



City of Hamilton

EMERGENCY & COMMUNITY SERVICES COMMITTEE ADDENDUM

Meeting #: 20-006
Date: September 10, 2020
Time: 1:30 p.m.
Location: Due to the COVID-19 and the Closure of City Hall

All electronic meetings can be viewed at:

City's Website:

<https://www.hamilton.ca/council-committee/council-committee-meetings/meetings-and-agendas>

City's YouTube Channel:

<https://www.youtube.com/user/InsideCityofHamilton> or Cable 14

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

5. COMMUNICATIONS

5.3 Correspondence respecting Temporary Emergency Shelter

- *5.3.h Damon Joo
- *5.3.i Stephen Butson and Kazue Suzuki
- *5.3.j Pam Summers
- *5.3.k Karen Bradbury, Rotsaert Dental Laboratory Services Inc.
- *5.3.l Nicole Rotsaert
- *5.3.m Carmen Orlandis
- *5.3.n Peter Scott
- *5.3.o Michelle Cho

*5.3.p Damon Joo

*5.3.q Bruce Craig

*5.4 Correspondence respecting Research on Homelessness and Encampments

Recommendation: To be received.

*5.4.a James Dunn, Department of Health, Aging and Society, Faculty of Social Sciences, McMaster University

*5.4.b Mary Vaccaro, School of Social Work, Faculty of Social Sciences, McMaster University

*5.5 Encampments

*5.5.a Taylor Chinn

*5.5.b Brianne Williams

12. NOTICES OF MOTION

*12.1 Modular Housing

Bates, Tamara

Subject: FW: ATT Sheley/ Urgent/ Ward 3/ Stinson neighborhood/ UPDATE
Attachments: Hrcnie-Letter-to-Premier (3).pdf

From: Damon J <>
Sent: August 31, 2020 10:13 PM
To: clerk@hamilton.ca; PHS - COVID19 Response <phscovid19@hamilton.ca>
Subject: ATT Sheley/ Urgent/ Ward 3/ Stinson neighborhood/ UPDATE

To whom it may concern,

I include 2 documents, we address them to you now because **the next Council will take place September 17 2020, by then the conditions for an outbreak will be difficult and costly to remedy.**

You will find our assessment of the situation in the document entitled: Mayor and Members of Council that I register with the City Clerk August 21 2020.

This document was prepared by a group of women, mothers and grandmothers who live in the area. Neighbors have began to register it with the Clerk.

The urgency of our plead is exacerbated because the "scouts" from the tents encampments have stated their intention to move into our green spaces as we have already informed.

The second document's words (in the attachment), in a strange way, "support" our arguments. Consider that it was written by Rose Hrcnie, the owner of Rosslyn retirement, Emerald Lodge and Victoria Manor. Consider that for years, many neighbors have denounced the poor care and the neglect of the people she is suppose to take care of. Please add the arguments she uses to access more cash to the concerns that we have presented you regarding Covid19 and the new developments, in particular, the opening of the Good Shepherd emergency shelter at Main and Emerald St. next door to Emerald Lodge and super close to Rosslyn retirement and and Victoria Manor. To this add the 3 green spaces/parkettes where the encampment has intention to set in.

We need your team in the ground accompanied by the police (who know well the problem buildings) to asses this situation before is to late for all of us. Please maintain us informed and counsel us who else we can contact and ask for assistance

.....
.....

Mayor and Members of Council

August 27, 2020

I, the undersigned, have resided in Ward 3 for 23 years and I request emergency action.
I request that this letter/email is entered into and be included on the Agenda of City Council Meeting of September 16, 2020 at 9:30am.

Five residents of Ward 3, only 5, were able to submit their personal letters in time for the Emergency and Community Services Committee of August 17, 2020. Their knowledge of our neighborhood and their sound objections stand on the record. Let the record reflect that those 5 voices do not stand alone. I commend "the Awesome 5" for their presentation of the dynamics of our neighborhood. Their writings reflect my personal experience. The subject that is missing in their letters is the pandemic Covid 19.

The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the live-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

I believe that during a pandemic a society is as safe as its most vulnerable members. The dignified and safe housing of the vulnerable and marginalized has not been addressed appropriately in the past and it has been neglected for decades by City Hall. This has created the crisis that we, the residents of Stinson neighborhood, are now facing and it is of our leaders' making.

I have been informed, after the fact, of the September opening of a new "temporary emergency shelter" to be managed by the Good Shepherd Ministries at the location of the Old Cathedral Boys' High School at 378 Main St. East. To open an emergency shelter is an urgent necessity and an ethical and moral duty, but to open it in this precise location reflects negligent planning and a total disregard of the realities of our neighborhood. The community invites all the parties involved in the "decision making" to urgently "walk" the grounds with the guide of a few neighbors and a member of the police department (the area is "well known to the police") to open their eyes to the conditions and the risks in place.

I firmly believe that the Ontario Human Rights Code is intended to protect us all, and in particular to protect the human rights of the vulnerable and marginalized and that the legislation is not to be used to create an urban ghetto, which constitutes a violation of Section 7 of the Canadian Charter of Rights and Freedoms. 7. Everyone has the right to life, liberty and security of the person and the right not to be deprived thereof except in accordance with the principles of fundamental justice.

In a Pre-Covid 19 time, it would NOT have been a sound and sustainable urban planning strategy to shelter more vulnerable and marginalized people in an already over saturated and vulnerable area like Stinson, because *de facto* this would create a ghetto.

But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific non-sense that sets the conditions for an outbreak during the Second Wave. *De facto* it sets the conditions for the Stinson neighborhood to become the first Canadian **Covid 19 Ghetto**.

WE LOVE STINSON! We choose to live here. Within Ward 3 we are a neighborhood of no frills low middle class, retired elders, small business, hard working poor and seniors homes, all solid people, good and compassionate people living in the midst of an unbelievable concentration of badly run, legal for-profit assisted living lodges, rooming houses, halfway houses, hostels and hard-drugs dealing dens. At the moment, Stinson is already a "special needs" neighborhood that asks for remedies instead of added stressors. Our vulnerability to Covid19 is being overlooked.

It seems that the opening of the emergency shelter is a *fait accompli*, something that has been decided before those affected hear about it, leaving them with no option but to accept it.

It seems that the lack of transparency was intentional and it was facilitated by Councillor Nann, whose fiduciary duty resides with the well-being of her constituents. The Catholic Bishop Douglas Crosby and Brother Reginal Howson, Provincial Superior of the Hospitallers Order of St. John of God (Good Shepherd Ministries) are the Hamilton's heads of 2 of the interested parties. The secrecy of the process was unethical and immoral, especially during a pandemic. As I understand it, the process began months ago, therefore there was ample opportunity for Councillor Nann to "robustly communicate" (as she stated in her own words) and contact ALL the residents of Ward 3 and, in particular, the residents of the Stinson neighborhood, especially during the lock-down, by mail and delivering a flyer to our homes. "Because not everyone is on social media."

Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not *de facto*.

Since the news leaked to the community, many people have tried to exercise their civil duty to inform and their right to participate and ask questions. **Our duties and rights were denied** when twitter accounts were maliciously blocked and the multiple lengthy letters and emails continue to go unanswered in the past weeks.

It is a sound scientific prognostication that the opening of the shelter in the designated location will facilitate the transmission of the virus between the mobile 45 men (or more) that it will shelter and our dense local vulnerable population. Furthermore, because some of the local for-profit Lodges are run poorly and don't enforce the Covid 19 protocols, as the neighbors witness on a daily bases and it has been denounced, the transmission of Coronavirus between the mobile males and the local vulnerable people; the mentally ill, the addicts and other at-risk residents will

accelerate. Add to this, the countless people frequenting the numerous drug dealing outlets well known to the police. This is unavoidable.

Additionally, "the tenting population" has already scouted the 3 green spaces/parkettes situated on Hunter St. between Wellington and East Ave. This fact is terrifying the neighbors. I told a young woman who just moved to the neighbourhood in January almost fainted and I had to hold her up.

The first scouters with tents appeared after the announcement of the opening of the Good Shepherd shelter was made public. They left after 3 days when a neighbor informed them that the date in September had not been announced yet. The tenters themselves declared to this neighbor that we should expect a flood of tents coming 2 days before the opening of the new emergency shelter, which they call "Motel Cathedral". In their own words: "not even the cops can move us, you guys know that right"; when our neighbour tried to explain that the shelter will have some rules their response was: "been there done that, the Good Shepherd is a fuckin joke". Since the announcement, we have observed daily an unusual number of "unfamiliar faces" in our 3 green spaces/parkettes. They come in groups of 2-5 people, on foot or bicycles without tents. They stay for a couple hours and leave. This is an indicator.

I believe that this solid information regarding the upcoming "tent encampment" in our 3 small green spaces reveals the ignorance or the malicious deception of the words that the Good Shepherd's executives uttered in the slick Zoom meeting facilitated by Councilor Nann. This infomercial was orchestrated AFTER the decision of opening of the "Motel Cathedral" was already made. Good Shepherd stated that "no tents will be allowed on the grounds of the emergency shelter" thus, either the "professionals" of the Good Shepherd Ministries were ignorant that the "tent encampment" would naturally settle in the proximity of the emergency shelter to access the services they offer, or they did neglect to consider the possibility, or they were cognizant and choose to be silent.

Ward 3 residents have contacted many City Hall departments pleading to temporarily close access to the 3 parkettes to avoid the tenting encampment to settle in and their response was: the only thing we can do is to monitor and wait for the injunction in the Courts scheduled for September. September? Act now before the encampment sets in or we will have to live under these Covid 19 stressors at least until June 2021 when, perhaps but "not surely", the Good Shepherd Ministries said that it may close, "depending of the circumstances", they avoided to give a direct answer when the question was raised.

In my opinion, the formula of an **over-saturated vulnerable neighborhood+ Motel Cathedral+Tent Encampment=Covid19 Disaster**.

I am aware of the grave problem present in Toronto and at Hamilton's First Ontario Place, and on Ferguson regarding human feces and urine. In my community we have lived with feces and urine and needles and condoms on our properties and back alleys; with the presence of the emergency shelter+the tent encampment, the amount of bio-hazard material will exponentially increase and so will be the risk of "community transmission" of Covid 19.

Furthermore, I have being informed that there was another location that was considered for the emergency shelter and was rejected. One of the reasons from Nann's FAQ flyer was "facilities on site such as showers, etc." Are you trying to tell me that there are no showers at the school?

We heard that the site of Sir John A. Macdonald School offers safer conditions to control and limit a Covid 19 outbreak, and thus AVOID A SECOND LOCK-DOWN of Hamilton, or Ward 3 or, to protect the city at large, the lock-down ONLY of our Stinson neighborhood. City Hall is gambling with our lives.

We have being informed that this other location is not only safer to open a Good Shepherd emergency shelter during Covid 19 but that it could be ALSO the key to remedy the present crisis of the "tent encampments". This population is cognizant of Covid 19, they are afraid to take refuge in shelters, lodges, hostels and rooming houses, but they access the services provided by the Good Shepherd.

Nothing is impossible if there is a will and a crisis. Because City Hall has not been able to remedy the present emergency in 5 months, then, the Canadian Military Engineers and Habitat for Humanity should be called to take immediate action. Our military excels in giving assistance to the population of other countries during and after a disaster, and they have the capacity to prepare John A. Macdonald School at great speed to house the Good Shepherd emergency shelter+ Safe encampment grounds with access to separate and dedicated facilities, showers, toilets, a clinic with nurses and doctors and other social services that they are entitled to for being Canadians and human beings.

This would be a sustainable strategy at this moment. We can also use the counsel of the heroic troops that took control of the virus on the senior's residences.

What is the duration of the lease that the Good Shepherd has for the Catholic Boys' High School? Does it stretch beyond June 31, 2021?

What are the plans of Good Shepherd to find the next shelter once the **Temporary** Emergency Shelter at the Catholic Boys' High School has ended?

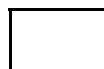
If our warning is not heard and the opening of the emergency shelter goes ahead in September 2020 as planned, the community will present a long list of necessary protective and sanitation measures to be implemented in our neighborhood immediately. The cost of the sound scientific protocols to prevent an outbreak in our dense neighborhood could be astronomical but we are morally entitled.

Guidelines from the Ministry of Health would be good place to start.

1. COVID-19 Proactive Surveillance Testing April 23, 2020
2. COVID-19 Preparedness and Prevention in Congregate Living Settings May 23, 2020
3. Managing COVID-19 Outbreaks in Congregate Living Settings May 23, 2020
4. Additional Direction on Testing Strategy May 24, 2020
5. COVID-19 Guidance: Congregate Living for Vulnerable Populations May 28, 2020
6. Tenants Re-Engaging in Community Life Homes for Special Care and Community Homes for Opportunity July 17, 2020

If our warning is not heard and an outbreak occurs and contact tracing shows that it started at the emergency shelter or in the population they serve or from the tenting population that the Good Shepherd attracts, we will proceed legally, perhaps collectively.

Keep us safe!



Virus-free. www.avast.com

**Open Letter To The Ontario Premier
and Relevant Cabinet Ministers**

Hon. Kathleen Wynne	Premier of Ontario and Minister of Intergovernmental Affairs 416 325 9895
Hon. Helena Jaczek	Minister of Community and Social Services 416 325 3347
Hon. Jeff Leal	Minister of Small Business 4163263083
Hon. Bill Mauro	Minister of Municipal Affairs 416 5856470
Hon. Peter Milczyn	Minister of Housing and Poverty Reduction 416 585 4035
Hon. Charles Sousa	Minister of Finance 416 325 0374
Fred Eissenburg	Mayor City of Hamilton 905 546 2340
Terry Whitehead	Councillor 905 546 2535 Chair of Hamilton Dom. Hostel Working Group

Impact of Minimum Wage Increase (Jan.1 2018)

The Premier suggests product prices can be increased and/or expenses lowered by means of employee benefits reductions or job lay-offs to accommodate the minimum wage increase.

This is true in most small businesses. However in the supportive housing industry Revenue is capped by the COLA at 2% (2017) which in fact was not received in our subsidized sector and has not been increased for several years, which results in no revenue increase.

On the expense side the supportive housing facilities are licenced by the municipality and staffing is regulated and cannot be reduced as there are required staffing ratios.

The situation for which there is no solution is based up on revenue which cannot be increased and expenses which by law cannot be cut, together with the provincially imposed 25% wage hike, resulting in no possibility of resolution.

Homes in Hamilton will close and 800 residents will be immediately affected exacerbating the Homelessness problem and affecting 500-600 employees.

The Ontario Government must remedy the impossible situation it has created. Immediate emergency assistance is required as the first payroll of Jan. 15 2018 is imminent.

The suggestion that a tax rebate of 1% one year from now will be helpful in dealing with a 25% wage increase is completely unrealistic to say the least.

The Province must accept responsibility for this initiative and the resulting damage, if it does not act immediately to correct this devastating policy on this very unique housing sector.

Premier Wynne please prevent this crisis before it happens.

Save this valuable housing stock. Save the valuable supports it provides.

Save the hundreds of jobs which will be affected.

Save the tax-paying small businesses which we all know are so important.

Please act now! Please do not be reactive and wait for the crisis to occur later this month.

Be proactive and avoid this needless crisis before it occurs.

Rose Hrcie

Victoria Manor Hamilton, Ontario

Jan. 1 2018

Bates, Tamara

Subject: FW: WARD 3 URGENT STINSON/ENCAMPMENTS & CBS TEMP SHELTER

From: >**Sent:** Thursday, September 3, 2020 3:59 PM**To:** clerk@hamilton.ca; PHS - COVID19 Response**Subject:** WARD 3 URGENT STINSON/ENCAMPMENTS & CBS TEMP SHELTER

Dear Mayor and Members of Council

Sept 3, 2020

I, the undersigned, have resided in Ward 3 for 3 years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of City Council Meeting of September 16, 2020 at 9:30am.

Five residents of Ward 3, only 5, were able to submit their personal letters in time for the Emergency and Community Services Committee of August 17, 2020. Their knowledge of our neighborhood and their sound objections stand on the record. Let the record reflect that those 5 voices do not stand alone. I commend "the Awesome 5" for their presentation of the dynamics of our neighborhood. Their writings reflect my personal experience. The subject that is missing in their letters is the pandemic Covid 19.

The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the live-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

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But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific non-sense that sets the conditions for an outbreak during the Second Wave. *De facto* it sets the conditions for the Stinson neighborhood to become the first Canadian **Covid 19 Ghetto**.

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As I understand it, the process began months ago, therefore there was ample opportunity to "robustly communicate" and contact ALL the residents of Ward 3 and, in particular, the residents of the Stinson neighborhood, especially during the lock-down, by mail and delivering a flyer to our homes. "Because not everyone is on social media."

Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not *de facto*.

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countless people frequenting the numerous drug dealing outlets well known to the police. This is unavoidable.

Additionally, "the tenting population" has already scouted the 3 green spaces/parkettes situated on Hunter St. between Wellington and East Ave. This fact is terrifying the neighbors.

The first scouters with tents appeared after the announcement of the opening of the Good Shepherd shelter was made public. They left after 3 days when a neighbor informed them that the date in September had not been announced yet. The tenters themselves declared to this neighbor that we should expect a flood of tents coming 2 days before the opening of the new emergency shelter, which they call "Motel Cathedral". In their own words: "not even the cops can move us, you guys know that right"; when our neighbour tried to explain that the shelter will have some rules their response was: "been there done that, the Good Shepherd is a fuckin joke". Since the announcement, we have observed daily an unusual number of "unfamiliar faces" in our 3 green spaces/parkettes. They come in groups of 2-5 people, on foot or bicycles without tents and they stay for a couple of hours and leave; this is an indicator.

I believe that this solid information regarding the upcoming "tent encampment" in our 3 small green spaces reveals the ignorance the Good Shepherd's executives uttered in the Zoom meeting facilitated by Councilor Nann. This meeting was orchestrated AFTER the decision of opening of the "Motel Cathedral" was already made. Good Shepherd stated that "no tents will be allowed on the grounds of the emergency shelter" thus, either the "professionals" of the Good Shepherd Ministries were ignorant that the "tent encampment" would naturally settle in the proximity of the emergency shelter to access the services they offer, or they did neglect to consider the possibility, or they were cognizant and choose to be silent. How can Good Shepard control these encampments??

Ward 3 residents have contacted many City Hall departments pleading to temporarily close access to the 3 parkettes to avoid the tenting encampment to settle in and their response was: the only thing we can do is to monitor and wait for the injunction in the Courts scheduled for September. September? Act now before the encampment sets in or we will have to live under these Covid 19 stressors at least until June 2021 when, perhaps but "not surely", the Good Shepherd Ministries said that it may close, "depending of the circumstances", they avoided to give a direct answer when the question was raised.

In my opinion, the formula of an over-saturated vulnerable neighborhood+ Motel Cathedral+Tent Encampment= Covid19 Disaster.

I am aware of the grave problem present in Toronto and at Hamilton's First Ontario Place, and on Fergusen regarding human feces and urine. In my community we have lived with feces and urine and needles and condoms on our properties and back alleys; with the presence of the emergency shelter+the tent encampment, the amount of bio-hazard material will exponentially increase and so will be the risk of "community transmission" of Covid 19.

Furthermore, I have being informed that there was another location that was considered for the emergency shelter and was rejected. One of the reasons from Nann's FAQ flyer was "facilities on site such as showers, etc." Are you trying to tell me that there are no showers at the school?

We heard that the site of Sir John A. Macdonald School offers safer conditions to control and limit a Covid 19 outbreak, and thus AVOID A SECOND LOCK-DOWN of Hamilton, or Ward 3 or, to protect the city at large, the lock-down ONLY of our Stinson neighborhood. City Hall is gambling with our lives.

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What is the duration of the lease that the Good Shepherd has for the Catholic Boys' High School? Does it stretch beyond June 31, 2021?

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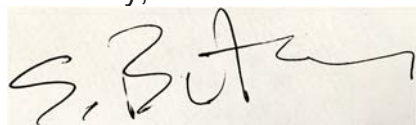
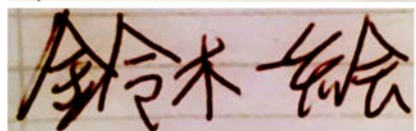
Guidelines from the Ministry of Health would be good place to start.

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If our warning is not heard and an outbreak occurs and contact tracing shows that it started at the emergency shelter or in the population they serve or from the tenting population that the Good Shepherd attracts, we will proceed legally and collectively.

Keep us safe!

Sincerely,

Bates, Tamara

Subject: FW: URGENT

From: Pam Summers <>
Sent: September 4, 2020 10:35 AM
To: clerk@hamilton.ca
Subject: URGENT

Mayor and Members of Council

I, the undersigned, have been a resident of Hamilton, Ward 3 for 25 years. During a pandemic a population is as vulnerable as its most vulnerable members. The present situation in our community was created by decades of neglect of the duty to house with dignity vulnerable fellow Canadians. I have been informed that the City "owns" many empty apartment buildings.

To open the "temporary" emergency shelter as planned by City Hall at Main and Emerald St at the heart of our neighborhood, Stinson Community/Ward 3, creates the conditions for a serious outbreak of Covid-19:

Pandemic+Stinson's high concentration of Community Living Facilities+New Good Shepherd Ministries emergency shelter= Outbreak.

Pandemic+Stinson's high concentration of Community Living Facilities+"Motel Cathedral"+ Tenting Encampments= Explosive Outbreak.

It is a logical prognostication that there will be interactions between our local vulnerable resident population, the vulnerable transient clients of the Good Shepherd Ministries and the vulnerable population of the encampments that need to access the services of "Motel Cathedral" as they have named the emergency shelter.

If after ignoring our warning, the new emergency shelter opens as it was announced, at the site of the Old Cathedral Boys School in September, The City of Hamilton, the Good Shepherd Ministries and all other parties involved directly and indirectly at the Provincial and Federal level, shall take action *NOW* to prevent the crises that it will manifest *in situ* and they shall urgently implement the following safety and security measures that Toronto was forced to take after the crises developed in their midst, as it was reported by CBC:

"City says steps being taken to increase safety.

The city said local residents have shared their concerns with the city and it has taken steps to address community concerns. These steps include the following measures:

- Installation of 33 security cameras.
- Enhanced 24/7 mobile patrols.
- Four security guards at the Roehampton site around the clock.
- A community safety team of seven people between the Roehampton and Broadway Avenue sites who are picking up hazards, such as needles and monitoring and addressing inappropriate activity.
- Work with Inner City Health Associates to provide clinical health supports, including registered nurses and a physician, a virtual addictions physician clinic and day-time on call support, plus psychiatric clinical support.
- Meetings held regularly with the clients, which include reviewing the Good Neighbours Policy and their responsibilities as residents of the shelter.
- Educational signs posted in the building regarding conduct in the neighbourhood.
- Regular visits from Toronto police's community response unit." (Source CBC)"

The City of Hamilton, the Good Shepherd Ministries and other parties directly and indirectly involved at the Provincial and Federal level, shall take immediate action to **implement preventive Covid19 safety and security measures** to protect the Stinson Community and avoid the birth of the First Canadian COVID-19 Ghetto.

Preventing the community transmission of COVID-19 is a priority for all of us. We reviewed the following documents:

1. Ministry of Health. May 28,2020. Memorandum to: Mental Health and Addictions Service Providers. RE:COVID-19 Guidance: Congregate Living for Vulnerable Populations.
2. Public Health Ontario, 05/23/2020. COVID-19 Preparedness and Prevention in Congregate Living Settings.
3. Ministry of Health. May 24, 2020. MEMORANDUM TO: Health System Organizations and Providers. SUBJECT: Additional Direction on Testing Strategy.
4. COVID-19 Proactive Surveillance Testing
Update to York Region Long-Term Care/Retirement Homes and Community Living Facilities as of April 23, 2020
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Furthermore, we have identified in those 6 documents many blind spots, weak areas and weak protocols that shall be corrected to prevent an outbreak. Immediate action shall be taken by Hamilton City Hall and all other agencies and entities involved:

1. The "flood" of Tenting Encampments that intends to set up in the vicinity of the new emergency shelter to access the services provide by the Good Shepherd Ministries should be stopped **immediately**. Members of the encampment "scouted" already the green space/parkettes including Bishop Park, Carter Park, Wellington Park, parkette off of West Ave S, business property at Main and Emerald, they have stated their intentions to set up camp in those locations a couple days before the Good Shepherd temporary emergency shelter (aka Motel Cathedral) opens for business someday this month of September 2020. We immediately fulfilled our pandemic civic duty to inform, by reporting to our new Councillor Nann, City Hall and other authorities.

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"The city says a waste collection worker received minor injuries on Ferguson Avenue North around 8 a.m. on Tuesday, Aug. 25. More than 35 tents there house people who are sleeping rough."

"The city says its crews regularly collect waste from encampment areas around the First Ontario Centre and Ferguson Avenue North. Now, "the city is looking at the frequency of waste collection schedules in those areas," the city said, "and will be updating the advice it gives outreach workers to provide services to those areas."

"The encampments have been a divisive issue in Hamilton since they appeared with greater visibility during the COVID-19 pandemic. There are more than 50 tents downtown, mostly outside the temporary shelter on York Boulevard and the Wesley Day Centre on Ferguson Avenue North."

"It's not new for people to be sleeping in tents around Hamilton, says Dr. Jill Wiwcharuk of the Hamilton Social Medicine Response Team (Hamsmart). People have convened around FirstOntario Centre and the Wesley Day Centre because there are resources like food and restrooms there."

"Temporary shelter moving from FirstOntario Centre to former boys school next month"

Notice that the article does not mention the problem presented by human feces and urine, both bio-hazard materials that may carry the virus and contaminate shoes. City Hall shall provide more cleaning crews instead of less and the cleaning crews shall work under the protection of trained security teams.

2. A team of Covid-19 prevention experts shall be created to monitor the compliance to the pandemic protocols in all the Congregate Living Settings located in Stinson Community/Ward 3. The

monitoring of these facilities shall be done often, at least once a week, and their inspection of the facilities to survey the implementation of Covid-19 protocols shall be unannounced to the managers of those facilities. We fulfilled our civic duty by reporting to our Ward 3, new Councillor Nann, City Hall and other authorities multiple times in the past weeks that the Covid-19 protocols are not being enforced by the care-givers.

Updates and new information on this subject **shall** be periodically shared with the community.

3. The Good Shepherd emergency shelter shall follow ALL the protocols outline in the 6 documents mentioned above. In addition, the City of Hamilton, the Good Shepherd Ministries and other parties involved directly and indirectly at the Provincial and Federal level, shall take immediate action to implement the following safety and security measures to protect the clients of the Good Shepherd Ministries and our neighborhood, the Stinson Community/Ward 3, from a Corona outbreak:

3.1. Good Shepherd shall provide 24/7 washrooms attendants: As the emergency shelter will shelter, by definition, a constant transient population of 45 plus men overnight + the numerous people who access the facilities during the day without spending the night in the shelter, there shall be 24/7 employees, in full Covid-19 protection gear, sanitizing the toilets and the showers after each use. The toilets need to be equipped with toilet LIDS to stop the Covid19 to be airborne after each flush and infect the surrounding area.

3.2. Cleaning crews to remove bio-hazard materials from the neighborhood, not only needles and condoms but human feces. Human feces and urine had manifested as a grave problem around the "tent encampment sites" in downtown Hamilton and in Toronto. The human feces collected could be tested for Covid19 and thus create a databank. Updates shall be made public.

3.3. To the basic screening & daily temperature check of all those who access the shelter shall be added obligatory Covid-19 testing to identify asymptomatic individuals. City Hall and the Good Shepherd Ministries shall provide the One Hour Covid-19 test already in use in other countries. This information should be entered in a databank. The data (not the names of the infected) shall be made public.

3.4. Daily sanitation of our sidewalks and public and private parking spaces with Eco-friendly products. Those neighbors that object to their portion of the sidewalk being sprayed may opt out.

3.5. Modification of the Pre-Covid-19 curfews currently used by Good Shepherd Ministries in their shelters to: The men that had secured a bed for the night, shall be permitted to come in during the night at any time but they shall not leave the premises until 9am.

3.6. Washrooms at the emergency shelter should remain open 24/7 for those who have not secure an overnight bed thus minimize the use of public and private spaces as latrines, especially vital during the Second Wave. There shall be facilities attendants 24/7 to sanitize the facilities after each use.

4. We do not support a "police state" but **we support all temporary pandemic** emergency measures that can assist us the Stinson Community, to survive this crisis. Police presence shall greatly increase, cars, bicycles and drones, during the pandemic.

September 1, 2020, a black drone was spotted flying over Victoria Ave South between Main and East Ave. at 3am; as we are aware that it is unlawful to fly a private drone over Victoria Ave South, the neighbors assumed it was a Police drone.

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5.1. Compensation for the cost of upgrading and protecting our homes and business with surveillance cameras and flood lights.

5.2. Tax forgiveness from the day the emergency shelter opens until the day it closes, to compensate the neighbors from the hardships, the added burdens and the extraordinary Covid-19 risks imposed upon us.

5.3. A fund shall be created to compensate for damage to property.

6. In the case that a Covid-19 outbreak occurs in our Stinson Community/Ward 3 following the opening of the emergency shelter:

6.1. A fund shall be created by City Hall and by The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate families for the death of a family member arising from any circumstances related to a resident of temporary emergency shelter or tent encampment.

6.2. A fund shall be created to support Stinson surviving residents that become "Covid-19 long haulers".

6.3. A fund shall be created by City Hall and The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate for any loss of income due to an outbreak of Covid-19 in our Stinson Community-Ward 3.

7. Other questions presented by the Stinson Community neighbours(the proper prevention Covid-19 answer to all questions is YES):

- will the men be wearing masks outside the shelter?
- will there be supervised sanitation stations tables at all exits/entrances 24 hrs per day, as the men are presently allowed to leave at anytime of the day or night when they so please.
- will the men be made to stay 6ft apart outside, and will there be 24hr outside staff to reinforce this.
- will the Good Shepherd be giving out free masks, and hand sanitizer to those coming in and out from the encampments to take back to the tents.
- how often will Covid-19 screening be done of the staff, residents and all those accessing the emergency shelter services.

- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points.
- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff.
- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept.
- will the residents be obliged to sanitize their hands before and after smoking.
- will contact tracing be done for not only the sleep over men but daytime men as well?
- will temperature checks be taken from anyone going inside during the open door daytime policy?
- will the neighbours be informed of a covid outbreak before it hits the media?
- where will a person be isolated once a confirmed covid test comes back?
- is there a 24hr phone number for residents to call directly into the shelter if so, how will this number be made known to the community?
- What are the daytime contact numbers for management from the Good Shepherd?
- What is the emergency contact for Brother Reginald Howson, Provincial Superior of the Order of Hospitaller Brothers of St. John of God that runs the Good Shepherd Ministries.
- Will a constant and visible police patrol of the neighborhood, in bicycles and cars, be deployed.
- Will the military, with so much experience assisting other countries in crisis, be called to assess the risks of the present situation and to assist with proper protocols or better still, be called to assist identifying alternative safer locations for the emergency shelter and for a safe tent encampment.
- If Stinson is hit hard by an outbreak, will the military be deployed as they were when the seniors long-term care homes suffered the outbreak due to negligence and poor preparedness.
- It was stated that this will be a "temporary emergency shelter" and that it will be "probably closed by June 30, 2021". Will the City of Hamilton and Good Shepherd Ministries provide daily briefings regarding the selection of the new location and daily briefings regarding the advance of the work-renovations done to prepare it.

It is your duty to keep us safe. Act now!

Sign: Pam Summers

Bates, Tamara

Subject: FW: Homeless Shelter at Former Cathedral Boys School**From:** Karen Bradbury <kbradbury@rotsaertdental.com>**Sent:** September 4, 2020 12:52 PM**To:** clerk@hamilton.ca**Subject:** Homeless Shelter at Former Cathedral Boys School

September 4, 2020

Mayor and Members of Council

I, the undersigned, have been a resident of Hamilton, and have worked for a business in Ward 3 for 30 years.

I stand in solidarity with the residents, business owners, and people employed in Ward 3.

During a pandemic a population is as vulnerable as its most vulnerable members. The present situation in our community was created by decades of neglect of the duty to house with dignity vulnerable fellow Canadians. I have been informed that the City "owns" many empty apartment buildings.

To open the "temporary" emergency shelter as planned by City Hall at Main and Emerald St at the heart of our neighborhood, Stinson Community/Ward 3, creates the conditions for a serious outbreak of Covid-1

Pandemic + Stinson's high concentration of Community Living Facilities + New Good Shepherd Ministries emergency shelter = Outbreak.

Pandemic + Stinson's high concentration of Community Living Facilities + "Motel Cathedral" + Tenting Encampments = Explosive Outbreak.

It is a logical prognostication that there will be interactions between our local vulnerable resident population, the vulnerable transient clients of the Good Shepherd Ministries and the vulnerable population of the encampments that need to access the services of "Motel Cathedral" as they have named the emergency shelter.

If after ignoring our warning, the new emergency shelter opens as it was announced, at the site of the Old Cathedral Boys School in September, The City of Hamilton, the Good Shepherd Ministries and all other parties involved directly and indirectly at the Provincial and Federal level, shall take action *NOW* to prevent the crises that it will manifest *in situ* and they shall urgently implement the following safety and security measures that Toronto was forced to take after the crises developed in their midst, as it was reported by CBC:

"City says steps being taken to increase safety.

The city said local residents have shared their concerns with the city and it has taken steps to address community concerns. These steps include the following measures:

- *Installation of 33 security cameras.*
- *Enhanced 24/7 mobile patrols.*
- *Four security guards at the Roehampton site around the clock.*
- *A community safety team of seven people between the Roehampton and Broadway Avenue sites who are picking up hazards, such as needles and monitoring and addressing inappropriate activity.*
- *Work with Inner City Health Associates to provide clinical health supports, including registered nurses and a physician, a virtual addictions physician clinic and day-time on call support, plus psychiatric clinical support.*
- *Meetings held regularly with the clients, which include reviewing the Good Neighbours Policy and their responsibilities as residents of the shelter.*
- *Educational signs posted in the building regarding conduct in the neighbourhood.*
- *Regular visits from Toronto police's community response unit." (Source CBC)"*

The City of Hamilton, the Good Shepherd Ministries and other parties directly and indirectly involved at the Provincial and Federal level, shall take immediate action to **implement preventive Covid19 safety and security measures** to protect the Stinson Community and avoid the birth of the First Canadian COVID-19 Ghetto.

Preventing the community transmission of COVID-19 is a priority for all of us. We reviewed the following documents:

1. Ministry of Health. May 28,2020. Memorandum to: Mental Health and Addictions Service Providers. RE:COVID-19 Guidance: Congregate Living for Vulnerable Populations.
2. Public Health Ontario, 05/23/2020. COVID-19 Preparedness and Prevention in Congregate Living Settings.
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Furthermore, we have identified in those 6 documents many blind spots, weak areas and weak protocols that shall be corrected to prevent an outbreak. Immediate action shall be taken by Hamilton City Hall and all other agencies and entities involved:

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We also take in consideration these paragraphs from the article CBC News Sept 1, 2020:

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"The encampments have been a divisive issue in Hamilton since they appeared with greater visibility during the COVID-19 pandemic. There are more than 50 tents downtown, mostly outside the temporary shelter on York Boulevard and the Wesley Day Centre on Ferguson Avenue North."

"It's not new for people to be sleeping in tents around Hamilton, says Dr. Jill Wiwcharuk of the Hamilton Social

Medicine Response Team (Hamsmart). People have convened around FirstOntario Centre and the Wesley Day Centre because there are resources like food and restrooms there."

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Karen Bradbury, CPA CGA | Controller

kbradbury@rotsaertdental.com

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Bates, Tamara

Subject: FW: Homeless Shelter at Former Cathedral Boys School**From:** Nicole Rotsaert <>**Sent:** Friday, September 4, 2020 4:24 PM**To:** clerk@hamilton.ca**Subject:** Homeless Shelter at Former Cathedral Boys School

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3.2. Cleaning crews to remove bio-hazard materials from the neighborhood, not only needles and condoms but human feces. Human feces and urine had manifested as a grave problem around the "tent encampment sites" in downtown Hamilton and in Toronto. The human feces collected could be tested for Covid19 and thus create a databank. Updates shall be made public.

3.3. To the basic screening & daily temperature check of all those who access the shelter shall be added obligatory Covid-19 testing to identify asymptomatic individuals. City Hall and the Good Shepherd Ministries shall provide the One Hour Covid-19 test already in use in other countries. This information should be entered in a databank. The data (not the names of the infected) shall be made public.

3.4. Daily sanitation of our sidewalks and public and private parking spaces with Eco-friendly products. Those neighbors that object to their portion of the sidewalk being sprayed may opt out.

3.5. Modification of the Pre-Covid-19 curfews currently used by Good Shepherd Ministries in their shelters to: The men that had secured a bed for the night, shall be permitted to come in during the night at any time but they shall not leave the premises until 9am.

3.6. Washrooms at the emergency shelter should remain open 24/7 for those who have not secure an overnight bed thus minimize the use of public and private spaces as latrines, especially vital during the Second Wave. There shall be facilities attendants 24/7 to sanitize the facilities after each use.

4. We do not support a "police state" but **we support all temporary pandemic** emergency measures that can assist us the Stinson Community, to survive this crisis. Police presence shall greatly increase, cars, bicycles and drones, during the pandemic.

September 1, 2020, a black drone was spotted flying over Victoria Ave South between Main and East Ave. at 3am; as we are aware that it is unlawful to fly a private drone over Victoria Ave South, the neighbors assumed it was a Police drone.

5. Emergency financial assistance for the neighbors of the Stinson Community:

5.1. Compensation for the cost of upgrading and protecting our homes and business with surveillance cameras and flood lights.

5.2. Tax forgiveness from the day the emergency shelter opens until the day it closes, to compensate the neighbors from the hardships, the added burdens and the extraordinary Covid-19 risks imposed upon us.

5.3. A fund shall be created to compensate for damage to property.

6. In the case that a Covid-19 outbreak occurs in our Stinson Community/Ward 3 following the opening of the emergency shelter:

6.1. A fund shall be created by City Hall and by The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate families for the death of a family member arising from any circumstances related to a resident of temporary emergency shelter or tent encampment.

6.2. A fund shall be created to support Stinson surviving residents that become "Covid-19 long haulers".

6.3. A fund shall be created by City Hall and The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate for any loss of income due to an outbreak of Covid-19 in our Stinson Community-Ward 3.

7. Other questions presented by the Stinson Community neighbours(the proper prevention Covid-19 answer to all questions is YES):

- will the men be wearing masks outside the shelter?
- will there be supervised sanitation stations tables at all exits/entrances 24 hrs per day, as the men are presently allowed to leave at anytime of the day or night when they so please.
- will the men be made to stay 6ft apart outside, and will there be 24hr outside staff to reinforce this.
- will the Good Shepherd be giving out free masks, and hand sanitizer to those coming in and out from the encampments to take back to the tents.
- how often will Covid-19 screening be done of the staff, residents and all those accessing the emergency shelter services.
- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points.
- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff.
- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept.
- will the residents be obliged to sanitize their hands before and after smoking.
- will contact tracing be done for not only the sleep over men but daytime men as well?
- will temperature checks be taken from anyone going inside during the open door daytime policy?
- will the neighbours be informed of a covid outbreak before it hits the media?
- where will a person be isolated once a confirmed covid test comes back?
- is there a 24hr phone number for residents to call directly into the shelter if so, how will this number be made known to the community?
- What are the daytime contact numbers for management from the Good Shepherd?
- What is the emergency contact for Brother Reginald Howson, Provincial Superior of the Order of Hospitaller Brothers of St. John of God that runs the Good Shepherd Ministries.
- Will a constant and visible police patrol of the neighborhood, in bicycles and cars, be deployed.
- Will the military, with so much experience assisting other countries in crisis, be called to assess the risks of the present situation and to assist with proper protocols or better still, be called to assist identifying alternative safer locations for the emergency shelter and for a safe tent encampment.
- If Stinson is hit hard by an outbreak, will the military be deployed as they were when the seniors long-term care homes suffered the outbreak due to negligence and poor preparedness.
- It was stated that this will be a "temporary emergency shelter" and that it will be "probably closed by June 30, 2021". Will the City of Hamilton and Good Shepherd Ministries provide daily briefings

regarding the selection of the new location and daily briefings regarding the advance of the work-renovations done to prepare it.

It is your duty to keep us safe. Act now!

Nicole Rotsaert, Owner of Rotsaert Dental Laboratory 71 Emerald Street South.

Nicole Rotsaert

Bates, Tamara

Subject: FW: Mayor and Members of Council/ Stinson Community/ Ward 3**From:** Edawin <>**Sent:** Sunday, September 6, 2020 2:00 PM**To:** clerk@hamilton.ca**Subject:** Mayor and Members of Council/ Stinson Community/ Ward 3

September 9, 2020.

Mayor and Members of Council

I, the undersigned, have been a resident of Hamilton, Ward 3 for 23 years. During a pandemic a population is as vulnerable as its most vulnerable members. The present situation in our community was created by decades of neglect of the duty to house with dignity vulnerable fellow Canadians. I have being informed that the City "owns" many empty apartment buildings.

To open the "temporary" emergency shelter as planned by City Hall at Main and Emerald St at the heart of our neighborhood, Stinson Community/Ward 3, creates the conditions for a serious outbreak of Covid-19:

Pandemic+Stinson's high concentration of Community Living Facilities+New Good Shepherd Ministries emergency shelter= Outbreak.

Pandemic+Stinson's high concentration of Community Living Facilities+"Motel Cathedral"+ Tenting Encampments= Explosive Outbreak.

It is a logical prognostication that there will be interactions between our local vulnerable resident population, the vulnerable transient clients of the Good Shepherd Ministries and the vulnerable population of the encampments that need to access the services of "Motel Cathedral" as they have named the emergency shelter.

If after ignoring our warning, the new emergency shelter opens as it was announced, at the site of the Old Cathedral Boys School in September, The City of Hamilton, the Good Shepherd Ministries and all other parties involved directly and indirectly at the Provincial and Federal level, shall take action *NOW* to prevent the crises that it will manifest *in situ* and they shall urgently implement the following safety and security measures that Toronto was forced to take after the crises developed in their midst, as it was reported by CBC:

"City says steps being taken to increase safety.

The city said local residents have shared their concerns with the city and it has taken steps to address community concerns. These steps include the following measures:

- *Installation of 33 security cameras.*

- *Enhanced 24/7 mobile patrols.*
- *Four security guards at the Roehampton site around the clock.*
- *A community safety team of seven people between the Roehampton and Broadway Avenue sites who are picking up hazards, such as needles and monitoring and addressing inappropriate activity.*
- *Work with Inner City Health Associates to provide clinical health supports, including registered nurses and a physician, a virtual addictions physician clinic and day-time on call support, plus psychiatric clinical support.*
- *Meetings held regularly with the clients, which include reviewing the Good Neighbours Policy and their responsibilities as residents of the shelter.*
- *Educational signs posted in the building regarding conduct in the neighbourhood.*
- *Regular visits from Toronto police's community response unit." (Source CBC)"*

The City of Hamilton, the Good Shepherd Ministries and other parties directly and indirectly involved at the Provincial and Federal level, shall take immediate action to **implement preventive Covid19 safety and security measures** to protect the Stinson Community and avoid the birth of the First Canadian COVID-19 Ghetto.

Preventing the community transmission of COVID-19 is a priority for all of us. We reviewed the following documents:

1. Ministry of Health. May 28,2020. Memorandum to: Mental Health and Addictions Service Providers. RE:COVID-19 Guidance: Congregate Living for Vulnerable Populations.
2. Public Health Ontario, 05/23/2020. COVID-19 Preparedness and Prevention in Congregate Living Settings.
3. Ministry of Health. May 24, 2020. MEMORANDUM TO: Health System Organizations and Providers.SUBJECT: Additional Direction on Testing Strategy.
4. COVID-19 Proactive Surveillance Testing
Update to York Region Long-Term Care/Retirement Homes and Community Living Facilities as of April 23, 2020
5. Public Health Ontario, 05/23/2020.Managing COVID-19 Outbreaks in Congregate Living Settings.
6. Tenants Re-Engaging in Community Life. Homes for Special Care and Community Homes for Opportunity. July 17, 2020.

In the case that our warnings are ignored, as to this moment, then the protocols described in these 6 documents shall be followed to the letter at the Good Shepherd emergency shelter and in all the assisting living facilities in the Stinson Community area.

Furthermore, we have identified in those 6 documents many blind spots, weak areas and weak protocols that shall be corrected to prevent an outbreak. Immediate action shall be taken by Hamilton City Hall and all other agencies and entities involved:

1. The "flood" of Tenting Encampments that intends to set up in the vicinity of the new emergency shelter to access the services provide by the Good Shepherd Ministries should be stopped **immediately**. Members of the encampment "scouted" already the green space/parkettes situated on Hunter St between Wellington and East Ave and they have stated their intentions to set up camp in those locations a couple days before the

Good Shepherd temporary emergency shelter (aka Motel Cathedral) opens for business some day this month of September 2020. We immediately fulfilled our pandemic civic duty to inform, by reporting to our new Councillor Nann, City Hall and other authorities.

We received this worrisome information: *" I found out last night that **the company the city was using to rent the porta potties that were outside First Ontario, have cancelled the contract due to extreme damage, that is why there are no porta potties on Ferguson, because besides the company they were using, that city cannot find another company that will put them in that area.**"*

We also take in consideration these paragraphs from the article CBC News Sept 1, 2020:

"The city says a waste collection worker received minor injuries on Ferguson Avenue North around 8 a.m. on Tuesday, Aug. 25. More than 35 tents there house people who are sleeping rough."

"The city says its crews regularly collect waste from encampment areas around the First Ontario Centre and Ferguson Avenue North. Now, "the city is looking at the frequency of waste collection schedules in those areas," the city said, "and will be updating the advice it gives outreach workers to provide services to those areas."

"The encampments have been a divisive issue in Hamilton since they appeared with greater visibility during the COVID-19 pandemic. There are more than 50 tents downtown, mostly outside the temporary shelter on York Boulevard and the Wesley Day Centre on Ferguson Avenue North."

"It's not new for people to be sleeping in tents around Hamilton, says Dr. Jill Wiwcharuk of the Hamilton Social Medicine Response Team (Hamsmart). People have convened around FirstOntario Centre and the Wesley Day Centre because there are resources like food and restrooms there."

"Temporary shelter moving from FirstOntario Centre to former boys school next month"

Notice that the article does not mention the problem presented by human feces and urine, both bio-hazard materials that may carry the virus and contaminate shoes. City Hall shall provide more cleaning crews instead of less and the cleaning crews shall work under the protection of trained security teams.

2. A team of Covid-19 prevention experts shall be created to monitor the compliance to the pandemic protocols in all the Congregate Living Settings located in Stinson Community/Ward 3. The monitoring of these facilities shall be done often, at least once a week, and their inspection of the facilities to survey the implementation of Covid-19 protocols shall be unannounced to the managers of those facilities. We fulfilled our civic duty by reporting to our Ward 3, new Councillor Nann, City Hall and other authorities multiple times in the past weeks that the Covid-19 protocols are not being enforced by the care-givers.

Updates and new information on this subject **shall** be periodically shared with the community.

3. The Good Shepherd emergency shelter shall follow ALL the protocols outline in the 6 documents mentioned above. In addition, the City of Hamilton, the Good Shepherd Ministries and other parties involved directly and indirectly at the Provincial and Federal level, shall take immediate action to implement the following safety and security measures to protect the clients of the Good Shepherd Ministries and our neighborhood, the Stinson Community/Ward 3, from a Corona outbreak:

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3.2. Cleaning crews to remove bio-hazard materials from the neighborhood, not only needles and condoms but human feces. Human feces and urine had manifested as a grave problem around the "tent encampment sites" in downtown Hamilton and in Toronto. The human feces collected could be tested for Covid19 and thus create a databank. Updates shall be made public.

3.3. To the basic screening & daily temperature check of all those who access the shelter shall be added obligatory Covid-19 testing to identify asymptomatic individuals. City Hall and the Good Shepherd Ministries shall provide the One Hour Covid-19 test already in use in other countries. This information should be entered in a databank. The data (not the names of the infected) shall be made public.

3.4. Daily sanitation of our sidewalks and public and private parking spaces with Eco-friendly products. Those neighbors that object to their portion of the sidewalk being sprayed may opt out.

3.5. Modification of the Pre-Covid-19 curfews currently used by Good Shepherd Ministries in their shelters to: The men that had secured a bed for the night, shall be permitted to come in during the night at anytime but they shall not leave the premises until 9am.

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- will the men be wearing masks outside the shelter?
- will there be supervised sanitation stations tables at all exits/entrances 24 hrs per day, as the men are presently allowed to leave at anytime of the day or night when they so please.
- will the men be made to stay 6ft apart outside, and will there be 24hr outside staff to reinforce this.
- will the Good Shepherd be giving out free masks, and hand sanitizer to those coming in and out from the encampments to take back to the tents.
- how often will Covid-19 screening be done of the staff, residents and all those accessing the emergency shelter services.
- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points.
- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff.
- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept.
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It is your duty to keep us safe. Act now!

Sign: Carmen Orlandis

Bates, Tamara

Subject: FW: Chair and Members of Emergency and Community Services Committee Meeting September 10, 2020 at 1:30pm

From: Peter Scott <>

Sent: September 9, 2020 10:08 AM

To: clerk@hamilton.ca; Nann, Nrinder <Nrinder.Nann@hamilton.ca>

Subject: Chair and Members of Emergency and Community Services Committee Meeting September 10, 2020 at 1:30pm

Hello,

As a resident of the Stinson neighbourhood (200 Stinson St) I would like to know why there has been no public consultation regarding a plan to convert the old Cathedral High School (Main and Emerald) into a homeless shelter for 45 men.

From what I understand the City is providing about \$500,000 to renovate and an additional \$700,000 all of taxpayers money, to Good Shepherd (religious non profit) for administrating this entity until June 30,2021.

When will the public be consulted on the full plan including the study on the impact to the area?...when will we have input into what is happening to our community?

Peter Scott

Bates, Tamara

Subject: FW: Ward 3 men's homeless shelter**From:** Michelle Cho <>**Sent:** September 8, 2020 7:36 AM**To:** clerk@hamilton.ca**Subject:** Ward 3 men's homeless shelter

Mayor and Members of Council

I, the undersigned, have been a resident of Hamilton, Ward 3 for 13 years. During a pandemic a population is as vulnerable as its most vulnerable members. The present situation in our community was created by decades of neglect of the duty to house with dignity vulnerable fellow Canadians. I have been informed that the City "owns" many empty apartment buildings.

To open the "temporary" emergency shelter as planned by City Hall at Main and Emerald St at the heart of our neighborhood, Stinson Community/Ward 3, creates the conditions for a serious outbreak of Covid-19: Pandemic+Stinson's high concentration of Community Living Facilities+New Good Shepherd Ministries emergency shelter= Outbreak.

Pandemic+Stinson's high concentration of Community Living Facilities+"Motel Cathedral"+ Tenting Encampments= Explosive Outbreak.

It is a logical prognostication that there will be interactions between our local vulnerable resident population, the vulnerable transient clients of the Good Shepherd Ministries and the vulnerable population of the encampments that need to access the services of "Motel Cathedral" as they have named the emergency shelter.

If after ignoring our warning, the new emergency shelter opens as it was announced, at the site of the Old Cathedral Boys School in September, The City of Hamilton, the Good Shepherd Ministries and all other parties involved directly and indirectly at the Provincial and Federal level, shall take action *NOW* to prevent the crises that it will manifest *in situ* and they shall urgently implement the following safety and security measures that Toronto was forced to take after the crises developed in their midst, as it was reported by CBC:

"City says steps being taken to increase safety.

The city said local residents have shared their concerns with the city and it has taken steps to address community concerns. These steps include the following measures:

- *Installation of 33 security cameras.*
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responsibilities as residents of the shelter.

- Educational signs posted in the building regarding conduct in the neighbourhood.
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Furthermore, we have identified in those 6 documents many blind spots, weak areas and weak protocols that shall be corrected to prevent an outbreak. Immediate action shall be taken by Hamilton City Hall and all other agencies and entities involved:

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- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points.
- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff.
- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept.
- will the residents be obliged to sanitize their hands before and after smoking.
- will contact tracing be done for not only the sleep over men but daytime men as well?
- will temperature checks be taken from anyone going inside during the open door daytime policy?
- will the neighbours be informed of a covid outbreak before it hits the media?
- where will a person be isolated once a confirmed covid test comes back?
- is there a 24hr phone number for residents to call directly into the shelter if so, how will this number be made known to the community?
- What are the daytime contact numbers for management from the Good Shepherd?
- What is the emergency contact for Brother Reginald Howson, Provincial Superior of the Order of Hospitaller Brothers of St. John of God that runs the Good Shepherd Ministries.
- Will a constant and visible police patrol of the neighborhood, in bicycles and cars, be deployed.
- Will the military, with so much experience assisting other countries in crisis, be called to assess the risks of the present situation and to assist with proper protocols or better still, be called to assist identifying alternative safer locations for the emergency shelter and for a safe tent encampment.
- If Stinson is hit hard by an outbreak, will the military be deployed as they were when the seniors long-term care homes suffered the outbreak due to negligence and poor preparedness.

- It was stated that this will be a "temporary emergency shelter" and that it will be "probably closed by June 30, 2021". Will the City of Hamilton and Good Shepherd Ministries provide daily briefings regarding the selection of the new location and daily briefings regarding the advance of the work-renovations done to prepare it.

It is your duty to keep us safe. Act now

Michelle Cho

Bates, Tamara

Subject: FW: Ward 3**From:** Damon J <>
Sent: September 8, 2020 8:01 PM
To: clerk@hamilton.ca
Subject: Ward 3

Mayor and Members of Council

I stand in solidarity with the residents and business owners in Ward 3

I, the undersigned, have been a resident of Hamilton, Ward 3 for 13 years. During a pandemic a population is as vulnerable as its most vulnerable members. The present situation in our community was created by decades of neglect of the duty to house with dignity vulnerable fellow Canadians. I have been informed that the City "owns" many empty apartment buildings.

To open the "temporary" emergency shelter as planned by City Hall at Main and Emerald St at the heart of our neighborhood, Stinson Community/Ward 3, creates the conditions for a serious outbreak of Covid-19: Pandemic+Stinson's high concentration of Community Living Facilities+New Good Shepherd Ministries emergency shelter= Outbreak.

Pandemic+Stinson's high concentration of Community Living Facilities+"Motel Cathedral"+ Tenting Encampments= Explosive Outbreak.

It is a logical prognostication that there will be interactions between our local vulnerable resident population, the vulnerable transient clients of the Good Shepherd Ministries and the vulnerable population of the encampments that need to access the services of "Motel Cathedral" as they have named the emergency shelter.

If after ignoring our warning, the new emergency shelter opens as it was announced, at the site of the Old Cathedral Boys School in September, The City of Hamilton, the Good Shepherd Ministries and all other parties involved directly and indirectly at the Provincial and Federal level, shall take action *NOW* to prevent the crises that it will manifest *in situ* and they shall urgently implement the following safety and security measures that Toronto was forced to take after the crises developed in their midst, as it was reported by CBC:

"City says steps being taken to increase safety.

The city said local residents have shared their concerns with the city and it has taken steps to address community concerns. These steps include the following measures:

- *Installation of 33 security cameras.*
- *Enhanced 24/7 mobile patrols.*
- *Four security guards at the Roehampton site around the clock.*
- *A community safety team of seven people between the Roehampton and Broadway Avenue sites who are picking up hazards, such as needles and monitoring and addressing inappropriate activity.*
- *Work with Inner City Health Associates to provide clinical health supports, including registered nurses and a physician, a virtual addictions physician clinic and day-time on call support, plus psychiatric clinical support.*
- *Meetings held regularly with the clients, which include reviewing the Good Neighbours Policy and their*

responsibilities as residents of the shelter.

- Educational signs posted in the building regarding conduct in the neighbourhood.
- Regular visits from Toronto police's community response unit." (Source CBC)"

The City of Hamilton, the Good Shepherd Ministries and other parties directly and indirectly involved at the Provincial and Federal level, shall take immediate action to **implement preventive Covid19 safety and security measures** to protect the Stinson Community and avoid the birth of the First Canadian COVID-19 Ghetto.

Preventing the community transmission of COVID-19 is a priority for all of us. We reviewed the following documents:

1. Ministry of Health. May 28,2020. Memorandum to: Mental Health and Addictions Service Providers. RE:COVID-19 Guidance: Congregate Living for Vulnerable Populations.
2. Public Health Ontario, 05/23/2020. COVID-19 Preparedness and Prevention in Congregate Living Settings.
3. Ministry of Health. May 24, 2020. MEMORANDUM TO: Health System Organizations and Providers. SUBJECT: Additional Direction on Testing Strategy.
4. COVID-19 Proactive Surveillance Testing Update to York Region Long-Term Care/Retirement Homes and Community Living Facilities as of April 23, 2020
5. Public Health Ontario, 05/23/2020.Managing COVID-19 Outbreaks in Congregate Living Settings.
6. Tenants Re-Engaging in Community Life. Homes for Special Care and Community Homes for Opportunity. July 17, 2020.

In the case that our warnings are ignored, as to this moment, then the protocols described in these 6 documents shall be followed to the letter at the Good Shepherd emergency shelter and in all the assisting living facilities in the Stinson Community area.

Furthermore, we have identified in those 6 documents many blind spots, weak areas and weak protocols that shall be corrected to prevent an outbreak. Immediate action shall be taken by Hamilton City Hall and all other agencies and entities involved:

1. The "flood" of Tenting Encampments that intends to set up in the vicinity of the new emergency shelter to access the services provide by the Good Shepherd Ministries should be stopped **immediately**. Members of the encampment "scouted" already the green space/parkettes including Bishop Park, Carter Park, Wellington Park, parkette off of West Ave S, business property at Main and Emerald, they have stated their intentions to set up camp in those locations a couple days before the Good Shepherd temporary emergency shelter (aka Motel Cathedral) opens for business someday this month of September 2020. We immediately fulfilled our pandemic civic duty to inform, by reporting to our new Councillor Nann, City Hall and other authorities. We received this worrisome information: *" I found out last night that **the company the city was using to rent the porta potties that were outside First Ontario, have cancelled the contract due to extreme damage, that is why there are no porta potties on Ferguson, because besides the company they were using, that city cannot find another company that will put them in that area.**"*

We also take in consideration these paragraphs from the article CBC News Sept 1, 2020:

"The city says a waste collection worker received minor injuries on Ferguson Avenue North around 8 a.m. on Tuesday, Aug. 25. More than 35 tents there house people who are sleeping rough."

"The city says its crews regularly collect waste from encampment areas around the First Ontario Centre and Ferguson Avenue North. Now, "the city is looking at the frequency of waste collection schedules in those areas," the city said, "and will be updating the advice it gives outreach workers to provide services to those areas."

"The encampments have been a divisive issue in Hamilton since they appeared with greater visibility during the COVID-19 pandemic. There are more than 50 tents downtown, mostly outside the temporary shelter on York

Boulevard and the Wesley Day Centre on Ferguson Avenue North."

"It's not new for people to be sleeping in tents around Hamilton, says Dr. Jill Wiwcharuk of the Hamilton Social Medicine Response Team (Hamsmart). People have convened around FirstOntario Centre and the Wesley Day Centre because there are resources like food and restrooms there."

"Temporary shelter moving from FirstOntario Centre to former boys school next month"

Notice that the article does not mention the problem presented by human feces and urine, both bio-hazard materials that may carry the virus and contaminate shoes. City Hall shall provide more cleaning crews instead of less and the cleaning crews shall work under the protection of trained security teams.

2. A team of Covid-19 prevention experts shall be created to monitor the compliance to the pandemic protocols in all the Congregate Living Settings located in Stinson Community/Ward 3. The monitoring of these facilities shall be done often, at least once a week, and their inspection of the facilities to survey the implementation of Covid-19 protocols shall be unannounced to the managers of those facilities. We fulfilled our civic duty by reporting to our Ward 3, new Councillor Nann, City Hall and other authorities multiple times in the past weeks that the Covid-19 protocols are not being enforced by the care-givers.

Updates and new information on this subject **shall** be periodically shared with the community.

3. The Good Shepherd emergency shelter shall follow ALL the protocols outline in the 6 documents mentioned above. In addition, the City of Hamilton, the Good Shepherd Ministries and other parties involved directly and indirectly at the Provincial and Federal level, shall take immediate action to implement the following safety and security measures to protect the clients of the Good Shepherd Ministries and our neighborhood, the Stinson Community/Ward 3, from a Corona outbreak:

3.1. Good Shepherd shall provide 24/7 washrooms attendants: As the emergency shelter will shelter, by definition, a constant transient population of 45 plus men overnight + the numerous people who access the facilities during the day without spending the night in the shelter, there shall be 24/7 employees, in full Covid-19 protection gear, sanitizing the toilets and the showers after each use. The toilets need to be equipped with toilet LIDS to stop the Covid19 to be airborne after each flush and infect the surrounding area.

3.2. Cleaning crews to remove bio-hazard materials from the neighborhood, not only needles and condoms but human feces. Human feces and urine had manifested as a grave problem around the "tent encampment sites" in downtown Hamilton and in Toronto. The human feces collected could be tested for Covid19 and thus create a databank. Updates shall be made public.

3.3. To the basic screening & daily temperature check of all those who access the shelter shall be added obligatory Covid-19 testing to identify asymptomatic individuals. City Hall and the Good Shepherd Ministries shall provide the One Hour Covid-19 test already in use in other countries. This information should be entered in a databank. The data (not the names of the infected) shall be made public.

3.4. Daily sanitation of our sidewalks and public and private parking spaces with Eco-friendly products. Those neighbors that object to their portion of the sidewalk being sprayed may opt out.

3.5. Modification of the Pre-Covid-19 curfews currently used by Good Shepherd Ministries in their shelters to: The men that had secured a bed for the night, shall be permitted to come in during the night at any time but they shall not leave the premises until 9am.

3.6. Washrooms at the emergency shelter should remain open 24/7 for those who have not secure an overnight bed thus minimize the use of public and private spaces as latrines, especially vital during the Second Wave. There shall be facilities attendants 24/7 to sanitize the facilities after each use.

4. We do not support a "police state" but **we support all temporary pandemic** emergency measures that can assist us the Stinson Community, to survive this crisis. Police presence shall greatly increase, cars, bicycles and drones, during the pandemic.

September 1, 2020, a black drone was spotted flying over Victoria Ave South between Main and East Ave. at 3am; as we are aware that it is unlawful to fly a private drone over Victoria Ave South, the neighbors assumed it was a Police drone.

5. Emergency financial assistance for the neighbors of the Stinson Community:

5.1. Compensation for the cost of upgrading and protecting our homes and business with surveillance cameras and flood lights.

5.2. Tax forgiveness from the day the emergency shelter opens until the day it closes, to compensate the neighbors from the hardships, the added burdens and the extraordinary Covid-19 risks imposed upon us.

5.3. A fund shall be created to compensate for damage to property.

6. In the case that a Covid-19 outbreak occurs in our Stinson Community/Ward 3 following the opening of the emergency shelter:

6.1. A fund shall be created by City Hall and by The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate families for the death of a family member arising from any circumstances related to a resident of temporary emergency shelter or tent encampment.

6.2. A fund shall be created to support Stinson surviving residents that become "Covid-19 long haulers".

6.3. A fund shall be created by City Hall and The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate for any loss of income due to an outbreak of Covid-19 in our Stinson Community-Ward 3.

7. Other questions presented by the Stinson Community neighbours(the proper prevention Covid-19 answer to all questions is YES):

- will the men be wearing masks outside the shelter?
- will there be supervised sanitation stations tables at all exits/entrances 24 hrs per day, as the men are presently allowed to leave at anytime of the day or night when they so please.
- will the men be made to stay 6ft apart outside, and will there be 24hr outside staff to reinforce this.
- will the Good Shepherd be giving out free masks, and hand sanitizer to those coming in and out from the encampments to take back to the tents.
- how often will Covid-19 screening be done of the staff, residents and all those accessing the emergency shelter services.
- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points.
- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff.
- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept.
- will the residents be obliged to sanitize their hands before and after smoking.
- will contact tracing be done for not only the sleep over men but daytime men as well?
- will temperature checks be taken from anyone going inside during the open door daytime policy?
- will the neighbours be informed of a covid outbreak before it hits the media?
- where will a person be isolated once a confirmed covid test comes back?
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- What are the daytime contact numbers for management from the Good Shepherd?
- What is the emergency contact for Brother Reginald Howson, Provincial Superior of the Order of Hospitaller Brothers of St. John of God that runs the Good Shepherd Ministries.
- Will a constant and visible police patrol of the neighborhood, in bicycles and cars, be deployed.
- Will the military, with so much experience assisting other countries in crisis, be called to assess the risks of the present situation and to assist with proper protocols or better still, be called to assist identifying alternative safer locations for the emergency shelter and for a safe tent encampment.
- If Stinson is hit hard by an outbreak, will the military be deployed as they were when the seniors long-term care homes suffered the outbreak due to negligence and poor preparedness.

- It was stated that this will be a "temporary emergency shelter" and that it will be "probably closed by June 30, 2021". Will the City of Hamilton and Good Shepherd Ministries provide daily briefings regarding the selection of the new location and daily briefings regarding the advance of the work-renovations done to prepare it.

It is your duty to keep us safe. Act now!

Signed,

Damon Joo

Bates, Tamara

Subject: FW: Cathedral School**From:** Bruce Bruce <>**Sent:** Tuesday, September 8, 2020 4:50 PM**To:** clerk@hamilton.ca**Subject:** Cathedral School

Chair and Members of Emergency and Community Services Committee

Meeting September 10, 2020 at 1:30pm

August 27, 2020

I, the undersigned, have resided in Ward 3 for 7 years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of Chair and Members of Emergency and Community Services Committee of September 10, 2020 at 1:30pm.

Chair and Members of Emergency and Community Services Committee

It has come to my attention that five residents of Ward 3, only 5, were able to submit their personal letters in time for the Emergency and Community Services Committee of August 17, 2020. Their knowledge of our neighborhood and their sound objections stand on the record. Let the record reflect that those 5 voices do not stand alone. I commend "the Awesome 5" for their presentation of the dynamics of our neighborhood. The subject that is missing in their letters is the pandemic Covid 19.

The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the life-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

I have been informed, after the fact, of the September opening of a new "temporary emergency shelter" to be managed by the Good Shepherd Ministries at the location of the Old Cathedral Boys' High School at 378 Main St. East.

To open an emergency shelter is an urgent necessity and an ethical and moral duty, but to open it in this precise location reflects negligent planning and a total disregard of the realities of our neighborhood. The community invites all the parties involved in the "decision making" to urgently "walk" the grounds with the guide of a few neighbors and a member of the police department (the area is "well known to the police") to open their eyes to the conditions and the risks in place.

I firmly believe that the Ontario Human Rights Code is intended to protect us all, and in particular to protect the human rights of the vulnerable and marginalized and that the legislation is not to be used to create an urban ghetto, which constitutes a violation of Section 7 of the Canadian Charter of Rights and

Freedoms. 7. Everyone has the right to life, liberty and security of the person and the right not to be deprived thereof except in accordance with the principles of fundamental justice.

In a Pre-Covid 19 time, it would NOT have been a sound and sustainable urban planning strategy to shelter more vulnerable and marginalized people in an already over saturated and vulnerable area like Stinson, because de facto this would create a ghetto.

But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific non-sense that sets the conditions for an outbreak during the Second Wave. De facto it sets the conditions for the Stinson neighborhood to become the first Canadian Covid 19 Ghetto.

WE LOVE STINSON! We choose to live here. Within Ward 3 we are a neighborhood of no frills low middle class, retired elders, small business, hard working poor and seniors' homes, all solid people, good and compassionate people living in the midst of an unbelievable concentration of badly run, legal for-profit assisted living lodges, rooming houses, halfway houses, hostels and hard-drugs dealing dens. At the moment, Stinson is already a "special needs" neighborhood that asks for remedies instead of added stressors. Our vulnerability to Covid19 is being overlooked.

It seems that the opening of the emergency shelter is a fait accompli, something that has been decided before those affected hear about it, leaving them with no option but to accept it.

It seems that the lack of transparency was intentional and it was facilitated by Councillor Nann, whose fiduciary duty resides with the well-being of her constituents.

As I understand it, the process began months ago, therefore there was ample opportunity for Councillor Nann to "robustly communicate" (as she stated in her own words) and contact ALL the residents of Ward 3 and, in particular, the residents of the Stinson neighborhood, especially during the lock-down, by mail and delivering a flyer to our homes. "Because not everyone is on social media."

Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not de facto.

Since the news leaked to the community, many people have tried to exercise their civil duty to inform and their right to participate and ask questions.

It is a sound scientific prognostication that the opening of the shelter in the designated location will facilitate the transmission of the virus between the mobile 45 men (or more) that it will shelter and our dense local vulnerable population. Furthermore, because some of the local for-profit Lodges are run poorly and don't enforce the Covid 19 protocols, as the neighbors witness on a daily bases and it has been denounced, the transmission of Coronavirus between the mobile males and the local vulnerable people; the mentally ill, the addicts and other at-risk residents will accelerate. Add to this, the countless people frequenting the numerous drug dealing outlets well known to the police. This is unavoidable. It has been said that, "the tenting population" has already scouted the 3 green spaces/parkettes situated on Hunter St. between Wellington and East Ave. This fact is terrifying the neighbors.

It has been said that the first scouters with tents appeared after the announcement of the opening of the Good Shepherd shelter was made public. They left after 3 days when a neighbor informed them that the date in September had not been announced yet. The tenters themselves declared to this neighbor that we should expect a flood of tents coming 2 days before the opening of the new emergency shelter, which

they call "Motel Cathedral". In their own words: "not even the cops can move us, you guys know that right" Since the announcement, we have observed daily an unusual number of "unfamiliar faces" in our 3 green spaces/parkettes. They come in groups of 2-5 people, on foot or bicycles without tents. They stay for a couple hours and leave. This is an indicator. Further, the 'old school' that I live in has footage of people trying the doors every night. Cars have been broken into on our lot and this reported to police.

I believe that this solid information regarding the upcoming "tent encampment" in our 3 small green spaces reveals the ignorance or if they were malicious deception of the words that the Good Shepherd's executives uttered in the slick Zoom meeting facilitated by Councilor Nann. This infomercial was orchestrated AFTER the decision of opening of the "Motel Cathedral" was already made. Good Shepherd stated that "no tents will be allowed on the grounds of the emergency shelter" thus, either the "professionals" of the Good Shepherd Ministries were ignorant that the "tent encampment" would naturally settle in the proximity of the emergency shelter to access the services they offer, or they did neglect to consider the possibility, or they were cognizant and choose to be silent.

It has been reported that Ward 3 residents have contacted many City Hall departments pleading to temporarily close access to the 3 parkettes to avoid the tenting encampment to settle in and their response was: the only thing we can do is to monitor and wait for the injunction in the Courts scheduled for September. September? Act now before the encampment sets in or we will have to live under these Covid 19 stressors at least until June 2021 when, perhaps but "not surely", the Good Shepherd Ministries said that it may close, "depending of the circumstances", they avoided to give a direct answer when the question was raised.

In my opinion, the formula of an over-saturated vulnerable neighborhood+ Motel Cathedral+Tent Encampment= Covid19 Disaster.

I am aware of the grave problem present in Toronto's (Eglinton area as reported by CBC) and at Hamilton's First Ontario Place, and on Ferguson regarding human feces and urine and drug dealers present. In my community we have lived with feces and urine and needles and condoms on our properties and back alleys; with the presence of the emergency shelter+the tent encampment, the amount of bio-hazard material will exponentially increase and so will be the risk of "community transmission" of Covid 19.

Furthermore, it has been reported that there was another location that was considered for the emergency shelter and was rejected. One of the reasons from Nann's FAQ flyer was "facilities on site such as showers, etc." Are you trying to tell me that there are no showers at the school?

We heard that the site of Sir John A. Macdonald School offers safer conditions to control and limit a Covid 19 outbreak, and thus AVOID A SECOND LOCK-DOWN of Hamilton, or Ward 3 or, to protect the city at large, the lock-down ONLY of our Stinson neighborhood. City Hall is gambling with our lives.

We have been informed that this other location is not only safer to open a Good Shepherd emergency shelter during Covid 19 but that it could be ALSO the key to remedy the present crisis of the "tent encampments". This population is cognizant of Covid 19, they are afraid to take refuge in shelters, lodges, hostels and rooming houses, but they access the services provided by the Good Shepherd. Nothing is impossible if there is a will and a crisis. Because City Hall has not been able to remedy the present emergency in 5 months, then, the Canadian Military Engineers and Habitat for Humanity should be called to take immediate action. Our military excels in giving assistance to the population of other countries during and after a disaster, and they may have the capacity to prepare John A. Macdonald School at great speed to house the Good Shepherd emergency shelter+ Safe encampment grounds with access to

separate and dedicated facilities, showers, toilets, a clinic with nurses and doctors and other social services that they are entitled to for being Canadians and human beings. This would be a sustainable strategy at this moment. We can also use the counsel of the heroic troops that took control of the virus on the senior's residences.

Does the Good Sheperd in fact already own the school or what is the duration of the lease that the Good Shepherd has for the Catholic Boys' High School? Does it stretch beyond June 31, 2021?

What are the plans of Good Shepherd to find the next shelter once the Temporary Emergency Shelter at the Catholic Boys' High School has ended?

If our warning is not heard and the opening of the emergency shelter goes ahead in September 2020 as planned, the community will present a long list of necessary protective and sanitation measures to be implemented in our neighborhood immediately. The cost of the sound scientific protocols to prevent an outbreak in our dense neighborhood could be astronomical but we are morally entitled.

Guidelines from the Ministry of Health would be good place to start.

COVID-19 Proactive Surveillance Testing April 23, 2020 COVID-19 Preparedness and Prevention in Congregate Living Settings May 23, 2020 Managing COVID-19 Outbreaks in Congregate Living Settings May 23, 2020 Additional Direction on Testing Strategy May 24, 2020 COVID-19 Guidance: Congregate Living for Vulnerable Populations May 28, 2020 Tenants Re-Engaging in Community Life Homes for Special Care and Community Homes for Opportunity July 17, 2020 If our warning is not heard and an outbreak occurs and contact tracing shows that it started at the emergency shelter or in the population they serve or from the tenting population that the Good Shepherd attracts, we will proceed legally, perhaps collectively.

Hear us and keep us safe

Bruce Craig



James R. Dunn, Ph.D.
Professor & Chair, Department
of Health, Aging & Society
Senator William McMaster Chair
in Urban Health Equity

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September 8, 2020

Emergency & Community Services Committee
c/o Fred Eisenberger, Mayor
City of Hamilton
71 Main St West
Hamilton, ON L8P 4Y5

Dear Mayor Eisenberger and the Emergency & Community Services Committee:

RE: Preliminary Research Findings on Encampments in Hamilton

Thank you for the opportunity to present this written delegation with respect to the current issue of encampments in the city of Hamilton.

I am writing on behalf of a group of McMaster faculty members, researchers and medical students from the Faculties of Social Science and Health Sciences, led by Dr. Tim O'Shea and myself. Over the past several weeks we have been conducting a qualitative research project which aims to provide insight into the reasons why individuals choose to live in encampments in Hamilton, and what factors might make them more likely to voluntarily leave the encampment site. Our aim is to provide context to the current situation in order to move towards constructive solutions that are evidence-based and grounded in the needs of the individuals affected.

Thus far our team has conducted 16 interviews with people residing in the Ferguson St encampment. Our interview subjects are predominantly male (75%) with an average age of 36. Most describe being chronically homeless, and the majority of subjects report previous experience sleeping in encampments. Almost all subjects had experience with shelters in Hamilton, and various reasons were provided for not currently seeking a bed within a shelter. Several subjects report that they have been told that they are banned from shelter beds within the city.

The majority of subjects described their overall experience within the current encampment as being positive; availability of food, medical care and housing support workers were listed as the main benefits, as well as the ability to have a space that they could call their own within their tent. The most commonly reported negative aspect of the encampment was frequent theft.

Most respondents reported that they would not accept a shelter bed if offered, with various explanations provided. About half of the subjects reported that they would accept a room in a hotel if offered, particularly if it was in a central location close to the services which they require. All subjects reported that they would accept individual accommodation (ie an apartment or similar) if offered. When asked where they would go if the encampment was dismantled the majority responded that they would find another location to pitch a tent, or seek an abandoned building.

We are in the very preliminary stages of our qualitative analysis of the data we have collected. We present this information today as we feel it may help inform your current discussions. We look forward to presenting the results of our study to you as soon as they are available, likely in the next 3-5 weeks, and we are happy to answer further questions as they arise.

Sincerely,

A handwritten signature in blue ink, appearing to read "James R. Dunn". The signature is fluid and cursive, with a large initial "J" and "D".

James R. Dunn, Ph.D.
Professor & Chair, Department of Health, Aging & Society
Director, McMaster Institute for Health Equity

I am writing this delegation, with the intentions of sharing some of what I know about the housing and support needs of women, and gender diverse people, who experience complex homelessness in Hamilton. It is my hope that some of this information might be useful as the City engages in ongoing negotiations about the matter of encampments in Hamilton.

Over the past ten years, I have worked in emergency shelters and drop-in programs serving women and gender diverse people, who experience homelessness in our city. My experience has always been that women's shelters are routinely operating at, or over capacity, so I am surprised to hear that the City is suggesting there is available emergency shelter space for the many people living in encampments. I also know that many women who experience 'high-acuity', or complex street-level homelessness face barriers to accessing and staying in shelter, because of concerns directly related to symptoms of persistent and significant mental health concerns and/or addiction issues.

I am a Ph.D. candidate at McMaster University, in the School of Social Work. My doctoral research has been funded through the Social Sciences and Humanities Research Council of Canada, and investigates models of community-based permanent supportive housing for women, and gender-diverse people, who experience high-acuity chronic homelessness. There are promising practice examples of permanent supportive housing that exist across Canada, that offer gender-based and low-barrier housing, health and social supports. It is my hope that in the coming years, we can work together to make this important part of the housing continuum for women, a reality in our community!

I know that the City of Hamilton's Emergency Community Services and Housing Division is committed to drawing on best practices, and emerging evidence from across Canada and Internationally to inform decision making. And yet, it is evident that, that same commitment has not been used to inform the response to encampments. I would urge councilors to review [the National Protocol for Homelessness Encampments in Canada](#) written by Dr. Kaitlin Schwan and Leilani Farha (UN Special Rapporteur on the Right to Adequate Housing), that offers a human-rights based protocol to respond to encampments in urban cities across Canada during the COVID-19 pandemic.

In the coming months, Hamilton can expect to see a spike in homelessness, and current evidence suggests this will disproportionately impact women, gender-diverse people and women-led households. We are beginning to understand the ways that women were uniquely impacted by COVID-19, in relation to greater economic/job loss, higher rates of violence and complex care-giving demands While forcibly removing encampments in the moment may get rid of the visibility of the housing crisis in our City, without thoughtful and intentional policy solutions, people living in encampments will still have nowhere to go.

My experience, through front-line work, community-based research (Principal Investigator of the [in]visible project, in collaboration with Women's Housing Planning Collaborative and Women's College Hospital), academic work and in policy advocacy,

lead me to believe that women and gender diverse people, who experience 'high-acuity' homelessness require access to a housing model, that currently does not exist in Hamilton. There is a need for the rapid development of permanent, supportive, low-barrier housing, that intentionally uses a gendered-lens in its design.

As the City moves forward, in what I would imagine is a shared commitment to meaningfully redressing the homelessness crisis in our community, I am suggesting three possible policy responses:

1. Meaningfully acknowledge that people who are living in encampments, are doing so, because there is a lack of capacity within the current emergency housing services and interventions. There is both a lack of shelter space, and limited capacity to adequately support those with the highest acuity. Rather than further displace those living in encampments, leverage existing resources (including partnerships with allied health and social service organizations who are deeply committed to supporting those living in encampments), to develop ad-hoc low-barrier interventions, that are accessible for people living in encampments. For example: [Kitchener-Waterloo's concept of 'A Better Tent City'](#), involving the rapid development of tiny houses, with on-site supports provided by existing community support services.
2. Immediately begin allocating attention, and resources to the development of permanent and supportive housing models for women and gender diverse people who experience the 'highest acuity' of chronic homelessness in our community. There is no need to re-invent the wheel here, and I would welcome supporting dialogue between our municipality and my colleagues and partners from cities across Canada who have successfully integrated this kind of housing support into their suite of available Housing First interventions. I hope that my doctoral research funded through SSHRC can support local knowledge building around women's housing and support needs, that lead to the development of housing.
3. The City's current commitment to more fully integrating the Residential Care Facility (RCF) sector into housing and homelessness programs and services is an important one. I would suspect that with significant overhaul and stronger community partnerships, the RCF system could be a potential policy lever, to provide the kind of communal setting, and level of care required, to adequately house those experiencing an intersection of complex housing, health and social care. Furthermore, I would urge that a gender and equity lens could help to strengthen this sectors capacity for supporting women and gender diverse people experiencing high acuity homelessness. of complex housing, health and social care needs.

It is my hope that some of what I have shared today may provide ideas for potential ways forward, and lead to an ethical resolution for the women and gender diverse people that I know, who are living in encampments in our city right now.

Mary Vaccaro

B.A./B.S.W./M.S.W./Ph.D. (ABD)

Thursday, September 10, 2020.

City of Hamilton
71 Main Street West, 1st Floor
Hamilton, Ontario, L8P 4Y5

To Chair and Members of Emergency and Community Services Committee,

We as frontline staff in the emergency housing services sector are calling for the City of Hamilton to drop the challenge of the court injunction on the encampments. The legal system is not the best way to address this issue and won't resolve the underlying causes of the encampments. As frontline workers, we are aware of some of the many systemic barriers that have contributed to the rise of encampments, barriers that leave people with very few options. We would like to share with you our knowledge of these barriers today in hopes of collectively working together.

One narrative from the city is that there is shelter space available, but most shelters are at capacity and as a result the city funds overflow spaces. Overflow beds are less than dignified mats on the floor in a congregate setting. One of the women's overflow spaces sees between 15-25 people a night. Even when there is space, some individuals are ineligible to access services due to service restrictions. Couples face a unique challenge because there is only one family shelter in the city, but it is regularly at capacity and prioritizes families with children. Couples are encouraged to go into separate shelters, meaning they are forced to choose between leaving their closest support at their most vulnerable moments and having a place to sleep at night. Most shelters have congregated living spaces where residents are required to share their space with strangers, this has been especially difficult in the midst of a pandemic due to the fear of contracting COVID-19. Many individuals in need of shelter have experienced trauma, so being in close quarters with strangers can be re-traumatizing and individuals are more susceptible to theft and violence.

Shelters have restrictive rules and regulations, which are particularly challenging for individuals living with significant and persistent mental health and addiction issues. For example, all shelters have curfews, limit family visits, and no pets allowed. Pets provide therapeutic value and are often the only family someone has. Also, the shelter system does not adequately support people living with mental illness, who often have difficulty adhering to the rules. As a result, residents are often service restricted due to disruptive behaviour and substance use. Many residents are discharged from shelters for a prolonged refusal to engage in finding housing, although it is difficult to secure an address in a housing crisis due to low income and lack of affordable units. These are not ideal conditions to successfully obtain safe and affordable housing. We must acknowledge and understand that the repercussions of this are directly connected to the encampments.

There have also been major changes to Housing First programs that further limit supportive housing options for individuals with high needs. For instance, assessment tools required by the city determine client's eligibility for what type of housing they can access. As a result, clients with higher needs are no longer suitable for transitional housing programs. Transitional living is a great short-term option for those who need a little more time to stabilize their income, create community connections, and develop life skills. This program change has forced individuals with high acuity to utilize the private market, which is often marginalizing and discriminatory for those who identify as needing supportive housing. The lack of viable housing

options means many people will cycle through the shelter system again and again. The markers of high vulnerability include: multiple evictions, poverty, and chronic and episodic homelessness are precisely the criteria that omit people from the private housing market that we rely on to address homelessness.

Frontline workers are eager to be heard on the issue of encampments. We are the backbone of the social service system and play a critical role in supporting people to navigate complex systems, secure housing, and utilize the tools to maintain housing. We are disappointed that community organizations voices are silenced by competition over a scarcity of funds. Also, we are deeply troubled by the lack of planning to address these issues that have been created by decades of under-funding and lack of resources. We recognize that the funding provided by the city is intrinsically linked to the statistics we collect for the city. We work tirelessly to meet the high demands and housing targets required by our employers and enforced from the city. This puts us into compromised situations where we make difficult decisions that impact people's lives. The pressure to meet these targets translates into frontline workers constantly negotiating between what we know is ethical and social justice focused and what we are told is financially feasible.

We are required to move people through the system as quickly as possible. The lack of investment in our work and expertise results in frontline workers discharging clients from their caseload before they are ready. As a result, our most vulnerable clients who expected ongoing support for up to two years are struggling to maintain their housing and more often than not end up back in the shelter system. We need to be given the necessary time, autonomy, and resources to adequately support our most vulnerable populations. The pressure the city is putting on agencies, which is in turn passed down to us as frontline workers, is exacerbating everything we have described above. We need to be calmly trying to look for ways to alleviate those pressures, the goal is housing people.

As frontline workers, we have successfully housed people in all of the districts across the City of Hamilton. They are your neighbours, friends, and constituents. We are calling for a human rights-based approach to the encampments in the City of Hamilton. We are asking you to treat individuals of encampments with the utmost dignity and respect. We need you to take into consideration that shelters are unable to meet the complex needs of individuals experiencing homelessness and we strongly encourage you to have an open dialogue with frontline workers, advocates, and residents of encampments to discuss the housing crisis that is decades in the making. We are advocating for the city to drop the challenge to the court injunction on the encampments, and to reallocate these resources towards working collaboratively with the frontline and outreach workers, the health and mental health professionals, and the people living in the encampments to find solutions to the housing crisis collectively. We urge you not to displace the residents of the encampments. Come to the table and work with us.

Sincerely,

Taylor Chinn
Frontline Workers Coalition

Thursday, September 10, 2020.

City of Hamilton
71 Main Street West, 1st Floor
Hamilton, Ontario, L8P 4Y5

To Chair and Members of Emergency and Community Services Committee,

We as frontline workers in the emergency housing services sector and advocates are requesting the City of Hamilton to not challenge the court injunction that is preventing the city from taking down the encampments. Court is not the best option to settle this dispute, having conversations with frontline workers, management, shelter users, and those living in encampments is a much more productive way to proceed. Challenging the court injunction will not solve the complex social issues of poverty and homelessness. We need to come together collectively to develop solutions to the housing crisis. The street outreach team has done an astounding job working with people in encampments to develop housing plans followed by securing units, as well as helping those eligible transition into shelter and/or hotel. One of the main reasons this has been such a great success is because people in encampments have not been displaced. By temporarily allowing encampments to stay in place, outreach workers and housing workers are afforded the time to develop a rapport based on trust and empowerment, in addition to concrete housing plans. By displacing encampments, frontline workers are tasked with finding where their clients relocated to and have to rebuild their working relationship.

From a frontline perspective, people experiencing homelessness are struggling more often and more deeply due to the crippling housing crisis. According to a recent article in the Hamilton Spectator, the average price for a one-bedroom apartment has skyrocketed to \$1489/month in 2020 compared to \$578/month in 2001. A single person on Ontario Works receives \$731/month, this is not even half of the average rent price in Hamilton. This demonstrates the financial hardships that individuals on a fixed income endure and the inability to make ends meet. Councilor Farr stated that once encampments are successfully removed, the city will provide assistance and sufficient options for those to find shelter. However, not all people residing in encampments are eligible for shelter services or hotel placement and affordable housing is unattainable in the current housing crisis. The options of shelter and hotel are not long-term solutions. The city and all levels of government need to implement appropriate strategies to address the lack of low-barrier, adequate, safe, and affordable housing in collaboration with frontline and outreach workers and medical and mental health professionals. We all understand that we are in the midst of a housing crisis, so we must acknowledge and understand that the repercussions of the spike in rental costs is directly connected to the encampments.

A common concern that people experiencing homelessness have is living in a congregate setting right now because it increases the risk of contracting COVID-19. People are scared and have resorted to sleeping rough to ensure their health and safety. Other barriers to securing an address include the requirement of positive landlord references, proof of employment, credit checks, and providing first and last month's rent. Individuals experiencing homelessness are often unable to meet the criteria landlords expect, which is often marginalizing and discriminatory and excludes them from securing units in a private housing market. Also, there has been significant

changes to housing first programs, that further limit supportive housing options for individuals who are deemed high acuity based on the VI-SPDAT assessment tool. This assessment tool determines what type of housing people are eligible for. For instance, a score of higher than 8 on the VI-SPDAT, rules out transitional living programs. This is a great temporary option for high acuity individuals that need to learn how to be a good tenant and develop the necessary life skills to stay successfully housed. As a result, many high acuity clients are being housed in market rent units with no supports, meaning they have difficulty staying housed on their own. Many clients end up in the perpetual cycle of homelessness over and over again and are re-housed several times through housing first programs. We have learned through the Canadian University Policy Alliance at McMaster University that there is little to no investment for people with the highest acuity on the VI-SPDAT.

Some barriers to accessing shelter are service restrictions, disruptive behaviour, substance use on site, prolonged refusal to engage, conflict of interest with client/staff, no appropriate beds available, and shelter at capacity. Shelters have restrictive rules and regulations, which are particularly challenging for individuals living with significant and persistent mental health and substance use issues. For example, residents in the men's shelter need to be back for 10pm curfew or their bed will be given away. There is the narrative from the city that there is shelter space available, but most shelters are always at capacity, resulting in the city funding overflow beds. According to the Women's Housing Planning Collaborative and the Social Planning Research Committee shelter staff turn women away on an average of 19 times per night due to lack of bed space. They also reported that women's shelters are operating at 107% capacity as of 2017. An overflow drop-in space for women and gender diverse people has seen almost 300 unique individuals since December 2019 and they see between 15-25 women a night. Staff attempt to secure women shelter space on a daily basis and the women's shelters are consistently at capacity. Many of the women who access the drop-in space are single women, making it even more difficult to secure shelter space as most women's shelters are for domestic violence and for women with children in their care. One women's shelter has had bed availability, but there are strict guidelines in place due to COVID-19 where women are required to self-isolate for two weeks. This has proven to be a huge barrier to accessing shelter space. In addition, this shelter will be closing its doors and the 15 beds have not been re-allocated within the city.

Frontline workers are the backbone of an effective social service system and we play a critical role in effectively supporting people experiencing homelessness with searching for a home and linking them to relevant community resources. We desperately require a greater investment in the important work we do, by offering more training opportunities and ongoing support to best service our clients. Other experiences that frontline workers tolerate is a perpetual turnover rate in the shelter system due to being underfunded and resourced, poor wages, ongoing staff shortage, unsafe working conditions, and heavy caseloads. We often receive pressure from management to meet housing targets due to high expectations from the city. This puts us into compromised situations where we have to make difficult decisions that impact people's lives. For example, once a client is housed through a housing first program, they can receive support from their case manager for up to two years. Whether that be with learning how to budget limited funds, accessing a food bank, obtaining a family doctor, referral to a counselor, etc. We are often pressured to discharge clients before they are ready because we need to house more people to ensure funding for our program continues or we may potentially lose our jobs. As a result, many clients, especially

those of high acuity are unable to maintain their housing without the support of their case manager and end up back in the shelter system again. The job is highly rewarding and gratifying, however we need to be afforded the autonomy and necessary resources to adequately support service users from a housing first model. Moving forward, we encourage the city to include frontline workers in discussions and decision-making that directly impacts the work we do. Our voices and on the ground experience must be heard by decision-makers. This also includes, meaningfully engaging people experiencing homelessness in conversations about housing and how to support them with developing a concrete housing plan in order for them to obtain and successfully maintain housing.

We are hopeful that the city and all levels of government will invest in affordable housing. Ignoring the housing crisis has resulted in the Canadian economy spending billions of dollars on homelessness every year. Addressing the housing problem by developing affordable housing units, chronic and episodic homelessness will evidently decrease. In turn, taxpayer dollars will also decline because operating emergency shelters and providing immediate needs to those in crisis is more costly than low-income housing. According to Homeless Hub, studies have found that the cost of housing someone in jail, hospital, or the shelter system is more expensive when compared to transitional housing and affordable housing with supports. For example, institutionalizing people costs \$66,000 - \$120,000 annually and emergency shelters cost \$13,000 - \$42,000 annually, whereas supportive and transitional housing cost \$13,000 - \$18,000 annually and affordable housing with supports costs \$5000 - \$8000. To summarize, institutionalizing people can cost up to a remarkable \$162,000, while providing people with supportive affordable housing may cost up to \$26,000. Research demonstrates that affordable housing is not only cost-effective, it is also a basic human right.

We as frontline staff are strongly encouraging the city to take a harm reduction approach, by meeting people where they are at in encampments, while treating them with the utmost dignity and respect. We need you to put in the time and effort to ensure that the voices of people in encampments are heard because they are the experts of their housing needs. We are asking for housing plans to be resident led and engaged. By engaging people in encampments, you will better understand their situations and what is best for them moving forward. We all know there is a dire need for additional funding for affordable housing units that individuals with complex needs require to thrive and survive and the emergency shelter system's policies need to be revamped to reflect low-barrier services. We are advocating for the city to not displace residents of encampments temporarily, so that we can continue our hard work with our most vulnerable populations. Our goal is the same as other community advocates, we are calling for a human rights-based approach to encampments in the City of Hamilton. We hope you will reconsider challenging the court injunction and shift your focus to collaborating with frontline workers and professionals who are committed to creating permanent solutions to end the housing crisis.

Sincerely,

Brianne Williams
Frontline workers in the emergency housing services sector

CITY OF HAMILTON NOTICE OF MOTION

Emergency and Community Services: September 10, 2020

**MOVED BY COUNCILLOR S. Merulla
SECONDED BY COUNCILLOR E. Pauls**

Modular Housing

THEREFORE, BE IT RESOLVED:

- (a) That staff be directed to prepare a report (business plan) for the development of two modular housing pilot projects; and
- (b) That the report include a financing strategy that leverages Provincial and Federal resources for the capital and operating costs associated with a supportive housing service delivery model; and
- (c) That in consultation with Planning, Housing Services, Real Estate and other stakeholders, the report include a list of private and/or publicly owned sites for consideration; and
- (d) That the report include an expedited approval and construction process to facilitate the rapid development of the project(s) within a 12 month timeframe; and
- (e) That staff be directed to develop an application process whereby local housing providers can apply to design, develop and operate the project(s) in partnership with the City and other levels of government; and
- (f) That the report be presented to the Emergency and Community Services Committee for its consideration.