



City of Hamilton

MAYOR'S TASK FORCE ON ECONOMIC RECOVERY REVISED

Meeting #: 20-003

Date: July 30, 2020

Time: 8:30 a.m.

Location: Due to the COVID-19 and the Closure of City Hall

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Loren Kolar, Legislative Coordinator (905) 546-2424 ext. 2604

1. APPOINTMENT OF CHAIR AND VICE CHAIR

2. APPROVAL OF AGENDA

(Added Items, if applicable, will be noted with *)

3. DECLARATIONS OF INTEREST

4. APPROVAL OF MINUTES OF PREVIOUS MEETING

4.1 June 25, 2020

5. COMMUNICATIONS

5.1 Hamilton Chamber of Commerce Post COVID-19 Economic Blueprint

Recommendation: Be received and posted to the Mayor's Task Force on Economic Recovery Resources Page

6. CONSENT ITEMS

6.1 Child Care Reopening (no copy)

6.2 Working Group Updates (no copy)

7. STAFF PRESENTATIONS

*7.1 Mayor's Task Force on Economic Recovery Update

8. DISCUSSION ITEMS

*8.1 Restart and Recovery COVID-19 Impact in Hamilton - Workforce Planning Hamilton Survey

*8.2 Proposed Correspondence from the Mayor's Task Force on Economic Recovery Respecting Canada Emergency Commercial Rent Assistance Role in the Economic Recovery

*8.3 Proposed Correspondence from the Mayor's Task Force on Economic Recovery Respecting Liability's Role in the Economic Recovery

9. MOTIONS

9.1 Implementation of Panel Discussions and/or Workshops for the Working Groups of the Mayor's Task Force on Economic Recovery

10. NOTICES OF MOTION

11. GENERAL INFORMATION / OTHER BUSINESS

12. PRIVATE AND CONFIDENTIAL

13. ADJOURNMENT



Hamilton

MAYOR'S TASK FORCE ON ECONOMIC RECOVERY

MINUTES 20-002

Thursday, June 25, 2020

8:30 a.m.

Council Chamber

Hamilton City Hall

71 Main Street West

Present: R. McKerlie, President of Mohawk College (Chair)
 Mayor F. Eisenberger
 Councillors N. Nann; J.P. Danko
 M. Afinec, President & COO of Business Operations, Hamilton Tiger-Cats & Forge FC
 F. Bernstein, Executive Director, Workers Art & Heritage Centre
 R. Brown, Manager, Westfield Heritage Village
 K. Duffin, President and CEO, Amity Goodwill
 M. Ellerker, Business Manager, Hamilton-Brantford Building & Construction Trades Council (Building/Skilled Trades Sector)
 P. Hall, Executive Director, Stoney Creek Chamber of Commerce
 K. Jarvi, Executive Director, Downtown Hamilton BIA
 T. Johns, Board Member, West End Home Builders' Association
 L. La Rocca, Director of Operations, Sonic Unyon Records
 K. Loomis, President & CEO, Hamilton Chamber of Commerce
 B. Lubbers, General Manager, Courtyard by Marriott
 A. Marco, President, Hamilton & District Labour Council
 R. McCann, Founder, Clearcable Networks
 R. McKerlie, President of Mohawk College
 K. Martin, Executive Director, Social Planning and Research Council of Hamilton
 B. Munroe, Blacktop Recess
 M. Patricelli, Executive Director, Flamborough Chamber of Commerce
 C. Puckering, President and CEO, Hamilton International Airport
 T. Shattuck, Chair, Synapse Life Science Consortium, McMaster Innovation Park
 D. Spoelstra, Chair of Agriculture & Rural Affairs Committee
 J. Travis, Executive Director Workforce Planning Hamilton
 H. Wegiel, Director of Government and Trade Relations ArcelorMittal Dofasco
 G. Yuyitung, Executive Director of the McMaster Industry Liaison Office

Absent with

Regrets: Councillor T. Whitehead – Personal
 E. Dunham, Owner, The Other Bird (Restaurant/Hospitality Sector)

MAYOR'S TASK FORCE ON ECONOMIC RECOVERY MEETING 20-002 OUTCOMES:

1. Formation of the Working Groups for the Mayor's Task Force on Economic Recovery (Item 6.1)

(Spoelstra/Hall)

That the following list and membership of the Working Groups for the Mayor's Task Force on Economic Recovery, be approved:

(i) Small Businesses and Main Streets:

Focus:

Small businesses and main streets continue to be one of the most vulnerable and hardest hit areas during this crisis. These commercial corridors require new ideas to revive these key economic drivers across the city.

Potential Task Force Members participants:

- (1) BIA Representative -Kerry Jarvi/Downtown Hamilton
- (1) Stoney Creek Chamber of Commerce – Patti Hall
- (1) Restaurant/Hospitality sector – Erin Dunham/The Other Bird
- (1) Non-profit sector – Kelly Duffin/Goodwill

Staff Resource:

Kristin Huigenbos, Coordinator, Hamilton Business Centre
Julia Davis, Business Development & BIA Officer

(ii) Manufacturing and Life Sciences

Focus:

Covid-19 has affected global supply chains and disrupted many manufacturing operations. Exposed gaps in global supply chains have economic productivity implications.

Potential Task Force Members participants:

- (1) Manufacturing – Henry Wegiel/Arcelormittal Dofasco
- (1) Life Sciences – Ty Shattuck/Synapse Life Science Consortium
- (1) Post-secondary – Gay Yuyitung/McMaster University

Staff Resource:

Alfonso Principato, Business Development Consultant, Advanced Manufacturing
Carolynn Reid, Business Development Consultant, Life Sciences

(iii) Agriculture and Circular Economy

Focus:

Exploring solutions to minimize environmental impact while reducing operational efficiencies in industries that are growing during this crisis.

Potential Task Force Members participants:

- (1) Flamborough Chamber of Commerce – Matteo Patricelli
- (1) Agriculture/Food and Beverage Processing Sector – Drew Spoelstra

Staff Resource:

Brian Morris, Business Development Consultant, Agribusiness and Food Processing

(iv) Arts and Creative Economy

Focus:

Creative industries and cultural organizations are foundational to creativity, and drive innovation and entrepreneurship. This sector is important to the city's vitality as well as citizen engagement and retention.

Potential Task Force Members participants:

- (1) Arts and Culture Representative – Florencia Bernstein/Workers Art & Heritage Centre
- (1) Music Industry Sector – Lisa La Rocca/Sonic Unyon Records
- (1) Film Industry Sector – Bob Munroe

Staff Resource:

Debbie Spence, Business Development Consultant, Creative Industries
Kim Adrovez, Senior Project Manager, Creative Industries & Cultural Development

(v) Tourism and Hospitality

Focus:

Tourism and hospitality were of the hardest hit sectors globally and will be slow to recover. Regaining visitor confidence and positioning these sectors to reopen within restrictions will be challenging.

Potential Task Force Members participants:

- (1) Accommodation Sector – Brian Lubbers/Courtyard by Marriot
- (1) Tourism/Attractions Sector – Rondalyn Brown/Westfield Heritage Village
- (1) Sports/Entertainment Sector – Matt Afinec/Hamilton Tiger-Cats/ForgeFC

Staff Resource:

Sherry Lucia, Tourism Product Development Specialist, Tourism and Culture

Alana Henderson, Sport Tourism Product Development Specialist, Tourism and Culture

(vi) Workplace and Office

Focus:

Many companies are re-examining their real estate expenditures and workplace infrastructure in this new world. A new focus on opportunities for broadband capabilities and the growing remote worker environment.

Potential Task Force Members participants:

- (1) Hamilton Chamber of Commerce – Keanin Loomis
- (1) ICT Sector -Rob McCann/Clearcable Networks
- (1) Social Planning Council of Hamilton – Kim Martin

Staff Resource:

Carolynn Reid, Business Development Consultant, ICT/Digital Media
Karol Murillo, Senior Business Development Consultant, Commercial Districts/Finance, Insurance and Real Estate Sector

(vii) Transportation, Building and Infrastructure

Focus:

Transportation and infrastructure require innovative thinking for necessary social distancing and new policies for the reopening of facilities.

Potential Task Force Members participants:

- (1) Transportation/Logistics – Cathie Puckering/John C. Munro
Hamilton International Airport
- (1) Building/Skilled Trades – Mark Ellerker/Hamilton-Brantford
Building and Construction Trades Council
- (1) Building and Development Industry – Terri Johns/WEHBA

Staff Resource:

Sue Rimac, Business Development Consultant, Goods Movement
Karol Murillo, Senior Business Development Consultant, Finance,
Insurance, Real Estate Sector/Commercial Districts

Result: Motion CARRIED by a vote of 26 to 0, as follows:

YES - Mayor F. Eisenberger
YES - Councillor N. Nann
YES Councillor J. P. Danko
YES - M. Afinec, President & COO of Business Operations, Hamilton Tiger-Cats &
Forge FC
YES - F. Bernstein, Executive Director, Workers Art & Heritage Centre
YES - R. Brown, Manager, Westfield Heritage Village
YES - K. Duffin, President and CEO, Amity Goodwill
YES - M. Ellerker, Business Manager, Hamilton-Brantford Building & Construction
Trades Council (Building/Skilled Trades Sector)
YES - P. Hall, Executive Director, Stoney Creek Chamber of Commerce
YES - K. Jarvi, Executive Director, Downtown Hamilton BIA
YES - T. Johns, Board Member, West End Home Builders' Association
YES - L. La Rocca, Director of Operations, Sonic Unyon Records
YES - K. Loomis, President & CEO, Hamilton Chamber of Commerce
YES - B. Lubbers, General Manager, Courtyard by Marriott
YES - A. Marco, President, Hamilton & District Labour Council
YES - R. McCann, Founder, Clearcable Networks
YES - R. McKerlie, President of Mohawk College
YES - K. Martin, Executive Director, Social Planning and Research Council of
Hamilton
YES - B. Munroe, Blacktop Recess
YES - M. Patricelli, Executive Director, Flamborough Chamber of Commerce
YES - C. Puckering, President and CEO, Hamilton International Airport
YES - T. Shattuck, Chair, Synapse Life Science Consortium, McMaster Innovation
Park
YES - D. Spoelstra, Chair of Agriculture & Rural Affairs Committee
YES - J. Travis, Executive Director Workforce Planning Hamilton
YES - H. Wegiel, Director of Government and Trade Relations ArcelorMittal
Dofasco
YES - G. Yuyitung, Executive Director of the McMaster Industry Liaison Office

NOT PRESENT - E. Dunham, Owner, The Other Bird (Restaurant/Hospitality Sector)

NOT PRESENT - Councillor T. Whitehead

2. Correspondence to the Federal and Provincial governments respecting the Funding Flow to Support the Reopening of Hamilton (Added Item 10.1)

(Lubbers/Martin)

That a letter be submitted to the Prime Minister and Premier of Ontario, on behalf of the Mayor's Task Force on Economic Recovery, seeking funding flow to support the re-opening of Hamilton.

Result: Motion CARRIED by a vote of 26 to 0, as follows:

YES - Mayor F. Eisenberger

YES - Councillor N. Nann

YES Councillor J. P. Danko

YES - M. Afinec, President & COO of Business Operations, Hamilton Tiger-Cats & Forge FC

YES - F. Bernstein, Executive Director, Workers Art & Heritage Centre

YES - R. Brown, Manager, Westfield Heritage Village

YES - K. Duffin, President and CEO, Amity Goodwill

YES - M. Ellerker, Business Manager, Hamilton-Brantford Building & Construction Trades Council (Building/Skilled Trades Sector)

YES - P. Hall, Executive Director, Stoney Creek Chamber of Commerce

YES - K. Jarvi, Executive Director, Downtown Hamilton BIA

YES - T. Johns, Board Member, West End Home Builders' Association

YES - L. La Rocca, Director of Operations, Sonic Unyon Records

YES - K. Loomis, President & CEO, Hamilton Chamber of Commerce

YES - B. Lubbers, General Manager, Courtyard by Marriott

YES - A. Marco, President, Hamilton & District Labour Council

YES - R. McCann, Founder, Clearcable Networks

YES - R. McKerlie, President of Mohawk College

YES - K. Martin, Executive Director, Social Planning and Research Council of Hamilton

YES - B. Munroe, Blacktop Recess

YES - M. Patricelli, Executive Director, Flamborough Chamber of Commerce

YES - C. Puckering, President and CEO, Hamilton International Airport

YES - T. Shattuck, Chair, Synapse Life Science Consortium, McMaster Innovation Park

YES - D. Spoelstra, Chair of Agriculture & Rural Affairs Committee

YES - J. Travis, Executive Director Workforce Planning Hamilton

YES - H. Wegiel, Director of Government and Trade Relations ArcelorMittal Dofasco

YES - G. Yuyitung, Executive Director of the McMaster Industry Liaison Office

NOT PRESENT - E. Dunham, Owner, The Other Bird (Restaurant/Hospitality Sector)

NOT PRESENT - Councillor T. Whitehead

FOR INFORMATION:

(a) CHANGES TO THE AGENDA (Item 1)

The Clerk advised that there were no changes to the agenda.

(Johns/Shattuck)

That the agenda for the June 25, 2020 meeting of the Mayor's Task Force on Economic Recovery, be approved as presented.

Result: Motion CARRIED by a vote of 25 to 0, as follows:

YES - Mayor F. Eisenberger
YES - Councillor N. Nann
YES - Councillor J. P. Danko
YES - M. Afinec, President & COO of Business Operations, Hamilton Tiger-Cats & Forge FC
YES - F. Bernstein, Executive Director, Workers Art & Heritage Centre
YES - R. Brown, Manager, Westfield Heritage Village
YES - K. Duffin, President and CEO, Amity Goodwill
YES - M. Ellerker, Business Manager, Hamilton-Brantford Building & Construction Trades Council (Building/Skilled Trades Sector)
YES - P. Hall, Executive Director, Stoney Creek Chamber of Commerce
YES - K. Jarvi, Executive Director, Downtown Hamilton BIA
YES - T. Johns, Board Member, West End Home Builders' Association
YES - L. La Rocca, Director of Operations, Sonic Unyon Records
YES - K. Loomis, President & CEO, Hamilton Chamber of Commerce
YES - B. Lubbers, General Manager, Courtyard by Marriott
YES - A. Marco, President, Hamilton & District Labour Council
YES - R. McCann, Founder, Clearcable Networks
YES - R. McKerlie, President of Mohawk College
NOT PRESENT - K. Martin, Executive Director, Social Planning and Research Council of Hamilton
YES - B. Munroe, Blacktop Recess
YES - M. Patricelli, Executive Director, Flamborough Chamber of Commerce
YES - C. Puckering, President and CEO, Hamilton International Airport
YES - T. Shattuck, Chair, Synapse Life Science Consortium, McMaster Innovation Park
YES - D. Spoelstra, Chair of Agriculture & Rural Affairs Committee
YES - J. Travis, Executive Director Workforce Planning Hamilton
YES - H. Wegiel, Director of Government and Trade Relations ArcelorMittal Dofasco
YES - G. Yuyitung, Executive Director of the McMaster Industry Liaison Office
NOT PRESENT - E. Dunham, Owner, The Other Bird (Restaurant/Hospitality Sector)
NOT PRESENT - Councillor T. Whitehead

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 3)

(i) June 4, 2020 (Item 3.1)

(Travis/Shattuck)

That the Minutes of the June 4, 2020 meeting of the Mayor's Task Force on Economic Recovery, be approved, as presented.

Result: Motion CARRIED by a vote of 26 to 0, as follows:

YES - Mayor F. Eisenberger

YES - Councillor N. Nann

YES - J. P. Danko

YES - M. Afinec, President & COO of Business Operations, Hamilton Tiger-Cats & Forge FC

YES - F. Bernstein, Executive Director, Workers Art & Heritage Centre

YES - R. Brown, Manager, Westfield Heritage Village

YES - K. Duffin, President and CEO, Amity Goodwill

YES - M. Ellerker, Business Manager, Hamilton-Brantford Building & Construction Trades Council (Building/Skilled Trades Sector)

YES - P. Hall, Executive Director, Stoney Creek Chamber of Commerce

YES - K. Jarvi, Executive Director, Downtown Hamilton BIA

YES - T. Johns, Board Member, West End Home Builders' Association

YES - L. La Rocca, Director of Operations, Sonic Unyon Records

YES - K. Loomis, President & CEO, Hamilton Chamber of Commerce

YES - B. Lubbers, General Manager, Courtyard by Marriott

YES - A. Marco, President, Hamilton & District Labour Council

YES - R. McCann, Founder, Clearcable Networks

YES - R. McKerlie, President of Mohawk College

YES - K. Martin, Executive Director, Social Planning and Research Council of Hamilton

YES - B. Munroe, Blacktop Recess

YES - M. Patricelli, Executive Director, Flamborough Chamber of Commerce

YES - C. Puckering, President and CEO, Hamilton International Airport

YES - T. Shattuck, Chair, Synapse Life Science Consortium, McMaster Innovation Park

YES - D. Spoelstra, Chair of Agriculture & Rural Affairs Committee

YES - J. Travis, Executive Director Workforce Planning Hamilton

YES - H. Wegiel, Director of Government and Trade Relations ArcelorMittal Dofasco

YES - G. Yuyitung, Executive Director of the McMaster Industry Liaison Office

NOT PRESENT - E. Dunham, Owner, The Other Bird (Restaurant/Hospitality Sector)

NOT PRESENT - Councillor T. Whitehead

(d) STAFF PRESENTATIONS (Item 6)

(i) Formation of the Working Groups for the Mayor's Task Force on Economic Recovery (Item 6.1)

Norm Schleeahn, Director of Economic Development addressed the Task Force respecting an overview of the Formation of the Working Groups for the Mayor's Task Force on Economic Recovery, with the aid of a PowerPoint Presentation.

(Spoelstra/Hall)

That the presentation respecting Formation of the Working Groups for the Mayor's Task Force on Economic Recovery, be received.

Result: Motion CARRIED by a vote of 26 to 0, as follows:

YES - Mayor F. Eisenberger

YES - Councillor N. Nann

YES - J. P. Danko

YES - M. Afinec, President & COO of Business Operations, Hamilton Tiger-Cats & Forge FC

YES - F. Bernstein, Executive Director, Workers Art & Heritage Centre

YES - R. Brown, Manager, Westfield Heritage Village

YES - K. Duffin, President and CEO, Amity Goodwill

YES - M. Ellerker, Business Manager, Hamilton-Brantford Building & Construction Trades Council (Building/Skilled Trades Sector)

YES - P. Hall, Executive Director, Stoney Creek Chamber of Commerce

YES - K. Jarvi, Executive Director, Downtown Hamilton BIA

YES - T. Johns, Board Member, West End Home Builders' Association

YES - L. La Rocca, Director of Operations, Sonic Unyon Records

YES - K. Loomis, President & CEO, Hamilton Chamber of Commerce

YES - B. Lubbers, General Manager, Courtyard by Marriott

YES - A. Marco, President, Hamilton & District Labour Council

YES - R. McCann, Founder, Clearcable Networks

YES - R. McKerlie, President of Mohawk College

YES - K. Martin, Executive Director, Social Planning and Research Council of Hamilton

YES - B. Munroe, Blacktop Recess

YES - M. Patricelli, Executive Director, Flamborough Chamber of Commerce

YES - C. Puckering, President and CEO, Hamilton International Airport

YES - T. Shattuck, Chair, Synapse Life Science Consortium, McMaster Innovation Park

YES - D. Spoelstra, Chair of Agriculture & Rural Affairs Committee

YES - J. Travis, Executive Director Workforce Planning Hamilton

YES - H. Wegiel, Director of Government and Trade Relations ArcelorMittal Dofasco

YES - G. Yuyitung, Executive Director of the McMaster Industry Liaison Office

NOT PRESENT - E. Dunham, Owner, The Other Bird (Restaurant/Hospitality Sector)

NOT PRESENT - Councillor T. Whitehead

For further disposition of this matter, refer to Item 1.

(ii) Resources for Members of the Mayor's Task Force on Economic Recovery (Item 6.2)

Carrie Brooks-Joiner, Director of Tourism and Culture, addressed the Task Force respecting Resources for Members of the Mayor's Task Force on Economic Recovery, with the aid of a PowerPoint Presentation.

(Eisenberger/Nann)

That the presentation respecting Resources for Members of the Mayor's Task Force on Economic Recovery, be received.

Result: Motion CARRIED by a vote of 26 to 0, as follows:

YES - Mayor F. Eisenberger

YES - Councillor N. Nann

YES - J. P. Danko

YES - M. Afinec, President & COO of Business Operations, Hamilton Tiger-Cats & Forge FC

YES - F. Bernstein, Executive Director, Workers Art & Heritage Centre

YES - R. Brown, Manager, Westfield Heritage Village

YES - K. Duffin, President and CEO, Amity Goodwill

YES - M. Ellerker, Business Manager, Hamilton-Brantford Building & Construction Trades Council (Building/Skilled Trades Sector)

YES - P. Hall, Executive Director, Stoney Creek Chamber of Commerce

YES - K. Jarvi, Executive Director, Downtown Hamilton BIA

YES - T. Johns, Board Member, West End Home Builders' Association

YES - L. La Rocca, Director of Operations, Sonic Unyon Records

YES - K. Loomis, President & CEO, Hamilton Chamber of Commerce

YES - B. Lubbers, General Manager, Courtyard by Marriott

YES - A. Marco, President, Hamilton & District Labour Council

YES - R. McCann, Founder, Clearcable Networks

YES - R. McKerlie, President of Mohawk College

YES - K. Martin, Executive Director, Social Planning and Research Council of Hamilton

YES - B. Munroe, Blacktop Recess

YES - M. Patricelli, Executive Director, Flamborough Chamber of Commerce

YES - C. Puckering, President and CEO, Hamilton International Airport

YES - T. Shattuck, Chair, Synapse Life Science Consortium, McMaster Innovation Park

YES - D. Spoelstra, Chair of Agriculture & Rural Affairs Committee

YES - J. Travis, Executive Director Workforce Planning Hamilton
YES - H. Wegiel, Director of Government and Trade Relations ArcelorMittal
Dofasco
YES - G. Yuyitung, Executive Director of the McMaster Industry Liaison
Office
NOT PRESENT - E. Dunham, Owner, The Other Bird
(Restaurant/Hospitality Sector)
NOT PRESENT - Councillor T. Whitehead

(e) ADJOURNMENT (Item 12)

(Patricelli/Spoelstra)

There being no further business, the Mayor's Task Force on Economic Recovery
be adjourned at 9:59 a.m.

CARRIED

Respectfully submitted,

Ron McKerlie, Chair
Mayor's Task Force on Economic
Recovery

Loren Kolar
Legislative Coordinator
Office of the City Clerk

POST COVID-19 ECONOMIC BLUEPRINT



POST COVID-19 ECONOMIC BLUEPRINT

During the COVID-19 pandemic, the Canadian chamber network has supported our public health professionals, recognizing that good health policy is good economic policy. The best strategy for long-term economic health is to starve the COVID-19 virus.

It is clear that adherence to infectious disease containment policies have served Canada well in limiting domestic spread of COVID-19, allowing us to avoid the worst-case scenarios that would have over-run our health care systems. Hamilton, in particular, has been disciplined during the quarantine, allowing us to enter Stage 3 of reopening.

However, COVID-19 abatement measures placed our everyday lives on hold and have exacted considerable damage to the national and local economies. Though it's important we maintain our fight against the virus, it is imperative that we progress in the responsible reopening of the economy.

Tapping into our national, provincial and regional networks, and upon the advice and consultation of our members, the Hamilton Chamber of Commerce has created this document as a guide for the City of Hamilton's newly-established Economic Recovery Task Force as we return to Hamilton's regularly-scheduled renaissance within the new post-COVID-19 reality.

Given the rapidly-evolving nature of the situation, the Chamber is presenting these recommendations to all three levels of government as a living advocacy document. With changing circumstances, we intend to adapt our recommendations to the needs of our members.

Principles:

- 1.** The initial phase of the recovery will be challenging for businesses as they adapt to the new reality. It will be important for public health professionals to work closely with the business community to navigate the regulations and recommendations that will be in force. We must adopt, and endeavour to create, best practices in serving local business owners through this transition.
- 2.** The need for stimulus will be acute, and while we must be sensitive in resuming pre-COVID conversations, Hamilton has a number of large capital investments teed up to deliver significant economic uplift.
- 3.** COVID-19 has revealed many structural challenges, especially the need to address societal inequalities and the ecological precipice that confronts us. The post-COVID recovery must finally advance the principles of sustainability to which we have given so much lipservice.

SHORT TERM RECOMMENDATIONS:

Support for Businesses

Businesses, already battered by the quarantine, will face significant challenges in the coming months and years. As restrictions are systematically loosened and new regulations imposed on a sector-by-sector basis, businesses will have to respond to rapidly-changing circumstances and to consult with public health authorities and all three levels of government.

Even as restrictions are lifted, the serious financial impacts – namely debt, loss of revenue, loss of clientele, loss of staff, deferred payments – of the quarantine will linger for a long time. These delayed repercussions suggest that further government support will be necessary to restore businesses well into the recovery. While the future remains highly uncertain, and we'll need to constantly adapt to changing circumstances, there are some things upon which we can be certain.

Businesses will need to adapt further to e-commerce, provide personal protective equipment and, in many cases, refurbish their offices to accommodate physical distancing, adding more expenses. As well, they will need to navigate the PPE supply chain.

As an example of how governments are going to have to be responsive to entrepreneurial ingenuity, municipalities like Hamilton have developed regulations to allow restaurants and bars to expand their patios into parking lots and sidewalks. This has enabled these establishments to expand into public spaces to facilitate social distancing among patrons, while generating enough revenue to survive. A swift approval process from the AGCO and the City of Hamilton made it possible.

And, when things do slowly return to “normal”, procedural backlogs will need to be cleared to get back on track; the City of Hamilton delayed a number of development processes due to COVID-19, impacting business across the city, and all Committee of Adjustment meetings, public hearings, and Planning Committee meetings, were cancelled.

Mayor Eisenberger's leadership in launching Hamilton's Economic Recovery Task Force, which has received Council approval, is a good first step to help guide the City through the difficult times ahead. The task force is representative of each sector, but must be responsive, look to partner with stakeholders across the region and seek to adopt the best practices of other communities (if not create some ourselves).

The City of Hamilton can use this time to roll out new and improved forms of assistance to local businesses to mitigate the pandemic's impact on the local economy. For example, the City of Pittsburgh offers a grant program to assist business owners with exterior enhancements to enhance the public realm. By offering incentives for businesses to install and improve outdoor patios, Pittsburgh encourages property owners to invest in improvements to the public realm.

The City of Hamilton currently offers the Business Improvement Area Commercial Property Improvement Grant Program, which aims to improve the appearance of commercial properties and contribute to the public realm. However, outdoor patio furniture is explicitly ineligible for funding under this grant. During COVID, the use of expanded patios will be essential for businesses to remain open during these unprecedented times. Financial support and/or flexibility from the City will be critical to success.

Additionally, the City of Hamilton can certainly address some of the impediments to development that were identified pre-pandemic. For example, the City can encourage economic recovery through fast tracked development initiatives. The City of Burlington offers a Fast Track Service for building permits, where applicants are given the opportunity to expedite their permit review for a fee. There are many other regulatory process improvements that are encouraged and COVID has proved that organizations can speed up their digital transformations when absolutely necessary.

Finally, though these recommendations are primarily directed at government, it will be important for the citizens of Hamilton to be mindful of where and how they spend their hard-earned income. Initiatives that stimulate local businesses, charities, and not-for-profits, like the Chamber's *Canada United* campaign, should be encouraged and supported.

Recommendations:

1. Each level of government must create resources and lines of communication to help, on a sector-by-sector basis, guide businesses through the ever-changing conditions for their being open. The national chamber network is well-poised to play a key role in facilitating interactions between businesses and governments. The Mayor's Economic Recovery Task Force is an excellent way for the City to seek the input from all of its industry sectors.
2. Help businesses with the costs and procurement of PPE, and create a testing and tracing regime that will increase confidence among consumers and workers.
3. The federal government should extend CERB, CEWS, CEBA, and CERCA program offerings.
4. The provincial government should forgive deferred payments, where possible, to the extent that is possible.
5. The City of Hamilton should further defer payments of property taxes and water charges, where possible, to the extent that is possible.
6. The City of Hamilton should temporarily lower licencing and permit costs, to spur economic activity.
7. The provincial government should clearly stipulate whether virtual meetings would meet the requirements for public participation, legislated in the Planning Act, to de-risk adoption by municipal governments.
8. The federal and provincial governments just announced an extension of the Digital Main Street program and the creation of: ShopHERE, Future Proofing Main Street, and the Recovery Activation Program (RAP). These programs will be critical to enhancing the digital and marketing needs of Hamilton's SMEs and retail businesses. The City's Economic Recovery Task Force is encouraged to support the Hamilton Small Business Enterprise Centre, the Hamilton Chamber of Commerce and Innovation Factory in the local delivery and promotion of these programs.
9. The City of Hamilton should expand the Business Improvement Area Commercial Property Improvement Grant Program by offering matching grants to better incentivize outdoor patios. More specifically, the City should consider the Sidewalk Activation Grant offered in Pittsburgh, and expand its own program to cover outdoor patio furniture expenditures.
10. The City of Hamilton should offer fast-tracked service for development application review, by giving applicants the opportunity to expedite their permit review for a fee. This service ought to ensure specific, guaranteed timelines for review, to ensure the fee is worth the applicant's investment.
11. The Government of Ontario should ensure that the AGCO has the resources/staff needed to expedite the approval process for restaurants and bars looking to obtain a seasonal liquor license and those who currently have a liquor license but need to expand to facilitate social distancing.
12. The City of Hamilton should direct existing marketing program funding to encourage citizens to shop, eat, and vacation locally to boost local business and attractions. For example, the Canadian Chamber network has launched *Canada United*, a social movement asking Canadians to complete micro-actions in support of small and local businesses. For each action, RBC will contribute 5 cents to the new Canada United Small Business Relief Fund, providing small businesses with grants of up to \$5,000.

Social Inequality

The 2008 recession was dubbed a “he-cession” in Canada, since the downturn hit male-dominated industries hardest. As a result, more than 70% of the unemployed were male workers.

Conversely, the forthcoming recession caused by the COVID-19 lockdown has been dubbed the first “she-cession.”

Canada’s employment has dropped significantly since March, with female-dominated service-sector jobs among the hardest hit. Retail, restaurants, childcare centres, and hotels are particularly vulnerable to the shutdown, many of which have closed down completely. Worse still, these same female-dominated sectors may also be the last to reopen and recover from this downturn, since these jobs involve a lot of human interaction that makes social distancing difficult.

Adding further to this emerging social inequality is concern for childcare. In order to return to work, children who might otherwise be attending daycare, summer camps, or school will require supervision and care. To ensure the workforce can return in full, childcare provisions are a necessity.

When looking at the post-lockdown stage, governments should consider a multi-pronged approach to recovery. Infrastructure spending is a tried and true approach to stimulus, however, construction is a predominantly male sector, meaning pouring government money into shovel-ready projects will not account for female job losses (unless there is a goal to increase representation of women in construction and trades in the process). As such, a multi-pronged approach ought to be considered to ensure post-lock down stimulus spurs growth for all Canadians.

Recommendations:

1. Governments should offer affordable childcare options for children who might otherwise be attending daycare, summer camps, or school, to ensure the workforce can return to work fully to stage an economic recovery.
2. The provincial government should deploy immediate funding to training and re-training women in skilled trades, to ensure women can participate in and equally benefit from infrastructure stimulus projects. Extending skilled trades programs like those offered by YWCA Hamilton will result in fast deployment and uptake among women.
3. The City of Hamilton should maintain the HSR’s route frequency to ensure that workers can get to their place of employment.

Government Budgets

Government revenues rely on consumers and markets. As governments commit to necessary spending measures, defer tax payments, and see dampened economic activity, this health crisis is shrinking government revenue.

This risk is particularly acute for municipal governments, which are unable to run budget deficits. The City of Hamilton has reported that if Hamilton does not receive support from the provincial and federal governments, property taxpayers would face a one-time hike of 7%.

If pressure on municipal government is not relieved by provincial and federal counterparts, drastic reorientation of government revenue and spending models may take place, resulting in spending cuts in essential municipal services and/or taxation increases for residents and businesses. During these harsh times, municipal services are more important than ever and tax increases may serve to worsen the economic downturn.

In July 2020, Ontario received \$7 billion in federal transfers, with some funding going towards municipal operating costs. It remains unclear whether the funding will be enough to avoid placing further economic pressure on residents and businesses to account for immediate budgetary gaps.

Recommendation:

1. The federal and/or provincial governments should provide relief for municipal government budgetary needs, in line with the City of Hamilton and the Federation of Canadian Municipalities’ request for funding to avoid placing further economic pressure on residents and businesses to account for immediate budgetary gaps.

LONG TERM RECOMMENDATIONS:

Stimulus

COVID-19 has impacted every community and investments will be needed across the country. At some point, our efforts will change from fighting the spread of the virus, to reestablishing economic activity. The need for stimulus will be acute, as evidenced by federal Infrastructure Minister, Catherine McKenna's announcement to spend billions of dollars on 'shovel-ready' infrastructure once the current pandemic restrictions are lifted.

Fortunately, with Hamilton's economy well into a decade-long upswing and many projects already in the works, there are many opportunities to make significant infrastructure investments that will have an immediate impact.

► **B-Line LRT**

With 10 years and \$162 million in planning behind us, the B-Line LRT project is a shovel-ready project with provincial and federal commitments.

Just as COVID-19 emerged, the Hamilton Transportation Task Force (HTTF) delivered an exhaustive and effective evaluation of Hamilton transit investment. The Chamber agrees with the HTTF that the \$1B in committed provincial funding must be dedicated to intra-city, higher-order transit that is ready to implement. And, after thorough analysis, we're sure that decision-makers will concur that Hamilton's long-planned LRT is ready to be built and will deliver the most substantial long-term economic benefits for our city.

We are committed to working with the City of Hamilton and the Province to secure additional LRT funding from the private sector and/or the federal government, which has recently indicated receptivity to a request.

Recommendation:

1. The provincial government should resume the B-line LRT RFP process and work with the federal government to close any shortfalls in funding, with the aim of commencing construction as quickly as possible.

► **Morrison Bypass Highway Infrastructure Project**

There is a severe bottleneck obstructing goods movement on Highway 6, resulting in major productivity losses for industry and agriculture. As Ontario emerges from COVID-19 crisis and considers the need for economic stimulus and job creation, the Morrison Bypass stands out as an ideal, shovel-ready investment. On March 29, 2016 the Government of Ontario announced its commitment to proceed with the construction of the Morrison Bypass. The project was identified as a priority in the government's 2020 report, "Connecting the Southwest: a draft transportation plan for Southwestern Ontario". While the provincial government recently announced that they were committed to this project, the many decades of planning and talking about this bypass prove that pressure is still required.

Recommendation:

1. The provincial government should begin construction of the Morrison Bypass.

► **Utility Extension and Servicing**

The Airport Employment Growth District (AEGD) has been designed to provide for a major business park development adjacent to John C. Munro Hamilton International Airport. The AEGD is intended to offer a range of employment in industrial, light industrial, airport-related business and institutional development. Though air travel has been severely disrupted by COVID-19, cargo shipments have remained vital and represent a huge growth opportunity for Hamilton International Airport.

To allow this district to flourish post-COVID, utility servicing will need to be essential.

Recommendation:

1. The City of Hamilton should fast track the planned expansion of utility servicing to employment lands.

► **McMaster Innovation Park**

McMaster Innovation Park contributes to Ontario's innovation ecosystem by supporting startups, businesses, and research. MIP offers collaborative space for each sector to co-locate, connect and commercialize, and to transform ideas from vision to commercial reality. A particular emphasis for MIP has been in support of life sciences; COVID-19, which has brought great renown to Hamilton-based researchers, has only underscored the importance of leaning in to our strengths in that sector.

McMaster Innovation Park has a large impact on the economy of not only Hamilton, but across the province. To date, MIP has:

- Generated \$18.6 million to the Hamilton economy in direct spending and the ripple effect of sales and procurements
- Generated up to \$52 million for the Ontario economy
- Become a place of job creation with over 700 full-time jobs

Just before COVID-19, MIP announced exciting plans for rapid expansion across the West Hamilton Innovation District, including a Southwestern Ontario Life Sciences Megahub that is shovel-ready. Private capital is accessible to fund 88% of the Phase 1 renovation of the recently-purchased property at 44 Frid Street (formerly the Hamilton Spectator building), but government funding is required to unlock it.

Recommendation:

1. Support MIP's request for the government funding necessary to unlock private financing for the remainder of the Southwestern Ontario Life Sciences Megahub project. FedDev Ontario would be a natural source for funding and they have reached out to Hamilton to investigate how they can help our community.

► **Downtown Asset Renewal**

There is no doubt that Hamilton's arena and convention centre are in need of significant refurbishment or full replacement. After years of inaction, there was recent momentum to finally address these important Downtown assets, with two private sector bidders stepping up with exciting plans for renewal. On July 17th, it was announced that the Hamilton Urban Precinct Entertainment Group (HUPEG) has been invited to advance their development plans. As well, much progress has been made in the development of affordable housing options in Hamilton. COVID-19 has only exposed how acutely necessary these projects are.

Recommendations:

1. The City of Hamilton should maintain momentum behind the refurbishment of its arena and convention centre. HUPEG must be supported every step of the way.
2. As government stimulus projects are selected, select new, affordable housing projects and emergency shelters for construction to address the ongoing shortages.

► **Commonwealth Games**

Years of hard work have been invested by a large group of local stakeholders in putting together a bid for the 2030 Commonwealth Games, which would be the 100th anniversary of the very first British Empire Games held in Hamilton. The Commonwealth Games governing body has now invited Hamilton to move up its bid, to secure the 2026 games without any competition. Given the impact of expected tourism and the spending required to host the games, including investments in facilities, transit and affordable housing, if the federal and provincial governments are in support, this would be a difficult opportunity to pass up.

Recommendation:

1. The City of Hamilton should work with the federal and provincial governments to secure their support to host the 2026 Commonwealth Games.

Sustainability

COVID-19 has revealed many structural challenges, especially the need to address societal inequalities and the ecological precipice that confronts us. As governments opt for investment projects across the country to revitalize the economy, the post-COVID recovery must finally advance the principles of sustainability to which we have paid so much lipservice. The Hamilton Chamber of Commerce considers it essential that sustainability serves as a key eligibility criteria for considered projects, including projects that improve the efficiency and sustainability of existing infrastructure and business operations.

We can be 'locked in' to long term and ongoing carbon emissions as a result of the difficulty and costs associated with changing or retiring existing structures and adopting new ones. As we move forward with stimulus spending and infrastructure investment for the COVID-19 recovery, excessive carbon lock-in can be avoided if sustainability is applied as a key eligibility criterion for projects.

Furthermore, the Hamilton Chamber of Commerce has been actively working towards achieving environmental sustainability, through improved efficiency along the Hamilton Bayfront. The Chamber has been working with The Atmospheric Fund to spearhead a project to drive local energy efficiency improvements, business competitiveness and reductions in GHG emissions. The project will help manufacturers operating in the Hamilton Industrial Bayfront Area adopt new and emerging approaches to waste heat capture and utilization.

Increased adoption of waste heat recovery systems in the study area is expected:

- a. To improve energy efficiency leading to lower costs.
- b. To decrease industrial GHG emissions leading to a cleaner environment.
- c. To support modernization efforts leading to increased business competitiveness.

Recommendations:

1. Government stimulus spending and infrastructure investment for the COVID-19 recovery should include sustainability as a key eligibility criterion for projects.
2. Projects that improve the efficiency and sustainability of existing infrastructure and business operations should be considered for stimulus.
3. The federal or provincial government should fund a regional "concierge service" for business owners to access free, personalized advisory services that streamline the process of making energy efficiency investments to buildings and operations.

Regional Mindset

Regions now compete with each other in the global economy. Thus, Hamilton's economic health is tied to the health of our region. Over the last few years, led by the chambers of commerce behind Canada's Innovation Corridor, institutions across the Toronto-Waterloo-Hamilton region have greatly enhanced their collaboration. As the post-COVID world emerges, this is a time for greater regional cooperation and connectivity.

Recommendations:

1. The provincial government should expand GO Train Service to two-way, all-day service between Union Station and Hamilton.
2. The provincial government should begin construction of the Morriston Bypass.
3. Work with regional partners in post-COVID recovery to facilitate further collaboration among businesses and institutions within the Innovation Corridor.

Domestic and International Trade

The world is highly integrated and interdependent, with supply chains spanning across the globe. These international supply chains exist for the efficiency they offer in production methods and their maintenance will serve the interconnected economic structures upon which the global economy relies.

Despite measures being enacted to ensure COVID-19 is contained, trade policies in the COVID-19 recovery should strive to return to open markets, including from province to province.

Prior to the pandemic crisis, the perils of misalignment between provinces and territories were apparent. The pandemic has served to exacerbate this existing problem. Companies that operate across provincial and territorial boundaries need to have clarity and consistency to minimize confusion and ensure a seamless reboot.

Recommendations:

1. Governments should return to free trade practices that allow modern supply chains to function efficiently. Companies will need certainty and lead-in time to fully re-engage with the global economy as these measures are lifted.
2. All inter-provincial trade barriers should be eliminated.
3. Provide companies that operate across provincial and territorial boundaries clarity and consistency in regulation to minimize confusion and ensure a seamless reboot.
4. Provide companies that have answered the call to re-tool their operations funds to re-tool yet again post-COVID.
5. Where possible and reasonable, opt for local suppliers for government procurement to support the recovery of firms.



Mayor's Task Force on Economic Recovery - Update

July 30, 2020

Mayor's Task Force on Economic Recovery

U Quick Wins - June 25

Key Issue	Description and/or Question	Response	Next Step
Childcare	As a barrier to returning to work in all sectors.	Grace Mater and city staff are working with childcare providers in the city. In addition, Public Health is working with private operators to ensure safety procedures are shared and adhered to.	Grace Mater (Director, Director Children's Services and Neighbourhood Development Healthy and Safe Communities Department) will present a childcare overview at the July 30th Task Force Meeting.
	Are there city programs or other organizations that could provide childcare services (e.g drop-in programs)?		
	Is there the potential for collaboration where large spaces/resources could be shared?		
	Is there a website for parents to access resources for childcare?		
	Advocacy at provincial and federal levels		
		Refer to the working groups.	
Municipal Programs: Outdoor Dining	Purchasing patio furniture for eligible businesses through the Façade Improvement Grants Program.	To be reviewed by city staff who manage the Outdoor Dining Districts program.	This financial incentive program cannot be used for a business's operational costs but must be related to creating more permanent physical improvements to a property. This is a result of provincial legislation under the Planning Act which governs the eligible costs under which a municipality is permitted to provide grants/loans. The program terms of the façade programs are governed under the Downtown and Community Renewal Community Improvement Plan (CIP) and explicitly prohibits the funding for exterior and interior furniture.
	Various establishments including music venues could not participate in the Outdoor Dining Districts program due to zoning requirements (i.e. abutting residential neighbourhoods).		<i>On July 7, 2020 City Council passed a secondary motion which approved temporary zoning permissions for commercial properties (e.g. music venues) who initially did not qualify for the program because they abutted residential properties. In addition, the outdoor York Parkade rooftop was approved as an outdoor performance space.</i>

Mayor's Task Force on Economic Recovery Update

Quick Wins - June 25

Key Issue	Description and/or Question	Response	Next Step
Federal Funding	Many federal relief fund programs end in August 2020.	Suggestion to advocate over the course of the summer for an extension.	Referred to the working groups.
Municipal Finance	Removing Licensing Fees & Lowering Development Charges	To be reviewed by City Finance Department.	
	Creation of Repayment Plans for the Tax Assistance Program.		
	Municipality require urgent funding from senior levels of government.	Motion for the Task Force to write to senior levels of government requesting municipal funding for the City of Hamilton.	<i>Task Force Letter was forwarded on July 9th, 2020 to the provincial and federal government.</i>
City Transit	Maintaining HSR route frequency	HSR continues to review and adjust service.	
Communications & Resources	Ensuring programs such as Digital Main Streets are shared with greater community.	Staff will continue to share key programs through Invest In Hamilton social channels, Hamilton Business Centre, Hamilton Chamber of Commerce COVID-19 Microsite.	
	Need for COVID-19 Re-opening guidelines for all sectors	The Province of Ontario has a detailed list of guidelines. This information will be shared as links on the task force resource list.	
	Is there a list of PPE suppliers available?	There is a list at the Hamilton Chamber of Commerce COVID-19 Microsite.	

Mayor's Task Force on Economic Recovery Update

Quick Wins - June 25

Key Issue	Description and/or Question	Response	Next Step
Development	There should be focus on shovel-ready construction projects within the city of Hamilton.		Referred to the Building, Infrastructure and Transportation working group.
Small Businesses	For businesses that were going to open right before COVID-19, is the City helping or facilitating the process of reopening?		Yes
Workforce	Advocacy on the recognition of credentials of international health care workers.		Refer to the working groups.
	Advocacy on farm temporary workers/impact on regulations.		
	Advocacy on retraining of newcomers as immigration may becoming limited.		
Infrastructure	Need of internet for all citizens to provide wider access to the greater community.		Consult with City of Hamilton's Chief Digital Officer and refer to working groups.

RESTART & RECOVERY: COVID-19 in Hamilton

Draft V8

Demographic Questions

Business/Organization Name: _____

Does your business operate in the Greater Hamilton Area? (Ancaster, Burlington, Dundas, Flamborough, Glanbrook, Hamilton, Stoney Creek).

- Yes
- No

Please select the industry your business represents. (drop down list of simplified 2-digit NAICS codes/industry names)

On March 2, 2020, what was the size of your business' workforce? (text box)

As of July 31st, 2020, what is the size of your business' workforce? (text box)

Was your business included in the list of essential business in Ontario or a considered a supplier to an essential business that were required to stay open?

(For the list of businesses please refer to the Ontario Government website:

<https://www.ontario.ca/page/reopening-ontario-stages#section-5>)

- Yes
- No
- Unsure

Workforce Impact

1. **Before** the pandemic and the resulting economic shutdowns began (mid-March), was your organization growing, declining, or staying the same?
 - a) Growing
 - b) Declining
 - c) Staying about the same
 - d) Unsure

2. **Since** the pandemic and economic shutdowns started, is your organization growing, declining, or staying the same?

3. Which of the following best describes your business/organization's status as of this week?
 - Open and operating at full capacity
 - Open and operating at partial capacity
 - Temporarily closed, planning to re-open as soon as possible
 - Temporarily closed, unsure if re-opening will be possible
 - Considering permanent closure
 - Permanently closed [redirect to end]
 - Other, please specify_____

4.
 - a) Are you currently hiring?
 - Yes
 - No (if no skip to Q 5)

 - b) How difficult is it to find a suitable candidate during the COVID-19 pandemic?
 - More difficult to find a suitable candidate
 - No change
 - Less difficult to find a suitable candidate

5. Did your organization experience any separations since the COVID-19 pandemic and economic shutdowns started mid-March?
(Separations are defined as retirements, dismissals, permanent layoffs, temporary layoffs and other separations)
 - a) Yes
 - b) No (If no go to 'Work Arrangements' section)

6. How many separations were in the following categories:

Type of Separation	Number of Separations
Quits	
Retirements	
Temporary Layoffs	
Permanent Layoffs	
Dismissals	

Work Arrangements

7. How have work arrangements changed in your business? (Click all that apply)
 - No changes
 - Remote working (if NOT selected, respondent goes to 'Workplace Safety' section)
 - Reduced hours
 - Alternate hours
 - Other

8. What percent of your staff is working remotely currently?
 - a) None
 - b) 0% to 24%
 - c) 25% to 49%
 - d) 50% to 74%
 - e) 75% to 100%

9. Are you considering remote working for your staff (partially or fully) after the pandemic has ended?
 - a) Yes
 - b) No
 - c) Unsure

10. To what extent do you agree with the following statements:
 [DISPLAY LIKERT SCALE "DISAGREE-AGREE" MATRIX]
 - Overall, our employees have been more productive working from home
 - Overall, the well-being of our employees has improved as a result of working from home

11. Which of the following issues is your remote workforce facing (if any):
 - Home internet issues
 - Other issues with information technology (software, hardware, etc.)
 - Lack of digital literacy among staff
 - Decreased collaboration
 - Online meeting fatigue (e.g.: Zoom)
 - Home schooling
 - Child minding
 - Other. Please specify _____
 - None of the above

12. Do you need additional information about managing staff remotely?
 - a) Yes
 - b) No
 - c) Unsure

Workplace Safety

13. Does your workplace require personal protective equipment (PPE) for your workers and/or your customers?
- We need PPE for customers
 - We need PPE for workers
 - No, we don't need it (If selected go to next section)
 - Unsure
14. Do you have enough personal protective equipment (PPE) available (either in stock or ready access) for your employees and/or customers to safely remain open for the next 6 months?
- Yes, we have enough PPE available for the next 6 months
 - We have enough PPE available, but not sure if we have enough for the next 6 months
 - No, we do not have enough PPE in stock and/or are unsure if we can get access to it for the next 6 months
 - Unsure
15. Have you developed a crisis response plan in the event of an outbreak at your business/organization?
- a) Yes
 - b) No
 - c) Unsure
16. Are you concerned about the additional cost of PPE for your workforce/customers?
- a) Yes
 - b) No
 - c) Unsure
17. How valuable would the following be to your organization in addressing workplace safety concerns: [Likert scale: not at all valuable -> extremely valuable]
- COVID-19 health and safety training
 - Increased availability of PPE
 - Clear industry guidelines on sanitation, physical distancing, etc.
 - HR training on current labour rules and worker rights
 - Information on how to re-open your business safely
 - Connections with other industry businesses to share best practices/resources

Confidence in Consumer Demand

18. How has the demand for your products/services changed since COVID-19?

- Decreased significantly
- Decreased slightly
- No change
- Increased slightly
- Increased significantly

19. If you deal with the general public, which of the following customer-facing practices (if any) did your organization adopt in response to COVID-19: select all that apply

- E-commerce/Online service delivery
- Curbside drop-off/pickup
- Phone orders
- Use of outdoor patio space
- Social distancing signs and floor markers
- Offering sanitizer to customers
- Plexiglass shields/dividers
- Limiting the number of patrons
- Mobile hand-washing stations
- Other. Please specify _____
- None of the above/not applicable to my business

20. Do you need additional supports to assist you in pivoting your business to a different business model?

- a) Yes
- b) No
- c) Perhaps

Next 6 Months

21. Do you plan on hiring in the next six months?

- a) Yes
- b) No (Skip to question 23)

22. If yes, estimate how many hires were in the following categories:

Occupation	Full-time Permanent	Part-Time Permanent	Full-time Contract	Part-time Contract	Seasonal/Casual
Managers and Executives					
Professionals					
Technical					
Trades (Journey person)					
Apprentices					
Sales and Marketing					
Administrative and Clerical					
Production Workers					
Service Workers					

23. Is available childcare a concern for any of your workers?

- a) Yes
- b) No
- c) Unsure

24. Do your workers face any transportation issues getting to your business either through access to or timing of the HSR buses?

- a) Yes
- b) No
- c) Unsure

25. Have you developed new business strategies to guide your business operations for the next 6 months in light of COVID-19?

- a) Yes, new business strategies are already in place
- b) Yes, we are working on developing new business strategies to guide business operations
- c) No, we want to develop new business strategies, but do not know how/do not have the resources
- d) No, we will not be developing new business strategies

26. If you have completed a cash flow projection for the next 6 months, what best describes your situation?

- a) Need help now
- b) Will be in trouble in a few months
- c) Ok for 6 months
- d) Other, please specify _____

27. Do you need any help from municipal, provincial, federal governments right now?

28. Would you like to share any final comments/concerns about your business' recovery? If your business is permanently closed, please share your comments/insights on how our community can continue to support you.

Would you like to receive a copy of the final results? If yes, please provide your contact information

Name _____

Email _____

Phone Number _____

**Proposed Correspondence from the Mayor's Task Force on Economic Recovery
Respecting Canada Emergency Commercial Rent Assistance
Role in the Economic Recovery**

To

Hamilton's Economic Recovery Task Force comprises multi-sectoral leadership across our community's diverse economy. The Task Force is responsible for guiding Hamilton's economic recovery in the immediate aftermath of the COVID-19 pandemic by formulating an aggressive, action-driven plan to ensure a long-term, sustainable and equitable economic recovery.

We are writing to you to express our concerns and recommendations to improve the Canada Emergency Commercial Rent Assistance (CECRA) program.

We have reviewed the ability of local business owners to sustain operations and pay rent during this economic downturn. Although CECRA is meant to assist business owners by providing subsidized commercial rent, businesses have reported a number of obstacles preventing their participation.

1. The eligibility requirement of 75% revenue loss is too high for businesses, despite their immediate need for rent assistance.
2. Commercial tenants are uncomfortable with the need to share their highly sensitive financial information with landlords in order to access the subsidy.
3. Some landlords are not taking advantage of the program, despite tenants meeting the eligibility requirements, due in part to the complexity of the agreements and the efforts required for each tenant.

To ensure this program meets the goal of preventing business closures, we recommend implementing the following guidelines to meet the needs of landlords and tenants:

1. Lower the eligibility requirement to _____ % revenue loss
2. Allow tenants to apply for access to limit the onus on landlords and to prevent the disclosure of tenants' private business information.
3. Extend program funding to at least the end of 2020.

With these adjustments in place, the existing CECRA initiative will better pave the way to economic recovery in Hamilton and beyond.

Thank you for your consideration.

Sincerely,

[Redacted signature area]

**Proposed Correspondence from the Mayor's Task Force on Economic Recovery
Respecting
Liability's Role in the Economic Recovery**

To

Hamilton's Economic Recovery Task Force comprises multi-sectoral leadership across our community's diverse economy. The Task Force is responsible for guiding Hamilton's economic recovery in the immediate aftermath of the COVID-19 pandemic by formulating an aggressive, action-driven plan to ensure a long-term, sustainable and equitable economic recovery.

We are writing to express our concerns and recommendations surrounding liability protection for Ontario employers that demonstrate their due diligence in preventing the spread of COVID-19, among employees and customers alike.

We believe the duty to provide a safe and clean environment for workers and patrons is critical. In fact, under Ontario's current labour laws, employers must take every reasonable precaution to protect the health and safety of workers, including the protection of workers from hazards posed by infectious diseases. Businesses are also required by municipal by-law to ensure employees working within the establishment wear a face covering and to post a notice to customers at the front of their stores that masks are required indoors.

Businesses that have entered Phase 3 of reopening are doing their best to create and maintain safety protocols that meet their obligations, but many have expressed concern over the uncertainty surrounding their legal liability and exposure, should an employee or customer contract COVID-19 at their establishment.

To provide employers assurance that they are safe from legal action, we recommend protecting employers from legal liability, contingent on the demonstration of due diligence in maintaining a safe and clean environment that meets public health standards.

With this clarification in place, the Province of Ontario will better pave the way to economic recovery in Hamilton and beyond.

Thank you for your consideration.

Sincerely,



CITY OF HAMILTON

MOTION

Mayor's Task Force
On Economic Recovery Date: July 30, 2020

MOVED BY K. DUFFIN

SECONDED BY

Implementation of Panel Discussions and/or Workshops for the Working Groups of the Mayor's Task Force on Economic Recovery

That staff be directed to implement panel discussions and/or workshops delivered by subject matter experts (including those with lived experience) to the Mayor's Task Force on Economic Recovery around the three guiding principles of the Task Force being EDI, Climate Action, and Labour, for the Working Groups of the Task Force.