



City of Hamilton
ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES
ADDENDUM

Meeting #: 20-007
Date: December 8, 2020
Time: 4:00 p.m.
Location: Due to the COVID-19 and the Closure of City Hall
All electronic meetings can be viewed at:
City's YouTube Channel:
<https://www.youtube.com/user/InsideCityofHamilton>

Alicia Davenport, Legislative Coordinator (905) 546-2424 ext. 2729

5. COMMUNICATIONS

- *5.3. Correspondence from Michelle Martin, HSR, respecting Virtual Transit Accessibility Public Consultation Event

Recommendation: Be received.

7. CONSENT ITEMS

7.3. Outreach Working Group Update

- *7.3.a. Outreach Working Group Meeting Notes - October 5, 2020

7.4. Transportation Working Group Update

- *7.4.c. Acoustic Vehicle Alerting System Requirement for Electric Scooters (City Wide)

Added Item 5.3

From: Michelle Martin <Michelle.Martin@hamilton.ca>

Sent: December 8, 2020 2:06 PM

To: Alicia Davenport

Subject: INFORM | communication from ATS for ACPD meeting today

Hello Alicia:

I apologize for the short notice and if this is not possible please let me know. I would like to take the opportunity, via this email, to provide an interim update to the ACPD respecting our virtual Accessibility Public Consultation Event (we had presented our plan for the event to the November 10 ACPD meeting).

Prior to the video, we solicited feedback and questions from various channels including by phone, email and comment cards, and the Engage Hamilton platform. We announced the plan in the Hamilton Spectator, all HSR social media channels, to some key community contacts, and, as you know, to the ACPD. We have not had a lot of uptake, and we are hoping to get the word out a little more.

Due to some technical difficulties around captioning, we were later than planned (we had targeted last week) posting the video meeting we recorded to respond to feedback to date. However, as of yesterday, it is posted on YouTube, on the City of Hamilton page, here:

<https://www.youtube.com/watch?v=icjWvU1Mld0&feature=youtu.be>

Topics discussed on the video include:

- Welcome messages from the Director of Transit and the Manager of Customer Experience & Innovation

- Reflections on Transit's accessibility priorities over the last year
- Accessibility activities for the HSRnow trip planning tools, including the new mobile app
- Project updates on (Re)envision the HSR
- Scheduling of DARTS trips
- Feedback and complaints processes
- COVID response procedures
- Ending the sale of paper tickets and passes, and switching to PRESTO

The link is also available on the Engage Hamilton platform. We are continuing to gather feedback now that the video is posted. For this round, we will gather feedback until December 18, in anticipation of presenting a summary to ACPD in January.

Michelle

The City of Hamilton encourages physical distancing and increased handwashing. Learn more about the City's response to COVID-19 www.hamilton.ca/coronavirus

Michelle Martin (she/her)
Senior Project Manager – Transit Customer Loyalty
Customer Experience & Innovation
Transit (HSR), City of Hamilton
905-546-2424 ext. 2765



Thank you!

Thousands of you have told us how to make transit your first choice.

Find out what's next, visit: hamilton.ca/reenvision

7.3(a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES Outreach Working Group Meeting Notes

Monday, October 5, 2020

Virtual Webex Meeting

4:30p.m. – 6:30p.m.

Those Present: Anthony Frisina, Tom Manzuk, Paula Kilburn,
James Kemp

1. Anthony was nominated by James as chair. Paula seconded.
2. Discussed terms of reference; Interface for the community, education for the community
3. Discussed the future dates for meetings. We decided that the 4:30 slot was open on the third Tuesday of the month. As housing meets in the morning, this shouldn't create a problem until we are able to meet at city hall at which point, we will have to revisit it.
4. We discussed pamphlets and logos
5. We discussed a photo op in front of the Hamilton sign including possibly a flag or sign but with everyone wearing a purple shirt on December the 3rd.
6. Adjournment

Added Item 7.4(c)

CITY OF HAMILTON

MOTION

Advisory Committee for Persons with Disabilities: December 8, 2020

MOVED BY J. KEMP

SECONDED BY

Acoustic Vehicle Alerting System Requirement for Electric Scooters (City Wide)

WHEREAS, e-scooters are a nearly silent form of transportation due to the electric motor and the low speeds at which they operate;

WHEREAS, pedestrians, in particular, persons with visual impairment and those with mobility devices, rely on their ability to hear traffic and to react in time to avoid collisions;

WHEREAS, it has been proven that electric engines need to reach speeds over 20 kph before they become audible enough to hear at a relatively safe distance. This is close to the top speed of e-scooters;

WHEREAS, the technology exists to artificially produce sound on electric vehicles in order to mitigate the risk to pedestrians, especially those with visual impairments and mobility issues. These devices can reproduce engine sounds through a variety of means, i.e. resonator tubes, fan created noise makers and more comical sound makers; and,

WHEREAS, these devices are relatively low cost and can be fitted on to E-scooters either pre- or post- manufacture;

THEREFORE, BE IT RESOLVED:

That the Advisory Committee for Persons with Disabilities respectfully recommends that Hamilton City Council require acoustic vehicle alerting systems to be installed on all e-scooters (Kick Scooters) that operate within the City of Hamilton.