the pilot.

The estimated total cost of this "Universal Approach" for twelve months is \$30,000.

Information regarding cost and the number of products distributed will be tracked and reported. Distribution of products can be adjusted between recreation centres should there be significant differences in uptake.

Benefits of this approach include the following:

- Universal access, products are available to anyone in need
- Self-serve model does not require contact with anyone
- Recreation centres are accessible and close to main transit routes
- Products available in most areas of the city
- Low start-up costs

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## **SUBJECT: Menstrual Products Pilot (HSC20001) (City Wide) - Page 6 of 8**

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Limitations of this approach include the following:

- Program not limited to those in financial need
- Does not necessarily accommodate individual preferences regarding products
- Requires a capital cost for purchase of dispensers
- Requires monitoring and restocking at all locations
- City-wide implementation would increase costs

### **ii) Targeted Approach through Hamilton Food Share and Food Bank Partners**

The City will fund the purchase and distribution of menstrual products through Hamilton Food Share (HFS) and its food bank partners. HFS will purchase products in bulk, store them and then distribute them through the existing food banks' network and infrastructure. Food bank partners will distribute products to individuals and families accessing their services.

Through their own costing analysis, HFS estimates the annual cost of supplying menstrual products to approximately 10,000 individuals for twelve months (both pads and tampons) at \$91,000.

Information regarding the number of products distributed and individuals served will be tracked by HFS and reported to the City of Hamilton.

Benefits of targeted approach include the following:

- Leverages Food Share's buying power
- Leverages existing foodbank partnerships and distribution networks
- No associated start-up costs
- Concentration of foodbanks in areas of high need (the central part of the city) as well as locations in Ancaster, Dundas, east Hamilton and on the mountain
- Most foodbank locations are accessible and close to main transit routes
- Food Share and foodbank partners utilize a system for tracking usage, monitoring costs, and reporting

Limitations of this approach include the following:

- Individuals must initially request menstrual products
- Does not necessarily accommodate individual preferences regarding products
- Not everyone in financial need accesses foodbanks

## **ALTERNATIVES FOR CONSIDERATION**

### **Option 1**

An alternative for consideration would be to issue funds on a monthly basis, for the purchase of menstrual products, to individuals receiving Ontario Works (OW) assistance.

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**SUBJECT: Menstrual Products Pilot (HSC20001) (City Wide) - Page 7 of 8**

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The Canadian Centre for Economic Analysis (CCEA) estimates that the annual cost of menstrual products per individual is \$87<sup>1,2</sup>. This amounts to an additional \$7.25 per month per individual. These funds would be issued as a monthly benefit to menstruating individuals through SAMS (Social Assistance Management System).

Based on the current OW caseload, there are approximately 6,797 eligible individuals (females 12 to 49 years of age based on OW caseload as of February 2019<sup>3</sup>). Therefore, the cost of this proposal is approximately \$591,339. Actual cost will vary slightly from month to month as the OW caseload figures fluctuate.

**Financial:** The menstrual products pilot project would be funded by reallocating 100% Provincial Discretionary Benefits capped subsidy savings and by reducing and/or eliminating some health-related benefits for OW and ODSP participants.

**Staffing:** N/A

**Legal:** N/A

Benefits of this approach include the following:

- Targets individuals in significant financial need
- Allows for individual choice
- Relatively easy to administer, would be issued as an additional OW benefit

Limitations of this approach include the following:

- Program limited only to individuals receiving OW assistance
- As OW and ODSP caseloads fluctuate, there will be a corresponding increase or decrease of available funding
- The Province has not provided any information on funding levels for Discretionary Benefits in 2021
- Significantly more expensive than other options

## Option 2

Council could decide to approve only one of the recommended approaches:

- i) the Universal Approach at \$30,000; or,
- ii) the Targeted Approach at \$91,000.

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<sup>1</sup> Canadian Centre for Economic Analysis. (2018). Access to menstrual hygiene products for the vulnerable: Canadian Results. Retrieved from <https://www.cancea.ca/sites/economic-analysis.ca/files/Summary%20results%20All%20May%2028.pdf>

<sup>2</sup> Referenced in original Board of Health Report dated May 13, 2019: *Menstrual Products BOH19019*.

<sup>3</sup> Figure quoted in original Board of Health Report dated May 13, 2019: *Menstrual Products BOH19019*.

**SUBJECT: Menstrual Products Pilot (HSC20001) (City Wide) - Page 8 of 8**

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**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

**Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**APPENDICES AND SCHEDULES ATTACHED**

None

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Hamilton

**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
**Housing Services Division**

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	February 20, 2020
<b>SUBJECT/REPORT NO:</b>	Allocation of Funds to Continue the Emergency Home Repair Program (HSC20003) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Marjorie Walker (905) 546-2424 Ext. 4837 Kirstin Maxwell (905) 546-2424 Ext. 3846
<b>SUBMITTED BY:</b>	Edward John Director, Housing Services Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

**RECOMMENDATION(S)**

- (a) That all uncommitted funds in the Hamilton Emergency Home Repair Reserve (#102045), including all interest earned or accrued, estimated to be \$65,000, be utilized for the Hamilton Emergency Home Repair Program (HEHRP) until fully exhausted;
- (b) That all uncommitted funds in the Municipal Down Payment Assistance Program Reserve (#112009), including all interest earned or accrued and after the Trillium Benefit pay out, estimated to be \$300,000 to \$375,000, be transferred to the Hamilton Emergency Home Repair Reserve (#102045) to be utilized for the Hamilton Emergency Home Repair Program (HEHRP) and subsequently reserve #112009 be closed.

**EXECUTIVE SUMMARY**

The Hamilton Emergency Home Repair Program is a municipally funded program, funded through the Hamilton Emergency Home Repair Reserve (#102045) which, as of January 2, 2020, has a total balance of \$89,304. Over the last year, \$96,426 has been spent on the HEHRP. Due to increased extreme weather events, we anticipate that the need for emergency home repairs will increase.

As per Report CS11017(d), \$243 K from the Hamilton Emergency Home Repair Reserve (#102045) has been allocated with, \$14 K available to be spent. This report

**SUBJECT: Allocation of Funds to Continue the Emergency Home Repair Program (HSC20003) (City Wide) - Page 2 of 6**

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seeks Council approval to use all of the funds in the Reserve for the HEHRP which currently has a balance of \$65 K. As these funds are expected to be exhausted by November 2020, this Report also seeks Council approval to reallocate funds from the Municipal Down Payment Assistance Program Reserve (#112009) to the HEHRP given that this program has seen limited uptake as a result of rising homeownership costs.

The Municipal Down Payment Assistance Program Reserve was established through Report HSC18041. Staff now consider the Homeownership Revolving Loan Fund (#112254) to be sufficient to meet the current needs of households purchasing a home as it is replenished when homes bought under the program are sold. Thus, the funds in the Municipal Down Payment Assistance Program Reserve are not needed for a Down Payment Assistance Program.

Therefore, staff recommend transferring all uncommitted funds in the Municipal Down Payment Assistance Program Reserve (#112009), as well as all interest earned and accrued, to the Hamilton Emergency Home Repair Reserve (#102045). With estimated expenses of \$120 K annually, it is expected that this would support the HEHRP to mid-2023. Doing so ensures that there is no break in service to those in need and that there is no need for additional funding until approximately the middle of 2023.

**Alternatives for Consideration – Not Applicable**

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

Financial: As of January 2, 2020, the Hamilton Emergency Home Repair Reserve (#102045) has a balance of \$14,045 that is approved for use by the HEHRP, but is uncommitted, and \$65,000 that has neither been approved for use by the program nor committed. With Council approval to use all of these funds for the HEHRP, assuming a rate of spending of \$120,000 per year, these funds are expected to be exhausted by September 2020.

To ensure funds are available to the program without the need for additional funding requests to Council, staff also recommend that any uncommitted funds in the Municipal Down Payment Assistance Program Reserve (#112009) be allocated to the ERP and transferred to the Hamilton Emergency Home Repair Reserve (#102045).

As of November 27, 2019, the Municipal Down Payment Assistance Program Reserve (#112009) had a balance of \$375,532, of which up to \$100,000 has been committed to administration costs for the Municipal Down Payment Assistance Program for purchasers of homes developed by Trillium Non-Profit Housing (Report HSC18040). Staff anticipate that the actual amount needed will be less than \$100,000.

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**SUBJECT: Allocation of Funds to Continue the Emergency Home Repair Program (HSC20003) (City Wide) - Page 3 of 6**

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With a spending forecast of \$120,000 annually, approval of the transfer would fund the HEHRP until mid-2023.

Staffing: N/A

Legal: N/A

**HISTORICAL BACKGROUND**

The Hamilton Emergency Home Repair Reserve (#102045)

On June 11, 2014, Council approved through Report CS11017(d), the Hamilton Emergency Home Repair Program and Hamilton Emergency Home Repair Reserve (#102045), for “homeowners receiving social assistance (Ontario Works and Ontario Disability Support Program) to undertake emergency minor repairs of up to \$5,000 that could otherwise create a risk of homelessness.”

On January 24, 2018, through Report HSC19001, Council approved expansion of the eligibility for the EHRP:

- to include all eligible low-income homeowners (income below the Low-Income Cut-Off (LICO) (not just those on Ontario Works or Ontario Disability Support);
- to include emergency accessibility modifications; and,
- increase the maximum grant amount to \$10,000 to accommodate rapidly increasing repair costs.

Municipal Down Payment Assistance Program Reserve (#112009)

The Hamilton Home Start Program: Promoting First-Time Homeownership for CityHousing Hamilton Social Housing Tenants was approved in May 2006 (Report SSC06012), but there was very limited uptake.

On August 17, 2018, Council approved renaming the Home Start Program Reserve (#112009) to the Municipal Down Payment Assistance Program Reserve (#112009) (Report HSC18041) to provide funds for a Municipal Down Payment Assistance Program (MDPAP), to be administered similarly to the homeownership component of the Investment in Affordable Housing Program.

Also, on August 17, 2018, Council approved Development Charge Exemption Request from Trillium Housing (Report HSC18040) which provided an initial, one-time cost of administration of a Trillium Housing Down Payment Assistance Program for two Trillium Housing Non-Profit housing developments (Winona and Highbury), of up to \$100,000 to be funded through the Municipal Down Payment Assistance Program Reserve (#112009).

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**SUBJECT: Allocation of Funds to Continue the Emergency Home Repair Program (HSC20003) (City Wide) - Page 4 of 6**

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**POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

One of the five outcome areas of the Housing and Homelessness Action Plan is to maintain and improve the quality of housing. The HEHRP is an important housing quality initiative that is vital for those low-income homeowners faced with the need for emergency home repairs they cannot afford. It has enabled such households to continue to heat their homes in the winter, repair significantly damaged roofs, and for some, make the home accessibility modifications necessary to enable them to return to or remain in their homes following a significant health setback.

**RELEVANT CONSULTATION**

The Financial Planning, Administration, and Policy Division, Corporate Services Department provided input to this report.

**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

Hamilton Emergency Home Repair Program (HEHRP)

The HEHRP assists eligible low-income homeowners living in substandard housing make essential emergency repairs to meet basic health and safety standards. The most commonly funded repairs are to roofs and furnaces. The HEHRP provides a grant of up to \$10,000 to fund emergency home repairs and emergency accessibility modifications. Repair needs must be urgent and serious, requiring immediate (emergency) attention, such that not making the repair in a proper and timely manner may adversely impact the health and safety of the household or render the home uninhabitable and the household at risk of homelessness.

The HEHRP meets a critical need for some low-income homeowners who are unable to pay for urgently needed critical home repairs such as roof and furnace repairs. In many instances such a grant can be the difference between maintaining stable accommodation and losing a principal asset. The HEHRP also meets the goals of preserving the value of the homeowners' principal asset; supporting emergency accessibility modifications for homeowners with a disability that will enable them to either return to or continue to live in their homes; contributes to the preservation of housing stock in Hamilton; and, fills a gap in housing support programs.

Between 2016 and 2018, spending for the HEHRP averaged \$44,000 per year for 5 - 10 households annually. Since January 2018, when the eligibility requirements were broadened, the maximum grant amount was increased to \$10,000 and accessibility modifications were included, the annual spending increased to \$96,000. As well, increasing requests for new roofs and furnaces are anticipated due to the increasing number of extreme weather events. As the revised eligibility criteria and grant amount have only been in place for a year, there is limited data on which to forecast future

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**SUBJECT: Allocation of Funds to Continue the Emergency Home Repair Program (HSC20003) (City Wide) - Page 5 of 6**

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program spending. However, with the highest number of households served in a year being 10, the maximum grant amount of \$10 K, and an expectation of receiving more applications in the future, a spending forecast of \$120 K per year is reasonable.

The Hamilton Emergency Home Repair Reserve (#102045) currently contains \$65,000 in funds that have not been approved for use in the HEHRP. Council approval to spend down the remainder of the funds in the Hamilton Emergency Home Repair Reserve (#102045) would enable the program to operate until November 2020. However, a longer-term funding source also needs to be identified. By virtue of the emergency nature of the HEHRP, funds must be sufficient to support a number of applications at any given time. This is particularly true during colder months since there is a potential for more costly items, such as furnaces.

**Investment in Affordable Housing Down Payment Assistance Program (IAH-DPAP)**

With the rapidly increasing costs of homeownership in Hamilton (October 2019 average home resale price of \$544,980 - Realtors Association of Hamilton-Burlington), it has become more challenging to run the IAH-DPAP. Even with setting the maximum home price at \$375,000, there are a limited number of qualifying homes available for sale. To enable IAH-DPAP participants to afford homes of this value, the household income threshold must also be high – most recently \$80,000. With the high level of housing need in Hamilton and reduced funding from the Federal and Provincial Governments, it is preferable to focus the limited housing resources on households in greater need.

Additionally, the Investment in Affordable Housing Down Payment Assistance Program Revolving Loan Fund remains to fund the IAH- DPAP. This Homeownership Revolving Loan Fund (#112254) is replenished with repayments from past programs, and currently has a balance of over \$1 M. The Municipal Down Payment Assistance Program was intended to supplement the funds in the Homeownership Revolving Loan Fund, with the program being the same as the IAH-DPAP. Repurposing funds from the Municipal Down Payment Assistance Program Reserve (#112009) to the HEHRP will still leave the Homeownership Revolving Loan Fund available for homeownership opportunities.

Due to the high and increasing costs of homeownership, the Homeownership Revolving Loan Fund (#112254) has been more than sufficient to meet the needs of households purchasing a home through the IAH-Down Payment Assistance Program. High homeownership costs also mean that the IAH-DPAP recently has supported households in less significant need than was the case historically.

**ALTERNATIVES FOR CONSIDERATION**

None

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**SUBJECT: Allocation of Funds to Continue the Emergency Home Repair Program  
(HSC20003) (City Wide) - Page 6 of 6**

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**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

**Economic Prosperity and Growth**

Hamilton has a prosperous and diverse local economy where people have opportunities to grow and develop.

**Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.


**APPENDICES AND SCHEDULES ATTACHED**

None



Hamilton

## INFORMATION REPORT

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	February 20, 2020
<b>SUBJECT/REPORT NO:</b>	School Board Labour Disruption (HSC20011) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Jessica Chase (905) 546-2424 Ext. 3590
<b>SUBMITTED BY:</b>	Grace Mater Director, Children's Services and Neighbourhood Development Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

### COUNCIL DIRECTION

Not Applicable

### INFORMATION

School boards are represented by a variety of employee unions which are currently in contract discussions with the Government of Ontario. The employee unions that are currently in negotiations include:

- Elementary Teachers Federation of Ontario (ETFO)
- Ontario Secondary School Teachers Federation (OSSTF)
- Ontario English Catholic Teachers Association (OECTA)
- L'Association des enseignants et des enseignants franco-ontariens (AEFO)

As a result, all four school boards in Hamilton are impacted by labour action. This includes the following boards:

- Hamilton-Wentworth District School Board (HWDSB)
- Hamilton-Wentworth Catholic District School Board (HWCDSB)
- Conseil scolaire catholique MonAvenir (French Catholic school board)

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**SUBJECT: School Board Labour Disruption (HSC20011) (City Wide) - Page 2 of 2**

- Conseil scolaire Viamonde (French public school board)

To date, each union has been engaged in a full withdrawal of service on a rotating basis, in addition to administrative job action. Schools have been closed to students on these days. Each union is required to provide five days notice of a full withdrawal of service.

Children's Services and Neighbourhood Development Division staff have been working closely with school boards and child care/early years operators to put in place contingency plans in response to job action. The following chart outlines the impacts on licensed child care, before and after school programs and EarlyON Child and Family Centres located in schools.

<b>Licensed Child Care</b> (birth to 3.8 years of age)	All existing full-day licensed child care programs are continuing to operate in schools. Subsidies have not changed for families receiving child care fee subsidies.
<b>Licensed Before and After School Programs</b> (3.8 to 12 years of age)	Existing licensed before and after school programs are continuing to operate in schools. If a school is closed to students, these programs have extended their hours to include the full school day, while consolidating into fewer school locations. For families that currently receive child care fee subsidies, the subsidy has increased to cover extended hours (i.e. similar to PA Day). Child care subsidies are not available for new families at this time and programs have a limited ability to accept new families during job action.
<b>EarlyON Child and Family Centres</b>	All EarlyON Child and Family Centres in schools are continuing to operate.

City staff are continuing to keep operators and families updated through a variety of communication channels.

As a result of job action, there may be some financial impacts on the Children's Services and Neighbourhood Development Division operating budget. Staff are monitoring these impacts closely and have advised the Ministry of Education of the potential impact.

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# CITY OF HAMILTON

## MOTION

EMERGENCY AND COMMUNITY SERVICES COMMITTEE: February 20, 2020

**MOVED BY COUNCILLOR N. NANN .....**

**SECONDED BY COUNCILLOR .....**

**Ministry of Education Community Based Capital Project (CBCP) Funding - Bernie Morelli EarlyON Child and Family Centre**

**WHEREAS**, the Ministry of Education provides and approves funding for Community Based EarlyON and Child Care Capital Program (CBCP) projects;

**WHEREAS**, the repair costs for the former King George school, 77 Gage Avenue North, Hamilton, exceeded the approved provincial funding;

**WHEREAS**, the Bernie Morelli Recreation Centre, 876 Cannon Street East, Hamilton, is located in the same neighbourhood as the King George location and provides an opportunity to co-locate services for families;

**WHEREAS**, the funding for the EarlyON Child and Family Centre CBCP project located at the former King George school was deemed unneeded due to the extent of the repair costs; and,

**WHEREAS**, the Ministry of Education has agreed to allow the City of Hamilton to utilize the EarlyON Child and Family Centre portion of the King George CBCP funding towards the creation of an EarlyON Child and Family Centre at the Bernie Morelli Recreation Centre;

THEREFORE, IT BE RESOLVED:

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*(To be completed by the Clerk)*

MOTION APPROVED        ON A RECORDED VOTE        Yeas: \_\_\_\_\_    Nays: \_\_\_\_\_  
(Refer to Recorded Vote Sheet)

MOTION DEFEATED        ON A RECORDED VOTE        Yeas: \_\_\_\_\_    Nays: \_\_\_\_\_  
(Refer to Recorded Vote Sheet)

- (a) That \$510,000 be allocated from the Community Based Capital Project funding to Bernie Morelli Recreation Centre project account (6791841001) as approved by the Ministry of Education; and,
- (b) That the General Manager, Healthy and Safe Communities be authorised and directed to execute any required agreements and ancillary documents in relation to funding the creation of an EarlyON Child and Family Centre at the Bernie Morelli Recreation Centre, with such terms and conditions in a form satisfactory to the City Solicitor.