

# City of Hamilton GENERAL ISSUES COMMITTEE ADDENDUM

Meeting #: 20-009 Date: June 15, 2020 Time: 9:30 a.m. Location: Due to the COVID-19 and the Closure of City Hall All electronic meetings can be viewed at: City's Website: https://www.hamilton.ca/councilcommittee/council-committeemeetings/meetings-and-agendas City's YouTube Channel: https://www.youtube.com/user/InsideCityofHa milton or Cable 14

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# 7. STAFF PRESENTATIONS

\*7.1. Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide)

### 8. DISCUSSION ITEMS

\*8.9. Amending Physical Distancing By-law and Administrative Penalties By-law (LS20017) (City Wide)



# **CITY OF HAMILTON** CORPORATE SERVICES DEPARTMENT Financial Planning, Administration and Policy Division

то:	Chair and Members General Issues Committee
COMMITTEE DATE:	June 15, 2020
SUBJECT/REPORT NO:	Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) (Outstanding Business List Item)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Kirk Weaver (905) 546-2424 Ext. 2878 Duncan Robertson (905) 546-2424 Ext. 4744
SUBMITTED BY:	Mike Zegarac General Manager, Finance and Corporate Services Corporate Services Department
SIGNATURE:	

### **RECOMMENDATION(S)**

- (a) That staff be directed to report back on additional cost containment measures that could be implemented to limit the potential 2020 budget deficit resulting from the COVID-19 response;
- (b) That the capital projects to be considered for delay / deferral in Appendix "A" to Report FCS20040(a) as potential sources to offset the anticipated COVID-19 related deficit be received as information;
- (c) That the General Manager of Finance and Corporate Services be authorized to transfer the \$1,144,000 of Capital Levy funds related to ongoing capital projects with surplus funding identified in Appendix "A" to Report FCS20040(a) to a new COVID-19 Reserve;
- (d) That the General Manager of Finance and Corporate Services be directed to close the completed and / or cancelled capital projects identified in Appendix "A" to Report FCS20040(a) in accordance with the Capital Projects Closing and Monitoring Policy;

OUR Vision: To be the best place to raise a child and age successfully. OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner. OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 2 of 23

- (e) That the Federal Government be requested to provide a one-time increase of \$32.6 M to the Federal Gas Tax allocation for 2020 and that the Federal Government provide allowance for gas tax funding to offset previously approved capital works that have not been substantially completed pursuant to the eligibility requirements in the Administrative Agreement on the Federal Gas Tax Fund;
- (f) That staff, subject to the provision of a one-time transfer payment of \$32.6 M of Federal Gas Tax funds, be directed to apply such funds against open capital projects that have not been substantially completed and direct the subsequent available municipal funds to a new COVID-19 Reserve;
- (g) That staff report back with a revised 2020 tax supported capital financing strategy that utilizes \$11.2 M of uncommitted Federal Gas Tax Reserve funding in the place of Capital Levy funds, with the intent to free up additional funding to offset COVID-19 financial pressures;
- (h) That staff be directed to report back with recommendations related to adjustments to the 2021 Tax and Rate Operating and Capital Budgets process and timelines;
- (i) That the General Manager of Finance and Corporate Services report back on the potential of transferring funding from the following Reserves to address the 2020 forecasted year-end tax supported operating budget deficit, complete with effects to the existing infrastructure deficit:
  - Parking Capital Reserve (108021);
  - Building Permit Fees Revolving Fund (104050);
  - Development Fees Stabilization Reserve (110086);
  - Social Housing Transition Reserve (112244);
  - Four Pad Arena Stabilization Reserve (110049);
  - OW Stabilization Reserve (110044);
  - Public Health Services Reserves (112219);
  - Airport Capital Reserve (108043);
  - H.E.F. Capital Projects Reserve (100025); and,
  - Red Light Camera Project Reserve (112203);
- (j) That the City Clerk forward Report FCS20040(a) to local Members of Parliament, local Members of Provincial Parliament, the Federation of Canadian Municipalities and the Association of Municipalities Ontario.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 3 of 23

### **EXECUTIVE SUMMARY**

With the significant and unprecedented measures that the City has undertaken in response to the COVID-19 pandemic staff has committed to provide Council regular updates of the current and projected financial implications related to the City's Operating Budget for 2020. Report FCS20040(a) is an update to the first report, Report FCS20040, that Council approved at its meeting on April 15, 2020. Given the high level of uncertainty and rapidly changing circumstances, staff has had to make a significant number of assumptions regarding additional costs or lost revenues in producing Report FCS20040(a). Staff has also made efforts to capture costs that have been avoided due to changes in services being provided. Staff will continue to monitor, update and report on these impacts and assumptions as conditions change.

As plans for gradual resumption of services take shape, staff will need to assess and project the public response to modified service delivery models. Through our work with other municipal groups, such as the Federation of Canadian Municipalities (FCM) and the Greater Toronto and Hamilton Area Treasurers (GTHA), we are in a better position to ensure our assumptions are comparable to experiences of similar municipalities and identify where we are experiencing different trends.

The assumptions made in Report FCS20040(a) are rooted in assumptions related to two scenarios developed by the GTHA Treasurers' group. In Scenario 1, a full lockdown is assumed for three months, followed by a six-month recovery period allowing for resumption of services. In Scenario 2, a nine-month lockdown period is assumed, followed by a twelve-month recovery period. Where additional information specific to Hamilton's situation is known it has been included.

Using these general assumptions, as well as, the most up-to-date information available, staff has forecasted the financial impact of the COVID-19 response based on the timelines introduced in the two GTHA scenarios. This forecast results in a 2020 budget pressure of \$61.6 M under Scenario 1, while the impact of Scenario 2 would have financial implications of \$86.5 M in 2020 and \$35.5 M in 2021 for a combined pressure of \$122.0 M. These financial impacts will be in addition to operating budget variances that would typically be expected in any normal year.

Financial implications for City Boards and Agencies have been included in the Analysis and Rationale section of Report FCS20040(a), where available. The Hamilton Police Services Board will be receiving an update specific to any implications they are facing at their meeting on June 11, 2020.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 4 of 23

In addition, Report FCS20040(a) provides information and makes recommendations related to cost containment measures being considered to limit the overall impact on the 2020 budget. This includes a review of the 2020 capital program for opportunities to delay projects as directed by Council at its meeting on April 15, 2020. Staff has recommended that the City of Hamilton engage the Federal Government with a request to provide a one-time transfer payment of Federal Gas Tax funding and that these funds be allowed to replace previously approved municipal funding for projects that have not been substantially completed. The subsequent available funding would be utilized to establish a COVID-19 Reserve for the purpose of funding infrastructure requirements for physical distancing, managing cash flow implications of lost revenues and providing emergency relief funding for programs experiencing deficits over the next few years.

The City of Hamilton has taken extraordinary measures to support its residents, including the most vulnerable, through this unprecedented public health and economic challenge. The response to the COVID-19 pandemic will result in significant financial pressures for the remainder of 2020, as well as over the next several years. Staff is currently working on cost containment measures to mitigate the estimated \$61.6 M to \$122.0 M shortfall and what that will mean to service delivery as the City slowly reopens facilities to the public.

Staff has also completed an extensive review of open Capital projects and identified \$25.0 M of funding that could be used to leverage additional funds received in stimulus packages through higher levels of government. Although the City is taking positive steps towards mitigating the financial losses of COVID-19, it is recommended that the City continue to work with higher levels of government to provide emergency funding. Without emergency funding, the City would be left with tough decisions between cutting services, deferring critical infrastructure projects during economic recovery, or reliance on debt financing that would result in property tax increases for households that are amid an economic downturn.

# Alternatives for Consideration – Not Applicable

# FINANCIAL – STAFFING – LEGAL IMPLICATIONS

- Financial: The financial information, including cost containment measures, is provided in the Analysis and Rationale for Recommendation section of Report FCS20040(a).
- Staffing: Cost containment measures could include staffing impacts if adopted. Staff will report back on any cost containment measures with staffing implications in a subsequent report at a future GIC meeting.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 5 of 23

To date, cost containment measures have included suspension of scheduling for part-time casual labour in affected program areas, not hiring full complement of student and seasonal positions and restrictions around hiring vacant non-essential positions.

Additional details related to measures having staffing implications are included in Appendix "D" to Report FCS20040(a).

Legal: N/A

# HISTORICAL BACKGROUND

The COVID-19 pandemic has resulted in many changes, affecting human behavior and impacting the world's economic condition. In response, the City's operations have changed considerably with facility closures, program cancellations and modification of services provided. More recently, attention has turned to the resumption of some services in modified ways that meet evolving restrictions on social gathering. Employee's work environments have also been modified, where employees have been redeployed to other services, are working from home, or are remaining at home. Finance staff is considering all measures taken by the City when monitoring and assessing the financial impact to the City.

Given the unique circumstances the City is facing in response to the COVID-19 pandemic, staff has committed to provide Council with an assessment of the current and projected financial implications related to the 2020 Operating Budget specific to this event. In addition, as the year progresses, staff will also identify any budget variance items that are not directly linked to COVID-19. As this is an evolving event with many unknowns, it is important to keep in mind that these projections will need to be monitored and adjusted as conditions change.

On April 21, City staff shared projections with FCM for the purpose of advocacy for Federal financial support. The FCM report was released publicly on April 23 making several recommendations for Federal government support to mitigate financial impacts of COVID-19.

Most notably, the FCM report communicated to the Federal Government of Canada that covering municipal losses related to the COVID-19 pandemic through one-time property tax levies was not a viable option given the significant impact it would have on households amid an economic downturn. The report outlined the following recommendations:

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 6 of 23

Immediate Action:

- Deliver at least \$10 B in targeted emergency operating funding to all local governments as direct allocations – with a new hybrid formula modelled on both the proven federal Gas Tax Fund (GTF) and a ridership-based allocation for municipalities that operate transit systems.
  - Specifically, allocate at least \$7.6 B of the fund using a GTF-style allocation formula for all local governments, and \$2.4 B based 100% on transit ridership.
  - For municipalities that operate transit systems, provide a single blended transfer.
  - Immediately provide advance payments to municipalities facing urgent liquidity issues.
  - Leverage the administrative infrastructure of the federal Gas Tax Fund, where possible, to expedite the rollout of dedicated emergency operating grants.
- 2. Deliver additional emergency operating funding to individual local governments facing unique financial pressures related to COVID-19 that are not fully met by the hybrid formula above. Our largest urban centres face distinct challenges supporting self-isolation, sanitation and good health among populations struggling with homelessness and mental health challenges, starting with access to health care services that can support isolation requirements and urgent care. These and other unique cost drivers will continue to require targeted supports for the full duration of this crisis.

Medium-term Action:

- 3. Commit to revisit the need for additional operating funding within four months.
  - Monitor trends in property tax delinquencies and consider additional supports for individuals and businesses that may not be able to pay property taxes after the expiry of short-term municipal deferral programs.
  - Depending on the duration and severity of the COVID-19 crisis, prepare for possible additional operating funding assistance in both 2020 and 2021.
- 4. Provide local governments with the ability to transfer unused allocations to the federal Gas Tax Fund program for capital expenditures as part of Canada's COVID-19 economic recovery plan.

The Federal and Provincial governments have made several funding announcements in response to the COVID-19 pandemic that could have implications for the City of Hamilton and other municipalities. These announcements have been summarized in Appendix "B" to Report FCS20040(a), which outlines the confirmed funding allocations that the City have or will receive, as well as, pending applications for financial consideration.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 7 of 23

In addition, the Federal Government of Canada has made other infrastructure related announcements that may provide some potential relief on the City's capital program:

- On May 12, 2020, announced a new COVID-19 fund that would portion off up to 10% of the \$33.5 B component of the provincial and territorial Investing in Canada Infrastructure Program to focus on responding to the pandemic. The COVID-19 fund will effectively bump up the federal share of infrastructure projects to 80% and leave the Province of Ontario to determine how to split the remaining 20% with municipal governments.
- 2. On June 1, 2020, announced the acceleration of the July and November instalments of the Gas Tax Fund transfers to municipalities as a step to help ease municipalities' operating financial crisis due to COVID-19. The full 2020 Gas Tax instalment for the City of Hamilton of \$32.6 M would now be received in June.

While these announcements took initial steps towards the recommendations in the FCM report, confirmed actions have only modestly aided in the City of Hamilton's liquidity issues and have not addressed the emergency operating funding needed to mitigate non-recoverable revenue losses, keep frontline services operating at an increased capacity or aided in an economic solution to recovery and reopening of municipal services.

The City of Hamilton is currently confirmed to receive \$32.6 M in Federal Gas Tax Funds, which has been allocated to capital works in the approved 2020 Capital Budget. Appendix "C" to Report FCS20040(a) outlines the confirmed funding amounts for 2019 to 2023 as executed under the Administrative Agreement on the Federal Gas Tax Fund.

In late April 2020, at a meeting of the Mayors and Chairs of the GTHA, the Treasurers were asked to prepare a high-level forecast of financial implications resulting from the COVID-19 pandemic. The goal was to share consistent information on COVID-19 financial implications to aid in discussions with the Provincial and Federal governments, as well to share information on cost containment measures in mitigating the financial impact.

That analysis prepared for the GTHA Treasurers' group forecasted two scenarios. In Scenario 1, a full lockdown was assumed for three months, followed by a six-month recovery period allowing for resumption of services. In Scenario 2, a nine-month lockdown period is assumed, followed by a twelve-month recovery period. The scenarios analyzed cash flow implications, as well as, operating shortfalls with specificity to Transit.

Based on the assumptions in GTHA Scenario 1, the anticipated net financial impact of the City's response to the COVID-19 pandemic on the 2020 Operating Budget was communicated as a \$42.7 M deficit. This consisted of \$20.4 M of foregone revenue and \$24.5 M of additional costs net of \$18.0 M of anticipated funding from senior levels of government and \$4.5 M of avoided costs through mitigation measures.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 8 of 23

In Scenario 2, the financial impact would extend to \$122.2 M under prolonged lockdown and recovery periods. Based on the City's current financial position, staff do not anticipate that the City of Hamilton will be able to manage liquidity issues arising from the COVID-19 crisis beyond 2020. The financial implications in Report FCS20040(a) are based on the assumptions in the GTHA submission with updates to assumptions, where required.

# POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

Not Applicable

# **RELEVANT CONSULTATION**

Staff in all City of Hamilton departments provided the information in Report FCS20040(a). Detailed analysis was prepared by Finance and Administration staff in consultation with Department leadership teams.

### ANALYSIS AND RATIONALE FOR RECOMMENDATION(S)

Given the high level of uncertainty and rapidly changing circumstances, staff has had to make a significant number of assumptions regarding additional costs or lost revenues in producing Report FCS20040(a). Staff has also made efforts to capture costs that have been avoided due to changes in services being provided. Through our work with other municipal groups, such as FCM and GTHA, we are in a better position to ensure our assumptions are comparable to similar municipalities and we identify where we are experiencing different trends.

The assumptions made in Report FCS20040(a) are rooted in assumptions related to the two scenarios developed by the GTHA Treasurers' group. Financial implications for City Boards and Agencies have been included, where available. The two scenarios provided to the GTHA Treasurers' Group have been updated based on the best information available. Table 1 highlights the key assumptions that were used in preparing the following analysis.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 9 of 23

	Lockdown Period: 3 months (to June 30, 2020)	Recovery Period: 6 months: July 1 to Dec 31, 2020
	Weekly burn rate extended for period of 3 months	50% reduction in user fees, 20% reduction in fines
	Net of approved Provincial funding for Social Housing, LTC and OW	50% reduction in Transit revenues
Scenario 1	Net of cost reduction measures	25% reduction in utility revenues (dividends)
		50% reduction in OLG slot revenues
		Extended costs for Public Health,
		Paramedics and Fire Services at 37.5%
		of lockdown weekly costs
	Lockdown Period: 9 months (to Dec 31,	Recovery Period: 12 months: Jan 1 to
	2020)	Dec 31, 2021
	Weekly burn rate extended for period of 9 months	20% reduction in user fees
	Net of approved Provincial funding for Social Housing, LTC and OW	15% reduction in fines
Scenario 2	Net of cost reduction measures	15% reduction in building permits/development applications
		20% reduction in Transit revenues
		20% reduction in utility revenues (dividends)
		20% reduction in OLG slot revenues
		20% reduction in OLG slot revenues Extended costs for Public Health,

# TABLE 1 – City of Hamilton Assumptions for Scenarios 1 and 2

Using these general assumptions, as well as the most up-to-date information available, staff have forecasted the financial impact of the COVID-19 response based on the timelines introduced in the two GTHA scenarios. The expected financial implications of the City's response to COVID-19 Pandemic is reported in the following pages. A summary of the 2020 COVID-19 related operating budget variances by department is shown in Table 2 under the two scenarios. Each scenario has been broken down by lockdown and recovery periods and are representative of net financial impact, which includes foregone revenues, additional costs, additional funding and cost containment measures implemented to date. This forecast results in a 2020 budget pressure of \$61.6 M under Scenario 1, while the impact of Scenario 2 would have financial implications of \$86.5 M in 2020 and \$35.5 M in 2021 for a combined pressure of \$122.0 M.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 10 of 23

#### TABLE 2

CITY OF HAMILTON Financial Impact of COVID-19 Response (\$000's)

		Scenario 1			Scenario 2	
	3-Month	6-Month	Net Impact	9-Month	12-Month	Net Impact
	Lockdown	Recovery	not impact	Lockdown	Recovery	notimpaot
TAX SUPPORTED						
Planning & Economic Development	4,915	5,720	10,635	12,594	6,892	19,486
Healthy and Safe Communities	7,599	9,654	17,254	32,292	12,172	44,464
Public Works	9,738	14,102	23,840	25,568	9,499	35,067
Legislative	-	-	-	-	-	-
City Manager	(50)	-	(50)	(50)	-	(50)
Corporate Services	3,153	1,790	4,943	7,903	2,685	10,589
Corporate Financials / Non Program Revenues	2,788	2,458	5,246	8,499	4,141	12,640
Hamilton Entertainment Facilities	-	-	-			-
TOTAL CITY EXPENDITURES	28,142	33,725	61,868	86,807	35,388	122,196
Hamilton Police Services	-	-	-	-	-	-
Library	(126)	(257)	(383)	(383)	-	(383)
Other Boards & Agencies	55	55	110	110	110	220
City Enrichment Fund	-	-	-	-	-	-
TOTAL BOARDS & AGENCIES	(71)	(202)	(273)	(273)	110	(163)
TAX SUPPORTED	28,071	33,524	61,595	86,534	35,498	122,033

Table 3 summarizes Scenario 1 with a projected deficit consisting of \$58.1 M of foregone revenue and \$31.7 M of additional costs. These additional pressures have been partially offset by assumed funding from senior levels of government of \$20.5 M and \$7.8 M of avoided costs.

As indicated in Appendix "B" to Report FCS20040(a), additional funding of \$9.5 M has already been confirmed with another \$2.8 M with pending applications. At this time, it can be reasonably assumed that Ontario Works will be able to cost recover their COVID-19 related expenses with a submission in the Fall, which makes up the balance of assumed grants and subsidies in the analysis.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 11 of 23

#### TABLE 3

#### CITY OF HAMILTON Scenario 1 COVID-19 Response (\$000's)

Scenario 1 Foregone Incremental Grants/ Avoided Net Impact Revenues Costs **Subsidies** Costs TAX SUPPORTED Planning & Economic Development 11,987 23 (1,374)10,635 Healthy and Safe Communities 9,440 17,254 28,859 (20, 464)(581)Public Works 27,238 23,840 802 (4,200) Legislative City Manager (50)(50)**Corporate Services** 4.496 1,633 4,943 \_ (1, 187)Corporate Financials / Non Program Revenues 4,978 268 \_ 5,246 Hamilton Entertainment Facilities TOTAL CITY EXPENDITURES 58,138 31,585 (20, 464)61,868 (7,392) Hamilton Police Services Librarv (383)(383)Other Boards & Agencies 110 110 **City Enrichment Fund TOTAL BOARDS & AGENCIES** 110 (273) --(383) TAX SUPPORTED 58,138 31,695 (20, 464)(7,775) 61,595

Note: Category breakdowns are not available for Boards & Agencies. Surplus and deficit positions for Boards and Agencies have been netted under Avoided Costs and Incremental Costs respectively.

### **Foregone Revenues**

The City has experienced significant revenue losses resulting from the COVID-19 pandemic response. Report FCS20040(a) provides estimates of the financial impact on the City to the end of 2020 based on the assumptions used in Scenario 1 (lockdown period of three months and a recovery period of six months).

The current forecast estimates a loss of revenue of \$58.1 M with the majority of forecasted foregone revenues coming from transit, recreation, parking, *Provincial Offences Act* (POA) and Ontario Lottery and Gaming slots.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 12 of 23

### **Additional Costs**

Total gross additional costs are anticipated to be \$31.7 M as Public Health, Ontario Works and Housing Services are experiencing significant increases in response to the COVID-19 pandemic, related to additional staffing requirements and additional payments for vulnerable individuals. Some of these costs are offset by funding from the Provincial Government. Incremental costs are also affecting many other City services, including additional cleaning and disinfectant costs for Transit Services and other City facilities, needs for personal protective equipment, signage for park closures and technology requirements for adjusted working conditions. The budget impact of additional expenditures net of grants and subsidies is currently estimated at \$11.2 M.

### **Avoided Costs and Cost Containment**

Cost containment measures, currently estimated at \$7.8 M, are comprised of current staff vacancies, suspension of scheduling for part-time casual labour in affected program areas, utility savings for closed facilities, not hiring full complement of student and seasonal positions, anticipated decreases in insurance claims as a result of facility closures and a reduction in materials and supplies resulting from service disruption.

In addition, there have been several cost containment measures adopted by the Senior Leadership Team (SLT), including the implementation of a restrictions on hiring for non-essential positions and strict controls around discretionary spending, that have yet to be factored into this analysis.

Additional details related to measures having staffing implications are included in Appendix "D" of Report FCS20040(a).

Staff is currently reviewing additional options to mitigate the financial impacts of the COVID-19 response during lockdown and the subsequent revisions to service that will be required during reopening. Staff will report back to the General Issues Committee (GIC) with an update to Council, presenting additional cost containment measures.

Not included in the analysis are cost savings related to employer provided benefits. The restrictions put in place at the onset of the pandemic and currently still in existence have significantly impacted health and dental service delivery and the patient's ability to access these services. Services like routine dental, physiotherapy and chiropractic services have largely been unavailable since mid-March. This has led to a significant reduction in benefit costs for the City. From January to April of this year, the City's Health and Dental costs are -\$1.2 M less than the same period in 2019.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 13 of 23

Projecting for the full year is a significant challenge. Consistent with other analysis within Report FCS20040(a), staff has assumed full restrictions to June 30 and a gradual easing of restrictions to December. With full restrictions assumed to June 30, staff can use the experience to date the project savings for this period.

Based on savings to date projected to the end of June, and then applying a variation for potential increased costs once services are available again, staff is projecting savings of \$0 M to \$3.0 M. Savings of \$0 M assumes the level and cost of services in the second half of the year will offset savings that occurred to June. Savings approaching \$3.0 M are projected if services remain restricted for the remainder of the year. When staff provides an update later this year, it will be based on more data and a better understanding of how these services are being delivered.

### **Capital Infrastructure Projects**

When Council considered Report FCS20040 on April 15, 2020, the following recommendation was approved:

(c) That staff be directed to develop a list of capital projects that may be delayed offsetting the anticipated negative budget variance for 2020.

Staff has undertaken a review of all approved capital projects across the organization to identify projects that could be delayed. Through this review, a total of 127 projects have been identified with total available funds of \$29.1 M. These projects are included in Appendix "A" of Report FCS20040(a). Recommendation (c) of Report FCS20040(a) directs staff to seek additional Federal Gas Tax funding that could be used to fund these projects rather than the Capital Levy. This would free up 2020 Capital levy funds to be used to offset the projected deficit. It is important to note that should additional Federal Gas Tax funding or other stimulus funds not be forthcoming, Council could choose to defer these projects in 2020. If this were to take place, it would place significant tax levy pressure on 2021 and beyond in order to accommodate deferred projects along with critical infrastructure requirements. Based on the 2020 operating budget, a \$9 M pressure represents approximately 1.0% on the tax levy. Deferral of the full list of projects in Appendix "A" to Report FCS20040(a) could result in a 2.8% property tax pressure in 2021.

All projects were evaluated based on the restrictions established by the government of Ontario in respect to essential services and the timelines in which emergency orders are in effect, as well as, risk to the City if these capital works were not completed in 2020.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 14 of 23

There is approximately \$11.2 M available in the Federal Gas Tax Reserve that is remaining from the unallocated one-time payment transfer from 2019. Through Recommendation d) of Report FCS20040(a), staff is recommending that, where appropriate, capital levy funded projects that have been deferred in 2020, as well as infrastructure requirements related to reopening facilities such as retrofitting facilities for allowance of physical distancing, hygiene and handwashing stations and improvements to open spaces, be funded from the Federal Gas Tax Reserve.

Staff has also recommended that the Federal Government be requested to provide a one-time increase of \$32.6 M to the Federal Gas Tax allocation for 2020 and that they provide allowance for gas tax funding to offset previously approved capital works that have not been substantially completed pursuant to the eligibility requirements in the Administrative Agreement on the Federal Gas Tax Fund. This funding stimulus would be further applied to fund the list of projects identified in Appendix "A" to Report FCS20040(a), as well as others, to free up Operating Budget Capital Levy funds to offset the COVID-19 related operating deficit. If this funding stimulus were not received and the infrastructure projects identified in Appendix "A" to Report FCS20040(a) were deferred, it would further expose the City to the risks inherent in extending the infrastructure deficit. To advance these projects in subsequent tax years without increasing capital funding through taxation could result in delayed replacement of other critical infrastructure projects or implementation of Council's identified priorities.

### **Cash Flow Implications**

Staff has been carefully monitoring cash flow during this crisis and will continue to analyze the City's position to ensure there is enough liquidity to provide for ongoing operations. Based on current projections, the City's financial position can sustain the cash flow implications of forgone and deferred revenues. However, if circumstances change and emergency orders are extended further into late 2020 or 2021, the City's cash flow position may become more severe.

The approved property tax assistance measures were designed to provide temporary relief to taxpayers facing hardship during the COVID-19 pandemic. With respect to the property tax levy instalments, the measures do not reduce the amount the City will ultimately receive. However, cash flow will be temporarily impacted. The City has sufficient cash flow to provide for this period. However, if due dates are extended further, additional measures may have to be taken.

In addition, the capital markets are being monitored for opportunities to improve our cash flow with the issuance of debt for previously approved capital projects.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 15 of 23

### **Budget Deficits**

Section 290(4) of *The Municipal Act*, states that the municipality shall provide for any deficit of the previous year in preparing their annual budget. Therefore, any amount remaining of the currently forecasted \$61.6 M deficit, under Scenario 1, that is not funded from grants made available from higher levels of government will need to be reflected in the development of the 2021 operating budget unless other measures are adopted by Council. While there has been some discussion of allowing municipalities to run deficits for a period, no decision on this matter has been announced in Ontario. In British Columbia, municipalities will be allowed to run deficits that must be repaid within five years. While this approach may be attractive in that it spreads the impact on taxpayers over a longer period of time, there is some risk in that it assumes all of the financial impacts of COVID-19 should be borne by property taxpayers.

Other measures to offset the forecasted COVID-19 pandemic operating budget deficit will be outlined in the report back to Council through the direction contained in Recommendation (a) of Report FCS20040(a). These measures could include:

- Non-Obligatory City Reserves
- One-time service level adjustments in 2020
- A one-time special tax levy in 2021 (or beyond, should a change in legislation allow)

### 2021 Budget Outlook and Process

Given the significant uncertainty around the duration of impacts related to COVID-19, there are challenges in developing an accurate outlook and guidelines for departments to follow in the development of 2021 Tax and Rate Operating and Capital budgets at this time. In normal circumstances, the process for preparation of the next year's budget would begin in June or July with a budget outlook report to Council and some guidelines for departments to follow. Recommendation (e) of Report FCS20040(a) directs staff to report back with recommendations related to any adjustments to the process and timelines that may be needed given current circumstances. This may include recommendations to adjust previously established Budget GIC meetings this Fall.

### **Impacted Service Areas**

The sections below provide additional detail on some of the areas that have been most significantly impacted by the COVID-19 pandemic response.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 16 of 23

### Transit

Lost revenues for Transit are estimated at \$27.0 M in 2020. This analysis assumes that fare collection will resume in early July in conjunction with the completed installation of operator bio-shields to allow for front door boarding. Although the situation continues to evolve, based on the information available, ridership is tentatively assumed at approximately 35% of budgeted levels (or a 65% reduction to gross revenue) for July and August. A 50% general ridership level can be cautiously assumed for September to December. In addition, disruption to the Spring semester and changes to move to an online learning model for the Summer and Fall semesters, no ridership is anticipated for universities and colleges, which will also result in significant lost revenues under the University / College Transit Pass (UCTP) agreements totaling \$4.8 M.

Costs for cleaning and disinfecting buses are estimated at \$521 K for 2020, including a special chemical applied to bus interiors to repel the virus. An additional \$250 K is assumed for outfitting buses with operator bio-shields in order to allow for front boarding.

Based on most recent data, it is estimated that Transit can avoid approximately \$1.2 M in costs related to vendor contracts, including PRESTO, and \$1.7 M in fuel costs.

### Recreation

Recreation is currently expecting foregone user fee revenues of \$9.2 M due to closure of facilities and cancellation of programs and a 50% reduction in enrolment during reopening. These include, but are not limited to, lost revenues of approximately \$1.3 M from the Quad Pad, \$760 K from Golf Courses, \$1.8 M from Recreation Facilities and \$2.4 M from Arenas during lockdown. Continuation of facility closures beyond September will result in further revenue losses. Approximately \$4.9 M of lost user fees has been assumed during reopening resulting from an anticipated 50% decline in registration.

Golf courses reopened in late May, but operations still expect significant revenue losses due to physical distancing requirements limiting single riders per cart and two carts per group, as well as further spacing of tee times, cancellation of leagues and tournaments and losses of food and beverage sales. Staff were able to mitigate some of the losses by renting golf carts for the season versus entering into a new lease agreement and delaying the hiring of seasonal workers and students by redeploying facility operators from the arenas.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 17 of 23

#### Public Health Services

An additional \$7.4 M is anticipated for staffing costs and personal protective equipment (PPE) associated with the COVID-19 pandemic response. While it is anticipated that senior levels of government will provide funding for these additional expenditures, allocation methods or amounts to the City have yet to be provided.

The Provincial Government announced on April 25, 2020 that it will provide frontline support workers with temporary pandemic pay. Pandemic pay will be in effect for eligible workers from April 24, 2020 until August 13, 2020 and consists of:

- 1. A temporary top-up on hourly wages of \$4 per hour; and
- 2. Monthly lump sum payments for eligible workers who work at least 100 hours in a designated four-week period of \$250 up to a total of \$1,000 in lump sum payments.

In early June, ministries will start providing written funding commitments to employer partners that receive direct government funding. Pandemic pay applies to eligible workers in Public Health Services, as well as, Long-Term Care and the Hamilton Paramedic Service.

#### Ontario Works

Additional \$14.2 M in payments to OW clients is assumed to be directly offset by \$14.2 M in grants and subsidies from the Province.

### Housing Services

It has currently been assumed that the financial pressures the City is facing in response to the protection of the community's most vulnerable and combatting homelessness will be offset through funding transfers from higher levels of government.

The City of Hamilton has been confirmed \$6.9 M in grants through the Community Homelessness Partnership Initiative (CHPI) program and \$2.3 M in Agencies and Support payments for the Reaching Homes program announced by the Federal government on April 2, 2020. FCM launched the Community Response Fund for Vulnerable Populations with a \$10 M donation from CMAF to complement the funding provided through federal homelessness programs. The City of Hamilton's allocation of this fund is \$345 K.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 18 of 23

However, the City is currently experiencing monthly pressures of approximately \$2 M to \$3 M per month for emergency shelters during the lockdown. If these essential services continue for an extended period of time, the City could face a budget pressure in 2020 of near \$10 M that currently does not have confirmed funding from the Province of Ontario or the Federal Government of Canada.

### Long-Term Care (LTC)

The LTC division received additional funding of \$302 K for Macassa and Wentworth Lodge from the Ministry of Long Term Care, through *Ontario's Action Plan: Responding to COVID-19*, which has been utilized to support increased operating costs related to screening, equipment and operational supplies, as well as \$89 K in lost revenue due to the cancellation of the Adult Day Program (assumed to be re-opening in September) and not admitting new residents at the facilities.

It is expected and has been assumed in the analysis that additional wages related to pandemic pay for eligible employees will be entirely offset through government transfers of funds.

### Hamilton Paramedic Service

The Hamilton Paramedic Service (HPS) is estimating a net increase in costs of \$2.5M relating to the COVID-19 response. Additional costs include overtime, upstaffing for infection disease protocols and enhanced disinfection protocols, purchases of personal protective equipment and medical supply costs. The HPS anticipates \$31K in foregone revenues related to the cancellation of special events and has included savings of \$57K for protocols around discretionary spending for non-essential training, conferences and travel.

An estimate for pandemic pay for eligible employees has not been included in the analysis as the funding and eligibility requirements still remain unclear. It can be reasonably assumed that additional wages related to pandemic pay will be entirely offset through government transfer of funds.

### Provincial Offences Act (POA)

POA revenues are expected to be \$4.5 M lower in 2020 due to court closure. The Provincial Offences Court has adjourned all court attendance matters until July 6, 2020. It is anticipated that these revenues will be realized in future years.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 19 of 23

**Red Light Camera** 

In March, there was a year-over-year decline of 17% in fines received for violations in the Red Light Camera Program, which expanded to a 70% reduction in April. As of the end of April, fines are \$320 K lower than 2019 through the first third of the year. It is currently estimated that fines received in 2020 will be \$823 K below budget.

Approximately 50% of Red Light Camera tickets are paid in-year with the remaining 50% becoming an aged receivable that is typically received within the next two years upon license renewal. Therefore, the total impact of the lockdown on Red Light Camera fines will not be fully realized in 2020 but will be realized in future years.

### Parking

Lost parking fee revenues of \$4.5M are anticipated as a result of fee cancellations and less vehicles using paid parking spaces. In an effort to mitigate financial impacts on the 2020 Operating Budget, it is recommended that the Parking Capital Reserve (108021) be utilized to offset the deficit in parking operations in 2020.

**Ontario Lottery and Gaming Slots** 

The closure of casinos and racetrack slots by the Province of Ontario is expected to result in \$3 M of lost revenues. Dividends

Dividends from Hamilton Utilities Corporation and Alectra are estimated to be \$2.4 M lower than anticipated as a result of the COVID-19 pandemic.

### **Airport Revenues**

Airport revenues are expected to be down by approximately \$40 K per month for a total of \$280 K in 2020. A portion of TradePort's sub-tenants could qualify under Provincial financial relief programs for landlords, which is currently being investigated. TradePort is also investigating assistance through the Airports Capital Assistance Program with the Federal Government.

### **Building Permits**

It is recommended that staff be approved to offset the anticipated year-end deficit of \$3.1 M related to Building Services from the Building Permit Fees Revolving Fund (104050) in accordance with legislation.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 20 of 23

Property Tax Assistance Program

On April 8, 2020, Council approved several measures to assist property taxpayers who may be facing financial challenges due to the pandemic. These measures included waiving penalty and interest charges on the April 30, 2020 instalment for 60 days; waiving penalty and interest (P&I) on the June 30, 2020 instalment for 30 days; reducing the notification timing requirement for opting out of Pre-Authorized Payment (PAP) programs from 14 to seven business days; and temporarily waiving administration fees, P&I on other related payments.

At the time, staff was projecting financial impact of the approved measures as summarized in Table 4:

PROJECTED REVENUE LOSS						
Budget Impact of Waivers	Low	High				
Penalty & Interest Admin. Fees Investment Income Loss	\$290,000 \$160,000 \$50,000	\$570,000 \$160,000 \$270,000				
Total	\$500,000	\$1,000,000				

### Table 4 – Property Tax Assistance Impacts

Based on early information related to property taxpayers deferring their April 30, 2020 instalment and those opting out of PAP programs, the financial impacts are still trending within the range presented above.

With respect to the April 30<sup>th</sup>, 2020 instalment, revenue from this instalment was down approximately -18% over the same period in 2019. This compares well to the assumption of -10% for the low range and -50% for the high range above. This measure supports cash flow and the Investment Income Loss estimate above.

Analysis of the April 30, 2020 instalment payments indicates that the Commercial property class, the retail sector, required the option of deferring payment until June 30, 2020. The Commercial class had an 80% increase in outstanding payments when comparing April 30, 2020 to the same period in 2019 (\$34.1 M versus \$18.7 M). Most of this increase is from the areas large shopping centres.

With respect to Penalty and Interest (P&I) revenue, the City experienced a -30% reduction compared to the same period in 2019. Again, the projected range was -10% to -50%, so the experience thus far is well within the range.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 21 of 23

With respect to PAP, each month under normal circumstances there are additions and deletions of enrolment, often due to changes in ownership. However, during the pandemic, the City has seen an increase in deletions relative to additions. About 1,200 participants dropped out of the program in March and April, while about 600 joined, for a net reduction of about 600 participants. This is out of a total of about 64,000 participants, a reduction of about -1%.

At the May 20<sup>th</sup> Council, to encourage enrolment, a motion was approved that allows property taxpayers to enrol in the PAP plan after April 30<sup>th</sup> even if that instalment has not been paid yet. Previously, only accounts that were current could enrol in PAP.

The June 30, 2020 instalment will be a significant watermark in the analysis of participation in the Property Taxpayer Assistance Program. Staff will continue to analyse the program, including evaluating the need for any adjustments or extensions.

#### **Boards and Agencies**

Staff has reached out to our partner Boards and Agencies with respect to their projected financial implications as a result of the pandemic. Police, Library and Farmer's Market have direct implications for the City's 2020-year end position. The other Boards and Agencies are not expected to impact the City in 2020 but may have implications for the City's 2021 budget.

#### **Police Services**

The Police Services Board was scheduled to consider an update with respect to the COVID-19 pandemic financial impacts at their meeting on June 11, 2020. Information was not available to City staff as of the printing of Report FCS20040(a).

### Library

On May 20, 2020, the Library Board was advised that staff is projecting a favourable variance of about \$380 K for year end. This is largely due to employee-related savings from Library closures partially offset by reduced revenues.

### Hamilton Farmer's Market

Hamilton Famer's Market is currently estimated approximately \$11 K per month in additional expenses related to cleaning and disinfectant. That translates to an anticipated deficit of \$110 K in 2020 related to the COVID-19 pandemic. The Farmer's Market is looking into alternative cleaning methods in order to reduce costs.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 22 of 23

**Conservation Authorities** 

Information available from the City's four Conservation Authorities (CA) varies, so impacts specific to each cannot be identified. In aggregate, the CA's that have reported projected impacts have done so with a range indicated. The information available to date indicates projected deficits that total about \$3.0 M to \$5.5 M. This is largely a result of lost revenues for program fees, parks and campgrounds. Currently, many of the guidelines and timing of relaxed restrictions around these programs is limited, so the estimated impact could vary.

The projected deficits are net of significant mitigation measures including cancelled programs and relate staffing savings, other staffing reductions and deferred capital / maintenance.

Conservation Authorities are not able to adjust their levy in-year, so there should be no impact to the City in 2020. However, certain losses may be budgeted and impact the 2021 levies.

Royal Botanical Gardens (RBG)

RBG has not identified a projected financial impact from the pandemic but has indicated that revenue will be significantly affected. This includes admissions, food service, retail, programs and donations. Some of these revenues are expected to return as restrictions are eased, but the overall impact will be significant.

The RBG is eligible and is taking advantage of the Canadian Emergency Wage Subsidy Program to provide some expenditure savings.

### ALTERNATIVES FOR CONSIDERATION

Not Applicable

### ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

### **Our People and Performance**

Hamiltonians have a high level of trust and confidence in their City government.

# SUBJECT: Financial Implications of COVID-19 Response (FCS20040(a)) (City Wide) – Page 23 of 23

### APPENDICES AND SCHEDULES ATTACHED

Appendix "A" to Report FCS20040(a) – Available Capital Funding to Offset Anticipated COVID-19 Deficit – Balances as of April 19, 2020

Appendix "B" to Report FCS20040(a) – Funding Announcements with Implications for Municipalities – COVID-19 Pandemic Response, as of June 1, 2020

Appendix "C" to Report FCS20040(a) – The Federal Gas Tax Fund 2019-2023 Allocations – City of Hamilton

Appendix "D" to Report FCS20040(a) – Human Resources Strategy During COVID-19

KW/DR/dt

#### City of Hamilton Available Capital Funding to Offset Anticipated COVID-19 Deficit Balances as of April 30, 2020

			Budget	t Status				Available Funding	]	
Project ID	Description	Total Budget	Actual	PO	Uncommitted	Capital Levy	Reserves	Development	Other	Total
		Total Budget	Expenditures	Commitments	Balance	oupitur 2019	10001100	Charges	otalioi	rotar
Projects to be c	considered for delay/deferral									
Planning and E	conomic Development									
7101558509	Public Art-West Ham Rail Trail	25,000	-	-	25,000	25,000	-	-	-	25,000
7202041208	Dundurn Exterior Pathways	75,000	-	-	75,000	75,000	-	-	-	75,000
7101258706	Dundurn Castle Exteriors	254,293	226,861	14,170	13,263	13,263	-	-	-	13,263
7201455700	Battlefield Interpretive Study	100,000	74,913	23,134	1,953	-	1,953	-	-	1,953
7201758703	Gage House Upper Rooms	182,300	118,788	23,374	40,138	40,138	-	-	-	40,138
7202041204	Childrens Museum Expansion Ph2	700,000	37,500	-	662,500	662,500	-	-	-	662,500
7201758701	Elec Box Heritage Program	34,000	14,706	-	19,294	19,294	-	-	-	19,294
7201841802	Steam Museum Tech Keefer Steps	95,000	92,413	1,290	1,298	1,298	-	-	-	1,298
8201755100	2017 Inter Village BIA Gateway	36,000	-	-	36,000	36,000	-	-	-	36,000
4501941900	Parking Control Squad Room	30,000	-	-	30,000	-	30,000	-	-	30,000
4031680681	Garner Rd-Hwy2 Wilson-Fiddlers	1,870,000	-	-	1,870,000	280,000	-	1,590,000	-	1,870,000
4032080288	Up Well-Stone Church-Limeridge	150,000	-	-	150,000	60,000	-	90,000	-	150,000
4031855815	South Mtn Arterial Study SMATS	150,000	-	-	150,000	150,000	-	-	-	150,000
4031955985	Highway 403 Connections Study	30,000	-	-	30,000	30,000	-	-	-	30,000
4031955986	MMLOS Policy & Trans Study	160,000	-	-	160,000	160,000	-	-	-	160,000
4032017051	Waterdown TM Implementation	150,000	-	-	150,000	150,000	-	-	-	150,000
4502055200	School Crossing Review	100,000	-	-	100,000	-	100,000	-	-	100,000
Subtotal Planni	ing and Economic Development	4,141,593	565,181	61,967	3,514,445	1,702,492	131,953	1,680,000	-	3,514,445
	fe Communities									
	CLASS Software Upgrades	260,380	229,507	22,444	8,429	8,429	-	-	-	8,429
	y and Safe Communities	260,380	229,507	22,444	8,429	8,429	-	-	-	8,429
Public Works										
4411706201	Bar-Tiff Real Est Solicitation	200,000	-	-	200,000	200,000	-	-	-	200,000
4411706103	Bayfront Park Upgrades Ph 1	500,000	22,190	-	477,810	477,810	-	-	-	477,810
4411606111	Bayfront Park Beach Rehab	280,000	84,053	-	195,947	164,455	-	-	31,491	195,947
4411606004	Marketing Communication Imp	450,000	106,994	13,078	329,928	-	329,928	-	-	329,928
4411806103	Macassa Bay Boardwalk Trail	1,100,000	20,744	-	1,079,256	1,079,256	-	-	-	1,079,256
4411506104	West Harbour Draft Plan&Zoning	641,540	592,952	13,232	35,356	35,356	-	-	-	35,356
4411606103	Pier 6 Artisan Village	1,191,900	24,714	57,947	1,109,240	951,029	-	-	158,210	1,109,240
4411806102	Macassa Bay Shoreline Improv	1,150,000	167,698	6,625	975,677	975,677	-	-	-	975,677
3541951900	Generator ComplianceTest&Upgrd	110,000	-	-	110,000	110,000	-	-	-	110,000
3542041002	City Hall Garage Roof Rehab	140,000	-	-	140,000	140,000	-	-	-	140,000
3542041009	Compliance Remediation	450,000	-	-	450,000	450,000	-	-	-	450,000
3542051900	Generator ComplianceTest&Upgrd	470,000	-	-	470,000	470,000	-	-	-	470,000
3542055100	Facilities Audit Program	310,000	-	-	310,000	310,000	-	-	-	310,000
4452051900	Horticulture Infrastruct Repl	60,000	-	-	60,000	60,000	-	-	-	60,000
3722041805	HCC FOCH&FOC LifecycleRenewal	700,000	-	-	700,000	700,000	-	-	-	700,000
3722051000	Commonwealth Sq Railing Repl	100,000	-	-	100,000	100,000	-	-	-	100,000
3721949901	Summer's Lane Rehab&Pedstrn	1,950,000	44,319	-	1,905,681	1,100,000	805,681	-	-	1,905,681
4032041065	Snow Disposal - Yard Improve	250,000	-	-	250,000	250,000	-	-	-	250,000
4042010017	Street Lighting - Capital	400,000	-	-	400,000	400,000	-	-	-	400,000
4662020525	IPS - Intersection Ped Signal	370,000	-	-	370,000	370,000	-	-	-	370,000

			Budget	Status				Available Funding	9	
Project ID	Description	Total Budget	Actual Expenditures	PO Commitments	Uncommitted Balance	Capital Levy	Reserves	Development Charges	Other	Total
4662020531	APS - Accessible Ped Signals	100,000	Experiences		100,000	100,000	<u> </u>		-	100,000
4662020721	Pedestrian Crossovers	300,000	-	-	300,000	300,000	-	-	-	300,000
4031717241	Fencing & Sound Barrier Rehab	210,000	140,931	17,660	51,409	51,409	-	-	-	51,409
4031817241	Fencing & Sound Barrier Rehab	150,000	88,718	35,222	26,060	26,060	-	-	-	26,060
4031818217	Bridge & Culvert Maintenance	2,000,000	1,889,316	89,052	21,632	21,632	-	-	-	21,632
4041810017	Street Lighting - Capital	420,000	146.948	259,325	13,727	13,727	-	-	-	13,727
4041917384	Annual Guiderail Upgrade 2019	400,000	351,821	28,717	19,462	19,462	-	-	-	19,462
4402055600	Parks Testing and Reporting	34,000	-	17,446	16,554	16,554	-	-	-	16,554
4402056003	Mohawk Sports Park Masterplan	90,000	-	-	90,000	90.000	_	_	-	90,000
4402056004	Morton Park Redevelopment	100,000	-	-	100,000	100,000	_	_	-	100,000
4401856127	Churchill Park Phase 2	50,000	10,631	-	39,369	39,369	_	_	-	39,369
4401856803	RHV Trails Mstr Plan The Nest	300,000	63,782	9,570	226,648	226,648	_	_	-	226,648
4401856817	Fifty Road Parkette Redev	348,000	160,343	-	187,657	-	187,657	_	-	187,657
4401356107	Cherry Beach Lakefront Park	3,162,100	2,887,013	218,486	56,601	56,601	-	_	-	56,601
4401656603	Sam Lawrence Park	320,000	276,072	29,474	14,454	14,454	_	_	-	14,454
4401756702	Fallen Firefighters Memorial	125,000	64,151	43,812	17,037	-	17,037	_	-	17,037
4401949510	Spraypad Infrastructure Rehab	46,300	8,101	-	38,199	38,199	-	_	-	38,199
4401956600	Olmstead Open Space-Monitoring	50,000	9,121	_	40,879	40,879				40,879
4401849107	Park Fencing Program	138.650	42,481	2.005	94,163	90,768	_	_	3,396	94,163
4401855801	Emergency Shoreline Study	340,000	259,251	25,022	55,727	-	55,727	_	-	55,727
7102041701	Community Halls Retrofits	250,000	200,201	20,022	250,000	250,000	00,727			250,000
7102041706	Recreation Centre Retrofits	200,000	_	-	200,000	200,000				200,000
7102054702	Facility Capital Maintenance	130,000	-	_	130,000	130,000				130,000
7102051001	Mech Infrastructure Lifecycle	200,000	_	75,000	125,000	125,000				125,000
4032019106	Hillcrest - Chedoke Recon	200,000	_	10,000	200,000	200,000			_	200,000
4031810006	Minor Annual Construction	200,000	132,481	54,620	12,899	12,899				12,899
4031921960	Fleet Addition - ES - Consruct	200,000	130,505	04,020	69,495	69,495				69,495
4661920522	Traffic Eng - Signal Design	200,000	-	_	200,000	200,000				200,000
4661955946	Autonomous-Connected Vehicles	300,000	_	_	300,000	300,000				300,000
4661720008	New Traffic Signal Instalation	705,000	579.075	_	125,925	125,925				125,925
4661620630	Two Way Road Conversion	630,000	291,399	135,284	203,317	203,317				203,317
4661720019	Annual Traffic Control RP 17	50,000	18,334	100,204	31,666	31,666				31,666
4661820019	Annual Traffic Control RP 18	300,000	202,573	_	97,427	97,427				97,427
4661820822	New Signal- Fifty @ North S Rd	80,000	26,992	42,852	10,156	10,156				10,156
4661820823	New Signal-Fruitland@North S R	80,000	10,664	58,897	10,130	10,130				10,130
4661915820	Traffic Counts Program	200,000	112,297	13,482	74,221	74,221				74,221
4661920017	Traffic Signal LED Upgrade	150,000	1,339	10,402	148,661	148,661				148,661
4662020010	Traffic Signal Modernization	200,000	19,232	80,000	140,768	100,768			-	140,001
5301985803	Terminal & End of Line Rehab	75,000	-		75,000	75,000			-	75,000
5301985804	Bus Stop Shelter Rehab	125,000	-	-	125,000	125,000			-	125,000
5302084003	Renaming the MacNab Terminal	37,000	-	-	37,000	37,000				37,000
5301641100	330 Wentworth HSR Storage	311,000	209.440	3,950	97,610	97,610				97,610
5301885804	Bus Shelter Rehabilitation	125,000	209,440	5,550	113,890	113,890			-	113,890
5301885803	Terminal and End Line Rehab	75,000	8,754	-	66,246	66,246				66,246
5121951900	WasteCollectionEquip-DwntwnBIA	165,000	0,704	-	165,000	165,000				165,000
5121951900	PubSpace&SpecEvent Containers	120,000	-	-	120,000	50,000	70,000	-	-	120,000
5122055137	Waste Management R&D	120,000	-	-	120,000	180,000	/ / 0,000	-	-	120,000
5122055137	PubSpace&SpecEvent Containers	50,000	-	-	50,000	50,000	-	-	-	50,000
5122090700	Glan Landfill Stg3 Cells C D E	250,000	-	-	250,000		-	-	-	250,000
5122091001	SWMMP-Planning & Approvals	250,000	-	-	250,000 150,000	250,000 150,000	-	-	-	250,000
5121894000			400.000	-			-	-	-	
	Transfer Station CRC	205,000	130,338	6,700 75,100	67,963	67,963	-	-	-	67,963
5121892000	Closed Landfill Maintenance	456,000	97,918	75,120	282,962	282,962	-	-	-	282,962

			Budget	Status				Available Funding		
Project ID	Description		Actual	PO	Uncommitted			Development	~	
		Total Budget	Expenditures	Commitments	Balance	Capital Levy	Reserves	Charges	Other	Total
5121991000	Glan Landfill Cap Improvements	418,000	136,019	238,560	43,421	43,421	-	-	-	43,421
5121994000	Transf Stn CRC Main Improv	268,000	70,420	19,690	177,890	177,890	-		-	177,890
5121994920	Env Services LegComplianceProg	185,000	156,711	-	28,289	28,289	-		-	28,289
4411706105	WH Parking Garage Feasibility	300,000	13,314	-	286,686	286,686	-		-	286,686
4411706102	Pier 8 Park	1,419,300	273,228	44,918	1,101,154	1,101,154	_			1,101,154
4032018019	Bridge 019 - Norman	30.000	210,220	-	30,000	30,000	_			30,000
4032018372	Bridge 372 - Wilson St E	30,000	_	_	30,000	30,000	_			30,000
4032019103	Marion - King to Dromore	140,000	_	_	140,000	140,000				140,000
4032019105	Glenmorris (York Heights Nbhd)	140,000			140,000	140,000				140,000
4031818404	Bridge 404 - Harrison Rd	170,000	22,514	-	140,000	140,000	-	-	-	147,486
4031818089	Bridge 089 - Creighton Rd	260,000	77,599	7,373	175,028	175,028	-	-	-	175,028
4031918048	Bridge 048 - Jones	180,000	22,003	2,770	155,227	133,667	-	-	21 550	155,227
4031918048				2,770			-	-	21,559	
	Bridge 126 - RR 56	170,000	18,178	-	151,822	151,822	-	-	-	151,822
Subtotal Public		29,816,790	10,234,783	1,725,889	17,856,117	16,175,430	1,466,031	-	214,657	17,856,117
Corporate Serv										
	Provision for ICIP	5,000,000	-	-	5,000,000	5,000,000	-	-	-	5,000,000
	Provision SOGR Boards&Agencies	414,000	-	-	414,000	414,000	-	-	-	414,000
Subtotal Corpo		5,414,000	-	-	5,414,000	5,414,000	-	-	-	5,414,000
City Manager's										
3381757505	Digital Strategy & Service Exp	280,000	261,977	-	18,023	18,023	-		-	18,023
3381858503	Performance Excellence Dashbrd	250,000	21,705	-	228,295	21,003	199,987	-	7,305	228,295
3381858502	Enhancing City of Hamilton App	40,000	10,310	10,000	19,690	-	19,690	-	-	19,690
Subtotal City M	lanager's Office	570,000	293,992	10,000	266,008	39,026	219,676	-	7,305	266,008
	to be Considered for Delay/Deferral	40,202,763	11,323,464	1,820,300	27,058,998	23,339,376	1,817,660	1,680,000	221,962	27,058,998
On a sin a Davis	- 4									
	cts with surplus funding available									
4452053444	Tree Planting Program	1,345,000	-	50,500	1,294,500	200,000	-	-	-	200,000
4031941762	Facility Yard Maintenance 2019	240,000	11,908	-	228,092	128,000	-	-	-	128,000
4662015820	Traffic Counts Program	250,000	7,876	-	242,124	100,000	-	-	-	100,000
4402056918	BeasleyPk RehabPh2-KellySt Ped	644,119	2,548	171,184	470,386	210,000	-	-	-	210,000
4402051001	Equipment Upgrades	50,000	10,176	-	39,824	36,000	-		-	36,000
5122090200	Diversion Container Replcmnt	916,795	-	-	916,795	150,000	-		-	150,000
5122094000	Transf Stn CRC Main Improv	213,000	2,446	-	210,554	170,000	-		-	170,000
7401941603	MATC - Facility Upgrades	250,000	81,388	-	168,612	100,000	-	-	-	100,000
2051759702	Phase 1 Profile Management	190,000	95,718	-	94,282	50,000	-		-	50,000
Total Ongoing	Projects with Surplus Funding	4 000 044	040 050	004 004						
Available		4,098,914	212,059	221,684	3,665,170	1,144,000	-	-	-	1,144,000
Completed or C	Cancelled Projects with Surplus Capita	I Levy Funding								
3381959502	City Hall Digital Sign	125,000	26,963	-	98,037	98,037	-	- 1	-	98,037
7401851101	Automatic Vehicle Loc Devices	360,000	153,289	297	206,414	206,414	-	_	-	206,414
7401951602	Ice Water Rescue	200,000	118,108	10,321	71,571	71,571	_			71,571
6731641601	Bed Bug Strategy	1,094,110	854,782	39,205	200,123	200,123	_			200,123
3381355301	14 DC Study & '15-18 Intensif	864.450	668,972	25,467	170,010	3,933	13,068	153,009		170,010
3381855301	Development Charges' Bylaw	985,550	933,125	45,296	7,129	470	243	6,416		7,129
3501157102	PeopleSoft Systems-Upgrades	714,165	713,702	40,290	463	470	243	0,410	-	463
3621749100	Red Hill Bus Park Signage	187,000	147,338	5 040	33,713		-	-	-	33,713
				5,949		33,713	-		-	
3620604600	Secondary plan -AEGD	2,745,440	2,601,631	-	143,809	4,557	-	131,096	8,156	143,809
4041655601	Everyone Rides Initiative Pilo	524,945	523,613	-	1,332	510	-	-	821	1,332
Capital Levy Fu	ed or Cancelled Projects with Surplus	7,800,660	6,741,524	126,535	932,601	619,792	13,310	290,522	8,977	932,601
TOTAL		52 102 227	18 277 049	2 469 520	31 656 770	25 102 169	1,830,970	1 970 522	230,939	29 135 600
TOTAL		52,102,337	18,277,048	2,168,520	31,656,770	25,103,168	1,830,970	1,970,522	230,939	29,135,600

#### Funding Announcements with Implications for Municipalities COVID-19 Pandemic Response As of June 1, 2020

Item #	Туре	Funding Announcement	Date	Available Funding	City of Hamilton Allocation	Status
1	Provincial	Ontario is extending one-time mitigation funding for an additional calendar year (2021) for public health units, which gives a 10 per cent increase to the municipality funding dedicated to these units. <i>Funding has been made available for primary operations and</i> <i>can be used for expenses related to COVID-19 pandemic</i> <i>response.</i>	3/12/2020	N/A	N/A	Application process not defined
2	Provincial	Ontario Works funding agreement to continue at 2019 levels and not to be reduced to the 2020 amount. Additional \$1,100,000 confirmed over 2020 budgeted amounts.	3/12/2020	N/A	\$ 1,100,000	Confirmed
3	Provincial	\$50 million for more testing and screening through public health, including additional funding to support extraordinary costs incurred to monitor, detect and contain COVID-19 in the province. This includes contact tracing, increased laboratory testing capacity and home testing. <i>Unknown if this funding envelope will be made</i> <i>available for municipalities.</i>	3/17/2020	\$ 50,000,000	N/A	Application process not defined
4	Provincial	\$25 million to support frontline workers working in COVID-19 assessment centres, including the creation of a new fund to provide respite care, child care services and other supports as they are needed. <i>Unknown if this funding envelope will be</i> <i>made available for municipalities.</i>	3/17/2020	\$ 25,000,000	N/A	Application process not defined
5	Provincial	\$50 million for long-term care homes to support 24/7 screening, additional staffing to support infection control and additional supplies. Total long-term care funding envelope expanded to \$243,000,000 on March 25, 2020 announcement: Ontario's Action Plan: Responding to COVID-19 (item 8).	3/17/2020	\$ 50,000,000	\$ 150,000	Confirmed
6	Provincial	\$20 million for residential facilities in developmental services, gender-based services and protective care for children and youth to support additional staffing, respite for caregivers impacted by school closures, personal protective equipment and supplies and transportation costs to minimize client exposure and to support social distancing, as well as additional cleaning costs. Unknown if this funding envelope will be made available for municipalities.	3/17/2020	\$ 20,000,000	N/A	Application process not defined
7	Provincial	The Ontario government is providing \$200 million in social services relief funding to help protect the health and safety of the province's most vulnerable people in response to the outbreak of COVID-19.	3/23/2020	\$ 200,000,000	\$ 6,880,800	Confirmed
8	Provincial	Investing \$243 million for surge capacity in the long-term care sector, as well as funding for 24/7 screening, more staffing to support infection control, and supplies and equipment to help tackle the COVID-19 outbreak. <i>Funding envelope includes</i> <i>previously announced funding in item 5 - City of Hamilton</i> <i>has received confirmation of payments of \$150K and \$152K</i> <i>in support of long-term care homes COVID-19 response.</i>	3/25/2020	\$ 243,000,000	\$ 152,000	Confirmed
9	Provincial	Investing \$75 million to supply personal protective equipment and critical medical supplies to front-line staff to tackle COVID-19. City of Hamilton has submitted an application for paramedics - unknown at this time whether additional applications will be made available for other front-line support agencies.	3/25/2020	\$ 75,000,000	\$ 2,470,643	Application Pending
10	Federal	Enhancing the Reaching Home initiative - the Federal government committed to continue to support people experiencing homelessness during the COVID-19 outbreak by providing \$157.5 million to the Reaching Home initiative.	3/30/2020	\$ 157,500,000	\$ 2,274,966	Confirmed
11	Provincial	COVID Emergency Funding for Community Mental Health & Addictions - 2020-21 - submitted funding proposal 4/16/20	4/9/2020	\$ 5,000,000	\$ 20,250	Application Pending
12	Provincial	Extraordinary Expenses Associated with COVID-19 (Ministry of Health) Funding has been made available extraordinary measures in light of the COVID-19 pandemic response but are over and above what can be managed from within the budget of the Board of Health.	4/23/2020	\$ 100,000,000	N/A	Application process not defined
13	Provincial	Ontario Provides Urgent Relief for Small Businesses and Landlords: the province is committing \$241 million through the new Ontario-Canada Emergency Commercial Rent Assistance Program (OCECRA). Unclear whether the City of Hamilton will qualify as a landlord.	4/24/2020	\$ 241,000,000	N/A	Application process not defined

# Appendix "B Page 2000 f 75 Page 2 of 2

Page	2	of

Item #	Туре	Funding Announcement	Date	Available Funding	City of Hamilton Allocation	Status
14	Provincial	Ontario Supporting Frontline Heroes of COVID-19 with Pandemic Pay (Temporary Pandemic Pay).	4/25/2020	N/A	N/A	Application to be submitted once final costs are known
15	Federal (FCM)	Community Response Fund for Vulnerable Populations: with a \$10 million donation from CMAF, designated cities and communities will receive funding to identify and target urgent local responses to COVID-19 that improve the health and well-being of vulnerable populations. This will complement funding provided through federal homelessness programs, allowing municipalities to target additional needs and improve the resiliency of efforts to support vulnerable populations through the pandemic.	5/11/2020	\$ 10,000,000	\$ 345,500	Application Pending

# The Federal Gas Tax Fund 2019 - 2023 Allocations City of Hamilton

	2019	2020	2021	2022	2023
Hamilton, City of	32,576,079	32,576,079	34,056,810	34,056,810	35,537,541

### HUMAN RESOURCES STRATEGY DURING COVID-19

### Managing Our City Services

Due to COVID-19 and related Provincial Orders and Public Health guidelines, the City of Hamilton quickly adopted a Human Resources strategy designed to protect the health and safety of our employees, ensure continued provision of essential services and critical supports to both the organization and the community and optimize options for remote service delivery, wherever possible.

With approximately 8,200 full and part time employees providing a wide range of City services, the Emergency Operations Centre (EOC) and Senior Leadership Team (SLT) have worked in collaboration to review staffing requirements on an ongoing basis. These efforts have resulted in a virtually seamless transition from pre-COVID to our current pandemic service delivery.

Under the direction of the EOC, staff was instructed to work from home, where feasible, as of March 13, 2020. Due to our IT infrastructure and applications, this was readily achieved almost immediately. Where operational requirements dictated staff needed to be onsite, a number of additional measures related to COVID-19 were implemented to ensure a safe and sustainable delivery model. This resulted in a significant number of staff being redeployed to provide COVID-19 supports such as onsite screening at Long Term Care facilities. Public Health was required to expand their focus and service offering and this also required support staff from other areas to supplement the core team to provide Public Health Hotline support, Mountain Test Assessment site and other increased operational demands.

Several new City services were created to fill the needs of the community. Working in conjunction with various community agency partners, services like the Isolation Centre and Shelter Hotels were created with a resulting requirement of City staff. Other projects like Personal Protective Equipment (PPE) Donation program and the Reusable Gown program also saw a resulting redeployment of staff.

At the same time, immediate measures were implemented to restrict hiring to only essential and critical support roles across the organization. Initially, summer student and co-op hiring was deferred in order to maximize existing human resources with optimal cost mitigation impact.

### Addressing Staffing Levels and Gapping Targets

There are approximately 306 permanent budgeted positions that are currently vacant. In an attempt to address the gapping targets, a corporate wide approach has been implemented to restrict the hiring process. Consideration is only being given to hiring essential services staff (i.e. front-line staff, Fire, EMS, Transit, Waste, Water, Public Health, etc.), as well as, staff providing critical support services (i.e. IT, Procurement, Legal, etc.). Given the essential and critical nature of these positions, consideration is being given for posting and hiring of such positions, subject to a business case that is approved by the General Manager and the Executive Director of Human Resources.

### **Mitigation and Redeployment of Staff Resources**

The COVID-19 pandemic affected a number of our City services resulting in a significant reduction in our staffing needs. As a result, the City stopped scheduling and guaranteeing minimum hours for approximately 1,338 part time employees, effective May 5, 2020. Of the 1,338 employees, 610 employees were unionized members of CUPE 5167. Due to the complexities of the layoff and bumping language within the collective agreement, Labour Relations reached out to the CUPE leadership and negotiated a *Letter of Understanding* (LOU) that placed the affected employees on Declared Emergency Leave (DEL) rather than layoff. This agreement was of significant mutual benefit in that it avoided the cumbersome layoff and bumping process. Of equal benefit from the Union and its members' perspective, it allowed for a job protected leave under the *Employment Standards Act* and at the same time, allowed employees to apply for the \$2,000 per month federal Canada Emergency Response Benefit (CERB). In kind, the non-union part time employees were also placed on a DEL which allowed them to apply for the same \$2,000 per month benefit. These employees remain on leave.

### Redeployment Status Update as of June 10, 2020

SLT has reviewed all staff who do not have sufficient work available due to the COVID-19 restrictions. At present, that represents a total of 42 full time staff. Due to a variety of factors, including skill set and physical conditioning requirements, these individuals have not been matched with a suitable redeployment opportunity. The EOC Personnel Unit continues to work with SLT to ensure appropriate placements as new resource requests are received. Many of these staff are expected to be fully utilized in the coming weeks as additional service offerings are provided.

As of June 10, 2020, a total of 267 full time employees have been redeployed to support the needs identified to maintain current levels of services. As we move forward with the Hamilton Reopens plan and in accordance with both Provincial Orders and Public Health recommendations, our service level offerings are expected to move through the phases as indicated below:

	Initial	Phase 1	Phase 2	Phase 3
Proceeding - No Change	2	2	2	2
Proceeding - New Model	13	17	29	60
Modified	50	48	38	8
Cancelled	5	3	1	0
Total # Service	70	70	70	70

It should be noted that this schedule is subject to change, in accordance with the provincial orders and reopening announcements, as well as, EOC decisions. As the City services reopen and there is a greater need for the redeployment of employees, we will likely encounter situations wherein an employee refuses the redeployment for non-medical reasons. In such cases, employees will be required to take vacation time, lieu time or unpaid time off, or secure other acceptable forms of absence, including those provided for under the *Employment Standards Act.* 

Currently, there are approximately 132 City employees who are over 70 years of age. The City continues to monitor the advice from the Province's Chief Medical Officer of Health regarding those employees in this category, particularly given the greater health risks identified in the Golden Horseshoe. Where possible, employees over 70 years of age have continued to perform their normal duties from home. Those employees wishing to return to work are able to do so, as required. Human Resources has recommended that such employees speak to their physician about their risks and the precautions in place to help mitigate their exposure, prior to their return to work.

### **New and Returning Summer Students**

Currently, there are approximately 126 Summer / Co-op Students that have been hired for the 2020 season, excluding approximately 30 full time employees that have been redeployed to summer student work. This is in comparison to approximately 767 Summer / Co-op Students that were hired across the City in 2019. Human Resources is observing a level of increased resistance under COVID and specifically, there is a noticeable sentiment coming from both parents and students alike identifying a nervousness about the health and safety of any proposed return to work. The resistance is assisted to some degree by the federal government Canada Emergency Student Benefit of \$1,250 per month allowing both parents and students some added financial comfort in taking the position that the \$1,000 difference between the benefit and paid work is not worth the risk of exposure to the COVID infection.

Finally, those employees performing summer student work continue to follow the COVID standard operating procedures with respect to health and safety precautions, including provisions restricting employees to only two per vehicle, while wearing non-surgical masks, as well as, a number of cleaning requirements. Currently, there are more employees working than available vehicles and as such, some employees are utilizing their own personal vehicles, with reimbursement provided in accordance with the associated mileage reimbursement policy.

While there is a reduction in the number of summer students hired due to COVID, there is also a reduction in the amount of general labour and maintenance work being performed this summer season. For example, grass trimming is not being performed at all City parks and given that washrooms have not reopened, there is no maintenance of washrooms required at this time.

### **Consideration for Further Layoffs**

The logistics of engaging in layoffs would require a reallocation of staff resources. Human Resources (HR) would need to hold face-to-face meetings with Union leaders, HR staff and those employees exercising their bumping rights. One of the more practical features of the layoff process is to make available a variety of vacancies to which those being laid off can be placed. Because of a significantly downsized workforce, the prospect of vacancies would be largely limited, resulting in a process that would be almost exclusively driven by bumping – not a desirable outcome from an operations perspective.

### Managing HR During "Hamilton ReOpens"

As the City manages through the complexities of the next phases in response to the COVID-19 emergency, the Human Resources strategy is aimed at supporting City employees through the gradual, safe and measured reopening of our City services and programs. To this end, there are a number of HR policies, procedures and standard operating practices that must be addressed in order to successfully address the "hierarchy of controls" (i.e. physical distancing, adjusting the workplace, adjusting processes and required personal protective equipment).

For example, many employees will continue to be directed to work from home, wherever possible, in response to the COVID-19 Public Health measures. While the City currently has a Telecommuting Policy and Procedure, the Policy was intended to cover telecommuting that occurs when it is requested by employees and where it is considered to be a privilege. As telecommuting has become embedded into workplace practices for a large number of employees and as it has been identified as a significant feature of the strategy for phasing staff back into the workplace, Human Resources has developed guidelines and procedures to support the larger-scale telecommuting program moving forward. The Policy is intended to support employees and leaders in increasing work-life balance and flexibility while ensuring that telecommuting employees follow consistent work practices, address potential health and safety concerns and provide a level of service equal to or better than that provided at an onsite work location.

Page 35 of 75



Mike Zegarac General Manager, <u>Finance and Corporate Services</u> June 15, 2020

2

# **OBJECTIVES**

- 1. Update on COVID-19 Forecast and Financial Impacts
- 2. Cost Containment Efforts
- 3. Review of Open Capital Projects
- 4. Identify City's Immediate and Long-term Financial Challenges
- 5. Advocacy efforts


## **IMPACT OF COVID-19**

#### **KEY HIGHLIGHTS**

- Pre COVID-19 longest period of economic expansion
- Hamilton CMA unemployment rate about 4.8%
- 2019 ninth time in the past ten years, construction activity within the City of Hamilton exceeded the \$1 billion mark
- Hamilton Business Impact Survey the respondents reported a loss of nearly 13,000 jobs from March 1, 2020 representing a city-wide decrease of 35.8 percent
- The industries with highest revenue loss were personal services, tourism and restaurants, retail, culture, life sciences and professional services



Page 38 of 75

#### UPDATE ON COVID-19 FORECAST AND FINANCIAL IMPACTS





5

# **COVID-19 FINANCIAL IMPACT SCENARIOS**

#### **GTHA FINANCIAL IMPACT**

Financial and economic impacts were forecasted under 2 scenarios.

# **SCENARIO 1**

3-month Lockdown Period 6-month Economic Recovery

# SCENARIO 2

9-month Lockdown Period 12-month Economic Recovery



# SCENARIO 1: CITY OF HAMILTON ASSUMPTIONS

	LOCKDOWN PERIOD 3 months (to June 30, 2020)	RECOVERY PERIOD 6 months (July 1 to December 31, 2020)	
_	Weekly burn rate extended for period of 3 months	50% reduction in user fees 20% reduction in fines	
SCENARIO 1	Net of approved Provincial funding for Social Housing, LTC and OW	50% reduction in Transit revenues 25% reduction in Utility revenues (dividends)	
SCEN	Net of cost reduction measures	50% reduction in OLG slot revenues Extended costs for Public Health, Paramedics and Fire Services at 37.5% of lockdown weekly costs	



# **SCENARIO 2: CITY OF HAMILTON ASSUMPTIONS**

	LOCKDOWN PERIOD 9 months (to December 31, 2020)	RECOVERY PERIOD 12 months (January 1 to December 31, 2021)	
	Weekly burn rate extended for period of 9 months	20% reduction in user fees	
2	Net of approved Provincial funding for Social Housing, LTC and OW	15% reduction in fines	
SCENARIO 2	Net of cost reduction measures	15% reduction in building permits/development applications	
GEN		20% reduction in Transit revenues	
S S		20% reduction in Utility revenues (dividends)	
		20% reduction in OLG slot revenues	
		Extended costs for Public Health, Paramedics and Fire Services at 37.5% of lockdown weekly costs	



# COVID-19 FINANCIAL IMPACT

FINANCIAL IMPACT OF	S	SCENARIO 1		SCENARIO 2		
COVID-19 RESPONSE (\$000's)	3-month Lockdown	6-month Recovery	Net Impact	9-month Lockdown	12-month Recovery	Net Impact
TAX SUPPORTED Planning & Economic Development Healthy and Safe Communities Public Works Legislative City Manager Corporate Services Corporate Financials / Non Program Revenues Hamilton Entertainment Facilities	4,915 7,599 9,738 - (50) 3,153 2,788	5,720 9,654 14,102 - - 1,790 2,458 -	10,635 17,254 23,840 - (50) 4,943 5,246 -	12,594 32,292 25,568 (50) 7,903 8,499	6,892 12,172 9,499 - 2,685 4,141	19,486 44,464 35,067 (50) 10,589 12,640
TOTAL CITY EXPENDITURES	28,142	33,725	61,868	86,807	35,388	122,196
Hamilton Police Services Library Other Boards & Agencies City Enrichment Fund	(126) 55	(257) 55	(383) 110	(383) 110	110	(383) 220
TOTAL BOARDS & AGENCIES	(71)	(202)	(273)	(273)	110	(163)
TAX SUPPORTED	28,071	33,524	61,595	86,534	35,498	122,033

**BUDGET SHORTFALLS** 

8



#### FINANCIAL IMPLICATIONS OF COVID-19 RESPONSE

\$122.0M

\$61.6M

#### SCENARIO 1: FINANCIAL IMPACT

SCENARIO 1 COVID-19	SCENARIO 1				
RESPONSE (\$000's)	Foregone Revenues	Incremental Costs	Grants/ Subsidies	Avoided Costs	Net Impact
TAX SUPPORTED Planning & Economic Development Healthy and Safe Communities Public Works Legislative City Manager Corporate Services Corporate Financials / Non Program Revenues Hamilton Entertainment Facilities	11,987 9,440 27,238 - - 4,496 4,978 -	23 28,859 802 - - 1,633 268 -	(20,464) - - - -	(1,374) (581) (4,200) - (50) (1,187) -	10,635 17,254 23,840 - (50) 4,943 5,246 -
TOTAL CITY EXPENDITURES	58,138	31,585	(20,464)	(7,392)	61,868
Hamilton Police Services Library Other Boards & Agencies City Enrichment Fund	-	110	-	(383) - -	(383) 110 -
TOTAL BOARDS & AGENCIES	-	110	-	(383)	(273)
TAX SUPPORTED	58,138	31,695	(20,464)	(7,775)	61,595

2020 Budget deficit of \$61.6M:

- Foregone Revenues \$58.1M
- Incremental Costs \$31.7M
- Grants/Subsidies \$20.5M
- Avoided Costs \$7.8M



Page 44 of 75

# SCENARIO 1: FOREGONE AND DEFERRED REVENUES





#### SCENARIO 1: ADDITIONAL COSTS



\* Based on most recent estimates 11



## AVAILABLE GRANT FUNDING

#### CONFIRMED ADDITIONAL FUNDING

- Housing \$9.2M
- Ontario Works **\$1.1M**
- Long-Term Care \$302K

#### **PENDING APPLICATIONS**

- Paramedics \$2.5M
- Housing **\$366K**



# AVOIDED COSTS

- Suspension of scheduling for part-time casual labour in affected program areas
- Forgone hiring of student and seasonal employees
- Employer provided benefits (health and dental)
- Utility savings for closed facilities
- Program savings resulting from service disruption
- Fuel savings



# NET FINANCIAL IMPACT



14



### HOMELESSNESS





- Most recent estimates are \$1.5M per month for emergency shelters
- By December 31, 2020, additional COVID-19 costs are expected to be \$15.3M
- Confirmed grant through CHPI program **\$6.9M**
- Confirmed grant through Reaching Homes Initiative \$2.3M
- Pending application for Community Response Fund \$345K
- Housing Services has identified additional savings of \$2.6M
- Net unfunded budget pressure in 2020 is \$3.2M



Page 50 of 75









# PROPERTY TAX ASSISTANCE PROGRAM

- 60-day waiving of penalty and interest charges on April 30<sup>th</sup> property tax instalment
- 30-day waiving of penalty and interest charges on June 30<sup>th</sup> property tax instalment
- Until July 31, 2020:
  - Waiving of NSF admin fee for return payments (including non property tax payments)
  - Waiving of penalty and interest charges and admin fees for charges added to the tax roll (i.e. water arrears)
  - Reduced notification required to cancel pre-authorized payments from 2 weeks to 7 business days
  - New Alectra ratepayer payment arrangements interest free for the term
  - Deferral of registration of liens for tax arrears
  - Flexibility with extension agreement payments
- Postponed Spring tax sale
- Allow April 30<sup>th</sup> instalment (now past due) to be rolled into monthly pre-authorized payments for second half of 2020



# PROPERTY TAX ASSISTANCE PROGRAM

#### IMPACTS AS OF APRIL 30TH

- April 2020 payments are down 18% compared to total payments received in April 2019
  - collected \$29.5M less than April 2019, as some taxpayers took advantage of the 60-day penalty and interest waiving period
- Number of properties with outstanding balance April 2020 compared to April 2019:
  - **37% more** Commercial/Industrial properties
  - **13% more** Multi-Residential properties
  - o 7% more Residential properties
  - Most notable are big box, shopping centres
- May 1, 2020 penalty and interest revenue was 30% lower than the revenue realized on May 1, 2019, as the April 30th instalment, if not paid, is not subject to penalty and interest until July 1st, 2020
- Cancellation of pre-authorized payments in March and April 2020 were more than double the cancellations during same time last year



Page 53 of 75

# COST CONTAINMENT EFFORTS



FINANCIAL IMPLICATIONS OF COVID-19 RESPONSE

19

# COST CONTAINMENT EFFORTS

- Restrict hiring to only essential and critical support roles across the organization
- Strict controls around discretionary spending
- Staff reviewing additional options and will report back to Committee
- Capital project deferrals



Page 55 of 75

# **REVIEW OF OPEN CAPITAL PROJECTS**



FINANCIAL IMPLICATIONS OF COVID-19 RESPONSE

21

# CAPITAL INFRASTRUCTURE PROJECTS

- Staff reviewed all approved capital projects and identified 127 projects with total available funds of \$29.1M that could be delayed
- Projects were evaluated based on the restrictions established by the government of Ontario in respect to essential services and the timelines in which emergency orders are in effect
- Measured based on risks to the City of capital works were not completed
- Deferral of the full list of projects could result in a **2.8%** annualized one-time tax pressure in subsequent years
- Recommended to pursue a one-time transfer payment from the Federal Gas Tax Fund and utilize remaining \$11.2M of the remaining 2019 one-time transfer payment



Page 57 of 75

# ADVOCACY EFFORTS



FINANCIAL IMPLICATIONS OF COVID-19 RESPONSE

23

Page 58 of 75

#### **RELIANCE ON PROPERTY TAXES**



24



## COST OF PROVIDING SERVICES





26

# HAMILTON AVERAGE RESIDENTIAL TAX BILL





#### MULTI-YEAR OUTLOOK

PROJECTED INCREASES	2021	2022	2023
Tax Operating	4.2%	2.7%	2.6%
Rate	4.4%	4.5%	4.6%





# **CONSIDERATIONS FOR 2021 BUDGET PROCESS**

- Consideration of ongoing COVID-19 financial pressures in multi-year forecast:
  - Transit ridership and revenues
  - Homelessness
  - Other user fee revenues and fines
  - Water usage forecast
  - Growth forecast
- Cost containment measures may need to extend beyond 2020 in affected service areas to reflect "the new normal"
- Consideration of forgoing Business Cases or enhancements unless cost saving or neutral
- Consideration of debt utilization to offset tax increases





# CITY OF HAMILTON CREDIT RATING



#### City of Hamilton -- Ratings Score Snapshot

Scores 2		
2		
2		
1		
1		
aa+		



# **BUDGET DEFICITS**

- Section 290(4) of The Municipal Act, states that the municipality shall provide for any deficit of the previous year in preparing their annual budget
- While there has been some discussion of allowing municipalities to run deficits for a period, no decision on this matter has been announced in Ontario





#### ONE-TIME SPECIAL TAX LEVY

	Estimated Financial Impact (Total Shortfall) \$000's	Transit Specific Shortfalls (if applicable) \$000′s	Res Property Tax Increase Needed to Cover Total Shortfall	Total Shortfall as % of 2020 Operating Budget
<b>SCENARIO 1</b> 3-month Lockdown 6-month Recovery (2020 only)	61,595	25,274	6.9%	3.9%
<b>SCENARIO 2</b> 9-month Lockdown 12-month Recovery (2020 & 2021)	122,033	39,034	13.6%	7.8%

- SCENARIO 1
   SCENARIO 2

   6.9%
   13.6%
- Deficit would be a one-time tax impact
- Scenario 2 spans over 2020 and 2021 (impacts in 2021 and 2022 Budgets)



# MITIGATION MEASURES

#### MEASURES TO OFFSET DEFICIT

- Cost containment measures and service impacts
- Non-obligatory City reserves
- Deferral of capital infrastructure projects
- Emergency government funding
- Line of credit or other debt instruments
- One-time special tax levy(s)



# FCM RECOMMENDATION



# Protecting vital municipal services

Urgent federal recommendations to address the financial crisis in our cities and communities due to COVID-19

April 23, 2020

https://data.fcm.ca/documents/resources/reports/ protecting-vital-municipal-services.pdf

#### **IMMEDIATE ACTION**

- **\$10B** in targeted emergency operating funding to all local governments
  - \$7.6B based on GTF-style allocation
  - **\$2.4B** based on transit ridership
- Additional emergency operating funding for municipalities with distinct challenges such as homelessness, aging population, mental health, and urgent care requirements

#### **MEDIUM-TERM ACTION**

- Commitment to revisit the need for additional funding within four months
- Provide local governments the ability to transfer unused allocations to the GTF program as part of Canada's COVID-19 economic recovery plan



## ADVOCACY

#### **IMMEDIATE TERM**

• Financial support from Federal/Provincial governments to address cash crunch

#### **MEDIUM to LONG-TERM**

- Long-term economic sustainability
  - Who does what (housing, paramedics, public health, etc.)
  - Revenue Tools
    - Evolving e-commerce



35

#### **NEXT STEPS**

- COST CONTAINMENT
   Investigate further measures for 2020 and 2021 implementation
- 2020 BUDGET VARIANCE PROJECTIONS Report back to GIC in September
- 2021 BUDGET OUTLOOK AND GUIDELINES Report back to GIC in September





# Hamilton

# **QUESTIONS?**



#### **CITY OF HAMILTON** CORPORATE SERVICES DEPARTMENT Legal and Risk Management Services Division

1 Iumiton	
TO:	General Issues Committee
COMMITTEE DATE:	June 15, 2020
SUBJECT/REPORT NO:	Amending Physical Distancing By-law and Administrative Penalties By-law (LS20017) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Leanne Fioravanti (905) 546-2424 Ext.4223
SUBMITTED BY:	Nicole Auty City Solicitor Legal and Risk Management Services
SIGNATURE:	M. auty

#### RECOMMENDATION

(a) That the amending by-law attached as Appendix "A" to Report LS20017 which amends both the Physical Distancing By-law (By-law 20-056) and the Administrative Penalties By-law (By-law 17-225) and which has been prepared in a form satisfactory to the City Solicitor, be enacted and effective immediately;

#### **EXECUTIVE SUMMARY**

In light of the on-going COVID-19 Pandemic and the Province of Ontario's changing directions regarding Ontario's response to the Pandemic, staff recommends amending the City's Physical Distancing and Administrative Penalties By-laws to delete restrictions limiting social gatherings to five (5) people and continue to enforce evolving provincial directions and to add a provision prohibiting the attendance at, or use of, a City or Hamilton Region Conservation Area property when it is closed to the public.

#### FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: no financial implications are anticipated.

#### SUBJECT: Amending Physical Distancing By-law and Administrative Penalties By-law (LS20017) (City Wide) - Page 2 of 3

Staffing: existing Municipal By-law Enforcement staff will enforce this by-law.

Legal: Legal Services advises that consistency with provincial directions will facilitate ongoing enforcement of physical distancing restrictions.

#### HISTORICAL BACKGROUND

Earlier this year, the World Health Organization declared a worldwide pandemic regarding the Novel Coronavirus ("**COVID-19 Pandemic**").

On March 17, 2020, a declaration of emergency was made by the Province of Ontario pursuant to section 7.0.1 of the *Emergency Management and Civil Protection Act*, R.S.O. 1990, c. E. 9 (the "*Act*") related to the COVID-19 Pandemic.

Since the declaration of emergency by the Province of Ontario, there have been several provincial emergency orders and guidelines restricting the operation of businesses, the gathering of more than five (5) people, the closure of outdoor recreational amenities and further physical distancing protocols.

On April 8, 2020, Council unanimously passed a physical distancing by-law to further support the provincial orders and help stop the spread of COVID-19 in Hamilton.

Recently, the Province of Ontario has been announcing plans to ease restrictions and some provincial orders are being amended accordingly.

#### POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

N/A

#### **RELEVANT CONSULTATION**

Legal Services, Licencing and By-law Services and the Hamilton Region Conservation Authority were consulted in the preparation of this Report.

#### ANALYSIS AND RATIONALE FOR RECOMMENDATION

Initially, the Province of Ontario restricted social gatherings to groups of five (5) people or less in Ontario Regulation 52/20 – Order under Subsection 7.0.2 (4) of the Act – Organized Public Events, Certain Gatherings. The provincial regulation has been amended since the City passed its Physical Distancing By-law on April 8, 2020 and the regulation will change again effective June 12, 2020, when people in Ontario will be

#### SUBJECT: Amending Physical Distancing By-law and Administrative Penalties By-law (LS20017) (City Wide) - Page 3 of 3

permitted to gather in groups of up to ten (10). Rather than continuing to amend the Bylaw to align with the Province's evolving rules regarding social gatherings, staff are recommending deleting those provisions. Practically speaking, officers were not relying on the City's Physical Distancing By-law to enforce social gathering violations – they were issuing tickets under the provincial orders. Going forward, Municipal Law Enforcement Officers will continue to enforce the provincial orders regarding social gatherings as per Ontario Regulation 52/20.

The amending by-law will also make it an offence to be on any City or Hamilton Region Conservation Authority property that is closed to the public. Hamilton is lucky to have numerous waterfalls and hiking trails that attract hundreds of thousands of people each year. Some locations are so popular that they have remained closed due to concerns regarding physical distancing and the spread of COVID-19.

Despite clear signage on-site, barricades and on-line communications regarding the park closure, people are still attending closed properties. The Hamilton Region Conservation Authority has asked the City to help enforce COVID-19 related offences on its property and this new offence will make it easier for officers to issue penalty notices to people who attend or use parks or waterfalls that are closed.

#### ALTERNATIVES FOR CONSIDERATION

N/A

#### ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

#### **Our People and Performance**

Hamiltonians have a high level of trust and confidence in their City government.

#### APPENDICES AND SCHEDULES ATTACHED

Appendix "A": Amending By-law to the Physical Distancing By-law and Administrative Penalties By-law

Appendix "A" to Report LS20017 Page 1 of 2

Authority: Item , Report CM: Ward: City Wide

Bill No.

#### CITY OF HAMILTON BY-LAW NO.

#### A By-law to Amend By-law 20-056 being a By-law to promote and regulate physical distancing during the COVID-19 Emergency in the City of Hamilton and to amend City of Hamilton By-law 17-225, being a By-law to Establish a System of Administrative Penalties

**WHEREAS** the World Health Organization has declared a worldwide pandemic regarding the Novel Coronavirus ("**COVID-19 Pandemic**");

**AND WHEREAS** on March 17, 2020, a Declaration of Emergency was made by the Province of Ontario pursuant to section 7.0.1 of the *Emergency Management and Civil Protection Act*, R.S.O. 1990, c. E. 9 (the "*Act*") related to the COVID-19 Pandemic;

**AND WHEREAS** on March 27, 2020, the Province of Ontario granted power to municipal law enforcement officers to enforce Orders issued by the Province under the *Act* (the **"Provincial Orders**");

**AND WHEREAS** section 10(2) of the *Municipal Act, 2001,* S.O. 2001, c.25 provides that a municipality may pass by-laws respecting the health, safety and well-being of persons;

**AND WHEREAS** Council of the City of Hamilton enacted a by-law on April 8, 2020 to support the intent and purpose of the Provincial Orders made under the *Act* in order to protect the health, safety and well-being of persons in the City of Hamilton by prohibiting certain activities and regulating physical distancing during the COVID-19 Emergency;

**AND WHEREAS** the Hamilton Region Conservation Authority ("**HRCA**") has closed certain parks and waterfalls to further prevent the spread of COVID-19 in popular areas that attract numerous people and therefore makes it difficult to adhere to physical distancing restrictions and the HRCA has asked for the City's support in enforcing these closures during the COVID-19 Emergency;

**AND WHEREAS** Council deems it necessary to amend the by-law to reflect changes to the Provincial Orders and to further prevent the spread of COVID-19 in areas where people tend to congregate;

**NOW THEREFORE** the Council of the City of Hamilton enacts as follows:

- 1. The amendments in this By-law include any necessary grammatical, numbering and letter changes.
- 2. That sections 2.3, 2.4 and 2.5 be repealed and replaced with the following:

2.3 No person shall attend or use a City of Hamilton owned or managed property or a Hamilton Region Conservation Authority owned or managed property when that property is closed, as indicated by signage or otherwise indicated as closed to the public.

3. Schedule A of By-law No. 17-225 is amended by repealing Table 22 and replacing it with the following:

TABLE 22:         BY-LAW NO. 20-056 To Promote and Regulate Physical Distancing           During the COVID-19 Emergency				
ITEM	EM COLUMN 1 DESIGNATED BY-LAW & SECTION		COLUMN 2 SHORT FORM WORDING	COLUMN 3 SET PENALTY
1	20-056	2.1	Fail to maintain a distance of at least two (2) metres from another person	\$500.00
2	20-056	2.2	Proprietor fail to ensure physical distancing in Public Space	\$500.00
3	20-056	2.3	Attend/Use closed City of Hamilton or HRCA property	\$500.00
4	20-056	4.7	Obstructing an Officer or Authorized Staff	\$500.00

- 10. That in all other respects, By-law 20-056 and By-law 17-225 are confirmed; and
- 11. That the provisions of this by-law shall become effective on the date approved by City Council and shall remain in force during the COVID-19 Emergency.

**PASSED** this \_\_\_\_\_ day of \_\_\_\_\_ , 2020.

F. Eisenberger
Mayor