



## City of Hamilton

# ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES REVISED

**Meeting #:** 21-011

**Date:** October 12, 2021

**Time:** 4:00 p.m.

**Location:** Due to the COVID-19 and the Closure of City Hall

All electronic meetings can be viewed at:

City's YouTube Channel:

<https://www.youtube.com/user/InsideCityofHamilton>

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

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### 1. APPROVAL OF AGENDA

(Added Items, if applicable, will be noted with \*)

### 2. DECLARATIONS OF INTEREST

### 3. APPROVAL OF MINUTES OF PREVIOUS MEETING

3.1. September 14, 2021

3.2. September 24, 2021 - Special Meeting

### 4. COMMUNICATIONS

### 5. DELEGATION REQUESTS

### 6. CONSENT ITEMS

6.1. Built Environment Working Group Update

6.1.a. Formation of an Accessible Open Spaces and Parklands Working Group

6.2. Housing Issues Working Group Update

6.2.a. Housing Issues Working Group Meeting Notes - August 17, 2021

6.3. Outreach Working Group Update (no copy)

6.4. Transportation Working Group Update

6.4.a. Transportation Working Group Meeting Notes - September 28, 2021

6.5. Strategic Planning Working Group Update (no copy)

## **7. STAFF PRESENTATIONS**

7.1. AODA Annual Status Report

## **8. PUBLIC HEARINGS / DELEGATIONS**

## **9. DISCUSSION ITEMS**

9.1. Social Determinants of Health in COVID-19 (BOH20015) (City Wide)

9.2. Hamilton Strategic Road Safety Committee - September 16, 2021 Meeting Update (no copy)

9.3. 2022 Budget Submission for the Advisory Committee for Persons with Disabilities

## **10. MOTIONS**

10.1. Request from Aznive Mallett for a Leave of Absence from the Advisory Committee for Persons with Disabilities until November 9, 2021

## **11. NOTICES OF MOTION**

## **12. GENERAL INFORMATION / OTHER BUSINESS**

12.1. Accessibility Complaints to the City of Hamilton (no copy)

12.2. Accessibility for Ontarians with Disabilities Act, 2005 (AODA) Update (no copy)

12.3. Presenters List for the Advisory Committee for Persons with Disabilities

\*12.4. Delegation to Audit, Finance and Administration Committee

Regarding Consultant Report to Accessible Transportation Services funded by Provincial Audit and Accountability Fund

\*12.5. Update on Presentation to All Advisory Committee Meeting

**13. PRIVATE AND CONFIDENTIAL**

**14. ADJOURNMENT**



Hamilton

**ADVISORY COMMITTEE FOR PERSONS WITH  
DISABILITIES  
MINUTES 21-009**

**4:00 p.m.**

**Tuesday, September 14, 2021**

**Due to COVID-19 and the Closure of City Hall,  
this meeting was held virtually.**

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**Present:** T. Nolan (Acting Chair), S. Aaron, P. Cameron,  
J. Cardno, M. Dent, L. Dingman, A. Frisina,  
J. Kemp, T. Manzuk, M. McNeil, K. Nolan and  
R. Semkow

**Absent**

**with regrets:** Mayor F. Eisenberger  
A. Mallet (Chair), P. Kilburn (Vice-Chair),  
S. Geffros and T. Murphy

**Also Present:** C. Cutler, Advisor to the Mayor

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**THE FOLLOWING ITEMS WERE REFERRED TO THE  
GENERAL ISSUES COMMITTEE FOR CONSIDERATION:**

- 1. Correspondence from Andrea McDowell, City of  
Hamilton, respecting Invitation to Climate Change  
Impact Adaptation Plan - Vision, Goals and  
Objectives Workshop (Added Item 4.1)**

**(Cameron/Kemp)**

- (a) That the correspondence from Andrea McDowell, City of Hamilton, respecting an Invitation to the Climate Change Impact Adaptation Plan - Vision, Goals and Objectives Workshop, be received; **and,**
- (b) ***That Mark McNeil, or another designated Committee member, be approved to represent the Advisory Committee for Persons with Disabilities at the Climate Change Impact Adaptation Plan - Vision, Goals and Objectives Workshop.***

**CARRIED**

**2. Authorization for Advisory Committee for Persons with Disabilities Member to Submit a Delegation Request to the Hamilton Municipal Heritage Committee (Item 6.1(c))**

**(Cardno/Semkow)**

That Paula Kilburn and Tom Manzuk (alternate) be authorized to submit a delegation request to the Hamilton Municipal Heritage Committee, on behalf of the Advisory Committee for Persons with Disabilities, respecting the integration of accessibility in heritage properties.

**CARRIED**

**3. Printing and Distribution of Advisory Committee for Persons with Disabilities' 2022 Disability Awareness Calendar (Added Item 6.3(b))**

**(Kemp/McNeil)**

WHEREAS, the Advisory Committee for Persons with Disabilities' 2022 Disability Awareness Calendar was approved by the General Issues Committee on September 8, 2021 (see Item 3 of General Issues Committee Report 21-

017 for reference), and will be before Council for ratification on September 15, 2021;

WHEREAS, the Disability Awareness Calendar generates awareness to a wide variety of annual health, disability awareness and inclusion campaigns and includes various disability awareness dates and commemorative observance days, weeks and months;

WHEREAS, International Day of Persons with Disabilities is being observed on December 3, 2021; and,

WHEREAS, in lieu of a public event due to the ongoing COVID-19 pandemic, the Advisory Committee for Persons with Disabilities would like to celebrate International Day of Persons with Disabilities by distributing hard copies of the 2022 Disability Awareness Calendar to various stakeholders for the purposes of highlighting the diversity of all disabilities and the special events designated to inform the public about them;

THEREFORE, BE IT RESOLVED:

That the costs, to an upset limit of \$300, for printing and distributing 100 copies of the Advisory Committee for Persons with Disabilities' 2022 Disability Awareness Calendar, to be funded from the Advisory Committee for Persons with Disabilities 2021 Budget, be approved.

**CARRIED**

**4. Funding for ASL Interpreting Services for  
Transportation Virtual Collaborative Roundtable  
(Added Item 6.4(b))**

**(Aaron/McNeil)**

WHEREAS, Council approved the Transportation Working Group of the Advisory Committee for Persons with Disabilities to organize and host a virtual collaborative roundtable meeting in 2021, with key stakeholders and staff experts, to discuss changes and challenges to public transportation in Hamilton during the pandemic and beyond (see Item 6(a) of General Issues Committee Report 21-010 for reference);

WHEREAS, the City of Hamilton's virtual meeting software was approved for an upgrade to implement closed captioning and live streaming through the City's website for all Advisory Committee meetings through the acquisition of an additional encoder from eSCRIBE Software Ltd. (see Item 4 of Audit, Finance and Administration Committee Report 21-008 for reference); and,

WHEREAS, if the virtual meeting software upgrade isn't completed in time to allow for closed captioning of the virtual collaborative roundtable meeting, then American Sign Language (ASL) interpreting services will help to ensure that the meeting is accessible to deaf and hard of hearing audience members;

THEREFORE, BE IT RESOLVED:

That the Advisory Committee for Persons with Disabilities allocate funding to an upset limit of \$1,000 from their 2021 budget to support the cost of two American Sign Language (ASL) Interpreters for the Transportation Virtual Collaborative Roundtable scheduled for Thursday, October 14, 2021.

**Main Motion, *as amended*, CARRIED**

**5. Presenters List for the Advisory Committee for Persons with Disabilities (Item 12.3)**

**(a) Invitation to David Lepofsky to Present to the Advisory Committee for Persons with Disabilities**

**(K. Nolan/Cameron)**

WHEREAS, David Lepofsky is a life-long disability rights advocate, blind lawyer, and Chair of the Accessibility for Ontarians with Disabilities Act Alliance; and,

WHEREAS, in 2005, the Ontario Government passed the Accessibility for Ontarians with Disabilities Act (AODA) to make Ontario accessible by 2025;

THEREFORE, BE IT RESOLVED:

That David Lepofsky be invited to attend the November 9, 2021 meeting (or earliest meeting thereafter) of the Advisory Committee for Persons with Disabilities to discuss the current activities of the Accessibility for Ontarians with Disabilities Act Alliance and the progress being made towards a fully accessible Ontario by 2025.

**CARRIED**

**FOR INFORMATION:**

**(a) CHANGES TO THE AGENDA (Item 1)**

The Committee Clerk advised of the following changes to the agenda:



#### 4. COMMUNICATIONS

- 4.1 Correspondence from Andrea McDowell, City of Hamilton, respecting Invitation to Climate Change Impact Adaptation Plan Vision, Goals and Objectives Workshop

Recommendation: Be received.

#### 6. CONSENT ITEMS

- 6.1 Built Environment Working Group Update

6.1(d) Formation of an Accessible Open Spaces and Parklands Working Group

- 6.3 Outreach Working Group Update

6.3(a) Outreach Working Group Meeting Notes - July 20, 2021

6.3(b) Printing and Distribution of Advisory Committee for Persons with Disabilities' 2022 Disability Awareness Calendar

- 6.4 Transportation Working Group Update

6.4(b) Funding for ASL Interpreting Services for Transportation Virtual Collaborative Roundtable

## 9. DISCUSSION ITEMS

- 9.1 Update on August 11, 2021 Delegation to the Public Works Committee respecting Report PED20134(b) - Commercial E-Scooters Operations

**(Semkow/Kemp)**

That the agenda for the September 14, 2021 meeting of the Advisory Committee for Persons with Disabilities be approved, as amended.

**CARRIED**

### **(b) DECLARATIONS OF INTEREST (Item 2)**

There were no declarations of interest.

### **(c) APPROVAL OF MINUTES (Item 3)**

#### **(i) August 10, 2021 (Item 3.1)**

**(Cameron/McNeil)**

That the minutes of the August 10, 2021 meeting of the Advisory Committee for Persons with Disabilities, be approved, as presented.

**CARRIED**

### **(d) CONSENT ITEMS (Item 6)**

#### **(i) Built Environment Working Group Update (Item 6.1)**

##### **(1) Built Environment Working Group Meeting Notes – July 6, 2021 (Item 6.1(a))**

**(Cameron/Kemp)**

That the Built Environment Working Group Meeting Notes of July 6, 2021, be received.

**CARRIED**

**(2) Built Environment Working Group Meeting Notes – August 3, 2021 (Item 6.1(b))**

**(Kemp/K. Nolan)**

That the Built Environment Working Group Meeting Notes of August 3, 2021, be received.

**CARRIED**

**(3) Formation of an Accessible Open Spaces and Parklands Working Group (Added Item 6.1(d))**

**(Kemp/Cameron)**

That the following Motion, respecting the Formation of an Accessible Open Spaces and Parklands Working Group, be referred back to the Built Environment Working Group for further discussion and review:

WHEREAS, the Advisory Committee for Persons with Disabilities has identified a gap in current standards and legislation, including but not limited to, the Ontario Building Code, the Accessibility for Ontarians with Disabilities Act, Integrated Accessibility Standards Regulation (O. Reg 191/11), and the City of Hamilton Barrier Free Design Guidelines, relating to specific accessible design guidelines for public open spaces and parklands;

WHEREAS, a Working Group is needed to develop accessible design guidelines for City-owned open spaces and parklands;

THEREFORE, BE IT RESOLVED:

- (a) That an Accessible Open Spaces and Parklands Working Group of the Advisory Committee for Persons with Disabilities be established on an ad hoc basis for the purpose of developing accessible design guidelines for City-owned open spaces and parklands;
- (b) That the Accessible Open Spaces and Parklands Working Group be comprised of the following Members:
  - (i) Tim Nolan
  - (ii) Kim Nolan
- (c) That the Advisory Committee for Persons with Disabilities respectfully requests the participation of relevant staff to assist the Working Group by providing their expertise, input and any other required information to complete the mandate of the Working Group.

**CARRIED**

K. Nolan and T. Nolan wished to be recorded as opposed.

**(ii) Housing Issues Working Group Update (Item 6.2)**

**(1) Housing Issues Working Group Meeting Notes  
– July 20, 2021 (Item 6.2(a))**

**(Semkow/K. Nolan)**

That the Housing Issues Working Group Meeting Notes of July 20, 2021, be received.

**CARRIED**

**(iii) Outreach Working Group Update (Item 6.3)**

**(1) Outreach Working Group Meeting Notes – July  
20, 2021 (Added Item 6.3(a))**

**(McNeil/Kemp)**

That the Outreach Working Group Meeting Notes of July 20, 2021, be received.

**CARRIED**

**(iv) Transportation Working Group Update (Item 6.4)**

**(1) Transportation Working Group Meeting Notes  
– August 24, 2021 (Item 6.4(a))**

**(Aaron/Cameron)**

That the Transportation Working Group Meeting Notes of August 24, 2021, be received.

**CARRIED**

**(2) Funding for ASL Interpreting Services for  
Transportation Virtual Collaborative  
Roundtable (Added Item 6.4(b))**

**(Kemp/Frisina)**

That the Motion, respecting Funding for ASL Interpreting Services for Transportation Virtual Collaborative Roundtable, be **amended** by deleting the closed captioning contingency, as follows:

That the Advisory Committee for Persons with Disabilities allocate funding to an upset limit of \$1,000 from their 2021 budget to support the cost of two American Sign Language (ASL) Interpreters for the Transportation Virtual Collaborative Roundtable scheduled for Thursday, October 14, 2021, ~~**only in the event that closed captioning is unavailable on the additional encoder.**~~

**Amendment CARRIED**

For further disposition of this matter, refer to Item 4.

**(v) Strategic Planning Working Group Update (Item 6.5)**

No update.

**(e) DISCUSSION ITEMS (Item 9)**

**(i) Update on August 11, 2021 Delegation to the Public Works Committee respecting Report PED20134(b) - Commercial E-Scooters Operations (Added Item 9.1)**

J. Kemp provided the Committee with an overview of his presentation to the Public Works Committee, respecting Report PED20134(b) - Commercial E-

Scooters Operations, at the August 11, 2021 meeting. The presentation was well-received by the Public Works Committee and the decision was made to permit an e-scooter rental program on a pilot basis for 24 months, with quarterly consultation with the Advisory Committee for Persons with Disabilities.

**(McNeil/Cameron)**

That the verbal update from J. Kemp, respecting his August 11, 2021 Delegation to the Public Works Committee on Report PED20134(b) - Commercial E-Scooters Operations, be received.

**CARRIED**

**(f) GENERAL INFORMATION / OTHER BUSINESS (Item 12)**

**(i) Accessibility Complaints to the City of Hamilton (Item 12.1)**

No update.

**(ii) *Accessibility for Ontarians with Disabilities Act, 2005 (AODA) Update (Item 12.2)***

No update.

**(g) ADJOURNMENT (Item 14)**

**(Semkow/McNeil)**

That there being no further business, the Advisory Committee for Persons with Disabilities be adjourned at 5:36 p.m.

**CARRIED**

Respectfully submitted,

T. Nolan, Acting Chair  
Advisory Committee for  
Persons with Disabilities

Alicia Davenport  
Legislative Coordinator  
Office of the City Clerk





Hamilton

**SPECIAL ADVISORY COMMITTEE FOR PERSONS  
WITH DISABILITIES  
MINUTES 21-010**

**4:00 p.m.**

**Friday, September 24, 2021**

**Due to COVID-19 and the Closure of City Hall,  
this meeting was held virtually.**

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**Present:** S. Aaron (Acting Chair), J. Cardno, L. Dingman,  
A. Frisina, J. Kemp, T. Manzuk, C. McBride,  
M. McNeil, T. Murphy and R. Semkow

**Absent**

**with regrets:** Mayor F. Eisenberger  
A. Mallet (Chair), P. Kilburn (Vice-Chair),  
P. Cameron, M. Dent, S. Geffros, L. Janosi,  
K. Nolan and T. Nolan

**Also Present:** C. Cutler, Advisor to the Mayor

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**FOR INFORMATION:**

**(a) CHANGES TO THE AGENDA (Item 1)**

The Committee Clerk advised that there were no changes to the agenda.

**(Kemp/Frisina)**

That the agenda for the September 24, 2021 special meeting of the Advisory Committee for Persons with Disabilities be approved, as presented.

**CARRIED**

**(b) DECLARATIONS OF INTEREST (Item 2)**

There were no declarations of interest.

**(c) DELEGATION REQUESTS (Item 4)**

**(i) Susan Creer, Accessible Hamilton, respecting Additional Accessibility Concerns with Temporary Patio Programs (for today's meeting) (Item 4.1)**

**(McNeil/Semkow)**

That the delegation request, submitted by Susan Creer, Accessible Hamilton, respecting Additional Accessibility Concerns with Temporary Patio Programs, be approved for today's meeting.

**CARRIED**

For further disposition of this matter, refer to Item (e)(i).

**(d) STAFF PRESENTATIONS (Item 5)**

**(i) Temporary Patio Programs Information (Item 5.1)**

Julia Davis, Business Development and BIA Officer, addressed Committee respecting Temporary Patio Programs Information, with the aid of a presentation.

The following City staff were also present and assisted in answering questions of Committee on this matter:

- Jason Thorne, General Manager, Planning and Economic Development
- Brian Hollingworth, Director, Transportation Planning and Parking
- Amanda McIlveen, Manager, Parking Operations and Initiatives
- Rob Lalli, Manager, Strategy, Open For Business & Continuous Improvement

**(Kemp/Semkow)**

That the presentation, respecting Temporary Patio Programs Information, be received.

**CARRIED**

**(e) PUBLIC HEARINGS / DELEGATIONS (Item 6)**

**(i) Susan Creer, Accessible Hamilton, respecting Additional Accessibility Concerns with Temporary Patio Programs (Item 6.1)**

Susan Creer, Accessible Hamilton, addressed the Committee respecting Additional Accessibility Concerns with Temporary Patio Programs, with the aid of a presentation.

**(Manzuk/Frisina)**

That the delegation from Susan Creer, Accessible Hamilton, respecting Additional Accessibility Concerns with Temporary Patio Programs, be received.

**CARRIED**

**(f) ADJOURNMENT (Item 7)**

**(Semkow/McNeil)**

That there being no further business, the Advisory  
Committee for Persons with Disabilities be adjourned at 5:40  
p.m.

**CARRIED**

Respectfully submitted,

S. Aaron, Acting Chair  
Advisory Committee for  
Persons with Disabilities

Alicia Davenport  
Legislative Coordinator  
Office of the City Clerk

# Added Item 6.1(a)

## CITY OF HAMILTON

### MOTION

**Advisory Committee for Persons with Disabilities: October 12, 2021**

**MOVED BY .....**

**SECONDED BY .....**

#### **Formation of an Accessible Open Spaces and Parklands Working Group**

WHEREAS, the Advisory Committee for Persons with Disabilities has identified a gap in current standards and legislation, including but not limited to, the Ontario Building Code, the Accessibility for Ontarians with Disabilities Act, Integrated Accessibility Standards Regulation (O. Reg 191/11), and the City of Hamilton Barrier Free Design Guidelines, relating to specific accessible design guidelines for public open spaces and parklands;

WHEREAS, a Working Group is needed to develop accessible design guidelines for City-owned open spaces and parklands;

THEREFORE, BE IT RESOLVED:

- (a) That an Accessible Open Spaces and Parklands Working Group of the Advisory Committee for Persons with Disabilities be established on an ad hoc basis for the purpose of developing accessible design guidelines for City-owned open spaces and parklands;
- (b) That the Accessible Open Spaces and Parklands Working Group be comprised of the following Members:
  - (i) Tim Nolan
  - (ii) Kim Nolan

Motion respecting the Formation of an  
Accessible Open Spaces and Parklands Working Group  
Page 2 of 2

- (c) That the Advisory Committee for Persons with Disabilities respectfully requests the participation of relevant staff to assist the Working Group by providing their expertise, input and any other required information to complete the mandate of the Working Group.

## 6.2(a)

### ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES Housing Issues Working Group Meeting Notes

August 17, 2021  
Virtual WebEx Meeting  
10:00a.m. – 12:00p.m.

Those in Attendance: Tom Manzuk, Robert Semkow, Lance Dingman, James Kemp

Also In Attendance: Taline Morris

Those Absent: Jayne Cardno, Sophie Geffros, Paula Kilburn

1. Welcome And Introductions
2. Approval of Agenda: Agenda was approved
3. Approval of July 20<sup>th</sup> Meeting Notes: Meeting Notes were approved
4. Unlocking the AODA: We read through the first twenty pages of the guide. It was very illuminating. As we have been told before, housing is not specifically covered under the Act. This guide is explaining exactly how the AODA affects housing. For example: we learned that housing providers are Required to provide accessibility training to every employee and volunteer. We know for a fact that CityHousing doesn't provide training to their volunteers. We also read that self-serve kiosks need to be fully accessible. By this definition, Washers and Dryers are self-serve kiosks as well as the card machines required to load the cards. They are NOT accessible. We will continue to study this guide together for any new information and then decide how we want to proceed with regards to CityHousing and compliance. On a side note, we noticed an interesting passage that accommodations

**Housing Issues Working Group Meeting Notes  
August 17, 2021**

must be made if a person's disability affects their ability to pay rent.

5. Other Business: There was no other business.
6. Adjournment.



## 6.4 (a)

### **ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES Transportation Working Group**

Tuesday, 28 September 2021, 4 – 6 pm

Virtual via WebEx

Attendance: Shahan Aaron (chair), Tim Murphy, Tom Manzuk, James Kemp, Mark McNeil, Kim Nolan, Anthony Frisina

ATS: Michelle Martin, Jay Adams

#### **AGENDA ITEMS:**

1. Welcome, Introductions and Land Acknowledgement

Received

2. Review 24 August 2021 Meeting Notes

Reviewed

3. Discussion Items

- a. Draft policy for points system for service infractions read through
  - There are multiple un-implemented versions of the point system policy
  - It will be applied with some modifications
  - Current DARTS point system is based on excessive cancellations
  - Staggered system first letter and then suspensions
  - Percentage of total ride for cancellation
  - Complicated language and calculation stay behind the scenes
  - Simple language on the customer front

b. Discussion on received documents

- Summarized table of last ACPD review of DARTS policies
  - All AODA complaint
  - Make them clearer
  
- Accessibility information event survey questions, final version
  - Event is in November
  - Survey will be launched mid-October
  
- Summary of upcoming edits to ATS application form
  - Being reviewed

c. Further updates

- Set Work plan in October to prioritize review (October agenda)
  - HSR Training
  
- HSR Now Mobile App
  - Launched in 2020
  - Mobile Apps don't have AODA guidelines
  - Mohawk College reviewing HSR Now for accessibility
  - Tested with multiple disabilities not just vision loss
  - Meets WCAG 2.1
  - Current real time is predicted time based on distance
  - Current system lacks reliability
  - This project aims to fix that
  - D-Tours are not communicated on any platform
  - Real time notification is in development 2 – 4 years timeline
  - HSR now is in place for the mean time to fill the gap
  
- Motions in development
  - Waiting for LRT Waterloo's information
  - Taxi Motion

d. Query raised

Anthony: Infractions for DARTS when they mess up

James: Is this negligence?

Tom: Go through ATS

Mark: DARTS won't get more budget

Tom: Contact ATS they are accountable

e. Collaborative Roundtable Discussion

- Setup meeting in progress
- Email delegates too

f. AODA Review 64 – 80

64 no review necessary

65 no review necessary

66 no review necessary

67 no review necessary

68 needs review

69 no review necessary. More publication necessary

70 review and ask Michelle

71 no review necessary

72 review and ask Michelle

73 no review necessary

74 clarifications by Michelle

75 clarifications by Michelle

76 clarifications by Michelle

77 no review necessary

78 no review necessary

79 needs review and clarification

80 review and clarification (3)

4. Discussion of Agenda Items for next meeting

a. Post event debrief of Collaborative Roundtable

- b. Updates from Michelle Martin and team
  - c. Standing invitation to Mark Mindorff
  - d. HSR Training discussion
5. Adjournment by Tim Murphy at 6:20 pm



# Hamilton

City of Hamilton  
AODA Annual Status Update  
October 12, 2021

# ACPD Highlights

- Consultations with the Committee
- Motions made to City Council
- Engagement on initiatives



# Strategic Goal One

Persons with disabilities receive equitable, inclusive and accessible customer service that meets their and needs when accessing and utilizing City's services, programs, resources opportunities



# Strategic Goal One continued

- Accessibility Policies
- Accessibility Plans
- Feedback Processes
- Temporary Disruption Processes
- Procurement





# Strategic Goal Two

Persons with disabilities who are potential employees will be accommodated and supported throughout the recruitment, assessing, selecting and hiring process and when they are seeking advancement opportunities as employees.



# Strategic Goal Two continued

Requirements include:

- Recruitment
- Recruitment, Assessment and Selection
- Notification to Successful Applicants
- Informing Employees of Supports
- Accessible Formats and Communication Supports
- Workplace Emergency Response Information
- Documented Individual Accommodation Plans



# Strategic Goal Three

Information and communication and supports including the City's website and self-service kiosks are fully accessible and available in accessible formats.



# Strategic Goal Three

## continued

- Incorporate accessibility features when designing, procuring and acquiring self-service kiosks
- Provide documents, emergency procedures, plans or public safety information in accessible formats and communication supports
- Provide accessible formats and communication supports
- Develop accessible websites and web content



# Strategic Goal Four

Persons with disabilities access barrier free services and programs when using Hamilton Street Railway (HSR) and Accessible Transit System (ATS).



# Strategic Goal Four continued

- Ensure barrier free access to services, programs and vehicles
- Ensure fare parity for persons with disabilities and no charge of fare to support persons
- Ensure accessible signage, surfaces, lighting and announcements on vehicles
- Develop guidelines for licensing accessible taxicabs



# Strategic Goal Five

City facilities are fully accessible and or will provide accessibility measures to meet the needs of persons with disabilities when accessing program, services, resources and opportunities.



# Strategic Goal Five continued

- Requirements for recreational trails and beach access routes
- Outdoor public use eating spaces
- Outdoor play spaces
- Exterior paths of travel (stairs, ramps, rest areas)
- Accessible Parking
- On-street parking
- Service Counters
- Fixed Queuing Guides





# Strategic Goal Six

Through training and experiential learning, staff is knowledgeable and able to recognize and identify barriers to accessibility when designing, planning, delivering and implementing services, programs and opportunities to the public as well as when procuring or acquiring goods, services or facilities.



# Strategic Goal Six continued

- Provide training, information and awareness to staff on serving persons with disabilities.
- Develop policies, practices and procedures for procuring or acquiring goods, services or facilities



IT STARTS WITH YOU!



Hamilton

# Questions?





# INFORMATION REPORT

<b>TO:</b>	Mayor and Members Board of Health
<b>COMMITTEE DATE:</b>	October 19, 2020
<b>SUBJECT/REPORT NO:</b>	Social Determinants of Health in COVID-19 (BOH20015) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Hilary Wren-Atiola (905) 546-2424 Ext. 3724 Sue Connell (905) 546-2424 Ext. 3798
<b>SUBMITTED BY:</b>	Dr. Elizabeth Richardson, MD, MHSc, FRCPC Medical Officer of Health Public Health Services
<b>SIGNATURE:</b>	

## COUNCIL DIRECTION

Not Applicable.

## INFORMATION

### Purpose

This report (BOH20015) and the accompanying presentation provide the Board of Health (BOH) with an overview of the profile of the social determinants of health (SDOH) among Hamilton's COVID-19 cases, and outlines actions staff are taking to address health inequities among vulnerable populations.

### Background

The SDOH are the conditions in which people are born, grow, work, live and age. The Ontario Human Rights Commission (OHRC) emphasizes that collecting and analyzing data that identifies individuals by their race, ethnicity, or similar factors can assist institutions to promote human rights and to improve equitable service delivery<sup>1</sup>.

<sup>1</sup> Ontario Human Rights Commission. (2009). Count Me In, Collecting Human Rights Based Data. Toronto, from: <http://www.ohrc.on.ca/en/count-me-collecting-humanrights-based-data>

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Social Determinants of Health in COVID-19 (BOH20015) (City Wide) -  
Page 2 of 3**

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On May 26, 2020 Hamilton Public Health Services (PHS) began collecting SDOH data on COVID-19 cases using a tool adapted from Middlesex London, Toronto and Peel Health Units. On June 26, 2020 the Ministry of Health made changes to Regulation 568 under the Health Protection and Promotion Act to include the collection of data on race, income, household size, and language from individuals whom test positive for COVID-19.

Between March 1, 2020 and August 31, 2020 just under 1,000 residents in Hamilton were infected with COVID-19. PHS collected the required SDOH data, along with data on employment status and Indigenous status, from 630 of those individuals. The findings should be interpreted with caution due to the level of response achieved.

### **Findings**

Our data suggests that racialized populations, health care workers and people living with low-income are disproportionately affected by COVID-19 in Hamilton. We also found that males and seniors are more likely to be hospitalized and die from COVID-19.

These findings are not unique to Hamilton. Toronto Public Health also found that people in the lowest income group have the highest rate of COVID-19 and that there is a higher case and hospitalization rate for racialized communities<sup>2</sup>. Similar trends have been shown in Waterloo Region<sup>3</sup> and in the City of Ottawa<sup>4</sup>.

The COVID-19 pandemic is magnifying the impact of the SDOH and the inequities that have long existed in communities. For example, we know that people living with low incomes have difficulty affording basic resources (e.g. food, paying bills). During a pandemic, difficult choices between needed supplies (e.g. hand sanitizer, masks) and basic resources is exacerbated.

### **Actions Taken**

The Hamilton EOC, PHS and the health system partnership of the Hamilton COVID Response Table (HCRT) continue to work in close alignment to support vulnerable populations throughout the pandemic. Actions taken include:

- Collect and analyze data on social determinants;
- Support shelters to follow public health measures;
- Delivery of essential supplies (e.g. medicine to people without social supports);

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<sup>2</sup> Toronto Public Health. (2020). COVID-19 and the Social Determinants of Health: What do we know? Updated May 14th, 2020 from: [https://www.toronto.ca/wp-content/uploads/2020/05/96e0-SDOHandCOVID19\\_Summary\\_2020May14.pdf](https://www.toronto.ca/wp-content/uploads/2020/05/96e0-SDOHandCOVID19_Summary_2020May14.pdf)

<sup>3</sup> CBC Kitchener-Waterloo. (2020). New immigrants, low-income earners in Waterloo region seeing higher rates of COVID-19. Updated July 15th, 2020 from: <https://www.cbc.ca/news/canada/kitchener-waterloo/immigrants-low-income-waterloo-region-covid-19-1.5649453>

<sup>4</sup> Ottawa Matters. (2020). Early race-based COVID-19 data showing Ottawa minority groups affected at high rate. Updated June 24th, 2020 from: <https://www.ottawamatters.com/local-news/early-race-based-covid-19-data-showing-ottawa-minority-groups-affected-at-high-rate-2515515>

**SUBJECT: Social Determinants of Health in COVID-19 (BOH20015) (City Wide) -  
Page 3 of 3**

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- Consultation and support to Indigenous organizations (e.g. COVID call centre);
- Enhanced infection control support in congregate settings (e.g. residential care facilities, temporary farm worker housing);
- COVID-19 testing for persons living in shelters;
- Mobile testing for isolated individuals unable to get to assessment centres; and,
- Help people to access mental health and addictions supports

**Next Steps**

The EOC, PHS and the HCRT will continue to support vulnerable populations to achieve greater health equity throughout the COVID response, including:

Continue to...

- Work on previous Actions Taken;
- Work with Mental Health partners;
- Ensure social service providers who work with vulnerable populations know when and how to access testing;
- Support congregate settings as they undertake IPAC reviews.
- Advocate for basic income principles;
- Work to mitigate the unintended consequences of COVID-19 control measures (e.g. deferred immunizations, dental and vision health care, as well as adverse impacts on mental health and loss of income).

Advocate for...

- Public policy to protect seniors and low-wage frontline workers;
- Adequate human resources to support vulnerable populations.

Collaborate with...

- Communities disproportionately impacted by COVID-19, including racialized and low-income communities;
- Community service provider agencies serving populations impacted by COVID-19 or public health measures.

Exploration of...

- Voluntary isolation centres to minimize household transmission.

**APPENDICES AND SCHEDULES ATTACHED**

Not Applicable.

# **CITY OF HAMILTON**

**2022**

**ADVISORY COMMITTEES**

**BUDGET SUBMISSION FORM**

**Advisory Committee For Persons With Disabilities (ACPD)**

## **PART A: General Information**

### **ADVISORY COMMITTEE MEMBERS:**

Shahan Aaron	Paula Kilburn
Patty Cameron	Aznive Mallett
Elizabeth (Jayne) Cardno	Tom Manzuk
Michelle Dent	Corbin Mcbride
Lance Dingman	Mark McNeil
Anthony Frisina	Tim Murphy
Sophie Geffros	Kim Nolan
Levi Janosi	Tim Nolan
James Kemp	Bob Semkow

### **MANDATE:**

The Advisory Committee for Persons with Disabilities recommends to the City of Hamilton policies, procedures and guidelines that address the needs and concerns of persons with disabilities.

## **PART B: Strategic Planning**

### **STRATEGIC OBJECTIVES:**



### Terms of Reference

1. To advise Council annually about the preparation, implementation, and effectiveness of its accessibility plan required pursuant to the Ontarians with Disabilities Act, the Accessibility for Ontarians with Disabilities Act, and related regulations.
2. To provide advice and recommendations to City Council and staff with respect to the implementation of Provincial standards, and policies, procedures and guidelines that address the needs and concerns of persons with disabilities.
3. To ensure that the right of access for persons with disabilities to programs and services provided by the City is sustained, maintained, and/or improved in accordance with Provincial legislation, regulations and City standards.
4. To review and comment to Council and other levels of government on pertinent reports, proposed legislation and studies which affect all persons with disabilities, where appropriate.
5. To provide a forum where persons with disabilities and service representatives can express their concerns, share information and recommend improvements to the existing level of City services for persons with disabilities.
6. To educate and increase awareness of the City on issues which affect people with disabilities.
7. To support the work of the committee through sub-committees and working groups, as required, and specifically related to the Provincial standards, including Customer Service, Transportation, Employment, Built Environment, and Information and Communications.
8. To maintain knowledge of the work of the committee through attendance at meetings and review of agendas and supporting materials.
9. To regularly review the progress and measure the success of the committee and its activities.

### ALIGNMENT WITH CORPORATE GOALS:

Please check off which Council approved Strategic Commitments your Advisory Committee supports			
<b>1) Community Engagement &amp; Participation</b>	X	<b>2) Economic Prosperity &amp; Growth</b>	X
<b>3) Healthy &amp; Safe Communities</b>	X	<b>4) Clean &amp; Green</b>	X
<b>5) Built Environment &amp; Infrastructure</b>	X	<b>6) Culture &amp; Diversity</b>	X
<b>7) Our People &amp; Performance</b>	X		

## PART C: Budget Request

### INCIDENTAL COSTS:

Monthly Meetings Expenses (photocopying, refreshments, advertising, postage, etc.)	\$300.00
Administrative Assistance (note-taking) for special meetings such as Roundtable.	
Refreshments: <ul style="list-style-type: none"> <li>• Advisory Committee for People with Disabilities \$1500.00</li> <li>• Built Environment Working Group \$750.00</li> <li>• Transportation Working Group \$850.00</li> <li>• Housing Working Group \$600.00</li> <li>• Outreach Working Group \$600.00</li> <li>• Wheelchair and Scooter Safety Committee</li> </ul>	\$4300.00
<b>SUB TOTAL</b>	<b>\$4,600.00</b>

### SPECIAL EVENT/PROJECT COSTS:

Conferences and related travel expenses	\$1500.00
<b>SUB TOTAL</b>	<b>\$1500.00</b>

<b>TOTAL COSTS</b>	<b>\$ 6100.00</b>
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Funding from Advisory Committee Reserve (only available to Advisory Committees with reserve balances)	\$
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<b>TOTAL 2022 BUDGET REQUEST (net of reserve funding)</b>	<b>\$</b>
<b>PREVIOUS YEAR (2022) APPROVED BUDGET (2021 Request \$6100.00)</b>	<b>\$</b>

### CERTIFICATION:

2022 ADVISORY COMMITTEE  
BUDGET SUBMISSION FORM

Please note that this document is a request for a Budget from the City of Hamilton Operating budget. The submission of this document does not guarantee the requested budget amount. Please have a representative sign and date the document below.

**Representative's Name:**

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**Signature:**

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**Date:**

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**Telephone #:**

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**10.1**

**CITY OF HAMILTON**

**MOTION**

**Advisory Committee for Persons with Disabilities: October 12, 2021**

**MOVED BY .....**

**SECONDED BY .....**

**Request from Aznive Mallett for a Leave of Absence from the Advisory Committee for Persons with Disabilities until November 9, 2021**

WHEREAS, pursuant to the Advisory Committee Procedural Handbook, members of the Committee who miss more than three meetings during their term without Committee approval, may be subject to replacement on the Committee and may not be eligible for re-appointment;

THEREFORE, BE IT RESOLVED:

That Aznive Mallett be authorized to be absent from meetings of the Advisory Committee for Persons with Disabilities up to and including November 9, 2021, due to medical reasons.

## 12.3

### **Advisory Committee for Persons with Disabilities (ACPD) Presenters List as of October 1, 2021**

The following is a listing of invited presenters for future Advisory Committee for Persons with Disabilities meetings:

- (a) **Invitee:** Donna Skelly, MPP Flamborough-Glanbrook  
**Issue:** Listening to Ontarians with Disabilities: The Third Review of the *Accessibility for Ontarians with Disabilities Act, 2005*  
**Date Action Initiated:** March 12, 2019, Advisory Committee for Persons with Disabilities Report 19-002, Item (f)(v)  
**Status:** Ongoing - Invitation sent via email on August 23, 2021 (see Item 4 of Advisory Committee for Persons with Disabilities Report 21-006 for reference).
  
- (b) **Invitee:** David Lepofsky  
**Issue:** Discuss current activities of the Accessibility for Ontarians with Disabilities Act Alliance and the progress being made towards a fully accessible Ontario by 2025  
**Date Action Initiated:** September 14, 2021, Advisory Committee for Persons with Disabilities Report 21-009, Item 5  
**Status:** Scheduled to attend the November 9, 2021 Advisory Committee for Persons with Disabilities meeting.

## ACPD All Advisory Committee Meeting Speech

Good afternoon members of Hamilton Advisory Committees, My name is James Kemp and I am here today representing the Advisory Committee for Persons with Disabilities.

In brief summation, our committee differs from all other advisory committees in that we wear two hats: We are a sub-committee of Council, mandated by the province, to advise Council regarding the preparation, implementation and effectiveness of its accessibility plan in accordance with the Ontarians with Disabilities Act (ODA) and the Accessibility for Ontarians with Disabilities Act (AODA). We are also an advisory committee with regards to all matters pertaining to persons with disabilities and advise Council accordingly. While the provincially mandated review of the AODA is the most essential part of our duties, for the purposes of this meeting I will concentrate on our advisory role.

Our current organization consists of four primary working groups, Built Environment, Transportation, Housing and Outreach with a few ad-hoc working groups that are activated as needed.

Built Environment focuses on things like sidewalks, bus stops, urban braille, public spaces, snow removal and capital projects to name just a few. To give you an example: We are currently working with the City to create an accessible washroom list and make it available online.

Transportation focuses on Public Transit and ensuring that the disabled can travel with safety, convenience and independence on multiple services; HSR, DARTS, ATS and Accessible Taxis. We are currently preparing to host a roundtable regarding Public Transit and ways to move forward post-pandemic.

Housing has recently increased its mandate with approval of Council and is gathering information on a number of disability/accessibility related housing issues that need to be addressed. For example:

## 12.5

Hospital to Housing/LTC transition, RCFs, CityHousing accessibility policies, housing application streamlining, housing guide update, Universal accessibility design etc... When we understand where we are and how we got here, we will better understand what recommendations to present to Council moving forward in order to improve housing for all.

Outreach is responsible for communicating with private agencies and the general public. It became apparent that a large number of citizens of Hamilton weren't aware of our committee and its purpose. To address this problem, Outreach has recently begun a campaign to inform the public about our committee and how they might raise issues and concerns with us. I will return to this later in more detail.

The ACPD has had to address a number of issues this term that have significantly affected our effectiveness to represent our demographic to the best of our ability. First and foremost, we are predominantly disabled. We suffer from health and/or developmental issues that impair our ability to work or think. A number of members suffer from vision loss impairing their ability to read maps and see presentations for example. Medical issues tend to make focus and concentration difficult. At the beginning of this term, Council reduced our membership to be more in line with fellow advisory committees, but we quickly discovered that it was more difficult to achieve quorum with reduced numbers. We asked Council to address this issue and they raised our number to eighteen; we have achieved quorum since then.

Our Committee was just starting to get some momentum going when the pandemic struck. Suddenly we had no ability to advise Council at the time our counsel was needed most. The disabled were affected particularly hard during this time. Decisions were made regarding the disabled without the input of anyone with a disability. The changes were also not transmitted to the public in accessible fashion. I am not here to assign blame or embarrass anyone and that is the limit to which I will speak on that, except to say that the pandemic highlighted just how far we have to go before we can truly call ourselves an accessible society.

## 12.5

Another issue that our committee is trying to address is the need for a searchable database. We have accumulated almost two decades worth of motions, projects, reports, presentations, etc.... and need some way of collecting it in one place, accessible by any member, at any time, with any device. We have looked into setting up an expanded Google Drive or Dropbox account, but that is a very labour intensive project and requires abilities beyond our group's collective skill set. We are currently in early discussions with CityLAB and Community Engagement to see if they are able to help us. I would imagine that database access is an issue for other committees as well.

Despite the difficulties of the past year and only being able to meet virtually, we have had some success as I will highlight.

Commercial rental E-Scooters went before Public Works in May. We raised a number of safety concerns and made a number of recommendations to make them safer. Staff listened to our concerns and made a number of changes in order to improve safety and equity of access.

As I alluded to earlier, the Outreach Working Group made a special effort to connect to the general public. It began by creating a secondary logo in accordance with the Advisory Committee Procedural Handbook. The logo is based on the symbol for Universal Accessibility, a human representation with arms and legs akimbo and our initials being juggled in its hands. When it was approved by Council, we moved on to creating a pamphlet that was eye catching but contained simplified language giving a basic explanation as to our purpose and how to contact us. The pamphlet was approved and is ready for distribution.

Outreach Working Group was beginning to plan a major event for International Day for Persons with Disabilities before the pandemic sidelined everything. In an effort to celebrate IDPWD on December 3<sup>rd</sup> without a public event, we developed a disability awareness calendar for limited distribution and posting on our webpage. I can say with complete certainty that it is the most comprehensive disability



**12.5**

awareness calendar on the internet. The web version will eventually be linked to individual web pages, but that is a future project. We are hoping to hold a major public event next year.

If I had more time, I would catalogue our committee's many contributions over the past decades. I would also give you a thorough description of our current Outstanding Business List but I would need another five minute time slot to cover everything. I hope this has given you a decent overview of our committee and I am at your disposal if anyone has follow up questions. If there isn't time to answer now, I am sure that the clerk's office can connect us.

Thank you for your time,

James Kemp

Advisory Committee for Persons with Disabilities