

## City of Hamilton GENERAL ISSUES COMMITTEE REVISED

**Meeting #**: 22-002(g)

Date: February 4, 2022

**Time:** 9:30 a.m.

**Location**: Due to the COVID-19 and the Closure of City

Hall (CC)

All electronic meetings can be viewed at:

City's Website:

https://www.hamilton.ca/councilcommittee/council-committeemeetings/meetings-and-agendas

City's YouTube Channel:

https://www.youtube.com/user/InsideCityofHa

milton or Cable 14

Stephanie Paparella, Legislative Coordinator (905) 546-2424 ext. 3993

**Pages** 1. APPROVAL OF AGENDA 2. **DECLARATIONS OF INTEREST** 3. APPROVAL OF MINUTES OF PREVIOUS MEETING 3 \*3.1. January 27, 2022 COMMUNICATIONS 4. 5. **CONSENT ITEMS** 6. STAFF PRESENTATIONS 7 6.1. City Manager's Office - 2022 Tax Supported Operating Budget 49 \*6.2. 2022 Preliminary Tax Operating Budget - Corporate Financials and Non **Program Revenues** 

- 7. DISCUSSION ITEMS
- 8. MOTIONS

- 9. NOTICES OF MOTION
- 10. GENERAL INFORMATION / OTHER BUSINESS
- 11. PRIVATE & CONFIDENTIAL
- 12. ADJOURNMENT



#### GENERAL ISSUES COMMITTEE (OPERATING BUDGET) MINUTES 22-002(f)

9:30 a.m.

Thursday, January 27, 2022

Due to COVID-19 and the closure of City Hall, this meeting was held virtually.

**Present:** Mayor F. Eisenberger, Deputy Mayor L. Ferguson (Chair)

Councillors M. Wilson, J. Farr, N. Nann, R. Powers, T. Jackson,

E. Pauls, J. P. Danko, B. Clark, M. Pearson, B. Johnson,

A. VanderBeek, J. Partridge

**Absent:** Councillor T. Whitehead - Personal

Councillor S. Merulla – Other City Business

\_\_\_\_\_

#### THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR INFORMATION:

#### (a) APPROVAL OF AGENDA (Item 1)

The Committee Clerk advised of the following change to the agenda:

#### 3. APPROVAL OF MINUTES OF PREVIOUS MEETING

3.1 January 26, 2022

#### (Jackson/Danko)

Yes

That the agenda for the January 27, 2022 General Issues Committee (Budget) meeting, be approved, as amended.

#### Result: Motion, CARRIED by a vote of 13 to 0, as follows:

. 00		10100	oa Electiberger
Yes	-	Ward 1	Councillor Maureen Wilson
Yes	-	Ward 2	Councillor Jason Farr
Absent	-	Ward 3	Councillor Nrinder Nann

Mayor Fred Fisenberger

Absent - Ward 4 Councillor Sam Merulla Yes - Ward 5 Councillor Russ Powers Yes - Ward 6 Councillor Tom Jackson

Yes - Ward 7 Councillor Esther Pauls

Yes - Ward 8 Councillor J. P. Danko

Yes	-	Ward 9	Councillor Brad Clark
Yes	-	Ward 10	Councillor Maria Pearson
Yes	-	Ward 11	Councillor Brenda Johnson
Yes	-	Ward 12	Councillor Lloyd Ferguson, Deputy Mayor
Yes	-	Ward 13	Councillor Arlene VanderBeek
Abcont		\Mard 11	Councillor Torry Whitehood

Absent - Ward 14 Councillor Terry Whitehead
Yes - Ward 15 Councillor Judi Partridge

#### (b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

#### (c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 3)

(i) January 26, 2022 (Item 3.1)

#### (Johnson/Pauls)

That the Minutes of the January 26, 2022 meeting of the General Issues Committee, be approved, as presented.

#### Result: Motion, CARRIED by a vote of 13 to 0, as follows:

Yes	-	Mayor Fre	d Eisenberger
Yes	-	Ward 1	Councillor Maureen Wilson
Yes	-	Ward 2	Councillor Jason Farr
Absent	-	Ward 3	Councillor Nrinder Nann
Absent	-	Ward 4	Councillor Sam Merulla
Yes	-	Ward 5	Councillor Russ Powers
Yes	-	Ward 6	Councillor Tom Jackson
Yes	-	Ward 7	Councillor Esther Pauls
Yes	-	Ward 8	Councillor J. P. Danko
Yes	-	Ward 9	Councillor Brad Clark
Yes	-	Ward 10	Councillor Maria Pearson
Yes	-	Ward 11	Councillor Brenda Johnson
Yes	-	Ward 12	Councillor Lloyd Ferguson, Deputy Mayor
Yes	-	Ward 13	Councillor Arlene VanderBeek
Absent	-	Ward 14	Councillor Terry Whitehead
Yes	-	Ward 15	Councillor Judi Partridge

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#### (d) STAFF PRESENTATIONS (Item 6)

#### (i) Healthy & Safe Communities – 2022 Tax Supported Operating Budget (Item 6.1)

Angela Burdon, General Manager, Healthy & Safe Communities, provided the presentation respecting the Healthy & Safe Communities Department's 2022 Tax Supported Operating Budget, and answered questions of Committee.

#### (Pearson/Nann)

That the presentation respecting the Healthy & Safe Communities Department's 2022 Tax Supported Operating Budget, be received.

#### Result: Motion, CARRIED by a vote of 14 to 0, as follows:

Yes	-	Mayor Fre	d Eisenberger
Yes	-	Ward 1	Councillor Maureen Wilson
Yes	-	Ward 2	Councillor Jason Farr
Yes	-	Ward 3	Councillor Nrinder Nann
Absent	-	Ward 4	Councillor Sam Merulla
Yes	-	Ward 5	Councillor Russ Powers
Yes	-	Ward 6	Councillor Tom Jackson
Yes	-	Ward 7	Councillor Esther Pauls
Yes	-	Ward 8	Councillor J. P. Danko
Yes	-	Ward 9	Councillor Brad Clark
Yes	-	Ward 10	Councillor Maria Pearson
Yes	-	Ward 11	Councillor Brenda Johnson
Yes	-	Ward 12	Councillor Lloyd Ferguson, Deputy Mayor
Yes	-	Ward 13	Councillor Arlene VanderBeek
Absent	-	Ward 14	Councillor Terry Whitehead
Yes	-	Ward 15	Councillor Judi Partridge

#### (d) ADJOURNMENT (Item 12)

#### (Clark/Pauls)

That there being no further business, the General Issues Committee (Budget) be adjourned at 11:58 a.m.

#### Result: Motion, CARRIED by a vote of 13 to 1, as follows:

No	-	Mayor Fr	ed Eisenberger
Yes	-	Ward 1	Councillor Maureen Wilson
Yes	-	Ward 2	Councillor Jason Farr
Yes	-	Ward 3	Councillor Nrinder Nann
Absent	-	Ward 4	Councillor Sam Merulla

#### General Issues Committee (Budget) Minutes 22-002(f)

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Yes	-	Ward 5	Councillor Russ Powers
Yes	-	Ward 6	Councillor Tom Jackson
Yes	-	Ward 7	Councillor Esther Pauls
Yes	-	Ward 8	Councillor J. P. Danko
Yes	-	Ward 9	Councillor Brad Clark
Yes	-	Ward 10	Councillor Maria Pearson
Yes	-	Ward 11	Councillor Brenda Johnson
Yes	-	Ward 12	Councillor Lloyd Ferguson, Deputy Mayor
Yes	-	Ward 13	Councillor Arlene VanderBeek
Absent	-	Ward 14	Councillor Terry Whitehead
Yes	-	Ward 15	Councillor Judi Partridge
			Respectfully submitted,
			Lloyd Ferguson, Deputy Mayor Chair, General Issues Committee
Stephanie Legislative Office of the	Co	ordinator,	



## CITY MANAGER'S OFFICE

Advance Corporate Strategy and Term of Council Priorities

Advance Equity, Diversity and Inclusion Strategies

Deliver Proactive and Responsive Communications

Enhance Data Use and Digital Technologies

Recruit, Develop and Retain a Diverse and Talented Workforce

Support a Culture of Innovation and Continuous Improvement

Promote and Support Employee Health and Wellness

Promote and Manage Risk, Transparency and Compliance

Advance Intergovernmental Relations



#### Supporting City's COVID-19 Emergency Response

- Directed staff redeployment to critical services 36 resource requests from divisions resulting in the redeployment of 433 staff
- Supported hiring efforts by posting 39 positions, screening 26,544 applications and
   456 new employees for Emergency Response and Vaccination programs
- Processed more than 15,600 rapid antigen tests test results
- Performed 2670 HR transactions (including hire, rehire, transfers and leaves of absences)in support to COVID-19 operations
- Answered 335 COVID-related staff inquiries through AskHR



#### **COVID-19 Emergency Response**

#### **Supporting our Community**

- Supported all advertising, promotion, media and information delivery for pandemic response and vaccination efforts
- Aided community groups in locating and accessing external COVID funding and support opportunities
- Development and maintenance of COVID-19 virtual memorial on City's website
- 40 COVID-19 media briefings and 153 media releases













### **Supporting our Employees** to Ensure Continued Service Delivery

- Managed 11,130 employee COVID-19 rapid antigen tests
- Developed 21 NEW policies, procedures and guidelines around COVID-19 protocols
- Implemented Mandatory Vaccine Verification Policy and confirmed 93% of staff fully vaccinated
- Developed and launched online tracking tool to manage COVID testing for employees
- Developed and launched COVID Vaccine Education Program





- Developed a comprehensive strategy for the City of Hamilton's future of work, including guiding principles, policy amendments, new health and safety procedures and employee supports
- New strategy includes four work models designed to help Hamilton maximize technology, flexibility and ensure its ongoing competitiveness in attracting and retaining employees.
- Models include:
  - Office employees
  - Home-based employees
  - Hybrid employees
  - Mobile and Frontline Employees



#### **Climate Change**

**Multi-Modal Transportation** 

**Homelessness & Affordable Housing** 

**Integrated Growth & Development** 

**Fiscal Health & Financial Management** 

**Equity, Diversity & Inclusion** 

**Trust & Confidence in City Government** 

A Healthy, Respectful & Supportive Workplace

## Term of Council Priorities Page 13 of 56 Priorities

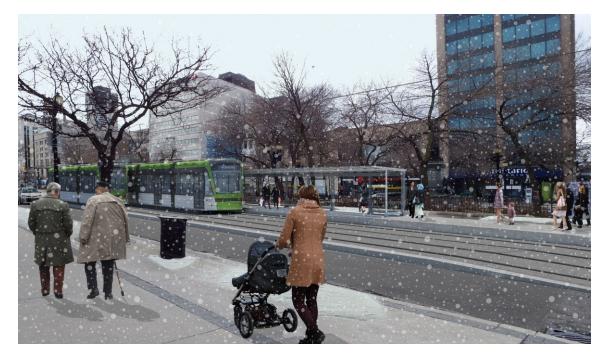






## Climate Change, Multi-Modal Transportation and Housing

- Worked with provincial government and Metrolinx on new MOU for Hamilton LRT
- Government Relations support for funding:
  - Year 5 of City's transit strategy
  - Supportive housing
  - Climate change adaptation & mitigation
- Advancing corporate-wide climate change planning and implementation
- Promotion of climate lens in programs and policy development





#### Community Equity, Diversity and Inclusion Initiatives

- Assisted in the re-establishment of the Hamilton Anti-Racism Resource Centre and hiring new Executive Director
- Finalized hate prevention, mitigation and community initiatives action plan
- Ongoing engagement with community equity-seeking groups
- Hosted an annual Municipal Anti-Hate Symposium in December 2021
- Collaborated with City of Hamilton anchor institutions (HAIL)
- Municipal network to create a better understanding of EDI issues

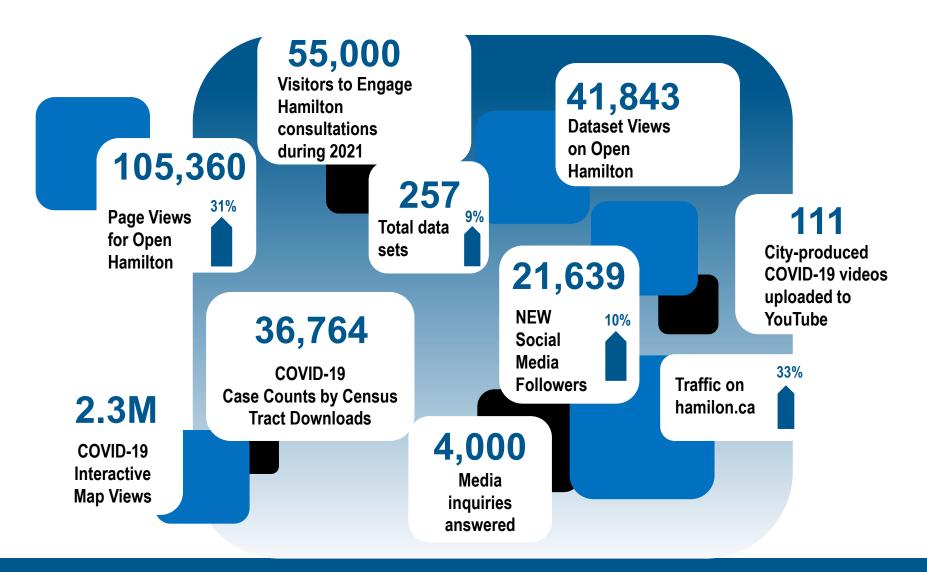


#### Corporate Equity, Diversity and Inclusion Initiatives

- Developed City's EDI Framework and implementation and training plans which were approved by Council in September 2021
- Conducted employment equity survey garnering 4220 responses
- Conducted cultural assessment survey with 2321 responses
- Development of dedicated team to support dedicated EDI initiatives



#### Trust & Confidence in City Government – Sharing information



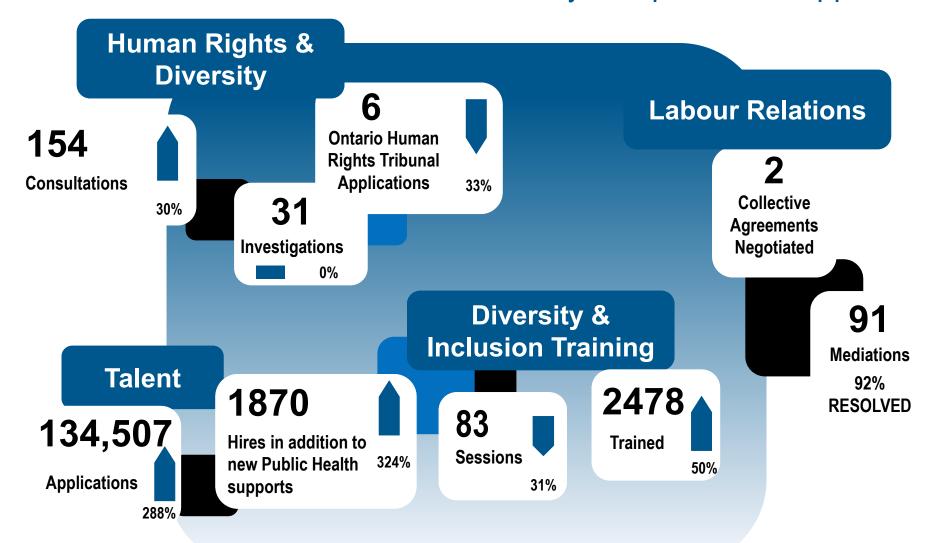


#### Trust & Confidence in City Government - Accountability





#### A Healthy, Respectful & Supportive Workplace





#### A Healthy, Respectful & Supportive Workplace





**Developed** 

future

workplace

models to

better

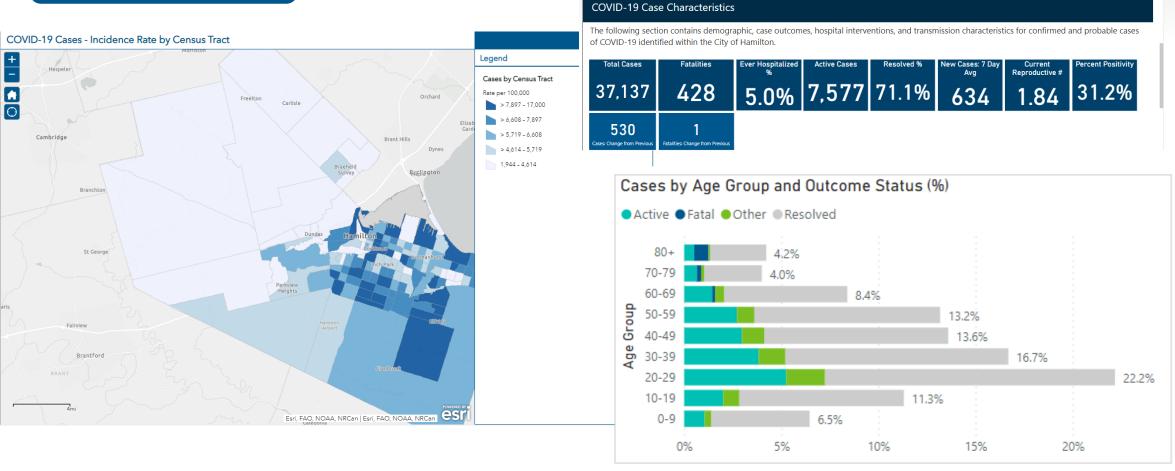
support and

clarify remote

work

## Other 2021 Highlights – COVID-19 Data Analytics

#### **Data Analytics**



**Status of Cases in Hamilton** 



#### **Strategic Partnerships & Revenue Generation**





\$930k cash

revenues

\$1.3M in-kind contributions HR Data & **Analytics** 

312 Requests for HR Data **Reports** 

Our People Survey

**62% Employee Response Rate** 

> **CityLAB** (since 2017)

2,405 **Students** 

88 Staff Instructors

68

**Projects** 

145

**City Enrichment Fund** 

\$5.6 M

286 programs and events funded and launched new online grant platform

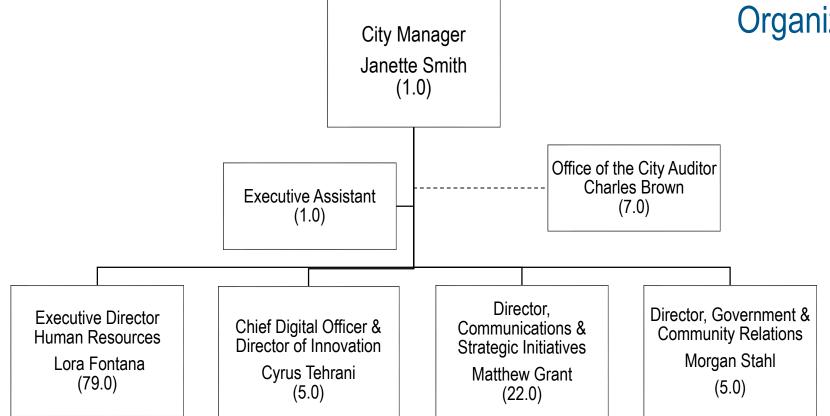


# 2022 PRELIMINARY TAX OPERATING BUDGET

City Manager's Office



## Organizational Chart



Complement (FTE)	Management	Other	Total	Staff to Management Ratio
2021	18.0	101.5	119.5	5.6:1
2022	21.0	99.0	120.0	4.7:1
Change	3.0	(2.5)	0.5	



#### City Manager

	2021	2022	2022	2022 Preliminar 2021 Res	_
	Restated Net	Preliminary Budget Gross	Preliminary Budget Net	Change \$	Change %
Office of the City Auditor	1,175,130	1,231,240	1,201,240	26,110	2.2%
CMO - Admin	209,270	233,520	233,520	24, 250	11.6%
Communication & Strategic Initiatives	2,421,370	2,547,060	2,517,060	95,690	4.0%
Digital & Innovation Office	201,620	858,810	206,250	4,630	2.3%
Government & Community Relations	851,540	868,500	868,500	16,960	2.0%
Human Resources	8,163,030	10,541,910	8,589,490	426,460	5.2%
Sub-total City Manager	13,021,960	16,281,040	13,616,060	594,100	4.6%
CRI-06 Digital & Innovation (CityLab)		141,300	36,900	36,900	
Total City Manager	13,021,960	16,422,340	13,652,960	631,000	4.8%



## 2022 Departmental Budget Drivers

Item	Impact (\$000s)
Employee Related costs (COLA, benefit increases, job re-evaluations), 2 additional FTE as approved by Council)	\$648
Corporate Allocations and Rent	\$64
Reserves and Indirect Recoveries	\$(122)



- Continue supporting City's Emergency COVID-19 response and recovery planning
- Launch new version of City website, Hamilton.ca
- Implementation of online platform for Community Enrichment Fund for 2022 applications
- Development of Public Engagement Policy and framework
- Initiate stormwater management and continue Code Red audit. Complete Grightmire, Growth division road, traffic inventory follow up, Phase 1 EDI, and personal use of City vehicles audits
- Develop and implement corporate government relations strategy
- Develop and implement digital services strategy



- Implement EDI framework and training plan by engaging organizational teams, employee communications, structured performance management, data measurement, metrics and analytics
- Implement senior staff level recruitment strategy and hiring resources
- Implement Hamilton@Work flexible work models
- Communication and implementation plan for new Non Union benefit plan
- Launch learning management system to deliver corporate and mandatory training
- 2022 provincial election priorities and related strategy
- Review and management response to Our People Survey results



# LOOKING AHEAD 2023 - 2025



	2022 2023		2024		2025		
	Preliminary Budget	\$	%	\$	%	\$	%
CITY MANAGER							
Office of the City Auditor	1,201,240	1,229,040	2.3%	1,254,370	2.1%	1,276,480	1.8%
CMO - Admin	233,520	243,810	4.4%	252,810	3.7%	262,760	3.9%
Communication & Strategic Initiatives	2,517,060	2,587,490	2.8%	2,651,960	2.5%	2,710,340	2.2%
Digital & Innovation Office	206,250	217,790	5.6%	228,000	4.7%	237,440	4.1%
Government & Community Relations	868,500	884,650	1.9%	899,330	1.7%	911,950	1.4%
Human Resources	8,589,490	8,776,680	2.2%	8,941,120	1.9%	9,094,610	1.7%
TOTAL CITY MANAGER	13,616,060	13,939,460	2.4%	14,227,590	2.1%	14,493,580	1.9%

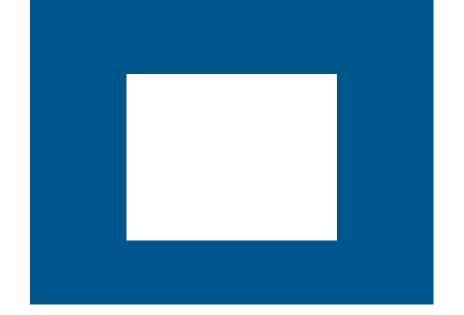


- Review of Strategic Plan and development of Term of Council Priorities with new Council
- Integrate EDI framework into City programs and service delivery models
- Expand implementation of the City's learning management system
- Commence the collective bargaining cycle including CUPE Local 5167 and ATU Local 107
- Establish Audit workplan for new term of Council
- Evaluate Fraud and Waste Hotline pilot



- Develop and implement citizen communications subscription strategy
- Develop and implement new content management strategy to guide City storytelling to align with new Term of Council Priorities
- Implementation of Phase 4 of Our People Survey
- Administration and implementation of new Non Union Benefit Plan
- Enhance City's Performance Accountability and Development Process and Tools





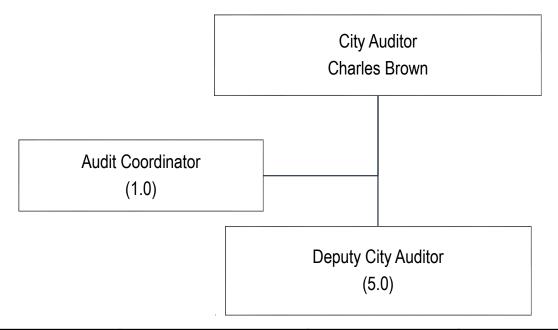
## THANK YOU

# 2022 PRELIMINARY TAX OPERATING BUDGET

Office of the City Auditor



## Office of the City Auditor



Complement (FTE)	Management	Other	Total	Staff to Management Ratio
2021	2.0	5.0	7.0	2.5:1
2022	2.0	5.0	7.0	2.5:1
Change	0.0	0.0	0.0	



#### Office of the City Auditor

	2021	2022	2022	2022 Preliminary Budget vs. 2021 Restated		
	Restated Net	Preliminary Budget Gross	Preliminary Budget Net	Change \$	Change %	
Audit Services	1,175,130	1,231,240	1,201,240	26,110	2.2%	
Total Office of the City Auditor	1,175,130	1,231,240	1,201,240	26,110	2.2%	

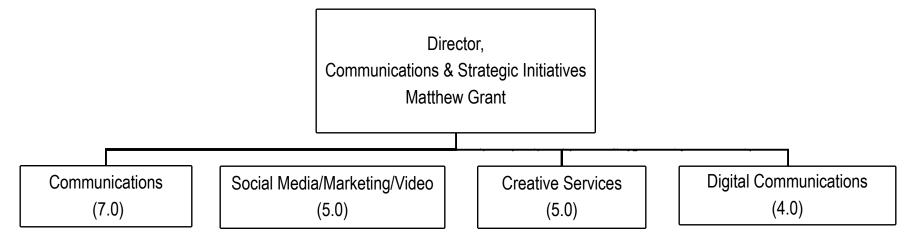
2022 Office of the City Auditor Budget Drivers	Impact (\$000)
Employee Related Costs – COLA and Benefit increases	\$25



### Communications & Strategic Initiatives



## Communications & Strategic Initiatives



Complement (FTE)	Management	Other	Total	Staff to Management Ratio
2021	2.0	20.0	22.0	10:1
2022	4.0	18.0	22.0	4.5:1
Change	2.0	(2.0)	0.0	



#### Communication & Strategic Initiatives

	2021 2022 2022		2022 Preliminary Budget vs. 2021 Restated		
	Restated Net	Preliminary Budget Gross	Preliminary Budget Net	Change \$	Change %
Communications	2,421,370	2,547,060	2,517,060	95,690	4.0%
Total Communication & Strategic Initiatives	2,421,370	2,547,060	2,517,060	95, 690	4.0%

2022 Communications & Strategic Initiatives Budget Drivers	Impact (\$000)
Employee Related Costs – COLA and Benefit increases and job re-evaluations	\$99



Digital and Innovation Office



Chief Digital Officer & Director of Innovation Cyrus Tehrani

Admin Assistant (1.0)

Corporate Partnerships (2.00)

Corporate Initiatives (1.00)

Complement (FTE)	Management	Other	Total	Staff to Management Ratio
2021	2.0	3.0	5.0	1.5:1
2022	2.0	3.0	5.0	1.5:1
Change	0.0	0.0	0.0	



#### **Digital & Innovation Office**

	2021 2022 2022		2022 Preliminary Budget vs. 2021 Restated		
	Restated Net	Preliminary Budget Gross	Preliminary Budget Net	Change \$	Change %
Corporate Initiatives	283,350	285,190	285,190	1,840	0.6%
Corporate Partnership	(400,000)	252, 560	(400,000)	0	0.0%
Digital & Innovation Office Admin	318,270	321,060	321,060	2,790	0.9%
Total Digital & Innovation Office	201,620	858,810	206,250	4,630	2.3%

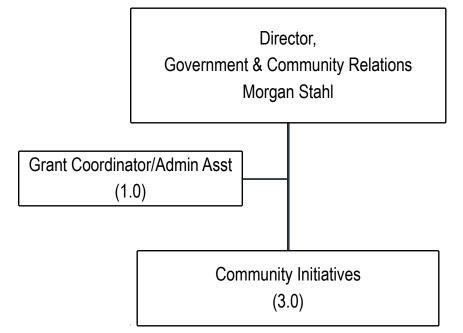
2022 Digital & Innovation Office Budget Drivers	Impact (\$000)
Employee Related Costs – COLA and Benefit increases	\$9
Sponsorship Revenues	(\$4)



### Government & Community Relations



### Government & Community Relations



Complement (FTE)	Management	Other	Total	Staff to Management Ratio
2021	2.0	3.0	4.0	1.5:1
2022	2.0	3.0	4.0	1.5:1
Change	0.0	0.0	0.0	



#### **Government & Community Relations**

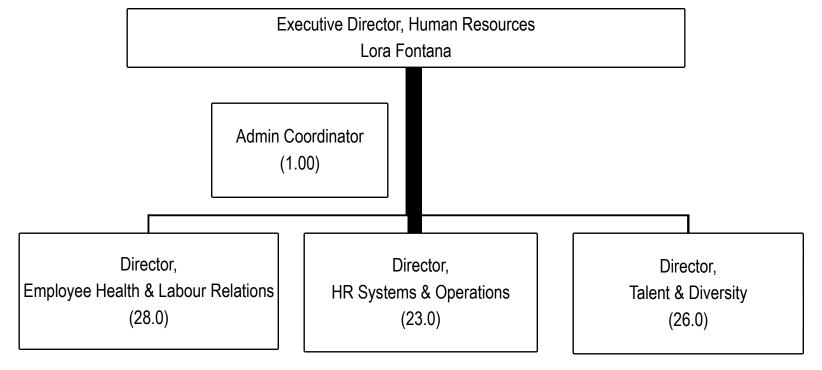
	2021	2022	2022	2022 Preliminary E Restat	-
	Restated Net	Preliminary Budget Gross	Preliminary Budget Net	Change \$	Change %
Government & Community					
Relations	530,460	542,480	542,480	12,020	2.3%
Community Initiatives	321,080	326,030	326,030	4, 950	1.5%
Total Government & Community Relations	851,540	868, 510	868, 510	16,970	2.0%

2022 Government & Community Relations Budget Drivers	Impact (\$000)
Employee Related Costs – Merit and Benefit increases	\$12
Corporate Costs (Facilities, PCs, IP Phones)	\$5



Human Resources





Complement (FTE)	Management	Other	Total	Staff to Management Ratio
2021	9.0	69.5	78.5	7.7:1
2022	10.0	69.0	79.0	6.9:1
Change	1.0	(0.5)	0.5	

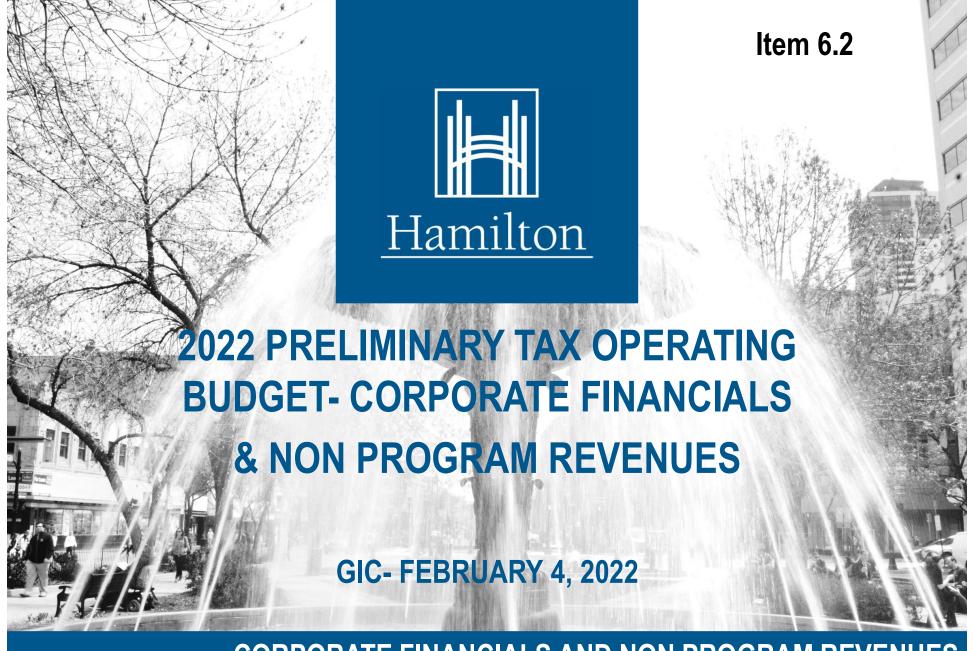


#### **Human Resources**

	2021	2022	2022	2022 Preliminary B 2021 Restat	•
	Restated Net	Preliminary Budget Gross	Preliminary Budget Net	Change \$	Change %
Employee Health & Labour Relations	3,030,850	4,370,550	3,088,030	57,180	1.9%
HR Systems & Operations	2,260,270	2,956,730	2,312,470	52,200	2.3%
Human Resources Admin	245,050	260,020	238,890	(6,160)	(2.5)%
Talent & Diversity	2,626,860	2,954,620	2,950,120	323,260	12.3%
Total Human Resources	8,163,030	10,541,920	8,589,510	426,480	5.2%

2022 Human Resources Budget Drivers	Impact (\$000)
Employee Related Costs-COLA, Benefit increases, job re-evaluations and 2 FTEs	\$484
Rent and Corporate charges	\$48
Recovery from WSIB & Benefit reserves	(\$114)





CORPORATE FINANCIALS AND NON PROGRAM REVENUES
2022 OPERATING BUDGET

### Corporate Financials and Non-Program Revenues

- Includes expenditures and revenues related to corporate-wide programs such as insurance, employee health and safety, audit fees, dividends from the Hamilton Utilities Corporation, Ontario Lottery and Gaming Corporation shared revenues, Provincial Offences Act revenues, tax revenues and write-offs
- The preliminary budget includes \$3.4M in Operating Impacts of Capital that, if approved, would be distributed to the appropriate departmental budgets



## Corporate Financials – Corporate Expenditures \$'000s

Category	2021 Restated Budget	2022 Preliminary Budget	Change (\$)	Change (%)
Corporate Initiatives	3,354.6	7,628.3	4,273.7	127.4%
Corporate Pensions, Benefits & Contingency	15,654.0	15,785.4	131.4	0.8%
Total Expenditures	19,008.6	23,413.7	4,405.1	23.2%

## Corporate Financials – Corporate Expenditures Cost Drivers \$'000s

Category	2021 Restated Budget	2022 Preliminary Budget	Change (\$)	Change (%)
<b>Corporate Initiatives</b>				
Area Rated Levy	2,123.9	2,540.2	416.3	19.6%
Operating Impact of Capit	3,372.2	3,372.2	n/a	
Cost Recovery Adj	(446.5)	-	446.5	-100.0%
Other	1,677.2	1,715.9	38.7	2.3%
Sub Total	3,354.6	7,628.3	4,273.7	127.4%
Corporate Pensions, Benefit				
Contingency Adj	150.0	190.0	40.0	26.7%
Employee Benefits, Sick and Vac Pay	1,890.0	2,162.0	272.0	14.4%
Retiree Benefits	13,614.0	13,433.4	(180.6)	-1.3%
Sub Total	15,654.0	15,785.4	131.4	0.8%
<b>Total Corporate Financials</b>	19,008.6	23,413.7	4,405.1	23.2%

4



5

### Non-Program Revenues -Tax Adjustments

Tax Adjustments - 2022 Budget				\$'000
Category	2021 Restated Budget	2022 Preliminary Budget	Change (\$)	Change (%)
Payment In Lieu	(16,399.7)	(17,108.4)	(708.7)	4.3%
Penalties And Interest	(11,000.0)	(11,400.0)	(400.0)	3.6%
Right of Way	(3,227.0)	(3,228.9)	(1.9)	0.1%
Senior Tax Credit	537.0	529.8	(7.2)	-1.3%
Supplementary Taxes	(9,925.0)	(10,130.0)	(205.0)	2.1%
Tax Remissions and Write Offs	7,770.0	7,950.0	180.0	2.3%
Tax - ERASE Grant	600.0	600.0	-	0.0%
Tax - ENTERPRISE Grant	900.0	900.0	-	0.0%
Tax - LEED Grant	300.0	300.0	-	0.0%
Total Tax Adjustments	(30,444.7)	(31,587.5)	(1,142.8)	3.8%



CORPORATE FINANCIALS AND NON PROGRAM REVENUES
2022 OPERATING BUDGET

### Non-Program Revenues - Other

Other Revenues - 2022 Budget				\$'000
Category	2021 Restated Budget	2022 Preliminary Budget	Change (\$)	Change (%)
Hydro Dividend and Other Interest	(5,281.5)	(5,281.5)	-	0.0%
Investment Income	(4,100.0)	(4,100.0)	-	0.0%
Slot Revenues	(5,200.0)	(5,200.0)	-	0.0%
POA Revenues	(2,365.8)	(2,302.2)	63.5	-2.7%
Total Other Revenues	(16,947.3)	(16,883.7)	63.5	-0.4%



### Non-Program Revenues - Trend Analysis - \$'M

Category	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Proj. Actual 2021	Budget 2022	Actuals 5 Yr Ave 2017-21
Tax Adjustments							
Payment In Lieu	(16.0)	(16.4)	(16.6)	(17.3)	(16.4)	(17.1)	(16.6)
Penalties and Interest	(11.5)	(11.2)	(12.0)	(11.3)	(11.0)	(11.4)	(11.4)
Right of Way	(3.2)	(3.2)	(3.2)	(3.2)	(3.2)	(3.2)	(3.2)
Senior Tax Credit	0.6	0.6	0.6	0.5	0.5	0.5	0.6
Supplementary Taxes	(11.2)	(10.4)	(10.5)	(13.0)	(9.9)	(10.1)	(11.0)
Tax Remissions/Write Offs	24.5	11.3	5.0	9.9	9.6	9.8	12.0
Sub Total:Tax Adjustments	(16.8)	(29.4)	(36.8)	(34.5)	(30.4)	(31.6)	(29.6)
<b>Corporate Revenues</b>							
Hydro Dividend/Other Interest	(10.3)	(2.6)	(4.8)	(4.2)	(5.3)	(5.3)	(5.4)
Investment Income	(4.1)	(4.1)	(4.1)	(5.0)	(4.1)	(4.1)	(4.3)
POA Revenues	(2.9)	(3.0)	(3.1)	0.3	(4.7)	(2.3)	(2.7)
Slot Revenues	(5.3)	(5.3)	(5.5)	(5.2)	(5.2)	(5.2)	(5.3)
Sub Total:Corporate Revenues	(22.5)	(15.0)	(17.4)	(14.1)	(19.3)	(16.9)	(17.7)
NET LEVY	(39.3)	(44.4)	(54.2)	(48.5)	(49.8)	(48.5)	(45.1)





### **THANK YOU**