



City of Hamilton

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES AGENDA

Meeting #: 21-007

Date: July 13, 2021

Time: 4:00 p.m.

Location: Due to the COVID-19 and the Closure of City Hall

All electronic meetings can be viewed at:

City's YouTube Channel:

<https://www.youtube.com/user/InsideCityofHamilton>

Alicia Davenport, Legislative Coordinator (905) 546-2424 ext. 2729

1. APPROVAL OF AGENDA

(Added Items, if applicable, will be noted with *)

2. DECLARATIONS OF INTEREST

3. APPROVAL OF MINUTES OF PREVIOUS MEETING

3.1. June 8, 2021

4. COMMUNICATIONS

4.1. Correspondence from the City of Hamilton's Transit Division respecting a HSR Team Structure Change

Recommendation: Be received.

5. DELEGATION REQUESTS

- 5.1. Susan Creer, Accessible Hamilton, respecting Accessibility Concerns with the Outdoor Dining District Program (for a future meeting)

6. CONSENT ITEMS

- 6.1. Built Environment Working Group Update
 - 6.1.a. Resignation of Shahan Aaron from the Built Environment Working Group of the Advisory Committee for Persons with Disabilities
- 6.2. Housing Issues Working Group Update
 - 6.2.a. Housing Issues Working Group Meeting Notes - May 18, 2021
- 6.3. Outreach Working Group Update (no copy)
- 6.4. Transportation Working Group Update
 - 6.4.a. Transportation Working Group Meeting Notes - June 22, 2021
- 6.5. Strategic Planning Working Group Update
 - 6.5.a. Strategic Planning Working Group Meeting Notes - June 28, 2021

7. STAFF PRESENTATIONS

- 7.1. Landscape Architectural Services Section Work Overview (no copy)
- 7.2. Mountain Drive Park Masterplan Overview

8. PUBLIC HEARINGS / DELEGATIONS

9. DISCUSSION ITEMS

10. MOTIONS

11. NOTICES OF MOTION

12. GENERAL INFORMATION / OTHER BUSINESS

- 12.1. Accessibility Complaints to the City of Hamilton (no copy)

12.2. Accessibility for Ontarians with Disabilities Act, 2005 (AODA) Update (no copy)

12.3. Presenters List for the Advisory Committee for Persons with Disabilities

13. PRIVATE AND CONFIDENTIAL

14. ADJOURNMENT



Hamilton

**ADVISORY COMMITTEE FOR PERSONS WITH
DISABILITIES**

MINUTES 21-006

4:00 p.m.

Tuesday, June 8, 2021

**Due to COVID-19 and the Closure of City Hall,
this meeting was held virtually.**

Present: Mayor F. Eisenberger
A. Mallet (Chair), P. Kilburn (Vice-Chair), S. Aaron,
P. Cameron, J. Cardno, M. Dent, A. Frisina,
S. Geffros, J. Kemp, T. Manzuk, C. McBride,
T. Murphy, K. Nolan, T. Nolan and R. Semkow

Absent
with regrets: L. Dingman and M. McNeil

Also Present: J. Bowen, Supervisor, Diversity and Inclusion
C. Cutler, Advisor to the Mayor

**THE FOLLOWING ITEMS WERE REFERRED TO THE
GENERAL ISSUES COMMITTEE FOR CONSIDERATION:**

- 1. Correspondence from Mary Sinclair respecting
Resignation from the Advisory Committee for Persons
with Disabilities (Item 4.2)**

(T. Nolan/K. Nolan)

- (a) That the Correspondence from Mary Sinclair respecting her resignation from the Advisory Committee for Persons with Disabilities (ACPD), be received ***and that the Selection Committee be reconvened to review the original applications submitted for ACPD during the initial 2018-2022 recruitment process; and,***
- (b) ***That the Committee Clerk be directed to prepare a letter and expression of gratitude to be sent to Mary Sinclair for her service on behalf of the Committee.***

CARRIED**2. Appointment of Tom Manzuk to the Outreach Working Group of the Advisory Committee for Persons with Disabilities (Item 6.3(c))****(Cameron/Kilburn)**

That Tom Manzuk be appointed to the Outreach Working Group of the Advisory Committee for Persons with Disabilities for the remainder of the 2018 – 2022 Term of Council.

CARRIED**3. Advisory Committee for Persons with Disabilities Informational Pamphlet (Item 6.3(d))****(Kemp/Kilburn)**

WHEREAS, in an effort to educate the public regarding the role and function of the Advisory Committee for Persons with Disabilities (ACPD) with respect to City Council, the Outreach Working Group of ACPD has designed an informational pamphlet to be used in outreach efforts in the community; and,

WHEREAS, the Advisory Committee for Persons with Disabilities logo was approved by Council on May 12, 2021 (see Item 5(b) of Audit, Finance and Administration Committee Report 21-007 for reference) to be used in outreach efforts in the community alongside the City of Hamilton logo in accordance with the City of Hamilton Brand Guidelines;

THEREFORE, BE IT RESOLVED:

- (a) That the Advisory Committee for Persons with Disabilities informational pamphlet, attached as Appendix "A", to be used in outreach efforts in the community, be approved; and,
- (b) That the costs, to an upset limit of \$300, for printing 500 copies of the Advisory Committee for Persons with Disabilities informational pamphlet, to be funded from the Advisory Committee for Persons with Disabilities 2021 Budget, be approved.

CARRIED

4. Invitation to The Honourable Donna Skelly to Discuss the Report Entitled "Listening to Ontarians with Disabilities: Report of the Third Review of the *Accessibility for Ontarians with Disabilities Act, 2005*" (Item 10.1)

(Kemp/Kilburn)

WHEREAS, the Advisory Committee for Persons with Disabilities (ACPD) directed staff to prepare correspondence to a Member of Provincial Parliament respecting the report "Listening to Ontarians with Disabilities: Report of the Third Review of the *Accessibility for Ontarians with Disabilities Act, 2005*" (see Item (f)(i) of Advisory Committee for Persons with Disabilities Report 19-003 for reference);

THEREFORE, BE IT RESOLVED:

- (a) That correspondence from the Advisory Committee for Persons with Disabilities, attached as Appendix “A”, respecting an invitation to discuss the report “Listening to Ontarians with Disabilities: Report of the Third Review of the *Accessibility for Ontarians with Disabilities Act, 2005*” be emailed to The Honourable Donna Skelly; and,
- (b) That the Advisory Committee for Persons with Disabilities Outstanding Business List Item 2019-C, respecting Correspondence to a Member of Provincial Parliament respecting Listening to Ontarians with Disabilities: Report of the Third Review of the *Accessibility for Ontarians with Disabilities Act, 2005*, be identified as complete and removed from the Advisory Committee for Persons with Disabilities’ Outstanding Business List.

CARRIED**FOR INFORMATION:****(a) CHANGES TO THE AGENDA (Item 1)**

The Committee Clerk advised of the following changes to the agenda:

CHANGES TO THE ORDER OF ITEMS:

That the following Staff Presentations be moved up on the agenda to be considered following the Approval of Minutes of the Previous Meeting:

7.1 2022 Municipal Election Consultation

7.2 Hamilton Climate Change Impact Adaptation Planning**(Kemp/Cameron)**

That the agenda for the June 8, 2021 meeting of the Advisory Committee for Persons with Disabilities be approved, as amended.

CARRIED**(b) DECLARATIONS OF INTEREST (Item 2)**

There were no declarations of interest.

(c) APPROVAL OF MINUTES (Item 3)**(i) May 11, 2021 (Item 3.1)****(Frisina/Aaron)**

That the minutes of the May 11, 2021 meeting of the Advisory Committee for Persons with Disabilities, be approved, as presented.

CARRIED**(d) COMMUNICATIONS (Item 4)****(i) Correspondence from City of Hamilton respecting a Notice of Commencement and Public Information Centre for the Upper Wellington Street Environmental Assessment (Limeridge Road to Stone Church Road) (Item 4.1)****(Kemp/Kilburn)**

That the Correspondence from City of Hamilton, respecting a Notice of Commencement and Public Information Centre for the Upper Wellington Street

Environmental Assessment (Limeridge Road to Stone Church Road), be received.

CARRIED

(e) CONSENT ITEMS (Item 6)

(i) Built Environment Working Group Update (Item 6.1)

(1) Built Environment Working Group Meeting Notes – April 6, 2021 (Item 6.1(a))

(Kemp/Kilburn)

That the Built Environment Working Group Meeting Notes of April 6, 2021, be received.

CARRIED

(ii) Housing Issues Working Group Update (Item 6.2)

(1) Housing Issues Working Group Meeting Notes – April 20, 2021 (Item 6.2(a))

(Cameron/Semkow)

That the Housing Issues Working Group Meeting Notes of April 20, 2021, be received.

CARRIED

(iii) Outreach Working Group Update (Item 6.3)

(1) Outreach Working Group Meeting Notes – March 16, 2021 (Item 6.3(a))

(Kemp/Kilburn)

That the Outreach Working Group Meeting Notes of March 16, 2021, be received.

CARRIED

(2) Outreach Working Group Meeting Notes – April 20, 2021 (Item 6.3(b))

(Kemp/Kilburn)

That the Outreach Working Group Meeting Notes of April 20, 2021, be received.

CARRIED

For further disposition of this matter, see Items 2 and 3.

(iv) Transportation Working Group Update (Item 6.4)

(a) Transportation Working Group Meeting Notes – May 25, 2021 (Item 6.4(a))

(Cardno/Kemp)

That the Transportation Working Group Meeting Notes of May 25, 2021, be received.

CARRIED

(v) Strategic Planning Working Group Update (Item 6.5)

No update.

(f) STAFF PRESENTATIONS (Item 7)

(i) 2022 Municipal Election Consultation (Item 7.1)

Aine Leadbetter, Manager, Elections and Print/Mail, consulted Committee respecting the 2022 Municipal Election.

(Semkow/Frisina)

That the presentation, respecting 2022 Municipal

Election Consultation, be received.

CARRIED

**(ii) Hamilton Climate Change Impact Adaptation
Planning (Item 7.2)**

Andrea McDowell, Project Manager, Air Quality & Climate Change, addressed Committee respecting Hamilton Climate Change Impact Adaptation Planning.

(Semkow/Kemp)

That the presentation, respecting Hamilton Climate Change Impact Adaptation Planning, be received.

CARRIED

(g) GENERAL INFORMATION / OTHER BUSINESS (Item 12)

**(i) Accessibility Complaints to the City of Hamilton
(Item 12.1)**

No update.

(ii) *Accessibility for Ontarians with Disabilities Act, 2005 (AODA) Update (Item 12.2)*

No update.

**(iii) Presenters List for the Advisory Committee for
Persons with Disabilities (Item 12.3)**

No update.

(iv) Recording of Advisory Committee Meetings (Added Item 12.4)

Alicia Davenport, Legislative Coordinator, addressed Committee respecting the recording of their meetings. The Committee's meeting are currently livestreamed for public viewing in real time, however, the Office of the City Clerk has been directed to poll individual Committee members respecting the recording of their meetings, which would provide public access to the Committee's meetings well after the meeting has taken place.

All of the Committee members present indicated that they would be personally in favour of recording their meetings.

(h) ADJOURNMENT (Item 14)**(Semkow/Kemp)**

That there being no further business, the Advisory Committee for Persons with Disabilities be adjourned at 6:04 p.m.

CARRIED

Respectfully submitted,

A. Mallet, Chair
Advisory Committee for
Persons with Disabilities

Alicia Davenport
Legislative Coordinator
Office of the City Clerk

4.1

From: Blanchard, Rae <Rae.Blanchard@hamilton.ca> **On Behalf Of** Dalle Vedove, Debbie
Sent: June 10, 2021 12:06 PM
To: Davenport, Alicia <Alicia.Davenport@hamilton.ca>
Cc: Dalle Vedove, Debbie <Debbie.DalleVedove@hamilton.ca>; Sabourin, Ali <Ali.Sabourin@hamilton.ca>; Martin, Michelle <Michelle.Martin@hamilton.ca>; Pena, Sylvia <Sylvia.Pena@hamilton.ca>
Subject: INFORM: HSR Team Structure Change

Dear ACPD:

The City of Hamilton's Transit Division is committed to creating a culture of positive change as we continue to (Re)envision the HSR. I am writing to inform you about a change to our team's structure at the HSR that will go into effect today.

The Customer Experience and Innovation (CXI) team was created in 2017 and encompassed Accessible Transit Services (ATS) and CXI programs such as (Re)envision. Given the size and complexity of these distinct portfolios, we have decided to recreate a separate ATS section with a Manager that will report directly to the Director.

This change will not impact our service delivery or the specific roles within the teams. Rather, it will increase focus and reinstate a dedicated position for ATS within the Transit Leadership Team.

Later this month, HSR will be recruiting for the Manager, ATS position. In the interim, Michelle Martin will be the Acting Manager, ATS.

Please feel free to contact me should you have any questions about these changes.

Best regards,

Debbie Dalle Vedove

Director of Transit

Transit (HSR), City of Hamilton
2200 Upper James Street, Mount Hope, ON L0R 1W0
Phone: 905-546-2424 ext. 1860
Fax: 905-679-7303
Email: Debbie.DalleVedove@hamilton.ca

*The City of Hamilton encourages physical distancing and increased handwashing.
Learn more about the City's response to COVID-19 www.hamilton.ca/coronavirus*



Thank you!

Thousands of you have told us how to make transit your first choice.
Find out what's next, visit: hamilton.ca/reenvision

5.1

Request to Speak to Committee of Council

Submitted on Tuesday, July 6, 2021 - 4:43pm

==Committee Requested==

Committee: Advisory Committee for Persons with Disabilities

==Requestor Information==

Name of Individual: Susan J. Creer

Name of Organization: Accessible Hamilton

Contact Number: [REDACTED]

Email Address: [REDACTED]

Mailing Address:

[REDACTED]

Reason(s) for delegation request: I am a person with a physical disability. I have a provincially issued 'disabled parking permit' which I use outside various places like banks, groceries stores, etc. The City is allowing some restaurants to use metered parking spaces as well as half of the City Parking lots in Westdale and other areas as extensions their restaurants. I feel these 'porch patios' are very wrong as they allow private business to make money off the backs of the disabled. There are also 'porch patios' up on Concession Street near the hospitals which is stressful when one is going for tests at one of the clinics there. The City allowed the closure of King William St. between James N. and John N. for for restaurants. I have to go to the Lister Block building for work meetings and now parking for all residents including the disabled is significantly reduced in that area. If I am approved

Delegation Request for Susan Creer respecting
Accessibility Concerns with the Outdoor Dining District Program
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to present I would like to speak to how the 'porch patios'
impede access to services and take away
needed parking.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes

6.1(a)

CITY OF HAMILTON

MOTION

Advisory Committee for Persons with Disabilities: July 13, 2021

MOVED BY S. AARON.....

SECONDED BY

Resignation of Shahan Aaron from the Built Environment Working Group of the Advisory Committee for Persons with Disabilities

That the resignation of Shahan Aaron from the Built Environment Working Group of the Advisory Committee for Persons with Disabilities, be received.

6.2(a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES Housing Issues Working Group Meeting Notes

May 18, 2021

Virtual WebEx Meeting

10:00a.m. – 12:00p.m.

Those in attendance: James Kemp, Tom Manzuk, Robert Semkow, Lance Dingman

Also in Attendance: Taline Morris

Those Absent: Jayne Cardno, Sophie Geffros, Paula Kilburn

1. Welcome and introductions.
2. Approval of Agenda: The agenda was approved with exception of the removal of the Economic Recovery Report due to the member not being present.
3. Approval of April 20th Meeting Notes: The April 20th Meeting Notes were approved.
4. Vice Chair Selection: Tom Manzuk was nominated and agreed to be my Vice Chair for the HWG.
5. Unlocking the AODA: We made a brief review of the last few pages and the passages were very illuminating. They regarded Human Rights and how it affects making housing accessible. It states that a landlord must do everything in their power to modify a home to make it accessible for the tenant unless they can prove doing so would bankrupt them. We will be reviewing this document in detail at a future meeting.
6. Other Business: Tom raised the question of whether we should move the meeting time for Housing to an afternoon time slot in order to make it easier for those of us with

Housing Issues Working Group Meeting Notes
May 18, 2021

Page 2 of 2

difficulty in the mornings. The Chair thought that it would be better to keep the same time slot we will be returning to when we are able so as not to make the adjustment to onerous.

We also discussed the next meeting with By-Law regarding RCFs.

7. Adjournment.

6.4(a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES Transportation Working Group

Tuesday June 22, 2021

4:00p.m. – 6:00p.m.

Virtual via WebEx

Attendance: Shahan Aaron (chair), Mark McNeil, Paula Kilburn, Anthony Frisina, Aznive Mallett, James Kemp, Tom Manzuk, Kim Nolan

ATS: Michelle Martin, Jay Adams

Dillon Consulting: Lorna Stewart, Dennis Kar

DARTS: Mark Mindorff

AGENDA ITEMS:

1. Welcome, Introductions and Review 25 May 2021 Meeting Notes

Reviewed

2. Discussion Items
 - a. HSR Presentation about Dillon Consulting (45 – 60 minutes)
 - Presentation about the consulting project team who will be supporting ATS responses to the Audit recommendations.
 - <https://pub-hamilton.escribemeetings.com/filestream.ashx?DocumentId=249319>
 - Review of ATS Eligibility Determinations Process and Services

Transportation Working Group Meeting Notes
June 22, 2021

Page 2 of 3

- Identified ways to increase process efficiencies and explore cost savings opportunities.
- Dennis Kar, Dillon Consulting
- Lorna Stewart, Strestle Consulting
- Final report will be posted by 15 October 2021

- Determine Eligibility – Application Forms and Processes
 - i. Taxi Scrip
- Integrated Service Delivery Model
- Combination of DARTS and accessible HSR
- Travel Training
 - i. Currently provided for persons with cognitive disabilities
- Community Bus and Shuttles
- Performance Metrics

- Scope: Cost benefit of potential savings

- Michelle and team will gather information from TWG regarding recommendation for improvements

- If any issues with Taxi Scrips call ATS 905 529 1212 ext. 2 for complaints and ats@hamilton.ca

- TWG thinks budget won't be increased. Therefore, the following steps can be taken.
 - i. Redistribute funds
 - ii. No cutting cost to take away independence

- Get confirmation from city council on Audits recommendation

**Transportation Working Group Meeting Notes
June 22, 2021**

Page 3 of 3

- b. Accessible Taxi Incentive Program (30 minutes)
 - Adam Palmiere, Licensing and Bylaw Services

Deferred to July meeting

- c. Collaborative Roundtable discussion (30 minutes)

- Time: 1 – 3 pm
- Email Coordinator: Paula Kilburn

Invite David Onley and David Lapofsky

- 3. Discussion of Agenda Items for next meeting
 - a. Update from ATS/HSR regarding 2021 Annual Accessibility Information Event (10 minutes)
 - b. ATS Policy Discussion
 - c. Accessible Taxi Incentive Program
 - d. Continue Collaborative Roundtable Discussion
 - e. Continue AODA Review
- 4. Adjourned by Paula Kilburn at 6 pm

6.5(a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES
Strategic Planning Working Group (SPWG)
Monday June 28, 2021

Present: Tom, James, Shahan (special guest) Aznive

Regrets: Mark, Paula, Patty, Jayne, Anthony

Purpose of the meeting was to discuss the work of consultants whose scope is to look at potential savings for transportation services for persons with disabilities in the municipality of Hamilton.

This includes DARTS, Taxi Script and HSR

Working group members were concerned:

- Not clear why taxi drivers are not receiving the incentive payment for picking up persons with disabilities.
- DARTS services appear to be underfunded to provide necessary trips.
- Conflicting information regarding the City approved eligibility criteria and the new direction to assess eligibility for services of all passengers.
- Risk to the community of persons with disabilities who are struggling to access accessible transportation in order to work, go to schools/training, volunteer, access medical needs including picking up medications, go to clinics and hospitals, and to get groceries and fulfil all other necessary transported needs.
- Need commitment from city to better support the transportation needs of all citizens of Hamilton, especially

**Strategic Planning Working Group Meeting Notes
June 28, 2021**

Page 2 of 2

those who have been approved as eligible and/or grandfathered for accessible transportation.

SPWG confirmed we need to make our concerns known to City Council with a motion and have a delegation in cooperation with DARTS.

Greatest concern is City will undergo cutbacks in funding which will dramatically impact the lives and human rights of people with disabilities in our community.

Mountain Drive Park Master Plan - Park Concept

Item 7.2



- Existing Trees
- Existing Park Connection
- Potential Park Connection
- Escarpment Connection
- Views
- NEC Boundary
- Utility Easement



19 Meditation / Gathering Circle



20 Pollinator Garden



1 Senior & Junior Play



4 Natural Play - Climber



7 Spray Pad



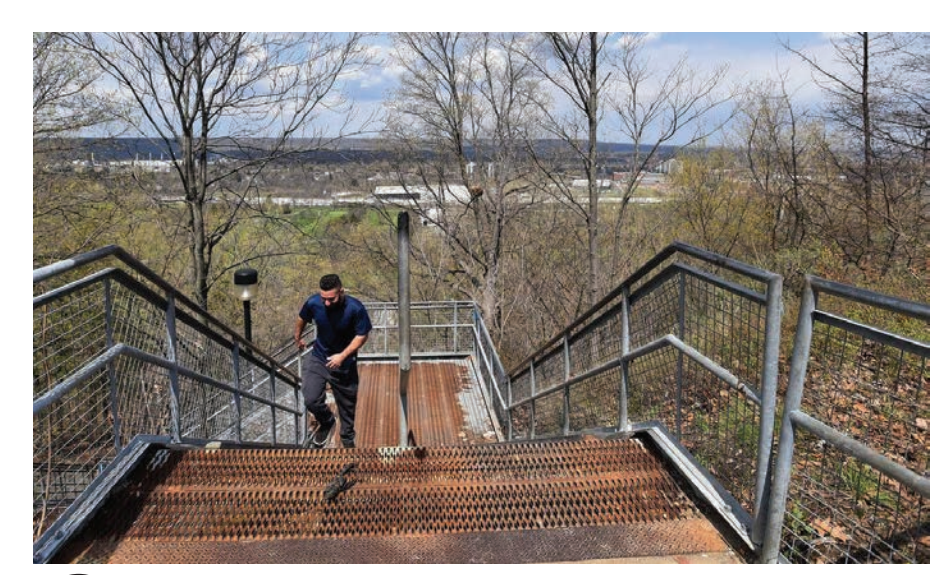
10 Washroom Building with Mural



13 Open Lawn with Berms



16 Fitness Station - Parkour Climber



21 Escarpment Connection



2 Swing Set (4 Swings)



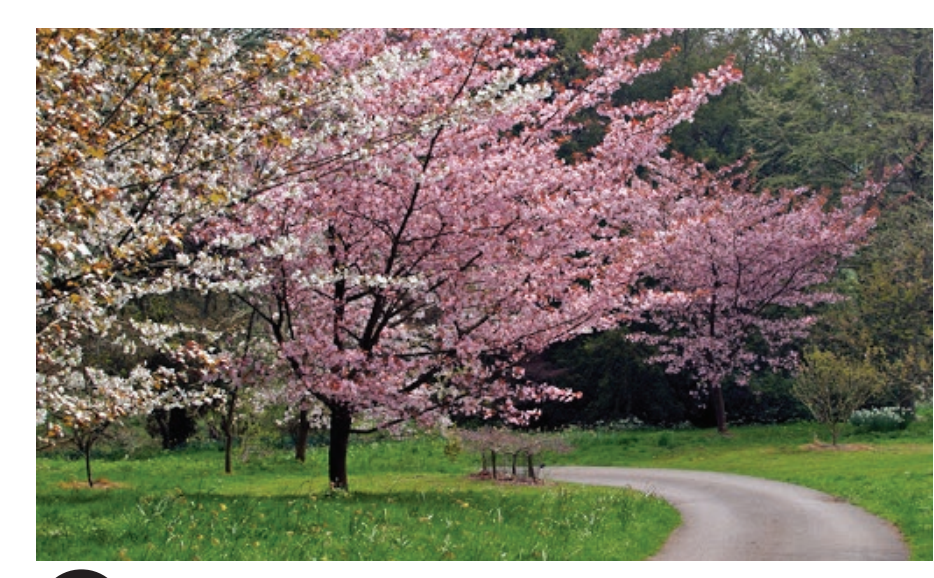
5 Natural Play - Stilts



8 Spray Pad Stream



11 Park Node



14 Open Lawn with Flowering Trees



17 Fitness Station - Pull-up Bars



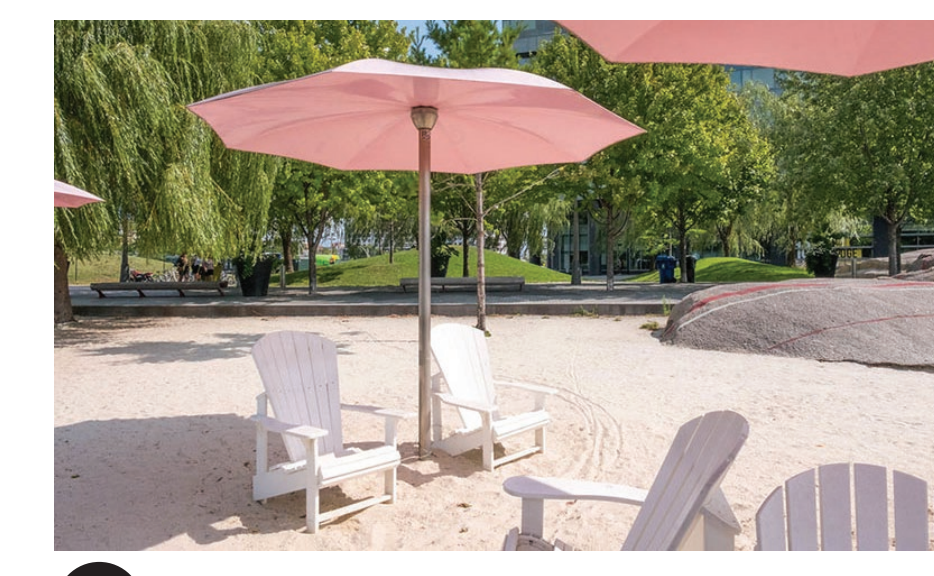
23 Trail Improvements



3 Zip Track Rider



6 Shade Pavilion



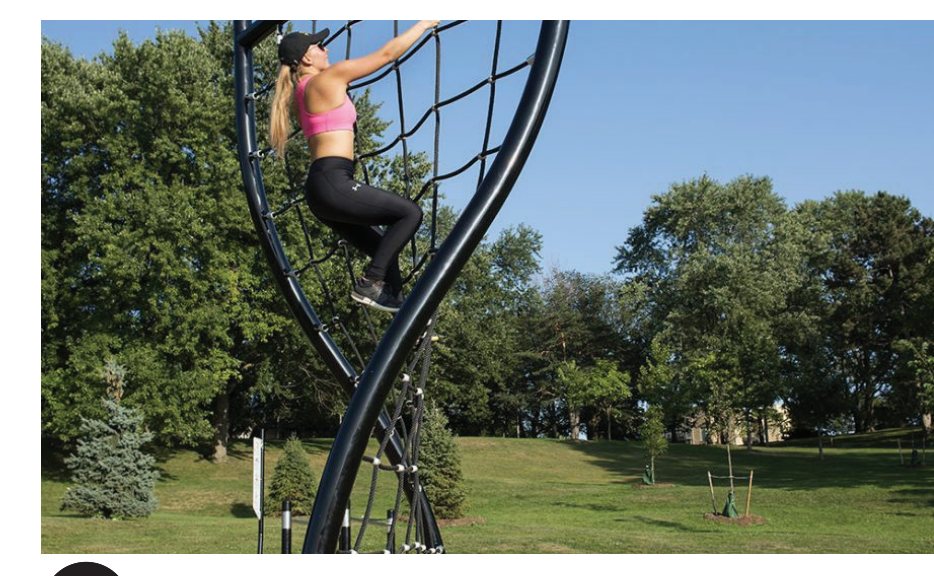
9 Metal Umbrellas & Seating



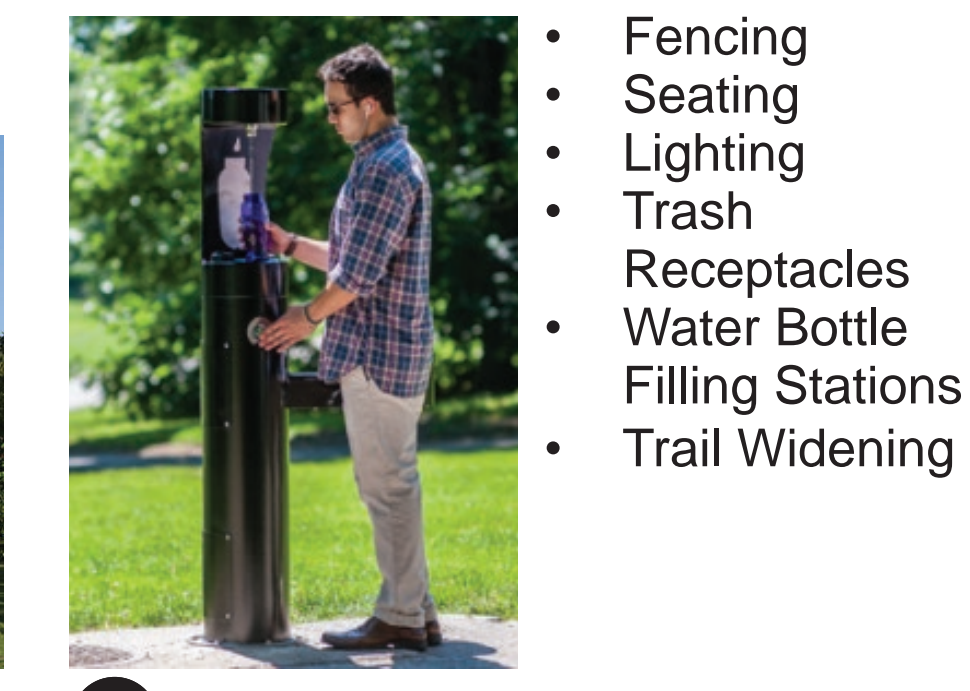
12 Interpretive Signage



15 Expanded Parking Area



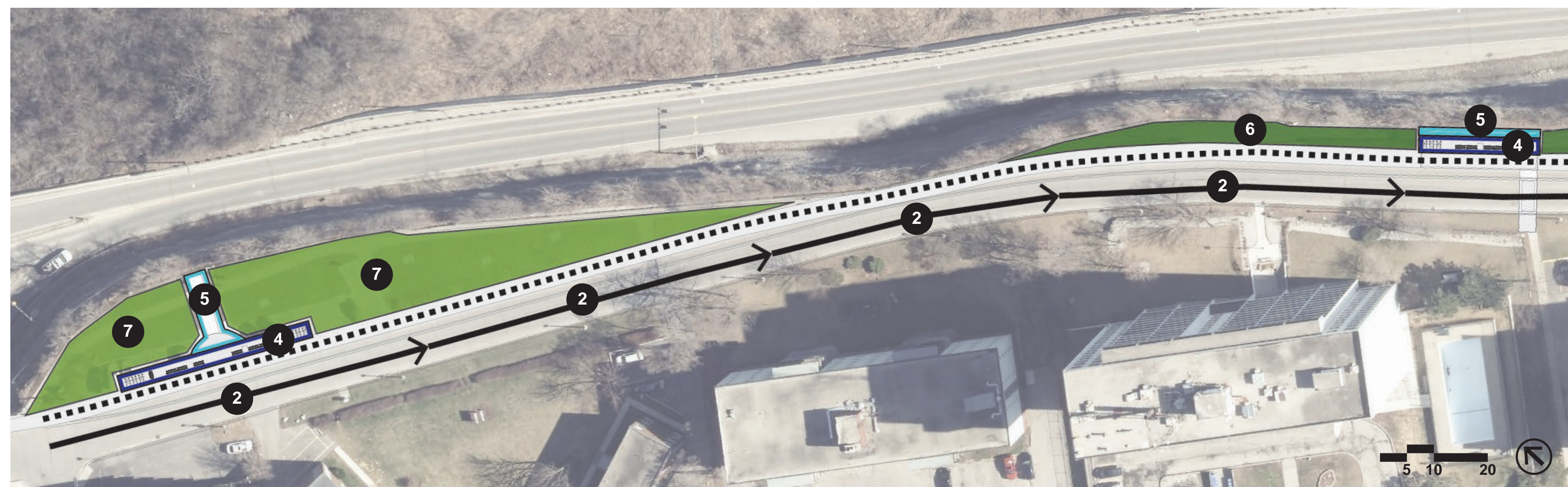
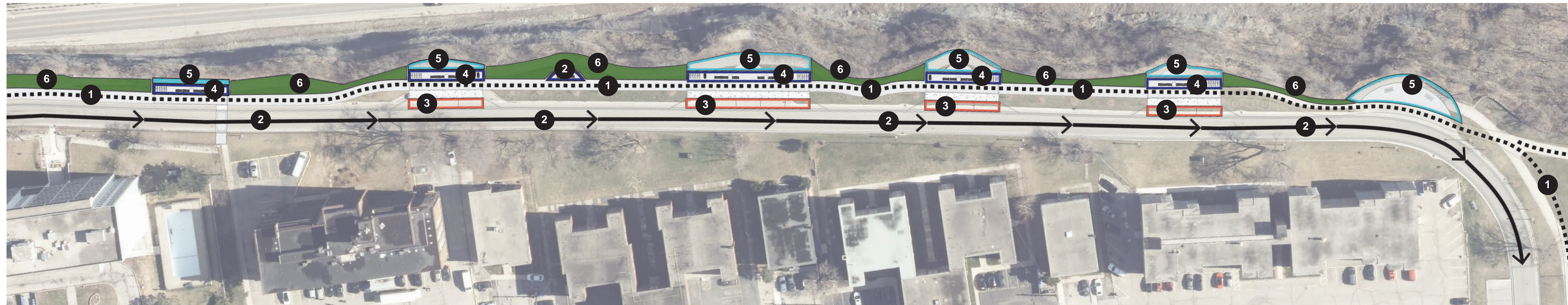
18 Fitness Station - Cargo Net



23 Trail Improvements

- Fencing
- Seating
- Lighting
- Trash
- Receptacles
- Water Bottle Filling Stations
- Trail Widening

Mountain Drive Park Master Plan - Streetscape Concept A



Streetscape Concept A - Perspective



1 Multi-Use Trail



3 Lay-by Parking



5 Viewing Area



6 Native Planting



2 One Way Vehicular Route



4 Furnishing Zone



5 Viewing Area

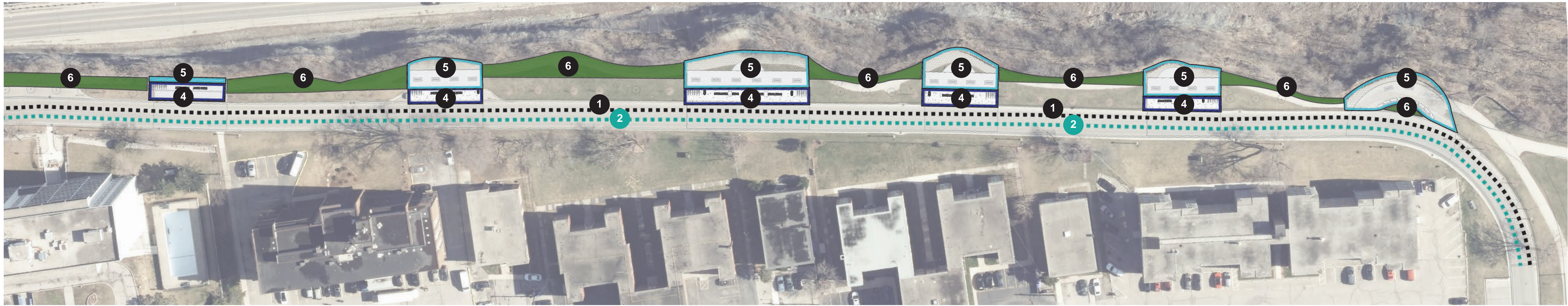


7 Open Lawn



Existing Streetscape Conditions

Mountain Drive Park Master Plan - Streetscape Concept B



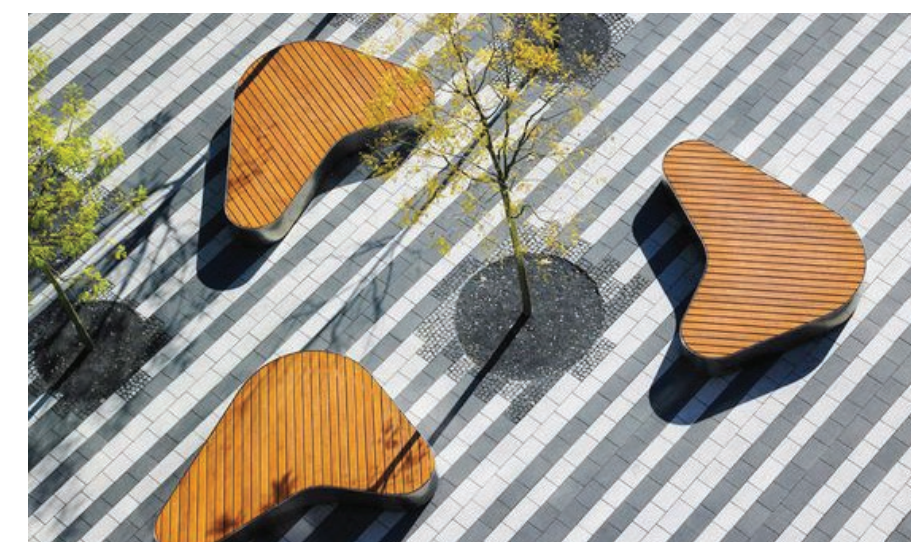
Streetscape Concept B - Perspective



1 Multi-Use Trail - Pedestrian



3 Parking Area



5 Viewing Area



6 Native Planting



2 Multi-Use Trail - Cycling



4 Furnishing Zone



5 Viewing Area



7 Open Lawn



Existing Streetscape Conditions

Mountain Drive Park Master Plan - Park Concept

Description of Page 1:

Aerial view of Mountain Drive Park with an overlay of coloured shapes that represent proposed facilities, along with their general size, location and the relationships between the proposed facilities. The coloured shapes are numbered and each number corresponds to an image of the proposed facility at the bottom of the page. Example of proposed facilities include: trail upgrades, senior and junior play structures, a sun shelter, a washroom building, a spray pad, pollinator garden, etc.

Description of Page 2:

Option A for Mountain Park Avenue. Aerial view of Mountain Park Avenue between Upper Sherman Street and Concession Street. Shows the proposed conversion of the Mountain Park Avenue from a two-way street to a one-way street, eastbound. The conversion includes the re-establishment of the lay-by parking, trail improvements, including widening former trail pinch points and improved seating areas at designated look-outs.

Description of Page 3:

Option B for Mountain Park Avenue. Aerial view of Mountain Park Avenue between Upper Sherman Street and Concession Street. Shows the proposed conversion of the Mountain Park Avenue from a two-way street to a fully pedestrianized street. The conversion would include parking at the west and east ends of Mountain Park Avenue at the Upper Sherman Street and Concession Street entries. The remaining section of Mountain Park Avenue would be closed off from vehicular access and the existing road would be retained and used as a multiuse trail for cyclists and pedestrians. This option also includes improvement of designated look-out areas with wider concrete plaza areas, seating, and picnic tables.

12.3

Advisory Committee for Persons with Disabilities (ACPD) Presenters List as of July 7, 2021

The following is a listing of invited presenters for future Advisory Committee for Persons with Disabilities meetings:

- (a) **Invitee:** Donna Skelly, MPP Flamborough-Glanbrook
Issue: Listening to Ontarians with Disabilities: The Third Review of the *Accessibility for Ontarians with Disabilities Act, 2005*
Date Action Initiated: March 12, 2019, Advisory Committee for Persons with Disabilities Report 19-002, Item (f)(v)
Status: Ongoing - The Honourable Donna Skelly was invited to attend a meeting of the Advisory Committee for Persons with Disabilities to discuss the Report Entitled "Listening to Ontarians with Disabilities: Report of the Third Review of the *Accessibility for Ontarians with Disabilities Act, 2005*" (see Item 4 of Advisory Committee for Persons with Disabilities Report 21-006 for reference)