



City of Hamilton

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES ADDENDUM

Meeting #: 22-009
Date: July 12, 2022
Time: 3:30 p.m.
Location: Room 264, 2nd Floor, City Hall
(hybrid) (RM)
71 Main Street West

Carrie McIntosh, Legislative Coordinator (905) 546-2424 ext.2729

Pages

7. CONSENT ITEMS

7.3. Outreach Working Group Update

*c. Items for Approval for the Accessibility Fair - Ability
First, October 5, 2022:

- | | |
|---|----|
| *a. Draft Media Release | 3 |
| *b. Draft Banner for the City's Website | 9 |
| *c. Draft Additional Signage | 11 |
| *d. Draft Website | 17 |

7.4. Transportation Working Group Update

- | | |
|---|----|
| *b. Transportation Working Group Meeting Notes -
June 22, 2022 | 29 |
|---|----|

7.6. Accessible Open Spaces and Parklands Working Group

- *a. Accessible Open Spaces and Parklands Working Group Meeting Notes - June 28, 2022

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To All Local Hamilton Organizations/Stakeholders,

On Wednesday October 5th, 2022, the Advisory Committee for Persons with Disability is putting on a major interactive event on the Forecourt surrounding City Hall. We are calling it ACPD's Accessibility Fair 2022 and the theme is "Ability First". It is from 11:00AM to 3:30PM

We cordially invite your organization to set up an informational table at the event and provide education to the public in attendance about what your organization does and how it affects or is affected by, persons with disabilities. The event should also provide a forum for you to converse with other like-minded groups. We are currently not allowed to sell product even for fundraising purposes.

Our interactive events are aimed at providing a fun or informative experience for all citizens of Hamilton whether they have a disability or not. We are planning to have various mobility device obstacle courses and other activities that highlight some of the difficulties we face. We are having the Steel City Wheelers perform a square dancing demonstration. We are talking to Mobility device providers about teaching of new equipment, or demonstrating how to properly maintain a mobility device. We are setting up a "Chair Wash" so people can get a quick wipe down of their device and maybe a quick tune up.

Do you have some ideas for an interactive activity? Please let us know as soon as possible and we will see what we can do to support your event. We also welcome you to send this release to other people and organizations you think may be interested in attending our event or setting up a station.

We will have a conventional bus and a DARTS bus on site so able bodied people can try to board them with mobility devices and perhaps understand why we need the space we do. It will also provide an opportunity for people with mobility devices to try to board both vehicles so they can experiment in a safe environment.

We look forward to hearing from you and know that together, we can make this event a success. Advertising and website will be available as soon as it is approved by Council. When it goes live, we invite you to provide a small bio of your organization, along with a logo if you would like to provide one, and we will list you on our Participants page. Website address is acpdaccessibilityfair2022.ca.

For more information, please contact the event organizer or the person that sent you this release. Event organizer can be reached at the following email address or phone number.

We can also be reached through the Clerk's office at clerk@hamilton.ca

Sincerely,

James Kemp

Event Organizer

jamesmpkemp@hotmail.com

Webmaster

jameskemp@acpdaccessibilityfair2022.ca



City of Hamilton Presents:

The Advisory Committee for Persons with Disabilities'

Accessibility Fair 2022



"Ability First"

What? An Interactive Event To Educate and Entertain Everyone.

Where? City Hall Forecourt, 171 Main St W.

When? October 5th, 2022 From 11:00 until 3:30.

Who? All Are Welcome To Attend, No Matter Your Ability.



For More Information, Please Visit Our Website at acpdaccessibilityfair2022.ca



International
Day of
Persons with
Disabilities
3 DECEMBER



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Come and join the ACPD for an interactive event taking place on October 5th, 2022, from 11:00 AM until 3:30 PM on the Forecourt surrounding City Hall.

Learn how to maintain mobility devices, watch a square dancing demonstration, try to board a bus with a mobility device, attempt a white cane course, read lips, talk to local stakeholders about disability related issues and much more.



For More Information, Please Visit Our Website at acpdaccessibilityfair2022.ca



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ACPD's Accessibility Fair 2022

"Ability First"

October 5th, 2022 11:00AM - 3:30PM

acpdaccessibilityfair2022.ca



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City of Hamilton
Presents:



ACPD's Accessibility Fair 2022

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October 5th,
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11:00AM -
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City of Hamilton
Presents:



ACPD's Accessibility Fair 2022

Join Us On October 5th, 2022 From 11:00AM - 3:30PM

"Ability First"

For More Information: acpdaccessibilityfair2022.ca

City Hall Forecourt

City of Hamilton
Presents:



ACPD's Accessibility Fair 2022

October 5th, 2022 From 11:00AM - 3:30PM City Hall Forecourt

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For More Information:
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October 5th, 2022
11:00AM - 3:30PM
City Hall Forecourt

City of Hamilton Presents:

The Advisory Committee for Persons with Disabilities' Accessibility Fair 2022



"Ability First"



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Join us on October 5th, 2022 on the City Hall Forecourt for an interactive experience for all, no matter your abilities.

The Advisory Committee for Person with Disabilities for the City of Hamilton would like to invite all members of the public, no matter your abilities, to attend our Accessibility Fair on the Forecourt of City Hall on Wednesday October 5th, 2022 from 11:00 AM until 3:30 PM.

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Activities include:

Mobility Device Course

White Cane Course

Mobility Device "Chair Wash"

Wheelchair Square Dancing Demonstration with the Steel City Wheelers

Local Organization/Stakeholder Information Tables

Mobility Device Maintenance Demonstrations

HSR and DARTS Vehicles On Site for Experimenting With Various Mobility Devices

Learn How To Find Ability No Matter The Disability

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City of Hamilton's ACPD Logo

Website Powered by WordPress.com.

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IDPWD

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What Does IDPWD Stand For?

It means International Day for Persons With Disabilities.

When Is IDPWD?

It takes place on the December 3rd every year.

What Is IDPWD?

The annual observance of the International Day of Disabled Persons was proclaimed in 1992 by United Nations General Assembly resolution 47/3. It aims to promote the rights and well-being of persons with disabilities in all spheres of society and development, and to increase awareness of the situation of persons with disabilities in every aspect of political, social, economic and cultural life.

Why Are We Having Our Accessibility Fair on October 5th Instead Of December 3rd?

We wanted to hold the Accessibility Fair on the same day as International Day for Persons With Disabilities, but it is too cold and dark by December to have an enjoyable outdoor event. We hope to have good weather for the event as there is no rain date.

For More Information Please Visit the Following Link:

<https://www.un.org/en/observances/day-of-persons-with-disabilities>



IDPWD Logo



International Day of Persons with Disabilities
3 DECEMBER

IDPWD Logo

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About Us

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What Is The ACPD?

The ACPD stands for the Advisory Committee for Persons with Disabilities.

What Does The ACPD Do?

The Advisory Committee for Person with Disabilities recommends to the City of Hamilton policy, procedure and standards that address the needs and concerns of all disabilities. Our task is to identify barriers in municipal programs and try to prevent new barriers from being created in accordance with the ODA (Ontarians with Disabilities Act) and the AODA (Accessibility for Ontarians with Disabilities Act) in matters of Customer Service, Employment, Transportation, Design of Public Spaces and Information and Communication.

Who Is The ACPD?

The Advisory Committee for Persons with Disabilities is comprised of citizens of the City of Hamilton with a diverse range of disabilities that strive to consider the needs of all in order to make this city a more equitable, diverse and inclusive place to live.



International Day for Persons with Disabilities December 03, 2020



International Day for Persons with Disabilities December 3rd, 2021

For More Information Please Visit the ACPD Page on the Hamilton.ca Website

[ACPD @ Hamilton.ca](#)

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City of Hamilton Presents:

The Advisory Committee for Persons with Disabilities'

Accessibility Fair 2022



"Ability First"



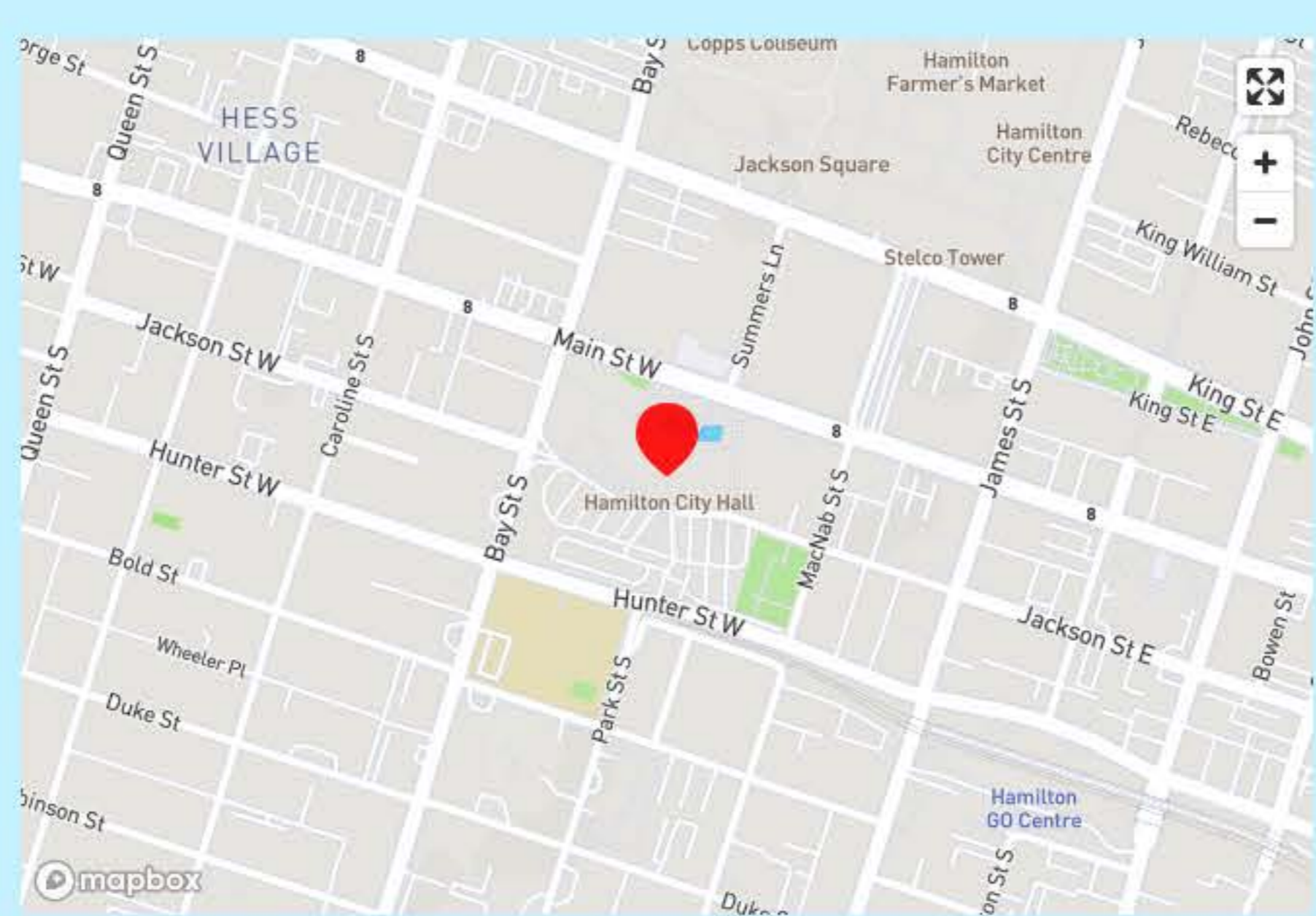
Come and join us on October 5th, 2022 on the City Hall Forecourt for an interactive experience for all, no matter your abilities.

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Where

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ACPD's Accessibility Fair 2022 is being held on the Forecourt surrounding City Hall on Wednesday October 5th, 2022 from 11:00 AM until 3:30 PM



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Participants

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Our Volunteers

McMaster University's IMPACT Initiative

Local Organizations / Stakeholders

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Have a question?
Want to reserve a table?
Have an idea for an event?

jameskemp@acpdaccessibilityfair2022.ca



Name (required)

Email (required)

Message

Submit

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**ADVISORY COMMITTEE FOR PERSONS WITH
DISABILITIES**

Transportation Working Group

Tuesday, 28 June 2022, 4 – 6 pm

Virtual via WebEx

Attendance: Shahan Aaron (chair), Mark McNeil, Paula Kilburn, Tim Nolan, James Kemp, Tom Manzuk, Anthony Frisina, Aznive Mallett

ATS: Michele Martin, Jay Adams

DARTS: Kathy McVicars, Mark Mindorff

AGENDA ITEMS:

1. Welcome and Introductions

Reviewed

2. Review May 2022 Meeting Notes

Reviewed

When will the onboard announcement be fixed?

No ads on onboard announcements

3. Discussion Items

a. ATS updates

Impacts of the audit. Based on total number of trips

April 2022: 11.6% were up to 15 minutes late. Of those 8% more than 15 minutes late.

May 2022: 12.2% were up to 15 minutes late. Of those 1.2% more than 15 minutes late.

June 2022: 12.3% were up to 15 minutes late. Of those 1.3% more than 15 minutes late.

Trips denied per day – not ride within an hour

10 rides in April 2022

33 rides in May 2022

Call wait times

April 2022: 3 minutes 42 s

May 2022: 5 minutes 18 s

June 2022: 4 minutes 24 s

Trip refusal should also be trip denial

ATS to provide percentage and total numbers

Total rides, total averages, percentages, denials and refusals

Broken down ambulatory and non ambulatory rides

Range of wait times

Aggregate data coming to ACPD July for 2019, 2020, 2021

Include 2016, 2017, 2018 (were sent to TWG)

Mask mandate on DARTS decision by HSR

Director of transit makes that decision

b. Roundtable Motion

Reviewed and accepted

Going to ACPD for approval

ATS to ask Metrolinx to join roundtable

Seconded by Mark McNeil

c. AODA Compliance Review

Section 43

Accessibility plans, conventional and specialized transportation services

(1) Conventional transportation service providers and specialized transportation service providers shall, in

their accessibility plans, describe their procedures for dealing with accessibility equipment failures on their respective types of vehicles.

TWG Review: What is the current contingency plan?

Was part of the audit

Accessibility plan is on the Hamilton.ca website

Transit operator notifies dispatch immediately

If passenger on board transfer to new vehicle

Transit accessibility plan, Jessica Bowen to post on city website

Conventional and specialized plans are separate operations

Has info on operation procedures for HSR and DARTS

Section 44

General responsibilities

(1) Conventional transportation service providers shall,

(a) deploy lifting devices, ramps or portable bridge plates upon the request of a person with a disability;

(b) ensure that adequate time is provided to persons with disabilities to safely board, be secured and deboard transportation vehicles and that assistance be provided, upon request, for these activities;

(c) assist with safe and careful storage of mobility aids or mobility assistive devices used by persons with disabilities; and

(d) allow a person with a disability to travel with a medical aid.

(2) Conventional transportation service providers shall, upon request, make information on the matters referred to in subsection (1) available in an accessible format.

In this section, “medical aid” means an assistive device, including respirators and portable oxygen supplies.

TWG Review: Review current policy. Does it apply to just the device or the person on the device?

Unknown consequences for not following AODA by HSR

Complain to ministry for noncompliance

No complaints filed during pandemic period

Will future emergency preparedness plans include accessibility plans? (ATS to find info)

Lack of communication during pandemic on transportation

Request a formal review > To improve emergency preparedness for similar conditions that impact boarding and deboarding of vehicles. Impacts of snow and ice.

Section 45

Alternative accessible method of transportation

(1) Except where not practicable to do so, a conventional transportation service provider that does not provide specialized transportation services shall ensure that any person with a disability who, because of his or her disability, is unable to use conventional transportation services is provided with an alternative accessible method of transportation.

(2) Subsection (1) does not apply where specialized transportation services are provided by a specialized transportation service provider in the same jurisdiction where the conventional transportation service provider provides transportation services.

TWG Review: Doesn't apply as the city has DARTS

None 😊

Section 46

Fares

(1) No conventional transportation service provider shall charge a higher fare to a person with a disability than the fare that is charged to a person without a disability where the person with a disability uses conventional transportation services, but a conventional transportation service provider may charge a lesser fare for a person with a disability.

(2) Conventional transportation service providers that do not provide specialized transportation services shall make available alternative fare payment options to persons with disabilities who cannot, because of their disability, use a fare payment option.

TWG Review: Works fine

Presto announcement need adjustment based on ambient noise

Or louder notifications

ATS gathering further information

Section 47 (important)

Transit stops

(1) Conventional transportation service providers, in respect of transportation vehicles to which this section applies, shall ensure that persons with disabilities are able to board or deboard a transportation vehicle at the closest available safe location, as determined by the operator, that is not an official stop, if the official stop is not accessible and the safe location is along the same transit route.

(2) In determining where a safe location may be situated for the purposes of subsection (1), the conventional transportation service provider shall give consideration to the preferences of the person with a disability.

(3) Conventional transportation service providers shall ensure that operators of their transportation vehicles promptly report to an appropriate authority where a transit stop is temporarily inaccessible or where a temporary barrier exists.

(4) This section applies in respect of the following:

1. Transit buses.
2. Motor coaches.

3. Streetcars.

TWG Review: Review current policy. It is at the discretion of operations. Review current policy on stop request. It is the obligation of the operator to inform HSR of any temporary barriers. How is HSR informing passengers on detours?

Planned detours use existing communication channels

Unplanned ones don't do the same thing

Future strategies in development

Current gaps in communication due to lack of technology

Plan to transport individuals who use mobility devices from inoperable stop to next usable one when detours happen

Section 48

Storage of mobility aids, etc.

(1) Every conventional transportation service provider shall, if safe storage is possible, ensure that mobility aids and mobility assistive devices are stored in the passenger compartments of its transportation

vehicles within reach of the person with the disability who uses the aid or device.

(2) If safe storage of mobility aids and mobility assistive devices is not possible within the passenger compartment and the vehicle is equipped with a baggage compartment, a conventional transportation service provider shall ensure that mobility aids and mobility assistive devices are stored in the baggage compartment of the vehicle on which the person with the disability is travelling.

(3) Every conventional transportation service provider shall ensure that operators of its transportation vehicles secure and return mobility aids and mobility assistive devices in a manner that does not affect the safety of other passengers and does not cause damage to the aid or device, where the mobility aid or mobility assistive device is stored in the baggage compartment of the vehicle.

(4) No conventional transportation service provider shall charge a fee for the storage of a mobility aid or a mobility assistive device.

(5) This section applies in respect of the following:

1. Transit buses.
2. Motor coaches.
3. Streetcars.

4. Subways.
5. Light rail.
6. Commuter rail.
7. Inter-city rail.

TWG Review: No review necessary

None 😊

4. Discussion of Agenda Items for next meeting
 - a. ATS Updates
 - b. Mask mandates
 - c. Response to cargo e-bikes
 - d. Continuation of compliance review
5. Adjournment by Mark McNeil at 5:55 PM

OSPWG Notes
Wednesday, June 22, 2022
1:30 p.m.

Welcome and introductions

Present were Aznive (left early), Tom, Mark (arrived late), Kim, Cynthia Graham, Meghan Stewart, Rob Lalley and Tim.

Absent with regrets: Tom

Absent: James and Paula

Discussion about consult with Legal Services to the full ACPD respecting standards, regulations and bylaws

All okay with that

Staff not necessarily in a need to know situation, however, if anything worthy arises from discussion with legal we can bring these back to the OSPWG

Outdoor Dining

Description of outdoor dining including application requirements

2020 Covid casual outdoor approved on municipal property in lieu of indoor dining

In November 2021 seasonal (temporary) program was made permanent

All criteria is on the website for application

Some definitions related to construction requirements on the web site

Application must be completed for private property, municipal or roadway

Information about structures which must be cane detectable

Owners must check certain boxes and they must comply with what they check

Roadway patios or bypasses must comply with provincial regulations for safety (new this spring)

Schematic of plans must be submitted with application

SEAT committee reviews applications – staff no volunteers – committee disseminates applications

among departments to ensure all aspects for compliance

Schematics would not fall within the definition of site plan for AODA purposes

There is no referrals for accessible design concepts

Dates for dining

End of March / April 1 to October 31 annually

All patios must be removed by end of October

Existing requirements for accessibility

Reference to cane detection for sure, on application, but there are other accessibility compliance requirements but Rob was unable to find them immediately

Rob has made note that he could not find these compliance requirements and that needs to be fixed on the website

Communication with restaurateurs about accessible dining

No other communications from the City other than what Rob is attempting to find

Some discussion about means for distribution of communication

Possibly consult licensing on communication content via Rob

Other related issues not identified above

No universal solutions to issues of access and dining

Maybe we need to look at issues case by case

Maybe a place for people to voice concerns in order they be addressed case by case (AODA specific?)

Parklands and Open Spaces

Spreadsheet Review

Meghan started the amenities list which we reviewed

Left out barbecue pits from the list

Many items included (but not listed here in the notes)

List not completed, to be continued next meeting
Made sure to include items on the list which we know for certain have design requirements specified elsewhere, and which would not fall within the purview of this working group (e.g. washroom and change facilities)

Discussion of potential McMaster OT student placement to support work of staff and this group

Cynthia and Meghan agreed this would be a great idea, but they need to consult the McMaster program and plan further

Tim to make the connection between the program and Cynthia / Meghan who will take it from there

Discussion about in-person versus virtual meetings going forward

Everyone is flexible on this one

Next Meeting July 27, 2022 1:30 – 3:30 p.m.

Adjournment