



City of Hamilton

EMERGENCY & COMMUNITY SERVICES COMMITTEE REVISED

Meeting #: 20-003
Date: June 19, 2020
Time: 9:30 a.m.
Location: Due to the COVID-19 and the Closure of City Hall

All electronic meetings can be viewed at:

City's Website:

<https://www.hamilton.ca/council-committee/council-committee-meetings/meetings-and-agendas>

City's YouTube Channel:

<https://www.youtube.com/user/InsideCityofHamilton> or Cable 14

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

1. APPROVAL OF AGENDA

(Added Items, if applicable, will be noted with *)

2. DECLARATIONS OF INTEREST

3. APPROVAL OF MINUTES OF PREVIOUS MEETING

3.1 February 20, 2020

4. COMMUNICATIONS

4.1 Correspondence from Shannon Fuller, Assistant Deputy Minister, Early Years and Child Care Division, Ministry of Education, regarding Child Care and EarlyON Sector Funding - COVID Outbreak

5. CONSENT ITEMS

5.1 Hamilton Veteran Committee Minutes

5.1.a September 24, 2019

5.1.b October 22, 2019

5.1.c November 26, 2019

5.1.d February 25, 2020

5.2 Canadian Medical Association Foundation COVID-19 Community Response for Vulnerable Populations Fund (HSC20022) (City Wide)

*5.3 Self-Contained Breathing Apparatus Parts (SCBA) Parts Shortage (HSC20025) (City Wide)

6. WRITTEN DELEGATIONS

*6.1 John Mills, Hamilton Basic Income Group, respecting cancellation of the Basic Income pilot

7. STAFF PRESENTATIONS

8. DISCUSSION ITEMS

8.1 Expanding Housing and Support Services for Women and Transgender Community Sub-Committee Report 20-001, March 6, 2020

8.2 Ontario Works Facilities Update (HSC20015) (City Wide)

8.3 Adaptation and Transformation of Services for People Experiencing Homelessness (HSC20020) (City Wide)

*8.4 Hamilton Collaborative Partnership Group Multi-Sport Facility Proposal (HSC20026) (City Wide (Outstanding Business List Item))

9. MOTIONS

9.1 Let's Get Growing Seed Sharing Program (Ward 3)

10. NOTICES OF MOTION

*10.1 Residential Care Facilities (RCF) Complaint Liaison

*10.2 Birch Avenue Greenspace

11. GENERAL INFORMATION / OTHER BUSINESS

11.1 Amendments to the Outstanding Business List

11.1.a Items Requiring a New Due Date

11.1.a.a Poverty Reduction Investment Plan

Item on OBL: 17-B

Current Due Date: June 2020

Proposed New Due Date: September 10, 2020

11.1.a.b Hamilton Youth Engagement Collaboration

Item on OBL: 17-C

Current Due Date: March 26, 2020

Proposed New Due Date: July 9, 2020

11.1.a.c Home for Good

Item on OBL: 17D

Current Due Date: January 16, 2020

Proposed New Due Date: July 9, 2020

11.1.a.d Opportunities and Flexibility of Existing Housing Programs - Withdrawn

Item on OBL: 18-B

Current Due Date: February 6, 2020

Proposed New Due Date: December 10, 2020

11.1.a.e Hamilton Housing Benefits - Withdrawn

Item on OBL: 19-A

Current Due Date: February 6, 2020

Proposed New Due Date: December 10, 2020

11.1.a.f All Seasons Soccer Facility

Item on OBL: 19-B

Current Due Date: January 16, 2020

Proposed New Due Date: October 8, 2020

- 11.1.a.g Expanding Housing and Support Services for Women
 Item on OBL: 19-C
 Current Due Date: February 6, 2020
 Proposed New Due Date: December 10, 2020
- 11.1.a.h Community Hub Proposal/Multi Sport Indoor Facility Development - Withdrawn
 Item on OBL: 19-D
 Current Due Date: January 16, 2020
 Proposed New Due Date: October 8, 2020
- 11.1.a.i Curling Facilities
 Item on OBL: 19-F
 Current Due Date: January 16, 2020
 Proposed New Due Date: December 10, 2020
- 11.1.a.j Ministry's continued support for critical housing investments and leveraging federal funding under the National Housing Strategy through new provincial investments and outlining the City's funding for housing and homelessness programs as confirmed through the 2019 Ontario Budget
 Item on OBL: 19-H
 Current Due Date: January 16, 2020
 Proposed New Due Date: December 10, 2020
- 11.1.a.k Correspondence from Janice Lewis, Board President, Native Women's Centre, respecting Mountainview Emergency Shelter Operations
 Item on OBL: 20-A
 Current Due Date: N/A
 Proposed New Due Date: July 9, 2020
- 11.1.b Items to be Referred
- 11.1.b.a Consumption and Treatment Services and Wesley Day Centre
 Item on OBL: 19-K
 To be referred to the Board of Health
 Rationale: Consumption and Treatment Services falls under Board of Health

*11.1.c Items to be Removed

*11.1.c.a Opportunities and Flexibility of Existing Housing Programs

Item on OBL: 18-B

Addressed as Item 10.6 at the General Issues Committee,
March 20, 2020

*11.1.c.b Hamilton Housing Benefits

Item on OBL: 19-A

Addressed as Item 10.6 at the General Issues Committee,
March 20, 2020

*11.1.c.c Community Hub Proposal/Multi-Sport Indoor Facility
Development

Item on OBL: 19-D

Addressed as Item 8.4 on today's agenda

12. PRIVATE AND CONFIDENTIAL

13. ADJOURNMENT



EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 20-002

1:30 p.m.

Thursday, February 20, 2020

Council Chambers

Hamilton City Hall

71 Main Street West

Present: Councillors E. Pauls (Chair), B. Clark, T. Jackson, S. Merulla, and N. Nann

**Absent with
Regrets:** Councillor T. Whitehead – Personal

THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:

- 1. Correspondence from Janice Lewis-Deeley, Board President, Native Women's Centre, respecting Mountainview Emergency Shelter Operations (Added Item 5.3)**

(Nann/Jackson)

That correspondence from Janice Lewis-Deeley, Board President, Native Women's Centre, respecting Mountainview Emergency Shelter Operations, be received and referred to staff for action and to report back to Emergency and Community Services Committee, and referred to the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee for information. (Added Item 5.3)

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Ninder Nann
YES - Ward 6 Councillor Tom Jackson
YES - Chair – Ward 7 Councillor Esther Pauls
YES - Ward 4 Councillor Sam Merulla
NOT PRESENT - Ward 14 Councillor Terry Whitehead
YES - Ward 9 Councillor Brad Clark

2. Deputy Fire Chief Appointment (HSC19005(b)) (City Wide) (Item 7.1)

(Jackson/Merulla)

That the By-law to Appoint a Deputy Fire Chief, attached as Appendix "A" to Report HSC19005(b), which has been prepared in a form satisfactory to the City Solicitor, be passed.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

3. 2019 Ministry of Health Ambulance Service Review Findings (HSC20006) (City Wide) (Item 7.2)

(Jackson/Merulla)

That Report HSC20006, respecting 2019 Ministry of Health Ambulance Service Review Findings, be received.

CARRIED

4. Residential Care Facilities Subsidy Program (HSC19064(a)) (City Wide) (Item 7.3)

(Merulla/Nann)

That Report HSC19064(a), respecting Residential Care Facilities Subsidy Program, be received.

CARRIED

5. Social Assistance Rates (Item 8.1-8.3)

(Merulla/Nann)

WHEREAS, food costs have increased by 7.6% in 2019 and continue to rise;

WHEREAS, access to nutritious food is a key factor in maintaining health, enabling residents to and participate more actively in society; and

WHEREAS, social assistance has not kept pace with the actual rate of inflation;

THEREFORE, BE IT RESOLVED,

- (a) That the Mayor send a letter to the Premier of Ontario, requesting an assessment and adjustment to social assistance to reflect the Consumer Inflation Index, thereby creating a sustainable system process to accommodate the most vulnerable; and,

(b) That a copy of this letter be sent to all local MPPs.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

6. Menstrual Products Pilot (HSC20001) (City Wide) (Item 10.1)

(Merulla/Nann)

That the 12-month Menstrual Products Pilot Project utilizing the following approaches be approved:

- (i) Universal Approach - make menstrual products available in women's and universal washrooms in 5 recreation centres, one in each recreation district;
- (ii) Targeted Approach - partnering with Hamilton Food Share and local food banks to distribute menstrual products through Food Share's existing network; and,

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

(Pauls/Merulla)

WHEREAS, there are ongoing costs for feminine hygiene products for those receiving assistance through Ontario Works and the Ontario Disability Support Program;

THEREFORE, BE IT RESOLVED:

- (a) That the Mayor send a letter to the Minister of Children, Community and Social Services advocating for an increase to the Basic Needs awards amount to cover costs for feminine hygiene products; and
- (b) That a copy of this letter be sent to local MPPs.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

**Emergency & Community Services Committee
Minutes 20-002**

**February 20, 2020
Page 4 of 12**

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

7. Allocation of Funds to Continue the Emergency Home Repair Program (HSC20003) (City Wide) (Item 10.2)

(Clark/Jackson)

- (a) That all uncommitted funds in the Hamilton Emergency Home Repair Reserve (#102045), including all interest earned or accrued, estimated to be \$65,000, be utilized for the Hamilton Emergency Home Repair Program (HEHRP) until fully exhausted; and
- (b) That all uncommitted funds in the Municipal Down Payment Assistance Program Reserve (#112009), including all interest earned or accrued and after the Trillium Benefit pay out, estimated to be \$300,000 to \$375,000, be transferred to the Hamilton Emergency Home Repair Reserve (#102045) to be utilized for the Hamilton Emergency Home Repair Program (HEHRP) and subsequently reserve #112009 be closed.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

8. School Board Labour Disruption (HSC20011) (City Wide) (Added Item 10.3)

(Clark/Jackson)

That Report HSC20011, respecting School Board Labour Disruption, be received.

CARRIED

9. Ministry of Education Community Based Capital Project (CBCP) Funding - Bernie Morelli EarlyON Child and Family Centre (Item 11.1)

(Nann/Merulla)

WHEREAS, the Ministry of Education provides and approves funding for Community Based EarlyON and Child Care Capital Program (CBCP) projects;

WHEREAS, the repair costs for the former King George school, 77 Gage Avenue North, Hamilton, exceeded the approved provincial funding;

WHEREAS, the Bernie Morelli Recreation Centre, 876 Cannon Street East, Hamilton, is located in the same neighbourhood as the King George location and provides an opportunity to co-locate services for families;

WHEREAS, the funding for the EarlyON Child and Family Centre CBCP project located at the former King George school was deemed unneeded due to the extent of the repair costs; and,

WHEREAS, the Ministry of Education has agreed to allow the City of Hamilton to utilize the EarlyON Child and Family Centre portion of the King George CBCP funding towards the creation of an EarlyON Child and Family Centre at the Bernie Morelli Recreation Centre;

THEREFORE, IT BE RESOLVED:

- (a) That \$510,000 be allocated from the Community Based Capital Project funding to Bernie Morelli Recreation Centre project account (6791841001) as approved by the Ministry of Education; and,
- (b) That the General Manager, Healthy and Safe Communities be authorised and directed to execute any required agreements and ancillary documents in relation to funding the creation of an EarlyON Child and Family Centre at the Bernie Morelli Recreation Centre, with such terms and conditions in a form satisfactory to the City Solicitor.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

FOR INFORMATION:

(a) APPROVAL OF AGENDA (Item 2)

The Committee Clerk advised of the following changes to the agenda:

5. COMMUNICATIONS (Items 5.2-5.3)

5.2 Correspondence respecting Employment Services Transformation

5.2.a Correspondence from David Cronin, Director, Program Delivery Service Branch, Employment and Training Division, Ministry of Labour, Training and Skills Development,

respecting Call for Proposal for Service System Managers,
 Employment Services Transformation

Recommendation: To be received.

- 5.2.b Correspondence from Susan Erwin, Assistant Deputy Minister, Social Assistance Programs Division, Ministry of Children, Community and Social Services, respecting Employment Services Transformation: Transition Planning for Prototype Regions

Recommendation: To be received.

- 5.3 Correspondence from Janice Lewis-Deeley, Board President, Native Women's Centre, respecting Mountainview Emergency Shelter Operations

Recommendation: To be received and referred to staff for action and to report back to Emergency and Community Services Committee, and referred to the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee for information.

6. DELEGATION REQUESTS (Item 6.2)

- 6.2 Susan Morgante, Hamilton Social Action Network, regarding the crisis in social assistance where there has been no cost of living increase in 2019 but there has been an increase of 7.6% in food costs - **WITHDRAWN**

10. DISCUSSION ITEMS (Item 10.3)

- 10.3 School Board Labour Disruption (HSC20011) (City Wide)

(Merulla/Nann)

That the agenda for the February 20, 2020 Emergency and Community Services Committee meeting be approved, as amended.

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

(b) DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)

(i) January 16, 2020 (Item 4.1)

(Clark/Nann)

That the Minutes of the January 16, 2020 meeting of the Emergency and Community Services Committee be approved, as presented.

Result: Motion CARRIED by a vote of 4 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 NOT PRESENT - Ward 6 Councillor Tom Jackson
 YES - Chair – Ward 7 Councillor Esther Pauls
 YES - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

(d) COMMUNICATIONS (Item 5)

(i) Correspondence from the Honourable Minister Todd Smith, Ministry of Children, Community and Social Services, respecting the Poverty Reduction Strategy Survey (Item 5.1)

(Merulla/Nann)

That Correspondence from the Honourable Minister Todd Smith, Ministry of Children, Community and Social Services, respecting the Poverty Reduction Strategy Survey, be received.

CARRIED

(ii) Correspondence respecting Employment Services Transformation (Added Items 5.2.a and 5.2.b)

(Jackson/Merulla)

That the following correspondence, respecting Employment Services Transformation, be received.

- (a) Correspondence from David Cronin, Program Delivery Service Branch, Employment and Training Division, Ministry of Labour, Training and Skills Development, respecting Call for Proposal for Service System Managers, Employment Services Transformation (Added Item 5.2.a); and
- (b) Correspondence from Susan Erwin, Assistant Deputy Minister, Social Assistance Programs Division, Ministry of Children, Community and Social Services, respecting Employment Services

Transformation: Transition Planning for Prototype Regions (Added Item 5.2.b).

CARRIED

(e) DELEGATION REQUESTS (Item 6)

(Jackson/Clark)

That the following Delegation Requests, be approved:

- (i) Elizabeth McGuire, Campaign for Adequate Welfare and Disability Benefits, respecting how the low rates of social assistance do not enable a healthy diet (for today's meeting) (Item 6.1)
- (ii) Craig Blondin, Mount Hamilton Youth Soccer Club, respecting Mount Hamilton Youth Soccer Club plan (for a future meeting) (Item 6.3)

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair – Ward 7 Councillor Esther Pauls
 YES - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

(f) CONSENT ITEMS (Item 7)

(i) Housing and Homelessness Advisory Committee Minutes (Item 7.4)

(Merulla/Jackson)

That the following Minutes of the Housing and Homelessness Advisory Committee, be received:

- (a) October 1, 2019
- (b) January 7, 2020

CARRIED

(ii) Seniors Advisory Committee Minutes (Item 7.5)

(Nann/Jackson)

That the following Minutes of the Seniors Advisory Committee, be received:

- (a) August 2, 2019
- (b) September 6, 2019
- (c) October 4, 2019
- (d) November 1, 2019
- (e) December 6, 2019

**Emergency & Community Services Committee
Minutes 20-002**

**February 20, 2020
Page 9 of 12**

CARRIED

(g) PUBLIC HEARINGS/DELEGATIONS (Item 8)

- (i) Dr. Sally Palmer, McMaster Community Poverty Initiative, respecting the decision of the Ontario government to give no cost-of-living raise to social assistance for 2019, and the escalation of food prices in 2019 (Item 8.1)**

Dr. Sally Palmer, McMaster Community Poverty Initiative, addressed the Committee respecting the decision of the Ontario government to give no cost-of-living raise to social assistance for 2019, and the escalation of food prices in 2019, with the aid of a presentation.

The presentation is available at www.hamilton.ca and through the Office of the City Clerk.

(Nann/Jackson)

That Dr. Sally Palmer be permitted to address the Committee for an additional five minutes in order to complete their presentation.

Result: Motion CARRIED by a 2/3s vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair – Ward 7 Councillor Esther Pauls
 YES - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

- (ii) Sheri Selway, Canadian Federation of University Women - Hamilton, respecting the crisis with social assistance rates, with a focus on how women and families are particularly affected (Item 8.2)**

Sheri Selway and Myrtle Greve, Canadian Federation of University Women - Hamilton, addressed the Committee respecting the crisis with social assistance rates, with a focus on how women and families are particularly affected.

- (iii) Elizabeth McGuire, Campaign for Adequate Welfare and Disability Benefits, respecting how the low rates of social assistance do not enable a healthy diet (Item 8.3)**

Elizabeth McGuire, Campaign for Adequate Welfare and Disability Benefits, addressed the Committee respecting how the low rates of social assistance do not enable a healthy diet, with the aid of a handout.

The handout is available at www.hamilton.ca and through the Office of the City Clerk.

(Jackson/Merulla)

That the following delegations, be received:

- (i) Dr. Sally Palmer, McMaster Community Poverty Initiative, respecting the decision of the Ontario government to give no cost-of-living raise to social assistance for 2019, and the escalation of food prices in 2019;
- (ii) Sheri Selway, Canadian Federation of University Women - Hamilton, respecting the crisis with social assistance rates, with a focus on how women and families are particularly affected; and
- (iii) Elizabeth McGuire, Campaign for Adequate Welfare and Disability Benefits, respecting how the low rates of social assistance do not enable a healthy diet.

CARRIED

For further disposition of this matter, refer to Item 4.

(h) GENERAL INFORMATION/OTHER BUSINESS (Item 13)

(i) Amendments to the Outstanding Business List (Item 13.1)

(Nann/Merulla)

That the following amendment to the Emergency and Community Services Outstanding Business List, be approved:

- (a) Items Considered Completed and to be Removed:
 - (i) Menstrual Products Affordability Pilot Program
Item on OBL: N
Addressed as Item 10.1 on today's agenda

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair – Ward 7 Councillor Esther Pauls
 YES - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

(i) PRIVATE AND CONFIDENTIAL (Item 14)

The Emergency and Community Services Committee determined that discussion of Item 14.1 was not required in Closed Session; therefore, the matter was addressed in Open Session, as follows:

(i) Closed Session Minutes – January 16, 2020 (Item 14.1)

(Merulla/Jackson)

That the Closed Session Minutes of the January 16, 2020 meeting of the Emergency and Community Services Committee be approved, as presented.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
YES - Ward 6 Councillor Tom Jackson
YES - Chair – Ward 7 Councillor Esther Pauls
YES - Ward 4 Councillor Sam Merulla
NOT PRESENT - Ward 14 Councillor Terry Whitehead
YES - Ward 9 Councillor Brad Clark

(j) ADJOURNMENT (Item 15)

(Jackson/Nann)

That there being no further business, the Emergency and Community Services Committee be adjourned at 3:01 p.m.

CARRIED

Respectfully submitted,

Councillor E. Pauls
Chair, Emergency and Community Services
Committee

Tamara Bates
Legislative Coordinator
Office of the City Clerk

Ministry of Education
Early Years and Child Care Division

315 Front Street West, 11th floor
Toronto ON M5V 3A4

Ministère de l'Éducation
Division de la petite enfance et de
la garde d'enfants

315, rue Front Ouest, 11^e étage
Toronto ON M5V 3A4



TO: Consolidated Municipal Service Managers and District
Social Service Administration Boards

FROM: Shannon Fuller
Assistant Deputy Minister
Early Years and Child Care Division

DATE: May 11, 2020

SUBJECT: Child Care & EarlyON Sector Funding – COVID Outbreak

Thank you again for your continued partnership during this unprecedented, and evolving time.

We know that the COVID-19 outbreak is having significant impacts on families and on the child care sector. This memo sets out details of Ontario's child care sustainability funding approach. This funding approach will be in place during the closure period and will align with the timing of federal supports.

The objective of the funding approach during the closure period is to support financial sustainability across the child care sector, as we know that a stable and accessible child care system will be critical to Ontario's recovery following the COVID-19 outbreak. While our Child Care Funding Formula includes a variety of different funding lines, given the unprecedented times, and that child care services are not currently being provided, as well as the urgency of the situation, we have framed the supports into the two areas of operations: Fixed Overhead Costs and Salary and Wage supports.

Child Care Centres

Fixed Overhead Costs

As part of the Federal COVID-19 Economic Response Plan, and in partnership with Ontario, the federal and provincial governments have announced the Ontario-Canada Emergency Commercial Rent Assistance Program (OCECRA). The federal government designed the program and program details are being finalized by the federal government. To receive more information, visit the Canadian Mortgage and

Housing Corporation's website and sign-up to receive additional details including when the application process opens:

<https://www.cmhc-schl.gc.ca/en/finance-and-investing/covid19-cecra-small-business>

Provincial funding will be provided by the Ministry of Education for eligible child care operators who benefit from the OCECRA to pay the tenant portion (25%) of rent as outlined in OCECRA. The other 12.5% of provincial funding for those that benefit from OCECRA will flow through the OCECRA process. Child care operators should work with their landlords to determine whether they will benefit from this program.

Please note that school boards will not be charging rent to child care or EarlyON centres located in schools that have closed until the end of the closure period. Child care and EarlyON centre staff will be permitted to enter schools during the closure period to obtain materials and other tools required to support the implementation of the sustainability plan.

Funding will also be provided for other eligible fixed monthly overhead costs, so centres are able to re-open operations following the conclusion of the state of emergency.

Provincial funding will be provided through CMSMs/DSSABs for child care operators that have a purchase of service agreement for general operating and/or fee subsidies. CMSMs/DSSABs will work directly with child care operators in their area to confirm the fixed overhead costs of operators and the applicable 25% tenant portion of rent under OCECRA. For further clarity, not having a purchase of service agreement is defined as not having a purchase of service agreement for general operating and/or fee subsidy funding with a CMSM/DSSAB.

The province will directly fund child care operators who do not have a purchase of service agreement. The Ministry will provide an application form as part of their application process.

Salary and Wage Supports

The federal government has announced supports for businesses and individuals related to COVID-19, including the Canada Emergency Wage Subsidy (CEWS) for businesses and the Canada Emergency Response Benefit for individuals.

For your ease of reference, below is a link to the federal government site that outlines all federal supports in Canada's COVID-19 Economic Response Plan:

<https://www.canada.ca/en/department-finance/economic-response-plan.html>

All child care centres will be required to apply for Federal COVID-19 Economic Response Plan funding to support staffing costs retroactively to March 15, 2020.

We encourage child care operators to research and optimize these federal supports

for staff not working during the emergency closure period so that they are in a position to re-open following the conclusion of the declaration of emergency and to ensure staff are supported throughout the outbreak.

CMSMs/DSSABs that have committed to providing top-up funding for salaries and wages above the Canada Emergency Wage Subsidy will be required to use municipal funding.

In order to ensure no funding gaps before the Federal COVID-19 Economic Response Plan funding is provided, CMSMs/DSSAB's monthly cash flow will continue so that CMSMs/DSSABs are prepared to action Ontario's child care sustainability funding approach across the sector. Funding will be reconciled starting in August.

Home Child Care Providers

While home child care providers are permitted to operate, the Ministry recognizes that many providers have closed or have seen a reduction in the number of children in their care as a result of COVID-19.

In addition to funding for emergency child care, the following Provincial funding will continue to flow through CMSMs/DSSABs for home child care:

- Base funding for licensed home child care agencies
- Wage enhancement grant funding for licensed home child care providers who have remained active
- Regular funding, including fee subsidy funding, for home child care operators who have continued to operate and serve families

The Province will provide funding to cover the fees for families that are eligible for emergency child care directly to licensed home child care agencies who do not have a purchase of service agreement with a CMSM/DSSAB for general operating/base funding for home child care and/or fee subsidy. The Ministry will provide an application form as part of their application process.

EarlyON Child and Family Centres

While physical EarlyON Child and Family Centres are closed under an Emergency Order, many centres have continued to provide virtual programming. Provincial funding, including salaries and wages, will be provided for the days/hours worked.

EarlyON Child and Family Centres will also be supported through the Ontario-Canada Emergency Commercial Rent Assistance Program (OCECRA).

Provincial funding will be provided to service providers to pay the tenant portion (25%) of rent as outlined in OCECRA. Funding will also be provided for other eligible fixed monthly overhead costs, so centres are able to re-open operations following the conclusion of the state of emergency.

Operating funding for Indigenous-led, off-reserve programming and Special Needs Resourcing funding will continue to be provided for days/hours worked to provide service.

Next Steps

A sample budget template is attached for ease of completion and to ensure consistency, where possible. Financial Analysts and Early Years Advisors at the Ministry will work with CMSMs/DSSABs on individual plans and the funding required during this period.

Municipal contributions represent an important component of funding to the early years and child care sector. In addition to ministry commitments outlined above and federal supports announced, we encourage CMSMs/DSSABs to maintain municipal contributions, where possible.

If CMSMs/DSSABs have or receive questions about issues with eligibility or other requirements, please reach out to your Financial Analyst and Early Years Advisor at the Ministry. We are committed to working with you throughout this period.

Additional Supports for Child Care Centres and Home Child Care Agencies

The following changes have been made to provide additional supports to the child care sector during these unprecedented times:

- Licensing application, renewal and revision fees will be waived during the emergency closure period and for 60 days after the order is lifted.
- Licenses set to expire during the emergency closure period will be automatically extended by 6 months.
- The requirement to provide updated vulnerable sector checks and first aid training renewals for existing child care centre staff and home child care providers and their families will be extended during the mandatory closure period. During this time, child care providers will maintain strict health and safety measures as regulated by the *Child Care and Early Years Act, 2014*.

We are grateful for your partnership and look forward to our continued collaboration going forward. The Ministry continues to depend on service system managers, and your knowledge of the needs of your communities, to make decisions that best

support the early years and child care sector in your service areas. Please continue to let us know how we can support your efforts during this challenging time.

Thank you,

Shannon Fuller



Hamilton

MINUTES

Hamilton Veterans Committee

Tuesday September 24th, 2019

Room 264, 2ND floor, City Hall

Attendance: Ed Sculthorpe (Chair), Don Jackson (Vice-Chair), David Baldry, Bob Fyfe, Steven Waldron, Michael Rehill, David Steckham, Councillor B. Johnson,

Absent with Regrets: Tibor Bocz

Absent: Councillor L. Ferguson

Also Present: Meghann Haggerty, Staff Liaison to Hamilton Veterans Committee, Terry Ryan

1. CHANGES TO AGENDA

2. DECLARATION OF INTEREST

3. APPROVAL OF MINUTES OF PREVIOUS MEETING

3.1 Hamilton Veterans Committee Meeting Minutes, dated August 27th, 2019
(for approval)

(Fyfe/Steckahm)

4. BUSINESS ARISING FROM THE MINUTES

5. STANDING ITEMS (includes all HVC hosted events)

5.1 Remembrance Day:

- Construction update:
 - Meghann and Ian Kerr-Wilson, Manager of Heritage Resource Management, met with Rich Shebib (Corridor Management) and Mike Hooper from DeFaveri Construction. The demolition part of the

5.1.a

project should be finished end of the September/early October with construction of the new building beginning shortly after.

- We can could build temporary hoarding around the site for the two Remembrance Day services. This could be a public art project for in future years.
- It was also agreed that the workers would be taking an extended break during the service on Monday (approx. 10:45am to noon)
- The area does take up a significant portion of the pedestrian area, so it will be in the way of the colour party. We will need to be careful where we put up the barriers as there will be lots of people in the area
- Will look at the site map to see how barriers need to be rearranged
- Police Duty forms submitted by next week – will be in high demand on that day.
- Argylls will be coordinating this year. Parade Orders to be sent to Argyll RSM Lawson; some things need to be removed as they are unnecessary. RSM Lawson will be invited to attend October meeting
- Soundbox is the confirmed supplier for 2019 and will be providing the video as well as audio. Cable 14 will be live streaming on Sunday
- ASL interpreters for both days – to be mentioned in press releases
- Field Gun – for Garrison Parade. Need to contact
- Local school to hand out programs on the Monday?
- Vocalists – will reach out to Bruce Gilroy for Sunday service and will ask Sarena Patton to attend on the Monday.
- Silver Cross mother – Bev McCraw has confirmed to lay wreath but does not want to speak this year
- Parade Route will be the same as last year – up and down James
- Saluting Officers; need to contact Glen Gibson and Glen De Caire. Will be picked up at saluting base and brought to service by Darts
- Wreaths – anyone can lay a wreath, they don't need approval, instructed upon arrival to line up, pickup the next day
- Other services in the City:

5.1.a

- City of Hamilton and the Hamilton Veterans Committee assists other associations/groups with planning the Ancaster, Dundas, Glanbrook, Stoney Creek and Waterdown services
 - Assist with submitting Event applications (formerly SEAT application), requesting PDOs, road closures, arranging sound, honourariums for pipers/buglers
 - All services are advertised through press releases etc.
 - Flyovers

5.2 Manual for event duties

- Please review electronic document and come prepared to make revisions
 - For all services, not just downtown
 - Start with the program, drives the event
 - Subcommittee for program; Mike Rehill with update and send out to everyone for comment
- Colour Parade – Steve Waldron will do it
- Parade Marshall – Rod Paddon

5.3 Sub-committee: Veterans Related Awards

- Military units to be included as well as who hosts different services

5.4 Purpose of Committee

- Veterans in Hamilton; Tibor will continue to look into it

6. NEW BUSINESS – HAMILTON VETERANS COMMITTEE

a. Dieppe Plaque

- i. After the plaque was stolen and recovered, Christopher Redford (Heritage Presentation Coordinator responsible for plaques) learned that this plaque was gifted to the City by Sheila Copps so it is considered a municipal asset. The City's Risk Management section has provided an account against which the cost of a more secure reinstallation may be charged.
- ii. Examples of other work which has been done to secure cast plaques was provided by email along with Christopher's recommendation to go with a simple boulder - in keeping with beach motif, just high enough to

5.1.a

present the plaque face on a reasonable angle at the level of a person viewing it in a wheelchair, but not so high as to impede a good overall view of the wall of the memorial if one was taking a photograph at a distance.

- iii. The committee would like to look into other materials – Councillor Johnson mentioned an issue in a park in her ward where they went with etched glass as a deterrent for theft and vandalism.
 - iv. Committee will go with a boulder if other options are not available
 - v. Would like to invite Shannon Coles, the new Conservator, to a future meeting to discuss best practices for the City regarding all plaques.
- b. National Never Forgotten Memorial, Town of Bradford West Gwillimbury
- i. Councillor Johnson explained that this correspondence was sent to Council with the hope of gaining more endorsement. There is controversy surrounding the planned memorial; 25 million dollars to build an 8 storey Mother Canada statue situation on Cape Breton island, Parks Canada decided to pull out as a partner and will not allow construction on Parks land
 - ii. Recommendation: be received
- c. Committee Pins
- i. New members of the committee will be receiving pins
- d. Resignation of Nicole Barrett
- i. Resignation read out and received by the committee
- e. Hamilton Military Museum
- i. Carolyn King, Supervisor of the Hamilton Military Museum is looking for help with connecting with veterans for Remembrance Day programming next year
 - ii. Committee suggests she contact speaking bureaus to connect with veterans but will also send her the resource manual
 - iii. Citizen Terry Ryan has been invited to act as an advising assistant to the Committee for collaboration with the local cadet corps and the Hamilton Decoration Day event planning

7. ROUNDTABLE – Remaining HVC meeting dates for 2019

5.1.a

- October 22
- November 26
- December TBD

ADJOURNMENT

() The meeting adjourned at 6:00 p.m.

Next Meeting: **October 22nd, 2019**

4:00 p.m. to 6:00 p.m.

Room 264, 2ND floor, City Hall



Hamilton

Minutes

Hamilton Veterans Committee

Tuesday October 22nd, 2019

Room 264, 2ND floor, City Hall

Present: Ed Sculthorpe (Chair), Don Jackson (Vice-Chair), David Steckham, Michael Rehill, Steve Waldron, David Baldry, Bob Fyfe

Absent: Nicole Barrett, Councillor L. Ferguson, Tibor Bocz

Also present: Brydie Huffman, Staff Liaison to Hamilton Veterans Committee, City of Hamilton

1. CHANGES TO AGENDA

- Remembrance Day will be moved to top of meeting in order to dismiss guest RSM Lawson of the Argyll and Sutherland unit

2. DECLARATION OF INTEREST

- No Changes

3. APPROVAL OF MINUTES OF PREVIOUS MEETING

3.1 Hamilton Veterans Committee Meeting Minutes, dated September 24th, 2019 (for approval)

- Approved – 1st by Bob Fyfe and 2nd by David Steckham

4. BUSINESS ARISING FROM THE MINUTES

5. STANDING ITEMS (includes all HVC hosted events)

5.1 Remembrance Day: Staff Liaison Report

- Staff member introduced guest RSM Lawson of the Argyll and Sutherland Highlanders who joined the meeting, representing the lead unit for the Garrison Parade

- Police officers – 6 PDOs have been requested to cover all community Remembrance Day services. HPS has stated that it is becoming difficult to cover all the smaller ceremonies. Asked if HVC thinks we need police at each one as this comes out of HVC budget
- Staff requested that the colour party move to stand in-front of band to not block the cameras streaming the Nov. 11 service
- Video Screens only to be on site for Nov. 11 services going forward as this is when the media company (Cable 14) has staff available
- Guest speakers from the French Highschool and Hamilton Mosque have been confirmed. Should reach out to new ones' next year
- Staff asked if it would ever be possible to have the Garrison Parade and Civic service combined to one day (Nov. 11) for cost-saving measures. HVC members and RSM advised this would result in diminished military presence at a military service. The separate days of events are coordinated so members of the Reserve units can participate as Hamilton does not have Regular Forces and therefore work Monday – Friday
- Staff shared tracking budget of Remembrance Day costs (for Gore services). Councillor Johnson will speak to Warplane about the cost for Warbird Flyovers

5.2 Manual for Remembrance Day event duties

- Michael Redhill has completed manual

5.3 Sub-committee: Veterans Related Awards

- Nothing to report

5.4 Purpose of Committee

- Working on resource manual – Michael Rehill

6. NEW BUSINESS – HAMILTON VETERANS COMMITTEE

a. Freedom of the City

- City Manager's office forwarded a request from a cadet corps to organize a Freedom of the City march
- Its outside of Veterans Committee advisory authority and would be decided on by council. Mike Rehill prepared background documents to explain this that will be circulated to City staff upon future requests

7. ROUNDTABLE – Remaining HVC meeting dates for 2019

- November 8th Veterans Committee invited to attend dinner at Liuna Station for Navy Star Dinner (cost \$100 to be paid by guest)
- November 26 4-6pm
-

8. ADJOURNMENT:

Next Meeting: **November 26, 2019, 4:00 p.m. to 6:00 p.m.**

Room 264, 2ND floor, City Hall



Hamilton

Minutes

Hamilton Veterans Committee

Tuesday November 26, 2019

Room 264, 2ND floor, City Hall

Present: Ed Sculthorpe (Chair), Don Jackson (Vice-Chair), David Steckham, Michael Rehill, Steve Waldron, David Baldry, Bob Fyfe

Absent: Councillor L. Ferguson, Tibor Bocz, Councillor Johnson, Steve Waldron

Also present: Brydie Huffman, Staff Liaison, Terry Ryan, Tania Scibatta

1. CHANGES TO AGENDA

•

2. DECLARATION OF INTEREST

- No Changes

3. APPROVAL OF MINUTES OF PREVIOUS MEETING

3.1 Hamilton Veterans Committee Meeting Minutes, dated October 22, 2019
(for approval)

- Approved – 1st by Bob Fyfe and 2nd by David Baldry

4. BUSINESS ARISING FROM THE MINUTES

- Terry Ryan has been confirmed as a Resource Member

5. STANDING ITEMS (includes all HVC hosted events)

5.1 Remembrance Day: Staff Liaison Report

- Staff relayed information that Councillor Ferguson contacted her departmental Director Carrie Brooks-Joiner to voice complaints regarding the Ancaster service of Remembrance. Councillor's office has been involved with the planning but all coordination has been done in the past by a fulltime staff member from the events department which only has one staff member

- Councillor would like to have City staff responsible for the event
- HVC was given a breakdown of roles within the Tourism department from Director to current staff liaison position
- HVC stated that the official City of Hamilton service is held at Veterans Place in Gore Park, the rest are community-led services of Remembrance and are hosted by groups from the community such as cadets, legions, churches
- HVC members asked staff liaison who currently coordinates and pays for the services in communities. Liaison reported that currently she is only part-time in her position but is responsible for coordinating road closures, police duty requests, sound system rentals, musicians, honourariums, guest speakers, invitations, booking of facilities and media enquiries for all community-led and official City services on the same day (8)
- HVC suggested meeting with community leaders from the smaller services and letting them know they need to be more involved with the planning of Remembrance services in their ward as many of the tasks can be done at the community level and the HVC budget will still cover most costs but liaison is needed for the downtown services
- Suggested there be a manual created for community-led events/services of Remembrance and this be circulated to council
- Member suggested that perhaps HVC members are assigned as an advisor to the community led services

5.2 Remembrance Day: After Action Report

- Noted that if cadets wish to fire cannon, this needs to be confirmed with staff liaison
- HVC members requested better signage for the wreath laying lines – and a reminder to take wreath home at the end of the event. Would also be helpful to have an easel at the armouries
- HVC member needed to direct traffic at cenotaph during wreath laying
- Seating in VIP tent needs to be better organized
- Would be helpful if the MC provided civilian instructions (“we will now listen to ___ followed with a moment of silence)

5.3 Decoration Day

- Terry Ryan asked for an early Save the Date to solicit to cadets corps for Decoration Day in June
- HVC members agreed on the sum of \$300 as a band honourarium
- Mike Rehill will send list of hymns for service to Terry
- Cadets asked for better map of the cemetery from the park department
- A new signer will be needed for the service
- Staff liaison mentioned the Hamilton Military Museum is interested in partnering on an event for Decoration Day at their site across the street

6. NEW BUSINESS – HAMILTON VETERANS COMMITTEE

a. Dutch Liberation 75th Anniversary

- Staff liaison asked if the committee knew of any Dutch Veterans that might be attending the commemoration services overseas in spring 2020
- Staff have been contacted about attending services as a representative of Hamilton

7. ROUNDTABLE – Remaining HVC meeting dates for 2020

- Meeting dates will be confirmed in the new year
- Ed Sculthorpe, chair, will make the HVC annual presentation to the Emergency and Community Services committee meeting in council chambers on December 3rd

8. ADJOURNMENT:

Next Meeting: **Spring 2020**



Hamilton

MINUTES
Hamilton Veterans Committee

February 25th 2020

4:00 p.m.

City Hall | 71 Main Street West, Hamilton

Present: Ed Sculthorpe, Don Jackson, Bob Fyfe, Dave Steckham, Tibor Bosc, Steve Waldron, Dave Baldry

Absentia: Councilor Jackson, Councilor Johnson, Mike Rehill

Also Present: Terry Ryan, Brydie Huffman (Staff liaison), Tania Scibetta (administrative assistant, John Summers Manager, of Heritage, Carolyn King (Military Museum Supervisor)

1. CHANGES TO THE AGENDA

Liaison requested discussion of Decoration Day event be moved to the top of the agenda in order to accommodate City of Hamilton staff guests

2. DECLARATIONS OF INTEREST

n/a

3. APPROVAL OF MINUTES OF PREVIOUS MEETING

(Sculthorpe/Fyfe)

That the Minutes of the November meeting of The Hamilton Veterans Committee be approved, as presented.

4. STANDING ITEMS (including all HVC hosted events)

4.1 Decoration Day

- Date is Sunday June 14 with service in the Hamilton cemetery
- Terry Ryan emailed liaison a list of suggestions in coordinating service with cadets (attached as Appendix A)
- Terry suggested a letter to brigade command to request a Padre is needed
- Need a member of the HVC to be the parade commander for the Veterans that wish to participate in the service/parade
- Brydie will contact the Dundas Concert band to let them know that we will be using a cadet band this year
- Thank you to Mike Rehill for assisting with the music needed for the service
- Don Jackson will coordinate a small breakfast for cadets, and will also assist with the bus routing at the event
- Terry requested a better map of the cemetery, unfortunately the Hamilton Cemetery office is redoing the map in the summer months after the service
- The Hamilton Military Museum will be organizing a Decoration Day event at their site across the street to complement our service
- Military Museum supervisor Carolyn King and staff will coordinate a lunch space for the cadets after the service, along with free museum admission and hands on programming with numerous military groups (vintage signal corps, Calvary reenactors etc)

(at this time, guests were dismissed)

4.2 Dieppe Service

- Nothing to report as of yet, date will be Tuesday August 19, 2020

4.3 Remembrance Day Services

- Remembrance Day services will take place on Sunday November 8th (Garrison Parade) and Wednesday November 11 (public)

5. PRESENTATIONS – Staff Liaison report

- The Annual Veterans Presentation was done by Chairman Sculthorpe at the December 3rd 2019 meeting of council
- Staff also submitted a report to council asking for an increase in the base budget of the Hamilton Veterans Committee, along with use of the reserves funds to cover outstanding invoices from 2018
- Staff reported the budget increase was approved to \$43,000

6. Discussion items

6.1 : Community Organized Services on Remembrance Day

- Staff reported Councilor Vanderbeek requested a meeting to discuss the Dundas Remembrance Day service. She spoke with liaison and director of Tourism about issues with the road closures, along with questions about responsibilities on the day of the event
- Staff was asked to prepare a breakdown of roles for the event and circulate to members attending the meeting including Parks, Facilities, SEAT, and Roads departments in the City of Hamilton
- HVC chair will try to attend meeting as well to remind members of council that the official City of Hamilton service is held at the cenotaph in Gore Park – the others are community organized services by external groups
- Staff explained that the HVC budget covers road closures, sound systems and police duties only for community services.
- Committee members were displeased at the lack of attendance and support from Councilor Ferguson at 2019 HVC meetings and events, and asked if a letter to the integrity commissioner should be issued on behalf of the Committee

7. Round Table items

- Member Dave Baldry stated he will not be able to attend the next 2 meetings in 2020
- Staff liaison reported details on the 75th Liberation of the Netherlands service in May. She thanked the HVC chair for his letter of support in representing the Veterans Committee at the service to be held in Amsterdam
-

8. ADJOURNMENT

(Sculthrope / Steckham)

The meeting adjourned at 5:15 p.m.

Next Meeting: March 31, 2020

4:00 p.m. to 6:00 p.m.

Room 264, 2ND floor, City Hall



CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Housing Services Division

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	June 19, 2020
SUBJECT/REPORT NO:	Canadian Medical Association Foundation COVID-19 Community Response for Vulnerable Populations Fund (HSC20022) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Nadia Zelisko (905) 546-2424 Ext. 3863 Greg Tedesco (905-546-2424 Ext.7168 Rob Mastroianni (905) 546-2424 Ext. 8035
SUBMITTED BY:	Edward John Director, Housing Services Division Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION

That the General Manager of Healthy and Safe Communities, or his designate, be authorized and directed to enter into and execute an Agreement with the Canadian Medical Association Foundation to administer the Canadian Medical Association Foundation COVID-19 Community Response for Vulnerable Populations Fund and any agreements with Community Services Provider(s), as well as any ancillary agreements, contracts, extensions and documents required to give effect thereto in a form satisfactory to the City Solicitor.

EXECUTIVE SUMMARY

On May 29, 2020, the Federation of Canadian Municipalities (FCM) announced that the City of Hamilton was selected as one of the recipient communities for the COVID-19 Community Response Fund supported by the Canadian Medical Association Foundation (CMAF). The City of Hamilton will receive \$345,500 to provide COVID-19 related support to vulnerable populations.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Canadian Medical Association Foundation COVID-19 Community Response for Vulnerable Populations Fund (HSC20022) (City Wide) - Page 2 of 4

These funds are intended to complement funding provided through the Reaching Home program as part of the federal government's COVID-19 response plan. The City of Hamilton received \$2,274,966 from Canada's COVID-19 Economic Response Plan: Support for People Experiencing and at Risk of Homelessness.

Hamilton has coordinated closely with critical community partners in health and social services to plan for the risk of infection, spread or outbreak of COVID-19, with success to date reflected in only three confirmed positive cases of COVID-19 among those experiencing homelessness in Hamilton in the emergency shelter system and no outbreaks reported in these facilities, despite increased occupancy pressures.

The funding will further Hamilton's ability to continue with containment practices that have proven successful thus far, such as efforts to enhance permanent housing interventions, reduce shelter crowding, establish isolation services, COVID-19 screening and testing protocols in all funded shelters and drop-in programs, securing personal protective equipment, cleaning supplies, and other equipment, and increased presence of nurse-practitioners on site at shelters and drop-ins related to the provision of mental health and addiction services including counselling.

Alternatives for Consideration – Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: N/A

Staffing: N/A

Legal: N/A

HISTORICAL BACKGROUND

The City of Hamilton received a base funding amount of \$5,718,428 from the Federal Government's Reaching Home program for the 2020-2021 fiscal year. The Reaching Home program aims to assist local communities in adopting an outcome-based coordinated system response that supports the national goal of reducing chronic homelessness by 50% on or before March 31, 2028. Housing Services issued a Call for Applications in the summer of 2019 to broker services through community partners.

On March 30, 2020, the City of Hamilton received an incremental funding allocation for 2020-2021 under Canada's COVID-19 Economic Response Plan to Support People Experiencing and At Risk of Homelessness of \$2,274,966. The additional funding is intended to complement Hamilton's Reaching Home base funding.

SUBJECT: Canadian Medical Association Foundation COVID-19 Community Response for Vulnerable Populations Fund (HSC20022) (City Wide) - Page 3 of 4

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

None

RELEVANT CONSULTATION

Quick distribution of COVID-19 emergency response funding is critical to protect those experiencing homelessness or housing instability and the workers supporting them. On March 27, 2020, Housing Services received endorsement from the Community Advisory Board for the investment of Federal and Provincial COVID-19 funds in accordance with the coordination provided by the City of Hamilton's Emergency Operations Committee and information provided by the Indigenous Community and community partners. Housing Services committed to reporting back to the Community Advisory Board with details on the details of investments made.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

The COVID-19 Community Response Fund will support Federal Reaching Home investments in Hamilton to connect individuals experiencing homelessness to permanent housing with supports and to keep individuals and staff in the homelessness sector safe during COVID-19.

Eligible activities under the CMAF fund include: health and medical services; daytime services and facilities; client support services; coordination of resources and data collection; prevention and shelter diversion; housing services; and capital investments. Ineligible expenditures include: general overhead expenditures incurred in the City's regular course of business, including salaries and other employment benefits of any employees; any direct or indirect operating or administrative costs of the City; and, expenses for any other activities normally carried by the City.

Authorization of the General Manager of Healthy and Safe Communities, or his designate, to enter into and execute an Agreement with the CMAF is recommended to facilitate the acceptance and quick distribution of funding from the CMAF, which is critical to Hamilton's COVID-19 response related to housing and shelter services.

ALTERNATIVES FOR CONSIDERATION

None

SUBJECT: Canadian Medical Association Foundation COVID-19 Community Response for Vulnerable Populations Fund (HSC20022) (City Wide) - Page 4 of 4

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Economic Prosperity and Growth

Hamilton has a prosperous and diverse local economy where people have opportunities to grow and develop.

Healthy and Safe Communities

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

APPENDICES AND SCHEDULES ATTACHED

None



INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	June 19, 2020
SUBJECT/REPORT NO:	Self-Contained Breathing Apparatus Parts (SCBA) Parts Shortage (HSC20025) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Shawn DeJager (905) 546-2424 Ext. 3378
SUBMITTED BY:	David Cunliffe Chief, Hamilton Fire Department Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

Not Applicable

INFORMATION

A critical piece of Personal Protective Equipment (PPE) that the Hamilton Fire Department (HFD) uses is Self-Contained Breathing Apparatus (SCBA). This piece of PPE consists of SCBA Paks, Air Cylinders and Face Pieces that provide oxygen and face protection allowing firefighters to enter and work within hazardous, oxygen deprived, contained environments and perform firefighting and rescue functions.

The last major changeout of PPE occurred approximately 15 years ago. HFD and Procurement staff are currently drafting a new competitive procurement document for the supply of new SCBA to be presented to Council through the 2021 Capital Budget process to ensure adequate and timely replacement. However, in order to continue HFD's operations until a new procurement is funded and awarded, staff must maintain the current equipment SCBA through the use of replacement parts.

On October 24, 2016, staff submitted Report CES16044 in accordance with Procurement Policy #14 requesting Council's approval to standardize the equipment to ensure consistency of compatible replacement equipment and parts. Council approved

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Fire Apparatus Conference/Trade Show Showcase (HSC20025) (City Wide) - Page 2 of 2

the report and equipment was standardized to SCOTT Aviation 3M as the manufacturer through to December 31, 2021. As the existing SCBA equipment ages there is progressively greater likelihood of damage/equipment failure due to wear and tear and thus essential for HFD's operations that a consistent and secured supply of SCBA parts is maintained at all times. To achieve this, HFD and Procurement staff issued a Request for Tenders, C5-11-17 for the supply and delivery of replacement parts to keep the SCBA program in continuous service. The contract was awarded to M&L Supply Fire & Safety (M&L) and is in its final term which is set to expire August 31, 2021.

Unfortunately, the availability of this generation of SCBA replacement parts has become increasingly difficult to obtain and the registered dealer, M&L has not been able to provide the necessary parts due to a number of issues out of both M&L and HFD's control, such as:

- COVID-19 has impacted global supply chains for PPE including SCBA parts and continues to impact any item that requires importation into Canada;
- The current SCBA Paks are 15 years old and the original manufacturer, 3M Scott Fire and Safety, no longer produce this generation of Pak and associated parts;
- The significant worldwide demand for PPE due to COVID-19, coupled with the age of the SCBA Paks has caused other Fire services in North America who also rely on this generation of SCBA to further drive up demand for these replacement parts causing other retailers for these parts to refuse selling their stock to any other service outside of their own current client base.

HFD has worked with M&L and the City's Procurement Section to secure part sources in North America however, to date this exercise has produced limited results and usable parts inventory is quickly depleting. Considering this and in consultation with the Procurement Section, HFD has received General Manager's approval to proceed with a Policy 11 – Non-Competitive Procurement to enable discussions with both SCOTT Aviation 3M and M&L to supply short term rental/lease SCBA Paks (currently not covered under Contract C5-11-17). This rental/lease opportunity will allow HFD to use new SCBA Paks for specific training functions and repurpose its older SCBA Paks and strip them of reusable parts for use in other older SCBA Paks.

This solution is intended to obtain the necessary parts to remain operational until the award of the new procurement contract as part of the 2021 Capital Budget process. HFD intends to report back to Committee in August 2020 outlining the upcoming SCBA end of life replacement/change out program.

APPENDICES AND SCHEDULES ATTACHED

None



June 15, 2020

Dear Chair and Members of the Emergency and Community Services Committee,

Re: Delegation from the Hamilton Basic Income Group

We wish to thank the City of Hamilton for its ongoing support for the basic income concept and the Basic Income Hamilton group (est. 2015).

Council was instrumental in advocating for Hamilton to become a site for the Ontario Basic Income Pilot project (2017-2018), and as such, you are no doubt aware that basic income is a policy option that had begun to transform individuals, families and communities.

In 2018, Council justly denounced the cancellation of the Basic Income pilot. Now that our municipality is in the throes of the COVID-19 pandemic, we are imploring Council to once again demonstrate its support by passing motions to:

- Call on the provincial and federal governments to adopt a permanent basic income program to protect Canadians from loss of employment, poverty, and precarious work.
- Reaffirm Council's support for Basic Income Hamilton (see attached).

The pandemic has exacerbated the inequities that already existed in our city, province, and country. As Hamiltonians, we are all too familiar with the fact that the current system is not adequately addressing the needs of our most vulnerable citizens. The poverty gap continues to widen during this crisis, and if we don't demand better, it will continue to do so when the next inevitable crisis follows.

COVID-19 is creating unprecedented challenges, and as such requires an unprecedented response by all levels of government. A basic income has wide-reaching benefits and can be a crucial part of our economic and social post-pandemic recovery.

Health and Basic Income

Ten years after *The Hamilton Spectator* launched the Code Red series, health outcomes in Hamilton have declined. Despite increased awareness and many initiatives, the health and life expectancy of Hamiltonians continue to be determined by socio-economic status. Despite Hamilton's vision to be the best place to raise a child and age successfully, children in our community are still without adequate nutritious food, many depend on breakfast programs, and other families are forced to over-rely on food banks. This is, plainly, unacceptable.

Basic Income, however, can be part of the solution to this long-standing problem, which despite our community's best and genuine efforts, continues to persist. In the recent McMaster University study, *Southern Ontario's Basic Income Experience*, using data from participants from



the cancelled basic income pilot, researchers found that receiving a basic income, even if only for the short time of one year improved the overall health outcomes of recipients by nearly 80 percent. The outcome was the same for mental health, with over 80 percent of survey respondents reporting a positive effect of basic income on their mental well-being, while over half of all respondents indicated that their mental health improved during the pilot. Research from the Dauphin Manitoba basic income experiment, Mincome (1974-1979), also showed that unconditional cash payments lead to improved mental health in communities. Hospital visits dropped by 8.5 per cent with significant savings in healthcare, and there were reductions in the rates of psychiatric hospitalization, as well as the number of mental illness-related consultations with health professionals. Even the Canadian Medical Association passed a motion in support of basic income in 2015. As a community that saw positive and tangible results from the basic income pilot, the social determinants of health in Hamilton are impossible to deny.

Socio-economic Status and Basic Income

Socio-economic sinkholes have formed across the country from the erosion of Canada's social and health security programs and traditional full-time employment. Globalization and neoliberal policies have favoured corporate and business priorities over human and community wellbeing. Income inequality has been rising for decades; precarious work has become the job offering of choice of more employers. Jobs with benefits and pensions grow fewer and fewer and automation of work continues to be an inevitable and fast approaching reality. Workers increasingly need income bridging because of the irregular income flows from growing precarious employment.

The Canada Emergency Response Benefits (CERB) program is, in effect, a temporary basic income program for Canadians who have lost their jobs, temporarily or permanently, which is reaching its initial four-month expiry date. Despite the measured approach to reopening our economy, we must be realistic and consider that the effects of the pandemic will be long lasting, and hence that the CERB must evolve into a more sustainable, long-term program. The CERB's quick implementation and administration through the Canada Revenue Agency demonstrates an efficient model of how a permanent basic income for Canadians can function. The Basic Income Canada Network (BICN) has created three costing models detailing how a permanent basic income can be achieved.

However, even considering the above, we know that vulnerable Hamiltonians on Ontario Works and Ontario Disability Support Program are among those excluded from receiving the CERB. The citizens on these programs receive significantly less than Canadians on the CERB (\$733/month versus \$2,000/month). Why is it acceptable for our vulnerable citizens to live below the poverty line lacking basic needs? Why should they be stuck in cycles of unemployment and poverty traps laden with layers of bureaucracy, confusion and very little humanity? This is simply unfair and unacceptable. The poverty that used to seemingly be relegated only to the downtown area



has made its way to intersections in the upper city, and even to the Ancaster Meadowlands. For every Hamiltonian we publicly see suffering, there are many that go unseen. Our fellow citizens are among those legislated to poverty and need help to escape it.

COVID-19 has touched the lives of 100% of the population of Hamilton. Many have been helped by the CERB, but very many have not. Regardless of the economic situation it left each of us in, if a basic income had been in place when this pandemic began, the municipality and every resident of the municipality would have been in a much better place. There likely would not have even had to be any special programs initiated to ensure that the citizens would be alright. As it is, Hamilton has been struggling, trying to deal with a small percentage of the population who have no resources with which to fight the obstacles the pandemic has created. Our woeful provincial and federal safety nets have been shown that they are underfunded and inadequate to deal with not only events of this magnitude, but normal day-to-day living for many people. While a basic income would not cure all ills, it would make problems that arise because of a lack of income a lot easier to manage.

Establishing a Permanent Basic Income Program

Hamilton is in a unique position to lead because of its wealth of experience and expertise in the basic income realm, including its ability to tell the successful stories of Hamiltonians who participated in the basic income pilot; its position as the host location at McMaster University for the North American Basic Income Group (NABIG) Congress in 2018 and 2020 (cancelled due to COVID-19); the important research study on Southern Ontario's basic income pilot experience by McMaster researchers; as well as an active local advocacy group.

Today, we implore the City of Hamilton to join our 57 Canadian Senators, the Basic Income Canada Youth Network, health and medical professionals from across the country, Canadian municipalities, community foundations, faith groups, many of Canada's leading economists, and over 100 CEOs of major Canadian companies who have all strongly advocated for a sustainable basic income program. Hamilton has the opportunity to join this esteemed company, and so, we ask Hamilton City Council for its support today. **We must urge our provincial and federal governments to pursue a partnership to adopt a permanent basic income program in order for our communities to successfully weather the storm of the COVID-19 pandemic and other inevitable storms on the horizon.**

Sincerely,

Lisa Alfano and Jeff Martin, BIH co-Chairs
 Jessie Golem and John Mills, BIH Steering Committee members



Reaffirming Council's Support for Basic Income Hamilton

Basic Income Hamilton (BIH) is a volunteer advocacy group established in 2015. An official working group of the Hamilton Roundtable for Poverty Reduction, our mandate is to “raise awareness, educate, and engage Hamiltonians on the concept of basic income.”

We appreciate the support that Council has provided to Basic Income Hamilton since March 21, 2016 when the following motion was approved:

"That the appropriate staff from Public Health Services and Community and Emergency Services be directed to meet with member(s) of the Hamilton Basic Income Guarantee Committee to investigate the feasibility of developing a plan of facilitation for collaborative Basic Income advocacy" (Meeting minutes BOH16-003 Item (e) (i)).

This motion and declaration of support from Council has enabled BIH to pursue our mission. The assistance from City staff, currently one member in the Healthy and Safe Communities Department, has been essential for our monthly group and steering committee meetings. It has also been instrumental in supporting the contributions BIH has been able to make towards the basic income movement including:

- Securing funding from the Hamilton Community Foundation
- Presenting several public forums and events in Hamilton
- Launching an information-rich website
- Designing a new logo and printing outreach material (i.e. banner and business cards)
- Partnering with the Hamilton Public Library and other community organizations.

We are asking Council to reaffirm its support for Basic Income Hamilton, so that we can continue to build on the work we have been engaged in over the past five years. With the arrival of the COVID-19 pandemic and the extraordinary challenges it presents, we feel our work is more relevant to our community than ever.

Thank you for your consideration.



**EXPANDING HOUSING AND SUPPORT SERVICES FOR
WOMEN AND TRANSGENDER COMMUNITY SUB-
COMMITTEE**

REPORT 20-001

9:30 a.m.

Friday, March 6, 2020

Room 830

Hamilton City Hall

71 Main Street West

Present:

Voting:

Councillors N. Nann (Chair), C. Collins, J. Farr, and M. Wilson
S. Badri, R. Bouwman, C. Cowan-Morneau, K. Kalinowski, and C. Kirkby

Non-Voting:

R. Mastroianni and N. Zelisko

**THE EXPANDING HOUSING AND SUPPORT SERVICES FOR WOMEN AND
TRANSGENDER COMMUNITY SUB-COMMITTEE PRESENTS REPORT 20-001 AND
RESPECTFULLY RECOMMENDS:**

1. Appointment of the Chair and Vice-Chair for 2020 (Item 1)

- (i) That Councillor Ninder Nann be appointed Chair of the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee for 2020.
- (ii) That Carol Cowan-Morneau be appointed Vice-Chair of the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee for 2020.

2. Change to the Name of the Sub-Committee (Added Item 13.3)

That the name of the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee be changed to Expanding Housing and Support Services for Women, **Non-Binary**, and Transgender Community Sub-Committee.

FOR INFORMATION:**(a) APPROVAL OF AGENDA (Item 2)**

The Committee Clerk advised that there were no changes to the agenda.

The agenda for the March 6, 2020 Expanding Housing and Support Services for Women and Transgender Community Sub-Committee meeting, was approved, as presented.

(b) DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

(c) COMMUNICATIONS (Item 5)**(i) Correspondence from Janice Lewis-Deeley, Board President, Native Women's Centre, respecting Mountainview Emergency Shelter Operations**

The correspondence from Janice Lewis-Deeley, Board President, Native Women's Centre, respecting Mountainview Emergency Shelter Operations, was received.

(d) GENERAL INFORMATION/OTHER BUSINESS (Item 13)**(i) Terms of Reference for Expanding Housing and Support Services for Women and Transgender Community Sub-Committee (Item 13.1)**

The Terms of Reference for Expanding Housing and Support Services for Women and Transgender Community Sub-Committee, was received.

(ii) Amendments to the Outstanding Business List (Item 13.2)

The following amendment to the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee Outstanding Business List, was approved:

(a) Items Considered Completed and to be Removed:

- (i) Correspondence from Janice Lewis-Deeley, Board President, Native Women's Centre, respecting Mountainview Emergency Shelter Operations**
Item on OBL: 20-B
Addressed as Item 5.1 on today's agenda

**Expanding Housing & Support Services for Women
and Transgender Community Sub-Committee
Minutes 20-001**

March 6, 2020

Page 3 of 3

**(iii) Needs Assessment, Policy Review, and Funding Opportunities
(Added Item 13.4)**

Staff were directed to report back to the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee, with:

- (a) information on needs assessment and gaps in services as these relate to housing and support services for women, non-binary, and transgender community;
- (b) a homelessness policy overview as it pertains to the mandate of the Sub-Committee; and,
- (c) an overview of funding administered through Housing Services Division for housing and support services for women, non-binary, and transgender community from all levels of government, including a five-year historical summary.

(e) ADJOURNMENT (Item 15)

There being no further business, the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee was adjourned at 10:30 a.m.

Respectfully submitted,

Councillor Nrinder Nann
Chair, Expanding Housing and Support
Services for Women and Transgender
Community Sub-Committee

Tamara Bates
Legislative Coordinator
Office of the City Clerk



INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	June 19, 2020
SUBJECT/REPORT NO:	Ontario Works Facilities Update (HSC20015) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Terry Quinn (905) 546-2424 Ext. 3080
SUBMITTED BY:	Bonnie Elder Director, Ontario Works Division Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

Not Applicable

INFORMATION

This report provides a summary of plans to consolidate offices used to support the Ontario Works program in Hamilton.

Background

Ontario Works currently occupies four office locations in Hamilton:

- 250 Main Street East (central office)
- 1550 Upper James (mountain office)
- 2255 Barton Street East (east office)
- 181 Main Street West (Career Development Centre)

Staffing levels within Ontario Works has changed significantly since these offices were first leased. Since 2016, Ontario Works has reduced staffing levels by 61 positions through a number of changes and restructurings approved by Council. A further reduction of 36 positions (Report HSC20005) have been announced for later in 2020, related to the Provincial change in how employment services will be delivered in

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Ontario Works Facilities Update (HSC20015) (City Wide) - Page 2 of 3

Ontario. The cumulative effect of these changes results in a surplus of office space leased by Ontario Works.

Facilities Plan

In response to the surplus space, staff reviewed current and other office locations in the City that could meet the ongoing needs for the Ontario Works program. Factors considered when reviewing potential office locations included:

- Reducing the amount of space to what is required to meet current program needs;
- Ensuring locations are accessible to residents from across the City;
- Co-locating related workgroups within Ontario Works to maintain or improve efficiency; and,
- Reducing one-time move and facility renovation costs related to facility location changes.

Chosen Office Locations

After reviewing current and alternative locations identified by Facilities Planning & Business Solutions Section, Public Works, Ontario Works has chosen to consolidate into two of the existing locations:

- 250 Main Street East (central office) and
- 1550 Upper James (mountain office)

To accommodate all Ontario Works staff within these two locations, a small number of staff will continue to work from home after COVID-19 work arrangements return to normal.

Both the central office at 250 Main Street East and the mountain office at 1550 Upper James will require renovations to accommodate the increased number of staff located at each office. The estimated renovation costs and costs to vacate the offices scheduled to close, are \$468,000 and will be offset by in year program delivery savings. Including renovations, OW is still under the minimum expenditures required to maximize available provincial funding as projected through staff's forecasted savings based upon year to date financial position as of April 30, 2020. Project overruns can be funded through the additional savings to maximize provincial funding.

Community Outreach

250 Main Street East and 1550 Upper James are accessible by transit from all areas of the City serviced by HSR. A review of transit times to the two sites did not highlight any major accessibility concerns for Ontario Works participants or applicants.

Community outreach has always been a part of Ontario Works' program delivery as a way to improve accessibility for participants. Community outreach will be increased when possible, to continue to support participants across the community.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Ontario Works Facilities Update (HSC20015) (City Wide) - Page 3 of 3**Next Steps**

The lease for the east end office will be allowed to expire on September 30, 2020. The lease for the Career Development Centre will be terminated effective January 2021. Furniture will be removed and used where possible in the planned renovations at the two remaining Ontario Works sites.

Community stakeholders and the public will be advised of the Ontario Works service locations. Timing of announcements will correspond to the re-opening of offices under the Hamilton Reopens plan.

APPENDICES AND SCHEDULES ATTACHED

None



CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Housing Services Division

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	June 19, 2020
SUBJECT/REPORT NO:	Adaptation and Transformation of Services for People Experiencing Homelessness (HSC20020) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Brian Kreps (905) 546-2424 Ext. 1782
SUBMITTED BY:	Edward John Director, Housing Services Division Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION(S)

- (a) That the General Manager of Healthy and Safe Communities, or his designate, be authorized to enter into agreements, in a form satisfactory to the City Solicitor, with Living Rock Ministries, Mission Services, Wesley Urban Ministries and the YWCA Hamilton to continue enhanced drop-in services at Living Rock, Willow's Place, Wesley Day Centre and Carole Ann's Place respectively to June 30, 2021 to a maximum of \$3.2 M;
- (b) That the General Manager of Healthy and Safe Communities, or his designate, be authorized to enter into an agreement, in a form satisfactory to the City Solicitor, with the Salvation Army Booth Centre in the amount of approximately \$400 K to fund capital costs to renovate the facility to allow for appropriate physical distancing and create 30 additional single rooms for a total occupancy of 80 single men; and,
- (c) That the Mayor formally request additional provincial Community Homelessness Prevention Initiative and federal Reaching Home funding in order to address the shortfall related to COVID-19 spending within Hamilton's homelessness serving population.

EXECUTIVE SUMMARY

The City of Hamilton, in conjunction with its community partners, has provided a comprehensive response to the needs of people experiencing homelessness since its Emergency Operations Centre was activated on March 12, 2020 in reaction to the COVID-19 pandemic. The priorities have been to provide emergency shelter in a

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Adaptation and Transformation of Services for People Experiencing Homelessness (HSC20020) (City Wide) - Page 2 of 7

manner that allows for appropriate physical distancing, provide isolation spaces for people experiencing homelessness who test positive for COVID-19 and support community agencies to maintain critical services to the homeless population.

Only three individuals experiencing homelessness have tested positive for COVID-19 in Hamilton's shelter system. This is a testament to the variety of initiatives put in place and the hard work done by community agencies to screen their employees and clients regularly and change their cleaning and business practices. This effort has been further supported by the Shelter Health Network's coordination of testing for people experiencing homelessness in a wide variety of settings.

Efforts to prevent transmission of COVID-19 may be required for the next 12 to 24 months. As Hamilton reopens, Bennetto Recreation Centre and First Ontario Centre will eventually return to their intended uses and will no longer be available to provide isolation space and emergency shelter. Additionally, hotel rooms that have expanded emergency shelter capacity will eventually be required as travel resumes.

Housing Services has developed a framework outlining immediate, mid-term and long term actions. The framework will guide the transition from emergency response to a focus on adaption and transformation of the services it funds acknowledging that preventing transmission of the COVID-19 virus requires rethinking much of how services have been traditionally delivered.

Immediate first steps outlined in this report include extending drop-in services for men, women and youth in order to provide consistent access to hygiene services. In addition, capital resources are requested to begin the necessary renovations to emergency shelters to support infection prevention and control measures and increase capacity.

Making these changes will require funding beyond the current expenditures for homelessness services. Staff are making every effort to work within funding provided by senior levels of government.

Alternatives for Consideration – Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial:

The recommendations in Report HSC20020 represent new investments in operating and capital expenditures in the shelter system. To date the City has received \$6,880,800 in provincial and \$ 2,274,966 in federal funding to assist with costs related to serving the homeless population during the pandemic. An additional \$345,000 was recently announced by the Canadian Medical Association Foundation.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Adaptation and Transformation of Services for People Experiencing Homelessness (HSC20020) (City Wide) - Page 3 of 7

As of May 31, \$4.7 M of pandemic related spending had been committed. Monthly costs for all pandemic-related spending for the homeless population are currently forecast at \$2.6 M. By August 31, \$9.2 M of the \$9.5 M funding received to date will be spent. This is prior to any recovery forecast assumptions. The full year expected COVID-19 related costs are \$19.8 M which exceeds current approved funding by \$6.4 M. The province has indicated additional funding is pending from the Social Services Relief Fund. No specific commitment for Hamilton has been received.

Should no new resources be received from the provincial or federal government, the City of Hamilton would need to explore other financial options to support the on-going homelessness needs for the recommendations above and future funding required to support the delivery of homeless services in a COVID-19 environment.

Staffing: N/A

Legal: N/A

HISTORICAL BACKGROUND

The City of Hamilton's Emergency Operations Centre was activated on March 12, 2020 in response to the emerging COVID-19 pandemic.

On March 30, 2020, the federal government notified the City of Hamilton it would receive \$2,274,966 in funding through the Reaching Home program for additional services for people experiencing homelessness.

On April 1, 2020, the provincial government notified the City of Hamilton it would receive \$6,880,800 in funding through the Social Services Relief Fund.

On May 29, 2020, the federal government informed the City it would receive funding of \$345,500 from the Community Relief Fund administered by the Canadian Medical Association Foundation.

The City of Hamilton's response to the needs of people experiencing homelessness has included:

- Creation of an Isolation Centre at Bennetto Recreation Centre for COVID-19 positive individuals to isolate themselves until they are cleared;
- Expansion of shelter operations into three hotels with up to 48 rooms for families, 35 rooms for single men & couples run by Mission Services and 28 rooms for women run by Good Shepherd;
- Established a temporary shelter for men with capacity for up to 75 at First Ontario Centre which is operated by Good Shepherd Centres to allow the men's shelters to reduce capacity to allow for physical distancing;

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Adaptation and Transformation of Services for People Experiencing Homelessness (HSC20020) (City Wide) - Page 4 of 7

- Enhanced and extended drop-in services for women at Carol Anne's Place (YMCA) and Willow's Place (Mission Services);
- Coordinated delivery of more than \$550 K from the provincial and federal government to 27 local agencies for expenses such as food, enhanced cleaning, Personal Protective Equipment.
- Led weekly calls with partner agencies to identify emerging issues and coordinate responses.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

N/A

RELEVANT CONSULTATION

Housing Services consulted with the sector planning tables including the Women's Housing Planning Collaborative, the Men's Emergency Services Coordination Committee, as well as an ad hoc sector group representing community partners in the health and housing sector. Advice from these groups has been that shelter capacity must be maintained to address current needs and in anticipation of a potential rise in demand when evictions resume. There was also support for continuing and expanding responses that allow for maximizing physical distancing including the adaptation of existing congregate space to single rooms. There was also consistent support for the continuation and expansion of drop-in services out of concern for the needs of people who are not able to access shelter spaces and required access for washrooms, support services and, in the case of women, a place to sleep.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

Housing Services has developed a framework to guide its transition from emergency response to a focus on adaptation and transformation of its services. Integral to the framework is maintaining and improving screening, testing and infection control measures in all programs and facilities. Some of the key elements of the framework include:

- The current number of shelter beds must be maintained. The number of beds available now for families, men and women is higher than it was before the pandemic. It is anticipated that demand will continue to be high and may rise when evictions eventually resume.
- Men's shelters, which are largely congregate settings where guests do not have their own room, cannot return to their original capacity until they are able to adapt their infrastructure. Returning to full capacity would severely limit the ability for staff and guests to practice physical distancing.
- Enhanced day program/drop-in capacity must continue. This includes maintaining additional hours at Living Rock and Wesley Centre and extending service at Carole Ann's Place and Willow's Place. These services are vital to

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Adaptation and Transformation of Services for People Experiencing Homelessness (HSC20020) (City Wide) - Page 5 of 7

men and women who are unwilling or unable to access shelter beds. Continued restrictions on public facilities will mean these programs will continue to be important sources of washrooms.

- Space for people experiencing homelessness to isolate if they test positive must be maintained.

Framework for Adapting and Transforming Services

Immediate Actions	Mid-Term Actions	Long Term Actions
<p>Unsheltered</p> <ul style="list-style-type: none"> • Negotiate extensions to emergency funding to drop-ins and day centres to ensure continued access to hygiene and support opportunities. <p>Shelters</p> <ul style="list-style-type: none"> • Strengthen shelter diversion and rapid rehousing initiatives • Plan for decommissioning of First Ontario Centre as temporary shelter. • Reconfigure space within existing shelters to maximise capacity and promote social distancing. • Secure leases with hotels to ensure existing capacity is maintained. • Determine need for alternative shelter sites. <p>Isolation</p> <ul style="list-style-type: none"> • Plan for decommissioning of Bennetto Recreation Centre. • Identify sustainable model for isolation services and appropriate location. <p>Permanent Housing</p> <ul style="list-style-type: none"> • Maximise capacity of municipally-funded Intensive Case Management Programs to help house people from streets, shelters and hotels. • Coordinate available housing subsidies to support access to permanent housing. 	<p>Shelters</p> <ul style="list-style-type: none"> • Decommission First Ontario centre. • Implement plans to maintain existing number of shelter beds. <p>Isolation</p> <ul style="list-style-type: none"> • Decommission Bennetto Recreation Centre. • Implement new isolation service model. <p>Permanent Housing</p> <ul style="list-style-type: none"> • Explore opportunities to use any affordable housing projects under construction to serve this population. 	<p>Shelters</p> <ul style="list-style-type: none"> • Assistance with the planning and development process for those shelters looking to significantly and permanently establish facilities that are supportive and resilient to both the housing and health needs of the population. <p>Permanent Housing</p> <ul style="list-style-type: none"> • Maximise the amount and design of permanent low barrier supportive housing to significantly increase the availability and suitability of units. • Ensure the coordination and comprehensive integration of housing and health funding to promote effective, resilient and supportive housing forms.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Adaptation and Transformation of Services for People Experiencing Homelessness (HSC20020) (City Wide) - Page 6 of 7

Immediately, Housing Services will work with partners to adapt the system through the following:

- Negotiate extensions to emergency funding to drop-ins and day centres to ensure continued access to hygiene and support opportunities (pending approval of Report HSC20020);
- Strengthen shelter diversion and rapid rehousing initiatives to reduce the need for shelter and support people to remain in their homes;
- Plan for decommissioning of First Ontario Centre as temporary shelter;
- Reconfigure space within existing shelters to maximise capacity, promote social distancing and infection control;
- Fund Salvation Army Booth Centre to create single rooms which will allow it to return very close to the occupancy level at which it was functioning prior to the pandemic (pending approval of Report HSC20020);
- Negotiate long term leases with hotels to ensure capacity of those accommodated through this transition remain as established;
- Determine need for alternative sites based on the number of beds available through shelters and hotels;
- Identify a sustainable site and provider for Isolation Services; and,
- Develop a heightened focus on helping people experiencing homelessness find and maintain permanent housing. This includes leveraging all subsidies and programs contracted to help people experiencing homelessness become stabilized into a permanent housing situation.

Adaption such as the renovation of the Salvation Army Booth to include single rooms is an important step, but it is not a permanent solution. The focus needs to be on transformation of services to be more resistant to transmission of disease, provide greater dignity to clients and be more effective in helping them on their journey to permanent housing. Congregate settings are no longer appropriate for emergency shelter. Additionally, new forms of housing need to be developed to present an alternative to shelter. These new housing forms would focus on small, self-contained units that maximize privacy, reduce barriers to use and include appropriate supports.

In the mid-term, Housing Services will do the following:

- Decommission First Ontario Centre as a shelter;
- Implement plans to maintain existing number of shelter beds;
- Decommission Bennetto Recreation Centre as the isolation centre;
- Implement new Isolation Service model; and,
- Explore opportunities to use any affordable housing projects under construction to serve this population.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Adaptation and Transformation of Services for People Experiencing Homelessness (HSC20020) (City Wide) - Page 7 of 7

In the long term, Housing Services will do the following:

- Assist with the planning and development process for those shelters looking to significantly and permanently establish facilities that are supportive and resilient to both the housing and health needs of the population;
- Maximise the amount and design of permanent low barrier supportive housing to significantly increase the availability and suitability of units; and,
- Ensure the coordination and comprehensive integration of housing and health funding to promote effective, resilient and supportive housing forms.

As staff develop plans for each of the activities above, recommendations will be provided the Council for consideration. It is important to note that any emergency situations in the emergency shelter system may also be addressed through the City's Emergency Operations Centre if required.

ALTERNATIVES FOR CONSIDERATION

None

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Economic Prosperity and Growth

Hamilton has a prosperous and diverse local economy where people have opportunities to grow and develop.

Healthy and Safe Communities

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

Built Environment and Infrastructure

Hamilton is supported by state of the art infrastructure, transportation options, buildings and public spaces that create a dynamic City.

APPENDICES AND SCHEDULES ATTACHED

None

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.



INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	June 19, 2020
SUBJECT/REPORT NO:	Hamilton Collaborative Partnership Group Multi-Sport Facility Proposal (HSC20026) (City Wide) (Outstanding Business List Item)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Romas Keliacius (905) 546-2424 Ext. 4722 Dawn Walton (905) 546-2424 Ext. 4755
SUBMITTED BY:	Chris Herstek Director, Recreation Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

At its meeting of February 21, 2019, the Emergency and Community Services Committee directed staff to meet with the Hamilton Collaborative Partnership Group and report back to the Emergency and Community Services Committee with any and all options be explored including the feasibility of the City of Hamilton partnering with this group.

INFORMATION

The Hamilton Collaborative Partnership Group (HCPG) is a non-profit organization which represents a consortium of groups and interests in the City of Hamilton who have collectively expressed the need for additional indoor program space. This need was identified through a series of community online surveys, public consultations, interviews and research which has led to the HCPG requesting a partnership with the City of Hamilton.

The HCPG is proposing a 200,000 sq. ft. multi-sport facility. This facility will have 6-8 multi-courts (volleyball, basketball, pickleball, dodgeball) and a 200 m indoor track & field facility with either a turf or multi-court infield.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Hamilton Collaborative Partnership Group Multi-Sport Facility Proposal (HSC20026) (City Wide) - Page 2 of 5

The HCPG proposal identified several benefits to the City of Hamilton. These include:

- Positive impact on quality of life, as well as personal health and social cohesion.
- Projected to have significant economic impact in the community.
- Multi-sport facility be built to meet equivalent LEED Gold Certification Standards minimizing its carbon footprint and making the facility financially sustainable to maintain and operate over its project lifespan.

On October 17, 2019, the HCPG presented to the Emergency and Community Services Committee and asked if the City would either be a Lead or Joint applicant for the Investing in Canada Infrastructure Program (ICIP) funding. The Committee did not support the request for the City to be the lead or part of a joint application but directed staff to provide a letter of support and asked the group to report back if they receive funding. Staff was also asked that the project be added to the 2030 Commonwealth Games facility list.

Proposal Overview

According to the proposal, the 200,000 sq. ft. facility is estimated to cost \$60 M to construct. Table 1 breaks down the facility and hypothetical funding allocation.

Table 1 – Facility Size and Funding Breakdown

Facility Space	Sq. Ft.	Funding Allocation
Indoor Track & Field & Indoor Turf	66,000	\$20 M
Multi-Court	59,000	\$18 M
Community/Cultural Centre	15,000	\$5 M
Lease space & Ancillary	60,000	\$17 M
Total	200,000	\$60 M

The proposal is contingent on receiving the ICIP Multi-Purpose Stream funding. The \$60 M funding would be broken down into three sources:

- a. Federal \$24 M.
- b. Provincial \$19.9 M.
- c. Community \$8 M
- d. Municipal \$8 M (repayable loan)

In addition to the \$8 M municipal contribution for the ICIP funding, the proposal also asks the City to fund a land contribution or 50% of any land acquisition costs, 50% of any cost over runs and a waiver for land development fees.

The ICIP program has recently granted the opportunity to submit application revisions under exceptional circumstances. A proposed 2026 Commonwealth Games bid as well as a possible joint project initiative with other facility proposal opportunities qualify this application for resubmission.

SUBJECT: Hamilton Collaborative Partnership Group Multi-Sport Facility Proposal (HSC20026) (City Wide) - Page 3 of 5

Staff Review

Upon receiving the original proposal from HCPG, City of Hamilton staff reviewed the proposal and provided comments for consideration.

Pros

- The Indoor Study (2008) recommended that the City should assist community organizations in building the necessary capacity to fulfil the City's mandate in an efficient, effective, fiscally responsible and responsive manner. This would be facilitated through a variety of means, including community development initiatives and partnerships with public, not-for-profit, schools, and/or private sector interests.
- Although the City has not been able to verify the demand for this type of proposal, other areas of the province are capitalizing on the availability of such a facility not only from a programming perspective, but also from a sport hosting perspective. In discussions with the current court users within the City of Hamilton demand for additional court space is a requirement for the ability of these organizations to host regional and provincial events.
- The proposed facility would fill a sport tourism gap in the City and would allow for the opportunity to bid on many new events.
- Potential synergies with other City initiatives and planned capital investments.
- The proposed ownership model is similar to the current Mohawk 4 Ice Centre, a success model for both the municipality and the facility operator.

Cons

- The Indoor Study (2020) will be investigating the need for a facility offering the activities proposed (i.e. volleyball, pickleball, basketball, etc.) but the results will not be completed until 2021.
- The proposed capital budget at \$60 M is presumably just a construction budget (based on exclusions). The proposal states that this figure does not include taxes (HST on \$60 M exceeds \$1 M), staff costs, land acquisition, financing or interest. It is unclear whether the budget includes design, utility connections/upgrades, permits, taxes, federal climate lens, inflation or contingency, but it appears that it does not. An early estimate would put the total project cost at closer to \$80 M+, based on those additional costs.
- Tourism and economic impacts are difficult to determine until a location for the facility has been finalized.
- Economic spin-off requires facilities to be close to hotels and restaurants and could also be discounted by the number of day trippers.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Hamilton Collaborative Partnership Group Multi-Sport Facility
Proposal (HSC20026) (City Wide) - Page 4 of 5**

Locations

Several municipal and privately-owned locations have been investigated as part of this proposal. In order to expand location options, the HCPG is open to the possibility of splitting the project and putting the multi-purpose gyms at one location and the indoor track at another location, thus splitting any infrastructure grants. Most of the member organizations comprising the Hamilton Collaborative Partnership Group are committed to supporting the proposed facility operation regardless of location. The two municipally owned locations that were investigated are outlined below. Additional possible municipal sites have been identified and need further investigation possibly as part of the Commonwealth Games bid information.

William Connell Park

This park is a large, city-wide park space (48.81 acres) abounded by two larger parcels of property classified as “parks & open space” (29.03 acres & 14.55 acres). Recent infrastructure improvements include a fieldhouse development; soccer and football fields; outdoor basketball and tennis courts; gazebo; play structures and spray pads; and over 150 parking spaces. There are discussions to include a future, community winter-themed park which could possibly be structured within the same funding model being proposed. A local soccer group consortium has also expressed an interest in joining their current soccer facility project to this site with possible synergies with the newly developed outdoor infrastructure.

- Property is located at 1086 West 5th Street. Adjacent property located at 315 and 319 Stone Church Road, West.
- Total accumulated property area is 92 acres; however, the park has undergone an extensive Master Plan process and is going through a second phase currently.
- Property zoned “AA” (Agricultural District) of Hamilton Zoning By-law 6593 and “P3” (City Wide Park) zone of Hamilton Zoning By-law 05-200.
- Service connections – limited.
- Potential for joint project with City of Hamilton ICIP project submission.

Harry Howell Arena Site

Although a 200,000 sq. ft. facility would not fit at this location it could very easily support a multi-purpose gym facility. As part of the 10-year capital plan, this location was the anticipated site of the new Waterdown Recreation Centre (including pool/gym/program rooms). This planned facility was also a submission for ICIP funding by the City of Hamilton. There are potential synergies in combining the City’s proposal with HCPG’s proposal.

- Property is located at 27 Highway 5 West.
- Site area is 21.14 acres (8.5 hectares).

SUBJECT: Hamilton Collaborative Partnership Group Multi-Sport Facility Proposal (HSC20026) (City Wide) - Page 5 of 5

- Property zoned “M3, Special Exception 386” and “M2, Special Exception 386” of Hamilton Zoning By-law 05-200 (which permits Recreation, as defined, in addition to the permitted uses of the M2 and M3 zones).
- Servicing: Existing arena is equipped with municipal services including a fire hydrant connection and further investigation is required to determine what an additional facility would require.
- Once the cloverleaf is constructed at Highway 5 and 6 intersection North Wentworth Drive will be decommissioned. The only access to the site will be from the new industrial subdivision.

Although two possible locations have been identified for this, these have been for discussion purposes only and staff are not currently performing any further due diligence on either site. Direction to do further work would require Council direction and would likely be appropriate once funding decisions are known.

Next Steps

Although the HCPG proposal as it stands has some challenges, should the opportunity arise to separate this facility into two separate proposals there are several areas in which it could provide synergies to City projects. It would provide an opportunity for revised joint applications for ICIP funding, it could alleviate pressure on the City’s 10-year capital plan and benefit a 2026 Commonwealth Games bid. HCPG and staff will be reporting back to committee once the infrastructure funding has been announced.

APPENDICES AND SCHEDULES ATTACHED

None

CITY OF HAMILTON

MOTION

Emergency and Community Services Committee: June 19, 2020

MOVED BY COUNCILLOR N. NANN.....

SECONDED BY COUNCILLOR

Ward 3: Let’s Get Growing Seed Share Program

WHEREAS, food security has emerged as a critical health equity issue during the COVID-19 pandemic;

WHEREAS, residents are engaging on a hyper-local and neighbourhood level to express and address needs and offer support to each other during these challenging times;

WHEREAS, community members have shown great interest in desire to become more food secure through gardening;

WHEREAS, these efforts increase the community resilience and provide sustainable models to support a more thriving community for years to come;

WHEREAS, Environment Hamilton has developed the Let’s Get Growing seed share program to increase food security through education & tools for self-sufficiency and will serve as the primary coordinating body of this effort;

THEREFORE, BE IT RESOLVED:

- a) That \$1000 be allocated from the Ward 3 Bell Cell Tower (3301609603) to Environment Hamilton for costs associated with implementing the Let’s Get Growing Seed Share Program project through the 2020 growing and harvest season in Ward 3;
- b) That the Mayor and City Clerks be authorized and directed to execute any required agreement(s) and ancillary documents related to the Let’s Get Growing Seed Share Program project, with such terms and conditions in a form satisfactory to the City Solicitor.

(To be completed by the Clerk)

MOTION APPROVED ON A RECORDED VOTE Yeas: _____ Nays: _____
(Refer to Recorded Vote Sheet)

MOTION DEFEATED ON A RECORDED VOTE Yeas: _____ Nays: _____
(Refer to Recorded Vote Sheet)

CITY OF HAMILTON NOTICE OF MOTION

Emergency and Community Services: June 19, 2020

MOVED BY COUNCILLOR B. CLARK
SECONDED BY COUNCILLOR

Residential Care Facility (RCF) Complaint Liaison

THEREFORE, BE IT RESOLVED:

- (a) That a position of Residential Care Facility (RCF) Complaint Liaison be assigned within the Healthy and Safe Communities Department to receive complaints, concerns or questions about the services and care provided to residents in Hamilton's licensed RCFs;
- (b) This position will receive complaints, concerns or questions from:
 - (i) individual residents;
 - (ii) Anyone acting on behalf of a resident, including, roommates, peers, self-advocates, friends and family members of individual residents;
 - (iii) Residential home staff, service coordinators, medical providers, hospitals, social service organizations and paraprofessionals regarding a resident(s) issue;
- (c) The position will report to the General Manager of the Healthy and Safe Communities Department;
- (d) All complaints will be received at no cost;
- (e) Complaints will be treated as confidential, unless required otherwise by legislation, including being to be released to the public under MFIPPA, or PHIPPPA or to another agency for investigation;
- (f) Generally, the process for addressing a complaint or concern will involve:
 - (i) A review of the complaint to determine which agency or city department is responsible for investigation;
 - (ii) If the complaint is determined to be one which can be investigated by the City or another agency, the complaint will be forwarded to the appropriate group for investigation.
 - (iii) Complaints will be handled as quickly as possible. It is anticipated that some complaints can be resolved within a matter of days. Other complaints may take longer if they are complex;

- (g) That Staff be directed to report back on the recommended accountability standards, service levels and process requirements for the various types of complaints that can be addressed by the RCF Liaison position, including details regarding:
 - (i) How the facility will be told that there is a complaint and given an opportunity to correct the situation.
 - (ii) If the investigation reveals non-compliance, how the facility will be required to correct the situation and ensure future compliance and how the public will be notified;
 - (iii) How the Complainant will be provided with follow up information regarding the outcome of the investigation;

- (h) The General Manager of the Healthy and Safe Communities Department will report quarterly a summary of the complaints received, and the status of the complaints;
 - (i) This position will be in place until June 30, 2021 or such time as Council decides on a more permanent structure for this role based on the RCF modernization project and the Outstanding Business List item regarding the RCF tenant advocate role; and,
 - (j) RCF licensed by the City of Hamilton will be required to post, in a prominent location accessible to residents and their relatives, the contact information for the RCF Complaint Liaison.

CITY OF HAMILTON NOTICE OF MOTION

Emergency and Community Services: June 19, 2020

MOVED BY COUNCILLOR N. NANN
SECONDED BY COUNCILLOR

Birch Avenue Greenspace

WHEREAS, greenspace in the North end of Ward 3 is deficient;

WHEREAS, pollinator plants are much needed in order to encourage plant propagation across the city;

WHEREAS, a dedicated group of volunteers in the GALA neighbourhood have tended this land successfully for over seven years, adding to the beauty and pride of the neighbourhood;

WHEREAS, this group of community volunteers is willing and interested in further planting of native and pollinator species along the Birch Avenue greenspace;

THEREFORE, BE IT RESOLVED:

- (a) \$2000 be allocated from the Ward 3 Bell Tower Fund (3301609603) to the GALA Community Planning Team to purchase plants and to cover other costs associated with establishing and expanding a thriving garden;
- (b) That the Mayor and City Clerks be authorized and directed to execute any required agreement(s) and ancillary documents, with such terms and conditions in a form satisfactory to the City Solicitor.