



City of Hamilton

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES AGENDA

Meeting #: 21-011

Date: October 12, 2021

Time: 4:00 p.m.

Location: Due to the COVID-19 and the Closure of City Hall

All electronic meetings can be viewed at:

City's YouTube Channel:

<https://www.youtube.com/user/InsideCityofHamilton>

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

1. APPROVAL OF AGENDA

(Added Items, if applicable, will be noted with *)

2. DECLARATIONS OF INTEREST

3. APPROVAL OF MINUTES OF PREVIOUS MEETING

3.1. September 14, 2021

3.2. September 24, 2021 - Special Meeting

4. COMMUNICATIONS

5. DELEGATION REQUESTS

6. CONSENT ITEMS

6.1. Built Environment Working Group Update

6.1.a. Formation of an Accessible Open Spaces and Parklands Working Group

6.2. Housing Issues Working Group Update

6.2.a. Housing Issues Working Group Meeting Notes - August 17, 2021

6.3. Outreach Working Group Update (no copy)

6.4. Transportation Working Group Update

6.4.a. Transportation Working Group Meeting Notes - September 28, 2021

6.5. Strategic Planning Working Group Update (no copy)

7. STAFF PRESENTATIONS

7.1. AODA Annual Status Report

8. PUBLIC HEARINGS / DELEGATIONS

9. DISCUSSION ITEMS

9.1. Social Determinants of Health in COVID-19 (BOH20015) (City Wide)

9.2. Hamilton Strategic Road Safety Committee - September 16, 2021 Meeting Update (no copy)

9.3. 2022 Budget Submission for the Advisory Committee for Persons with Disabilities

10. MOTIONS

10.1. Request from Aznive Mallett for a Leave of Absence from the Advisory Committee for Persons with Disabilities until November 9, 2021

11. NOTICES OF MOTION

12. GENERAL INFORMATION / OTHER BUSINESS

12.1. Accessibility Complaints to the City of Hamilton (no copy)

12.2. Accessibility for Ontarians with Disabilities Act, 2005 (AODA) Update (no copy)

12.3. Presenters List for the Advisory Committee for Persons with Disabilities

13. PRIVATE AND CONFIDENTIAL

14. ADJOURNMENT



Hamilton

**ADVISORY COMMITTEE FOR PERSONS WITH
DISABILITIES
MINUTES 21-009**

4:00 p.m.

Tuesday, September 14, 2021

**Due to COVID-19 and the Closure of City Hall,
this meeting was held virtually.**

Present: T. Nolan (Acting Chair), S. Aaron, P. Cameron,
J. Cardno, M. Dent, L. Dingman, A. Frisina,
J. Kemp, T. Manzuk, M. McNeil, K. Nolan and
R. Semkow

Absent

with regrets: Mayor F. Eisenberger
A. Mallet (Chair), P. Kilburn (Vice-Chair),
S. Geffros and T. Murphy

Also Present: C. Cutler, Advisor to the Mayor

**THE FOLLOWING ITEMS WERE REFERRED TO THE
GENERAL ISSUES COMMITTEE FOR CONSIDERATION:**

- 1. Correspondence from Andrea McDowell, City of
Hamilton, respecting Invitation to Climate Change
Impact Adaptation Plan - Vision, Goals and
Objectives Workshop (Added Item 4.1)**

(Cameron/Kemp)

- (a) That the correspondence from Andrea McDowell, City of Hamilton, respecting an Invitation to the Climate Change Impact Adaptation Plan - Vision, Goals and Objectives Workshop, be received; **and,**
- (b) That Mark McNeil, or another designated Committee member, be approved to represent the Advisory Committee for Persons with Disabilities at the Climate Change Impact Adaptation Plan - Vision, Goals and Objectives Workshop.**

CARRIED

2. Authorization for Advisory Committee for Persons with Disabilities Member to Submit a Delegation Request to the Hamilton Municipal Heritage Committee (Item 6.1(c))

(Cardno/Semkow)

That Paula Kilburn and Tom Manzuk (alternate) be authorized to submit a delegation request to the Hamilton Municipal Heritage Committee, on behalf of the Advisory Committee for Persons with Disabilities, respecting the integration of accessibility in heritage properties.

CARRIED

3. Printing and Distribution of Advisory Committee for Persons with Disabilities' 2022 Disability Awareness Calendar (Added Item 6.3(b))

(Kemp/McNeil)

WHEREAS, the Advisory Committee for Persons with Disabilities' 2022 Disability Awareness Calendar was approved by the General Issues Committee on September 8, 2021 (see Item 3 of General Issues Committee Report 21-

017 for reference), and will be before Council for ratification on September 15, 2021;

WHEREAS, the Disability Awareness Calendar generates awareness to a wide variety of annual health, disability awareness and inclusion campaigns and includes various disability awareness dates and commemorative observance days, weeks and months;

WHEREAS, International Day of Persons with Disabilities is being observed on December 3, 2021; and,

WHEREAS, in lieu of a public event due to the ongoing COVID-19 pandemic, the Advisory Committee for Persons with Disabilities would like to celebrate International Day of Persons with Disabilities by distributing hard copies of the 2022 Disability Awareness Calendar to various stakeholders for the purposes of highlighting the diversity of all disabilities and the special events designated to inform the public about them;

THEREFORE, BE IT RESOLVED:

That the costs, to an upset limit of \$300, for printing and distributing 100 copies of the Advisory Committee for Persons with Disabilities' 2022 Disability Awareness Calendar, to be funded from the Advisory Committee for Persons with Disabilities 2021 Budget, be approved.

CARRIED

**4. Funding for ASL Interpreting Services for
Transportation Virtual Collaborative Roundtable
(Added Item 6.4(b))**

(Aaron/McNeil)

WHEREAS, Council approved the Transportation Working Group of the Advisory Committee for Persons with Disabilities to organize and host a virtual collaborative roundtable meeting in 2021, with key stakeholders and staff experts, to discuss changes and challenges to public transportation in Hamilton during the pandemic and beyond (see Item 6(a) of General Issues Committee Report 21-010 for reference);

WHEREAS, the City of Hamilton's virtual meeting software was approved for an upgrade to implement closed captioning and live streaming through the City's website for all Advisory Committee meetings through the acquisition of an additional encoder from eSCRIBE Software Ltd. (see Item 4 of Audit, Finance and Administration Committee Report 21-008 for reference); and,

WHEREAS, if the virtual meeting software upgrade isn't completed in time to allow for closed captioning of the virtual collaborative roundtable meeting, then American Sign Language (ASL) interpreting services will help to ensure that the meeting is accessible to deaf and hard of hearing audience members;

THEREFORE, BE IT RESOLVED:

That the Advisory Committee for Persons with Disabilities allocate funding to an upset limit of \$1,000 from their 2021 budget to support the cost of two American Sign Language (ASL) Interpreters for the Transportation Virtual Collaborative Roundtable scheduled for Thursday, October 14, 2021.

Main Motion, *as amended*, CARRIED

5. Presenters List for the Advisory Committee for Persons with Disabilities (Item 12.3)

(a) Invitation to David Lepofsky to Present to the Advisory Committee for Persons with Disabilities

(K. Nolan/Cameron)

WHEREAS, David Lepofsky is a life-long disability rights advocate, blind lawyer, and Chair of the Accessibility for Ontarians with Disabilities Act Alliance; and,

WHEREAS, in 2005, the Ontario Government passed the Accessibility for Ontarians with Disabilities Act (AODA) to make Ontario accessible by 2025;

THEREFORE, BE IT RESOLVED:

That David Lepofsky be invited to attend the November 9, 2021 meeting (or earliest meeting thereafter) of the Advisory Committee for Persons with Disabilities to discuss the current activities of the Accessibility for Ontarians with Disabilities Act Alliance and the progress being made towards a fully accessible Ontario by 2025.

CARRIED

FOR INFORMATION:

(a) CHANGES TO THE AGENDA (Item 1)

The Committee Clerk advised of the following changes to the agenda:

4. COMMUNICATIONS

- 4.1 Correspondence from Andrea McDowell, City of Hamilton, respecting Invitation to Climate Change Impact Adaptation Plan Vision, Goals and Objectives Workshop

Recommendation: Be received.

6. CONSENT ITEMS

- 6.1 Built Environment Working Group Update
- 6.1(d) Formation of an Accessible Open Spaces and Parklands Working Group
- 6.3 Outreach Working Group Update
- 6.3(a) Outreach Working Group Meeting Notes - July 20, 2021
- 6.3(b) Printing and Distribution of Advisory Committee for Persons with Disabilities' 2022 Disability Awareness Calendar
- 6.4 Transportation Working Group Update
- 6.4(b) Funding for ASL Interpreting Services for Transportation Virtual Collaborative Roundtable

9. DISCUSSION ITEMS

- 9.1 Update on August 11, 2021 Delegation to the Public Works Committee respecting Report PED20134(b) - Commercial E-Scooters Operations

(Semkow/Kemp)

That the agenda for the September 14, 2021 meeting of the Advisory Committee for Persons with Disabilities be approved, as amended.

CARRIED

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) APPROVAL OF MINUTES (Item 3)

(i) August 10, 2021 (Item 3.1)

(Cameron/McNeil)

That the minutes of the August 10, 2021 meeting of the Advisory Committee for Persons with Disabilities, be approved, as presented.

CARRIED

(d) CONSENT ITEMS (Item 6)

(i) Built Environment Working Group Update (Item 6.1)

(1) Built Environment Working Group Meeting Notes – July 6, 2021 (Item 6.1(a))

(Cameron/Kemp)

That the Built Environment Working Group Meeting Notes of July 6, 2021, be received.

CARRIED

(2) Built Environment Working Group Meeting Notes – August 3, 2021 (Item 6.1(b))

(Kemp/K. Nolan)

That the Built Environment Working Group Meeting Notes of August 3, 2021, be received.

CARRIED

(3) Formation of an Accessible Open Spaces and Parklands Working Group (Added Item 6.1(d))

(Kemp/Cameron)

That the following Motion, respecting the Formation of an Accessible Open Spaces and Parklands Working Group, be referred back to the Built Environment Working Group for further discussion and review:

WHEREAS, the Advisory Committee for Persons with Disabilities has identified a gap in current standards and legislation, including but not limited to, the Ontario Building Code, the Accessibility for Ontarians with Disabilities Act, Integrated Accessibility Standards Regulation (O. Reg 191/11), and the City of Hamilton Barrier Free Design Guidelines, relating to specific accessible design guidelines for public open spaces and parklands;

WHEREAS, a Working Group is needed to develop accessible design guidelines for City-owned open spaces and parklands;

THEREFORE, BE IT RESOLVED:

- (a) That an Accessible Open Spaces and Parklands Working Group of the Advisory Committee for Persons with Disabilities be established on an ad hoc basis for the purpose of developing accessible design guidelines for City-owned open spaces and parklands;
- (b) That the Accessible Open Spaces and Parklands Working Group be comprised of the following Members:
 - (i) Tim Nolan
 - (ii) Kim Nolan
- (c) That the Advisory Committee for Persons with Disabilities respectfully requests the participation of relevant staff to assist the Working Group by providing their expertise, input and any other required information to complete the mandate of the Working Group.

CARRIED

K. Nolan and T. Nolan wished to be recorded as opposed.

(ii) Housing Issues Working Group Update (Item 6.2)

**(1) Housing Issues Working Group Meeting Notes
– July 20, 2021 (Item 6.2(a))**

(Semkow/K. Nolan)

That the Housing Issues Working Group Meeting Notes of July 20, 2021, be received.

CARRIED

(iii) Outreach Working Group Update (Item 6.3)

**(1) Outreach Working Group Meeting Notes – July
20, 2021 (Added Item 6.3(a))**

(McNeil/Kemp)

That the Outreach Working Group Meeting Notes of July 20, 2021, be received.

CARRIED

(iv) Transportation Working Group Update (Item 6.4)

**(1) Transportation Working Group Meeting Notes
– August 24, 2021 (Item 6.4(a))**

(Aaron/Cameron)

That the Transportation Working Group Meeting Notes of August 24, 2021, be received.

CARRIED

**(2) Funding for ASL Interpreting Services for
Transportation Virtual Collaborative
Roundtable (Added Item 6.4(b))**

(Kemp/Frisina)

That the Motion, respecting Funding for ASL Interpreting Services for Transportation Virtual Collaborative Roundtable, be **amended** by deleting the closed captioning contingency, as follows:

That the Advisory Committee for Persons with Disabilities allocate funding to an upset limit of \$1,000 from their 2021 budget to support the cost of two American Sign Language (ASL) Interpreters for the Transportation Virtual Collaborative Roundtable scheduled for Thursday, October 14, 2021, ~~**only in the event that closed captioning is unavailable on the additional encoder.**~~

Amendment CARRIED

For further disposition of this matter, refer to Item 4.

(v) Strategic Planning Working Group Update (Item 6.5)

No update.

(e) DISCUSSION ITEMS (Item 9)

(i) Update on August 11, 2021 Delegation to the Public Works Committee respecting Report PED20134(b) - Commercial E-Scooters Operations (Added Item 9.1)

J. Kemp provided the Committee with an overview of his presentation to the Public Works Committee, respecting Report PED20134(b) - Commercial E-

Scooters Operations, at the August 11, 2021 meeting. The presentation was well-received by the Public Works Committee and the decision was made to permit an e-scooter rental program on a pilot basis for 24 months, with quarterly consultation with the Advisory Committee for Persons with Disabilities.

(McNeil/Cameron)

That the verbal update from J. Kemp, respecting his August 11, 2021 Delegation to the Public Works Committee on Report PED20134(b) - Commercial E-Scooters Operations, be received.

CARRIED

(f) GENERAL INFORMATION / OTHER BUSINESS (Item 12)

(i) Accessibility Complaints to the City of Hamilton (Item 12.1)

No update.

(ii) *Accessibility for Ontarians with Disabilities Act, 2005 (AODA) Update (Item 12.2)*

No update.

(g) ADJOURNMENT (Item 14)

(Semkow/McNeil)

That there being no further business, the Advisory Committee for Persons with Disabilities be adjourned at 5:36 p.m.

CARRIED

Advisory Committee for Persons with Disabilities September 14, 2021
Minutes 21-009 Page 13 of 13

Respectfully submitted,

T. Nolan, Acting Chair
Advisory Committee for
Persons with Disabilities

Alicia Davenport
Legislative Coordinator
Office of the City Clerk



Hamilton

**SPECIAL ADVISORY COMMITTEE FOR PERSONS
WITH DISABILITIES
MINUTES 21-010**

4:00 p.m.

Friday, September 24, 2021

**Due to COVID-19 and the Closure of City Hall,
this meeting was held virtually.**

Present: S. Aaron (Acting Chair), J. Cardno, L. Dingman,
A. Frisina, J. Kemp, T. Manzuk, C. McBride,
M. McNeil, T. Murphy and R. Semkow

Absent

with regrets: Mayor F. Eisenberger
A. Mallet (Chair), P. Kilburn (Vice-Chair),
P. Cameron, M. Dent, S. Geffros, L. Janosi,
K. Nolan and T. Nolan

Also Present: C. Cutler, Advisor to the Mayor

FOR INFORMATION:

(a) CHANGES TO THE AGENDA (Item 1)

The Committee Clerk advised that there were no changes to the agenda.

(Kemp/Frisina)

That the agenda for the September 24, 2021 special meeting of the Advisory Committee for Persons with Disabilities be approved, as presented.

CARRIED

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) DELEGATION REQUESTS (Item 4)

**(i) Susan Creer, Accessible Hamilton, respecting
Additional Accessibility Concerns with Temporary
Patio Programs (for today's meeting) (Item 4.1)**

(McNeil/Semkow)

That the delegation request, submitted by Susan Creer, Accessible Hamilton, respecting Additional Accessibility Concerns with Temporary Patio Programs, be approved for today's meeting.

CARRIED

For further disposition of this matter, refer to Item (e)(i).

(d) STAFF PRESENTATIONS (Item 5)

(i) Temporary Patio Programs Information (Item 5.1)

Julia Davis, Business Development and BIA Officer, addressed Committee respecting Temporary Patio Programs Information, with the aid of a presentation.

The following City staff were also present and assisted in answering questions of Committee on this matter:

- Jason Thorne, General Manager, Planning and Economic Development
- Brian Hollingworth, Director, Transportation Planning and Parking
- Amanda McIlveen, Manager, Parking Operations and Initiatives
- Rob Lalli, Manager, Strategy, Open For Business & Continuous Improvement

(Kemp/Semkow)

That the presentation, respecting Temporary Patio Programs Information, be received.

CARRIED

(e) PUBLIC HEARINGS / DELEGATIONS (Item 6)

(i) Susan Creer, Accessible Hamilton, respecting Additional Accessibility Concerns with Temporary Patio Programs (Item 6.1)

Susan Creer, Accessible Hamilton, addressed the Committee respecting Additional Accessibility Concerns with Temporary Patio Programs, with the aid of a presentation.

(Manzuk/Frisina)

That the delegation from Susan Creer, Accessible Hamilton, respecting Additional Accessibility Concerns with Temporary Patio Programs, be received.

CARRIED

**Special Advisory Committee for
Persons with Disabilities
Minutes 21-010**

**September 24, 2021
Page 4 of 4**

(f) ADJOURNMENT (Item 7)

(Semkow/McNeil)

That there being no further business, the Advisory
Committee for Persons with Disabilities be adjourned at 5:40
p.m.

CARRIED

Respectfully submitted,

S. Aaron, Acting Chair
Advisory Committee for
Persons with Disabilities

Alicia Davenport
Legislative Coordinator
Office of the City Clerk

Added Item 6.1(a)

CITY OF HAMILTON

MOTION

Advisory Committee for Persons with Disabilities: October 12, 2021

MOVED BY

SECONDED BY

Formation of an Accessible Open Spaces and Parklands Working Group

WHEREAS, the Advisory Committee for Persons with Disabilities has identified a gap in current standards and legislation, including but not limited to, the Ontario Building Code, the Accessibility for Ontarians with Disabilities Act, Integrated Accessibility Standards Regulation (O. Reg 191/11), and the City of Hamilton Barrier Free Design Guidelines, relating to specific accessible design guidelines for public open spaces and parklands;

WHEREAS, a Working Group is needed to develop accessible design guidelines for City-owned open spaces and parklands;

THEREFORE, BE IT RESOLVED:

- (a) That an Accessible Open Spaces and Parklands Working Group of the Advisory Committee for Persons with Disabilities be established on an ad hoc basis for the purpose of developing accessible design guidelines for City-owned open spaces and parklands;
- (b) That the Accessible Open Spaces and Parklands Working Group be comprised of the following Members:
 - (i) Tim Nolan
 - (ii) Kim Nolan

Motion respecting the Formation of an
Accessible Open Spaces and Parklands Working Group
Page 2 of 2

- (c) That the Advisory Committee for Persons with Disabilities respectfully requests the participation of relevant staff to assist the Working Group by providing their expertise, input and any other required information to complete the mandate of the Working Group.

6.2(a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES Housing Issues Working Group Meeting Notes

August 17, 2021
Virtual WebEx Meeting
10:00a.m. – 12:00p.m.

Those in Attendance: Tom Manzuk, Robert Semkow, Lance Dingman, James Kemp

Also In Attendance: Taline Morris

Those Absent: Jayne Cardno, Sophie Geffros, Paula Kilburn

1. Welcome And Introductions
2. Approval of Agenda: Agenda was approved
3. Approval of July 20th Meeting Notes: Meeting Notes were approved
4. Unlocking the AODA: We read through the first twenty pages of the guide. It was very illuminating. As we have been told before, housing is not specifically covered under the Act. This guide is explaining exactly how the AODA affects housing. For example: we learned that housing providers are Required to provide accessibility training to every employee and volunteer. We know for a fact that CityHousing doesn't provide training to their volunteers. We also read that self-serve kiosks need to be fully accessible. By this definition, Washers and Dryers are self-serve kiosks as well as the card machines required to load the cards. They are NOT accessible. We will continue to study this guide together for any new information and then decide how we want to proceed with regards to CityHousing and compliance. On a side note, we noticed an interesting passage that accommodations

**Housing Issues Working Group Meeting Notes
August 17, 2021**

must be made if a person's disability affects their ability to pay rent.

5. Other Business: There was no other business.
6. Adjournment.

6.4 (a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES Transportation Working Group

Tuesday, 28 September 2021, 4 – 6 pm
Virtual via WebEx

Attendance: Shahan Aaron (chair), Tim Murphy, Tom Manzuk, James Kemp, Mark McNeil, Kim Nolan, Anthony Frisina

ATS: Michelle Martin, Jay Adams

AGENDA ITEMS:

1. Welcome, Introductions and Land Acknowledgement

Received

2. Review 24 August 2021 Meeting Notes

Reviewed

3. Discussion Items

- a. Draft policy for points system for service infractions read through

- There are multiple un-implemented versions of the point system policy
- It will be applied with some modifications
- Current DARTS point system is based on excessive cancellations
- Staggered system first letter and then suspensions
- Percentage of total ride for cancellation
- Complicated language and calculation stay behind the scenes
- Simple language on the customer front

b. Discussion on received documents

- Summarized table of last ACPD review of DARTS policies
 - All AODA complaint
 - Make them clearer

- Accessibility information event survey questions, final version
 - Event is in November
 - Survey will be launched mid-October

- Summary of upcoming edits to ATS application form
 - Being reviewed

c. Further updates

- Set Work plan in October to prioritize review (October agenda)
 - HSR Training

- HSR Now Mobile App
 - Launched in 2020
 - Mobile Apps don't have AODA guidelines
 - Mohawk College reviewing HSR Now for accessibility
 - Tested with multiple disabilities not just vision loss
 - Meets WCAG 2.1
 - Current real time is predicted time based on distance
 - Current system lacks reliability
 - This project aims to fix that
 - D-Tours are not communicated on any platform
 - Real time notification is in development 2 – 4 years timeline
 - HSR now is in place for the mean time to fill the gap

- Motions in development
 - Waiting for LRT Waterloo's information
 - Taxi Motion

d. Query raised

Anthony: Infractions for DARTS when they mess up

James: Is this negligence?

Tom: Go through ATS

Mark: DARTS won't get more budget

Tom: Contact ATS they are accountable

e. Collaborative Roundtable Discussion

- Setup meeting in progress
- Email delegates too

f. AODA Review 64 – 80

64 no review necessary

65 no review necessary

66 no review necessary

67 no review necessary

68 needs review

69 no review necessary. More publication necessary

70 review and ask Michelle

71 no review necessary

72 review and ask Michelle

73 no review necessary

74 clarifications by Michelle

75 clarifications by Michelle

76 clarifications by Michelle

77 no review necessary

78 no review necessary

79 needs review and clarification

80 review and clarification (3)

4. Discussion of Agenda Items for next meeting

a. Post event debrief of Collaborative Roundtable

- b. Updates from Michelle Martin and team
 - c. Standing invitation to Mark Mindorff
 - d. HSR Training discussion
5. Adjournment by Tim Murphy at 6:20 pm



Hamilton

City of Hamilton
AODA Annual Status Update
October 12, 2021

ACPD Highlights

- Consultations with the Committee
- Motions made to City Council
- Engagement on initiatives



Strategic Goal One

Persons with disabilities receive equitable, inclusive and accessible customer service that meets their and needs when accessing and utilizing City's services, programs, resources opportunities



Strategic Goal One continued

- Accessibility Policies
- Accessibility Plans
- Feedback Processes
- Temporary Disruption Processes
- Procurement



Strategic Goal Two

Persons with disabilities who are potential employees will be accommodated and supported throughout the recruitment, assessing, selecting and hiring process and when they are seeking advancement opportunities as employees.



Strategic Goal Two continued

Requirements include:

- Recruitment
- Recruitment, Assessment and Selection
- Notification to Successful Applicants
- Informing Employees of Supports
- Accessible Formats and Communication Supports
- Workplace Emergency Response Information
- Documented Individual Accommodation Plans



Strategic Goal Three

Information and communication and supports including the City's website and self-service kiosks are fully accessible and available in accessible formats.



Strategic Goal Three

continued

- Incorporate accessibility features when designing, procuring and acquiring self-service kiosks
- Provide documents, emergency procedures, plans or public safety information in accessible formats and communication supports
- Provide accessible formats and communication supports
- Develop accessible websites and web content



Strategic Goal Four

Persons with disabilities access barrier free services and programs when using Hamilton Street Railway (HSR) and Accessible Transit System (ATS).



Hamilton

Strategic Goal Four continued

- Ensure barrier free access to services, programs and vehicles
- Ensure fare parity for persons with disabilities and no charge of fare to support persons
- Ensure accessible signage, surfaces, lighting and announcements on vehicles
- Develop guidelines for licensing accessible taxicabs



Strategic Goal Five

City facilities are fully accessible and or will provide accessibility measures to meet the needs of persons with disabilities when accessing program, services, resources and opportunities.



Strategic Goal Five continued

- Requirements for recreational trails and beach access routes
- Outdoor public use eating spaces
- Outdoor play spaces
- Exterior paths of travel (stairs, ramps, rest areas)
- Accessible Parking
- On-street parking
- Service Counters
- Fixed Queuing Guides



Strategic Goal Six

Through training and experiential learning, staff is knowledgeable and able to recognize and identify barriers to accessibility when designing, planning, delivering and implementing services, programs and opportunities to the public as well as when procuring or acquiring goods, services or facilities.



Strategic Goal Six continued

- Provide training, information and awareness to staff on serving persons with disabilities.
- Develop policies, practices and procedures for procuring or acquiring goods, services or facilities



IT STARTS WITH YOU!



Hamilton

Questions?





INFORMATION REPORT

TO:	Mayor and Members Board of Health
COMMITTEE DATE:	October 19, 2020
SUBJECT/REPORT NO:	Social Determinants of Health in COVID-19 (BOH20015) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Hilary Wren-Atiola (905) 546-2424 Ext. 3724 Sue Connell (905) 546-2424 Ext. 3798
SUBMITTED BY:	Dr. Elizabeth Richardson, MD, MHSc, FRCPC Medical Officer of Health Public Health Services
SIGNATURE:	

COUNCIL DIRECTION

Not Applicable.

INFORMATION

Purpose

This report (BOH20015) and the accompanying presentation provide the Board of Health (BOH) with an overview of the profile of the social determinants of health (SDOH) among Hamilton's COVID-19 cases, and outlines actions staff are taking to address health inequities among vulnerable populations.

Background

The SDOH are the conditions in which people are born, grow, work, live and age. The Ontario Human Rights Commission (OHRC) emphasizes that collecting and analyzing data that identifies individuals by their race, ethnicity, or similar factors can assist institutions to promote human rights and to improve equitable service delivery¹.

¹ Ontario Human Rights Commission. (2009). Count Me In, Collecting Human Rights Based Data. Toronto, from: <http://www.ohrc.on.ca/en/count-me-collecting-humanrights-based-data>

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Social Determinants of Health in COVID-19 (BOH20015) (City Wide) -
Page 2 of 3**

On May 26, 2020 Hamilton Public Health Services (PHS) began collecting SDOH data on COVID-19 cases using a tool adapted from Middlesex London, Toronto and Peel Health Units. On June 26, 2020 the Ministry of Health made changes to Regulation 568 under the Health Protection and Promotion Act to include the collection of data on race, income, household size, and language from individuals whom test positive for COVID-19.

Between March 1, 2020 and August 31, 2020 just under 1,000 residents in Hamilton were infected with COVID-19. PHS collected the required SDOH data, along with data on employment status and Indigenous status, from 630 of those individuals. The findings should be interpreted with caution due to the level of response achieved.

Findings

Our data suggests that racialized populations, health care workers and people living with low-income are disproportionately affected by COVID-19 in Hamilton. We also found that males and seniors are more likely to be hospitalized and die from COVID-19.

These findings are not unique to Hamilton. Toronto Public Health also found that people in the lowest income group have the highest rate of COVID-19 and that there is a higher case and hospitalization rate for racialized communities². Similar trends have been shown in Waterloo Region³ and in the City of Ottawa⁴.

The COVID-19 pandemic is magnifying the impact of the SDOH and the inequities that have long existed in communities. For example, we know that people living with low incomes have difficulty affording basic resources (e.g. food, paying bills). During a pandemic, difficult choices between needed supplies (e.g. hand sanitizer, masks) and basic resources is exacerbated.

Actions Taken

The Hamilton EOC, PHS and the health system partnership of the Hamilton COVID Response Table (HCRT) continue to work in close alignment to support vulnerable populations throughout the pandemic. Actions taken include:

- Collect and analyze data on social determinants;
- Support shelters to follow public health measures;
- Delivery of essential supplies (e.g. medicine to people without social supports);

² Toronto Public Health. (2020). COVID-19 and the Social Determinants of Health: What do we know? Updated May 14th, 2020 from: https://www.toronto.ca/wp-content/uploads/2020/05/96e0-SDOHandCOVID19_Summary_2020May14.pdf

³ CBC Kitchener-Waterloo. (2020). New immigrants, low-income earners in Waterloo region seeing higher rates of COVID-19. Updated July 15th, 2020 from: <https://www.cbc.ca/news/canada/kitchener-waterloo/immigrants-low-income-waterloo-region-covid-19-1.5649453>

⁴ Ottawa Matters. (2020). Early race-based COVID-19 data showing Ottawa minority groups affected at high rate. Updated June 24th, 2020 from: <https://www.ottawamatters.com/local-news/early-race-based-covid-19-data-showing-ottawa-minority-groups-affected-at-high-rate-2515515>

**SUBJECT: Social Determinants of Health in COVID-19 (BOH20015) (City Wide) -
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- Consultation and support to Indigenous organizations (e.g. COVID call centre);
- Enhanced infection control support in congregate settings (e.g. residential care facilities, temporary farm worker housing);
- COVID-19 testing for persons living in shelters;
- Mobile testing for isolated individuals unable to get to assessment centres; and,
- Help people to access mental health and addictions supports

Next Steps

The EOC, PHS and the HCRT will continue to support vulnerable populations to achieve greater health equity throughout the COVID response, including:

Continue to...

- Work on previous Actions Taken;
- Work with Mental Health partners;
- Ensure social service providers who work with vulnerable populations know when and how to access testing;
- Support congregate settings as they undertake IPAC reviews.
- Advocate for basic income principles;
- Work to mitigate the unintended consequences of COVID-19 control measures (e.g. deferred immunizations, dental and vision health care, as well as adverse impacts on mental health and loss of income).

Advocate for...

- Public policy to protect seniors and low-wage frontline workers;
- Adequate human resources to support vulnerable populations.

Collaborate with...

- Communities disproportionately impacted by COVID-19, including racialized and low-income communities;
- Community service provider agencies serving populations impacted by COVID-19 or public health measures.

Exploration of...

- Voluntary isolation centres to minimize household transmission.

APPENDICES AND SCHEDULES ATTACHED

Not Applicable.

CITY OF HAMILTON

2022

ADVISORY COMMITTEES

BUDGET SUBMISSION FORM

Advisory Committee For Persons With Disabilities (ACPD)

PART A: General Information

ADVISORY COMMITTEE MEMBERS:

Shahan Aaron	Paula Kilburn
Patty Cameron	Aznive Mallett
Elizabeth (Jayne) Cardno	Tom Manzuk
Michelle Dent	Corbin Mcbride
Lance Dingman	Mark McNeil
Anthony Frisina	Tim Murphy
Sophie Geffros	Kim Nolan
Levi Janosi	Tim Nolan
James Kemp	Bob Semkow

MANDATE:

The Advisory Committee for Persons with Disabilities recommends to the City of Hamilton policies, procedures and guidelines that address the needs and concerns of persons with disabilities.

PART B: Strategic Planning

STRATEGIC OBJECTIVES:

Terms of Reference

1. To advise Council annually about the preparation, implementation, and effectiveness of its accessibility plan required pursuant to the Ontarians with Disabilities Act, the Accessibility for Ontarians with Disabilities Act, and related regulations.
2. To provide advice and recommendations to City Council and staff with respect to the implementation of Provincial standards, and policies, procedures and guidelines that address the needs and concerns of persons with disabilities.
3. To ensure that the right of access for persons with disabilities to programs and services provided by the City is sustained, maintained, and/or improved in accordance with Provincial legislation, regulations and City standards.
4. To review and comment to Council and other levels of government on pertinent reports, proposed legislation and studies which affect all persons with disabilities, where appropriate.
5. To provide a forum where persons with disabilities and service representatives can express their concerns, share information and recommend improvements to the existing level of City services for persons with disabilities.
6. To educate and increase awareness of the City on issues which affect people with disabilities.
7. To support the work of the committee through sub-committees and working groups, as required, and specifically related to the Provincial standards, including Customer Service, Transportation, Employment, Built Environment, and Information and Communications.
8. To maintain knowledge of the work of the committee through attendance at meetings and review of agendas and supporting materials.
9. To regularly review the progress and measure the success of the committee and its activities.

ALIGNMENT WITH CORPORATE GOALS:

Please check off which Council approved Strategic Commitments your Advisory Committee supports			
1) Community Engagement & Participation	X	2) Economic Prosperity & Growth	X
3) Healthy & Safe Communities	X	4) Clean & Green	X
5) Built Environment & Infrastructure	X	6) Culture & Diversity	X
7) Our People & Performance	X		

PART C: Budget Request

INCIDENTAL COSTS:

Monthly Meetings Expenses (photocopying, refreshments, advertising, postage, etc.)	\$300.00
Administrative Assistance (note-taking) for special meetings such as Roundtable.	
Refreshments:	
<ul style="list-style-type: none"> • Advisory Committee for People with Disabilities \$1500.00 • Built Environment Working Group \$750.00 • Transportation Working Group \$850.00 • Housing Working Group \$600.00 • Outreach Working Group \$600.00 • Wheelchair and Scooter Safety Committee 	\$4300.00
SUB TOTAL	\$4,600.00

SPECIAL EVENT/PROJECT COSTS:

Conferences and related travel expenses	\$1500.00
SUB TOTAL	\$1500.00

TOTAL COSTS	\$ 6100.00
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Funding from Advisory Committee Reserve (only available to Advisory Committees with reserve balances)	\$
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TOTAL 2022 BUDGET REQUEST (net of reserve funding)	\$
PREVIOUS YEAR (2022) APPROVED BUDGET (2021 Request \$6100.00)	\$

CERTIFICATION:

2022 ADVISORY COMMITTEE
BUDGET SUBMISSION FORM

Please note that this document is a request for a Budget from the City of Hamilton Operating budget. The submission of this document does not guarantee the requested budget amount. Please have a representative sign and date the document below.

Representative's Name:

Signature:

Date:

Telephone #:

10.1

CITY OF HAMILTON

MOTION

Advisory Committee for Persons with Disabilities: October 12, 2021

MOVED BY

SECONDED BY

Request from Aznive Mallett for a Leave of Absence from the Advisory Committee for Persons with Disabilities until November 9, 2021

WHEREAS, pursuant to the Advisory Committee Procedural Handbook, members of the Committee who miss more than three meetings during their term without Committee approval, may be subject to replacement on the Committee and may not be eligible for re-appointment;

THEREFORE, BE IT RESOLVED:

That Aznive Mallett be authorized to be absent from meetings of the Advisory Committee for Persons with Disabilities up to and including November 9, 2021, due to medical reasons.

12.3

Advisory Committee for Persons with Disabilities (ACPD) Presenters List as of October 1, 2021

The following is a listing of invited presenters for future Advisory Committee for Persons with Disabilities meetings:

- (a) **Invitee:** Donna Skelly, MPP Flamborough-Glanbrook
Issue: Listening to Ontarians with Disabilities: The Third Review of the *Accessibility for Ontarians with Disabilities Act, 2005*
Date Action Initiated: March 12, 2019, Advisory Committee for Persons with Disabilities Report 19-002, Item (f)(v)
Status: Ongoing - Invitation sent via email on August 23, 2021 (see Item 4 of Advisory Committee for Persons with Disabilities Report 21-006 for reference).

- (b) **Invitee:** David Lepofsky
Issue: Discuss current activities of the Accessibility for Ontarians with Disabilities Act Alliance and the progress being made towards a fully accessible Ontario by 2025
Date Action Initiated: September 14, 2021, Advisory Committee for Persons with Disabilities Report 21-009, Item 5
Status: Scheduled to attend the November 9, 2021 Advisory Committee for Persons with Disabilities meeting.