



City of Hamilton
EMERGENCY & COMMUNITY SERVICES COMMITTEE
AGENDA

Meeting #: 12-012
Date: November 18, 2021
Time: 1:30 p.m.
Location: Due to the COVID-19 and the Closure of City Hall (CC)

All electronic meetings can be viewed at:

City's Website:
<https://www.hamilton.ca/council-committee/council-committee-meetings/meetings-and-agendas>

City's YouTube Channel:
<https://www.youtube.com/user/InsideCityofHamilton> or Cable 14

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

1. CEREMONIAL ACTIVITIES

2. APPROVAL OF AGENDA

(Added Items, if applicable, will be noted with *)

3. DECLARATIONS OF INTEREST

4. APPROVAL OF MINUTES OF PREVIOUS MEETING

4.1. November 4, 2021

5. COMMUNICATIONS

6. DELEGATION REQUESTS

6.1. Denise Christopherson, YWCA Hamilton, regarding Child Care Motion (for today's meeting)

- 6.2. Jake Szamosi, regarding encampments and the city's homelessness response (for today's meeting)
- 6.3. Dr. Rachel Lamont, regarding enforcement of encampment evictions without adequate supports in place, and the deleterious health effects of such actions (for today's meeting)

7. CONSENT ITEMS

8. STAFF PRESENTATIONS

9. PUBLIC HEARINGS / DELEGATIONS

10. DISCUSSION ITEMS

- 10.1. Stryker Power Load Conveyance Equipment Standardization (HSC21038) (City Wide)
- 10.2. ZOLL Defibrillators Standardization for the Hamilton Fire Department and Hamilton Paramedic Service (HSC21039) (City Wide)
- 10.3. Snow Angels Program Update (HSC21046) (City Wide)
- 10.4. 2021/2022 Winter Service Planning (HSC21048) (City Wide)

11. MOTIONS

- 11.1. National Childcare Strategy – investigating the potential for direct municipal agreement with the Federal Government

12. NOTICES OF MOTION

13. GENERAL INFORMATION / OTHER BUSINESS

14. PRIVATE AND CONFIDENTIAL

15. ADJOURNMENT



EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 21-011

1:30 p.m.

Thursday, November 4, 2021

Council Chambers

Hamilton City Hall

71 Main Street West

Present: Councillors N. Nann (Chair), B. Clark, T. Jackson, S. Merulla, and E. Pauls

Regrets: Councillor T. Whitehead – Personal

THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:

1. Seniors Advisory Committee Citizen Committee Report, respecting Macassa and Wentworth Lodges (Item 7.1)

(Jackson/Merulla)

That Seniors Advisory Committee Citizen Committee Report, respecting Macassa and Wentworth Lodges, be received.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Ninder Nann
YES - Ward 4 Councillor Sam Merulla
YES - Ward 6 Councillor Tom Jackson
YES - Ward 7 Councillor Esther Pauls
YES - Ward 9 Councillor Brad Clark
ABSENT - Ward 14 Councillor Terry Whitehead

2. LGBTQ Advisory Committee Citizen Committee Report, respecting Recommendations from the Community Conversation (Item 7.2)

(Jackson/Merulla)

(a) That LGBTQ Advisory Committee Citizen Committee Report, respecting Recommendations from the Community Conversation, be received and referred to staff for review and report back to the Emergency and Community Services Committee; and

- (b) That staff from the Healthy and Safe Communities be directed to attend meetings of the LGBTQ Advisory Committee.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Ward 9 Councillor Brad Clark
 ABSENT - Ward 14 Councillor Terry Whitehead

3. Standardization of Self-Contained Breathing Apparatus (SCBA) Equipment for the Hamilton Fire Department (HSC21036) (City Wide) (Item 10.1)

(Jackson/Merulla)

- (a) That Council approve the standardization of Self-Contained Breathing Apparatus (SCBA) Equipment manufactured by MSA The Safety Company, pursuant to Procurement Policy #14 – Standardization, until December 31, 2031 and that the Fire Chief of the Hamilton Fire Department be authorized to negotiate, enter into and execute any required contract and any ancillary documents required to give effect thereto with MSA The Safety Company, in a form satisfactory to the City Solicitor; and,
- (b) That the Fire Chief of the Hamilton Fire Department, or his/her designate, be authorized to amend any Contracts executed and any ancillary documents as required if MSA The Safety Company undergoes a name change.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Ward 9 Councillor Brad Clark
 ABSENT - Ward 14 Councillor Terry Whitehead

4. Voluntary Safe Isolation Space Program Funding (HSC21042) (City Wide) (Item 10.2)

(Clark/Pauls)

That the General Manager of the Healthy and Safe Communities Department, or their designate, be authorized and directed to enter into and execute a Contribution Agreement with the Public Health Agency of Canada (PHAC) to administer Voluntary Safe Isolation Space Program (VSISP) allocation to a maximum amount of \$210,928, as well as any ancillary agreements, contracts,

extensions and documents required to give effect thereto in a form satisfactory to the City Solicitor.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nringer Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Ward 9 Councillor Brad Clark
 ABSENT - Ward 14 Councillor Terry Whitehead

5. Fireworks By-Law Review (Item 11.1)

(Clark/Jackson)

WHEREAS, there appear to have been several residential fires started by fireworks across the Province in 2021;

WHEREAS, there has been an increase in complaints pertaining to fireworks damaging properties with falling, hot embers;

WHEREAS, the power, size and explosive force of retail fireworks appear to have increased;

WHEREAS, a 24-year-old goaltender from Latvia, who was spending the summer in the United States, was killed after being struck in the chest with a fireworks mortar; and,

WHEREAS, there are fireworks retailers in Ontario open year-round.

THEREFORE, BE IT RESOLVED:

That the Hamilton Fire Chief and staff be directed to review the City's bylaws that regulate fireworks sales and residential use with a report back to the Emergency and Community Services Committee in the first quarter of 2022.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nringer Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Ward 9 Councillor Brad Clark
 ABSENT - Ward 14 Councillor Terry Whitehead

6. Winter Services Plan for People Experiencing Homelessness (Item 11.2)

(Nann/Clark)

WHEREAS, cold weather disproportionately impacts residents experiencing homelessness;

WHEREAS, needs are unique during cold alerts and circumstances change, requiring winter services to be monitored and adapted to ensure safe and welcoming places for people experiencing homeless during winter are available;

WHEREAS, there has been expressed need for increased provision of 24-hour respite sites during cold weather alerts that prioritize ease of access to safe indoor resting spaces; and

WHEREAS, Hamilton Housing Service Division works with various partners to help mitigate and address negative impacts related to homelessness during the winter season.

THEREFORE, BE IT RESOLVED:

That staff be directed to develop an annual winter services plan for people experiencing homelessness that includes monitoring and adapting to emerging needs, for report back to the Emergency and Community Services Committee.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nrinder Nann
YES - Ward 4 Councillor Sam Merulla
YES - Ward 6 Councillor Tom Jackson
YES - Ward 7 Councillor Esther Pauls
YES - Ward 9 Councillor Brad Clark
ABSENT - Ward 14 Councillor Terry Whitehead

FOR INFORMATION:

(a) APPROVAL OF AGENDA (Item 2)

The Committee Clerk advised of the following changes to the agenda:

6. DELEGATION REQUESTS

6.2. Respecting Winter Services Plan (Added Item 6.2)

6.2 (a) James Lambert

6.2 (b) Vic Wojciechowska

6.2 (c) Katie Sullivan, Hamilton Encampment Response Network

6.2 (d) Merima Menzildzic

12. NOTICES OF MOTION

- 12.1. Winter Services Plan for People Experiencing Homelessness
- 12.2 National Childcare Strategy – investigating the potential for direct municipal agreement with the Federal Government

13. GENERAL INFORMATION / OTHER BUSINESS

- 13.1 Ambulance Offload Delays – Update

(Jackson/Clark)

That the agenda for the November 4, 2021 Emergency and Community Services Committee meeting be approved, as amended.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Ward 9 Councillor Brad Clark
 ABSENT - Ward 14 Councillor Terry Whitehead

(b) DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)

(i) October 7, 2021

(Pauls/Merulla)

That the Minutes of the October 7, 2021 meeting of the Emergency and Community Services Committee be approved, as presented.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Ward 9 Councillor Brad Clark
 ABSENT - Ward 14 Councillor Terry Whitehead

(d) DELEGATION REQUESTS (Item 6)

(Pauls/Clark)

That the following Delegation Requests, be approved for today's meeting:

- (i) Jennifer Hompoth, NGen Youth Centre, respecting expert contribution on youth housing, transitional and emergency shelter, with respect to municipal removal of encampment protocols (Item 6.1)
- (ii) Respecting Winter Services Plan (Added Item 12.1) (Added Item 6.2)
 - 1. James Lambert (Added Item 6.2 (a))
 - 2. Vic Wojciechowska (Added Item 6.2 (b))
 - 3. Katie Sullivan, Hamilton Encampment Support Network (Added Item 6.2 (c))
 - 4. Merima Menzildzic (Added Item 6.2 (d))

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nrinder Nann
 ABSENT - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Ward 9 Councillor Brad Clark
 ABSENT - Ward 14 Councillor Terry Whitehead

(d) PUBLIC HEARINGS / DELEGATIONS (Item 9)

- (i) Jennifer Hompoth, NGen Youth Centre, respecting expert contribution on youth housing, transitional and emergency shelter, with respect to municipal removal of encampment protocols (Item 9.1)**

Jennifer Hompoth, NGen Youth Centre was not present when called upon.

(ii) Winter Services Plan - Added Item 12.1 (Added Item 9.2)

1. James Lambert (Added Item 9.2 (a))

James Lambert addressed the Committee respecting Winter Services Plan (Added Item 12.1).

2. Vic Wojciechowska (Added Item 9.2 (b))

Vic Wojciechowska addressed the Committee respecting Winter Services Plan (Added Item 12.1).

3. Katie Sullivan, Hamilton Encampment Support Network (Added Item 9.2 (c))

Katie Sullivan, Hamilton Encampment Support Network addressed the Committee respecting Winter Services Plan (Added Item 12.1).

4. Merima Menzildzic (Added Item 9.2 (d))

Merima Menzildzic addressed the Committee respecting Winter Services Plan (Added Item 12.1).

(Pauls/Clark)

That the following Delegations, be received, and referred to the consideration of Item 12.1, Winter Services Plan for People Experiencing Homelessness:

- (i) James Lambert (Added Item 9.2 (a))
- (ii) Vic Wojciechowska (Added Item 9.2 (b))
- (iii) Katie Sullivan, Hamilton Encampment Support Network (Added Item 9.2 (c))
- (iv) Merima Menzildzic (Added Item 9.2 (d))

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Ward 9 Councillor Brad Clark
 ABSENT - Ward 14 Councillor Terry Whitehead

For disposition of this matter, please refer to Item 6.

(e) NOTICES OF MOTION (Item 12)

- (i) Winter Services Plan for People Experiencing Homelessness (Added Item 12.1)**

(Nann/Clark)

That the Rules of Order be waived to allow for the introduction of a Motion respecting Winter Services Plan for People Experiencing Homelessness.

Result: Motion CARRIED by a 2/3 majority vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Ward 9 Councillor Brad Clark
 ABSENT - Ward 14 Councillor Terry Whitehead

For further disposition of this matter, refer to Item 6.

(ii) National Childcare Strategy – investigating the potential for direct municipal agreement with the Federal Government (Added Item 12.2)

Councillor Nann introduced the following Notice of Motion:

WHEREAS, on April 19, 2021 the Government of Canada's budget announcement included a \$30 billion investment over five years to create a national system of Early Learning and Child Care and Indigenous Early Learning and Child Care;

WHEREAS, the Government of Canada has entered into Child Care Agreements with seven provinces and one territory to improve the quantity and quality of regulated child care while reducing the costs for parents to an average of \$10 per day;

WHEREAS, the provinces and territory that signed agreements with the federal government are collectively committing to expanding capacity of new regulated child care spaces by 125,000;

WHEREAS, an agreement between the Government of Canada and Province of Ontario on a bilateral child care program remains outstanding with public reports stating negotiations are ongoing;

WHEREAS, Ontario is home to 38% of Canada's children under the age of 6;

WHEREAS, like other cities in Ontario, families in Hamilton struggle with accessing child care and managing the high fees required to maintain care once secured;

WHEREAS, the COVID-19 pandemic has particularly amplified the precarious position that women, primarily the caregivers of children, are placed in when forced to choose between participating in the workforce and caring for their children or their extended family's children;

WHEREAS, twice as many women as men vacated the paid labour force by September 2021 compared to February 2020;

WHEREAS, the adoption of a National Child Care strategy would provide the resources required to ensure all families have access to the child care supports that meet their needs while providing all members of our community the opportunity to fully participate in the work force;

WHEREAS, the National Child Care strategy aligns with Hamilton's Economic Recovery Task Force recommendation to ensuring a direct

connection is made to the health and well-being of the community and the economy; and

WHEREAS, the National Child Care strategy aligns with Hamilton's Early Years Community Plan and the commitment to providing responsive, high quality, accessible early years programming that achieves equitable outcomes for all children and families.

THEREFORE, BE IT RESOLVED:

That staff from the Healthy and Safe Communities Department investigate the potential for entering into a direct municipal agreement with the Federal Government that would allow the City of Hamilton to participate in the National Childcare Strategy and report back to the Emergency and Community Services Committee as soon as possible.

(f) GENERAL INFORMATION / OTHER BUSINESS (Item 13)

(i) Ambulance Offload Delays - Update (Added Item 13.1)

Chief Michael Sanderson provided the Committee with an update respecting the Ambulance Offload Delays.

(Jackson/Clark)

That the verbal update provided by Chief Michael Sanderson, regarding Ambulance Offload Delays, be received.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls
 YES - Ward 9 Councillor Brad Clark
 ABSENT - Ward 14 Councillor Terry Whitehead

(g) ADJOURNMENT (Item 15)

(Merulla/Clark)

That there being no further business, the Emergency and Community Services Committee be adjourned at 3:22 p.m.

Result: Motion CARRIED by a vote of 5 to 0, as follows:

YES - Chair - Ward 3 Councillor Nrinder Nann
 YES - Ward 4 Councillor Sam Merulla
 YES - Ward 6 Councillor Tom Jackson
 YES - Ward 7 Councillor Esther Pauls

**Emergency & Community Services Committee
Minutes 21-011**

**November 4, 2021
Page 10 of 10**

YES - Ward 9 Councillor Brad Clark
ABSENT - Ward 14 Councillor Terry Whitehead

Respectfully submitted,

Councillor N. Nann
Chair, Emergency and Community Services
Committee

Tamara Bates
Legislative Coordinator
Office of the City Clerk

Bates, Tamara

Subject: FW: Form submission from: Request to Speak to Committee of Council Form

-----Original Message-----

From: no-reply@hamilton.ca <no-reply@hamilton.ca>

Sent: November 5, 2021 8:44 AM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Friday, November 5, 2021 - 8:44am Submitted by anonymous user: 172.70.126.215 Submitted values are:

==Committee Requested==

Committee: Emergency & Community Services Committee

==Requestor Information==

Name of Individual: Denise Christopherson

Name of Organization: YWCA Hamilton

Contact Number: 9055229922

Email Address: dchristopherson@ywcahamilton.org

Mailing Address:

75 MacNab Street South,

Hamilton, ON

L8P 3C1

Reason(s) for delegation request: Child Care Motion

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No

The results of this submission may be viewed at:

<https://www.hamilton.ca/node/286/submission/556171>

Bates, Tamara

Subject: FW: Form submission from: Request to Speak to Committee of Council Form

-----Original Message-----

From: no-reply@hamilton.ca <no-reply@hamilton.ca>

Sent: November 4, 2021 9:51 PM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Thursday, November 4, 2021 - 9:51pm Submitted by anonymous user: 172.69.216.143
Submitted values are:

==Committee Requested==

Committee: Emergency and Community Services Committee

==Requestor Information==

Name of Individual: Jake Szamosi

Name of Organization:

Contact Number:

Email Address:

Mailing Address:

Hamilton, ON

Reason(s) for delegation request: To talk about encampments and the city's homelessness response.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes

The results of this submission may be viewed at:

<https://www.hamilton.ca/node/286/submission/556071>

Bates, Tamara

Subject: Form submission from: Request to Speak to Committee of Council Form (Lamont)

-----Original Message-----

From: no-reply@hamilton.ca <no-reply@hamilton.ca>

Sent: November 5, 2021 8:06 AM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Friday, November 5, 2021 - 8:06am Submitted by anonymous user: 172.70.38.106 Submitted values are:

==Committee Requested==

Committee: General Issues Committee

==Requestor Information==

Name of Individual: Dr Rachel Lamont

Name of Organization:

Contact Number:

Email Address:

Mailing Address:

Hamilton, ON

Reason(s) for delegation request: As a resident of Hamilton and a psychiatrist working with individuals experiencing homelessness, I am deeply concerned about enforcement of encampment evictions without adequate supports in place, and the deleterious health effects of such actions.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No

The results of this submission may be viewed at:

<https://www.hamilton.ca/node/286/submission/556166>



CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Hamilton Paramedic Service

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	November 18, 2021
SUBJECT/REPORT NO:	Stryker Power Load Conveyance Equipment Standardization (HSC21038) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Cliff Eggleton (905) 546-2424 Ext. 7743
SUBMITTED BY:	Michael Sanderson Chief, Hamilton Paramedic Service Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION

- (a) That the Stryker Power Cot/Power Load system be designated a “Standard” system pursuant to Procurement Policy #14 – Standardization, such designation to be reviewed again no later than December 31, 2032;
- (b) That the Preventative Maintenance programs and any repairs for the Stryker Power Cot/Power Load system, manufactured by Stryker Canada Inc, be authorized to be performed by Stryker Canada Inc or a Stryker Canada Inc authorized repair facility; and,
- (c) That the Chief, Hamilton Paramedic Service, or their designate, be authorized to negotiate, enter into and execute any required contract and any ancillary documents required to give effect thereto with Stryker Canada Inc or an authorized Stryker Canada Inc distributor, in a form satisfactory to the City Solicitor.

EXECUTIVE SUMMARY

Hamilton Paramedics along with much of Ontario’s municipal Paramedic Services have adopted using Stryker PowerLoad and PowerCot system with much success.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Stryker Power Load Conveyance Equipment Standardization
(HSC21038) (City Wide) – Page 2 of 4**

Hamilton's 2015 adoption of these PowerLoad and PowerCot systems is now approaching the original equipment's approved manufacturer service life and will require replacement soon.

The current Council approval for system Standardization pursuant to Procurement Policy #14 Standardization expires in 2022.

The Hamilton Paramedic Service has designed a plan to replace the original conveyance and loading systems that were installed in 2015 over four years starting in 2022 and ending in 2025.

Alternatives for Consideration – Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: The funds for 2022 are included in the 2022 Capital Budget under Project #7642251101 - 2022 Annual Equipment Replacement Project for Hamilton Paramedic Service. Subsequent years will be included in those years' Capital Budget. There is no additional levy impact as the main source of funding is the Paramedic Services Equipment Reserve and allocated Block funding.

Year Replacement	2022	2023	2024	2025
Estimated spend for each year				
Stretchers (7-10 years)	\$400,000	\$400,000	\$400,000	\$400,000
Loading System (7-10 years)	\$393,750	\$393,750	\$393,750	\$393,750
Total	\$793,750	\$793,750	\$793,750	\$793,750

Staffing: N/A

Legal: N/A

HISTORICAL BACKGROUND

The Hamilton Paramedic Service transitioned from Paramedics physically lifting stretchers into ambulances to a mechanical power lifting and loading system to lift and load its patient's and stretchers into ambulances after Council approval on May 27, 2015 (Report CS15026).

85% of Municipal Paramedic Services across the province have eagerly adopted this power loading technology along with the power lifting stretchers during the past decade, assisting their staff in reducing physical injuries caused by having to physically lift the

**SUBJECT: Stryker Power Load Conveyance Equipment Standardization
(HSC21038) (City Wide) – Page 3 of 4**

weight of a stretcher, medical equipment and the patient from the ground up and into the back of ambulances.

Since 2015, through Council's approval, Hamilton Paramedic Service has purchased and installed 47 PowerLoad lifting systems in all (except one) of our ambulances and has purchased 57 Stryker PowerCots for approximately \$2,278,733 to assist Paramedics in transporting and lifting patients. This PowerLoad and PowerCot system has received great appreciation and adoption from the front-line paramedics and has led to eliminating paramedic injuries related from directly lifting or loading stretchers into ambulances.

The Stryker systems have proven to be reliable and consistent related to lifting and loading patients into ambulances. Hamilton Paramedic Service has very few documented equipment problems, system issues or critical mission failures related to these two pieces of equipment.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

Pursuant to the *Ontario Ambulance Act*, Section 4, Part 1(d), the Minister of Health has authority "to establish standards for the management, operation and use of ambulance services and to ensure compliance with those standards".

Pursuant to this authority the Ministry of Health has published the "Provincial Equipment Standards for Ontario Ambulance Services V3.5". The Stryker PowerCot stretcher and the Stryker PowerLoad systems are certified as being in compliance with these standards.

The Ontario *Occupational Health and Safety Act*, Section 25, Part 2(h) requires that the employer shall "take every precaution reasonable in the circumstances for the protection of a worker".

Given the existence of musculoskeletal and repetitive strain hazards associated with the past use of manual lift and load stretchers and recognizing the nature of work required to be performed by paramedics, it is expected that we should be diligent in reducing the frequency of manual lifting and the total weight to be lifted to protect the health and safety of workers.

RELEVANT CONSULTATION

Consultation with Procurement staff regarding the interpretation and application of Procurement policy, consultation with Finance to verify financial information provided in this report and consultation with Risk Management regarding extending manufactures recommended lifespan for equipment discussed in this report.

**SUBJECT: Stryker Power Load Conveyance Equipment Standardization
(HSC21038) (City Wide) – Page 4 of 4**

ANALYSIS AND RATIONALE FOR RECOMMENDATION

Since the approval and adoption of the Stryker PowerLoad and PowerCot system for the Hamilton Paramedic Service, the City has provided a substantial investment, both in terms of direct capital costs in the equipment and indirect investment in training and intangibles such as the development of operational procedures and techniques. The equipment service life is +/- 7 years, with training and intangibles lasting even longer. There is no similar system currently available or in development, so it is proposed that the Stryker PowerLoad and PowerCot system be designated as a Hamilton Paramedic Service “Standard” and continue pursuant to Procurement Policy #14 – Standardization to facilitate ongoing longer-term maintenance and procurement planning.

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Healthy and Safe Communities

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

Our People and Performance

Hamiltonians have a high level of trust and confidence in their City government.

APPENDICES AND SCHEDULES ATTACHED

None



Hamilton

INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	November 18, 2021
SUBJECT/REPORT NO:	ZOLL Defibrillators Standardization for the Hamilton Fire Department and Hamilton Paramedic Service (HSC21039) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Cliff Eggleton (905) 546-2424 Ext. 7443
SUBMITTED BY:	Michael Sanderson Chief, Hamilton Paramedic Service Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

Council approved Emergency and Community Services Committee Report 12-011 on December 12, 2012 which provided:

- (a) That paramedic and firefighter electrocardiogram (ECG) monitor-defibrillators be standardized to the Zoll Medical Corporation and that those products be a single source purchase directly from the manufacturer;
- (b) That the negotiation with the Zoll Medical Corporation as a single source be conducted by staff of the Hamilton Paramedic Service and the Hamilton Fire Department;
- (c) That staff be authorized to negotiate with the Zoll Medical Corporation as the single source for the supply of any replacement parts and accessory equipment associated with the standardized electrocardiogram monitor-defibrillators;
- (d) That staff be authorized to single source the maintenance and biomedical testing contracts for issues not otherwise captured by the warranty from the Zoll Medical Corporation; and,

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: ZOLL Defibrillators Standardization for the Hamilton Fire Department and Hamilton Paramedic Service (HSC21039) (City Wide) – Page 2 of 3

- (e) That staff be authorized to standardize the purchase of public access defibrillator units (AEDs) from the Zoll Medical Corporation in compliance with Procurement Policy #5.1 – Low Dollar Value Procurements, Policy #5.1 – Request for Quotations, Policy #5.3 – Request for Tenders or Policy #5.4 – Requests for Proposals, as applicable.

INFORMATION

This report provides Council with an update on the purchase of Zoll cardiac monitor defibrillators in accordance with prior Council authorization.

The current ZOLL X Series monitor/defibrillator devices purchased in 2012 that are in use within the Hamilton Paramedic Service are approaching end of life and replacement and refresh for the Paramedic fleet is scheduled for 2022. The replacement monitor/defibrillator is the New ZOLL's X Series Advanced monitor/defibrillator which has many new advancements from the original X Series purchased nine years prior. These new improvements will help paramedics manage patients more effectively than ever before.

The new X Series Advanced includes these new features; Real BVM (Bag Valve Mask) Help and TBI (Traumatic Brain Injury) Dashboard technologies, RescueNet Live, and enhanced RescueNet case review functionality explained below.

- The Real BVM Help is a real-time ventilation feedback used when paramedics are breathing for patients. With this technology on the new X Series Advanced, paramedics will now be able to view target and delivered tidal volume (amount of air in the lungs) and breathing rate directly on the monitor. This real-time feedback guides paramedics to deliver high-quality manual ventilation in a manner that has never been possible.
- The TBI Dashboard - Early treatment is critical for TBI patients. ZOLL's TBI Dashboard on the new X Series Advanced provides trending information on the parameters most critical to a TBI patient, enabling paramedics to quickly detect potential patient deterioration.
- The RescueNet Live allows Clinicians, such as interventional physicians in the cardiac catheterization suite, to view data from X Series Advanced at remote locations. This telehealth solution from ZOLL enables effective decision support to help paramedics optimize patient care in the field.
- The RescueNet Case Review enables providers to view data from X Series Advanced post-case for effective QA/QI. Data includes ventilation performance

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: ZOLL Defibrillators Standardization for the Hamilton Fire Department and Hamilton Paramedic Service (HSC21039) (City Wide) – Page 3 of 3

with Real BVM Help, CPR performance with Real CPR Help, and automatic recognition and integration of performance with ZOLL's automated mechanical compression (AutoPulse) device. The AutoPulse resuscitation system was approved for purchase and implementation for Hamilton Paramedic Service in September 2021 (HSC21028).

FINANCIAL

Acquisition and replacement of the ZOLL X Series Advanced equipment has been estimated at \$2,051,570. These funds are included in the 2022 Capital Budget under Project #7642251101 - 2022 Annual Equipment Replacement Project for Hamilton Paramedic Service.

APPENDICES AND SCHEDULES ATTACHED

None



INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	November 18, 2021
SUBJECT/REPORT NO:	Snow Angels Program Update (HSC21046) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Jennifer Hohol (905) 546-2424 Ext. 7857 Rikki Frith (905) 546-2424 Ext. 7604
SUBMITTED BY:	Grace Mater General Manager Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

Not Applicable

INFORMATION

The Snow Angels Program is a volunteer-based snow removal service that matches local volunteers with low-income seniors and persons with disabilities. In existence since 2005, this program recruits volunteers to shovel the sidewalk, a pathway to the front entrance and the windrow of the client home within 24 hours of a minimum three-centimetre snow accumulation. City of Hamilton staff provide coordination support to the program from October to April and are responsible for volunteer recruitment, marketing, client/volunteer matching, inquiry response, referrals, communication and volunteer recognition.

As a volunteer-driven program, success depends on the number of volunteers recruited, the geographical location of the volunteers and volunteer turnover. Historically, over 80% of the residents screened into the program are matched with a Snow Angel volunteer. In the 2020/2021 winter season, there were approximately 96 volunteers matched with 106 clients. The number of clients matched with volunteers changed almost daily throughout the winter season due to:

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Snow Angels Program Update (HSC21046) (City Wide) - Page 2 of 3

- Loss of volunteers from injuries, conflicting commitments and difficult working conditions (i.e. cold, heavy snow, large and/or corner lots);
- Difficulty finding and maintaining matches based on geography (i.e. available volunteers aren't close to client);
- Frustration from volunteers when they attend properties and find the snow has already been cleared, Snow Angels is often a back-up plan for many residents in case no one else provides assistance;
- Clients requiring more service mid-season, often neighbours are happy to assist at the start of the winter season but tire as the winter goes on; and,
- Significant influx in calls and emails from residents and their families, caregivers, agencies and Councillors requesting Snow Angel volunteer support when snow is forecasted.

Future Plans:

Coordination of the Snow Angels Program for the 2021/2022 winter season has just begun with client and volunteer confirmation and will be followed by a series of volunteer recruitment efforts. Letters are being sent out to clients who participated in the program last year to determine their continued need for service. Staff have also started to reach out to previous volunteers to determine their availability to continue supporting the program for the upcoming winter.

Although initially targeted to youth needing volunteer hours to meet high school graduation requirements, today's volunteers are more likely to be adults or families. Since annual snowfall is unpredictable, the Snow Angels volunteer opportunity has not proven overly successful with students as there is no guarantee of volunteer hours. Success is also often incumbent on the support of the students' families. Recruitment opportunities for volunteers are shared via social media channels, digital display boards, posters in City of Hamilton facilities (i.e. recreation centres), posters in high schools, social media channels in partner organizations and media ads (i.e. radio, television and print). Most recruitment in 2021/2022 will remain virtual until in-person recruitment opportunities become available again.

This year the program will benefit from a newly designed digital database tailored to the Snow Angels program. Developed in collaboration with the City of Hamilton's Information Technology Division, this database will improve the coordination and communication efficiency of staff with clients. The database will include an integrated mapping tool to better create matches between clients and volunteers based on geography, stats at-a-glance to monitor program performance and an auto-response generation for volunteer and/or client applications to improve communication.

SUBJECT: Snow Angels Program Update (HSC21046) (City Wide) - Page 3 of 3

Currently there are over 100 residents on the waitlist for a volunteer Snow Angel. Staff will explore several opportunities for future improvements to the program to better meet demands for service, which include but are not limited to:

- Maintaining a small roster of volunteers willing to assist on an emergency basis to provide last-minute support;
- Improving targeted recruitment strategies based on geography;
- Fostering messages of neighbourly and family support in assisting Hamilton's most vulnerable residents during the winter season;
- Creating an emphasis on families and friends helping loved ones age in place;
- Providing alternative snow clearing options for those who may have the personal or family income support to purchase private snow removal services;
- Strengthening referral of participants through programs already offering services to low-income seniors and persons with disabilities so those most in need are in receipt of services; and,
- Creating a process for applicants to demonstrate financial need for a volunteer in order to open and prioritize the waitlist.

APPENDICES AND SCHEDULES ATTACHED

None



Hamilton

INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	November 18, 2021
SUBJECT/REPORT NO:	2021/2022 Winter Service Planning (HSC21048) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Rob Mastroianni (905) 546-2424 Ext. 8035
SUBMITTED BY:	Edward John Director, Housing Services Division Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

Emergency and Community Services Committee at its meeting of November 4, 2021 approved a motion stating the following: that staff be directed to develop an annual winter services plan for people experiencing homelessness that includes monitoring and adapting to emerging needs, for report back to the Emergency and Community Services Committee.

INFORMATION

The winter season has a disproportionate impact on those experiencing homelessness or living in vulnerable situations. The Housing Services Division collaborates with social service agencies in operating services and supports which provide options for warm spaces and programming throughout the winter season to enhance available spaces, as well as enacting specific protocols during extreme cold weather periods.

Under the City of Hamilton's existing Extreme Weather Protocol, existing services and programs offer supports which operationalize when a Cold Alert is activated by Hamilton Public Health Services. A Cold Alert is triggered when weather conditions are at or below minus 15 degrees Celsius (-15°C) and/or the temperate feels like minus 20 degrees Celsius (-20°C) with wind chill.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: 2021/2022 Winter Service Planning (HSC21048) (City Wide) - Page 2 of 5

During a Cold Alert, these social service agencies and the homelessness serving system respond to the needs of homeless and vulnerable residents by expanding service hours, easing service limitations/caps, and ensuring locations offer a welcoming location for individuals to access space out of the cold. In addition, specific City of Hamilton buildings operate as warming locations. Specific details on the Extreme Cold Weather protocol can be found on the City of Hamilton's website under the following path: www.hamilton.ca/cold.

In addition to the existing Extreme Cold Weather protocol noted above and in response to impacts on services available due to COVID-19 pandemic restrictions, the following services, which are to be fully detailed in our subsequent Transition and Adaption Report to be presented at the December 9, 2021, Emergency and Community Services Committee meeting, have been operationalized or are being explored by staff to respond to inclement weather during winter months.

Winter Planning Services in effect:

- Staff have secured the operation and availability of 15 additional temporary emergency shelter beds and required supports to serve single homeless women at Mission Services Emma's Place, which was recently approved by Council.
- Expansion of 21 Rooms at an existing hotel serving homeless women and couples.
- Invested in the operation of four drop-in centres serving men, women and youth that will support the needs of vulnerable individuals throughout the winter months. This operation will continue until March 31, 2022, as approved at the June 3, 2021 Emergency and Community Services Committee meeting.

Available Resources:

Staff will ensure an updated resource list is available to outline all available supports during winter months, as well as enhanced availability of outreach opportunities, including their times of operation and locations.

Community supports:

A number of opportunities are still being explored to expand community supports including the following:

- Women's System capacity

A significant enhancement which would address immediate capacity pressures in the women's emergency shelter system is in the final phase of negotiation. This intervention recognizes the current capacity in the women's system and seeks to address it in a meaningful manner, beyond increasing beds alone, but to include women specific supports and accommodations that best represent their emergency needs.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: 2021/2022 Winter Service Planning (HSC21048) (City Wide) - Page 3 of 5

- Implementing additional surge capacity within emergency shelters

As is often the practice within cold alerts, all available space within each shelter is optimized in those conditions of inclement weather. Complexity in this past practice is presented currently as a result of the pandemic and the congregation limitations. Staff are working closely with Public Health Services to identify those options which can safely increase the capacity in shelters while proving conformity with all screening and separation requirements as a result of COVID-19.

- Exploring increased hotel capacity

Over the past several months available beds in our hotel system has been constrained as a result of staffing shortages and pressure for hotels to return to 'business as usual' operations. In addition to the expansion of 21 hotel rooms, staff are continuing to negotiate the continued and increased capacity at available hotels to meet the winter demands.

- Isolation Spaces

Our ability to offer separate isolation space for those individuals testing positive to COVID-19 has served as an essential tool to limit the duration and scale of outbreaks within our system. However, favourable vaccination rates and less than expected demand on these services in the face of a potential fourth wave has allowed staff and the supporting agencies to consider the potential of vacant available space when these rooms are vacant and not being utilized for isolation needs.

- Community support

Staff will be recommending the establishment of a funding source in the upcoming Transition and Adaption Report, to be presented at the December 9, 2021 Emergency and Community Services Committee meeting, to support independent agencies and community entities (churches/social clubs, etc.) who may be interested in supporting vulnerable individuals but who may not have the operational funds to be viable. Staff would act as coordinator to ensure all potential funded interventions are co-ordinated and delivered in a structured and comprehensive manner with particular focus on addressing the needs of women and indigenous individuals within the system.

- Service specific interventions

In addition, discussions are to occur with operators of local Consumption and Treatment Services (CTS) sites on the logistics and feasibility of expanded operating hours and coordination with the housing system to provide greater access to these much-needed resources.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: 2021/2022 Winter Service Planning (HSC21048) (City Wide) - Page 4 of 5

Expanding warming centres:

- Drop-Ins

Housing Services Division will continue to work with partners to maximize available space and extended hours of operation at drop-ins through the winter and ensure individuals are aware of municipal buildings which have been identified as warming centres.

- Overnight warming centres

Staff recognize that the creation of warming centres only in response to Cold Weather Alerts disproportionately affects those homeless and unsheltered individuals experiencing the impacts of inclement weather. As such, Housing Services Division are in advanced discussions with a local community social service agency in order to provide low barrier overnight and/or extended operational access to warming facilities, as this represents a current gap in the provision of services. As such, staff are working with community agencies to explore additional overnight warming spaces both in existing drop in locations as well as the potential throughout the City.

Service Restrictions:

Service Restrictions within emergency shelters are eased and/or lifted wherever possible during extreme cold weather instances. Housing Services Division staff review and discuss service restriction occurrences and policies with service providers on a regular basis and will meet with providers to explore opportunities to mitigate length and occurrences of Service Restrictions within funded agencies. Where feasible the relaxation or removal of service restrictions will be encouraged in circumstances where no significant health and safety concern exists.

Continue to build housing stock and enhance housing outflow:

Housing Services Division staff will continue to work with partners and funded agencies in order to refocus and enhance outflow to permanent housing. This includes maximizing all available federal, provincial and municipal funding to build and create as many housing with supports units as feasible as well as work with existing partners and funded agencies to maximize efforts.

As noted, detailed information on a number of the above noted responses will be included in an upcoming report at the December 9, 2021 Emergency and Community Services Committee. However, staff will continue to keep Council updated as more information becomes available.

**SUBJECT: 2021/2022 Winter Service Planning (HSC21048) (City Wide) - Page 5
of 5**

APPENDICES AND SCHEDULES ATTACHED

None

OUR Vision: To be the best place to raise a child and age successfully.
OUR Mission: To provide high quality cost conscious public services that contribute to a healthy,
safe and prosperous community, in a sustainable manner.
OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service,
Engaged Empowered Employees.

CITY OF HAMILTON M O T I O N

Emergency and Community Services: November 18, 2021

MOVED BY COUNCILLOR N. Nann

SECONDED BY COUNCILLOR

National Childcare Strategy – investigating the potential for direct municipal agreement with the Federal Government

WHEREAS, on April 19, 2021 the Government of Canada’s budget announcement included a \$30 billion investment over five years to create a national system of Early Learning and Child Care and Indigenous Early Learning and Child Care (1);

WHEREAS, the Government of Canada has entered into Child Care Agreements with seven provinces and one territory to improve the quantity and quality of regulated child care while reducing the costs for parents to an average of \$10 per day;

WHEREAS, the provinces and territory that signed agreements with the federal government are collectively committing to expanding capacity of new regulated child care spaces by 125,000 (2);

WHEREAS, an agreement between the Government of Canada and Province of Ontario on a bilateral child care program remains outstanding with public reports stating negotiations are ongoing;

WHEREAS, Ontario is home to 38% of Canada’s children under the age of 6 (3);

WHEREAS, like other cities in Ontario, families in Hamilton struggle with accessing child care and managing the high fees required to maintain care once secured;

WHEREAS, the COVID-19 pandemic has particularly amplified the precarious position that women, primarily the caregivers of children, are placed in when forced to choose between participating in the workforce and caring for their children or their extended family’s children;

WHEREAS, twice as many women as men vacated the paid labour force by September 2021 compared to February 2020 (4);

WHEREAS, the adoption of a National Child Care strategy would provide the resources required to ensure all families have access to the child care supports that meet their needs while providing all members of our community the opportunity to fully participate in the work force;

11.1

WHEREAS, the National Child Care strategy aligns with Hamilton's Economic Recovery Task Force recommendation to ensuring a direct connection is made to the health and well-being of the community and the economy (5); and

WHEREAS, the National Child Care strategy aligns with Hamilton's Early Years Community Plan and the commitment to providing responsive, high quality, accessible early years programming that achieves equitable outcomes for all children and families.

THEREFORE, BE IT RESOLVED, that staff from the Healthy and Safe Communities Department investigate the potential for entering into a direct municipal agreement with the Federal Government that would allow the City of Hamilton to participate in the National Childcare Strategy and report back to the Emergency and Community Services Committee as soon as possible.

References:

1. Government of Canada, A Recovery Plan for Jobs, Growth and Resilience (2021)
2. The Care Economy, The Care Economy Data Room: Early Learning & Childcare (2021)
3. Statistics Canada, Population Estimates on July 1st by age and sex (2021-09-29)
4. Statistics Canada, Labour Force Characteristics, month, seasonally adjusted & trend-cycle, last 5 months (2021-10-08)
5. City of Hamilton, Mayor's Task Force on Economic Recovery (2021)