



## City of Hamilton

# EMERGENCY & COMMUNITY SERVICES COMMITTEE ADDENDUM

**Meeting #:** 23-001  
**Date:** January 19, 2023  
**Time:** 1:30 p.m.  
**Location:** Council Chambers  
Hamilton City Hall  
71 Main Street West

Loren Kolar, Legislative Coordinator (905) 546-2424 ext. 2604

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### 5. COMMUNICATIONS

- \*5.3 Don Seymour, Executive Director, Wesley, respecting the Housing Alliance for Tiny Shelters (HATS)

Recommendation: Be received and referred to Item 11.6, Hamilton Alliance for Tiny Shelters site Options and Considerations (HSC22015(b)), for consideration.

- \*5.4 Advisory Committee for Persons with Disabilities, respecting the Hamilton Alliance for Tiny Shelters Proposal

Recommendation: Be received and referred to Item 11.6, Hamilton Alliance for Tiny Shelters site Options and Considerations (HSC22015(b)), for consideration.

- \*5.5 Philip Shanks, respecting the Tiny Homes Proposal

Recommendation: Be received and referred to Item 11.6, Hamilton Alliance for Tiny Shelters site Options and Considerations (HSC22015(b)), for consideration.

- \*5.6 Medora Uppal, Co-Chair of the Women's Housing Planning Collaborative (WHPC), respecting Improved Shelter Crisis Response and Resourcing of the Homeless Sector

Recommendation: Be received

- \*5.7 Kim Martin, Executive Director, Social Planning and Research Council of Hamilton, respecting the Hamilton Alliance for Tiny Shelters Proposal

Recommendation: Be received and referred to Item 11.6, Hamilton Alliance for Tiny Shelters site Options and Considerations (HSC22015(b)), for consideration.

- \*5.8 Graham Cubitt, Director, Projects and Development, Indwell, respecting the Hamilton Alliance of Tiny Shelters (HATS)

Recommendation: Be received and referred to Item 11.6, Hamilton Alliance for Tiny Shelters site Options and Considerations (HSC22015(b)), for consideration.

## 6. DELEGATION REQUESTS

- 6.1 Delegations respecting Tiny Shelters and Homelessness in the City of Hamilton (for today's meeting)

- \*c. Graham Cubitt, Hamilton is Home

In person

- \*d. Marty Umanetz, Hamilton Alliance for Tiny Shelters (HATS)

In person

- \*e. James Kemp

Virtual delegation

- \*f. David Kipp, Construction Technology Teacher, Westdale Secondary Highschool

In person

- \*g. Julia Kollek, Hamilton Alliance for Tiny Shelters (HATS)

In person

- \*h. Brenda Duke

In person

- \*i. Sue VanEgdom, Hamilton Alliance for Tiny Shelters (HATS)

In person

- \*j. Jean Fair

- \*6.3 Kayla Hagerty, respecting Warming Centres in the City of Hamilton (for today's meeting)

Virtual delegation

- \*6.4 Kevin Gonci, Golden Horseshoe Track and Field Council, respecting the 2023 ParticipACTION Community Challenge (for a future meeting)

- \*6.5 Marcie McIlveen, HAMSMART, respecting Safe Use in Shelter and the Need for a Second Consumption and Treatment Services Site (for a future meeting)

## **8. STAFF PRESENTATIONS**

- \*8.2 Housing and Homelessness Advisory Committee Annual Presentation

## **9. CONSENT ITEMS**

- \*9.3 Seniors Advisory Committee Minutes - December 2, 2022

## **11. DISCUSSION ITEMS**

- \*11.7 Winter Response Strategy (HSC23012) (City Wide)



Dear Mayor and Council:

Homelessness. It is a national crisis and a national shame. Chronic homelessness in Hamilton is becoming more severe and people are struggling to survive the day. They are without hope, and many Hamiltonians are at grave risk of remaining in a cycle of addiction and mental health crisis that diminishes their dignity.

In Hamilton, homelessness is like a flood where we are up to our knees, and some in our community are already over their head.

In times of crisis, communities come together and respond. Hamilton is no different.

HATS is a group of citizens responding to this crisis, trying to provide temporary shelter for those in need, in the hope that people and governments with the means will invest in the transformational change needed.

As you are aware, for almost 70 years, Wesley has worked with those most chronically homeless through outreach and drop-in programs. Our staff revive people from overdose and assist individuals with serious mental illness as part of their daily work providing food, harm reduction supplies, and assistance in securing treatment and shelter.

We are part of a network of organizations supporting the HATS community. Social Research and Planning Council and Wesley assist with policy development and administrative support. Ongoing supports already accessed by those unhoused will continue as they are, including Social Navigators, HamSmart and the Shelter Health Network.

Wesley staff has unique expertise with mitigating the risks associated with supporting those most in need – skills that are often gained through lived experience and professional training.

HATS and other citizen-led responses must be supported as they are prepared to take on some heavy lifting to address this crisis. We need every little bit of help we can get. We are with them for as long as they are required to help shelter Hamiltonians from the rising floodwaters of homelessness. We see HATS as partners in developing a new continuum of service as we transition from the Wesley Day Centre to a new approach to addressing the root causes of homelessness.



It is cold outside, and the citizens of HATS want to provide warmth, shelter, support, and hopefully, a first step to recovery and contribution for Hamiltonians suffering from homelessness.

We hope Council will address this crisis with the urgency it deserves and ask that you to please support the HATS project.

Sincerely,

A blue ink signature of Don Seymour, consisting of a stylized 'D' and 'S' followed by a horizontal flourish.

Don Seymour, Executive Director

A blue ink signature of Julie Vernon, written in a cursive style.

Julie Vernon Chair, Wesley Board

cc: Janette Smith, City Manager  
Angie Burden General Manager, Healthy & Safe Communities



City of Hamilton  
City Hall, 71 Main Street West  
Hamilton, Ontario,

January 12, 2023

To: The Chair and Members of the Emergency and  
Community Services Committee

From: The Advisory Committee for Persons with Disabilities

**Re: Support for the Hamilton Alliance for Tiny Shelters  
Program**

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The Advisory Committee for Persons with Disabilities (ACPD) highly recommends that the City investigate ways of supporting the Hamilton Alliance for Tiny Shelters (HATS) program, as it fills a gap that is not currently being met in the shelter system with regards to persons with disabilities and our need for special accommodation. Our research has shown that even if the City was able to provide a shelter space for every homeless person currently living on the street, we would still have a large percentage that would prefer to live rough, given their limited options.

In speaking with the Roundtable for Poverty Reduction (RFPR), HAMSMaRT, City of Hamilton By-Law and Licensing staff, and the Housing and Homelessness Advisory Committee, ACPD's Housing Working Group (HWG) has learned that persons with disabilities account for an unusually high percentage of the homeless population. We have looked at numerous reasons for this high number and have found an overall theme no matter what type of

housing we are speaking of: whether it be RCFs, Shelters or Transitional Housing, they are all highly regulated and don't offer much in the way of flexibility and, as such, individualized accommodation becomes impossible.

The HATS program allows for an individualized approach and can accommodate a variety of needs not being currently met. As there has been much success in other municipalities we feel confident that this pilot project will be successful in helping to house the most vulnerable and assist them when they eventually transition into more stable forms of housing.

We recommend looking at sites in each ward so that all of Hamilton can assist in making this program a success. While these sites are meant to be "temporary", we would suggest moving them as little as possible to provide residents with continuity.

When addressing community concerns, we recommend a head-on approach. Identify the people most in opposition and ask them how we can address their concerns while still providing a safe environment for the most vulnerable. Suggest that if the community shows new HATS residents warmth, kindness and understanding, they can provide an excellent example of being a good neighbour and looking after one another.

While the HATS program is comparatively small and won't make a significant dent in the homelessness issue, it does provide previously unavailable options while adaptable enough to be modified on an individual basis.

In conclusion, the ACPD is in full support of the HATS program and recommends that it be implemented as soon as possible. We would be pleased to work with the HATS team on this program to help ensure accessibility issues are addressed.

2

ENCLOSED IS AN INFORMATION ROUND-UP OF DATA THAT THE COMMITTEE (may or may not be aware of) WE REASPECTFULLY REQUEST YOUR PERUSEL OF THIS INFORMATION PRIOR TO YOUR DECISION REGARDING THE TINY HOMES PROPOSAL. JANUARY 19 2023. CONCEREND CITIZENS OF WARD 3 THANKING YOU IN ADVANCE.

Philip Shanks





09/12/2022, 08:10

Staff help rescue residents as fire destroys Kingston sleeping cabin | CBC News



"We're working with them to replace the items that were lost."



A sleeping cabin at Portsmouth Olympic Harbour in Kingston burned to the ground in the early morning

By the time the flames were brought under control, one of the shelters that house vulnerable residents had been reduced to a blackened pile of possessions.

"They lost 100 per cent of their belongings," Wilson said on Wednesday.

But she said if it hadn't been for those on site, more than just cabins might have been lost that night.

"We had staff and some residents step up and save lives."

- **Sleeping cabins for Kingston's homeless fall short, critics say**

Wilson is the executive director of Our Livable Solutions, the non-profit that runs the 15 cabins set up to give people experiencing homelessness a place to stay.

The fire damaged two of the other small buildings, including one that had a wall burnt to the ground.

Firefighters were called to the site around 2 a.m. and arrived to find one of the cabins engulfed in flames, according to Ted Posadowski, chief fire prevention officer for Kingston Fire & Rescue.

Posadowski said there were some minor injuries, but no one was taken to hospital. Damage is estimated around \$60,000.

## **Fire training was a day before fire**

Wilson said staff had gone through fire training Monday, so the information was fresh as they worked quickly to wake up the people inside the cabins and make sure they made it out safely.

"It could have been a lot worse," she said. "We're very lucky that nobody was hurt."

"We are thankful that there [is] staff there 24/7," Posadowski said. "They did smell smoke ...

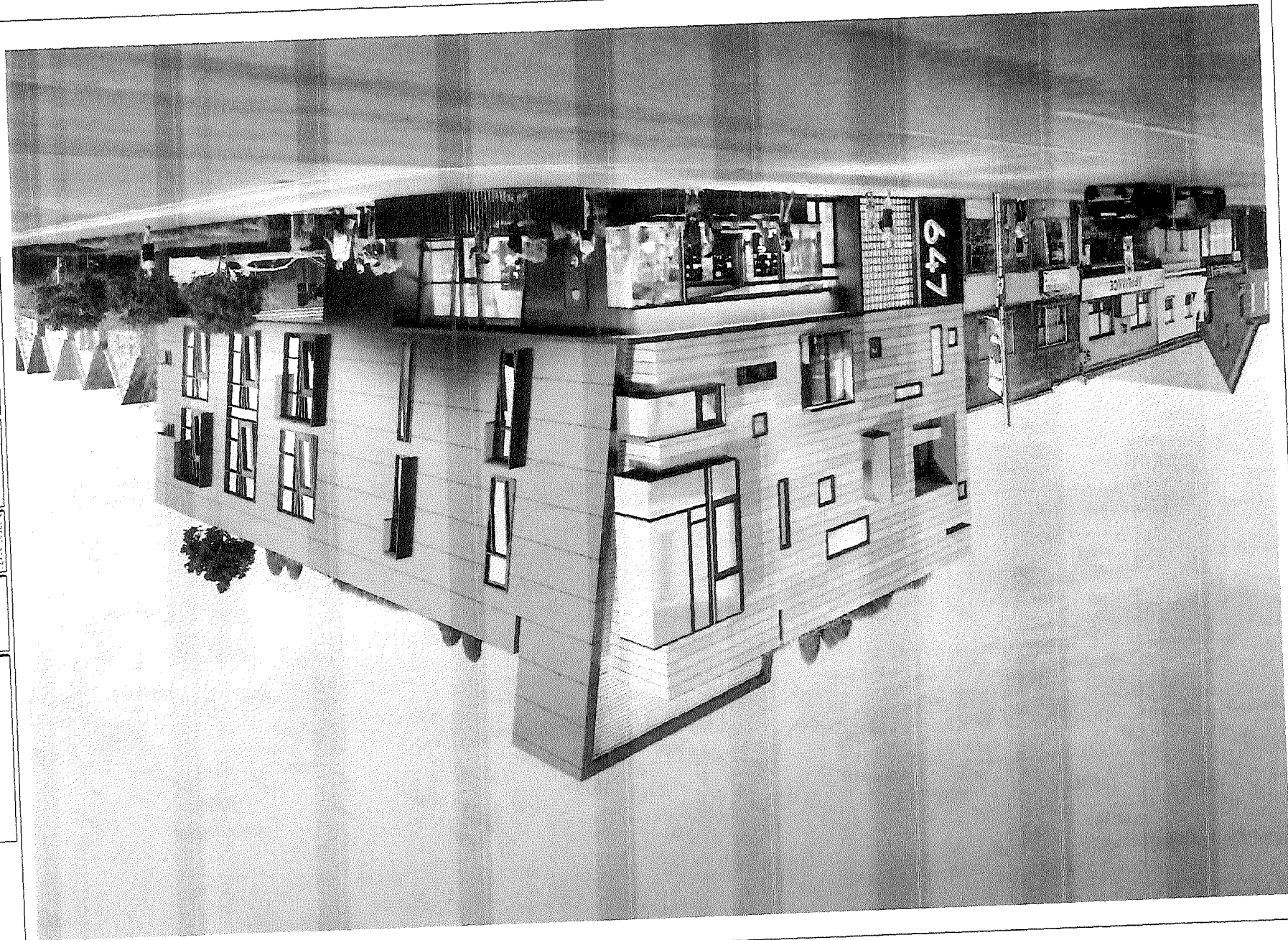
Please know that cookies are required to operate and enhance our services as well as for advertising purposes. We value your privacy. If you are not comfortable with us using this information, please review your settings before continuing your visit.

Dec. 12, 2022

Enclosed is the proposal for 647 Barton St. E.

EXPECTED COMPLETION WITHIN FIVE YEARS?

THIS LEAVES THE TINY HOMES PROPOSAL WITH NO LONGEVITY. ERGO WHY  
DOSE THE TINY HOMES WARENT CONSIDERATION AT THIS LOCATION?



A0.2

Drawing No. \_\_\_\_\_  
 Date: 2022-03-15  
 Title: Mixed Use Building  
 Project No. 21-01-001  
 Client: CH2M

Rendering

Arch. Firm

**New**  
**Mixed Use Building**  
 647 Barton Street East,  
 Hamilton, ON L8L 3A1

No. of Pages: 12  
 Date: 2022-03-15  
 Project No.: 21-01-001  
 Client: CH2M

This drawing is the property of CH2M and is not to be used for any other project without the written consent of CH2M. All rights reserved.

CH2M  
 100 King Street West  
 Toronto, Ontario M5X 1C4  
 Canada

CH2M  
 100 King Street West  
 Toronto, Ontario M5X 1C4  
 Canada



## 647 Barton St. E. Design Synopsis

July 19, 2022

### DEVELOPMENT CONCEPT

- Redeveloping an unused parking lot empty for decades with much needed housing, this is also intended to be a bold catalyst for redevelopment in this resurging neighbourhood hub of Barton E. + Sherman Ave.
- Add significant vitality by infilling an important 'missing tooth' on a high profile corner site.
- A commercial unit faces Barton St., aspiring for it to be a cool bar with a large operable window to sidewalk stool seating and a corner patio. We expect it will be a landmark, as our Mosaic Bar, Capital Bar, RapsCALLION Restaurant, Merit Brewpub and Brux House have been.
- One townhouse dwelling unit with fenced private garden and entrance from Earl Street.
- 6 apartments are provided on each of two upper floors, plus a rooftop apartment with generous roof gardens (14 dwelling units total).
- It will be of the quality and catalytic impact value of our other developments at 118 James St. N., the Reservoir Dogs Townhouses and the Mosaic Bar / Bateson Lofts building.
- The proposed building form is very consistent with the historic established development pattern along main streets and the urban fabric configuration in older areas of all Canadian cities, as all along Barton Street, and is a desirable built form.

### ARCHITECTURAL DESIGN ELEMENTS

- Simple shed form for economy and energy efficiency, but peeled, punctured and splayed to create a dynamic façade that transcends the ordinary.
- Barton Street façade designed as a dynamic composition of varied opening types and sizes, with bold smooth multi-coloured panels and projecting and recessed balconies, to enliven the street.
- Commercial bar unit has generous glazing and glass block accents and a direct entrance to Barton Street and the side patio.



## 647 Barton St. E. New Mixed-Use Building:

12 July 2022

### VARIANCES REQUIRED AND RATIONALE

#### SUMMARY

Small urban infill sites like this one require creativity and flexibility to achieve an appropriate, functional, desirable development. This site has remained vacant for many decades because it is difficult to redevelop functionally and financially.

No new apartment buildings have been built on Barton Street in almost 100 years, so this is an important catalyst project, and will be an exemplar for desirable, high quality infill projects.

Should the project not be accepted as proposed with its many Variances required from the very non-lean and very suburban-model Zoning Bylaw, the only viable development alternative will be 4 small 3 storey street townhouses with driveways and garages in a very suburban model of development, denying homes to 12 families and reducing very needed community vitality, diversity and investment.

(Refer also to Barton Street -Kenilworth Avenue Commercial Corridor Study, Section 6.2)

#### MINOR VARIANCES TO ZONING BY-LAW NEEDED AND REASONS:

- a) Variance required: Reduced Amenity Area.

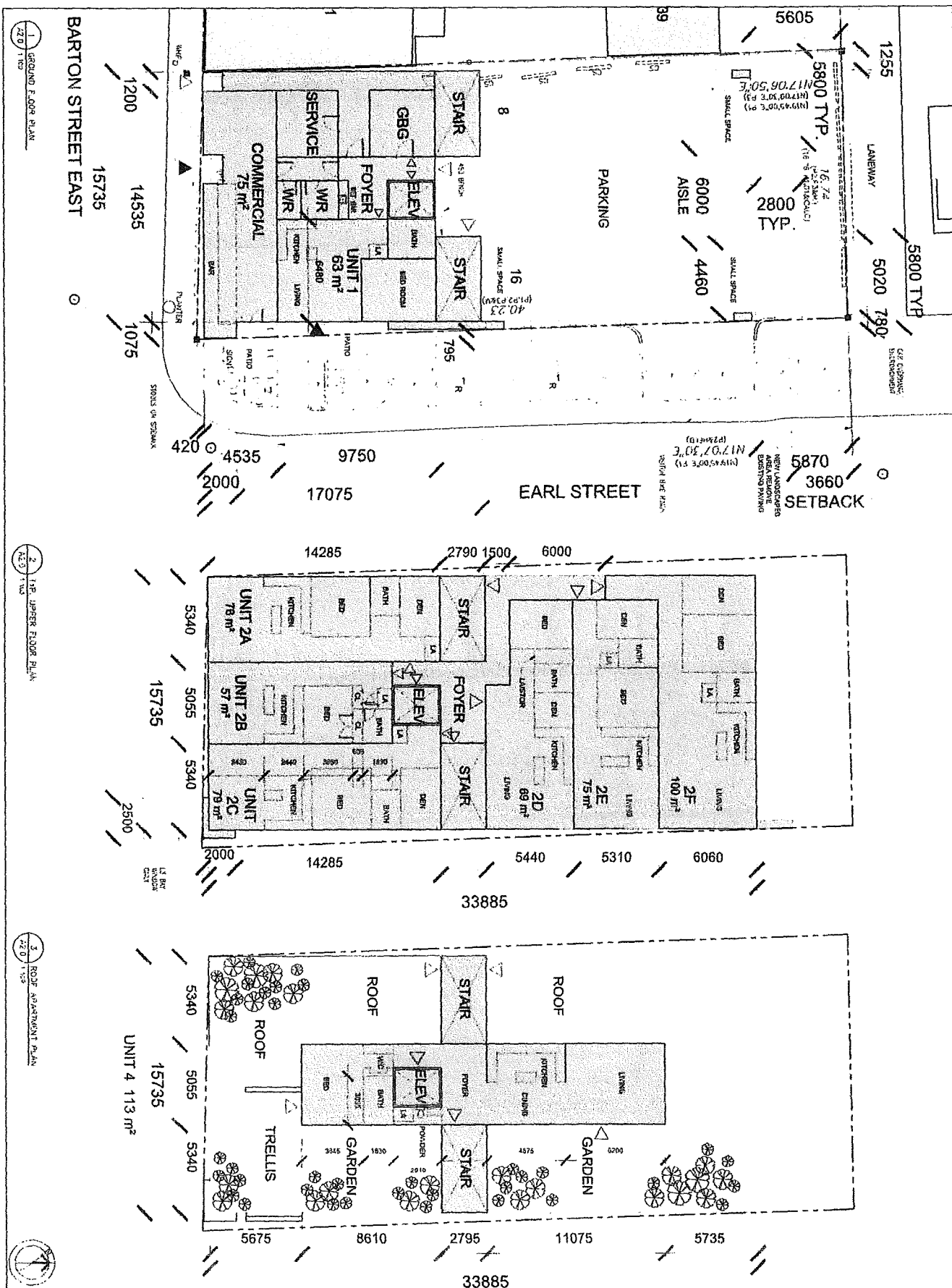
The Amenity Area requirement is 6m<sup>2</sup> x 14 dwelling units = 84m<sup>2</sup>.

The amenity space provided is 6m<sup>2</sup> (apartment balconies) + 150m<sup>2</sup> rooftop apartment + the townhouse has a private amenity garden of about 58m<sup>2</sup>, but is in the Earl Street ROW. This totals 214m<sup>2</sup>.

Providing the amenity space required would delete about 15% of the apartments. The required Amenity Area is the size of 2 apartments, is a very suburban requirement, and is not needed in such a small building.

The proposed building form is very consistent with most small apartment buildings in similar historic neighbourhoods in Hamilton and across Canada.

All units have been made larger instead to give a built-in amenity of larger space that is usable all year. Small buildings should not have to delete dwelling units to create sporadically used and expensive amenity space, especially with housing in short supply.



1 GROUND FLOOR PLAN  
220 1/13

2 1ST FLOOR PLAN  
220 1/13

3 ROOF APARTMENT PLAN  
220 1/13

<p><b>A2.1</b></p>	<p>DATE: 2024-04-04</p> <p>SCALE: AS SHOWN</p> <p>PROJECT: 220 1/13</p>	<p>DATE: 2024-04-04</p> <p>SCALE: AS SHOWN</p> <p>PROJECT: 220 1/13</p>	<p>DATE: 2024-04-04</p> <p>SCALE: AS SHOWN</p> <p>PROJECT: 220 1/13</p>	<p>DATE: 2024-04-04</p> <p>SCALE: AS SHOWN</p> <p>PROJECT: 220 1/13</p>
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**New Mixed Use Building**

647 Barton Street East,  
Hamilton, ON L8L 3A1

Floor Plans

0

The rooftop apartment has a large roof garden, and the Townhouse has a large landscaped yard.  
All but one of the apartments have small balconies or Juliet balconies.

We will encourage the use of the parking area as an Amenity Area for seating and gathering, as is so common in suburban Stoney Creek. We are providing benches for gathering, a little free library, wifi access and electrical charging outlets, washrooms (shared with the commercial unit), and the Lobby includes a wet bar for cocktail hour.

- b) Variance required from 5.7a: Locational requirements for bicycle parking.

A central bicycle room takes up significant space in a small building on a small property, and people are hesitant to leave bicycles there.  
Bicycle parking will be provided inside each apartment (0.5 space per dwelling unit is required regardless of building size; we are providing 1.0), and bicycle short-term spaces (5 are required) will be provided on the approx. 16' (4.5m) wide Earl Street ROW with bike rings.

- c) Variance required: Allow some 5.0m deep parking spaces with 0.8m overhang onto Earl Street ROW.

Due to existing lot size all parking spaces cannot be provided at City parking space standard sizes, so 8 spaces will either be smaller or overhang onto Earl Street ROW

All parking is covered surface type and accessed from rear laneway

(Downtown Zone: City parking requirement is Units 1-12:0 + Units 13-14:  $2 \times 0.5 = 1$  space required).

(C5 Zone: : City parking requirement is Units 1-3:  $3 \times 0.3 = 0.9$  + Units 4-14:  $10 \times 0.7 = 7$  + Units 15-16:  $2 \times 0.85 = 1.7$  = Total: 9 spaces required)

(Commercial, Restaurant, Retail: 0 since less than 450m<sup>2</sup> GFA)

We are providing 13 full size and 3 short parking spaces, (or only 12 if we must provide an on-property area to stage garbage bins only 20' from the curb for City pickup, a nonsensical requirement). We have 7 compliant full size parking spaces and 1 small space.

Parking provision of 1 space per dwelling unit is sufficient and generous for an urban site on an arterial street with strong transit access

- d) Variance required: Delete requirement for a barrier-free parking space.

This is to avoid the loss of 1 full parking space, which would be the loss of 7% of all spaces.

- e) Variance required: Provide 0m east sideyard setback to Earl Street.

Required setback is 4.5m, which is not sensible on a 17m wide site which would reduce 25% of the lot width.

Required setback is 3.0m for a ground floor residential unit facing a street.





January 18, 2023

City of Hamilton  
71 Main St West  
Hamilton, ON  
L8P 4Y5  
[via email]

ATTN: Emergency & Community Services Committee

**RE: Improved shelter crisis response and resourcing of the homeless sector**

The Women's Housing Planning Collaborative (WHPC) is urging the Emergency & Community Services Committee and Council to take immediate action to remedy the growing capacity crisis in sheltering options for women, trans, gender-diverse and non-binary people experiencing or at risk of homelessness.

As organizations with dedicated service to women's/gender-diverse shelters, drop-ins, and transitional housing, WHPC members have been at the forefront of this crisis, witnessing the often dire consequences women and gender diverse people face when unable to access shelter options and adequate housing. As previously recognized by the City, women and gender diverse people have unique experiences of homelessness, facing severe risks to physical and/or mental and emotional safety as a result of severe weather conditions, violence from intimate partners, acquaintances and strangers, and involvement with the child welfare system. WHPC members are committed to driving forward sector-wide solutions to this crisis, but are unable to do so without adequate investment from the City for both existing services as well as new sheltering and permanent affordable housing options.

Gender-specific shelters, drop-ins, and transitional housing have been consistently operating beyond capacity in an effort to meet service demands, but community need has far outpaced the availability of services. According to the City of Hamilton 2021 Point in Time Count, women, non-binary, and trans and two-spirited people made up approximately 55% of the 545 survey respondents, a notable increase from 34% in 2018<sup>1</sup>. Over the past year, WHPC members have observed a steady increase in the average length of stay at shelters as well as a sector-wide decline in successful housing outcomes for service users, meaning far too few people have been able to access safe, affordable, long-term housing solutions.

Chronic staffing shortages have also hindered the sector's ability to effectively respond to the growing crisis. Organizations do not have the financial resources to adequately compensate frontline staff who, in the wake of the drug poisoning crisis and Covid-19 pandemic, have been increasingly called upon in a crisis response capacity and to perform health-care related tasks, including administering the life-saving medication, naloxone, without commensurate wage

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<sup>1</sup> City of Hamilton, Housing Services Division. (2022). *City of Hamilton Point in Time Connection Results 2021*. [https://www.hamilton.ca/sites/default/files/2022-10/PIT-2021-City-of\\_hamilton-Results.pdf](https://www.hamilton.ca/sites/default/files/2022-10/PIT-2021-City-of_hamilton-Results.pdf)

increases. The consequences of the resulting crisis in recruiting and retaining staff is ultimately borne by service users, as organizations are unable to safely provide the same level of service without sufficient staffing.

WHPC members have previously cautioned the City on the mounting crisis in shelters, drop-ins, and transitional housing supporting women and gender diverse people, and offered both immediate and long-term recommendations towards better meeting community need. However, the City's response continues to fall dangerously short, jeopardizing the safety and security of some of Hamilton's most marginalized community members.

WHPC remains committed to working with the City to develop solutions that meet a spectrum of housing needs, and is calling on the Council and City to prioritize the safety of unhoused women and gender-diverse people by providing adequate resourcing to the services they need, including increased investment in shelters, drop-ins, transitional housing, and permanent affordable housing solutions.

Specifically, WHPC recommends that the Council and City take immediate action to:

1. Increase funding for existing shelters, drop-ins, and transitional housing for women and gender diverse people to address sectoral-wide wage pressures
2. Increase sector-wide investment to allow for an expanded number of shelter and transitional beds and accompanying services for women and gender diverse people to meet immediate community need
3. Invest in long-term, affordable housing options that meet a spectrum of housing needs for women and gender-diverse people, and their children

Sincerely,



Medora Uppal, WHPC Co-Chair

On behalf of:

Good Shepherd Centres Hamilton  
Interval House Hamilton  
Mission Services of Hamilton  
St. Joseph's Healthcare Hamilton - Womankind Addiction Service  
The Elizabeth Fry Society – Hamilton  
Wesley – Hamilton  
YWCA Hamilton



350 King Street East, Suite 104  
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*Celebrating more than 40 years of social development in Hamilton*

January 17, 2023

City of Hamilton  
Emergency and Community Services Committee  
71 Main Street West  
Hamilton, Ontario  
L8P 4Y5

Dear Emergency and Community Services Committee Members,

The Social Planning and Research Council of Hamilton (SPRC) is a non-profit, registered charitable organization with a mission to provide relevant community social research and programs. Our services focus on four key areas: housing and homelessness, equity and inclusion, the healthy development of children and families, and poverty reduction. We are proud to serve on the Hamilton Alliance for Tiny Shelters (HATS) Steering Committee and to act as fiduciary sponsor for this innovative non-profit organization.

Housing insecurity and homelessness are among the City's most pressing issues. We have a shelter system that is stretched beyond its means in terms of human and financial resources, with a growing acuity of mental and physical health challenges. HATS is designed to meet the need of persons who are unable to access shelters. These individuals currently seek shelter on the streets or in parks and in doing so, are under the constant threat of abuse, violence, theft, and involuntary relocation. By building a community of residents who have agency over their own home unit and wrap around supports to help transition individuals to longer term housing options, HATS offers a different model that has worked effectively in a number of other cities both inside and outside of Canada.

What has been accomplished to date by HATS is a testament to the support for this project in our community. Front line community organizations such as the Hamilton Regional Indian Center, Wesley, and the Hub have committed to provide wrap around services. Police Services and the Fire Department have pledged support, and there is a strong network of volunteers and donors committed to providing a safe community for those without adequate shelter.

The only remaining support needed for this project to be successful is the will and financial commitment of the City. HATS requests a financial commitment of \$100,000.00 per year to

*Through our research and social planning services, the Social Planning and Research Council of Hamilton is committed to ensuring that Hamilton is the best community it can be for all who live here and that no one is left out of the benefits and opportunities that Hamilton has to offer.*



United Way Funded Agency



350 King Street East, Suite 104  
Hamilton, ON L8N 3Y3

Office (905) 522-1148 | Fax (905) 522-9124  
Email [sprc@sprc.hamilton.on.ca](mailto:sprc@sprc.hamilton.on.ca) | Website [sprc.hamilton.on.ca](http://sprc.hamilton.on.ca)

*Celebrating more than 40 years of social development in Hamilton*

initiate and sustain this project over the next three years. This represents roughly one third of all budgeted expenses. We hope the City will join community members and provide the necessary support and collaborative partnership to be part of a solution which has the potential to be lifesaving and for those who are house-less in our community.

Sincerely,

A handwritten signature in black ink, appearing to read "Kim Martin", is positioned below the word "Sincerely,".

Kim Martin, M.B.A., B.S.W., PMP  
Executive Director

*Through our research and social planning services, the Social Planning and Research Council of Hamilton is committed to ensuring that Hamilton is the best community it can be for all who live here and that no one is left out of the benefits and opportunities that Hamilton has to offer.*



United Way Funded Agency



1430 Main Street East  
Hamilton ON L8K 1C3

T 905.529.0454  
TF 866.529.0454  
F 905.529.0355

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TO WHOM IT MAY CONCERN

January 18, 2023

Re: HATS (Hamilton Alliance for Tiny Shelters)

Many Hamiltonians are homeless having lost their housing. Indwell is actively working to address this situation through developing new supportive, affordable housing. We are also sharing our experience with organizations exploring new solutions and even temporary measures to address the homelessness crisis. This includes providing input to HATS organizers as they contextualize the experiences of using tiny shelters in other communities.

Indwell's permanent housing programs are most successful when tenants join our communities having achieved some level of stability in their lives, for example having participated in health or addiction treatments.

The HATS program holds good potential to help people stabilize their lives instead of experiencing encampment conditions. We look forward to working with HATS, alongside the City and other community partners to help ensure this stop-gap measure leads people into long-term housing stability. Towards that end, we are pursuing a range of projects that could create significant new supportive housing beginning in 2023. These programs will be designed in concert with the City of Hamilton, Health partners, and allied community agencies. This could lead to welcoming HATS participants within 12-18 months.

We are committed to working with anyone pursuing humanitarian efforts to address Hamilton's homelessness situation. We look forward to using our strengths in developing new supportive housing to enable HATS, the City of Hamilton, and health partners to ensure appropriate long-term solutions are created as quickly as possible.

Sincerely,

A handwritten signature in blue ink that reads "Graham Cubitt".

Graham Cubitt

Director of Projects & Development

**From:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**To:** [Kolar, Loren](#); [Vernem, Christine](#)  
**Subject:** Delegation CUBITT Hamilton is Home to related reports  
**Date:** Monday, January 9, 2023 9:29:50 AM

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**From:** City of Hamilton <hello@hamilton.ca>  
**Sent:** January 9, 2023 6:51 AM  
**To:** clerk@hamilton.ca  
**Subject:** Webform submission from: Request to Speak to a Committee of Council

**Unsubscribe**

It appears that you have subscribed to commercial messages from this sender. To stop receiving such messages from this sender, please [unsubscribe](#)

Submitted on Mon, 01/09/2023 - 06:50

Submitted by: Anonymous

Submitted values are:

## Committee Requested

Committee  
Emergency & Community Services Committee

Will you be delegating in-person or virtually?  
In-person

Will you be delegating via a pre-recorded video?  
No

## Requestor Information

Requestor Information  
Graham Cubitt  
Hamilton is Home

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Preferred Pronoun

he/him

Reason(s) for delegation request

Hamilton is Home (HiH) is a coalition of 8 of the City's prominent, non-profit housing providers and an even greater number of allies/partner organizations. Our members represent approximately 2/3 of the non-profit housing units in Hamilton and have a collective mandate which aligns with the City's strategic plan for affordable housing city-wide.

Housing continues to be among the top issues for Hamilton residents. As Mayor Horwath and Council continue to indicate their strong interest in prioritizing affordable housing this term, we would like to ensure all of Council is also aware of the Coalition's commitment. During the election, Mayor Horwath met with HiH to discuss housing issues in depth, indicating the City's keen interest to advance solutions early in the mandate.

Will you be requesting funds from the City?

No

Will you be submitting a formal presentation?

Yes

The sender designated this message as non-commercial mandatory content with the following note:

[Change communication preferences](#)

71 Main Street West  
Hamilton, L8P 4Y5, ON  
Canada



## Municipal Investment in Affordable Housing Solutions

# HAMILTON HOME

Presentation to the  
Emergency and Community Services Committee

January 19, 2023







# HAMILTON IS HOME



## Allies in development

- 8 leading non-profit / charity providers
- 11+ other allied organizations
- Serving the housing needs of Hamilton's most vulnerable households



## Formed as a strategic response to current housing crisis

- Implement City's 10-Year HHP
- Functionally eliminate the housing waiting list
- Address key City housing & climate priorities



## Fostering relationships

- Expand community partnerships
- Foster genuine collaboration with municipal staff
- Build mutual knowledge base and resources



## Action-Oriented

- Thousands of new affordable housing units over 3 years
- Strategic alignment to attract maximum Federal investment to Hamilton
- Provide supports and empowerment for residents



## Delivering Social Outcomes

- Provide housing stability for thousands of new households
- End chronic homelessness and protracted hospitalizations
- Foster inclusive communities

Supported by:





HAMILTON IS HOME

# Supporting the Community

The Housing Affordability Continuum (Source: CMHC)



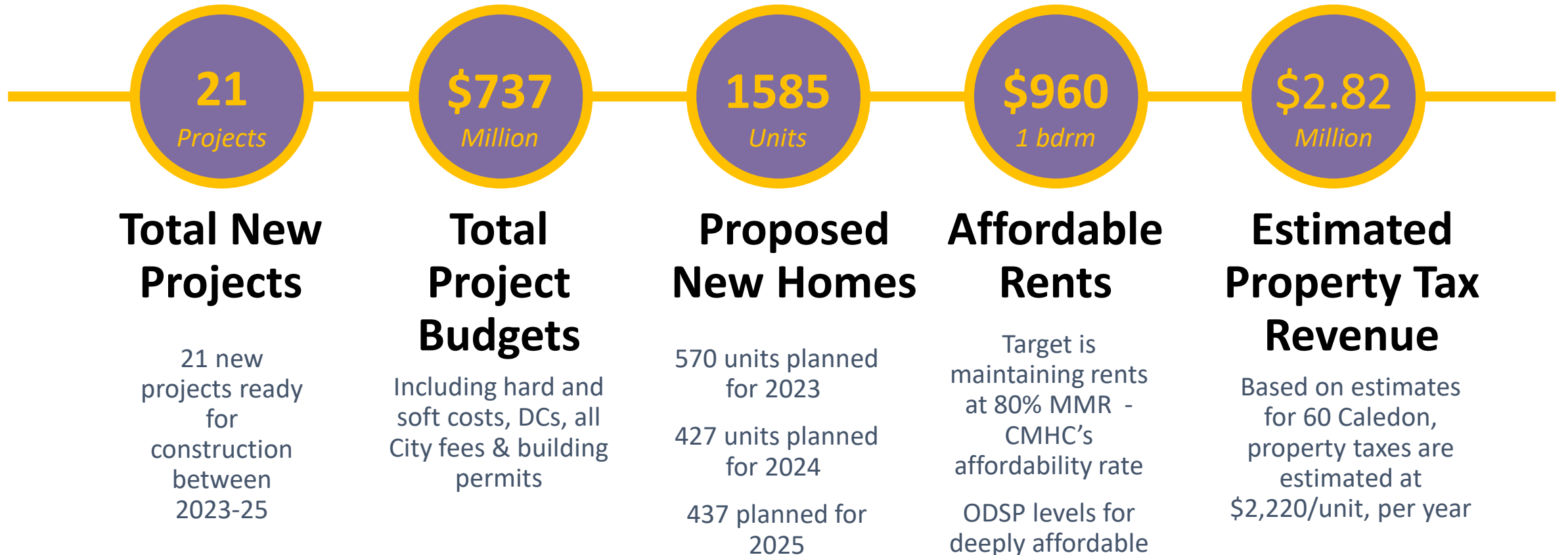
- City Housing Hamilton
- Good Shepherd Non-Profit Homes
- Habitat for Humanity Hamilton
- Hamilton East Kiwanis Non-Profit Homes
- Indwell
- Sacajawea Non-Profit Housing Inc.
- Victoria Park Community Homes
- YWCA Hamilton

	Homeless	Emergency Shelters	Transitional Housing	Social Housing	Affordable Rental Housing	Affordable Home Ownership	Market Rental Housing	Market Home Ownership
City Housing Hamilton				🏠	🏠			
Good Shepherd Non-Profit Homes	🏠	🏠	🏠	🏠				
Habitat for Humanity Hamilton						🏠		
Hamilton East Kiwanis Non-Profit Homes				🏠	🏠		🏠	
Indwell				🏠	🏠			
Sacajawea Non-Profit Housing Inc.				🏠				
Victoria Park Community Homes				🏠	🏠		🏠	
YWCA Hamilton	🏠	🏠	🏠	🏠				



# Investing for Today’s Housing Need

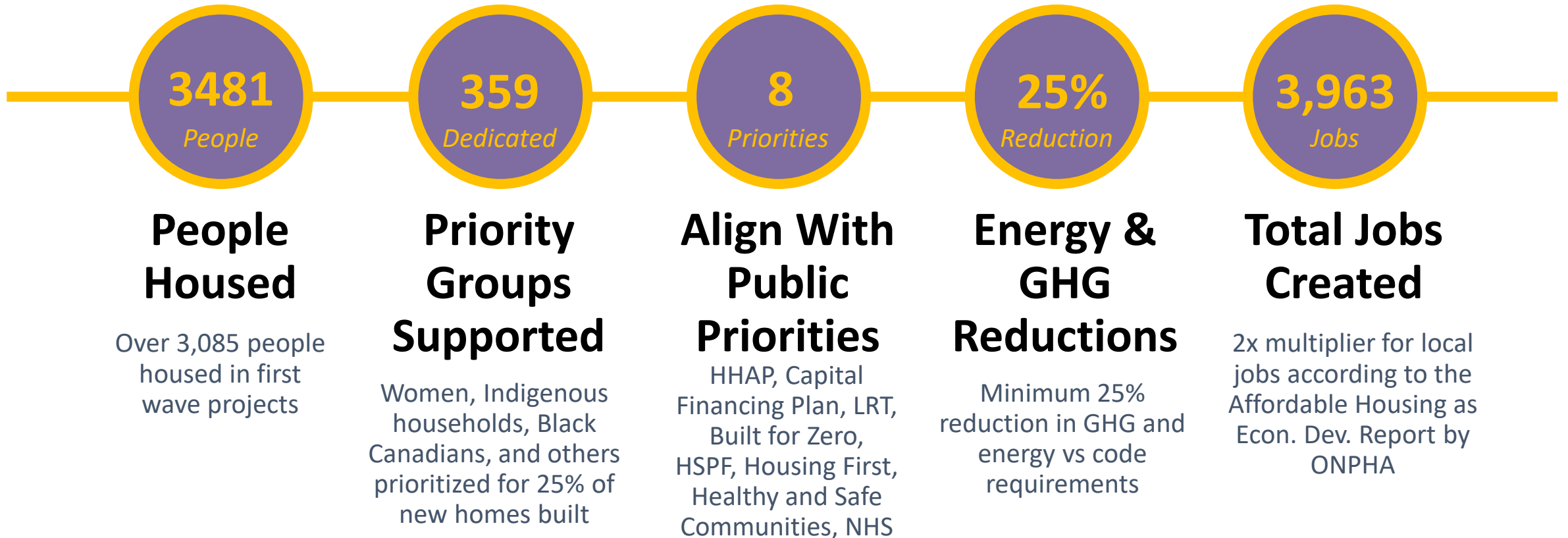
Hamilton is Home is driven to build new affordable housing to alleviate the housing crisis in Hamilton. We are **non-profit** and **charitable organizations** committed to long-term solutions by maintaining quality affordable housing **in perpetuity**. We have significant projects capable of launching in 2023-2025:

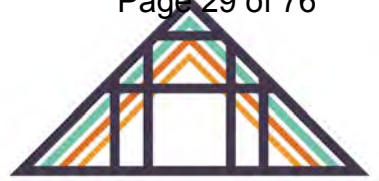




# Social Benefits Beyond Affordability

- Maximum impacts beyond housing affordability
- Creates critical spectrum of housing for most vulnerable populations (aligns with City and Federal priorities)
- Buildings achieve advanced energy efficiency, locking in GHG reductions and environmental benefits





HAMILTON IS HOME

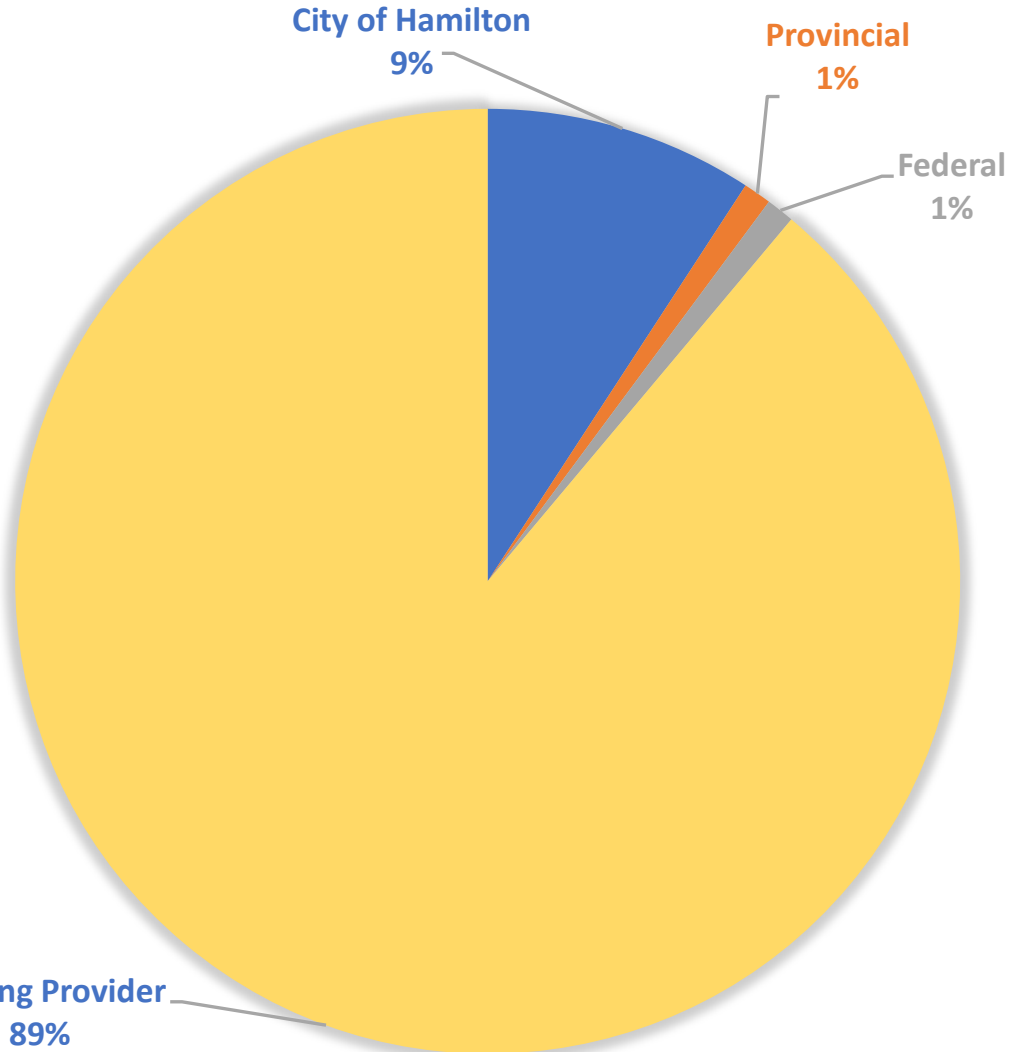
# Project Forecast



\*includes project from 2020



# Project Funding Profile



**Land value** has not been itemized in this chart. A land contribution is estimated to have a value of \$30,000-\$40,000 per unit, or approximately 6% of the total cost to build an affordable apartment.

Funder	Approx. Costs Covered (\$M)	Comment
Housing Provider*	\$649.9	Equity + Loan
Federal	\$10.5	Grants / Contribution
Provincial	\$10.5	Grants / Contribution
City of Hamilton	\$67.1	DCs, Parkland Dedication
<b>Total</b>	<b>\$738.0</b>	

\*Housing provider funded project costs include other municipal fees and permits



# Taking Action



*Photo by Indwell of St. Thomas Fire Hall*

## Joint Land Developments

- Land costs and access to land are a barrier to development
- Pair City capital projects with community housing
  - Review planned projects for opportunities
  - EMS, fire stations, recreational facilities, libraries, etc.
  - Potential to leverage senior level government funding



# Taking More Action...

## Surplus Land Inventory

Coordinate with Hamilton is Home to review surplus lands

- Hamilton Community Foundation will cover due diligence costs to assess affordable housing viability by Coalition
- Advocate for Metrolinx to transfer surplus sites
  - Council indicated this commitment in April 2022.
- Use City priority to secure surplus schools

## Metrolinx has sold 8 land parcels since March 2021, none went to affordable housing



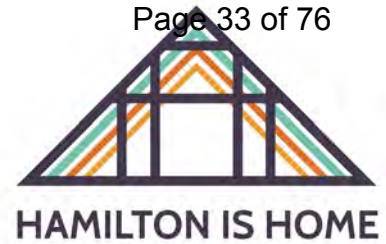
By Isaac Callan & Colin D'Mello · Global News

Posted November 24, 2022 6:00 am · Updated November 23, 2022 8:38 pm



<https://globalnews.ca/news/9300122/ontario-metrolinx-affordable-housing-surplus-land-criticism/>





# Taking Even More Action...



## Municipal Funding and Financial Investment

Low interest loans and forgivable loans

- Use existing or new City funding programs as grants or loans, such as the Affordable Housing Funding Program to offset project costs
- Explore Municipal Housing Facilities Agreements
- Calculate reductions in other spending
- Focus on community housing as a capital reserve

**Appendix A**  
**Summary of Development Projects from**  
**2022-2024**

**Summary of HiH Projects (2022-2024)**

Last Update: January 16, 2023

Item	Organization	Project Name	Total Project Cost	Unit Count	People Housed	Jobs Created	Construction Start
1	City Housing Hamilton	Bay/Cannon Phase 1 (106 Bay Street North)	\$ 28,259,693	55	103	138	Aug-23
2A	City Housing Hamilton	Jamesville (450 James Street North)	\$ 27,600,000	46	149	115	TBD
3	City Housing Hamilton	Roxborough (41 Reid Avenue & 8 Roxanne Ave)	\$ 29,339,972	103	277	258	Nov-20
4	City Housing Hamilton	253-257 King William Street	\$ 14,400,377	24	36	60	Feb-23
5A	City Housing Hamilton	Queenston Phase 1 (55 Queenston Road)	\$ 28,682,410	40	90	100	Dec-23
5B	City Housing Hamilton	Queenston Phase 2 (55 Queenston Road)	\$ 14,400,000	24	24	60	Oct-23
2B	Indwell	Jamesville (450 James Street North)	\$ 55,291,860	117	180	293	Sep-23
6	Indwell	174 Ottawa Street North (Phase 2)	\$ 13,768,000	32	48	80	Sep-23
7	Indwell	204 Gage Avenue North	\$ 16,186,280	40	60	100	Sep-23
8	Indwell	120 Wentworth	\$ 22,683,840	48	67	120	Dec-22
9	Indwell	Acorn Flats, 311 Robert	\$ 10,777,099	23	66	58	Apr-23
10	Habitat for Humanity Hamilton	149 1/2 Sherman Avenue North	\$ 1,750,000	5	18	13	Aug-22
11	Habitat for Humanity Hamilton	3 North Park Ave	\$ 700,000	2	8	5	Apr-23
12	Caledon Community Collaborative (KNPH, VPCH)	60 Caledon Avenue	\$ 150,000,000	266	644	665	Sep-24
13	Hamilton East Kiwanis Non-Profit Homes Inc. (HEK)	110 Essling Ave.	\$ 50,000,000	60	200	150	Jul-23
14	Hamilton East Kiwanis Non-Profit Homes Inc. (HEK)	1540 Upper Wentworth Street	\$ 60,000,000	126	269	315	Apr-23
15	Good Shepherd Non-Profit Homes (GSNPH)	35 Arkledun Avenue	\$ 25,558,883	73	175	183	Jan-22
16	Sacajawea	Steven St	\$ 6,000,000	15	23	38	Mar-23
17	Good Shepherd Non-Profit Homes (GSNPH)	Mary St Redevelopment	\$ 57,454,000	157	377	393	Sep-23
18	Good Shepherd Non-Profit Homes (GSNPH)	Undisclosed	\$ 45,150,000	129	194	323	Mar-23
19	YWCA	Oakwood Place, 1067 Barton St	\$ 42,150,000	90	216	225	Apr-23
20	YWCA	McMaster Innovation Park	\$ 31,000,000	100	240	250	Sep-24
21	YWCA	Undisclosed	\$ 5,800,000	10	24	25	Jun-23
<b>Total Estimated Project Costs</b>			<b>\$ 736,952,414</b>	<b>1585</b>	<b>3484</b>	<b>3963</b>	



Date: Dec. 22, 2022

Summary of HiH Projects for RHI Round 3

Appendix B  
Summary of RHI-3 Projects

Item	1	2	3	4	5	6	7	
Organization	YWCA	Indwell	CityHousing Hamilton	Indwell	Indwell	YWCA	Good Shepherd	
Project Name	Undisclosed	Acorn Flats, 311 Robert	Queenston Phase 2 (55 Queenston Road)	174 Ottawa Street North (Phase 2)	204 Gage Avenue North	Oakwood Place, 1067 Barton St	Undisclosed	Total
Total Project Cost (TPC)	\$ 5,800,000	\$ 10,777,099	\$ 14,400,000	\$ 13,768,000	\$ 16,186,280	\$ 42,150,000	\$ 45,150,000	\$ 148,231,379
Unit Count	10	23	24	32	40	90	129	348
Unit Makeup	1, 2 & 3 bdrm	2 & 3 bdrm	Studio+	1 bdrm	1 bdrm	multi-person units	1 bdrm	
Construction Start Date	Jun/23	Apr/23	Mar/24	Sep/23	Sep/23	Apr/23	Mar/23	
Construction End Date	Sep/24	Mar/24	Oct/24	November, 2024	November, 2024	Nov/24	Mar/24	
RHI3 Eligible	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
RHI Funds Requested (FR)	\$4,800,000	\$6,095,000	\$6,360,000	\$10,560,000	\$13,200,000	\$36,450,000	\$45,150,000	\$122,615,000
Funding Balance = (TPC - FR)	\$1,000,000	\$4,682,099	\$8,040,000	\$3,208,000	\$2,986,280	\$5,700,000	\$0	\$25,616,379
RHI3 Funding Balance Description	Equity from the Owner	Province, Owner equity	CHH Equity from land sales	Owner equity	Owner equity	DC Waiver, YWCA Equity		
Target Population	Women, Gender diverse Families	Women-led households, Indigenous, Mental health/addictions	Homeless, Women-led households, other waitlist applicants	Women, Indigenous, Mental health/addictions	Women, Indigenous, Mental health/addictions	Women, Gender-diverse, Supported/transitional housing	Seniors, Supported housing	
Services/Supports Provided	supervision/monitoring	supportive housing	Other	supportive housing	supportive housing	supervision/monitoring	personal care	
Impact	High	High	High	High	High	High	High	
ESA/RSC Status	Other	RSC obtained	RSC in progress	RSC in progress	RSC in progress	ESA obtained - no issues	RSC obtained	
Is a Zoning Bylaw Amendment Req'd or in Progress. (Yes or No)	Yes	No	No	No	No	No	No	
SPA Status (Complete or In Progress)	Other	Complete	Other	In Progress	In Progress	Other	Complete	
Class B Estimate In Hand (Yes / No)	No	Yes	No	No	No	No	No	
Comment:		This project is shovel-ready with building permit submitted.	Remediation complete. Final submission in place for sign-off.		Remediation complete. Final submission in with MOE for sign-off.	Zoning is already appropriate		



# Thank You!

- Feedback and questions are always welcome

## **Graham Cubitt**

Chair, Hamilton is Home

Director of Projects & Development, Indwell

Phone: 905-529-0454 ext. 229

Email: [graham@indwell.ca](mailto:graham@indwell.ca)

## **Sarah Borde**

Member, Hamilton is Home

Manager, Capital Projects, YWCA Hamilton

Phone: 905-522-9922 ext. 187

Email: [sborde@ywcahamilton.org](mailto:sborde@ywcahamilton.org)

**From:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**To:** [Kolar, Loren](#); [Vernem, Christine](#)  
**Subject:** Delegation HATS UMANETZ  
**Date:** Thursday, January 12, 2023 8:28:25 AM

---

**From:** City of Hamilton <[hello@hamilton.ca](mailto:hello@hamilton.ca)>  
**Sent:** January 11, 2023 5:11 PM  
**To:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**Subject:** Webform submission from: Request to Speak to a Committee of Council

**Unsubscribe**

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Submitted on Wed, 01/11/2023 - 17:10

Submitted by: Anonymous

Submitted values are:

## Committee Requested

Committee  
Emergency & Community Services Committee

Will you be delegating in-person or virtually?  
In-person

Will you be delegating via a pre-recorded video?  
No

## Requestor Information

Requestor Information  
Marty Umanetz  
HATS

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Preferred Pronoun

he/him

Reason(s) for delegation request

To present a front line perspective in support of the HATS initiative.

Will you be requesting funds from the City?

No

Will you be submitting a formal presentation?

No

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Hamilton, L8P 4Y5, ON  
Canada

**From:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**To:** [Kolar, Loren](#); [Vernem, Christine](#)  
**Subject:** ECS Delegation KIPP HATS  
**Date:** Wednesday, January 11, 2023 3:54:10 PM

---

**From:** City of Hamilton <[hello@hamilton.ca](mailto:hello@hamilton.ca)>  
**Sent:** January 11, 2023 3:19 PM  
**To:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**Subject:** Webform submission from: Request to Speak to a Committee of Council

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Submitted by: Anonymous

Submitted values are:

## Committee Requested

Committee  
Emergency & Community Services Committee

Will you be delegating in-person or virtually?  
In-person

Will you be delegating via a pre-recorded video?  
No

## Requestor Information

Requestor Information  
David Kipp  
HWDSB - Westdale Secondary School

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Preferred Pronoun

he/him

Reason(s) for delegation request

Construction Technology Teacher - Developed community partnership with HATS and built a Tiny Shelter for their homeless initiative.

Will you be requesting funds from the City?

No

Will you be submitting a formal presentation?

No

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Canada



**From:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**To:** [Kolar, Loren](#); [Vernem, Christine](#)  
**Subject:** Delegation KOLLEK HATS  
**Date:** Friday, January 13, 2023 12:01:49 PM

---

**From:** City of Hamilton <hello@hamilton.ca>  
**Sent:** January 13, 2023 11:57 AM  
**To:** clerk@hamilton.ca  
**Subject:** Webform submission from: Request to Speak to a Committee of Council

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Submitted on Fri, 01/13/2023 - 11:56

Submitted by: Anonymous

Submitted values are:

## Committee Requested

Committee  
Emergency & Community Services Committee

Will you be delegating in-person or virtually?  
In-person

Will you be delegating via a pre-recorded video?  
No

## Requestor Information

Requestor Information  
Julia Kollek  
Hamilton Alliance for Tiny Shelters

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Preferred Pronoun

she/her

Reason(s) for delegation request

Details on site options in response to the ECS Staff Report.

I will be presenting together with our other 2 Board members, Dan Bednis and Tom Cooper.

Will you be requesting funds from the City?

Yes

Will you be submitting a formal presentation?

Yes

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**From:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**To:** [Kolar, Loren](#); [Vernem, Christine](#)  
**Subject:** Delegation DUKE HATS  
**Date:** Monday, January 16, 2023 8:18:24 AM

---

**From:** City of Hamilton <[hello@hamilton.ca](mailto:hello@hamilton.ca)>  
**Sent:** January 15, 2023 9:13 AM  
**To:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**Subject:** Webform submission from: Request to Speak to a Committee of Council

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Submitted on Sun, 01/15/2023 - 09:13

Submitted by: Anonymous

Submitted values are:

## Committee Requested

Committee  
Emergency & Community Services Committee

Will you be delegating in-person or virtually?  
In-person

Will you be delegating via a pre-recorded video?  
No

## Requestor Information

Requestor Information  
Brenda Duke  
GALA Community Planning Team

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Preferred Pronoun

she/her

Reason(s) for delegation request

Request to speak regarding the Hamilton Alliance for Tiny Shelters (HATS).

Will you be requesting funds from the City?

No

Will you be submitting a formal presentation?

No

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Canada

**From:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**To:** [Kolar, Loren](#); [Vernem, Christine](#)  
**Subject:** Delegation VanEgdom HATS  
**Date:** Monday, January 16, 2023 8:18:13 AM

---

**From:** City of Hamilton <[hello@hamilton.ca](mailto:hello@hamilton.ca)>  
**Sent:** January 16, 2023 4:12 AM  
**To:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**Subject:** Webform submission from: Request to Speak to a Committee of Council

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Submitted on Mon, 01/16/2023 - 04:12

Submitted by: Anonymous

Submitted values are:

## Committee Requested

Committee  
Emergency & Community Services Committee

Will you be delegating in-person or virtually?  
In-person

Will you be delegating via a pre-recorded video?  
No

## Requestor Information

Requestor Information  
Sue VanEgdom  
HATS

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Preferred Pronoun

she/her

Reason(s) for delegation request

Will be providing insight into the personal experience of working with those living rough in support of the initiatives of the HATS organization.

Will you be requesting funds from the City?

No

Will you be submitting a formal presentation?

No

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Canada

**From:** [Green, Magda](#)  
**To:** [Kolar, Loren](#)  
**Subject:** Delegation FAIR re Housing  
**Date:** Thursday, January 19, 2023 2:04:02 PM

---

**From:** City of Hamilton <[hello@hamilton.ca](mailto:hello@hamilton.ca)>  
**Sent:** January 15, 2023 11:39 AM  
**To:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**Subject:** Webform submission from: Request to Speak to a Committee of Council

Submitted on Sun, 01/15/2023 - 11:38

Submitted by: Anonymous

Submitted values are:

## Committee Requested

Committee  
Emergency & Community Services Committee

Will you be delegating in-person or virtually?In-person

Will you be delegating via a pre-recorded video?No

## Requestor Information

Requestor Information

Jean L. Fair

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Preferred Pronoun  
she/her

Reason(s) for delegation request  
To discuss housing issues in Hamilton

Will you be requesting funds from the City?No

Will you be submitting a formal presentation?Yes

Submitted values are:

## Committee Requested

Committee

Emergency & Community Services Committee

Will you be delegating in-person or virtually?

Virtually

Will you be delegating via a pre-recorded video?

No

## Requestor Information

Requestor Information

Kayla Hagerty

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Preferred Pronoun

she/her

Reason(s) for delegation request

Seeking to discuss:

- transition period between old council and new. how council will be working to avoid future issues where council is unable to “do anything” about homeless people freezing to death
- number of people who are homeless that have died
- statistics of who is homeless and how this is caused by state violence including criminalizing drugs, disabilities and mental health
- recommendation on divesting from policing to support social services like the Hub, Keeping Six Hamilton, etc.
- Mention how community pulled together where our government failed, helping to keep the Hub open.
- requesting update on report that was mentioned during the City of Hamilton Board of Health Meeting #: 22-003 March 21st, 2022 re: opioid overdoses

Will you be requesting funds from the City?

No

Will you be submitting a formal presentation?

No

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**From:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**To:** [Kolar, Loren](#); [Vernem, Christine](#)  
**Subject:** Delegation ECS: GONCI Participaction (future meeting)  
**Date:** Friday, January 13, 2023 8:46:35 AM

---

**From:** City of Hamilton <hello@hamilton.ca>  
**Sent:** January 13, 2023 6:52 AM  
**To:** clerk@hamilton.ca  
**Subject:** Webform submission from: Request to Speak to a Committee of Council

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Submitted on Fri, 01/13/2023 - 06:51

Submitted by: Anonymous

Submitted values are:

## Committee Requested

Committee  
Emergency & Community Services Committee

Will you be delegating in-person or virtually?  
In-person

Will you be delegating via a pre-recorded video?  
No

## Requestor Information

Requestor Information  
Kevin Gonci  
Golden Horseshoe Track & Field Council

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Preferred Pronoun

he/him

Reason(s) for delegation request

Requested meeting: Thursday, February 2, 2023.

I'd like to speak on the issue of the 2023 ParticipACTION Community Challenge, which will take place in June 2023.

Will you be requesting funds from the City?

No

Will you be submitting a formal presentation?

Yes

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Canada

**From:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**To:** [Kolar, Loren](#); [Vernem, Christine](#)  
**Subject:** ECS Delegation MCLIVEEN Hamsart safe use in shelter and cts  
**Date:** Monday, January 16, 2023 3:43:30 PM

---

**From:** City of Hamilton <[hello@hamilton.ca](mailto:hello@hamilton.ca)>  
**Sent:** January 16, 2023 3:36 PM  
**To:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**Subject:** Webform submission from: Request to Speak to a Committee of Council

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Submitted on Mon, 01/16/2023 - 15:36

Submitted by: Anonymous

Submitted values are:

## Committee Requested

Committee  
Emergency & Community Services Committee

Will you be delegating in-person or virtually?  
Virtually

Will you be delegating via a pre-recorded video?  
No

## Requestor Information

Requestor Information  
Marcie McIlveen  
Hamsart

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Preferred Pronoun

she/her

Reason(s) for delegation request

Talk about safe use in shelter and need for second cts

Will you be requesting funds from the City?

No

Will you be submitting a formal presentation?

No

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Canada



# HOUSING AND HOMELESSNESS ADVISORY COMMITTEE

Emergency and Community Services  
Committee Meeting  
January 19, 2023

To communicate and work to address the needs of citizens within the community for whom barriers exist to accessing safe, suitable and affordable housing, including the supports needed to enable citizens to obtain and retain their homes.

To support the City of Hamilton's 10-year Housing and Homelessness Action Plan by providing information, advice and recommendations regarding the Action Plan's successful and meaningful implementation.

The Housing and Homelessness Advisory Committee is mandated by City Council, and reports to City Council through the Emergency and Community Services Committee.



## **Jamesville Presentation**

- Sharing sector expertise
- Exploring new supports

## **School board lands policy**

- Social Housing Waitlist
- Housing First

## Secondary Dwelling Units

- City staff presented to the committee and provided updates on multiple occasions related to the City's response

# Workplan: Opportunities for working groups

- Focus on those exiting institutional settings
- Offline units
- Closure of services and reduction of hours after March
- Increment weather policy and challenges
- Collaboration with Health Care sector on the intersection of health and housing



QUESTIONS?



## Hamilton

### **Seniors Advisory Committee**

**December 2, 2022**

**Minutes 22-012**

**10:00am– 12:00pm**

**Due to the COVID-19 and the Closure of City Hall**

**All electronic meetings can be viewed at:**

**City's YouTube Channel**

**<https://www.youtube.com/user/InsideCityofHamilton>**

---

**In Attendance:**

Penelope Petrie (Chair), Maureen McKeating, Marian Toth, Marjorie Wahlman, Ann Elliott, David Broom, Peter Lesser, Alexander Huang, Tom Manzuk, Sheryl Boblin, Noor Nizam

**Also, in Attendance:**

Lisa Maychak, Project Manager, Healthy & Safe Communities Department  
Kim VanderMeulen, Program Secretary, Healthy & Safe Communities Department  
Graeme Wallace, Program Secretary, Healthy & Safe Communities Department

**Absent with Regrets:**

Aref Alshaikhahmed, Sarah Shallwani, Councilor N. Nann, Councilor T. Jackson, Kathryn Wakeman, Carolann Fernandes,

**Absent:** Kamal Jain, Steve Benson,

---

### **1. CEREMONIAL ACTIVITIES (Item 1)**

(i) Land Acknowledgement presented by A. Elliott.

P. Lesser has volunteered to read the Land Acknowledgement at the next meeting.

## 2. APPROVAL OF AGENDA (Item 2)

The Chair advised the Committee of the following changes to the agenda:

- (i) Addition of Communication received from Sarah Shallwani (Item 13.7)
- (ii) Age-Friendly Survey (Item 13.8)

### **(S. Boblin/A. Huang)**

That the Seniors Advisory Committee approves the December 2, 2022 agenda, as amended.

**CARRIED**

## 3. APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)

- (i) Spelling correction of D. Broom's surname.

### **(M. Wahlman/A. Elliott)**

That the Seniors Advisory Committee approves the September 9, 2022 minutes, as amended.

**CARRIED**

## 4. DISCUSSION ITEMS (Item 10)

### **(i) Working Groups (Item 10.1)**

#### **(M. Wahlman/P. Lesser)**

That the following updates be received:

#### **(a) Getting Around Hamilton Working Group**

- There are no updates from this working group.

#### **(b) Elder Abuse Working Group**

A. Elliott reported this working group had a discussion on a draft motion submitted by D. Broom regarding Shalom Village. A suggestion was submitted to invite Sheila from Elder Abuse Ontario to this working group for a future meeting. M. Wahlman stated that A. Alshaikhahmed is now the new chair of the Elder Abuse Working Group.

#### **(c) Housing Working Group**

M. Toth reported the motion for Heat Mitigation was accepted from City Council. M. Toth was invited to attend an Age-Friendly Collaborative meeting and presented Housing Working Group activities undertaken. M. Toth will be meeting with L. Maychak and Kamba Ankunda, Housing Services to discuss the scope of the housing guide and its requirements.

**(d) Communication Working Group**

D. Broom reported that the last Communication Working Group meeting was cancelled and will be re-scheduled in January.

D. Broom also attended the Age-Friendly Collaborative meeting and highlighted the activities and achievements the Communication Working Group has made progress on.

**CARRIED**

**(ii) Working Committees (Item 10.2)**

**(M. Wahlman/P. Lesser)**

That the following updates be received:

**(a) Age-Friendly Plan - Governance Committee**

A. Elliott reported that the Hamilton Council on Aging was not successful at obtaining a grant that looks at equity and dementia-friendly education but are pursuing other funding.". The committee approved the terms of reference and are now looking at more recruitment for goal champions. Request to the committee for any suggestions of potential second goal champion partners from the community around transportation and public and outdoor spaces to please contact either A. Elliott or P. Petrie. L. Maychak will follow up with an email to the Senior's Advisory Committee to explain in detail what specifically the committee is looking for.

**(b) Seniors Kick Off Event**

- There are no updates from this committee.

**(c) International Day of Older Persons Committee**

L. Maychak reported the International Day of Older Persons event took place in October. M. Wahlman and A. Huang attended this event. M. Wahlman and A. Huang both reported the presentations were phenomenal, but the event was not as well attended as it has been in the past.

**(d) McMaster Institute for Research on Aging**

B. Spinner provided an update that this working committee no longer exists but will do some follow up with McMaster Institute on Research and Aging's Chief Executive Officer about other possible opportunities. The Seniors Advisory Committee will keep this item on the agenda at this time. P. Petrie has offered to reach out to her contacts at McMaster and see if there is another group that would be a good fit with the Seniors Advisory Committee. L. Maychak suggested that we invite Brenda Vrkljan to a future meeting to present on her research.

**(e) Ontario Health Coalition**

- Member C. Fernandes will continue to send the committee email updates through L. Maychak.

**(f) Our Future Hamilton Update**

- There are no updates from this committee.

**(g) Senior of the Year Award**

Seniors Advisory Committee members reported the Senior of the Year Award was a fantastic event and L. Maychak did an amazing job organizing it.

**CARRIED**

**5. MOTIONS (Item 11)**

D. Broom put forward the following motion:

**(i) Ongoing Abuses in Long Term Care Homes in the City of Hamilton**

**(D. Broom/Sheryl Boblin)**



WHEREAS sexual and physical abuses continue to have a negative impact on some of the most vulnerable, seniors resident living in some long-term care homes in the City of Hamilton.

WHEREAS up until the end of January 2021, 119 deaths attributed to COVID 19 occurred in the 28 Long-Term Care homes in the City of Hamilton with 70% of those deaths in just 4 long-term care homes. One of those long-term care homes is Shalom Village, 60 Macklin St. N., Hamilton (Ward 1) where 17 deaths occurred.

WHEREAS, on April 9, 2022, CBC News article reported the Ministry of Long-Term Care inspectors allege the abuse at Shalom Village Long-Term Care home went undocumented, the home didn't do police checks on new employees and didn't follow proper protocol during a COVID-19 outbreak, among other things.

WHEREAS the inspection at the home with 127 licensed beds was conducted throughout the month of January and published online on Feb. 28. It resulted in 22 written notices, including the failure to protect residents from abuse, 16 voluntary plans of correction and five compliance orders.

WHEREAS the orders were each given dates to comply by, ranging from May 2, 2022, to Aug. 1, 2022.

WHEREAS the province says a registered practical nurse (RPN) watched a personal support worker (PSW) "inappropriately apply an intervention" to a resident, the "intervention" was a skin cream. The incident was not reported to management until four days after it had occurred, and there was no documentation of the incident or assessments conducted," read the inspection. As a result, [the PSW] was able to return to work and another abuse incident occurred. Shalom Village says the PSW who allegedly abused residents were "immediately removed from the home" and it "addressed the related training issues." Shalom Village also says in the second alleged incident, nursing staff promptly contacted police and the home "fully cooperated with their investigation. "Police told CBC News that occurred in August 2021 and was for assault, not sexual misconduct". Police did not say if any charges resulted from the case.

WHEREAS there was a case of alleged neglect when a resident was hurt while two PSWs were caring for them, but the report states it has no written statements or eyewitness accounts from either PSW. "When interviews were not conducted with all witnesses as part of an alleged abuse investigation, the results of the investigation may have been inaccurate, which placed residents at risk for being abused in the future," the report read.

WHEREAS The Hamilton Spectator now reports on Wednesday November 23, 2022 "More allegations of abuse at Shalom Village that a second provincial inspection of Shalom Village again raises allegation of abuse, delays in reporting and insufficient background checks of staff.

WHEREAS infection, prevention, and control (IPAC) have been found for a second time at the home on Macklin Street north, Hamilton. The inspection also claims food service workers were so unaware of resident's diets that a senior was served a meal known to make them sick.

WHEREAS leadership has been in upheaval during the pandemic with a revolving door of CEO's, administrators, and directors of care. As of July 2022, a former CEO has returned to Shalom Village to take charge. Yet the Ministry of Long-Term Care inspection, carried out on multiple dates from August 11 to September 1, resulted in one compliance order stemming from allegations of abuse and neglect involving consent and pain management issues. In addition, the report revealed the home didn't comply with an order from the February inspection to train all staff by May 2<sup>nd</sup> on the province's zero tolerance policy of abuse and neglect of residents.

WHEREAS the inspector found 10 staff members hired between May and July did not go through proper checks. Over the course of the pandemic, the province has allowed homes to hire staff while police checks were pending. However, the new hires are supposed to sign declarations that list any criminal charges, orders, or convictions as well as findings or proceedings around misconduct. However, no declarations were done until July 21, despite the inspection in February flagging issues around police checks. The PSW at the

center of sexual abuse allegations in the first inspection hadn't been properly checked by the home.

WHEREAS a staff member is alleged to have given a resident medication despite the senior adamantly refusing it. The inspector found documentation validating the resident didn't need the medication that was supposed to only be given when required.

WHEREAS another resident was alleged to have been frequently denied pain medication by the staff member. The resident and family members complained about the pain medication being withheld but the inspection found no investigation (by the home) was done. "Failing to investigate allegations of neglect may have placed the resident and others at risk" stated the inspection. In addition, the resident alleged they were physically harmed three times, but no investigation was done despite a charge nurse being informed. There is no indication the police were informed as required under the Long-Term Care Act. The home was ordered to give the problem staff member education on what constitutes abuse and neglect as well as residents' rights, consent, and pain management. It was also ordered to ensure allegations of abuse and neglect against a specific resident are immediately reported and investigated. The director of care and their assistant were ordered to review the home's policy on mandatory reporting.

WHEREAS allegations around delayed reporting abuse, Shalom Village was also accused of failing to immediately report an unexpected death. The death occurred after the resident was sent to hospital because of a "significant unexpected change" in their health. The inspection claims the director wasn't immediately informed about it and Shalom Village waited two days to put the death into the province's critical incident reporting system.

WHEREAS the inspection also found failings when it came to an altercation between two residents that resulted in injuries, none bad enough to require hospitalization. Both residents had a documented history of this type of behavior. There is no indication of any police involvement as required under the Long-Term Care Act.

WHEREAS the inspection flagged concerns about food service workers being unaware of resident's diets, preferences, and special needs. A resident approached the inspector to express concern about being served a food that was known to make them sick despite it being written in their care plan as off limits.

WHEREAS in a second case, a resident had specific nutritional needs related to a health condition that weren't being met despite several complaints from the senior and their family.

THEREFORE, BE IT RESOLVED:

- (a) That Council for the City of Hamilton, the councilor for Ward 1 be made aware of the flagrant and ongoing abuses at Shalom Village; and
- (b) That Council for the City of Hamilton request that the Ministry of Long-Term Care Ontario take charge of Shalom Village until such time as home is compliant and proper leadership is in place to mitigate any future abuses at this home.

**CARRIED**

## **7. GENERAL INFORMATION/OTHER BUSINESS (Item 13)**

### **(A. Elliott/M. McKeating)**

That the following information be received:

#### **(i) Role of Secretary (Item 13.1)**

##### **(A. Huang/D. Broom)**

The Seniors Advisory Committee (SAC) is looking for volunteer to fill the role of the secretary for this term. Member Tom Manzuk has volunteered to take on this role.

**CARRIED**

#### **(ii) 2023 Procedural Handbook (Item 13.2)**

A reminder to the Senior Advisory Committee to review the 2023 Procedural Handbook and send any feedback to L. Maychak by January 31, 2023, who will forward to Clerks.

**(iii) Follow up on Heat Mitigation motion (Item 13.3)**

M. Toth provided an update that Council has approved this motion.

**(iv) Motion to approve SACs 2018-2022 Achievements (Item 13.4)**

This item will be brought back in January to the agenda once L. Maychak provides updates on the status of motions previously submitted by the Seniors Advisory Committee.

**(v) 2018-2022 Achievements (Item 13.6)**

P. Petrie provided a presentation on the Senior Advisory Committee's achievements and the request for 2023 budget to Emergency and Community Services Committee. This will now proceed to council for approval.

**(vi) Communication from Sarah Shallwani (Item 13.7) (D. Broom/M. Wahlman)**

S. Shallwani has submitted her resignation to the Senior Advisory Committee (SAC). The SAC committee has accepted her resignation.

**CARRIED**

**(vii) Age-Friendly Survey (Item 13.8)**

The Age-Friendly survey will be emailed to members of this committee by L Maychak. Seniors Advisory Committee members are asked to share this survey with their contacts. Survey link: [www.emailmeform.com/builder/emf/HCoA/2022AgeFriendlyHamilton](http://www.emailmeform.com/builder/emf/HCoA/2022AgeFriendlyHamilton)

**8. ADJOURNMENT (Item 15)****(A. Huang)**

That the Seniors Advisory Committee be adjourned at 12:04

**CARRIED**

Next Meeting: January 6, 2023



**CITY OF HAMILTON**  
**HEALTHY AND SAFE COMMUNITIES DEPARTMENT**  
**Housing Services Division**

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	January 19, 2023
<b>SUBJECT/REPORT NO:</b>	Winter Response Strategy (HSC23012) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Ariana King (905) 546-2424 Ext. 4288 Rob Mastroianni (905) 546-2424 Ext. 8035 Nadia Zelisko (905) 546-2424 Ext. 2548
<b>SUBMITTED BY:</b>	Michelle Baird Director, Housing Services Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	<i>Michelle Baird</i>

**RECOMMENDATION(S)**

- (a) That staff be authorized to implement an immediate Winter Response Strategy, to March 31, 2023, to support vulnerable individuals within the homelessness serving systems as follows:
- (i) A designated Recreation Centre (Benetto) to operate between 8:00 a.m. and 10:00 p.m. during statutory holidays and inclement weather events resulting in centre closure to support up to 10 individuals, estimated to be a total of 9 days, at an approximate cost of \$65 K;
  - (ii) 21 additional low-barrier daily overnight warming spaces provided through The HUB to ensure equitable access for vulnerable, unsheltered and hidden homeless populations across the City through contractual agreements at an approximate cost of \$250 K;
  - (iii) Additional low-barrier daily overnight warming spaces to ensure equitable access for vulnerable, unsheltered and hidden homeless populations across the City through contractual agreements with community agencies and faith-based groups, at an approximate cost of \$100 K;

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**SUBJECT: Winter Response Strategy (HSC23012) (City Wide) - Page 2 of 7**

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- (b) That recommendation (a) respecting the immediate Winter Response Strategy for Q1 2023, be accommodated within the Housing Services 2023 Operating Budget and if necessary, a funding source will be identified through 2023 Year End reporting;
- (c) That the General Manager of the Healthy and Safe Communities Department or their designate be directed and authorized, on behalf of the City of Hamilton, to enter into, execute and administer all agreements and documents necessary to implement the grant(s) outlined above on terms and conditions satisfactory to the General Manager of the Healthy and Safe Communities Department or their designate and in a form satisfactory to the City Solicitor.
- (d) That staff report back to the August 17, 2023 Emergency and Community Services Committee meeting with recommendations for an annual winter response strategy.

**EXECUTIVE SUMMARY**

In response to a realized gap in winter response services over the 2022/2023 holiday closure, as well as increased demand on emergency shelter and drop-in spaces, a review of current cold response was conducted. An immediate temporary Winter Response Strategy is recommended. This will commit temporary low-barrier warm spaces to March 31, 2023 recommended to ensure the health and safety of all Hamilton residents, especially individuals experiencing homelessness, in an equitable way.

Costs are estimated to be \$415 K, which includes two concurrent response strategies.

The immediate need for an approximate cost of \$65 K is required for the operation of Benetto Recreation Centre as a designated recreation centre during statutory holidays and inclement weather events, when City facilities have closed as a result, within the winter operating period to March 31, 2023. Statutory holidays and inclement weather events effect operations of warming spaces, which disproportionately impacts vulnerable and marginalized populations, especially those living unsheltered. Based on the number of statutory holidays and historical extreme weather events over the past five years, it is anticipated this would result in approximately nine operational days during the winter months.

In addition, staff are recommending a more robust temporary winter response be established at an estimated cost of \$350 K for the operation of 50 additional low-barrier overnight warming spaces and ancillary expenses for items such as transportation services and nutritional items. This will ensure a nightly winter response is in place for the duration of this winter season. These additional overnight spaces are expected to be operational between 10:00 p.m. and 10:00 a.m. daily, to March 31, 2023. In addition to the 21 spaces secured this season operated by The Hub, staff will conduct a public

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**SUBJECT: Winter Response Strategy (HSC23012) (City Wide) - Page 3 of 7**

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call out process to community partners, faith-based organizations, etc. to contract for the remaining required 29 spaces with those interested and able to provide these spaces.

**Alternatives for Consideration – See page 5****FINANCIAL – STAFFING – LEGAL IMPLICATIONS****Financial:**

Recommendation (a) is requesting a total of \$415K to provide additional daytime warming spaces during stat holidays and inclement weather, as well as 50 overnight warming spaces throughout the winter season. Given the immediate need, and due to the timing of the 2023 tax budgeted deliberations, the 2023 portion will be accommodated within the Housing Services Division's 2023 Operating Budget and if necessary, a funding source will be identified through 2023 Year End reporting.

Recommendation (a)(i) is the continued operation of the Benetto recreation centre, during inclement weather and stat holidays when the centre would otherwise be closed, to support up to 10 vulnerable clients between 8:00 a.m. and 10:00 p.m. will cost \$65 K broken down as follows:

For each 8 hour shift, one Recreation Division Manager, one Recreation Division Supervisor, one Human Services Divisions (Housing Services/Ontario Works/Children's & Community Services) Manager/Supervisor/Senior Project Manager and two Human Services Divisions support staff would be required to facilitate the operation of a warming centre at maximum capacity of 10 people. Total City staffing costs would be approximately \$50 K if Human Services Divisions staff were required for nine days. Ancillary costs such as Benetto building operating costs, taxi rides, snacks and hot drinks total approximately \$15K at maximum capacity of 10 clients for nine days.

Recommendation (a)(ii) is requesting the immediate approval to fund The HUB in support of 21 daily overnight warming spaces at an approximate cost of \$250 K.

Recommendation (a)(iii) is requesting approval to immediately begin working with agencies to create additional low-barrier overnight warming spaces to ensure equitable access for vulnerable, unsheltered and hidden homeless populations across the City at an approximate cost of \$100 K. This approval plus the existing approval from Council for the December 1, 2022 Cold Alert Response motion funding of \$125K will be required.

**Staffing:**

Staff will continue consultation with Human Resources and Labour Relations on an approved process for City staff operations, in line with Collective Agreements and other related Human Resources Policies.



**SUBJECT: Winter Response Strategy (HSC23012) (City Wide) - Page 4 of 7**

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Legal:  
N/A

**HISTORICAL BACKGROUND**

The winter season has a disproportionate impact on those experiencing homelessness and housing precarity. When Cold Alerts are in effect the Housing Services Division responds in coordination with community agencies and the homelessness serving system to expand service hours, ease service limitations and caps to provide accessible extreme weather spaces. Increased demand for emergency sheltering services has resulted in significant system pressure and reduced overall capacity available to be leveraged as overnight spaces during winter months.

At its meeting of November 4, 2021, the Emergency and Community Services (ECS) Committee approved a motion which directed staff to develop an annual winter services plan for people experiencing homelessness that includes monitoring and adapting to emerging needs, for report back to the ECS Committee.

At its meeting of November 18, 2021, the ECS Committee received Report HSC21048 which outlined the resources currently available as winter services for people experiencing homelessness.

Recognizing the current capacity pressures on the homelessness serving system and the reduced ability to operationalize warming spaces within existing services, the ECS Committee at its meeting of December 1, 2022 approved a motion directing staff that up to a maximum of \$125 K be allocated to additional Cold Alert response. As a result, additional overnight spaces were available during Cold Weather Alerts to operate overnight warm spaces from 10:00 p.m. to 10:00 a.m. at The Hub, a community drop-in.

During the 2022/2023 holiday shutdown period, a gap in service was realized whereby drop-in services were not available on Statutory holidays or inclement weather days where City facilities have been closed. A review of current cold weather response was recommended as a result of this issue. The temporary response recommended within this report seeks to address this immediate need, with a report back in August on a proposed annual winter response.

**POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

N/A

**RELEVANT CONSULTATION**

Ongoing consultation with Public Health Services will enhance understanding of the effects of extreme cold on individuals and inform a Housing Services Division response

**SUBJECT: Winter Response Strategy (HSC23012) (City Wide) - Page 5 of 7**

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during winter months. The Extreme Cold Weather Response Committee continues to meet twice a year to review and consult on previous seasonal responses and determine best practice going forward. The Housing Services Division will consult on facility operations and protocols in coordination with the Recreation Division to ensure a recreational centre remains open until 10:00 p.m. during Statutory holidays and inclement weather events. Staff will consult with Labour Relations on an approved staffing model. The City of Hamilton is the designated Community Entity (CE) under Federal Reaching Home directives to deliver on a coordinated homeless strategy in partnership with the Indigenous Community Entity (Coalition of Hamilton Indigenous Leadership (CHIL). Staff are committed to regular consultation with the Indigenous CE to determine culturally appropriate strategies and funding implications for the Indigenous community.

**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

A critical shortage of housing that is affordable, safe and stable directly contributes to homelessness. As a result of the housing crisis in Hamilton we have vulnerable people without adequate housing options. Throughout the COVID-19 pandemic, the City of Hamilton has seen increased pressure on occupancy levels within emergency shelters, drop-ins, and other services. Agencies have additionally experienced staffing and recruitment pressures, which have limited the ability to expand services or at times maintain existing service levels. At the same time, there is a shift in existing capacity within the system impacted by an agency's strategic decision to close one long term drop-in service. Although a winter response as described will not resolve the homelessness issue it will address challenges during the winter months. Those experiencing homelessness are at significantly greater risk during winter months. Approval of an immediate temporary Winter Response Strategy to March 31, 2023 would establish a people-centred response for nightly low-barrier spaces dedicated to those unable to access other system resources and complement existing outreach services. The City's current Cold Alert response uses designated recreational facilities and public libraries across the City as warm places during regular customer service hours. Closures and inclement weather protocols do not account for the overnight needs of individuals experiencing hidden homelessness and living unsheltered during the winter. Jurisdictional scans of other Ontario municipalities demonstrate a strong need for low-barrier overnight spaces to maintain the safety of individuals experiencing homelessness during winter months. Cold Alert triggers will remain under the purview of Hamilton Public Health Services, while a Winter Response Strategy will leverage existing community resources and Hamilton's Coordinated Access system for ongoing housing supports. The Housing Services Division will manage contracts for services.

**ALTERNATIVES FOR CONSIDERATION**

- 1) A Designated City Recreation Centre will solely operate on statutory holidays and inclement weather days when City facilities close as a result of weather until 10:00

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**SUBJECT: Winter Response Strategy (HSC23012) (City Wide) - Page 6 of 7**

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p.m. with no other overnight winter response, at a lesser estimated cost of \$65 K. This approach will satisfy current gaps for space during holidays and inclement weather events.

**Financial:** This alternative is the continued operation of the Benetto Recreation Centre, during inclement weather and stat holidays when the centre would otherwise be closed, to support up to 10 vulnerable clients between 8:00 a.m. and 10:00 p.m. will cost \$65 K broken down as follows:

One Recreation Division Manager, one Recreation Division Supervisor, one Human Services Divisions' (Housing Services/Ontario Works/Children's and Community Services) Manager/Supervisor/Senior Project Manager and two Human Services Divisions' support staff would be required to facilitate the operation of a warming centre at maximum capacity of 10 people. Total City staffing costs would be approximately \$50 K if all Human Services Division staff were required for nine days. Ancillary costs such as Benetto building operating costs, taxi rides, snacks and hot drinks, total approximately \$15 K at maximum capacity of 10 clients for nine days.

Funding up to March 31, 2023 will be accommodated within the Housing Services Division's 2023 Operating Budget and if necessary, a funding source will be identified through 2023 Year End reporting.

- 2) Council may choose to approve the operation of a designated City Recreation Centre on statutory holidays and during inclement weather events until 10:00 p.m., as outlined in alternative #1 above, and an additional response for supplemental overnight warm spaces operated by contracted partners from 10:00 p.m. to 10:00 a.m. when the Medical Officer of Health triggers a Cold Alert and/or there is inclement weather, up to March 31, 2023 at an estimated cost of \$130 K. If Council chooses this response, overnight warm spaces throughout the winter season will only be available during Cold Weather Alerts and inclement weather days.

**Financial:** This alternative is the continued operation of the Benetto Recreation Centre, during inclement weather and stat holidays when the centre would otherwise be closed, to support up to 10 vulnerable clients between 8:00 a.m. and 10:00 p.m. will cost \$65 K broken down as follows:

One Recreation Division Manager, one Recreation Division Supervisor, one Human Services Divisions' (Housing Services/Ontario Works/Children's and Community Services) Manager/Supervisor/Senior Project Manager and two Human Services Divisions' support staff would be required to facilitate the operation of a warming centre at maximum capacity of 10 people. Total City staffing costs would be approximately

**SUBJECT: Winter Response Strategy (HSC23012) (City Wide) - Page 7 of 7**

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\$50 K if all Human Services Division staff were required for nine days. Ancillary costs such as Benetto building operating costs, taxi rides, snacks and hot drinks, total approximately \$15 K at maximum capacity of 10 clients for nine days.

In addition, requesting approval to immediately begin working with agencies to create additional low-barrier overnight warming spaces to ensure equitable access for vulnerable, unsheltered and hidden homeless populations across the City for an approximate amount of \$190 K.

This would be offset by \$125 K of available Cold Alert funding previously approved by Council.

Funding up to March 31, 2023 will be accommodated within the Housing Services Division's 2023 Operating Budget and if necessary, a funding source will be identified through 2023 Year End reporting.

**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN****Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**APPENDICES AND SCHEDULES ATTACHED**

None