



# City of Hamilton

## EMERGENCY & COMMUNITY SERVICES COMMITTEE REVISED

**Meeting #:** 22-011  
**Date:** July 7, 2022  
**Time:** 1:30 p.m.  
**Location:** Council Chambers  
Council Chambers, Hamilton City Hall  
71 Main Street West

Tamara Bates, Legislative Coordinator (905) 546-2424 ext. 4102

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1. **CEREMONIAL ACTIVITIES**
2. **APPROVAL OF AGENDA**  
(Added Items, if applicable, will be noted with \*)
3. **DECLARATIONS OF INTEREST**
4. **APPROVAL OF MINUTES OF PREVIOUS MEETING**
  - 4.1. June 16, 2022
5. **COMMUNICATIONS**
6. **DELEGATION REQUESTS**
  - 6.1. Hamilton is Home Projects (for today's meeting)
    - 6.1.a. Graham Cubitt and Tricia Lewis, Hamilton is Home, respecting our upcoming projects, beginning in 2022-2024
    - 6.1.b. Lori-Anne Gagne, Caledon Community Collaborative, respecting proposed affordable housing development at 60 Caledon Avenue
  - 6.2. Hamilton Alliance for Tiny Shelters Initiative (for today's meeting)

- 6.2.a. Ed Fothergill, Hamilton Alliance for Tiny Shelters, respecting an update of the Hamilton Alliance for Tiny Shelters (HATS) initiative
  - 6.2.b. Tony Stortz, Hamilton Alliance for Tiny Shelters, respecting Person with Lived Experience Report
  - \*6.2.c. Bill Johnston, Hamilton Alliance for Tiny Shelters (HATS), respecting an update on HATS and HATS research
  - \*6.2.d. Paula Whitlow, Hamilton-Wentworth Chapter Native Women Inc., respecting Hamilton Alliance for Tiny Shelters
- \*6.3. Nancy Silva Khan, New Democratic Party Federal Riding Association, respecting a motion to request the Province of Ontario develop and implement a community warning program similar to Amber Alert (for today's meeting)

## **7. CONSENT ITEMS**

- 7.1. Canada Mortgage and Housing Corporation (CMHC) Rapid Housing Initiative (RHI) Update (HSC22027) (City Wide) (Outstanding Business List item)
- 7.2. Community Housing Renewal Implementation (HSC22034) (City Wide)
- 7.3. Interview Sub-Committee for the Emergency and Community Services Committee Minutes - April 5, 2022

## **8. STAFF PRESENTATIONS**

## **9. PUBLIC HEARINGS / DELEGATIONS**

## **10. DISCUSSION ITEMS**

- 10.1. Recreation Master Plan – Facility Provision Decision Making Framework (HSC22014(a)) (City Wide)
- 10.2. Additional Funding for CityHousing Hamilton's Residential Conversion at 263 Main St. E. (HSC22028) (Ward 3)
- 10.3. Adaptation and Transformation of Services for People Experiencing Homelessness Update 5 (HSC20020(e)) (City Wide)

## **11. MOTIONS**

- 11.1. Financial Support for CityHousing Hamilton to Remove and Replace Existing Cameras at 44 Martha Street and 799-847 Roxborough Avenue, (A11C - Martha St/Roxborough Avenue), Hamilton, Ontario

11.2. Funding for Roots to Justice Initiative at J.C. Beemer Park

**12. NOTICES OF MOTION**

**13. GENERAL INFORMATION / OTHER BUSINESS**

13.1. Amendments to the Outstanding Business List

13.1.a. Items Considered Complete and to be Removed

13.1.a.a. Canada Mortgage and Housing Corporation (CMHC) Rapid Housing Initiative (RHI) (HSC20056(a)) (City Wide)

Item on OBL: 210D

Addressed as Item 7.1 on today's agenda

13.1.a.b. Transitional Funding to Secure Short Term Housing Project

Item on OBL: 21-H

Addressed as Item 7.1 on today's agenda

**14. PRIVATE AND CONFIDENTIAL**

14.1. Appointment to the Seniors Advisory Committee

Pursuant to Section 8.1, Sub-section (b) of the City's Procedural By-law 21-021, as amended, and Section 239(2), Sub-section (b) of the Ontario Municipal Act, 2001, as amended, as the subject matter pertains to personal matters about an identifiable individual, including City or a local board employees.

**15. ADJOURNMENT**



## **EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 22-010**

1:30 p.m.  
Thursday, June 16, 2022  
Room 264  
Hamilton City Hall  
71 Main Street West

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**Present:** Councillors B. Clark (Chair), N. Nann and E. Pauls

**Regrets:** Councillors T. Jackson, S. Merulla and T. Whitehead – Personal

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### **THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:**

**1. Hamilton Public Library and City of Hamilton Operating Agreement at Valley Park Community Centre Site (HSC22036) (Ward 9) (Item 7.1)**

**(Pauls/Clark)**

- (a) That the City enter into an Operating Agreement with the Hamilton Public Library for the operation of a library branch at the Valley Park Community Centre; and,
- (b) That the General Manager of the Healthy and Safe Communities Department or their designate be authorized and directed to execute the Operating Agreement between the City of Hamilton and the Hamilton Public Library for dedicated space at Valley Park Community Centre, and any further agreements or documents, as may be required for this project, in a form satisfactory to the City Solicitor.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor N. Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
ABSENT - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Chair - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

**2. Hamilton's Plan for an Age-Friendly Community, 2021 Community Progress Report and Hamilton Council on Aging Contract Renewal (HSC22031) (City Wide) (Item 8.1)**

**(Nann/Pauls)**

- (a) That the 2021 Age-Friendly Community Progress Report, attached as Appendix "A" to Report HSC22031, be received;
- (b) That the Hamilton Council on Aging's annual contract be increased by \$10,000 to a total of \$40,000 on an annual basis for a term of five years to cover backbone supports associated with implementing the Age Friendly Plan and funded first from divisional surplus, then departmental surplus in 2022 and referred to the 2023 operating budget process; and,
- (c) That the single source procurement to the Hamilton Council on Aging, pursuant to Procurement Policy 11 – Non-competitive Procurements, for the work to implement and provide backbone supports for the Age Friendly Plan be approved for a term of five years.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 ABSENT - Ward 4 Councillor Sam Merulla  
 ABSENT - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Chair - Ward 9 Councillor Brad Clark  
 ABSENT - Ward 14 Councillor Terry Whitehead

**3. Authority to Allocate Unutilized Poverty Reduction Investment Plan Funds on New Affordable Housing Builds (HSC22027) (City Wide) (Item 10.1)**

**(Pauls/Nann)**

- (a) That all the remaining and uncommitted funds in the New Affordable Rental Housing Construction Projects, Project ID 6731741609, in the amount of approximately \$680,000 be utilized for the creation of new affordable housing units including but not limited to payments for pre-development costs, payment of City development charge exemptions and construction (capital) costs for non-profit organisations; and,
- (b) That the General Manager of the Healthy and Safe Communities Department, or their designate, be directed and authorized to enter into, execute and administer all agreements, documents and ancillary agreements for eligible projects costs for the purpose of creating new affordable housing opportunities on such terms and conditions satisfactory to the General Manager of the Healthy and Safe Communities Department or their designate and in a form satisfactory to the City Solicitor.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 ABSENT - Ward 4 Councillor Sam Merulla  
 ABSENT - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Chair - Ward 9 Councillor Brad Clark  
 ABSENT - Ward 14 Councillor Terry Whitehead

**4. Reaching Home and Social Services Relief Fund Phase 5 Funding Update (HSC22032) (City Wide) (Item 10.2)**

**(Pauls/Nann)**

That Report HSC22032, respecting Reaching Home and Social Services Relief Fund Phase 5 Funding Update (City Wide), be received.

**Result: Motion, CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 ABSENT - Ward 4 Councillor Sam Merulla  
 ABSENT - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Chair - Ward 9 Councillor Brad Clark  
 ABSENT - Ward 14 Councillor Terry Whitehead

**5. Emergency Shelter Overflow for Families Update (HSC22039) (City Wide) (Added Item 10.3)**

**(Pauls/Nann)**

That Report HSC22039, respecting Emergency Shelter Overflow for Families Update (City Wide), be received.

**Result: Motion, CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 ABSENT - Ward 4 Councillor Sam Merulla  
 ABSENT - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Chair - Ward 9 Councillor Brad Clark  
 ABSENT - Ward 14 Councillor Terry Whitehead

**6. Wentworth Lodge Heritage Trust Fund Sub-Committee Report 22-001 (Added Item 10.4)**

**(Pauls/Nann)**

**(a) Wentworth Lodge Heritage Trust Fund - Financial Status -2022 (HSC22023) (Ward 13)**

- (i) That \$259,170 of the total funds payable from the settlement of the Wentworth Lodge Guaranteed Investment Certificates (GIC) portfolio in the amount of \$287,977, be reinvested in a GIC portfolio under similar terms as previously at one, two, three, four and five years; and,
  - (ii) That \$28,807 of the total funds payable from the settlement of the Wentworth Lodge Guaranteed Investment Certificates (GIC) portfolio in the amount of \$287,977, be left in the Wentworth Lodge Heritage Trust bank account to be used at the discretion of the Wentworth Lodge Heritage Trust Fund Sub-Committee to support resident activities and Wentworth Lodge enhancements which support resident quality of life.
- (b) Wentworth Lodge Enhancements to the Courtyard -2022 (HSC22024) (Ward 13) (Item 10.2)**
- (i) That the Wentworth Lodge Heritage Trust Fund Sub-Committee authorize the use of a maximum of \$10,000 from the Wentworth Lodge Heritage Trust Fund bank account in 2022, to purchase equipment, materials and supplies to enhance the Courtyards and the resident activities that are hosted there, with oversight and approval of the Senior Administrator, Long Term Care.

**Result: Motion, CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 ABSENT - Ward 4 Councillor Sam Merulla  
 ABSENT - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Chair - Ward 9 Councillor Brad Clark  
 ABSENT - Ward 14 Councillor Terry Whitehead

**FOR INFORMATION:**

**(a) APPROVAL OF AGENDA (Item 2)**

The Committee Clerk advised the following changes to the agenda:

**7. CONSENT ITEMS**

7.2. Seniors Advisory Committee Minutes – May 6, 2022

**10. DISCUSSION ITEMS**

**Emergency & Community Services Committee  
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- 10.3. Emergency Shelter Overflow for Families Update (HSC22039) (City Wide)
- 10.4 Wentworth Lodge Heritage Trust Fund Sub-Committee Report 22-001

**(Pauls/Nann)**

That the agenda for the June 16, 2022 Emergency and Community Services Committee meeting be approved, as amended.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 ABSENT - Ward 4 Councillor Sam Merulla  
 ABSENT - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Chair - Ward 9 Councillor Brad Clark  
 ABSENT - Ward 14 Councillor Terry Whitehead

**(b) DECLARATIONS OF INTEREST (Item 3)**

There were no declarations of interest.

**(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)**

**(Nann/Pauls)**

That the Minutes of the June 2, 2022 meeting of the Emergency and Community Services Committee, be approved, as presented.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 ABSENT - Ward 4 Councillor Sam Merulla  
 ABSENT - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Chair - Ward 9 Councillor Brad Clark  
 ABSENT - Ward 14 Councillor Terry Whitehead

**(d) CONSENT ITEMS (Item 7)**

**(i) Seniors Advisory Committee Minutes – May 6, 2022 (Added Item 7.2)**

**(Nann/Pauls)**

That the May 6, 2022 Seniors Advisory Committee Minutes, be received:

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann



ABSENT - Ward 4 Councillor Sam Merulla  
 ABSENT - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Chair - Ward 9 Councillor Brad Clark  
 ABSENT - Ward 14 Councillor Terry Whitehead

**(e) STAFF PRESENTATIONS (Item 8)**

**(i) Hamilton's Plan for an Age-Friendly Community, 2021 Community Progress Report and Hamilton Council on Aging Contract Renewal (HSC22031) (City Wide) (Item 8.1)**

Lisa Maychak, Project Manager, Age-Friendly City, Penelope Petrie, Chair, Seniors Advisory Committee, and Julie Richardson, Chair, Age Friendly Hamilton, Collaborative Governance Committee, Hamilton Council on Aging, addressed the Committee, respecting Hamilton's Plan for an Age-Friendly Community, 2021 Community Progress Report and Hamilton Council on Aging Contract Renewal, with the aid of a presentation.

**(Pauls/Nann)**

That the presentation from Lisa Maychak, Project Manager, Age-Friendly City, Penelope Petrie, Chair, Seniors Advisory Committee, and Julie Richardson, Chair, Age Friendly Hamilton, Collaborative Governance Committee, Hamilton Council on Aging, respecting Hamilton's Plan for an Age-Friendly Community, 2021 Community Progress Report and Hamilton Council on Aging Contract Renewal, be received.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
 ABSENT - Ward 4 Councillor Sam Merulla  
 ABSENT - Ward 6 Councillor Tom Jackson  
 YES - Ward 7 Councillor Esther Pauls  
 YES - Chair - Ward 9 Councillor Brad Clark  
 ABSENT - Ward 14 Councillor Terry Whitehead

For further disposition of this matter, refer to Item 2.

**(f) ADJOURNMENT (Item 15)**

**(Pauls/Nann)**

That there being no further business, the Emergency and Community Services Committee be adjourned at 2:27 p.m.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nrinder Nann

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ABSENT - Ward 4 Councillor Sam Merulla  
ABSENT - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

Respectfully submitted,

Councillor B. Clark  
Chair, Emergency and Community Services  
Committee

Tamara Bates  
Legislative Coordinator  
Office of the City Clerk

**Bates, Tamara**

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**Subject:** FW: Form submission from: Request to Speak to Committee of Council Form

-----Original Message-----

From: City of Hamilton, Ontario, Canada via City of Hamilton, Ontario, Canada &lt;no-reply@hamilton.ca&gt;

Sent: Wednesday, June 22, 2022 10:21 PM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Wednesday, June 22, 2022 - 10:21pm Submitted by anonymous user: 162.158.146.53

Submitted values are:

==Committee Requested==

Committee: General Issues Committee

Will you be delegating in person or virtually? In person (as of May 30, 2022)

Will you be delegating via a pre-recorded video? No

==Requestor Information==

Name of Organization (if applicable): Hamilton is Home (HiH)

Name of Individual: Graham Cubitt, Chair, Hamilton is Home and Tricia Lewis, Lead, Municipal Investment Subcommittee, Hamilton is Home

Preferred Pronoun: Graham (he/him), Tricia (she/her)

Contact Number:

Email Address: graham@indwell.ca

Mailing Address: 1429-1430 Main St E., Hamilton, ON L8K 1C3

Reason(s) for delegation request:

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Hamilton is Home is a coalition representing 8 of the City's prominent, non-profit housing organizations.

In response to Council's support for Hamilton is Home since 2020; its ratification of our request in 2022 to collaborate on a strategy for affordable housing along the LRT corridor; and, its approval of development cost exemptions via Bylaw Amendment 19-142, Hamilton is Home seeks the following:

- to update Council on our upcoming projects, beginning in 2022-2024

- to request, in principle, the approval for municipal investments in each upcoming non-profit housing project, via a one-time OR multi-year grant, equivalent to the amount of development costs/education development charges/parkland fees. Total approximate municipal investment request = \$49,800 per unit

With this investment, the coalition is well-positioned to

mitigate the exacerbated demand for more affordable housing units and to address the City's priorities:

- 10 Year Housing and Homelessness Plan
  - 2022-24 Multi-Year Outlook/ Capital Financing Plan
  - Built for Zero Movement
  - Hamilton's Systems Planning Framework
  - Housing First
  - Healthy and Safe Communities
  - National Housing Strategy
  - Reduction of number of households on the social housing wait list, which increased by 18% from 2015-2018
- Will you be requesting funds from the City? Yes
- Will you be submitting a formal presentation? Yes

The results of this submission may be viewed at:  
<https://www.hamilton.ca/node/286/submission/627986>

**Bates, Tamara**

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**Subject:** FW: Form submission from: Request to Speak to Committee of Council Form

-----Original Message-----

From: City of Hamilton, Ontario, Canada via City of Hamilton, Ontario, Canada &lt;no-reply@hamilton.ca&gt;

Sent: Tuesday, June 28, 2022 3:11 PM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Tuesday, June 28, 2022 - 3:11pm Submitted by anonymous user: 108.162.241.119 Submitted values are:

==Committee Requested==

Committee: Emergency &amp; Community Services Committee

Will you be delegating in person or virtually? In person (as of May 30, 2022)

Will you be delegating via a pre-recorded video? No

==Requestor Information==

Name of Organization (if applicable): Caledon Community Collaborative

Name of Individual: Lori-Anne Gagne

Preferred Pronoun:

Contact Number: 905 527-0221 ext. 212

Email Address: lgagne@vpch.com

Mailing Address: 155 Queen Street North, Hamilton Ontario, L8R 2V6

Reason(s) for delegation request:

Caledon Community Collaborative Inc. ("CCC"), a unique partnership between Victoria Park Community Homes Inc. ("VPCH") and Hamilton East Kiwanis Non-Profit Homes Inc. ("HEK"), is pleased to present to the GIC in respect of the proposed affordable housing development at 60 Caledon Avenue for:

1. In support of Hamilton is Home, requesting the City to make a municipal investment in affordable housing equivalent to the Development Charges and Parkland Dedication Fees for each unit of \$37,410. With this municipal investment, HiH non-profit providers would be enabled to provide significant contribution for affordable housing in the City of Hamilton.

2. The request of a municipal investment in Caledon Community Collaborative's affordable housing project at 60 Caledon Ave in the amount of the Development Charge (approximately \$8.3M).

Will you be requesting funds from the City? Yes

Will you be submitting a formal presentation? Yes

The results of this submission may be viewed at:

<https://www.hamilton.ca/node/286/submission/629511>

**Bates, Tamara**

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**Subject:** FW: Form submission from: Request to Speak to Committee of Council Form

-----Original Message-----

From: City of Hamilton, Ontario, Canada via City of Hamilton, Ontario, Canada <no-reply@hamilton.ca>

Sent: Friday, June 24, 2022 10:52 AM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Friday, June 24, 2022 - 10:51am Submitted by anonymous user: 162.158.126.185 Submitted values are:

==Committee Requested==

Committee: Emergency & Community Services Committee

Will you be delegating in person or virtually? In person (as of May 30, 2022)

Will you be delegating via a pre-recorded video? No

==Requestor Information==

Name of Organization (if applicable): HATS

Name of Individual: Ed Fothergill

Preferred Pronoun: Mr.

Contact Number:

Email Address:

Mailing Address:

Reason(s) for delegation request: To provide an update of the progress of the HATS initiative, including site selection.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No

The results of this submission may be viewed at:

<https://www.hamilton.ca/node/286/submission/628416>

**Bates, Tamara**

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**Subject:** FW: Form submission from: Request to Speak to Committee of Council Form

-----Original Message-----

From: City of Hamilton, Ontario, Canada via City of Hamilton, Ontario, Canada <no-reply@hamilton.ca>

Sent: Monday, June 27, 2022 4:05 PM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Monday, June 27, 2022 - 4:04pm Submitted by anonymous user: 172.70.126.91 Submitted values are:

==Committee Requested==

Committee: Emergency & Community Services Committee

Will you be delegating in person or virtually? In person (as of May 30, 2022)

Will you be delegating via a pre-recorded video? No

==Requestor Information==

Name of Organization (if applicable): Hamilton Alliance for Tiny Shelters

Name of Individual: Tony Stortz

Preferred Pronoun: He/Him

Contact Number:

Email Address:

Mailing Address:

Reason(s) for delegation request: Person with Lived Experience Report - Supporting HATS.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes

The results of this submission may be viewed at:

<https://www.hamilton.ca/node/286/submission/629081>

**Bates, Tamara**

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**Subject:** FW: Form submission from: Request to Speak to Committee of Council Form

-----Original Message-----

From: City of Hamilton, Ontario, Canada via City of Hamilton, Ontario, Canada <no-reply@hamilton.ca>

Sent: July 4, 2022 2:54 PM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Monday, July 4, 2022 - 2:54pm Submitted by anonymous user: 172.69.216.147 Submitted values are:

==Committee Requested==

Committee: Emergency & Community Services Committee

Will you be delegating in person or virtually? In person (as of May 30, 2022)

Will you be delegating via a pre-recorded video? No

==Requestor Information==

Name of Organization (if applicable): Hamilton Alliance for Tiny Shelters

Name of Individual: Bill Johnston

Preferred Pronoun: he/him

Contact Number:

Email Address:

Mailing Address: Dundas ON

Reason(s) for delegation request: I am part of several presentations to provide members of the committee with an update on HATS and HATS' research.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes

The results of this submission may be viewed at:

<https://www.hamilton.ca/node/286/submission/631861>



**Bates, Tamara**

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**From:** clerk@hamilton.ca  
**Sent:** Tuesday, July 5, 2022 11:45 AM  
**To:** Bates, Tamara; Vernem, Christine  
**Subject:** FW: Form submission from: Request to Speak to Committee of Council Form

FYA

-----Original Message-----

From: City of Hamilton, Ontario, Canada via City of Hamilton, Ontario, Canada <no-reply@hamilton.ca>  
Sent: July 5, 2022 11:34 AM  
To: clerk@hamilton.ca  
Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Tuesday, July 5, 2022 - 11:34am Submitted by anonymous user: 162.158.126.165 Submitted values are:

==Committee Requested==

Committee: Emergency & Community Services Committee  
Will you be delegating in person or virtually? In person (as of May 30, 2022)  
Will you be delegating via a pre-recorded video? No

==Requestor Information==

Name of Organization (if applicable): Hamilton-Wentworth Chapter Native Women Inc.  
Name of Individual: Paula Whitlow  
Preferred Pronoun:  
Contact Number: 9056641114  
Email Address: ed@nativewomenscentre.com  
Mailing Address: 1900 King St. E., PO Box 69036  
Reason(s) for delegation request: HATS Delegation  
Will you be requesting funds from the City? No  
Will you be submitting a formal presentation? Yes

The results of this submission may be viewed at:  
<https://www.hamilton.ca/node/286/submission/632166>

**Bates, Tamara**

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**Subject:** FW: Form submission from: Request to Speak to Committee of Council Form

-----Original Message-----

From: City of Hamilton, Ontario, Canada via City of Hamilton, Ontario, Canada <no-reply@hamilton.ca>

Sent: Wednesday, June 29, 2022 8:16 PM

To: clerk@hamilton.ca

Subject: Form submission from: Request to Speak to Committee of Council Form

Submitted on Wednesday, June 29, 2022 - 8:15pm Submitted by anonymous user: 172.70.131.178 Submitted values are:

==Committee Requested==

Committee: Emergency & Community Services Committee

Will you be delegating in person or virtually? In person (as of May 30, 2022)

Will you be delegating via a pre-recorded video? No

==Requestor Information==

Name of Organization (if applicable): NDP fed. riding association (HESC)

Name of Individual: Nancy Silva Khan

Preferred Pronoun: she/her

Contact Number:

Email Address:

Mailing Address:

Hamilton Ontario

Reason(s) for delegation request: Would like to request that the City put in a motion to request the Province of Ontario develop and implement a community warning program similar to Amber Alert for those persons of special needs or circumstance who leave the care givers or locations and potentially themselves at risk in response to the tragic death of young 11yr old Draven Graham on June 13th 2022 in Kawartha Lakes Ontario. A similar motion has been passed unanimously in Oshawa on June 15th and a motion will be requested in Mississauga on June 30th.

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No

The results of this submission may be viewed at:

<https://www.hamilton.ca/node/286/submission/629856>



## INFORMATION REPORT

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	July 7, 2022
<b>SUBJECT/REPORT NO:</b>	Canada Mortgage and Housing Corporation (CMHC) Rapid Housing Initiative (RHI) Update (HSC22027) (City Wide) <b>(Outstanding Business List Item)</b>
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Al Fletcher (905) 546-2424 Ext. 4711 Kamba Ankunda (905) 546-2424 Ext. 4557
<b>SUBMITTED BY:</b>	Edward John Director, Housing Services Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

### COUNCIL DIRECTION

On December 15, 2021, City Council directed:

“That Housing Services Division report back to the Emergency and Community Services Committee, upon receiving CMHC’s approval of RHI-2 projects under Project Stream as appropriate, on the City’s progress with the Rapid Housing Initiative including both the first and second round of funding”.

### INFORMATION

Through both rounds of the RHI, the City of Hamilton has received a total of \$34,032,364 in funding for the production of 123 affordable housing units. The City leveraged the funding and will deliver an additional 32 units thus achieving a total of 155 units by December 2022. The following section provides an update regarding funding allocation and current construction status.

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OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

SUBJECT: Canada Mortgage and Housing Corporation (CMHC) Rapid Housing Initiative (RHI) Update (HSC22027) (City Wide) - Page 2 of 7

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(I) Rapid Housing Initiative (RHI) Round 1 – Major Cities Stream:

As approved through Report HSC20056, CMHC allocated \$10,760,586 to the City of Hamilton through the Major Cities Stream for the delivery of 38 Units. Table 1 below provides a summary of costs for RHI-1 funding.

Table 1: Funding Status – RHI-1

Project Name and Location	# of units	Dev. Value*	City Dev. Charges	RHI Phase 1	Other Funding Sources	Gap Funding Required (uncommitted)	Parkland in-lieu and Planning Fees
Indwell - 219 East Ave	13	\$6,380,283	\$54,296	\$4,000,000	\$0	\$2,325,987	\$208,030
OFILD-137 George	6	\$4,470,331	\$110,028	\$2,260,586	\$1,048,303	\$1,051,414	\$83,648
Wesley –195 Ferguson Ave. N	12	\$3,104,408	\$104,408	\$2,250,000	\$750,000	\$0	\$128,580
CHH – 350 King St. E	15	\$3,279,414	\$0	\$2,250,000	\$1,028,414	\$1,000	\$0
Total	46	\$17,234,436	\$268,732	\$10,760,586	\$2,826,717	\$3,378,401	\$420,258

\*Cost to complete Project at time of Report

While the funding was for 38 units, the Housing Services Division (HSD) leveraged City resources to create eight more units achieving a maximum of 46 units. The section below provides additional brief information on projects including location in city, construction typology, target population and anticipated completion timeline.

- 137 George St. is a 6-unit modular build with three 3-bedroom and three 2-bedroom units in Ward 1 targeted to provide Supportive Housing. Construction is ongoing with completion and occupancy targeted for late fall 2022.
- 219 East Ave. N., Royal Oaks is a carriage house conversion of 13 bachelor units in Ward 4 targeted to provide Supportive and Indigenous Housing. Construction is ongoing and completion is expected in summer 2022.
- 195 Ferguson Ave. was a conversion of office space to create 11 1-bedroom and one 2-bedroom units in Ward 2 targeted to provide Supportive Housing. Wesley Community Homes delivered the units on time and occupancy began December 2021.

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SUBJECT: Canada Mortgage and Housing Corporation (CMHC) Rapid Housing Initiative (RHI) Update (HSC22027) (City Wide) - Page 3 of 7

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- 350 King St. E. is commercial space conversion project of 15 1-bedroom units in Ward 3 targeted to provide Senior Housing. CityHousing Hamilton (CHH) has completed the project and the unit rent-up process is underway with full occupancy anticipated by the end of summer 2022.

All RHI-1 projects were to be completed within 12 months in accordance with funding requirements (December 2021). However, some projects experienced delays attributed to supply chain issues related to the COVID-19 pandemic as outlined in section (IV) of this report. The City continues to provide quarterly Attestation Reports to CMHC regarding project status, including notable delays.

(II) Rapid Housing Initiative (RHI) Round 2 – Major Cities Stream

Through Report HSC20056(a), RHI-2 allocated \$12,946,935 to the City of Hamilton through Major Cities Stream for the delivery of 49 Units.

Table 2: Status Update RHI-2

Project Name and Location	# of units	Dev. Value*	City Dev. Charges	RHI Phase 1	Other Funding Sources	Gap funding required (uncommitted)	Parkland in-lieu and Planning Fees
GS - 35 Arkledun	73	\$25,458,892	\$1,457,892	\$12,945,935	\$8,154,065	\$2,901,000	\$782,195

\*Cost to complete Project at time of Report

While RHI-2 Major Cities Stream funding required the City to deliver 49 units, staff leveraged RHI funds with other HSD programs that had similar goals with RHI, to achieve an additional 24 units in Ward 2 targeted to Supportive Housing for a total of 73 units. This is a repurpose construction project and occupancy is targeted for late December 2022

(III) Rapid Housing Initiative (RHI) Round 2 – Project Stream:

On December 15, 2021, Council approved the RHI-2 allocation of \$10,305,844 to the City of Hamilton through the Project Stream for the delivery of 36 Units.

SUBJECT: Canada Mortgage and Housing Corporation (CMHC) Rapid Housing Initiative (RHI) Update (HSC22027) (City Wide) - Page 4 of 7

Table 3: Status Update for RHI-2 – Project Stream

Project Name and Location	# of units	Dev. Value*	City Dev. Charges	RHI Round 2 Project Stream	Other Funding Sources	Gap Funding Required (uncommitted)	Parkland in-lieu and Planning Fees
CHH 253 King William	24	\$13,200,000	\$0	\$6,475,844	\$1,900,000	\$4,824,156	\$24,280
St. Matthew's 412 Barton E	12	\$4,262,188	\$262,188	\$3,850,000	\$0	\$150,000	\$153,930
Total	36	\$17,462,188	\$262,188	\$10,325,844	\$1,900,000	\$4,974,156	\$178,210

\*Cost to complete Project at time of Report

Unlike RHI Major Cities Stream where funding was allocated directly to the City, RHI Project Stream considered those projects submitted by proponents to CMHC. Following CMHC's advisement to staff that projects submitted by the City on behalf of proponents received a higher approval rating, Council approved staff's recommendation for the same. The above projects (highlighted in Table 3) received funding approval in late 2021.

- 253 King William is expected to provide 24 units in Ward 2 targeted to single households. Pre-development activities are ongoing, and occupancy is anticipated by December 2022.
- 412 Barton St. E. is expected to provide 12 units in Ward 3 targeted to single households. Pre-development activities are ongoing, and occupancy is anticipated for the end of December 2022.

(IV) Financial Implications:

(a) Development Charges (DCs) Fees

While the City was not required to provide security for this funding, all projects submitted for RHI funding qualified for Municipal Development Charges exemptions (as defined by City of Hamilton development charges By-Law #19-142 and 11-174 or successor By-Laws) To this date, an approximated figure of \$1,988,812 has been committed for Development Charge Fees. Note that the above amounts are calculated based on the applicable rate.

SUBJECT: Canada Mortgage and Housing Corporation (CMHC) Rapid Housing Initiative (RHI) Update (HSC22027) (City Wide) - Page 5 of 7

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These costs are being funded from unallocated Capital Levy Reserve (#108020) and the Tax stabilization Reserve (#110046) or other Council approved funding sources as approved through Report HSC20056(a).

CityHousing Hamilton is exempted from the Development Charges Per s.20 (d) of By-Law No.19-142 which is why the 253 King William project did not need any additional City funding.

(b) Parkland Dedication and Eligible Planning Fees Exemptions

In addition, all the projects identified under RHI were exempt from By-Law 18-126, being a By-law to Require the Conveyance of Land for Park or Other Public Recreational Purposes as a Condition of Development or Redevelopment or the Subdivision of Land, as they have met the exemption criteria s.11.7 for exemptions from parkland or cash-in-lieu requirements.

To date, a total of over \$187,042 has been waived in the above fees and a total estimate of \$1,242,940 to be paid. In addition, to date, a total estimate of \$137,723 in related Planning and Economic Development Fees are being waived per Report PED16098.

(c) Housing Subsidies for Affordability

To promote the 20-Year affordability period for RHI projects, a subsidy component was also built into the program and Council referred an estimated increase of \$398,000 to the Housing Services Division's 2023 operating budget, to fund rent subsidies for 82 units as part of the RHI-2 developments to 2023 Operating Budget (GIC) for consideration through Report HSC20056(a) and the Motion dated December 15, 2021.

Other subsidies for RHI-1 were referred to Council for approval in the 2023 Operating budget process. In addition, an option of utilizing existing Rent Supplements and Housing Allowances available in the Housing Services Division budget was also put into consideration. Housing subsidies for the additional units achieved at 35 Arkeldun Ave. (73 as opposed to 49) will be funded through the Homelessness Prevention Program.

(d) Cost Overruns and Supply Chain Issues

As with all other sectors, the construction industry has not been spared from the effects of COVID-19. Multiple lockdowns slowed down the flow of raw materials and finished goods and disrupted manufacturing. In effect, this extended project completion deadlines (RHI required construction to be completed in a 12-month period) and increased the cost of materials compared to initial estimation and costs submitted during project approval.

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In an effort to maintain deep affordability, RHI funding guidelines prevented proponents from seeking additional funding such as mortgages, as such, proponents have relied on RHI funding and City incentives to fund construction costs. While the projects approved for funding had relatively good contingency coverage in the budgets, the increase in the cost of construction materials and labour due to the pandemic has had a major budget impact.

Development values have increased from CMHC's initial cost estimates per door of \$300 K to about \$500 K. This has created a gap between the funding initially required and budgeted prior to project start and current requirements with construction underway. Proponents are mitigating these pressures using equity and other in-kind donations but continue to face shortfalls as construction costs continue to rise.

To date, as summarised in Table 4 below, total development value of \$60.2 M has been funded by RHI funds of \$34 M or 56%. Parkland and eligible planning fees are \$1.38 M and City DCs are \$1.98 M. The other funding of \$12.88 M is from sources such as the Poverty Reduction Fund, Reaching Home, Social Services Relief Funds, Canada Ontario Community Housing Initiative and Ontario Priorities Housing Initiative as approved by Council. Gap funding required and not funded by the federal, provincial or City commitments totals \$11.2 M.

Motion 6.3 of December 15, 2021, directed HSD to manage project overrun costs for the projects selected under RHI-2 Project Stream, and that funds required to cover overruns of the RHI-2 Project Stream projects be brought forward to Council for approval with a funding source identified. As RHI-2 Project Stream developments are underway the complete image of the total cost overruns is not yet known.

Table 4: Total RHI Funding Allocations and Associated Costs

City of Hamilton Rapid Housing Projects	Dev. Value*	City Dev. Charges	Total Other Funding Sources	RHI	Gap Funding Required (uncommitted)	Parkland in-lieu and Planning Fees Exemptions
RHI 1	17,234,436	268,732	2,826,717	10,760,586	3,378,401	420,258
RHI 2	25,458,892	1,457,892	8,154,065	12,945,935	2,901,000	782,195
RHI 2-PS	17,462,188	262,188	1,900,000	10,325,844	4,974,156	178,210
Total	60,155,516	1,988,812	12,880,782	34,032,365	11,253,557	1,380,663

\*Cost to complete Project at time of Report

Program administration and Project management:

Housing Services Division staff continue to monitor Contribution Agreements (CA) signed between proponents and the City to guarantee the delivery of the projects by



SUBJECT: Canada Mortgage and Housing Corporation (CMHC) Rapid Housing Initiative (RHI) Update (HSC22027) (City Wide) - Page 7 of 7

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proponents for the next 20-Years of program affordability, ensuring that the rents are affordable and that proponents are housing the target population.

Staff are also required to provide CMHC with quarterly and annual attestation on each of the seven projects implemented through RHI funding. Staff raised the issue of projects not meeting timelines to CMHC; however, no formal responses or solutions have been received to address project completion timelines.

HSD staff continue to evaluate options of realigning the existing coordinated access systems including the By-Name Priority List (BNPL) to ensure that RHI population targets are being achieved.

During this unique time of the Pandemic, the proponents have done their very best to meet the funding and occupancy timelines. They continue to look for ways to curtail budgets and make up time loss in development schedules.

#### **APPENDICES AND SCHEDULES ATTACHED**

None



## INFORMATION REPORT

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	July 7, 2022
<b>SUBJECT/REPORT NO:</b>	Community Housing Renewal Implementation (HSC22034) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Mike Jones (905) 546-2424 Ext. 3824 Brian Kreps (905) 546-2424 Ext. 1782
<b>SUBMITTED BY:</b>	Edward John Director, Housing Services Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

### COUNCIL DIRECTION

Not Applicable

### INFORMATION

Ontario's decades old system of social housing is undergoing a fundamental transformation. The old social housing system was built on the assumption that funding was only required during the period in which a mortgage was being paid. Once the mortgage was paid off, the project would sustain itself and internally-fund rent subsidies required by many of its tenants. Experience has shown that while this is true for some projects, most social housing projects require some form of rent subsidy and/or capital funding to sustain their buildings and tenants.

The *Housing Services Act, 2001* (HSA) enshrined nearly a dozen federal and provincial housing programs and their associated rules that were developed between the 1960s and 1997. These rules covered how many social housing units Service Managers were to maintain, how they were to be funded, how much rent tenants pay and how people apply to live in social housing. Ontario is entering a period in which all mortgages for

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**SUBJECT: Community Housing Renewal Implementation (HSC22034) (City Wide) - Page 2 of 6**

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social housing will be paid off by 2028. As this happens, many of the old rules no longer make sense.

As part of the Community Housing Renewal Strategy (CHRS, 2019), Ontario passed Bill 184, the *Protecting Tenants and Strengthening Community Housing Act* in July 2020, creating new regulations intended to protect and grow deeply affordable community housing supply, stabilize the sector, and ensure community housing is sustainable for those who need it. Additionally, it allows for a more streamlined legislative framework for administration and delivery of community housing.

On March 31, 2022, the Ministry of Municipal Affairs and Housing (MMAH) informed Service Managers of amendments to regulations in the *Housing Services Act*. As part of ongoing efforts towards social housing modernization, the Province has amended regulations in the following four areas of the HSA: service level standards, service and exit agreements, access system requirements, and income and asset limits. The provincially imposed timelines for implementing amendments to the HSA are staggered, with service level standards and service and exit agreements requiring implementation by July 1, 2022, access system updates by January 1, 2023, and income and asset limits by July 1, 2023.

The changes contained in those regulations is described below. It is important to understand that implementation of these regulations will come with potentially significant costs in the form of additional staffing, and other investments to administer and help maintain the City's community housing portfolio. While some of these costs may be offset by the Canada Ontario Community Housing Initiative funding, it is highly likely that additional investment will be required by the City. The changes contained in the regulations and approaches taken to adhere to them are described in the sections below.

### Service Level Standards

Service levels are a key accountability measure the Province utilizes to maintain its oversight of community housing and the City is required to report its progress toward meeting service levels annually. As part of its responsibility to the Province, the City is required to provide assistance to a prescribed number of households that meet a defined income limit. Service levels have remained unchanged since 2001 and only represent the number of units downloaded to the City from the Province. It does not represent a measure of need.

The City is required to provide a minimum of 9,257 units to households at or below the Household Income Limit (HIL) threshold, 5,174 units to households at the High Need (HNH) threshold, and 332 units to households in modified units. The HIL and HNH each have varying income thresholds based on the size of the unit. The City has far exceeded its service levels for HNHs every year besides 2018, and its service level for

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**SUBJECT: Community Housing Renewal Implementation (HSC22034) (City Wide) - Page 3 of 6**

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modified units every year in the past five years. In contrast, in the past five years the City has only met its service levels for Households at or below HIL once. Not meeting service levels can be attributed to a variety of reasons. First, tenants who have applied to social housing with an income below the HILs who find employment and continue to stay in the same unit while paying market rent are not counted, as they are above the HIL service level. Second, with a rising disparity between true market rent and 80% of market rent that is being paid in social housing, households with employment are less likely to move from social housing into a private market rental. Third, vacancies due to operational constraints or redevelopment take units offline that would otherwise be filled with households from the waitlist.

The original regulations did not envision the wide range of programs that municipalities would offer exclusively through their own funding. To address this, the Province has amended Ontario Regulation 367/11 of the HSA to allow for additional types of Service Manager-funded housing assistance to contribute to existing service levels. Effective July 1, 2022, the new regulations will permit the City to include programs such as rent supplement and housing allowance benefits that meet a defined affordability measure or follow existing portable benefit calculation rules. The change is likely to help the City meet its service level commitments in the future.

A review of the community housing portfolio will be undertaken by the Housing Services Division to identify existing city-funded programs that meet the criteria outlined in the new regulations, and future efforts will be made to design housing and rental assistance programs that meet the newly defined criteria and will contribute towards meeting service levels.

#### Service and Exit Agreements

Social housing in Ontario has a complex history. From 1964-1985, more than 50,000 units were unilaterally funded by the Federal government, which entered into operating agreements and rent supplement contracts with clear end dates that often coincided with a project's mortgage maturity. This is generally referred to as End-of-Agreement (EOA). In 1986, a bilateral agreement was reached between federal and provincial governments to fund social housing. The Federal government continued to provide funds but played a greatly diminished role, as the Ontario government led the funding and administration of social housing. Approximately 38,000 units were created from 1986-1995, and these are referred to as Provincial Reform or projects. When these projects' mortgages are paid, this is referred to as End-of-Mortgage (EOM) because the provider remains legally obligated to provide the same level of service even though they no longer receive funding to pay their mortgage.

To clarify the expectations of Service Managers and housing providers during EOA and EOM, the Province has amended Ontario Regulation 367/11 of the Housing Services

**SUBJECT: Community Housing Renewal Implementation (HSC22034) (City Wide) - Page 4 of 6**

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Act, to establish baseline rules for Service Agreements between Service Managers and housing providers whose original obligations to provide social housing have come to an end, effective July 1, 2022.

Generally, EOA projects do not contribute to service levels and prior to the new regulations had no requirement to continue funding Rent Geared to Income (RGI) units after their mortgages were paid. To date, more than 50 projects in Hamilton have reached EOA, and the City has retained 75% of units within its community housing portfolio, the vast majority via CityHousing Hamilton (CHH). To retain other non-CHH projects within the City's community housing portfolio, the City has primarily offered rent supplements to interested housing providers.

In contrast, EOMs have implications on the City's ability to meet service levels. A substantial percentage of the social housing portfolio will be entering EOM status over the next ten years and our goal will be to ensure the City is in a strong position to meet its service levels and avoid the loss of valuable units that will be costly to replace.

As per the new regulations, when housing projects reach EOA or EOM they will be presented two options; continue to offer social and/or affordable housing under a new agreement within a new community housing framework or meet the prescribed requirements necessary to exit the City's community housing portfolio.

All housing providers exiting the City's community housing portfolio will be required to enter into an agreement which must include a plan for the accommodation of households who occupy units in the housing project (i.e. the continued delivery of RGI or an alternative form of assistance agreed upon by the household). Additionally, exit agreements will ensure the continued operation or redevelopment of the housing project by the housing provider or another housing provider, or for the reinvestment of the proceeds of sale of the housing project into affordable housing. These conditions will help to ensure existing tenants are not displaced and longstanding public investment in community housing is preserved.

Under the provincially legislated funding model, it is anticipated that many projects across the community housing portfolio will experience financial difficulties at EOA/EOM. To address this, Service Managers and housing providers are required to develop joint financial plans to be reviewed every five years, to help ensure funding provided will sustain the tenants and the subsidized units. New Service Agreements will allow Service Managers and housing providers to negotiate to include additional funding, where necessary, to keep projects in a satisfactory state of repair and provide other types of housing assistance to tenants.

Staff will review impacts of the new regulations on existing policy and infrastructure, explore financial and in-kind solutions to assist EOA/EOM projects to maintain their

**SUBJECT: Community Housing Renewal Implementation (HSC22034) (City Wide) - Page 5 of 6**

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viability as community housing, and identify all decisions with funding and/or resource implications. It is anticipated that financial supports will be required to encourage providers to be viable and continue in the community housing system.

#### Access System Requirements

The HSA currently defines access system requirements governing the administration of the centralized waitlist for social housing. Effective January 1, 2023, the Province amended Section 10.2 of the HSA which broadens the scope of what Service Managers may offer through their access system. The broadened scope includes rent supplements, portable housing benefits, housing allowances, flat rate benefits, and short-term/emergency financial assistance. The original regulations on coordinated access focused exclusively on RGI units, whether administered through social housing buildings or rent supplements.

The amended regulation also requires that the City identify and make public all housing assistance programs offered, details of each application process, and eligibility rules or prioritization criteria unique to each program. Additionally, households being offered assistance must be notified in writing of the initial amount of assistance, description of method to calculate assistance and/or rent, the criteria for assessing continued eligibility for the assistance, and outline the effect, if any, this will have on households in receipt of Ontario Works or Ontario Disability Support Program.

Hamilton already has Access to Housing which serves as its centralized waiting list. The new access system requirements present an opportunity to modernize information sharing processes with existing tenants, applicants, and the public at-large, to address the requirements outlined by the Province, the City will review its community housing portfolio and assess and update existing infrastructure, and opportunities for further strengthening integration with social assistance programs, to ensure compliance with new regulations and a client-centred approach.

#### Income and Asset Limits

To establish greater consistency across the province, effective July 1, 2023, Ontario Regulation 367/11 of the HSA is being amended to require Service Managers to set local income and asset limit rules to determine eligibility for RGI assistance. Currently, the City does not apply income and/or asset limits for the purposes of determining eligibility for RGI, although the HILs are applied to households at the time of offer.

Service Managers will have flexibility to set different income limits for units of different types and sizes and for units in different parts of their service area, although local asset limits will need to be set at \$50,000 or below. Currently, all households applying to the waitlist are required to divest from their residential property as per requirements of the

**SUBJECT: Community Housing Renewal Implementation (HSC22034) (City Wide) - Page 6 of 6**

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HSA. As this is generally a household's largest asset, it acts as a proxy for an asset limit policy. Currently, there are 38 (0.65%) active households on the waitlist with an agreement to sell their property within six months of moving into an RGI unit. Most homeowners on the waitlist are senior households, or Special Priority Policy (SPP) households fleeing domestic violence who are co-owners of a home.

It is anticipated that a change to asset limits will result in a minor decrease in the number of households eligible for social housing, as individuals with assets above the to-be defined thresholds will no longer be eligible to apply. The introduction of income limits may have a more sizeable impact, as it will affect households not receiving social assistance, who have had their income increase in the time after their initial accepted offer for RGI and would now need to meet a specific income threshold. A deeper understanding of the magnitude of impact, both administratively and on applicants and tenants, will be dependent on analysis to be conducted.

The new regulation to set income and asset limits is resource-laden, intensive, and likely to require a significant change to existing infrastructure with potential cost implications. The amendment will have an impact on community housing providers, and both new applicants and existing tenants in RGI units. Further investigation will be necessary to comprehensively assess the impacts of setting income and asset limits, and a jurisdictional scan and external consultation process will be undertaken before a recommendation is brought forward to Council in 2023.

**APPENDICES AND SCHEDULES ATTACHED**

None



## Hamilton

### **INTERVIEW SUB-COMMITTEE TO THE EMERGENCY AND COMMUNITY SERVICES COMMITTEE**

**MINUTES 22-003**

**1:00 p.m.**

**Tuesday, April 5, 2022**

**Hamilton City Hall**

**71 Main Street West**

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**Present:** Councillor E. Pauls (Chair)  
Councillors N. Nann (Vice-Chair) and T. Jackson

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**THE FOLLOWING ITEMS WERE REFERRED TO THE EMERGENCY AND COMMUNITY SERVICES COMMITTEE FOR CONSIDERATION:**

**FOR INFORMATION:**

**(a) CHANGES TO THE AGENDA (Item 1)**

The Clerk advised that there were no changes to the agenda.

**(Jackson/Nann)**

That the agenda for the April 5, 2022 meeting of the Interview Sub-Committee to the Emergency and Community Services Committee be approved, as presented.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann

YES - Ward 6 Councillor Tom Jackson

YES - Chair - Ward 7 Councillor Esther Pauls

**(b) DECLARATIONS OF INTEREST (Item 2)**

There were no declarations of interest.



**(c) APPROVAL OF MINUTES OF THE PREVIOUS MEETING (Item 3)**

**(i) March 22, 2022**

**(Jackson/Nann)**

That the Minutes of the March 22, 2022 meeting of the Interview Sub-Committee to the Emergency and Community Services Committee, be approved.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
YES - Ward 6 Councillor Tom Jackson  
YES - Chair - Ward 7 Councillor Esther Pauls

**(d) PRIVATE & CONFIDENTIAL (Item 4)**

**(i) Closed Minutes – March 22, 2022**

**(Nann/Jackson)**

- (a) That the Closed Minutes of the March 22, 2022 meeting of the Interview Sub-Committee to the Emergency and Community Services Committee, be approved; and
- (b) That the Closed Minutes of the March 22, 2022 meeting of the Interview Sub-Committee to the Emergency and Community Services Committee, remain confidential.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
YES - Ward 6 Councillor Tom Jackson  
YES - Chair - Ward 7 Councillor Esther Pauls

**(Jackson/Pauls)**

That the Interview Sub-Committee to the Emergency and Community Services Committee move into Closed Session for Item 4.2, pursuant to Section 8.1, Sub-section (b) of the City's Procedural By-law 21-021, as amended, and Section 239(2), Sub-section (b) of the *Ontario Municipal Act, 2001*, as amended, as the subject matter pertains to personal matters about an identifiable individual, including City or a local board employees.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
YES - Ward 6 Councillor Tom Jackson

YES - Chair - Ward 7 Councillor Esther Pauls

**(ii) Deliberations following Interviews for the Seniors Advisory Committee (Item 4.2)**

**(Jackson/Nann)**

That the direction provided to staff in Closed Session be approved and remain confidential.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann

YES - Ward 6 Councillor Tom Jackson

YES - Chair - Ward 7 Councillor Esther Pauls

**(d) ADJOURNMENT (Item 5)**

**(Jackson/Nann)**

There being no further business, the Interview Sub-Committee to the Emergency and Community Services Committee adjourned at 1:27 p.m.

**Result: Motion CARRIED by a vote of 3 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann

YES - Ward 6 Councillor Tom Jackson

YES - Chair - Ward 7 Councillor Esther Pauls

Respectfully submitted,

Councillor E. Pauls, Chair  
Interview Sub-Committee to the  
Emergency and Community  
Services Committee

Tamara Bates  
Legislative Coordinator  
Office of the City Clerk



**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
**Recreation Division**

<b>TO:</b>	Chair and Members Emergency & Community Services Committee
<b>COMMITTEE DATE:</b>	July 7, 2022
<b>SUBJECT/REPORT NO:</b>	Recreation Master Plan – Facility Provision Decision Making Framework (HSC22014(a)) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Romas Keliacius (905) 546-2424 Ext. 4722 Dawn Walton (905) 546-2424 Ext. 4755
<b>SUBMITTED BY:</b>	Chris Herstek Director, Recreation Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

### RECOMMENDATION

That the Facility Provision Decision-Making Framework as detailed in Appendix “A” to Report HSC22014(a), be approved as an evidence-based decision framework to guide the identification and prioritization of capital projects within the Recreation Master Plan.

### EXECUTIVE SUMMARY

The Recreation Master Plan will evaluate a wide range of service and facility types, including outdoor recreation amenities, indoor recreation facilities, and recreation programs and services to help identify needs and priorities across the City of Hamilton in the next 30 years. The principal goal of the Master Plan is to ensure that the City's recreation portfolio is responsive to the current and future needs of the community in a responsible, equitable and cost-effective manner.

In late 2020, Monteith Brown was awarded the contract to complete the Recreation Master Plan and the project is now nearing completion. There were Public Information Centres (PICs) in early June 2022 to reaffirm major themes and inputs and the final report will be presented to Committee in August 2022.

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**SUBJECT: Recreation Master Plan – Facility Provision Decision Making Framework (HSC22014(a)) (City Wide) - Page 2 of 5**

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Following the establishment and approval of the guiding principles, an evidence-based decision-making framework based on demonstrated needs and projected future requirements was developed to guide the identification and prioritization of capital projects within the Recreation Master Plan. The framework uses provision targets (population-based and/or service-based) that allow for long-term predictability. For most facilities the framework has four steps:

- Step 1 – Opportunity Scan
- Step 2 – Provision Targets (Needs)
- Step 3 – Prioritization
- Step 4 – Implementation

**Alternatives for Consideration – Not Applicable**

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

Financial: N/A

Staffing: N/A

Legal: N/A

**HISTORICAL BACKGROUND**

Recreation services and facilities are integral to the quality of life for all Hamiltonians. For over ten years, major recreation infrastructure development in the City of Hamilton has been successfully guided by the Use, Renovation and Replacement Study for Hamilton Recreation and Public-Use Facilities (Indoor Study) (Report ECS07068(d)) (2008 and updated in 2016) and Outdoor Recreation Facilities and Sports Field Provision Plan (Report CS11064(a)) (2011 and updated in 2017). The City of Hamilton and the needs of its residents are constantly changing. Regular updates to these studies with current data and the latest research to guide the City forward is required to ensure relevance.

In late 2020, Monteith Brown was awarded the contract to complete a Recreation Master Plan. The purpose of the Recreation Master Plan was to combine the two previous studies into one comprehensive document with updated information. Since then, staff have been working with the consultant team gathering information.

On March 24, 2022, staff brought forward the Recreation Master Plan Guiding Principles (Report HSC22014) to committee as the foundation for recommendations made in the Recreation Master Plan, and inform future decisions related to its implementation.

**SUBJECT: Recreation Master Plan – Facility Provision Decision Making Framework (HSC22014(a)) (City Wide) - Page 3 of 5**

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**POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

N/A

**RELEVANT CONSULTATION**

To better understand needs and priorities, the City sought feedback on participation levels, the current provision of facilities, and facility gaps and needs through two surveys. A Community Survey was available over a period of four weeks in August and September 2021 with 2,095 responses and a Stakeholder Questionnaire was available between September 17 and November 3, 2021 and was completed by 123 organizations representing about 63,600 people.

A series of meetings occurred in April and May 2022 discussing indoor and outdoor facility assessments were held with internal staff. Staff from the following divisions participated in these meetings:

- Healthy and Safe Communities – Recreation
- Public Works – Energy, Fleet and Facilities Management
- Public Works – Environmental Services

In June 2022, three virtual Public Information Centres were held as an update on survey results received. These sessions also provided an opportunity to provide real-time feedback and make an impact on what the future of recreation looks like in Hamilton.

**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

The Recreation Master Plan will evaluate a wide range of service and facility types, including outdoor recreation amenities, indoor recreation facilities, and recreation programs and services to help identify needs and priorities across the City of Hamilton in the next 30 years.

The focus is on park and community recreation facilities and amenities owned and/or operated by or in partnership with the City of Hamilton. This includes places and spaces that facilitate both structured and unstructured recreational experiences for the benefit of individuals and communities. The City is working on several other Master Plans that cover some out of scope items such as the development and enhancement of parkland (Parks Master Plan), trails, mountain biking and Wild Waterworks. The project teams have connected and discussed overarching themes and best practices.

A series of guiding principles has been developed to inform recommendations made in the Recreation Master Plan, as well as future decisions related to its implementation. These principles reflect City of Hamilton values and express fundamentally how the City

**SUBJECT: Recreation Master Plan – Facility Provision Decision Making Framework (HSC22014(a)) (City Wide) - Page 4 of 5**

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will approach investment and set priorities in recreation facilities and services over the next 30 years.

The Recreation Master Plan identifies facility requirements based on demonstrated needs. Creating a sustainable and equitable network of recreation facilities for all residents is complex. Needs can be relative and may vary according to the facility types and the communities they serve. Setting priorities is essential as it ensures that residents who would benefit the most are well served.

An evidence-based decision framework is used to enable the identification and prioritization of projects advanced in this Master Plan. The framework relies on a standards-based gap and provision analysis that prioritizes areas of higher need. This model considers a range of factors and is aligned with the Master Plan's guiding principles, particularly those that support equitable provision and access.

The framework is not intended to be rigid; its application is more contextual than prescriptive, allowing for different approaches within stable and growing communities, including those that are urban, suburban or rural in nature. Regular vetting of capital projects and priorities is required to ensure that they remain appropriate. Timing may also be influenced by the project's status, population growth, and alignment with other civic initiatives or partnerships. Projects in advanced stages of planning, such as those that have initiated their design process, will proceed as planned.

The facility needs assessment process relies on the identification and application of provision targets that are typically population-based and/or distance-based. In this way, the model prioritizes equity and access across all areas of Hamilton. Once the need for a facility is identified, a process is undertaken to identify its priority and general timing targets.

## **ALTERNATIVES FOR CONSIDERATION**

None

## **ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

### **Community Engagement and Participation**

Hamilton has an open, transparent and accessible approach to City government that engages with and empowers all citizens to be involved in their community

### **Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**SUBJECT: Recreation Master Plan – Facility Provision Decision Making  
Framework (HSC22014(a)) (City Wide) - Page 5 of 5**

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**Built Environment and Infrastructure**

Hamilton is supported by state-of-the-art infrastructure, transportation options, buildings and public spaces that create a dynamic City.

**APPENDICES AND SCHEDULES ATTACHED**

Appendix “A” to Report HSC22014(a): Facility Provision Decision-Making Framework  
Summary

## Recreation Master Plan: Facility Provision Decision-Making Framework Summary

### Overview

The Recreation Master Plan is currently in development. One component of the Plan is the identification of short and long-term facility requirements, such as community recreation centres, aquatic facilities, sports fields, and courts. Many of these amenities are needed to address growth-related needs, while others respond to emerging demands and make it easier for residents to access the services they require. An evidence-based decision framework based on demonstrated needs and projected future requirements will be used to guide the identification and prioritization of capital projects. The framework uses provision targets (population-based and/or service-based) that allow for long-term predictability. It also prioritizes equity and access across the entire city to ensure that areas of highest need are prioritized.

### Decision-Making Framework

For most facility types, the model involves four steps (shown below):

1. The needs assessment process starts with the examination of the current state of facility assets to establish a basis for identifying facility renewal or repurposing opportunities (“Opportunity Scan”).
2. This is followed by the creation of provision targets to determine geographic gaps (across and within each of the nine Recreation Planning Areas), growth-related needs (to 2051), and opportunities to improve and optimize existing facilities.
3. Strategies and priorities are then examined to determine the preferred approach for delivering on needs.
4. And finally, a fluid implementation stage begins as the City puts the Master Plan into action. In some cases, project-specific feasibility studies may be required prior to significant facility expansion, re-purposing, or development projects.

Recreation Master Plan: Facility Provision Decision-Making Framework





## **Factors Considered**

The framework considers a range of factors and is aligned with the Master Plan’s guiding principles. Specific inputs considered throughout include:

- a. current supplies and levels of provision;
- b. facility size, capacity, condition, accessibility, level of amenity, utilization;
- c. public and stakeholder input (facility demand, willingness to travel, etc.);
- d. geographic distribution;
- e. areas and timing of future growth;
- f. recreation participation trends;
- g. socio-demographic trends and under-served populations;
- h. availability of other notable facility and service providers;
- i. targets and recommendations from previous facility studies;
- j. benchmarking against large urban communities in Ontario;
- k. alignment with complementary strategies and initiatives; and
- l. financial viability and partnership potential.

Recommended facilities will be assigned a general priority and timeframe. Timing may be influenced by the project’s status, population growth, and alignment with other civic initiatives or partnerships. Projects in advanced stages of planning, such as those that have initiated their design process, will proceed as planned.



**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
**Housing Services Division**

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	July 7, 2022
<b>SUBJECT/REPORT NO:</b>	Additional Funding for CityHousing Hamilton's Residential Conversion at 263 Main St. E. (HSC22028) (Ward 3)
<b>WARD(S) AFFECTED:</b>	Ward 3
<b>PREPARED BY:</b>	Brian Kreps (905) 546-2424 Ext. 1782
<b>SUBMITTED BY:</b>	Edward John Director, Housing Services Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

### RECOMMENDATIONS

- (a) That up to \$182,000 in unused funding from project ID 6731841101 “Coordinated Access System” be used to fund additional costs in CityHousing Hamilton’s project to convert commercial space to deeply affordable housing at 263 Main St. E.;
- (b) That the General Manager of the Healthy and Safe Communities Department, or their designate, be authorized and directed to enter into an agreement with CityHousing Hamilton for up to \$182,000 to fund the remaining costs in its project to convert commercial space to deeply affordable housing at 263 Main St. E., with terms and conditions to the satisfaction of the General Manager of the Healthy and Safe Communities Department, and in a form satisfactory to the City Solicitor; and,
- (c) That the remaining balance in project ID 6731841101 “Coordinated Access System” be transferred as follows and the project be closed:
- (i) \$171, 000 to Social Housing Apartment Improvement Program (SHAIP) Admin Project ID 6731841704; and
  - (ii) Balance to Social Housing Transition Reserve #112244.

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**SUBJECT: Additional Funding for CityHousing Hamilton's Residential Conversion at 263 Main St. E. (HSC22028) (Ward 3) - Page 2 of 4**

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**EXECUTIVE SUMMARY**

In an effort to increase the amount of deeply affordable housing in Hamilton, CityHousing Hamilton (CHH) initiated a conversion of vacant commercial space at 263 Main St. E. into 15 residential units.

The budget of \$3,096,414 has been exceeded by \$182,000 due to unexpected site conditions and supply issues. The initial funding for the project came from the federally funded Rapid Housing Initiative (RHI) and federally/provincially-funded Canada Ontario Community Housing Initiative.

Under the agreement with Canada Mortgage and Housing Corporation for the RHI, the City is obligated to make up any shortfalls in funding. It is recommended that the shortfall of up to \$182,000 be funded through Project ID 6731841101 "Coordinated Access System." The project to renovate the Housing Services Division office is complete and came in under the allocated funding.

**Alternatives for Consideration** – Not Applicable

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

Financial:

Project ID 6731841101 "Coordinated Access System" was created to fund the expansion of the Housing Services Division offices at 350 King St. E. The original budget of \$1.1 M was approved through Report CES14052(d) with \$700 K from the Social Housing Reserve Fund #112248, \$300 K from the provincially funded Social Housing Improvement Program (SHIP) administration funding, and \$100 K from the provincially funded 2018 Social Housing Apartment Improvement Program (SHARP).

The budget was increased by \$370 K through Report CES14052(e) with additional funding of \$199 K using the residual balance in the Social Housing Capital Reserve #112248, and \$171 K from the Social Housing Apartment Improvement Program (SHAIP) administration dollars from provincial and federal government programs.

Given the Coordinated Access System project has ended, the Housing Services Division is requesting approval to repurpose \$182 K of the funds remaining to fund the conversion project at 263 Main St. E.

Of the balance remaining in 6731841101, \$171 K will be transferred to SHAIP Admin 6731841704 with the residual transferred to the Social Housing Transition Reserve #112244.

**SUBJECT: Additional Funding for CityHousing Hamilton's Residential Conversion at 263 Main St. E. (HSC22028) (Ward 3) - Page 3 of 4**

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Staffing:  
N/A

Legal:

Under the terms of the Rapid Housing Initiative and the contribution agreement signed between the City of Hamilton and Canada Mortgage and Housing Corporation, the City of Hamilton is responsible for cost overruns incurred during construction.

## **HISTORICAL BACKGROUND**

On January 22, 2018, Emergency and Community Services Committee (ECS) approved Co-ordinated Access System for Social Housing (CES14052(d)) which recommended the creation of Capital Project ID 6731841101 with estimated capital costs of \$1.1 M for tenant fit-up renovations for additional office space for the Housing Services Division.

On July 11, 2019, ECS approved Report CES14052(e) which increased funding in Capital Project ID 6731841101 (Co-ordinated Access System) by \$370 K.

At its September 9, 2019 meeting, ECS approved Canada-Ontario Community Housing Initiative and Ontario Priorities Housing Initiative (Report HSC19042(a)) which authorized entering into an agreement with the Ministry of Municipal Affairs and Housing (MMAH) to administer the Canada Ontario Community Housing Initiative (COCHI).

Renovations to the Housing Services Division offices were completed in September 2020 and staff moved in October 2020.

On October 27, 2020, the Federal Government publicly announced the Rapid Housing Initiative (RHI) to fund rapid production of affordable housing across Canada. The City of Hamilton received notification on October 23, 2020 of an allocation of \$10,760,585 under the RHI Major Cities Stream to support projects selected by the City. Proposals were to be submitted to the nationwide \$500 M RHI Projects Stream. Council approved Report HSC20056 at its November 4, 2020 meeting.

CityHousing Hamilton (CHH) received funding in the amount of \$2.25 M from RHI to convert vacant commercial space at 350 King St. E. to 15 residential units. CHH received additional funding in the amount of \$846 K from Year 3 of COCHI toward the project.

## **POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

Under the *Housing Services Act, 2011* the City of Hamilton is required to maintain a minimum service level of Rent-Geared-to-Income (RGI) units. In many years, Hamilton has not met the standard due to the large number of households that have transitioned

**SUBJECT: Additional Funding for CityHousing Hamilton's Residential Conversion at 263 Main St. E. (HSC22028) (Ward 3) - Page 4 of 4**

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to market rent. The 15 units at 263 Main St. E. will count toward our service level standard.

**RELEVANT CONSULTATION**

CityHousing Hamilton has provided updated costing for the commercial conversion at 263 Main St. E.

**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

CityHousing Hamilton (CHH)'s commercial conversion project at 263 Main St. E. was originally budgeted to cost \$2,047,950 with a contingency of \$860,139. Due to cost changes increase the full contingency has been utilized and an additional \$182,000 is required to complete the project. The \$182,000 consists of \$101,840 in change orders that have already been executed and an additional \$50,443 are being reviewed. To complete the project CHH staff have requested a further contingency of \$30,017.

Cost increases during construction are not uncommon and are generally covered through the contingency. In CHH's commercial conversion project this has been the case. Given the challenges with supply chain relating to disruption due to the global pandemic, the further increase of \$182,000 is not unexpected.

Through its agreement with Canada Mortgage and Housing Corporation (CMHC) for Rapid Housing Initiative funding, the City is obligated to cover any additional costs that may occur.

**ALTERNATIVES FOR CONSIDERATION**

N/A

**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN****Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**APPENDICES AND SCHEDULES ATTACHED**

None



Hamilton

## INFORMATION REPORT

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	July 7, 2022
<b>SUBJECT/REPORT NO:</b>	Adaptation and Transformation of Services for People Experiencing Homelessness Update 5 (HSC20020(e)) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Rob Mastroianni (905) 546-2424 Ext. 8035 Nadia Zelisko (905) 546-2424 Ext. 2548 Greg Tedesco (905) 546-2424 Ext. 7168
<b>SUBMITTED BY:</b>	Edward John Director, Housing Services Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

### INFORMATION

The City of Hamilton has expanded its emergency shelter response in the family, women, and men's emergency shelter systems during COVID-19, both with additional beds and support services. While hotels spaces have been a critical resource for the homeless-serving system throughout COVID-19, maintaining the current level of response is financially and operationally unsustainable.

Through COVID-19, Council approved actions responding to immediate and ongoing needs for people experiencing homelessness, utilizing specific Provincial and Federal funding to support, including but not limited to: establishment of isolation services; use of hotel rooms for expanded temporary sheltering, including additional on-site supports; expansion of temporary emergency sheltering options outside of hotels (i.e. FirstOntario Centre, Cathedral, West Ave. and Emma's Place); enhancement of drop-in programs; and, funding of an Indigenous Emerging Needs Fund. Appendix "A" to Report HSC20020(e) outlines the extent to which the emergency shelter system, as well as additional housing and homelessness supports have been expanded during COVID-19 using specific Federal and Provincial COVID support funding sources.

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**SUBJECT: Adaptation and Transformation of Services for People Experiencing Homelessness Update 5 (HSC20020(e)) (City Wide) - Page 2 of 7**

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The elimination of hotel use for emergency shelter spaces is a critical priority as we look to decrease reliance on hotel overflow and look to more person-centered approaches to emergency sheltering that are flexible, agile and adaptable, while also being financially sustainable. Housing Services Division has developed an initial transition strategy to work toward ensuring that the City is no longer reliant on hotels for emergency shelter overflow for more than 30 families (a slight increase from the 25 families supported pre-COVID) as of September 30, 2022 and eliminating hotel overflow for single men and women as of December 31, 2022.

This strategy is equally necessary as the funding sources from provincial and federal levels of government that allowed for this expanded capacity as part of COVID-19 emergency response have ended and the City of Hamilton must right-size shelter capacity while balancing housing priorities along the continuum. Over time, admissions to the expanded hotel spaces will cease and the numbers housed in hotels will decrease over the ensuing months to achieve the goal of decreasing reliance on hotel overflow. These actions remain part of a broader strategy to build evidence-based, adequate and ongoing supports within the homeless-serving system to better meet the needs of Hamiltonians, and include the following actions:

Strategy: Work toward ensuring that the City is no longer reliant on hotels for emergency shelter overflow for more than 30 families as of September 30, 2022 and hotel overflow for single men and women as of December 31, 2022.

System-wide actions - summary:

- placing people in more permanent housing and preventing homelessness by leveraging the Canada-Ontario Housing Benefit (COHB), Housing Allowances and Rent Ready Program to support single women and men, and families;
- further leverage existing permanent housing supports such as Intensive Case Management (ICM), Rapid Rehousing (RRH) and housing-focused case management at emergency shelters to support permanent housing-focused solutions in hotels and shelters;
- continue to support and bring online more sustainable mid-term emergency sheltering solutions (i.e. Emma's Place, Cathedral and West Ave.);
- as other interventions come online, Housing Services Division will continue to monitor occupancy and gradually decommission spaces in the coming months to work toward the goal of ending emergency hotel overflow operations by the identified target dates;
- consultation and analysis in summer 2022 to determine the most appropriate number of shelter beds resourced in each sector (families, youth, women, men, couples) to reduce and eventually eliminate the reliance on hotels;
- recommending interim solutions as required to enable the development of long-term sustainable shelter system capacity; and,

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**SUBJECT: Adaptation and Transformation of Services for People Experiencing Homelessness Update 5 (HSC20020(e)) (City Wide) - Page 3 of 7**

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- ensure that the unique needs and perspectives of Indigenous community members are incorporated throughout strategy development and implementation.

Lessons learned through pandemic response will continue to inform the ongoing hotel and shelter strategy, including exit from hotel overflow and transition to post-COVID capacity, and include: importance of shelter-built form; the need for additional shelter spaces beyond pre-pandemic levels; unprecedented lengths of stay emphasizing the importance of housing placement support in addition to emergency shelter response; and, the ongoing need to further centre the experiences of people with lived expertise in planning and policy direction.

Housing Services Division will continue to engage sector partners to build out an evidence-based transition plan for Hamilton's emergency shelter system through post-COVID recovery, with interim recommendations to be brought back to Council in August 2022, and an ongoing commitment to evolving the shelter system emerging out of COVID-19 to meet community need. Through this work the cost of safe and appropriate shelter operations will be assessed, with a continued commitment to further local efforts to support Indigenous led solutions to addressing homelessness, as well as the enhancement of gender-specific emergency shelter beds for women, trans-feminine, trans-masculine and non-binary adults.

### **Sector-based strategy overview**

The initial strategy to reduce reliance on emergency shelter hotel overflow includes leveraging the Canada-Ontario Housing Benefit (COHB), Housing Allowances and Rent Ready Program to support single women, men, and families, as well as through a specific allocation for the Indigenous community that is administered directly through the Hamilton Regional Indian Centre (HRIC). In 2022, leveraging these additional supports has resulted in:

- an allocation of \$1.872 M in funding to Hamilton for the COHB, a deep portable rent subsidy, with a minimum of 20% of total allowances (approximately 71 allowances) allocated to Indigenous households, 134 to families, 30 to single women, 30 to single men, 10 to youth, and 50 to additional households on the Access to Housing Waitlist;
- approximately \$488,707 expended to support 264 households through Rent Ready (January to June 2022) for expenses such as first month's rent, last month's rent, rental arrears and/or utility arrears (the program is anticipated to be fully expended by September 1, 2022);
- \$94,336.86 or 31.45% of overall allocation (\$300 K) expended through Rent Ready to support Indigenous households (January to June 2022); and,
- improved coordination of housing support programs through common intake, assessment, and referral practices. This includes bi-weekly case conferencing to convene 23 homeless-serving sector partners around an equitable and transparent

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**SUBJECT: Adaptation and Transformation of Services for People Experiencing Homelessness Update 5 (HSC20020(e)) (City Wide) - Page 4 of 7**

process for matching individuals experiencing homelessness to housing programs best suited to their needs. From January through May 2022, 551 individuals have been brought forward through the case conferencing process to establish a housing service plan, including: 119 youth, 169 women, 171, men, and 92 families.

Housing Services Division has also identified immediate sector-based actions in order to decrease reliance on hotels and transition to a more sustainable model for emergency sheltering that can be taken in the emergency men, women, and family sectors, which have had the most significant expansion of hotel shelter overflow.

Additional actions for each sector will continue be identified, informed by ongoing community consultation, lived expertise, evidence-based research and best practice, in order to support operational planning efforts through the transition to a more permanent state for the emergency shelter system:

<b>Sector-based actions to support strategy:</b>	
Women's System:	<ul style="list-style-type: none"> <li>maximizing capacity at the Good Shepherd Cathedral temporary women's shelter to 100 by September 30, 2022;</li> <li>the continuation of Emma's Place (15 beds) until December 31, 2022, while exploring the potential permanency of this shelter; and,</li> <li>continuing to work with Good Shepherd to develop the program model for low barrier housing with supports that will house approximately 73 women, transgender and non-binary community members experiencing homelessness from Hamilton's By-Name List by the end of 2022. This project is funded through the Major Cities Stream of the Federal Rapid Housing Initiative and Reaching Home: Canada's Homelessness Strategy.</li> </ul>
Men's System:	<ul style="list-style-type: none"> <li>Housing Services Division is working with sector partners to assess the feasibility of capital improvements to improve shelter-built form and provide enhanced capacity and/or flexibility moving forward;</li> <li>building off lessons learned through the experience of utilizing hotel spaces as emergency shelter, including feedback from residents, Housing Services Division is assessing the potential to include a mix of semi-private and congregate spaces, as well as private transitional rooms, in order to allow for flexibility in shelter-built form to adapt space based on potential pressures;</li> <li>working to support the safe increase of Good Shepherd Mary St. men's shelter occupancy to pre-COVID capacity levels; and,</li> <li>assessing impacts associated with making permanent the previously approved temporary emergency shelter beds to increase permanent capacity in the men's system otherwise offset by hotels.</li> </ul>

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**SUBJECT: Adaptation and Transformation of Services for People Experiencing Homelessness Update 5 (HSC20020(e)) (City Wide) - Page 5 of 7**

Family System:	<ul style="list-style-type: none"> <li>• supporting a staged wind down of the hotel overflow program for families by pausing all new intakes and reducing capacity to no more than 30 families by September 30, 2022, as prior to the pandemic the interim family emergency shelter hotel overflow program addressed emerging needs and the number of spaces never exceeded 25;</li> <li>• support ongoing family-focused case conferencing in order to match people to housing resources best suited to meet their housing needs and preferences;</li> <li>• prioritizing families in shelter and hotel for the COHB, of which there are enough COHB subsidies available to support every family currently in the emergency shelter system;</li> <li>• continue to collaborate with CityHousing Hamilton Housing Officers to target households with Special Priority status in hotel overflow and Violence Against Women (VAW) shelters; and,</li> <li>• Housing Services Division will continue to advocate to MCCSS in order to attempt to garner additional support for families in our local context.</li> </ul>
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### Ongoing consultation

Housing Services Division staff continue to consult with a range of sector partners on post-pandemic service levels required to meet both the short- and long-term needs of individuals and families at risk of and experiencing homelessness in Hamilton. Through this, collaborative work with local Indigenous leadership continues to be prioritized in order to further develop connections to housing and supports that are culturally appropriate, rooted in the spirit and actions of reconciliation that recognize the values of autonomy and self-determination

Recently, the Housing Services Division convened an Emergency Shelter Coordination Table, created through two facilitated planning sessions on June 16 and 22, 2022. The Emergency Shelter Coordination Table and Coordinated Access governance structure will continue to support transition from emergency response to systems planning.

Housing Services Division has also contracted with the Social Planning and Research Council of Hamilton (SPRC) to support a review of post-pandemic emergency sheltering needs and recommendations, focusing initially on the optimal number of emergency shelter spaces for women, youth, men and families, with options for responding to couples. This process will be informed by data and the expertise of sector partners and will allow for the development of recommendations on size of the emergency shelter system, to be brought forward to Council in August 2022, to strengthen a housing-focused response in Hamilton. Critical to these efforts, beyond the size of the system to

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**SUBJECT: Adaptation and Transformation of Services for People Experiencing Homelessness Update 5 (HSC20020(e)) (City Wide) - Page 6 of 7**

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next steps around how the system is shaped and organized, will be the perspective of people with lived expertise.

**Next steps: service system design and planning**

Prior to the COVID-19 pandemic, the emergency shelter system in Hamilton was not designed or resourced to ensure a bed was always available and, with the ending of specific pandemic-related response funding sources, this is expected to be the case moving forward. Given the demonstrated level of need within our community, which suggests the need for additional emergency shelter spaces and a review of shelter-built form, it is anticipated that additional emergency shelter capacity beyond pre-COVID service levels will be required in 2023 and beyond.

We remain committed to adapting the emergency system to enable flexibility to meet ongoing needs where possible, while also enhancing prevention, diversion and permanent housing placement supports. Through this, it remains critical that we continue to invest in and enhance a diversity of housing-focused interventions, grounded in a Housing First philosophy and a rights-based approach to housing, in order to shift from emergency response to long-term approaches to ending homelessness.

The creation of the Emergency Shelter Coordination Table and establishment of the Coordinated Access governance structure are both critical elements to support transition from emergency response back to systems planning. This work will be strengthened through a review of emergency shelter operational directives, centred on the vision, core values and shared procedures for the emergency shelter system in Hamilton. Service system design and planning initiatives must be inclusive, while specifically aiming to ensure:

- that the unique needs and perspectives of Indigenous community members are incorporated throughout strategy development and implementation; and,
- consideration of, and response to, the needs of marginalized communities through an explicit commitment to equity, diversity, and inclusion that incorporates and includes the expertise, interests and concerns of people or experiences that may not be present in traditional consultation and engagement methods.

Emergency sheltering remains one component of a well-functioning, integrated system of care for people experiencing homelessness, and investments in housing placement support would ideally occur in a 4:1 ratio alongside investment in emergency shelter. Recognizing the impacts of trauma on individuals, families and communities and the complex mental health, addictions, and system involvement background of many individuals at risk of or experiencing homelessness, there remains a critical and persistent need to support those experiencing chronic homelessness with complex

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needs through a permanent supportive housing intervention, combining housing, intensive case management and clinical health services. Staff continue to explore strategies and actions to address persistent mental health and additions issues for those seeking emergency shelter and housing supports, while also continuing to advocate for additional investments from other levels of government to adequately support those with complex needs in our community.

Housing Services Division will report back to Council in August on an evidence-based transition plan for Hamilton's emergency shelter system through post-COVID recovery, including post-COVID service levels, with full costing and implementation details, including potential Levy impacts.

**APPENDICES AND SCHEDULES ATTACHED**

Appendix "A" to Report HSC20020(e): Expanded Homeless-Serving System Interventions During COVID-19

**Appendix "A" to Report HSC20020(e)**  
**Page 1 of 3**

**Expanded Homeless-Serving System Interventions During COVID-19**

<b>Sector / Intervention:</b>	<b>Pre-COVID (as of Feb. 2020)</b>	<b>During COVID-19 (March 2020- December 2022)<sup>1</sup></b>	<b>Post- COVID-19<sup>2</sup></b>
<b>Emergency sheltering:</b>			
Family Emergency Shelter	20 rooms; 80 beds	no change	
Family Hotel Overflow	25 rooms	105 rooms	
Single Men's Emergency Shelter	194 beds	245 beds	
Single Women's Emergency Shelter	46 beds	119 beds	
Single Women's Hotel Overflow	n/a	56 rooms	
Youth Emergency Shelter	21 beds	no change	
Additional Flex Capacity Hotel Overflow <sup>3</sup>	n/a	121 rooms (Men/Couples)	
<b>Drop-in and extreme weather supports:</b>			
Drop-Ins	3 drop-in programs funded <sup>4</sup>	6 drop-in programs funded <sup>5</sup>	
Winter Response	n/a	Winter Response Fund and 3 cold weather response warming centres	
<b>Indigenous Specific Supports</b>			
Indigenous Emerging Needs Fund	n/a	Provides the Coalition of Hamilton Indigenous Leadership (CHIL) with financial support to address immediate, time sensitive needs which serve to directly prevent and address homelessness experienced by Indigenous community members of Hamilton.	

<sup>1</sup> Shelter capacity fluctuated during COVID-19; numbers listed were the peak capacity.

<sup>2</sup> To be determined, based on consultation and report back to Council in August 2022.

<sup>3</sup> Number of rooms fluctuated, as well as demographics, and served a combination of single women, single men, and/or couples during COVID-19.

<sup>4</sup> As directed by Council, drop-ins (Carol Ann's Place, Willow's Place and Wesley Drop-in) were provided with one-time wind-down funding to end services by March 31, 2020.

<sup>5</sup> COVID response extended funding levels for existing drop-ins, while providing new funding to 3 additional drop-in programs: The Hub, Living Rock and Hamilton Regional Indian Centre (HRIC).

## Appendix "A" to Report HSC20020(e)

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Sector / Intervention:	Pre-COVID (as of Feb. 2020)	During COVID-19 (March 2020- December 2022) <sup>1</sup>	Post- COVID-19 <sup>2</sup>
Indigenous Identified and Led Solutions through COVID-19		Through COVID-19, the City has continued to allocate 20% of federal homelessness program funding to Indigenous-led interventions selected by the Indigenous Community Advisory Board, an arrangement that was developed in 2004 between the two Community Entities to respond to the disproportionate rate of homelessness among Indigenous people in our community.	
<b>Additional elements funded during COVID-19:</b>			
Ancillary Supports to COVID-19 Homelessness Response	n/a	i.e. enhanced City of Hamilton staffing and case management, cleaning, security, food, client transportation and associated services	
Capital Improvements to Shelters and Drop-ins	n/a	5 projects supported <sup>6</sup>	
Isolation Services	n/a	5 new locations established/operated to support individuals and families <sup>7</sup>	
Additional Congregate Setting Outbreak Supports	n/a	Additional funding to agencies for staffing, PPE, cleaning and COVID-19 supplies specific to active outbreaks	
RCF COVID-19 Supports	n/a	Additional funding to operators for staffing, PPE, cleaning and COVID-19 supplies	
Social Housing Providers	n/a	PPE support	
COVID-19 Grants for Social Service Providers and Community Organizations	n/a	39 programs received funding through the COVID-19 grants stream to support efforts and services affected by COVID-19	

<sup>6</sup> Specific COVID-19 funding for retrofits to support Infection Prevention and Control Canada (IPAC) guidelines; permanent enhancements to the facilities.

<sup>7</sup> Isolation services for individuals and families experiencing homelessness who tested positive for COVID-19, as well as close contacts of positive cases. Additional isolation space was also provided for: staff from shelters or healthcare settings who could not safely return home while working during an outbreak without putting other members of their household at risk; and, isolation space for members of the general public who tested positive or were deemed close contacts and could not isolate in their home.

## Appendix "A" to Report HSC20020(e)

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Sector / Intervention:	Pre-COVID (as of Feb. 2020)	During COVID-19 (March 2020- December 2022) <sup>1</sup>	Post- COVID-19 <sup>2</sup>
Rent Ready	n/a	Additional funding to create a temporary enhanced Housing Stability Program that supports Ontario Disability Support Program, Ontario Works recipients and people with low income to maintain their housing	
Housing Allowances	n/a	New Housing allowances for clients of City funded Intensive Case Management (ICM) programs	

# CITY OF HAMILTON M O T I O N

Emergency and Community Services Committee: July 7, 2022

**MOVED BY COUNCILLOR S. MERULLA.....**  
**SECONDED BY COUNCILLOR .....**

**Financial Support for CityHousing Hamilton to Remove and Replace Existing Cameras at 44 Martha Street and 799-847 Roxborough Avenue, (A11C - Martha St/Roxborough Avenue), Hamilton, Ontario**

WHEREAS, CityHousing Hamilton owns the property located at 44 Martha Street and 799-847 Roxborough Avenue, (A11C - Martha St/Roxborough Avenue), Hamilton, Ontario - a 69-unit multi-residential townhouse complex built in 1968;

WHEREAS, CityHousing Hamilton endeavours to increase the monitoring of safety and security issues at the complex;

WHEREAS, the existing camera system at the property requires a digital video recorder (DVR) to be in locked cabinets in the basement of individual tenant units;

WHEREAS, the placement of the DVR is within tenant units, access may not always be easily available when needed;

WHEREAS, the nature of the existing camera system is disruptive to the lives of tenants when staff obtain camera footage required for safety and security purposes, as units must be entered to obtain camera footage;

WHEREAS, CityHousing Hamilton has obtained a quote to remove five old cameras and install five new cameras at the property. The new cameras will be wireless and will be able to stream video to the Building Attendant’s unit, where there is currently a DVR unit. Furthermore, the signal will be able to be streamed to a site office at 10 St Andrews Dr. therefore eliminating disruption to tenants and provide immediate access to the footage;

WHEREAS, CityHousing Hamilton commits to overseeing the installation, work and ongoing maintenance of the camera system;

WHEREAS, CityHousing Hamilton has no budgeted amount for this safety and security improvement;

WHEREAS, the scope of work requires \$6960.50 (plus HST) to complete the removal and upgrade of the cameras;



## 11.1

THEREFORE, BE IT RESOLVED:

- (a) That the proposed cost of \$6960.50 to an upset limit of \$7,500 (for contingency for unknowns) for the removal and upgraded replacement of the camera system at 44 Martha Street and 799-847 Roxborough Avenue, ( A11C - Martha St/Roxborough Avenue), Hamilton, Ontario, to be funded from the Ward 4 Capital Reinvestment Account 3302109400; and,
- (b) That the Mayor and City Clerk be authorized and directed to execute any required agreement(s) and ancillary documents, with such terms and conditions in a form satisfactory to the City Solicitor.

**CITY OF HAMILTON  
M O T I O N**

**Emergency and Community Services: July 7, 2022**

**MOVED BY COUNCILLOR N. NANN.....**

**SECONDED BY COUNCILLOR .....**

**Funding for Roots to Justice Initiative at J.C. Beemer Park**

WHEREAS, the COVID-19 pandemic has deepened social and economic disparities among equity seeking groups;

WHEREAS, young people have struggled from the negative impacts of the pandemic regarding mental health, isolation, and from inconsistent access to social, cultural and recreational programs;

WHEREAS, the pandemic has exacerbated food insecurity and the cost of food is continues to rise;

WHEREAS, the Roots to Justice program engages youth and racialized residents to cultivate and care for their community and environment, share knowledge gained through programming with their communities to build resilience and community care while also supporting households in need to be able to access food and other supports they would otherwise be unable to obtain;

WHEREAS, this program, in partnership with the Hamilton Centre for Civic Inclusion, will provide hand-on programming directed toward, but not limited to, low-income racialized youth in the Hamilton core to build skills and knowledge around gardening and food security; and

WHEREAS, Roots to Justice has met with City of Hamilton staff to develop a plan for the implementation and maintenance of garden boxes at J.C. Beemer Park;

THEREFORE, BE IT RESOLVED:

- (a) That \$5000 be allocated from the Ward 3 Bell Cell Tower Account Number 3301609603 to the Hamilton Centre for Civic Inclusion as the fiscal sponsor for the implementation of the Roots to Justice initiative at J.C. Beemer Park; and
- (b) That the Mayor and City Clerk be authorized and directed to execute any required agreement(s) and ancillary documents, with such terms and conditions in a form satisfactory to the City Solicitor.