



City of Hamilton
EMERGENCY & COMMUNITY SERVICES COMMITTEE
AGENDA

Meeting #: 23-004
Date: April 6, 2023
Time: 1:30 p.m.
Location: Council Chambers
Hamilton City Hall
71 Main Street West

Loren Kolar, Legislative Coordinator (905) 546-2424 ext. 2604

1. **CEREMONIAL ACTIVITIES**
2. **APPROVAL OF AGENDA**
(Added Items, if applicable, will be noted with *)
3. **DECLARATIONS OF INTEREST**
4. **APPROVAL OF MINUTES OF PREVIOUS MEETING**
 - 4.1 March 23, 2023
5. **COMMUNICATIONS**
6. **DELEGATION REQUESTS**
 - 6.1 Elizabeth Watson-Morlog respecting the Dundas Community Pool (for a future meeting)
 - 6.2 Calvin Cain, Ontario Homes for Special Needs Association Hamilton, respecting Hamilton Residential Care Facilities (for a future meeting)
7. **DELEGATIONS**

- 7.1 Hafeez Hussain, respecting the controls and verification process in the Healthy and Safe Communities in administrating the Ontario Works and ODSP Programs

Approved at the March 23, 2023 meeting

8. STAFF PRESENTATIONS

- 8.1 Community Safety and Well-Being Plan Annual Report (HSC23015)(City Wide)

9. CONSENT ITEMS

- 9.1 Seniors Strategy Update (HSC23018) (City Wide)

10. DISCUSSION ITEMS

- 10.1 Behavioural Supports Ontario Initiative –Macassa Lodge (HSC23011) (Ward 7)

11. MOTIONS

- 11.1 Declarations of Emergency in the Areas Of Homelessness, Mental Health and Opioid Addiction

12. NOTICES OF MOTION

13. GENERAL INFORMATION / OTHER BUSINESS

14. PRIVATE AND CONFIDENTIAL

15. ADJOURNMENT



EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 23-003

1:30 p.m.

Thursday, March 23, 2023

Council Chambers

Hamilton City Hall

71 Main Street West

Present: Councillors B. Clark (Chair), C. Kroetsch, T. Hwang, T. Jackson, N. Nann, M. Wilson and A. Wilson

Also in

Attendance: Councillors J. Beattie, C. Cassar and J.P. Danko

THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:

1. Ending Chronic Homelessness (HSC23021) (City Wide) REVISED (Item 8.1)

(Jackson/A. Wilson)

That Report HSC23021, respecting Ending Chronic Homelessness, be received.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

2. Consent Items (Item 9.1 to 9.2 (i) to (iii))

(Hwang/M. Wilson)

That the following items be received:

- (i) Hamilton Fire Department Service Delivery Plan (2019 - 2028) Progress Update 2022 (HSC19026(b)) (City Wide) (Item 9.1)

- (ii) Advisory Committee Minutes (Item 9.2)
 - (a) LGBTQ Advisory Committee - January 17, 2023 (Item 9.2(a))
 - (b) Seniors Advisory Committee - January 6, 2023 (Item 9.2(b))
 - (c) Seniors Advisory Committee - February 3, 2023 (Item 9.2(c))

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

3. Procurement of Physiotherapy Services at Municipal Long-Term Care Homes (HSC23014) (Wards 7 and 13) (Item 10.1)

(Jackson/A. Wilson)

Pursuant to Procurement Policy 11 – Non-competitive Procurements, that Council approve the extension to Contract C5-21-14, for the provision of Physiotherapy Services and Exercise Services used at Macassa and Wentworth Lodges until January 31, 2024 and that the General Manager, Healthy and Safe Communities Department be authorized to negotiate, enter into and execute the extension and any ancillary documents required to give effect thereto with Hamilton Physio Clinic, in a form satisfactory to the City Solicitor.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

4. Arkledun Delay Mitigation and Interim Plan for Homelessness System Service Levels for Single Women (HSC23019) (City Wide) (Item 10.2)

(Jackson/Kroetsch)

- (a) That Council approve a short-term extension of operations for 378 Main Street East (the former Cathedral Boys School) as a temporary emergency

shelter for up to 100 single women from April 1, 2023 to no later than May 31, 2023, as a result of delays to the Arkledun housing project at an approximate cost of \$320 K monthly for an approximate total of \$640 K to be funded as outlined in recommendation (c).

- (b) That staff be authorized to implement an interim plan for homelessness system service levels for unsheltered single women and non-binary individuals for additional emergency system pressures in 2023 and to the end of March 2024, at an approximate total cost of \$2.87 M, as follows:
- (i) From April 1, 2023 to December 31, 2023 for \$2.152 M be funded as outlined in recommendation (c):
- (1) Adding interim capacity of up to 20 additional beds in the women's emergency shelter system as needed, by opening 46 West Avenue South as a temporary emergency shelter (run by Good Shepherd Centre Hamilton) in the approximate amount of \$952 K
 - (2) Continuation of enhanced drop-in services for unsheltered women and non-binary individuals through Mission Services of Hamilton Inc. Willow's Place and The Hamilton Young Women's Christian Association (YWCA) Carol Anne's Place, with \$1.2 M
- (ii) From January 1, 2024 to March 31, 2024 for \$718 K be funded as outlined in recommendation (c):
- (1) Adding interim capacity of up to 20 additional beds in the women's emergency shelter system as needed, by opening 46 West Avenue South as a temporary emergency shelter (run by Good Shepherd Centre Hamilton) in the approximate amount of \$318 K.
 - (2) Continuation of enhanced drop-in services for unsheltered women and non-binary individuals through Mission Services of Hamilton Inc. Willow's Place and The Hamilton Young Women's Christian Association (YWCA) Carol Anne's Place, in the approximate amount of \$400 K.
- (c) That all such purchases outline in Recommendation (a), (b)(i), and (b)(ii) be funded from any available source jointly deemed appropriate by the General Manager of the Healthy and Safe Communities Department and the General Manager of the Finance and Corporate Services Department including, but not limited to, one or more of the following sources: Reaching Home, Homelessness Prevention Program, any available provincial or federal funding, **or the City's COVID 19 Emergency Reserve**; and

- (d) That the General Manager of the Healthy and Safe Communities Department or their designate be directed and authorized, on behalf of the City of Hamilton, to enter into, execute and administer all agreements and documents necessary to implement the purchases and grants outlined above on terms and conditions satisfactory to the General Manager of the Healthy and Safe Communities Department or their designate and in a form satisfactory to the City Solicitor.

Result: Main Motion as Amended, CARRIED by a vote of 5 to 0, as follows:

YES	-	Clark, Brad	Ward 9
YES	-	Hwang, Tammy	Ward 4
YES	-	Kroetsch, Cameron	Ward 2
ABSENT	-	Jackson, Tom	Ward 6
YES	-	Nann, Nrinder	Ward 3
YES	-	Wilson, Alex	Ward 13
ABSENT	-	Wilson, Maureen	Ward 1

5. Golf Courses in the City of Hamilton Overview REVISED (Item 11.1)

(M. Wilson/Kroetsch)

WHEREAS, the City of Hamilton owns and operates three 18-hole golf courses, King's Forest, Chedoke-Beddoe and Chedoke-Martin;

WHEREAS, in 2005 Hamilton City Council directed staff to issue a Request for Proposal for the management and operation of the City of Hamilton's golf courses;

WHEREAS, the internal staff submission was selected as the successful proposal to assume the management and operations of the three City of Hamilton golf courses beginning in 2007;

WHEREAS, the 10-year staff golf course business plan was to find efficiencies to reduce operating costs, enhance revenues and generate a capital reserve to fund necessary golf course works;

WHEREAS, two Performance Analysis have been completed and presented to a previous Councils in 2010 and 2015;

WHEREAS, the previous Hamilton City Council approved a five-year extension to the Golf Course Business Plan starting in 2016;

WHEREAS, the Golf Course Business Plan has not delivered on projected revenues nor generated funds for a capital reserve necessary for course improvements listed in the Golf Course Business Plan;

WHEREAS, many municipally operated golf courses are experiencing challenges in funding increasing operating and capital costs;

WHEREAS, it is anticipated that the Province of Ontario's Bill 23, More Homes Built Faster Act, will have implications for the City of Hamilton's ability to secure future parkland while population increases;

WHEREAS, it is the overwhelming preference of Hamilton residents to focus future housing development within the city's existing urban boundaries;

WHEREAS, the Chedoke Creek watershed runs through the Chedoke Golf course lands;

WHEREAS, the City of Hamilton has adopted a Climate Change Action Strategy and a Watershed Action Plan; and

WHEREAS, open spaces like the Chedoke Golf Courses could assist in realizing climate goals of environmental stewardship, sustainability, low impact development, equity of green space while advancing the goals of the Watershed Action Plan.

THEREFORE BE IT RESOLVED;

That staff be directed to report back to the Emergency and Community Services Committee by Q1 2024 with the following information for the purpose of determining and ensuring that the Chedoke golf course lands serves the public interest in the best possible way:

- (i) An overview of the Golf Course Business Plan, including identified deliverables, outcomes achieved, and the Performance Analysis conducted in 2010 and 2015;
- (ii) For each of the three municipal golf courses:
 - (a) A financial review of operating revenues, expenditures and required capital investments;
 - (b) The number of rounds played, the percent of capacity and the number of unique golfers being served at each course over the past fifteen seasons and the net operating budget for each season;
 - (c) The existing environmental management of the golf courses including average volume of water and fertilizer/pesticides used per season;
- (iii) Emerging trends with the municipal golf industry including rates of play; and
- (iv) An overview of current and projected parkland needs, based on the City's Parks Master Plan, including City policies and targets as defined in the Parks Master Plan, Urban Forest Strategy, and Climate Action Strategy

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

FOR INFORMATION:

(a) APPROVAL OF AGENDA (Item 2)

The Committee Clerk advised the following changes to the agenda:

5. COMMUNICATIONS

- 5.1 Correspondence from Carmen Orlandis, Ward 3 Stinson Elder respecting the Arkledun Delay Mitigation and Interim Plan for Homelessness System Service Levels for Single Women (HSC23019) (City Wide)

Recommendation: Be received and referred to Item 10.2, Arkledun Delay Mitigation and Interim Plan for Homelessness System Service Levels for Single Women (HSC23019) (City Wide)

6. DELEGATION REQUESTS

- 6.2 Jean Fair, respecting Radial Separation and Moratorium and Item 10.2, Arkledun Delay Mitigation and Interim Plan for Homelessness System Service Levels for Single Women (HSC23019) (City Wide) (for today's meeting)
- 6.3 Manny Figueiredo, President & CEO YMCA of Hamilton, Burlington and Brantford, programs and services the WMCA delivers to support homelessness prevention, and an overview of the complexities and challenges facing the delivery of service at their 174-bed Men's Transitional Living Residence at 79 James Street South in Hamilton. (for today's meeting)
- 6.4 Katherine Kalinowski, James Moulton, Shawn MacKeigan, Salvation Army, Good Shepherd and Mission Services, respecting Item 8.1, Ending Chronic Homelessness (HSC23021) (City Wide) (for today's meeting)

- 6.5 Kayla Hagerty, respecting Item 8.1, Ending Chronic Homelessness (HSC23021) (City Wide) (for today's meeting)

13. GENERAL INFORMATION / OTHER BUSINESS

13.1 Amendment to the Outstanding Business List

- (a) Item to be removed:

22-A: Comprehensive, Human-rights Based, Health-focused Housing Solutions for Residents Living Encamped across Hamilton
 ECS 22-001, Item 6
 Addressed in: HSC23009, GIC 23-001
 Encampment Issues reports will go to General Issues

(Hwang/Nann)

That the agenda for the March 23, 2023 Emergency and Community Services Committee meeting be approved, as amended.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(b) DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)

(i) February 16, 2023 (Item 4.1)

(Hwang/M. Wilson)

That the Minutes of the February 16, 2023 meeting of the Emergency and Community Services Committee, be approved, as presented.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2

YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(d) COMMUNICATIONS (Item 5)

- (i) Correspondence from Carmen Orlandis, Ward 3 Stinson Elder respecting the Arkledun Delay Mitigation and Interim Plan for Homelessness System Service Levels for Single Women (HSC23019) (City Wide) (Added Item 5.1)

(Hwang/Nann)

That the Correspondence from Carmen Orlandis, Ward 3 Stinson Elder, respecting the Arkledun Delay Mitigation and Interim Plan for Homelessness System Service Levels for Single Women (HSC23019) (City Wide) (Added Item 5.1), be received and referred to the consideration of Item 10.2.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(e) DELEGATION REQUESTS (Item 6)

(Hwang/A. Wilson)

That the following Delegation Requests, be approved, as presented:

- (i) Hafeez Hussain, respecting the controls and verification process in the Healthy and Safe Communities in administrating the Ontario Works and ODSP Programs (Item 6.1)
- (ii) Jean Fair, respecting Radial Separation and Moratorium and Item 10.2, Arkledun Delay Mitigation and Interim Plan for Homelessness System Service Levels for Single Women (HSC23019) (City Wide) (Added Item 6.2)
- (iii) Manny Figueiredo, President & CEO YMCA of Hamilton, Burlington and Brantford, programs and services the YMCA delivers to support homelessness prevention, and an overview of the complexities and challenges facing the delivery of service at their 174-bed Men's

Transitional Living Residence at 79 James Street South in Hamilton
 (Added Item 6.3)

- (iv) Katherine Kalinowski, James Moulton, Shawn MacKeigan, Salvation Army, Good Shepherd and Mission Services, respecting Item 8.1, Ending Chronic Homelessness (HSC23021) (City Wide) (Added Item 6.4)
- (v) Kayla Hagerty, respecting Item 8.1, Ending Chronic Homelessness (HSC23021) (City Wide) (Added Item 6.5)

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(f) DELEGATIONS (Item 7)

- (i) Joanne Santucci, Hamilton Food Share addressed the Committee respecting the Status of Hamilton's Emergency Food System (Item 7.1)
- (ii) Ingrid Waisgluss addressed the Committee respecting Recreational Facilities (Item 7.2)
- (iii) Jean Fair, respecting Radial Separation and Moratorium and Item 10.2, Arkledun Delay Mitigation and Interim Plan for Homelessness System Service Levels for Single Women (HSC23019) (City Wide) (Item 7.3)
- (iv) Manny Figueiredo, President & CEO YMCA of Hamilton, Burlington and Brantford, programs and services the YMCA delivers to support homelessness prevention, and an overview of the complexities and challenges facing the delivery of service at their 174-bed Men's Transitional Living Residence at 79 James Street South in (Item 7.4)
- (v) Katherine Kalinowski, James Moulton, Shawn MacKeigan, Salvation Army, Good Shepherd and Mission Services, respecting Item 8.1, Ending Chronic Homelessness (HSC23021) (City Wide) (Item 7.5)
- (iv) Kayla Hagerty, respecting Item 8.1, Ending Chronic Homelessness (HSC23021) (City Wide) (Item 7.6)

(Kroetsch/Nann)

That the following Delegations, be received:

- (a) Joanne Santucci, Hamilton Food Share addressed the Committee respecting the Status of Hamilton's Emergency Food System (Item 7.1)
- (b) Ingrid Waisgluss addressed the Committee respecting Recreational Facilities (Item 7.2)
- (c) Jean Fair, respecting Radial Separation and Moratorium and Item 10.2, Arkledun addressed the Committee respecting the Delay Mitigation and Interim Plan for Homelessness System Service Levels for Single Women (HSC23019) (City Wide) (Item 7.3)
- (d) Manny Figueiredo, President & CEO YMCA of Hamilton, Burlington and Brantford, addressed the Committee respecting the programs and services the YMCA delivers to support homelessness prevention, and an overview of the complexities and challenges facing the delivery of service at their 174-bed Men's Transitional Living Residence at 79 James Street South in Hamilton (Item 7.4)
- (e) Katherine Kalinowski, James Moulton, Shawn MacKeigan, Salvation Army, Good Shepherd and Mission Services, addressed the Committee respecting the respecting Item 8.1, Ending Chronic Homelessness (HSC23021) (City Wide) (Item 7.5)
- (f) Kayla Hagerty, addressed the Committee respecting the respecting Item 8.1, Ending Chronic Homelessness (HSC23021) (City Wide) (for today's meeting) (Item 7.6)

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

For further disposition on Item (a), refer to Item 4

For further disposition of Item (d), refer to Item 1

(g) STAFF PRESENTATION (Item 8)

(i) Ending Chronic Homelessness (HSC23021) (City Wide) REVISED (Item 8.1)

Angela Burden, General Manager, Healthy and Safe Communities, addressed Committee with a Presentation respecting Ending Chronic Homelessness (HSC23021) (City Wide).

(Kroetsch/Hwang)

That the Presentation respecting Ending Chronic Homelessness (HSC23021) (City Wide), be received.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

For further disposition of this matter, refer to Item 1

(h) DISCUSSION ITEMS (Item 11)

(i) Arkledun Delay Mitigation and Interim Plan for Homelessness System Service Levels for Single Women (HSC23019) (City Wide) (Item 10.2)

(Nann/Kroetsch)

(a) That Council approve a short-term extension of operations for 378 Main Street East (the former Cathedral Boys School) as a temporary emergency shelter for up to 100 single women from April 1, 2023 to no later than May 31, 2023, as a result of delays to the Arkledun housing project at an approximate cost of \$320 K monthly for an approximate total of \$640 K to be funded as outlined in recommendation (c).

(b) That staff be authorized to implement an interim plan for homelessness system service levels for unsheltered single women and non-binary individuals for additional emergency system pressures in 2023 and to the end of March 2024, at an approximate total cost of \$2.87 M, as follows:

(i) From April 1, 2023 to December 31, 2023 for \$2.152 M be funded as outlined in recommendation (c):

- (1) Adding interim capacity of up to 20 additional beds in the women's emergency shelter system as needed, by opening 46 West Avenue South as a temporary emergency shelter (run by Good Shepherd Centre Hamilton) in the approximate amount of \$952 K
 - (2) Continuation of enhanced drop-in services for unsheltered women and non-binary individuals through Mission Services of Hamilton Inc. Willow's Place and The Hamilton Young Women's Christian Association (YWCA) Carol Anne's Place, with \$1.2 M
- (ii) From January 1, 2024 to March 31, 2024 for \$718 K be funded as outlined in recommendation (c):
- (1) Adding interim capacity of up to 20 additional beds in the women's emergency shelter system as needed, by opening 46 West Avenue South as a temporary emergency shelter (run by Good Shepherd Centre Hamilton) in the approximate amount of \$318 K.
 - (2) Continuation of enhanced drop-in services for unsheltered women and non-binary individuals through Mission Services of Hamilton Inc. Willow's Place and The Hamilton Young Women's Christian Association (YWCA) Carol Anne's Place, in the approximate amount of \$400 K.
- (c) That all such purchases outline in Recommendation (a), (b)(i), and (b)(ii) be funded from any available source jointly deemed appropriate by the General Manager of the Healthy and Safe Communities Department and the General Manager of the Finance and Corporate Services Department including, but not limited to, one or more of the following sources: Reaching Home, Homelessness Prevention Program, any available provincial or federal funding, or 2023 in year program and/or department/corporate surplus;
- (d) That the General Manager of the Healthy and Safe Communities Department or their designate be directed and authorized, on behalf of the City of Hamilton, to enter into, execute and administer all agreements and documents necessary to implement the purchases and grants outlined above on terms and conditions satisfactory to the General Manager of the Healthy and Safe Communities Department or their designate and in a form satisfactory to the City Solicitor.

(Jackson/Kroetsch)

That sub-section (c) of Report HSC23019, respecting the Arkledun Delay Mitigation and Interim Plan for Homelessness System Service Levels for Single Women, ***be amended*** to read as follows:

- (c) That all such purchases outline in Recommendation (a), (b)(i), and (b)(ii) be funded from any available source jointly deemed appropriate by the General Manager of the Healthy and Safe Communities Department and the General Manager of the Finance and Corporate Services Department including, but not limited to, one or more of the following sources: Reaching Home, Homelessness Prevention Program, any available provincial or federal funding, ~~or 2023 in-year program and/or department/corporate surplus;~~ ***or the City's COVID 19 Emergency Reserve;***

Result: Amendment CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

For further disposition of this item, refer to Item 4

(i) NOTICE OF MOTION (Item 12)

B. Clark relinquished the Chair to introduce the following Notice of Motion:

(i) Declarations of Emergency in the Areas Of Homelessness, Mental Health and Opioid Addiction (Added Item 12.1)

WHEREAS, the City of Hamilton acknowledges that the challenges of homelessness, mental health and the opioid crisis are exceptionally complex issues that have a measurable and significantly detrimental impact, including the loss of life;

WHEREAS, the challenges of homelessness, mental health and opioids have seen a trend of becoming more prevalent in recent years and continue to have a significant impact on the Hamilton communities;

WHEREAS, the City of Hamilton has met or exceeded its mandate in all of these areas, investing millions of unsustainable local property tax dollars into related programs and services;

WHEREAS, the City of Hamilton acknowledges that the challenges of homelessness, mental health and the opioid crisis are intrinsically diverse and should not be viewed as a single monolithic problem;

WHEREAS, the challenges of homelessness, mental health and opioid addiction are found throughout the entire province of Ontario and are not unique to Hamilton;

WHEREAS, the City of Hamilton recognizes that municipal emergencies in Ontario are declared by the head of council as per the process detailed in the Emergency Management and Civil Protections Act; and

WHEREAS, the City of Hamilton acknowledges that the declaration of an emergency does not immediately result in a municipality receiving any additional funds or resources from senior levels of government

THEREFORE BE IT RESOLVED:

- (a) That the Mayor formally issue three separate declarations of emergency, in the areas of homelessness, mental health and opioid addiction, as per the procedure outlined in the Emergency Management and Civil Protection Act;
- (b) That the Mayor send correspondence to the Provincial Government requesting that action be taken on the eight measures proposed by the Association of Local Public Health Agencies including:
 - (i) Creation of a multi-sectoral task force to guide the development of a robust provincial opioid response plan that will ensure necessary resourcing, policy change, and health and social system coordination;
 - (ii) Expanding access to evidence informed harm reduction programs and practices including lifting the provincial cap of 21 Consumption and Treatment Service (CTS) Sites, funding Urgent Public Health Needs Sites (UPHNS) and scaling up safer supply options;
 - (iii) Revision of the current CTS model to address the growing trends of opioid poisoning amongst those who are using inhalation methods; Public Health and Social Services Committee
 - (iv) Expanding access to opioid agonist therapy for opioid use disorder through a range of settings (e.g. mobile outreach, primary care, emergency departments, Rapid Access to Addiction Medicine Clinics), and a variety of medication options;

- (v) Providing a long-term financial commitment to create more affordable and supportive housing for people in need, including people with substance use disorders;
 - (vi) Addressing the structural stigma and harms that discriminate against people who use drugs, through provincial support and advocacy to the Federal government to decriminalize personal use and possession of substances and ensure increased investments in health and social services at all levels;
 - (vii) Increasing investments in evidence-informed substance use prevention and mental health promotion initiatives that provide foundational support for the health, safety and well-being of individuals, families, and neighbourhoods, beginning from early childhood; and
 - (viii) Funding additional and dedicated positions for public health to support the critical coordination and leadership of local opioid and substance abuse strategies;
- (c) That the Mayor send correspondence to the Minister of Municipal Affairs and Housing requesting action be taken to correct the funding allocation model for homelessness based on the results of Auditor General's 2021 report which found that provincial funding in this area is incorrect;
- (d) That the Mayor send correspondence to the Ministry of Health and the CEO of Ontario Health requesting that the province immediately commit to fully funding gaps in mental health service as have been identified in the Needs Based Planning project by Niagara Ontario Health Team's Mental Health and Addictions Working Group, as well as funding ongoing annual increases as required by inflation and population need;
- (e) That the Mayor send correspondence to Federal Minister of Justice and Attorney General, David Lametti, and Federal Minister of Health, Jean-Yves Duclos, reaffirming Regional Council's October 22, 2020 motion urging the Federal government convene a task force to explore the legal regulation and decriminalization of all drugs in Canada; Public Health and Social Services Committee
- (f) That the Mayor send correspondence to the Association of Municipalities of Ontario (AMO) requesting that targeted advocacy be conducted in these areas, including the development of a singular motion that can be ratified by municipal councils across Ontario calling on the province to take immediate action.

(j) GENERAL ISSUES / OTHER BUSINESS (Item 13)

(i) Amendments to the Outstanding Business List (Item 13.1)

(Hwang/A. Wilson)

1. Item to be removed:

- (aa) 22-A: Comprehensive, Human-rights Based, Health-focused Housing Solutions for Residents Living Encamped across Hamilton
 ECS 22-001, Item 6
 Addressed in: HSC23009, GIC 23-001
 Encampment Issues reports will go to General Issues Committee

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(j) ADJOURNMENT (Item 16)

(A. Wilson/Hwang)

That there being no further business, the Emergency and Community Services Committee be adjourned at 6:30 p.m.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

Respectfully submitted,

Councillor B. Clark

**Emergency & Community Services Committee
Minutes 23-003**

**March 23, 2023
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Chair, Emergency and Community Services
Committee

Loren Kolar
Legislative Coordinator
Office of the City Clerk

From: clerk@hamilton.ca
To: [Kolar, Loren](#)
Cc: [Vernem, Christine](#)
Subject: ECS Delegation Watson-Morlog: Dundas Pool (future meeting)
Date: Thursday, March 16, 2023 3:54:18 PM

FYI/Action

From: City of Hamilton <hello@hamilton.ca>
Sent: March 16, 2023 10:21 AM
To: clerk@hamilton.ca
Subject: Webform submission from: Request to Speak to a Committee of Council

Submitted on Thu, 03/16/2023 - 10:20

Submitted by: Anonymous

Submitted values are:

Committee Requested

Committee
Emergency & Community Services Committee

Will you be delegating in-person or virtually?
In-person

Will you be delegating via a pre-recorded video?
No

Requestor Information

Requestor Information
Elizabeth Watson-Morlog

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Preferred Pronoun
she/her

Reason(s) for delegation request

The lack of recreation Facilities in Dundas, and in particular, the deplorable condition of the Dundas Community Pool. I would like access to a projector and screen for the purposes of displaying images that support my presentation.

Will you be requesting funds from the City?

No

Will you be submitting a formal presentation?

Yes

The sender designated this message as non-commercial mandatory content with the following note:

[Change communication preferences](#)

71 Main Street West
Hamilton, L8P 4Y5, ON
Canada

From: clerk@hamilton.ca
To: [Kolar, Loren](#)
Subject: ECS April 6: Delegation re Hamilton Residential Care Facilities Crisis Due to Lack of Funding Ontario Homes for Special Needs Association
Date: Tuesday, March 28, 2023 12:05:34 PM

Magda Green

Administrative Assistant II to the City Clerk
City Clerk's Office, Corporate Services

City of Hamilton
905 546-2424 ext. 5485
magda.green@hamilton.ca

City Hall is located on the ancestral territory of the Haudenosaunee Confederacy, the Anishinaabe and many other Indigenous peoples. It is also covered by the Dish with One Spoon Wampum agreement, which asks that all sharing this territory do so respectfully and sustainably in community.

From: City of Hamilton <hello@hamilton.ca>
Sent: March 28, 2023 11:25 AM
To: clerk@hamilton.ca
Subject: Webform submission from: Request to Speak to a Committee of Council

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Submitted on Tue, 03/28/2023 - 11:25

Submitted by: Anonymous

Submitted values are:

Committee Requested

Committee
Emergency & Community Services Committee

Will you be delegating in-person or virtually?
In-person

Will you be delegating via a pre-recorded video?
No

Requestor Information

Requestor Information

Calvin Cain

OHSNA Hamilton / RCF Operators

[REDACTED]

[REDACTED]

ohsnahamilton@gmail.com

2897755523

Preferred Pronoun

he/him

Reason(s) for delegation request

Request for an increase in funding.

Hamilton Residential Care Facilities (RCF) crisis due to inadequate funding.

Explanation of the post covid-19 cost impacts that will undoubtedly cause closures of RCFs in the coming year.

Will you be requesting funds from the City?

Yes

Will you be submitting a formal presentation?

Yes

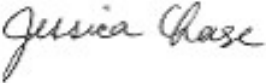
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Hamilton, L8P 4Y5, ON
Canada



INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	April 6, 2023
SUBJECT/REPORT NO:	Community Safety and Well-Being Plan Annual Report (HSC23015) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Rachelle Ihekwoaba 905-546-2424 ext. 5909
SUBMITTED BY:	Jessica Chase Director, Children's and Community Services Division Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

Not Applicable

INFORMATION

In 2019, the Emergency and Community Services Committee was notified of new legislative requirements for municipalities to prepare and adopt a Community Safety and Well-Being Plan (HSC19032). The plan aims to ensure all residents in the community feel safe, have a sense of belonging and can meet their needs for education, healthcare, food, housing, income, and social and cultural expression. The plan was developed using the provincial government's Community Safety and Well-Being Framework¹ which identifies four key areas of planning: incident response, risk intervention, prevention and social development. These key areas of planning will ensure all opportunities to make communities safer and healthier are identified.

Hamilton's Community Safety and Well-Being Plan (CSWBP) is overseen by an advisory committee, referred to as the System Leadership Table, which meets both legislative requirements and brings together various sectors' perspectives to provide

¹ <https://www.ontario.ca/document/community-safety-and-well-being-planning-framework-booklet-3-shared-commitment-ontario/section-2-community-safety-and-well-being-planning>

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**SUBJECT: Community Safety and Well-Being Plan Annual Report (HSC23015)
(City Wide) - Page 2 of 6**

strategic advice and direction to the City of Hamilton on the plan. The organizations listed below are members of the System Leadership Table:

- Banyan Community Services
- Coalition of Hamilton Indigenous Leadership
- City of Hamilton (Children's and Community Services; Public Health Services; Housing Services)
- Hamilton Anti-Human Trafficking Coalition
- Hamilton Centre for Civic Inclusion
- Hamilton Health Sciences
- Hamilton Police Services
- Hamilton Police Services Board
- Hamilton-Wentworth Catholic School Board
- Hamilton-Wentworth District School Board
- Indwell
- McMaster University
- Mohawk College
- Niwasa Kendaaswin Teg
- St. Joseph's Healthcare Hamilton
- Woman Abuse Working Group
- YWCA Hamilton

With the emergence of the pandemic, work on the plan was put on hold in 2020. During this period, City staff supporting the development of the plan were redeployed and advisory committee members were called to focus on the pandemic response in their organizations.

In June 2021, the Emergency and Community Services Committee approved Hamilton's Community Safety and Well-Being Plan² (HSC19032(a)). This plan outlines a framework for working alongside partners to promote the safety and well-being of all residents. The content within the plan was informed through data and evidence related to local risk factors and trends, as well as consultation with Hamilton residents, service providers and advisory committee members. This framework includes a series of guiding principles that will be applied across all work within the plan as well as six local priorities where opportunities for action have been identified. The local priorities include:

- Hate incidents
- Violence
- Mental health and stigmatization
- Substance use³

² <https://www.hamilton.ca/sites/default/files/2022-12/community-safety-and-wellbeing-plan-2021.pdf>

³ Community engagement and service collaboration related to substance use is happening through Hamilton's Drug Strategy.

**SUBJECT: Community Safety and Well-Being Plan Annual Report (HSC23015)
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- Homelessness and access to affordable housing
- Access to income

CSWBP Highlights

To date, the implementation of the plan has focused on building relationships and aligning or contributing to the work of existing tables and groups as well as initiating some new projects. In many ways, the CSWBP has acted as a convener/facilitator, by bringing groups together to work on issues or to support work, which is already underway. The list below highlights some, but not all, initiatives championed by the CSWBP in 2022:

- **Development of Evaluation Framework**, in partnership with McMaster University's Office of Community Engagement, this resource outlines how to evaluate the implementation and outcomes of the CSWBP. An objective of the framework is to support equitable, evidence-based, and accountable decision-making.
- **Participation in Inter-Regional CSWBP Greater Toronto and Hamilton Areas Collaboration**. The Hamilton CSWBP co-planned the 2022 Greater Toronto and Hamilton Area (GTHA), Community Safety and Well-Being (CSWB) Symposium on June 10, 2022. This virtual event brought together more than 250 participants. More than 140 organizations were represented from 30+ Ontario municipalities, with the goal of raising awareness about the Community Safety and Well-Being plans as well as the priority risk factors across communities.
- **Addressing Safety Concerns in McQuesten** by bringing partners together such as the McQuesten Planning Team (with representation from local community organizations), and the Hamilton Police Youth Engagement Team we are providing opportunities for youth to connect with each other, learn new skills and/or participate in recreation activities, and build relationships with police in their neighbourhood.
- **Building Safer Communities Fund** awarded by Public Safety Canada to the City of Hamilton. Nearly \$4 million over 4 years was secured in support of community-based programs to prevent gun and gang violence by tackling its root causes. The aim of this fund is to implement community-led initiatives that will reduce and prevent youth gun and gang violence through trauma informed and anti-racism community engagement and partnerships. A project consultant was selected to develop a multi-year plan by working closely with various community organizations to inform it. A total of nine⁴ community organizations were directly funded to conduct engagements with youth and build capacity in the areas of

⁴ Nine community organizations funded to lead community engagement include: Afro-Canadian Caribbean Association; Big Brothers of Halton and Hamilton; Hamilton Centre for Civic Inclusion; John Howard Society of Hamilton, Burlington and Area; Wesley Urban Ministries; YWCA Hamilton; Niwasa Kendaaswin Teg; and Liberty for Youth.

**SUBJECT: Community Safety and Well-Being Plan Annual Report (HSC23015)
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trauma-informed care and anti-racism training with community organizations⁵ leading this work to support the system.

- **System Mapping**, in partnership with CityLab. This resource is under development and will illustrate the relationships between various organizations, institutions and collaborative tables in Hamilton that have a common goal of improving safety and well-being, related to the plan's priority areas. The map will demonstrate how these groups interconnect, relate and act in a complex system.
- **Partnering to Prevent Hate in Hamilton** through the new city-wide campaign. Hamilton For All 2023 is a community-based initiative to raise awareness and build capacity against discrimination of all kinds. In addition to this campaign, collaboration with other City departments and external partners to support anti-hate initiatives in Hamilton are underway.
- **Community Partner Workshop** held in November 2022 brought together more than 110 participants, representing a wide-range of sectors and organizations to learn more about the CSWBP and provide an opportunity to inform what initiatives should be included in 2023 CSWBP Implementation Plan to address priority areas. The workshop was planned and delivered in partnership with City of Hamilton and Hamilton Centre for Civic Inclusion as members of the CSWBP System Leadership Table.

2023 CSWBP Implementation Plan

In February 2023, the System Leadership Table reviewed the results of the Community Partner Workshop to determine the focus areas for the year ahead. Based on this feedback, the System Leadership Table recommends the following initiatives for 2023 implementation:

- Implement a situation table in Hamilton⁶
- Develop a CSWBP data strategy
- Enhance community driven solutions to support community safety and well-being
- Improve and expand affordable housing options and supports
- Improve homelessness supports through collaboration, shelter reform and reduction of barriers to access Advocate for a living wage and basic income

As these are complex, integrated issues in the community, it is expected that some solutions may be addressed through collaboration and alignment of existing funding, while others could require significant investment to demonstrate success in outcome measures. As such, CSWBP will focus on opportunities to continue aligning and

⁵ Banyan Community Services developing trauma informed care resources and Hamilton Anti-Racism Resource Centre leading anti-racism supports

⁶ Situation tables are a forum for decision-makers from health, social service, and public safety sectors to convene regularly and leverage community assets and relationships to rapidly connect clients living with acutely elevated risk to a holistic group of protective services in order to prevent a crisis and help clients to better manage and reduce the risk factors in their lives.

**SUBJECT: Community Safety and Well-Being Plan Annual Report (HSC23015)
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working with existing initiatives and partners to improve outcomes. This includes, but not limited, to connections with Hamilton's Drug Strategy, Urban Indigenous Strategy, Hamilton's Housing and Homelessness Action Plan, Youth Strategy, Mohawk College's Challenge 2025 and many more. As this work occurs, and gaps in the system appropriate for the CSWBP become clear, identification of resources required to advance the plan will occur by the System Leadership Table and a report will be brought forward to Council. It is expected that requests for dedicated resources for the plan itself would come forward for the 2024 budget process, and that the CSWBP partners will also continue to support investments and requests brought forward that have other partners as lead, as much work is occurring in the community that advances the goals of the CSWBP.

Investment within the local priorities to improve outcomes related to safety and well-being is beyond that of a single organization and is a shared responsibility between different levels of government, community partners and funding networks. The work of the CSWBP System Leadership has been significantly advanced in 2022 through the Public Safety Canada grant, and is an excellent example of how upper levels of government funding can also contribute to the CSWBP. Sustainable funding will be sought through the appropriate funder(s) as further requirements related to the above-mentioned actions are determined.

Resource Allocation

To support a collaborative and coordinated community-wide implementation of the Hamilton's CSWBP, Council approved hiring 1.0 FTE Senior Project Manager to support this work in 2021 (Report HSC19032(b)). Since then, the governance model has been developed and actions for implementation are confirmed, opportunities for increased, sustainable funding will be sought through the appropriate funder(s) based on the requirements of the implementation plan. Requests for municipal funding to support this work will be brought forward to future budget processes.

CSWBP Next Steps

The City of Hamilton, in collaboration with members of the System Leadership Table and community partners play a vital role in ensuring the CSWBP is implemented sustainably and focuses on improving integration and continuity between services and across sectors and inclusion to realize the goals of the safety and well-being of all residents in Hamilton.

The City will continue working with the System Leadership Table and community partners to determine resources required to support the successful implementation of the recommended actions for 2023 and beyond.

**SUBJECT: Community Safety and Well-Being Plan Annual Report (HSC23015)
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APPENDICES AND SCHEDULES ATTACHED

Not Applicable

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Community Safety and Well-Being Plan Annual Report
Emergency and Community Services Committee
April 6, 2023

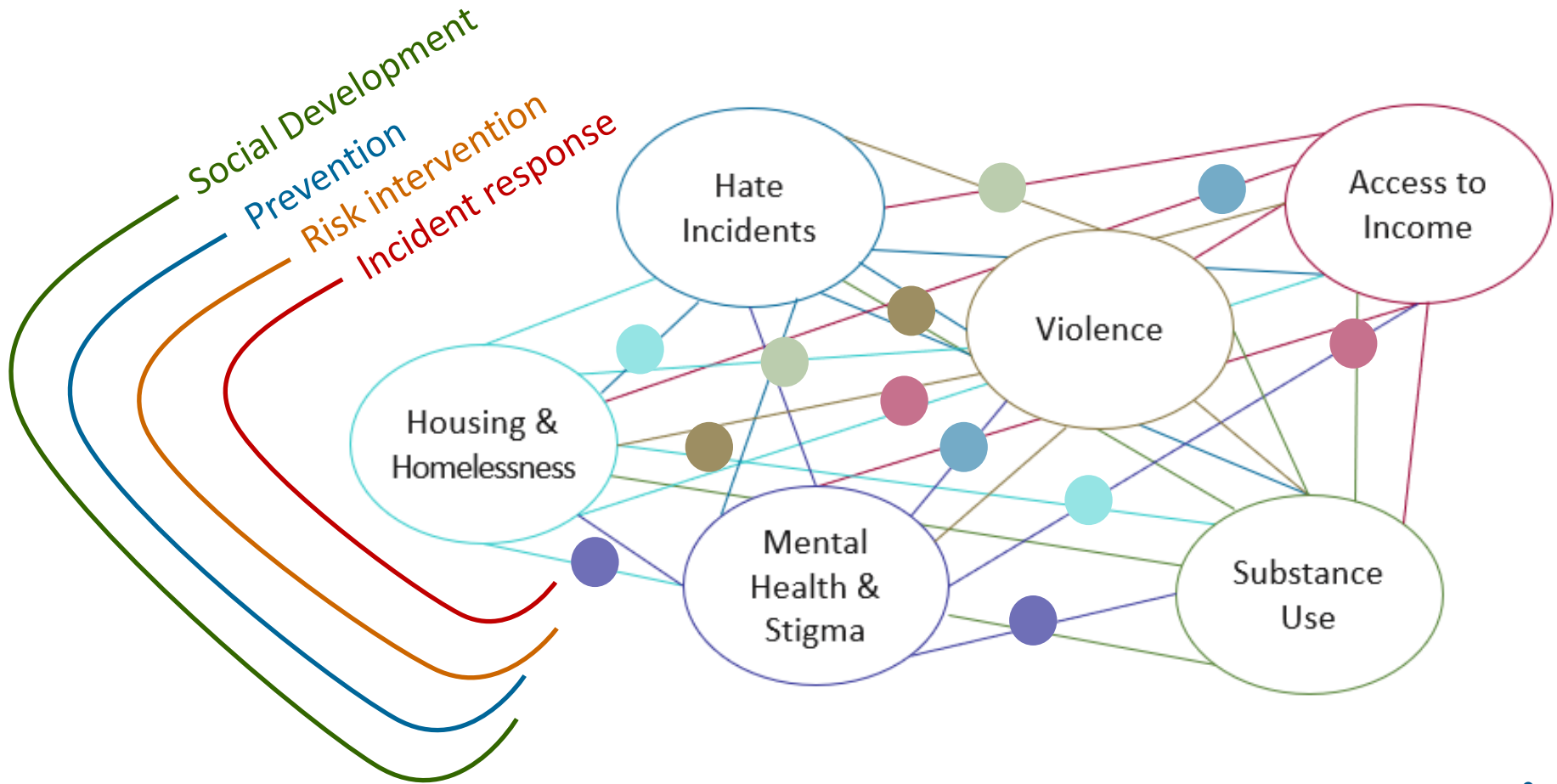
WHAT IS THE CSWBP?



WHAT IS THE CSWBP?

Framework

Priorities



CSWBP HIGHLIGHTS 2022/2023



Development of a Community Safety & Well-Being Evaluation Framework



Participation in Inter-Regional CSWBP Greater Toronto and Hamilton Areas Collaboration

CSWBP HIGHLIGHTS 2022/2023



**Community Safety & Well-Being
System Mapping in partnership
with CityLab**



**Addressing Safety Concerns in
the McQuesten Neighbourhood**

CSWBP HIGHLIGHTS 2022/2023

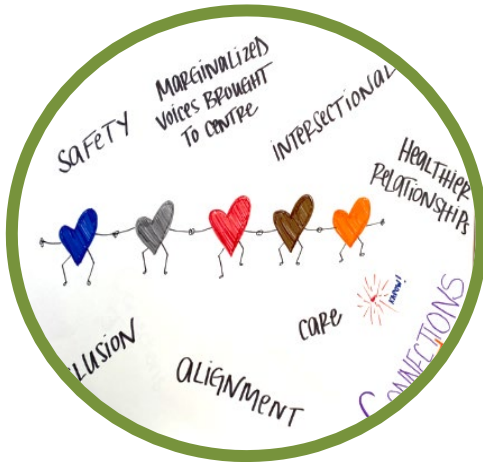


**Building Safer Communities Fund -
community-led initiatives that will
reduce and prevent youth violence**



Partnering to prevent hate in Hamilton

COMMUNITY PARTNER WORKSHOP



- On November 29, 2022 over 110 organizations participated in a community partner workshop
- Variety of sectors represented such as education, housing, substance use, mental health, employment, youth services, human trafficking, hospital, etc.
- Purpose of the workshop was to engage partners to identify and prioritize community safety & well-being initiatives to implement in 2023

7

RECOMMENDED INITIATIVES FOR 2023

CURRENT FOCUS

- ✔ Implement a Situation Table in Hamilton
- ✔ Enhance community-driven solutions to community safety & well-being
- ✔ Develop a Community Safety & Well-Being data strategy

RECOMMENDED INITIATIVES FOR 2023

FURTHER EXPLORATION

- ➔ Improve and expand affordable housing options and supports
- ➔ Strengthen homelessness supports through collaboration, shelter improvements and reduction of barriers to access
- ➔ Advocate for living wage and basic income

NEXT STEPS

- » Continue to collaborate with CSWBP partners to implement initiatives
- » Implement multi-year plan for Building Safer Communities Fund
- » Define required resources to support successful implementation

Questions or Comments?

Thank You!



INFORMATION REPORT

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	April 6, 2023
SUBJECT/REPORT NO:	Seniors Strategy Update (HSC23018) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Lisa Maychak (905) 546-2424 Ext. 1721
SUBMITTED BY:	Holly Odoardi Senior Administrator, Long Term Care Healthy and Safe Communities Department
SIGNATURE:	

COUNCIL DIRECTION

Not applicable

INFORMATION

The City of Hamilton's Seniors Strategy has evolved over time and currently includes: Hamilton's Age-Friendly Plan, Senior of the Year Awards, Seniors Kick-off event and staff liaison support to the Seniors Advisory Committee. In January 2023, the Senior's Strategy transitioned from the Children's and Community Services Division to the Long-Term Care Homes Division to better align the work that the City of Hamilton is engaged in to best serve the needs and priorities of older adults living in Hamilton.

Hamilton's Age-Friendly Plan:

Hamilton is home to 183,265 residents age 55+ representing approximately 32% of the population, which is an increase from 30% in 2016. This age demographic is the fastest growing worldwide. In 2014, the City of Hamilton and key partners, the Hamilton Council on Aging (HCoA) and Seniors Advisory Committee (SAC) developed Hamilton's first Age-Friendly Plan as a response to this growing demographic and to begin planning for the needs and priorities of older adults living in Hamilton. The plan was informed by older adult residents and endorsed by City Council. This plan included

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SUBJECT: Seniors Strategy Update (HSC23018) (City Wide) - Page 2 of 8

seven goals, 25 objectives and 101 actions. By the end of the implementation phase in 2019, 81 actions were either completed or being implemented.

In 2019, the Age-Friendly Collaborative Governance Committee (AFCGC), comprised of members from the City, HCoA, SAC, and other community partners recognized that it was important to gain insight about the current experiences, interests, needs and priorities of as many older adults as possible to inform Hamilton's second Age-Friendly plan. In 2019, the AFCGC facilitated a broad community consultation in all 15 wards with a focus on vulnerable, marginalized and ethno-cultural communities. Over 4,100 older adults provided feedback about their experiences, challenges, and proposed solutions. Two sessions were facilitated with community service providers and City of Hamilton staff and leaders with the purpose of reviewing the barriers and solutions suggested by older adults and to begin the process of formulating recommendations for Hamilton's 2021-2026 Age-Friendly Plan.

The majority of consultations took place in 2019, therefore as a result of the COVID-19 pandemic additional consultations were facilitated in 2020 with the purpose of understanding how the pandemic had impacted older adults and to identify possible gaps and opportunities that could be included in Hamilton's second plan. At the same time, HCoA received funding for the "Empowering Dementia-Friendly Communities" project. In collaboration with the Alzheimer's Society of Brant, Haldimand Norfolk, Hamilton and Halton and other partners, HCoA engaged with individuals living with dementia and their care givers. As a result of this project, dementia-friendly recommendations have been integrated into Hamilton's 2021-2026 Age-Friendly Plan which makes it a unique plan.

In April 2021, the 2021-2026 plan, Hamilton's Plan for an Age-Friendly Community (CES14053(d)) was launched and like Hamilton's first plan, the new plan aligns with the City of Hamilton's vision to be the best place to raise a child and age successfully and is built on the same vision and principles. The new plan maintains the same seven principles, including equity, inclusion, and respect with the addition of an eighth principle, building a dementia-friendly community. The second plan has seven strategic goals with twenty-one objectives and sixty-one recommendations.

The seven strategic goals include:

1. Housing
2. Transportation
3. Information and Communication
4. Health and Community Services
5. Social Participation
6. Civic Engagement, Volunteerism and Employment
7. Outdoor Spaces

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SUBJECT: Seniors Strategy Update (HSC23018) (City Wide) - Page 3 of 8

To view the full plan including all objectives and recommendations, visit:

<https://www.hamilton.ca/people-programs/adults-55-services/age-friendly-hamilton>

Implementation Strategy:

Since April 2021, the City of Hamilton, HCoA and SAC have shifted their focus to implementation. This included a governance review and transition to a new organizational structure to better enable and support the implementation of the plan. This included the development of an Age-Friendly Collaborative Committee (AFCC) which includes goal champions representing various City departments and community organizations, and who are responsible for advancing the work of the plan.

Significant progress has been made over the last two years of the plan. Highlights include:

- In 2021, HCoA received funding for a one-year Ontario Inclusive Community Grant to develop an implementation strategy.
- In 2022, City Council approved an increase of \$10,000 in annual funding for HCoA to continue to work in partnership with the City and SAC on the implementation and evaluation of Hamilton's 2021-2026 Age-Friendly Plan.
- In 2021, broad community outreach through an online survey resulted in identifying 23 Age-Friendly initiatives that directly aligned with the goals and objectives in Hamilton's 2021-2026 Age-Friendly Plan. The findings from the online survey and actions of the Age-Friendly Collaborative Committee informed Hamilton's 2021 Age-Friendly Community Progress Report (HSC22031).
- City staff, HCoA and SAC created a production in partnership with Cable 14 that was broadcast in March 2022. The purpose was to create awareness and provide viewers with an update on Hamilton's Age-Friendly progress and to profile community partners who were implementing Age-Friendly initiatives.
- HCoA led the development of an Age-Friendly Action Planning Toolkit in partnership with the Social Planning and Research Council (SPRC).
- By the end of 2022, seven action and evaluation plans were implemented by goal champions that address key recommendations in the plan.

Examples of Hamilton's Age-Friendly Progress:**Goal 1: Housing**

Recommendation H1.4:

"Focus on building complete neighbourhoods with a diverse housing mix that includes an increase in the availability of affordable housing and increase in rental units as well as the development and implementation of a Second Unit housing strategy."

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SUBJECT: Seniors Strategy Update (HSC23018) (City Wide) - Page 4 of 8

Secondary Suites Forgivable Loan Program

Through the Ontario Priorities Housing Initiative (OPHI), the City's Housing Services Division launched this program in November 2022, which provides financial assistance of up to \$25,000 to eligible homeowners in the form of a 15-year forgivable loan to create affordable secondary suites in existing single-family homes or garden suites on the property lot of a single-family home that is the homeowner's sole and principal residence.

Goal 3: Information and Communication

Recommendation IC3.3:

Create awareness and provide education and ongoing training for municipal staff, community organizations, private businesses and the corporate sector about how to communicate with individuals living with dementia and their families.

Dementia-Friendly Training Workshop

Launched in May 2022, this workshop was an activity of the Empowering Dementia-Friendly Communities Project, a three-year funded project (April 2020- March 2023) led by HCoA in partnership with several community partners including the Alzheimer's Society. The workshop was co-designed and co-delivered by people living with dementia with the purpose of raising awareness about the stigma associated with dementia and to educate the community on what they can do to create social and physical environments that are inclusive to people living with dementia. A total of 23 workshops were facilitated with 183 participants from all sectors, including City of Hamilton employees from Hamilton Street Railway and the Recreation Division.

Goal 4: Health and Community Services

Recommendation HCS2.3:

Empower older adults with tools to be their own advocates when it comes to what they need and want from healthcare and/or community services.

Navigating the Healthcare System Workshops

HCoA received one-year funding (April 2021- March 2022) to develop and implement a series of workshops for older adults. The purpose of the workshops was to increase awareness and understanding of the principles of successful aging, as well as promote independence and a sense of empowerment in obtaining health care and ways to communicate their needs clearly and successfully to health care providers. Over the course of 11 months 17 workshops, including 50 sessions were facilitated by education volunteers with HCoA.

Goal 5: Social Participation

Recommendation SP4.2:

Foster alternative and creative means to communicate opportunities about social participation to ensure that more older adults are aware of programs offered.

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SUBJECT: Seniors Strategy Update (HSC23018) (City Wide) - Page 5 of 8

Social Participation Resource Guide for Older Adults Living in Hamilton

Developed by the City's Recreation Division, Seniors Services and launched in March 2023, this guide will increase awareness of the importance of social participation and recreation in healthy aging. The guide will also include a listing of organizations across Hamilton who provide social and recreational programs for older adults.

Goal 6: Civic Engagement, Volunteerism and Employment

Recommendation CEVE3.1:

Offer workshops and/or webinars to educate agencies about the benefits and challenges inherent in recruiting and supporting older volunteers.

Employer and Older Adult Workshops

In partnership, Flamborough Connects and PATH Employment Services received funding for one year (April 2021- March 2022) to develop and facilitate two types of workshops. One, for older adults on job seeking strategies, and the other for employers on the benefits of hiring older adults. The two workshops were facilitated virtually and in person with a total of 40 participants.

Next Steps for Hamilton's Age-Friendly Plan:

In December 2022, another online survey was launched and disseminated to both community organizations and City staff. Like the 2021 survey, the purpose was to identify Age-Friendly initiatives that were implemented in 2022 that align with the goals and objectives of Hamilton's 2021-2026 Age-Friendly Plan. The feedback from the survey and action plans of the Age-Friendly Collaborative Committee (AFCC) will inform Hamilton's 2022 Age-Friendly Community Progress Report. The full progress update and presentation will be shared with City Council in June of this year. The report and presentation will also be shared with older adults who attend the Seniors Kick-off event taking place in June and will be available online and in print format.

Hamilton's Age-Friendly Plan is only one initiative under the Seniors Strategy. Staff is also responsible for the annual Senior of the Year Awards, Seniors Kick-off event and Seniors Advisory Committee.

Senior of the Year Awards

The Senior of the Year Awards began in Hamilton in 1995 to honour one citizen with the Senior of the Year Award. Over time, three additional awards were added to recognize senior volunteers in various areas which included Innovation, Lifetime Achievement and Community Achievement. The event took place at Sackville Hill Seniors Centre and hosted approximately 75 guests annually.

In 2014, staff was directed to elevate awareness of the Senior of the Year Awards as well as create a gala themed event to truly celebrate the volunteer contributions of

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SUBJECT: Seniors Strategy Update (HSC23018) (City Wide) - Page 6 of 8

valued seniors from the Hamilton community. A budget was allocated for the event, however securing additional funds through sponsorship was needed to host the gala event. The steering committee created additional award categories to recognize the many more areas of volunteer contributions. Senior of the Year, Innovation and Lifetime Achievement remained as award categories and the additional awards included the following: Leadership, Economic Leadership, Healthy & Active Living, Compassion & Companionship, Diversity & Cultural and Behind the Scenes. The Youth Supporting Seniors Award was created in 2018 to recognize a youth who voluntarily supports seniors in the community.

On the average, twenty-five nominations are submitted each year and four hundred guests attend the Senior of the Year Awards event. Due to the COVID-19 pandemic there was not an event hosted in both 2020 and 2021 and fewer nominations were submitted. However, award recipients and nominees were still honoured for their volunteer commitment to the community. In fact, in 2021 a Seniors Awards event/production was hosted in partnership with Cable 14.

The 28th annual Senior of the Year Awards is scheduled for October 24, 2023 and will take place at Michelangelo's Event and Conference Centre. The call for nominations will launch in April of this year during National Volunteer Week.

Seniors Kick-off Event

The Older Adult Network (OAN), comprised of members from various community organizations who provide social and recreational programming for older adults, including the City's Recreation Division created this event in the 1980's, which at that time was called the Seniors Carousel. The purpose of the event was to do something special for older adults during Seniors' Month in June. This event was hosted annually until the 2000's.

In 2013, members of the OAN relaunched this event but renaming it the Seniors Kick-off. The event began as a small gathering on Concession Street, then moved to City Hall and Hamilton's waterfront to accommodate larger crowds. As the awareness and numbers increased the event required larger space, therefore moved to Michelangelo's Event and Conference Centre in 2017.

The Seniors Kick-off event has evolved over time and now includes an information and wellness fair with exhibitors from all sectors, various presentations on topics relevant to older adults, entertainment and a light lunch. In 2019, the event hosted approximately seven hundred older adults and eighty-five exhibitors. Due to the COVID-19 pandemic, an event was not hosted in 2020, however in June 2021 a production series was created in partnership with Cable 14 and was broadcast over three days. In 2022, this event was hosted in person at Michelangelo's but was also recorded and placed on the City's YouTube channel for older adults not able or not comfortable in attending the in-

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SUBJECT: Seniors Strategy Update (HSC23018) (City Wide) - Page 7 of 8

person event. The 2023 Seniors Kick-off event is set to take place on June 20, 2023 at Sackville Hill Seniors Centre.

The majority of members of the OAN have retired, therefore City staff have taken the lead role to coordinate and host the Seniors Kick-off event with the goal of continuing to provide information to older adults and to celebrate Seniors' Month. In addition, there is not a budget allocated to hosting this event, therefore sponsorship, donations and exhibitor table rentals are key to the success of this annual event.

Seniors Advisory Committee

The role of the Seniors Advisory Committee (SAC) is to work with City Council and staff to find solutions to seniors' needs, suggest improvements to policies or services offered to seniors by all levels of government, encourage the City to promote healthy aging through appropriate programs, work for the benefit of a diverse population of seniors across Hamilton who have various needs, and ensure that racialized communities and seniors isolated from the community are kept informed and involved.

In April 2021, City staff was assigned to be the Staff Liaison for SAC. Amongst the many responsibilities of a Staff Liaison, staff also worked with advisory committee members to align the work of their four working groups with the recommendations in Hamilton's 2021-2016 Age-Friendly Plan. The working groups include Communications, Housing, Elder Abuse and Transportation. Highlights of SAC's achievements include:

- In collaboration with Hamilton Police Services, produced a traffic safety video to inform older adults of ways to be safe as pedestrians and drivers.
- Consultation with the City's Web Strategy staff to provide feedback on the new City website. The outcome was a more user-friendly website that is easier to navigate for older adults.
- Presentation to City Council on "Transportation Options in Underserved Areas of Hamilton."
- In partnership with the City's Public Health Services and the Hamilton Council on Aging, developed three brochures on home adaptations (for renters, homeowners and property managers).

Next Steps

There are synergies with our Senior's Strategy and our LTC Division in serving, educating and supporting older adults, with excitement and desire about the endless opportunities with this closer connection of our collaborative work. As shared,

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Hamilton's Age-Friendly Plan includes the overarching principle of equity, inclusion, and respect. In 2023, one of the goals of the Age-Friendly Governance Committee is to develop an Equity, Diversity and Inclusion (EDI) framework. This is also a focus on the Fixing Long-Term Care Homes Act 2021. One of the recommendations in Hamilton's Age-Friendly Plan is creating awareness of EDI within long-term care homes and other senior's housing initiatives of the needs and interests of this diverse population. The transfer of the Senior's Strategy inclusive of Hamilton's Age-Friendly Plan to the Long-Term Care Division will help assist with this specific recommendation that all older adults living in Hamilton age in place successfully.


A follow-up report will be brought forward in June 2023 in recognition of Senior's Month.

APPENDICES AND SCHEDULES ATTACHED

Not Applicable



CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Long Term Care

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	April 6, 2023
SUBJECT/REPORT NO:	Behavioural Supports Ontario Initiative – Macassa Lodge (HSC23011) (Ward 7)
WARD(S) AFFECTED:	Ward 7
PREPARED BY:	Jessica Finan (905) 546-2424 Ext. 5479 Lisa Phelps (905) 546-2424 Ext 7543
SUBMITTED BY:	Holly Odoardi Senior Administrator, Long Term Care Division Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION

- (a) That the Behavioural Supports Ontario (BSO) Hamilton Niagara Haldimand Brand (HNHB) – Ontario Health (OH) West base annual funding in the amount of \$112,073 for the 2023/2024 fiscal year be received;
- (b) That the General Manager of Healthy and Safe Communities Department, or their designate, be authorized to increase the Long Term Care (LTC) Division's 2023 budgeted complement by one full time permanent position of a Recreational Therapist, at an estimated annual cost of \$103,618, to be funded from BSO new base funding, and;
- (c) That ancillary administrative costs of approximately \$1,700, that is not permissible to be funded per BSO, to be absorbed by the division's 2023 in year savings that may be realized through gapping or other in year savings.

EXECUTIVE SUMMARY

OH West and BSO HNHB financial commitment of new base funding \$112,073, will support LTC related enhancements to BSO as part of the government's Plan to Stay Open. This plan aims to help stabilize the health and long-term care sectors for the future and improve patient care for Ontarians through five strategic goals, which include preserving hospital capacity and providing the right care in the right place. The

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requested one full time permanent position, Recreational Therapist, with an estimated salary and benefits of \$103,618, will provide direct care, both in-person and virtual, services (e.g., conduct assessments, prepare behavioural care plans, deliver therapies to prevent and/or alleviate responsive behaviours) to the BSO target population within Macassa Lodge.

Alternatives for Consideration – Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: The cost in 2023 consists of an estimated salary and benefits of \$103,618 for a Recreational Therapist, pending any collective agreement increases. The new base annual funding of \$112,073 for fiscal year 2023/2024, adequately supports the salary and benefits. The funding can not be used to support other operating administrative costs as stipulated by Ontario Health. The remaining funding will be used for any benefits as required including overtime, sick pay, and shift premium. There will be approximately \$1,700 of cost allocations associated with this new position in the 2023 levy which is to be absorbed by in year savings.

Staffing: An additional 1.0 full time permanent Recreational Therapist to be hired to support the BSO initiative.

Legal: Legal Services staff may be required to assist with current and/or future funding letters.

HISTORICAL BACKGROUND

BSO's Initiative's target population includes older adults presenting with or at risk for responsive behaviours that may be associated with dementia, complex mental health, substance use and/or other neurological conditions. BSO focuses on enhancing health care services for older adults at risk for or presenting with responsive behaviours in LTC and across the community. Many responsive behaviours are a result of changes in the brain resulting in cognitive impairment. A number of conditions can cause cognitive impairment such as dementia, substance use/addictions disorders, complex mental health issues with other chronic conditions, and/or individuals with Parkinson's disease/other neurological disorders. Many resident's whose home is in Long-Term Care live with these types of conditions that may or may not lead to cognitive impairment and responsive behaviours.

Macassa Lodge was contacted by OH West and BSO Strategic Team HNHB to explore capacity to accept an embedded resource. OH West proposed to dedicate a portion of BSO base funding to support the hiring of an embedded resource at Macassa Lodge due to high number of residents with responsive behaviours. Funding is stipulated for

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BSO staff salary and benefits only. The staffing type required is to be in the category of Recreational Therapy with Macassa Lodge being responsible for hiring the staff member.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

Recommendations have been made in consideration of the City of Hamilton's Budgeted Complement Control Policy (CBP – 1).

The *Fixing Long-Term Care Act* and Ontario Regulations 246/22 requires every Long-Term Care to ensure that they have written approaches and strategies for care to meet the needs of residents with responsive behaviours. This additional funded resource would be able to support the legislated requirements.

RELEVANT CONSULTATION

Human Resources and Labour Relations and Finance have been consulted and support the recommendation.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

The BSO Initiative was implemented within the BSO Framework to transform health care system design for older Ontarians with, or at risk of, responsive behaviours/personal expressions associated with dementia, complex mental health, substance use and/or other neurological conditions. The initiative facilitates seamless, interdisciplinary, intersectoral care for individuals as well as their professional and family care partners. With this defined initiative, the goal is for this new position to work with behaviourally complex population at Macassa Lodge. This position will have the following core competencies to address this population:

1. PERSON AND FAMILY-CENTRED CARE

Delivers person and family-centred care, supported by evidence-informed clinical best practices, which recognize both the uniqueness of each person (i.e., personhood) and an awareness of one's own contribution to that relationship, including personal attitudes, values and actions.

2. KNOWLEDGE

Within respective scope of practice, demonstrates knowledge of dementia, complex mental health, substance use disorders and neurological conditions and their impact on the person, their family members and other care partners (e.g., health care professionals, front-line staff).

**SUBJECT: Behavioural Supports Ontario Initiative – Macassa Lodge (HSC23011)
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3. ASSESSMENT, CARE APPROACHES & CAPACITY BUILDING

Within respective scope of practice, conducts and/or contributes to a thorough assessment and recommends, implements and evaluates therapeutic interventions and approaches with respect to the expressed behaviours.

ALTERNATIVES FOR CONSIDERATION

None

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Healthy and Safe Communities

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

APPENDICES AND SCHEDULES ATTACHED

None

CITY OF HAMILTON M O T I O N

Emergency & Community Services Committee Date: April 6, 2023

MOVED BY COUNCILLOR C. CLARK
SECONDED BY

Declarations of Emergency in the Areas Of Homelessness, Mental Health and Opioid Addiction

WHEREAS, the City of Hamilton acknowledges that the challenges of homelessness, mental health and the opioid crisis are exceptionally complex issues that have a measurable and significantly detrimental impact, including the loss of life;

WHEREAS, the challenges of homelessness, mental health and opioids have seen a trend of becoming more prevalent in recent years and continue to have a significant impact on the Hamilton communities;

WHEREAS, the City of Hamilton has met or exceeded its mandate in all of these areas, investing millions of unsustainable local property tax dollars into related programs and services;

WHEREAS, the City of Hamilton acknowledges that the challenges of homelessness, mental health and the opioid crisis are intrinsically diverse and should not be viewed as a single monolithic problem;

WHEREAS, the challenges of homelessness, mental health and opioid addiction are found throughout the entire province of Ontario and are not unique to Hamilton;

WHEREAS, the City of Hamilton recognizes that municipal emergencies in Ontario are declared by the head of council as per the process detailed in the Emergency Management and Civil Protections Act; and

WHEREAS, the City of Hamilton acknowledges that the declaration of an emergency does not immediately result in a municipality receiving any additional funds or resources from senior levels of government

THEREFORE BE IT RESOLVED:

- (a) That the Mayor formally issue three separate declarations of emergency, in the areas of homelessness, mental health and opioid addiction, as per the procedure outlined in the Emergency Management and Civil Protection Act;
- (b) That the Mayor send correspondence to the Provincial Government requesting that action be taken on the eight measures proposed by the Association of Local Public Health Agencies including:

- (i) Creation of a multi-sectoral task force to guide the development of a robust provincial opioid response plan that will ensure necessary resourcing, policy change, and health and social system coordination;
 - (ii) Expanding access to evidence informed harm reduction programs and practices including lifting the provincial cap of 21 Consumption and Treatment Service (CTS) Sites, funding Urgent Public Health Needs Sites (UPHNS) and scaling up safer supply options;
 - (iii) Revision of the current CTS model to address the growing trends of opioid poisoning amongst those who are using inhalation methods;
Public Health and Social Services Committee
 - (iv) Expanding access to opioid agonist therapy for opioid use disorder through a range of settings (e.g. mobile outreach, primary care, emergency departments, Rapid Access to Addiction Medicine Clinics), and a variety of medication options;
 - (v) Providing a long-term financial commitment to create more affordable and supportive housing for people in need, including people with substance use disorders;
 - (vi) Addressing the structural stigma and harms that discriminate against people who use drugs, through provincial support and advocacy to the Federal government to decriminalize personal use and possession of substances and ensure increased investments in health and social services at all levels;
 - (vii) Increasing investments in evidence-informed substance use prevention and mental health promotion initiatives that provide foundational support for the health, safety and well-being of individuals, families, and neighbourhoods, beginning from early childhood; and
 - (viii) Funding additional and dedicated positions for public health to support the critical coordination and leadership of local opioid and substance abuse strategies;
- (c) That the Mayor send correspondence to the Minister of Municipal Affairs and Housing requesting action be taken to correct the funding allocation model for homelessness based on the results of Auditor General's 2021 report which found that provincial funding in this area is incorrect;
- (d) That the Mayor send correspondence to the Ministry of Health and the CEO of Ontario Health requesting that the province immediately commit to fully funding gaps in mental health service as have been identified in the Needs Based Planning project by Niagara Ontario Health Team's Mental Health and Addictions Working Group, as well as funding ongoing annual increases as required by inflation and population need;
- (e) That the Mayor send correspondence to Federal Minister of Justice and Attorney General, David Lametti, and Federal Minister of Health, Jean-Yves Duclos, reaffirming Regional Council's October 22, 2020 motion urging the Federal government convene a task force to explore the legal regulation and

decriminalization of all drugs in Canada; Public Health and Social Services
Committee

- (f) That the Mayor send correspondence to the Association of Municipalities of Ontario (AMO) requesting that targeted advocacy be conducted in these areas, including the development of a singular motion that can be ratified by municipal councils across Ontario calling on the province to take immediate action.