



## City of Hamilton

# EMERGENCY & COMMUNITY SERVICES COMMITTEE ADDENDUM

**Meeting #:** 22-008

**Date:** May 19, 2022

**Time:** 1:30 p.m.

**Location:** Due to the COVID-19 and the Closure of City Hall (CC)

All electronic meetings can be viewed at:

City's Website:

<https://www.hamilton.ca/council-committee/council-committee-meetings/meetings-and-agendas>

City's YouTube Channel:

<https://www.youtube.com/user/InsideCityofHamilton> or Cable 14

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

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## 5. COMMUNICATIONS

- \*5.1. Zoe Kazakos, respecting Current Living Conditions at the Cathedral Women's Shelters

Recommendation: To be received.

## 10. DISCUSSION ITEMS

- \*10.3. Citizen Committee Report - Seniors Advisory Committee - Seniors Advisory Committee Revised Brochure

**Bates, Tamara**

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**Subject:** FW: Current Living Conditions at the Cathedral Women's Shelters**From:** Zoë Kazakos <**Sent:** Monday, May 16, 2022 3:21 PM**To:** [tmcfadzean@gsch.ca](mailto:tmcfadzean@gsch.ca); Office of Ward 3 City Councillor Nrinder Nann <[ward3@hamilton.ca](mailto:ward3@hamilton.ca)>; [clerk@hamilton.ca](mailto:clerk@hamilton.ca)**Subject:** Current Living Conditions at the Cathedral Women's Shelters

Hello, my name is Zoe Kazakos, and I am very very concerned, outraged and frustrated at the current living situation at the Cathedral women's shelters in downtown Hamilton. I am e-mailing to echo the demands of residents at Cathedral shelter and the Hamilton Encampment Support Network for the immediate redress of the dangerous and inhumane living conditions.

It is clear, based on countless testimony that Good Shepherd services are not able to maintain proper safe and healthy shelter conditions. We call on Good Shepherd services to work in conjunction with other social services and supports to improve the conditions within the Cathedral Shelter.

We call on the City of Hamilton and Good Shepherd services to guarantee access to clean and safe drinking water for all residents. For guaranteed dietary considerations, reflecting the different health needs of shelter residents. To have clear and standardized fire safety plans, including fire and emergency protocols that are posted and respected.

Together the city and Good Shepherd must remove any and all disturbed asbestos, pests and airborne illnesses like mold and mildew.

We know first hand what happens when residents are not protected, as we have witnessed countless deaths and prolonged illness due to negligence and lack of safety protocols throughout this pandemic. Good Shepherd Hamilton has allowed a bad situation to get worse, either from laziness, lack of resources or what have you - but this is not an excuse. This must be rectified. The people of Hamilton must be protected, and offered safe living conditions. There is no excuse for this blatant disregard of human life.

I look forward to hearing back from you, to discover what steps are being taken and when they go into effect.

Sincerely,  
Zoe Kazakos



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# CITIZEN COMMITTEE REPORT

<b>To:</b>	Emergency & Community Services Committee
<b>From:</b>	Seniors Advisory Committee  <hr style="width: 20%; margin-left: auto; margin-right: 0;"/> (Penelope Petrie, Chair)
<b>Date:</b>	May 6, 2022
<b>Re:</b>	<b>Seniors Advisory Committee Revised Brochure</b>

## **Recommendation:**

That the content and design of the revised Seniors Advisory Committee brochure entitled “Seniors Advisory Committee (SAC)” attached as Appendix “A”, be approved.

## **Background:**

At the May 6, 2022 Seniors Advisory Committee meeting, committee members passed a motion under item 11 (Motions), for Council to approve the content and design of the revised Seniors Advisory Committee brochure.

The Seniors Advisory Committee’s goal is to create more awareness of the committee as well as their role on behalf of other seniors who reside in the Hamilton community. The brochure was a project of the Seniors Advisory Committee’s Communications Working Group who felt the older brochure required updating. In addition, that the brochure could be used as a communication tool when engaging with other seniors at in person events such as the upcoming Seniors Kick-off event taking place on June 1, 2022 at Michelangelo’s Event and Conference Centre located in Hamilton.

## **Analysis/Rationale:**

The Seniors Advisory Committee is a key partner with the Hamilton Council on Aging and City of Hamilton for Hamilton’s Plan for an Age-Friendly Community (2021-2026). The Seniors Advisory Committee’s Communications Working Group has aligned their

workplan with goal 3 (Communications and Information) of the Age-Friendly Plan. One of the objectives under goal 3 is to “increase and improve access to information for older adults.” More specifically, one of the recommendations under this objective states, “ensure that information is available in multiple formats and languages including online and print.”

In addition, most seniors prefer information in a hard copy format versus on-line and/or through social media. According to a survey conducted by the City of Hamilton’s Communications Department, 70% of seniors over the age of 65 get information from local newspapers while 30% get information from internet search engines and 12% from social media.

# Appendix A' to Citizen Committee Report - Seniors Advisory Committee - Brochure

## SENIORS ADVISORY COMMITTEE (SAC)

## SENIORS ADVISORY COMMITTEE (SAC)

We are a volunteer-based advisory committee of the City of Hamilton. Members of the committee are residents and/or business owners in Hamilton who are appointed by Council.

SAC is a full partner with the City of Hamilton and the Hamilton Council on Aging in the development, governance and implementation of Hamilton's Age-Friendly Plan.

### SAC's active working groups, include:

- Communications
- Elder Abuse
- Housing
- Getting Around Hamilton

SAC also has membership in several external committees/groups.



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### MONTHLY MEETINGS

First Friday of each month  
10:00 a.m. to Noon  
*(Schedule subject to change)*

### LOCATION

Hamilton City Hall  
71 Main Street West, 1st Floor, Room 192  
*(Virtual as necessary)*

### CONTACT

Lisa Maychak, Staff Liaison  
(905) 546-2424, ext. 1721  
Lisa.Maychak@hamilton.ca



An advisory committee for the City of Hamilton, advocating for improved quality of life for all seniors in Hamilton

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## COMMITTEE MANDATE

SAC shall be a credible communication vehicle regarding the quality of life for all seniors in the City of Hamilton. It will provide a forum for consumers and deliverers of seniors' services and facilities to identify issues, explore possible remedies, and work to implement them.

## WHAT WE DO

- Provide a forum to identify seniors' issues, while exploring and recommending solutions.
- Work with City Council and staff to find solutions to seniors' needs.
- Suggest improvements to policies or services offered to seniors by all levels of government.
- Encourage the City to promote healthy ageing through appropriate programs.
- Work for the benefit of a diverse population of seniors across Hamilton, who have various needs.
- Ensure that racialized communities and seniors isolated from the community are kept informed and involved.

## SOME PAST ACHIEVEMENTS

- Presentation to Council on "Transportation Options in Underserved Areas of Hamilton."
- Instrumental in introducing the Golden Age Pass and Seniors Monthly bus pass.
- Developed the "Housing Options for Older Adults in Hamilton" guide.
- Revision of the seniors' resources landing page on the City of Hamilton website.
- Developed three brochures on home adaptation (for renters, homeowners, property managers) in partnership with various community organizations and Hamilton Public Health Services.



## OTHER POTENTIAL PROJECTS

- Develop heat mitigation strategies for older adults.
- Develop workshops on housing options and financial literacy for older adults in collaboration with the Hamilton Council on Aging.
- Advocate for snow removal on all City of Hamilton sidewalks.
- Disseminate information on safety for seniors and elder abuse in partnership with Hamilton Police Services.
- Collaborate with the Hamilton Public Library and the 211 service to ensure optimal dissemination of information relevant to older adults.
- Collaborate with the Hamilton Council on Aging on "Let's Get Moving Workshops," including:
  - Let's Take a Bus
  - Let's Take a Walk
  - Let's Drive a Car
  - Let's Ride a Bike

## YOUR VOICE MATTERS – JOIN US!

- Learn how you could become a volunteer committee member. ▪ Join monthly meetings.
- Make a presentation at an upcoming meeting on an area of interest that concerns older adults residing in Hamilton.