



City of Hamilton

GENERAL ISSUES COMMITTEE ADDENDUM

Meeting #: 21-002(i)
Date: February 11, 2021
Time: 9:00 a.m.
Location: Due to the COVID-19 and the Closure of City Hall

All electronic meetings can be viewed at:

City's Website:

<https://www.hamilton.ca/council-committee/council-committee-meetings/meetings-and-agendas>

City's YouTube Channel:

<https://www.youtube.com/user/InsideCityofHamilton> or Cable 14

Stephanie Paparella, Legislative Coordinator (905) 546-2424 ext. 3993

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To the General Issues Committee:

My name is Haley Reap and I live in Ward 3 in Hamilton. I am writing to express my support of Councillor Nann's motion to reallocate the Hamilton Police Services surplus towards community-led harm reduction support for those experiencing houselessness, and to express my concern for the continued inflation of the HPS budget.

The Hamilton Police Services budget is far larger than any funding allocated to social services in Hamilton (171 million for HPS vs. 156 million for all existing social services). Additionally, the existing surplus of \$567,000 indicates that the HPS absolutely does not need their requested 2.98% budget increase. I strongly encourage the Committee to move forward in denying the proposed 2.98% increase to the Hamilton Police Services budget and re-allocating the HPS budget surplus into community-led initiatives, as a start.

With an increasingly stark housing crisis, Hamilton needs to shift its priorities in a major way. The Covid-19 pandemic has seen more people being pushed out of housing they can not afford, and crowded shelters are turning people away to sleep on the street.

In a recent communication from the City of Hamilton in response to these concerns, I was told that "In 2017, Council committed an additional \$50 million dollars over ten years to support investments in housing, and Indigenous-led poverty reduction. This is in addition to the \$45-50 million dollars that the City invests in the housing system annually." 45 to 55 million dollars a year is still less than half of the annual budget for Hamilton Police Services. The money exists, and currently it is being used to purchase armoured vehicles (\$279,000 for a single vehicle; what is it even meant to be used for?) and pay officers to destroy encampments, harass houseless individuals, arrest peaceful protesters, and surveil Hamilton's racialized populations, rather than house our neighbours. The Hamilton Police Services do not and can not provide the support that houseless individuals and communities need, especially BIPOC/racialized people, 2-Spirit and LGBTQIA+ people, people with mental illnesses, disabilities, or addictions, all of whom face increased likelihood of violence at the hands of police. There are currently several officers on the force who remain on duty despite perpetrating violence, from illegal and unfounded arrests to sexual assault. I support all those calling for funds to be reallocated from the Hamilton Police Services budget into chronically underfunded initiatives that provide true support (e.g. SACHA, Disability Justice Network of Ontario, etc.).

The communication I received also emphasized that Hamilton requires federal and provincial aid to address the affordable housing crisis. While I agree that support would be welcome, I think the City of Hamilton needs to take more responsibility for housing and supporting its residents. Perhaps rather than feigning helplessness, Hamilton could step up and reallocate additional funds.

Thank you for your consideration.
Haley Reap

February 8th, 2021

Dear Members of Hamilton City Council

My name is Stephanie Brash. I am a proud member of Hamilton ACORN (Mountain Chapter). I am also a founding member of 14 for Progress, a group of Ward 14 residents organizing for progressive change on Hamilton's West Mountain and throughout the City of Hamilton.

ACORN Hamilton is part of the Just Recovery Hamilton Collective - a group of dedicated, passionate and progressive social organizations – which has put forth a list of 152 recommendations for your immediate consideration. ACORN Hamilton and 14 for Progress support each and every one of these recommendations. Today, I will speak directly to those recommendations regarding the housing crisis and tenant vulnerability.

Hamilton is in a housing crisis. The growing unhoused population and the increasing number of households spending upwards of 50% of their income on housing is unacceptable. The position of privilege that I occupy has afforded me the “luxury” of being able to pay my rent (albeit barely), but I cannot stand idly by as my neighbours face substandard living conditions or the decision of whether to feed their children or pay their rent. This cannot stand in a city which strives “to be the best place to raise a child and age successfully”

Renovictions are rampant, as predatory landlords capitalize on inadequate regulations, further marginalizing our city's most vulnerable citizens. I am calling on you today to commit to:

- Urging the province to suspend eviction enforcement, hearings and orders until the province has entered the post-pandemic recovery period and immediately bring in rent relief.
- Using all of the city's regulatory powers to protect tenants from predatory renoviction practices and save Hamilton's affordable housing stock.
- Make a deeper municipal capital budget investment in housing first placements to end homelessness.

As you deliberate on the City of Hamilton 2021 Budget, I am grateful for the opportunity that Public Delegation day affords constituents. A city's budget speaks volumes to what, and who, those in power care about. I stand (virtually) before you today and ask - what, and who, do you care about?

Sincerely,

Stephanie Brash

From: Tori Tizzard
Sent: February 9, 2021 2:24 PM
To: clerk@hamilton.ca
Subject: Hamilton Police Budget

Hello,

My name is Tori Tizzard and I live in Hamilton, Ontario. I have lived in Hamilton for 10 years and I have been teaching in downtown Hamilton schools for the last 3 years.

I am reaching out to express my outrage regarding the astronomically high Hamilton Police Services budget of \$171.5 million dollars, with an existing surplus of \$567,000. This is well beyond the allocated funding for any other social service in the city. Money desperately needs to be invested into the community, especially given pandemic conditions and the affordable housing crisis as people are being turned away from shelters and sleeping on the streets.

I am calling upon you to vote *against* the proposed of 2.98% increase to the Hamilton Police Services budget vote *for* the proposed return of the HPS budget surplus to the City, and its re-allocation into housing and community-led, harm reduction supports for facing housing, mental health, addiction crises. As your constituent, you represent me. Failure to act upon these proposed demands is a failure to represent a concerned community of your constituents - a community evidenced through these calls. I am not comfortable continuing to fund policing in my community at the expense of essential services like housing, community health centres, etc.

Increased police presence does not keep us safe. It threatens the lives of our most vulnerable communities (Black, Indigenous and People of Colour, the LGBTQ2S+ community, unhoused people, street-based sex workers, people with disabilities, people experiencing poverty, etc.)

Police continue to discriminately target Black and Indigenous communities through tactics of racial profiling, implicit bias, algorithmic bias, etc. In addition to being extremely racist, policing is an ableist, sexist, homophobic, transphobic, and a classist insitution that necessitates these varied oppressions to function.

When police officers do not have the most basic understandings of queer and gender-diverse communities, why is that the 2021 operating budget analysis says that the sexual assault detective constable will make \$108,657, but womens shelters are at capacity and organization like SACHA, who do real work to support survivors are underfunded.

The HPS reports a 14.5% increase in 911 calls involving a person in crisis. People in crisis should not have to resort to police/should not have police called on them and funds should be reallocated towards proper mental health support. Most people killed by police in Canada since 2000 had mental health or substance abuse related issues.

Police reform will not protect community members experiencing mental health distress, address a culture of dismissing sexual assault and missing person inquiries, nor prevent the criminalization of certain identities and need-based acts. Reform is a failed tactic. Reform tactics such as body cameras have had little to no tangible effect on reducing police brutality.

Crime rates in Hamilton, Ontario, and Canada have been declining for the last two decades, with *all* categories of crime rates in Hamilton dropping during COVID-19. Yet, police budgets continue to inflate. In the operating budget analysis, the Hamilton Police Services will see a 78.3% increase to ammunition expenditures if this budget is approved. The City continues to overfund violence while underfunding sectors and organizations crucial to building healthy and supported communities.

Investing in our communities better addresses the root cause of most criminalized acts, which are often need-based and consequences of poverty. What we really need are robust services that can effectively respond, such as mental health outreach workers, community and housing centres, and accessible educational/prevention programs. We need to: reallocate the budget to existing community-led organizations that are offering services to vulnerable communities, and create effective alternative services such as crisis intervention, mental health centres, and housing.

If you are unable to offer immediate, meaningful action in response to the demands outlined above, then I ask that you resign and make way for leadership that is able to do so.

Sincerely,
Tori Tizzard
Ward 3

From: Sasha Katz
Sent: February 9, 2021 2:14 PM
To: clerk@hamilton.ca; Office of the Mayor <mayor@hamilton.ca>
Subject: HELP

Dear Mayor Fred,

My name is Sasha Katz and I am born and raised and currently reside in Hamilton in the North End. I am reaching out to express my disappointment regarding not only the current HPS budget but their request to increase it even more.

I have nothing personal against police officers and understand their job is tough and that most of them are hard working and care about our community. I also believe it's unfair and illogical that police are responsible to deal with all of our societal issues.

In what civilized world does it make sense for such an exorbitant amount of money be put towards policing and penalizing our community members when those funds could be much better utilized SUPPORTING our community, which would ultimately reduce crime to begin with? Not to mention the disgusting statistics of racial profiling and the police's proven inability to properly handle their interactions with various sectors of the public. Who do the police really keep safe?!

Crime rates in Hamilton, Ontario, and Canada have been declining for the last two decades, with *all* categories of crime rates in Hamilton dropping during COVID-19. Yet, police budgets continue to inflate.

Why do police have more than triple the budget of housing and other social services? The city is paying more for cops to penalize the homeless and disadvantaged than they are to actually help those who are vulnerable. Does this make sense to you??

And now, even with a \$567,000 surplus, they ask for even MORE?

This money desperately needs to be invested into the community, especially given pandemic conditions and the affordable housing crisis as people are being turned away from shelters and sleeping on the streets.

I am BEGGING you to vote *against* the proposed of 2.98% increase to the Hamilton Police Services budget vote and instead re-allocate these funds back into housing and community-led, harm reduction supports for facing housing, mental health, addiction crises.

I am not comfortable continuing to fund policing in my community at the expense of essential services like housing, community health centres, etc.

If you are unable to offer immediate, meaningful action in response to the demands outlined above, then I ask that you please reflect on who you really are representing and who you are leaving behind.

Sincerely,
Sasha Katz
Ward 2

From: Laura Katz

Sent: February 9, 2021 1:26 PM

To: Office of the Mayor <mayor@hamilton.ca>; clerk@hamilton.ca

Subject: Vote against proposed 2.98% increase to HPS budget

I am reaching out to express my outrage regarding the astronomically high Hamilton Police Services budget of \$171.5 million dollars, with an existing surplus of \$567,000. This is well beyond the allocated funding for any other social service in the city. Money desperately needs to be invested into the community, especially given pandemic conditions and the affordable housing crisis as people are being turned away from shelters and sleeping on the streets.

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Police continue to discriminately target Black and Indigenous communities through tactics of racial profiling, implicit bias, algorithmic bias, etc. In addition to being extremely racist, policing is an ableist, sexist, homophobic, transphobic, and a classist institution that necessitates these varied oppressions to function.

When police officers do not have the most basic understandings of queer and gender-diverse communities, why is that the 2021 operating budget analysis says that the sexual assault detective constable will make \$108,657, but womens shelters are at capacity and organization like SACHA, who do real work to support survivors are underfunded.

The HPS reports a 14.5% increase in 911 calls involving a person in crisis. People in crisis should not have to resort to police/should not have police called on them and funds should be reallocated towards proper mental health support. Most people killed by police in Canada since 2000 had mental health or substance abuse related issues.

Police reform will not protect community members experiencing mental health distress, address a culture of dismissing sexual assault and missing person inquiries, nor prevent the criminalization of certain identities and need-based acts. Reform is a failed tactic. Reform tactics such as body cameras have had little to no tangible effect on reducing police brutality.

Crime rates in Hamilton, Ontario, and Canada have been declining for the last two decades, with *all* categories of crime rates in Hamilton dropping during COVID-19. Yet, police budgets

continue to inflate. In the operating budget analysis, the Hamilton Police Services will see a 78.3% increase to ammunition expenditures if this budget is approved. The City continues to overfund violence while underfunding sectors and organizations crucial to building healthy and supported communities.

Investing in our communities better addresses the root cause of most criminalized acts, which are often need-based and consequences of poverty. What we really need are robust services that can effectively respond, such as mental health outreach workers, community and housing centres, and accessible educational/prevention programs. We need to: reallocate the budget to existing community-led organizations that are offering services to vulnerable communities, and create effective alternative services such as crisis intervention, mental health centres, and housing.

If you are unable to offer immediate, meaningful action in response to the demands outlined above, then I ask that you resign and make way for leadership that is able to do so.

Sincerely,

Laura Katz

From: heather South
Sent: February 9, 2021 2:05 PM
To: clerk@hamilton.ca
Subject: Defund HPS

My name is Heather and I live in Hamilton, Ontario in Ward 2. I am reaching out to express my outrage regarding the astronomically high Hamilton Police Services budget of \$171.5 million dollars, with an existing surplus of \$567,000. This is well beyond the allocated funding for any other social service in the city. Money desperately needs to be invested into the community, especially given pandemic conditions and the affordable housing crisis as people are being turned away from shelters and sleeping on the streets.

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If you are unable to offer immediate, meaningful action in response to the demands outlined above, then I ask that you resign and make way for leadership that is able to do so.

Sincerely,

Heather South

Ward 2 Citizen

Item 6.1



Hamilton

**2021 TAX OPERATING BUDGET
COUNCIL REFERRED & BUSINESS
CASES**

GENERAL ISSUES COMMITTEE

February 11, 2021

2021 BUDGET AMENDMENT ITEMS

| | | | Residential Impact |
|---|--|----------------------|--------------------|
| Preliminary Residential Tax Increase - Budget Book | | \$ 34,793,910 | 2.9% |
| APPROVED AMENDMENTS: | | | |
| Public Works | PW Committee Dec 7/2020 - Motion 11.1: Park Improvements (W3) | 11,800 | |
| Healthy and Safe Communities | Roxborough CIPA adjustment Dec 16/2020 | (1,047,000) | |
| Capital Financing | Elimination of discretionary block funding Dec 18/2020 | (4,500,000) | |
| Corporate Financials | Operating Impacts of Capital - Dec 18/2020 FCS20101 | 865,500 | |
| Corporate Financials | Operating Impacts of Capital - Remainder | 2,492,100 | |
| Non-Program Revenues | POA – SRA funding for forgone revenue | (1,043,500) | |
| Public Works | Blue Box Municipal Funding Allocation | <u>(1,389,950)</u> | |
| | | \$ 30,182,860 | |
| POTENTIAL AMENDMENTS: | | | |
| Planning and Economic Dev | Building division - Permit Intake Coordinator financial impact offset by Building permits revenues with no impact on levy. | 0 | |
| Healthy and Safe Communities | CSND funding adjustment for Children's Services | (990,000) | |
| B&A | To align to Board Approvals | 1,273,881 | |
| Volunteer Committees | To align to Volunteer Committee budget requests | (108) | |
| | | \$ 30,466,633 | <u>(0.5)%</u> |
| AVG. RESIDENTIAL MUNICIPAL TAX IMPACT | | | 2.4% |

2021 RESIDENTIAL TAX IMPACT

| | | Residential Impact |
|--|----------------------------------|--------------------|
| Current Position – Residential Municipal Tax Impact | | 2.4% |
| | Updated Assessment Growth Impact | (0.2)% |
| | Education Impact | (0.3)% |
| | Impact of Levy Restrictions | 0.1% |
| AVG. RESIDENTIAL TAX IMPACT | | 2.0% |

- Excludes Business Cases and Council Referred Items



2021 COUNCIL REFERRED ITEMS

2021 OPERATING BUDGET

2021 COUNCIL REFERRED ITEMS

- Items previously considered at Council and referred to the budget process for further discussion.
- 6 council referred items:

| Department | # of Items | Gross (\$) | Net (\$) | FTE |
|---------------------------------|------------|--------------------|--------------------|-------------|
| Healthy and Safe Communities | 1 | \$950,000 | \$950,000 | 0.00 |
| Planning & Economic Development | 1 | Deferred | | |
| Public Works | 2 | \$96,200 | TBD | TBD |
| Corporate Services | 1 | \$109,000 | \$109,000 | 1.00 |
| Hamilton Farmers Market | 1 | \$30,000 | \$0 | 0.00 |
| TOTAL | 6 | \$1,185,200 | \$1,059,000 | 1.00 |

- Not included in Preliminary Budget. If approved, would result in a 0.1% tax impact. This doesn't include the TBD item above.

2021 COUNCIL REFERRED ITEMS

| # | Department | Item | Gross (\$) | Net (\$) | FTE |
|-------------------------------------|---------------------------------|--|--------------------|--------------------|-------------|
| 1 | Healthy and Safe Communities | Expanding Housing and Support Services for Women and Transgender Community Sub-Committee | \$950,000 | \$950,000 | 0.00 |
| 2 | Corporate Services | FTE requested in the Records and FOI section of the Clerk's office in order to continue to support and educate staff in our legislated requirement to protect personal and confidential information. | \$109,000 | \$109,000 | 1.00 |
| 3 | Public Works | Sidewalk Clearing Program - PW19022 (a) <ul style="list-style-type: none"> • Option 1: Existing Service • Option 2: Priority 1 and 2A Roadways additional \$1.78 M • Option 3: City Wide Roadways - additional \$3.78 M | TBD | TBD | TBD |
| 4 | Public Works | Security Patrol Program is a response from Council directing staff to identify and explore the feasibility of various options to address the increase in vandalism and theft in City-owned public spaces. | 96,200 | 0 | 0 |
| 5 | Hamilton Farmers Market | One-time funding in the amount of \$30,000 to be funded from the Economic Development Investment Reserve (Account No.112221) or the COVID-19 Emergency Reserve (110053), to be to be utilized to promote the market during the ongoing pandemic. | 30,000 | 0 | 0 |
| 6 | Planning & Economic Development | Accessible Taxicab Financial Incentive Program | DEFERRED TO 2022 | DEFERRED TO 2022 | |
| TOTAL COUNCIL REFERRED ITEMS | | | \$1,185,200 | \$1,059,000 | 1.00 |



2021 BUSINESS CASES

2021 OPERATING BUDGET

2021 BUSINESS CASES

- 3 business cases for consideration in the 2021 budget process:

| Department | # of Business Cases Submitted | Gross (\$) | Net (\$) | FTE |
|---------------------------------|-------------------------------|------------------|----------------|--------------|
| Planning & Economic Development | 1 | 62,093 | 0 | 1.00 |
| Healthy and Safe Communities | 1 | 1,045,580 | 522,790 | 10.00 |
| Corporate Services | 1 | 182,250 | 182,250 | 2.00 |
| Total Business Cases | 3 | 1,289,923 | 705,040 | 13.00 |

- The amounts above are not included in the 2021 preliminary budget
- If approved, would result in a 0.1% tax impact

2021 BUSINESS CASES

| # | Dept. | Business Case Details | Gross Impact \$(000's) | Net Impact \$(000's) | FTE Impact |
|--------------|---------------------------------|--|---------------------------|-------------------------|--------------|
| 1 | Planning & Economic Development | Communications Associate HIPC funded | 62.1 | 0.0 | 1.00 |
| 2 | Healthy and Safe Communities | Hamilton Paramedic Service 2021-2024 Enhancement (Ambulance) | 1,045.6 | 522.8 | 10.00 |
| 3 | Corporate Services | Additional FTEs for Information Technology | 182.3 | 182.3 | 2.00 |
| Total | | | 1,290.0 | 705.1 | 13.00 |

NEXT STEPS

| ITEM | DATE |
|----------------------------|---|
| GIC – Budget Deliberations | Feb. 11 th , 22 nd , 25 th and March 1 st & 3 rd |
| Council Budget Approval | March 31 st |



THANK YOU





CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Housing Services Division

| | |
|---------------------------|--|
| TO: | Expanding Housing and Support Services for Women and Transgender Community Sub-Committee |
| COMMITTEE DATE: | December 4, 2020 |
| SUBJECT/REPORT NO: | Women's Shelter and Support Investment Options (HSC20061) (City Wide) (Outstanding Business List Item) |
| WARD(S) AFFECTED: | City-Wide |
| PREPARED BY: | Yolisa de Jager (905) 546-2424 ext. 3863 Rob Mastroianni (905) 546-2424 ext. 8035 Nadia Zelisko (905) 546-2424 ext. 2548 |
| SUBMITTED BY: | Edward John Director, Housing Services Division Healthy and Safe Communities Department |
| SIGNATURE: | |

RECOMMENDATION

- (a) That annual funding up to \$950,000 from the Net Levy to support the operating costs of the Good Shepherd Centre's Emergency Shelter proposal and increase the investment in the Municipally-funded Portable Housing Benefit Program for women, trans-feminine, trans-masculine and non-binary adults from Hamilton's By-Name List, be approved to be referred to the 2021 Operating Budget for consideration; and,
- (b) That, in the event the proposed Good Shepherd Emergency Shelter project does not proceed, annual funding of up to \$950,000 from the Net Levy to support the operating costs of Mission Services' Emergency Shelter proposal and increase the investment in the Municipally-funded Portable Housing Benefit Program for women, trans-feminine, trans-masculine and non-binary adults from Hamilton's By-Name List, be approved to be referred to the 2021 Operating Budget for consideration.

EXECUTIVE SUMMARY

Homelessness is a gendered experience, impacting single women, trans-feminine, trans-masculine and non-binary individuals differently than single men or families. The City of Hamilton's homeless-serving system is committed to gender-specific

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Women's Shelter and Support Investment Options (HSC20061) (City Wide) - Page 2 of 7

investments in low-barrier, housing focussed emergency shelter services that directly address the unique needs of women, transgender and non-binary individuals experiencing homelessness. Gender-based analysis of Hamilton's shelter system demonstrate that beds serving women, trans-feminine, trans-masculine and non-binary adults remain full or over capacity since 2018.

In September 2020, Native Women's Centre closed Mountainview shelter, a 15-bed city-funded emergency shelter for women. The City expressed a desire to replace and potentially exceed these beds by initiating an RFP process in November 2020. The evaluation committee received three applications, two of which were viable projects.

Of the two viable projects, Good Shepherd Centre's shelter project was approved to proceed. This proposal is linked to two other proposals: Rapid Housing Initiative (RHI) and Ministry of Children, Community and Social Services (MCCSS). If all three proposals are successful, the entirety of this project will result in: replacement of the original 15 beds, up to 25 net new emergency shelter beds, 20 net new Violence Against Women (VAW) shelter beds for single women, and a minimum of 65 Single Room Occupancy housing units. To accomplish the scope of the proposed emergency shelter project, additional levy funding to support the operating budget of up to \$950,000 would need to be approved.

Should this series of proposals fall through, it is recommended to proceed with a \$950,000 investment in the women's system by funding both a shelter project and increase the existing Municipally-funded Portable Housing Allowance program budget. The second viable project from the RFP process was submitted by Mission Services. This proposal is smaller in scale, replacing the 15-emergency shelter and requiring a levy top up of \$225,000 and one-time capital costs of \$413,700.

To more effectively address the occupancy pressures within the system, the recommended investment would supplement the City-funded women's emergency shelter system with the Municipally-funded Portable Housing Benefits budget targeted to women, trans-feminine, trans-masculine and non-binary homeless individuals on Hamilton's By-name List.

Alternatives for Consideration – See Page 6

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: This recommendation seeks up to \$950,000 annual funding from the levy to be considered by Council through the 2021 Budget deliberations.

Staffing: N/A

Legal: N/A

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SUBJECT: Women's Shelter and Support Investment Options (HSC20061) (City Wide) - Page 3 of 7

HISTORICAL BACKGROUND

On September 10, 2020, the Report HSC20037 Emergency Shelter Services for Single Homeless Women was presented to the Emergency and Community Services Committee outlining the closure of 15 shelter beds at Mountainview, Native Women's Centre, and the requirement to initiate a Request for Proposals (RFP) process to replace and enhance gender-specific emergency shelter beds.

On October 9, 2020, Housing Services Division initiated a Request for Information process, seeking specific information from the public on shelter service design to inform the RFP alongside the expertise of local partners and best practice for the delivery of low barrier, gender-specific shelter services for women, trans-feminine, trans-masculine and non-binary adults experiencing homelessness.

From November 4-15, 2020, the City of Hamilton invited social service providers and community organizations to apply to receive funding to provide gender-specific emergency shelter services for women, trans-feminine, trans-masculine and non-binary adults.

On November 10, 2020, staff made a presentation to the Expanding Housing and Support Services for Women, Non-Binary and Transgender Community Sub-Committee that included an assessment of needs and gaps as related to housing and support services for women, non-binary, and transgender community; a homelessness policy overview as it pertains to the mandate of the Sub-Committee; and, an overview of funding administered through Housing Services Division for housing and support services for women, non-binary, and transgender community from all levels of government.

At its November 10, 2020 meeting, the Expanding Housing and Support Services for Women, Non-Binary and Transgender Community Sub-Committee approved the following (Item 13.2):

“That staff be directed to report back to the Expanding Housing and Support Services for Women, Non-Binary and Transgender Community Sub-Committee, with options and alternatives related to additional capital and operating funds related to additional emergency shelter beds.”

On November 27, 2020, the General Manager of the Healthy and Safe Communities Department approved the recommendation of the RFP Evaluation Committee that the highest scoring proposal be pursued. The results of the Request for Proposals process will be provided to the Emergency and Community Services Committee on December 10, 2020.

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SUBJECT: Women's Shelter and Support Investment Options (HSC20061) (City Wide) - Page 4 of 7

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

Emergency shelter services are funded by provincial Community Homelessness Prevention Initiative funding (CHPI.) CHPI has two key program outcomes:

1. People experiencing homelessness obtain and retain housing
2. People at risk of homelessness remain housed

The recommendation requests additional funding that would supplement existing CHPI budget allocations for emergency shelter services.

As indicated in Coming Together to End Homelessness: Hamilton's Systems Planning Framework (July 2019), emergency shelter services are a core component of Hamilton's homeless-serving system. In addition to CHPI funding, Federal Reaching Home homelessness funding is allocated to other interconnecting homelessness interventions within the system of care: prevention, outreach and housing with support programs. Federal directives require communities create a By-Name List of homeless individuals and households, develop and utilize Coordinated Access to make connections to housing and supports, and to report community-level outcomes towards ending chronic homelessness. Emergency shelters play a critical role in addressing immediate basic needs of homeless individuals and households as well as resolving persons' homelessness by supporting them to secure permanent housing.

RELEVANT CONSULTATION

On October 9, 2020, the Housing Services Division initiated a Request for Information process, seeking specific information from the public on shelter service design. Areas of interest included:

- Gender-specific services for women, trans-feminine, trans-masculine, and non-binary homeless adults
- Low-barrier services
- Service Restrictions
- Harm Reduction
- Housing-Focused sheltering
- Role and Coordination within Hamilton's homeless-serving system
- Improved connection to housing/shelter bed turnover

ANALYSIS AND RATIONALE FOR RECOMMENDATION

In the Coming Together to End Homelessness: Hamilton's Systems Planning Framework, emergency shelter interventions are identified as a critical component of the system of care. The role of the emergency shelter is to provide temporary accommodation and essential services for individuals experiencing homelessness to become housed. Shelter services that are both low-barrier and housing-focused ensure

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individuals experiencing the highest rates of vulnerability due to physical and mental health, risk of violence, and active substance use are effectively connected to housing options.

The Housing Services Division's presentation to the Sub-Committee on November 10, 2020 highlighted national trends indicating that shelter beds dedicated to women are significantly less when compared to beds that are co-ed or dedicated to men exclusively. Women and gender diverse peoples are also systematically under-represented in homelessness data due to inaccurate measures, or lack of gender-disaggregated data which, when combined with less shelter bed access, leads to an exacerbation of hidden homelessness for women, trans-feminine, trans-masculine and non-binary individuals.

Analysis of Hamilton's emergency shelter data since 2018 indicate that women-specific shelters have been operating at or above full capacity. When bed capacity was expanded by the introduction of hotel spaces to address the COVID-19 pandemic, occupancy rates also rose, reflecting a larger need within Hamilton. Together, this data demonstrates a need to increase dedicated emergency shelter beds for women and trans-feminine, trans-masculine adults.

In order to support the highest number of individuals, data supports the fact that we need to concentrate efforts on decreasing lengths of stay by increasing outflow from emergency shelter into permanent housing options. This Report recommends increased investment in the Municipal Portable Housing Benefit program specifically for women, trans-feminine, trans-masculine and non-binary adults on Hamilton's By-Name List.

Investing in portable housing benefits maximizes current investments in both emergency shelter beds and housing support programs. Portable housing benefits provide women, trans-feminine, trans-masculine and non-binary individuals with increased flexibility and choice in market rent units, allowing for individuals to address their unique housing needs based on their circumstances. Paired with housing support programs, this approach expedites connection to permanent housing, resulting in decreased lengths of stay in emergency shelter.

The Women's Emergency Shelter Request for Proposals resulted in two proposals that passed evaluation minimum benchmarks. The General Manager of the Healthy and Safe Communities Department approved the highest scoring proposal, from Good Shepherd, to proceed. Good Shepherd Centre's proposal projects to enhance the women's emergency shelter system by creating up to 25 net new, private emergency shelter beds.

Good Shepherd's proposal requires up to \$950,000 in annualized operating funding in addition to the \$520,000 available through provincial CHPI funding to operate up to 25

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net new, private emergency shelter beds. The proposal is dependent on a successful application to the federal Rapid Housing Initiative (RHI) funded through Canada Mortgage Housing Corporation (CMHC) to secure the shelter location. The new location would host up to a total of 65 shelter beds: Mary's Place 25-bed shelter relocated to the new site; the 15-shelter bed replacement; and up to an additional 25 net new shelter beds.

In addition to the shelter space, the building secured through RHI funding will create a minimum 65 new Single Room Occupancy housing units for women at the same location. The project provides an innovative and unique opportunity to address pressures in the women's system, combining a robust and comprehensive response to several local, provincial and federal priorities, not least women experiencing chronic homelessness and/or gender-based violence. If the Good Shepherd proposal along with the Ministry of Children, Community and Social Services (MCCSS) funding is successful, the project would relocate the 25 beds at Mary's Place to the new location and allow for an expansion of Good Shepherd's Martha House Violence Against Women (VAW) shelter into the current Mary's Place, thereby increasing MCCSS-funded Martha House capacity by 25 beds. Combined, the Good Shepherd proposal results in 65 net new housing units for women and up to 50 net new shelter beds in the global women's shelter system (emergency shelter and VAW system).

The proposal from Mission Services passed the evaluation benchmark and provides 15 emergency shelter beds for women, trans-feminine, trans-masculine, and non-binary homeless adults. Although this option ensures current bed numbers remain constant by replacing the 15 beds lost with the closure of Mountainview Shelter, this does not enhance the overall women's system by adding net new beds. The Mission Services proposal exceeds the available CHPI operating dollars and would require an additional annual commitment of up to \$225,000 for operating costs and one-time infrastructure and start-up costs of \$413,700 for 15 beds.

ALTERNATIVES FOR CONSIDERATION

That up to \$950,000 be added to the City's annual Operating Budget to enhance the Municipal Portable Housing Benefit Program budget with specific housing benefit allocations for chronically homeless women, trans-feminine, trans-masculine and non-binary adults on Hamilton's By-name List supported by City-funded, gender-specific outflow housing programs: Rapid Rehousing, Intensive Case Management and Transitional Housing.

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

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APPENDICES AND SCHEDULES ATTACHED

None

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INFORMATION REPORT

| | |
|---------------------------|--|
| TO: | Mayor and Members General Issues Committee |
| COMMITTEE DATE: | February 11, 2021 |
| SUBJECT/REPORT NO: | Neighbour to Neighbour Funding Update (FCS21006) (City Wide) |
| WARD(S) AFFECTED: | City Wide |
| PREPARED BY: | Jessica Finan (905) 546-2424 Ext. 5479 |
| SUBMITTED BY: | Brian McMullen Director, Financial Planning, Administration and Policy Corporate Services Department |
| SIGNATURE: | |

COUNCIL DIRECTION

The General Issues Committee, at its meeting on January 28, 2021, directed staff to report back on a request for funds from Neighbour to Neighbour of \$200,000 per year for 2021 to 2025 for the Community Food Centre. The purpose of Information Report FCS21006 is to provide Council with confirmation of the policy for the City Enrichment Fund (CEF) with respect to receiving funds from the CEF and other funding sources from within the City of Hamilton ("City"). It is also to clarify / obtain specific details of the Neighbour to Neighbour request and report back to the General Issues Committee on February 11, 2021.

INFORMATION

Neighbour to Neighbour (N2N) Overview – Food Bank and Community Food Centre

As per N2N's website:

"For over 30 years, a team of dedicated staff and volunteers at Neighbour to Neighbour Centre have been helping to improve our neighbourhood and meeting the issue of food insecurity head on. Neighbour to Neighbour works to improve the quality of life in our community by offering access to tutoring programs for children, community kitchen programs, utility subsidy programs, family counselling, emergency food access and a host of other interventions. Neighbour to Neighbour is empowering people with the tools and ideas that will help change their lives."

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The Hamilton Community Food Centre (HCFC) at 310 Limeridge Road West and the Food Bank at 28 Athens Street, operate under the same mission and goals of N2N though they are separate programs. Hamilton Community Food Centre includes programs related to food skills, food access, education and engagement, community garden network and community meals. At HCFC, nutritious food is used to attract, engage and empower people. Through programs, the HCFC will tackle the complex layers of poverty; household food insecurity; poor health; lack of access to healthy food and social isolation. The Food Bank is for emergency, family services and educational services including food bank, community counselling, utilities support, money matters and settlement services.

City of Hamilton Historical Investment 2016 to 2020 – N2N Hamilton Community Food Centre

The City has provided funding to help support N2N Hamilton Community Food Centre and Food Bank. Table 1 provides a summary of the payments for HCFC. Details on other City of Hamilton funding are provided later in Report FCS21006.

TABLE 1 – City of Hamilton N2N HCFC Funding Summary

| Source of Funding | 2016 | 2017 | 2018 | 2019 | 2020 | Total |
|---|------------------|------------------|------------------|------------------|------------------|--------------------|
| Hamilton Future Fund - Community Food Centre Capital Campaign (building costs and operating expenses) | \$100,000 | \$ - - | \$ - - | \$ - - | \$ - - | \$ 100,000 |
| Public Health Services Budget - Community Food Centre Services | 200,000 | 200,000 | 200,000 | 200,000 | 200,000 | \$1,000,000 |
| Reserves (Area rating \$150 K and SSIF \$50 K) (building of new Community Food Centre in Hamilton) | 200,000 | \$ - - | \$ - - | \$ - - | \$ - - | \$ 200,000 |
| N2N HCFC Funding Annual Total | \$500,000 | \$200,000 | \$200,000 | \$200,000 | \$200,000 | \$1,300,000 |

Notes to Table 1

- Area Rating means Area Rating Special Capital Infrastructure Reinvestment Reserve
- SSIF means Social Services Initiative Fund Reserve

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Community Food Centres Canada Contribution and Commitment 2015 to 2020

In 2015, Community Food Centres Canada chose Neighbour to Neighbour (N2N) to conditionally receive \$1,100,000 over five years in operating funds. In addition to financial resources, Community Food Centres Canada provided advice, guidance, evaluation tools and an evidence-based, best-practice program model.

In 2015, N2N requested from the City of Hamilton an operating agreement for annual funding of \$200,000 from 2016 to 2020 and one-time capital funds of \$200,000 to renovate their new Community Food Centre building located at 310 Limeridge Road West.

Council, at its meeting on September 23, 2015, approved Board of Health Report 15-009 containing a report titled “Neighbour 2 Neighbour Community Food Centre (BOH15030)”. As stated in Report BOH15030, the Community Foods Centre Canada grant to N2N of \$1,100,000 over five years was conditional on N2N sourcing an equal specified contribution for the same project over the same time period (five years) and securing a location to operate a Community Food Centre. The request for operating funds was referred to the 2016 budget process, specifically, as an operating budget enhancement for Public Health Services for \$200,000. This funding request was approved in the City’s 2016 Budget.

The funding provided by the City was not restricted to a specific program but to the overall operations of the Community Food Centre. This financial commitment was to help provide resources for community food centre programming, such as community kitchens, community gardens, healthy eating and school nutrition / after-school programming, local food forums and other food skills and cooking programs to a large area of the City.

As part of the financial commitment, annual agreements were executed and annual reports were submitted by N2N to City staff. One of the conditions of the annual agreements is that maximum City funding will be reduced if N2N receives other funding from the City, including the Community or City Enrichment Fund. N2N has confirmed that its Community Food Centre receives no other City funding as reported in Appendix “A” to Report FCS21006 and stated in Appendix “B” to Report FCS21006. All of the programs, outcomes, measures, targets and results of N2N’s Hamilton Community Food Centre (HCFC) are shown in Appendix “A” to Report FCS21006.

N2N’s HCFC program areas and programs include:

- Food Access with three programs: Good Food Market, Healthy Community Meals Shared, Additional Meals Served
- Food Skills with three programs: Community Kitchen Program, Community Gardens, Child and Youth Skills Building Program

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- Education, Engagement and Outreach with six programs: Dignified, Welcoming Facility Maintained, Community Action and Advocacy, Community Awareness / Use of Space, Collaboration with Public Health and City Programming, Hamilton Community Garden Networking Program, Food Literacy Networking

Table 2 provides a summary of the N2N Operating Budget and Maximum City Funding from 2016 to 2020.

TABLE 2 – N2N Community Food Centre Financial Summary

| Year | N2N Operating Budget | Maximum City Funding |
|------|----------------------|----------------------|
| 2016 | \$531,778 | \$200,000 |
| 2017 | \$766,395 | \$200,000 |
| 2018 | \$709,742 | \$200,000 |
| 2019 | \$828,047 | \$200,000 |
| 2020 | \$727,448 | \$200,000 |

Notes to Table 2

- 2016 N2N operating budget figure of \$531,778 reflects a partial year as this was the Centre's opening year and there was not full programming during the first quarter

N2N Request and Community Food Centres Canada Commitment for 2021 to 2025

N2N's request for Community Food Centre funding for \$200,000 annually from the City for 2021 to 2025 is attached as Appendix "B" to Report FCS21006 and Appendix "C" to Report FCS21006. Community Food Centres Canada (CFCC) has partnerships with 13 organizations across Canada. CFCC is prepared to renew its commitment to N2N's Hamilton Community Food Centre (HCFC) for the next five years from 2021 to 2025 as per Appendix "D" to Report FCS21006. The letter indicates that there is an intention of contributing \$1 M for operations over the next five years on condition that CFCC has the funds available and that HCFC continues to meet the criteria required to receive its funding. N2N will be required to raise the balance of the funds for their HCFC operating costs.

City of Hamilton City Enrichment Fund (CEF) Investment in N2N Programs

The City Enrichment Fund is the overall name for the City of Hamilton's municipal investment in a wide range of program areas that supports the City's strategic plan. The fund comprises six Program Areas (Agriculture, Arts, Communities, Culture and Heritage, Community Services, Environment, Sports and Active Lifestyles) with funding streams and categories.

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The City Enrichment Fund funding provided to N2N programs are shown in Table 3.

TABLE 3 – CEF N2N Program Funding 2016 to 2020

| Program | 2016 | 2017 | 2018 | 2019 | 2020 |
|------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| CSA Food Bank | \$28,980 | \$29,560 | \$29,560 | \$30,151 | \$30,754 |
| CSA Home Delivery | 17,669 | 17,669 | 17,669 | 17,669 | 17,669 |
| CSF Middle East Outreach | 2,763 | 2,763 | 2,763 | 2,818 | 2,874 |
| CEF N2N Funding Total | \$49,412 | \$49,992 | \$49,992 | \$50,638 | \$51,297 |

Notes to Table 3:

- CSA means CEF Program of Community Services and funding stream of “No one is Hungry or Without Shelter”
- CSF means CEF Program of Community Services and funding stream of “Community Capacity Grows”

The total preliminary budget for the 2021 City Enrichment Fund program is \$6,088,340. The 2021 CEF intake process closed in November 2020. The application review and approval processes are underway with the Grants Sub-committee making recommendations in May 2021. N2N submitted 2021 CEF applications for their 28 Athens Street location for programs of food bank, home delivery and Middle East Outreach. N2N did not submit 2021 CEF applications for the programs run at their Hamilton Community Food Centre (310 Limeridge Road West).

CEF guidelines dictate that the City’s investment is not to exceed 30% of the total initiative (i.e. program not organization) budget per calendar year. The Recipient is to track funding from all departments of the City (departmental budgets, Councillor contributions, area rating, etc.) and immediately inform the City Enrichment Fund Coordinator if funding exceeds the 30% rule from all sources within the City budget in a calendar year to discuss a repayment plan.

In N2N’s (Athens Street) application to the CEF, N2N did not identify other municipal sources of funding within their program budgets for programs managed at their Athens Street location. N2N’s CEF total of all three program budgets for each year in Table 3 did not exceed the 30% maximum contribution.

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N2N's Hamilton Community Food Centre (310 Limeridge Road West location) request for a new commitment over five years from 2021 to 2025 is \$200,000 per year. Based on N2N's HCFC 2021 operating expenses budget of \$800,000, funding of \$200,000 would not exceed the CEF criteria of a 30% threshold (30% of \$800,000 would be \$240,000). As the intake period has closed for 2021, funding from the CEF operating budget would not be considered. However, for future years, each of N2N's Hamilton Community Food Centre programs (310 Limeridge Road West location) would be assessed against CEF's eligibility criteria. Funding for new programs is determined by score and availability of funds.

Other City Sources of Funding - Hamilton Future Fund

The Hamilton Future Fund was created in 2002 when Hamilton Hydro was sold for \$137 M. The money was put into two reserves:

- \$100 M invested to provide income which will be used to fund various projects and initiatives.
- \$37 M to provide funding for various City and community organizations, projects and initiatives.

Hamilton Future Fund Board of Governors approved a grant of \$100,000 to N2N respecting the Hamilton Food Centre on October 13, 2016 which was approved by Council at its meeting on November 9, 2016.

The Hamilton Future Fund is currently not accepting applications.

Other City Sources of Funding – Area Rated Special Capital Infrastructure Reinvestment Reserves

Within the City of Hamilton Budget, an Area Rated Special Capital Infrastructure Budget of approximately \$13.4 M is approved annually and levied against former City of Hamilton properties. These funds are transferred to Area Rating Reserves and are available to fund investments according to the guidelines established in Report FCS12024 Area Rating Special Capital Re-Investment Policy and Report FCS18014(a) Procedures for Ward Specific Funding Initiatives.

In 2013, Councillors for Wards 6, 7 and 8 provided \$32,000 each to N2N for capital purchases for the Food Bank located at 28 Athens Street.

N2N Hamilton Community Food Centre Funding Alternatives

N2N will need to secure funding from other sources if the City of Hamilton does not provide funding of \$200,000 annually from 2021 to 2025.

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If Council wishes to fund the N2N request, some of the alternatives available to the City include:

1. 2021 Tax Supported Operating Budget
 - Funding could be provided to N2N from the 2021 Budget resulting in a budget pressure as the existing agreement expired on December 31, 2020 and has not been included in the City's Preliminary 2021 Budget. Funding for 2022 and beyond would then be included in the maintenance or base budget.
2. City Enrichment Fund
 - 2021 one-time funding could be provided to N2N from 2020 CEF surpluses. Referring the funding request to the Grants Sub-committee is not recommended as it comprises the CEF process.
3. City Reserves
 - 2021 funding could be provided to N2N from one of the City reserves. With the annual City operating budget surpluses being transferred to the Tax Stabilization Reserve as per policy, this Reserve may be appropriate to fund the 2021 Request. A source of funding for 2022 and beyond would then need to be identified during the subsequent budget processes.

APPENDICES ATTACHED

Appendix "A" to Report FCS21006 – Hamilton Community Food Centre N2N Final Report 2020

Appendix "B" to Report FCS21006 – N2N Funding Request Letter to City of Hamilton

Appendix "C" to Report FCS21006 – N2N Hamilton Community Food Centre Case for Support Funding Proposal – December 2020

Appendix "D" to Report FCS21006 – Community Food Centres Canada Commitment Letter to City of Hamilton dated February 5, 2021

JF/dt

**Hamilton Community Food Centre, Neighbour 2 Neighbour
Final Report 2020 for Public Health Services, City of Hamilton**
Reporting Term: Q1, Q2, Q3, Q4
Updated: January 2021, kdaoust

Program Outcome Targets, Actuals, and Projections

| Program | # | Outcomes | Measure | 2020 Target | January – March Actuals Q1 | April – June Actuals Q2 | July – September Actuals Q3 | October – December Actuals Q4 | 2020 Totals | Notes |
|----------------------------------|-----|--|---|--|---|--|--|--|---|---|
| Program Area: Food Access | | | | | | | | | | |
| Good Food Market | 1.1 | Increased access to safe, healthy, and culturally appropriate food; Increased community engagement and leadership | Attendance and purchasing statistics; participant survey results; number of items sold at market based on request for cultural relevance | 1,000 visits to affordable produce market. 40 new participants who are referred by their physician as having cardiometabolic health risks, participating in market greens project and receive free produce for 6 months. COVID - \$80,000 in grocery gift cards distributed to community members as well as 50,000 lbs of fresh produce. Evaluation | 339 visits to market. 8 items offered that are requested by shoppers and are culturally relevant. | No market running due to COVID; To start again July 10, 2020 \$40,850 in gift cards provided to 1029 families; 3434 individuals (504 new participants Lbs of produce distributed: 35,409 | 209 visits to market; 12 culturally relevant items offered; Lbs of produce distributed : 63,198 (297 new household & 569 new individuals) | 288 visits to market; 47 new people; 30 new household referred to market greens; 42 people \$49,300 in gift cards provided to 1078 household; 3127 people | 836 visits to market 42 people referred to market greens \$90,150 grocery gift cards distributed 98,607 lbs fresh produce distributed 20 cultural relevant items offered 90.6% say the CFC | Market was closed during Q2 due to covid. |

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|--------------------------------|------|---|---|---|---|--|--|--|---|---|
| | | | | <p>showing increased access to affordable, healthy food, and improved health outcomes. 15 items available in markets based on requests for cultural relevance to customers</p> | | | | | <p>provides them with an important source of healthy food. Majority report that their food situation would be worse off if not for the CFC due to financial constraints.</p> <p>75% report improved mental and physical health.</p> | |
| Healthy Community Meals Shared | 1. 2 | Increased availability of healthy and culturally appropriate meals to the community | Number of meals served in community meal programs | <p>5000 meals served in community meal programs (this includes rise up and seniors wellness breakfasts, Friday lunches and Thursday dinners); 20+ community meals with emphasis on diverse cuisines. Supporting</p> | 2157 meals shared; 8 with emphasis on diverse cuisines; | 190 meals provided to shelters and food boxes delivered to 6 local farms for migrant workers (~90 meals) | 458 meals shared; 10 with emphasis on diverse cuisines; food delivered to migrant workers at 4 farms (~60 meals) | 539 meals shared, 10 emphasis on diversity | 3496 meals served; 28 with emphasis on diverse cuisines | April – June, all on-site meal programs and group programming cancelled due to COVID. |

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|----------------------------------|-----|---|--|---|---|--|---|--|--|--|
| | | | | shelters and migrant workers with meals during pandemic. | | | | | | |
| Additional Healthy Meals Shared | 1.3 | Increased access to safe, healthy, and culturally appropriate meals to the community | Number of meals served in all other programs | 1000 meals served through other food skills programs; including special events and workshops; 1000 healthy snacks served during programming (ie. Kids club, jump math). During COVID months – synchronous activities will provide food box in advance for participants to use during sessions. | 798 meals shared through other program, workshop and special events; 854 healthy snacks provided. | 16 meals created at Cooking up Justice | 267 meals provided through community kitchens, workshops and kids club; 77 healthy snacks served. | 383 meals provided through other programs; | 1464 meals total; 931 snacks served | Increased take home meal kits to make up for not being able to host community dinners; Snacks reduced due to kids club being virtual |
| Program Area: Food Skills | | | | | | | | | | |
| Community Kitchen program | 2.1 | Increased food skills, health food decisions and social connections | Program evaluation reports including participation statistics, and participants surveys | 60 food skills sessions offered with 450 visits including Q2 & Q3 - 10 sessions of food skills programming that includes synchronous online activities promoting social | 37 food skills sessions offered; 311 visits | 3 Food skills sessions posted online; 1 garden skills demo posted; 48 participant contacts; Cooking up Justice | 27 food skills sessions led (includes gardens); 3 Cooking up Justice online sessions; 246 visits | 33 food skills sessions; 239 participant contacts/visits Annual Program Survey 2020 | 100 food skills sessions; 844 visits 11 sync. online sessions | During COVID, modified programming includes online activities. |

| | | | | | | | | | |
|-------------------|-----|---|--|---|------------------------------------|---|--|--|---|
| | | | | connection and healthy food choices. (includes CUJ) | | Youth online 2 sessions; 8 participants | | <p>indicates 90.6% say the CFC provides them with an important source of healthy food.</p> <p>81.3% said they learn a new skill, cooking, gardening or about nutrition. "the CFC gives me good ideas about how and what to cook"</p> <p>74.2% said they made a new friend they were able to rely on during the pandemic.</p> | |
| Community Gardens | 2.2 | Increased gardening skills and knowledge | Garden club attendance and participation / visits; number of plot | At least 30 families engaged with 75%+ reporting improved gardening skills, healthy food | 2 garden get togethers – 11 people | 5 garden club participants ; 25 plot gardens (25 families engaged); | 12 garden club participants; 564 lbs produce harvested | 9 garden club participants; 225 lbs produce harvested | Over 30 families engaged; see Hamilton Community Garden |

| | | | | | | | | | | |
|--|-----|---|---|---|--|---|--|--|--|--|
| | | | gardens; lbs of produce harvested | decisions, improved social connections | | 21 lbs of produce harvested | | | Network Report 2020 | |
| Child and Youth Skills Building Program | 2.3 | Increased reach and engagement with children and youth in the community. | Number of children and youth reached through programs, workshops, and lectures; number of sessions and visits | 300 children and youth reached; during pandemic, online sessions and activities will be offered. | 106 children and youth reached overall; 10 kids club sessions; 166 visits. 7 Cooking up Justice sessions; 26 visits. 4 art sessions for kids; 64 visits. Jump math 11 sessions ;119 visits; Kids in Kitchen 6 sessions; 46 visits. | 8 youth reached through Cooking up Justice sessions online; children’s programming to start in July. (activity boxes throughout summer) | 85 children and youth reached throughout summer with pick up learning and cooking boxes; online cooking up Justice); 243 meals shared & prepared | 22 children in kids club programming; 7 youth in CUJ | 228 children & youth reached overall. | Unable to host partner programs or tutoring sessions in house this fall due to pandemic. |
| 3. Program Area: Education, Engagement & Outreach | | | | | | | | | | |
| Dignified, Welcoming Facility Maintained | 3.1 | A welcoming space conducive to physical & mental wellbeing is being provided | number of equity and inclusion trainings hosted and total attendance; Use of Space and Safe(r) Space Agreement | 2 equity and inclusion trainings with a total of 15 people attending; policies reviewed and maintained annually; 90% or more of people expressed | 1 equity and inclusion training hosted; 3 people. | n/a | n/a | 1 online equity and inclusion training developed – to be used in upcoming year, 2021 for volunteer recruitment and | 1 training offered and 1 virtual session developed with plan for upcoming roll out in 2021 96.9% report | Target will be met for 2021 to include online sessions. |

| | | | | | | | | | | |
|------------------------------------|-----|---|--|--|---|--|--|---|---|--|
| | | | maintained; % of people reporting belonging to a community at the CFC (Impact Report) | belonging or having positive experience at the CFC. | | | | leadership training. | feeling that they belong to a community at the CFC per Annual Program Survey 2020. | |
| Community Action and Advocacy | 3.2 | Increased community action and engagement around food justice and local issues | Number of people supported through advocacy office; participation in community action training; other education workshops and trainings | 300 people supported (phone support during pandemic); 6 people attend community action training; 8 other education workshops and trainings. | 247 contacts with advocacy office; (79 unique); 2 education sessions (legal, tenant rights), 12 people supported; 6 food stories & arts 20 participants | 87 people supported during pandemic by phone; CA training sessions to start in July. | 84 people supported by phone; 10 people participate in community action sessions; 6 sessions held virtually with some outside meet-ups; workshops. | 92 people supported by phone; 4 wellness sessions run for 12 people; | 510 people supported; 6 attend CA training; 10 education and wellness workshops | |
| Community Awareness / Use of space | 3.3 | Increased awareness of Community Food work; social justice programming; providing space for new partners | Number of special events (such as festivals, cultural celebrations, PA day workshops) hosted at the CFC; Number of speaking | 5 special events hosted engaging 250 people; 10 speaking engagements/tours engaging 200 people; 20 partner meetings hosted onsite | IWD special event; 126 people; workshops: dolma, sprouts, chocolate PA day 43 people; 6 partners programming hosted | n/a | 2 special workshops; canning and making jam; 9 people attend. | 2 flu clinics run with Hamilton paramedics; Gather Film Virtual Screening; 162 people attend; 2 speaking engagements, | 2 special events; 288 people; 5 speaking engagements; 169 8 partner meetings hosted | Speaking engagements and partner meetings hosted lower due to pandemic |

| | | | | | | | | | | |
|---|-----|---|--|--|--|--|--|---|--|--|
| | | | engagement s and tours (with schools, partner agencies, conferences , etc); number of partner meetings hosted | | onsite. (22 meetings); 3 speaking engagement McMaster University (43 students); Dundas Valley Montessori (2 classes); 33 students) | | | McMaster and DV Montessori | | |
| Collaboration with Public Health and City Programming | 3.5 | Increased partnerships and community engagement | Number of collaborations with Public Health and the City | Continue collaboration on Welcome Baby and facilitated 1 new health related collaboration | Welcome baby sessions running this quarter; 10 sessions 115 visits | n/a | n/a | 2 flu clinics with paramedics; cancer screening coach | | |
| Hamilton Community Garden Networking Program | 3.6 | Increased community engagement ; showed positive impact of gardens on City | Number of inquiry responses and consultation ; Annual review to update garden directory and summarize impact of gardens on the City; resource boosts of | 200+ inquiries responded to; 30+ consultations with new and existing gardens; 1 annual report showing City-wide impact; 15 gardens supported with \$8,000 total resources provided. | 6 consults; 89 inquiries 1 knowledge swap meeting (6 coordinators in attendance – in person) | 12 consults; 161 inquiries; 2 virtual knowledge swap meetings (27 attending); \$6328.45 provided in resource boosts to 21 gardens across the city. | 3 consults; 22 inquiries; 11 city-wide gardens supported with \$2285.92 in resource boosts | 5 consults; 22 inquiries; 1 knowledge swap meeting | 26 consults; 294 inquiries 4 knowledge swap meetings | Resource boosts = \$8,614.37 to 32 gardens |

| | | | | | | | | | | |
|--------------------------|-----|---------------------------------------|---|---|-----|-----|---------------------------------------|-----|--|--|
| | | | materials and tools to gardens | | | | survey wrap up to be completed next Q | | | |
| Food Literacy Networking | 3.7 | Increased community engagement | Edible Education Guide update completed in 2020; Number of networking events cohosted with Public Health Services, & Food Literacy Month; Number of actions hosted for Food Literacy Month | 2 Food Literacy networking events cohosted; 3 actions hosted for Food Literacy Month (October) | N/a | N/a | n/a | n/a | | We were unable to host food literacy events in partnership with Public health this year. |
| | | | | | | | | | | |

Hamilton Community Food Centre
City of Hamilton Financial Report 2020
prepared: January 2021, kdaoust

| EXPENSES | Budget | 2020 Totals | Variance - Budget to Actuals | Notes | Jan - Mar 2020 (Actuals) | April - June 2020 (Actuals) | July - December 2020 (Actuals) |
|--|-------------------|-------------------|------------------------------|---|--------------------------|-----------------------------|--------------------------------|
| Personnel | \$ 360,060 | \$ 355,897 | \$ 4,163 | | \$ 80,807 | \$ 91,203 | \$ 183,887 |
| Program Supplies & Costs | \$ 51,670 | \$ 36,620 | \$ 15,050 | | \$ 7,684 | \$ 9,702 | \$ 19,234 |
| Food Costs | \$ 55,000 | \$ 177,278 | \$ (122,278) | food costs higher than budgeted due to emergency grocery gift cards distributed to community & food purchased | \$ 13,941 | \$ 30,345 | \$ 132,992 |
| Office Costs | \$ 15,030 | \$ 11,430 | \$ 3,600 | | \$ 2,797 | \$ 2,421 | \$ 6,212 |
| Facility Costs | \$ 145,350 | \$ 137,837 | \$ 7,513 | | \$ 25,086 | \$ 34,104 | \$ 78,647 |
| SUBTOTAL OPERATING | \$ 627,110 | \$ 719,062 | \$ (91,952) | | \$ 130,315 | \$ 167,775 | \$ 420,972 |
| Administration (financial and organizational oversight) 16% | \$ 100,338 | \$ 115,050 | \$ (14,712) | | \$ 20,850 | \$ 26,844 | \$ 67,356 |
| TOTAL OPERATING EXPENSES | \$ 727,448 | \$ 834,112 | \$ (106,664) | | \$ 151,165 | \$ 194,619 | \$ 488,328 |

| INCOME | Budget | 2020 Totals | Balance | Notes | January - March 2020 (Actual) | April - June 2020 (Actual) | July - Dec 2020 (Actual) |
|--|-------------------|-------------------|--------------------|-------|-------------------------------|----------------------------|--------------------------|
| Public Health Services, City of Hamilton | \$ 200,000 | \$ 200,000 | \$ - | | \$ 50,000 | \$ - | \$ 150,000 |
| Community Food Centres Canada | \$ 250,000 | \$ 380,590 | -\$ 130,590 | | \$ - | \$ 235,260 | \$ 145,330 |
| Service Canada Summer Students | \$ 17,086 | \$ 28,476 | -\$ 11,390 | | \$ - | \$ 6,395 | \$ 22,081 |
| Grants and Donations | \$ 197,296 | \$ 221,353 | -\$ 24,057 | | \$ 36,319 | \$ 87,142 | \$ 97,892 |
| TOTAL INCOME | \$ 664,382 | \$ 830,419 | -\$ 166,037 | | \$ 86,319 | \$ 328,797 | \$ 415,303 |
| BALANCE | -\$ 63,066 | -\$ 3,693 | -\$ 59,373 | | \$ 64,846 | \$ (134,178) | \$ 73,025 |



HISTORY

In late 2014, Community Food Centres Canada (CFCC) put out a call for proposals for the expansion of a Community Food Centre in the province.

Twenty-four locations across the province responded to compete for this designation.

The process was rigorous throughout 2015 and included a site visit to hear from our community leaders that a Community Food Centre would be of value to the City of Hamilton.

City Councillors, public health officials, community leaders were all in attendance to express their support. As a result of these efforts, Neighbour to Neighbour Centre was awarded the designation.

FUNDING

In 2015, Neighbour to Neighbour Centre approached the City of Hamilton with two requests and was granted the following:

- a) A Capital request of \$200,000 to assist in the building of a new Community Food Centre in Hamilton.
- b) To become an equal funding partner with N2N Centre and Community Food Centres Canada in providing 1/3 (\$200,000) of the annual operating expenses for the 5-year term of the Community Food Centre contract.

The funding provided by the City was not restricted to a specific program but to the overall operations of the Community Food Centre. The CFC receives no other City funding.

Community Food Centres Canada is prepared to renew its 5-year commitment. It brings to the table a renewed commitment of 1 million dollars for operations over the next 5 years. This figure may increase based on new programs with matched funding as well as donor restricted funding to the Hamilton area. The CFCC requires us to also meet specific operating standards. It is expected that N2N Centre and the community will step up once again to support the balance required to operate.

Hamilton's CFC operating budget is roughly \$700,000 annually. This includes staff costs, program supplies, food purchase, rent, insurance and overhead/administration. Over the next five years the renewed CFCC funding would contribute \$200,000 per year, the request for renewed City funding would match that at \$200,000 per year and N2N is committed to fundraising and continuing to secure grants, foundations support for the remaining \$300,000. In 2020, our overall budget was increased to over \$800,000 as we distributed emergency federal funds due to the pandemic. Over \$90,000 in grocery gift cards and additional food was distributed to over 5,000 people in Hamilton.

WHAT IS A COMMUNITY FOOD CENTRE?

The Community Food Centre approach is not like emergency food. Like the rehabilitation unit of a hospital, the CFC focuses on healing, health, and prevention. A Community Food Centre is a dignified and welcoming space that tackles issues of poverty, hunger, poor health, childhood obesity and social isolation. *The CFC is about skill-building, creating leadership opportunities and connecting people.* The result: a healthier, equitable and safer community.

Hamilton's Community Food Centre has:

- A commercial community kitchen that serves healthy meals weekly as well as host skill-building and nutrition education.
- Affordable Markets offer local sourced, seasonal produce.
- Gardens yielding fresh produce, teaching skills. Network supporting community gardens across the City.
- Child and youth programs. Intergenerational programs. Wellness for older adults.
- A community bake oven that will serve as a hub for social events and gatherings.
- Community advocacy offices connecting people with resources, tools and skills to have a voice on the issues such as housing and social assistance.

ALIGNMENT WITH HAMILTON'S FOOD STRATEGY GOALS

1. **Food Friendly Neighbourhood to Improve Access to Healthy Food** (*gardens, Hamilton Community Garden Network program, meals, markets & café*)
2. **Increase Food Literacy to Promote Healthy Eating & Empower all Residents** (*gardens, child/youth programs, community kitchens, edible education, food literacy network & events*)
3. **Support Local Food** and Help Grow the Agri-Food Sector (*local farmer purchases & relationships; community gardens*)
4. **Advocate for a Healthy, Sustainable and Just Food System** (*National - CFCC, Food Secure Canada; Partnerships with City include Welcome Baby, Food Literacy network, Cancer Screening Coach, Smoking Cessation, Food Handler Exams & sessions for newcomers.*)

ALIGNMENT WITH OUR FUTURE HAMILTON, COMMUNITY VISION PRIORITIES

1. Community Engagement and Participation (*Peer Advocate work, Volunteers : 3,948 hours, community action training*)
2. Economic Prosperity and Growth (*local farmers; living wage employer; peer advocate model, skill-building and leadership roles/mentorship*)
3. Healthy and Safe Communities (*food access – healthy food; wellness & fitness; meals, markets & café; smoking cessation; kids camps; welcome baby; programming addressing social determinants of health*)
4. Clean and Green (*gardens, community garden network*)
5. Built Environment and Infrastructure
6. Culture and Diversity (*Intercultural kitchen; Cooking up Justice Youth network; Senior wellness*)

Neighbour to Neighbour's Hamilton Community Food Centre
Case for Support – submitted December 2020

By Denise Arkell, N2N Executive Director,

and Krista D'Aoust, Director of Community Food & Family Services



Program Description

The Hamilton Community Food Centre (CFC) is currently operating in its 5th year in the Rolston neighbourhood. Through a partnership between Neighbour to Neighbour, Community Food Centres Canada, the City of Hamilton's Public health and various funding supporters, the CFC has been able to tackle the complex layers of poverty, food insecurity, poor health, and social isolation. Programs bring people together to grow, cook, share and advocate for good food while building a healthier community.

What We Know

(Beyond Hunger report, CFCC, 2020; PROOF, Tarasuk et. al, 2020; Code Red report Hamilton, Steve Buist, Patrick DeLuca 2010 & 2015)

Those who experience food insecurity report the following negative impacts:

- Compromised physical and mental health
 - Barriers to employment
 - Increased social isolation – strains personal relationships
 - Impedes one's ability to celebrate culture
-
- Black and racialized households are 5 times more likely to experience food insecurity.
 - In "code red" neighbourhoods in Hamilton, 1 in 5 children experiences food insecurity.
 - Those who live in low income neighbourhoods live, on average, 21 fewer years than residents in wealthier neighbourhoods.
 - The Community Food Centre engages with a culturally diverse array of residents. The majority of participants were born outside of Canada, representing 21 different countries of origin.

Community Safety and Well-Being

- The City of Hamilton's Community Safety and Well-Being Plan aims to ensure that all residents in the community feel safe, have a sense of belonging and can meet their needs for education, healthcare, food, housing, income and social and cultural expression. N2N's Community Food Centre is situated in Rolston and is one of few community gathering places for people in the heart of this neighbourhood. The CFC is committed to continue creating spaces of safety

and belonging for residents. Our annual impact reports indicate how we are contributing to achieve outcomes that align with this City Plan.

Rationale: Why a Community Food Centre is needed in Hamilton?

An alarming number of our neighbours live in a state of food insecurity. Indeed, 1 in 6 Hamiltonians live this way, every day of their lives. Those who are struggling to make ends meet on a low-income face multiple challenges, including not having a place at discussion tables. The Community Food Centre model believes that change happens through identifying the inequities in our system that create poverty, and in engaging those community members to be a voice for change. We use food as a tool to engage with people and believes everyone deserves a right to good food. Hunger and food insecurity are intimately connected to poverty, inequality, racism, health, the environment, and social relationships.

These past 4 years have demonstrated that community members are interested in engaging in CFC programming. We have seen an increase in activity year after year and heard stories of people making a new friend, finding meaningful work, feeling healthier and happier because of their connection to the Hamilton Community Food Centre.

The purpose of bringing people together to engage in programming:

- Increase access to healthy food
- Increase food skills and knowledge
- Increase social connection
- Increase self-reported physical and mental well-being
- Increase community engagement and empowerment
- Offering leadership and skill development
- Have opportunities to learn from each other and celebrate diverse cultures
- Increase community safety and well-being

Similar to a hospital needing an emergency room as well as rehabilitation services, Neighbour to Neighbour's Community Food Centre focuses on prevention and wellness while continuing to offer the emergency food bank to assist with people's immediate needs.

In addition, the CFC continues to leverage national funding support, bringing millions of dollars into Hamilton through our partnership with Community Food Centres Canada and our own fundraising efforts.

What We are Doing at the Hamilton CFC

Through a dignified and welcoming space, the CFC offers innovative programming for seniors, newcomers, children & youth, families, and individuals. Programs focus on three areas:

- (1) Healthy Food Access - nourishing meals and affordable produce markets
- (2) Food Skills - intercultural community kitchens, workshops, child and youth kitchens, gardens & growing food
- (3) Education and Engagement - community action training, advocacy office (systems navigation), civic and community engagement, workshops examining race, poverty, food justice and empowerment.

| Program Summary | | | |
|---|--------|--------|--------|
| | 2017 | 2018 | 2019 |
| Total Number of Visits to the CFC | 12,041 | 20,022 | 23,276 |
| Healthy Meals Served & Sent Home | 7,336 | 11,937 | 15,031 |
| Healthy Snacks Served | 1,424 | 1,880 | 1,540 |
| Kids Club & Youth Programs - Total number of engaged children and youth | 31 | 36 | 133 |
| Community Kitchens - Total participant contacts | 942 | 1,843 | 1,899 |
| Community Advocacy Office - Total Visits, workshops, trainings, and systems navigation visits | 2,363 | 3,845 | 3,080 |
| Wellness and Fitness Sessions - Total Participant Contacts (primarily older adults) | 697 | 2,033 | 4,916 |

| Hamilton Community Garden Network - Program of N2N | | | | |
|---|------|------|------|-------|
| | 2017 | 2018 | 2019 | 2020 |
| Total Number of Garden Locations Supported Annually in the City of Hamilton | 101 | 99 | 94 | 63* |
| Number of Garden Coordinators | 50 | 50 | 50 | 50 |
| Number of Community Members in Gardens | 1140 | 1285 | 1729 | 958** |
| Total Gardener Contacts; Consults and Inquiries | n/a | 353 | 513 | 523 |
| Type of Gardens Across the City of Hamilton | | | | |
| Plot Garden | 26 | 23 | 21 | 19 |
| Youth/School | 13 | 14 | 13 | 0 |
| Donation | 3 | 8 | 9 | 9 |
| Victory | 17 | 10 | 8 | 6 |
| Communal | 8 | 6 | 4 | 4 |
| City Housing + Tenant | 34 | 36 | 37 | 23 |
| Other | 0 | 2 | 2 | 2 |

*2020 reduced numbers mainly due to school gardens (temporary) & city housing closures during pandemic.

**55% of previous year due to pandemic restrictions including only one family member tending to plot, not to bring children with you to garden, no events or programming held in gardens.

| Special Events and Presentations | | | |
|--|------|------|------|
| | 2017 | 2018 | 2019 |
| Total Number of Participant Visits at Special Events and Presentations | 1094 | 1238 | 1412 |

Impacts (from our Annual Program Survey Report, 2019 & 2020)

- 99% report feeling that they belong to a community at the CFC
- 91% say that the CFC provides them with an important source of healthy food.
- 75%+ say that their physical and/or mental health has improved as a result of engaging in CFC programs
- 60% report being more involved in the Hamilton community
- 78% of participants surveyed said they have kept in touch with friends made at the CFC during the pandemic.

"I came to meet other people and improve my English and learn other cultures"

"My favourite thing to do is chop tomatoes"

"It's fun and I get to learn a lot of stuff" - kids club participants

"As a stay at home mom, coming here to talk to people definitely makes me mentally healthier than staying at home alone"

"I like coming here because the people here are very nice. The chef is very good and I've met a couple of new friends"

"Connecting with N2N staff has been very helpful. As a new garden it is helpful to be put in touch with resources and others that may have advice for us"

Partnerships

A key aspect of our success is the partners with whom we work:

- City of Hamilton's Public Health - *Welcome Baby, Language Exchange, Immigrant Quit smoking Clinics, Flu Clinics, Cancer Screening Bus, Food Handler Certification Tests*
- John Howard Society - *Achieves youth program*
- YWCA - *Fitness & Wellness sessions for older adults*
- Wesley Urban Ministries - *Kids in the Kitchen*
- McMaster University - *Catalyst Grants and Community Engagement Projects*

- Dundas Valley School of Art – *Children’s Art Expression Sessions*
- Hamilton Community Legal Clinic – *Free Legal Clinics*
- Righting Relations – *Events and Education Sessions*
- Niwasa Kendaaswin Teg – *Events and Education Sessions*

Research for 2020 – 2022

- The Hamilton Community Food Centre is currently implementing a research project “Market Greens” in partnership with Community Food Centres Canada, Good Roots Consulting and Terrapin Social Finance.
- This project engages Hamilton residents who have been identified by their health provider as having cardiometabolic risk factors to determine whether the intervention of having access to free fresh produce improves health outcomes. We look forward to sharing results with the City of Hamilton as we determine impact.

Funding

- \$1.5 million to date from Community Food Centres Canada, with another 5 year commitment for 2021-2026
- \$1.4 million has been raised by N2N’s own fundraising
- During COVID, an additional \$85,000 in grocery gift cards have been distributed to residents through the CFC’s contribution to emergency food
- \$1 million to date from the City
- We are seeking matching funds from the City for another 5 years, for 2021-2026



community food centres
CANADA good food is just the beginning

February 5, 2021

City of Hamilton
71 Main Street West
Hamilton, ON L8P 4Y5

Dear City Council,

Community Food Centres Canada (CFCC) is happy to write this letter demonstrating our partnership commitment with Neighbour to Neighbour for the Hamilton Community Food Centre. As you may know, CFCC builds and supports the development of welcoming places that provide access to food, build skills and engage community in work to create greater equity and inclusion. We currently have partnership agreements with 13 organizations across the country who have developed community food centres in their neighbourhoods.

We have been working with Neighbour to Neighbour since the Fall of 2014 on the development of the Hamilton Community Food Centre (HCFC) and signed a five-year Affiliate Agreement almost a year later. We are currently working on a five-year extension agreement that will confirm our partnership to the fall of 2025. As stated in our Affiliate Agreement, CFCC's intention is to contribute a \$200,000 base allocation each year and potentially beyond, if we have the funds and the HCFC meets our operating standards. The HCFC is required to raise the balance of funds for operating costs to ensure that the CFCC operating standards are maintained.

We know that the Hamilton CFC is a great benefit to its community members and are excited to continue our partnership as they expand their programming and improve their space. We hope that you will renew your partnership to enable the continuance of the Community Food Centre in Hamilton.

If you require further information about our agreement with HCFC, please do not hesitate to reach me at nick@cfccanada.ca or 416-531-8826 ext. 227.

Sincerely,

A handwritten signature in black ink, appearing to read "Nick Saul".

Nick Saul
CEO
Community Food Centres Canada



CITY OF HAMILTON
PLANNING AND ECONOMIC DEVELOPMENT DEPARTMENT
Strategic Initiatives Division

| | |
|---------------------------|---|
| TO: | Mayor and Members General Issues Committee (Budget) |
| COMMITTEE DATE: | February 11, 2021 |
| SUBJECT/REPORT NO: | Increased Municipal Law and Parking Enforcement in Waterfall Areas Across the City - Pilot Program (PED18011(b)) (City Wide) |
| WARD(S) AFFECTED: | City Wide |
| PREPARED BY: | Marty Hazell (905) 546-2424 Ext. 4588 |
| SUBMITTED BY: | <p>Marty Hazell Director, Strategic Initiatives Planning and Economic Development Department</p> <p><i>Marty Hazell</i></p> <p>Brian Hollingworth Director, Transportation Planning and Parking Planning and Economic Development Department</p> <p><i>Brian Hollingworth</i></p> <p>Ken Leendertse Director, Licensing and By-law Services Planning and Economic Development Department</p> <p><i>Ken Leendertse</i></p> |

RECOMMENDATION

- (a) That, subject to approval of the funding source in recommendation (b), staff be directed to assign additional Municipal Law Enforcement (MLE) and Parking Enforcement staff to Waterfall areas where challenges have been identified including, but not limited to, weekends from March 15, 2021 through to November 15, 2021, by approving additional temporary FTEs as follows:
- by adding 2 Temporary FT Municipal Law Enforcement Officers; and
 - by adding 5 Temporary PT Parking Enforcement Officers;

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Increased Municipal Law and Parking Enforcement in Waterfall Areas Across the City - Pilot Program (PED18011(b)) (City Wide) - Page 2 of 7

- (b) That funding for the enhanced Municipal Law and Parking enforcement in Waterfall areas, including staffing and vehicle costs, estimated at a total incremental net cost of up to \$354,000 be funded from the City's Tax Stabilization Reserve 110046;
- (c) That staff be directed to report back in January 2022 after the conclusion of the recommended pilot with an overall evaluation, including measurable results such as fines issued for various offences, revenues generated, etc., and with recommendations as to whether the enhanced enforcement should be continued in 2022.

EXECUTIVE SUMMARY

Significant Parking and Municipal Law Enforcement staff resources have been assigned to address problems associated with increased visitors to Waterfalls across the City. At the direction of City Council, a multi-disciplinary working group (City staff, Hamilton Conservation Authority and the Hamilton Police Service) have been working for the past few years to address specific problems in the Greensville and Dundas neighbourhoods associated with the increase in visitors to Webster and Tews Falls and the Dundas Peak, and staff, independent of this working group, continue to address problems at other Waterfalls on an ad hoc basis.

Many remedial actions are being tested, including the City Council approved Special Enforcement Areas (SEA), where parking fines were increased to \$250 in some Waterfall areas, as well as additional enforcement and revised enforcement tactics. The City also continues to invest in access and viewing enhancements to improve the visitor experience and minimize environmental and community impacts. However, problems continue to exist due to the popularity of the Waterfall areas and the reluctance of some visitors to abide by clear regulations.

At the January 28, 2021 General Issues Committee meeting, staff were directed to report back during the 2021 Operating Budget process with options and costing for a pilot program involving increased Municipal Law Enforcement and Parking Enforcement service levels in the Waterfall areas across the City where challenges have been identified on weekends from March 15, 2021 through to November 15, 2021, with that report to include a 3 year overview of the net revenues generated through Waterfall parking enforcement in these areas.

Alternatives for Consideration – See Page 7

SUBJECT: Increased Municipal Law and Parking Enforcement in Waterfall Areas Across the City - Pilot Program (PED18011(b)) (City Wide) - Page 3 of 7

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial/Staffing: The estimated total staffing and vehicle costs for the recommended option (adding two Temporary FT MLE Officers and 5 Temporary PT Parking Enforcement Officers 3 days/week) to problematic Waterfall areas from March 15, 2021 to November 15, 2021 is estimated at \$459,120, with estimated incremental revenues of \$275,000 for a total net revenue impact of \$184,120. However, with increased parking enforcement already in place the budget includes \$230,000 in revenue and \$60,000 in expenses, so the actual impact will result in an increase of \$399,120 in expenses and \$45,000 in revenues for a net cost to the City of \$354,120 to be funded from the Tax Stabilization Reserve.

Legal: N/A

HISTORICAL BACKGROUND

At the January 28, 2021 General Issues Committee (Budget) meeting, the following Motion was approved:

Increased Municipal Law and Parking Enforcement in the Waterfall Areas Across the City – Pilot Program

WHEREAS, City Council, at its March 27, 2019 meeting, approved the creation of a multi-disciplinary working group to conduct a comprehensive, multi-faceted investigation of public safety and the negative impacts to the Greensville and Dundas neighbourhoods associated with the increase in visitors to Webster and Tews Falls and the Dundas Peak;

WHEREAS, this multi-disciplinary working group continues to meet regularly and in consultation with the Ward 13 Councillor, to troubleshoot the continuing problems in residential areas in the vicinities of Webster and Tews Falls and the Dundas Peak;

WHEREAS, the Hamilton Conservation Authority's shuttle-bus operation was suspended during 2020, due to the COVID-19 pandemic;

WHEREAS, despite many City Council approved regulations and increased fines, regular enforcement, and other improvement measures being enacted/conducted, as well as a reservation system being tested by the Hamilton Conservation Authority, increased visitors to Webster and Tews Falls and the Dundas Peak continue to have negative impacts on area residents;

SUBJECT: Increased Municipal Law and Parking Enforcement in Waterfall Areas Across the City - Pilot Program (PED18011(b)) (City Wide) - Page 4 of 7

WHEREAS, requests for by-law enforcement at other Hamilton Waterfall areas continue to increase;

THEREFORE, BE IT RESOLVED:

That the General Manager of Planning and Economic Development be directed to report back to the General Issues Committee, during the 2021 Operating budget process, with options and costing for a pilot program involving increased Municipal Law and Parking Enforcement service levels in the Waterfall areas across the City where challenges have been identified on weekends from March 15, 2021 through to November 15, 2021, with that report to include a 3 year overview of the net revenues generated through Waterfall parking enforcement in these areas.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

N/A

RELEVANT CONSULTATION

Various Planning and Economic Development staff collaborated in preparing this Report and Finance staff have assisted with the preparation of the financial estimates. Human Resources (Labour Relations) staff were consulted and have no concerns with recommendations or alternatives contained herein.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

1) Three-year overview of the net revenues generated through Waterfall parking enforcement in these areas.

A historical summary of the financial impacts of increased Waterfalls enforcement is summarized in Exhibit 1 below. Over the three-year period, an average of \$233,000 in SEA fines were issued, with the highest year being 2020. As noted above, the proactive enforcement of the SEA's was achieved, largely through the use of overtime on weekends.

Overall, the fines collected more than offset the overtime costs. However, it is noted that this does not account for any revenue reductions in other areas due to the deployment of Officers to the SEAs. Since the majority of fines were issued on weekends, this amount is relatively minor.

In 2020, the extra enforcement revenues collected through SEA fines helped to offset the significant financial impacts of COVID. In 2020, the total revenue from collected parking penalty notices decreased by 25% due to relaxed on-street and off-street

SUBJECT: Increased Municipal Law and Parking Enforcement in Waterfall Areas Across the City - Pilot Program (PED18011(b)) (City Wide) - Page 5 of 7

enforcement throughout much of the Pandemic and lower overall parking activity in general. Therefore, while the Waterfalls enforcement resulted in extra revenues in 2020, they did not translate into an operating surplus for the Hamilton Municipal Parking System (HMPS) that could be used to fund enhanced waterfalls enforcement.

Exhibit 1: Historical Activity for Waterfalls Parking Enforcement

| Waterfall Enforcement Revenues/Expenditures | 2018 | 2019 | 2020 | 2018-2020 Total | Annual (3 year) average |
|---|-----------|------------|------------|-----------------|-------------------------|
| Special Enforcement Area Fines | \$128,000 | \$197,000 | \$373,000 | \$698,000 | \$233,000 |
| Staffing Costs (overtime) | \$60,000 | \$80,000 | \$100,000 | \$240,000 | \$80,000 |
| Net | +\$68,000 | +\$117,000 | +\$273,000 | +\$458,000 | +\$153,000 |

2) Options and costing for a pilot program involving increased Municipal Law and Parking Enforcement service levels in the Waterfall areas across the City where challenges have been identified on weekends from March 15, 2021 through to November 15, 2021,

In April 2019, Council approved the implementation of a Special Enforcement Area (SEA) for the Greensville Area to address on-going parking problems associated with Webster and Tews Falls and the Dundas Peak. Fines within the SEA were set at \$250. A similar SEA for Devil's Punchbowl and Grindstone/Smokey Hollow Falls was added in July 2020. Since these SEAs were added, proactive enforcement has occurred during the peak seasons and on the busiest weekends overtime shifts are added to allow for dedicated enforcement. For selected weekends in May and June 2020, in response to increased activity due to COVID, HMPS utilized a minimum of four dedicated Parking Control Staff for the entire duration of 8:00 AM to 10:00 PM within the SEA.

As noted in Section 1 above, the additional revenues generated through parking enforcement in Waterfall areas helped to off-set revenue losses due to relaxed on-street and off-street enforcement during the Pandemic and lower overall parking activity in general.

After due consideration, staff was not able to identify any practical options to enhance Waterfall enforcement using current staff (in addition to the status quo options noted in Section 1 above) without compromising enforcement levels in other areas of the City. Further, it should be noted that staff estimates that the threshold for writing parking tags

SUBJECT: Increased Municipal Law and Parking Enforcement in Waterfall Areas Across the City - Pilot Program (PED18011(b)) (City Wide) - Page 6 of 7

in Waterfall areas is being approached, so additional enforcement beyond current levels is not expected to result in increased revenues and could, in fact, decrease revenues as greater compliance is achieved. Additional enforcement could, however, reduce community impact by providing more of a “*presence*” to deter illegal parking in problematic Waterfall areas.

The following two options are being presented for Committee consideration, which include additional Municipal Law and Parking Enforcement staff in problematic Waterfall areas from March 15, 2021 through to November 15, 2021.

Staff are recommending the lower cost Option #1 (adding two Temporary FT MLE Officers and five Temporary PT Parking Enforcement Officers 3 days/week with an estimated cost of \$399,120 and estimated revenues of \$45,000 for a total net impact of \$354,120.

OPTION #1

| Additional MLE and Parking Enforcement Officers | Expenditures (Mar 15 – Nov 15, 2021) | Revenues (Mar 15 – Nov 15, 2021) | Net Cost of Option #1 |
|---|--------------------------------------|----------------------------------|-----------------------|
| MLE (2 Temporary FT MLE Officers 3 days/week @ 7.5 hour shifts plus vehicle costs) | \$139,140 | \$25,000 | -\$114,140 |
| Parking Enforcement (5 Temporary PT Officers/3 shifts/week @ 7.75 hours/shift plus vehicle costs) | \$259,980 | \$20,000* | -\$239,980 |
| Total estimated Net Cost of Option #1 | -\$399,120 | \$45,000 | -\$354,120 |

* Estimated additional revenue over and above current 2021 Budget.

OPTION #2

| Additional MLE and Parking Enforcement Officers | Expenditures (Mar 15 – Nov 15, 2021) | Revenues (Mar 15 – Nov 15, 2021) | Net Cost of Option #2 |
|--|--------------------------------------|----------------------------------|-----------------------|
| MLE (4 Temporary FT MLE Officers rotating teams/7 days/week @ 7.5 hours/shifts staggered (morning/afternoon/evenings)) | \$278,290 | \$50,000 | -\$228,290 |
| Parking Enforcement (10 Temporary PT Officers/3 shifts/week @ 7.75 hours/shift plus vehicle costs) | \$303,290 | \$40,000* | -\$263,290 |
| Total estimated Net Cost of Option #2 | -\$581,580 | \$90,000 | -\$491,580 |

* Estimated additional revenue over and above current 2021 Budget.

OUR Vision: To be the best place to raise a child and age successfully.
 OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.
 OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

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In addition to enforcement efforts and signing changes being tested by City staff at various City and Hamilton Conservation Authority (HCA) waterfalls, the HCA piloted a reservation system in the Greensville and Dundas neighbourhoods in 2020. In 2021, City staff and HCA staff will be looking at the feasibility of installing fencing to prevent access to Waterfalls at strategic locations where serious problems exist.

Also, in 2021 Tourism and Culture Division staff intend to report on developing an overall Waterfall Tourism Strategy for the City which will seek to mitigate the problems associated with visitors in nearby neighbourhoods, while optimizing access to the Waterfalls for Hamilton residents and tourists.

ALTERNATIVES FOR CONSIDERATION

Options for Committee consideration are detailed in the Analysis section of this Report.

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Healthy and Safe Communities

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

APPENDICES AND SCHEDULES ATTACHED

N/A