



City of Hamilton
GENERAL ISSUES COMMITTEE
ADDENDUM

Meeting #: 23-004
Date: January 18, 2023
Time: 9:30 a.m.
Location: Council Chambers
Hamilton City Hall
71 Main Street West

Angela McRae, Legislative Coordinator (905) 546-2424 ext. 5987

5. COMMUNICATIONS

- *5.2 Correspondence from Janice M. Shearer, Director, Chair of the Board of Directors, Dr. Bob Kemp Hospice Foundation Inc., respecting to officially move into an exploratory phase by Dr. Bob Kemp Hospice, and with city staff, to examine the viability of the
- acquisition of land at 41 South St. W (rear), Dundas, to build a “Campus of Care” for a pediatric hospice and centre of excellence for grief and bereavement that will serve Southwestern Ontario.
- Recommendation: Be received and referred to the General Manager of Planning and Economic Development for appropriate action.
- *5.3 Correspondence from Rachel Lamont, MD, FRCPC, Psychiatrist, Assistant Professor McMaster University, respecting the Encampment Pilot Evaluation Report
- Recommendation: Be received and referred to the consideration of Item 10.18 - Encampment Pilot Evaluation (HSC20038(e) / PED21188(b)).
- *5.4 Correspondence from Marijke Jurriaans, Greater Hamilton Health Network, respecting the proposed Climate Change Advisory Committee Terms of Reference
- Recommendation: Be received and referred to consideration of Item 10.15 - Draft Terms of Reference for a Climate Change Advisory Committee (PED23028).

- *5.5 Correspondence from David Inkley and Jeffrey Cowan, Hamilton Community Enterprises, respecting Item 10.15 - Draft Terms of Reference for a Climate Change Advisory Committee - PED23028

Recommendation: Be received and referred to consideration of Item 10.15 - Draft Terms of Reference for a Climate Change Advisory Committee (PED23028).

6. DELEGATION REQUESTS

- *6.2 Ian Borsuk, Environment Hamilton, respecting Item 10.15 Draft Terms of Reference for a Climate Change Advisory Committee (PED23028) on behalf of Environment Hamilton (For today's meeting)

- *6.3 Delegation Requests respecting Item 10.18 - Encampment Pilot Evaluation (HSC20038(e) / PED21188(b)) (City Wide), for today's meeting, from the following individuals:

- *a. Marcie Mcilveen, Hamsmart

- *b. Gessie Stearns

- *c. Koubra Haggar

- *d. Katherine Walker-Jones

- *e. Amanda Nemec-Bakk

- *f. Tanya Collins

- *g. Joanna Aitcheson

- *h. Elia Hamelin

10. DISCUSSION ITEMS

- 10.4 Residential Vacant Unit Tax Program Framework (FCS21017(c)) (City Wide)

- *a. This Item has been moved to Item 8.2 - Staff Presentations

- *10.20 2023 Insurance Renewals - Cyber & Paramedics Medical Malpractice (LS22036(a)) (City Wide)

January 16, 2023

Dear General Issues Committee Members,

To many of you, introducing myself as Chair of the Board of Directors for the Dr. Bob Kemp Hospice (DBKH) will not be new, and to others, I am pleased to meet you by way of this letter. To all of you, congratulations on your recent votes of confidence from your constituency and a very happy new year.

I do hope that most of you are already familiar with DBKH for we have been serving the dying and bereaved in the Hamilton region for 30 years with excellence. In a year that marks our 30th anniversary, it is our plan to fill gaps in hospice palliative care by reaching even more Hamiltonians and Ontarians that desperately need our help finding dignity, joy and comfort in their last chapter. In addition, we plan to grow our services so as to assist an even wider group cope with loss of all kinds. Never has loss be so critically put to the test as during our collective COVID experiences.

It is my pleasure, on behalf of the entire board of directors of DBKH to write you today and it's a privilege and honour for the General Issues Committee to be considering a request for acquisition of land so that we may build a critical pediatric hospice on land that is currently city owned, located behind Wentworth Lodge at 41 South St. W in Dundas.

Please consider this letter as well as a motion from Councillor Alex Wilson, a briefing note from DBKH leadership and other supporting material as a request to officially move into the exploratory phase of our organization working closely with city staff to test the viability of this acquisition.

As many of you know, it has been a dream to provide this critical infrastructure to our community. After years of readying ourselves, the time is now for that dream to move to reality. There are, at any given time, 500 children in Southwestern Ontario that desperately need hospice palliative services, yet there are currently no such services in Hamilton or the Southwestern Ontario region (save Toronto downtown). It is an extremely unusual case in Canada, and in fact North America, that a world-class children's hospital such as we proudly have with McMaster Children's Hospital does not have these services. In the rest of Canada, all children's hospitals have hospice services and supports available. This project will be a gem for Hamilton and will be known as a state-of-the-art facility offering the most compassionate care to seriously ill children and their families.

I will leave it to my leadership team to outline the case for you in more detail, however, I would like to draw specific attention to the fact that this project is not a new concept for Hamilton and the region. Not only has the "train left the station", but it is in fact far down the track. We have taken extraordinary measures to ensure our readiness, including, an unprecedented joint venture partnership with Hamilton Health Sciences and McMaster Children's Hospital, operational planning, community outreach, private and public sector engagement and robust governance.

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Community Day Hospice | Volunteer Visiting | Grief & Bereavement | Residential Care | Palliative Education

The result of this planning is that the facility will offer a residential component for end-of-life and respite care with a 10 bed hospice and will provide significant engagement opportunities for the community at large through a grief and bereavement mental health centre of excellence, clinics, day programming, visiting volunteer programs as well as community events and impacts.

It is my belief that this location would serve our community in so many ways, including proximity to McMaster Children's Hospital, accessibility, a serene and tranquil environment, and a place where the broader neighbourhood and your constituents will be able to avail themselves of services, supports and even engagement in unique and fulfilling ways. I am myself a resident in Ward 13 and know the depth of passion and compassion our neighbourhoods hold dear for the provision of quality, barrier-free and accessible supports for all families at times of personal need.

Getting your endorsement today, while a first step, is so meaningful, and to be sure, we are poised to work with you, your staff and the city to ensure this fit is not just appropriate, but something you will be proud of for decades to come.

If I may be of any further assistance to your decision making, please do not hesitate to reach out to me at any time.

With the deepest gratitude,



Janice M. Shearer
Chair of the Board of Directors
Dr. Bob Kemp Hospice Foundation Inc.

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Community Day Hospice | Volunteer Visiting | Grief & Bereavement | Residential Care | Palliative Education

277 Stone Church Road East, Hamilton, ON L9B 1B1 | T 905.387.2448 | TF 888.449.3440 | F 905.387.7822

www.kemphospice.org



January 4, 2023

Councillor Alex Wilson,

I am writing on behalf of Hamilton Health Sciences' McMaster Children's Hospital (MCH) to enthusiastically encourage your support toward the gifting of the parcel of city-owned property located at 41 South St. in Dundas to Dr. Bob Kemp Hospice (DBKH) for the purposes of creating a Pediatric Hospice.

In 2022, MCH and DBKH entered into a Memorandum of Understanding to build and operate a 10-bed pediatric-specific hospice to provide palliative, end-of-life and bereavement services to children and families in our community and region. The need for this care is tremendous.

At any given time, upwards of 500 young people in the Hamilton region could benefit from hospice palliative care services. Currently, this care is being provided through a patchwork of providers, including hospital, community and in the patient's home. Too much time is spent traversing between facilities and appointments, not making lasting family memories in a caring, comfortable environment.

You may also be surprised to know that while Hamilton is blessed with a world-class children's hospital, we do not have an affiliated pediatric hospice; unlike most other regions in Canada. As a result, children and youth with life-limiting conditions and their families are not able to receive the same level of accessible, compassionate and comprehensive care available in other parts of the province and country.

The property at 41 South St. is ideal to deliver the envisioned home and care offering. For example, the typical pediatric hospice experience is much longer than the adult experience; often years compared to days. This requires pediatric hospices to provide robust programming for the patient, parents and siblings to help maintain some level of normalcy for the family during their journey. This property's physical space and adjacency to nature are key to delivering the best experience for families at various stages of palliative care journeys.

The property is also close to MCH, which is a requirement for seamless transitions between hospital and hospice for families and care providers. It is a short distance to services and shopping which is essential for families during longer-term stays at the hospice. It is also perfectly sized to deliver the residential program (10 hospice bed/family suites), day and medical clinic program, as well as a community-facing centre for grief and bereavement.

This piece of necessary health infrastructure will complete the circle of pediatric palliative care in Hamilton that has been building over the past decade. In partnership with DBKH, MCH's team of clinical experts is fully committed to delivering the highest-quality compassionate care that is so desperately needed by many children and families in our community. DBKH has developed an excellent proposal for this project and is lining up significant community and financial support

to get it off the ground. This gift of land will ensure more project funds can be dedicated to life-enhancing services, opportunities for creating memories, and crucial support for those in the process of grieving and rebuilding.

I am pleased to make myself available to discuss this project, our partnership with DBKH and the many benefits of this property relating to a pediatric hospice at your request and convenience.

Thank you for your consideration of this request.

Sincerely,

A handwritten signature in black ink, appearing to read "Bruce P. Squires". The signature is fluid and cursive, with the first name "Bruce" being the most prominent.

Bruce P. Squires
President, McMaster Children's Hospital
Vice President, Women's & Children's Health
Hamilton Health Sciences
squiresb@hhsc.ca

cc: Danielle Zucchet, CEO, Dr. Bob Kemp Hospice
cc: Rob MacIsaac, President & CEO, Hamilton Health Sciences
cc: Sharon Pierson, EVP Clinical, Chief Operating Officer and Chief Nursing Executive,
Hamilton Health Sciences

January 17, 2023

Business Case Proposal – Dr. Bob Kemp Hospice Acquisition of Land at 41 South St. West (Rear), Dundas

Issue

To officially move into an exploratory phase by Dr. Bob Kemp Hospice, and with city staff, to examine the viability of the acquisition of land at 41 South St. W, Dundas, to build a “Campus of Care” for a pediatric hospice and centre of excellence for Grief and Bereavement that will serve Southwestern Ontario.

Summary

In May 2022, Dr. Bob Kemp Hospice (DBKH) and McMaster Children’s Hospital (MCH) signed a Memorandum of Understanding to create a pediatric hospice to serve young people with life limiting illnesses, and their families. This joint venture was a natural fit between two organizations who share a mutual goal of collaboration toward improving pediatric palliative care in our region. Both DBKH and MCH are admired regional leaders in their respective areas of care, and will bring expertise and innovation to the proposed centre of excellence. DBKH will be the primary operator of this facility. Partnering in care is the Hamilton way.

Background

What is Being Proposed

The envisioned hospice will be a 10-bed, 24/7 care facility providing end-of-life, respite, symptom management and transitional care to children. In addition, there will be grief and bereavement, outreach, community-based day wellness programs (e.g., music therapy, art therapy) and visiting volunteer programs, with additional opportunity for outpatient clinics. It will be located very close to MCH, adjacent to nature and services - offering plentiful outdoor space and making transitions and care provision as seamless as possible for children and families.

This joint venture is unique in the pediatric palliative care space as both organizations are active and direct participants in the governance and care provision. Other hospice partnerships are less integrated, providing a more decentralized approach to care.

Why is this Facility Needed?

Currently, our region is the only one in Canada which is served by an elite pediatric hospital without a complementary level of hospice care. The only options available at present time are hospital and home, with little in between. A children-specific compassionate care environment which brings together medical and palliative experts is the ideal solution to this gap.

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A children's hospice is a space where kids can be kids, playing and laughing. Envisioned as a home-like setting, the hospice will provide a wide variety of specialized recreation and activity facilities to keep muscles moving as well as minds and senses stimulated. All the while, we will provide coordinated and seamless medical care for the child, and supports for the family.

The home we are proposing would greatly benefit approximately 500 kids and families in our region, covering most of Southcentral Ontario

How Will this Facility Operate?

This joint venture is governed by an Executive Steering Committee, constituted, co-chaired and led by executive and medical leadership from both organizations.

DBKH will be the primary operator. It will provide direct care and programming in the 10-bed home, and be responsible for nursing and personal support staff in the program, with some allied health staff provided by MCH. Medical care will be led by a team of MCH (Hamilton Health Sciences) physicians with pediatric palliative care expertise and other disciplines, managed by a joint physician lead from the hospital.

Additional opportunities to enhance operations will be explored, including outpatient pharmacy between hospital and hospice, clinic space, integrated electronic records systems, laboratory and imaging services as well as potential for joint procurement.

Compassionate Services That Celebrate Life For Adults & Children

Community Day Hospice | Volunteer Visiting | Grief & Bereavement | Residential Care | Palliative Education

The image is a screenshot of a Google Maps browser window. The browser's address bar shows the URL: <https://www.google.com/maps/@43.2579673,-79.9486408,295m/data=!3m1!1e3>. The Google Maps interface includes a search bar at the top left with the text "Search Google Maps" and a search icon. To the right of the search bar are several filter buttons: "Restaurants", "Hotels", "Things to do", "Museums", "Transit", "Pharmacies", and "ATMs". The map itself is an aerial view of a residential neighborhood. A red polygon highlights a large, irregularly shaped plot of land. This plot is bounded by Woodward Ave to the north and east, Lynden Ave to the west, and Little John Rd to the south. Within this highlighted area, there is a building labeled "Sherwood Place" and a parking lot. To the west of the highlighted area is "Dundana Elementary School" and "Umbrella Family and Child Centres of...". The "Hamilton-Brantford Rail Trail" runs diagonally across the map. Other streets visible include Dundana Ave, Lynden Ave, Woodward Ave, and Little John Rd. The Windows taskbar is visible at the bottom of the screen, showing the search bar with the text "Type here to search" and several application icons including Outlook, File Explorer, PowerPoint, Excel, Spotify, Word, and Zoom. The bottom right corner of the map shows the text "Imagery ©2023 CNES / Airbus, Maxar Technologies, Map data ©2023".

January 17, 2023

Dear General Issues Committee,

I am writing to you as a person who lives in Hamilton and also as a psychiatrist working primarily with individuals experiencing psychosis who also use substances. I have worked both within the hospital systems as well as with community organizations, and most of my current practice is in an outreach-based model. Many of the individuals I work with are struggling immensely to find housing or to remain housed due to the housing crisis.

I wish to highlight that I do not speak for people living in encampments. Further, I recognize that people end up living in encampments for complex and diverse reasons and no one person's story is the same. I am speaking from my own experiences in working directly with those living in encampments as well as working within different health systems within the city. I also wish to make it clear that I do not think people remaining in tents indefinitely is a solution. However, ***until an adequate alternative is available, to devote substantial resources to forcibly remove people from encampments is unconscionable.***

The individuals living in encampments that I have had the privilege to meet are incredible, beautiful people. Not a single person has told me they want to be living outside. In fact, most express their absolute desperation at how much they wish to be inside. I can tell you from my professional experience in trying to help find people somewhere to stay, the largest barrier to people finding a place inside is a complete lack of available, dignified indoor options. I can attest that in my own efforts to find people somewhere to stay in the city, there are simply no spaces for people to go. This is particularly true of women and couples, and people with pets. Additionally, many of the people I work with also have complex mental and physical health conditions that have resulted in their being service restricted from, or refused access to, shelters in the city. This means that even if there are spots available, they are turned away. And sadly, even if shelter beds are available, people are often back on the street within days because of restrictive shelter policies and a complete lack of more permanent housing options in the city.

The individuals I have worked with have bravely shared with me some of the most difficult parts of their lives. Every single person I have met has suffered unthinkable trauma. And they have suffered it not once, but a hundred times over. They are scared and they are suffering, and many have said to me they feel like absolutely no one cares about them. Hospitals feel unsafe, shelters feel unsafe, and the street feels unsafe because of the many troubling experiences they have had. They are simply trying to survive, and encampments are the only option available to them.

When people are staying in one place, it is an opportunity for health and social services to begin to meet them where they are at and work with them to address their health and social needs. This often takes time, for many reasons. Many people living in encampments have significant physical and mental health conditions that are completely unaddressed and because of the outreach of health workers in our

community, those conditions can begin to be treated. Housing workers can begin to build a relationship with people and suitable housing options can be explored. When someone is evicted from an encampment, all of the work that has gone into building relationships, treating health conditions, exploring housing options, and showing individuals that the community cares about them is completely lost. All of those connections with community supports have been severed because no one knows where the person has gone. This inevitably results in worsening of their health conditions and some people will die. It decreases the likelihood of helping people to obtain housing because any efforts that had begun will have to start all over again, if they are able to be started at all. As a health professional and someone who cares deeply about the people I work with, I simply cannot continue to watch this happen. ***I can tell you with certainty that increasing enforcement efforts for encampment evictions will absolutely harm people that live outside in this city and will do nothing to address the root causes.*** This will simply result in tents being moved around the city, rather than getting people inside. Some of our residents living outside will likely die. Adding police officers and bylaw enforcement officers is not only illogical, it is violent. It suggests that our approach to the most vulnerable in our community is to punish them further, rather than provide actual solutions.

There is a disturbing discourse happening that serves to “other” people living in encampments and to prioritize the wishes of the so-called taxpayers. This suggests that the rights and dignity of “taxpayers” are more important than our residents without permanent homes. As someone who lives in this city, and happens to be in a position where I am privileged enough to be able to afford to pay taxes, I just want to emphasize that I am a person and they are people, that they are us and we are them.

I recognize that the housing crisis we are facing is not the sole responsibility of the city and reflects longstanding, chronic underfunding and system-wide failures at all levels. I do, however, believe that we have a responsibility as a city to treat our residents with dignity and compassion, and to work together to find solutions to the housing crisis, not to spend increasingly large amounts of money on enforcement, which will only perpetuate harms. I plead with you as you discuss the budget to consider focusing resources on aggressively funding actionable solutions to the housing crisis in our city to keep all of our neighbours safe, and to show them that as a community, they matter to us.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Lamont".

Rachel Lamont, MD, FRCPC
Psychiatrist
Assistant Professor
McMaster University

From: Marijke Jurriaans <marijke.jurriaans@ghhn.ca>
Sent: January 17, 2023 11:42 AM
To: clerk@hamilton.ca
Subject: General Issues Committee: Climate Change Advisory Committee

Good morning,

I would like to bring forward the following comment regarding the proposed Climate Change Advisory Committee Terms of Reference:

- Voting Members: Given the impacts health care has on the environment and the impacts climate change has on the health of Hamiltonians, I would like to suggest reserving at least 1 seat for a member from the healthcare sector, similarly to how seats are reserved for members from the agricultural/food sector and industry/business sector.
 - The Lancet Commission on Climate Change has identified climate change as both the greatest global health threat and opportunity of the 21st century. Health care is both part of the threat as it is responsible for almost 5% of all of Canada's emissions and also the opportunity as providing quality healthcare is very often low carbon care.
 - Hamiltonians are being inequitably impacted by climate change in terms of their health and it is instrumental that a voting member of this committee be representing the health of our citizens and the sustainability of our health care system.

Kindly,
Marijke Jurriaans



NEW Webpages!



Marijke Jurriaans (she/her)
Greater Hamilton Health Network
Project Manager
Primary Care | Mental Health and Addictions | Environmental Sustainability
Marijke.Jurriaans@ghhn.ca

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"Building Community Health Together"



January 17, 2023

Mayor and Members of the General Issues Committee
City of Hamilton
71 Main Street West
Hamilton, Ontario
L8P 4Y5

RE: HCE Written Delegation to:

Agenda Item 10.15 – Draft Terms of Reference for a Climate Change Advisory Committee - PED20328

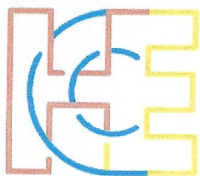
HCE is pleased to support Hamilton's Climate Action Strategy and the Draft Terms of Reference for a Climate Change Advisory Committee (CCAC) that is being presented to Hamilton City Council's General Issues Committee (GIC) on January 18, 2023.

The report outlines the engagement activities conducted by City staff with the Community regarding the implementation of Hamilton's Climate Action Strategy with the establishment of a CCAC. This engagement highlighted Hamilton's interest in:

- Prioritizing implementation of climate actions;
- Meaningful and transparent reporting;
- Engaging and employing the right expertise on the CCAC;
- Removing barriers to participating in the CCAC; and,
- Insurance of an equal and diverse representation on the CCAC.

HCE supports the establishment of a *Community Advisory Committee* to facilitate the flow of information and ideas among stakeholders. HCE has offered to be either part of this committee or provide consultancy to this committee on an as needed basis.

HCE was founded in the early 2000s with the deregulation of Ontario's electricity sector with a mandate to reduce Green House Gas emissions ("GHGs"). HCE is owned by the City of Hamilton and governed by an independent Board of Directors and has grown to become a utility solutions provider in the non-regulated energy and telecommunications markets. HCE designs, builds, operates and maintains critical community infrastructure, including energy



networks, renewable energy systems, and internet and metro area fibre networks.

HCE has become an expert in delivering kilowatts, kilojoules, and kilobytes — the currency needed to power our lives in the digital age and is well-placed to play an increasingly active role in climate change mitigation and adaptation.

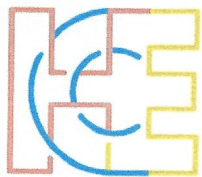
Well-defined, low-carbon transformations to reach short- and long-term targets are a critical component of Hamilton's Climate Action Strategy. HCE supports these transformations, including those HCE can lead and help drive, such as harvesting industrial residual heat to fuel an expanded district energy network and increasing the use of renewables.

As a leader in high-efficiency, low-carbon building heating, HCE looks forward to the ability to work alongside others with specialized skills, knowledge and community involvement in the CCAC. It will be an effective way to engage partners in what they do best.

HCE believes it's all about minimizing the impact of climate change by maximizing the value of every unit of energy, and this is only made possible through collaboration and connectivity.

Presently, GHGs attributable to buildings account for 28% of Hamilton's emissions profile. This comparatively low value is a function of the massive GHG emissions associated with Hamilton's industry and, unfortunately, is not a result of better buildings. As Hamilton's industry decarbonizes (as it is committed to doing), if nothing is done to address building-related emissions, GHGs attributable to buildings in Hamilton will grow to roughly 45% ~ typical of other GTHA cities and be the single largest source of GHGs. Building heating in Hamilton and elsewhere must be decarbonized to meet Canada's climate action goals.

A study performed by the Hamilton Chamber of Commerce released in 2021 identified enough residual/waste thermal energy from Hamilton's industrial bayfront to reduce Hamilton's building sector carbon footprint by 200,000 tCO₂e/year through an expanded district energy system. The study affirmed that key local stakeholders — including leading manufacturers, developers, and the municipality — are keen to explore this pathway to transform Hamilton's energy landscape, create a market for residual/waste heat, and significantly lower regional GHG emissions in Hamilton's building sector. Communities must harvest these large quantities of industrial residual/waste heat routinely released to the atmosphere and watersheds (studies show that upwards of 60% of industrial energy is "wasted," including energy produced by burning fossil fuels).



Cities must use this heat to reduce GHGs as well as the added burden on electrical generation, local and regional power grids and distribution systems, as markets "electrify."

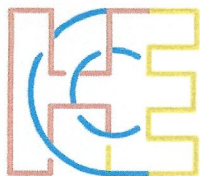
While the shift to decarbonization has many challenges, it will also provide opportunities, especially on two related fronts:

- Building *smart*, low-carbon integrated energy networks needed to support mass electrification destined to transform the GTHA and beyond; and,
- Harvesting industrial residual/waste energy so we can put it to use heating homes, businesses and institutions.

HCE has a vision that by 2050, Hamilton and other parts of the GTHA will have a low-carbon green thermal corridor that transports industrial residual/waste heat harvested across Hamilton's Bayfront Industrial Area to densely populated demand nodes in Hamilton and beyond for building heating. This green thermal corridor will be a vital component of an innovative, next-generation Integrated Community Energy (ICE) network — *smart*, innovative, digitally-enabled, and efficient. This network, designed to scale up in multiple phases, will grow to serve existing and new buildings. It will offset the need for incremental electrical generation capacity and the associated electrical transmission and distribution upgrades that would otherwise be required to decarbonize space heating through electrification. It will also help ensure that the expansion of low-carbon district energy serves the building boom in Hamilton and other parts of the GTHA. This initiative will create a market for industrial residual/waste heat, an enduring by-product of steelmaking and other manufacturing processes in the industrial zone. Best practices from Scandinavia and other regions will be incorporated to ensure the viability of large-scale district energy systems fueled by industrial residual/waste heat. Hamilton will become a lighthouse example of this sustainable approach to decarbonizing space heating and cooling in Canada.

HCE has been and will continue to be a champion of Hamilton's Climate Action Strategy and will contribute in many ways, including:

- Being a leader in fit for purpose, high-efficiency, low-carbon building heating solutions (from premise based systems to large scale networks, and everything in between);
- Helping the City of Hamilton and its partners achieve aggressive GHG reduction targets, especially in the buildings sector;



- Local, regional and global partnerships in thought leadership as well as best practices in Net-Zero and the integration of energy and data networks;
- Working arm in arm with manufacturers, the lifeblood of our local and regional economies, supporting their march toward a low-carbon future;
- Engaging multiple parties, including utility providers, to imagine and implement integrated energy systems designed to effectively meet tomorrow's energy needs without burning more fossil fuels;
- Developing and promoting policies, standards and opportunities that support Net-Zero in the buildings sector, including options to connect to integrated thermal and data networks;
- Partnering with manufacturers to harvest their industrial residual (waste) heat as the backbone of a low-carbon thermal network designed to drive sustainable development and ensure energy resilience and security; and,
- Involvement with the CCAC through membership or consultation.

Hamilton has tremendous potential on the path to a decarbonized world - **The Hamilton Advantage**. This advantage will allow Hamilton to compete and win as a prosperous Net-Zero community with:

- ✓ An engaged and supportive council and citizenry that understands the need to act on a growing climate emergency;
- ✓ A diversified economy led in large part by a manufacturing cluster committed to decarbonization;
- ✓ Ownership of a non-regulated integrated utility (HCE) dedicated to the decarbonization of building heating in Hamilton;
- ✓ A vast industrial residual (waste) heat renewable resource; and,
- ✓ A growth trajectory that will create a viable energy innovation and investment market.

We encourage councillors to accept the recommendations offered by city staff. Adoption of this report will continue Hamilton's commitment to be a leader in decarbonization and climate resiliency, and most importantly, it will set the stage for immediate tangible action.

Sincerely,

David Inkley
Vice President – Engineering & Development
Hamilton Community Enterprises

Jeffrey Cowan
President and CEO
Hamilton Community Enterprises

Submitted on Mon, 01/16/2023 - 09:45

Submitted by: Anonymous

Submitted values are:

Committee Requested

Committee
General Issues Committee

Will you be delegating in-person or virtually?
Virtually

Will you be delegating via a pre-recorded video?
No

Requestor Information

Requestor Information
Ian Borsuk
Environment Hamilton
51 Stuart Street
Hamilton, Ontario. L8L1B5
iborsuk@environmenthamilton.org
9055490900

Preferred Pronoun
he/him

Reason(s) for delegation request
I would like to speak to Item 10.15 Draft Terms of Reference for a Climate Change Advisory Committee (PED23028) on behalf of Environment Hamilton

Will you be requesting funds from the City?
No

Will you be submitting a formal presentation?
No

Submitted on Tue, 01/17/2023 - 06:06

Submitted by: Anonymous

Submitted values are:

Committee Requested

Committee
General Issues Committee

Will you be delegating in-person or virtually?
Virtually

Will you be delegating via a pre-recorded video?
No

Requestor Information

Requestor Information
Marcie mcilveen
Hamsmart

Preferred Pronoun
she/her

Reason(s) for delegation request
In respect to item 10.18

Will you be requesting funds from the City?
No

Will you be submitting a formal presentation?
No

Submitted on Tue, 01/17/2023 - 08:12

Submitted by: Anonymous

Submitted values are:

Committee Requested

Committee
General Issues Committee

Will you be delegating in-person or virtually?
In-person

Will you be delegating via a pre-recorded video?
No

Requestor Information

Requestor Information
Gessie Stearns

Preferred Pronoun
she/her

Reason(s) for delegation request
Respecting discussion item 10.18 Encampment Pilot Evaluation (HSC20038(e) / PED21188(b)).

Will you be requesting funds from the City?
No

Will you be submitting a formal presentation?
No

Submitted on Tue, 01/17/2023 - 11:36

Submitted by: Anonymous

Submitted values are:

Committee Requested

Committee

General Issues Committee

Will you be delegating in-person or virtually?

Virtually

Will you be delegating via a pre-recorded video?

No

Requestor Information

Requestor Information

Koubra Haggar

Preferred Pronoun

she/her

Reason(s) for delegation request

Housing - requesting to speak to item 10.18 on tomorrow's agenda. Around the City's encampment response.

Will you be requesting funds from the City?

No

Will you be submitting a formal presentation?

No

Submitted on Tue, 01/17/2023 - 11:41

Submitted by: Anonymous

Submitted values are:

Committee Requested

Committee
General Issues Committee

Will you be delegating in-person or virtually?
Virtually

Will you be delegating via a pre-recorded video?
No

Requestor Information

Requestor Information
Katherine Walker-Jones

Preferred Pronoun
they/them

Reason(s) for delegation request
Response to report regarding city encampment response

Will you be requesting funds from the City?
No

Will you be submitting a formal presentation?
No

Submitted on Tue, 01/17/2023 - 11:42

Submitted by: Anonymous

Submitted values are:

Committee Requested

Committee
General Issues Committee

Will you be delegating in-person or virtually?
Virtually

Will you be delegating via a pre-recorded video?
No

Requestor Information

Requestor Information
Amanda Nemec-Bakk

Preferred Pronoun
she/her

Reason(s) for delegation request
10.18 Encampments

Will you be requesting funds from the City?
No

Will you be submitting a formal presentation?
No

Submitted on Tue, 01/17/2023 - 11:47

Submitted by: Anonymous

Submitted values are:

Committee Requested

Committee
General Issues Committee

Will you be delegating in-person or virtually?
Virtually

Will you be delegating via a pre-recorded video?
No

Requestor Information

Requestor Information
Tanya Collins

Preferred Pronoun
she/her

Reason(s) for delegation request
Speaking to Encampment Response

Will you be requesting funds from the City?
No

Will you be submitting a formal presentation?
No

Submitted on Tue, 01/17/2023 - 12:00

Submitted by: Anonymous

Submitted values are:

Committee Requested

Committee
General Issues Committee

Will you be delegating in-person or virtually?
Virtually

Will you be delegating via a pre-recorded video?
No

Requestor Information

Requestor Information
Joanna Aitcheson

Preferred Pronoun
she/her

Reason(s) for delegation request
Support for unhoused residents.

Will you be requesting funds from the City?
No

Will you be submitting a formal presentation?
No

ubmitted on Tue, 01/17/2023 - 11:52

Submitted by: Anonymous

Submitted values are:

Committee Requested

Committee
General Issues Committee

Will you be delegating in-person or virtually?
Virtually

Will you be delegating via a pre-recorded video?
No

Requestor Information

Requestor Information
Elia Hamelin

Preferred Pronoun
they/them


Reason(s) for delegation request
speak with respect to the budget increase for encampment response

Will you be requesting funds from the City?
No

Will you be submitting a formal presentation?
No



CITY OF HAMILTON
CORPORATE SERVICES DEPARTMENT
Legal and Risk Management Services Division

TO:	Mayor and Members General Issues Committee
COMMITTEE DATE:	January 18, 2023
SUBJECT/REPORT NO:	2023 Insurance Renewals - Cyber & Paramedics Medical Malpractice (LS22036(a)) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Dana McLean: (905) 546-2424 Ext. 4247 Manager Risk Management Services
SUBMITTED BY:	Lisa Shields City Solicitor Legal and Risk Management Services Division
SIGNATURE:	

RECOMMENDATIONS

- (a) That the Paramedic Medical Malpractice Insurance Policy for the term January 30, 2023, to January 30, 2024 in the amount of \$5 Million at a cost of \$64,000 (plus applicable taxes) be approved and funded through the 2023 Risk Management Services Budget.
- (b) That the update on the Cyber Insurance renewal be received as information.
- (c) That the 2023 insurance renewal of the property insurance coverages be received as information.
- (d) That the City Solicitor be authorized to execute all associated documents related to the renewal of the Paramedic Medical Malpractice coverage for the term January 30th, 2023 to January 30th, 2024, through Arthur J. Gallagher Canada Ltd. and Marsh Canada Ltd. on behalf of the City.

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**SUBJECT: 2023 Insurance Renewals - Cyber & Paramedics Medical Malpractice
(LS22036(a)) (City Wide)**

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EXECUTIVE SUMMARY

The purpose of this report is three-fold:

- (A) to obtain approval for renewal of the Paramedic Medical Malpractice Insurance Policy which expires January 30, 2023;
- (B) to provide an update regarding the status of the renewal of the Cyber Insurance Policy; and
- (C) to provide information on the renewal of Property Insurance policies that were renewed through delegated authority of the City Solicitor.

2023 Paramedic Medical Malpractice Insurance Policy Renewal

Staff are recommending that this policy be placed with a new insurer, with the term to run from January 30, 2023 to January 30, 2024, with a premium of \$64,800 and a deductible increase to \$1,000,000 as compared to the current policy which had a premium of \$36,750 and a \$250,000 deductible.

The City has received quotes for the renewal of the Paramedic Medical Malpractice Insurance policy, which will expire on January 30, 2023. The chart below outlines the quotes received by the City's broker and includes a quote from the incumbent insurer, Berkley Canada, for the 2023-2024 term:

2023-2024	Premium (not incl. taxes)	Deductible
Berkley Canada	\$75,000	\$1,000,000
Marsh Canada/QBE	\$64,800*	\$1,000,000
Marsh Canada/QBE	\$102,500	\$250,000

*Recommended alternative.

The premium quote the City has received from the current insurer, Berkley Canada, for the term of 2023 to 2024 reflects an increase of 104% and includes a mandatory increase in the policy deductible to \$1,000,000 from \$250,000. The recommended alternative provides a lower premium for the same coverage and deductible. Even so, the premium increase is 75% which exceeds the delegated authority provided by Council's approvals in Report LS22036 and therefore requires Council approval prior to January 30th.

The City's broker, Arthur J. Gallagher Canada Limited, assisted in obtaining the quote for a lower premium through a market search. As indicated in the chart above, two additional quotes were received from the Marsh Canada Liability Program, underwritten by QBE. The first quote of \$64,800 provides the same coverage as the expiring policy

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with an increased deductible of \$1 Million. The second quote maintains the lower and current \$250,000 deductible. The premium for this alternative is an increase in excess of 175% from the expiring premium. For reasons outlined further in the Analysis section of this report, this alternative is not recommended.

2023 Cyber Insurance Renewal

The City has not yet received a renewal quote from the Cyber Insurance underwriters. Staff have requested an extension of the coverage expiring January 31, 2023 to allow time to obtain appropriate approvals once a quote is received but are awaiting a response to this request and what, if any, is the associated cost.

It is possible that the City's current policy will expire at the end of January, leaving the City self-insured and relying on its own resources to address cyber liabilities, meaning that any cyber losses would be solely funded by the City without the benefit of insurance. Other businesses and municipalities are finding themselves in similar non-insured positions due to the rapidly changing risks and cyber protection measures required by insurers. At the time of the writing of this report there is no cyber premium quote or response for coverage. An update of any new information will be provided to Committee at the meeting.

Property Coverages

Pursuant to Report LS22036, Council approved the Municipal Liability Insurance policy renewal and granted delegated authority to the City Solicitor to renew the Property Insurance coverages for 2023, provided premiums do not exceed a 15% increase from the expiring term, and report back to the General Issues Committee. In accordance with that delegated authority the property insurance coverages identified in the chart below were renewed with an overall increase of 6.11% from the expiring term at a premium cost of \$6,922,300.

Policy	2022-2023 Premium	2023-2024 Premium
Environmental 2Yr Policy Period -Expires 2024	\$169,455	n/a
Terrorism	\$120,000	\$140,000
CBNR (Chemical, Biological, Nuclear, Radiation)	\$80,000	\$92,500
Fleet	\$1,555,237	\$1,687,969
Transit	\$2,328,384	\$2,500,153
Garage	\$6,610	\$6,810
Property	\$ 2,194,526	\$ 2,422,868
Crime	\$20,000	\$20,000
Excess Crime	\$49,613	\$52,000

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Total (less applicable tax)	\$6,523,825	\$6,922,300
		Overall 6.11% increase

The City's broker has advised that despite the continuing hard market within the insurance industry, the City's overall increase in premiums were minimal for the property insurance policies when compared to other municipal accounts. Premium increases are attributed mainly to inflationary increases in value for City assets and infrastructure as well as industry rate increases under specific lines. The coverages, limits and deductibles remain unchanged.

Alternatives for Consideration – see page 6

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: The Paramedic Medical Malpractice Insurance policy premium of \$64,800 plus taxes will be funded by the 2023 Risk Management Budget with any shortfall to be funded from year end surpluses or the Tax Stabilization Reserve (110046). A higher deductible of \$1,000,000 will mean the City will bear any costs from claims up to that amount, as compared to the previous policy which had a \$250,000 deductible.

Staffing: N/A

Legal: N/A

HISTORICAL BACKGROUND

As detailed in the prior Report LS22036, the insurance marketplace continues to be challenging for specific insurance lines such as Paramedic Medical Malpractice Liability as claims continue to grow in severity and frequency. Medical malpractice coverage for paramedics used to be covered under the City's Municipal General Liability Insurance. Since 2019, insurers of municipalities have restricted Medical Malpractice Liability insurance relating to the operations of paramedics. A stand-alone insurance policy has been in place for municipal paramedic operations. There is a growing trend of claims against municipalities for failing to deliver paramedic services in accordance with the applicable standards.

The City's broker, Arthur J. Gallagher Canada Limited ("Gallagher"), has advised that the current insurer, Berkley Canada, indicates that the reason for the substantial increase in premiums is as a result of the size and scope of the paramedic operations of the City of Hamilton, the overall trending and adverse development of open claims industry wide, and the City's claim history.

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As indicated earlier in this report, the broker solicited quotations from other insurers in an attempt to secure reduced rates. The insurers who are able and willing to provide quotations for municipalities are very limited and most domestic insurers declined to quote.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

N/A

RELEVANT CONSULTATION

Finance and Corporate Services and the City's Broker Arthur J. Gallagher Canada Ltd.

The City's broker has sought to renew the City's coverage through consultations with the City's current insurer as well as other municipal insurers.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

2023 Paramedic Medical Malpractice

The City has robust mandatory training in place for its paramedic services. As well, paramedic staff are required to review and understand the Ministry of Health (MOH) Basic Life Support Patient Care Standards, and Advanced Life Support Patient Care Standards along with any associated updates or changes to those standards when launched by the MOH. Hamilton Paramedic Service's policy and procedures are reviewed on a continual basis as part of a Collaborative High Reliability (Just Culture) process for quality reviews.

In the past five years, the City has incurred one claim which expenses are approaching the current \$250,000 deductible. All other claims incurred under this line of coverage have been resolved far below the deductible limit and have not been submitted to the City's insurers. By accepting the policy coverage offered by the Marsh Canada Liability Program with QBE as the underwriter with a \$5 million limit, with the higher \$1 million deductible, the City will benefit from the lowest quote received for such coverage, while still protecting the City should a large loss occur.

Staff will continue to monitor claims under this line of coverage when reviewing annual renewal of the coverage limits and deductibles for any adjustments that may be necessary in future terms to protect the City's interests.

Staff are recommending approval of the Paramedics Medical Malpractice Policy with Marsh Canada Liability Program/QBE for the period January 30, 2023 to January 30, 2024.

**SUBJECT: 2023 Insurance Renewals - Cyber & Paramedics Medical Malpractice
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2023 Cyber Insurance

Since the third quarter of 2022, staff have been in regular contact with the City's broker and current insurer, to provide necessary information to obtain the renewal quotes for its annual cyber insurance policy. The insurer has received all requested information, however, at the time of the writing of this report, staff continue to receive and respond to additional requests for information from the underwriter. A renewal quote has yet to be received for this policy which has an expiry date of January 31, 2023.

Given the extremely short turnaround time to provide authorization to bind coverage, staff have requested from the broker and insurer an extension of the coverage be granted into February to allow for a further report to Committee for proper authorization to be obtained once a renewal quote is received. Staff await confirmation of this extension as well as the renewal quote. Staff will report back to Council upon receipt of the renewal terms and conditions for the Cyber Insurance Policy.

ALTERNATIVES FOR CONSIDERATION

The broker has marketed for the City to obtain the best quotes for the necessary coverages. All viable options have been presented.

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Our People and Performance

Hamiltonians have a high level of trust and confidence in their City government.

APPENDICES AND SCHEDULES ATTACHED

None.