



**City of Hamilton**  
**EMERGENCY & COMMUNITY SERVICES COMMITTEE**  
**AGENDA**

**Meeting #:** 23-007  
**Date:** May 18, 2023  
**Time:** 1:30 p.m.  
**Location:** Council Chambers  
Hamilton City Hall  
71 Main Street West

Loren Kolar, Legislative Coordinator (905) 546-2424 ext. 2604

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1. **CEREMONIAL ACTIVITIES**
2. **APPROVAL OF AGENDA**  
(Added Items, if applicable, will be noted with \*)
3. **DECLARATIONS OF INTEREST**
4. **APPROVAL OF MINUTES OF PREVIOUS MEETING**
  - 4.1 May 4, 2023
5. **COMMUNICATIONS**
6. **DELEGATION REQUESTS**
7. **DELEGATIONS**
8. **STAFF PRESENTATIONS**
  - 8.1 2022 Social Housing Annual Update (HSC23016) (City Wide)
9. **CONSENT ITEMS**

9.1 2022 Access to Housing Update (HSC23029) (City Wide)

9.2 Paramedic Facilities Review (HSC23032) (City Wide)

9.3 Advisory Committee Minutes

a. Housing and Homelessness Advisory Committee Minutes

a. December 5, 2022

b. January 2, 2023

c. February 7, 2023

d. March 7, 2023

b. Seniors Advisory Committee Minutes - April 14, 2023

c. Hamilton Veterans Committee Minutes - March 28, 2023

10. PUBLIC HEARINGS

11. DISCUSSION ITEMS

12. MOTIONS

13. NOTICES OF MOTION

14. GENERAL INFORMATION / OTHER BUSINESS

15. PRIVATE AND CONFIDENTIAL

16. ADJOURNMENT



## **EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 23-006**

1:30 p.m.  
Thursday, May 4, 2023  
Council Chambers  
Hamilton City Hall  
71 Main Street West

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**Present:** Councillors T. Jackson, C. Kroetsch, T. Hwang (Vice Chair), A. Wilson and M. Wilson

**Absent with  
Regrets** Councillors B. Clark, N. Nann - Personal

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### **THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:**

#### **1. Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) (Item 8.1)**

**(Kroetsch/M. Wilson)**

- (a) That the City of Hamilton expand the Menstrual Products Pilot Project to provide free menstrual products at all City of Hamilton recreation facilities and municipal services centres, drawing on the current inventory and at no cost in 2023; and,
- (b) That the estimated annual cost of the Menstrual Products Pilot Project in the amount of \$32 K be a Council referred item to be deliberated through the 2024 Tax Operating Budget process; and,
- (c) That an annual estimated inventory of 113,000 units (tampons and pads) be maintained and tracked by the Recreation Division in order to project costs to deliver the program in future years; and,
- (d) That all future purchases to support the Menstrual Product Project at City of Hamilton recreation facilities and municipal service centres be funded from any available source jointly deemed appropriate by the General Manager of the Healthy and Safe Communities Department and the General Manager of the Finance and Corporate Services Department including, but not limited to, one or more of the following sources: any

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available provincial or federal funding, or 2023 in year program and/or department/corporate surplus; and,

- (e) That the City fund Hamilton Food Share (HFS) to distribute free menstrual products for 2023, at a cost of \$91 K, funded through the Early Years System Reserve (112218); and,
- (f) That \$91 K to fund Hamilton Food Share if they are not fully self-sustaining by 2024, be a Council referred item to be deliberated through the 2024 Tax Operating Budget process.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

ABSENT	-	Clark, Brad	Ward 9
YES	-	Hwang, Tammy	Ward 4
YES	-	Kroetsch, Cameron	Ward 2
YES	-	Jackson, Tom	Ward 6
ABSENT	-	Nann, Nrinder	Ward 3
YES	-	Wilson, Alex	Ward 13
YES	-	Wilson, Maureen	Ward 1

**FOR INFORMATION:**

**(a) APPROVAL OF AGENDA (Item 2)**

The Committee Clerk advised that there were no changes to the agenda.

**(Kroetsch/A. Wilson)**

That the agenda for the May 4, 2023 Emergency and Community Services Committee meeting be approved, as presented.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

ABSENT	-	Clark, Brad	Ward 9
YES	-	Hwang, Tammy	Ward 4
YES	-	Kroetsch, Cameron	Ward 2
YES	-	Jackson, Tom	Ward 6
ABSENT	-	Nann, Nrinder	Ward 3
YES	-	Wilson, Alex	Ward 13
YES	-	Wilson, Maureen	Ward 1

**(b) DECLARATIONS OF INTEREST (Item 3)**

There were no Declarations of Interest.

**(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)**

**(i) April 20, 2023 (Item 4.1)**

**(M. Wilson/Jackson)**

That the Minutes of the April 20, 2023 meeting of the Emergency and Community Services Committee, be approved, as presented.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

ABSENT	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
ABSENT	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

**(d) COMMUNICATIONS (Item 5)**

**(i) Resignations from the Housing and Homelessness Advisory Committee (Item 5.1)**

**(A. Wilson/Kroetsch)**

That the resignations from the Housing and Homelessness Advisory Committee, from M. Power (Item 5.1(a)) and T. Manganiello (Item 5.1(b)), be received.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

ABSENT	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
ABSENT	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

**(e) STAFF PRESENTATIONS (Item 8)**

**(i) Menstrual Product Pilot Project Update (HSC20001(b)) (City Wide) (Item 8.1)**

Janine Gaunt, Recreation Manager and Joanne Santucci, Hamilton Food Share addressed Committee respecting the Menstrual Product Pilot Project Update (HSC20001(b))

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**(Kroetsch/Jackson)**

That the Presentation respecting the Menstrual Product Pilot Project Update (HSC20001(b)), be received.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

ABSENT	-	Clark, Brad	Ward 9
YES	-	Hwang, Tammy	Ward 4
YES	-	Kroetsch, Cameron	Ward 2
YES	-	Jackson, Tom	Ward 6
ABSENT	-	Nann, Nrinder	Ward 3
YES	-	Wilson, Alex	Ward 13
YES	-	Wilson, Maureen	Ward 1

**(ii) (M. Wilson/Kroetsch)**

That Staff be directed to report back to the Emergency and Community Services Committee on the financial implications of a greater menstrual product selection at the June 1, 2023 meeting.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

ABSENT	-	Clark, Brad	Ward 9
YES	-	Hwang, Tammy	Ward 4
YES	-	Kroetsch, Cameron	Ward 2
YES	-	Jackson, Tom	Ward 6
ABSENT	-	Nann, Nrinder	Ward 3
YES	-	Wilson, Alex	Ward 13
YES	-	Wilson, Maureen	Ward 1

For further disposition of this matter, refer to Item 1

**(iii) Snow Angels Program Sustainability (HSC23022) (City Wide) (Item 8.2)**

**(1) (Jackson/M. Wilson)**

That the Presentation respecting Snow Angels Program Sustainability (HSC23022) (City Wide), be received.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

ABSENT	-	Clark, Brad	Ward 9
YES	-	Hwang, Tammy	Ward 4
YES	-	Kroetsch, Cameron	Ward 2
YES	-	Jackson, Tom	Ward 6
ABSENT	-	Nann, Nrinder	Ward 3
YES	-	Wilson, Alex	Ward 13
YES	-	Wilson, Maureen	Ward 1

**(2) (Jackson/Hwang)**

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That Report HSC23022 respecting Snow Angels Program Sustainability be referred back to staff to consider the feasibility of a City contract and external contractors for snow removal options, and the options in the original report with a report back to the Emergency and Community Services Committee on August 17, 2023

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

ABSENT	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
ABSENT	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

**(i) CONSENT ITEMS (Item 9)**

**(i) Seniors Advisory Committee Minutes - March 3, 2023 (Item 9.1)**

**(Kroetsch/Jackson)**

That the Seniors Advisory Committee Minutes of March 3, 2023, be received.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

ABSENT	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
ABSENT	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13
YES	- Wilson, Maureen	Ward 1

**(j) ADJOURNMENT (Item 16)**

**(Kroetsch/A. Wilson)**

That there being no further business, the Emergency and Community Services Committee be adjourned at 2:35 p.m.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

ABSENT	- Clark, Brad	Ward 9
YES	- Hwang, Tammy	Ward 4
YES	- Kroetsch, Cameron	Ward 2
YES	- Jackson, Tom	Ward 6
ABSENT	- Nann, Nrinder	Ward 3
YES	- Wilson, Alex	Ward 13

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YES - Wilson, Maureen Ward 1

Respectfully submitted,

Councillor T. Hwang  
Vice Chair, Emergency and Community  
Services Committee

Loren Kolar  
Legislative Coordinator  
Office of the City Clerk





# INFORMATION REPORT

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	May 18, 2023
<b>SUBJECT/REPORT NO:</b>	2022 Social Housing Annual Update (HSC23016) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Elissa Press (905) 546-2424 Ext 4234 Brian Kreps (905) 546-2424 Ext. 1782
<b>SUBMITTED BY:</b>	Michelle Baird Director, Housing Services Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	

## COUNCIL DIRECTION

Not Applicable

## INFORMATION

This report provides an update on Social and Community Housing funded by the City of Hamilton. It includes a report on funding and Key Performance Indicators and is the first of what will become an annual report to Council.

### Overview of Social Housing

Social Housing refers to buildings built through programs funded by the federal and provincial governments between the 1950s and 1997. Community Housing is a broader term referring to any non-profit or municipally owned affordable housing. The federal government transferred responsibility for administering Social Housing to the provinces in 1997 and provided funding for the payment of its portion of the obligations to the housing providers. Ontario transferred responsibility for Social Housing to municipalities in 2001 along with the federal funding. The *Social Housing Reform Act, 1999* and its successor, the *Housing Services Act, 2011*, designated 47 Municipal Service Managers and outlined their responsibilities for administering and funding Social Housing. It also lays out the obligations for Social Housing providers.

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**SUBJECT: 2022 Social Housing Annual Update (HSC23016) (City Wide) - Page 2 of 7**

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Hamilton funds 40 Social or Community Housing providers. CityHousing Hamilton (CHH) is one of these providers. A full list appears in Appendix A to this report. The City of Hamilton is CHH's Sole Shareholder. A project is considered Social Housing if it is listed as a "transferred project" in the *Housing Services Act, 2011*. There are different rules for projects that were originally funded by the federal government and those funded by the provincial government. Any new projects with which service agreements are created are considered Community Housing. CityHousing Hamilton (CHH) owns projects built under both federal and provincial programs.

Some of the key obligations for social housing projects that were originally funded by the province include the following:

- Maintain the target number of Rent-Geared-to-Income (RGI) and low end of market units which is also referred to as their Service Level Standard;
- Maintain the specified mandate (seniors, etc), should it exist;
- Offer RGI units to households from the Centralized Waiting List (Access to Housing) according to provincial and local rules;
- Calculate RGI rent according to legislation;
- Collect rent and the administer the lease;
- Ensure the project is well managed, maintained in a satisfactory state of repair and fit for occupancy;
- Not encumber or significantly modify the project without Service Manager Consent; and
- Report annually to the Service Manager through an Annual Information Return.

Most of these obligations do not apply to federal projects. They calculate rent differently, are not required to receive Service Manager consent for changes to their project, nor do they have to offer units to households from the Access to Housing Centralized Waiting List.

According to Hamilton's Housing Stock Inventory, Hamilton has 2,954 units of Social Housing that were funded by the federal government and 10,170 units that were funded by the provincial government for a total of 13,124 social housing units. These represent a mix of RGI and market units. Market units have rent that is based on a benchmark provided by the province.

### **Service Manager Responsibilities**

The *Housing Services Act, 2011* details the role of the Service Manager in administering housing and homelessness programs and services in their community. The City of Hamilton is designated the Service Manager for Hamilton's geographic area. The City is required to fund, monitor compliance with relevant legislation and plan for the sustainability of Social and Community Housing. It is also responsible for planning and supporting the development of new Community Housing.

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**SUBJECT: 2022 Social Housing Annual Update (HSC23016) (City Wide) - Page 3 of 7**

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Funding is one of the Service Manager's primary responsibilities. The funding formulas for Social Housing projects are clearly outlined in the *Housing Services Act, 2011*. Each program has a different calculation that was established in their agreement which the project was built. Service Managers provide payments to providers monthly and conduct an annual reconciliation to monitor financial performance and determine if the subsidy was under or over paid.

Annual funding to housing providers is reported to the Province annually. As Service Manager, the City is required by the *Housing Services Act, 2011* to fund legacy Social Housing providers according to the legislated formulas which are based on the program under which they were constructed. While not required legislatively, one-time funding is provided to support the operation and affordability of the units for capital repairs and Building Condition Assessments.

Table 1 – 2022 Social Housing Investments

<b>One Time Subsidy</b>	<b>Ongoing Subsidy</b>	<b>Total</b>
\$2,629,361.01	\$48,328,152	\$50,554,192

Table 1 outlines Hamilton's expenditures in Social Housing as reported in the Service Manager Annual Information Return. In 2022, \$50,554,192 was spent overall on social housing of which \$2,629,361.01 was one-time capital grants and the balance of \$48,328,152 was ongoing funding. Most of the funding came from the municipal tax levy with only \$13,002,143 in federal funding.

Another key responsibility is ensuring compliance with RGI rules. This includes the RGI rules laid out in the *Housing Services Act, 2011* and optional local eligibility rules including unit absences, occupancy standards (the size and type of unit permissible for a household receiving RGI), and the establishment of a local priority waitlist. RGI is defined as rent that is no more than 30% of a household's income.

Social and Community Housing also encompasses other forms of financial assistance. The City also provides housing assistance through rent supplements, housing allowances and the Canada Ontario Housing Benefit. Rent supplements are attached to units in the private market and "low end of market" units in Social or Community Housing to reduce the rent to RGI levels. Housing Allowances are fixed-rate housing assistance. The Canada Ontario Housing Benefit is a provincial/federal program that provides a deeply affordable housing benefit to eligible households.

The *Housing Services Act, 2011* details the requirements for the Service Manager to operate a Centralized Waiting List (CWL) as well as basic rules for being added or removed from the waitlist. The *Housing Services Act, 2011* also establishes the rules for priority access to RGI assistance. The City's CWL is called Access to Housing (ATH). Report HSC23029 provides an update on ATH for 2022.

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**SUBJECT: 2022 Social Housing Annual Update (HSC23016) (City Wide) - Page 4 of 7**

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## Metrics & Key Performance Indicators

### *Service Level Standards*

Service Level Standards (SLS) are used by the province as a key accountability measure for oversight of Social Housing. SLS are defined as the provision of a minimum number of Social Housing units to eligible households. For a unit to count toward the Standard, its rent must be geared-to-income, households must be eligible for RGI and households must be selected from the Centralized Waiting List according to provincial priorities and rules.

The City reports performance against the Service Level Standard annually to the province in its Service Manager Annual Information Return (SMAIR). Mandated Service Levels remain unchanged since 2001. The data is gathered from housing providers. Service Levels are reported under the following categories: households at or below the Household Income Limits, High Needs Households and Modified Units. Household Income Limits and High Need Households represent the maximum income a household may have to qualify for Rent Geared to Income in a particular size unit. These limits are set annually by the province. Table 2 outlines the number of units that the City is legislated to provide compared to the amount that was actually provided.

Table 2 City of Hamilton Legislated Service Level Standards

# of households	Legislated	2022 SMAIR
At or below the Household Income Limit (HIL) threshold	9,527	7,680
High Need (HNN) threshold	5,174	6,642
Modified (accessible) units	322	502

Table 3 City of Hamilton Maximum Income Limits for RGI for 2022

	Bachelor unit (\$)	1-bedroom unit (\$)	2-bedroom unit (\$)	3-bedroom unit (\$)	4-bedroom unit or larger (\$)
<b>Household Income Limits</b>	32,000	41,500	49,000	58,000	74,500
<b>High Need Households</b>	19,200	24,900	29,400	34,800	44,700

The City is required to provide a minimum of 9,257 units to households at or below the Household Income Limit (HIL) threshold, and 7,680 units were provided in 2022. This number represents the number of households supported through RGI. Of these, 5,174 units are to be for households at the High Need Households (HNN) threshold, and 6,642 were provided in 2022. The HNN represent a subset of the households counted in the HIL. The City is required to provide 322 units to households in modified units, and in 2022, this number was 502.

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**SUBJECT: 2022 Social Housing Annual Update (HSC23016) (City Wide) - Page 5 of 7**

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Hamilton has not met the SLS for “Households at or Below the HIL” for a number of years. This is primarily due to the large number of RGI tenants who remain in social housing units once they are no longer eligible for RGI. If a household’s income rises above the HIL, they will no longer qualify for RGI, but under the *Residential Tenancies Act, 2006* they are legally able to remain in the unit. The household’s decision is likely tied to the high cost of rent in the private market. A second reason relates to the large number of CHH units offline for redevelopment or long-term vacancy. Hamilton has exceeded the Standard for High Needs Households and Modified Units.

#### *Vacant Units*

There are many reasons a unit may be vacant. Units are often vacant for one to two months when a tenant moves out to allow for cleaning and repairs, which is referred to as unit turnover. Units may also be taken offline for the purposes of redevelopment. Units also may be vacant because they are undergoing planned or emergency repairs. Housing Services staff work with the housing providers to manage vacancies. There is no single industry standard, but 2 – 3% is generally considered a reasonable vacancy rate depending on the size and type of provider.

There are 39 non-CHH housing providers accounting for 6,022 units of Social Housing. As of December 2022, there were 165 vacancies in non-CityHousing Hamilton Social Housing buildings representing a vacancy rate of 2.7%. Most vacancies were due to unit turn over, although thirteen are vacant pending sale to finance future development.

CHH’s portfolio includes 7,122 units of which 5,771 are RGI, 1,352 are affordable market units and 27 are commercial units. As of March 31, 2023, CHH reported 649 vacant units in total which equates to a 9.07% vacancy rate. Of these, 80 are available for rent or have move-ins pending, 402 have active work orders, 24 require excessive repairs (greater than \$25K), and 143 are either pending move-out or being scheduled for inspection

The average age of a CHH property is 46 years old, resulting in an increase in maintenance requirements, building security, and waste removal/grounds expenditures. To maintain a favourable budget and not go into deficit, vacancy work in the fourth quarter of 2022 was ceased. While this strategy allowed for operating expenses to stay within budget, it resulted in the addition of more units to the existing backlog of units needing repairs. CHH’s board submitted a request to the City as their Sole Shareholder for \$5.7M to return these vacant units to service.

#### *New Units*

2022 was a strong year for the completion of community housing buildings, with four providers opening new units. The replacement RGI units represent a replacement of units indicated above. In most cases, units were sold and the proceeds were used to develop new units. The New RGI and market units represent net new units to the

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system. RGI units are offered through the ATH Waitlist or By-name Priority List. Market units are offered by the provider to their market unit waitlist or through arrangements with non-profit service providers.

Table 4 Community Housing Building Units Opened in 2022

Provider	Address	Replacement RGI	New RGI	Market Units	Total
CityHousing Hamilton	263 Main St. E.	0	15	0	15
Hamilton East Kiwanis	6 Acorn	32	8	20	60
Indwell	219-247 East Ave. N.	0	96	12	108
Wesley Community Homes	195 Ferguson	0	12	0	12
<b>Total</b>		32	131	32	195

### Conclusion

Given a wide range of issues, Hamilton was not able to meet its Service Level Standard for households under the Housing Income Limit in 2022. This was due in part to a large number of households remaining in social housing once they were no longer eligible as well as a large number of units vacant for redevelopment or long term repair. Returning vacant units to service would go a long way in helping Hamilton meet its Service Level Standard in the future. It is noteworthy that Hamilton added 195 units of new affordable housing including 131 net new that count toward the service level standard.

### Next Steps

The following actions have already been undertaken in 2023 to increase performance against the metrics.

- Housing Services provided rent supplements to Hamilton East Kiwanis for their recently purchased former federal project at 1884 Main St. W. These rent supplements support their existing RGI tenants. Discussions are underway regarding signing a service agreement and setting a higher target.
- Housing Services has issued a Call for Applications for capital repairs in social housing to bring vacant units back into service and prevent units from falling into disrepair.
- Council has approved funding to support the \$5.7 M cost of CHH repairing 476 vacant units by November 2024 to be rented. As Service Manager, Housing Services Division will monitor implementation of these repairs to ensure positive outcome on the 2023 and 2024 vacancy rate.
- Building Condition Assessments have been funded for Hamilton East Kiwanis Homes and Victoria Park Community Homes.

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Further steps will be undertaken in 2023 to further improve performance against the metrics including:

- A framework laying out a local approach to supporting provincial housing providers when the reach End of Mortgage will be brought to Council on August 17 to preserve provincial projects;
- Building Condition Assessments will be funded for the balance of housing providers who require them; This is the work outlined as one of the 2023 priorities in the Housing Sustainability and Investment Roadmap and will be led by the Housing Services Division.
- Funding will be awarded to successful applicants in the capital repairs Call for Applications; and
- CHH's 253 King William building will open in the fall with 24 RGI units. This project received Rapid Housing Initiative funding and will receive RGI subsidy for tenants.

**ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN****Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

**Built Environment and Infrastructure**

Hamilton is supported by state-of-the-art infrastructure, transportation options, buildings and public spaces that create a dynamic City.

**APPENDICES AND SCHEDULES ATTACHED**

Not Applicable

**Appendix “A” to Report HSC23016****Social Housing Providers Funded by  
The City of Hamilton**

Ancaster Village Non-Profit Homes  
Andes Heritage Co-operative  
Artaban Non-Profit Homes  
CityHousing Hamilton  
Corktown Co-operative Homes  
Eaton Place (Flamborough) Inc.  
Ebony Group Community Homes of Hamilton  
Good Shepherd Non-profit Homes Inc.  
Halam Park Housing Co-operative Inc.  
Hamilton Baptist Non-profit Homes Corporation  
Hamilton Senior's Citizens  
Hamilton East Kiwanis Non Profit Homes Inc.  
Hamilton Jewish Homes  
Heritage Green Senior Centre  
Howell Non-profit Homes  
Indwell Community Homes  
ITCA Community Involvement Inc.  
Lions Freelon Villa Non-Profit Housing  
LIUNA (Hamilton) Association  
Local 1005  
Los Andes of Hamilton Co-operative Inc.  
McGivney Community Homes Inc.  
McMaster Community Homes  
Meridian Co-operative Homes Inc.  
Ontario Aboriginal Housing Support Services  
Ryerson  
Sacajawea Native Non-Profit Housing, Inc.  
Slovenian Society of St Joseph  
Sons of Italy  
Southern Lights Co-operative  
Stoneworth Co-operative  
Stoney Creek Community Homes  
Tabby Town Urban Co-op  
Taras Shevchenko Non-profit Housing  
The Ukrainian Villa  
Township of Glanbrook Non-Profit Housing Corporation  
Victoria Park Community HOMes  
Wesley Community Homes Inc.  
Women's Community Co-op  
YWCA Hamilton





Hamilton

# 2022 SOCIAL HOUSING UPDATE

May 2023

- Service Manager Responsibilities
  - Social Housing Units
  
- Metrics & Key Performance Indicators
  - Service Level Standards
  - Vacant Units
  - New Units
  
- Next Steps

- Fund, monitor compliance with relevant legislation and plan for the sustainability of Social and Community Housing
- Plan and support the development of new Community Housing

## 2022 Social Housing Investments

One Time Subsidy	Ongoing Subsidy	Total
\$2,629,361.01	\$48,328,152	\$50,554,192

- Administer other forms of financial assistance: rent supplements, housing allowances, and the Canada Ontario Housing Benefit

## City of Hamilton Social Housing Units

Funding source	# of units
Federal	2,954
Provincial	10,170
<b>Total</b>	<b>13, 124</b>

## City of Hamilton Legislated Service Level Standards

# of households	Legislated	2022 SMAIR
At or below the Household Income Limit (HIL) threshold	9,527	7,680
High Need (HNN) threshold	5,174	6,642
Modified (accessible) units	322	502

# Vacant Units

Housing Provider	# of units	# of vacant units	Vacancy rate
Non-CHH	6, 022	165	2.7%
CHH	7, 122	649	9.07%

## CHH vacant units

80 available for rent or have move-ins pending

402 have active work orders

24 require excessive repairs (greater than \$25K)

143 either pending move-out or being scheduled for inspection

5.7 M to return CHH vacant units to service

## Community Housing Building Units Opened in 2022

Provider	Address	Replace ment RGI	New RGI	Market Units	Total
CityHousing Hamilton	263 Main St. E.	0	15	0	15
Hamilton East Kiwanis	6 Acorn	32	8	20	60
Indwell	219-247 East Ave. N.	0	96	12	108
Wesley Community Homes	195 Ferguson	0	12	0	12
<b>Total</b>		<b>32</b>	<b>131</b>	<b>32</b>	<b>195</b>

➤ 195 new affordable units, 131 net new that count towards service level standard

## Steps already undertaken in 2023 to increase performance against the metrics

---

Rent supplements to Hamilton East Kiwanis for 1884 Main St. West. Discussions underway for service agreement & setting higher target

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Capital repairs Call for Applications. Funding to be awarded to successful applicants

---

5.7 Million funding for CHH vacant unit repair. Housing Services Division to monitor implementation

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Building Condition Assessment funding for Hamilton East Kiwanis & Victoria Park



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End of Mortgage Framework (to Council August 17, 2023) to preserve provincial projects

---

Funding of Building Condition Assessments for the balance of the housing providers requiring them

---

Opening of CHH's 253 King William building in the fall with 24 RGI units

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## INFORMATION REPORT

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	May 18, 2023
<b>SUBJECT/REPORT NO:</b>	2022 Access to Housing Update (HSC23029) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Brian Kreps (905) 546-2424 Ext. 1782
<b>SUBMITTED BY:</b>	Michelle Baird Director, Housing Services Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	<i>Michelle Baird</i>

### COUNCIL DIRECTION

Not Applicable

### INFORMATION

This report provides an update on the Access to Housing (ATH) waitlist for 2022. ATH is the City of Hamilton's provincially mandated centralized waiting list for rent-geared-to-income (RGI) and alternate housing assistance. The Housing Services Act, 2001 (HSA) lays out the rules governing RGI and alternate housing assistance.

ATH applications consist of two parts. The first part is the application itself which contains all relevant information to determine the applicant's eligibility to receive assistance. The second part is the building selection form on which applicants must indicate the buildings in which they are interested.

ATH is designed to provide a comprehensive service that goes beyond processing applications and ensuring ongoing eligibility for the waitlist. Staff provide information about assistance available through ATH and other services in the community. They help applicant households complete applications. They also help applicants problem-solve challenges with housing affordability and housing crises. They are available for drop-in service at 350 King Street East, Suite 110, by telephone and by e-mail.

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**SUBJECT: 2022 Access to Housing Update (HSC23029) (City Wide) - Page 2 of 5****Rent-Geared-to-Income (RGI) and Alternate Assistance**

Rent is considered geared-to-income when the household pays no more than 30% of its net income in rent. In Ontario, households in receipt of social assistance pay according to a set scale. RGI is generally attached to a housing unit.

Alternate forms of assistance differ in that households in receipt of social assistance pay no more than the maximum shelter portion of their assistance. They may be attached to a unit or they may be portable.

**Eligibility**

Applicants are eligible to be on the ATH waitlist if they meet the following criteria:

- a) at least one member of the household is 16 years or older;
- b) at least one member of the household can live independently, with or without support services;
- c) each member of the household can prove status in Canada - all household members must be legal residents of Canada;
- d) no member of the household owes money to a social housing provider in Ontario; and
- e) the household's income and assets are below locally approved limits.

**Offers of Assistance**

The City of Hamilton is not a residential landlord and does not make offers of housing. Offers come directly from one of 40 housing providers. Offers are made through a software system which ensures modified-chronological offer rules are followed. Highest priority is given to applicant households with Special Priority Person (SPP) status, which is dictated by the Housing Services Act, 2011. This includes applicants who are currently or have recently been a victim of domestic violence, and/or if a member of the household is being or has been trafficked. Applicants who receive SPP will be given the highest ranking on the waiting list above all other applicants. SPP applications are ranked chronologically by the date the SPP status is assigned. Urgent status is a priority that was established by Council. Applicants with Urgent status (i.e., applicants who meet the criteria for having a safety priority, or terminally ill priority) will be ranked on the waiting list above all applicants whose applications are purely chronological. These applications are ranked chronologically by the date that the Urgent status is assigned.

Hamilton has three other priorities which were also established by Council including Homeless, Newcomer and Youth and Chronological.

- Applicants with Homeless status will be offered every 5th vacancy within a Housing Provider's portfolio;

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**SUBJECT: 2022 Access to Housing Update (HSC23029) (City Wide) - Page 3 of 5**

- Applicants with Newcomer or Youth status will be offered at least every 10th vacancy within a Housing Provider's portfolio; and
- Applicants with Chronological status will be ranked by their application date.

**Canada-Ontario Housing Benefit**

In 2022, 429 households were granted the Canada-Ontario Housing Benefit (COHB). COHB was launched in April 2020 by the Province of Ontario under the National Housing Strategy. Service Managers (SMs) refer eligible households to the Ministry of Finance which administers the benefit. The COHB is a portable housing benefit that can be applied directly to rent in the private market. The province does not require the waitlist eligibility rules to be followed for awarding COHB but COHB applicants must reside permanently in Ontario and be on, or eligible to be on, the centralized waitlist. Households cannot receive COHB and Rent-Geared-to-Income (RGI) housing or any other form of housing benefit at the same time. The Housing Services Division has primarily used the benefit to assist households experiencing homelessness who require timely access to housing and households whose fixed rate housing allowances are coming to an end.

COHB has been a valuable tool in Hamilton. The Housing Services Division has worked closely with community partners to connect households experiencing homelessness with COHB. This has been done to create an equitable distribution of COHB among groups and to ensure that they are allocated in a timely fashion. Hamilton's ability to allocate COHB has been rewarded each year with additional COHB funding beyond the original allocation.

**Applicants Housed**

Table 1 reports the number of households on the ATH waitlist as of December 31 of the years 2017 to 2022. In 2022, the number of households on the waitlist stood at 6,110. This number is relatively stable over the six-year period reported below. The dip in 2021 can be attributed to data clean up that was done in preparation for the migration of data to a new software system. It is important to note that the actual number of waiting households is larger owing to a backlog in inputting applications. The backlog of approximately 2,000 applications is due to staffing shortages, demands on staff relating to assisting providers with offers for tenants in new buildings and an increase in new applications. To manage the application backlog, ATH staff have prioritized the assessment of Priority applications (SPP/Urgent) and seniors. These applications are entered in real time and are not a part of the current backlog. This backlog will have no effect on an applicant's ability to access social housing.

Of the total number of households on the ATH waitlist, 930 were currently living in an RGI unit and waiting for a transfer to another unit.

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**SUBJECT: 2022 Access to Housing Update (HSC23029) (City Wide) - Page 4 of 5**

Table 1 - Access to Housing (ATH) Waitlist - as of December 31 by Year

	2017	2018	2019	2020	2021	2022
<b># total households</b>	6,258	6,704	6,231	6,647	5,716	6,110
<b># households living in RGI unit</b>	1,110	1,166	1,113	1,089	916	930
<b># households not living in RGI unit</b>	5,148	5,538	5,118	5,558	4,800	5,180
<b># of households housed in RGI unit</b>	672	508	469	416	412	653
<b># of households housed with a COHB</b>			126	246	129	429
<b># total households housed from ATH Waitlist</b>	672	508	595	662	541	1,082
<b>% of households housed</b>	10%	7%	9%	9%	9%	15%

The number of households housed in an RGI unit in 2022 was 653. This is the largest number housed since 2017 and a significant increase from 2020 and 2021. The percentage of households housed is calculated based on the total number of annual applications, which combines both the number of households currently active on the waitlist and those who have been housed. The increase in households housed in 2022 can likely be attributed to the number of buildings that opened in 2022 including CityHousing Hamilton's (CHH's) project at 263 Main St. E., Hamilton East Kiwanis' building at 6 Acorn, Indwell's projects at 219 East Ave. N., 225 East Ave N and 247 East Ave N , and Wesley Community Homes' project at 195 Ferguson Ave. N. The implementation of a 'one-offer/one-refusal' rule which requires waitlist applicants to accept the first offer of subsidized housing for a unit in a housing location they selected facilitated more households to accept a housing offer.

The number of units offered declined between 2018 and 2021 for a variety of reasons. One of the most significant is the number of households that opt to remain in a social housing unit even when they no longer qualify for RGI. This decision is likely driven by the increasingly high prices in the private rental market. The reduction also relates to fewer units being available due to redevelopment. The smaller number of offers was also driven by a large number of units being offline due to long term repairs and redevelopment.

Most of the households housed in 2022 have SPP or Urgent status. The chronological applicants housed were seniors for whom wait times tend to be shorter because of the large number of buildings with seniors mandates or households housed in new buildings due to the short waitlist

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**SUBJECT: 2022 Access to Housing Update (HSC23029) (City Wide) - Page 5 of 5****2023 Outlook and Actions**


It is anticipated that the number of households housed in 2023 will decline somewhat. Only two new buildings will open in 2023 and one building will reopen following prolonged closure for repairs following a fire. Several developments will reduce capacity pending redevelopment. To support movement on the list, the Housing Services Division will introduce a new Over Housed Policy in the summer of 2023. Hamilton's COHB allocation for 2023-24 is anticipated to house 225-250 households, which is almost half of the number allocated in 2022. The new income and asset limit approved by Council in HSC23004 will be implemented on July 1, 2023. Based on the experience of other Service Managers, it is expected that a very small number of households will no longer be eligible for RGI subsidy or to be on the waitlist due to the policy. The Housing Services Division is also working to eliminate the applications backlog by the end of 2024 by hiring additional temporary staff to be funded by social housing subsidy recoveries from Annual Information Returns and administrative funding.

**APPENDICES AND SCHEDULES ATTACHED**

Not applicable



## INFORMATION REPORT

<b>TO:</b>	Chair and Members Emergency and Community Services Committee
<b>COMMITTEE DATE:</b>	May 18, 2023
<b>SUBJECT/REPORT NO:</b>	Paramedic Facilities Review (HSC23032) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Michael Sanderson (905) 546-2424 Ext. 7741
<b>SUBMITTED BY:</b>	Michael Sanderson Chief, Paramedic Service Health and Safe Communities
<b>SIGNATURE:</b>	

### COUNCIL DIRECTION

Not Applicable

### INFORMATION

On May 19, 2022, the Emergency and Community Services Committee recommended approval of the strategic framework to guide operational, capital, and organizational decisions related to the delivery of paramedic services as outlined in Report HSC22012 – Hamilton Paramedic Service Master Plan 2022-2031 (the HPS Master Plan) and Appendix “A” to that Report. This recommendation was approved by Council on May 25, 2022.

The HPS Master Plan recommended that a facility study be conducted to develop a strategy to address the medium and long-term needs of a growing service. Funding is available within the already approved 2023 Budget. Hamilton Paramedic Service (HPS) intends to work with the City of Hamilton’s Corporate Real Estate and Facilities Division to contract a third party to conduct a facility study that will assess the adequacy of HPS facilities against the operational needs of the service in the medium and long-term. The facility needs for the five demand growth areas identified within the HPS Master Plan will be specifically addressed.

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**SUBJECT: Paramedic Facilities Review (HSC23032) (City Wide) – Page 2 of 2**

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The expected outcome of the study is a recommendation for a model identifying station types and locations for optimal functioning and response time performance.

It is expected the study will evaluate the efficacy, cost, and feasibility of:

- Central reporting station(s) operated in conjunction with appropriately dispersed one or two bay posting stations as modelled in Ottawa, Peel, and Kitchener-Waterloo; or
- The traditional model of multiple reporting stations distributed throughout the city; or
- A blended model of central reporting stations and traditional stations.

The initial steps to move forward will be to determine in conjunction with Corporate Services Procurement section whether any consultants listed on the Professional and Consultant Services Roster for the City of Hamilton 2022-2024 have the required expertise in paramedic service station placement and operational strategies.

In the event there are no consultants on the roster with the desired expertise we will work with the Procurement section in the development of a Request for Quotations (RFQ) in accordance with Procurement Policy 5.2 or alternatively in the development of a Request for Proposals (RFP) in accordance with Procurement Policy 5.4.

This Information Report is provided to make Council aware of the steps now being taken in accordance with the strategic direction related to facilities planning as outlined within the HPS Master Plan previously approved by Council.

**APPENDICES AND SCHEDULES ATTACHED**

None





Hamilton

## **Housing and Homelessness Advisory Committee Minutes**

**6pm  
Monday December 5, 2022**

**Virtual WebEx  
71 Main Street West, Hamilton**

James O'Brien, Senior Project Manager Housing & Homelessness  
905-546-2424 x 3728

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**Present:** Violetta Nikolskaya, Lance Dingman, Sandy Leyland, Michael Power, Tom Mobley, Rhonda Mayer, Shaun Jamieson,

**Absent with Regrets:** Michael Slusarenko Julia Verbitsky, Leisha Dawson, Eileen Campbell, Mary-Ellen Crechiola

**Absent:** Morgan Stanek, Tony Manganiello

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### **FOR THE INFORMATION OF COMMITTEE:**

#### **1. Ceremonial Activities**

**There were no ceremonial activities**

#### **2. Approval of Agenda**

That the agenda be approved as amended

**CARRIED**

**Housing and Homelessness Advisory Committee  
Minutes**

**Dec 5<sup>th</sup> 2022  
Page 2 of 3**

(Leyland/ Dingman)

**3. Declaration of Interest**

There were no declarations of Interest.

**4. Approval of Minutes of Previous Meetings**

(i) May minutes (Item 4.1)

**(Leyland / Dingman)**

That the minutes be accepted as presented

**CARRIED**

**7. Discussion Items (Item 10)**

**10.1 HHAC 2023 Advisory Committee Budget (Item 10.1)**

- Conversation around how the committee can use their surplus and if an annual budget request was required for the committee

**(Leyland/ Dingman)**

That the budget presentation be accepted as presented

**CARRIED**

**10.2 Discussion of the committee handbook**

- Overall discussion about ways to engage the broader public about housing conversations
- Challenge in doing this with the formalized structure of advisory committees
- Working groups to be utilized in the future to help with this.

**7. Motions (Item 11)**

11.1 That the 2023 HHAC budget be approval as presented.

**(Leyland/Dingman)**

**CARRIED**

**CARRIED**

**9. ADJOURNMENT (Item 15)**

**(Leyland/Mobley)**

That, there being no further business, the Housing & Homelessness Advisory Committee adjourn at

Next meeting, January 3rd, 2022

**WebEx**

City Hall – Room 264 – 2<sup>nd</sup> Floor

Respectfully submitted,  
Violetta Nikolskaya  
Vice Chair, Housing and Home-  
lessness Advisory Committee

James O'Brien  
Senior Project Manager  
Housing Services Division



Hamilton

## **Housing and Homelessness Advisory Committee Minutes**

**6pm  
Tuesday January 3, 2023**

**Virtual WebEx  
71 Main Street West, Hamilton**

James O'Brien, Senior Project Manager Housing & Homelessness  
905-546-2424 x 3728

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**Present:** Michael Slusarenko, Violetta Nikolskaya Michael Power, Tom Moble, Rhonda Mayer, Shaun Jamieson, Mary-Ellen Crechiola

**Absent with Regrets:** Tony Manganiello, Leisha Dawson, Eileen Campbell, Sandy Leyland, Morgan Stanek, Lance Dingman, Julia Verbitsky

**Absent:**

**Guests:**

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### **FOR THE INFORMATION OF COMMITTEE:**

#### **1. Ceremonial Activities**

**There were no ceremonial activities**

#### **2. Approval of Agenda**

That the agenda be approved as amended with item 10.2 discussion of empty units.

**CARRIED****(Mayer/ Slusarenko)****3. Declaration of Interest**

There were no declarations of Interest.

**4. Approval of Minutes of Previous Meetings****10 Discussion Items (Item 10)****10.1 Housing and Homelessness Advisory Committee Presentation to ECS (Item 10.1)**

- Focus on what the committee wants to present to ECS.
- Focus areas:
  - Focus on those exiting institutional settings
  - Offline units
  - Closure of services and reduction of hours after March
  - Inclement weather policy and challenges
  - Collaboration with Health Care sector on the intersection of health and housing

**(Mayer/ Slusarenko)**

That the HHAC approve the presentation to ECS and support the Vice Chair in presenting.

**CARRIED****10.2 Empty Social housing units (Item 10.2)**

- Committee members added item to discuss issue of empty social housing units
- Question as to why there were empty social housing units, with a focus on CityHousing Hamilton
- Discussion of it being a system wide issue.
- Currently reported CityHousing Hamilton numbers are 1,293 vacant units. This includes units that are empty due to rehabilitation and redevelopment
- From August 2022, CHH had 417 vacant units (that were related to redevelopment). 47 were ready to rent, about 370 units were facing various issues that made them unsuitable to be rented (damage, pest issues, etc)

**11. Motions (Item 11)**

**15. ADJOURNMENT (Item 15)**

**(Mayer/ Slusarenko)**

**CARRIED**

That, there being no further business, the Housing & Homelessness Advisory Committee adjourn at 7:33pm

Next meeting, Feb 7th, 2023

**WebEx**

Respectfully submitted,  
Violetta Nikolskaya  
Vice Chair, Housing and  
Homelessness Advisory  
Committee

James O'Brien  
Senior Project Manager  
Housing Services Division



Hamilton

## **Housing and Homelessness Advisory Committee Minutes**

**6pm**

**Tuesday February 7, 2023**

**Virtual WebEx**

**71 Main Street West, Hamilton**

James O'Brien, Senior Project Manager Housing & Homelessness  
905-546-2424 x 3728

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**Present:** Rhonda Mayer, Eileen Campbell, Sandy Leyland, Tom Mobley, Mary-Ellen Crechiola, Michael Slusarenko, Shaun Jamison,

**Absent with Regrets:** Lance Dingman, Julia Verbitsky, Violetta Nikolskaya, Leisha Dawson,

**Absent:**

**Guests:** Katie Brown (Guest), Faisal Khawaja(Guest), Lisa, Catherine Nudds (Guest), Robyn Perry (Guest),

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### **FOR THE INFORMATION OF COMMITTEE:**

**1. Ceremonial Activities**

**There were no ceremonial activities**

**2. Approval of Agenda  
(Mayer/Mobley)**

**CARRIED**

**3. Declaration of Interest**

**There were no declarations of Interest.**

**4. Approval of Minutes of Previous Meetings**

4.1 Dec. 5<sup>th</sup>

**(Mayer / Mobley)**

**CARRIED**

**5. Communications**

6. Delegation Requests

7. Consent Items

8. Public Hearings / Delegations

**9. Staff Presentations**

**10. Discussion Items**

10.1 Grenfell Ministries Presentation

Provide overview of Grenfell services.

Presentation about providing harm reduction housing.

Focus of unique services, creating a safer community, and providing value for money in service.

Grenfell is:

- Building communities
- Peer-run, peer-led
- Works with realities of people's lives
- Reduce stigma
- Trauma-informed
- Harm reduction
- Empowerment
- Integrity
- Self-advocacy
- Registered charity

Discussion of some of the issues in shelters

The Grenfell program has transitional housing, supportive housing, and an housing agreement.

**CARRIED**

**(Mobley / Leyland) – accepted**



10.2 Code of Conduct for local boards – annual review

Discussion of circulated document.

Committee thought it was a very comprehensive document that had helpful information.

**CARRIED**

**(Mobley / Leyland) – accepted**

11. Motions

Having submitted resignation notes, the committee accepts the resignation of Mike Power and Tony Manganiello

**(Slusarenko / Mayer)**

**CARRIED**

12. Notices of Motion

13. General Information

Next meeting – March 7, 2023

**CARRIED**

14. Private & Confidential

15. Adjournment – 7:20 pm -

**(Slusarenko / Mayer )**

**CARRIED**

That, there being no further business, the Housing & Homelessness Advisory Committee adjourn at 7:20pm

Next meeting, March 7, 2023

**WebEx**

Respectfully submitted,  
Eileen Campbell  
Secretary, Housing and  
Homelessness Advisory  
Committee

James O'Brien  
Senior Project Manager  
Housing Services Division



Hamilton

## **Housing and Homelessness Advisory Committee Minutes**

**6pm  
Tuesday March 7th, 2023**

**Virtual WebEx  
71 Main Street West, Hamilton**

James O'Brien, Senior Project Manager Housing & Homelessness  
905-546-2424 x 3728

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**Present:** Rhonda Mayer, Eileen Campbell, Sandy Leyland, Tom Mobley,  
James O'Brien, Mary-Ellen Crechiola, Lance Dingman,

**Absent with Regrets:** Julia Verbitsky, Violetta Nikolskaya, Leisha Dawson, Morgan  
Stanek, Michael Slusarenko, Shawn Woon Jamison,

**Guests:** Nadia, Zelisko, Vanessa Parlette, Michelle Baird,

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### **FOR THE INFORMATION OF COMMITTEE:**

#### **1. CEREMONIAL ACTIVITIES**

There were no ceremonial activities

**2. APPROVAL OF AGENDA****(Mobley/ Crechiola)**

That the agenda be approved, as presented.

**3. DECLARATION OF INTEREST**

There were no declarations of Interest.

**4. APPROVAL OF MINUTES OF PREVIOUS MEETINGS****(i) February 7<sup>th</sup>, 2023 minutes (Item 4.1)****(Mobley / Leyland)**

That the minutes be approved as presented.

**CARRIED****5. STAFF PRESENTATIONS (Item 9)****(i) A Plan to End Chronic Homelessness (Item 9.1)**

Vanessa Parlette addressed Committee with a presentation respecting A Plan to End Chronic Homelessness. The presentation included, but was not limited to the following:

- Overview of March 23<sup>rd</sup> report going to ECS
- Overall homeless ending strategy
- Looking at gaps and investments needed
- Discussion of structural factors, individual + relational factors, and systemic factors
- Working on moving from managing to ending chronic homelessness
- Accelerating building of community housing units and bringing units back online to maintain & increase supply of affordable housing
- Managing access to housing through preservation of units and housing subsidy to get and keep people housed
- Investment and leadership of coordinated access to an integrated homeless serving system of supports grounded in Housing First.
- Gaps and challenges:
  - Shortfall of an estimated 8000 units of deeply affordable housing. Only 12% of housing stock affordable to people making less than \$45,000 year
  - In 2022, approximately 28% of people accessing the homeless serving system presenting with a high or very high complexity of need

- Other include low wages, burnout, need for deeper integration
- Focus on closing the gap
  - Supply and maintenance of affordable housing
  - Prevention and Diversion to keep people housed
  - Permanent housing and support solutions
  - Emergency Services that are housing focused

**(Dingman/Leyland)**

That the Presentation respecting A Plan to End Chronic Homelessness , be received.

**CARRIED**

**(ii) Housing Sustainability and Investment Roadmap (Item 9.2)**

James O'Brien addressed Committee with a presentation respecting A Housing Sustainability and Investment Roadmap. The presentation included, but was not limited to the following:

- Overview of upcoming staff report in April
- Looking at health of the housing continuum and how Housing Services, Planning, and Finance come together to accomplish this in tandem with the community
- Overview of housing crisis was shared
- Looking at rent increases from 2016 to 2021
- Four pillars of the HSIR – New construction, acquisition, preservation/maintaining existing units, provision of housing based supports
- Objectives:
  - Create an evidence based assessment and gap analysis
  - Initiate, strengthen, and modify City processes
  - Identify levers and potential contributions and encourage commitments a cross all sectors whose actions influence the health of the housing continuum
  - Develop tools and frameworks to enable stakeholders to maximize investment impact
  - Develop and strengthen coordination between City and community stakeholders.

**(Leyland/Mobley)**

That the presentation respecting A Housing Sustainability and Investment Roadmap be received.

**CARRIED**

**6. DISCUSSION ITEMS (Item 10)**

**Housing and Homelessness Advisory Committee  
Minutes**

**March 7<sup>th</sup> , 2023  
Page 4 of 4**

**(i) Renovictions Engagement (Item 10.1)**

**(Mayer/Mobley)**

That the item be Deferred to future meeting due to lack of time.

**CARRIED**

**7. ADJOURNMENT**

**(Leyland/Mobley)**

That there being no further business, the Housing & Homelessness Advisory Committee adjourn at 7:20pm

**CARRIED**

Next meeting, May 2nd, 2023

**WebEx**

City Hall – Room 264 – 2<sup>nd</sup> Floor

Respectfully submitted,  
Eileen Campbell  
Housing and Homelessness  
Advisory Committee

James O'Brien  
Senior Project Manager  
Housing Services Division



Hamilton

**Seniors Advisory  
Committee**

**April 14, 2023**

**Minutes 23-04**

**10:00am**

**Due to the COVID-19 and the Closure of City Hall**

**All electronic meetings can be viewed at:**

**City's YouTube Channel**

**<https://www.youtube.com/user/InsideCityofHamilton>**

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**In Attendance:**

Penelope Petrie (Chair), Maureen McKeating, Marian Toth, Marjorie Wahlman, Carolann Fernandes, David Broom, Alexander Huang, Aref Alshaikhahmed, Barry Spinner, Kamal Jain, Peter Lesser

**Also, in Attendance:**

Lisa Maychak, Project Manager, Healthy & Safe Communities Department  
Kim VanderMeulen, Program Secretary, Healthy & Safe Communities Department

**Absent with Regrets:**

Councilor T. Jackson, Ann Elliott, Sherly Boblin

**Absent:**

Steve Benson, Noor Nizam

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**1. CEREMONIAL ACTIVITIES (Item 1)**

- (i) Land Acknowledgement presented by P. Lesser.  
A. Alshaikhahmed has volunteered to read the Land Acknowledgement at the next meeting.

**2. APPROVAL OF AGENDA (Item 2)**

**(M. Wahlman/D. Broom)**

- (i) Addition of resignation of K. Wakeman to the agenda. (Item 13.3)
- (ii) Member A. Huang asked to add Hamilton Health Coalition to the agenda. (Item 13.4)
- (iii) Recognition of T. Manzuk (Item 13.5)

That the Seniors Advisory Committee approves the April 14, 2023 agenda, as amended.

**CARRIED**

### **3. APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)**

**(P. Lesser/M. Wahlman)**

That the Seniors Advisory Committee approves the March 3, 2023 minutes, as presented.

**CARRIED**

### **4. DISCUSSION ITEMS (Item 10)**

#### **(i) Working Groups (Item 10.1)**

**(B. Spinner/A. Huang)**

That the following updates be received:

#### **(a) Getting Around Hamilton Working Group**

- There are no updates from this working group.

#### **(b) Elder Abuse Working Group**

A. Alshaikhahmed stated that this working group was unable to hold a March meeting and the next meeting has been booked for Friday April 21, 2023.

#### **(c) Housing Working Group**

M. Toth indicated this working group had Courtney Levac of Housing Help Centre attend and gave the group an extensive overview of the variety of different financial supports available to citizens across the lower city of Hamilton. Financial supports on the Hamilton mountain is managed by Neighbour to Neighbour. It was noted that forty percent of their clients are seniors.

#### **(d) Communication Working Group**

D. Broom stated a draft questionnaire has been developed by this working group to find out if the needs of seniors in the community are being met and how seniors can be better served. The working group is hoping to take this questionnaire to the Seniors Kickoff

event being held on June 20 and distribute to participants. The next meeting for the group will be held on April 20, 2023.

**CARRIED**

**(ii) Working Committees (Item 10.2)**

**(B. Spinner/A. Huang)**

That the following updates be received:

**(a) Age Friendly Plan - Governance Committee**

P. Petrie reported that this committee is currently reviewing roles for goal champions. An invitation for an Age Friendly Networking event taking place on April 19, 2023 from 2:30-4pm at Sackville was extended to all Senior Advisory Committee members.

**(b) Seniors Kick Off Event**

L. Maychak stated that the event will take place on June 20, 2023 at Sackville Hill Recreation Centre. Name tags for Senior Advisory Committee members to be created for the event. Members that can volunteer to support this event to advise L. Maychak.

**(M. McKeating/P. Lesser)**

That the creation of name tags for the Seniors Advisory Committee be approved, so that members can wear them when attending community events.

**CARRIED**

**(c) International Day of Older Persons Committee**

- There are no updates from this committee.

**(d) McMaster Institute for Research on Aging**

- There are no updates from this committee.

**(e) Ontario Health Coalition**

- Member C. Fernandes will continue to send the committee email updates through L. Maychak.

**(f) Our Future Hamilton Update**

- There are no updates from this committee.



**(g) Senior of the Year Award**

L. Maychak stated that the nomination phase will launch the third week of April through various forms of communications. The deadline is the end of June. The event will take place October 24, 2023 at Michelangelo's. For any questions regarding nominations or members willing to participate as a judge, to reach out to L. Maychak.

**CARRIED****6. GENERAL INFORMATION/OTHER BUSINESS (Item 13)****(i) Dundas Seniors Fair**

Senior's Wellness Fair to occur on June 8, 2023. L. Maychak will have an Age-Friendly perspective table. SAC members interested in helping at this event are to email L. Maychak. SAC has agreed they are not interested in supporting this event as a sponsor.

**(ii) Review of Procedural Handbook for Citizen Appointees to City of Hamilton Local Boards**

L. Maychak reviewed the Procedural Handbook with members of SAC. There were no concerns or feedback. Question from P. Petrie if SAC can have a logo. L. Maychak indicated they can but will be required to obtain approval from City Council.

**(iii) Resignation of Senior Advisory member K. Wakeman****(M. Wahlman/D. Broom)**

That the resignation of K. Wakeman from the Senior's Advisory Committee, be received.

**CARRIED****(iv) Hamilton Health Coalition**

The Hamilton Health Coalition is seeking volunteers to facilitate voting booths for a citizen's referendum vote to take place on May 26-27, 2023. Any advisory committee member interested in volunteering to contact A. Huang.

**(v) Recognition of Senior Advisory member T. Manzuk**

The Senior Advisory Committee collectively recognized all the contribution's member T. Manzuk made to this committee during his time. L. Maychak to send a card on behalf of the committee acknowledging his

contributions.

**(vi) June meeting in person**

L. Maychak to send out communication to members to inquire availability if June's meeting to be held in person.

**7. ADJOURNMENT (Item 15)**

**(M. Wahlman/D. Broom)**

That the Seniors Advisory Committee be adjourned at 11:42 am.

**CARRIED**

Next Meeting: May 5, 2023



## Hamilton

### MINUTES **Hamilton Veterans Committee**

Meeting #2023 - 002  
March 28, 2023  
4:00 p.m.  
WebEx – Virtual Platform

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**Present:** Chair: Michael Rehill  
Vice Chair: Ed Sculthorpe  
Members: Dave Baldry, Don Jackson, Terry Ryan, Robert Fyfe, Steve Waldron

**Also Present:** Christopher Redford (Staff Liaison), Moira McGuigan  
(Hamilton Military Museum)

#### 1. CEREMONIAL ACTIVITIES

(i) **Moment of Silence**

Committee members observed a moment of silence.

(ii) **Land Acknowledgement**

Michael Rehill read the Land Acknowledgement.

#### 2. APPROVAL OF THE AGENDA

**(Sculthorpe/Ryan)**

That the agenda for the March 28, 2023 meeting of the Hamilton Veterans Committee be approved.

March 28, 2023  
**CARRIED**

**3. DECLARATIONS OF INTEREST**

M. Rehill declared an interest in Item 11.2 respecting a (ii) Motion to allocate funds for Chair's conference call cost to facilitate attendance at February meeting, as he stands to be the person reimbursed if the motion passes.

**4. APPROVAL OF MINUTES OF PREVIOUS MEETING**

**(i) February 28, 2023**

**(Baldry/Jackson)**

That the Minutes of the February 28, 2023 meeting of The Hamilton Veterans Committee be approved, as presented.

**CARRIED**

**5. COMMUNICATIONS (Item 5)**

**(i) Hamilton Conservation Authority Day Passes for Veterans (Item 5.1)**

The committee recommends the Emergency and Community Services Committee be requested to consider forwarding correspondence on behalf of the Hamilton Veterans Committee to the Hamilton Conservation Authority requesting that the Authority consider the feasibility of offering free day-use at Conservation Authority sites to veterans and serving military personnel. A Citizen Committee Report has been drafted regarding this recommendation.

**(ii) Woodlawn Cemetery Regarding Veterans Crosses (Item 5.2)**

Christopher indicated that there is a Federal program to remove the metal veteran's crosses and replace them with permanent grave markers. These metal crosses are being collected in the process and will require a new location. The committee wishes to find a solution and will revisit this issue in a future meeting.

**6. DISCUSSION ITEMS (Item 10)**

**(i) Decoration Day and Research a Grave Program (10.1)**

Event organization was discussed; all participants will park at Dundurn Park and shuttle to the cemetery to reduce traffic, arrangements for those with accessibility issues or concerns will be addressed, at the close of the

March 28, 2023

service Cadets will parade to the Dundurn Park Pavilion for lunch which may require a officer when crossing York Blvd, anthem and hymn to be performed by Mount Hope Air Cadet Band, a padre and a bugler are still required for the service. Michael Rehill will address Cadets with a history of Decoration Day, Terry Ryan is to prepare a script. Michael suggests a streamlined operations document for this event. He and Christopher will complete.

**(ii) Application and Interview Process for Next Term of Hamilton Veterans Committee (10.2)**

No new information. Committee will be updated once direction has been provided.

**(iii) Marking 2023 as the Cenotaph Centennial (10.3)**

A history of the cenotaph is in preparation to honour the Centennial. Cable 14 will be contracted to produce a video for the November 11, 2023 service at Gore Park.

**7. MOTIONS (Item 11)**

**(i) Election Vice Chair for 2022 (Item 11.1)**

**(Fife/Ryan)**

That Ed Sculthorpe be appointed to Vice Chair of the Hamilton Veterans Committee for 2023.

**CARRIED**

**(ii) Allocation of Funds for Chair's Conference Call Cost To Facilitate Attendance At February Meeting (Item 11.2)**

**(Sculthorpe/Fife)**

That the Chair's phone expenses be reimbursed at cost for satellite long distance attendance at the 28 February 2023 meeting of the Hamilton Veterans Committee.

**CARRIED**

**7. ADJOURNMENT (Item 15)**

**(Jackson/Sculthorpe)**

That, there being no further business, the meeting be adjourned at 4:23 p.m.

**CARRIED**

**Michael Rehill, Chair, Hamilton Veterans Committee.**