



City of Hamilton

EMERGENCY & COMMUNITY SERVICES COMMITTEE REVISED

Meeting #: 20-006
Date: September 10, 2020
Time: 1:30 p.m.
Location: Due to the COVID-19 and the Closure of City Hall

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Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

1. CEREMONIAL ACTIVITIES

2. APPROVAL OF AGENDA

(Added Items, if applicable, will be noted with *)

3. DECLARATIONS OF INTEREST

4. APPROVAL OF MINUTES OF PREVIOUS MEETING

4.1 August 17, 2020

5. COMMUNICATIONS

5.1 Correspondence from Shannon Fuller, Assistant Deputy Minister, Ministry of Education, Early Years and Child Care Division, respecting Operational Guidance for September for Child Care and Early Years Programs

Recommendation: To be received

5.2 Correspondence from Sylvain Beauregard, respecting Stinson Community

Recommendation: To be received

5.3 Correspondence respecting Temporary Emergency Shelter

Recommendation: To be received.

5.3.a Pam Summers

5.3.b Carmen Orlandis

5.3.c Christine Louise Demers

5.3.d Damon Joo

5.3.e Dr. Pan, Excel Dental

5.3.f Michelle Cho

5.3.g Edwin Lefrancois

*5.3.h Damon Joo

*5.3.i Stephen Butson and Kazue Suzuki

*5.3.j Pam Summers

*5.3.k Karen Bradbury, Rotsaert Dental Laboratory Services Inc.

*5.3.l Nicole Rotsaert

*5.3.m Carmen Orlandis

*5.3.n Peter Scott

*5.3.o Michelle Cho

*5.3.p Damon Joo

*5.3.q Bruce Craig

*5.4 Correspondence respecting Research on Homelessness and Encampments

Recommendation: To be received.

*5.4.a James Dunn, Department of Health, Aging and Society, Faculty of Social Sciences, McMaster University

*5.4.b Mary Vaccaro, School of Social Work, Faculty of Social Sciences, McMaster University

*5.5 Encampments

*5.5.a Taylor Chinn

*5.5.b Brianne Williams

6. DELEGATION REQUESTS

6.1 R. Scott Innes, respecting proposal for affordable housing for the homeless (for today's meeting)

7. CONSENT ITEMS

7.1 Self-Contained Breathing Apparatus Parts (SCBA) Parts Shortage Update (HSC20025(a)) (City Wide)

That Report HSC20025(a), respecting Self-Contained Breathing Apparatus Parts (SCBA) Parts Shortage Update, be received.

8. PUBLIC HEARINGS / DELEGATIONS

9. STAFF PRESENTATIONS

10. DISCUSSION ITEMS

10.1 Child Care and Early Years Funding Enhancements (HSC20034) (City Wide)

10.2 Emergency Shelter Services for Single Homeless Women (HSC20037) (City Wide) (Outstanding Business List Item)

10.3 Ministry of Municipal Affairs and Housing Social Services Relief Fund Phase 2 (HSC20036) (City Wide)

11. MOTIONS

12. NOTICES OF MOTION

*12.1 Modular Housing

13. GENERAL INFORMATION / OTHER BUSINESS

13.1 Amendments to the Outstanding Business List

13.1.a Items to be Removed

13.1.a.a Correspondence from Janice Lewis-Deeley, Board President, Native Women's Centre, respecting Mountainview Emergency Shelter Operations

Item on OBL: 20-A

Addressed as Item 10.2 on today's agenda

14. PRIVATE AND CONFIDENTIAL

15. ADJOURNMENT



EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 20-005

9:30 a.m.

Monday, August 17, 2020

Council Chambers

Hamilton City Hall

71 Main Street West

Present: Councillors E. Pauls (Chair), B. Clark, T. Jackson, N. Nann, and T. Whitehead

Regrets: Councillor S. Merulla – City Business

THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:

1. Consent Items (Added Items 6.1 and 6.2)

(Jackson/Nann)

That the following Consent Items be received, as presented:

- (a) **Reopening the Child Care and Early Years Systems (HSC20027(a)) (City Wide) (Added Item 6.1); and,**
- (b) **Temporary Emergency Benefit for Persons on Ontario Works and Ontario Disability Support Program to Assist with COVID-19 Related Expenses (HSC20033) (City Wide) (Added Item 6.2)**

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinde Nann
 NOT PRESENT - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 YES - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

**2. Housing and Homelessness Action Plan Five-Year Review (CS11017(d))
(City Wide) (Item 8.1)**

(Clark/Nann)

That Hamilton's 10-year Housing and Homelessness Action Plan attached as Appendix "A" to Report CS11017(d), revised through the five-year review process be endorsed.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 NOT PRESENT - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 YES - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

3. City of Hamilton Support for the Hamilton is Home Coalition of Affordable Housing Developers

(Nann/Pauls)

WHEREAS, there are 6231 households on the Access to Housing Social Housing Waitlist;

WHEREAS, over the last five years residential rents in Hamilton have increased 28% while the minimum wage has not kept up, making housing increasingly unaffordable for low income citizens;

WHEREAS, the local demand for affordable rental housing has grown at a faster pace than supply;

WHEREAS, the Covid-19 pandemic has highlighted and exacerbated the insufficiency of congregate living situations for most people;

WHEREAS, the development of affordable housing is a strong economic stimulus tool and can leverage Federal, Provincial, private sector investment in Hamilton while meeting the needs of Hamilton's vulnerable residents;

WHEREAS, Hamilton's non-profit affordable housing developers have formed a coalition referred to as the Hamilton is Home Coalition with the goal of collectively developing 3,000 new affordable rental units in three years;

WHEREAS, the Federal Government's initial response to the Hamilton is Home Coalition concept was to invite the Coalition to apply to the Canada Mortgage and Housing Corporation (CMHC) Co-Investment Fund for financing and funding;

WHEREAS, since May 2018 most upper government funding for affordable housing development is being directly administered by CMHC with no

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administration funds provided to the City to fund staff resources to support affordable housing development projects; and,

WHEREAS Council has endorsed the development of affordable housing as a top priority for the City of Hamilton;

THEREFORE, BE IT RESOLVED:

- (a) That the City of Hamilton join the Hamilton is Home Coalition as an active participating member;
- (b) That Housing Services Division staff be directed to participate in and liaise with the Hamilton is Home Coalition;
- (c) That Housing Services Division staff be directed to report back to the Emergency & Community Services Committee on the level of commitment and support expected of staff and other resources required by the Division to support the Hamilton is Home Coalition, facilitate the City's participation in and support for the Hamilton is Home Coalition proposals and projects, and adequately support expected affordable housing development proposals through 2021;
- (d) That the Real Estate Division be directed to conduct an updated analysis of City land holdings and potential land purchases from government agencies regarding their potential for affordable housing development and report back to the Affordable Housing Site Selection Sub-Committee with recommendations for appropriate sites to dedicate to affordable housing; and,
- (e) That the Mayor be directed to send a letter to the Honourable Ahmed Hussen, the Honourable Filomena Tassi, and the President and Chief Executive Officer of CMHC, Evan Siddall, informing them of Council's commitment to and prioritization of affordable housing development and expressing the City of Hamilton's support in principle for the Hamilton is Home Coalition and its forthcoming funding proposal.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
NOT PRESENT - Ward 4 Councillor Sam Merulla
YES - Ward 6 Councillor Tom Jackson
YES - Chair - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Terry Whitehead
YES - Ward 9 Councillor Brad Clark

**4. Hamilton Arena Partners (HAP) Operating Agreement Renewal
(CES14002(a)) (Ward 6) (Item 9.1)**

(Jackson/Nann)

- (a) That the City of Hamilton renew the Operating and Maintenance Agreement with Hamilton Arena Partners (HAP) for a further five year term effective March 6, 2019 which permits HAP to continue to maintain and operate the Mohawk 4 Ice Centre; and,
- (b) That the General Manager of Healthy and Safe Communities Department or his designate be authorized to execute, on behalf of the City of Hamilton, this Renewal Agreement, as well as any ancillary agreements, in a form satisfactory to the City Solicitor.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 NOT PRESENT - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 YES - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

**5. Stoney Creek Arena (HSC20029) (Ward 5) (Outstanding Business List Item)
(Item 9.2)**

(Whitehead/Clark)

That Report HSC20029, respecting Stoney Creek Arena, be received.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 NOT PRESENT - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 YES - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

6. 2020 Arena Opening Plan (HSC20031) (City Wide) (Item 9.3)

(Whitehead/Jackson)

That Report HSC20031, respecting 2020 Arena Opening Plan, be received.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 NOT PRESENT - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls

YES - Ward 14 Councillor Terry Whitehead
YES - Ward 9 Councillor Brad Clark

7. Municipal-Indigenous Relationship Building related to City-Initiated Archaeological and Natural Heritage Assessments (HSC20030) (City Wide) (Added Item 9.4)

(Nann/Whitehead)

- (a) That the City of Hamilton continue to facilitate, and fund Indigenous monitoring of City-initiated archaeological assessment work, as set out in the Indigenous Archaeological Monitoring Policy attached as Appendix "A" to Report HSC20030, until such time as Municipal-Indigenous agreements are prepared as per Recommendation (b) of Report HSC20030;
- (b) That Urban Indigenous Strategy staff be directed to lead discussions between City staff and Indigenous communities to develop corporate-wide approaches for engaging with each community on City-initiated archaeological assessment work, which may include the negotiation of Municipal-Indigenous agreements, and report back to Council for review and approval; and,
- (c) That Urban Indigenous Strategy staff be directed to lead discussions between City staff and Indigenous communities to investigate opportunities to improve how the communities are engaged in City-initiated natural heritage assessment work, including the potential to facilitate and fund Indigenous monitors, and report back to Council with recommended approaches for review and approval.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
NOT PRESENT - Ward 4 Councillor Sam Merulla
YES - Ward 6 Councillor Tom Jackson
YES - Chair - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Terry Whitehead
YES - Ward 9 Councillor Brad Clark

FOR INFORMATION:

(a) APPROVAL OF AGENDA (Item 1)

The Committee Clerk advised of the following changes to the agenda:

4. COMMUNICATIONS (Item 4.3)

- 4.3 Correspondence from Oleg Semkov, respecting Building a Recreation Park

Recommendation: Be received.

5. DELEGATION REQUESTS (Items 5.1-5.2)

- 5.1 Robert Manley, respecting Wesley: Conflict of Interest & Supporting Criminal Activity (for today's meeting)
- 5.2 Medora Uppal and Graham Cubitt, Hamilton is Home, respecting Endorsement of the Hamilton is Home initiative (for today's meeting)

6. CONSENT ITEMS

- 6.1 Reopening the Child Care and Early Years Systems (HSC20027(a)) (City Wide)
- 6.2 Temporary Emergency Benefit for Persons on Ontario Works and Ontario Disability Support Program to Assist with COVID-19 Related Expenses (HSC20033) (City Wide)

9. DISCUSSION ITEMS (Item 9.4)

- 9.4 Municipal-Indigenous Relationship Building related to City-Initiated Archaeological and Natural Heritage Assessments (HSC20030) (City Wide)

(Whitehead/Nann)

That the agenda for the August 17, 2020 Emergency and Community Services Committee meeting be approved, as amended.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
NOT PRESENT - Ward 4 Councillor Sam Merulla
YES - Ward 6 Councillor Tom Jackson
YES - Chair - Ward 7 Councillor Esther Pauls
YES - Ward 14 Councillor Terry Whitehead
YES - Ward 9 Councillor Brad Clark

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 3)**(i) July 13, 2020 (Item 3.1)****(Jackson/Clark)**

That the Minutes of the July 13, 2020 meeting of the Emergency and Community Services Committee be approved, as presented.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
YES - Ward 6 Councillor Tom Jackson
YES - Chair – Ward 7 Councillor Esther Pauls
NOT PRESENT - Ward 4 Councillor Sam Merulla
YES - Ward 14 Councillor Terry Whitehead
YES - Ward 9 Councillor Brad Clark

(d) COMMUNICATIONS (Item 4)**(Nann/Jackson)**

That the following Communications Items, be received, as presented:

(i) Correspondence respecting Men's Shelter in Old Cathedral School (Item 4.1)

- (a) Michelle Cho
- (b) Damon Joo
- (c) Artur Gndt
- (d) Tania Ferguson
- (e) William Ferguson

(ii) Correspondence from Shannon Fuller, Assistant Deputy Minister, Early Years and Child Care Division, Ministry of Education, respecting Child Care Re-Opening (Item 4.2)

- (a) Child Care Re-Opening Guidance
- (b) Child Care and EarlyON Sector Funding - Re-Opening Plan
- (c) Launch of Surveys to Support the Review of the Child Care and Early Years Act, 2014
- (d) Child Care Re-Opening Update - Cohort Size
- (e) Revised Operational Guidance for Child Care Programs
- (f) Child Care and Early Years Programs Re-Opening Update
- (g) Child Care and EarlyON Sector Funding - Reconciliation and September Approach

(iii) Correspondence from Oleg Semkov, respecting Building a Recreation Park (Added Item 4.3)

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair – Ward 7 Councillor Esther Pauls
 NOT PRESENT - Ward 4 Councillor Sam Merulla
 YES - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

(e) DELEGATION REQUESTS (Added Item 5)

(Whitehead/Clark)

That the following Delegation Requests, be approved for today's meeting:

- (i) Robert Manley, respecting Wesley: Conflict of Interest & Supporting Criminal Activity (for today's meeting) (Added Item 5.1)**
- (ii) Medora Uppal and Graham Cubitt, Hamilton is Home, respecting Endorsement of the Hamilton is Home initiative (for today's meeting) (Added Item 5.2)**

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair – Ward 7 Councillor Esther Pauls
 NOT PESENT - Ward 4 Councillor Sam Merulla
 YES - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

(f) ORAL/WRITTEN DELEGATIONS (Added Item 7)

- (i) Robert Manley, respecting Wesley: Conflict of Interest & Supporting Criminal Activity (Added Item 7.1)**

Robert Manley addressed the Committee respecting Wesley: Conflict of Interest & Supporting Criminal Activity, with the aid of a handout.

- (ii) Medora Uppal and Graham Cubitt, Hamilton is Home, respecting Endorsement of the Hamilton is Home initiative (Added Item 7.2)**

Medora Uppal and Graham Cubitt, Hamilton is Home, addressed the Committee respecting Endorsement of the Hamilton is Home initiative, with the aid of a presentation.

(Nann/Clark)

That the following Delegations, be received:

- (i) Robert Manley, respecting Wesley: Conflict of Interest & Supporting Criminal Activity; and,
- (ii) Medora Uppal and Graham Cubitt, Hamilton is Home, respecting Endorsement of the Hamilton is Home initiative

For further disposition of this matter, refer to Item 3.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair – Ward 7 Councillor Esther Pauls
 YES - Ward 4 Councillor Sam Merulla
 NOT PRESENT - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

(g) STAFF PRESENTATIONS (Item 8)

(i) Housing and Homelessness Action Plan Five-Year Review (CS11017(d)) (City Wide) (Item 8.1)

(Nann/Whitehead)

That the presentation from Edward John, respecting Housing and Homelessness Action Plan Five-Year Review, be received.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair – Ward 7 Councillor Esther Pauls
 NOT PRESENT - Ward 4 Councillor Sam Merulla
 YES - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

For further disposition of this matter, refer to Item 2.

(h) GENERAL INFORMATION/OTHER BUSINESS (Item 12)

(i) Amendments to the Outstanding Business List (Item 12.1)

(Clark/Jackson)

That the following amendment to the Emergency and Community Services Outstanding Business List, be approved:

- (a) Items to be Removed
 - (i) Curling Faciliites
Item on OBL: 19-F

Addressed as Item 8.2 on today's agenda

(i) PRIVATE AND CONFIDENTIAL (Item 13)

Committee determined that discussion of Item 13.1 was not required in Closed Session, so the item was addressed in Open Session, as follows:

(i) Closed Session Minutes – July 17, 2020

(Nann/Whitehead)

That the Closed Session Minutes of the July 17, 2020 meeting of the Emergency and Community Services Committee be approved, as presented.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 NOT PRESENT - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair - Ward 7 Councillor Esther Pauls
 YES - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

(j) ADJOURNMENT (Item 14)

(Whitehead/Jackson)

That there being no further business, the Emergency and Community Services Committee be adjourned at 12:37 p.m.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Ward 3 Councillor Nrinder Nann
 YES - Ward 6 Councillor Tom Jackson
 YES - Chair – Ward 7 Councillor Esther Pauls
 NOT PRESENT - Ward 4 Councillor Sam Merulla
 YES - Ward 14 Councillor Terry Whitehead
 YES - Ward 9 Councillor Brad Clark

Respectfully submitted,

Councillor E. Pauls
 Chair, Emergency and Community Services
 Committee

Tamara Bates
 Legislative Coordinator
 Office of the City Clerk

Ministry of Education
Early Years and Child Care Division

315 Front Street West, 11th floor
Toronto ON M5V 3A4

Ministère de l'Éducation
Division de la petite enfance et de
la garde d'enfants

315, rue Front Ouest, 11^e étage
Toronto ON M5V 3A4



TO: Consolidated Municipal Service Managers / District Social Services Administration Boards

FROM: Shannon Fuller
Assistant Deputy Minister
Early Years and Child Care Division

DATE: August 13, 2020

SUBJECT: Operational Guidance for September for Child Care and Early Years Programs

Further to Minister Lecce's announcement on July 30, as of September 1, 2020 child care centres may return to maximum group sizes as set out under the *Child Care and Early Years Act, 2014* (CCEYA) (i.e., licensed age groups prior to the COVID-19 outbreak). EarlyON Centres and before and after school programs may also re-open beginning September 1, 2020. All programs must adhere to strict health and safety measures in order to operate, including but not limited to:

- grouping children and limiting interactions between groups;
- requiring medical masks and eye protection for all adults in the program and requiring non-medical or cloth masks for children in grades 4 and above;
- screening, limiting visitors, and recording attendance for contact tracing;
- developing COVID-19 health and safety protocols; and,
- enhanced cleaning.

To support re-opening of all programs, I am sharing with you three operational guidance documents: a revised version of the [*Child Care Operational Guidance During COVID-19 Outbreak*](#) as well as [operational guidance for the re-opening of EarlyON Child and Family Centres](#), and the [2020-21 Before and After School Kindergarten to Grade 6 Policies and Guidelines](#). The resource documents have been developed to reflect the updated health and safety measures to be in place for the fall, as well as specific guidance related to each program.

The revised [*Child Care Operational Guidance During COVID-19 Outbreak*](#) document provides new information on:

- returning to maximum group sizes as set out under the CCEYA prior to the COVID-19 outbreak;
- providing 14 days for parents to decide to accept a space before resuming parent fees, whether the space is used or not;
- allowing students who are completing post-secondary educational placements into child care settings;

- reporting a serious occurrence related to COVID-19; and
- updated guidance noting that when an individual does not pass the screening it does not need to be reported to the local public health unit.

The *EarlyON Child and Family Centre Operational Guidance During COVID-19 Outbreak* document provides direction to support partners with the re-opening of child and family programs including:

- COVID-19 operational guidance to support operating child and family programs with enhanced health and safety procedures;
- developing policies and processes for reserving and/or registering to participate in in-person programs and services in advance;
- the continued provision of virtual services to support families remotely;
- offering outdoor and mobile program options for families; and,
- not offering child minding and respite child care at this time.

The *2020-21 Before and After School Kindergarten to Grade 6 Policies and Guidelines* include:

- COVID-19 operational guidance to support the re-opening of before and after school programs with enhanced health and safety procedures;
- additional factors to consider when assessing viability and demand for the reopening;
- best practices to limit interactions between groups of students when attending before and after school programs; and,
- an update to reporting information on before and after school programs to the ministry.

These changes have been made in consultation with the Ministry of Health and through conversations with the sector. We continue to put the health and safety of Ontario's children, families, staff and providers at the forefront, and we are basing the updated guidance on advice from Dr. David Williams, Ontario's Chief Medical Officer of Health and the experts at the COVID-19 Command Table.

The Ministry of Education continues to work with the Ministry of Health and other sector partners on the health and safety restrictions in place and will make updates and amendments as the situation safely allows. The ministry remains committed to working closely with all partners to support children and families and to keep everyone safe.

Thank you,

Shannon Fuller

Bates, Tamara

Subject: FW: Stinson community

From: Sylvain Beaugard < >**Sent:** Friday, August 28, 2020 7:00 PM**To:** clerk@hamilton.ca**Subject:** Stinson community

As a long time resident on Stinson I have been thinking lately about selling our beautiful home that we renovated for the last 15 years, coming from Toronto, but now with all these residential care facilities, in our neighborhood and bringing a homeless shelter I don't see the point of living in Hamilton it's now clearly and becoming not a safe place to live in we can see the change how the neighborhood is changing more people with mental health walking all the time, drugs deal happening constantly, garbage all over, cars been broken in etc unfortunately we are not happy here anymore we have try to change Hamilton by bringing more people into hamilton , talking highly about Hamilton but we are now giving up and seriously looking at moving out of this city .just hope that these residential care facilities would be monitored more, especially with covid19 and now the homeless shelter will definitely bring more crime and drugs. I will really miss our beautiful home but I have nothing good to say about Hamilton not consulting our neighborhood about the shelter. Time to move thank u

Bates, Tamara

Subject: FW: URGENT**From:** Pam Summers < >**Sent:** August 28, 2020 12:41 AM**To:** clerk@hamilton.ca**Subject:** URGENT

Chair and Members of Emergency and Community Services Committee

Meeting September 10, 2020 at 1:30pm

August 27, 2020

I, the undersigned, have resided in Ward 3 for 25 years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of Chair and Members of Emergency and Community Services Committee of September 10, 2020 at 1:30pm.

Chair and Members of Emergency and Community Services Committee

August 27, 2020

I, the undersigned, have resided in Ward 3 for 25years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of City Council Meeting of September 16, 2020 at 9:30am.

Five residents of Ward 3, only 5, were able to submit their personal letters in time for the Emergency and Community Services Committee of August 17, 2020. Their knowledge of our neighborhood and their sound objections stand on the record. Let the record reflect that those 5 voices do not stand alone. I commend "the Awesome 5" for their presentation of the dynamics of our neighborhood. Their writings reflect my personal experience. The subject that is missing in their letters is the pandemic Covid 19.

The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the live-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

I believe that during a pandemic a society is as safe as its most vulnerable members. The dignified and safe housing of the vulnerable and marginalized has not been addressed appropriately in the past and it has been neglected for decades by City Hall. This has created the crisis that we, the residents of Stinson neighborhood, are now facing and it is of our leaders' making.

I have been informed, after the fact, of the September opening of a new "temporary emergency shelter" to be managed by the Good Shepherd Ministries at the location of the Old Cathedral Boys' High School at 378 Main St. East.

To open an emergency shelter is an urgent necessity and an ethical and moral duty, but to open it in this precise location reflects negligent planning and a total disregard of the realities of our neighborhood. The community invites all the parties involved in the "decision making" to urgently "walk" the grounds with the guide of a few neighbors and a member of the police department (the area is "well known to the police") to open their eyes to the conditions and the risks in place.

I firmly believe that the Ontario Human Rights Code is intended to protect us all, and in particular to protect the human rights of the vulnerable and marginalized and that the legislation is not to be used to create an urban ghetto, which constitutes a violation of Section 7 of the Canadian Charter of Rights and Freedoms. 7. Everyone has the right to life, liberty and security of the person and the right not to be deprived thereof except in accordance with the principles of fundamental justice.

In a Pre-Covid 19 time, it would NOT have been a sound and sustainable urban planning strategy to shelter more vulnerable and marginalized people in an already over saturated and vulnerable area like Stinson, because *de facto* this would create a ghetto.

But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific non-sense that sets the conditions for an outbreak during the Second Wave. *De facto* it sets the conditions for the Stinson neighborhood to become the first Canadian **Covid 19 Ghetto**.

WE LOVE STINSON! We choose to live here. Within Ward 3 we are a neighborhood of no frills low middle class, retired elders, small business, hard working poor and seniors homes, all solid people, good and compassionate people living in the midst of an unbelievable concentration of badly run, legal for-profit assisted living lodges, rooming houses, halfway houses, hostels and hard-drugs dealing dens. At the moment, Stinson is already a "special needs" neighborhood that asks for remedies instead of added stressors. Our vulnerability to Covid19 is being overlooked.

It seems that the opening of the emergency shelter is a *fait accompli*, something that has been decided before those affected hear about it, leaving them with no option but to accept it.

It seems that the lack of transparency was intentional and it was facilitated by Councillor Nann, whose fiduciary duty resides with the well-being of her constituents. The Catholic Bishop Douglas Crosby and Brother Reginal Howson, Provincial Superior of the Hospitallers Order of St. John of God (Good Shepherd Ministries) are the Hamilton's heads of 2 of the interested parties. The secrecy of the process was unethical and immoral, especially during a pandemic.

As I understand it, the process began months ago, therefore there was ample opportunity for Councillor Nann to "robustly communicate" (as she stated in her own words) and contact ALL the residents of Ward 3 and, in

particular, the residents of the Stinson neighborhood, especially during the lock-down, by mail and delivering a flyer to our homes. "Because not everyone is on social media."

Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not *de facto*.

Since the news leaked to the community, many people have tried to exercise their civil duty to inform and their right to participate and ask questions. **Our duties and rights were denied** when twitter accounts were maliciously blocked and the multiple lengthy letters and emails continue to go unanswered in the past weeks.

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Nothing is impossible if there is a will and a crisis. Because City Hall has not been able to remedy the present emergency in 5 months, then, the Canadian Military Engineers and Habitat for Humanity should be called to take immediate action. Our military excels in giving assistance to the population of other countries during and after a disaster, and they have the capacity to prepare John A. Macdonald School at great speed to house the Good Shepherd emergency shelter+ Safe encampment grounds with access to separate and dedicated facilities, showers, toilets, a clinic with nurses and doctors and other social services that they are entitled to for being Canadians and human beings. This would be a sustainable strategy at this moment. We can also use the counsel of the heroic troops that took control of the virus on the senior's residences.

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If our warning is not heard and an outbreak occurs and contact tracing shows that it started at the emergency shelter or in the population they serve or from the tenting population that the Good Shepherd attracts, we will proceed legally, perhaps collectively.

Keep us safe!

Pam Summers

Bates, Tamara

Subject: FW: Mayor and Members of Council**From:** Edawin < >**Sent:** August 28, 2020 1:08 PM**To:** clerk@hamilton.ca**Subject:** Mayor and Members of Council

Mayor and Members of Council

August 27, 2020

I, the undersigned, have resided in Ward 3 for 23 years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of City Council Meeting of September 16, 2020 at 9:30am.

Five residents of Ward 3, only 5, were able to submit their personal letters in time for the Emergency and Community Services Committee of August 17, 2020. Their knowledge of our neighborhood and their sound objections stand on the record. Let the record reflect that those 5 voices do not stand alone. I commend "the Awesome 5" for their presentation of the dynamics of our neighborhood. Their writings reflect my personal experience. The subject that is missing in their letters is the pandemic Covid 19.

The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the live-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

I believe that during a pandemic a society is as safe as its most vulnerable members. The dignified and safe housing of the vulnerable and marginalized has not been addressed appropriately in the past and it has been neglected for decades by City Hall. This has created the crisis that we, the residents of Stinson neighborhood, are now facing and it is of our leaders' making.

I have been informed, after the fact, of the September opening of a new "temporary emergency shelter" to be managed by the Good Shepherd Ministries at the location of the Old Cathedral Boys' High School at 378 Main St. East.

To open an emergency shelter is an urgent necessity and an ethical and moral duty, but to open it in this precise location reflects negligent planning and a total disregard of the realities of our neighborhood. The community invites all the parties involved in the "decision making" to urgently "walk" the grounds with the guide of a few neighbors and a member of the police department (the area is "well known to the police") to open their eyes to the conditions and the risks in place.

I firmly believe that the Ontario Humans Right Code is intended to protect us all, and in particular to protect the human rights of the vulnerable and marginalized and that the legislation is not to be used to create an urban ghetto, which constitutes a violation of Section 7 of the Canadian Charter of Rights and Freedoms. 7. Everyone has the right to life,

liberty and security of the person and the right not to be deprived thereof except in accordance with the principles of fundamental justice.

In a Pre-Covid 19 time, it would NOT have been a sound and sustainable urban planning strategy to shelter more vulnerable and marginalized people in an already over saturated and vulnerable area like Stinson, because *de facto* this would create a ghetto.

But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific non-sense that sets the conditions for an outbreak during the Second Wave. *De facto* it sets the conditions for the Stinson neighborhood to become the first Canadian **Covid 19 Ghetto**.

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Keep us safe!

Carmen Orlandis

Bates, Tamara

Subject: FW: I agree

From: Christine Louise Demers < >
Sent: Saturday, August 29, 2020 9:46 AM
To: clerk@hamilton.ca
Subject: I agree

Chair and Members of Emergency and Community Services Committee

Meeting September 10, 2020 at 1:30pm

August 27, 2020

I, the undersigned, have resided in Ward 3 for 16 years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of Chair and Members of Emergency and Community Services Committee of September 10, 2020 at 1:30pm.

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August 27, 2020

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Keep us safe!

Bates, Tamara

From: Bates, Tamara
Sent: August 31, 2020 6:38 PM
To: Bates, Tamara
Subject: FW: Ward 3 temporary shelter

From: Damon J <>
Sent: Saturday, August 29, 2020 10:31 AM
To: clerk@hamilton.ca
Subject: Ward 3 temporary shelter

Chair and Members of Emergency and Community Services Committee

Meeting September 10, 2020 at 1:30pm

August 27, 2020

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But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific non-sense that sets the conditions for an outbreak during the Second Wave. *De facto* it sets the conditions for the Stinson neighborhood to become the first Canadian **Covid 19 Ghetto**.

WE LOVE STINSON! We choose to live here. Within Ward 3 we are a neighborhood of no frills low middle class, retired elders, small business, hard working poor and seniors homes, all solid people, good and compassionate people living in the midst of an unbelievable concentration of badly run, legal for-profit assisted living lodges, rooming houses, halfway houses, hostels and hard-drugs dealing dens. At the moment, Stinson is already a "special needs" neighborhood that asks for remedies instead of added stressors. Our vulnerability to Covid19 is being overlooked.

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As I understand it, the process began months ago, therefore there was ample opportunity for Councillor Nann to "robustly communicate" (as she stated in her own words) and contact ALL the residents of Ward 3 and, in particular, the residents of the Stinson neighborhood, especially during the lock-down, by mail and delivering a flyer to our homes. "Because not everyone is on social media."

Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not *de facto*.

Since the news leaked to the community, many people have tried to exercise their civil duty to inform and their right to participate and ask questions. **Our duties and rights were denied** when twitter accounts were maliciously blocked and the multiple lengthy letters and emails continue to go unanswered in the past weeks.

It is a sound scientific prognostication that the opening of the shelter in the designated location will facilitate the transmission of the virus between the mobile 45 men (or more) that it will shelter and our dense local vulnerable population. Furthermore, because some of the local for-profit Lodges are run poorly and don't enforce the Covid 19 protocols, as the neighbors witness on a daily bases and it has been denounced, the transmission of Coronavirus between the mobile males and the local vulnerable people; the mentally ill, the addicts and other at-risk residents will accelerate. Add to this, the countless people frequenting the numerous drug dealing outlets well known to the police. This is unavoidable.

Additionally, "the tenting population" has already scouted the 3 green spaces/parkettes situated on Hunter St. between Wellington and East Ave. This fact is terrifying the neighbors. I told a young woman who just moved to the neighbourhood in January almost fainted and I had to hold her up.

The first scouters with tents appeared after the announcement of the opening of the Good Shepherd shelter was made public. They left after 3 days when a neighbor informed them that the date in September had not been announced yet. The tenters themselves declared to this neighbor that we should expect a flood of tents coming 2 days before the opening of the new emergency shelter, which they call "Motel Cathedral". In their own words: "not even the cops can move us, you guys know that right"; when our neighbour tried to explain that the shelter will have some rules their response was: "been there done that, the Good Shepherd is a fuckin joke". Since the announcement, we have observed daily an unusual number of "unfamiliar faces" in

our 3 green spaces/parkettes. They come in groups of 2-5 people, on foot or bicycles without tents. They stay for a couple hours and leave. This is an indicator.

I believe that this solid information regarding the upcoming "tent encampment" in our 3 small green spaces reveals the ignorance or the malicious deception of the words that the Good Shepherd's executives uttered in the slick Zoom meeting facilitated by Councilor Nann. This infomercial was orchestrated AFTER the decision of opening of the "Motel Cathedral" was already made. Good Shepherd stated that "no tents will be allowed on the grounds of the emergency shelter" thus, either the "professionals" of the Good Shepherd Ministries were ignorant that the "tent encampment" would naturally settle in the proximity of the emergency shelter to access the services they offer, or they did neglect to consider the possibility, or they were cognizant and choose to be silent.

Ward 3 residents have contacted many City Hall departments pleading to temporarily close access to the 3 parkettes to avoid the tenting encampment to settle in and their response was: the only thing we can do is to monitor and wait for the injunction in the Courts scheduled for September. September? Act now before the encampment sets in or we will have to live under these Covid 19 stressors at least until June 2021 when, perhaps but "not surely", the Good Shepherd Ministries said that it may close, "depending of the circumstances", they avoided to give a direct answer when the question was raised.

In my opinion, the formula of an **over-saturated vulnerable neighborhood+ Motel Cathedral+Tent Encampment= Covid19 Disaster**.

I am aware of the grave problem present in Toronto and at Hamilton's First Ontario Place, and on Ferguson regarding human feces and urine. In my community we have lived with feces and urine and needles and condoms on our properties and back alleys; with the presence of the emergency shelter+the tent encampment, the amount of bio-hazard material will exponentially increase and so will be the risk of "community transmission" of Covid 19.

Furthermore, I have being informed that there was another location that was considered for the emergency shelter and was rejected. One of the reasons from Nann's FAQ flyer was "facilities on site such as showers, etc." Are you trying to tell me that there are no showers at the school?

We heard that the site of Sir John A. Macdonald School offers safer conditions to control and limit a Covid 19 outbreak, and thus AVOID A SECOND LOCK-DOWN of Hamilton, or Ward 3 or, to protect the city at large, the lock-down ONLY of our Stinson neighborhood. City Hall is gambling with our lives.

We have being informed that this other location is not only safer to open a Good Shepherd emergency shelter during Covid 19 but that it could be ALSO the key to remedy the present crisis of the "tent encampments". This population is cognizant of Covid 19, they are afraid to take refuge in shelters, lodges, hostels and rooming houses, but they access the services provided by the Good Shepherd.

Nothing is impossible if there is a will and a crisis. Because City Hall has not been able to remedy the present emergency in 5 months, then, the Canadian Military Engineers and Habitat for Humanity should be called to take immediate action. Our military excels in giving assistance to the population of other countries during and after a disaster, and they have the capacity to prepare John A. Macdonald School at great speed to house the Good Shepherd emergency shelter+ Safe encampment grounds with access to separate and dedicated facilities, showers, toilets, a clinic with nurses and doctors and other social services that they are entitled to for being Canadians and human beings. This would be a sustainable strategy at this moment. We can also use the counsel of the heroic troops that took control of the virus on the senior's residences.

What is the duration of the lease that the Good Shepherd has for the Catholic Boys' High School? Does it stretch beyond June 31, 2021?

What are the plans of Good Shepherd to find the next shelter once the **Temporary** Emergency Shelter at the Catholic Boys' High School has ended?

If our warning is not heard and the opening of the emergency shelter goes ahead in September 2020 as planned, the community will present a long list of necessary protective and sanitation measures to be implemented in our neighborhood immediately. The cost of the sound scientific protocols to prevent an outbreak in our dense neighborhood could be astronomical but we are morally entitled.

Guidelines from the Ministry of Health would be good place to start.

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If our warning is not heard and an outbreak occurs and contact tracing shows that it started at the emergency shelter or in the population they serve or from the tenting population that the Good Shepherd attracts, we will proceed legally, perhaps collectively.

Keep us safe!

sincerely
Damon Joo

Bates, Tamara

Subject: FW: to Chair and members of Emergency and Community Services Committee

From: Dr. Pan <Dr.Pan@exceldental.ca>**Sent:** Sunday, August 30, 2020 8:30 PM**To:** clerk@hamilton.ca**Subject:** to Chair and members of Emergency and Community Services Committee

Mayor and Members of Council

August 30, 2020

I, the undersigned, have worked in Ward 3 for 15 years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of City Council Meeting of September 16, 2020 at 9:30am.

Five residents of Ward 3, only 5, were able to submit their personal letters in time for the Emergency and Community Services Committee of August 17, 2020. Their knowledge of our neighborhood and their sound objections stand on the record. Let the record reflect that those 5 voices do not stand alone. Their writings reflect my personal experience. The subject that is missing in their letters is the pandemic Covid 19.

The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the live-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

I believe that during a pandemic a society is as safe as its most vulnerable members. The dignified and safe housing of the vulnerable and marginalized has not been addressed appropriately in the past and it has been neglected for decades by City Hall. This has created the crisis that we, the residents of Stinson neighborhood, are now facing and it is of our leaders' making.

I have been informed, after the fact, of the September opening of a new "temporary emergency shelter" to be managed by the Good Shepherd Ministries at the location of the Old Cathedral Boys' High School at 378 Main St. East.

To open an emergency shelter is an urgent necessity and an ethical and moral duty, but to open it in this precise location reflects negligent planning and a total disregard of the realities of our neighborhood. The community invites all the parties involved in the "decision making" to urgently "walk" the grounds with the guide of a few neighbors and a member of the police department (the area is "well known to the police") to open their eyes to the conditions and the risks in place.

I firmly believe that the Ontario Human Rights Code is intended to protect us all, and in particular to protect the human rights of the vulnerable and marginalized and that the legislation is not to be used to create an urban ghetto, which constitutes a violation of Section 7 of the Canadian Charter of Rights and Freedoms. 7. Everyone has the right to life, liberty and security of the person and the right not to be deprived thereof except in accordance with the principles of fundamental justice.

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In my opinion, the formula of an over-saturated vulnerable neighborhood+ Motel Cathedral+Tent Encampment= Covid19 Disaster.

I have invested over \$25,000 to protect my patients due to Covid19! I don't want another lock down, because I know it not only impact my staffs and business financially, but only affect my patients' health!

I am aware of the grave problem present in Toronto and at Hamilton's First Ontario Place, and on Ferguson regarding human feces and urine. In my community we have lived with feces and urine and needles and condoms on our properties and back alleys. Many times I have to clean human beings' poo or pee at my garden or parking lot! With the presence of the emergency shelter + the tent encampment, the amount of bio-hazard material will exponentially increase and so will be the risk of "community transmission" of Covid 19.

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Keep us safe!

Dr. Pan

Excel Dental

49 East Ave S
Hamilton ON
L8N 2T5

Bates, Tamara

Subject: FW: Hrnacie-Letter-to-Premier (3).pdf
Attachments: Hrnacie-Letter-to-Premier (3).pdf; Screenshot_20200508-012720.png

From: Michelle Cho < >
Sent: Monday, August 31, 2020 1:40 PM
To: clerk@hamilton.ca
Subject: Hrnacie-Letter-to-Premier (3).pdf

To whom it may concern,

I include 2 documents, we address them to you now because **the next Council will take place September 17 2020, by then the conditions for an outbreak will be difficult and costly to remedy.**

You will find our assessment of the situation in the document entitled: Mayor and Members of Council that I register with the City Clerk August 21 2020.

This document was prepared by a group of women, mothers and grandmothers who live in the area. Neighbors have begun to register it with the Clerk.

The urgency of our plead is exacerbated because the "scouts" from the tents encampments have stated their intention to move into our green spaces as we have already informed.

The second document's words (in the attachment), in a strange way, "support" our arguments. Consider that it was written by Rose Hrnacie, the owner of Rosslyn retirement, Emerald Lodge and Victoria Manor. Consider that for years, many neighbors have denounced the poor care and the neglect of the people she is suppose to take care of. Please add the arguments she uses to access more cash to the concerns that we have presented you regarding Covid19 and the new developments, in particular, the opening of the Good Shepherd emergency shelter at Main and Emerald St. next door to Emerald Lodge and super close to Rosslyn retirement and and Victoria Manor. To this add the 3 green spaces/parkettes where the encampment has intention to set in.

We need your team in the ground accompanied by the police (who know well the problem buildings) to asses this situation before is to late for all of us. Please maintain us informed and counsel us who else we can contact and ask for assistance

**Open Letter To The Ontario Premier
and Relevant Cabinet Ministers**

Hon. Kathleen Wynne	Premier of Ontario and Minister of Intergovernmental Affairs 416 325 9895
Hon. Helena Jaczek	Minister of Community and Social Services 416 325 3347
Hon. Jeff Leal	Minister of Small Business 4163263083
Hon. Bill Mauro	Minister of Municipal Affairs 416 5856470
Hon. Peter Milczyn	Minister of Housing and Poverty Reduction 416 585 4035
Hon. Charles Sousa	Minister of Finance 416 325 0374
Fred Eissenburg	Mayor City of Hamilton 905 546 2340
Terry Whitehead	Councillor 905 546 2535 Chair of Hamilton Dom. Hostel Working Group

Impact of Minimum Wage Increase (Jan.1 2018)

The Premier suggests product prices can be increased and/or expenses lowered by means of employee benefits reductions or job lay-offs to accommodate the minimum wage increase.

This is true in most small businesses. However in the supportive housing industry Revenue is capped by the COLA at 2% (2017) which in fact was not received in our subsidized sector and has not been increased for several years, which results in no revenue increase.

On the expense side the supportive housing facilities are licenced by the municipality and staffing is regulated and cannot be reduced as there are required staffing ratios.

The situation for which there is no solution is based up on revenue which cannot be increased and expenses which by law cannot be cut, together with the provincially imposed 25% wage hike, resulting in no possibility of resolution.

Homes in Hamilton will close and 800 residents will be immediately affected exacerbating the Homelessness problem and affecting 500-600 employees.

The Ontario Government must remedy the impossible situation it has created. Immediate emergency assistance is required as the first payroll of Jan. 15 2018 is imminent.

The suggestion that a tax rebate of 1% one year from now will be helpful in dealing with a 25% wage increase is completely unrealistic to say the least.

The Province must accept responsibility for this initiative and the resulting damage, if it does not act immediately to correct this devastating policy on this very unique housing sector.

Premier Wynne please prevent this crisis before it happens.

Save this valuable housing stock. Save the valuable supports it provides.

Save the hundreds of jobs which will be affected.

Save the tax-paying small businesses which we all know are so important.

Please act now! Please do not be reactive and wait for the crisis to occur later this month.

Be proactive and avoid this needless crisis before it occurs.

Rose Hrcie

Victoria Manor Hamilton, Ontario

Jan. 1 2018

5.2

MAY 02 2018



ONTARIO HOMES FOR SPECIAL NEEDS ASSOCIATION

2729 DOANE RD., QUEENSVILLE, ONTARIO L0G1R0
T: 905-478-1882 | T: 1-888-440-4966 | F:905-478-5065
info@ohsna.org • www.OHSNA.org

Hamilton Region 3

April 27, 2018

Dear Mayor Fred Eisenberger

On behalf of the Residential Care Facility Operators we would like to take this opportunity to thank you for your support with respect to the "one time funding" approved by Council April 25, 2018.

This funding is critical at this point in time given our historical underfunding and the operational daily pressures which we operate.

As the Provincial Government has identified the value of the Housing with Supports component of the CHPI program, we anticipate Provincial assistance in the very near future.

We are pleased that Vicki Woodcox Acting Director of Housing Administration Healthy and Safe Communities is undertaking a comprehensive review of the Residential Care Facilities and Shelter systems and look forward to working closely with her to identify through a needs assessment the strengths our program has to offer.

We would respectfully request your continued moral support as the Province acknowledges their responsibility and our vital role in the housing continuum.

With sincere appreciation on behalf of all Residential Care Facility Operators.

President: Calvin Cain

Vice President: Rose Hrcnie

Secretary: Sonia Brown

Treasurer: Stefanie Martino



Bates, Tamara

Subject: FW: Mayor and Members of Council**From:** Edawin <>**Sent:** September 1, 2020 2:29 PM**To:** clerk@hamilton.ca**Subject:** Mayor and Members of Council

Mayor and Members of Council

September 1, 2020

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I request that this letter/email is entered into and be included on the Agenda of City Council Meeting of September 16, 2020 at 9:30am.

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The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the live-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

I believe that during a pandemic a society is as safe as its most vulnerable members. The dignified and safe housing of the vulnerable and marginalized has not been addressed appropriately in the past and it has been neglected for decades by City Hall. This has created the crisis that we, the residents of Stinson neighborhood, are now facing and it is of our leaders' making.

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constitutes a violation of Section 7 of the Canadian Charter of Rights and Freedoms. 7. Everyone has the right to life, liberty and security of the person and the right not to be deprived thereof except in accordance with the principles of fundamental justice.

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But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific nonsense that sets the conditions for an outbreak during the Second Wave. *De facto* it sets the conditions for the Stinson neighborhood to become the first Canadian **Covid 19 Ghetto**.

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Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not *de facto*.

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I believe that this solid information regarding the upcoming "tent encampment" in our 3 small green spaces reveals the ignorance or the malicious deception of the words that the Good Shepherd's executives uttered in the slick Zoom meeting facilitated by Councilor Nann. This infomercial was orchestrated AFTER the decision of opening of the "Motel Cathedral" was already made. Good Shepherd stated that "no tents will be allowed on the grounds of the emergency shelter" thus, either the "professionals" of the Good Shepherd Ministries were ignorant that the "tent encampment" would naturally settle in the proximity of the emergency shelter to access the services they offer, or they did neglect to consider the possibility, or they were cognizant and choose to be silent.

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In my opinion, the formula of an **over-saturated vulnerable neighborhood+ Motel Cathedral+Tent Encampment=Covid19 Disaster**.

I am aware of the grave problem present in Toronto and at Hamilton's First Ontario Place, and on Ferguson regarding human feces and urine. In my community we have lived with feces and urine and needles and condoms on our properties and back alleys; with the presence of the emergency shelter+the tent encampment, the amount of bio-hazard material will exponentially increase and so will be the risk of "community transmission" of Covid 19.

Furthermore, I have being informed that there was another location that was considered for the emergency shelter and was rejected. One of the reasons from Nann's FAQ flyer was "facilities on site such as showers, etc." Are you trying to tell me that there are no showers at the school?

We heard that the site of Sir John A. Macdonald School offers safer conditions to control and limit a Covid 19 outbreak, and thus AVOID A SECOND LOCK-DOWN of Hamilton, or Ward 3 or, to protect the city at large, the lock-down ONLY of our Stinson neighborhood. City Hall is gambling with our lives.

We have being informed that this other location is not only safer to open a Good Shepherd emergency shelter during Covid 19 but that it could be ALSO the key to remedy the present crisis of the "tent encampments". This population is cognizant of Covid 19, they are afraid to take refuge in shelters, lodges, hostels and rooming houses, but they access the services provided by the Good Shepherd.

Nothing is impossible if there is a will and a crisis. Because City Hall has not been able to remedy the present emergency in 5 months, then, the Canadian Military Engineers and Habitat for Humanity should be called to take immediate action. Our military excels in giving assistance to the population of other countries during and after a disaster, and they have the capacity to prepare John A. Macdonald School at great speed to house the Good Shepherd emergency shelter+ Safe encampment grounds with access to separate and dedicated facilities, showers, toilets, a clinic with nurses and doctors and other social services that they are entitled to for being Canadians and human beings. This would be a sustainable

strategy at this moment. We can also use the counsel of the heroic troops that took control of the virus on the senior's residences.

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Guidelines from the Ministry of Health would be good place to start.

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If our warning is not heard and an outbreak occurs and contact tracing shows that it started at the emergency shelter or in the population they serve or from the tenting population that the Good Shepherd attracts, we will proceed legally, perhaps collectively.

Keep us safe!

Edwin Lefrancois

Ojibway Elder and Ward 3 Resident

Bates, Tamara

Subject: FW: ATT Sheley/ Urgent/ Ward 3/ Stinson neighborhood/ UPDATE
Attachments: Hrcnie-Letter-to-Premier (3).pdf

From: Damon J <>
Sent: August 31, 2020 10:13 PM
To: clerk@hamilton.ca; PHS - COVID19 Response <phscovid19@hamilton.ca>
Subject: ATT Sheley/ Urgent/ Ward 3/ Stinson neighborhood/ UPDATE

To whom it may concern,

I include 2 documents, we address them to you now because **the next Council will take place September 17 2020, by then the conditions for an outbreak will be difficult and costly to remedy.**

You will find our assessment of the situation in the document entitled: Mayor and Members of Council that I register with the City Clerk August 21 2020.

This document was prepared by a group of women, mothers and grandmothers who live in the area. Neighbors have began to register it with the Clerk.

The urgency of our plead is exacerbated because the "scouts" from the tents encampments have stated their intention to move into our green spaces as we have already informed.

The second document's words (in the attachment), in a strange way, "support" our arguments. Consider that it was written by Rose Hrcnie, the owner of Rosslyn retirement, Emerald Lodge and Victoria Manor. Consider that for years, many neighbors have denounced the poor care and the neglect of the people she is suppose to take care of. Please add the arguments she uses to access more cash to the concerns that we have presented you regarding Covid19 and the new developments, in particular, the opening of the Good Shepherd emergency shelter at Main and Emerald St. next door to Emerald Lodge and super close to Rosslyn retirement and and Victoria Manor. To this add the 3 green spaces/parkettes where the encampment has intention to set in.

We need your team in the ground accompanied by the police (who know well the problem buildings) to asses this situation before is to late for all of us. Please maintain us informed and counsel us who else we can contact and ask for assistance

.....
.....

Mayor and Members of Council

August 27, 2020

I, the undersigned, have resided in Ward 3 for 23 years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of City Council Meeting of September 16, 2020 at 9:30am.

Five residents of Ward 3, only 5, were able to submit their personal letters in time for the Emergency and Community Services Committee of August 17, 2020. Their knowledge of our neighborhood and their sound objections stand on the record. Let the record reflect that those 5 voices do not stand alone. I commend "the Awesome 5" for their presentation of the dynamics of our neighborhood. Their writings reflect my personal experience. The subject that is missing in their letters is the pandemic Covid 19.

The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the live-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

I believe that during a pandemic a society is as safe as its most vulnerable members. The dignified and safe housing of the vulnerable and marginalized has not been addressed appropriately in the past and it has been neglected for decades by City Hall. This has created the crisis that we, the residents of Stinson neighborhood, are now facing and it is of our leaders' making.

I have been informed, after the fact, of the September opening of a new "temporary emergency shelter" to be managed by the Good Shepherd Ministries at the location of the Old Cathedral Boys' High School at 378 Main St. East. To open an emergency shelter is an urgent necessity and an ethical and moral duty, but to open it in this precise location reflects negligent planning and a total disregard of the realities of our neighborhood. The community invites all the parties involved in the "decision making" to urgently "walk" the grounds with the guide of a few neighbors and a member of the police department (the area is "well known to the police") to open their eyes to the conditions and the risks in place.

I firmly believe that the Ontario Human Rights Code is intended to protect us all, and in particular to protect the human rights of the vulnerable and marginalized and that the legislation is not to be used to create an urban ghetto, which constitutes a violation of Section 7 of the Canadian Charter of Rights and Freedoms. 7. Everyone has the right to life, liberty and security of the person and the right not to be deprived thereof except in accordance with the principles of fundamental justice.

In a Pre-Covid 19 time, it would NOT have been a sound and sustainable urban planning strategy to shelter more vulnerable and marginalized people in an already over saturated and vulnerable area like Stinson, because *de facto* this would create a ghetto.

But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific non-sense that sets the conditions for an outbreak during the Second Wave. *De facto* it sets the conditions for the Stinson neighborhood to become the first Canadian **Covid 19 Ghetto**.

WE LOVE STINSON! We choose to live here. Within Ward 3 we are a neighborhood of no frills low middle class, retired elders, small business, hard working poor and seniors homes, all solid people, good and compassionate people living in the midst of an unbelievable concentration of badly run, legal for-profit assisted living lodges, rooming houses, halfway houses, hostels and hard-drugs dealing dens. At the moment, Stinson is already a "special needs" neighborhood that asks for remedies instead of added stressors. Our vulnerability to Covid19 is being overlooked.

It seems that the opening of the emergency shelter is a *fait accompli*, something that has been decided before those affected hear about it, leaving them with no option but to accept it.

It seems that the lack of transparency was intentional and it was facilitated by Councillor Nann, whose fiduciary duty resides with the well-being of her constituents. The Catholic Bishop Douglas Crosby and Brother Reginal Howson, Provincial Superior of the Hospitallers Order of St. John of God (Good Shepherd Ministries) are the Hamilton's heads of 2 of the interested parties. The secrecy of the process was unethical and immoral, especially during a pandemic. As I understand it, the process began months ago, therefore there was ample opportunity for Councillor Nann to "robustly communicate" (as she stated in her own words) and contact ALL the residents of Ward 3 and, in particular, the residents of the Stinson neighborhood, especially during the lock-down, by mail and delivering a flyer to our homes. "Because not everyone is on social media."

Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not *de facto*.

Since the news leaked to the community, many people have tried to exercise their civil duty to inform and their right to participate and ask questions. **Our duties and rights were denied** when twitter accounts were maliciously blocked and the multiple lengthy letters and emails continue to go unanswered in the past weeks.

It is a sound scientific prognostication that the opening of the shelter in the designated location will facilitate the transmission of the virus between the mobile 45 men (or more) that it will shelter and our dense local vulnerable population. Furthermore, because some of the local for-profit Lodges are run poorly and don't enforce the Covid 19 protocols, as the neighbors witness on a daily bases and it has been denounced, the transmission of Coronavirus between the mobile males and the local vulnerable people; the mentally ill, the addicts and other at-risk residents will

accelerate. Add to this, the countless people frequenting the numerous drug dealing outlets well known to the police. This is unavoidable.

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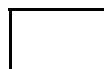
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Keep us safe!



Virus-free. www.avast.com

**Open Letter To The Ontario Premier
and Relevant Cabinet Ministers**

Hon. Kathleen Wynne	Premier of Ontario and Minister of Intergovernmental Affairs 416 325 9895
Hon. Helena Jaczek	Minister of Community and Social Services 416 325 3347
Hon. Jeff Leal	Minister of Small Business 4163263083
Hon. Bill Mauro	Minister of Municipal Affairs 416 5856470
Hon. Peter Milczyn	Minister of Housing and Poverty Reduction 416 585 4035
Hon. Charles Sousa	Minister of Finance 416 325 0374
Fred Eissenburg	Mayor City of Hamilton 905 546 2340
Terry Whitehead	Councillor 905 546 2535 Chair of Hamilton Dom. Hostel Working Group

Impact of Minimum Wage Increase (Jan.1 2018)

The Premier suggests product prices can be increased and/or expenses lowered by means of employee benefits reductions or job lay-offs to accommodate the minimum wage increase.

This is true in most small businesses. However in the supportive housing industry Revenue is capped by the COLA at 2% (2017) which in fact was not received in our subsidized sector and has not been increased for several years, which results in no revenue increase.

On the expense side the supportive housing facilities are licenced by the municipality and staffing is regulated and cannot be reduced as there are required staffing ratios.

The situation for which there is no solution is based up on revenue which cannot be increased and expenses which by law cannot be cut, together with the provincially imposed 25% wage hike, resulting in no possibility of resolution.

Homes in Hamilton will close and 800 residents will be immediately affected exacerbating the Homelessness problem and affecting 500-600 employees.

The Ontario Government must remedy the impossible situation it has created. Immediate emergency assistance is required as the first payroll of Jan. 15 2018 is imminent.

The suggestion that a tax rebate of 1% one year from now will be helpful in dealing with a 25% wage increase is completely unrealistic to say the least.

The Province must accept responsibility for this initiative and the resulting damage, if it does not act immediately to correct this devastating policy on this very unique housing sector.

Premier Wynne please prevent this crisis before it happens.

Save this valuable housing stock. Save the valuable supports it provides.

Save the hundreds of jobs which will be affected.

Save the tax-paying small businesses which we all know are so important.

Please act now! Please do not be reactive and wait for the crisis to occur later this month.

Be proactive and avoid this needless crisis before it occurs.

Rose Hrcie

Victoria Manor Hamilton, Ontario

Jan. 1 2018

Bates, Tamara

Subject: FW: WARD 3 URGENT STINSON/ENCAMPMENTS & CBS TEMP SHELTER

From: >**Sent:** Thursday, September 3, 2020 3:59 PM**To:** clerk@hamilton.ca; PHS - COVID19 Response**Subject:** WARD 3 URGENT STINSON/ENCAMPMENTS & CBS TEMP SHELTER

Dear Mayor and Members of Council

Sept 3, 2020

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The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the live-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

I believe that during a pandemic a society is as safe as its most vulnerable members. The dignified and safe housing of the vulnerable and marginalized has not been addressed appropriately in the past and it has been neglected for decades by City Hall. This has created the crisis that we, the residents of Stinson neighborhood, are now facing and it is of our leaders' making.

I have been informed, after the fact, of the September opening of a new "temporary emergency shelter" to be managed by the Good Shepherd Ministries at the location of the Old Cathedral Boys' High School at 378 Main St. East.

To open an emergency shelter is an urgent necessity and an ethical and moral duty, but to open it in this precise location reflects negligent planning and a total disregard of the realities of our neighborhood. The community invites all the parties involved in the "decision making" to urgently "walk" the grounds with the guide of a few neighbors and a member of the police department (the area is "well known to the police") to open their eyes to the conditions and the risks in place.

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In a Pre-Covid 19 time, it would NOT have been a sound and sustainable urban planning strategy to shelter more vulnerable and marginalized people in an already over saturated and vulnerable area like Stinson, because *de facto* this would create a ghetto.

But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific non-sense that sets the conditions for an outbreak during the Second Wave. *De facto* it sets the conditions for the Stinson neighborhood to become the first Canadian **Covid 19 Ghetto**.

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As I understand it, the process began months ago, therefore there was ample opportunity to "robustly communicate" and contact ALL the residents of Ward 3 and, in particular, the residents of the Stinson neighborhood, especially during the lock-down, by mail and delivering a flyer to our homes. "Because not everyone is on social media."

Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not *de facto*.

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Ward 3 residents have contacted many City Hall departments pleading to temporarily close access to the 3 parkettes to avoid the tenting encampment to settle in and their response was: the only thing we can do is to monitor and wait for the injunction in the Courts scheduled for September. September? Act now before the encampment sets in or we will have to live under these Covid 19 stressors at least until June 2021 when, perhaps but "not surely", the Good Shepherd Ministries said that it may close, "depending of the circumstances", they avoided to give a direct answer when the question was raised.

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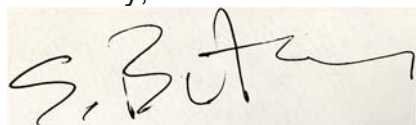
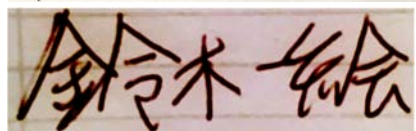
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6. Tenants Re-Engaging in Community Life Homes for Special Care and Community Homes for Opportunity July 17, 2020

If our warning is not heard and an outbreak occurs and contact tracing shows that it started at the emergency shelter or in the population they serve or from the tenting population that the Good Shepherd attracts, we will proceed legally and collectively.

Keep us safe!

Sincerely,

Bates, Tamara

Subject: FW: URGENT

From: Pam Summers <>
Sent: September 4, 2020 10:35 AM
To: clerk@hamilton.ca
Subject: URGENT

Mayor and Members of Council

I, the undersigned, have been a resident of Hamilton, Ward 3 for 25 years. During a pandemic a population is as vulnerable as its most vulnerable members. The present situation in our community was created by decades of neglect of the duty to house with dignity vulnerable fellow Canadians. I have been informed that the City "owns" many empty apartment buildings.

To open the "temporary" emergency shelter as planned by City Hall at Main and Emerald St at the heart of our neighborhood, Stinson Community/Ward 3, creates the conditions for a serious outbreak of Covid-19:

Pandemic+Stinson's high concentration of Community Living Facilities+New Good Shepherd Ministries emergency shelter= Outbreak.

Pandemic+Stinson's high concentration of Community Living Facilities+"Motel Cathedral"+ Tenting Encampments= Explosive Outbreak.

It is a logical prognostication that there will be interactions between our local vulnerable resident population, the vulnerable transient clients of the Good Shepherd Ministries and the vulnerable population of the encampments that need to access the services of "Motel Cathedral" as they have named the emergency shelter.

If after ignoring our warning, the new emergency shelter opens as it was announced, at the site of the Old Cathedral Boys School in September, The City of Hamilton, the Good Shepherd Ministries and all other parties involved directly and indirectly at the Provincial and Federal level, shall take action *NOW* to prevent the crises that it will manifest *in situ* and they shall urgently implement the following safety and security measures that Toronto was forced to take after the crises developed in their midst, as it was reported by CBC:

"City says steps being taken to increase safety."

The city said local residents have shared their concerns with the city and it has taken steps to address community concerns. These steps include the following measures:

- Installation of 33 security cameras.
- Enhanced 24/7 mobile patrols.
- Four security guards at the Roehampton site around the clock.
- A community safety team of seven people between the Roehampton and Broadway Avenue sites who are picking up hazards, such as needles and monitoring and addressing inappropriate activity.
- Work with Inner City Health Associates to provide clinical health supports, including registered nurses and a physician, a virtual addictions physician clinic and day-time on call support, plus psychiatric clinical support.
- Meetings held regularly with the clients, which include reviewing the Good Neighbours Policy and their responsibilities as residents of the shelter.
- Educational signs posted in the building regarding conduct in the neighbourhood.
- Regular visits from Toronto police's community response unit." (Source CBC)"

The City of Hamilton, the Good Shepherd Ministries and other parties directly and indirectly involved at the Provincial and Federal level, shall take immediate action to **implement preventive Covid19 safety and security measures** to protect the Stinson Community and avoid the birth of the First Canadian COVID-19 Ghetto.

Preventing the community transmission of COVID-19 is a priority for all of us. We reviewed the following documents:

1. Ministry of Health. May 28,2020. Memorandum to: Mental Health and Addictions Service Providers. RE:COVID-19 Guidance: Congregate Living for Vulnerable Populations.
2. Public Health Ontario, 05/23/2020. COVID-19 Preparedness and Prevention in Congregate Living Settings.
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6. Tenants Re-Engaging in Community Life. Homes for Special Care and Community Homes for Opportunity. July 17, 2020.

In the case that our warnings are ignored, as to this moment, then the protocols described in these 6 documents shall be followed to the letter at the Good Shepherd emergency shelter and in all the assisting living facilities in the Stinson Community area.

Furthermore, we have identified in those 6 documents many blind spots, weak areas and weak protocols that shall be corrected to prevent an outbreak. Immediate action shall be taken by Hamilton City Hall and all other agencies and entities involved:

1. The "flood" of Tenting Encampments that intends to set up in the vicinity of the new emergency shelter to access the services provide by the Good Shepherd Ministries should be stopped **immediately**. Members of the encampment "scouted" already the green space/parkettes including Bishop Park, Carter Park, Wellington Park, parkette off of West Ave S, business property at Main and Emerald, they have stated their intentions to set up camp in those locations a couple days before the Good Shepherd temporary emergency shelter (aka Motel Cathedral) opens for business someday this month of September 2020. We immediately fulfilled our pandemic civic duty to inform, by reporting to our new Councillor Nann, City Hall and other authorities.

We received this worrisome information: *" I found out last night that **the company the city was using to rent the porta potties that were outside First Ontario, have cancelled the contract due to extreme damage**, that is why there are no porta potties on Ferguson, because besides the company they were using, that city cannot find another company that will put them in that area."*

We also take in consideration these paragraphs from the article CBC News Sept 1, 2020:

"The city says a waste collection worker received minor injuries on Ferguson Avenue North around 8 a.m. on Tuesday, Aug. 25. More than 35 tents there house people who are sleeping rough."

"The city says its crews regularly collect waste from encampment areas around the First Ontario Centre and Ferguson Avenue North. Now, "the city is looking at the frequency of waste collection schedules in those areas," the city said, "and will be updating the advice it gives outreach workers to provide services to those areas."

"The encampments have been a divisive issue in Hamilton since they appeared with greater visibility during the COVID-19 pandemic. There are more than 50 tents downtown, mostly outside the temporary shelter on York Boulevard and the Wesley Day Centre on Ferguson Avenue North."

"It's not new for people to be sleeping in tents around Hamilton, says Dr. Jill Wiwcharuk of the Hamilton Social Medicine Response Team (Hamsmart). People have convened around FirstOntario Centre and the Wesley Day Centre because there are resources like food and restrooms there."

"Temporary shelter moving from FirstOntario Centre to former boys school next month"

Notice that the article does not mention the problem presented by human feces and urine, both bio-hazard materials that may carry the virus and contaminate shoes. City Hall shall provide more cleaning crews instead of less and the cleaning crews shall work under the protection of trained security teams.

2. A team of Covid-19 prevention experts shall be created to monitor the compliance to the pandemic protocols in all the Congregate Living Settings located in Stinson Community/Ward 3. The

monitoring of these facilities shall be done often, at least once a week, and their inspection of the facilities to survey the implementation of Covid-19 protocols shall be unannounced to the managers of those facilities. We fulfilled our civic duty by reporting to our Ward 3, new Councillor Nann, City Hall and other authorities multiple times in the past weeks that the Covid-19 protocols are not being enforced by the care-givers.

Updates and new information on this subject **shall** be periodically shared with the community.

3. The Good Shepherd emergency shelter shall follow ALL the protocols outline in the 6 documents mentioned above. In addition, the City of Hamilton, the Good Shepherd Ministries and other parties involved directly and indirectly at the Provincial and Federal level, shall take immediate action to implement the following safety and security measures to protect the clients of the Good Shepherd Ministries and our neighborhood, the Stinson Community/Ward 3, from a Corona outbreak:

3.1. Good Shepherd shall provide 24/7 washrooms attendants: As the emergency shelter will shelter, by definition, a constant transient population of 45 plus men overnight + the numerous people who access the facilities during the day without spending the night in the shelter, there shall be 24/7 employees, in full Covid-19 protection gear, sanitizing the toilets and the showers after each use. The toilets need to be equipped with toilet LIDS to stop the Covid19 to be airborne after each flush and infect the surrounding area.

3.2. Cleaning crews to remove bio-hazard materials from the neighborhood, not only needles and condoms but human feces. Human feces and urine had manifested as a grave problem around the "tent encampment sites" in downtown Hamilton and in Toronto. The human feces collected could be tested for Covid19 and thus create a databank. Updates shall be made public.

3.3. To the basic screening & daily temperature check of all those who access the shelter shall be added obligatory Covid-19 testing to identify asymptomatic individuals. City Hall and the Good Shepherd Ministries shall provide the One Hour Covid-19 test already in use in other countries. This information should be entered in a databank. The data (not the names of the infected) shall be made public.

3.4. Daily sanitation of our sidewalks and public and private parking spaces with Eco-friendly products. Those neighbors that object to their portion of the sidewalk being sprayed may opt out.

3.5. Modification of the Pre-Covid-19 curfews currently used by Good Shepherd Ministries in their shelters to: The men that had secured a bed for the night, shall be permitted to come in during the night at any time but they shall not leave the premises until 9am.

3.6. Washrooms at the emergency shelter should remain open 24/7 for those who have not secure an overnight bed thus minimize the use of public and private spaces as latrines, especially vital during the Second Wave. There shall be facilities attendants 24/7 to sanitize the facilities after each use.

4. We do not support a "police state" but **we support all temporary pandemic** emergency measures that can assist us the Stinson Community, to survive this crisis. Police presence shall greatly increase, cars, bicycles and drones, during the pandemic.

September 1, 2020, a black drone was spotted flying over Victoria Ave South between Main and East Ave. at 3am; as we are aware that it is unlawful to fly a private drone over Victoria Ave South, the neighbors assumed it was a Police drone.

5. Emergency financial assistance for the neighbors of the Stinson Community:

5.1. Compensation for the cost of upgrading and protecting our homes and business with surveillance cameras and flood lights.

5.2. Tax forgiveness from the day the emergency shelter opens until the day it closes, to compensate the neighbors from the hardships, the added burdens and the extraordinary Covid-19 risks imposed upon us.

5.3. A fund shall be created to compensate for damage to property.

6. In the case that a Covid-19 outbreak occurs in our Stinson Community/Ward 3 following the opening of the emergency shelter:

6.1. A fund shall be created by City Hall and by The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate families for the death of a family member arising from any circumstances related to a resident of temporary emergency shelter or tent encampment.

6.2. A fund shall be created to support Stinson surviving residents that become "Covid-19 long haulers".

6.3. A fund shall be created by City Hall and The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate for any loss of income due to an outbreak of Covid-19 in our Stinson Community-Ward 3.

7. Other questions presented by the Stinson Community neighbours(the proper prevention Covid-19 answer to all questions is YES):

- will the men be wearing masks outside the shelter?
- will there be supervised sanitation stations tables at all exits/entrances 24 hrs per day, as the men are presently allowed to leave at anytime of the day or night when they so please.
- will the men be made to stay 6ft apart outside, and will there be 24hr outside staff to reinforce this.
- will the Good Shepherd be giving out free masks, and hand sanitizer to those coming in and out from the encampments to take back to the tents.
- how often will Covid-19 screening be done of the staff, residents and all those accessing the emergency shelter services.

- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points.
- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff.
- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept.
- will the residents be obliged to sanitize their hands before and after smoking.
- will contact tracing be done for not only the sleep over men but daytime men as well?
- will temperature checks be taken from anyone going inside during the open door daytime policy?
- will the neighbours be informed of a covid outbreak before it hits the media?
- where will a person be isolated once a confirmed covid test comes back?
- is there a 24hr phone number for residents to call directly into the shelter if so, how will this number be made known to the community?
- What are the daytime contact numbers for management from the Good Shepherd?
- What is the emergency contact for Brother Reginald Howson, Provincial Superior of the Order of Hospitaller Brothers of St. John of God that runs the Good Shepherd Ministries.
- Will a constant and visible police patrol of the neighborhood, in bicycles and cars, be deployed.
- Will the military, with so much experience assisting other countries in crisis, be called to assess the risks of the present situation and to assist with proper protocols or better still, be called to assist identifying alternative safer locations for the emergency shelter and for a safe tent encampment.
- If Stinson is hit hard by an outbreak, will the military be deployed as they were when the seniors long-term care homes suffered the outbreak due to negligence and poor preparedness.
- It was stated that this will be a "temporary emergency shelter" and that it will be "probably closed by June 30, 2021". Will the City of Hamilton and Good Shepherd Ministries provide daily briefings regarding the selection of the new location and daily briefings regarding the advance of the work-renovations done to prepare it.

It is your duty to keep us safe. Act now!

Sign: Pam Summers

Bates, Tamara

Subject: FW: Homeless Shelter at Former Cathedral Boys School

From: Karen Bradbury <kbradbury@rotsaertdental.com>

Sent: September 4, 2020 12:52 PM

To: clerk@hamilton.ca

Subject: Homeless Shelter at Former Cathedral Boys School

September 4, 2020

Mayor and Members of Council

I, the undersigned, have been a resident of Hamilton, and have worked for a business in Ward 3 for 30 years.

I stand in solidarity with the residents, business owners, and people employed in Ward 3.

During a pandemic a population is as vulnerable as its most vulnerable members. The present situation in our community was created by decades of neglect of the duty to house with dignity vulnerable fellow Canadians. I have been informed that the City "owns" many empty apartment buildings.

To open the "temporary" emergency shelter as planned by City Hall at Main and Emerald St at the heart of our neighborhood, Stinson Community/Ward 3, creates the conditions for a serious outbreak of Covid-1

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Pandemic + Stinson's high concentration of Community Living Facilities + "Motel Cathedral" + Tenting Encampments = Explosive Outbreak.

It is a logical prognostication that there will be interactions between our local vulnerable resident population, the vulnerable transient clients of the Good Shepherd Ministries and the vulnerable population of the encampments that need to access the services of "Motel Cathedral" as they have named the emergency shelter.

If after ignoring our warning, the new emergency shelter opens as it was announced, at the site of the Old Cathedral Boys School in September, The City of Hamilton, the Good Shepherd Ministries and all other parties involved directly and indirectly at the Provincial and Federal level, shall take action *NOW* to prevent the crises that it will manifest *in situ* and they shall urgently implement the following safety and security measures that Toronto was forced to take after the crises developed in their midst, as it was reported by CBC:

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- *Work with Inner City Health Associates to provide clinical health supports, including registered nurses and a physician, a virtual addictions physician clinic and day-time on call support, plus psychiatric clinical support.*
- *Meetings held regularly with the clients, which include reviewing the Good Neighbours Policy and their responsibilities as residents of the shelter.*
- *Educational signs posted in the building regarding conduct in the neighbourhood.*
- *Regular visits from Toronto police's community response unit." (Source CBC)"*

The City of Hamilton, the Good Shepherd Ministries and other parties directly and indirectly involved at the Provincial and Federal level, shall take immediate action to **implement preventive Covid19 safety and security measures** to protect the Stinson Community and avoid the birth of the First Canadian COVID-19 Ghetto.

Preventing the community transmission of COVID-19 is a priority for all of us. We reviewed the following documents:

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In the case that our warnings are ignored, as to this moment, then the protocols described in these 6 documents shall be followed to the letter at the Good Shepherd emergency shelter and in all the assisting living facilities in the Stinson Community area.

Furthermore, we have identified in those 6 documents many blind spots, weak areas and weak protocols that shall be corrected to prevent an outbreak. Immediate action shall be taken by Hamilton City Hall and all other agencies and entities involved:

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Medicine Response Team (Hamsmart). People have convened around FirstOntario Centre and the Wesley Day Centre because there are resources like food and restrooms there."

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Updates and new information on this subject **shall** be periodically shared with the community.

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It is your duty to keep us safe. Act now!

Karen Bradbury, CPA CGA | Controller

kbradbury@rotsaertdental.com

rotsaertdental.com

P 905-527-1422 | M 905-902-8228 | TF (NA) 1-800-263-2113



71 Emerald St S
Hamilton, ON L8N 2V4

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Bates, Tamara

Subject: FW: Homeless Shelter at Former Cathedral Boys School**From:** Nicole Rotsaert <>**Sent:** Friday, September 4, 2020 4:24 PM**To:** clerk@hamilton.ca**Subject:** Homeless Shelter at Former Cathedral Boys School

Mayor and Members of Council

I, the undersigned, have been a resident of Hamilton and business owner in Ward 3 of Hamilton, for 55 years. I stand in solidarity with the residents and business owners, and people of Ward 3.

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To open the "temporary" emergency shelter as planned by City Hall at Main and Emerald St at the heart of our neighborhood, Stinson Community/Ward 3, creates the conditions for a serious outbreak of Covid-19: Pandemic+Stinson's high concentration of Community Living Facilities+New Good Shepherd Ministries emergency shelter= Outbreak.

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Furthermore, we have identified in those 6 documents many blind spots, weak areas and weak protocols that shall be corrected to prevent an outbreak. Immediate action shall be taken by Hamilton City Hall and all other agencies and entities involved:

1. The "flood" of Tenting Encampments that intends to set up in the vicinity of the new emergency shelter to access the services provide by the Good Shepherd Ministries should be stopped **immediately**. Members of the encampment "scouted" already the green space/parkettes including Bishop Park, Carter Park, Wellington Park, parkette off of West Ave S, business property at Main and Emerald, they have stated their intentions to set up camp in those locations a couple days before the Good Shepherd temporary emergency shelter (aka Motel Cathedral) opens for business someday this month of September 2020. We immediately fulfilled our pandemic civic duty to inform, by reporting to our new Councillor Nann, City Hall and other authorities.

We received this worrisome information: *" I found out last night that **the company the city was using to rent the porta potties that were outside First Ontario, have cancelled the contract due to extreme damage, that is why there are no porta potties on Ferguson, because besides the company they were using, that city cannot find another company that will put them in that area.**"*

We also take in consideration these paragraphs from the article CBC News Sept 1, 2020:

"The city says a waste collection worker received minor injuries on Ferguson Avenue North around 8 a.m. on Tuesday, Aug. 25. More than 35 tents there house people who are sleeping rough."

"The city says its crews regularly collect waste from encampment areas around the First Ontario Centre and Ferguson Avenue North. Now, "the city is looking at the frequency of waste collection schedules in those areas," the city said, "and will be updating the advice it gives outreach workers to provide services to those areas."

"The encampments have been a divisive issue in Hamilton since they appeared with greater visibility during the COVID-19 pandemic. There are more than 50 tents downtown, mostly outside the temporary shelter on York Boulevard and the Wesley Day Centre on Ferguson Avenue North."

"It's not new for people to be sleeping in tents around Hamilton, says Dr. Jill Wiwcharuk of the Hamilton Social Medicine Response Team (Hamsmart). People have convened around FirstOntario Centre and the Wesley Day Centre because there are resources like food and restrooms there."

"Temporary shelter moving from FirstOntario Centre to former boys school next month"

Notice that the article does not mention the problem presented by human feces and urine, both bio-hazard materials that may carry the virus and contaminate shoes. City Hall shall provide more cleaning crews instead of less and the cleaning crews shall work under the protection of trained security teams.

2. A team of Covid-19 prevention experts shall be created to monitor the compliance to the pandemic protocols in all the Congregate Living Settings located in Stinson Community/Ward 3. The monitoring of these facilities shall be done often, at least once a week, and their inspection of the facilities to survey the implementation of Covid-19 protocols shall be unannounced to the managers of those facilities. We fulfilled our civic duty by reporting to our Ward 3, new Councillor Nann, City Hall and other authorities multiple times in the past weeks that the Covid-19 protocols are not being enforced by the care-givers.

Updates and new information on this subject **shall** be periodically shared with the community.

3. The Good Shepherd emergency shelter shall follow ALL the protocols outline in the 6 documents mentioned above. In addition, the City of Hamilton, the Good Shepherd Ministries and other parties involved directly and indirectly at the Provincial and Federal level, shall take immediate action to implement the following safety and security measures to protect the clients of the Good Shepherd Ministries and our neighborhood, the Stinson Community/Ward 3, from a Corona outbreak:

3.1. Good Shepherd shall provide 24/7 washrooms attendants: As the emergency shelter will shelter, by definition, a constant transient population of 45 plus men overnight + the numerous people who access the facilities during the day without spending the night in the shelter, there shall be 24/7 employees, in full Covid-19 protection gear, sanitizing the toilets and the showers after each use. The toilets need to be equipped with toilet LIDS to stop the Covid19 to be airborne after each flush and infect the surrounding area.

3.2. Cleaning crews to remove bio-hazard materials from the neighborhood, not only needles and condoms but human feces. Human feces and urine had manifested as a grave problem around the "tent encampment sites" in downtown Hamilton and in Toronto. The human feces collected could be tested for Covid19 and thus create a databank. Updates shall be made public.

3.3. To the basic screening & daily temperature check of all those who access the shelter shall be added obligatory Covid-19 testing to identify asymptomatic individuals. City Hall and the Good Shepherd Ministries shall provide the One Hour Covid-19 test already in use in other countries. This information should be entered in a databank. The data (not the names of the infected) shall be made public.

3.4. Daily sanitation of our sidewalks and public and private parking spaces with Eco-friendly products. Those neighbors that object to their portion of the sidewalk being sprayed may opt out.

3.5. Modification of the Pre-Covid-19 curfews currently used by Good Shepherd Ministries in their shelters to: The men that had secured a bed for the night, shall be permitted to come in during the night at any time but they shall not leave the premises until 9am.

3.6. Washrooms at the emergency shelter should remain open 24/7 for those who have not secure an overnight bed thus minimize the use of public and private spaces as latrines, especially vital during the Second Wave. There shall be facilities attendants 24/7 to sanitize the facilities after each use.

4. We do not support a "police state" but **we support all temporary pandemic** emergency measures that can assist us the Stinson Community, to survive this crisis. Police presence shall greatly increase, cars, bicycles and drones, during the pandemic.

September 1, 2020, a black drone was spotted flying over Victoria Ave South between Main and East Ave. at 3am; as we are aware that it is unlawful to fly a private drone over Victoria Ave South, the neighbors assumed it was a Police drone.

5. Emergency financial assistance for the neighbors of the Stinson Community:

5.1. Compensation for the cost of upgrading and protecting our homes and business with surveillance cameras and flood lights.

5.2. Tax forgiveness from the day the emergency shelter opens until the day it closes, to compensate the neighbors from the hardships, the added burdens and the extraordinary Covid-19 risks imposed upon us.

5.3. A fund shall be created to compensate for damage to property.

6. In the case that a Covid-19 outbreak occurs in our Stinson Community/Ward 3 following the opening of the emergency shelter:

6.1. A fund shall be created by City Hall and by The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate families for the death of a family member arising from any circumstances related to a resident of temporary emergency shelter or tent encampment.

6.2. A fund shall be created to support Stinson surviving residents that become "Covid-19 long haulers".

6.3. A fund shall be created by City Hall and The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate for any loss of income due to an outbreak of Covid-19 in our Stinson Community-Ward 3.

7. Other questions presented by the Stinson Community neighbours(the proper prevention Covid-19 answer to all questions is YES):

- will the men be wearing masks outside the shelter?
- will there be supervised sanitation stations tables at all exits/entrances 24 hrs per day, as the men are presently allowed to leave at anytime of the day or night when they so please.
- will the men be made to stay 6ft apart outside, and will there be 24hr outside staff to reinforce this.
- will the Good Shepherd be giving out free masks, and hand sanitizer to those coming in and out from the encampments to take back to the tents.
- how often will Covid-19 screening be done of the staff, residents and all those accessing the emergency shelter services.
- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points.
- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff.
- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept.
- will the residents be obliged to sanitize their hands before and after smoking.
- will contact tracing be done for not only the sleep over men but daytime men as well?
- will temperature checks be taken from anyone going inside during the open door daytime policy?
- will the neighbours be informed of a covid outbreak before it hits the media?
- where will a person be isolated once a confirmed covid test comes back?
- is there a 24hr phone number for residents to call directly into the shelter if so, how will this number be made known to the community?
- What are the daytime contact numbers for management from the Good Shepherd?
- What is the emergency contact for Brother Reginald Howson, Provincial Superior of the Order of Hospitaller Brothers of St. John of God that runs the Good Shepherd Ministries.
- Will a constant and visible police patrol of the neighborhood, in bicycles and cars, be deployed.
- Will the military, with so much experience assisting other countries in crisis, be called to assess the risks of the present situation and to assist with proper protocols or better still, be called to assist identifying alternative safer locations for the emergency shelter and for a safe tent encampment.
- If Stinson is hit hard by an outbreak, will the military be deployed as they were when the seniors long-term care homes suffered the outbreak due to negligence and poor preparedness.
- It was stated that this will be a "temporary emergency shelter" and that it will be "probably closed by June 30, 2021". Will the City of Hamilton and Good Shepherd Ministries provide daily briefings

regarding the selection of the new location and daily briefings regarding the advance of the work-renovations done to prepare it.

It is your duty to keep us safe. Act now!

Nicole Rotsaert, Owner of Rotsaert Dental Laboratory 71 Emerald Street South.

Nicole Rotsaert

Bates, Tamara

Subject: FW: Mayor and Members of Council/ Stinson Community/ Ward 3**From:** Edawin <>**Sent:** Sunday, September 6, 2020 2:00 PM**To:** clerk@hamilton.ca**Subject:** Mayor and Members of Council/ Stinson Community/ Ward 3

September 9, 2020.

Mayor and Members of Council

I, the undersigned, have been a resident of Hamilton, Ward 3 for 23 years. During a pandemic a population is as vulnerable as its most vulnerable members. The present situation in our community was created by decades of neglect of the duty to house with dignity vulnerable fellow Canadians. I have being informed that the City "owns" many empty apartment buildings.

To open the "temporary" emergency shelter as planned by City Hall at Main and Emerald St at the heart of our neighborhood, Stinson Community/Ward 3, creates the conditions for a serious outbreak of Covid-19:

Pandemic+Stinson's high concentration of Community Living Facilities+New Good Shepherd Ministries emergency shelter= Outbreak.

Pandemic+Stinson's high concentration of Community Living Facilities+"Motel Cathedral"+ Tenting Encampments= Explosive Outbreak.

It is a logical prognostication that there will be interactions between our local vulnerable resident population, the vulnerable transient clients of the Good Shepherd Ministries and the vulnerable population of the encampments that need to access the services of "Motel Cathedral" as they have named the emergency shelter.

If after ignoring our warning, the new emergency shelter opens as it was announced, at the site of the Old Cathedral Boys School in September, The City of Hamilton, the Good Shepherd Ministries and all other parties involved directly and indirectly at the Provincial and Federal level, shall take action *NOW* to prevent the crises that it will manifest *in situ* and they shall urgently implement the following safety and security measures that Toronto was forced to take after the crises developed in their midst, as it was reported by CBC:

"City says steps being taken to increase safety.

The city said local residents have shared their concerns with the city and it has taken steps to address community concerns. These steps include the following measures:

- *Installation of 33 security cameras.*

- *Enhanced 24/7 mobile patrols.*
- *Four security guards at the Roehampton site around the clock.*
- *A community safety team of seven people between the Roehampton and Broadway Avenue sites who are picking up hazards, such as needles and monitoring and addressing inappropriate activity.*
- *Work with Inner City Health Associates to provide clinical health supports, including registered nurses and a physician, a virtual addictions physician clinic and day-time on call support, plus psychiatric clinical support.*
- *Meetings held regularly with the clients, which include reviewing the Good Neighbours Policy and their responsibilities as residents of the shelter.*
- *Educational signs posted in the building regarding conduct in the neighbourhood.*
- *Regular visits from Toronto police's community response unit." (Source CBC)"*

The City of Hamilton, the Good Shepherd Ministries and other parties directly and indirectly involved at the Provincial and Federal level, shall take immediate action to **implement preventive Covid19 safety and security measures** to protect the Stinson Community and avoid the birth of the First Canadian COVID-19 Ghetto.

Preventing the community transmission of COVID-19 is a priority for all of us. We reviewed the following documents:

1. Ministry of Health. May 28,2020. Memorandum to: Mental Health and Addictions Service Providers. RE:COVID-19 Guidance: Congregate Living for Vulnerable Populations.
2. Public Health Ontario, 05/23/2020. COVID-19 Preparedness and Prevention in Congregate Living Settings.
3. Ministry of Health. May 24, 2020. MEMORANDUM TO: Health System Organizations and Providers.SUBJECT: Additional Direction on Testing Strategy.
4. COVID-19 Proactive Surveillance Testing
Update to York Region Long-Term Care/Retirement Homes and Community Living Facilities as of April 23, 2020
5. Public Health Ontario, 05/23/2020.Managing COVID-19 Outbreaks in Congregate Living Settings.
6. Tenants Re-Engaging in Community Life. Homes for Special Care and Community Homes for Opportunity. July 17, 2020.

In the case that our warnings are ignored, as to this moment, then the protocols described in these 6 documents shall be followed to the letter at the Good Shepherd emergency shelter and in all the assisting living facilities in the Stinson Community area.

Furthermore, we have identified in those 6 documents many blind spots, weak areas and weak protocols that shall be corrected to prevent an outbreak. Immediate action shall be taken by Hamilton City Hall and all other agencies and entities involved:

1. The "flood" of Tenting Encampments that intends to set up in the vicinity of the new emergency shelter to access the services provide by the Good Shepherd Ministries should be stopped **immediately**. Members of the encampment "scouted" already the green space/parkettes situated on Hunter St between Wellington and East Ave and they have stated their intentions to set up camp in those locations a couple days before the

Good Shepherd temporary emergency shelter (aka Motel Cathedral) opens for business some day this month of September 2020. We immediately fulfilled our pandemic civic duty to inform, by reporting to our new Councillor Nann, City Hall and other authorities.

We received this worrisome information: *" I found out last night that **the company the city was using to rent the porta potties that were outside First Ontario, have cancelled the contract due to extreme damage, that is why there are no porta potties on Ferguson, because besides the company they were using, that city cannot find another company that will put them in that area.**"*

We also take in consideration these paragraphs from the article CBC News Sept 1, 2020:

"The city says a waste collection worker received minor injuries on Ferguson Avenue North around 8 a.m. on Tuesday, Aug. 25. More than 35 tents there house people who are sleeping rough."

"The city says its crews regularly collect waste from encampment areas around the First Ontario Centre and Ferguson Avenue North. Now, "the city is looking at the frequency of waste collection schedules in those areas," the city said, "and will be updating the advice it gives outreach workers to provide services to those areas."

"The encampments have been a divisive issue in Hamilton since they appeared with greater visibility during the COVID-19 pandemic. There are more than 50 tents downtown, mostly outside the temporary shelter on York Boulevard and the Wesley Day Centre on Ferguson Avenue North."

"It's not new for people to be sleeping in tents around Hamilton, says Dr. Jill Wiwcharuk of the Hamilton Social Medicine Response Team (Hamsmart). People have convened around FirstOntario Centre and the Wesley Day Centre because there are resources like food and restrooms there."

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Notice that the article does not mention the problem presented by human feces and urine, both bio-hazard materials that may carry the virus and contaminate shoes. City Hall shall provide more cleaning crews instead of less and the cleaning crews shall work under the protection of trained security teams.

2. A team of Covid-19 prevention experts shall be created to monitor the compliance to the pandemic protocols in all the Congregate Living Settings located in Stinson Community/Ward 3. The monitoring of these facilities shall be done often, at least once a week, and their inspection of the facilities to survey the implementation of Covid-19 protocols shall be unannounced to the managers of those facilities. We fulfilled our civic duty by reporting to our Ward 3, new Councillor Nann, City Hall and other authorities multiple times in the past weeks that the Covid-19 protocols are not being enforced by the care-givers.

Updates and new information on this subject **shall** be periodically shared with the community.

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It is your duty to keep us safe. Act now!

Sign: Carmen Orlandis

Bates, Tamara

Subject: FW: Chair and Members of Emergency and Community Services Committee Meeting September 10, 2020 at 1:30pm

From: Peter Scott <>

Sent: September 9, 2020 10:08 AM

To: clerk@hamilton.ca; Nann, Nrinder <Nrinder.Nann@hamilton.ca>

Subject: Chair and Members of Emergency and Community Services Committee Meeting September 10, 2020 at 1:30pm

Hello,

As a resident of the Stinson neighbourhood (200 Stinson St) I would like to know why there has been no public consultation regarding a plan to convert the old Cathedral High School (Main and Emerald) into a homeless shelter for 45 men.

From what I understand the City is providing about \$500,000 to renovate and an additional \$700,000 all of taxpayers money, to Good Shepherd (religious non profit) for administrating this entity until June 30,2021.

When will the public be consulted on the full plan including the study on the impact to the area?...when will we have input into what is happening to our community?

Peter Scott

Bates, Tamara

Subject: FW: Ward 3 men's homeless shelter**From:** Michelle Cho <>**Sent:** September 8, 2020 7:36 AM**To:** clerk@hamilton.ca**Subject:** Ward 3 men's homeless shelter

Mayor and Members of Council

I, the undersigned, have been a resident of Hamilton, Ward 3 for 13 years. During a pandemic a population is as vulnerable as its most vulnerable members. The present situation in our community was created by decades of neglect of the duty to house with dignity vulnerable fellow Canadians. I have been informed that the City "owns" many empty apartment buildings.

To open the "temporary" emergency shelter as planned by City Hall at Main and Emerald St at the heart of our neighborhood, Stinson Community/Ward 3, creates the conditions for a serious outbreak of Covid-19: Pandemic+Stinson's high concentration of Community Living Facilities+New Good Shepherd Ministries emergency shelter= Outbreak.

Pandemic+Stinson's high concentration of Community Living Facilities+"Motel Cathedral"+ Tenting Encampments= Explosive Outbreak.

It is a logical prognostication that there will be interactions between our local vulnerable resident population, the vulnerable transient clients of the Good Shepherd Ministries and the vulnerable population of the encampments that need to access the services of "Motel Cathedral" as they have named the emergency shelter.

If after ignoring our warning, the new emergency shelter opens as it was announced, at the site of the Old Cathedral Boys School in September, The City of Hamilton, the Good Shepherd Ministries and all other parties involved directly and indirectly at the Provincial and Federal level, shall take action *NOW* to prevent the crises that it will manifest *in situ* and they shall urgently implement the following safety and security measures that Toronto was forced to take after the crises developed in their midst, as it was reported by CBC:

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3.1. Good Shepherd shall provide 24/7 washrooms attendants: As the emergency shelter will shelter, by definition, a constant transient population of 45 plus men overnight + the numerous people who access the facilities during the day without spending the night in the shelter, there shall be 24/7 employees, in full Covid-19 protection gear, sanitizing the toilets and the showers after each use. The toilets need to be equipped with toilet LIDS to stop the Covid19 to be airborne after each flush and infect the surrounding area.

3.2. Cleaning crews to remove bio-hazard materials from the neighborhood, not only needles and condoms but human feces. Human feces and urine had manifested as a grave problem around the "tent encampment sites" in downtown Hamilton and in Toronto. The human feces collected could be tested for Covid19 and thus create a databank. Updates shall be made public.

3.3. To the basic screening & daily temperature check of all those who access the shelter shall be added obligatory Covid-19 testing to identify asymptomatic individuals. City Hall and the Good Shepherd Ministries shall provide the One Hour Covid-19 test already in use in other countries. This information should be entered in a databank. The data (not the names of the infected) shall be made public.

3.4. Daily sanitation of our sidewalks and public and private parking spaces with Eco-friendly products. Those neighbors that object to their portion of the sidewalk being sprayed may opt out.

3.5. Modification of the Pre-Covid-19 curfews currently used by Good Shepherd Ministries in their shelters to: The men that had secured a bed for the night, shall be permitted to come in during the night at any time but they shall not leave the premises until 9am.

3.6. Washrooms at the emergency shelter should remain open 24/7 for those who have not secure an overnight bed thus minimize the use of public and private spaces as latrines, especially vital during the Second Wave. There shall be facilities attendants 24/7 to sanitize the facilities after each use.

4. We do not support a "police state" but **we support all temporary pandemic** emergency measures that can assist us the Stinson Community, to survive this crisis. Police presence shall greatly increase, cars, bicycles and drones, during the pandemic.

September 1, 2020, a black drone was spotted flying over Victoria Ave South between Main and East Ave. at 3am; as we are aware that it is unlawful to fly a private drone over Victoria Ave South, the neighbors assumed it was a Police drone.

5. Emergency financial assistance for the neighbors of the Stinson Community:

5.1. Compensation for the cost of upgrading and protecting our homes and business with surveillance cameras and flood lights.

5.2. Tax forgiveness from the day the emergency shelter opens until the day it closes, to compensate the neighbors from the hardships, the added burdens and the extraordinary Covid-19 risks imposed upon us.

5.3. A fund shall be created to compensate for damage to property.

6. In the case that a Covid-19 outbreak occurs in our Stinson Community/Ward 3 following the opening of the emergency shelter:

6.1. A fund shall be created by City Hall and by The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate families for the death of a family member arising from any circumstances related to a resident of temporary emergency shelter or tent encampment.

6.2. A fund shall be created to support Stinson surviving residents that become "Covid-19 long haulers".

6.3. A fund shall be created by City Hall and The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate for any loss of income due to an outbreak of Covid-19 in our Stinson Community-Ward 3.

7. Other questions presented by the Stinson Community neighbours(the proper prevention Covid-19 answer to all questions is YES):

- will the men be wearing masks outside the shelter?
- will there be supervised sanitation stations tables at all exits/entrances 24 hrs per day, as the men are presently allowed to leave at anytime of the day or night when they so please.
- will the men be made to stay 6ft apart outside, and will there be 24hr outside staff to reinforce this.
- will the Good Shepherd be giving out free masks, and hand sanitizer to those coming in and out from the encampments to take back to the tents.
- how often will Covid-19 screening be done of the staff, residents and all those accessing the emergency shelter services.
- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points.
- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff.
- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept.
- will the residents be obliged to sanitize their hands before and after smoking.
- will contact tracing be done for not only the sleep over men but daytime men as well?
- will temperature checks be taken from anyone going inside during the open door daytime policy?
- will the neighbours be informed of a covid outbreak before it hits the media?
- where will a person be isolated once a confirmed covid test comes back?
- is there a 24hr phone number for residents to call directly into the shelter if so, how will this number be made known to the community?
- What are the daytime contact numbers for management from the Good Shepherd?
- What is the emergency contact for Brother Reginald Howson, Provincial Superior of the Order of Hospitaller Brothers of St. John of God that runs the Good Shepherd Ministries.
- Will a constant and visible police patrol of the neighborhood, in bicycles and cars, be deployed.
- Will the military, with so much experience assisting other countries in crisis, be called to assess the risks of the present situation and to assist with proper protocols or better still, be called to assist identifying alternative safer locations for the emergency shelter and for a safe tent encampment.
- If Stinson is hit hard by an outbreak, will the military be deployed as they were when the seniors long-term care homes suffered the outbreak due to negligence and poor preparedness.

- It was stated that this will be a "temporary emergency shelter" and that it will be "probably closed by June 30, 2021". Will the City of Hamilton and Good Shepherd Ministries provide daily briefings regarding the selection of the new location and daily briefings regarding the advance of the work-renovations done to prepare it.

It is your duty to keep us safe. Act now

Michelle Cho

Bates, Tamara

Subject: FW: Ward 3**From:** Damon J <>**Sent:** September 8, 2020 8:01 PM**To:** clerk@hamilton.ca**Subject:** Ward 3

Mayor and Members of Council

I stand in solidarity with the residents and business owners in Ward 3

I, the undersigned, have been a resident of Hamilton, Ward 3 for 13 years. During a pandemic a population is as vulnerable as its most vulnerable members. The present situation in our community was created by decades of neglect of the duty to house with dignity vulnerable fellow Canadians. I have been informed that the City "owns" many empty apartment buildings.

To open the "temporary" emergency shelter as planned by City Hall at Main and Emerald St at the heart of our neighborhood, Stinson Community/Ward 3, creates the conditions for a serious outbreak of Covid-19: Pandemic+Stinson's high concentration of Community Living Facilities+New Good Shepherd Ministries emergency shelter= Outbreak.

Pandemic+Stinson's high concentration of Community Living Facilities+"Motel Cathedral"+ Tenting Encampments= Explosive Outbreak.

It is a logical prognostication that there will be interactions between our local vulnerable resident population, the vulnerable transient clients of the Good Shepherd Ministries and the vulnerable population of the encampments that need to access the services of "Motel Cathedral" as they have named the emergency shelter.

If after ignoring our warning, the new emergency shelter opens as it was announced, at the site of the Old Cathedral Boys School in September, The City of Hamilton, the Good Shepherd Ministries and all other parties involved directly and indirectly at the Provincial and Federal level, shall take action *NOW* to prevent the crises that it will manifest *in situ* and they shall urgently implement the following safety and security measures that Toronto was forced to take after the crises developed in their midst, as it was reported by CBC:

"City says steps being taken to increase safety.

The city said local residents have shared their concerns with the city and it has taken steps to address community concerns. These steps include the following measures:

- *Installation of 33 security cameras.*
- *Enhanced 24/7 mobile patrols.*
- *Four security guards at the Roehampton site around the clock.*
- *A community safety team of seven people between the Roehampton and Broadway Avenue sites who are picking up hazards, such as needles and monitoring and addressing inappropriate activity.*
- *Work with Inner City Health Associates to provide clinical health supports, including registered nurses and a physician, a virtual addictions physician clinic and day-time on call support, plus psychiatric clinical support.*
- *Meetings held regularly with the clients, which include reviewing the Good Neighbours Policy and their*

responsibilities as residents of the shelter.

- Educational signs posted in the building regarding conduct in the neighbourhood.
- Regular visits from Toronto police's community response unit." (Source CBC)"

The City of Hamilton, the Good Shepherd Ministries and other parties directly and indirectly involved at the Provincial and Federal level, shall take immediate action to **implement preventive Covid19 safety and security measures** to protect the Stinson Community and avoid the birth of the First Canadian COVID-19 Ghetto.

Preventing the community transmission of COVID-19 is a priority for all of us. We reviewed the following documents:

1. Ministry of Health. May 28,2020. Memorandum to: Mental Health and Addictions Service Providers. RE:COVID-19 Guidance: Congregate Living for Vulnerable Populations.
2. Public Health Ontario, 05/23/2020. COVID-19 Preparedness and Prevention in Congregate Living Settings.
3. Ministry of Health. May 24, 2020. MEMORANDUM TO: Health System Organizations and Providers. SUBJECT: Additional Direction on Testing Strategy.
4. COVID-19 Proactive Surveillance Testing Update to York Region Long-Term Care/Retirement Homes and Community Living Facilities as of April 23, 2020
5. Public Health Ontario, 05/23/2020.Managing COVID-19 Outbreaks in Congregate Living Settings.
6. Tenants Re-Engaging in Community Life. Homes for Special Care and Community Homes for Opportunity. July 17, 2020.

In the case that our warnings are ignored, as to this moment, then the protocols described in these 6 documents shall be followed to the letter at the Good Shepherd emergency shelter and in all the assisting living facilities in the Stinson Community area.

Furthermore, we have identified in those 6 documents many blind spots, weak areas and weak protocols that shall be corrected to prevent an outbreak. Immediate action shall be taken by Hamilton City Hall and all other agencies and entities involved:

1. The "flood" of Tenting Encampments that intends to set up in the vicinity of the new emergency shelter to access the services provide by the Good Shepherd Ministries should be stopped **immediately**. Members of the encampment "scouted" already the green space/parkettes including Bishop Park, Carter Park, Wellington Park, parkette off of West Ave S, business property at Main and Emerald, they have stated their intentions to set up camp in those locations a couple days before the Good Shepherd temporary emergency shelter (aka Motel Cathedral) opens for business someday this month of September 2020. We immediately fulfilled our pandemic civic duty to inform, by reporting to our new Councillor Nann, City Hall and other authorities. We received this worrisome information: *" I found out last night that **the company the city was using to rent the porta potties that were outside First Ontario, have cancelled the contract due to extreme damage, that is why there are no porta potties on Ferguson, because besides the company they were using, that city cannot find another company that will put them in that area.**"*

We also take in consideration these paragraphs from the article CBC News Sept 1, 2020:

"The city says a waste collection worker received minor injuries on Ferguson Avenue North around 8 a.m. on Tuesday, Aug. 25. More than 35 tents there house people who are sleeping rough."

"The city says its crews regularly collect waste from encampment areas around the First Ontario Centre and Ferguson Avenue North. Now, "the city is looking at the frequency of waste collection schedules in those areas," the city said, "and will be updating the advice it gives outreach workers to provide services to those areas."

"The encampments have been a divisive issue in Hamilton since they appeared with greater visibility during the COVID-19 pandemic. There are more than 50 tents downtown, mostly outside the temporary shelter on York

Boulevard and the Wesley Day Centre on Ferguson Avenue North."

"It's not new for people to be sleeping in tents around Hamilton, says Dr. Jill Wiwcharuk of the Hamilton Social Medicine Response Team (Hamsmart). People have convened around FirstOntario Centre and the Wesley Day Centre because there are resources like food and restrooms there."

"Temporary shelter moving from FirstOntario Centre to former boys school next month"

Notice that the article does not mention the problem presented by human feces and urine, both bio-hazard materials that may carry the virus and contaminate shoes. City Hall shall provide more cleaning crews instead of less and the cleaning crews shall work under the protection of trained security teams.

2. A team of Covid-19 prevention experts shall be created to monitor the compliance to the pandemic protocols in all the Congregate Living Settings located in Stinson Community/Ward 3. The monitoring of these facilities shall be done often, at least once a week, and their inspection of the facilities to survey the implementation of Covid-19 protocols shall be unannounced to the managers of those facilities. We fulfilled our civic duty by reporting to our Ward 3, new Councillor Nann, City Hall and other authorities multiple times in the past weeks that the Covid-19 protocols are not being enforced by the care-givers.

Updates and new information on this subject **shall** be periodically shared with the community.

3. The Good Shepherd emergency shelter shall follow ALL the protocols outline in the 6 documents mentioned above. In addition, the City of Hamilton, the Good Shepherd Ministries and other parties involved directly and indirectly at the Provincial and Federal level, shall take immediate action to implement the following safety and security measures to protect the clients of the Good Shepherd Ministries and our neighborhood, the Stinson Community/Ward 3, from a Corona outbreak:

3.1. Good Shepherd shall provide 24/7 washrooms attendants: As the emergency shelter will shelter, by definition, a constant transient population of 45 plus men overnight + the numerous people who access the facilities during the day without spending the night in the shelter, there shall be 24/7 employees, in full Covid-19 protection gear, sanitizing the toilets and the showers after each use. The toilets need to be equipped with toilet LIDS to stop the Covid19 to be airborne after each flush and infect the surrounding area.

3.2. Cleaning crews to remove bio-hazard materials from the neighborhood, not only needles and condoms but human feces. Human feces and urine had manifested as a grave problem around the "tent encampment sites" in downtown Hamilton and in Toronto. The human feces collected could be tested for Covid19 and thus create a databank. Updates shall be made public.

3.3. To the basic screening & daily temperature check of all those who access the shelter shall be added obligatory Covid-19 testing to identify asymptomatic individuals. City Hall and the Good Shepherd Ministries shall provide the One Hour Covid-19 test already in use in other countries. This information should be entered in a databank. The data (not the names of the infected) shall be made public.

3.4. Daily sanitation of our sidewalks and public and private parking spaces with Eco-friendly products. Those neighbors that object to their portion of the sidewalk being sprayed may opt out.

3.5. Modification of the Pre-Covid-19 curfews currently used by Good Shepherd Ministries in their shelters to: The men that had secured a bed for the night, shall be permitted to come in during the night at any time but they shall not leave the premises until 9am.

3.6. Washrooms at the emergency shelter should remain open 24/7 for those who have not secure an overnight bed thus minimize the use of public and private spaces as latrines, especially vital during the Second Wave. There shall be facilities attendants 24/7 to sanitize the facilities after each use.

4. We do not support a "police state" but **we support all temporary pandemic** emergency measures that can assist us the Stinson Community, to survive this crisis. Police presence shall greatly increase, cars, bicycles and drones, during the pandemic.

September 1, 2020, a black drone was spotted flying over Victoria Ave South between Main and East Ave. at 3am; as we are aware that it is unlawful to fly a private drone over Victoria Ave South, the neighbors assumed it was a Police drone.

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6.2. A fund shall be created to support Stinson surviving residents that become "Covid-19 long haulers".

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7. Other questions presented by the Stinson Community neighbours(the proper prevention Covid-19 answer to all questions is YES):

- will the men be wearing masks outside the shelter?
- will there be supervised sanitation stations tables at all exits/entrances 24 hrs per day, as the men are presently allowed to leave at anytime of the day or night when they so please.
- will the men be made to stay 6ft apart outside, and will there be 24hr outside staff to reinforce this.
- will the Good Shepherd be giving out free masks, and hand sanitizer to those coming in and out from the encampments to take back to the tents.
- how often will Covid-19 screening be done of the staff, residents and all those accessing the emergency shelter services.
- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points.
- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff.
- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept.
- will the residents be obliged to sanitize their hands before and after smoking.
- will contact tracing be done for not only the sleep over men but daytime men as well?
- will temperature checks be taken from anyone going inside during the open door daytime policy?
- will the neighbours be informed of a covid outbreak before it hits the media?
- where will a person be isolated once a confirmed covid test comes back?
- is there a 24hr phone number for residents to call directly into the shelter if so, how will this number be made known to the community?
- What are the daytime contact numbers for management from the Good Shepherd?
- What is the emergency contact for Brother Reginald Howson, Provincial Superior of the Order of Hospitaller Brothers of St. John of God that runs the Good Shepherd Ministries.
- Will a constant and visible police patrol of the neighborhood, in bicycles and cars, be deployed.
- Will the military, with so much experience assisting other countries in crisis, be called to assess the risks of the present situation and to assist with proper protocols or better still, be called to assist identifying alternative safer locations for the emergency shelter and for a safe tent encampment.
- If Stinson is hit hard by an outbreak, will the military be deployed as they were when the seniors long-term care homes suffered the outbreak due to negligence and poor preparedness.

- It was stated that this will be a "temporary emergency shelter" and that it will be "probably closed by June 30, 2021". Will the City of Hamilton and Good Shepherd Ministries provide daily briefings regarding the selection of the new location and daily briefings regarding the advance of the work-renovations done to prepare it.

It is your duty to keep us safe. Act now!

Signed,

Damon Joo

Bates, Tamara

Subject: FW: Cathedral School**From:** Bruce Bruce < >**Sent:** Tuesday, September 8, 2020 4:50 PM**To:** clerk@hamilton.ca**Subject:** Cathedral School

Chair and Members of Emergency and Community Services Committee

Meeting September 10, 2020 at 1:30pm

August 27, 2020

I, the undersigned, have resided in Ward 3 for 7 years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of Chair and Members of Emergency and Community Services Committee of September 10, 2020 at 1:30pm.

Chair and Members of Emergency and Community Services Committee

It has come to my attention that five residents of Ward 3, only 5, were able to submit their personal letters in time for the Emergency and Community Services Committee of August 17, 2020. Their knowledge of our neighborhood and their sound objections stand on the record. Let the record reflect that those 5 voices do not stand alone. I commend "the Awesome 5" for their presentation of the dynamics of our neighborhood. The subject that is missing in their letters is the pandemic Covid 19.

The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the life-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

I have been informed, after the fact, of the September opening of a new "temporary emergency shelter" to be managed by the Good Shepherd Ministries at the location of the Old Cathedral Boys' High School at 378 Main St. East.

To open an emergency shelter is an urgent necessity and an ethical and moral duty, but to open it in this precise location reflects negligent planning and a total disregard of the realities of our neighborhood. The community invites all the parties involved in the "decision making" to urgently "walk" the grounds with the guide of a few neighbors and a member of the police department (the area is "well known to the police") to open their eyes to the conditions and the risks in place.

I firmly believe that the Ontario Human Rights Code is intended to protect us all, and in particular to protect the human rights of the vulnerable and marginalized and that the legislation is not to be used to create an urban ghetto, which constitutes a violation of Section 7 of the Canadian Charter of Rights and

Freedoms. 7. Everyone has the right to life, liberty and security of the person and the right not to be deprived thereof except in accordance with the principles of fundamental justice.

In a Pre-Covid 19 time, it would NOT have been a sound and sustainable urban planning strategy to shelter more vulnerable and marginalized people in an already over saturated and vulnerable area like Stinson, because de facto this would create a ghetto.

But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific non-sense that sets the conditions for an outbreak during the Second Wave. De facto it sets the conditions for the Stinson neighborhood to become the first Canadian Covid 19 Ghetto.

WE LOVE STINSON! We choose to live here. Within Ward 3 we are a neighborhood of no frills low middle class, retired elders, small business, hard working poor and seniors' homes, all solid people, good and compassionate people living in the midst of an unbelievable concentration of badly run, legal for-profit assisted living lodges, rooming houses, halfway houses, hostels and hard-drugs dealing dens. At the moment, Stinson is already a "special needs" neighborhood that asks for remedies instead of added stressors. Our vulnerability to Covid19 is being overlooked.

It seems that the opening of the emergency shelter is a fait accompli, something that has been decided before those affected hear about it, leaving them with no option but to accept it.

It seems that the lack of transparency was intentional and it was facilitated by Councillor Nann, whose fiduciary duty resides with the well-being of her constituents.

As I understand it, the process began months ago, therefore there was ample opportunity for Councillor Nann to "robustly communicate" (as she stated in her own words) and contact ALL the residents of Ward 3 and, in particular, the residents of the Stinson neighborhood, especially during the lock-down, by mail and delivering a flyer to our homes. "Because not everyone is on social media."

Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not de facto.

Since the news leaked to the community, many people have tried to exercise their civil duty to inform and their right to participate and ask questions.

It is a sound scientific prognostication that the opening of the shelter in the designated location will facilitate the transmission of the virus between the mobile 45 men (or more) that it will shelter and our dense local vulnerable population. Furthermore, because some of the local for-profit Lodges are run poorly and don't enforce the Covid 19 protocols, as the neighbors witness on a daily bases and it has been denounced, the transmission of Coronavirus between the mobile males and the local vulnerable people; the mentally ill, the addicts and other at-risk residents will accelerate. Add to this, the countless people frequenting the numerous drug dealing outlets well known to the police. This is unavoidable. It has been said that, "the tenting population" has already scouted the 3 green spaces/parkettes situated on Hunter St. between Wellington and East Ave. This fact is terrifying the neighbors.

It has been said that the first scouters with tents appeared after the announcement of the opening of the Good Shepherd shelter was made public. They left after 3 days when a neighbor informed them that the date in September had not been announced yet. The tenters themselves declared to this neighbor that we should expect a flood of tents coming 2 days before the opening of the new emergency shelter, which

they call "Motel Cathedral". In their own words: "not even the cops can move us, you guys know that right" Since the announcement, we have observed daily an unusual number of "unfamiliar faces" in our 3 green spaces/parkettes. They come in groups of 2-5 people, on foot or bicycles without tents. They stay for a couple hours and leave. This is an indicator. Further, the 'old school' that I live in has footage of people trying the doors every night. Cars have been broken into on our lot and this reported to police.

I believe that this solid information regarding the upcoming "tent encampment" in our 3 small green spaces reveals the ignorance or if they were malicious deception of the words that the Good Shepherd's executives uttered in the slick Zoom meeting facilitated by Councilor Nann. This infomercial was orchestrated AFTER the decision of opening of the "Motel Cathedral" was already made. Good Shepherd stated that "no tents will be allowed on the grounds of the emergency shelter" thus, either the "professionals" of the Good Shepherd Ministries were ignorant that the "tent encampment" would naturally settle in the proximity of the emergency shelter to access the services they offer, or they did neglect to consider the possibility, or they were cognizant and choose to be silent.

It has been reported that Ward 3 residents have contacted many City Hall departments pleading to temporarily close access to the 3 parkettes to avoid the tenting encampment to settle in and their response was: the only thing we can do is to monitor and wait for the injunction in the Courts scheduled for September. September? Act now before the encampment sets in or we will have to live under these Covid 19 stressors at least until June 2021 when, perhaps but "not surely", the Good Shepherd Ministries said that it may close, "depending of the circumstances", they avoided to give a direct answer when the question was raised.

In my opinion, the formula of an over-saturated vulnerable neighborhood+ Motel Cathedral+Tent Encampment= Covid19 Disaster.

I am aware of the grave problem present in Toronto's (Eglinton area as reported by CBC) and at Hamilton's First Ontario Place, and on Ferguson regarding human feces and urine and drug dealers present. In my community we have lived with feces and urine and needles and condoms on our properties and back alleys; with the presence of the emergency shelter+the tent encampment, the amount of bio-hazard material will exponentially increase and so will be the risk of "community transmission" of Covid 19.

Furthermore, it has been reported that there was another location that was considered for the emergency shelter and was rejected. One of the reasons from Nann's FAQ flyer was "facilities on site such as showers, etc." Are you trying to tell me that there are no showers at the school?

We heard that the site of Sir John A. Macdonald School offers safer conditions to control and limit a Covid 19 outbreak, and thus AVOID A SECOND LOCK-DOWN of Hamilton, or Ward 3 or, to protect the city at large, the lock-down ONLY of our Stinson neighborhood. City Hall is gambling with our lives.

We have been informed that this other location is not only safer to open a Good Shepherd emergency shelter during Covid 19 but that it could be ALSO the key to remedy the present crisis of the "tent encampments". This population is cognizant of Covid 19, they are afraid to take refuge in shelters, lodges, hostels and rooming houses, but they access the services provided by the Good Shepherd. Nothing is impossible if there is a will and a crisis. Because City Hall has not been able to remedy the present emergency in 5 months, then, the Canadian Military Engineers and Habitat for Humanity should be called to take immediate action. Our military excels in giving assistance to the population of other countries during and after a disaster, and they may have the capacity to prepare John A. Macdonald School at great speed to house the Good Shepherd emergency shelter+ Safe encampment grounds with access to

separate and dedicated facilities, showers, toilets, a clinic with nurses and doctors and other social services that they are entitled to for being Canadians and human beings. This would be a sustainable strategy at this moment. We can also use the counsel of the heroic troops that took control of the virus on the senior's residences.

Does the Good Sheperd in fact already own the school or what is the duration of the lease that the Good Shepherd has for the Catholic Boys' High School? Does it stretch beyond June 31, 2021?

What are the plans of Good Shepherd to find the next shelter once the Temporary Emergency Shelter at the Catholic Boys' High School has ended?

If our warning is not heard and the opening of the emergency shelter goes ahead in September 2020 as planned, the community will present a long list of necessary protective and sanitation measures to be implemented in our neighborhood immediately. The cost of the sound scientific protocols to prevent an outbreak in our dense neighborhood could be astronomical but we are morally entitled.

Guidelines from the Ministry of Health would be good place to start.

COVID-19 Proactive Surveillance Testing April 23, 2020 COVID-19 Preparedness and Prevention in Congregate Living Settings May 23, 2020 Managing COVID-19 Outbreaks in Congregate Living Settings May 23, 2020 Additional Direction on Testing Strategy May 24, 2020 COVID-19 Guidance: Congregate Living for Vulnerable Populations May 28, 2020 Tenants Re-Engaging in Community Life Homes for Special Care and Community Homes for Opportunity July 17, 2020 If our warning is not heard and an outbreak occurs and contact tracing shows that it started at the emergency shelter or in the population they serve or from the tenting population that the Good Shepherd attracts, we will proceed legally, perhaps collectively.

Hear us and keep us safe

Bruce Craig



James R. Dunn, Ph.D.
Professor & Chair, Department
of Health, Aging & Society
Senator William McMaster Chair
in Urban Health Equity

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www.crunch.mcmaster.ca

September 8, 2020

Emergency & Community Services Committee
c/o Fred Eisenberger, Mayor
City of Hamilton
71 Main St West
Hamilton, ON L8P 4Y5

Dear Mayor Eisenberger and the Emergency & Community Services Committee:

RE: Preliminary Research Findings on Encampments in Hamilton

Thank you for the opportunity to present this written delegation with respect to the current issue of encampments in the city of Hamilton.

I am writing on behalf of a group of McMaster faculty members, researchers and medical students from the Faculties of Social Science and Health Sciences, led by Dr. Tim O'Shea and myself. Over the past several weeks we have been conducting a qualitative research project which aims to provide insight into the reasons why individuals choose to live in encampments in Hamilton, and what factors might make them more likely to voluntarily leave the encampment site. Our aim is to provide context to the current situation in order to move towards constructive solutions that are evidence-based and grounded in the needs of the individuals affected.

Thus far our team has conducted 16 interviews with people residing in the Ferguson St encampment. Our interview subjects are predominantly male (75%) with an average age of 36. Most describe being chronically homeless, and the majority of subjects report previous experience sleeping in encampments. Almost all subjects had experience with shelters in Hamilton, and various reasons were provided for not currently seeking a bed within a shelter. Several subjects report that they have been told that they are banned from shelter beds within the city.

The majority of subjects described their overall experience within the current encampment as being positive; availability of food, medical care and housing support workers were listed as the main benefits, as well as the ability to have a space that they could call their own within their tent. The most commonly reported negative aspect of the encampment was frequent theft.

Most respondents reported that they would not accept a shelter bed if offered, with various explanations provided. About half of the subjects reported that they would accept a room in a hotel if offered, particularly if it was in a central location close to the services which they require. All subjects reported that they would accept individual accommodation (ie an apartment or similar) if offered. When asked where they would go if the encampment was dismantled the majority responded that they would find another location to pitch a tent, or seek an abandoned building.

We are in the very preliminary stages of our qualitative analysis of the data we have collected. We present this information today as we feel it may help inform your current discussions. We look forward to presenting the results of our study to you as soon as they are available, likely in the next 3-5 weeks, and we are happy to answer further questions as they arise.

Sincerely,

A handwritten signature in blue ink, appearing to read "James R. Dunn". The signature is fluid and cursive, with the first name "James" and last name "Dunn" clearly legible.

James R. Dunn, Ph.D.
Professor & Chair, Department of Health, Aging & Society
Director, McMaster Institute for Health Equity

I am writing this delegation, with the intentions of sharing some of what I know about the housing and support needs of women, and gender diverse people, who experience complex homelessness in Hamilton. It is my hope that some of this information might be useful as the City engages in ongoing negotiations about the matter of encampments in Hamilton.

Over the past ten years, I have worked in emergency shelters and drop-in programs serving women and gender diverse people, who experience homelessness in our city. My experience has always been that women's shelters are routinely operating at, or over capacity, so I am surprised to hear that the City is suggesting there is available emergency shelter space for the many people living in encampments. I also know that many women who experience 'high-acuity', or complex street-level homelessness face barriers to accessing and staying in shelter, because of concerns directly related to symptoms of persistent and significant mental health concerns and/or addiction issues.

I am a Ph.D. candidate at McMaster University, in the School of Social Work. My doctoral research has been funded through the Social Sciences and Humanities Research Council of Canada, and investigates models of community-based permanent supportive housing for women, and gender-diverse people, who experience high-acuity chronic homelessness. There are promising practice examples of permanent supportive housing that exist across Canada, that offer gender-based and low-barrier housing, health and social supports. It is my hope that in the coming years, we can work together to make this important part of the housing continuum for women, a reality in our community!

I know that the City of Hamilton's Emergency Community Services and Housing Division is committed to drawing on best practices, and emerging evidence from across Canada and Internationally to inform decision making. And yet, it is evident that, that same commitment has not been used to inform the response to encampments. I would urge councilors to review [the National Protocol for Homelessness Encampments in Canada](#) written by Dr. Kaitlin Schwan and Leilani Farha (UN Special Rapporteur on the Right to Adequate Housing), that offers a human-rights based protocol to respond to encampments in urban cities across Canada during the COVID-19 pandemic.

In the coming months, Hamilton can expect to see a spike in homelessness, and current evidence suggests this will disproportionately impact women, gender-diverse people and women-led households. We are beginning to understand the ways that women were uniquely impacted by COVID-19, in relation to greater economic/job loss, higher rates of violence and complex care-giving demands While forcibly removing encampments in the moment may get rid of the visibility of the housing crisis in our City, without thoughtful and intentional policy solutions, people living in encampments will still have nowhere to go.

My experience, through front-line work, community-based research (Principal Investigator of the [in]visible project, in collaboration with Women's Housing Planning Collaborative and Women's College Hospital), academic work and in policy advocacy,

lead me to believe that women and gender diverse people, who experience 'high-acuity' homelessness require access to a housing model, that currently does not exist in Hamilton. There is a need for the rapid development of permanent, supportive, low-barrier housing, that intentionally uses a gendered-lens in its design.

As the City moves forward, in what I would imagine is a shared commitment to meaningfully redressing the homelessness crisis in our community, I am suggesting three possible policy responses:

1. Meaningfully acknowledge that people who are living in encampments, are doing so, because there is a lack of capacity within the current emergency housing services and interventions. There is both a lack of shelter space, and limited capacity to adequately support those with the highest acuity. Rather than further displace those living in encampments, leverage existing resources (including partnerships with allied health and social service organizations who are deeply committed to supporting those living in encampments), to develop ad-hoc low-barrier interventions, that are accessible for people living in encampments.
For example: [Kitchener-Waterloo's concept of 'A Better Tent City'](#), involving the rapid development of tiny houses, with on-site supports provided by existing community support services.
2. Immediately begin allocating attention, and resources to the development of permanent and supportive housing models for women and gender diverse people who experience the 'highest acuity' of chronic homelessness in our community. There is no need to re-invent the wheel here, and I would welcome supporting dialogue between our municipality and my colleagues and partners from cities across Canada who have successfully integrated this kind of housing support into their suite of available Housing First interventions. I hope that my doctoral research funded through SSHRC can support local knowledge building around women's housing and support needs, that lead to the development of housing.
3. The City's current commitment to more fully integrating the Residential Care Facility (RCF) sector into housing and homelessness programs and services is an important one. I would suspect that with significant overhaul and stronger community partnerships, the RCF system could be a potential policy lever, to provide the kind of communal setting, and level of care required, to adequately house those experiencing an intersection of complex housing, health and social care. Furthermore, I would urge that a gender and equity lens could help to strengthen this sectors capacity for supporting women and gender diverse people experiencing high acuity homelessness. of complex housing, health and social care needs.

It is my hope that some of what I have shared today may provide ideas for potential ways forward, and lead to an ethical resolution for the women and gender diverse people that I know, who are living in encampments in our city right now.

Mary Vaccaro

B.A/B.S.W./M.S.W./Ph.D. (ABD)

Thursday, September 10, 2020.

City of Hamilton
71 Main Street West, 1st Floor
Hamilton, Ontario, L8P 4Y5

To Chair and Members of Emergency and Community Services Committee,

We as frontline staff in the emergency housing services sector are calling for the City of Hamilton to drop the challenge of the court injunction on the encampments. The legal system is not the best way to address this issue and won't resolve the underlying causes of the encampments. As frontline workers, we are aware of some of the many systemic barriers that have contributed to the rise of encampments, barriers that leave people with very few options. We would like to share with you our knowledge of these barriers today in hopes of collectively working together.

One narrative from the city is that there is shelter space available, but most shelters are at capacity and as a result the city funds overflow spaces. Overflow beds are less than dignified mats on the floor in a congregate setting. One of the women's overflow spaces sees between 15-25 people a night. Even when there is space, some individuals are ineligible to access services due to service restrictions. Couples face a unique challenge because there is only one family shelter in the city, but it is regularly at capacity and prioritizes families with children. Couples are encouraged to go into separate shelters, meaning they are forced to choose between leaving their closest support at their most vulnerable moments and having a place to sleep at night. Most shelters have congregated living spaces where residents are required to share their space with strangers, this has been especially difficult in the midst of a pandemic due to the fear of contracting COVID-19. Many individuals in need of shelter have experienced trauma, so being in close quarters with strangers can be re-traumatizing and individuals are more susceptible to theft and violence.

Shelters have restrictive rules and regulations, which are particularly challenging for individuals living with significant and persistent mental health and addiction issues. For example, all shelters have curfews, limit family visits, and no pets allowed. Pets provide therapeutic value and are often the only family someone has. Also, the shelter system does not adequately support people living with mental illness, who often have difficulty adhering to the rules. As a result, residents are often service restricted due to disruptive behaviour and substance use. Many residents are discharged from shelters for a prolonged refusal to engage in finding housing, although it is difficult to secure an address in a housing crisis due to low income and lack of affordable units. These are not ideal conditions to successfully obtain safe and affordable housing. We must acknowledge and understand that the repercussions of this are directly connected to the encampments.

There have also been major changes to Housing First programs that further limit supportive housing options for individuals with high needs. For instance, assessment tools required by the city determine client's eligibility for what type of housing they can access. As a result, clients with higher needs are no longer suitable for transitional housing programs. Transitional living is a great short-term option for those who need a little more time to stabilize their income, create community connections, and develop life skills. This program change has forced individuals with high acuity to utilize the private market, which is often marginalizing and discriminatory for those who identify as needing supportive housing. The lack of viable housing

options means many people will cycle through the shelter system again and again. The markers of high vulnerability include: multiple evictions, poverty, and chronic and episodic homelessness are precisely the criteria that omit people from the private housing market that we rely on to address homelessness.

Frontline workers are eager to be heard on the issue of encampments. We are the backbone of the social service system and play a critical role in supporting people to navigate complex systems, secure housing, and utilize the tools to maintain housing. We are disappointed that community organizations voices are silenced by competition over a scarcity of funds. Also, we are deeply troubled by the lack of planning to address these issues that have been created by decades of under-funding and lack of resources. We recognize that the funding provided by the city is intrinsically linked to the statistics we collect for the city. We work tirelessly to meet the high demands and housing targets required by our employers and enforced from the city. This puts us into compromised situations where we make difficult decisions that impact people's lives. The pressure to meet these targets translates into frontline workers constantly negotiating between what we know is ethical and social justice focused and what we are told is financially feasible.

We are required to move people through the system as quickly as possible. The lack of investment in our work and expertise results in frontline workers discharging clients from their caseload before they are ready. As a result, our most vulnerable clients who expected ongoing support for up to two years are struggling to maintain their housing and more often than not end up back in the shelter system. We need to be given the necessary time, autonomy, and resources to adequately support our most vulnerable populations. The pressure the city is putting on agencies, which is in turn passed down to us as frontline workers, is exacerbating everything we have described above. We need to be calmly trying to look for ways to alleviate those pressures, the goal is housing people.

As frontline workers, we have successfully housed people in all of the districts across the City of Hamilton. They are your neighbours, friends, and constituents. We are calling for a human rights-based approach to the encampments in the City of Hamilton. We are asking you to treat individuals of encampments with the utmost dignity and respect. We need you to take into consideration that shelters are unable to meet the complex needs of individuals experiencing homelessness and we strongly encourage you to have an open dialogue with frontline workers, advocates, and residents of encampments to discuss the housing crisis that is decades in the making. We are advocating for the city to drop the challenge to the court injunction on the encampments, and to reallocate these resources towards working collaboratively with the frontline and outreach workers, the health and mental health professionals, and the people living in the encampments to find solutions to the housing crisis collectively. We urge you not to displace the residents of the encampments. Come to the table and work with us.

Sincerely,

Taylor Chinn
Frontline Workers Coalition

Thursday, September 10, 2020.

City of Hamilton
71 Main Street West, 1st Floor
Hamilton, Ontario, L8P 4Y5

To Chair and Members of Emergency and Community Services Committee,

We as frontline workers in the emergency housing services sector and advocates are requesting the City of Hamilton to not challenge the court injunction that is preventing the city from taking down the encampments. Court is not the best option to settle this dispute, having conversations with frontline workers, management, shelter users, and those living in encampments is a much more productive way to proceed. Challenging the court injunction will not solve the complex social issues of poverty and homelessness. We need to come together collectively to develop solutions to the housing crisis. The street outreach team has done an astounding job working with people in encampments to develop housing plans followed by securing units, as well as helping those eligible transition into shelter and/or hotel. One of the main reasons this has been such a great success is because people in encampments have not been displaced. By temporarily allowing encampments to stay in place, outreach workers and housing workers are afforded the time to develop a rapport based on trust and empowerment, in addition to concrete housing plans. By displacing encampments, frontline workers are tasked with finding where their clients relocated to and have to rebuild their working relationship.

From a frontline perspective, people experiencing homelessness are struggling more often and more deeply due to the crippling housing crisis. According to a recent article in the Hamilton Spectator, the average price for a one-bedroom apartment has skyrocketed to \$1489/month in 2020 compared to \$578/month in 2001. A single person on Ontario Works receives \$731/month, this is not even half of the average rent price in Hamilton. This demonstrates the financial hardships that individuals on a fixed income endure and the inability to make ends meet. Councilor Farr stated that once encampments are successfully removed, the city will provide assistance and sufficient options for those to find shelter. However, not all people residing in encampments are eligible for shelter services or hotel placement and affordable housing is unattainable in the current housing crisis. The options of shelter and hotel are not long-term solutions. The city and all levels of government need to implement appropriate strategies to address the lack of low-barrier, adequate, safe, and affordable housing in collaboration with frontline and outreach workers and medical and mental health professionals. We all understand that we are in the midst of a housing crisis, so we must acknowledge and understand that the repercussions of the spike in rental costs is directly connected to the encampments.

A common concern that people experiencing homelessness have is living in a congregate setting right now because it increases the risk of contracting COVID-19. People are scared and have resorted to sleeping rough to ensure their health and safety. Other barriers to securing an address include the requirement of positive landlord references, proof of employment, credit checks, and providing first and last month's rent. Individuals experiencing homelessness are often unable to meet the criteria landlords expect, which is often marginalizing and discriminatory and excludes them from securing units in a private housing market. Also, there has been significant

changes to housing first programs, that further limit supportive housing options for individuals who are deemed high acuity based on the VI-SPDAT assessment tool. This assessment tool determines what type of housing people are eligible for. For instance, a score of higher than 8 on the VI-SPDAT, rules out transitional living programs. This is a great temporary option for high acuity individuals that need to learn how to be a good tenant and develop the necessary life skills to stay successfully housed. As a result, many high acuity clients are being housed in market rent units with no supports, meaning they have difficulty staying housed on their own. Many clients end up in the perpetual cycle of homelessness over and over again and are re-housed several times through housing first programs. We have learned through the Canadian University Policy Alliance at McMaster University that there is little to no investment for people with the highest acuity on the VI-SPDAT.

Some barriers to accessing shelter are service restrictions, disruptive behaviour, substance use on site, prolonged refusal to engage, conflict of interest with client/staff, no appropriate beds available, and shelter at capacity. Shelters have restrictive rules and regulations, which are particularly challenging for individuals living with significant and persistent mental health and substance use issues. For example, residents in the men's shelter need to be back for 10pm curfew or their bed will be given away. There is the narrative from the city that there is shelter space available, but most shelters are always at capacity, resulting in the city funding overflow beds. According to the Women's Housing Planning Collaborative and the Social Planning Research Committee shelter staff turn women away on an average of 19 times per night due to lack of bed space. They also reported that women's shelters are operating at 107% capacity as of 2017. An overflow drop-in space for women and gender diverse people has seen almost 300 unique individuals since December 2019 and they see between 15-25 women a night. Staff attempt to secure women shelter space on a daily basis and the women's shelters are consistently at capacity. Many of the women who access the drop-in space are single women, making it even more difficult to secure shelter space as most women's shelters are for domestic violence and for women with children in their care. One women's shelter has had bed availability, but there are strict guidelines in place due to COVID-19 where women are required to self-isolate for two weeks. This has proven to be a huge barrier to accessing shelter space. In addition, this shelter will be closing its doors and the 15 beds have not been re-allocated within the city.

Frontline workers are the backbone of an effective social service system and we play a critical role in effectively supporting people experiencing homelessness with searching for a home and linking them to relevant community resources. We desperately require a greater investment in the important work we do, by offering more training opportunities and ongoing support to best service our clients. Other experiences that frontline workers tolerate is a perpetual turnover rate in the shelter system due to being underfunded and resourced, poor wages, ongoing staff shortage, unsafe working conditions, and heavy caseloads. We often receive pressure from management to meet housing targets due to high expectations from the city. This puts us into compromised situations where we have to make difficult decisions that impact people's lives. For example, once a client is housed through a housing first program, they can receive support from their case manager for up to two years. Whether that be with learning how to budget limited funds, accessing a food bank, obtaining a family doctor, referral to a counselor, etc. We are often pressured to discharge clients before they are ready because we need to house more people to ensure funding for our program continues or we may potentially lose our jobs. As a result, many clients, especially

those of high acuity are unable to maintain their housing without the support of their case manager and end up back in the shelter system again. The job is highly rewarding and gratifying, however we need to be afforded the autonomy and necessary resources to adequately support service users from a housing first model. Moving forward, we encourage the city to include frontline workers in discussions and decision-making that directly impacts the work we do. Our voices and on the ground experience must be heard by decision-makers. This also includes, meaningfully engaging people experiencing homelessness in conversations about housing and how to support them with developing a concrete housing plan in order for them to obtain and successfully maintain housing.

We are hopeful that the city and all levels of government will invest in affordable housing. Ignoring the housing crisis has resulted in the Canadian economy spending billions of dollars on homelessness every year. Addressing the housing problem by developing affordable housing units, chronic and episodic homelessness will evidently decrease. In turn, taxpayer dollars will also decline because operating emergency shelters and providing immediate needs to those in crisis is more costly than low-income housing. According to Homeless Hub, studies have found that the cost of housing someone in jail, hospital, or the shelter system is more expensive when compared to transitional housing and affordable housing with supports. For example, institutionalizing people costs \$66,000 - \$120,000 annually and emergency shelters cost \$13,000 - \$42,000 annually, whereas supportive and transitional housing cost \$13,000 - \$18,000 annually and affordable housing with supports costs \$5000 - \$8000. To summarize, institutionalizing people can cost up to a remarkable \$162,000, while providing people with supportive affordable housing may cost up to \$26,000. Research demonstrates that affordable housing is not only cost-effective, it is also a basic human right.

We as frontline staff are strongly encouraging the city to take a harm reduction approach, by meeting people where they are at in encampments, while treating them with the utmost dignity and respect. We need you to put in the time and effort to ensure that the voices of people in encampments are heard because they are the experts of their housing needs. We are asking for housing plans to be resident led and engaged. By engaging people in encampments, you will better understand their situations and what is best for them moving forward. We all know there is a dire need for additional funding for affordable housing units that individuals with complex needs require to thrive and survive and the emergency shelter system's policies need to be revamped to reflect low-barrier services. We are advocating for the city to not displace residents of encampments temporarily, so that we can continue our hard work with our most vulnerable populations. Our goal is the same as other community advocates, we are calling for a human rights-based approach to encampments in the City of Hamilton. We hope you will reconsider challenging the court injunction and shift your focus to collaborating with frontline workers and professionals who are committed to creating permanent solutions to end the housing crisis.

Sincerely,

Brianne Williams
Frontline workers in the emergency housing services sector

Request to Speak to Committee of Council

Submitted on Monday, August 31, 2020 - 4:22 pm

==Committee Requested==

Committee: Emergency & Community Services Committee

==Requestor Information==

Name of Individual: R. Scott Innes

Name of Organization:

Contact Number:

Email Address:

Mailing Address: Hamilton

Reason(s) for delegation request: To discuss the proposal and request their support for this proposal for affordable housing for the homeless. A one page summary and description of groups consulted which have offered their support has been emailed to Tamara Bates.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes

**To the Chair and Members of the Emergency and Community Services Committee
August 31, 2020**

A proposal for Affordable Low Cost Housing

COVID 19 has turned a very difficult housing situation into a nightmare for many people in Hamilton. Tents have sprung up around the city with concerns about safety and public health. But tents will be dangerous and unsatisfactory in the winter.

Current Situation

1. Housing the homeless in shelters has been an unsatisfactory necessity for years. Concerns about thefts of belongings, disease transmission, and chaotic sleeping conditions are widely shared. Shelters do not offer a permanent address for health care and government benefits nor can you prepare your own food, creating a dependency on group kitchens and panhandling for fast food money.
2. COVID 19 poses a very real threat of transmission of a potentially deadly disease in cramped congregate quarters. Capacity in the shelter system has been reduced to address this concern. As a result, people have fled or not been able to access shelters and have turned to tenting in vacant land across the city. These tents have led to defecation in public spaces. Housed residents are rightly concerned for their safety and privacy and public health.
3. COVID 19 has put unprecedented stress on City budgets, reducing its ability to cope with this problem. As a result of citizen concerns and budget limits, it is attempting to close down the camps to force the people to move. But move to where?
4. The homeless create a very real cost burden on policing, public health, hospitals, social supports, by-law enforcement, shelters, soup kitchens, food banks and many other services. This cost is enormous, but has not been quantified.
5. The City owns a number of residential zoned lots across the city, collecting neither rent nor taxes on the land.
6. Market rents on new 1 bedroom rental units are about \$1,500 per month, far beyond what social benefits will support. The city has reduced the numbers of subsidized units that it offers due to budget and maintenance problems. Thousands of people wait for years to live in one of these units. As a result of these and other issues, vacancies are stubbornly stuck at 1%. And eviction proceedings due to unpaid rent are surging as temporary provincial restraining legislation expires.
7. With prime interest rates less than 1% and stock market pricing at all time highs, opportunities for investors to earn a modest, stable, real return are becoming more limited.
8. **Homelessness prevents people from rebuilding their lives and damages their physical and mental health.**

Proposal

Build small, 2 or 3 storey apartment buildings of about 16 bachelor units each, on leased city owned vacant lots across the city to a common design at a cost that would provide a good rate of return to investors at rents of \$500 per month.

Proposed Method

1. The project team creates a 2 or 3 storey design with 12 to 18 bachelor units that can be readily adapted to different lot sizes and shapes. Units of about 300 sq.ft. will include a bathroom with shower and a basic kitchenette. Fund design costs with a loan to be re-paid at \$5,000 per building completed. City to pre-approve the designs before building commences. The design will allow a unit cost, including utility hookup costs, of \$60,000.
2. The City commits to a list of suitable vacant lots, addresses zoning issues and eliminates the parking space requirement. The city waives development fees except for utility hook-up costs

3. The City agrees to a long-term lease of \$1 per year and to waive realty taxes. Because these lots are vacant now, this will create no out-of-pocket costs.
4. City agrees to continue to provide the normal social service supports.
5. Based on \$60,000 per unit with 12% common space (like halls and stairs), a 16 unit building would cost \$1,080,000. At monthly rent of \$500, the building would have a gross return of 8.8%. This compares favourably with other investments.
6. Offer the program including the lots and pre-approved designs to developers. Developers must agree to build to the design as generally specified and to limit rent increases to no more than 2% per year.

Benefits

1. Benefits to the city include the reduction of policing, public health problems, social services, etc. Further it reduces the “tent city” problem. Because the lots provided are currently vacant, and because the staff needed to approve the design and to issue zoning and building approvals are currently employed, there are no extra costs to the City. The land yields no realty tax now, so there is no loss of revenue. If the city wishes to sell the land to the developer at a later date at market rate, this could be done, but rents would have to be increased to cover the additional capital cost and the realty taxes.
2. Benefits to the neighbourhoods are that it converts vacant lots into apartments. Further because the buildings are small and fit into a residential neighbourhood, it reduces any “NIMBY” pushback and adds gentle densification..
3. Benefits to the individuals are enormous. They can begin to re-build their lives. They have a permanent address to get all government benefits. They can store and cook their own food improving the quality of meals and reducing cost. They can safely store their belongings and be clean.

R. Scott Innes



INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	September 10, 2020
SUBJECT/REPORT NO:	Self-Contained Breathing Apparatus Parts (SCBA) Parts Shortage Update (HSC20025(a)) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Shawn DeJager (905) 546-2424 Ext. 3378
SUBMITTED BY:	David Cunliffe Chief, Hamilton Fire Department Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

Not Applicable

INFORMATION

On June 19, 2020, the Hamilton Fire Department (HFD) committed to reporting back to Committee concerning the ongoing Self-Contained Breathing Apparatus (SCBA) end of life replacement/change out program (Report HSC20025).

The last major changeout of this SCBA occurred approximately 15 years ago and the current SCBA equipment is at end of life and in need of replacement/change out by early 2021. This is being further compounded by a parts scarcity that is impacting the HFD's ability to maintain the SCBA units in an operational condition. The SCBA is one of the primary pieces of personal protective equipment that firefighters wear any time they are entering an environment that may be contaminated or involved in firefighting operations.

The HFD can report that due to the efforts of the Department's Breathing Apparatus Technician, support from the City's Procurement Section and HFD Administration Staff, the HFD has been able to secure a sufficient source of reusable SCBA parts and several used SCBA Units. This successful outcome is directly tied to the Policy 11 that

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OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Self-Contained Breathing Apparatus Parts (SCBA) Parts Shortage Update (HSC20025(a)) (City Wide) - Page 2 of 2

was approved previously by the General Manager that enabled the HFD to discuss the issue of replacement parts/leasing SCBA Units directly with both SCOTT Aviation 3M and M&L Supply Fire & Safety. Having these parts now in place will allow the HFD to maintain its current inventory of SCBA and continue to work towards the planned replacement/change out.

As it relates to the SCBA end of life replacement/change out program, the HFD has decided to follow a competitive open market process which is being undertaken with the support of the Procurement Section. At this point in time the HFD continues to work with Procurement Staff on the development of the Request for Proposals (RFP) document and anticipates the document to be ready for release come Fall 2020. This follows approximately 30 plus years of the HFD being solely standardized to SCOTT and having a healthy and supportive relationship over that time. However, an open market process will ensure due diligence given the nature, size and scope of this replacement.

The HFD is currently working with Corporate Finance on the 2021 capital budget submission and the intention is to have this new procurement contract awarded once the 2021 Capital Budget is approved. The SCBA change out/replacement program will then be scheduled for replacement/change in early 2021.

This planned approach will allow the HFD to be positioned in a state of operational readiness concerning the use of this vital piece of Personnel Protective Equipment.

APPENDICES AND SCHEDULES ATTACHED

None



CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Children's Services and Neighbourhood Development Division

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	September 10, 2020
SUBJECT/REPORT NO:	Child Care and Early Years Funding Enhancements (HSC20034) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Jessica Chase (905) 546-2424 Ext. 3590
SUBMITTED BY:	Grace Mater Director, Children's Services and Neighbourhood Development Division Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION(S)

That the City of Hamilton accept additional 100% 2020 federal Safe Restart Funding in the amount of \$7,506,502 from the Ministry of Education (attached as Appendix "A" to Report HSC20034).

EXECUTIVE SUMMARY

The Ministry of Education has announced that effective September 1, 2020, all licensed child care centres, including before and after school programs, may reopen at their full licensed capacity. The Ministry also announced that EarlyON Child and Family Centres may also reopen as of September 1, 2020.

As part of the federal Safe Restart Funding, the Ministry of Education is providing the City of Hamilton with an additional \$7,506,502 in 100% funding to ensure the safe reopening of child care and early years programs. This purpose of this funding is to support enhanced cleaning costs and additional health and safety requirements for child care and early years programs. This funding must be spent by December 31, 2020.

This brings the total 2020 child care and early years allocation to \$77,771,492. The total allocation may be adjusted by the Ministry of Education based on a reconciliation

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SUBJECT: Child Care and Early Years Funding Enhancements (HSC20034) (City Wide) - Page 2 of 4

process with municipalities in the fall of 2020. The final 2020 reconciliation will be confirmed in January 2021.

Alternatives for Consideration –Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial:

A total of \$7,506,502 in new Child Care and Early Years funding has been received by the City from the Ministry of Education. These are 100% Provincial funds with no cost sharing requirements for the City. This funding cannot be used to reduce the current municipal contribution. Our budgeted net levy contribution must be maintained as per the provincial service contract requirements to avoid any loss of funding. These funds must be spent by December 31, 2020.

Staffing:

N/A

Legal:

The Child Care and Child and Family Support Program Transfer Payment Agreement has been reviewed and approved by Legal Services. The Ministry of Education will provide an updated Schedule to the agreement to include this additional funding.

HISTORICAL BACKGROUND

On July 30, 2020, the Ministry of Education announced that effective September 1, 2020, all licensed child care centres, including before and after school programs, may reopen at their full licensed capacity and that EarlyON Child and Family Centres may also reopen as of September 1, 2020.

On August 7, 2020, the Province of Ontario announced that in partnership with the federal government, \$234.6 M of the federal Safe Restart Funding was being provided across the province to keep children and staff safe in child care and early years settings.

On August 14, 2020, the Ministry of Education advised the Consolidated Municipal Service Managers (CMSMs) that a portion of the federal Safe Restart Funding was being provided to municipalities for additional PPE (e.g. gloves, gowns, etc.), enhanced cleaning, additional staff to meet health and safety requirements, support for short term vacancies as operators return to full capacity, and minor capital in accordance with the Ministry's reopening guidelines or local public health requirements. Child care operators that do not have a purchase of service agreement with the City of Hamilton will receive funding directly from the Ministry of Education.

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SUBJECT: Child Care and Early Years Funding Enhancements (HSC20034) (City Wide) - Page 3 of 4

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

Children's Services and Neighbourhood Development staff, in partnership with Public Health, have developed local policies to support the safe reopening of child care and early years programs. These local policies are in alignment with the Ministry of Education reopening guidelines.

RELEVANT CONSULTATION

The investment of the additional funding is reflective of ongoing consultation with the Child Care and Early Years sector and the priorities that have emerged as a result of COVID-19.

ANALYSIS AND RATIONALE FOR RECOMMENDATION(S)

As a result of the COVID-19 pandemic, child care and early years operators have faced additional costs. The new federal Safe Restart Funding will be allocated to child care and early years operators to support the safe reopening and additional health and safety requirements.

A portion of the federal Safe Restart Funding is being used by the Province of Ontario to provide face coverings directly to child care operators, licensed home child care agencies, and EarlyON Child and Family Centres. Surgical masks and face shields are being delivered directly by the Province to operators to support the PPE requirements for child care and early years settings.

Children's Services and Neighbourhood Development staff will work closely with child care and early years operators to determine additional costs including:

- Additional PPE requirements
- Enhanced cleaning costs
- Additional staffing to meet the enhanced health and safety requirements (e.g. screening, cleaning, etc.)
- Funding short term vacancies
- Minor capital required to meet enhanced health and safety requirements

Funding to support these additional health and safety costs will help to keep the cost of child care affordable for all families.

ALTERNATIVES FOR CONSIDERATION

None

SUBJECT: Child Care and Early Years Funding Enhancements (HSC20034) (City Wide) - Page 4 of 4

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Economic Prosperity and Growth

Hamilton has a prosperous and diverse local economy where people have opportunities to grow and develop.

Healthy and Safe Communities

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

APPENDICES AND SCHEDULES ATTACHED

Appendix “A” to Report HSC20034: Federal Safe Restart Funding Memo from the Ministry of Education

Ministry of Education
Early Years and Child Care Division

Ministère de l'Éducation
Division de la petite enfance et de
la garde d'enfants



315 Front Street West, 11th floor
Toronto ON M5V 3A4

315, rue Front Ouest, 11^e étage
Toronto ON M5V 3A4

TO: Consolidated Municipal Service Managers and District
Social Service Administration Boards

FROM: Shannon Fuller
Assistant Deputy Minister
Early Years and Child Care Division

DATE: August 14, 2020

SUBJECT: **Federal Safe Restart Funding (SRF) – September Reopening Plan**

The purpose of this memo is to provide details on the federal Safe Restart Funding (SRF) that supports a shared commitment by the Ontario and Federal governments to ensure a safe, sufficient and adequate supply of child care is available to support the gradual return to work of parents as the economy reopens.

The Government of Canada has committed to provide \$625M in new funding nationwide to help the child care sector adapt to the COVID-19 environment and address the unique needs stemming from the pandemic. In Ontario, SRF will provide \$234.6M in new funding and will complement existing provincial investments to help parents, families and communities so that parents can return to work with confidence.

Safe Restart Funding

The SRF will be provided through CMSMs and DSSABs for child care and EarlyON, through First Nations for child care and Child & Family Programs on reserve and directly from the Ministry of Education for child care centres without a purchase of service agreement. The investment will consist of two components:

- Funding will be used by the Province to procure and deliver face coverings directly to operators and licensed home child care agencies across Ontario in order to comply with the Ministry's reopening operational guidance. Further details were provided in the memo dated August 13, 2020 from Shannon Fuller.
- In addition to face coverings, funding will be provided through CMSMs and DSSABs to operators which can be used for additional personal protective equipment (PPE, such as gloves, gowns, etc.), enhanced cleaning, additional staff to meet health and safety requirements, support for short term vacancies

as operators transition to return to full capacity, and minor capital required in accordance with Ministry's reopening operational guidance or local public health requirements.

SRF will be provided through CMSMs/DSSABs for operators that have a purchase of service agreement for general operating and/or fee subsidies as well as EarlyON Child and Family Centres. CMSMs/DSSABs will work directly with child care operators in their area. Funding has been allocated to CMSMs/DSSABs proportionally based on their total 2020 child care and EarlyON allocations (per the October 2019 budget schedules). See Appendix A for further details. These funds are intended to be spent by December 31, 2020.

Child care operators who do not have a purchase of service agreement will receive funding support directly from the province for SRF. Not having a purchase of service agreement is defined as not having a purchase of service agreement for general operating and/or fee subsidy funding with a CMSM/DSSAB.

Reporting

CMSMs/DSSABs will be required to track and monitor expenditures as well as service data including the number of licensed child care centres and licenced spaces, the number of EarlyON Child and Family Centres and the number of licensed home child care agencies and homes supported by SRF. CMSMs/DSSABs will report back on SRF as part of the 2020 Financial Statement submissions in the Education Finance Information System (EFIS).

Next Steps

Thank you for your partnership and continued collaboration at all levels, and please let us know how we can continue to provide support, as we safely return to full capacity in our child care centres and begin reopening Child & Family Centres throughout the province.

Thank you,

Shannon Fuller

Appendix A: Federal Safe Restart Funding Allocations

CMSM/DSSAB	2020 SRF Allocation (\$)
Corporation of the City of Brantford	1,439,159
City of Cornwall	1,256,204
City of Greater Sudbury	2,525,683
The City of Hamilton	7,506,502
Corporation of the City of Kawartha Lakes	824,267
Corporation of the City of Kingston	1,614,170
Corporation of the City of London	5,304,174
City of Ottawa	13,381,762
Corporation of the City of Peterborough	1,401,339
Corporation of the City of St. Thomas	1,005,052
Corporation of the City of Stratford	698,427
City of Toronto	47,545,885
Corporation of the City of Windsor	4,659,556
Corporation of the County of Bruce	703,088
Corporation of the County of Dufferin	590,555
Corporation of the County of Grey	954,328
Corporation of the County of Hastings	1,396,734
Corporation of the County of Huron	604,346
Corporation of the County of Lambton	1,873,478
County of Lanark	732,669
County of Lennox & Addington	612,144
County of Northumberland	736,189
County of Oxford	930,815
County of Renfrew	978,947
County of Simcoe	4,326,979
County of Wellington	2,155,034
District Municipality of Muskoka	602,460
Corporation of the Municipality of Chatham-Kent	1,659,676
The Corporation of Norfolk County	948,208
Regional Municipality of Durham	6,811,867
Regional Municipality of Halton	5,578,664
Regional Municipality of Niagara	4,532,998
Regional Municipality of Peel	17,841,056
Regional Municipality of Waterloo	5,719,638
Regional Municipality of York	14,239,708
United Counties of Leeds & Grenville	899,523

CMSM/DSSAB	2020 SRF Allocation (\$)
United Counties of Prescott & Russell	1,113,751
Algoma District Services Administration Board	659,839
District of Cochrane Social Service Administration Board	1,321,710
District of Nipissing Social Services Administration Board	1,360,071
District of Parry Sound Social Services Administration Board	700,757
District of Sault Ste Marie Social Services Administration Board	988,325
District of Timiskaming Social Services Administration Board	876,839
Kenora District Services Board	927,871
Manitoulin-Sudbury District Social Services Administration Board	894,181
Rainy River District Social Services Administration Board	518,831
District of Thunder Bay Social Services Administration Board	1,800,039
Provincial Total	175,753,498



Hamilton

INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	September 10, 2020
SUBJECT/REPORT NO:	Emergency Shelter Services for Single Homeless Women (HSC20037) (City Wide) (Outstanding Business List Item)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Rob Mastroianni (905) 546-2424 ext. 8035
SUBMITTED BY:	Edward John Director, Housing Services Division Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

At its February 20, 2020 meeting, the Emergency and Community Services Committee approved a motion (Item 1):

“That correspondence from Janice Lewis-Deeley, Board President, Native Women’s Centre, respecting Mountainview Emergency Shelter Operations, be received and referred to staff for action and to report back to Emergency and Community Services Committee, and referred to the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee for information.”

INFORMATION

In February 2020, the Board of Directors of the Hamilton Chapter of Native Women’s Centre notified the City of Hamilton that they had made the strategic decision to move away from emergency interventions and focus efforts primarily on housing stabilization and supports. As a result, the Mountainview emergency shelter was scheduled to cease operations as of June 30, 2020.

With the onset of the COVID-19 pandemic, the Board agreed to extend operations until September 30, 2020 to ensure there was not a negative impact on providing vital

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**SUBJECT: Emergency Shelter Services for Single Homeless Women (HSC20037)
(City Wide) - Page 2 of 3**

services to vulnerable women and provide the system the ability to concentrate efforts on pandemic response.

Mountainview provides 15 emergency shelter beds for single homeless women experiencing crisis. The closure of Mountainview does not include or impact operations at the Native Women's Centre Violence Against Women shelter or Honouring the Circle Transitional Housing Program.

The City supports Indigenous-led solutions to homelessness and housing stability within the Urban Indigenous Community. The City will explore alternative options to ensure there is no loss of emergency shelter beds for single homeless women and non-binary individuals, while respecting the advice of partners such as the Women's Housing Planning Collaborative (WHPC).

In addition to Mountainview, Mary's Place and Womankind operate emergency shelter beds for single homeless women and non-binary individuals. Since the onset of the COVID-19 pandemic, the City has also operated additional shelter beds in hotel overflow spaces, allowing for physical distancing within shelters and expanded shelter capacity.

The City has completed initial consultation with WHPC to explore alternative operations of the 15 shelter beds, which in turn has provided three recommendations. These include two where community agencies are willing to operate a shelter program, and a third where hotel spaces can be utilized as an interim program until a permanent program can be determined. The third recommendation of utilizing temporary hotel spaces will be adopted. It is important to note that these new temporary spaces are in addition to the hotels spaces that have been used throughout the pandemic ensuring that there is no loss of spaces for those requiring shelter.

A Call for Applications (CFA) will be launched in October 2020 to seek a permanent solution for emergency shelter services for cis women, trans feminine and non-binary adults. This will ensure a full, transparent process open to all community partners is followed. In addition, it will allow other possible options to materialize through the CFA and an opportunity to consult with the Expanding Housing and Support Services for Women and Transgender Community Sub-Committee.

In addition, the CFA will provide an opportunity to explore historical capacity limitations within the women's homelessness system and clarify needs. This process will provide opportunity to outline possible considerations for addressing those pressures and any financial implications, if any.

For the fiscal period April 2020 to March 2021 \$520 K was allocated to Mountainview from CHPI base funding. Given the closure in September, \$260 K has been committed

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**SUBJECT: Emergency Shelter Services for Single Homeless Women (HSC20037)
(City Wide) - Page 3 of 3**

to Mountainview, with \$260 K available for the period of October 2020 to March 2021.

Staff will provide an update to Council on the results of the Call for Applications once complete.

APPENDICES AND SCHEDULES ATTACHED

None

**Ministry of
Municipal Affairs
and Housing**

Office of the Minister
777 Bay Street, 17th Floor
Toronto ON M7A 2J3
Tel.: 416 585-7000

**Ministère des
Affaires municipales
et du Logement**

Bureau du ministre
777, rue Bay, 17^e étage
Toronto ON M7A 2J3
Tél. : 416 585-7000



August 12, 2020

Fred Eisenberger
Mayor, City of Hamilton
City Hall 71 Main Street West, 2nd Floor
Hamilton ON L8P 4Y5

Dear Fred Eisenberger:

I am writing to provide you with details regarding the \$150 million in new provincial funding announced by Premier Ford and myself on July 2, 2020, and the additional \$212 million of funding announced on August 12, 2020 as part of the federal-provincial Safe Restart Agreement for a total of \$362 million.

These funds will be made available as part of a second phase of funding under the Social Services Relief Fund (SSRF), and increase the government's total SSRF investment for Service Managers and Indigenous Program Administrators to \$510 million.

I would like to acknowledge the Federal government in their role in this historic agreement. As Premier Ford has indicated, "by working together, we have united the country in the face of the immense challenges brought on by COVID-19 and secured a historic deal with the federal government to ensure a strong recovery for Ontario and for Canada".

Protecting the health and well-being of all Ontarians continues to be our government's number one priority. We appreciate your efforts to assist vulnerable people in your communities throughout the COVID-19 outbreak and understand that additional assistance is needed to meet ongoing needs, including for those struggling to pay rent. Long-term housing solutions is also a priority under SSRF Phase 2, and we encourage investments in this area to allow for greater resiliency for future pandemic waves and emergencies.

To ensure SSRF Phase 2 funding is targeted to where it is needed most, the Ministry will hold back a portion of the total SSRF Phase 2 funding from funding allocations and will determine how to allocate it in the coming months based on public health needs.

I am pleased to inform you that under SSRF Phase 2 City of Hamilton will be eligible to receive an initial planning allocation of **\$11,323,812** in 2020-21.

In addition, and in light of the increasing pressures being experienced by Service Managers, you will receive the remainder of your initial SSRF funding, upon the Ministry receiving a full copy of this letter with the sign-back section completed and signed.

Below are additional details about the SSRF Phase 2 funding.

Business Case Process

Prior to receiving SSRF Phase 2 funds, you will be required to submit a business case to the Ministry. The business case process will provide an opportunity to outline how your initial planning allocation will be used, and will assist the Ministry in ensuring that funds are being directed to communities most in need.

Business cases will be reviewed by an inter-ministerial working group, which will make recommendations on funding decisions. Your initial planning allocation could be subject to change based on COVID-19 needs and emerging public health emergencies across the province, which may result in the re-allocation of funds between service areas. Following the review process, you will be notified of your approved SSRF Phase 2 funding allocation.

The business case template is available through the Transfer Payment Ontario (TPON) system, and must be completed and submitted to the Ministry via TPON by **September 11, 2020**.

Program Details

Similar to the initial SSRF funding provided to you in April 2020, SSRF Phase 2 funding will flow through the Community Homelessness Prevention Initiative (CHPI). For funding provided under SSRF Phase 2, amendments to the CHPI Program Guidelines are set out in the attached Addendum B (SSRF Phase 2 Program Guidelines).

Please note that this funding is in addition to your base 2020-21 CHPI allocation, which the Ministry previously communicated to you on April 17, 2019, and the initial SSRF funding. There will be no change to the program administration or payment process for payments under CHPI.

SSRF Phase 2 will include an operating component and two new capital components. Please refer to the SSRF Phase 2 Program Guidelines for details on eligible use of funding and project approval process.

The objectives of the SSRF Phase 2 funding are to:

1. Mitigate ongoing risk for vulnerable people, especially in congregate settings;
2. Encourage long-term housing-based solutions to homelessness post-COVID-19; and

3. Enhance rent assistance provided to households in rent arrears due to COVID-19.

In recognition of the costs you are facing, funding provided under SSRF Phase 2 may be used to offset eligible costs incurred on or after **July 2, 2020**. The Ministry will require Service Managers to submit an interim report in mid-December on the use of SSRF Phase 2 funds and projected spending.

Approved funding allocations may be subject to re-allocation or adjustment if funds cannot be spent this fiscal year based on the business case and reporting. Details on payment and reporting information can be found in the Program Guidelines for SSRF Phase 2, which are added as Addendum B to the CHPI Guidelines.

This amendment forms part of your Service Manager Service Agreement ("Agreement") and any breach of any of the terms of the Guidelines shall constitute an Event of Default under the Agreement. All other provisions of the Agreement remain in full force and effect.

You are required to sign this letter and return it to the Ministry to confirm your agreement to the terms and conditions of SSRF Phase 2 and to receive the remainder of your initial SSRF funding.

You may submit your signed confirmation via e-mail to:

Jim Adams, Director of the Housing Programs Branch
Ministry of Municipal Affairs and Housing
jim.e.adams@ontario.ca

Thank you to those who participated in confidential consultation sessions, which were organized by Ontario Municipal Social Services Association (OMSSA) to inform the design of the Program Guidelines and business case. I look forward to continuing our work together as we serve the people of Ontario.

Sincerely,



Steve Clark
Minister

Enclosures

c. Janette Smith, Chief Administrative Officer
Edward John, Director of Housing Services

The undersigned agrees to the above letter and to comply with the **Social Services Relief Fund Phase 2 Program Guidelines** attached as Addendum B, as the same may be amended by the Ministry from time to time. The undersigned further agrees to use funds from the Social Services Relief Fund Phase 2 as set out in the Community Homelessness Prevention Initiative Program Guidelines (April 2017), under the Service Manager Service Agreement, including Addendum B to this letter.

The undersigned further agrees to receive the remaining balance of its initial SSRF funding and to use the funding as set out in the Community Homelessness Prevention Initiative Program Guidelines (April 2017), under the Service Manager Service Agreement, including the Notice of Amendment set out in my letter to you dated April 1, 2020.

Service Manager: _____

Name: _____

Title: _____

Date:

Name: _____

Title: _____

Date:

I/We have authority to bind the organization.

Addendum B – Social Services Relief Fund Phase 2 Program Guidelines



CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Housing Services Division

TO:	Chair and Members Emergency & Community Services Committee
COMMITTEE DATE:	September 10, 2020
SUBJECT/REPORT NO:	Municipal Affairs and Housing Social Services Relief Fund Phase 2 (HSC20036) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Rob Mastroianni (905) 546-2424 Ext. 8035
SUBMITTED BY:	Edward John Director, Housing Services Division Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION

That the General Manager of the Healthy and Safe Communities Department, or his designate, be authorized and directed to enter into and execute an Agreement with the Ministry of Municipal Affairs and Housing to administer the Social Services Relief Fund Phase 2 to a maximum amount of \$11,323,812 and any agreements with Community Services Provider(s), as well as any ancillary agreements, contracts, extensions and documents required to give effect thereto in a form satisfactory to the City Solicitor.

EXECUTIVE SUMMARY

On July 2, 2020, the Ministry of Municipal Affairs and Housing (MMAH) announced that the City of Hamilton is eligible to receive additional funding to support challenges brought on by COVID-19 through the Social Services Relief Fund Phase 2 (SSRF Phase 2) through the submission of a business case detailing local need (attached as Appendix "A" to Report HSC20036). Under SSRF Phase 2, the City of Hamilton will be eligible to receive \$11,323,812 in 2020-21, where the business case supports these expenditures.

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SUBJECT: Municipal Affairs and Housing Social Services Relief Fund Phase 2 (HSC20036) (City Wide) - Page 2 of 5

These funds are intended to complement an initial allocation provided through the MMAH Social Services Relief Fund (SSRF) as part of the provincial government's COVID-19 response plan. The City of Hamilton received \$6,880,800 through SSRF.

Hamilton has coordinated closely with critical community partners in health and social services to plan for the risk of infection, spread or outbreak of COVID-19, with success to date reflected in only three individuals testing positive for COVID-19 and requiring access to the isolation shelter to recover and no outbreaks declared in emergency shelters.

The funding will further Hamilton's ability to continue with containment practices that have proven successful thus far, such as efforts to enhance permanent housing interventions, reduce shelter crowding, provide isolation services, COVID-19 screening and testing protocols in all funded shelters and drop-in programs, and securing personal protective equipment, cleaning supplies, and other equipment. Consideration and implementation of a number of rent protection and stability options will also be adopted including, but not limited to, increasing access and flexibility with the existing Housing Stability Benefit and potential enhancements to rent bank programming.

Alternatives for Consideration – Not Applicable

FINANCIAL IMPLICATIONS

As of March 31, 2021, projected COVID costs total \$20.06 M. Housing Services will be completing a business case for the Ministry by September 11, 2020 to demonstrate the use of \$11.3 M in SSRF Phase 2 funding by March 31, 2021, in accordance with the guidelines. Costs beyond March 31, 2021 will need to be addressed by subsequent CHPI SSRF funding given that all funds provided to date must be utilized by March 31, 2021.

As of June 30, 2021, projected COVID costs of \$3.3 M do not have a confirmed funding source. Housing Services will continue to advocate for additional funding to address the shortfall.

**SUBJECT: Municipal Affairs and Housing Social Services Relief Fund Phase 2
(HSC20036) (City Wide) - Page 3 of 5**

<i>Projected and Committed COVID costs</i>	Fiscal 20/21			Fiscal 21/22	
	Dec-20	Mar-21	April to March TOTAL	April to June Jun-21	TOTAL
Existing Funding (RH, CMA & SSRF 1)		(9.50)	(9.50)		0.00
RH		(0.38)	(0.38)		0.00
CHPI SSRF 2		(11.32)	(11.32)		0.00
<i>Funding Subtotal</i>	0.00	(21.20)	(21.20)	0.00	0.00
Est Monthly COVID Costs	8.56	0.35	8.91	1.75	1.75
HSC20020	2.70	0.90	3.60		0.00
HSC20020(a)	5.80	1.75	7.55	1.55	1.55
<i>Covid Cost Subtotal</i>	17.06	3.00	20.06	3.30	3.30
Total	17.06	(18.20)	(1.14)	3.30	3.30

STAFFING IMPLICATIONS – N/A

LEGAL IMPLICATIONS – N/A

HISTORICAL BACKGROUND

The City of Hamilton received a base funding amount of \$19,455,174 from the Provincial Governments Community Homelessness Prevention Initiative (CHPI) for the 2020-2021 fiscal year. The CHPI is a 100% provincially funded outcomes-based program that aims to prevent and end homelessness by improving access to adequate, suitable, and affordable housing and homelessness services for people experiencing homelessness and for people at-risk of homelessness. Housing Services Division brokers many of these services through community partners.

On April 1, 2020, the City of Hamilton received a funding allocation in the amount of \$6,880,800 under the provincial Social Services Relief Fund (SSRF) for 2020-2021 to support the needs of the most vulnerable in our communities, including people who are homeless or at-risk of becoming, during the COVID-19 crisis. The additional funding is intended to complement Hamilton's CHPI base funding.

On July 2, 2020, the province announced that the City of Hamilton is eligible to receive additional funding to support ongoing challenges brought on by COVID-19 through the Social Services Relief Fund Phase 2 (SSRF Phase 2). Under SSRF Phase 2, the City of Hamilton will be eligible to receive \$11,323,812 in 2020-21.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

None

**SUBJECT: Municipal Affairs and Housing Social Services Relief Fund Phase 2
(HSC20036) (City Wide) - Page 4 of 5**

RELEVANT CONSULTATION

Quick distribution of COVID-19 emergency response funding is critical to protect those experiencing homelessness or housing instability and the workers supporting them. On March 27, 2020, Housing Services received endorsement from the Community Advisory Board for the investment of Federal and Provincial COVID-19 funds in accordance with the coordination provided by the City of Hamilton's Emergency Operations Committee and information provided by the Indigenous Community and community partners. Housing Services committed to reporting back to the Community Advisory Board with details on the details of investments made.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

The SSRF Phase 2 will support provincial CHPI investments in Hamilton to connect individuals experiencing homelessness to permanent housing with supports and to keep individuals and staff in the homelessness sector safe during COVID-19.

The objectives of SSRF Phase 2 are to: mitigate ongoing risk for vulnerable people, especially in congregate care settings; encourage longer-term housing-based solutions to homelessness post-COVID-19; and to enhance rent assistance provided to households in rent arrears due to COVID-19.

Eligible operating expenses under SSRF Phase 2 include but are not limited to:

- administration costs;
- operating costs (including building homeless shelter capacity; use of motels or hotels as isolation centres or to support social distancing; rental assistance such as funding for rent arrears and short-term housing allowances; transportation costs; food and supplies; enhanced cleaning services; non-medical staffing requirements; rent bank and emergency energy funds; etc.); and
- capital costs (including major retrofits and upgrades to an existing Service Manager-administered emergency shelter, over-flow shelter, and/or congregate living space to help ensure shelter spaces adhere to public health directives; purchase of a hotel, motel or other facility that would be converted/upgraded to provide longer-term housing solutions; and retrofit of existing Service Manager-administered transitional or supportive housing facility, and/or creating new innovative models of transitional and supportive housing).

This funding investment may be used to offset eligible costs incurred on or after July 2, 2020 and all eligible operating expenses must be spent by March 31, 2021.

Authorization of the General Manager of Healthy and Safe Communities, or his designate, to enter into and execute an Agreement with the MMAH for SSRF Phase 2 is recommended to facilitate the acceptance and quick distribution of funding from the

**SUBJECT: Municipal Affairs and Housing Social Services Relief Fund Phase 2
(HSC20036) (City Wide) - Page 5 of 5**

MMAH, which is critical to Hamilton's COVID-19 response related to housing and shelter services.

SSRF Phase 2 funding will offset costs to committed programs, such as: additional shelter capacity within hotel overflow; capital repairs enabling shelters to return to pre-pandemic occupancy; expansion of drop-in services; personal protective equipment; etc.

Given that SSRF Phase 2 will largely address the existing commitments made to date up until March 31, 2021, other potential items under review, such as supports to highly acute individuals, supportive housing, and rent supports to individuals impacted by the pandemic will also be presented through the business case process; recognizing that additional funds beyond the allocation may be considered. These additional requests above and beyond the allocation will be determined on the quality of the business case submissions and availability of funds within the system.

ALTERNATIVES FOR CONSIDERATION

None

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

APPENDICES AND SCHEDULES ATTACHED

Appendix "A" to Report HSC20036: MMAH SSRF Phase 2 Allocation Letter

**CITY OF HAMILTON
NOTICE OF MOTION**

Emergency and Community Services: September 10, 2020

**MOVED BY COUNCILLOR S. Merulla
SECONDED BY COUNCILLOR E. Pauls**

Modular Housing

THEREFORE, BE IT RESOLVED:

- (a) That staff be directed to prepare a report (business plan) for the development of two modular housing pilot projects; and
- (b) That the report include a financing strategy that leverages Provincial and Federal resources for the capital and operating costs associated with a supportive housing service delivery model; and
- (c) That in consultation with Planning, Housing Services, Real Estate and other stakeholders, the report include a list of private and/or publicly owned sites for consideration; and
- (d) That the report include an expedited approval and construction process to facilitate the rapid development of the project(s) within a 12 month timeframe; and
- (e) That staff be directed to develop an application process whereby local housing providers can apply to design, develop and operate the project(s) in partnership with the City and other levels of government; and
- (f) That the report be presented to the Emergency and Community Services Committee for its consideration.