



City of Hamilton

EMERGENCY & COMMUNITY SERVICES COMMITTEE ADDENDUM

Meeting #: 22-010
Date: June 16, 2022
Time: 1:30 p.m.
Location: Council Chambers
Council Chambers, Hamilton City Hall
71 Main Street West

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

7. CONSENT ITEMS

*7.2. Seniors Advisory Committee Minutes - May 6, 2022

10. DISCUSSION ITEMS

*10.3. Emergency Shelter Overflow for Families Update (HSC22039) (City Wide)

*10.4. Wentworth Lodge Heritage Trust Fund Sub-Committee Report 22-001



Hamilton

**Seniors Advisory
Committee**

May 6, 2022

Minutes 22-005

10:00am – 12:00pm

Due to the COVID-19 and the Closure of City Hall

All electronic meetings can be viewed at:

City's YouTube Channel

<https://www.youtube.com/user/InsideCityofHamilton>

In Attendance:

Penelope Petrie (Chair), Aref Alshaikhahmed, Sheryl Boblin, Maureen McKeating, Barry Spinner, Douglas Stone, Marian Toth, Marjorie Wahlman, Ann Elliott, Carolann Fernandes, David Broom, Sarah Shallwani, Peter Lesser, Steve Benson, Alexander Huang

Councilor(s):

Also, in Attendance:

Lisa Maychak, Project Manager, Healthy & Safe Communities Department
Kim VanderMeulen, Program Secretary, Healthy & Safe Communities
Alison Carlyle, Project Manager, Sustainable Mobility, Transportation and Parking
Peter Topalovic, Program Manager, Sustainable Mobility, Transportation and Parking

Absent with Regrets:

Dahlia Petgrave, Kathryn Wakeman, Kamal Jain, Councilor T. Jackson

Absent

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1. CEREMONIAL ACTIVITIES (Item 1)

- (i) Welcome to new members
- (ii) Land Acknowledgement presented by P. Petrie.

M. Toth has volunteered to read the Land Acknowledgement at the next meeting.

2. APPROVAL OF AGENDA (Item 2)

- Addition of Pedestrian Safety by Member M. McKeating, under General Information / Other Business (Item 13.6)

(S. Boblin/D. Broom)

That the Seniors Advisory Committee approves the May 6, 2022 agenda, as amended.

CARRIED

3. DECLARATIONS OF INTEREST

None.

4. APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)

(i) April 1, 2022 (Item 4.1)

(M. Wahlman/C. Fernandes)

That the Seniors Advisory Committee approves the April 1, 2022 minutes, as presented.

CARRIED

5. STAFF PRESENTATIONS (Item 9)

(M. Wahlman/M. McKeating)

That the following presentations be received:

(i) Alison Carlyle, Project Manager, Sustainable Mobility, Transportation and Parking, City of Hamilton respecting E-Cargo bikes. (Item 9.1)

A. Carlyle presented to the Seniors Advisory Committee (SAC) regarding the Ontario E-bike Pilot Program. A. Carlyle provided an overview of the E-Cargo bikes, which can be used for personal or commercial use. Municipalities will be required to opt into the program and develop their own bylaws. This pilot is to run March 1,

2021 to March 1, 2026. A. Carlyle concluded her presentation by providing an opportunity for SAC members to ask questions and offer comments. Any further questions or comments can be emailed to sustainable.mobility@hamilton.ca.

CARRIED

6. DISCUSSION ITEMS (Item 10)

(i) Working Groups (Item 10.1)

(S. Boblin/M. Wahlman)

That the following updates be received:

(a) Getting Around Hamilton Working Group

P. Petrie reported this working group did not have a meeting, but preparations are underway for the "Let's Get Moving" workshops and a video is being completed by the Hamilton Street Railway (HSR). The plan is to facilitate the workshops the beginning of June.

(b) Elder Abuse Working Group

M. Wahlman reported Alter Sworesho from Catholic Family Services (CFS) presented to the working group and gave an overview of the services provided to seniors through CFS Intensive Case Management for Seniors at Risk program. In keeping with CFS vision the aim is to keep seniors happy, healthy, and safe in their community. The focus was on abuse experienced by seniors, which can be psychological, physical, financial, neglect. Anyone with concerns about the well-being of seniors can refer to CFS. CFS works with other agencies in the City and works with Hamilton Police Services Senior Support Officers. A. Sworesho has provided her presentation slide deck to the Chair and this can be used for further information.

(c) Housing Working Group

M. Toth reported that the Hamilton Council on Aging (HCoA) Age Friendly Resources was discussed, with emphasis on the Housing section on Housing. L. Maychak will attend the next meeting of the Housing Working Group to discuss a possible partnership with the HCoA on a Housing Guide for the Seniors' Advisory committee.

(d) Communication Working Group

D. Broom reported to the committee that the Director of Communications and Media for the City of Hamilton, Matthew Grant met with the working group to discuss improving communications from the City directed at the senior community in Hamilton. M. Grant suggested a survey be conducted to identify the various needs of seniors in our community and further discussions to take place. The next meeting for this working group is to be determined.

CARRIED

(ii) Working Committees (Item 10. 2)**(S. Boblin/M. Wahlman)**

That the following updates be received:

(a) Age Friendly Plan - Governance Committee

A. Elliott reported the Age Friendly Plan has been distributed to Senior Advisory Committee (SAC) members. Committee members expressed the need to bring together the SAC working groups with the Age-Friendly Committee's Goal Champions, to align the work of the Age-Friendly Plan and improve communication.

(b) Older Adult Network

L. Maychak advised that the Older Adult Network has been replaced by the group that is planning the annual Seniors Kick-Off event. This year's Senior Kick-Off event will be occurring in person on June 1, 2022.

(c) International Day of Older Persons Committee

D. Stone reported that this committee is currently working to produce a webinar "Caring for the Community" for the end of May.

(d) McMaster Institute for Research on Aging

There are no updates from this committee.

(e) Ontario Health Coalition

C. Fernandes will continue to send the committee email updates through L. Maychak.

(f) Our Future Hamilton Update

There are no updates from this committee.

(g) Senior of the Year Award

L. Maychak reported the Senior of the Year Award nominations were launched the week of April 24, 2022 and will remain open until June 27, 2022. There is a new award for 2022 called the Covid-19 Resilience Award, which will recognize a citizen 65 plus who has gone above and beyond during the Covid-19 pandemic. The event is currently being planned as an in-person event on October 18, 2022 at Michelangelo's. Tickets will go on sale at the beginning of September.

7. GENERAL INFORMATION/OTHER BUSINESS (Item 13)**(i) Senior Advisory Committee Brochure (Item 13.1)****(M. Wahlman/M. McKeating)**

That the final draft of the Senior Advisory Committee brochure, be approved, as presented and to move forward for approval to Emergency and Community Services Committee for approval before printing.

CARRIED**(ii) Senior Advisory Committee and Hamilton Council on Aging Collaboration (Item 13.2)**

L. Maychak indicated that both groups are doing great work that aligns with Hamilton's Age-Friendly Plan. However, collaboration needs to improve between the two groups. L. Maychak will be raising this idea at the next Age-Friendly committee meeting, which includes members from the Hamilton Council on Aging.

- (iii)** Review Senior Advisory Committee Terms of Reference and Rights and Responsibilities for new members (Item 13.3)

(M. Wahlman/D. Broom)

That the Senior Advisory Committee Terms of Reference, and Rights and Responsibilities for new members, be approved.

CARRIED

- (iv)** April Darts Report (Item 13.4)

(M. Wahlman/P. Lesser)

That the April Darts Report be received.

CARRIED

- (v)** Report on Committee's activities (Item 13.5)

Senior Advisory Committee Working groups have been advised to send L. Maychak a summary of activities that they have been working on by mid-June.

- (vi)** Pedestrian Safety (Added Item 13.6)

A great concern for the number of pedestrians hit with vehicles recently in this city. L. Maychak is to invite city staff to come to a future Senior Advisory Committee meeting for follow up on what the City is doing to prevent these fatalities from occurring.

11. ADJOURNMENT (Item 15)

(M. Wahlman)

That the Seniors Advisory Committee be adjourned at 12:13pm

CARRIED

Next Meeting: June 3, 2022



Hamilton

INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	June 16, 2022
SUBJECT/REPORT NO:	Emergency Shelter Overflow for Families Update (HSC22039) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Rob Mastroianni (905) 546-2424 Ext. 8035 Nadia Zelisko (905) 546 2424 Ext. 2548
SUBMITTED BY:	Edward John Director, Housing Services Division Healthy and Safe Communities Department
SIGNATURE:	

INFORMATION

In response to the COVID-19 pandemic, the City of Hamilton increased supports across its emergency shelter system to accommodate increasing need in the community. The supports, made possible through the provision of multiple phases of extraordinary COVID-19 relief funding by the province of Ontario, included the temporary expansion of emergency shelter spaces across the system and use of temporary hotel-based overflow emergency shelter response, the COVID-19 vaccine response, staffing and costs for public education related to COVID-19.

Prior to the pandemic, the family emergency shelter hotel overflow program was undertaken with Divisional cost savings to address emerging needs and was considered an interim measure. Although there was no cap on capacity, the number of spaces never exceeded 25. The rapid expansion of this program during the pandemic, reflecting increased need of families and undertaken through the City's COVID-19 response, was made possible through additional Provincial funding under the Social Services Relief Fund (SSRF), which is set to expire as of June 30, 2022. Hamilton's response to address the needs of families also includes families served by the Violence Against Women (VAW) system. Hamilton is the only municipality that provides overflow support to the VAW system, and although there is good argument that provincial dollars

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SUBJECT: Emergency Shelter Overflow for Families Update (HSC22039) (City Wide) - Page 2 of 3

should fully cover families served by VAW in Hamilton, advocacy to the Ministry of Children, Community and Social Services for additional VAW system overflow support has been unsuccessful to date.

In March 2022, a Communication Update was sent to Council outlining that our family system had reached capacity, that we needed to cap the number of spaces and that new admissions would only be possible as spaces opened up. It is not possible to continue operating the expanded number of spaces for the family system, and in line with the staged reduction in hotel overflow spaces for families, the Housing Services Division will be pausing new program admissions to the family emergency shelter hotel overflow program effective immediately, with the goal of reducing spaces to pre-pandemic levels to match previously-approved funding levels as of September 30, 2022.

The wind down of the hotel overflow initiative will take some time as the hotel overflow system for families saw a significant increase in occupancy – from an average of 25 rooms to a peak of 95 rooms. The wind down will therefore need to be staged to ensure no undue hardship is experienced by the families currently staying in overflow hotels. As the current occupancy is at 83 rooms, more than four times the capacity of the Family Centre emergency shelter that operates 24/7 with on-site supports, the return to pre-pandemic overflow levels is anticipated to take approximately three months, during which time the City will be reviewing availability for families in the conventional system and connecting hotel occupants with alternative accommodations.

In assessing accommodation needs for families, the Housing Services Division has also reviewed the lessons learned over the pandemic with respect to the provision of services to families in overflow hotel spaces. With the marked increase in occupancy, the program experienced several significant operational challenges that pose a continued risk to the health and safety of program residents and staff (both hotel and City). These risks have included significant incidents of domestic violence and as well as complex challenges related to substance use and have often required resources beyond City staff, up to and including frequent calls to the Hamilton Police Service. The hotel overflow program is not currently structured in a way that provides on-site services to effectively support residents in these situations. Any attempt to consider similar programs in future emergencies will want to ensure these factors are considered to promote the safety of residents as well as City and hotel staff.

Next Steps

The Housing Services Division is continuing to work alongside sector partners to ensure we can operate the family emergency shelter hotel overflow program in a safe and supported way in order to minimize risk for those currently supported through this program. Immediate next steps include connecting with families on an individual basis

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SUBJECT: Emergency Shelter Overflow for Families Update (HSC22039) (City Wide) - Page 3 of 3

to develop appropriate housing and support strategies in order to identify how best to meet their needs. Housing Services Division will also continue to support ongoing family-focused case conferencing in order to match people to housing resources best suited to meet their housing needs and preferences.

Hamilton's Canada Ontario Housing Benefit (COHB) allocation, a deep portable rent subsidy, will prioritize families in shelter and hotel. Currently there are enough COHB subsidies available to support every family currently in the emergency shelter system, in addition to a specific allocation to support Indigenous individuals and families. The primary challenge in connecting families to the COHB will be the availability and cost of family sized rental units in Hamilton.

Housing Services Division and sector partners continue to utilize the Council approved Rent Ready program to support homelessness prevention efforts in the family system, while layering on additional resources to assist with affordability and ongoing case management supports, such as: Intensive Case Management; Rapid Rehousing; and housing-focused case management at emergency shelters from dedicated City and agency staff. Staff also continue to collaborate with CityHousing Hamilton Housing Officers to target households with Special Priority status in hotel overflow and VAW shelters. Housing Services Division will continue to advocate to MCCSS in order to attempt to garner additional support for families in our local context. Advocacy with VAW is also a critical strategy, as meeting local need in this area for families fleeing domestic violence remains a provincial funding responsibility.

The Housing Services Division will be bringing forward a report to the July 7, 2022 Emergency and Community Services Committee with a more detailed plan and recommendations for the adaptation and transformation of Hamilton's emergency shelter system.

APPENDICES AND SCHEDULES ATTACHED

N/A

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**WENTWORTH LODGE
HERITAGE TRUST FUND SUB-COMMITTEE
REPORT 22-001**

10:00 a.m.

Tuesday, May 10, 2022

**Council Chambers, 2nd Floor, City Hall
71 Main Street West**

Present: Councillor A. VanderBeek (Chair)
Barbara Sargeant, Resident Member
Halvetta Kelly, Alternate Resident Member
Paul Spinney, Wentworth Lodge Family Council Representative

Regrets: Janet Southall, Dundas Seniors' Club Member – Personal

**THE WENTWORTH LODGE HERITAGE TRUST FUND SUB-COMMITTEE
PRESENTS REPORT 22-001 AND RESPECTFULLY RECOMMENDS:**

- 1. Wentworth Lodge Heritage Trust Fund - Financial Status -2022 (HSC22023)
(Ward 13) (Item 10.1)**
 - (a) That \$259,170 of the total funds payable from the settlement of the Wentworth Lodge Guaranteed Investment Certificates (GIC) portfolio in the amount of \$287,977, be reinvested in a GIC portfolio under similar terms as previously at one, two, three, four and five years; and,
 - (b) That \$28,807 of the total funds payable from the settlement of the Wentworth Lodge Guaranteed Investment Certificates (GIC) portfolio in the amount of \$287,977, be left in the Wentworth Lodge Heritage Trust bank account to be used at the discretion of the Wentworth Lodge Heritage Trust Fund SubCommittee to support resident activities and Wentworth Lodge enhancements which support resident quality of life.

- 2. Wentworth Lodge Enhancements to the Courtyard -2022 (HSC22024) (Ward 13) (Item 10.2)**

**Wentworth Lodge Heritage Trust Fund Sub-Committee
REPORT 22-001****May 10, 2022
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- a) That the Wentworth Lodge Heritage Trust Fund Sub-Committee authorize the use of a maximum of \$10,000 from the Wentworth Lodge Heritage Trust Fund bank account in 2022, to purchase equipment, materials and supplies to enhance the Courtyards and the resident activities that are hosted there, with oversight and approval of the Senior Administrator, Long Term Care.

FOR INFORMATION:**(a) CHANGES TO THE AGENDA (Item 2)**

The Committee Clerk advised that there were no changes to the agenda.

The agenda for the May 10, 2022 meeting of the Wentworth Lodge Heritage Trust Fund Sub-Committee was approved, as presented.

(b) DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)

The Minutes of the June 22, 2021 meeting of the Wentworth Lodge Heritage Trust Fund Sub-Committee was approved, as presented.

(d) ADJOURNMENT (Item 14)

There being no further business, the Wentworth Lodge Heritage Trust Fund Sub-Committee was adjourned at 10:05 a.m.

Respectfully submitted,

Councillor A. VanderBeek
Chair, Wentworth Lodge Heritage Trust Fund
Sub-Committee

Aleah Whalen
Legislative Assistant
Office of the City Clerk