



**City of Hamilton**  
**EMERGENCY & COMMUNITY SERVICES COMMITTEE**  
**AGENDA**

**Meeting #:** 21-009  
**Date:** September 9, 2021  
**Time:** 1:30 p.m.  
**Location:** Due to the COVID-19 and the Closure of City Hall (CC)

All electronic meetings can be viewed at:

City's Website:

<https://www.hamilton.ca/council-committee/council-committee-meetings/meetings-and-agendas>

City's YouTube Channel:

<https://www.youtube.com/user/InsideCityofHamilton> or Cable 14

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

---

**1. CEREMONIAL ACTIVITIES**

**2. APPROVAL OF AGENDA**

(Added Items, if applicable, will be noted with \*)

**3. DECLARATIONS OF INTEREST**

**4. APPROVAL OF MINUTES OF PREVIOUS MEETING**

4.1. July 8, 2021

**5. COMMUNICATIONS**

5.1. Robin McKee, Sir John A. Macdonald Society, regarding petition not to remove the statue of Sir John A. Macdonald from Gore Park

**6. DELEGATION REQUESTS**

- 6.1. Linda Maloney, respecting statue of Sir John A. Macdonald (for a future meeting)
- 6.2. Tom Cooper, Hamilton Roundtable for Poverty Reduction, respecting recent community forums related to extreme heat in Hamilton (for a future meeting)
- 6.3. Stephane Cox and Sharon Crowe, Hamilton Community Legal Clinic, regarding revocation of the Encampment Protocol (for today's meeting)
- 6.4. Dr. Jill Wiwcharuk, Hamilton Social Medicine Response Team, regarding encampments (for today's meeting)
- 6.5. Marcie McIlleen, Keeping Six, respecting encampments (for today's meeting)

## **7. CONSENT ITEMS**

- 7.1. Automatic Mechanical Cardio Pulmonary Resuscitation (CPR) Devices (HSC21028) (City Wide)
- 7.2. Single-Source Paramedic Service Linen Supply (HSC21029) ( City Wide)
- 7.3. Purchase of New Stair Chair Conveyance Equipment (HSC21030) (City Wide)

## **8. STAFF PRESENTATIONS**

- 8.1. Harmonizing Eligibility Requirements for Subsidy Programs (HSC21026) (City Wide)

## **9. PUBLIC HEARINGS / DELEGATIONS**

## **10. DISCUSSION ITEMS**

- 10.1. Service Manager Consents for CityHousing Hamilton's Development Reset (HSC20055(a)) (Wards 2 and 4) (Outstanding Business List Item)
- 10.2. Replacement for the Ontario Works Scheduler (HSC21022) (City Wide)

## **11. MOTIONS**

## **12. NOTICES OF MOTION**

## **13. GENERAL INFORMATION / OTHER BUSINESS**

- 13.1. Amendments to the Outstanding Business List
  - 13.1.a. Items Considered Complete and to be Removed

13.1.a.a. Service Manager Consents for CityHousing Hamilton  
Development Reset

Item on OBL: 20-I

Addressed as Item 10.1 on today's agenda

14. PRIVATE AND CONFIDENTIAL

15. ADJOURNMENT



## **EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 21-008**

1:30 p.m.

Thursday, July 8, 2021

Council Chambers

Hamilton City Hall

71 Main Street West

---

**Present:** Councillors N. Nann (Chair), B. Clark, T. Jackson, S. Merulla, and E. Pauls

**Regrets:** T. Whitehead – Leave of Absence

---

### **THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:**

**1. Residential Care Facility (RCF) Liaison Report 4th Quarter Update (HSC20040(c)) (City Wide) (Item 7.1)**

**(Clark/Jackson)**

That Report HSC20040(c), respecting Residential Care Facility (RCF) Liaison Report 4<sup>th</sup> Quarter Update (City Wide), be received.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Chair - Ward 3 Councillor Ninder Nann

YES - Ward 4 Councillor Sam Merulla

YES - Ward 6 Councillor Tom Jackson

YES - Ward 7 Councillor Esther Pauls

YES - Ward 9 Councillor Brad Clark

NOT PRESENT - Ward 14 Councillor Terry Whitehead

**2. Wentworth Lodge Heritage Trust Fund Sub-Committee Report 21-001 - June 22, 2021 (Item 7.2)**

**(Pauls/Jackson)**

**(i) Wentworth Lodge Heritage Trust Fund – Financial Status 2021 (HSC21020) (Ward 13)**

That the total funds payable from the settlement of the Wentworth Lodge Guaranteed Investment Certificates (GIC) portfolio in the amount of \$287,977, be reinvested in a GIC portfolio under similar terms as previously at one, two, three, four and five years.

**(ii) Wentworth Lodge – Enhancements to the Courtyards - 2021 (HSC21021) (Ward 13)**

That Report HSC21021, respecting Wentworth Lodge – Enhancements to the Courtyards - 2021 (HSC21021) (Ward 13), be received.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nrinder Nann  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Ward 9 Councillor Brad Clark  
 NOT PRESENT - Ward 14 Councillor Terry Whitehead

**3. City of Hamilton Landmarks and Monuments Review (HSC21025/PED21149/PW21038) (City Wide) (Item 10.1)**

**(Jackson/Merulla)**

- (a) That staff undertake a Historical Review of City of Hamilton owned landmarks, including park and street names, to determine opportunities to honour the Indigenous community in accordance with the Urban Indigenous Strategy action item #12 and to contribute to the City of Hamilton's journey towards meaningful Reconciliation;
- (b) That the estimated project budget at an upset limit of \$75,000 to complete the initial historical landmarks review and facilitate the community consultation process, be funded from the Tax Stabilization Reserve (110046);
- (c) That the single source procurement to Nation FPG Inc., operating as First Peoples Group, pursuant to Procurement Policy 11 – Non-competitive Procurements, for the consultancy work to complete the historical landmarks review and community consultation be approved; and,
- (d) That staff report back to the Emergency and Community Services Committee with next steps and recommendations following the completion of the Historical Review process.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nrinder Nann  
 YES - Ward 4 Councillor Sam Merulla

YES - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Ward 9 Councillor Brad Clark  
 NOT PRESENT - Ward 14 Councillor Terry Whitehead

**4. Residential Care Facilities (RCF) Liaison Pilot Project - Six Month Extension to December 31, 2021 (HSC21027) (City Wide) (Item 10.2)**

**(Pauls/Merulla)**

That the temporary Residential Care Facilities (RCF) Liaison position, approved under a Notice of Motion at the Emergency and Community Services meeting of June 19, 2020, be extended to December 31, 2021 to allow for the completion of an internal RCF program review.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nrinder Nann  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Ward 9 Councillor Brad Clark  
 NOT PRESENT - Ward 14 Councillor Terry Whitehead

**5. Golden Horseshoe and Farming Alliance: Serving Up Local II: An Economic Analysis Research Project in Long Term Care (HSC21031) (Ward 7 and Ward 13) (Added Item 10.3)**

**(Jackson/Clark)**

- (a) That Macassa Lodge and Wentworth Lodge participate in an Economic Analysis Research Project Serving Up Local II with the Golden Horseshoe Food and Farming Alliance (GHFFA) and the University of Guelph to determine the economic impact of offering local food in facilities to improve the nutritional health and well-being of residents; and,
- (b) That the General Manager, Healthy and Safe Communities Department or his designate, be authorized to negotiate, enter into and execute any contract and any ancillary documents required in relation to the research project "Serving Up Local II: An Economic Analysis Research Project in Long Term Care" as further described in this report, in a form satisfactory to the City Solicitor.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nrinder Nann  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Ward 9 Councillor Brad Clark

NOT PRESENT - Ward 14 Councillor Terry Whitehead

**6. Removal of the Name Ryerson from the Recreation Centre at 251 Duke Street, Hamilton (Ward 1) (Item 11.2)**

**(Clark/Merulla)**

That the following motion, be referred to the Facility Naming Sub-Committee for consideration:

WHEREAS the May 2006 Indian Residential Schools Settlement Agreement saw parties to the Agreement, including Canada and the churches responsible for the operations of the schools, formally acknowledge that “Canada and certain religious organizations operated Indian Residential Schools for the education of aboriginal children and certain harms and abuses were committed against those children”;

WHEREAS on June 11, 2008 then Canadian Prime Minister Stephen Harper issued a formal Statement of Apology on behalf of Canada to students of Indian residential schools, their families, and communities;

WHEREAS the 2015 Truth and Reconciliation Commission of Canada (TRC) concluded that Residential Schools were “a systematic, government-sponsored attempt to destroy Aboriginal cultures and languages and to assimilate Aboriginal peoples so that they no longer existed as distinct peoples.” The TRC characterized this intent as “cultural genocide”;

WHEREAS Egerton Ryerson held the position of Chief Superintendent of Education in Upper Canada from 1844 to 1876;

WHEREAS Egerton Ryerson advocated for the creation of the residential school system for Indigenous children when asked by the Department of Indian Affairs for his suggestions on “Industrial Schools for the benefit of the aboriginal Indian tribes”;

WHEREAS in this report Ryerson stated that for Indigenous Peoples “nothing can be done to improve and elevate his character and condition without the aid of religious feeling. This information must be superadded to all others to make the Indian a sober and industrious man”;

WHEREAS Ryerson reasoned that White and Indigenous children required different education because “It is a fact established by numerous experiments, that the North American Indian cannot be civilized or preserved in a state of civilization (including habits of industry and sobriety) except in connection with, if not by the influence of, not only religious instruction and sentiment but of religious feelings”;

WHEREAS Ryerson's report formed the blueprint of what would become the Indian Residential School System, including his recommendations that it be administered by religious institutions and that the majority of the children's time would be spent in labour rather than instruction;

WHEREAS authorities would frequently take children to schools far from their home communities as part of a strategy to alienate them from their families, language, culture and familiar surroundings;

WHEREAS abuse at the schools was widespread: emotional and psychological abuse was constant, physical abuse was meted out as punishment, and sexual abuse was also common. Survivors recall being beaten and strapped; some students were shackled to their beds; some had needles shoved in their tongues for speaking their native languages;

WHEREAS the Truth and Reconciliation Commission final report provided conservative estimates that between 4,000 and 6,000 children died in the residential schools, causes of death including physical abuse, malnutrition, disease, neglect, suicide, or trying to escape;

WHEREAS the last of Canada's residential schools closed in 1996, impacting several generations of Indigenous Peoples who share in the intergenerational effects of transmitted personal trauma and loss of language, culture, traditional teachings, and mental/spiritual wellbeing;

WHEREAS in addition to his role in the establishment of Residential Schools, Ryerson opposed the education of girls beyond elementary school, and supported racially segregated education, drafting legislation allowing for the creation of racially segregated schools that lasted in Ontario until 1965;

WHEREAS the city of Hamilton owns and operates a recreation centre that is adjoined to a public elementary school sharing the name Ryerson;

WHEREAS the city of Hamilton formally states that it is committed to creating and nurturing a city that is welcoming and inclusive where equity seeking communities will feel safe, supported and have an enhanced sense of belonging;

WHEREAS keeping the name Ryerson on the municipal recreation centre is inconsistent with the values set out in the city's vision and strategic priorities; and

WHEREAS at the June 6, 2021 meeting of the HWDSB the following motion was unanimously passed: "That In the spirit of Truth and Reconciliation, that an Indigenous process that is both locally relevant and responsive be struck to rename Ryerson Elementary school, through



**Emergency & Community Services Committee  
Minutes 21-008**

**July 8, 2021  
Page 6 of 43**

ethical engagement and in consultation with local Indigenous communities and key beneficiaries and stakeholders.”

THEREFORE, BE IT RESOLVED:

- (a) That the City of Hamilton take all necessary steps, administrative and physical, to immediately remove the name Ryerson from the municipal recreation centre located at 251 Duke Street, Hamilton, Ontario;
- (b) That the City of Hamilton work in tandem with the HWDSB in the renaming of the elementary school/municipal recreation centre;
- (c) That the recommended name be submitted to the City's Facility Naming Sub-Committee for review and approval;
- (d) That the City's Tax Stabilization Reserve be used to fund this action; and
- (e) That the Mayor and City Clerk be authorized and directed to execute any required agreement(s) and ancillary documents, with such terms and conditions in a form satisfactory to the City Solicitor.

**Result: Motion CARRIED by a vote of 4 to 1, as follows:**

NO - Chair - Ward 3 Councillor Nrinder Nann  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Ward 9 Councillor Brad Clark  
 NOT PRESENT - Ward 14 Councillor Terry Whitehead

**FOR INFORMATION:**

**(a) APPROVAL OF AGENDA (Item 2)**

The Committee Clerk advised of the following changes to the agenda:

**5. COMMUNICATIONS**

**5.1. Correspondence respecting Sir John A. Macdonald Statue**

(wk) Janeil van Strien  
 (wl) Richard Wesley  
 (wm) Deidre Hall  
 (wn) Tom Shea  
 (wo) Noor Nizam  
 (wp) Elizabeth Grebetsadik  
 (wq) Deann McGlinchey

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 8 of 43**

(wr) Michelle Yanes  
(ws) Lana Tancredi  
(wt) Michelle Heugh-Joseph  
(wu) Sean Buchner  
(wv) Donna Akrey  
(ww) Tanis McArthur  
(wx) Hamilton Centre Federal NDP Riding Association  
(wy) Katherine Walker-Jones  
(wz) Jordan Therkildsen  
(xa) Nicholas Silva  
(xb) Tara Giles  
(xc) Natalie Ethier  
(xd) Sarah Rogers  
(xe) Rome Miralso  
(xf) Jay Sibayan  
(xg) Leigh Taylor  
(xh) Olivia McCormick  
(xi) Eva Graves  
(xj) Neisha Ashley  
(xk) Alisha Khan  
(xl) Louise Murray-Leung  
(xm) Nadine Wettlaufer  
(xn) Danielle Mather  
(xo) Fani Smoljanovic  
(xp) Lisa Peart  
(xq) Chris Palmer  
(xr) Chantelle Pealey  
(xs) Emma Borselino  
(xt) Casey Myers  
(xu) Janice Vis-Gitzel  
(xv) Nick de Koning  
(xw) Jaime Jewer  
(xx) Trish Cooke  
(xy) Fraser Malcolm  
(xz) Nick VanAmstel  
(ya) Simon Peng  
(yb) Martin Brown  
(yc) Martin Ajayi  
(yd) Peter Vander Klippe  
(ye) Jeanette Eby  
(yf) Kim Selman  
(yg) Brittany Medeiros  
(yh) Erin Yusek  
(yi) Elle Morgan  
(yj) Riley Wignall  
(yk) Mike Norman  
(yl) Ishaan Selby  
(ym) Kelly Craigen

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 9 of 43**

(yn) Nina Clements  
(yo) Faye Thomas  
(yp) Moe Bsot  
(yq) Jenny Vasques  
(yr) Kristen Gulley  
(ys) Alex Wilson  
(yt) Jaimie Nicole Rizzo  
(yu) Shirleen Datt  
(yv) Amanda Conway  
(yw) Michelle Fanning  
(yx) Kristen McMinn  
(yy) Andrea Phair  
(yz) Tabitha Sayegh  
(za) Ian Fox  
(zb) Christopher Barclay  
(zc) Anne Dwyer  
(zd) Susan Wortman  
(ze) James Quinn  
(zf) Angela Di Nello  
(zg) Elizabeth Andrykew  
(zh) Tim Jones  
(zi) Nimal Agalawatte  
(zj) Meredith Blackmore  
(zk) Andrew Buszchak  
(zl) Em Noordam  
(zm) Frances Hahn  
(zn) Emmali Branton  
(zo) Mirhella Cottone  
(zp) Nageeb Twal  
(zq) Alexandra Henderson  
(zr) Jesselyn Jade  
(zs) Sam Harris  
(zt) Marina Gandzi  
(zu) Sarah Bayliss  
(zv) Cora Lynn Oliver  
(zw) Stephanie Lines-Toohill  
(zx) Julia Duguid  
(zy) Morgan Wedderspoon  
(zz) Danielle McKay  
(aaa) Brodi Gardiner  
(aab) Andrew Kirkconnell  
(aac) Odina Gonzales  
(aad) Olivia Simpson  
(aae) Maddison Schreiber  
(aaf) Mariel Rutherford  
(aag) Q Hanna  
(aah) Robinson Inkster  
(aai) Victoria Collins

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 10 of 43**

(aaj) Steph Manica  
(aak) Emily Rourke  
(aal) Valerie Wettlauffer  
(aam) Tiffany Silversmith  
(aan) Trina Hetherington  
(aao) Tess Visser  
(aap) Megarrah Buxton  
(aaq) Addison Brash  
(aar) Alisa Blanchard  
(aas) Robin Lacambra  
(aat) Richard Burnett  
(aau) Kimberly Donaldson  
(aav) Ian Bunton  
(aaw) Stephanie Glancy  
(aax) Monique Thornton  
(aay) Katarina Paré  
(aaz) Kristen Bradbury  
(aba) Maiko Brown-Kai  
(abc) Zachary Thompson  
(abd) Maschal Khan  
(abe) Chris Moors  
(abf) Jessica Sterling  
(abg) Lisa-marie Sterling  
(abh) Tracy Mewhort-Buist  
(abi) Mara Dangelo  
(abj) Meghan Graham  
(abk) Gregor Hemon  
(abl) Mara D  
(abm) Lisa Rostoks  
(abn) Katy Santandrea  
(abo) Natalie Lisinska  
(abp) Kamela Mulder  
(abq) Zach Jacobs-Blum  
(abr) Anthony Borselino  
(abs) Elisa Grunwald  
(abt) Laura Scott  
(abu) Lauren Campbell  
(abv) Stephanie Cox  
(abw) Kyla Perna  
(abx) Harlee Mackenzie  
(aby) Lauren Gimblett  
(abz) Iris Langlois  
(aca) Elleah Mudjar  
(acb) Chris Gusen  
(acc) Phoebe Taylor  
(acd) Barry Conway  
(ace) Mitch Ross  
(acf) Katherine McLean

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 11 of 43**

(acg) Selby Harris  
(ach) Danielle Hitchcock-Welsh  
(aci) Kevin Burke  
(acj) Danica Evering  
(ack) Claudia Leduc  
(acl) Abby Adjekum  
(acm) Spencer Kinchlea  
(acn) Simpne D'Angelo  
(aco) Kieran Croy  
(acp) Katie Sullivan  
(acq) Melissa Dowdall  
(acr) Nera Topcagic  
(acs) Kristian Ferreira  
(act) Holly Di Prospero  
(acu) Laurel Carter  
(acv) Abigail White  
(acw) Joanna Aitcheson  
(acx) Storme Nelan  
(acy) James Nelan  
(acz) Ashley Wilson  
(ada) Kate Shoreman  
(adb) Siobhan McAvoy  
(adc) Kate Reeds  
(add) Robin McGill  
(ade) Annie Horton  
(adf) Chris Rigby  
(adg) Jessican Burrell  
(adh) Stephanie Perron  
(adi) Mara Schooley  
(adj) Emily Rodger  
(adk) Margaret Flood  
(adl) Sydney Macrae  
(adm) Marie Treasa Levasseur  
(adn) Andrea Sandhu  
(ado) Julia Marchionda  
(adp) Stephanie Vasquez  
(adq) Erica Preston  
(adr) Amanda Achacon  
(ads) Kate Stoneman  
(adt) Jacob Playfair  
(adu) Alicia Wilfort  
(adv) Kayleigh Paisley Rush  
(adw) Lauren Harnish  
(adx) Krista Browne  
(ady) Lee Meszaros  
(adz) Carina D'Angelo  
(aea) Kaci Switzer  
(aeb) Samantha Richarz

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 12 of 43**

(aec) Blake Bristol  
(aed) Chantal Huszar  
(aee) Julia Apanasowicz  
(aef) Eva Clark  
(aeg) Matthew Keenan  
(aeh) Mae P  
(aei) Erin Coffell  
(aej) Theresa McPhee  
(aek) Roberta Sealy  
(ael) Madeleine Luvisa  
(aem) Nicole Lepine  
(aen) Emmett Rans  
(aео) Allison Burda  
(aep) Elaine Boileau  
(aeq) Ava Muir  
(aer) Ariel Pillitteri  
(aes) Jaclyn Olano  
(aet) Katherine Boothe  
(aeu) Alexa Deluca  
(aev) Jody Boston  
(aew) Candice Barton  
(aex) Danielle Plester  
(aey) Sofia Labbe  
(aez) Ashley Ince  
(afa) Jennifer Harasen  
(afb) Ashley Weegar  
(afc) Deshaun Johnston  
(afd) Alicia Anglin  
(afe) Phoebe Underhill  
(aff) Ned Nolan  
(afg) Brie Chauncey  
(afh) Shelagh Griffin  
(afi) Taylor Greer  
(afj) Elizabeth King  
(afk) Sierra Paquette Struger  
(afl) Nicki Sparks  
(afm) Dana Barton  
(afn) Jeremy Smith  
(afo) Michelle Li  
(afp) Samantha Roketta  
(afq) Megan Scotland  
(afr) Holly Silenzi  
(afs) Danielle Couture  
(aft) Matthew Bergen  
(afu) Sheena Campbell  
(afv) Ema Mahb  
(afw) Soleil Counsell  
(afx) Amanda Kerigan

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 13 of 43**

(afy) Rachel Nolan  
(afz) Cassandra Hamill  
(aga) Victoria Marko  
(agb) Samantha Butler  
(agc) Carly Billings  
(agd) Alicia Deverill  
(age) Nat D  
(agf) Kate Hunter  
(agg) Alexandra Richarz  
(agh) Judith Charron  
(agi) Giorgia Woolfe  
(agj) Ella O'Hara  
(agk) Giselle Magie  
(agl) Elizabeth Simpson  
(agm) Joy Mudjar  
(agn) Mastawesha Kassa  
(ago) Sara Ali  
(agp) Shannon Graszat  
(agq) Scott Mallon  
(agr) Ava H  
(ags) Tristan Amor  
(agt) Brittany Lauton  
(agu) Kelly Brouwer  
(agv) Emma McKenna  
(agw) Adrienne Connelly  
(agx) Vince Soliveri  
(agy) Meaghan Makins  
(agz) Joe Guaca  
(aha) Jordan Carrier  
(ahb) Cailey Campbell  
(ahc) Kayla Crabtree  
(ahd) Heidi Crocini  
(ahf) Matthew Crabtree  
(ahf) Dave Hamilton  
(ahg) Grayling Stevens  
(ahh) Danielle Macintosh  
(ahi) Emily Patrick  
(ahj) Maia De Graff  
(ahk) Brenna Inglis  
(ahl) Delaney Caulfield  
(ahm) Deshawna Charland  
(ahn) Rebecca Potter  
(aho) Ruby Dawn  
(ahp) Mieke Stephenson  
(ahq) Sarah Armstrong  
(ahr) Sheiya Crocini  
(ahs) Jill Stringer  
(aht) Lindsey Kosedy



**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 14 of 43**

(ahu) Eric Randhawa  
(ahv) Anastasia Brockbank  
(ahw) Jean Marchildon  
(ahx) Kal Ing  
(ahy) Carrie St-Martin  
(ahz) Kayla Smith  
(aia) Jennifer Roberts  
(aib) Jessica Vinluan  
(aic) Jennifer Wallace  
(aid) Haley Reap  
(aie) Amanda Wright  
(aif) Alicia Dejong  
(aig) Madi Fuller  
(aih) Buddy Martin  
(aii) Luc Peters  
(aij) Helen Benvenga  
(aik) Shelley Rempel  
(ail) Josh Kemp  
(aim) Dan MacIntyre  
(ain) Lisa Jeffs  
(aio) Robin Miller  
(aip) Patricia Burney  
(aiq) Ana Olivares  
(air) Mary Lou Tanner  
(ais) Daniela Igdoura  
(ait) Nick Marquis  
(aiu) Kayla Whitney  
(aiv) Matt Galopoulos  
(aiw) Stacey Campanella  
(aix) Beth Marquis  
(aiy) Claudia Wong  
(aiz) Michael Woodward  
(aja) Drew Mutton  
(ajb) Vanessa Ferry  
(ajc) Tara Gregory  
(ajd) Thea Jones  
(aje) Peigh W  
(ajf) Heather Piggott  
(ajg) Karen Campbell  
(ajh) Janneke Marsman  
(aji) Doug Campbell  
(ajj) Michael Moniz  
(ajk) Doug Rich  
(ajl) Elise Copps  
(ajm) Angela Doxtator  
(ajn) Mark Preston  
(ajo) Seema Narula  
(ajp) Nadine Kalinauskas

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 15 of 43**

(ajq) David Brock  
(ajr) Mark Best  
(ajs) Andria Harvey  
(ajt) Sheil Allan  
(aju) Cassiopeia Kenner  
(ajv) Jessica Bullock  
(ajw) Cheryl Frappier  
(ajx) Jacqueline Pullar  
(ajy) Mike Highfield  
(ajz) Scott Henry  
(aka) Vanessa Oliver  
(akb) Rachel Dubeckyj  
(akc) Jonathan Lambert  
(akd) Sienna Guiseppe  
(ake) Zeina Hassan  
(akf) Mike Jerome  
(akg) Christopher Arendt  
(akh) Dave Parkinson  
(aki) Brian Bradley  
(akj) Patricia Lambert  
(akk) Nicholas Kennedy  
(akl) Chris Sanislo  
(akm) Emily Bennett  
(akn) Adam Palios  
(ako) Rae Jewett  
(akp) Arianne Di Nardo  
(akq) Julie Cudin  
(akr) Simona Tosca  
(aks) Nicole Robin  
(akt) Nancy Silva Khan  
(aku) Jasmin Eng  
(akv) Jenna Dexter  
(akw) Adrienne Clark  
(akx) Paige Butler  
(aky) Shawn Selway  
(akz) Jessica Jane Bill  
(ala) Sara Denault  
(alb) Maria Rowley  
(alc) Bailey Hamilton  
(ald) Allison Jack  
(ale) Adrian Hodgson  
(alf) Mads Clement  
(alg) Adan Olivares Castro  
(alh) Rabel Mirza  
(ali) Michael Oliveira  
(alj) Diana Filc  
(alk) Sara McLaughlin  
(all) Shylo Elmayan

- (alm) Artur Filc
- (aln) Beata Filc

Recommendation: To be received and referred to Item 11.1

## **6. DELEGATION REQUESTS**

### 6.1. Removal of Sir John A. Macdonald Statue (for today's meeting)

- (a) Kojo Dampsey, Hamilton Centre for Civic Inclusion
- (b) Miriam Sager
- (c) Ken Jones (formerly Earle Jones)
- (d) Jason Capobianco
- (e) Gawa-owane Sewatiz
- (f) Robin McKee, Sir John A. Macdonald Society Hamilton
- (g) Christine Joseph-Davies
- (h) Jordan Carrier - Video Delegation
- (i) Steve Bunn
- (j) Tristan Maclaurin
- (k) Mary Love, Extinction Rebellion Hamilton Indigenous Affinity Group

### 6.2. Rev. Dr. Ian Sloan, New Vision United Church, respecting Removal of Ryerson Name from Recreation Centre at 251 Duke Street, Hamilton (for today's meeting)

## **10. DISCUSSION ITEMS**

### 10.3. Golden Horseshoe and Farming Alliance: Serving Up Local II: An Economic Analysis Research Project in Long Term Care (HSC21031) (Ward 7 and Ward 13)

#### **(Clark/Merulla)**

That the agenda for the July 8, 2021 Emergency and Community Services Committee meeting be approved, as amended.

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

- YES - Chair - Ward 3 Councillor Nringer Nann
- YES - Ward 4 Councillor Sam Merulla
- NOT PRESENT - Ward 6 Councillor Tom Jackson
- YES - Ward 7 Councillor Esther Pauls
- YES - Ward 9 Councillor Brad Clark
- NOT PRESENT - Ward 14 Councillor Terry Whitehead

#### **(b) DECLARATIONS OF INTEREST (Item 3)**

There were no declarations of interest.

**(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)**

**(i) June 17, 2021 (Item 4.1)**

**(Pauls/Clark)**

That the Minutes of the June 17, 2021 meeting of the Emergency and Community Services Committee be approved, as presented.

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nrinder Nann  
 YES - Ward 4 Councillor Sam Merulla  
 NOT PRESENT - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Ward 9 Councillor Brad Clark  
 NOT PRESENT - Ward 14 Councillor Terry Whitehead

**(d) COMMUNICATIONS (Item 5)**

**(i) Correspondence respecting Sir John A. Macdonald Statue (Item 5.1)**

**(Merulla/Clark)**

That the following communication items, be received and referred to Item 11.1:

- (a) Joshua Weresch
- (b) Jackie Levitt
- (c) Kojo Dampsey, Hamilton Centre for Civic Inclusion
- (d) Carrie Russell
- (e) Alexandra Weinberger
- (f) Kara Tobin
- (g) Nathan Sager
- (h) Nathan Muir
- (i) Vilma Rossi
- (j) Ronny Agawa
- (k) Robin Laforme
- (l) Brittany Vincze
- (m) Lisa Johnson
- (n) Sherly Kyorkis
- (o) Jessica Li
- (p) Hilary Chambers
- (q) Michelle Poirier
- (r) Steve Maeve, Kate and Maddie Brockbank
- (s) Madison Cameron
- (t) Angela Woodcox
- (u) Andrea Purnell
- (v) Shannon Mitchell
- (w) Annette Paiement
- (x) Layla El-Dakhakhni
- (y) Sara Cormier
- (z) Jessica Bonilla-Dampsey
- (aa) Kate Brown
- (ab) Juanita Parent
- (ac) Kimberly Thompson
- (ad) Andrew Shane Rodgers
- (ae) Morigana Townsend

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 19 of 43**

(af) Lindi Zamisa  
(ag) Rachael Smith  
(ah) Barbara Burnside  
(ai) Danielle Newton  
(aj) Gary Burnside  
(ak) Kassidy Mitchell  
(al) Refik Saskin  
(am) Maria Cumura  
(an) Emma Donahue  
(ao) Ailidh Gray  
(ap) Mars Kruithof  
(aq) Todd Bulmer  
(ar) Stephanie Brash  
(as) Maggie Cockburn  
(at) Michaela Turcotte  
(au) Leanne White  
(av) Adrian Lee  
(aw) Luke Porterfield  
(ax) Ayeza Tahir  
(ay) Adam Blackburn  
(az) Chamithi DeSilva  
(ba) James Hutton  
(bb) Preksha Patel  
(bc) Kelly Martin  
(bd) Stylo Starr  
(be) Samille Elliston  
(bf) Genevieve O'Grady  
(bg) Theresa Kenney  
(bh) Rebecca Hammond  
(bi) Josh Black  
(bj) Linda Page-Hill  
(bk) Caitlin Craven  
(bl) Caitlyn de Groot  
(bm) Tyler Riches  
(bn) Beth Tallach  
(bo) Jessica Perks  
(bp) Stephanie Vegh  
(bq) Glenda Van der Leeuw  
(br) Alex Ramsay  
(bs) Rhys Baldwin  
(bt) Erin Hastings  
(bu) Charlotte Francis  
(bv) Darryl Gould  
(bw) Senem Karaceper  
(bx) Adeola Egbeyemi  
(by) Danielle Piche  
(bz) Ian Walker  
(ca) Selena Middleton

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 20 of 43**

(cb) Blake Mccall  
(cc) Laura Buchner  
(cd) Danni Leduc  
(ce) Ariel Bader-Shamai  
(cf) Nik Bennett  
(cg) Catherine Lopez  
(ch) Rowan Miles  
(ci) Marika Brown  
(cj) Maria Felix Miller  
(ck) Matt King  
(cl) Em Ratkovsky  
(cm) Ryan R  
(cn) Kiera Boulton  
(co) Tamara Carla Grant  
(cp) Andrea Blakey  
(cq) Whitney Eames  
(cr) Andrea Madsen  
(cs) Melissa Samad  
(ct) Shellie Zhang  
(cu) Krista Hudak  
(cv) Billie Neary  
(cw) Mouna Bile  
(cx) Nikki Wilson  
(cy) Hollie Pocsai  
(cz) Tanya Cronin  
(da) Farrah Dokis  
(db) Jessica Chandrachekar  
(dc) Becca O'Donnell  
(dd) Queen Cee  
(de) Sandra Cross  
(df) Joe Ollmann  
(dg) Michelle Urbanek  
(dh) Sierra Robertson  
(di) Paige Hastings  
(dj) Rosane Milliken  
(dk) Matthew Dorrell  
(dl) Sam Milliken  
(dm) Jiya Chaudhary  
(dn) Deanna Rylott  
(do) Stephanie Milliken  
(dp) Cynthia Ding-Chen  
(dq) Andres Miramontes  
(dr) Sheila Nobakht  
(ds) Leila Gains  
(dt) Kelly Palmer  
(du) Monika Skarratt  
(dv) Nina Gains  
(dw) Liz Millar

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 21 of 43**

(dx) Shelby Johnston  
(dy) JayLynn Rose  
(dz) Erica Bridge  
(ea) Dae Daniel  
(eb) Montana Mellett  
(ec) Hailey Kingsnorth  
(ed) Miriam Novick  
(ee) Renee Cojocari  
(ef) Alison Mackenzie  
(eg) Shannon Linton  
(eh) Brandon Canning  
(ei) Stephanie Scardellato  
(ej) Ashley Watson  
(ek) Erin Mccann  
(el) Andrea Perks  
(em) Jackie Johansen  
(en) Connor Bennett  
(eo) Jesse Wattham  
(ep) Jami-Lynn Fick  
(eq) Sean Woodley  
(er) Elaine Nong  
(es) Ameil Joseph  
(et) Brandon Davies  
(eu) William Davies  
(ev) Christine Joseph-Davies  
(ew) Alix Mclean  
(ex) Vilma Rossi  
(ey) Brett Hawley  
(ez) Evelynna Ekoko-Kay  
(fa) Kathleen Noel  
(fb) Noel Ale  
(fc) Kaileigh Jones  
(fd) Andrea Dyer  
(fe) Sophie Jensen  
(ff) Janine Brown  
(fg) Mikayla Miller  
(fh) Alex Jacobs-Blum  
(fi) Mel Beauchemin  
(fj) Rebecca Katz  
(fk) Parsha Shahid  
(fl) Sara Jama  
(fm) Sam Fawcett-Riis  
(fn) Stacy Mitchell  
(fo) Jacob Stewart  
(fp) Vania Pagniello  
(fq) Rebecca Casalino  
(fr) Shahzi Bokhari  
(fs) Drew Shrub



**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 22 of 43**

(ft) Dan Jelly  
(fu) Thea Haines  
(fv) Dan Ashworth  
(fw) Luisa Caruso  
(fx) Jessica Peterson  
(fy) Ben Robinson  
(fz) Kandace Devereaux  
(ga) Sarah Montana  
(gb) Josh Taylor  
(gc) Marni Clause  
(gd) Chelsea Rolph  
(ge) Michelle Robinson  
(gf) Kerry Ibe  
(gg) Meagan Farnham  
(gh) Oliver Smelt  
(gi) Jessie Keyte  
(gj) Shawn Bines  
(gk) Emily Meilleur-Rivers  
(gl) Lori Helfenbaum  
(gm) Tanya Hussick  
(gn) Megan DeMarco  
(go) Lauren Middleton  
(gp) Jordan Cifani  
(gq) Leah Abaza  
(gr) Heather Lucier  
(gs) Bea Muzi  
(gt) Rehoboth Dekamo  
(gu) Rose Antone  
(gv) Laurel Martin  
(gw) Vanessa Ortiz  
(gx) Zeahaa Rehman  
(gy) Raegan Muir  
(gz) Cristina Alt  
(ha) Sarah Rodgers  
(hb) Jacqueline Cantar  
(hc) Alex Gabaldo  
(hd) Crystal Garrett  
(he) Mary Alice Hanson  
(hf) Mark McComb  
(hg) Kamilah Swaby  
(hh) Marissa Tryon  
(hi) Emily Botas  
(hj) Rebecca Frerotte  
(hk) Cindy Mcmanus  
(hl) Alyssa Vanword  
(hm) Vanessa Domingues  
(hn) Danielle Steenwyck-Rowaan  
(ho) Katelyn McLeod

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 23 of 43**

(hp) Stephanie Keegan  
(hq) Lori Lafond  
(hr) Dustin Jway  
(hs) Jennifer Thompson  
(ht) Cate Johnson  
(hu) Joe Pack  
(hv) Robin McDonald  
(hw) Larry Wasslen  
(hx) Tyler Blackwood  
(hy) Gregor Lawson  
(hz) Khaoula Bengezi  
(ia) Justin Kolberg  
(ib) Jessica Montana  
(ic) Mary Beer  
(id) Ezekai Robinson  
(ie) Holly Soulier  
(if) Eugenia Zuroski  
(ig) Amanda De Freitas  
(ih) Tracie Daigle  
(ii) Rosmarie Elizabeth Gentles  
(ij) CA Klassen  
(ik) Ryan McGreal  
(il) Sean A. Edington  
(im) Nicola Giles  
(in) Andrea Lawson  
(io) Cat Schick  
(ip) Erin Lee  
(iq) Dayna Robinson  
(ir) Fatemah Shamkhi  
(is) John Williams  
(it) Cameron Kroetsch  
(iu) Jeremy Freiburger  
(iv) Ann Given  
(iw) Alaa A  
(ix) Victoria Fortin  
(iy) Miranda Jurilj  
(iz) Gillian Bartolucci  
(ja) Adrienne Crossman  
(jb) Crystle Numan  
(jc) Valerie Paulino  
(jd) Tee Handley  
(je) Paul Bakker  
(jf) Carrie Russell  
(jg) Colleen Colwell  
(jh) Brooklyn Bohach  
(ji) Scott Ireland  
(jj) Sandy Leyland  
(jk) Toby Thain

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 24 of 43**

(jl) Herkyka Miranda  
(jm) Adam Blackburn  
(jn) Lindsay Gunn-Ouellette  
(jo) Izabella Rivkind  
(jp) Veronica Ross Mottley  
(jq) AP  
(jr) Sid Drmay  
(js) Steph Clark  
(jt) Jess Glegg  
(ju) James Horsman  
(jv) Elaine Bright  
(jw) Natalie Fougere  
(jx) Sarah Harvie  
(jy) Lauren Morocco  
(jz) Amanda Langille  
(ka) Skyla Patterson  
(kb) Darla Biccum  
(kc) Leanne Beaver  
(kd) Vincent Kuber  
(ke) Julie Noble  
(kf) Reem Hamed  
(kg) Calee Neudorf  
(kh) Dyna Rogers  
(ki) Shahd Daoud  
(kj) Elizabeth Taylor  
(kk) Emily Estee  
(kl) Amanda Paweska-Thurston  
(km) Alex McGillivray  
(kn) Nicole Dunnet  
(ko) Ashley Moore  
(kp) Aaron Joel Craig  
(kq) Jill Sommers  
(kr) Aggie Kwiatkowski  
(ks) Kathryn January  
(kt) Allistar Johnston Dyke  
(ku) Christine Brooks-Cappadocia  
(kv) Natalie Gonsalves  
(kw) Andrea Mirabelli  
(kx) Elisabetta Paiano  
(ky) Lisa Pype  
(kz) Jonathan Kennedy  
(la) Matthew Gargula  
(lb) Ajit Singh  
(lc) Rick Roberts  
(ld) Amanada Leonetti  
(le) Laura Nemett  
(lf) Catherine Silverglen  
(lg) Robert Arsenault

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 25 of 43**

- (lh) Jannah Minnis
- (li) Jessica Linton
- (lj) Tanya Collins
- (lk) Vanessa RZ
- (ll) Jack Ditommaso
- (lm) Francis Kerwin McLeister
- (ln) Simone D'Angelo
- (lo) Alia Khaled
- (lp) Cortney Dakin
- (lq) Rob Williams
- (lr) Derek Gamlem
- (ls) Ja'miil Millar
- (lt) Adi Hunt
- (lu) Mike Chamberlain
- (lv) Shannon Towler
- (lw) Alison Dinelle
- (lx) Peggy Murphy
- (ly) Marla Zarate
- (lz) Howard Cole
- (ma) Shaneece Jeffers
- (mb) Claire O'Donnell
- (mc) Mara Fabrizio
- (md) Carli Neuman
- (me) Susan Salah
- (mf) Jessica Elves
- (mg) Lyndon George
- (mh) Noel Laurie-Joice
- (mi) Ange Bitwayiki
- (mj) Donna Lark
- (mk) Elizabeth Kingston
- (ml) Corbin McBride
- (mm) Luke Bramer
- (mn) Brooke Beney
- (mo) Imogen Foley
- (mp) Melissa Buchner
- (mq) Amanda Mallette
- (mr) Victoria Clarkson
- (ms) Sandra Macdonald
- (mt) Nadine Kwissiwa
- (mu) Vanessa Henry
- (mv) Niamh Cashell
- (mw) Gabriel Baribeau
- (mx) Devon Wilton
- (my) Erica Ames
- (mz) Darren Stewart-Jones
- (na) Jodie Pickersgill
- (nb) Payton Mikrogianakis
- (nc) Edan Scime

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 26 of 43**

(nd) Erin Potruff  
(ne) Diana Andrews  
(nf) Maryam Mahdavi  
(ng) Josh Mitchell  
(nh) Rachel Arundel  
(ni) Diana Kalivoda  
(nj) Neil Armstrong  
(nk) Ron Jenkins  
(nl) Nicole Jessome  
(nm) Amy Pitt  
(nn) Kelly Lewis  
(no) James Case  
(np) James Lott  
(nq) Clara Rakovac  
(nr) Jake Bakker  
(ns) Abedar Kamgari  
(nt) Alice Smith  
(nu) Dr) Gordon Angell  
(nv) Elizabeth French  
(nw) Tristan Waye  
(nx) Janice Nishimoto  
(ny) Shawna Dingman  
(nz) Sophie Geffros  
(oa) Diane Elliott  
(ob) Megan George  
(oc) James Caldwell  
(od) Christine Russon  
(oe) Kendra Freethy  
(of) Angelica Darby  
(og) Jamie Burness  
(oh) Glennis Angell  
(oi) Sara Marini  
(oj) Riane Leonard  
(ok) KJ  
(ol) David Ogborn  
(om) Kelly Blackwell  
(on) Darlene MacNeil  
(oo) Sandra Hexy  
(op) Alesia McBride  
(oq) Eamonn Vallely  
(or) Madeleine MacKinnon  
(os) Jeniqua Edwards  
(ot) Katherine Walker-Jones  
(ou) Martina Breit  
(ov) Jessica Msofe  
(ow) Marin Hudson  
(ox) Summer Thomas  
(oy) Mark Anderson

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 27 of 43**

(oz) Karen Dick  
(pa) Shiann Nias  
(pb) Hope Gale  
(pc) Brigitte Huard  
(pd) Julie Martin  
(pe) Jacqueline Smith  
(pf) Emily Armstrong  
(pg) Akira Ourique  
(ph) Peter Elmer  
(pi) Cassandra Chamberlain  
(pj) Serena Otshudi  
(pk) Sophia Greco  
(pl) Lara Papalia  
(pm) Grace Martin  
(pn) Abby Irwin  
(po) Dre Hyde  
(pp) Frank Tinebra  
(pq) Alex Whiffing  
(pr) Vanessa Eisele  
(ps) Victoria Grundy  
(pt) Aretha Mckenzie  
(pu) Aisha Vernon  
(pv) Ashley Devenny  
(pw) Michelle Mclaughlin  
(px) Koubra Haggar  
(py) Alexandera Neuts  
(pz) Emma Carroll  
(qa) Nic Wieler  
(qb) Lina Mallette  
(qc) Urszula Sitarz  
(qd) Stephanie Ross  
(qe) Joanna Wilson  
(qf) Laura Palumbo  
(qg) Alexandra Kobylecky  
(qh) Heather Lamb  
(qi) Andres Felipe Fajardo  
(qj) Alexa Badal-Badalian  
(qk) Christine Shaw  
(ql) Kristin Archer  
(qm) Haley Jones  
(qn) Sam Loaker  
(qo) Cassidy Redmond  
(qp) Ciaran Galati  
(qq) Joanna Gale  
(qr) Jacq Ternan  
(qs) Daya Williams  
(qt) Kimberly Murphy  
(qu) Sean Pettigrew

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 28 of 43**

(qv) Kate Dion  
(qw) Erin Willson  
(qx) Tess MacIsaac  
(qy) Tiffany Shields  
(qz) Sabine O'Donnell  
(ra) Kathy Bresnahan  
(rb) Jeff Hunt  
(rc) Derek Jenkins  
(rd) Katie Elliott  
(re) Lia Hamelin  
(rf) Tammy Lintack  
(rg) Alessandra Crisante-Crespo  
(rh) Kimberly Dej  
(ri) Emily Hamel  
(rj) Deann McGlinchey  
(rk) Danielle Soucy  
(rl) Leisa Kraszewski  
(rm) Kelsea Swackhammer  
(rn) Catharina Cronkrite  
(ro) Arijana Palme  
(rp) Carlin Palme  
(rq) Maegan Collins  
(rr) Jessica Carey  
(rs) Sarah Rahman  
(rt) Thea Martell  
(ru) Olivia Howard  
(rv) Ximena Biron Ren  
(rw) Cassandra Dunham  
(rx) Jessica Cook  
(ry) Sarah Flynn  
(rz) Riley Shea  
(sa) Claire Pinder  
(sb) Nicole Larocque  
(sc) Samiya Al Kharusi  
(sd) Christine McComb  
(se) Cristina Todea  
(sf) Samantha Applewhaite  
(sg) Melissa Sant  
(sh) Deborah Tomlinson-Veit  
(si) Paula Kerlew  
(sj) Kristina Zito  
(sk) Deema Abdel Hafeez  
(sl) Tim Bissell  
(sm) Jennifer Bruce  
(sn) Lori Glen  
(so) Heather Long  
(sp) Katharine Halbach  
(sq) Paz Villar

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 29 of 43**

(sr) Amy Bonin  
(ss) Pauline Knoflook  
(st) Noa Barnes  
(su) Eila Thompson  
(sv) Arden Hagedorn  
(sw) Sonali Menezes  
(sx) Sierra Smith  
(sy) Erika Green  
(sz) Elaine Morton  
(ta) Johnnie Warburton  
(tb) Sam Rc  
(tc) Cole Cobbett  
(td) Ella Bradley  
(te) Eric Hoevenaars  
(tf) Carleton Hardie  
(tg) Shannon MacAulay  
(th) Matthew LaRose  
(ti) John Siskos  
(tj) Ben O'Neil  
(tk) Anthony Marco  
(tl) Mark Brett  
(tm) Liam Stockdale  
(tn) Bernie Lee Thompson  
(to) Rachael Henderson  
(tp) Linda Mills  
(tq) Alexandra Weinberger  
(tr) Adele Liebovitz  
(ts) Talia Schatz  
(tt) Allana Mayer  
(tu) Aaron Sakala  
(tv) Robin Zee  
(tw) Elizabeth Obermeyer  
(tx) Paul Vanwalleghem  
(ty) Lara DeBeyer  
(tz) Colin O'Shea  
(ua) Sarah Barnhart  
(ub) Eugenia Maximova  
(uc) Carolyn McNeillie  
(ud) Igra Ibid  
(ue) Kellye MacMillian-Wills  
(uf) Lyla Miklos  
(ug) Amy Jones  
(uh) William Melenbacher  
(ui) Leah Janzen  
(uj) Leah Avery  
(uk) Erika Franklin  
(ul) Paul Kolb  
(um) Tim Hanna



**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 30 of 43**

(un) Janet Hoy  
(uo) Daniella Doyon  
(up) Debbie Davies  
(uq) David Mivasair  
(ur) Nicole Knibb  
(us) Elyse Clinning  
(ut) Steven Oliveira  
(uu) Sean Roberts  
(uv) Elizabeth Gray  
(uw) Kate Hand  
(ux) Darren Sharpe  
(uy) Natasha Findlay-Clairmont  
(uz) Alexa MacKenzie  
(va) Sara Bond  
(vb) Fatima Reyes  
(vc) Liesl Thomas  
(vd) Isabelle Shields  
(ve) Don Brown  
(vf) Diana Comerford  
(vg) Matty Tarrant  
(vh) Connie Kidd  
(vi) Margot Corbin  
(vj) Hayley Rohr  
(vk) Sarah Prest  
(vl) Kerry Turcotte  
(vm) Karli Murdy  
(vn) Sarah Wilbore  
(vo) Leslie Falzone  
(vp) Eileen Sumonja  
(vq) Rebecca Doll  
(vr) Ross Anthony  
(vs) Laura Howden  
(vt) Cassandra Allen  
(vu) Rhonda Moore  
(vv) Seone Moore  
(vw) Haider Saeed  
(vx) Amanda Bush  
(vy) Riley Ferrier  
(vz) Mairo Roy  
(wa) Andrea Lewis  
(wb) Terence Wallis  
(wc) Ingrid Mayrhofer  
(wd) Nicole Morris  
(we) Kelly C  
(wf) Ann Pearce  
(wg) Erin Hallock  
(wh) Alina Sajed  
(wi) Susan O'Keefe

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 31 of 43**

(wj) Victoria Evans  
(wk) Janeil van Strien  
(wl) Richard Wesley  
(wm) Deidre Hall  
(wn) Tom Shea  
(wo) Noor Nizam  
(wp) Elizabeth Grebetsadik  
(wq) Deann McGlinchey  
(wr) Michelle Yanes  
(ws) Lana Tancredi  
(wt) Michelle Heugh-Joseph  
(wu) Sean Buchner  
(wv) Donna Akrey  
(ww) Tanis McArthur  
(wx) Hamilton Centre Federal NDP Riding Association  
(wy) Katherine Walker-Jones  
(wz) Jordan Therkildsen  
(xa) Nicholas Silva  
(xb) Tara Giles  
(xc) Natalie Ethier  
(xd) Sarah Rogers  
(xe) Rome Miralso  
(xf) Jay Sibayan  
(xg) Leigh Taylor  
(xh) Olivia McCormick  
(xi) Eva Graves  
(xj) Neisha Ashley  
(xk) Alisha Khan  
(xl) Louise Murray-Leung  
(xm) Nadine Wettlaufer  
(xn) Danielle Mather  
(xo) Fani Smoljanovic  
(xp) Lisa Peart  
(xq) Chris Palmer  
(xr) Chantelle Pealey  
(xs) Emma Borselino  
(xt) Casey Myers  
(xu) Janice Vis-Gitzel  
(xv) Nick de Koning  
(xw) Jaime Jewer  
(xx) Trish Cooke  
(xy) Fraser Malcolm  
(xz) Nick VanAmstel  
(ya) Simon Peng  
(yb) Martin Brown  
(yc) Martin Ajayi  
(yd) Peter Vander Klippe  
(ye) Jeanette Eby

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 32 of 43**

(yf) Kim Selman  
(yg) Brittany Medeiros  
(yh) Erin Yusek  
(yi) Elle Morgan  
(yj) Riley Wignall  
(yk) Mike Norman  
(yl) Ishaan Selby  
(ym) Kelly Craigen  
(yn) Nina Clements  
(yo) Faye Thomas  
(yp) Moe Bsot  
(yq) Jenny Vasques  
(yr) Kristen Gulley  
(ys) Alex Wilson  
(yt) Jaimie Nicole Rizzo  
(yu) Shirleen Datt  
(yv) Amanda Conway  
(yw) Michelle Fanning  
(yx) Kristen McMinn  
(yy) Andrea Phair  
(yz) Tabitha Sayegh  
(za) Ian Fox  
(zb) Christopher Barclay  
(zc) Anne Dwyer  
(zd) Susan Wortman  
(ze) James Quinn  
(zf) Angela Di Nello  
(zg) Elizabeth Andrykew  
(zh) Tim Jones  
(zi) Nimal Agalawatte  
(zj) Meredith Blackmore  
(zk) Andrew Buszchak  
(zl) Em Noordam  
(zm) Frances Hahn  
(zn) Emmali Branton  
(zo) Mirhella Cottone  
(zp) Nageeb Twal  
(zq) Alexandra Henderson  
(zr) Jesselyn Jade  
(zs) Sam Harris  
(zt) Marina Gandzi  
(zu) Sarah Bayliss  
(zv) Cora Lynn Oliver  
(zw) Stephanie Lines-Toohill  
(zx) Julia Duguid  
(zy) Morgan Wedderspoon  
(zz) Danielle McKay  
(aaa) Brodi Gardiner

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 33 of 43**

(aab) Andrew Kirkconnell  
(aac) Odina Gonzales  
(aad) Olivia Simpson  
(aae) Maddison Schreiber  
(aaf) Mariel Rutherford  
(aag) Q Hanna  
(aah) Robinson Inkster  
(aai) Victoria Collins  
(aaj) Steph Manica  
(aak) Emily Rourke  
(aal) Valerie Wettlaufer  
(aam) Tiffany Silversmith  
(aan) Trina Hetherington  
(aao) Tess Visser  
(aap) Megarrah Buxton  
(aaq) Addison Brash  
(aar) Alisa Blanchard  
(aas) Robin Lacambra  
(aat) Richard Burnett  
(aau) Kimberly Donaldson  
(aav) Ian Bunton  
(aaw) Stephanie Glancy  
(aax) Monique Thornton  
(aay) Katarina Paré  
(aaz) Kristen Bradbury  
(aba) Maiko Brown-Kai  
(abc) Zachary Thompson  
(abd) Maschal Khan  
(abe) Chris Moors  
(abf) Jessica Sterling  
(abg) Lisa-marie Sterling  
(abh) Tracy Mewhort-Buist  
(abi) Mara Dangelo  
(abj) Meghan Graham  
(abk) Gregor Hemon  
(abl) Mara D  
(abm) Lisa Rostoks  
(abn) Katy Santandrea  
(abo) Natalie Lisinska  
(abp) Kamela Mulder  
(abq) Zach Jacobs-Blum  
(abr) Anthony Borselino  
(abs) Elisa Grunwald  
(abt) Laura Scott  
(abu) Lauren Campbell  
(abv) Stephanie Cox  
(abw) Kyla Perna  
(abx) Harlee Mackenzie

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 34 of 43**

(aby) Lauren Gimblett  
(abz) Iris Langlois  
(aca) Elleah Mudjar  
(acb) Chris Gusen  
(acc) Phoebe Taylor  
(acd) Barry Conway  
(ace) Mitch Ross  
(acf) Katherine McLean  
(acg) Selby Harris  
(ach) Danielle Hitchcock-Welsh  
(aci) Kevin Burke  
(acj) Danica Evering  
(ack) Claudia Leduc  
(acl) Abby Adjekum  
(acm) Spencer Kinchlea  
(acn) Simpne D'Angelo  
(aco) Kieran Croy  
(acp) Katie Sullivan  
(acq) Melissa Dowdall  
(acr) Nera Topcagic  
(acs) Kristian Ferreira  
(act) Holly Di Prospero  
(acu) Laurel Carter  
(acv) Abigail White  
(acw) Joanna Aitcheson  
(acx) Storme Nelan  
(acy) James Nelan  
(acz) Ashley Wilson  
(ada) Kate Shoreman  
(adb) Siobhan McAvoy  
(adc) Kate Reeds  
(add) Robin McGill  
(ade) Annie Horton  
(adf) Chris Rigby  
(adg) Jessican Burrell  
(adh) Stephanie Perron  
(adi) Mara Schooley  
(adj) Emily Rodger  
(adk) Margaret Flood  
(adl) Sydney Macrae  
(adm) Marie Treasa Levasseur  
(adn) Andrea Sandhu  
(ado) Julia Marchionda  
(adp) Stephanie Vasquez  
(adq) Erica Preston  
(adr) Amanda Achacon  
(ads) Kate Stoneman  
(adt) Jacob Playfair

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 35 of 43**

(adu) Alicia Wilfort  
(adv) Kayleigh Paisley Rush  
(adw) Lauren Harnish  
(adx) Krista Browne  
(ady) Lee Meszaros  
(adz) Carina D'Angelo  
(aea) Kaci Switzer  
(aeb) Samantha Richarz  
(aec) Blake Bristol  
(aed) Chantal Huszar  
(aee) Julia Apanasowicz  
(aef) Eva Clark  
(aeg) Matthew Keenan  
(aeh) Mae P  
(aei) Erin Coffell  
(aej) Theresa McPhee  
(aek) Roberta Sealy  
(ael) Madeleine Luvisa  
(aem) Nicole Lepine  
(aen) Emmett Rans  
(aео) Allison Burda  
(aep) Elaine Boileau  
(aeq) Ava Muir  
(aer) Ariel Pillitteri  
(aes) Jaclyn Olano  
(aet) Katherine Boothe  
(aeu) Alexa Deluca  
(aev) Jody Boston  
(aew) Candice Barton  
(aex) Danielle Plester  
(aey) Sofia Labbe  
(aez) Ashley Ince  
(afa) Jennifer Harasen  
(afb) Ashley Weegar  
(afc) Deshaun Johnston  
(afd) Alicia Anglin  
(afe) Phoebe Underhill  
(aff) Ned Nolan  
(afg) Brie Chauncey  
(afh) Shelagh Griffin  
(afi) Taylor Greer  
(afj) Elizabeth King  
(afk) Sierra Paquette Struger  
(afi) Nicki Sparks  
(afm) Dana Barton  
(afn) Jeremy Smith  
(afo) Michelle Li  
(afp) Samantha Roketta

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 36 of 43**

(afq) Megan Scotland  
(afr) Holly Silenzi  
(afs) Danielle Couture  
(aft) Matthew Bergen  
(afu) Sheena Campbell  
(afv) Ema Mahb  
(afw) Soleil Counsell  
(afx) Amanda Kerigan  
(afy) Rachel Nolan  
(afz) Cassandra Hamill  
(aga) Victoria Marko  
(agb) Samantha Butler  
(agc) Carly Billings  
(agd) Alicia Deverill  
(age) Nat D  
(agf) Kate Hunter  
(agg) Alexandra Richarz  
(agh) Judith Charron  
(agi) Giorgia Woolfe  
(aj) Ella O'Hara  
(agk) Giselle Magie  
(agl) Elizabeth Simpson  
(agm) Joy Mudjar  
(agn) Mastawesha Kassa  
(ago) Sara Ali  
(agp) Shannon Graszat  
(agq) Scott Mallon  
(agr) Ava H  
(ags) Tristan Amor  
(agt) Brittany Lauton  
(agu) Kelly Brouwer  
(agv) Emma McKenna  
(agw) Adrienne Connelly  
(agx) Vince Soliveri  
(agy) Meaghan Makins  
(agz) Joe Guaca  
(aha) Jordan Carrier  
(ahb) Cailey Campbell  
(ahc) Kayla Crabtree  
(ahd) Heidi Crocini  
(ahf) Matthew Crabtree  
(ahf) Dave Hamilton  
(ahg) Grayling Stevens  
(ahh) Danielle Macintosh  
(ahi) Emily Patrick  
(ahj) Maia De Graff  
(ahk) Brenna Inglis  
(ahl) Delaney Caulfield

**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 37 of 43**

(ahm) Deshawna Charland  
(ahn) Rebecca Potter  
(aho) Ruby Dawn  
(ahp) Mieke Stephenson  
(ahq) Sarah Armstrong  
(ahr) Sheiya Crocini  
(ahs) Jill Stringer  
(aht) Lindsey Kosedy  
(ahu) Eric Randhawa  
(ahv) Anastasia Brockbank  
(ahw) Jean Marchildon  
(ahx) Kal Ing  
(ahy) Carrie St-Martin  
(ahz) Kayla Smith  
(aia) Jennifer Roberts  
(aib) Jessica Vinluan  
(aic) Jennifer Wallace  
(aid) Haley Reap  
(aie) Amanda Wright  
(aif) Alicia Dejong  
(aig) Madi Fuller  
(aih) Buddy Martin  
(aii) Luc Peters  
(aij) Helen Benvenga  
(aik) Shelley Rempel  
(ail) Josh Kemp  
(aim) Dan MacIntyre  
(ain) Lisa Jeffs  
(aio) Robin Miller  
(aip) Patricia Burney  
(aiq) Ana Olivares  
(air) Mary Lou Tanner  
(ais) Daniela Igdoura  
(ait) Nick Marquis  
(aiu) Kayla Whitney  
(aiv) Matt Galopoulos  
(aiw) Stacey Campanella  
(aix) Beth Marquis  
(aiy) Claudia Wong  
(aiz) Michael Woodward  
(aja) Drew Mutton  
(ajb) Vanessa Ferry  
(ajc) Tara Gregory  
(ajd) Thea Jones  
(aje) Peigh W  
(ajf) Heather Piggott  
(ajg) Karen Campbell  
(ajh) Janneke Marsman



**Emergency & Community Services Committee  
Minutes 21-008****July 8, 2021  
Page 38 of 43**

(aji) Doug Campbell  
(ajj) Michael Moniz  
(ajk) Doug Rich  
(ajl) Elise Copps  
(ajm) Angela Doxtator  
(ajn) Mark Preston  
(ajo) Seema Narula  
(ajp) Nadine Kalinauskas  
(ajq) David Brock  
(ajr) Mark Best  
(ajs) Andria Harvey  
(ajt) Sheil Allan  
(aju) Cassiopeia Kenner  
(ajv) Jessica Bullock  
(ajw) Cheryl Frappier  
(ajx) Jacqueline Pullar  
(ajy) Mike Highfield  
(ajz) Scott Henry  
(aka) Vanessa Oliver  
(akb) Rachel Dubeckyj  
(akc) Jonathan Lambert  
(akd) Sienna Guiseppe  
(ake) Zeina Hassan  
(akf) Mike Jerome  
(akg) Christopher Arendt  
(akh) Dave Parkinson  
(aki) Brian Bradley  
(akj) Patricia Lambert  
(akk) Nicholas Kennedy  
(akl) Chris Sanislo  
(akm) Emily Bennett  
(akn) Adam Palios  
(ako) Rae Jewett  
(akp) Arianne Di Nardo  
(akq) Julie Cudin  
(akr) Simona Tosca  
(aks) Nicole Robin  
(akt) Nancy Silva Khan  
(aku) Jasmin Eng  
(akv) Jenna Dexter  
(akw) Adrienne Clark  
(akx) Paige Butler  
(aky) Shawn Selway  
(akz) Jessica Jane Bill  
(ala) Sara Denault  
(alb) Maria Rowley  
(alc) Bailey Hamilton  
(ald) Allison Jack

**Emergency & Community Services Committee  
Minutes 21-008**

**July 8, 2021  
Page 39 of 43**

- (ale) Adrian Hodgson
- (alf) Mads Clement
- (alg) Adan Olivares Castro
- (alh) Rabel Mirza
- (ali) Michael Oliveira
- (alj) Diana Filc
- (alk) Sara McLaughlin
- (all) Shylo Elmayer
- (alm) Artur Filc
- (aln) Beata Filc

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

- YES - Chair - Ward 3 Councillor Nrinder Nann
- YES - Ward 4 Councillor Sam Merulla
- NOT PRESENT - Ward 6 Councillor Tom Jackson
- YES - Ward 7 Councillor Esther Pauls
- YES - Ward 9 Councillor Brad Clark
- NOT PRESENT - Ward 14 Councillor Terry Whitehead

For disposition of this matter, please refer to Item (f).

**(d) DELEGATION REQUESTS (Item 6)**

**(Pauls/Clark)**

That the following Delegation Requests, be approved for today's meeting:

- (i) Removal of Sir John A. Macdonald Statue:
  1. Kojo Damperty, Hamilton Centre for Civic Inclusion (Added Item 6.1.a)
  2. Miriam Sager (Added Item 6.1.b)
  3. Ken Jones (Added Item 6.1.c)
  4. Jason Capobianco (Added Item 6.1.d)
  5. Gawa-owane Sewatiz (Added Item 6.1.e)
  6. Robin McKee (Added Item 6.1.f)
  7. Christine Joseph-Davies (Added Item 6.1.g)
  8. Jordan Carrier - Video Submission (Added Item 6.1.h)
  9. Steve Bunn (Added Item 6.1.i)
  10. Tristan Maclaurin (Added Item 6.1.j)
  11. Mary Love, Extinction Rebellion Hamilton Indigenous Affinity Group (Added Item 6.1.k)
- (ii) Removal of Ryerson Name from Recreation Centre at 251 Duke Street, Hamilton:
  1. Rev. Dr. Ian Sloan, New Vision United Church (Added Item 6.2):

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nringer Nann  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Ward 9 Councillor Brad Clark  
 NOT PRESENT - Ward 14 Councillor Terry Whitehead

**(e) PUBLIC HEARINGS / DELEGATIONS (Item 9)**

**(Pauls/Jackson)**

That the following Delegations, be received as presented:

- (i) Removal of Sir John A. Macdonald Statue
1. Kojo Dampsey, Hamilton Centre for Civic Inclusion (Item 9.1.a)
  2. Miriam Sager (Item 9.1.b)
  3. Ken Jones (Item 9.1.c)
  4. Jason Capobianco (Item 9.1.d)
  5. Gawa-owane Sewatiz (Item 9.1.e)
  6. Robin McKee (Item 9.1.f)
  7. Christine Joseph-Davies (Item 9.1.g)
  8. Jordan Carrier - Video Submission (Item 9.1.h)
  9. Steve Bunn (Item 9.1.i)
  10. Tristan Maclaurin (Item 9.1.j)
  11. Mary Love, Extinction Rebellion Hamilton Indigenous Affinity Group (Item 9.1.k)
- (ii) Removal of Ryerson Name from Recreation Centre at 251 Duke Street, Hamilton:
1. Rev. Dr. Ian Sloan, New Vision United Church (Item 9.2)

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nringer Nann  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 NOT PRESENT - Ward 9 Councillor Brad Clark  
 NOT PRESENT - Ward 14 Councillor Terry Whitehead

For disposition of Item (e)(i), please refer to Item (f) and for disposition of Item (e)(ii), please refer to Item 6.

**(f) Removal of Sir John A. MacDonald Statue from Gore Park, Hamilton (Item 11.1)**

**(Nann/Clark)**

WHEREAS, in 1879 Sir John A. MacDonald said “When the school is on the reserve, the child lives with its parents, who are savages, and though he may learn to read and write, his habits and training mode of thought are Indian. He is simply a savage who can read and write. It has been strongly impressed upon myself, as head of the Department, that Indian children should be withdrawn as much as possible from the parental influence, and the only way to do that would be to put them in central training industrial schools where they will acquire the habits and modes of thought of white men”;

WHEREAS, the atrocities of the residential school system were described by the 2015 Truth and Reconciliation Commission of Canada (TRC) as “a systematic, government- sponsored attempt to destroy [Indigenous] cultures and languages and to assimilate [Indigenous] peoples so that they no longer existed as distinct peoples”;

WHEREAS, Indigenous residents across Hamilton have been in profound grief since the unmarked graves of 215 Indigenous children were confirmed at the Kamloops Residential School, 751 more at Marieval Residential School in Saskatchewan, now exceeding a thousand and counting;

WHEREAS, the Hamilton City Council committed to having “a trusting relationship with Indigenous communities where we communicate and work together appropriately to address the unique needs and issues of Indigenous people” through the adoption of the Urban Indigenous Strategy in July 2019 and the endorsement of the Urban Indigenous Strategy Implementation Plan on February 4, 2021;

WHEREAS, in adopting Urban Indigenous Strategy, Hamilton City Council committed to act in alignment with the Truth and Reconciliation Commission recommendations;

WHEREAS, Hamilton is falling behind the example set by other city councils, in Ontario and nationwide, starting in 2018, that have already removed statues of Sir John A. MacDonald from public spaces, including Victoria, Wilmont, Regina, Charlottetown, Picton and Kingston;

WHEREAS, over 17,000 people identify as Indigenous in the City of Hamilton;  
and

WHEREAS, over several years, survivors of residential schools, Indigenous elders and families, members of the Hamilton Aboriginal Advisory Committee, participants of the Urban Indigenous Strategy consultations, and hundreds more in the form of public demonstrations have clearly communicated to the City of Hamilton about the need to remove the Sir John A. MacDonald statue from Gore Park in order to facilitate healing.

THEREFORE, BE IT RESOLVED:

- (a) That staff be directed to immediately remove the statue of Sir John A. MacDonald from City of Hamilton owned lands known as Gore Park and place it in storage; until the Landmarks and Monuments Review has been conducted; and
- (b) That the cost for removal and storage be covered through the Tax Stabilization Reserve Account.

**Result: Motion DEFEATED by a vote of 2 to 3, as follows:**

YES - Chair - Ward 3 Councillor Nringer Nann  
 NO - Ward 4 Councillor Sam Merulla  
 NO - Ward 6 Councillor Tom Jackson  
 NO - Ward 7 Councillor Esther Pauls  
 YES - Ward 9 Councillor Brad Clark  
 NOT PRESENT - Ward 14 Councillor Terry Whitehead

**(g) GENERAL INFORMATION / OTHER BUSINESS (Item 13)**

**(i) Amendments to the Outstanding Business List**

**(Jackson/Pauls)**

That the following amendment to the Emergency and Community Services Outstanding Business List, be approved:

- (a) Items Requiring a New Due Date
  - 1. Service Manager Consents for CityHousing Hamilton's Development Reset
    - Item on OBL: 20-I
    - Due Date: June 3, 2021
    - Proposed New Due Date: August 12, 2021

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nringer Nann  
 YES - Ward 4 Councillor Sam Merulla  
 YES - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Ward 9 Councillor Brad Clark  
 NOT PRESENT - Ward 14 Councillor Terry Whitehead

**(g) ADJOURNMENT (Item 15)**

**Emergency & Community Services Committee  
Minutes 21-008**

**July 8, 2021  
Page 43 of 43**

**(Clark/Merulla)**

That there being no further business, the Emergency and Community Services Committee be adjourned at 6:15 p.m.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Chair - Ward 3 Councillor N. Nann  
YES - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Ward 9 Councillor Brad Clark  
NOT PRESENT - Ward 14 Councillor Terry Whitehead

Respectfully submitted,

Councillor N. Nann  
Chair, Emergency and Community Services  
Committee

Tamara Bates  
Legislative Coordinator  
Office of the City Clerk

## Petition to the City of Hamilton Council

*FIRST*  
*STARTED ON...*  
Date: Canada Day

Petition Organiser: The  
Sir John A. Macdonald  
Society and the  
citizens of Hamilton.

We, the undersigned, petition Council to **NOT** remove the Sir John A. Macdonald statue from Gore Park.

Name	Address	Signature
ROBIN MCKEE		<i>Robin McKee</i>
Sve NOORDYK		<i>S. Noordyk</i>
Phyllis Missett		<i>P. Missett</i>
JADICE GRAHAM		<i>J. Graham</i>
Maurice W <sup>east</sup> Rand		<i>Maurice W Rand</i>
VOLAN WEBB		<i>Volan Webb</i>
Victoria Newman		<i>Victoria Newman</i>
D. Bond		<i>D. Bond</i>
B. & D. MacRae		<i>B. &amp; D. MacRae</i>
DIANNE LEAIST		<i>Dianne Leai</i>
Dayliffe		<i>Dayliffe</i>
B DeHarte		<i>B DeHarte</i>
Bill King		<i>Bill King</i>
<i>[Signature]</i>		<i>[Signature]</i>
<b>Number of signatures on page</b>		14 <del>15</del>

**Bates, Tamara**

---

**Subject:** FW: Form submission from: Request to Speak to Committee of Council Form

Sent: July 25, 2021 8:38 AM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Sunday, July 25, 2021 - 8:38am Submitted by anonymous user: 172.70.126.99 Submitted values are:

==Committee Requested==

Committee: Emergency and Community Services Committee

==Requestor Information==

Name of Individual: LINDA MALONEY

Name of Organization:

Contact Number:

Email Address:

Mailing Address: DUNDAS ONTARIO

Reason(s) for delegation request: To discuss the statue of Sir John A. MacDonald in Gore Park

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No

The results of this submission may be viewed at:

<https://www.hamilton.ca/node/286/submission/530466>



**Bates, Tamara**

---

**Subject:** FW: Delegation re : Extreme heat and vulnerable populations

From: no-reply@hamilton.ca <no-reply@hamilton.ca>

Sent: August 4, 2021 4:20 PM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Wednesday, August 4, 2021 - 4:19pm Submitted by anonymous user: 172.70.126.23 Submitted values are:

==Committee Requested==

Committee: Board of Health

==Requestor Information==

Name of Individual: Tom Cooper

Name of Organization: Hamilton Roundtable for Poverty Reduction

Contact Number:

Email Address: tom@hamiltonpoverty.ca

Mailing Address: 100 Main Street East, Suite 203, Hamilton

Reason(s) for delegation request: Provide Board of Health with an

update on recent community forums related to extreme heat in

Hamilton, how our community can prepare low-income and vulnerable

communities for heat emergencies related to climate change.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No

The results of this submission may be viewed at:

<https://www.hamilton.ca/node/286/submission/533026>

**Bates, Tamara**

---

**Subject:** FW: Form submission from: Request to Speak to Committee of Council Form

-----Original Message-----

From: no-reply@hamilton.ca <no-reply@hamilton.ca>

Sent: Tuesday, August 31, 2021 10:44 AM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Tuesday, August 31, 2021 - 10:44am Submitted by anonymous user: 172.70.130.93 Submitted values are:

==Committee Requested==

Committee: Emergency & Community Services Committee

==Requestor Information==

Name of Individual: Stephanie Cox - Sharon Crowe

Name of Organization: Hamilton Community Legal Clinic

Contact Number: 905 527 4572

Email Address:

Mailing Address:

100 Main Street East, Suite 203

Hamilton ON L7T 4M3

Reason(s) for delegation request: We would like to speak to the concerns we have around the revocation of the Encampment Protocol and treatment of encampment residents with no alternative housing or shelter options. We hope to provide perspective with the hope of constructive dialogue with a goal towards mutual understanding of the issues. We are requesting a delegation at the meeting scheduled for Thursday September 9, 2021.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes

The results of this submission may be viewed at:

<https://www.hamilton.ca/node/286/submission/538771>

**Bates, Tamara**

---

**Subject:** FW: Form submission from: Request to Speak to Committee of Council Form

From: no-reply@hamilton.ca <no-reply@hamilton.ca>  
Sent: Wednesday, September 1, 2021 9:42 AM  
To: clerk@hamilton.ca  
Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Wednesday, September 1, 2021 - 9:42am Submitted by anonymous user: 172.70.126.91  
Submitted values are:

==Committee Requested==  
Committee: Emergency & Community Services Committee

==Requestor Information==  
Name of Individual: Dr. Jill Wiwcharuk  
Name of Organization: Hamilton Social Medicine Response Team  
Contact Number:  
Email Address: info@hamsmart.ca  
Mailing Address:  
Hamilton ON  
Reason(s) for delegation request: To speak to the question of encampments based on my experience as a health care provider and on our intervention that resulted in the encampment protocol which was repealed on August 9, 2021. I would like to delegate in person, virtually of course.  
Will you be requesting funds from the City? No  
Will you be submitting a formal presentation? No

The results of this submission may be viewed at:  
<https://www.hamilton.ca/node/286/submission/539021>

**Bates, Tamara**

---

**Subject:** FW: Form submission from: Request to Speak to Committee of Council Form

From: no-reply@hamilton.ca <no-reply@hamilton.ca>  
Sent: Wednesday, September 1, 2021 9:45 AM  
To: clerk@hamilton.ca  
Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Wednesday, September 1, 2021 - 9:45am Submitted by anonymous user: 172.70.126.91  
Submitted values are:

==Committee Requested==  
Committee: Emergency & Community Services Committee

==Requestor Information==  
Name of Individual: Marcie McIlveen  
Name of Organization: Keeping Six  
Contact Number:  
Email Address: marcie@keepingsix.org  
Mailing Address:  
Hamilton ON  
Reason(s) for delegation request:  
To speak to our experience on the ground regarding encampments.  
I would like to present live to the virtual meeting.  
Will you be requesting funds from the City? No  
Will you be submitting a formal presentation? No

The results of this submission may be viewed at:  
<https://www.hamilton.ca/node/286/submission/539026>

## 7.1



**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
**Hamilton Paramedic Service**

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	September 9, 2021
<b>SUBJECT/REPORT NO:</b>	Automatic Mechanical Cardio Pulmonary Resuscitation (CPR) Devices (HSC21028) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Santo Pasqua (905) 546-2424 ext.7386
<b>SUBMITTED BY:</b>	Michael Sanderson Chief, Hamilton Paramedic Service Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

**RECOMMENDATION(S)**

- (a) That Council approve the standardization of the ZOLL AutoPulse® Compression devices, components and accessories manufactured by ZOLL Canada Inc., pursuant to Procurement Policy #14 – Standardization, until December 31, 2030 and that the Chief, Hamilton Paramedic Service, be authorized to negotiate, enter into and execute any required Contract and any ancillary documents required to give effect thereto with an authorized distributor in a form satisfactory to the City Solicitor; and,
- (b) That a sum not to exceed \$500,000 be authorized to be charged to the approved 2021 Capital Funding Project ID 7642151102 to fund the initial acquisition of the ZOLL AutoPulse® system devices, components and accessories, with all subsequent costs to be charged to the Hamilton Paramedic Service Operating Budget.

**EXECUTIVE SUMMARY**

The quality and consistency of chest compressions performed during Cardio Pulmonary Resuscitation (CPR) has been demonstrated to impact both the return of spontaneous circulation and patient discharge from hospital following a sudden cardiac arrest. In 2020, Hamilton Paramedic Service (HPS) performed classroom and actual clinical evaluation of two approved mechanical chest compression devices to explore the feasibility of implementation and the interoperability with the current other medical and

---

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Automatic Mechanical Cardio Pulmonary Resuscitation (CPR) Devices (HSC21028) (City Wide) – Page 2 of 5**

---

technical devices already in use within the paramedic service. Quantitative and qualitative data were collected.

Clear preference was expressed by paramedics involved in the evaluation for the ZOLL AutoPulse® A-CPR board.

**Alternatives for Consideration – Not applicable**

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

**Financial:** Council has allocated \$500,000 capital block funding in the 2021 budget for the purchase of these devices, project ID 7642151102. Additional purchase costs, if required, will be covered through existing HPS capital equipment reserves. Recapitalization of the devices over the anticipated life cycle has been included in contributions to reserves for 2021 and subsequent years. Operating costs, estimated at approximately \$110 per cardiac arrest where the devices are used, have already been incorporated into the HPS operating budget.

**Staffing:** N/A

**Legal:** N/A

**HISTORICAL BACKGROUND**

HPS is responsible for providing pre-hospital emergency care for people experiencing medical and/or traumatic injuries including Out-Hospital-Cardiac-Arrest (OHCA). Over the past several years (Table 1) HPS has responded to an average of 1,200 cardiac arrests per year, a rate of 4.67 per 1,000 population per year.

	<b>Cardiac Arrest or Post Arrest</b>	<b>Transport Code 4</b>
<b>2016</b>	<b>1,184</b>	<b>345</b>
<b>2017</b>	<b>1,205</b>	<b>361</b>
<b>2018</b>	<b>1,298</b>	<b>388</b>
<b>2019</b>	<b>1,257</b>	<b>360</b>
<b>2020</b>	<b>1,283</b>	<b>287</b>

Table 1 (Source: Interdev Analytics)

Both Primary Care Paramedics (PCP) and Advanced Care Paramedics (ACP) are specially trained to provide additional care to OHCA patients such as advanced cardiac life support including manual rhythm interpretation and manual defibrillation.

---

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Automatic Mechanical Cardio Pulmonary Resuscitation (CPR) Devices (HSC21028) (City Wide) – Page 3 of 5**

---

**POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

The proposed ZOLL AutoPulse® CPR Board meets the requirements of the Ministry of Health and LTC as well is approved for use in Canada and Ontario.

The recommendation is in accordance with By-law 20-205 City Procurement Policy, Policy 4.14 Standardization.

**RELEVANT CONSULTATION**

Corporate Services, Financial Planning, Administration and Policy, and the Procurement Section have been consulted with respect to adherence to the City's Procurement Policy and have provided comment on this report.

**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

HPS evaluated the two most widely used mechanical CPR Devices in Canada and worldwide, the Lucas 3.1 and the ZOLL AutoPulse®.

Both Mechanical CPR devices are certified for use by Health Canada and align with the most recent guidelines from the Heart and Stroke recommendations for resuscitation regarding mechanical or automated CPR devices.<sup>1</sup>

HPS Performance and Development staff were trained in the use of the devices by representatives of the device manufacturers. Our HPS trainers in turn trained, tested and evaluated front line paramedics on the devices prior to the trial.<sup>2</sup>

**Equipment Compatibility**

HPS currently uses the ZOLL X-Series Cardiac monitor. Evaluation criteria included compatibility and ease of data capture of the automated CPR device on this monitor.

**ZOLL**

The ZOLL AutoPulse® A-CPR board works wirelessly with our existing monitors and the ZOLL AutoPulse® also utilizes what is called “ShockSync” technology. These technologies work together to wirelessly calculate when the heart is best able to respond to paramedic treatments such as defibrillation of the heart at the least measured impedance, “Optimal Time”. This enhancement will allow paramedics to align with the most current American Heart Association guidelines, of almost no “hands off” time. The ZOLL AutoPulse® board and ZOLL X-Series monitor will also allow for HPS to integrate CPR Feedback/Defibrillation data into its existing ePCR ZOLL data platform Code Review. The addition of the AutoPulse® to the existing cardiac monitoring

---

<sup>1</sup> <https://emspcp.cdha.nshealth.ca/LOE.aspx?VProtStr=General%20Cardiac%20Arrest%20Care&VProtID=132>

<sup>2</sup> <https://www.formstack.com/admin/submission/report/28022332?share=HFbKIFnj75>

**SUBJECT: Automatic Mechanical Cardio Pulmonary Resuscitation (CPR) Devices (HSC21028) (City Wide) – Page 4 of 5**

---

technology and resuscitation data recorded would allow for a more robust and integrated call review for quality assurance (QA) and Quality Improvement (QI) purposes and patient outcome data. This would allow HPS to align with other current initiatives such as inhouse CPR training, Canadian Emergency Department Information Systems (CEDIS) and Integrated Decision Support (IDS).

**Lucas 3.1**

The Lucas 3.1 also aligns with the most current American Heart Association guidelines for mechanical CPR and the Lucas can provide Hamilton Paramedic Service with Wi-Fi and Bluetooth data retrospectively. Feedback can be uploaded after a call to the PhysioControl cloud platform for review. The Lucas 3.1 currently has no compatibility with our existing Zoll cardiac monitors. The CPR and call information would be housed virtually on a PhysioControl platform and for QA/QI would need to retrospectively be merged individually with the data files from our current cardiac monitor. This could prove laborious and difficult to reconcile for HPS at this time.

**Patient Movement and Ease of Use**

Both the Lucas and the AutoPulse<sup>®</sup> were tested by the same group of paramedics.

Testing and evaluation included movement through a variety of scenarios including elevators, hallways, stretcher loading, and movement into and out of the ambulance.

Both the Lucas and ZOLL mechanical CPR devices proved to do an efficient and equal job of providing adequate mechanical CPR in a static position on the ground or the stretcher. However, when the study group tested the devices in patient movement such as up/down the stairs or to ambulance the AutoPulse<sup>®</sup> was rated as superior by the testing Paramedics. The ZOLL AutoPulse<sup>®</sup> had less movement errors or conveyance errors and fewer interruptions in compressions requiring physically resetting, or properly aligning the (A-CPR) device. This ultimately reduced “hands off” time.

Although the ZOLL has a larger footprint (32h x w17.6 x d3.0 inches and a 23.5lbs weight) vs Lucas (22h x w20.5 x d9.4 inches and a weight of 17.7lbs), it has an integrated movement or conveyance device attached. The Lucas required the use of a secondary conveyance device such as a backboard or scoop (18lbs scoop and 19lb longboard), or another stretcher device. This required paramedics to utilize an additional piece of equipment separate from the Lucas. From a paramedic operating perspective this added equipment needed to be brought to the patient’s side and the overall weight carried by paramedics. Simulated evaluation also showed that securing the patient to the Lucas and then a secondary device to be difficult, time consuming and did not provide a good lifting base or ergonomic way of getting the patient up/down the stairs and out to the stretcher. Alternatively, paramedics would have to wait until the patient was on the stretcher to apply the device. Paramedics noted they were not able to adequately secure the patient to the device and the cross-body strapping technique to safely restrain the patient could not be used effectively. The ZOLL proved easier to use

---

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.



**SUBJECT: Automatic Mechanical Cardio Pulmonary Resuscitation (CPR) Devices  
(HSC21028) (City Wide) – Page 5 of 5**

---

when it came to smaller and tighter areas of extrication as the legs could be “dropped” while still providing adequate safe extrication.

Upon review of the automatic mechanical CPR devices there are only two Health Canada authorized devices available, the preferred Zoll device and the Lucas device. Purchasing the Lucas device would result in additional cost and activities for quality assurance and quality improvement as it does not integrate with the current cardiac monitor defibrillator. Further, the clear preference in field evaluation and testing from the involved paramedics was for the ZOLL AutoPulse® A-CPR board. The recommendation is to standardize on the preferred device.

**ALTERNATIVES FOR CONSIDERATION**

None

**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN****Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**Our People and Performance**

Hamiltonians have a high level of trust and confidence in their City government.

---

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

## 7.2



**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
**Hamilton Paramedic Service**

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	September 9, 2021
<b>SUBJECT/REPORT NO:</b>	Single-Source Paramedic Service Linen Supply (HSC21029) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Cliff Eggleton (905) 546-2424 Ext. 7743
<b>SUBMITTED BY:</b>	Michael Sanderson Chief, Hamilton Paramedic Service Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

### RECOMMENDATION(S)

- (a) That Council approve the single source procurement, pursuant to Procurement Policy #11 – Non-competitive Procurements, with Mohawk Medbuy Corporation for the supply, cleaning and replacement of linen blankets for the Hamilton Paramedic Service for a five-year period ending December 31, 2026; and,
- (b) That the Chief, Hamilton Paramedic Service, Healthy and Safe Communities Department or designate be authorized to negotiate, enter into and execute a Contract and any ancillary documents required to give effect thereto with Mohawk Medbuy Corporation, in a form satisfactory to the City Solicitor.

### EXECUTIVE SUMMARY

Paramedics are required by Provincial Ambulance Equipment Standards to carry specific quantities of linen (blankets, sheets, pillowcases and towels) to be used in pre-hospital care.

The Hamilton Paramedic Service has obtained linen on a single-source basis from Mohawk Medbuy Corporation (previously Mohawk Shared Services Inc.) since 2000, with the most recent single-source authority having been granted through Report

---

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Single-Source Paramedic Service Linen Supply (HSC21029) (City Wide) – Page 2 of 6**

---

CES16001 Single Source of Paramedic Services Linen Cleaning and Replacement, approved by Council on Jan18, 2016. Report CES16001 recommended renewal of the single-source arrangement for a further five-year term pursuant to Section 4.11(2) of the Procurement Policy By-law. Mohawk Medbuy Corp was formed in 2017 when Mohawk Shared Services Inc and Medbuy Corporation amalgamated to form a national, not-for-profit, shared services organization serving hundreds of Canadian hospitals and health care providers which helps to drive value, efficiencies and cost-savings on the supplies and services health care services uses. Mohawk Medbuy linen has provided a consistently high level of service for many years and offers specialized health-care sector linen services Cost of linen obtained through the Mohawk Medbuy linen contract is currently less than \$3.50 per ambulance transport.

Since Mohawk Medbuy serves both the local hospitals and Paramedic Services, a single supply chain facilitates the cost-effective and efficient replenishment of clean linen stocks and the safe collection, transportation, and cleaning of used linen, including contaminated materials.

**Alternatives for Consideration – See Page 5**

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

Financial: Mohawk Shared Services Inc. Costs (2016 – 2020):

Fiscal Year	Cost (\$K) *	Ambulance responses where a patient was carried	Cost per response
2016	188,185.49	49,610	\$3.79
2017	192,380.83	49,763	\$3.86
2018	210,960.84	51,763	\$3.96
2019	205,554.71	53,248	\$3.86
2020	157,864.03	48,412	\$3.26

\*Full cost for the FY indicated, including linen purchase and replacement, use of stocking carts and soiled linen bins, pickup, laundering, processing, delivery and administration. Approximately 25% of linen stocks require replacement with new materials annually. Funding for this requirement is included in the annual Paramedic Service operating budget, with \$207,190 K being budgeted for 2021. Costing for this service is related to number of patients transported and the month of year, Hamilton

**SUBJECT: Single-Source Paramedic Service Linen Supply (HSC21029) (City Wide) – Page 3 of 6**

---

Paramedic Service estimates \$950,000 K to be spent over the next 5 year period using historical numbers.

Staffing: N/A

Legal: N/A

**HISTORICAL BACKGROUND**

Provincial Ambulance Equipment Standards require specific quantities of linen (blankets, sheets, pillowcases and towels) to be carried on each ambulance for use in pre-hospital patient care. Used and or contaminated linen must be collected after every patient use, then safely transported, cleaned, and restocked for re-use, Paramedics will replenish their linen immediately after each call at the hospital. Consistent, reliable linen supply is required around the clock, 365 days a year.

Historical best practice with almost all Ontario Paramedic Services has been to use the same linen service provider as is used by the hospitals in their catchment area to obtain reliable service while realizing both operational and financial efficiencies. Exceptions result from a few hospitals managing linen in-house, or establishing contracts which exclude non-hospital customers, thereby requiring affected Services to make alternative arrangements. A summary of linen arrangements at selected Ontario Paramedic Services may be found in Appendix “A” to Report HSC21029.

In the Hamilton area, Mohawk Medbuy Corp provides linen services to all our local hospitals, and the Halton, Brant, Niagara, Guelph and Six Nations Paramedic Services. Linen used by multiple agencies throughout a wide geographic area is managed through a common system, with specific linen markings facilitating accurate usage-based cost attribution. Mohawk Medbuy provides clean linen supply carts and used linen collection bins at each hospital, constantly monitors usage, restocks supplies as necessary, and collects and safely transports used and contaminated linen for processing and laundering.

Specific procedures are observed in the handling of health care linen to ensure that there is no cross-contamination from patient to patient which was highlighted during the COVID 19 pandemic. Linen services provided by Mohawk Medbuy conform to Public Health Ontario’s Best Practices for Environmental Cleaning for Prevention and Control of Infections. Quality control over the past five years has been fully acceptable.

Mohawk Medbuy has full access to hospitals for performance of this service and is certified for the collection and transportation of hazardous materials associated with contaminated linen. The seamless management of contaminated or potentially contaminated materials is a value-added service that would be very difficult to supplant,

**SUBJECT: Single-Source Paramedic Service Linen Supply (HSC21029) (City Wide) – Page 4 of 6**

---

as additional staff, specific training, vehicle licensing, documentation, and specialized containment equipment is required.

**POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

Provincial Ambulance Equipment Standards detail the specific quantities and types of linen to be carried on board ambulances.

Public Health Ontario's Best Practices for Environmental Cleaning for Prevention and Control of Infections details the procedures to be observed in the handling and cleaning of linen used in health care, including that used by Paramedic Services.

Depending of the nature of contamination, transportation of contaminated linen may be subject to the provisions of the Transportation of Dangerous Goods Regulations.

**RELEVANT CONSULTATION**

Consultation with Procurement staff regarding the interpretation and application of Procurement policy and Consultation with Finance to verify financial information provided in this Report

**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

As ambulance linen is uniquely marked and Medbuy Mohawk serves all our Cities hospitals and our Paramedic Service, the following operational efficiencies are achieved through an integrated linen system:

- A reliable supply of clean linen is available for immediate restock at hospitals, so crews do not have to use time returning to stations to replenish linen thereby allowing them to be available for reassignment from the hospital when their patient is offloaded.
- Paramedics may leave linen with the patient on transfer to the hospital bed and do not have to wait to recover the linen. Linen is processed through the same system the hospital uses, with costs attributed based on unique markings.
- Used and/or contaminated linen is left in designated containers at the hospital. Paramedic Service staff are not required to transport used linen or potentially hazardous contaminated materials.
- Mohawk Medbuy linen handles and processes linen in accordance with Public Health Ontario's Best Practices for Environmental Cleaning for Prevention and Control of Infections to ensure that there is no cross-contamination.
- Mohawk Medbuy has provided consistent, reliable service over a long period of time.

---

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Single-Source Paramedic Service Linen Supply (HSC21029) (City Wide) – Page 5 of 6**

---

- Mohawk Medbuy non-profit structure, buying power and economy of scale provide service efficiency and cost effectiveness.

## **ALTERNATIVES FOR CONSIDERATION**

The alternative to the recommended approach is to conduct a competitive procurement process for the Supply, Cleaning and Replacement of Paramedic Service Linen.

Pros: The advantage to this approach is that the best pricing for the required services would be confirmed.

Cons: As it is operationally essential for the pick-up of clean and drop-off of used linen to occur at hospitals, selection of a vendor other than Mohawk Medbuy would make it necessary for duplicate clean linen carts and used linen bins to be installed in each hospital location. Given the limited space available, it is unlikely that hospitals would support this duplication and participate with a separate linen system for paramedics.

Efficiency would be reduced if multiple suppliers were to be involved in linen supply, as additional time, staff, training and financial resources would be required to sort mixed dirty linen by supplier and return it to the appropriate supplier for processing.

Should an alternative vendor be selected, significant staff effort would be required to monitor stocking, ensure quality control and verify cost attribution. Additional staff and vehicle resources would be required to monitor stocks and collect, sort and deliver linen.

Financial Implications: Actual comparative costs can only be obtained through a competitive solicitation; however, Mohawk Medbuy Corp operates as a non-profit with a substantial established customer base in the health-care sector and has demonstrated operational efficiency and economies of scale. It is unlikely that a commercial vendor would be able to offer a competitive price, given that new stock would have to be acquired, an equivalent level of service provided, and profit generated.

Staffing Implications: Significant staff effort would be required to develop and evaluate a Request for Proposals and then manage implementation should an alternative vendor be successful. Additional staff and vehicle resources would be required to monitor stocks and collect, sort and deliver linen.

Legal Implications: There are no legal implications associated with this alternative.

## **ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

### **Healthy and Safe Communities**

---

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Single-Source Paramedic Service Linen Supply (HSC21029) (City Wide) – Page 6 of 6**

---

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**APPENDICES AND SCHEDULES ATTACHED**

Appendix “A” to Report HSC21029 – Linen Services for Selected Ontario Paramedic Services

**Appendix “A” to Report HSC21029  
Page 1 of 1**

**Linen Services for Selected Ontario Paramedic Services**

The following chart summarizes the linen supply, cleaning and replacement service arrangements in place at a representative sample of Ontario Paramedic Services. As pre-hospital care is an integral part of the health care process, linen services are invariably closely associated with arrangements in place at the accepting hospitals. The principal options for linen service arrangements include:

- Commercial vendor, Hospital co-op or the hospital itself provides all services including linen purchase and replacement, cleaning, pickup and delivery.
- Commercial vendor or Hospital co-op provides linen purchase, replacement cleaning and delivery to one location, with the Service being responsible to deliver to and pick up from hospitals and other stations.
- Service purchases and replaces its own linen, with a Commercial vendor or Hospital co-op providing cleaning and pick up/delivery at one or more locations. The Service is responsible to deliver to and pick up from hospitals and other stations.

<b>Paramedic Service</b>	<b>Linen Service Provider</b>	<b>Additional Information</b>
Brant	Mohawk Medbuy	Same Linen Service that local hospitals use Paramedics drop off linen with patients and pick up clean linen at hospitals
Niagara Region	Mohawk Medbuy	Same Linen Service that local hospitals use Paramedics drop off linen with patients and pick up clean linen at hospitals
Halton Region	Mohawk Medbuy and Eco Tex	Halton Hospitals use two separate companies which intern causes Halton Paramedic system to pay premiums for linen to be redirected when being left at hospitals on different contracted linen cleaning companies.
Hamilton	Mohawk Medbuy	Same Linen Service that local hospitals use Paramedics drop off dirty linen with patients and pick up clean linen at hospitals
Peel Region	K – Brow linen	Same Linen Service that local hospitals use Paramedics drop off dirty linen with patients and Main Fleet Centres for redeployment.
Waterloo Region	ECO – TEX	Same Linen Service that local hospitals use Paramedic drop off dirty linen with patients and pick up clean linen from hospital linen carts.
Guelph	Mohawk Medbuy / ECO-TEX	Considerable issues as two hospital systems use different vendors leading to increased lost linen increased costs and hospitals not assisting in ambulance linen recovery



## 7.3



**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
**Hamilton Paramedic Service**

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	September 9, 2021
<b>SUBJECT/REPORT NO:</b>	Purchase of New Stair Chair Conveyance Equipment (HSC21030) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Cliff Eggleton (905) 546-2424 Ext. 7743
<b>SUBMITTED BY:</b>	Michael Sanderson Chief, Hamilton Paramedic Service Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

### RECOMMENDATION(S)

- (a) That Council approve the standardization of Stryker Conveyance equipment Including the Stryker Stair Pro manufactured by Stryker pursuant to Procurement Policy #14 – Standardization, until December 31, 2030 (expected service life of the equipment); and,
- (b) That staff be directed to issue a competitive procurement process as outlined in the procurement By-Law No. 20-205 to obtain stated equipment

### EXECUTIVE SUMMARY

In the course of Paramedics Professional duties, staff are required to carry, move or extricate individuals from numerous locations and or situations where the traditional paramedic stretcher cannot be utilized to move the individual to the ambulance. To assist in these scenarios when the stretcher cannot be utilized, a conveyance system called a “stair chair” is utilized to lift and carry patients up or down stairs as well as allowing the paramedics to roll the patients in a wheelchair like device around tight quarters.

---

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Purchase of New Stair Chair Conveyance Equipment (HSC21030)  
(City Wide) – Page 2 of 4**

---

The current stair chair conveyance equipment in use by paramedics across the city is at end of life and requires replacement.

Hamilton Paramedic Service completed a staff trial and evaluation of the two Ministry of Health and Long-Term Care approved Stair Chair Conveyance Equipment available for Ontario Ambulance Market with the Stryker brand being the brand of choice for this critical piece of conveyance equipment. Hamilton Paramedic Service currently has an approved Policy #14 for Stryker brand stretcher/loading conveyance systems (Report CS15026) which has been successful in the current ambulance system.

**Alternatives for Consideration – Not applicable****FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

Financial: Initial acquisition of the new equipment has been estimated at approximately \$180,000. This is included in the 2020 Council Approved Capital Budget under Project #7642051101 – 2020 Equipment Replacement Project for Hamilton Paramedic Service.

Staffing: N/A

Legal: N/A

**HISTORICAL BACKGROUND**

In 2019, Hamilton Paramedic Service (HPS) identified that the current Stair Chair Conveyance Device in operation (the Ferno EZ glide) would be reaching end of life and would need to be replaced soon. To ensure the current market options for pre-hospital Stair Chair Conveyance Devices was evaluated prior to the procurement and replacement of the current equipment HPS staff were invited to participate, evaluate and use the three Stair Chair Conveyance Devices that are approved for use in the Ontario ambulance market (Ferno EZ Glide, Ferno Power and Stryker Stair Pro). HPS initiated a comprehensive evaluation, survey and a six-week field trial to gather user information on the ease of use along with staff preferences to provide an informed decision on which device would be the preferred option for HPS. The review and conclusion of the trial identified that the Stryker Stair Pro Device was the device of choice for HPS staff.

**POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

The recommended device meets the Provincial Equipment Standards for Ontario Ambulance Services.

**SUBJECT: Purchase of New Stair Chair Conveyance Equipment (HSC21030)  
(City Wide) – Page 3 of 4**

---

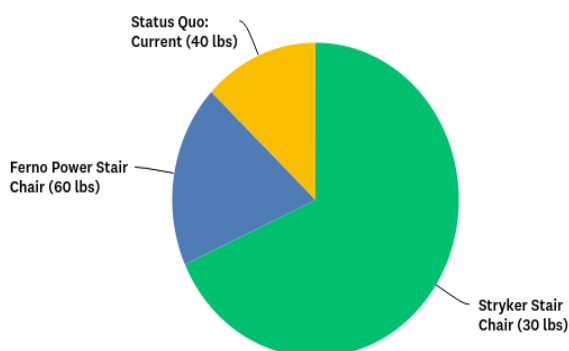
## RELEVANT CONSULTATION

Consultation with Procurement staff regarding the interpretation and application of Procurement policy and Consultation with Finance to verify financial information provided in report.

## ANALYSIS AND RATIONALE FOR RECOMMENDATION

HPS evaluated the three most widely used and approved Stair chair conveyance devices approved for Ontario Ambulance Systems, the Ferno EZ Glide chair, The Ferno Power Chair and the Stryker Stair Pro. HPS Performance and Development staff were trained in the use of the devices by representatives of the device manufacturers then in turn our trainers trained, tested and evaluated front line paramedics on all three devices prior to initiating the demonstration, survey and six week trial. Results from the survey are included below.

Q1 Given the three stair chairs which were demonstrated in PDD2, I prefer the following option:




---

OUR Vision: To be the best place to raise a child and age successfully.

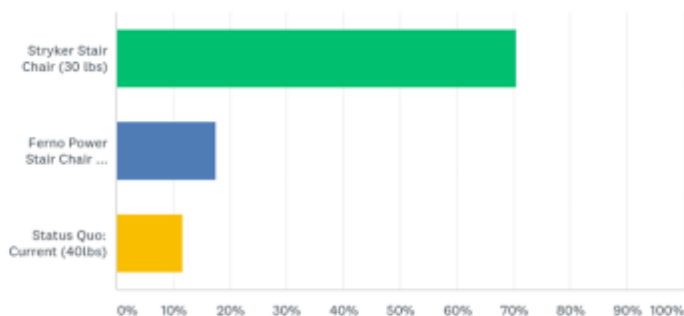
OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Purchase of New Stair Chair Conveyance Equipment (HSC21030)  
(City Wide) – Page 4 of 4**

---

Q4: During the Field Trial, I preferred the following stair chair:



The feedback from staff identified the Stryker Stair Pro chair as the preferred conveyance device mainly due to the significant weight differences of the three chairs. Paramedics appreciate the advantages of lighter equipment when having to carry equipment and people up or down stairs and in and out of homes. HPS has currently invested substantially in other Stryker conveyance devices with the Stryker Power Stretches and Stryker Power Loader systems to assist in the reduction of lifting acquired injuries for paramedics and this device will also reduce the amount of weight paramedics are required to lift on a regular basis.

**ALTERNATIVES FOR CONSIDERATION**

None

**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

**Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**APPENDICES AND SCHEDULES ATTACHED**

None

## 8.1



**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
**Ontario Works Division**

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	September 9, 2021
<b>SUBJECT/REPORT NO:</b>	Harmonizing Eligibility Requirements for Subsidy Programs (HSC21026) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Terry Quinn (905) 546-2424 Ext. 3080
<b>SUBMITTED BY:</b>	Bonnie Elder Director, Ontario Works Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

### RECOMMENDATION

- (a) That the financial eligibility criteria be harmonized for the following Hamilton low-income programs:
- Affordable Transit Pass
  - Housing Stability Benefits
  - Recreation Assistance Program
  - Snow Angels
  - Special Supports;
- (b) That the income threshold used by the programs listed in recommendation (a) to make financial eligibility decisions be the Statistics Canada Low Income Measure (LIM);
- (c) That any 2021 cost impact due to changing the financial eligibility criteria to LIM be absorbed first within the Division surplus, and if necessary, any department overall surplus; and,
- (d) That the additional cost required to provide this service in 2022, estimated at \$98 K be included in the 2022 Tax Operating Budget for Council deliberation and approval through the 2022 Budget process.

---

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Harmonizing Eligibility Requirements for Subsidy Programs  
(HSC21026) (City Wide) - Page 2 of 5**

---

**EXECUTIVE SUMMARY**

The City of Hamilton offers a number of programs to residents with low incomes who may or may not be in receipt of social assistance. Some of these programs provide financial assistance for specific benefits and others provide direct service. These programs are widely referred to as low-income programs. These programs were created locally to meet specific needs and are levy funded. Administration of these low-income programs are provided by several Divisions within the Healthy and Safe Communities Department, depending on the type of benefit or service requested.

Currently, each program has its own financial eligibility criteria. This results in a resident having to meet a different benchmark for each program. Report HSC21026 recommends harmonizing the eligibility criteria across all low-income programs to an income threshold approach using the Statistics Canada Low Income Measure (LIM). This would simplify the process for residents and help them self-assess eligibility before applying. If approved, Report HSC21026 furthers the integration of human services within the City and facilitates the transition to a common application for multiple programs in the future.

**Alternatives for Consideration – See Page 5**

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

**Financial:** Each program reviewed the budget impact of changing the income threshold that they currently use to LIM and most determined that the impact would be minor and could be managed within current approved budgets. Special Supports section, however, will face an annual pressure estimated at \$98 K. Cost implications in 2021 can be managed within the program's existing approved funding. The total estimated cost of \$98 K for this service will be included in the 2022 Tax Operating Budget for Council approval.

LIM amounts will be updated by Statistics Canada each year. In the past, some low-income programs have not adjusted income eligibility criteria annually, resulting in fewer low-income residents being eligible each year. A practice of consistently using the most recently published LIM will allow the financial eligibility to keep pace with inflation. Any in year budget pressures that result from changes to LIM will be brought to Council as part of the annual budget process.

**Staffing:** N/A

**Legal:** N/A

**SUBJECT: Harmonizing Eligibility Requirements for Subsidy Programs  
(HSC21026) (City Wide) - Page 3 of 5**

---

**HISTORICAL BACKGROUND**

The City's low-income programs were created at different times and to address different specific needs. Eligibility for each program was established when each program was developed, some with complicated financial eligibility criteria. When updated to address inflation, each program has maintained their approach and not standardized criteria with other programs. Hesitancy to change was often rooted in the desire to avoid budget implications, stay consistent to past practices, or simply related to different timing in the decision to update criteria across the programs. Limited analysis had been completed to fully understand the impact of harmonizing financial eligibility across the programs.

Pre-COVID-19, staff began work on ways to integrate human services offered across Divisions within Healthy and Safe Communities Department. Harmonizing financial eligibility criteria was investigated, however at that time, staff were unable to determine the budget and client impact to the Special Supports program due to the complexity and wide range of benefits offered.

This work has since been completed. Program staff have determined that changing to the proposed financial eligibility criteria would greatly simplify the application process for residents and have a manageable financial impact to the program overall. The decision to update and simplify the Special Supports financial eligibility criteria enabled the Healthy and Safe Communities Department to revisit the concept of harmonizing financial eligibility criteria across all low-income programs.

**POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

The Municipal Act allows municipalities to establish procedural requirements for the programs and services provided to residents by the municipality.

**RELEVANT CONSULTATION**

Finance and Administration Section: Finance and Administration was consulted regarding the net levy impact.

Housing Services Division: The Division was consulted regarding the budget, client service and efficiency impacts of harmonizing financial eligibility criteria to the Housing Stability Benefit program. Management is in support.

Ontario Works Division: The Division was consulted regarding the budget, client service and efficiency impacts of harmonizing financial eligibility criteria to the Special Supports Low Income and Affordable Transit Pass programs. Management is in support.

**SUBJECT: Harmonizing Eligibility Requirements for Subsidy Programs  
(HSC21026) (City Wide) - Page 4 of 5**

---

Recreation Division: The Division was consulted regarding the budget, client service and efficiency impacts of harmonizing financial eligibility criteria to the Recreation Assistance program. Management is in support.

Neighbourhood Development Section: Children's Services and Neighbourhood Development Division was consulted regarding the budget, client service and efficiency impacts of harmonizing financial eligibility criteria to the Snow Angels program. Management is in support.

**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

The Need for Unique Eligibility Criteria for Some Programs:

Harmonizing the financial eligibility criteria across programs does not eliminate additional eligibility criteria that are program specific from being used. For example, the Affordable Transit Pass requires that the applicant meet the financial criteria and be employed. This second criterion is a key element of the Affordable Transit Pass and would not change if recommendations to Report HSC21026 are approved. However, most programs rely on income as their sole eligibility criteria.

Simplified Application Process:

Some low-income clients are eligible for multiple programs, however must provide different income information in their application and/or meet different income thresholds. The harmonized financial eligibility criteria recommended in Report HSC21026 would use the same information which the client can provide from their recent income tax Notice of Assessment.

Online Applications:

Special Supports is currently developing an online low-income benefit application and benefit management system approved by Council in Report HSC20039. With a harmonized financial eligibility criteria, there is increased opportunity for other City low-income programs to use the same system in the future.

Budget Implications:

Each of the programs recommended for the harmonized financial eligibility criteria have reviewed the cost impact to their program. Each program has determined that the financial impact is manageable within existing budgets in 2021 and do not anticipate large increases in future years as a result. However, the simplified application process and increased visibility of the programs could result in an increase in the number of applications received; the impact of which cannot be determined.



**SUBJECT: Harmonizing Eligibility Requirements for Subsidy Programs  
(HSC21026) (City Wide) - Page 5 of 5**

---

Any unforeseen cost pressures identified will be managed within programs with efficiency savings and remaining cost pressures (if any) will be referred to Council as part of the annual budget process.

Using LIM for the income threshold amount:

Report HSC21026 recommends using LIM provided by Statistics Canada. LIM is updated annually with Hamilton specific data and adjusted for different family sizes. LIM is one of the most common measures of low-income used by policy experts and considered more up-to-date than other low-income measures.

**ALTERNATIVES FOR CONSIDERATION**

An alternative to using the annually adjusted LIM as the income threshold amount would be to choose an income threshold that is not adjusted annually. The implications of this alternative include:

- it does not reflect any inflationary pressures faced by residents in their cost-of-living expenses; and,
- As other income types such as Canada Pension and Old Age Security benefits amounts increase with periodic inflation related adjustments, fewer clients would be eligible each year

There are no legal or staffing implications of this alternative.

**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

**Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**Our People and Performance**

Hamiltonians have a high level of trust and confidence in their City government.

**APPENDICES AND SCHEDULES ATTACHED**

None



# HARMONIZING ELIGIBILITY REQUIREMENTS FOR SUBSIDY PROGRAMS

Emergency and Community Services Committee

August 12, 2021

# Low Income Subsidy Programs



Affordable  
Transit Pass



Housing  
Stability  
Benefit

**Snow  
Angels**  
THE NEIGHBOURLY THING TO DO.



Recreation  
Assistance Program



*Special  
Supports*

Low Income  
Benefits

# Low Income Measure (LIM)

- LIM is calculated *annually* by Statistics Canada for *specific census areas* (including Hamilton)
- A household is considered low income if its income is below 50% of *median* incomes for similarly sized households
- LIM is considered a better measure than LICO (Low Income Cut Off) by statisticians and policy experts

# Financial Impact

- Any financial impact in 2021 will be absorbed in Divisional surplus (Dept. surplus if necessary)
- Any additional cost required to provide this service in 2022, will be included in the Tax Operating Budget process for Council deliberation and approval

# Benefits for Hamilton Residents

- Programs will have a clear and consistent financial threshold for low-income benefits
- Prevents minor increases in fixed incomes from causing residents to lose a benefit
- Enables the potential for streamlining of the application process for residents



QUESTIONS?



**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
**Housing Services Division**

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	September 9, 2021
<b>SUBJECT/REPORT NO:</b>	Service Manager Consents for CityHousing Hamilton's Development Reset (HSC20055(a)) (Wards 2 and 4) <b>(Outstanding Business List Item)</b>
<b>WARD(S) AFFECTED:</b>	Wards 2 and 4
<b>PREPARED BY:</b>	Brian Kreps (905) 546-2424 Ext. 1782
<b>SUBMITTED BY:</b>	Edward John Director, Housing Services Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

**RECOMMENDATION(S)**

- (a) That \$246,244 be added to Housing Services' budget in 2024 from the levy or when occupancy occurs, to provide Rent-Geared-to-Income subsidy to all 45 units at CityHousing Hamilton's project at 104-106 Bay St. N.;
- (b) That in the Housing Services Division's 2024 budget or when occupancy occurs, \$103,560 in operating subsidy be transferred from 40 scattered units that CityHousing Hamilton has sold to its project at 55 Queenston Rd.;
- (c) That \$112,697 be added to the Housing Services Division's 2024 budget from the levy or when occupancy occurs to provide subsidy at Rent-Geared-to-Income levels for rent in 40 units at 55 Queenston Rd.;
- (d) That beginning in 2025, the Rent-Geared-to-Income subsidy be increased annually by the amount of the provincial rent increase guideline;
- (e) That recommendations (a) to (d) of Report HSC20055(a) be approved and be contingent upon confirmation that CityHousing Hamilton has secured financing to complete construction of 104-106 Bay St. N. and 55 Queenston Rd.

---

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.



**SUBJECT: Service Manager Consents for CityHousing Hamilton's Development Reset (HSC20055(a)) (Wards 2 and 4) - Page 2 of 6**

---

- (f) That the Outstanding Business List item identified as Service Manager Consents for CityHousing Hamilton's Development Reset be removed from the OBL and considered complete.

**EXECUTIVE SUMMARY**

Under the *Housing Services Act, 2011*, the City of Hamilton is required to maintain a minimum number of social housing units, also known as service levels standards. As part of the ongoing renewal of its portfolio, CityHousing Hamilton (CHH) is redeveloping older properties that are approaching the end of their lifecycle. To support CHH's redevelopment plans and maintain service levels, the Housing Services Division is proposing that current Rent-Geared-to-Income (RGI) subsidies associated with the older stock be transferred to the new developments. Given that the properties being redeveloped have no outstanding debt, the amount of subsidy is relatively low. To provide RGI subsidy to the new developments generally requires that the subsidy be increased to reflect the new building's cost structure. This report seeks the approval of the transfer of operating subsidy between projects as well as an increase in the value of the subsidy to achieve RGI affordability for units in the new buildings as described below.

CHH's Jamesville property, which consists of 91 RGI townhouse units, is currently being redeveloped. To replace these units, a new 46-unit building will be built on the Jamesville site and CHH will construct a building with 55 units, 45 of which will be RGI, at 104-106 Bay St. N. The RGI subsidy currently associated with the Jamesville development will be retained for the new building at 450 James St. N. In order for the 45 units at 104-106 Bay St. N. to be offered at RGI-level affordability, \$246,244 in rent subsidy is required upon completion of the building, projected to be in 2024. The remaining 10 units in the new development will be offered at median market rent.

CHH is also completing the sale of 100 single and semi-detached RGI properties. To replace these units, CHH is constructing a building at 55 Queenston Rd. with 40 RGI units, a 65 unit building at 701 Upper Sherman Ave. with 46 RGI units and a 24 unit building at 253 King William St. with 14 RGI units. In order for the 40 units at 55 Queenston Rd. to be offered at RGI-level affordability, a portion of the operating subsidy (\$103,560) attached to the single and semi-detached units must be transferred to the development at 55 Queenston Rd. and increased by \$112,697 upon completion of the building, projected to be 2024. Requests to transfer subsidy to the projects at 701 Upper Sherman Ave. and 253 King William St. will be brought forward when the projects have progressed further.

If the operating subsidy is not transferred and additional RGI subsidy provided for these new buildings, the new units will be offered at rents between 69% and 110% of median market rent (MMR). This means that they would not be offered through the Access to

**SUBJECT: Service Manager Consents for CityHousing Hamilton's Development Reset (HSC20055(a)) (Wards 2 and 4) - Page 3 of 6**

---

Housing waitlist nor would they be affordable to most households on the waitlist. Additionally, this would reduce the number of RGI units in Hamilton by 95, making it even more difficult for Hamilton to meet its legislated service level standards.

**Alternatives for Consideration – Not Applicable**

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

Financial: The operating subsidy for the existing Jamesville development's 91 units will be retained for the new building at 450 James St. N. Rent-Geared-to-Income subsidy (RGI) for 45 of the 55 units at 104-106 Bay St. N. is required to subsidize the difference between the rent set according to CMHC agreements and RGI levels. The value of the subsidy is currently estimated to be \$246,244 but will ultimately be determined when final rents are established upon completion of the building in 2024. The remaining 10 units will be rented at 100% of Median Market Rent (MMR).

The 2021 operating subsidy for the 100 singles and semis being sold by CHH is \$258,902. These units will be replaced through the construction of buildings at 55 Queenston Rd. (40 RGI units), 701 Upper Sherman Ave. (46 RGI units) and 253 King William St. (14 RGI units). As part of the development of 40 affordable rental units at 55 Queenston, \$103,560 in operating subsidy will be transferred as RGI subsidy. A request to transfer the balance of the operating subsidy from the sold singles and semis will be brought forward when the projects at 701 Upper Sherman Ave. and 253 King William St. are further along. The amount of existing subsidy being transferred to 55 Queenston Rd. is insufficient to fully fund RGI subsidy for the new units. To provide RGI assistance to all units, the subsidy will need to be increased by \$112,697 total annually.

The buildings that were sold or redeveloped had no remaining debt, which is one of the largest expenses in an affordable housing project's budget. The new buildings will have debt which must be paid, and units will be offered at higher rents. This is the major financial impact requiring additional levy funding to provide RGI subsidized housing.

Neither building will be completed until at least 2024, so the City of Hamilton's operating budget will experience no impacts prior to that date. CityHousing Hamilton will include the development within their capital multi-year budget submission and the subsidy required will be included in the Housing Services Division's multiyear operating budget to be reaffirmed in the 2024 operating budget.

Staffing: N/A

Legal: N/A

**SUBJECT: Service Manager Consents for CityHousing Hamilton's Development Reset (HSC20055(a)) (Wards 2 and 4) - Page 4 of 6**

---

## **HISTORICAL BACKGROUND**

On October 24, 2016 the Emergency and Community Services Committee (ECS) approved Report CES16053 (CityHousing Hamilton - Request for Service Manager and Ministerial Consent to sell units) which allowed CHH to sell 100 single and semi-detached units of social housing. The sale was requested because the units were old and expensive to maintain. The sale was subject to the requirement that CHH invest the proceeds into its Sold Units Investment Fund to be used for the development of a sufficient number of new units of social housing to replace, at a minimum, the 100 units being sold.

At its September 29, 2020 meeting, CityHousing Hamilton's Board approved a revised development strategy based on updated costing figures. Key to this strategy is approval for the Bay-Cannon Phase 1 and 55 Queenston Rd. projects to proceed. The approval also includes the ability to take on debt and encumber properties.

At its December 10, 2020 meeting, the Emergency and Community Services Committee (ECS) approved the recommendations in Report HSC20055 which provided Service Manager Consent for CHH to undertake affordable housing projects at 55 Queenston Rd. (Phase 1) and 104-106 Bay St. N. (Phase 1). Staff were also directed to return to ECS with a report regarding the operating costs associated with these projects.

On June 3, 2021, the Emergency and Community Services Committee (ECS) approved the recommendations in Report HSC21011 entitled Service Manager Consent for CityHousing Hamilton to Sell Jamesville Property. The recommendations provided Service Manager Consent for CHH to sell its current Jamesville development for the purposes of redevelopment. A 46-unit building will be built on the site for CHH. The operating subsidy associated with 46 units of the existing project will be transferred to the new building. In order to provide Rent-Geared-to-Income (RGI) subsidy to all the units, the budget will be increased by an estimated \$24,000 to provide a new RGI subsidy total of \$193,000.

## **POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

The *Housing Services Act, 2011* ("Act") designates the City of Hamilton as the Service Manager for Community Housing within the City boundaries. The Act requires that the City of Hamilton maintain a minimum number of Rent-Geared-to-Income (RGI) units. This is termed the Service Level Standard (SLS) and the City of Hamilton reports annually on its performance against the SLS as part of its annual Service Manager Annual Information Report.

**SUBJECT: Service Manager Consents for CityHousing Hamilton's Development Reset (HSC20055(a)) (Wards 2 and 4) - Page 5 of 6**

---

**RELEVANT CONSULTATION**

CityHousing Hamilton has reviewed the funding calculations and confirms that they are accurate.

**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

CityHousing Hamilton's (CHH) Jamesville development and scattered single and semi-detached units are part of its Public Housing portfolio. Under the *Housing Services Act, 2011* Public Housing units are part of the City of Hamilton's Service Level Standard which is the minimum number of Rent-Geared-to-Income (RGI) units that must be maintained. Additionally, there is no end date for the City's obligation to calculate subsidy for these units.

Fully funding the RGI subsidy for the 45 units at its new 104-106 Bay St. N. development will allow CHH to maintain its previous number of RGI units (91). It also means these 45 units will be offered on the Access to Housing (ATH) waitlist. If this were not to happen the units at 104-106 Bay St. would be offered at 80% of median market rent (MMR) which would not be affordable to people in receipt of social assistance or living with very low incomes and they could not be offered through ATH. This would further reduce the City's ability to meet its SLS.

Transferring the operating subsidy associated with 40 of the single and semi-detached units CHH has sold and increasing the levy by approximately \$112,697 will allow all the units at 55 Queenston Rd. to be offered at RGI level affordability. If this transfer of operating subsidy did not occur and subsidy increased, 13 of the units at 55 Queenston Rd. would be offered at 69% of MMR and the balance would be offered at 110% of MMR which would not be affordable to most of the households on the Access to Housing (ATH) waitlist. It would also mean that the City's SLS would be reduced by 40 units.

CHH's Jamesville development and singles and semis are part of the Public Housing portfolio and receive provincially-mandated increases annually known as the "benchmarks." The developments at 104-106 Bay St. N. and 55 Queenston Rd. will not be part of the Public Housing portfolio because the new buildings are governed by agreements with upper tiers of government that do not include an expectation of annual benchmarked increases. Increasing the RGI subsidy annually by the amount of the provincial rent-increase guideline will allow the subsidy to keep pace with the annual rent increases. Without an annual increase, the value of the subsidy will be reduced each year and fewer units will be able to be subsidized

**SUBJECT: Service Manager Consents for CityHousing Hamilton's Development  
Reset (HSC20055(a)) (Wards 2 and 4) - Page 6 of 6**

---

**ALTERNATIVES FOR CONSIDERATION**

None

**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

**Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**APPENDICES AND SCHEDULES ATTACHED**

Not Applicable



**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
**Ontario Works Division**

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	September 9, 2021
<b>SUBJECT/REPORT NO:</b>	Replacement for the Ontario Works Scheduler (HSC21022) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Carole Zoghaib (905) 546-2424 Ext. 7000 Terry Quinn (905) 546-2424 Ext. 3080
<b>SUBMITTED BY:</b>	Bonnie Elder Director, Ontario Works Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

**RECOMMENDATION(S)**

- (a) That the single source procurement, pursuant to Procurement Policy #11 – Non-competitive Procurements, with Clark Marketing Communications for the replacement of the Ontario Works Scheduler, be approved and funded as follows:
- (i) That the estimated one-time cost of \$21,000 be funded from Tax Stabilization Reserve (110046) generated from the Ontario Works forecasted 2021 Net Levy savings;
  - (ii) That the Ontario Works Scheduler maintenance cost estimate of \$38,600 annually, (\$19,300 Net Levy, \$19,300 Provincial funding), be approved by Council and added to the Ontario works 2022 base budget; and,
- (b) That the General Manager, Healthy and Safe Communities Department be authorized to negotiate, enter into and execute a Contract and any ancillary documents required to give effect thereto with Clark Marketing Communications, in a form satisfactory to the City Solicitor.

---

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Replacement for the Ontario Works Scheduler (HSC21022) (City Wide) - Page 2 of 5**

---

**EXECUTIVE SUMMARY**

City of Hamilton Ontario Works Division (OW) and Information Technology Division (IT) staff have identified that the current client scheduling system is at the end of life, cannot be updated to meet the changing OW business processes and funding targets mandated by the Province, and is not sustainable.

A review of scheduler systems used by other municipalities has identified the majority are using local solutions while the remaining municipalities, including Hamilton, are seeking a new solution to their current scheduler. Research had identified an OW scheduling system developed for Waterloo Region's Community Services Department (Waterloo) that will meet Hamilton's business needs. This system was developed by Clark Marketing Communications (Clark) after Waterloo conducted a competitive RFI process. This system is also used by Niagara Region's Social Assistance and Employment Opportunities Division (Niagara). Two other municipalities in Ontario are also considering use of this scheduler system.

OW staff consulted with Procurement staff and were advised that a Policy #11 Non-Competitive Procurement was required to engage in discussions with Clark to get cost estimates for implementation of the scheduling system used by Waterloo and Niagara. After engaging in preliminary discussions with Clark, OW staff are confident that this vendor is familiar with the needs of an OW Administrator and their scheduling system can meet our current business needs. Further, OW staff in Hamilton, Waterloo and Niagara are confident that Clark can build ongoing enhancements that will be required to meet changing OW business mandates and funding targets imposed by the Province.

If the Recommendations in this Report are approved, the scheduling system would be implemented by April 2022, which aligns with the start of the next Provincial funding period for Ontario Works.

**Alternatives for Consideration – See Page 4**

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

Financial: The one-time implementation cost for the OW scheduler is estimated to be \$21,000. Work would begin in 2021 but continue into 2022. Any costs incurred in 2021 will be funded by OW Division in year savings. Cost incurred in 2021 will be offset by 50% Provincial funding. Remaining costs that will be paid in 2022 will be funded as noted in Recommendation (a) (i). The anticipated OW surplus in 2021 is expected to cover the draw on the reserve.

**SUBJECT: Replacement for the Ontario Works Scheduler (HSC21022) (City Wide) - Page 3 of 5**

---

In addition to the one-time project costs, there will be ongoing maintenance and support estimated at \$38,600 annually that will be cost shared with the Province at 50%. The ongoing maintenance costs will be added to the OW base budget in 2022. The maintenance agreement is on a 5-year term, total cost of \$193,000 over the 5 years, cost shared with the Province.

Staffing: N/A

Legal: N/A

### **HISTORICAL BACKGROUND**

The current OW scheduling system was built in-house by another municipality and adopted by Hamilton over twenty years ago. Changes to OW operating systems, business processes and upcoming changes to the focus of OW case management have rendered it obsolete.

On February 11, 2021, MCCSS outlined a renewed long-term vision for social assistance transformation in Ontario. An overview of the vision and timeline was provided to Council earlier this year in Report HSC21014.

### **POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

By-law 20-205, City Procurement Policy, Policy #11 Non-Competitive Procurement.

### **RELEVANT CONSULTATION**

City Information Technology Division: City IT staff have confirmed the high-level requirements to operate the Clark scheduler that is currently in use in Waterloo and Niagara and recommend proceeding with Clark. IT will participate with Legal to review and negotiate a “Software as a Service” contract with the vendor and with Clerks to support the privacy assessment if Report HSC21002 is approved. Additionally, no other scheduler currently in City use meets the changing needs of the OW program.

City Clerk Division: The City Clerk will review data privacy methods with vendor’s input prior to completion of any contract.

Procurement Section: Procurement staff was consulted regarding the City’s Procurement Policy. OW was advised to complete a Policy #11 form and receive the approval of the General Manager of Healthy and Safe Communities Department prior to engaging the vendor for sole purpose of informing any resulting report to Council.



**SUBJECT: Replacement for the Ontario Works Scheduler (HSC21022) (City Wide) - Page 4 of 5**

---

Finance and Administration Section: Finance and Administration were consulted regarding the net levy impact.

**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

The current OW scheduler does not provide the needed functionality to meet the needs of Hamilton's local OW operations. A summary of shortcomings of the current tool includes:

- Inability to add/delete or categorize types of client sessions being scheduled. Lack of metrics to balance staff workload and assess overall capacity for client visits;
- No automated appointment reminders to clients by text, email or letters
- Lack of reporting capability on Provincial metrics that impact funding.

The programming language used to develop the current scheduling system is not supported by core City IT staff. Changes to the system that have been requested require the use of external contract staff and have been difficult to realize. The backlog of outstanding change requests and additional changes now required cannot be completed in a timely or financially responsible manner.

Key elements of the renewed long-term vision for social assistance transformation in Ontario include maintaining person-centred services within municipalities to better support life stabilization and improved outcomes, and a shift of administrative services that could benefit from further automation to the Province. These changes to business processes will be accompanied by new performance targets that will impact Hamilton's Ontario Works funding. The current scheduler does not provide the required information to support appropriate oversight and management of local processes and cannot be updated to meet the needs. Additionally, no other city scheduler is available that would meet these business needs.

The proposed Waterloo/Niagara scheduler would address the shortcomings of the current system. Further, it is supported by an external software company who will maintain the system. Any costs to make future updates that may be needed, due to changes in the provincial Ontario Works program, will be shared by the municipalities using the system.

**ALTERNATIVES FOR CONSIDERATION**

Hamilton could choose to pursue a scheduler system with another vendor selected through the City's Request for Proposal (RFP) process. The risks of pursuing this alternative include:

- Significant time required for a new vendor to develop the functionality already available in the system used by Waterloo and Niagara;

**SUBJECT: Replacement for the Ontario Works Scheduler (HSC21022) (City Wide) - Page 5 of 5**

---

- Significant time required for a new vendor to gain understanding of the needs of an Ontario Works administrator;
- Staff time and effort to explain the test similar functionality to what is currently working well for Waterloo and Niagara;
- The cost to develop a new custom system would likely be higher than purchasing the existing Waterloo/Niagara system; and,
- Reduced chance of other municipalities choosing to use the same technology, thereby reducing potential for shared future cost or enhancement benefits.

In addition, if there is a delay through the City's Request for Proposal (RFP) process and a successful vendor is selected in 2022, then it is unknown if Ontario Works will have in-year savings to offset the cost.

Clark Marketing Communications has demonstrated the required functionality and successfully provide these services to Waterloo and Niagara. For these reasons, the alternative of not directly entering a contract with Clark that leverages the Waterloo/Niagara scheduler is not recommended by staff.

**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN****Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**Our People and Performance**

Hamiltonians have a high level of trust and confidence in their City government.

**APPENDICES AND SCHEDULES ATTACHED**

None