



City of Hamilton
EMERGENCY & COMMUNITY SERVICES COMMITTEE
AGENDA

Meeting #: 23-007
Date: May 4, 2023
Time: 1:30 p.m.
Location: Council Chambers
Hamilton City Hall
71 Main Street West

Loren Kolar, Legislative Coordinator (905) 546-2424 ext. 2604

1. **CEREMONIAL ACTIVITIES**
2. **APPROVAL OF AGENDA**
(Added Items, if applicable, will be noted with *)
3. **DECLARATIONS OF INTEREST**
4. **APPROVAL OF MINUTES OF PREVIOUS MEETING**
 - 4.1 April 20, 2023
5. **COMMUNICATIONS**
 - 5.1 Resignations from the Housing and Homelessness Advisory Committee
 - a. M. Power
 - b. T. Manganiello
6. **DELEGATION REQUESTS**
7. **DELEGATIONS**

8. STAFF PRESENTATIONS

8.1 Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide)

8.2 Snow Angels Program Sustainability (HSC23022) (City Wide)

9. CONSENT ITEMS

9.1 Seniors Advisory Committee Minutes - Mar 3, 2023

10. DISCUSSION ITEMS

11. MOTIONS

12. NOTICES OF MOTION

13. GENERAL INFORMATION / OTHER BUSINESS

13.1 Amendments to the Outstanding Business List (no copy)

14. PRIVATE AND CONFIDENTIAL

15. ADJOURNMENT



EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 23-005

1:30 p.m.
Thursday, April 20, 2023
Council Chambers
Hamilton City Hall
71 Main Street West

Present: Councillors B. Clark (Chair), T. Jackson, C. Kroetsch, T. Hwang, N. Nann and A. Wilson and M. Wilson

Also Present: Councillor J.P. Danko

THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:

1. Renovictions Stakeholder Consultation (HSC23023) (City Wide) (Item 8.1)

(Nann/Kroetsch)

- (a) That Council approve increasing the balance of the Tenant Defence Fund Project ID 6731841801 by \$50 K in 2023 through a transfer from Project ID 6731941901 Hamilton Portable Housing Benefit to the Tenant Defence Fund Project ID 6731841801; and,
- (b) ***That the Tenant Defence Fund eligibility be expanded to include N12 notices;***
- (c) ***That staff be directed to report back on the expansion of the Tenant Defence Fund program scope and flexibility to allow the City to support eligible tenants to preserve affordable rental housing in the private market, through the following components:***
 - (i) ***Increase the annual overall fund amount;***
 - (ii) ***Streamline access to professional services***
 - (iii) ***Tenant information services;***
 - (iv) ***Tenant organizing and capacity building; and***
 - (v) ***Research and policy development***
- (d) ***Staff to report back to E&CS in August 2023, with recommendations on the full suite of options to halt renovictions in the COH including Rent SafeTO, the City of Toronto Tenant Support Program and***

amendments to various City by-laws, rental replacement policies, the use of building permits, and a city-wide Licensing by-law and Renovictions by-law;

- (e) *That staff report back on the ability for the municipality to track sale notices for multi unit buildings, to monitor trends in this area and create process to inform tenants of their right in case of ownership change; and*
- (f) *That staff be requested to assess the feasibility of coordinating with health care partners to track tenants who are receiving homecare are also being subject to eviction notices.*

Result: Main Motion as Amended CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

2. Loan to CityHousing Hamilton for its Affordable Housing Project at 8 Roxanne Drive (HSC19034(a) / FCS23037) (Ward 4) (Item 10.1)

(Nann/Hwang)

- (a) That a loan to CityHousing Hamilton in the amount of \$19,396,979, representing the balance of financing for its project at 8 Roxanne Drive, be authorized and approved on the terms and conditions contained in the Conditional Loan Term document attached as Appendix "A" to Report HSC19034(a) / FCS23037, or such additional terms, conditions or amendments satisfactory to the General Manager, Healthy and Safe Communities Department, in consultation with the General Manager, Finance and Corporate Services Department; and,
- (b) That the requirements of the External Loan Guidelines that loans may not be used to reduce debt, that organizations may hold only one outstanding loan with the City, that the interest rate must be based on the current serial debenture rate and that an administrative fee of 0.25% be charged are specifically waived with regard to the loan to CityHousing Hamilton in the amount of \$19,396,979 to finance its project at 8 Roxanne Drive; and
- (c) That staff be directed to establish a loan receivable on the City's balance sheet, not exceeding \$19,396,979, to record the corresponding CityHousing Hamilton liabilities regarding the long-term financing for the affordable housing development at 8 Roxanne Drive; and,

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- (d) That the General Manager, Healthy and Safe Communities Department, or their designate be authorized and directed to execute and administer a loan agreement along with any ancillary documentation and amendments in a form satisfactory to the City Solicitor; and,
- (e) That the additional annual operating impact, estimated at \$571,959, related to CityHousing Hamilton's Roxborough housing units be included in the Housing Services Division 2024 tax operating budget.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

3. EarlyON Child and Family Centre Service Agreement with Hamilton-Wentworth Catholic District School Board (HSC23027) (Ward 15) (Item 10.2)

(Kroetsch/A. Wilson)

- (a) That the City of Hamilton enters into an Agreement with Hamilton-Wentworth Catholic District School Board to operate an EarlyON Child and Family Centre in the St. Thomas the Apostle Catholic Elementary School in accordance with the terms and conditions described in this report; and,
- (b) That staff be authorized to contribute \$150 K from the Early Years System Reserve (ID 112218) to Hamilton-Wentworth Catholic School Board to purchase a portable to accommodate school pressures and maintain the EarlyON Child and Family Centre at St. Thomas the Apostle Catholic Elementary School; and,
- (c) That the General Manager of the Healthy and Safe Communities Department or designate be authorized and directed to execute the Agreement in recommendation (a), together with any renewals or ancillary documents necessary, all in a form satisfactory to the City Solicitor

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13

YES - Wilson, Maureen Ward 1

4. Seeking Advocacy Support from the Federation of Canadian Municipalities on Establishing an urgent Intergovernmental Platform on Mental Health (Item 12.1)

(Nann/Kroetsch)

WHEREAS, mental health and addictions is a critical public health concern across Canada;

WHEREAS, Municipalities, often in partnership with civil society organizations, play a critical role in supporting mental health in communities by providing essential services such as social and community programming, supportive housing, community outreach and engagement, and substance and addictions support services;

WHEREAS, Municipalities are experiencing significant challenges in supporting mental health in their communities, due to insufficient resources and funding, limited access to mental health services and supports, and dramatically increasing demands for mental health services in the aftermath of the COVID-19 pandemic and ongoing housing and affordability crisis in this country;

WHEREAS, Rural and remote communities suffer from a critical lack of access to mental health services, which can lead to significant negative impacts on individuals, families, and communities due to higher rates of mental health challenges and limited availability of specialized care;

WHEREAS, Lack of access to mental health resources has been shown to have a disproportionate effect on racialized and indigenous communities, leading to increased marginalization and exacerbating existing disparities in health outcomes;

WHEREAS, the City of Hamilton and other municipalities in Canada have declared an emergency with respect to mental health and addictions based on the level of need in communities and lack of ability to address these issues on their own;

WHEREAS, Mental health is an area where intergovernmental cooperation among all orders of government in Canada is necessary to address crisis level need, and ensure comprehensive, coordinated and effective service delivery to Canadians;

THEREFORE, BE IT RESOLVED:

- (a) That the City of Hamilton sponsors a resolution at the Federation of Canadian Municipalities Annual Conference seeking support from the Federation of Canadian Municipalities partners on the mental health emergency in Canada; and

- (b) That the resolution includes:
- (i) That the Federation of Canadian Municipalities calls on the federal government to take urgent action to address mental health;
 - (i) To acknowledge that mental health is a national emergency that demands urgent attention and action from all levels of government in Canada;
 - (ii) To commit to tripartite policy discussions aimed at making mental health care an integral part of Canada's universal health care system, with a view to establishing a constitutionally valid intergovernmental platform for mental health that recognizes and addresses the unique mental health needs of marginalized communities; and
 - (iii) To develop a comprehensive national mental health strategy that addresses the interconnected issues of housing, homelessness, and substance abuse, while increasing mental health investments in communities to ensure that all stakeholders, especially municipalities, community groups, and other local organizations, are properly resourced and organized for the delivery of essential mental health services and supports with sustainable, long-term funding

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

5. Legal Opinion on the development and application of a City of New Westminster by-law for the City of Hamilton to address the issue of renovictions (LS23020) (City Wide) (Item 14.1)

(Kroetsch/Nann)

That Report LS23020, respecting the Legal Opinion on the Development and Application of a City Of New Westminster By-Law for the City of Hamilton to Address the Issue of Renovictions, be received.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
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YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

FOR INFORMATION:

(a) APPROVAL OF AGENDA (Item 2)

The Committee Clerk advised the following changes to the agenda:

5. COMMUNICATIONS

5.1 Correspondence respecting the Renovictions Stakeholder Consultation (HSC23023) (City Wide)

(a) Hamilton Apartment Association

(b) Dr. Laura Pin

(c) ACORN Hamilton

6. DELEGATION REQUESTS

6.1 Damien Ash, ACORN Hamilton, respecting Renovictions and the Tenant Defence Fund (for today's meeting)

6.2 Delegation Requests respecting Renovictions Stakeholder Consultation (HSC23023) (City Wide) (for today's meeting)

(a) Karl Andrus, Hamilton Community Benefits Network

(b) Karen Andrews, Advocacy Centre for Tenants Ontario (in-person)

(c) Veronica Gonzalez and Marnie Schurter, ACORN (in-person)

(d) Erin Fabello and David Haines, ACORN (in-person)

(e) Tina Dort (in-person)

(f) Liz Scott, ACORN (in-person)

(g) Chantelle Pruner, ACORN (in-person)

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- (h) Kevin Carnrite, ACORN (in-person)
- (i) Darlene Wesley, ACORN (in-person)
- (j) David Galvin (in-person)
- (k) Kathy Johnson (in-person)
- (l) Brian Doucet, University of Waterloo (in-person)
- (m) Pauline Roberts (in-person)
- (n) Mike Burnet, ACORN (in-person)
- (o) Christine Neale, ACORN (in-person)
- (p) Chris Erie, ACORN (in-person)
- (q) Will Corneau, ACORN (in-person)
- (r) Evan Pettitt & Trevor Sloman, ACORN (in-person)
- (s) Elizabeth Ellis, ACORN (in-person)
- (t) Tom Cooper, Hamilton Roundtable for Poverty Reduction (in-person)
- (u) Melissa Gudgeon (in-person)
- (v) Koubra Hagggar, Hamilton Centre for Civic Inclusion (Virtual)
- (w) Sara Mayo, Social Planning and Research Council of Hamilton (in-person)
- (x) Merima Menzildzic and Maria Antelo, Hamilton Community Legal Clinic (in- person)
- (y) Rees Nam, Federation of Metro Tenants' Associations (Virtual)
- (z) Mark Baker, ACORN (pre-recorded video)
- (aa) Maria Bedek, ACORN (pre-recorded video)
- (ab) Brigitte Huard, ACORN (pre-recorded video)
- (ac) Kathy Johnson, ACORN (pre-recorded video)
- (ad) Pauleen Ksonzena, ACORN (pre-recorded video)

(ae) Tracey Romanoski, ACORN (pre-recorded video)

(af) Dianna Wilson, ACORN (pre-recorded video)

(ag) Jonathan Lopez, ACORN (pre-recorded video)

6.3 Sally Palmer, respecting a Request to Increase Current Ontario Works Rates (for a future meeting)

6.4 Elizabeth McGuire, respecting a Request to Increase Current Ontario Works Rates (for a future meeting)

12. NOTICES OF MOTION

12.1 Seeking Advocacy Support from the Federation of Canadian Municipalities on Establishing an urgent Intergovernmental Platform on Mental Health

(Nann/Hwang)

That the agenda for the April 20, 2023 Emergency and Community Services Committee meeting be approved, as amended.

Result: Motion CARRIED by a vote of 6 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
ABSENT	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(b) DECLARATIONS OF INTEREST (Item 3)

There were no Declarations of Interest.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)

(i) April 6, 2023 (Item 4.1)

(Kroetsch/A. Wilson)

That the Minutes of the April 6, 2023 meeting of the Emergency and Community Services Committee, be approved, as presented.

Result: Motion CARRIED by a vote of 6 to 0, as follows:

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YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
ABSENT	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(d) COMMUNICATIONS (Item 5)

(i) (Nann/Kroetsch)

That the following Correspondence items respecting the Renovictions Stakeholder Consultation (HSC23023) (City Wide), be received and referred to Item 8.1 for consideration:

- (a) Hamilton Apartment Association (Item 5.1(a))
- (b) Dr. Laura Pin (Item 5.1(b))
- (d) ACORN Hamilton (Item 5.1(c))

Result: Motion CARRIED by a vote of 6 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
ABSENT	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(e) DELEGATION REQUESTS (Item 6)

(Hwang/M. Wilson)

That the following Delegation Requests, be approved, as presented:

- (i) Damien Ash, ACORN Hamilton, respecting Renovictions and the Tenant Defence Fund (Item 6.1)
- (ii) Delegation Requests respecting Renovictions Stakeholder Consultation (HSC23023) (City Wide) (for today's meeting) (Added Item 6.2)
 - (a) Karl Andrus, Hamilton Community Benefits Network (Added Item 6.2(a))
 - (b) Karen Andrews, Advocacy Centre for Tenants Ontario (Added Item 6.2(b))

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- (c) Veronica Gonzalez and Marnie Schurter, ACORN (Added Item 6.2(c))
- (d) Erin Fabello and David Haines, ACORN (Added Item 6.2(d))
- (e) Tina Dort (Added Item 6.2(e))
- (f) Liz Scott, ACORN (Added Item 6.2(f))
- (g) Chantelle Pruner, ACORN (Added Item 6.2(g))
- (h) Kevin Carnrite, ACORN (Added Item 6.2(h))
- (i) Darlene Wesley, ACORN (Added Item 6.2(i))
- (j) David Galvin (Added Item 6.2(j))
- (k) Kathy Johnson (Added Item 6.2(k))
- (l) Brian Doucet, University of Waterloo (Added Item 6.2(l))
- (m) Pauline Roberts (Added Item 6.2(m))
- (n) Mike Burnet, ACORN (Added Item 6.2(n))
- (o) Christine Neale, ACORN (Added Item 6.2(o))
- (p) Chris Erie, ACORN (Added Item 6.2(p))
- (q) Will Corneau, ACORN (Added Item 6.2(q))
- (r) Evan Pettitt & Trevor Sloman, ACORN (Added Item 6.2(r))
- (s) Elizabeth Ellis, ACORN (Added Item 6.2(s))
- (t) Tom Cooper, Hamilton Roundtable for Poverty Reduction (Added Item 6.2(t))
- (u) Melissa Gudgeon (Added Item 6.2(u))
- (v) Koubra Hagggar, Hamilton Centre for Civic Inclusion (Added Item 6.2(u))
- (w) Sara Mayo, Social Planning and Research Council of Hamilton (Added Item 6.2(w))
- (x) Merima Menzildzic and Maria Antelo, Hamilton Community Legal Clinic (Added Item 6.2(x))

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- (y) Rees Nam, Federation of Metro Tenants' Associations (Added Item 6.2(y))
 - (z) Mark Baker, ACORN (Added Item 6.2(z))
 - (aa) Maria Bedek, ACORN (Added Item 6.2(aa))
 - (ab) Brigitte Huard, ACORN (Added Item 6.2(bb))
 - (ac) Kathy Johnson, ACORN (Added Item 6.2(ac))
 - (ad) Pauleen Ksonzena, ACORN (Added Item 6.2(ad))
 - (ae) Tracey Romanoski, ACORN (Added Item 6.2(ae))
 - (af) Dianna Wilson, ACORN (Added Item 6.2(af))
 - (ag) Jonathan Lopez, ACORN (Added Item 6.2(ag))
- 6.3 Sally Palmer, respecting a Request to Increase Current Ontario Works Rates (for a future meeting)
- 6.4 Elizabeth McGuire, respecting a Request to Increase Current Ontario Works Rates (for a future meeting)

Result: Motion CARRIED by a vote of 6 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
ABSENT	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(f) DELEGATIONS (Item 7)

(i) Elizabeth Watson-Morlog respecting the Dundas Community Pool (Item 7.1)

Elizabeth Watson-Morlog addressed Committee respecting the Dundas Community Pool, with the aid of photographic slides.

(ii) Calvin Cain, Ontario Homes for Special Needs Association Hamilton, respecting Hamilton Residential Care Facilities (Item 7.2)

Calvin Cain, Ontario Homes for Special Needs Association Hamilton, addressed Committee respecting Hamilton Residential Care Facilities.

(iii) Delegations respecting Renovictions Stakeholder Consultation (HSC23023) (City Wide) (Added Item 7.3):

1. Damien Ash, ACORN Hamilton, respecting Renovictions and the Tenant Defence Fund (Added Item 7.3(a))
2. Karen Andrews, Advocacy Centre for Tenants Ontario (Added Item 7.3 (c))
3. Veronica Gonzalez and Marnie Schurter, ACORN (Added Item 7.3 (d))
4. Erin Fabello and David Haines, ACORN (Added Item 7.3(e))
5. Tina Dort (Added Item 7.3 (f))
6. Liz Scott, ACORN (Added Item 7.3(g))
7. Chantelle Pruner, ACORN (Added 7.3(h))
8. Kevin Carnrite, ACORN (Added Item 7.3(i))
9. Darlene Wesley, ACORN (Added Item 7.3 (j))
10. David Galvin (Added Item 7.3(k))
11. Kathy Johnson (Added Item 7.3(l)) (The delegate was not present when called upon)
12. Brian Doucet, University of Waterloo (Added Item 7.3(m))
13. Pauline Roberts (Added Item 7.3(n))
14. Mike Burnet, ACORN (Added Item 7.3(o))
15. Christine Neale, ACORN (Added Item 7.3(p))
16. Chris Erie, ACORN (Added Item 7.3(q))
17. Will Corneau, ACORN (Added Item 7.3(r)) (The delegate was not present when called upon)
18. Evan Pettitt & Trevor Sloman, ACORN (Added Item 7.3(s))
19. Elizabeth Ellis, ACORN (Added Item 7.3(t))

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20. Tom Cooper, Hamilton Roundtable for Poverty Reduction (Added Item 7.3(u)) (The delegate was not present when called upon)
21. Melissa Gudgeon (Added Item 7.3(v)) (The delegate was not present when called upon)
22. Koubra Haggard, Hamilton Centre for Civic Inclusion (Added Item 7.3(w)) (The delegate was not present when called upon)
23. Sara Mayo, Social Planning and Research Council of Hamilton (Added Item 7.3(x))
24. Merima Menzildzic and Maria Antelo, Hamilton Community Legal Clinic (Added Item 7.3(y))
25. Rees Nam, Federation of Metro Tenants' Associations (Added Item 7.3(z))
26. Mark Baker, ACORN (Added Item 7.3(aa))
27. Maria Bedek, ACORN (Added Item 7.3(ab))
28. Brigitte Huard, ACORN (Added Item 7.3(ac))
29. Kathy Johnson, ACORN (Added Item 7.3(ad))
30. Pauleen Ksonzena, ACORN (Added Item 7.3(ae))
31. Tracey Romanoski, ACORN (Added Item 7.3(af))
32. Dianna Wilson, ACORN (Added Item 7.3(ag))
33. Jonathan Lopez, ACORN (Added Item 7.3(ah))
34. Karl Andrus, Hamilton Community Benefits Network (Added Item 7.3(a))

(a) (M. Wilson/Nann)

That the speaking time for the delegation from Karl Andrus, Hamilton Community Benefits Network, be extended to allow them to conclude their presentation.

CARRIED

(b) (Hwang/M. Wilson)

That the following Delegations, be received:

- (i) Elizabeth Watson-Morlog respecting the Dundas Community Pool (Item 7.1)
- (ii) Calvin Cain, Ontario Homes for Special Needs Association Hamilton, respecting Hamilton Residential Care Facilities (Item 7.2)
- (iii) Damien Ash, ACORN Hamilton, respecting Renovictions and the Tenant Defence Fund (Added Item 7.3(a))
- (iv) Karl Andrus, Hamilton Community Benefits Network (Added Item 7.3(b))
- (v) Karen Andrews, Advocacy Centre for Tenants Ontario (Added Item 7.3 (c))
- (vi) Veronica Gonzalez and Marnie Schurter, ACORN (Added Item 7.3 (d))
- (vii) Erin Fabello and David Haines, ACORN (Added Item 7.3(e))
- (viii) Tina Dort (Added Item 7.3 (f))
- (ix) Liz Scott, ACORN (Added Item 7.3(g))
- (x) Chantelle Pruner, ACORN (Added 7.3(h))
- (xi) Kevin Carnrite, ACORN (Added Item 7.3(i))
- (xii) Darlene Wesley, ACORN (Added Item 7.3 (j))
- (xiii) David Galvin (Added Item 7.3(k))
- (xiv) Kathy Johnson (Added Item 7.3(l))
- (xv) Brian Doucet, University of Waterloo (Added Item 7.3(m))
- (xvi) Pauline Roberts (Added Item 7.3(n))
- (xvii) Mike Burnet, ACORN (Added Item 7.3(o))
- (xviii) Christine Neale, ACORN (Added Item 7.3(p))
- (xix) Chris Erie, ACORN (Added Item 7.3(q))
- (xx) Will Corneau, ACORN (Added Item 7.3(r))

- (xxi) Evan Pettitt & Trevor Sloman, ACORN (Added Item 7.3(s))
- (xxii) Elizabeth Ellis, ACORN (Added Item 7.3(t))
- (xxiii) Tom Cooper, Hamilton Roundtable for Poverty Reduction (Added Item 7.3(u))
- (xxiv) Melissa Gudgeon (Added Item 7.3(v))
- (xxv) Koubra Hagggar, Hamilton Centre for Civic Inclusion (Added Item 7.3(w))
- (xxvi) Sara Mayo, Social Planning and Research Council of Hamilton (Added Item 7.3(x))
- (xxvii) Merima Menzildzic and Maria Antelo, Hamilton Community Legal Clinic (Added Item 7.3(y))
- (xxviii) Rees Nam, Federation Of Metro Tenants' Associations (Added Item 7.3(z))
- (xxix) Mark Baker, ACORN (Added Item 7.3(aa))
- (xxx) Maria Bedek, ACORN (Added Item 7.3(ab))
- (xxxi) Brigitte Huard, ACORN (Added Item 7.3(ac))
- (xxxii) Kathy Johnson, ACORN (Added Item 7.3(ad))
- (xxxiii) Pauleen Ksonzena, ACORN (Added Item 7.3(ae))
- (xxxiv) Tracey Romanoski, ACORN (Added Item 7.3(af))
- (xxxv) Dianna Wilson, ACORN (Added Item 7.3(ag))
- (xxxvi) Jonathan Lopez, ACORN (Added Item 7.3(ah))

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

For further disposition of Item (f)(iii)(b)(i), refer to Item (f)(iii)(c) and for further disposition on Items (f)(iii)(b)(iii) to (xxxvi), refer to Items 1 and (g)(i) and

(c) (Clark/Nann)

That staff report back on the accessibility level of City operated recreation centres, outdoor pools and arenas, and include which facilities are fully Accessibility for Ontarians with Disabilities Act (AODA) compliant, the number of gender neutral and barrier free washrooms available, and any additional relevant information, by September 30, 2023.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(g) STAFF PRESENTATIONS (Item 8)

(i) Renovictions Stakeholder Consultation (HSC23023) (City Wide) (Item 8.1)

James O'Brien, Manager, Housing Sustainability and Investment, and Calvin Reid, Enterprise Canada addressed Committee respecting Renovictions Stakeholder Consultation (HSC23023).

(Kroetsch/M. Wilson)

That the Presentation respecting the Renovictions Stakeholder Consultation (HSC23023), be received.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

For further disposition, refer to Item 1

(ii) (Kroetsch/M. Wilson)

That the Emergency and Community Services Committee recess for 15 minutes.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(iii) Renovictions Stakeholder Consultation (HSC23023) (City Wide) (Item 8.1)

(Nann/Kroetsch)

- (a) That Council approve increasing the balance of the Tenant Defence Fund Project ID 6731841801 by \$50 K in 2023 through a transfer from Project ID 6731941901 Hamilton Portable Housing Benefit to the Tenant Defence Fund Project ID 6731841801; and,
- (b) That staff report back on the outcomes of the Tenant Defence Fund in 2025; and,
- (c) That the item respecting the Tenant Defence Fund be removed from the Outstanding Business List.

(Nann/Kroetsch)

That the recommendations in Renovictions Stakeholder Consultation (HSC23023) be **amended** as follows:

- (a) That Council approve increasing the balance of the Tenant Defence Fund Project ID 6731841801 by \$50 K in 2023 through a transfer from Project ID 6731941901 Hamilton Portable Housing Benefit to the Tenant Defence Fund Project ID 6731841801; and,
- ~~(b) That staff report back on the outcomes of the Tenant Defence Fund in 2025; and,~~
- ~~(c) That the item respecting the Tenant Defence Fund be removed from the Outstanding Business List.~~
- (b) **That the Tenant Defence Fund eligibility be expanded to include N12 notices;**
- (c) **That staff be directed to report back on the expansion of the Tenant Defence Fund program scope and flexibility to allow the City to support eligible tenants to preserve affordable rental housing in the private market, through the following components:**

- (vi) *Increase the annual overall fund amount;*
 - (vii) *Streamline access to professional services*
 - (viii) *Tenant information services;*
 - (ix) *Tenant organizing and capacity building; and*
 - (x) *Research and policy development*
- (d) *Staff to report back to E&CS in August 2023, with recommendations on the full suite of options to halt renovictions in the COH including Rent SafeTO, the City of Toronto Tenant Support Program and amendments to various City by-laws, rental replacement policies, the use of building permits, and a city-wide Licensing by-law and Renovictions by-law;*
- (e) *That staff report back on the ability for the municipality to track sale notices for multi unit buildings, to monitor trends in this area and create process to inform tenants of their right in case of ownership change; and*
- (f) *That staff be requested to assess the feasibility of coordinating with health care partners to track tenants who are receiving homecare are also being subject to eviction notices.*

Result: Amendment CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

For further disposition, refer to Item 1

(i) NOTICE OF MOTION (Item 12)

- (i) Seeking Advocacy Support from the Federation of Canadian Municipalities on Establishing an urgent Intergovernmental Platform on Mental Health**

(Nann/Kroetsch)

That the rules of order be waived to allow the introduction of a Motion respecting Seeking Advocacy Support from the Federation of Canadian Municipalities on Establishing an urgent Intergovernmental Platform on Mental Health.

Result: CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

For further disposition, refer to Item 4

(j) GENERAL ISSUES / OTHER BUSINESS (Item 13)

(i) Amendments to the Outstanding Business List (Item 13.1)

(Hwang/M. Wilson)

That the Amendments to the Outstanding Business List be approved:

(a) Item to be Removed:

- (i) 21-A: Tenant Defence Fund
ESC 21-004**

(b) Items Requiring Due Dates (deferred from last meeting)

- (i) 21-F: Advisory Committee for Persons with Disabilities
Report 20-007, December 8, 2020 GIC 21-003 (Item
13.1(b)(a))**

New Due Date: October 2023

- (ii) 23-B: Hamilton Alliance for Tiny Shelters Site Options and
Considerations (HSC22015(b)) (City Wide)
ECS 23-001, January 19, 2023, As amended by Council on
January 25, 2023 (Item 13.1(b)(b))**

New Due Date: August 2023

- (iii) 23-H: Enabling Recommendations in Citizen Committee
Report from the LGBTQ Advisory Committee entitled, In
Response to the passing of Redeemer University LGBTQIA+
student Bekett Noble
ECS 23-002, February 16, 2023 (Item 13.1(b)(d))**

New Due Date: August 2023

(Hwang/M. Wilson)

That the following item remain on the Outstanding Business List, and be given a new due date:

- (a) 21-A: Tenant Defence Fund ESC 21-004

Result: Amendment CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(Hwang/M. Wilson)

That the Amendments to the Outstanding Business List be approved, **as amended:**

- (b) Items Requiring Due Dates (deferred from last meeting)

- (i) 21-F: Advisory Committee for Persons with Disabilities Report
20-007, December 8, 2020 GIC 21-003 (Item 13.1(b)(a))

New Due Date: October 2023

- (ii) 23-B: Hamilton Alliance for Tiny Shelters Site Options and Considerations (HSC22015(b)) (City Wide)
ECS 23-001, January 19, 2023, As amended by Council on January 25, 2023 (Item 13.1(b)(b))

New Due Date: August 2023

- (iii) 23-H: Enabling Recommendations in Citizen Committee Report from the LGBTQ Advisory Committee entitled, In Response to the passing of Redeemer University LGBTQIA+ student Bekett Noble
ECS 23-002, February 16, 2023 (Item 13.1(b)(d))

New Due Date: August 2023

Result: Main Motion as amended CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2

**Emergency & Community Services Committee
Minutes 23-005**

**April 20, 2023
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YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

(k) ADJOURNMENT (Item 16)

(Jackson/Hwang)

That there being no further business, the Emergency and Community Services Committee be adjourned at 8:11 p.m.

Result: Motion CARRIED by a vote of 7 to 0, as follows:

YES	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
YES	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

Respectfully submitted,

Councillor B. Clark
Chair, Emergency and Community Services
Committee

Loren Kolar
Legislative Coordinator
Office of the City Clerk

From: [Michael Power](#)
To: [O'Brien, James](#); [Calvin Cain](#); "[Calvin Cain](#)"
Subject: CAB ...Housing and Homelessness advisory committee
Date: Sunday, January 8, 2023 8:55:22 AM

Good morning, James

I will resign from this committee.

As we know it's been some time, perhaps over 1 or 2 years since this committee has met .
Mr. Calven Cain is the alternative member, and I have copied him on this email.

Take care

Sincerely Mike Power

Get [Outlook for Android](#)

James O'Brien
Manager Housing Sustainability and Investment Roadmap
Housing Services
City of Hamilton
905-546-2424 ext 3728
Fax 905 540-5334
James.O'Brien@Hamilton.ca

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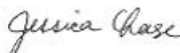
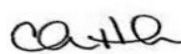
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CITY OF HAMILTON
HEALTHY AND SAFE COMMUNITIES DEPARTMENT
Children's and Community Services Division

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	May 4, 2023
SUBJECT/REPORT NO:	Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Janine Gaunt (905) 546-2424 ext. 2455 Colin McMullan (905) 546-2424 ext. 3538 Marion Trent-Kratz (905) 546-2424 ext. 7036 Mark Weingartner (905) 546-2424 Ext. 6095
SUBMITTED BY:	Jessica Chase Director, Children's and Community Services Division Healthy and Safe Communities Department
SIGNATURE:	
SUBMITTED BY:	Chris Herstek Director, Recreation Division Healthy and Safe Communities Department
SIGNATURE:	

RECOMMENDATION

- (a) That the City of Hamilton expand the Menstrual Products Pilot Project to provide free menstrual products at all City of Hamilton recreation facilities and municipal services centres, drawing on the current inventory and at no cost in 2023; and,
- (b) That the estimated annual cost of the Menstrual Products Pilot Project in the amount of \$32 K be a Council referred item to be deliberated through the 2024 Tax Operating Budget process; and,
- (c) That an annual estimated inventory of 113,000 units (tampons and pads) be maintained and tracked by the Recreation Division in order to project costs to deliver the program in future years; and,

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) -
Page 2 of 11**

- (d) That all future purchases to support the Menstrual Product Project at City of Hamilton recreation facilities and municipal service centres be funded from any available source jointly deemed appropriate by the General Manager of the Healthy and Safe Communities Department and the General Manager of the Finance and Corporate Services Department including, but not limited to, one or more of the following sources: any available provincial or federal funding, or 2023 in year program and/or department/corporate surplus; and,
- (e) That the City fund Hamilton Food Share (HFS) to distribute free menstrual products for 2023, at a cost of \$91 K, funded through the Early Years System Reserve (112218); and,
- (f) That \$91 K to fund Hamilton Food Share if they are not fully self-sustaining by 2024, be a Council referred item to be deliberated through the 2024 Tax Operating Budget process.

EXECUTIVE SUMMARY

On February 26, 2020, Council approved a 12-month pilot to distribute free menstrual products (tampons and pads) through a universal and targeted approach. Menstrual products were made available in women's and universal washrooms in five recreation centres, and Hamilton Food Share (HFS) was funded to distribute menstrual products through their network of food bank partners.

The pilot was funded at \$121 K through a reallocation of Ontario Works Special Supports health related benefits. The City's Recreation Division was allocated \$30 K, while HFS received \$91 K. Due to the Covid-19 pandemic, full implementation of the pilot was delayed until 2022.

The following is a summary of menstrual products distributed between February and December 2022:

- 16,321 menstrual products (8,995 tampons and 7,326 pads) distributed at five City of Hamilton recreation centres (Dalewood, Dominic Agostino Riverdale, Huntington Park, Norman Pinky Lewis and Westmount)
- 34,438 menstrual products (14,941 tampons and 19,497 pads) were distributed through Hamilton Food Share and 10 partner food bank locations

Staff at the City and HFS monitored the distribution of products and solicited feedback through confidential on-line and paper surveys. There were 88 surveys completed by individuals indicating they had accessed menstrual products at recreation centres, and 540 surveys completed by individuals indicating they had accessed menstrual products at food banks.

**SUBJECT: Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) -
Page 3 of 11**

Individuals were asked about the impact of accessing free menstrual products. Overall the responses indicate that:

- Accessing menstrual products was an issue for them or their household
- They felt supported by the program and worried less
- They were able to redirect funds to address other basic needs (food, rent, utilities, etc.)

When asked about ideas to improve the project, suggestions were primarily related to more product choice and expanding access to free products in more locations across the city.

Recreation staff felt that free menstrual products were meeting a community need, and that standardized inventory control, more product choice, and strategies to manage product waste and shrinkage would improve the program. They also recommended increasing access to menstrual products across all City recreation facilities.

Report recommendations include expanding the availability of free menstrual products to all City recreation facilities, as well as City Hall and municipal service centres. For 2023, this can be accomplished at no cost using existing inventory purchased using initial program funding.

Recommendations also include maintaining an inventory of 113,000 menstrual products for ongoing delivery of the program; that staff pursue available and appropriate funding sources; and that \$32 K be a Council referred item to the 2024 Tax Operating Budget process.

Staff also recommend funding Hamilton Food Share for an additional year (2023) to purchase menstrual products for distribution at \$91 K, as they work towards a self-sustaining model for 2024. Funds would be allocated from the Early Years System Reserve (112218). Lastly, should HFS fail to be fully self-sustaining for 2024, \$91 K be a Council referred item in the 2024 Budget process.

Alternatives for Consideration – Not Applicable

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: There are no additional financial costs in 2023 to expand the program to all recreation centres and municipal service centres. The current inventory is sufficient to cover the estimated number of units required.

The City will fund Hamilton Food Share to purchase menstrual products for distribution in 2023, at a cost of \$91 K, funded through the Early Years System Reserve (112218). Funding is for product purchase only.

**SUBJECT: Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) -
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Funding in the amount of \$32 K for product will be referred to the 2024 Annual Operating Budget, along with \$91 K for HFS should they fail to be self-sustaining.

Staffing: There are no staffing implications associated with Report HSC20001(b).

Legal: There are no legal implications associated with Report HSC20001(b).

HISTORICAL BACKGROUND

On February 26, 2020, Council approved a 12-month Menstrual Products Pilot (MPP) project to provide free menstrual products. The MPP project was developed with the following principles in mind:

- Supporting individuals who menstruate and are experiencing financial need
- Upholding personal dignity
- Providing choice

Through a universal approach, menstrual products were made available in women's and universal washrooms in 5 recreation centres, one in each recreation district. The targeted approach provided funding to Hamilton Food Share (HFS) and distribution of menstrual products through HFS's network of local foodbanks.

The cost of the pilot was \$121 K. Hamilton Food Share received \$91 K to bulk purchase products for distribution through foodbanks. The remaining \$30 K went to the City's Recreation Division to purchase and distribute products.

The project also included an evaluation undertaken by Health & Safe Communities' Performance, Planning & Evaluation team.

Due to the Covid-19 pandemic, full implementation of the pilot was delayed until 2022.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

There are no policy implications or legislative requirements associated with Report HSC20001(b).

RELEVANT CONSULTATION

Hamilton Food Share

Hamilton Food Share partnered with the City to deliver the MPP Project and is committed to a self-sustaining model for 2024. As part of program delivery, HFS

**SUBJECT: Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) -
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solicited client feedback through a short survey: 54 surveys were completed. Survey results follow in the Analysis and Rational section.

HFS has provided the data, feedback and costing included in this report.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

Access to menstrual products is essential for health, well-being, and full participation in society. Lack of access to menstrual products due to financial constraints or “period poverty” is a health equity issue affecting girls, women and persons who menstruate. All Hamilton residents deserve the opportunity to reach their full health potential without disadvantage due to social determinants of health.

The following is a brief scan of other jurisdictions that provide access to free menstrual products.

School Boards

In 2021, the Province committed to providing school boards with menstrual products for a three-year term. Local boards of education have made products available at secondary schools, alternative education centres, and some elementary schools. Boards are currently in year two of this provincial funding.

Hamilton Public Library

The Hamilton Public Library (HPL) began a pilot in 2020 and has been providing free menstrual products at 14 branches across Hamilton.

Other Municipalities

Many Ontario communities recognize the issue of “period poverty” and provide free menstrual products or are exploring ways to provide access to free menstrual products. Municipalities offering free products include the cities of Burlington, Cambridge, Guelph, London, Mississauga, Ottawa and Thunder Bay.

Menstrual Products Pilot Project – City of Hamilton Recreation Centres**Distribution**

Limited distribution of menstrual products took place prior to the formal pilot beginning in 2022. Recreation centres first started distributing products in March 2020, but this was interrupted numerous times due to COVID-19 shut downs and staff redeployment. The program was relaunched in fall 2021 with some additional stops and starts due to logistics and additional shut downs.

Baskets of menstrual products (tampons and pads) were available in women’s and universal washrooms in five City recreation centres, one in each recreation district.

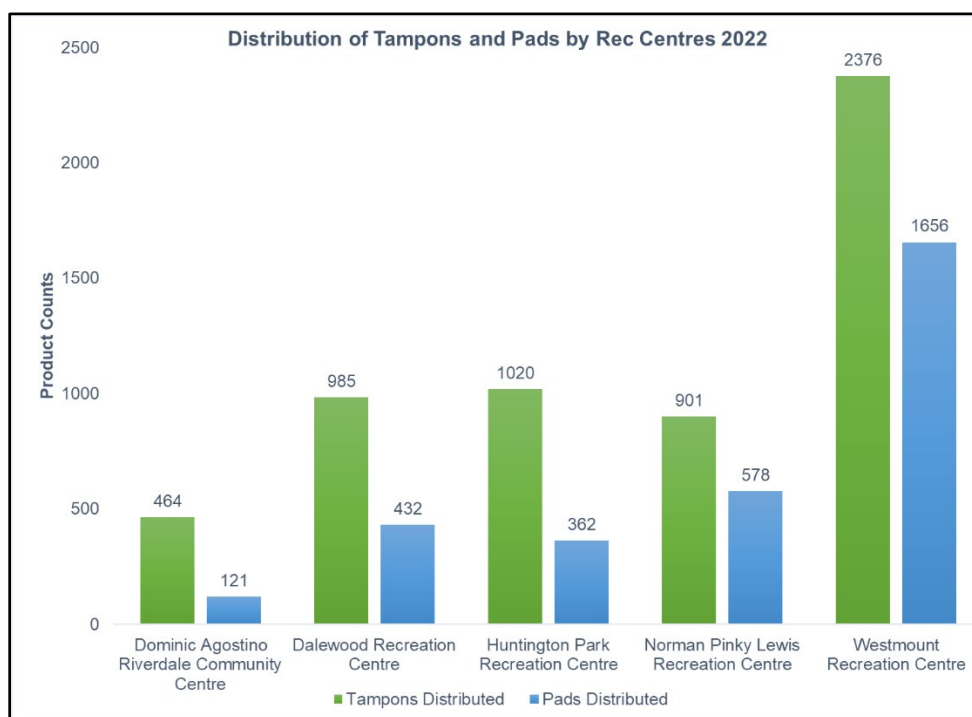
**SUBJECT: Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) -
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Centres included Dalewood, Domenic Agostino Riverdale, Huntington Park, Norman Pinky Lewis and Westmount. Posters promoting the availability of products were placed in washrooms and common areas. The program was also promoted through the City website and social media advertising (Twitter and Instagram).

Inventory was purchased in bulk and available at five recreation centres between February and December 2022¹. A total of 16,321 menstrual products (8,995 tampons and 7326 pads), were distributed across the five pilot sites. This represents \$2,193 of purchased inventory.

Westmount Recreation Centre had the highest usage rates, while Domenic Agostino Riverdale Recreation Centre had the lowest (Figure 1).

Figure 1. Distribution of Tampons and Pads by Rec Centres 2022



Usage rates varied by location and would have been impacted by type of programming, whether a recreation centre had a pool or not, and the number of closures due to maintenance, mechanical issues or other unforeseen circumstances.

This report focuses on distribution of products between February and December 2022. Recreation service levels and usage rates were slowly increasing as pandemic

¹ City of Hamilton recreation facilities were still under provincial closure in January 2022 due to the Covid-19 pandemic.

**SUBJECT: Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) -
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restrictions were lifted and demand from the community increased. Staff estimate that attendance at the five pilot sites had returned to approximately 60% of attendance recorded in 2019 (pre-pandemic).

Monitoring and Evaluation

Staff tracked the distribution of products and asked for feedback from recreation centre staff involved in project implementation, as well as people who accessed free menstrual products through recreation centres.

Recreation Division – Staff Feedback

Midway through the pilot, staff at the five recreation centres distributing free menstrual products were contacted and asked to provide feedback through an on-line open-ended survey. Eighteen surveys were completed.

Staff reported that people were accessing the products, that better advertising of the program directly equated with higher product usage, and that the program was meeting community needs. Some of the challenges included minor product wastage (vandalism – product thrown out or flushed down toilets) and shrinkage (too much product taken by some individuals), COVID-19, and program demands competing with other job-related duties/responsibilities.

When asked about program expansion, survey respondents provided the following suggestions:

- Standardize inventory control
- More product choice (tampons with applicators, regular, super absorbent, etc.)
- Install permanent dispensers
- Increase access by expanding program to all recreation facilities
- Strategies to manage product waste and shrinkage

People with Lived Experience

Staff solicited client input during the pilot via a short on-line, voluntary and confidential survey administered between March and December 2022. Surveys could be accessed via QR code posted near products in recreation centres, and the City website and social media advertising (Twitter and Instagram).

88 surveys were completed by individuals that had accessed or were aware of free menstrual products available at recreation centres.

Individuals completing the survey were asked how free menstrual products helped the people who accessed them. Survey responses indicated the following results:

**SUBJECT: Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) -
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- 37% reported feeling supported when they did not have menstrual products at home
- 30% reported they were able to worry less

When asked about ideas to improve the program, 18% of those who had accessed or were aware of free menstrual products responded. Suggestions were primarily related to more product choice (i.e. tampons with applicators, Diva cups, products in different sizes and absorbency, specialized undergarments, organic products and bulk packaging for full cycles) and to expand access to free products at more locations throughout the city.

Responses from those who accessed or were aware of free products was small and should be interpreted cautiously.

Program Expansion – Additional City Facilities

The cost to implement the pilot project was significantly less than the original estimated budget of \$30 K. The actual cost was \$2,467 and included menstrual products and an initial purchase of baskets.

Staff based estimates on projected numbers because local data on uptake of this kind of initiative was not available. The variance in program usage can also be attributed to reduced programming and mandated closures related to the Covid-19 pandemic, as well as closures due to maintenance, mechanical issues or other unforeseen circumstances.

Staff recommend making free menstrual products available at all remaining recreation facilities as well as City Hall and municipal service centres. There is no cost to expand the program for 2023 due to existing inventory of menstrual products purchased in 2022 with initial pilot program funding.

For 2024, staff recommend maintaining an inventory of 113,000 menstrual products (estimated annual use) for ongoing delivery of the program; that staff pursue available and appropriate funding sources; and that \$32 K be a Council referred item to the 2024 Tax Operating Budget process.

Menstrual Products Pilot Project – Hamilton Food Share Distribution²

HFS was allocated \$91 K to purchase menstrual products for distribution as part of the pilot. The MPP Project served individuals experiencing income and food insecurity who accessed food banks and identified a need for menstrual products. To promote

² Figures and analysis provided by Hamilton Food Share, 2023

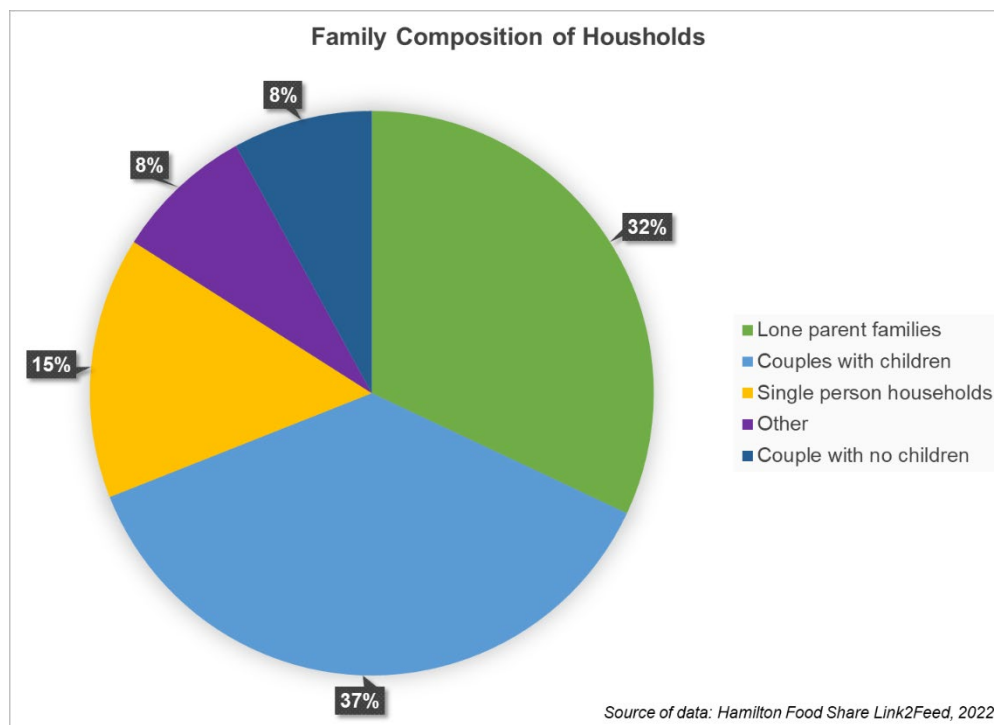
**SUBJECT: Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) -
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inclusion and reduce barriers, posters were displayed at participating food banks in the following languages: Arabic, English, Farsi, French, Kurdish, Somali and Spanish (identified as the top most preferred languages for the service users at participating agencies).

During the one-year pilot, a total of 100,407 households visited participating foodbanks. Of these visits, 16,519 households (16%) accessed the program and received menstrual products. Hamilton Food Share and ten partner emergency food bank locations distributed 34,438 menstrual products – 14,941 tampons and 19,497 pads.

Over two thirds or 69% of households receiving menstrual products through the emergency food system, were families with children (single parent/guardian and couples with children) (Figure 2). The remaining households were comprised of couples, single individuals and other household configurations.

Figure 2. Family Composition of Households



The top three sources of income from those that accessed menstrual products from the emergency food system were disability benefits (Provincial, CPP and private), Ontario Works, and Child Tax Credit (Figure 3).

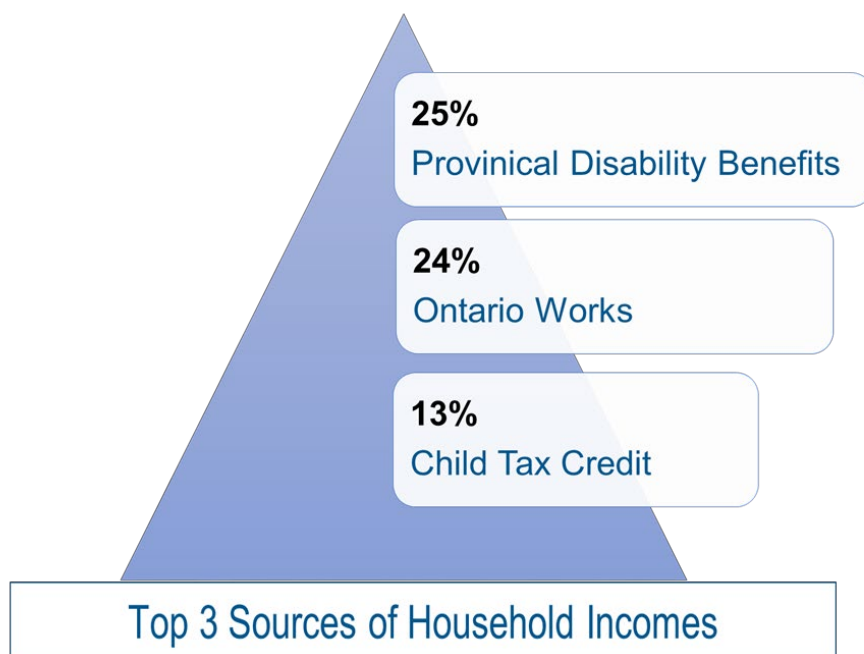
OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) -
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Figure 3. Top 3 Sources of Household Incomes



Source of Data: Hamilton Food Share Link2Feed, 2022

Monitoring and Evaluation

Staff solicited client feedback through a voluntary and confidential survey using the Link2Feed³ client intake system or paper responses. The survey was administered between November 1 and 30, 2022, and consisted of three questions.

There were 540 surveys completed, representing 44% of households accessing free menstrual products through the emergency food system during November 2022.

Individuals completing the survey were asked about the impacts of accessing free menstrual products. Survey responses indicated the following results:

- 91% reported that accessing menstrual products has been an issue for their household
- 97% reported they were able to redirect funds to basic needs (rent, food, utilities, etc.)
- 65% reported that the program met their needs while 34% indicated that the program did not fully meet their needs (the quantity or type of menstrual products were not always available)

³ Link2Feed is a client intake and data management system utilized by food banks and other hunger relief organizations.

**SUBJECT: Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) -
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Overall, HFS and the food bank partners report that having a consistent supply of menstrual products available for distribution provided barrier free support to many low-income households, and some additional financial relief.

Program Expansion and Sustainability

Based on the pilot feedback, it is recommended that the program continue to include both a universal approach and a target approach. The universal approach includes distribution at recreation centres, City Hall and municipal service centres. The targeted approach is distributed through Hamilton Food Share and its emergency food network.

HFS has made program adjustments based on need in quantity and type of product across the emergency food system. They estimate an increased need of approximately 10%, however they anticipate the increased cost will be mitigated by purchasing a significant volume of product in bulk.

HFS is committed to a self-sustaining model for January 1, 2024. Staff recommend funding Hamilton Food Share for an additional year at \$91 K and that this is funded through the Early Years System Reserve (112218).

If the HFS menstrual products program is not self-sustaining by January 1, 2024, staff recommend that the City support this program for an additional year. Staff therefore recommend that \$91 K be a Council referred item to be deliberated through the 2024 Tax Operating Budget process.

ALTERNATIVES FOR CONSIDERATION

None

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Economic Prosperity and Growth

Hamilton has a prosperous and diverse local economy where people have opportunities to grow and develop.

Healthy and Safe Communities

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

APPENDICES AND SCHEDULES ATTACHED

None



MENSTRUAL PRODUCTS PILOT PROJECT: UPDATE

Emergency and Community Services Committee

MAY 4, 2023

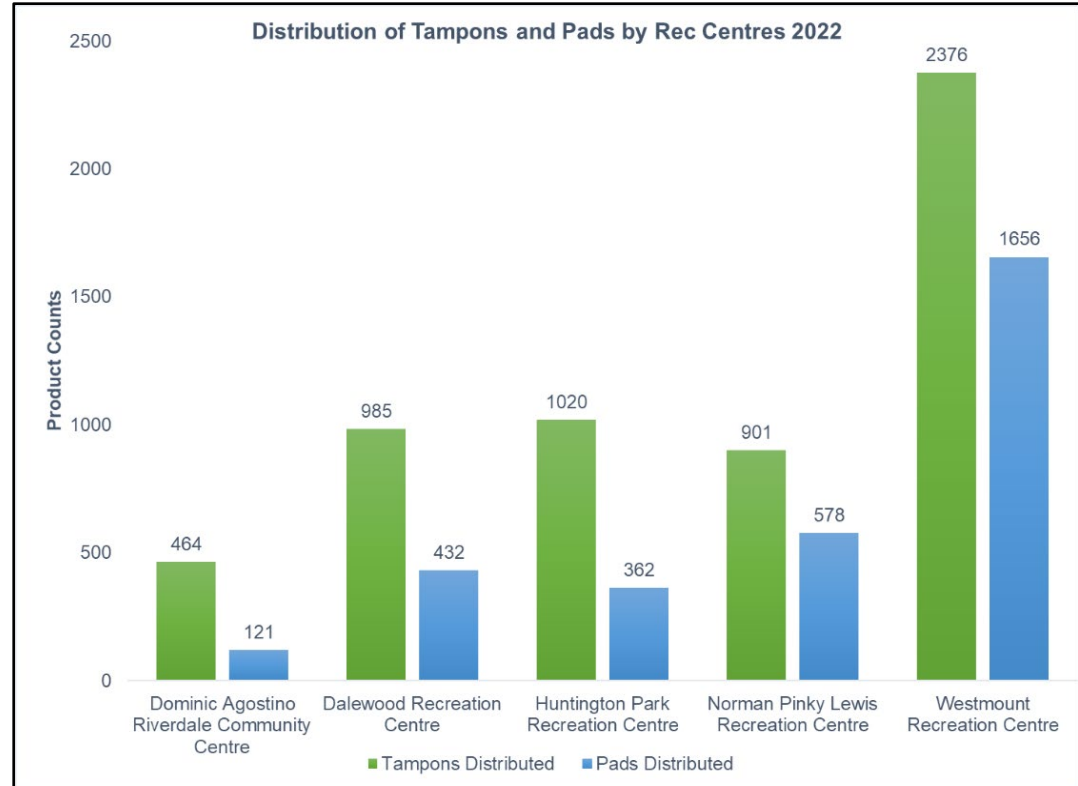
Project Background and Overview

- Approved February 2020, implementation delayed due to global pandemic
- 12-month pilot in 2022
- Budget \$121,000
- Distribution of FREE menstrual products at:
 - 5 City of Hamilton recreation centres
 - Hamilton Food Share and partner agencies
- Evaluation

Project Outcomes – City of Hamilton

16,321 menstrual products distributed

- 8,995 tampons
- 7,326 pads



Evaluation – Recreation Staff

Feedback via short online survey

- 18 staff provided feedback
 - Program meeting need in community
 - Better advertising increased uptake
 - Expand program to all recreation facilities
 - Standardize inventory control
 - More product choice
 - Install permanent dispensers

Evaluation – People with Lived Experience

Feedback via short on-line survey

- 88 surveys completed
 - 37% felt supported when they didn't have menstrual products
 - 30% worried less

Suggestions:

- More product choice
- Expand program to more City facilities

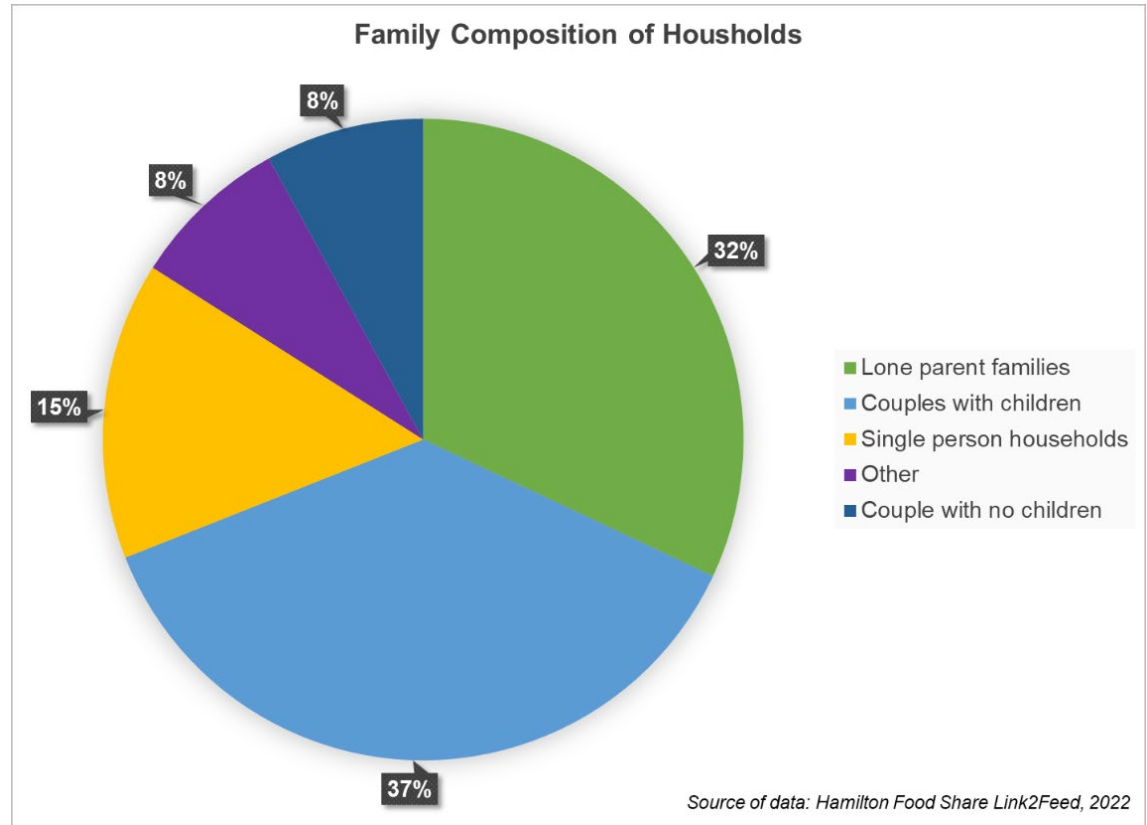
Project Outcomes – Hamilton Food Share

- 10 participating food bank locations
- Posters in 7 languages

- 16,519 households accessed program
- 34,438 products distributed
 - 14,941 tampons
 - 19,497 pads

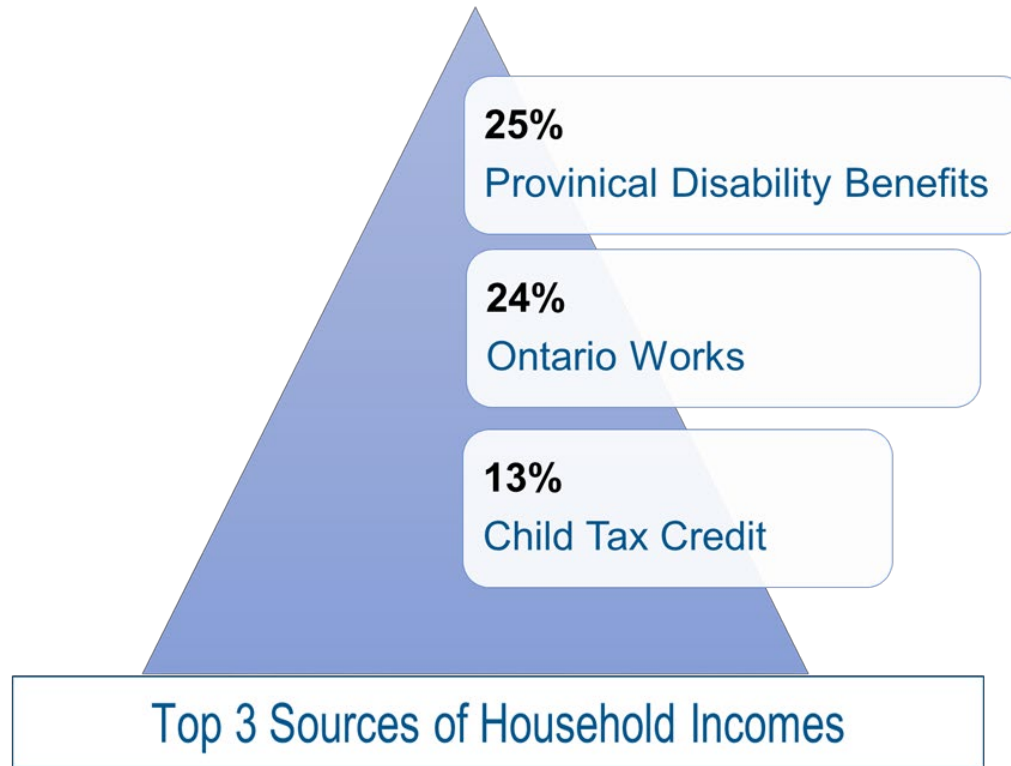
Project Outcomes – Hamilton Food Share

69% of households receiving products were families with children



Source of Data: Hamilton Food Share Link2Feed, 2022

Project Outcomes – Hamilton Food Share



Source of Data: Hamilton Food Share Link2Feed, 2022

Evaluation – Hamilton Food Share

- Client feedback via short survey
- 540 surveys completed in Nov. 2022
- Responses:
 - 91% said accessing products was an issue
 - 97% some financial relief, can use saving for other basic needs
 - 65% program met their needs
 - Suggestions are more product options and improved availability

Project Expansion and Sustainability

	City of Hamilton	Hamilton Food Share
2023	<p>Menstrual products available at:</p> <ul style="list-style-type: none"> • All remaining recreation facilities • City Hall and municipal service centres <p>No cost due to existing inventory</p>	<p>City funding to purchase and distribute menstrual products</p> <ul style="list-style-type: none"> • \$91 K
2024	<p>\$32k – Council referred item to 2024 Tax Operating Budget process</p>	<p>Working towards a self sustaining program</p>



QUESTIONS?




Hamilton

THANK YOU



CITY OF HAMILTON
HEALTHY & SAFE COMMUNITIES DEPARTMENT
Ontario Works Division

TO:	Chair and Members Emergency and Community Services Committee
COMMITTEE DATE:	May 4, 2023
SUBJECT/REPORT NO:	Snow Angels Program Sustainability (HSC23022) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Tania Amaral (905) 546-2424 ext. 4356 Erica Brimley (905) 546-2424 ext. 4815
SUBMITTED BY:	Bonnie Elder Director, Ontario Works Division Healthy & Safe Communities Department
SIGNATURE:	

RECOMMENDATION(S)

- (a) That Council approve the plan for the Snow Angels program with a base budget of \$111,310 to be changed from a volunteer-driven snow removal program to a subsidy-based program for qualified recipients beginning October 1, 2023 that increases annually with cost of living adjustment (COLA); and,
- (b) That the General Manager of Healthy and Safe Communities Department or their designate be authorized to increase the Ontario Works Division's 2023 budgeted complement by 0.5 full-time equivalent (FTE) permanent position for a Case Aide to support the delivery of the Ontario Works Snow Angels program funded through the existing annual operating budget; and,
- (c) That Council approve a public awareness messaging campaign to promote the idea of neighbours helping neighbours for inclusion in existing City public communications where appropriate. This would be accomplished using existing City-owned assets, with content created by City staff; and,
- (d) That the General Manager of the Healthy and Safe Communities Department or their designate be directed and authorized, on behalf of the City of Hamilton, to enter into, execute and administer all agreements and documents necessary to implement the Snow Angels program including but not limited to spending caps, benefit frequency limits or other controls necessary to ensure costs are contained within the approved budget.

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SUBJECT: Snow Angels Program Sustainability (HSC23022) (City Wide) - Page 2 of 7

EXECUTIVE SUMMARY

The Snow Angels Program is a volunteer-based snow removal service that is intended to match local volunteers with low-income seniors and persons with disabilities. At the December 9, 2021 Emergency and Community Services Committee meeting, Information Report HSC21046 identified that the Snow Angels Program was no longer sustainable in its current format and that the program would be reviewed with an alternative service delivery method.

Under the current service delivery model fewer and fewer residents are served each year by the program given the difficulty in recruiting and matching volunteers and the high level of administrative effort.

Report HSC23022 summarizes alternative service delivery models and recommends moving to a subsidy program. The recommended program would provide approved residents a subsidy that can be used to assist with the cost of procuring snow removal services. This Report also recommends a periodic public awareness campaign encouraging Hamilton residents to assist those less able to clear sidewalks after a snowfall as a good and trusted neighbour.

In addition, the Snow Angels Program would continue to provide \$1,000 in funding to Flamborough Connects to continue with their volunteer recruitment and matching for residents in that area. This funding provided snow removal assistance to eight residents in Flamborough for the 2022/2023 season.

Alternatives for Consideration – See Page 6

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Financial: Staff are recommending that the Snow Angels Program be funded through the Healthy and Safe Communities Ontario Works Snow Angels departmental annual operating budget as a subsidy program, rather than a volunteer-based program. The current annual operating budget for the Snow Angels Program reflected in Ontario Works is \$111,310. Recommendation (b) is requesting approval for a 0.5 FTE, Ontario Works Special Supports Case Aide, to support the delivery of the program at an annual cost of \$45,344.20 to be funded by the existing base and therefore having no impact to the levy. With the current commitment to Flamborough for \$1,000, this would leave a total available subsidy for clients of \$64,965.80 throughout the winter season. An annual subsidy of \$450 per qualifying homeowner would allow for up to 144 residents to receive this benefit.

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SUBJECT: Snow Angels Program Sustainability (HSC23022) (City Wide) - Page 3 of 7

Staffing: To support the delivery of the Ontario Works Snow Angels program a 0.5 permanent FTE, Ontario Works Special Supports Case Aide, is required.

Legal: There are no legal implications associated with Report HSC23022.

HISTORICAL BACKGROUND

The Snow Angels Program was created after the introduction of By-law No. 03-296, which requires homeowners to clear all snow and ice from municipal sidewalks within 24 hours after any snow or freezing rain. In December 2005, Council approved a snow removal program (Report SPH05048/PW05152) known as the Snow Angels Program.

The Snow Angels Program is for residents who are 65 years of age or older and/or have a physical disability, own their home and annual net income is under the thresholds of the Low-Income Measure (LIM). They also have no other able-bodied adult living at the house.

The Snow Angels Program is a volunteer-based snow removal service that is intended to match local volunteers with low-income seniors and persons with disabilities, offering snow removal services within 24 hours after a minimum 3 cm snowfall to a resident's city sidewalk, pathway from their sidewalk to resident door and the clearing of the windrow.

In recent years, the number of clients matched with volunteers has changed almost daily throughout the winter season due to:

- the lack of volunteers;
- the loss of volunteers from injuries, conflicting commitments, and difficult working conditions (e.g. cold, heavy snow, large and/or corner lots);
- difficulty finding and maintaining matches based on geography (e.g. available volunteers aren't close to client);
- frustration from volunteers when they attend properties and find the snow has already been cleared as Snow Angels is often a back-up plan for many residents in case no one else aids;
- clients requiring more service mid-season, often neighbours are happy to assist at the start of the winter season but tire as the winter goes on.

As a volunteer-driven program, snow removal service is not guaranteed and often not completed. When sidewalks and paths are not being cleared, seniors and persons with disabilities are left unable to enter or exit their homes and forced to seek other snow clearing arrangements at the last minute.

Throughout its tenure, the Snow Angels Program has faced issues associated with using volunteers to deliver the service. The Program has faced challenges in recruiting

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SUBJECT: Snow Angels Program Sustainability (HSC23022) (City Wide) - Page 4 of 7

volunteers, the geographical location of the volunteers, and volunteer turnover. Historically, less than 20% of the residents screened into the program were not able to obtain a volunteer match. In recent years, that number grew to over 26% that remained unmatched.

As a result of extensive consultation with several City of Hamilton Departments and staff, it is our recommendation that the Snow Angels Program become a subsidy-based program, where all residents who qualify have equal opportunity to apply for the subsidy to help with snow removal costs. A subsidy-based program would allow for approved residents to receive a one-time annual subsidy to help offset the cost of private snow removal. This subsidy program would become a benefit administered by the Low-Income program within the Ontario Works division.

Historically the Snow Angels program has funded a 0.5 FTE to assist with the delivery of the program from October to April. In recent years the 0.5 FTE was removed from the Snow Angels program, therefore there is currently no FTE to assist with the delivery of the recommended program.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

None

RELEVANT CONSULTATION

The following City of Hamilton Departments/Divisions have been consulted in the development of this report:

- Public Works-Transportation, Operations, and Maintenance. Information was provided and included as part of the Analysis and Rational for Recommendation
- Public Works-Facilities, Operations, and Maintenance. Information provided from this Department informed the Analysis and Rational for Recommendation.
- Licensing & By-Law Services: Information provided from this Department informed the Analysis and Rational for Recommendation.
- City Manager's Office-Communications & Strategic Initiatives. Information provided formed the basis for Recommendation (b).
- Corporate Services-Finance. Information provided on costs to administer the subsidy program, including staffing and operational budgets.
- Senior Advisory Committee Staff Liaison. Information was provided on ways to conduct general outreach about Snow Angels and informed Recommendation (b).

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SUBJECT: Snow Angels Program Sustainability (HSC23022) (City Wide) - Page 5 of 7

ANALYSIS AND RATIONALE FOR RECOMMENDATION

2022-2023 winter season:

Those receiving snow removal services from the Snow Angels Program have steadily decreased over the past several years due to the inability to maintain a reliable and consistent roster of volunteers. The Snow Angels Program transitioned from Children and Community Services to the Ontario Works Program this past winter season. The focus was to maintain service levels and review and determine eligibility for the residents that had been placed on a waitlist. For the 2022-2023 snow season there were 85 eligible residents with 62 residents that were matched with a volunteer while 23 remained unmatched.

2023-2024 and ongoing winter season:

Through a subsidy program, we anticipate that up to 144 residents could be served. A scan of other municipalities showed that the upper limit of several municipalities as outlined in Appendix "A" who provide snow removal subsidies ranged between \$400-\$450. An annual subsidy of \$450 would help alleviate the cost of snow removal in addition to public awareness campaigns for neighbours helping neighbours. The goal is that the subsidy can be used to provide payment to neighbours, rather than depend on a volunteer service which would be significantly less expensive than a snow removal contract.

High administrative effort:

Although the Snow Angels Program is volunteer-driven, it requires high administrative effort. It is time-consuming to manage the roster of volunteers and the significant influx of calls and queries from residents and their families, caregivers, agencies, and Councillors requesting Snow Angel volunteer support immediately before, during, and after a snow event.

Contracting for services:

The Snow Angels Program consulted with Public Works and By-Law about contracting for snow removal services. After looking into the Snow Angels Program and contacting various vendors already contracted for winter operations with the City of Hamilton, it was determined that it would be cost prohibitive to take on the Snow Angels Program. Furthermore, reaching out to vendors to gauge interest in taking on the Snow Angels Program was not well received by existing contractors. Substantial insurance rate increases were cited as the biggest challenge for existing contractors taking on the added services.

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SUBJECT: Snow Angels Program Sustainability (HSC23022) (City Wide) - Page 6 of 7

Age-friendly community:

One of the goals of Hamilton's plan for an Age-Friendly Community (2021-2026) is for older adults to have access to a wide range of supports and services that allow them to remain in their homes and attend to their health and personal needs. Aging in a community is eased by the support of family and community. The current Snow Angels Program does not do this very effectively. Often, residents enrolled in the Snow Angels program are at the whim of their assigned volunteer. If the volunteer cannot remove the snow, or ceases participation, it is very difficult to replace that volunteer. Approved residents are left without many options for snow removal especially if their volunteer ceases participation partway through the winter season late in the season

ALTERNATIVES FOR CONSIDERATION

Elimination of the Snow Angels Program

- Due to the reduced service levels and high administrative costs, the Snow Angels Program could be eliminated. Elimination of the program, however, does not provide a solution for those homeowners who are unable to clear their sidewalks after a snowfall and face municipal fines. This alternative is not recommended.

City contracting for snow removal

- The City could contract for snow removal for residents that qualify for the Snow Angels Program. Based on the experience of other City departments with contractors for snow clearing, finding contractors willing to take on additional locations to only clear snow from the sidewalk and front entrance of the house will be challenging, and will require a separate Request for Proposal (RFP).
- City departments who currently manage other snow removal contracts estimate that the cost to clear the snow and ice from sidewalks only (excluding windrows and paths to main access points) for 100 residents would be \$167,000 plus administrative costs. To include these areas would come at an increased cost. This alternative is not recommended.

ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN

Healthy & Safe Communities

Hamilton is a safe and supportive city where people are active, healthy, and have a high quality of life.

Community Engagement & Participation

Hamilton has an open, transparent, and accessible approach to City government that engages with and empowers all citizens to be involved in their community.

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**SUBJECT: Snow Angels Program Sustainability (HSC23022) (City Wide) - Page 7
of 7**

APPENDICES AND SCHEDULES ATTACHED

Appendix "A" to Report (HSC23022): Municipal Service Level Comparison

Appendix “A” to Report HSC 23022
Page 1 of 2

Municipal Service Level Comparison

Municipality	Eligibility Criteria	Fee paid by resident? (Yes/No)	Service Level
Oakville	*65+ *Disability or medical condition *No other able-bodied person residing there under 65	Yes-\$118.70 application fee	Windrow only
St. Catharines	*65+ *Disability or medical condition *No other able-bodied person residing there under 65 *Own the residence *Sign a waiver	No	Sidewalk only that borders the home
London	Senior or person in need	No	General snow shoveling assistance
Ottawa-2 programs Snow Go program (referral service only) Snow Go Assist program (subsidy)	*60+ *Disability *No other able-bodied person residing at the home *Proof of income required *Must already have a signed snow removal contract	No	General snow removal
Mississauga	*65+ *disability *proof of income	Yes-\$200 fee, but the application is free for residents who meet financial assistance criteria.	Windrow only (10 feet)
Milton	*65+ *disability *no other able-bodied person under 65 residing in the house	Yes-\$63 fee, but those under LICO-BT are exempt	Windrow only

**Appendix “A” to Report HSC 23022
Page 2 of 2**

Brampton	*65+ OR physical disability *no other able-bodied person under 65 residing in the house *must own and occupy the house	No	N/A
Clarington	*65+ OR physical disability *no other able-bodied person under 65 residing in the house *must occupy the house	Yes-the fee is \$96.27	Sidewalks (but not municipal sidewalks) and windrows (windrow clearing to a max of 3 feet)
Guelph	*65+ OR physical disability *no other able-bodied person under 65 residing in the house *must own and occupy the house	No	Windrow only
Kitchener	Not specified	No	Sidewalk and windrow only
Windsor	*65 years of age or older, or under 65 years of age with a disability. *there must be no additional able-bodied adults living at the address.	No	Sidewalk only
Pickering	*65 years of age or older, or under 65 years of age with a disability. *there must be no additional able-bodied adults living at the address.	Yes- depending on income and is refundable if application is not approved	Windrow, walkway, and sidewalk
Toronto	*must reside at the house as owner/tenant *65+ or disability *no able-bodied person living at the home	No	Sidewalk only
Barrie	*65+ or disability	No	Not specified
Brantford	Not specified	No	Windrow only



SNOW ANGELS PROGRAM SUSTAINABILITY

Emergency and Community Services
Committee Meeting

May 4, 2023



- In 2005 By-Law No. 03-296 (Snow & Ice)
- In 2005, the Snow Angels Program approved by Council

Program Challenges

- Lack of available volunteers
- Difficulty maintaining recipient-volunteer matches based on geography
- Inconsistent service due to injury or fatigue (especially as the winter season goes on)
- Snow removal is not guaranteed

Review of Snow Angels

- Review of existing program
- Review of internal contracts
- Municipal scan (Appendix A)

Alternatives & Recommendations

- Report HSC23022 recommends a subsidy-based model combined with a public awareness campaign of helping your neighbour.



QUESTIONS?



Hamilton

Seniors Advisory Committee

March 3, 2023

Minutes 23-003

10:00am

Due to the COVID-19 and the Closure of City Hall

All electronic meetings can be viewed at:

City's YouTube Channel

<https://www.youtube.com/user/InsideCityofHamilton>

In Attendance:

Penelope Petrie (Chair), Marian Toth, David Broom, Alexander Huang, Tom Manzuk, Noor Nizam, Aref Alshaikhahmed, Barry Spinner, Carolann Fernandes, Peter Lesser, Sheryl Boblin Lauren Anastasi - Community and Volunteer Engagement Coordinator, Hamilton Distress Centre Halton

Also, in Attendance:

Lisa Maychak, Project Manager, Healthy & Safe Communities Department
Kim VanderMeulen, Program Secretary, Healthy & Safe Communities Department
Graeme Wallace, Program Secretary, Healthy & Safe Communities Department

Absent with Regrets:

Councilor T. Jackson, Kathryn Wakeman, Ann Elliott, Kamal Jain, Maureen McKeating, Marjorie Wahlman,

Absent: Steve Benson

1. CEREMONIAL ACTIVITIES (Item 1)

- (i) Land Acknowledgement presented by A. Alshaikhahmed.

P. Lesser has volunteered to read the Land Acknowledgement at the next meeting.

2. APPROVAL OF AGENDA (Item 2)

P. Lesser asked to add a snow removal discussion, to be added to other business

(P. Lesser/S. Boblin)

That the Seniors Advisory Committee approves the March 3, 2023 agenda, as amended

CARRIED

3. APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)

(A. Huang/A. Alshaikhahmed)

That the Seniors Advisory Committee approves the February 3, 2023 minutes, as amended.

CARRIED

4. DELEGATION REQUESTS (Item 6)

- (i) **Lauren Anastasi - Community and Volunteer Engagement Coordinator, Distress Centre Halton (Item 6.1)**

(P. Petrie/D. Broom)

That the following delegation be approved for today's meeting.

CARRIED

5. DELEGATIONS (Item 8)

- (i) **Lauren Anastasi - Community and Volunteer Engagement Coordinator, Distress Centre Halton (Added Item 8.1)**

Lauren Anastasi addressed Committee with an overview of Distress Centre Halton, and the expansion of their services to Hamilton.

That the Delegation from Lauren Anastasi - Community and Volunteer Engagement Coordinator, Distress Centre Halton, be received.

CARRIED

6. DISCUSSION ITEMS (Item 10)

- (i) **Working Groups (10.1)**

Getting Around Hamilton Working Group

- There are no updates from this working group.

(B. Spinner/A. Huang)

That the following updates be received:

(a) Elder Abuse Working Group

A. Alshaikhahmed stated that this working group is now meeting the 3rd Thursday of each month to accommodate the schedules of working group members. The goal of this working group is to create a local network to address issues of elder abuse. The next working group meeting is March 16, 2023 at 1 pm.

(b) Housing Working Group

M. Toth indicated that the working group is continuing to work on revising the existing Housing Guide for Older Adults in Hamilton with the support of L. Maychak and Kamba Akunda, staff from the City's Housing Division. At their February 9, 2023 working group meeting a presentation from the Ladies of Royal LePage was facilitated.

M. Toth also indicated that she spoke with Olivia O'Connor from ACORN Hamilton, a national organization who advocates for those living in low-income housing. The next Housing Working Group meeting is March 9, 2023 at 2 pm and Steve Rimmington from the Housing Help Centre will be presenting on their services.

(c) Communications Working Group

D. Broom stated that he compiled a list of 74 contacts from the Resource Guide for Older Adults with the public library. The goal is to create more awareness about the Brown Bag Lunch (BBL) Network so that more organizations will join to learn about programs, initiatives and events that will benefit their older adult clients. L. Maychak agreed to send the contact list to Meg DeForest with the public library requesting that she send an email to the 74 contacts informing them of the benefits of becoming a member with the BBL Network.

A. Huang prepared and facilitated a comprehensive presentation on a Communications Strategy for the committee. It included information on what the Seniors Advisory Committee does but also examples on potential projects, timelines and communication

tactics for these projects. A question and answer session with committee members followed.

CARRIED

(ii) Working Committees (10.2)

(B. Spinner/A. Huang)

That the following updates be received:

(a) Age Friendly Plan - Governance Committee

L. Maychak indicated that the committee is looking at recruiting additional goal champions for the seven goals of the Age-Friendly Plan from various sectors to gain more expertise and to share the workload of goal champions.

(b) Seniors Kick-off Event

L. Maychak stated that the event will take place on June 20, 2023 at Sackville Hill Recreation Centre.

(c) International Day of Older Persons Committee

There are no updates from this committee.

(d) McMaster Institute for Research on Aging

B. Spinner stated that the committee is now called the Community Partner Network and they meet annually.

(e) Ontario Health Coalition

Member C. Fernandes will continue to send the committee email updates through L. Maychak.

(f) Our Future Hamilton Update

There are no updates from this committee.

(g) Senior of the Year Award

L. Maychak stated that the nomination phase will launch the third week of April which is National Volunteer Week and that the event will take place October 24, 2023 at Michelangelo's.

7. GENERAL INFORMATION / OTHER BUSINESS (Item 13)

(i) Impact of the City's Snow Removal Process on Seniors

P. Lesser shared some concerns about the process of city snow removal and how it negatively affects seniors and what the committee can do to improve the situation. T. Manzuk suggested that the Advisory Committee for Persons with Disabilities (ACPD) join a future Seniors Advisory Committee or working group meeting.

8. ADJOURNMENT (Item 15)

(P. Petrie/D. Broom)

That the Seniors Advisory Committee be adjourned at 12:03pm.

CARRIED