



City of Hamilton

EMERGENCY & COMMUNITY SERVICES COMMITTEE ADDENDUM

Meeting #: 20-007

Date: September 24, 2020

Time: 1:30 p.m.

Location: Due to the COVID-19 and the Closure of City Hall

All electronic meetings can be viewed at:

City's Website:

<https://www.hamilton.ca/council-committee/council-committee-meetings/meetings-and-agendas>

City's YouTube Channel:

<https://www.youtube.com/user/InsideCityofHamilton> or Cable 14

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

5. COMMUNICATIONS

*5.1 Correspondence respecting Temporary Emergency Shelter

Recommendation: To be Received.

*5.1.a John Stanley

*5.1.b Jessica Langley

*5.1.c Carmen Orlandis

*5.1.d Deborah Francis

*5.1.e Michelle Cho

*5.1.f Damon Joo

*5.1.g Bryan Watson

*5.1.h Pam Summers

*5.1.i Sharon Chisholm

*5.1.j Dr. R. Pan, Excel Dental

6. DELEGATION REQUESTS

*6.1 Bryan Hayes, respecting reno victions and tenant harassment in Hamilton (for a future meeting)

10. DISCUSSION ITEMS

*10.2 Wesley Day Centre (HSC20044) (City Wide)

Bates, Tamara

Subject: FW: Chair, Members of Emergency and Community Services Committee**From:** John stanley < >**Sent:** September 20, 2020 9:43 AM**To:** clerk@hamilton.ca**Subject:** Chair, Members of Emergency and Community Services Committee

Chair and Members of Emergency and Community Services Committee

Meeting September 24, 2020 at 1:30pm

August 27, 2020

I, the undersigned, have resided in Ward 3 for 10 years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of Chair and Members of Emergency and Community Services Committee of September 24 2020 at 1:30pm.

Chair and Members of Emergency and Community Services Committee

August 27, 2020

I, the undersigned, have resided in Ward 3 for 23years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of City Council Meeting of September 16, 2020 at 9:30am.

Five residents of Ward 3, only 5, were able to submit their personal letters in time for the Emergency and Community Services Committee of August 17, 2020. Their knowledge of our neighborhood and their sound objections stand on the record. Let the record reflect that those 5 voices do not stand alone. I commend "the Awesome 5" for their presentation of the dynamics of our neighborhood. Their writings reflect my personal experience. The subject that is missing in their letters is the pandemic Covid 19.

The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the live-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

I believe that during a pandemic a society is as safe as its most vulnerable members. The dignified and safe housing of the vulnerable and marginalized has not been addressed appropriately in the past and it has been neglected for decades by City Hall. This has created the crisis that we, the residents of Stinson neighborhood, are now facing and it is of our leaders' making.

I have been informed, after the fact, of the September opening of a new "temporary emergency shelter" to be managed by the Good Shepherd Ministries at the location of the Old Cathedral Boys' High School at 378 Main St. East.

To open an emergency shelter is an urgent necessity and an ethical and moral duty, but to open it in this precise location reflects negligent planning and a total disregard of the realities of our neighborhood. The community invites all the parties involved in the "decision making" to urgently "walk" the grounds with the guide of a few neighbors and a member of the police department (the area is "well known to the police") to open their eyes to the conditions and the risks in place.

I firmly believe that the Ontario Human Rights Code is intended to protect us all, and in particular to protect the human rights of the vulnerable and marginalized and that the legislation is not to be used to create an urban ghetto, which constitutes a violation of Section 7 of the Canadian Charter of Rights and Freedoms. 7. Everyone has the right to life, liberty and security of the person and the right not to be deprived thereof except in accordance with the principles of fundamental justice.

In a Pre-Covid 19 time, it would NOT have been a sound and sustainable urban planning strategy to shelter more vulnerable and marginalized people in an already over saturated and vulnerable area like Stinson, because *de facto* this would create a ghetto.

But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific non-sense that sets the conditions for an outbreak during the Second Wave. *De facto* it sets the conditions for the Stinson neighborhood to become the first Canadian **Covid 19 Ghetto**.

WE LOVE STINSON! We choose to live here. Within Ward 3 we are a neighborhood of no frills low middle class, retired elders, small business, hard working poor and seniors' homes, all solid people, good and compassionate people living in the midst of an unbelievable concentration of badly run, legal for-profit assisted living lodges, rooming houses, halfway houses, hostels and hard-drugs dealing dens. At the moment, Stinson is already a "special needs" neighborhood that asks for remedies instead of added stressors. Our vulnerability to Covid19 is being overlooked.

It seems that the opening of the emergency shelter is *afait accompli*, something that has been decided before those affected hear about it, leaving them with no option but to accept it.

It seems that the lack of transparency was intentional and it was facilitated by Councillor Nann, whose fiduciary duty resides with the well-being of her constituents. The Catholic Bishop Douglas Crosby and Brother Reginal Howson, Provincial Superior of the Hospitallers Order of St. John of God (Good Shepherd Ministries) are the Hamilton's heads of 2 of the interested parties. The secrecy of the process was unethical and immoral, especially during a pandemic. As I understand it, the process began months ago, therefore there was ample opportunity for Councillor Nann to "robustly communicate" (as she stated in her own words) and contact ALL the residents of Ward 3 and, in particular, the residents of the Stinson neighborhood, especially during the lock-down, by mail and delivering a flyer to our homes. "Because not everyone is on social media."

Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not *de facto*.

Since the news leaked to the community, many people have tried to exercise their civil duty to inform and their right to participate and ask questions. **Our duties and rights were denied** when twitter accounts were maliciously blocked and the multiple lengthy letters and emails continue to go unanswered in the past weeks.

It is a sound scientific prognostication that the opening of the shelter in the designated location will facilitate the transmission of the virus between the mobile 45 men (or more) that it will shelter and our dense local vulnerable population. Furthermore, because some of the local for-profit Lodges are run poorly and don't enforce the Covid 19 protocols, as the neighbors witness on a daily bases and it has been denounced, the transmission of Coronavirus between the mobile males and the local vulnerable people; the mentally ill, the addicts and other at-risk residents will accelerate. Add to this, the countless people frequenting the numerous drug dealing outlets well known to the police. This is unavoidable.

Additionally, "the tenting population" has already scouted the 3 green spaces/parkettes situated on Hunter St. between Wellington and East Ave. This fact is terrifying the neighbors. I told a young woman who just moved to the neighbourhood in January almost fainted and I had to hold her up.

The first scouters with tents appeared after the announcement of the opening of the Good Shepherd shelter was made public. They left after 3 days when a neighbor informed them that the date in September had not been announced yet. The tenters themselves declared to this neighbor that we should expect a flood of tents coming 2 days before the opening of the new emergency shelter, which they call "Motel Cathedral". In their own words: "not even the cops can move us, you guys know that right"; when our neighbour tried to explain that the shelter will have some rules their response was: "been there done that, the Good Shepherd is a fuckin joke". Since the announcement, we have observed daily an unusual number of "unfamiliar faces" in our 3 green spaces/parkettes. They come in groups of 2-5 people, on foot or bicycles without tents. They stay for a couple hours and leave. This is an indicator.

I believe that this solid information regarding the upcoming "tent encampment" in our 3 small green spaces reveals the ignorance or the malicious deception of the words that the Good Shepherd's executives uttered in the slick Zoom meeting facilitated by Councillor Nann. This infomercial was orchestrated AFTER the decision of opening of the "Motel Cathedral" was already made. Good Shepherd stated that "no tents will be allowed on the grounds of the emergency shelter" thus, either the "professionals" of the Good Shepherd Ministries were ignorant that the "tent encampment" would naturally settle in the proximity of the emergency shelter to access the services they offer, or they did neglect to consider the possibility, or they were cognizant and choose to be silent.

Ward 3 residents have contacted many City Hall departments pleading to temporarily close access to the 3 parkettes to avoid the tenting encampment to settle in and their response was: the only thing we can do is to monitor and wait for the injunction in the Courts scheduled for September. September? Act now before the encampment sets in or we will have to live under these Covid 19 stressors at least until June 2021 when, perhaps but "not surely", the Good Shepherd Ministries said that it may close, "depending of the circumstances", they avoided to give a direct answer when the question was raised.

In my opinion, the formula of an **over-saturated vulnerable neighborhood+ Motel Cathedral+Tent Encampment=Covid19 Disaster.**

I am aware of the grave problem present in Toronto and at Hamilton's First Ontario Place, and on Ferguson regarding human feces and urine. In my community we have lived with feces and urine and needles and condoms on our properties and back alleys; with the presence of the emergency shelter+the tent encampment, the amount of bio-hazard material will exponentially increase and so will be the risk of "community transmission" of Covid 19.

Furthermore, I have being informed that there was another location that was considered for the emergency shelter and was rejected. One of the reasons from Nann's FAQ flyer was "facilities on site such as showers, etc." Are you trying to tell me that there are no showers at the school?

We heard that the site of Sir John A. Macdonald School offers safer conditions to control and limit a Covid 19 outbreak, and thus AVOID A SECOND LOCK-DOWN of Hamilton, or Ward 3 or, to protect the city at large, the lock-down ONLY of our Stinson neighborhood. City Hall is gambling with our lives.

We have being informed that this other location is not only safer to open a Good Shepherd emergency shelter during Covid 19 but that it could be ALSO the key to remedy the present crisis of the "tent encampments". This population is cognizant of Covid 19, they are afraid to take refuge in shelters, lodges, hostels and rooming houses, but they access the services provided by the Good Shepherd.

Nothing is impossible if there is a will and a crisis. Because City Hall has not been able to remedy the present emergency in 5 months, then, the Canadian Military Engineers and Habitat for Humanity should be called to take immediate action. Our military excels in giving assistance to the population of other countries during and after a disaster, and they have the capacity to prepare John A. Macdonald School at great speed to house the Good Shepherd emergency shelter+ Safe encampment grounds with access to separate and dedicated facilities, showers, toilets, a clinic with nurses and doctors and other social services that they are entitled to for being Canadians and human beings. This would be a sustainable strategy at this moment. We can also use the counsel of the heroic troops that took control of the virus on the senior's residences.

What is the duration of the lease that the Good Shepherd has for the Catholic Boys' High School? Does it stretch beyond June 31, 2021?

What are the plans of Good Shepherd to find the next shelter once the Temporary Emergency Shelter at the Catholic Boys' High School has ended?

If our warning is not heard and the opening of the emergency shelter goes ahead in September 2020 as planned, the community will present a long list of necessary protective and sanitation measures to be implemented in our neighborhood immediately. The cost of the sound scientific protocols to prevent an outbreak in our dense neighborhood could be astronomical but we are morally entitled.

Guidelines from the Ministry of Health would be good place to start.

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Keep us safe!

John Stanley

Bates, Tamara

Subject: FW: Chair and Members of Emergency and Community Services Committee

From: Jessica Langley < >

Sent: September 20, 2020 10:53 PM

To: clerk@hamilton.ca

Subject: Chair and Members of Emergency and Community Services Committee

Chair and Members of Emergency and Community Services Committee

Meeting September 24, 2020 at 1:30pm

August 27, 2020

I, the undersigned, have resided in Ward 3 for 22 years and I request emergency action.

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Keep us safe!

Jessica Langley

Bates, Tamara

Subject: FW: Chair and Members of Emergency and Community Services Committee

-----Original Message-----

From: Edawin < >

Sent: September 22, 2020 4:46 PM

To: clerk@hamilton.ca

Subject: Chair and Members of Emergency and Community Services Committee

Chair and Members of Emergency and Community Services Committee

September 22, 2020.

I extend to you a formal invitation to observe the meeting that we are in the process of organizing between Councillor Nann, an executive of the Good Shepherd Hamilton and 1+7 community members.

Inform us in advance about your intention to be present, due to Covid restrictions we will be able to accomodate only a few extra people.

The meeting format is detailed below:

I am looking forward to the promised meeting with Councillor Nann. As I did not hear from you yet and given the urgency of the subject and in order to save time, I have approached a number of neighbors to collect their questions and their suggestions.

As we discussed the matter of the format for this highly anticipated meeting we came to the conclusion that we mistrust the Zoom meeting format and the "one to one phone call".

This is what we request, in accordance with the proper protocols of Covid-19 phase 3 and taking the scientifically proper precautions to avoid exposure:

1. Participants:

Councillor Nann

Good Shepherd Hamilton executive in charge of running the new emergency shelter.

Carmen Orlando and 7 other representatives from the community.

2. Location:

The Old Cathedral Boys School. The meeting can be held in the large dinning area or any other area that allows for safe social distancing.

3. Day: Early next week.

4. Time: After work hours, to permit assistance of the community members.

5. Purpose of the meeting:

To obtain direct and factual information regarding the passing of the emergency order for a temporary emergency shelter, Covid-19 and the Old Cathedral Boys School.

6. Format:

A questionnaire will be presented. The questions will be formulated to be answered with a: yes/ no/I don't know/dates/ names of other parties.

This format will permit to cover with economy of time what needs to be cleared and include questions from a large number of neighbors that have no access to social media. The intention of this information gathering meeting is the gathering of information and not to debate.

7. Direct experience of the emergency shelter:

After the question period we will visit the facilities and we'll ask questions regarding the Covid-19 protocols in place directly from staff.

Councillor Nann told the community multiple times to address the Good Shepherd with questions and concerns; to this day they have not responded. They shall welcome the opportunity to give a tour of the shelter to a community delegation.

We request that you organize the meeting with the folks of Good Shepherd Hamilton as it is part of your office duty to facilitate this kind of encounter with the community.

8. A walk around the neighbourhood: We request a police guided tour of the area situated in the proximity of the new temporary emergency shelter, so that a police representative may have the opportunity to indicate to our leaders what buildings are problematic from their point of view. The community has a feeling that the people that have the power of decision-making do not have an experiential understanding of our situation.

It appears that among our leaders at least Councillor Nann was not fully cognizant of how many care facilities were situated in our area and their proximity to the new temporary emergency shelter. We want the Police to point and describe the problems they experience in the care facilities buildings plus point out the location of other buildings and rooming houses that are "trouble" from the Police perspective and experience.

Time permitting, this guided tour may take place on the same day of the meeting and if not, on the following day. We request that you organize the meeting with the Police as it is part of your official duty to facilitate this kind of encounter with the community.

Carmen Orlandis

Bates, Tamara

Subject: FW: Meeting Sept 24, 2020**From:** Deborah Francis < >**Sent:** September 22, 2020 9:38 PM**To:** clerk@hamilton.ca**Subject:** Meeting Sept 24, 2020

Chair and Members of Emergency and Community Services Committee
Meeting [September 24, 2020 at 1:30pm](#)

Sept 22, 2020

I, the undersigned, have resided in Ward 3 for 23 years and I request emergency action. I request that this letter/email is entered into and be included on the Agenda of Chair and Members of Emergency and Community Services Committee of [September 24 2020 at 1:30pm](#).

Chair and Members of Emergency and Community Services Committee

I, the undersigned, stand in solidarity with the residents, business owners, employees, and renters in Ward 3. I request that this letter/email is entered into and be included on the Agenda of City Council Meeting of September 16, 2020 at 9:30am.

Five residents of Ward 3, only 5, were able to submit their personal letters in time for the Emergency and Community Services Committee of August 17, 2020. Their knowledge of our neighborhood and their sound objections stand on the record. Let the record reflect that those 5 voices do not stand alone. I commend "the Awesome 5" for their presentation of the dynamics of our neighborhood. Their writings reflect my personal experience. The subject that is missing in their letters is the pandemic Covid 19.

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WE LOVE STINSON! We choose to live here. Within Ward 3 we are a neighborhood of no frills low middle class, retired elders, small business, hard working poor and seniors' homes, all solid people, good and compassionate people living in the midst of an unbelievable concentration of badly run, legal for-profit assisted living lodges, rooming houses, halfway houses, hostels and hard-drugs dealing dens. At the moment, Stinson is already a "special needs" neighborhood that asks for remedies instead of added stressors. Our vulnerability to Covid19 is being overlooked.

It seems that the opening of the emergency shelter is *afait accompli*, something that has been decided before those affected hear about it, leaving them with no option but to accept it.

It seems that the lack of transparency was intentional and it was facilitated by Councillor Nann, whose fiduciary duty resides with the well-being of her constituents. The Catholic Bishop Douglas Crosby and Brother Reginal Howson, Provincial Superior of the Hospitallers Order of St. John of God (Good Shepherd Ministries) are the Hamilton's heads of 2 of the interested parties. The secrecy of the process was unethical and immoral, especially during a pandemic. As I understand it, the process began months ago, therefore there was ample opportunity for Councillor Nann to "robustly communicate" (as she stated in her own words) and contact ALL the residents of Ward 3 and, in particular, the residents of the Stinson neighborhood, especially during the lock-down, by mail and delivering a flyer to our homes. "Because not everyone is on social media."

Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not *de facto*.

Since the news leaked to the community, many people have tried to exercise their civil duty to inform and their right to participate and ask questions. **Our duties and rights were denied** when twitter accounts were maliciously blocked and the multiple lengthy letters and emails continue to go unanswered in the past weeks.

It is a sound scientific prognostication that the opening of the shelter in the designated location will facilitate the transmission of the virus between the mobile 45 men (or more) that it will shelter and our dense local vulnerable population. Furthermore, because some of the local for-profit Lodges are run poorly and don't enforce the Covid 19 protocols, as the neighbors witness on a daily bases and it has been denounced, the transmission of Coronavirus between the mobile males and the local vulnerable people; the mentally ill, the addicts and other at-risk residents will accelerate. Add to this, the countless people frequenting the numerous drug dealing outlets well known to the police. This is unavoidable.

Additionally, "the tenting population" has already scouted the 3 green spaces/parkettes situated on Hunter St. between Wellington and East Ave. This fact is terrifying the neighbors. I told a young woman who just moved to the neighbourhood in January almost fainted and I had to hold her up.

The first scouters with tents appeared after the announcement of the opening of the Good Shepherd shelter was made public. They left after 3 days when a neighbor informed them that the date in September had not been announced yet. The tenters themselves declared to this neighbor that we should expect a flood of tents coming 2 days before the opening of the new emergency shelter, which they call "Motel Cathedral". In their own words: "not even the cops can move us, you guys know that right"; when our neighbour tried to explain that the shelter will have some rules their response was: "been there done that, the Good Shepherd is a fuckin joke". Since the announcement, we have observed daily an unusual number of "unfamiliar faces" in our 3 green spaces/parkettes. They come in groups of 2-5 people, on foot or bicycles without tents. They stay for a couple hours and leave. This is an indicator.

I believe that this solid information regarding the upcoming "tent encampment" in our 3 small green spaces reveals the ignorance or the malicious deception of the words that the Good Shepherd's executives uttered in the slick Zoom meeting facilitated by Councillor Nann. This infomercial was orchestrated AFTER the decision of opening of the "Motel Cathedral" was already made. Good Shepherd stated that "no tents will be allowed on the grounds of the emergency shelter" thus, either the "professionals" of the Good Shepherd Ministries were ignorant that the "tent encampment" would naturally settle in the proximity of the emergency shelter to access the services they offer, or they did neglect to consider the possibility, or they were cognizant and choose to be silent.

Ward 3 residents have contacted many City Hall departments pleading to temporarily close access to the 3 parkettes to avoid the tenting encampment to settle in and their response was: the only thing we can do is to monitor and wait for the injunction in the Courts scheduled for September. September? Act now before the encampment sets in or we will have to live under these Covid 19 stressors at least until June 2021 when, perhaps but "not surely", the Good Shepherd Ministries said that it may close, "depending of the circumstances", they avoided to give a direct answer when the question was raised.

In my opinion, the formula of an **over-saturated vulnerable neighborhood+ Motel Cathedral+Tent Encampment= Covid19 Disaster.**

I am aware of the grave problem present in Toronto and at Hamilton's First Ontario Place, and on Ferguson regarding human feces and urine. In my community we have lived with feces and urine and needles and condoms on our properties and back alleys; with the presence of the emergency shelter+the tent encampment, the amount of bio-hazard material will exponentially increase and so will be the risk of "community transmission" of Covid 19.

Furthermore, I have being informed that there was another location that was considered for the emergency shelter and was rejected. One of the reasons from Nann's FAQ flyer was "facilities on site such as showers, etc." Are you trying to tell me that there are no showers at the school?

We heard that the site of Sir John A. Macdonald School offers safer conditions to control and limit a Covid 19 outbreak, and thus AVOID A SECOND LOCK-DOWN of Hamilton, or Ward 3 or, to protect the city at large, the lock-down ONLY of our Stinson neighborhood. City Hall is gambling with our lives.

We have been informed that this other location is not only safer to open a Good Shepherd emergency shelter during Covid 19 but that it could be ALSO the key to remedy the present crisis of the "tent encampments". This population is cognizant of Covid 19, they are afraid to take refuge in shelters, lodges, hostels and rooming houses, but they access the services provided by the Good Shepherd.

Nothing is impossible if there is a will and a crisis. Because City Hall has not been able to remedy the present emergency in 5 months, then, the Canadian Military Engineers and Habitat for Humanity should be called to take immediate action. Our military excels in giving assistance to the population of other countries during and after a disaster, and they have the capacity to prepare John A. Macdonald School at great speed to house the Good Shepherd emergency shelter+ Safe encampment grounds with access to separate and dedicated facilities, showers, toilets, a clinic with nurses and doctors and other social services that they are entitled to for being Canadians and human beings. This would be a sustainable strategy at this moment. We can also use the counsel of the heroic troops that took control of the virus on the senior's residences.

What is the duration of the lease that the Good Shepherd has for the Catholic Boys' High School? Does it stretch beyond [June 31, 2021](#)?

What are the plans of Good Shepherd to find the next shelter once the **Temporary** Emergency Shelter at the Catholic Boys' High School has ended?

If our warning is not heard and the opening of the emergency shelter goes ahead in September 2020 as planned, the community will present a long list of necessary protective and sanitation measures to be implemented in our neighborhood immediately. The cost of the sound scientific protocols to prevent an outbreak in our dense neighborhood could be astronomical but we are morally entitled.

Guidelines from the Ministry of Health would be good place to start.

1. COVID-19 Proactive Surveillance Testing April 23, 2020
2. COVID-19 Preparedness and Prevention in Congregate Living Settings May 23, 2020
3. Managing COVID-19 Outbreaks in Congregate Living Settings May 23, 2020
4. Additional Direction on Testing Strategy May 24, 2020
5. COVID-19 Guidance: Congregate Living for Vulnerable Populations May 28, 2020
6. Tenants Re-Engaging in Community Life Homes for Special Care and Community Homes for Opportunity July 17, 2020

If our warning is not heard and an outbreak occurs and contact tracing shows that it started at the emergency shelter or in the population they serve or from the tenting population that the Good Shepherd attracts, we will proceed legally, perhaps collectively.

Keep us safe!
Deborah Francis

Sent from my iPhone

Bates, Tamara

Subject: FW: Councillor Nann and Emergency Council

From: Michelle Cho < >

Sent: September 22, 2020 10:29 PM

To: clerk@hamilton.ca

Subject: Councillor Nann and Emergency Council

Councillor Nann and Emergency Council:

I, the undersigned, have resided in Ward 3 for 13 yrs

There are residents in this area that still have NO idea of the shelter, and expected encampments. Councillor Nann has stated in different occasions that she is willing to meet with the community. Since the matter is of such an urgency, we request she fulfills her word and sets up a meeting with concerned residents sometime early next week. Please send a few dates/evening times that work for you.

In Nninder Nann's video from her Sept 15, 2020 "Coffee with the Councillor " 15:21 she tells us, the tax paying, law abiding residents how she wants US to deal with encampments.

In the same video, 42:33, she gets very irritated by a follower who is commenting (under the comment section nonetheless). Yet, as Nann, and most of you are aware, there are numerous email questions from residents and business owners, that have been ignored and have gone completely unanswered completely contrary to what she states in this part of the video. The other interesting thing is that the Instagram follower's comments have mysteriously disappeared.

At 42:33 minutes into her "Coffee with the Councillor "video dated Sept. 15 2020 Nann states the following:

"I am not sure what you are trying to get at with your allegations there but if you have a specific question, ask and I will answer it"

At 42:48 minutes into her video Nann states the following:

"Not appropriate to continue blowing up comments sections on social medial with your perspective or assumption of not wanting to answer your questions, that is not who I am as human being. I am here to answer your questions, I take my job seriously from the perspective. So please ask it very specifically and I will be more than happy to answer it for you"

This is not an "assumption" but a fact that neither you nor the Good Shepherd to date have answered these very specific questions.

3. The Good Shepherd emergency shelter shall follow ALL the protocols outline in the 6 documents mentioned above. In addition, the City of Hamilton, the Good Shepherd Ministries and other parties involved directly and indirectly at the Provincial and Federal level, shall take immediate action to implement the following safety and security measures to protect the clients of the Good Shepherd Ministries and our neighborhood, the Stinson Community/Ward 3, from a Corona outbreak:

3.1. Will the Good Shepherd shall provide 24/7 washrooms attendants: As the emergency shelter will shelter, by definition, a constant transient population of 45 plus men overnight + the numerous people who access the facilities during the day without spending the night in the shelter, there shall be 24/7 employees, in full Covid-19 protection gear, sanitizing the toilets and the showers after each use. The toilets need to be equipped with toilet LIDS to stop the Covid19 to be airborne after each flush and infect the surrounding area?

3.2. Will daily cleaning crews to remove bio-hazard materials from the neighborhood, not only needles and condoms but human feces. Human feces and urine had manifested as a grave problem around the "tent encampment sites" in downtown Hamilton and in Toronto. The human feces collected could be tested for Covid19 and thus create a databank.? Will Updates be made public?

3.3. Will basic screening & daily temperature check of all those who access the shelter shall be added obligatory Covid-19 testing to identify asymptomatic individuals? City Hall and the Good Shepherd Ministries shall provide the One Hour Covid-19 test already in use in other countries. This information should be entered in a databank. The data (not the names of the infected) shall be made public.

3.4. Will daily sanitation of our sidewalks and public and private parking spaces with Eco-friendly products? Will those neighbors that object to their portion of the sidewalk being sprayed be able to opt out.

3.5. Will modification of the Pre-Covid-19 curfews currently used by Good Shepherd Ministries in their shelters to: The men that had secured a bed for the night, shall be permitted to come in during the night at any time but they shall not leave the premises until 9am?

3.6. Will washrooms at the emergency shelter should remain open 24/7 for those who have not secure an overnight bed thus minimize the use of public and private spaces as latrines, especially vital during the Second Wave. There shall be facilities attendants 24/7 to sanitize the facilities after each use?

5. Will there be emergency financial assistance for the neighbors of the Stinson Community?

5.1. Will there be compensation for the cost of upgrading and protecting our homes and business with surveillance cameras and flood lights?

5.2 Will there be tax forgiveness from the day the emergency shelter opens until the day it closes, to compensate the neighbors from the hardships, the added burdens and the extraordinary Covid-19 risks imposed upon us.?

5.3. Will a fund shall be created to compensate for damage to property?

6.1. Will a fund be created by City Hall and by The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate families for the death of a family member arising from any circumstances related to a resident of temporary emergency shelter or tent encampment?

6.2. Will a fund be created to support Stinson surviving residents that become "Covid-19 long haulers"?

6.3. Will a fund be created by City Hall and The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate for any loss of income due to an outbreak of Covid-19 in our Stinson Community-Ward 3?

7. Other questions presented by the Stinson Community neighbours(the proper prevention Covid-19 answer to all questions is YES):

- will the men be wearing masks outside the shelter?
- will there be supervised sanitation stations tables at all exits/entrances 24 hrs per day, as the men are presently allowed to leave at any time of the day or night when they so please?
- will the men be made to stay 6ft apart outside, and will there be 24hr outside staff to reinforce this?
- will the Good Shepherd be giving out free masks, and hand sanitizer to those coming in and out from the encampments to take back to the tents?
- how often will Covid-19 screening be done of the staff, residents and all those accessing the emergency shelter services.
- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points?
- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff?

- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept?
- will the residents be obliged to sanitize their hands before and after smoking?
- will contact tracing be done for not only the sleep over men but daytime men as well?
- will temperature checks be taken from anyone going inside during the open-door daytime policy?
- will the neighbours be informed of a covid outbreak before it hits the media?
- where will a person be isolated once a confirmed covid test comes back?
- is there a 24hr phone number for residents to call directly into the shelter if so, how will this number be made known to the community?
- What are the daytime contact numbers for management from the Good Shepherd?
- What is the emergency contact for Brother Reginald Howson, Provincial Superior of the Order of Hospitaller Brothers of St. John of God that runs the Good Shepherd Ministries?
- Will a constant and visible police patrol of the neighborhood, in bicycles and cars, be deployed?
- Will the military, with so much experience assisting other countries in crisis, be called to assess the risks of the present situation and to assist with proper protocols or better still, be called to assist identifying alternative safer locations for the emergency shelter and for a safe tent encampment?
- If Stinson is hit hard by an outbreak, will the military be deployed as they were when the seniors long-term care homes suffered the outbreak due to negligence and poor preparedness?
- It was stated that this will be a "temporary emergency shelter" and that it will be "probably closed by June 30, 2021". Will the City of Hamilton and Good Shepherd Ministries provide daily briefings regarding the selection of the new location and daily briefings regarding the advance of the work-renovations done to prepare it?

On Sept 18, 2020 Nanns sends out a mass email to residents "King St Corridor, Service Updates & Community Events". She talks about Metrolinx demolitions and that somehow Metrolinx was able to not only design but deliver flyers to each and every property involved, even during a pandemic. Something that Nann stated could absolutely NOT be done to inform the residents of the "temporary emergency shelter". Even given there was a 1 month and time period between the first mention of shelter in the spec, and the zoom meeting.

What is most concerning is that NO WHERE in her update did, she mention the shelter or the expected encampments...? finally, the perfect platform for her to reach out to as many residents and business owners as possible....yet she chooses not too? Even though one of the subheadings was "Community Safety and Well Being". Although several residents have emailed her their concerns and pictures of tents that have were attempting to start in our neighbourhood. Luckily for now, the police were able to move those people along.

It is appalling to think that she offers 4 sessions Zoom meeting for October to deal with "Community Safety and Well Being" well after the emergency shelter at Old Cathedral Boys School will be open to house 45 men plus to provide service for an unknown number of people coming in and out of the premises, and expected encampments. She had a choice of warning and guiding the community in August, before the fact and not in October after the fact. This timing feels unethical considering that is a pandemic and the influx of a highly mobile population will increase the risk of an outbreak of Covid-19 in our neighborhood, which has the highest numbers if covid cases compared to all of Hamilton.

Nann specifically states in her video to "approach the people in the tents, and call the Intensive Case Management Access Coordinator, " while the police are telling us NOT to approach, to call the non-emergency number only and ask for the communication department, as soon as tents are seen.

Two days ago, a few neighbors spotted a group of 3 men and 1 woman in one of our local parkettes; after hours of activity, it was reported to the non-emergency police line. So again, one would think that Nann would clarify which direction is accurate, and have included this valuable safety information, specifically under the "Community Safety and Well Being" subsection in her community newsletter.

This letter is not only address to Councillor Nann, it is address to the whole "Emergency Council".

Ensuring accountability and transparency is one of council's roles under [section 224](#) of the [Municipal Act, 2001](#) (the Act), and is a priority in maintaining public trust. Councillors are, of course, accountable to the public as elected officials. However, it is also important that procedures and policies are clearly set out and accessible, and that the day-to-day operations of the municipality are transparent.

Michelle Cho

Bates, Tamara

From: Damon J < >
Sent: September 22, 2020 11:09 PM
To: clerk@hamilton.ca
Subject:

Councillor Nann and Emergency Council:
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Signed,
Damon Joo

Bates, Tamara

Subject: FW: Chair and Members of the Emergency and Community Services Committee

From: Bryan Watson < >

Sent: September 23, 2020 11:05 AM

To: clerk@hamilton.ca

Subject: Chair and Members of the Emergency and Community Services Committee

Chair and Members of Emergency and Community Services Committee

Meeting September 24, 2020 at 1:30pm

Sept 23, 2020

I, the undersigned, have resided in Ward 3 for 8 years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of Chair and Members of Emergency and Community Services Committee of September 10, 2020 at 1:30pm.

Chair and Members of Emergency and Community Services Committee

Sept 23, 2020

I, the undersigned, have resided in Ward 3 for 23years and I request emergency action.

I request that this letter/email is entered into and be included on the Agenda of City Council Meeting of September 16, 2020 at 9:30am.

Five residents of Ward 3, only 5, were able to submit their personal letters in time for the Emergency and Community Services Committee of August 17, 2020. Their knowledge of our neighborhood and their sound objections stand on the record. Let the record reflect that those 5 voices do not stand alone. I commend "the Awesome 5" for their presentation of the dynamics of our neighborhood. Their writings reflect my personal experience. The subject that is missing in their letters is the pandemic Covid 19.

The Elders who died unnecessarily in senior homes during the First Wave of Covid 19 are fresh in our collective memory. Their death was directly connected to unsound and negligent pandemic protocols, poor preparedness and slow reaction to the emergency. The suffering that we all experienced during the live-saving lock-down of Canada is also vivid. We want to avoid another lock-down in our neighborhood during the Second Wave.

I believe that during a pandemic a society is as safe as its most vulnerable members. The dignified and safe housing of the vulnerable and marginalized has not been addressed appropriately in the past and it has been neglected for decades by City Hall. This has created the crisis that we, the residents of Stinson neighborhood, are now facing and it is of our leaders' making.

I have been informed, after the fact, of the September opening of a new "temporary emergency shelter" to be managed by the Good Shepherd Ministries at the location of the Old Cathedral Boys' High School at 378 Main St. East.

To open an emergency shelter is an urgent necessity and an ethical and moral duty, but to open it in this precise location reflects negligent planning and a total disregard of the realities of our neighborhood. The community invites all the parties

involved in the "decision making" to urgently "walk" the grounds with the guide of a few neighbors and a member of the police department (the area is "well known to the police") to open their eyes to the conditions and the risks in place.

I firmly believe that the Ontario Human Rights Code is intended to protect us all, and in particular to protect the human rights of the vulnerable and marginalized and that the legislation is not to be used to create an urban ghetto, which constitutes a violation of Section 7 of the Canadian Charter of Rights and Freedoms. 7. Everyone has the right to life, liberty and security of the person and the right not to be deprived thereof except in accordance with the principles of fundamental justice.

In a Pre-Covid 19 time, it would NOT have been a sound and sustainable urban planning strategy to shelter more vulnerable and marginalized people in an already over saturated and vulnerable area like Stinson, because *de facto* this would create a ghetto.

But during the pandemic, the opening of the emergency shelter in an over saturated neighborhood, it is a scientific non-sense that sets the conditions for an outbreak during the Second Wave. *De facto* it sets the conditions for the Stinson neighborhood to become the first Canadian **Covid 19 Ghetto**.

WE LOVE STINSON! We choose to live here. Within Ward 3 we are a neighborhood of no frills low middle class, retired elders, small business, hard working poor and seniors' homes, all solid people, good and compassionate people living in the midst of an unbelievable concentration of badly run, legal for-profit assisted living lodges, rooming houses, halfway houses, hostels and hard-drugs dealing dens. At the moment, Stinson is already a "special needs" neighborhood that asks for remedies instead of added stressors. Our vulnerability to Covid19 is being overlooked.

It seems that the opening of the emergency shelter is *afait accompli*, something that has been decided before those affected hear about it, leaving them with no option but to accept it.

It seems that the lack of transparency was intentional and it was facilitated by Councillor Nann, whose fiduciary duty resides with the well-being of her constituents. The Catholic Bishop Douglas Crosby and Brother Reginal Howson, Provincial Superior of the Hospitallers Order of St. John of God (Good Shepherd Ministries) are the Hamilton's heads of 2 of the interested parties. The secrecy of the process was unethical and immoral, especially during a pandemic.

As I understand it, the process began months ago, therefore there was ample opportunity for Councillor Nann to "robustly communicate" (as she stated in her own words) and contact ALL the residents of Ward 3 and, in particular, the residents of the Stinson neighborhood, especially during the lock-down, by mail and delivering a flyer to our homes. "Because not everyone is on social media."

Thus, we were denied our legal right to present our experienced and informed opinions and concerns to City Hall Council and the Emergency Committee. I view this as a grave neglect of fiduciary obligation. Councillor Nann's argument for the opening of the emergency shelter without consulting the community was that it was made possible by the State of Emergency but her argument is only valid in appearance but not *de facto*.

Since the news leaked to the community, many people have tried to exercise their civil duty to inform and their right to participate and ask questions. **Our duties and rights were denied** when twitter accounts were maliciously blocked and the multiple lengthy letters and emails continue to go unanswered in the past weeks.

It is a sound scientific prognostication that the opening of the shelter in the designated location will facilitate the transmission of the virus between the mobile 45 men (or more) that it will shelter and our dense local vulnerable population. Furthermore, because some of the local for-profit Lodges are run poorly and don't enforce the Covid 19 protocols, as the neighbors witness on a daily bases and it has been denounced, the transmission of Coronavirus between the mobile males and the local vulnerable people; the mentally ill, the addicts and other at-risk residents will accelerate. Add to this, the countless people frequenting the numerous drug dealing outlets well known to the police. This is unavoidable.

Additionally, "the tenting population" has already scouted the 3 green spaces/parkettes situated on Hunter St. between Wellington and East Ave. This fact is terrifying the neighbors. I told a young woman who just moved to the neighbourhood in January almost fainted and I had to hold her up.

The first scouters with tents appeared after the announcement of the opening of the Good Shepherd shelter was made public. They left after 3 days when a neighbor informed them that the date in September had not been announced yet. The tenters themselves declared to this neighbor that we should expect a flood of tents coming 2 days before the opening of the new emergency shelter, which they call "Motel Cathedral". In their own words: "not even the cops can move us, you guys know that right"; when our neighbour tried to explain that the shelter will have some rules their response was: "been there done that, the Good Shepherd is a fuckin joke". Since the announcement, we have observed daily an unusual number of "unfamiliar faces" in our 3 green spaces/parkettes. They come in groups of 2-5 people, on foot or bicycles without tents. They stay for a couple hours and leave. This is an indicator.

I believe that this solid information regarding the upcoming "tent encampment" in our 3 small green spaces reveals the ignorance or the malicious deception of the words that the Good Shepherd's executives uttered in the slick Zoom meeting facilitated by Councilor Nann. This infomercial was orchestrated AFTER the decision of opening of the "Motel Cathedral" was already made. Good Shepherd stated that "no tents will be allowed on the grounds of the emergency shelter" thus, either the "professionals" of the Good Shepherd Ministries were ignorant that the "tent encampment" would naturally settle in the proximity of the emergency shelter to access the services they offer, or they did neglect to consider the possibility, or they were cognizant and choose to be silent.

Ward 3 residents have contacted many City Hall departments pleading to temporarily close access to the 3 parkettes to avoid the tenting encampment to settle in and their response was: the only thing we can do is to monitor and wait for the injunction in the Courts scheduled for September. September? Act now before the encampment sets in or we will have to live under these Covid 19 stressors at least until June 2021 when, perhaps but "not surely", the Good Shepherd Ministries said that it may close, "depending of the circumstances", they avoided to give a direct answer when the question was raised.

In my opinion, the formula of an **over-saturated vulnerable neighborhood+ Motel Cathedral+Tent Encampment= Covid19 Disaster**.

I am aware of the grave problem present in Toronto and at Hamilton's First Ontario Place, and on Ferguson regarding human feces and urine. In my community we have lived with feces and urine and needles and condoms on our properties and back alleys; with the presence of the emergency shelter+the tent encampment, the amount of bio-hazard material will exponentially increase and so will be the risk of "community transmission" of Covid 19.

Furthermore, I have being informed that there was another location that was considered for the emergency shelter and was rejected. One of the reasons from Nann's FAQ flyer was "facilities on site such as showers, etc." Are you trying to tell me that there are no showers at the school?

We heard that the site of Sir John A. Macdonald School offers safer conditions to control and limit a Covid 19 outbreak, and thus AVOID A SECOND LOCK-DOWN of Hamilton, or Ward 3 or, to protect the city at large, the lock-down ONLY of our Stinson neighborhood. City Hall is gambling with our lives.

We have being informed that this other location is not only safer to open a Good Shepherd emergency shelter during Covid 19 but that it could be ALSO the key to remedy the present crisis of the "tent encampments". This population is cognizant of Covid 19, they are afraid to take refuge in shelters, lodges, hostels and rooming houses, but they access the services provided by the Good Shepherd.

Nothing is impossible if there is a will and a crisis. Because City Hall has not been able to remedy the present emergency in 5 months, then, the Canadian Military Engineers and Habitat for Humanity should be called to take immediate action. Our military excels in giving assistance to the population of other countries during and after a disaster, and they have the capacity to prepare John A. Macdonald School at great speed to house the Good Shepherd emergency shelter+ Safe encampment grounds with access to separate and dedicated facilities, showers, toilets, a clinic with nurses and doctors and other social services that they are entitled to for being Canadians and human beings. This would be a sustainable strategy at this moment. We can also use the counsel of the heroic troops that took control of the virus on the senior's residences.

What is the duration of the lease that the Good Shepherd has for the Catholic Boys' High School? Does it stretch beyond June 31, 2021?

What are the plans of Good Shepherd to find the next shelter once the Temporary Emergency Shelter at the Catholic Boys' High School has ended?

If our warning is not heard and the opening of the emergency shelter goes ahead in September 2020 as planned, the community will present a long list of necessary protective and sanitation measures to be implemented in our neighborhood immediately. The cost of the sound scientific protocols to prevent an outbreak in our dense neighborhood could be astronomical but we are morally entitled.

Guidelines from the Ministry of Health would be good place to start.

1. COVID-19 Proactive Surveillance Testing April 23, 2020
2. COVID-19 Preparedness and Prevention in Congregate Living Settings May 23, 2020
3. Managing COVID-19 Outbreaks in Congregate Living Settings May 23, 2020
4. Additional Direction on Testing Strategy May 24, 2020
5. COVID-19 Guidance: Congregate Living for Vulnerable Populations May 28, 2020
6. Tenants Re-Engaging in Community Life Homes for Special Care and Community Homes for Opportunity July 17, 2020

If our warning is not heard and an outbreak occurs and contact tracing shows that it started at the emergency shelter or in the population they serve or from the tenting population that the Good Shepherd attracts, we will proceed legally, perhaps collectively.

Keep us safe!

Bryan Watson

Bates, Tamara

Subject: FW: Chair and Members of the Emergency and Community Services Committee

From: Pam Summers < >

Sent: September 23, 2020 11:30 AM

To: clerk@hamilton.ca

Subject: Chair and Members of the Emergency and Community Services Committee

Councillor Nann and Emergency Council:

I, the undersigned, have resided in Ward 3 for 25 yrs

There are residents in this area that still have NO idea of the shelter, and expected encampments. Councillor Nann has stated in different occasions that she is willing to meet with the community. Since the matter is of such an urgency, we request she fulfills her word and sets up a meeting with concerned residents sometime early next week. Please send a few dates/evening times that work for you.

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In the same video, 42:33, she gets very irritated by a follower who is commenting (under the comment section nonetheless). Yet, as Nann, and most of you are aware, there are numerous email questions from residents and business owners, that have been ignored and have gone completely unanswered contrary to what she states in this part of the video. The other interesting thing is that the Instagram follower's comments have mysteriously disappeared.

At 42:33 minutes into her "Coffee with the Councillor "video dated Sept. 15 2020 Nann states the following:

"I am not sure what you are trying to get at with your allegations there but if you have a specific question, ask and I will answer it"

At 42:48 minutes into her video Nann states the following:

"Not appropriate to continue blowing up comments sections on social medial with your perspective or assumption of not wanting to answer your questions, that is not who I am as human being. I am here to answer your questions, I take my job seriously from that perspective. So please ask it very specifically and I will be more than happy to answer it for you"

This is not an "assumption" but a fact that neither you nor the Good Shepherd to date have answered these very specific questions.

3. The Good Shepherd emergency shelter shall follow ALL the protocols outline in the 6 documents mentioned above. In addition, the City of Hamilton, the Good Shepherd Ministries and other parties involved directly and indirectly at the Provincial and Federal level, shall take immediate action to implement the following safety and security measures to protect the clients of the Good Shepherd Ministries and our neighborhood, the Stinson Community/Ward 3, from a Corona outbreak:

3.1. Will the Good Shepherd shall provide 24/7 washrooms attendants: As the emergency shelter will shelter, by definition, a constant transient population of 45 plus men overnight + the numerous people who access the facilities during the day without spending the night in the shelter, there shall be 24/7 employees, in full Covid-19 protection gear, sanitizing the toilets and the showers after each use. The toilets need to be equipped with toilet LIDS to stop the Covid19 to be airborne after each flush and infect the surrounding area?

3.2. Will daily cleaning crews to remove bio-hazard materials from the neighborhood, not only needles and condoms but human feces. Human feces and urine had manifested as a grave problem around the "tent encampment sites" in downtown Hamilton and in Toronto. The human feces collected could be tested for Covid19 and thus create a databank.? Will Updates be made public?

3.3. Will basic screening & daily temperature check of all those who access the shelter shall be added obligatory Covid-19 testing to identify asymptomatic individuals? City Hall and the Good Shepherd Ministries shall provide the One Hour Covid-19 test already in use in other countries. This information should be entered in a databank. The data (not the names of the infected) shall be made public.

3.4. Will daily sanitation of our sidewalks and public and private parking spaces with Eco-friendly products? Will those neighbors that object to their portion of the sidewalk being sprayed be able to opt out.

3.5. Will modification of the Pre-Covid-19 curfews currently used by Good Shepherd Ministries in their shelters to: The men that had secured a bed for the night, shall be permitted to come in during the night at any time but they shall not leave the premises until 9am?

3.6. Will washrooms at the emergency shelter should remain open 24/7 for those who have not secure an overnight bed thus minimize the use of public and private spaces as latrines, especially vital during the Second Wave. There shall be facilities attendants 24/7 to sanitize the facilities after each use?

5. Will there be emergency financial assistance for the neighbors of the Stinson Community?

5.1. Will there be compensation for the cost of upgrading and protecting our homes and business with surveillance cameras and flood lights?

5.2 Will there be tax forgiveness from the day the emergency shelter opens until the day it closes, to compensate the neighbors from the hardships, the added burdens and the extraordinary Covid-19 risks imposed upon us.?

5.3. Will a fund shall be created to compensate for damage to property?

6.1. Will a fund be created by City Hall and by The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate families for the death of a family member arising from any circumstances related to a resident of temporary emergency shelter or tent encampment?

6.2. Will a fund be created to support Stinson surviving residents that become "Covid-19 long haulers"?

6.3. Will a fund be created by City Hall and The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate for any loss of income due to an outbreak of Covid-19 in our Stinson Community-Ward 3?

7. Other questions presented by the Stinson Community neighbours(the proper prevention Covid-19 answer to all questions is YES):

- will the men be wearing masks outside the shelter?
- will there be supervised sanitation stations tables at all exits/entrances 24 hrs per day, as the men are presently allowed to leave at any time of the day or night when they so please?
- will the men be made to stay 6ft apart outside, and will there be 24hr outside staff to reinforce this?
- will the Good Shepherd be giving out free masks, and hand sanitizer to those coming in and out from the encampments to take back to the tents?
- how often will Covid-19 screening be done of the staff, residents and all those accessing the emergency shelter services.
- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points?
- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff?
- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept?
- will the residents be obliged to sanitize their hands before and after smoking?
- will contact tracing be done for not only the sleep over men but daytime men as well?
- will temperature checks be taken from anyone going inside during the open-door daytime policy?
- will the neighbours be informed of a covid outbreak before it hits the media?
- where will a person be isolated once a confirmed covid test comes back?
- is there a 24hr phone number for residents to call directly into the shelter if so, how will this number be made known to the community?
- What are the daytime contact numbers for management from the Good Shepherd?
- What is the emergency contact for Brother Reginald Howson, Provincial Superior of the Order of Hospitaller Brothers of St. John of God that runs the Good Shepherd Ministries?
- Will a constant and visible police patrol of the neighborhood, in bicycles and cars, be deployed?

- Will the military, with so much experience assisting other countries in crisis, be called to assess the risks of the present situation and to assist with proper protocols or better still, be called to assist identifying alternative safer locations for the emergency shelter and for a safe tent encampment?
- If Stinson is hit hard by an outbreak, will the military be deployed as they were when the seniors long-term care homes suffered the outbreak due to negligence and poor preparedness?
- It was stated that this will be a "temporary emergency shelter" and that it will be "probably closed by June 30, 2021". Will the City of Hamilton and Good Shepherd Ministries provide daily briefings regarding the selection of the new location and daily briefings regarding the advance of the work-renovations done to prepare it?

On Sept 18, 2020 Nanns sends out a mass email to residents "King St Corridor, Service Updates & Community Events". She talks about Metrolinx demolitions and as a community we question how Metrolinx was able to not only design but deliver flyers to each and every property involved, even during a pandemic. Something that Nann stated could absolutely NOT be done to inform the residents of the "temporary emergency shelter". Even given there was a 1 month and time period between the first mention of shelter in the spec, and the zoom meeting.

What is most concerning is that NO WHERE in her update did, she mention the shelter or the expected encampments finally, the perfect platform for her to reach out to as many residents and business owners as possible....yet she chooses not too? Even though one of the subheadings was "Community Safety and Well Being". Although several residents have emailed her their concerns and pictures of tents that were attempting to start in our neighbourhood. Luckily for now, the police were able to move those people along.

It is appalling to think that she offers 4 sessions Zoom meeting for October to deal with "Community Safety and Well Being" well after the emergency shelter at Old Cathedral Boys School will be open to house 45 men plus to provide service for an unknown number of people coming in and out of the premises, and expected encampments. She had a choice of warning and guiding the community in August, before the fact and not in October after the fact. This timing feels unethical considering that is a pandemic and the influx of a highly mobile population will increase the risk of an outbreak of Covid-19 in our neighborhood, which has the highest numbers if covid cases compared to all of Hamilton.

Nann specifically states in her video to "approach the people in the tents, and call the Intensive Case Management Access Coordinator, " while the police are telling us NOT to approach, to call the non-emergency number only and ask for the communication department, as soon as tents are seen.

Two days ago, a few neighbors spotted a group of 3 men and 1 woman in one of our local parkettes; after hours of activity, it was reported to the non-emergency police line. So again, one would think that Nann would clarify which direction is accurate, hers or the police, and have included this valuable safety information, specifically under the "Community Safety and Well Being" subsection in her community newsletter.

This letter is not only address to Councillor Nann, it is address to the whole "Emergency Council".

Ensuring accountability and transparency is one of council's roles under [section 224](#) of the [Municipal Act, 2001](#) (the Act), and is a priority in maintaining public trust. Councillors are, of course, accountable to the public as elected officials. However, it is also important that procedures and policies are clearly set out and accessible, and that the day-to-day operations of the municipality are transparent.

Pam Summers

Bates, Tamara

Subject: FW: Stinson men's shelter

From: sharon chisholm < >

Sent: September 23, 2020 11:57 AM

To: clerk@hamilton.ca

Subject: Stinson men's shelter

Councillor Nann and Emergency Council:

I, Sharon Chisholm the undersigned, have resided in Ward 3 for 3 yrs

There are residents in this area that still have NO idea of the shelter, and expected encampments. Councillor Nann has stated in different occasions that she is willing to meet with the community. Since the matter is of such an urgency, we request she fulfills her word and sets up a meeting with concerned residents sometime early next week. Please send a few dates/evening times that work for you.

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In the same video, 42:33, she gets very irritated by a follower who is commenting (under the comment section nonetheless). Yet, as Nann, and most of you are aware, there are numerous email questions from residents and business owners, that have been ignored and have gone completely unanswered contrary to what she states in this part of the video. The other interesting thing is that the Instagram follower's comments have mysteriously disappeared.

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Sharon Chisholm

Bates, Tamara

Subject: FW: homeless shelter in Ward 3

From: Dr. Pan <Dr.Pan@exceldental.ca>

Sent: September 23, 2020 11:58 AM

To: clerk@hamilton.ca

Subject: homeless shelter in Ward 3

Dear Councillor Nann and Emergency Council:

I, the undersigned, have worked in Ward 3 for 15 yrs

There are residents in this area that still have NO idea of the shelter, and expected encampments. Councillor Nann has stated in different occasions that she is willing to meet with the community. Since the matter is of such an urgency, we request she fulfills her word and sets up a meeting with concerned residents sometime early next week. Please send a few dates/evening times that work for you.

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3.1. Will the Good Shepherd shall provide 24/7 washrooms attendants: As the emergency shelter will shelter, by definition, a constant transient population of 45 plus men overnight + the numerous people who access

the facilities during the day without spending the night in the shelter, there shall be 24/7 employees, in full Covid-19 protection gear, sanitizing the toilets and the showers after each use. The toilets need to be equipped with toilet LIDS to stop the Covid19 to be airborne after each flush and infect the surrounding area?

3.2. Will daily cleaning crews to remove bio-hazard materials from the neighborhood, not only needles and condoms but human feces. Human feces and urine had manifested as a grave problem around the "tent encampment sites" in downtown Hamilton and in Toronto. The human feces collected could be tested for Covid19 and thus create a databank.? Will Updates be made public?

3.3. Will basic screening & daily temperature check of all those who access the shelter shall be added obligatory Covid-19 testing to identify asymptomatic individuals? City Hall and the Good Shepherd Ministries shall provide the One Hour Covid-19 test already in use in other countries. This information should be entered in a databank. The data (not the names of the infected) shall be made public.

3.4. Will daily sanitation of our sidewalks and public and private parking spaces with Eco-friendly products? Will those neighbors that object to their portion of the sidewalk being sprayed be able to opt out.

3.5. Will modification of the Pre-Covid-19 curfews currently used by Good Shepherd Ministries in their shelters to: The men that had secured a bed for the night, shall be permitted to come in during the night at any time but they shall not leave the premises until 9am?

3.6. Will washrooms at the emergency shelter should remain open 24/7 for those who have not secure an overnight bed thus minimize the use of public and private spaces as latrines, especially vital during the Second Wave. There shall be facilities attendants 24/7 to sanitize the facilities after each use?

5. Will there be emergency financial assistance for the neighbors of the Stinson Community?

5.1. Will there be compensation for the cost of upgrading and protecting our homes and business with surveillance cameras and flood lights?

5.2 Will there be tax forgiveness from the day the emergency shelter opens until the day it closes, to compensate the neighbors from the hardships, the added burdens and the extraordinary Covid-19 risks imposed upon us.?

5.3. Will a fund shall be created to compensate for damage to property?

6.1. Will a fund be created by City Hall and by The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate families for the death of a family member arising from any circumstances related to a resident of temporary emergency shelter or tent encampment?

6.2. Will a fund be created to support Stinson surviving residents that become "Covid-19 long haulers"?

6.3. Will a fund be created by City Hall and The Hospitaller Order of St. John of God (The Good Shepherd Ministries) to compensate for any loss of income due to an outbreak of Covid-19 in our Stinson Community-Ward 3?

7. Other questions presented by the Stinson Community neighbours(the proper prevention Covid-19 answer to all questions is YES):

- will the men be wearing masks outside the shelter?
- will there be supervised sanitation stations tables at all exits/entrances 24 hrs per day, as the men are presently allowed to leave at any time of the day or night when they so please?
- will the men be made to stay 6ft apart outside, and will there be 24hr outside staff to reinforce this?
- will the Good Shepherd be giving out free masks, and hand sanitizer to those coming in and out from the encampments to take back to the tents?
- how often will Covid-19 screening be done of the staff, residents and all those accessing the emergency shelter services.
- have they hired specific cleaning staff, trained in covid cleaning, 24hrs a day at the high touch points?

- will the bikes that will be kept inside of the building be sanitized before entry by a specific cleaning staff?
- will grocery carts full of unsanitized stuff be allowed inside the building, if so, will there be a specific trained staff designated to this if grocery carts full of stuff are NOT allowed in the building where the secure, locked place be that they will be kept?
- will the residents be obliged to sanitize their hands before and after smoking?
- will contact tracing be done for not only the sleep over men but daytime men as well?
- will temperature checks be taken from anyone going inside during the open-door daytime policy?
- will the neighbours be informed of a covid outbreak before it hits the media?
- where will a person be isolated once a confirmed covid test comes back?
- is there a 24hr phone number for residents to call directly into the shelter if so, how will this number be made known to the community?
- What are the daytime contact numbers for management from the Good Shepherd?
- What is the emergency contact for Brother Reginald Howson, Provincial Superior of the Order of Hospitaller Brothers of St. John of God that runs the Good Shepherd Ministries?
- Will a constant and visible police patrol of the neighborhood, in bicycles and cars, be deployed?
- Will the military, with so much experience assisting other countries in crisis, be called to assess the risks of the present situation and to assist with proper protocols or better still, be called to assist identifying alternative safer locations for the emergency shelter and for a safe tent encampment?
- If Stinson is hit hard by an outbreak, will the military be deployed as they were when the seniors long-term care homes suffered the outbreak due to negligence and poor preparedness?
- It was stated that this will be a "temporary emergency shelter" and that it will be "probably closed by June 30, 2021". Will the City of Hamilton and Good Shepherd Ministries provide daily briefings regarding the selection of the new location and daily briefings regarding the advance of the work-renovations done to prepare it?

On Sept 18, 2020 Nanns sends out a mass email to residents "King St Corridor, Service Updates & Community Events". She talks about Metrolinx demolitions and that somehow Metrolinx was able to not only design but deliver flyers to each and every property involved, even during a pandemic. Something that Nann stated could absolutely NOT be done to inform the residents of the "temporary emergency shelter". Even given there was a 1 month and time period between the first mention of shelter in the spec, and the zoom meeting.

What is most concerning is that NO WHERE in her update did, she mention the shelter or the expected encampments...? finally, the perfect platform for her to reach out to as many residents and business owners as possible....yet she chooses not too? Even though one of the subheadings was "Community Safety and Well Being". Although several residents have emailed her their concerns and pictures of tents that have were attempting to start in our neighbourhood. Luckily for now, the police were able to move those people along.

It is appalling to think that she offers 4 sessions Zoom meeting for October to deal with "Community Safety and Well Being" well after the emergency shelter at Old Cathedral Boys School will be open to house 45 men plus to provide service for an unknown number of people coming in and out of the premises, and expected encampments. She had a choice of warning and guiding the community in August, before the fact and not in October after the fact. This timing feels unethical considering that is a pandemic and the influx of a highly mobile population will increase the risk of an outbreak of Covid-19 in our neighborhood, which has the highest numbers if covid cases compared to all of Hamilton.

Nann specifically states in her video to "approach the people in the tents, and call the Intensive Case Management Access Coordinator, " while the police are telling us NOT to approach, to call the non-emergency number only and ask for the communication department, as soon as tents are seen.

Two days ago, a few neighbors spotted a group of 3 men and 1 woman in one of our local parkettes; after hours of activity, it was reported to the non-emergency police line. So again, one would think that Nann would clarify which direction is accurate, and have included this valuable safety information, specifically under the "Community Safety and Well Being" subsection in her community newsletter.

This letter is not only address to Councillor Nann, it is address to the whole "Emergency Council".

Ensuring accountability and transparency is one of council's roles under [section 224](#) of the [Municipal Act, 2001](#) (the Act), and is a priority in maintaining public trust. Councillors are, of course, accountable to the public as elected officials. However, it is also important that procedures and policies are clearly set out and accessible, and that the day-to-day operations of the municipality are transparent.

Dr. Pan

Excel Dental
Dr. R. Pan
49 East Ave S
Hamilton ON
L8N 2T5

6.1

Request to Speak to Committee of Council

Submitted on Saturday, September 19, 2020 - 4:45 am

==Committee Requested==

Committee: ~~General Issues Committee~~ Emergency and Community Services

==Requestor Information==

Name of Individual: Bryan Hayes

Name of Organization:

Contact Number:

Email Address:

Mailing Address:

Reason(s) for delegation request: reno victions and tenant harassment in Hamilton

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes



CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Housing Services Division

TO:	Chair and Members Emergency & Community Services Committee
COMMITTEE DATE:	September 24, 2020
SUBJECT/REPORT NO:	Wesley Day Centre (HSC20044) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Edward John (905) 546-2424 Ext. 8035
SUBMITTED BY:	Paul Johnson General Manager Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION

That the General Manager of Healthy and Safe Communities, or his designate, be authorized and directed to:

- (a) Enter into agreements, in a form satisfactory to the City Solicitor, with Wesley Urban Ministries (or alternative Service Provider) to continue enhanced drop-in services to June 30, 2021 at a new location to be determined and at the previously approved budget; and,
- (b) That a Communication Plan be developed in conjunction with the Ward Councillor and implemented prior to the opening of any newly City funded drop-in service.

EXECUTIVE SUMMARY

On September 16, 2020, Wesley Urban Ministries provided confirmation that their month to month lease arrangement with Wesley Community Homes would be ending November 1, 2020.

Previous Council approval of June 19, 2020 provided the authority to fund ongoing extended opening operations at the Wesley Day Centre (amongst other day

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OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Wesley Day Centre (HSC20044) (City Wide) - Page 2 of 4

centre/drop-in services), recognizing the need for greater access to sanitary and laundry services (in addition to other services) during the restrictions placed upon regular business operations as a result of the COVID 19 pandemic.

This report seeks authority to assist with ensuring the services continue without interruption through assisting either Wesley or an alternative service provider fulfil the expectations.

As part of this ongoing financial support and recognizing the community interest within any future location of such services, a robust communications plan, developed in conjunction with the Ward Councillor, will be implemented prior to any occupation of new space.

Alternatives for Consideration – See Page 4.

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: N/A

Staffing: N/A

Legal: N/A

HISTORICAL BACKGROUND

At the meeting of June 19, 2020, the Emergency & Community Services Committee approved the following recommendation through Report HSC20020:

- (a) That the General Manager of Healthy and Safe Communities, or his designate, be authorized to enter into agreements, in a form satisfactory to the City Solicitor, with Living Rock Ministries, Mission Services, Wesley Urban Ministries and the YWCA Hamilton to continue enhanced drop-in services at Living Rock, Willow's Place, Wesley Day Centre and Carole Ann's Place respectively to June 30, 2021 to a maximum of \$3.2 M;

On September 16, 2020, the City of Hamilton received formal notification (attached as Appendix "A" to Report HSC20044) that the current location of the Wesley Urban Ministries (195 Ferguson Ave. N.) were required to relocate following the cessation of their existing month to month lease agreement. As of November 1, 2020, either a new location or a suspension of services will occur.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

None

SUBJECT: Wesley Day Centre (HSC20044) (City Wide) - Page 3 of 4

RELEVANT CONSULTATION

Sector Planning Meeting

The sector planning team were updated of the closure of 195 Ferguson Ave. N. on September 21, 2020. This table will be used going forward to explore opportunities for an interim location.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

Authorization of the General Manager of Healthy and Safe Communities, or his designate, to enter into and execute an Agreement with Wesley Urban Ministries or an alternate service provider is recommended to facilitate the ongoing and uninterrupted services currently being provided by Wesley Urban Ministries at a new location within the City of Hamilton.

These services are vital to men and women who are unwilling or unable to access shelter beds. Continued and potential future restrictions on public facilities will mean these programs will continue to be important sources of hygiene and support.

As detailed in the letter provided by Wesley Urban Ministries, no interim or permanent location has at the time of writing been selected. Should a location not be found, or the services provided at an interim location not be sufficient, staff seek the authority to select a new provider and negotiate a similar contract.

In addition, given the significant community interest, it is recommended that a communication plan be developed in conjunction with the Ward Councillor, to ensure the new location and or service provider are effectively communicated with the community.

ALTERNATIVES FOR CONSIDERATION

Council could bring forward a reconsideration motion to revisit the approval to fund the ongoing services and redirect funding to alternative housing and homelessness initiatives. However, staff do not recommend at this time reallocating this funding given the continued and potential increased barriers to accessing hygiene and support services for the homelessness serving system as a result of the pandemic.

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**Economic Prosperity and Growth**

Hamilton has a prosperous and diverse local economy where people have opportunities to grow and develop.

OUR Vision: To be the best place to raise a child and age successfully.

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SUBJECT: Wesley Day Centre (HSC20044) (City Wide) - Page 4 of 4

Healthy and Safe Communities

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

APPENDICES AND SCHEDULES ATTACHED

Appendix "A" to Report HSC20044: Communication from Wesley Urban Ministries.



Edward John
Director of Housing Services
City of Hamilton

September 16, 2020

Dear Ed:

As you are aware through our ongoing conversation we have been given notice to vacate our rental space for the Day Centre at 195 Ferguson Ave by the Wesley Community Homes (WHCI) Board by November 1, 2020. We have to admit we were somewhat disappointed to be receiving notice while dealing with the pandemic and the encampment across the street from the Day Centre; however since late June Wesley has been moving ahead to identify new permanent space – so now this search will include the need for interim space.

We have engaged with a commercial real estate broker and are actively looking at buildings for a permanent site. We are also engaged with a number of organizations and entities regarding interim space. We are hopeful to find something permanent to avoid the interim option, but we need to be realistic regarding the time to find a permanent space. Please see attachment for a summary of our processes.

Wesley is committed to making this as seamless and as stress free for the people served and supported by the Day Centre. We will do everything we can to keep all operations in place while we are preparing to move. We do not anticipate being down – although some hours may have to be adjusted on the actual moving day(s).

By Friday Sept 18th all direct stakeholders (persons served) will be informed of intent to relocate. We anticipate this is going to cause considerable stress with the people served by the Day Centre – including those in the encampment. We will monitor this and ensure any issues are brought forward to our weekly meetings. All other stakeholders will be notified once we have communicated with persons served. Please note we do not intend to make any statements to the media beyond a short generic release if it is needed.

We will ensure you and the City receive weekly updates regarding our relocation process. We are grateful to the City for the support of the Day Centre and will ensure weekly updates to you and your colleagues at the City as well as all other appropriate stakeholders. Please to not hesitate to contact me if you have any questions.

Regards,

A handwritten signature in blue ink, appearing to read "Don Seymour".

Don Seymour, Wesley Executive Director

CC Dean Waterfield, Senior Director, Housing and Homelessness
Howard Williams, Chair, Wesley Board of Directors



Wesley Day Centre New Site Search Strategies

Key Points	Progress to Date
1. Use professional search assistance with commercial real estate agent with experience in assisting non-profits to find new sites	<ul style="list-style-type: none"> • Experienced agent being used • Search underway
2. Find site (permanent and interim) with appropriate zoning already in place	<ul style="list-style-type: none"> • 2 appropriate permanent sites viewed • Discussions underway to move forward on one site
3. Find interim site by September 21 for use by mid-October	<ul style="list-style-type: none"> • 3 interim sites identified, decision on Sept. 21, acting on advice of agent who has assisted a non-profit in similar circumstances • Portable washrooms-showers will be used • Laundry will not be on site • Anticipated length of time, up to 6 – 9 months
4. Find permanent site, purchase rather than lease if feasible	<ul style="list-style-type: none"> • Financing options under review • Discussions taking place at Board • Capital fundraising plan under development • Capital fundraising can take place after purchase or during lease to purchase period
5. Permanent site larger enough to establish other Wesley programs on site	<ul style="list-style-type: none"> • 4,000 sq. ft minimum established • Potential sites visited meet this criteria, in addition both have potential to have housing with supports on site