#### LIGHT RAIL TRANSIT SUB-COMMITTEE ADDENDUM

Meeting #: 23-002

**Date:** June 2, 2023

**Time:** 10:00 a.m.

**Location:** Council Chambers

Hamilton City Hall

71 Main Street West

Carrie McIntosh, Legislative Coordinator (905) 546-2424 ext. 2729

			Pages
6.	. DELEGATION REQUESTS		
	*6.1	Emily Power respecting Justice for Tenants Displaced by Metrolinx Building Demolitions and the Need for Affordable Housing (for today's meeting)	2
	*6.2	Sara Mayo, Social Planning and Research Council of Hamilton respecting LRT Benefits to Low Income Residents (for today's meeting)	3
8.	PRESENTATIONS		
	*8.4	Update From Metrolinx	15

Submitted on Fri, 05/26/2023 - 14:33

Submitted by: Anonymous

Submitted values are:

#### **Committee Requested**

Committee

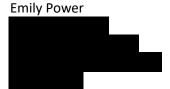
Light Rail Transit Sub-committee (June 2, 2023 meeting)

Will you be delegating in-person or virtually? In-person

Will you be delegating via a pre-recorded video?

#### **Requestor Information**

Requestor Information



Preferred Pronoun she/her

Reason(s) for delegation request

Justice for tenants displaced by Metrolinx building demolitions and the need for affordable housing

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? No

Submitted on Wed, 05/31/2023 - 11:56

Submitted by: Anonymous

Submitted values are:

#### **Committee Requested**

Committee LRT sub-committee

Will you be delegating in-person or virtually? In-person

Will you be delegating via a pre-recorded video? No

#### **Requestor Information**

Requestor Information
Sara Mayo
Social Planning and Research Council of Hamilton
350 King St East
Suite 104
Hamilton, ON. L8R3N9
Smayo@sprchamilton.ca

Preferred Pronoun she/her

Reason(s) for delegation request
To present SPRC Hamilton report titled
"Keeping LRT on track to bring benefits to low income residents: 'Pro-Poor Growth' framework and indicators"

Will you be requesting funds from the City? No

Will you be submitting a formal presentation? Yes

# KEEPING HAMILTON LRT ON TRACK TO BRING BENEFITS TO LOW-INCOME RESIDENTS:

'Pro-Poor Growth'
Framework and Indicators

Prepared by Sara Mayo

May 2023





#### **Table of Contents**

1.0	Introduction	.3
2.0	Economic and social forces that adversely impact existing tenants in the LRT Corridor	.4
3.0	Recommendations to counter these forces and protect tenants	.5
4.0	'Pro-Poor Growth' framework to align policies and funding to ensure benefits of LRT are shared equitably	
5.0	Baseline data to measure against for future progress in protecting existing low-income residents	.6
6.0	Diversity indicators within Hamilton's Low-income population: LRT Corridor compared to rest of city	
7.0	Summary lists of low-income groups facing high over-representation in LRT Corridor neighbourhoods	10
8.0	Conclusion	11

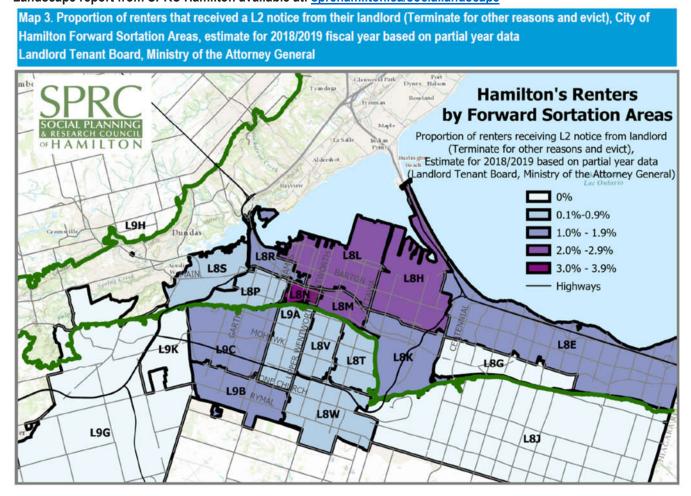
#### 1.0 Introduction

Since at least 2010, City of Hamilton reports have highlighted how transit improvements and LRT in particular can bring benefits to low-income households, including in a presentation by Public Health for the Public Works committee in 2013 regarding the city's *Rapid Ready* transit strategy. Hamilton's low-income households are the ones most likely to be using transit, least likely to own a car, and most likely to live in the B-Line LRT Corridor, compared to higher income households. In addition, there is the intersection of poverty and demographic groups that face discrimination in our society, including women, persons with disabilities, young adults, seniors, Indigenous persons, racialized persons, immigrants, workers in low status occupations, among other examples. These intersections between income and demographics means that the LRT corridor is also home to higher proportions of many of these groups, compared to the parts of the city outside the LRT corridor. The City of Hamilton Public Works department published a paper by Sam Nabi in 2011 which provides more insight and data on these issues: Affordable Housing in Hamilton's B-Line Corridor.

In more recent years, and then exacerbated by the economic impacts of the pandemic, the rental landscape in Hamilton has been especially harsh in part due to a combination of rental prices increasing faster than inflation, and not enough rental housing being built for the largest increase in the number of renters since at least 1991. Some of the most harmful impacts of the rental housing crisis in Hamilton have been experienced in neighbourhoods in or close to the LRT Corridor. The map on the following page shows that in 2018, the highest rates of landlord applications for eviction for reasons other than non-payment of rent (L2 eviction applications) were all in neighbourhoods close to the B-Line LRT. In the Stinson/Corktown area, more than 3% of renter households had to defend themselves from these types of evictions. If the rate of 3% remained stable, then since 2018, that would be almost 20% of renters in this area would have been targeted by landlords in this way. On the ground perspectives from tenant advocacy groups in Hamilton indicates that the rate of eviction applications from landlords has skyrocketed since 2018, so 20% is likely an underestimation for that neighbourhood, and others near the LRT Corridor.

<sup>&</sup>lt;sup>1</sup> See: Social Planning and Research Council of Hamilton. (2022). 2021 Census: Rise of renter households across Hamilton's communities and Growth in renter households outpacing construction of primary rental units, in Hamilton's Social Landscape reports available at: <a href="mailtosepsilon:sprimary">sprimary</a> rental units, in Hamilton's Social Landscape

Map taken from Rising Eviction Rates Threating Tenants and Affordable Housing, a Hamilton Social Landscape report from SPRC Hamilton available at: sprchamilton.ca/sociallandscape



#### 2.0 Economic and social forces that adversely impact existing tenants in the LRT Corridor

To bring the most benefits to low-income and equity seeking populations in Hamilton, neighbourhoods around the LRT need to continue to be welcoming to these groups, once LRT is in operation. Current national and global forces though will prevent the benefits of LRT being shared with Hamilton's low-income populations, if there are not protections and planning put in place in the immediate term to mitigate and counter these forces. The economic forces of global capital flows, financialization of housing, housing inflation, government de-investment in social housing, and housing shortages, along with social forces such as low trust in government and what they will do to help citizens, gentrification, income segregation, and racism and discrimination in the housing market, all contribute to the displacement of low-income households from neighbourhoods that has already started occurring in Hamilton, even before shovels are in the ground to build the B-Line LRT. ACORN Hamilton's reports summarizing the experiences of hundreds of tenants who have experienced unethical tactics from landlords to evict them is an important testament to this critical time in Hamilton's history:

#### 3.0 Recommendations to counter these forces and protect tenants

There are some encouraging signs that some muscle may be on the way to help counter these issues, including the Federal government's commitment that affordable housing be a major pillar of their investment in the B-line LRT Corridor, after many years of advocacy championed by the <a href="Hamilton Community Benefits Network">Hamilton Community Benefits Network</a> that there be a direct link between LRT and housing.

But beyond funding, some powers that require minimal or no additional funding, are urgently needed to be enacted by all levels of governments, to counter the forces displacing low-income residents from the LRT Corridor. These include:

- Strengthening of tenant protection laws in Ontario, for example with the recommendations in the SPRC report "<u>Out of Control: Ontario's acute rental housing</u> <u>crisis – Lessons from Hamilton and Quebec City</u>"
- Licensing of large rental buildings as businesses under municipal purview and
  inspection, as Toronto has done with their <u>RentSafeTO program</u>. This could also be
  extended to licensing property management businesses that operate in Hamilton.
  Licensing brings opportunities for education, tracking, inspections and enforcement that
  will help bring more ethical and legal behaviours by actors in the landlord sector.
- Provincial and municipal actions to bring Inclusionary Zoning principles into practice as soon as possible in the LRT Corridor.
- CMHC and other federal government departments or agencies take a 'pro-renter' analysis in all their housing activities, to take into account their impact on existing tenants, and the rental market in general. For example, any CMHC funding to for profit rental buildings in the Hamilton LRT corridor could include a component in the funding allocation process to ask developers what their activities have been at the Landlord Tenant Board for their other rental buildings, to understand their track record when it comes to eviction and displacement, and then favour developers who have a more ethical history in their dealings with tenants.

#### 4.0 'Pro-Poor Growth' framework to align policies and funding to ensure benefits of LRT are shared equitably

A general recommendation for all levels of government would be to incorporate principles of 'Pro-Poor Growth' (economic growth that is good for the poor) into their policies and funding that affect Hamilton's B-Line LRT Corridor. According to the <a href="UK Department for International Development">UK Department for International Development</a>, a Pro-Poor Growth policy framework includes these principles:

- Makes clear that policy-makers do not have to choose between pro-growth and pro-poor policies. Most policies that increase growth reduce poverty, and many policies that alleviate poverty also boost growth.
- Underlines the importance of enabling poor people to participate in, as well as benefit from, the growth process.
- Highlights how high inequality slows growth, emphasising the need to reduce it. Policymakers should aim for the most pro-poor combination of overall growth and inequality reduction.

Pro-Poor Growth policies would help reduce the tension between the goals of LRT development and the unintended consequences that development. Right now, there is a Catch-22 entanglement between these contradictory forces:

- The impetus of LRT is to bring needed development to areas of Hamilton that have seen lack of investment (and de-investment, considering the impacts of de-industrialization), to bring benefits to existing and future transit users, and to prevent unnecessary sprawl into farmlands and instead grow the city upwards with urban infill.
- The economic benefits of LRT are creating a "gold rush" mentality among existing landlords, landowners, developers, and individual small investors (a.k.a. "flippers"), where they all want to cash in and have a piece of the LRT economic pie. This leaves only crumbs for existing renters, who were supposed to among the main beneficiaries of the LRT project. With the current imbalance in the Residential Tenancies Act, property owners have much more power to capitalize on the economic benefits of LRT, and tenants will continue to be displaced without further actions to protect them.
- The construction of LRT will have enormous negative impacts on all residents in surrounding neighbourhoods, including renters, due to closures of streets, dust, noise, and increased traffic (and associated pollution and injury risks) due to detours. If tenants manage to hold on to their units and not to be displaced during construction of LRT, policies need to stay in place to protect them after it opens as well, so that they don't face the appalling situation of having endured all the negative consequences of LRT construction, only to be forced to move and miss out on the benefits of LRT once it is operational.

#### 5.0 Baseline data to measure against for future progress in protecting existing low-income residents

To understand what are the current demographics of the low-income population in the LRT corridor 2021 Census data was analysed, grouping together all the census tracts that are within the LRT Corridor (45 census tracts), and those in the other areas of the city of Hamilton (105 census tracts).

In choosing how to analyse and present the data, consideration was given to the goals of a Pro-Poor Growth framework goal to reduce poverty at the neighbourhood and city levels through economic development, and the individual level experience of displacement, as well as the normal processes, not influenced by outside forces, of households moving between and within, cities and neighbourhoods for wide variety of reasons.

It would not be a good outcome if all low-income residents in the LRT corridor remained exactly where they are, all continued to be poor, and if poverty rates in these neighbourhoods continued to be among the highest comparing neighbourhoods across the province. Forced displacement of low-income residents against their will is devastating for individuals and families, as well as for cohesion of neighbourhoods and social networks, however, if the potential economic benefits of LRT for high poverty concentration areas is realized, incomes of poor families and individuals will rise and they will have increased economic power and more choices for where they will live. Some will choose to remain in the LRT Corridor, especially as those neighbourhoods will be even more convenient places to live once LRT is operational, but others will choose to live in

other neighbourhoods or other cities, because they have the freedom that poverty robbed them of previously.

Therefore, the goal of Pro-Poor Growth for the LRT should be to reduce income segregation between Hamilton's neighbourhoods, but not "freezing in amber" the neighbourhoods and residents in the LRT Corridor and mistakenly seeing any reduction in poverty rates in those neighbourhoods as a sign that people have been displaced against their will. Overall, poverty rates should decrease across the LRT Corridor if economic benefits are shared equitably. In contrast, however, the diversity of residents should remain in large part, even if the total number is reduced, with Pro-Poor Growth policies. The diversity of the low-income population can be measured to quantify the changes in demographics as LRT planning, construction, and operation progress over the years, and can be used to gauge the success of a Pro-Poor Growth policy framework.

To put it in more direct terms, while the total low-income population in the LRT Corridor should decrease if LRT brings the benefits promised by planners and politicians, the demographics within the low-income population should remain generally consistent if inequality is reduced across the board. If in reality some groups within the overall poor population in corridor neighbourhoods experience displacement at higher rates than others, then we could see a reduction in the diversity within the low-income population in the LRT Corridor, for example, in the indicators seen in the analysis below.

#### 5.1 How to read the following charts

The following charts and data are a snapshot from the 2021 Census, showing the diversity within the low-income population in the LRT Corridor, compared to the average for the low-income population in neighbourhoods in all other parts of the city combined.

The first part of each chart shows a comparison of the size of the population (all incomes, not just low-income) in the LRT Corridor and the rest of the city. This shows that 27% of Hamilton's residents live in neighbourhoods in the LRT Corridor, and 73% live in other parts of the city. This is the baseline comparison for all data. If other data shows a rate higher than 27% in the LRT Corridor, then that indicator has an over-representation in the LRT Corridor, and is underrepresented in the other parts of the city combined.

The second set of columns in each chart, is the comparison but limited to just residents living on a low-income. In Hamilton, 48% of low-income residents live in the LRT Corridor area, and the balance, 52% of low-income residents live in other parts of the city. This is a stark contrast, and shows in data the summary provided in the introduction of this report – while only 27% of Hamilton's residents live in the LRT Corridor, almost half of low-income residents in Hamilton live in the corridor (48%). That's almost a two-fold difference, and reflects the income segregation within parts of the city that has been seen in Hamilton for many decades.



Chart 1. Proportion of residents by proximity to the City of Hamilton B-Line LRT Corridor, overall population and low-income population, 2021 Census

#### 6.0 Diversity indicators within Hamilton's Low-income population: LRT Corridor compared to rest of city

Looking at selected age groups and household types, Chart 2 shows that all the groups are over-represented in the LRT Corridor, compared to overall population representation. In particular, low-income persons aged 20-24 years old, low-income persons living alone, and low-income persons in households with roommates (non-relatives only), have very high over-representation in the LRT corridor: 60% percent or higher proportion of these groups live in the LRT Corridor, when only 27% of Hamilton's residents overall live in these neighbourhoods.

Chart 2. Proportion of residents by proximity to the City of Hamilton B-Line LRT Corridor, overall population and selected low-income age groups and households, 2021 Census

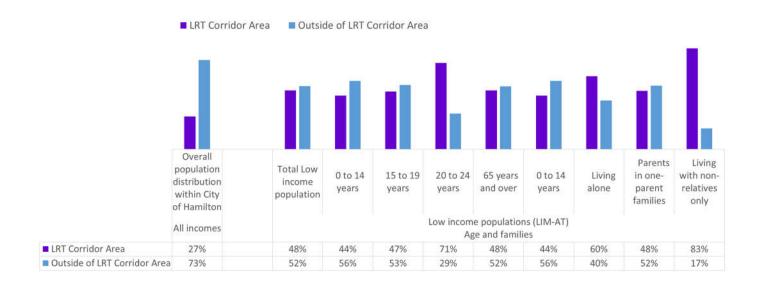
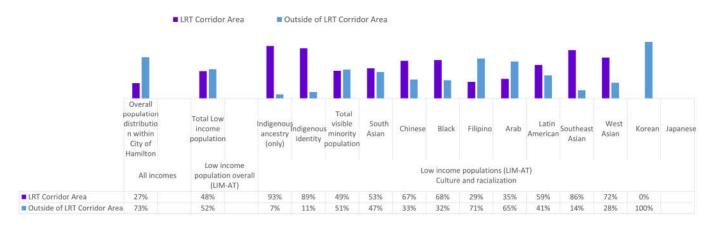


Chart 3 shows that low-income Indigenous, Chinese, Black, Southeast Asian, and West Asian populations have the most over-representation in the LRT Corridor, among cultural and racialization groups available in census data. The over-representation of low-income Indigenous residents in the highest of any groups examined in the data – approximately 9 in 10 low-income Indigenous residents live in neighbourhoods in the LRT Corridor, and in the entire rest of the city, only about 10% are living in those neighbourhoods further from the LRT line.

Chart 3. Proportion of residents by proximity to the City of Hamilton B-Line LRT Corridor, overall population and selected low-income cultural and racialization groups, 2021 Census



Finally, Charts 4 and 5 provide data related to labour force activity, education and work occupations. In these charts, the low-income groups most over-represented in the LRT Corridor are low-income Temporary workers, especially casual/seasonal/short term workers, and low-income workers in natural sciences and related occupations; education and social/community sector occupations; art/culture/recreation/sport occupations; and manufacturing occupations.

Chart 4. Proportion of residents by proximity to the City of Hamilton B-Line LRT Corridor, overall population and selected labour force activity and education among low-income residents, 2021 Census

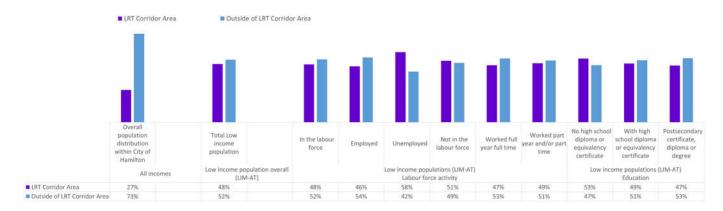




Chart 5. Proportion of residents by proximity to the City of Hamilton B-Line LRT Corridor, overall population and major work occupation categories among low-income residents, 2021 Census

#### 7.0 Summary lists of low-income groups facing high over-representation in LRT Corridor neighbourhoods

Across all the low-income demographic data and charts presented in the previous section, the following groups were found to face the highest over representation, starting with the groups facing the highest over-representation.

Around nine in ten Hamilton residents in these groups live in LRT Corridor Neighbourhoods:

- low-income Indigenous residents
- low-income workers in art/culture/recreation/sport occupations

Around eight in ten Hamilton residents in these groups live in LRT Corridor neighbourhoods:

- low income residents who identify as Southeast Asian
- low-income persons in households with roommates (non-relatives only)

Around seven in ten Hamilton residents in these groups live in LRT Corridor neighbourhoods:

- low income residents who identify as West Asian
- low-income persons living alone
- low-income casual/seasonal/short term workers
- low-income workers in education and social/community sector occupations

Around six in ten Hamilton residents in these groups live in LRT Corridor neighbourhoods:

- low-income persons aged 20-24 years old
- low income residents who identify as Black
- low income residents who identify as Chinese
- low-income workers in natural sciences and related occupations
- low-income workers in manufacturing occupations

The representation of these groups contrasts starkly to the less than three in ten overall residents in Hamilton who live in LRT Corridor neighbourhoods. The over-representation of the groups in the lists above is even higher than the over-representation of low-income residents overall in LRT Corridor neighbourhoods; just a bit less than five in ten low-income residents in Hamilton live in these neighbourhoods.

#### 8.0 Conclusion

This report has provided the foundation for a Pro-Poor Growth policy framework to ensure the benefits of LRT are equitably shared, especially with low-income groups living in proximity to the Hamilton B-Line LRT Corridor.

The data analysis of low-income groups showed that low-income Indigenous residents and low-income workers in art/culture/recreation/sport occupations are the most over-represented in the LRT Corridor. A Pro-Poor Growth policy framework should at a minimum focus on these two population groups. Bringing more attention and resources to support these groups and protect the affordability of their housing will also support goals the City of Hamilton has already committed to in:

- The City of Hamilton Urban Indigenous Strategy
- The desired outcome of the <u>City of Hamilton's Strategic Plan</u>, under the Culture and Diversity Priority is... "Hamilton is a thriving, vibrant place for arts, culture, and heritage where diversity and inclusivity are embraced and celebrated."
- <u>Creative Industries</u> has been identified by the City of Hamilton, as one of its top eight key industries, and the Planning and Economic Development division has targeted strategies for many sectors within the Creative Industries category

A robust Pro-Poor Growth strategy would broaden the focus to most or all the other groups highlighted in section 7.0. Many of these groups are also priority groups in City of Hamilton strategies and community coalitions such as:

- No Hate in the Hammer
- Just Recovery Hamilton Coalition
- Hamilton's Community Safety and Well-Being Plan
- City of Hamilton Youth Strategy
- Mohawk College's Challenge 2025 collaborative

The principles of Pro-Poor Growth described in section 4.0 can be summarized as growth strategies that reduce or alleviate poverty, including people who experience poverty in the growth process, and increasing growth that reduces inequalities (which in turn will drive further growth). The federal, provincial and city governments partnering to implement LRT should all be fine tuning their strategies with these Pro-Poor Growth principles. Within the City's divisions, this means further increasing collaboration between the LRT office, Community Services and Public Health, Planning and Economic Development Public Works, and ensuring the highest level of leadership across City staff, the Mayor's Office, and City Councillors all understand and champion Pro-Poor Growth framework for policies, funding and strategies as LRT is implemented in Hamilton. Continuing and deepening partnership with the Hamilton Community Benefits Network will allow city staff to benefit from HCBN's expertise in community benefits, Pro-Poor Growth strategies, pro-renter policies and related topics. Finally, the best way to ensure low-income residents are part of the Pro-Poor Growth strategies is to work with organizations that have a track record of involving these residents in advocacy and/or service delivery in the LRT Corridor, including for example, the Hamilton Community Benefits Network, Hamilton Roundtable for Poverty Reduction, ACORN Hamilton, Xperience Annex, Empowerment Squared, Hamilton Hub, and Mohawk's City School.

#### **少**

## Hamilton LRT Project Update & Community Benefits and Supports Program Overview

City of Hamilton LRT Subcommittee

June 2, 2023

## Project Update





- generally located in the centre of the road.
- 17 stops
  - all at grade, comprised of platforms and shelters

Hamilton LRT - MCMASTER TO EASTGATE



#### **DELIVERY CONSIDERATIONS**

The Hamilton LRT project presents a unique set of challenging constraints to be managed:

- 1) Narrowness: Width is very limited (Right of Way width is 20m or less for most of the corridor).
- **Bespoke public utility infrastructure:** Existing aging utility and civil infrastructure
- **Extensive private utility infrastructure:** Many asset owners (Power, TelCos, Gas).
- **4) Unknown in-situ conditions:** Potential material disposal / old buried infrastructure.
- **Many key stakeholders:** Requirement for coordination among several public and private stakeholders.



#### **RENEWING THE PROJECT**

#### **What Remains an Asset?**

- Approved EA and extensive design work completed until 2019 has provided a strong foundation for procurement
  - Previous investment in design being fully leveraged
- Due-diligence activities have reduced risk
  - Investigations of utilities and environmentare highly detailed
- Property acquisitions and utility relocations completed before 2019 all remain valuable
  - Project delivery can resume with a "head start"

#### What's Changed?

- Hamilton has continued to grow and change
  - New design considerations can be integrated with the project plan, most notably where the project interfaces with the City's proposed two-way conversion of Main Street
- The construction industry has ample competing options and its approach to pricing risk is different
  - Changes in prices began in years preceding pandemic, with significant further change during pandemic itself
- The range of contracting models Metrolinx is using has broadened
  - All new freestanding rail rapid transit lines opened in Canada from 2000 until 2020 had used P3-type contracts
  - Newer methods for contracting transit projects, based on successes in other jurisdictions, have been launched in the GTHA transit expansion program since 2019

#### RECOMMENDED PROJECT PACKAGING STRATEGY

- Project delivery strategy has progressed through market soundings and evaluation of procurement options considering project risk and technical profile.
- Metrolinx is recommending a delivery strategy to government consisting of two main packages, so that corridor complexities can be addressed appropriately in a separate contract, to leave a more manageable risk profile for the LRT and systems contract.

#### **Advance Enabling Works**

Early strategic relocation of some select private and public utilities (mainly off-corridor)

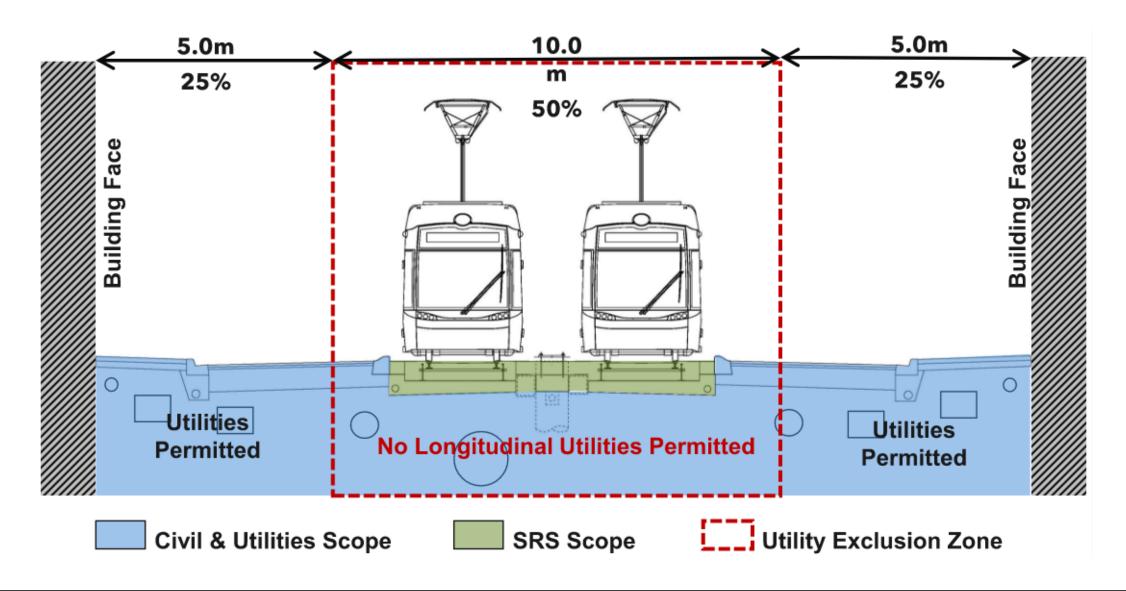
#### Package 1 - Civil Works and Utilities - approximately half of project construction value

- Mainly Third-Party assets designed, constructed, commissioned, and handed over to stakeholders.
- Private and Public Utilities, Civil Structures (bridges and grade separations), Road and Urban Realm
  - Relocation and renewal of longitudinal utilities
  - Urban Realm includes streetscape, pedestrian safety, cycling and HSR integration

#### Package 2 - Stops, Rail, Systems (SRS) - approximately half of project construction value

- Guideway, rail, systems, operations and maintenance storage facility (OMSF), and integration of Light Rail Vehicles (LRVs) delivered for Revenue Service
- Potential to include operations and maintenance concession period (pending discussions with the City of Hamilton)

#### **SPATIAL DIVISION OF SCOPE**



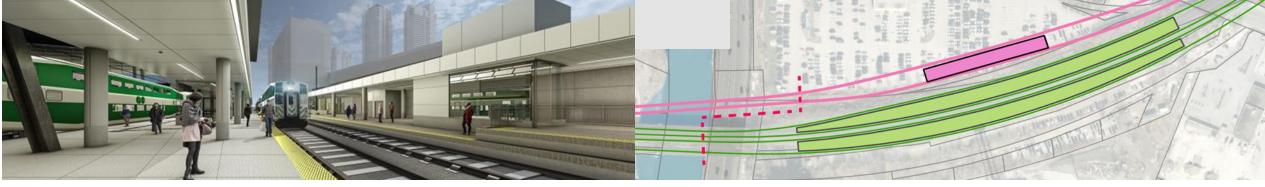
#### RECOMMENDED CONTRACTING MODEL FOR CIVIL & UTILITIES PACKAGE

- Metrolinx is recommending to government that the Package 1 -Civil Works and Utilities package be delivered by an Alliance contracting model
- The high levels of interface with municipal and third-party-owned assets make the model well-suited for this scope
- In contrast to fixed-price contracts such as P3s, Alliances are a form of "collaborative contracting" originating in Australia in which:
  - Participants from the owner's organization and the contractors form a joint entity to deliver the project that provides the owner with full transparency into actual costs
  - A "Development Phase" is used to jointly advance design, mitigate risks, and negotiate pricing
  - An "Implementation Phase" follows with all participants working together to deliver the project



#### RECENT USES OF PROGRESSIVE CONTRACTING MODELS BY METROLINX

#### Projects using the Alliance contracting model



Union Station Enhancement Project

East Harbour Transit Hub

#### Other projects using related progressive models



GO Expansion
On-Corridor Works

Scarborough Subway Extension

Ontario Line

Three new GO stations in City of Toronto

GO Rail Extension to Bowmanville

#### **ONGOING AND FUTURE WORKS**

- Ongoing due diligence work
  - Subsurface investigations
  - Species-at-risk and heritage studies on Metrolinx-owned buildings
  - Tree inventory and replacement strategy
  - Engagement with First Nations
- Property acquisition activities are underway
  - 43 demolitions of vacant buildings on the corridor are complete
  - Demolition work will continue in 2023 to prepare for construction



#### **ONGOING AND FUTURE WORKS**

- Design refinement in consultation with City of Hamilton staff
  - Cycling and HSR integration, complete streets, City "Vision Zero" approach
  - Interface with two-way conversion of Main Street
- Agreements and Protocols executed with City of Hamilton, including on communications, governance, and preparatory activities.
  - Continued engagement on additional protocols including on real estate



#### WORKSHOPS WITH THE CITY OF HAMILTON

- Ongoing design workshops with City of Hamilton and Metrolinx Project Delivery Team
- Ongoing Operations and Maintenance workshops with the City of Hamilton and Metrolinx Operations
- LRT corridor site visit to walk the corridor, identify key areas, site constraints
- Waterloo ION site visit to identify lessons learned on LRT implementation



LRT Workshops - City of Hamilton & Metrolinx

#### MOBILIZING IN THE CITY OF HAMILTON

- Co-located project office now operating in downtown Hamilton
- Hamilton LRT Community Office expected to open on the corridor this summer









Hamilton LRT Project Office

#### **COMMUNITY & STAKEHOLDER ENGAGEMENT**

- Walking tours in International Village and Downtown BIAs
- Collaboration with Hamilton Chamber of Commerce about business support strategies
- Community engagement at festivals and events
- Briefings with major stakeholders
- 'Meet and Greet' with Hamilton Community Benefits Network



Pop-up at Eastgate Square



Walking tour with Downtown BIA

## Hamilton LRT

#### **Community Connector Program Overview**

Corridor Canvass - McMaster to Eastgate



Total doors knocked: 1110

Interactions: **710** Inaccessible: **44** 

Engagement rate: 67%

**Property type** 



Commercial: **54%** Residential: **30%** 

Vacant: **16%** 

Off-Corridor
Commercial District Canvass



Total districts: 12

Total doors knocked: **1516** 

Interactions: 908

Engagement rate: 68%

Canvass performed between November 2022 and January 2023

## Community Benefits and Supports Program

#### **Our Commitment to Deliver**

Through implementation of Community Benefits and Supports in our priority transit projects we will engage with local communities, make improvements to public spaces and provide connections to job opportunities



#### 4 Pillar Strategy

1

## **Employment Opportunities**

Promoting apprenticeship training and workforce development opportunities for local communities and equity seeking groups 2

## Local Business Supports

Building and fostering relationships with local businesses to minimize business disruptions 3

## **Public Realm Improvements**

Where construction as a result of the project creates a temporary disruption, finding ways to leave the surroundings in an improved state

4

## Community Improvement Supports

Assisting communities with achieving opportunities for improving the public spaces surrounding transit project construction



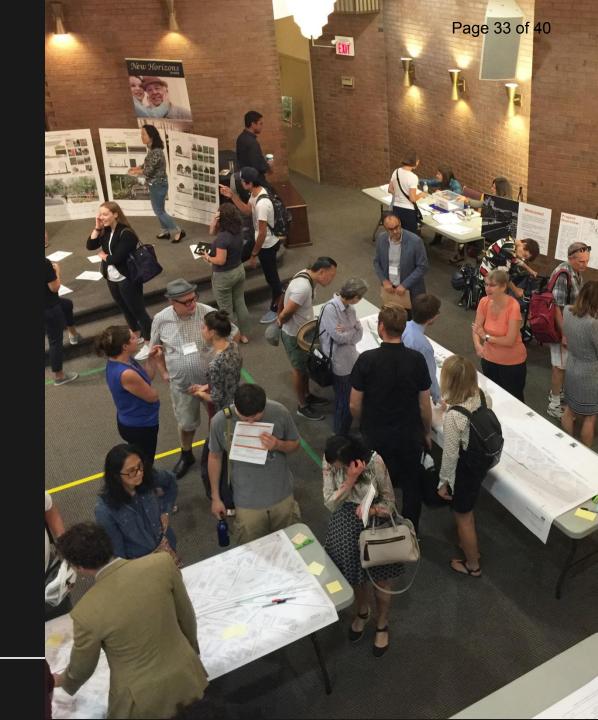






#### **Overview**

- The 4 Pillar Strategy for community benefits is currently being applied to the five priority transit projects including the Hamilton LRT project.
- Collaboration and active involvement from partners and community members will lead to strong economic and social benefits. The Community Benefits and Supports Program will continually apply lessons learned.
- Standardized processes and a reporting structure is being developed.



#### **Our Plan for Delivery**

#### How

Workforce Plans that will require Contractors to develop plans to achieve hiring targets for apprentices and equity seeking groups
Plan, policies and strategies to ensure commitments to Anti-Racism/Equity, Diversity and Inclusion (EDI)

1

**Employment Opportunities** 

2

Local Business
Supports

#### How

Ensuring local businesses;
vendors and social enterprises
are used during the construction;
Increasing opportunities, in the
form of services and
employment

#### How

Expanded collaboration between municipalities, transit agencies and government to identify other development opportunities

4

Community
Improvement
Supports

3

Public Realm Improvements

#### How

Refining engineering and construction solutions, where possible, to address impacts, such as to parks, trees, street traffic, restoration, and streetscapes

## **Implementation Plan: Employment Opportunities**

Connection to specific programming

Collaboration between agencies and partners
Connecting residents and communities with government programs for training and employment opportunities

Contract language that outlines Project Co's responsibility to develop plans to achieve hiring targets for equity seeking groups



Collaborating with Ministries and reps from trade unions, business improvement areas (BIAs), chambers of commerce, community services etc.

Standardized reporting and regular tracking on implementation

KPI's that measure progress and provide feedback on what actions need to be taken to continue progress

#### **Metrolinx as a Connector: Examples of Community Outreach**







with Metrolinx and Crosslinx Transit Solutions to discuss area concerns



For further information on how to join your local CLC please email crosstown@metrolinx.com or call us at 416-782-8118



Opportunities to continue our partnership with the various Community Benefit Networks and other local groups to deliver on local job opportunities, business supports and other neighbourhood initiatives as seen on the Eglinton Crosstown West Extension project.

Metrolinx to roll out the Community Benefits and Supports Program for the LRT, working with key stakeholders and partners.

## **Implementation Plan: Local Business Supports**



"Shop Local" campaigns

Partnerships with municipalities and local organizations i.e., pavement access agreements, window and street cleaning programs



**Public Tradeshows** 



**Business Seminar Series** 

## Join the Construction Liaison Committee

Be part of the monthly meetings where we meet with Metrolinx and Crosslinx Transit Solutions to discuss area concerns



METROLINX

Construction Liaison Committees

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## **Implementation Plan: Public Realm Improvements**



EXAMPLE: ONTARIO LINE OPEN HOUSE Hosted open houses specifically to obtain input into public realm design in the Ontario Line's joint corridor segment



EXAMPLE: TRACTION POWER SUBSTATION PAPE AND SAMMON AVENUE, TORONTO



Engagement with municipal partners and transit agencies to achieve consensus on capital coordination and funding sources

#### Park improvements

Landscaping and vegetation enhancements Enhanced architectural finishes (TPSS cladding or Emergency Exit Building improvements)

Streetscape improvements (specialized pavement, street furniture)



EXAMPLE: THE YONGE STREET RAIL BRIDGES, AURORA
The bridge cladding and/or protective bridge barriers shall
be treated as an additive feature

## **Implementation Plan: Community Improvement Supports**

Page 39 of 40

Community
Improvement
Supports



EXAMPLE: GO EXPANSION PROJECTS
Accommodating planned municipal bike lanes as part of a grade separation project.

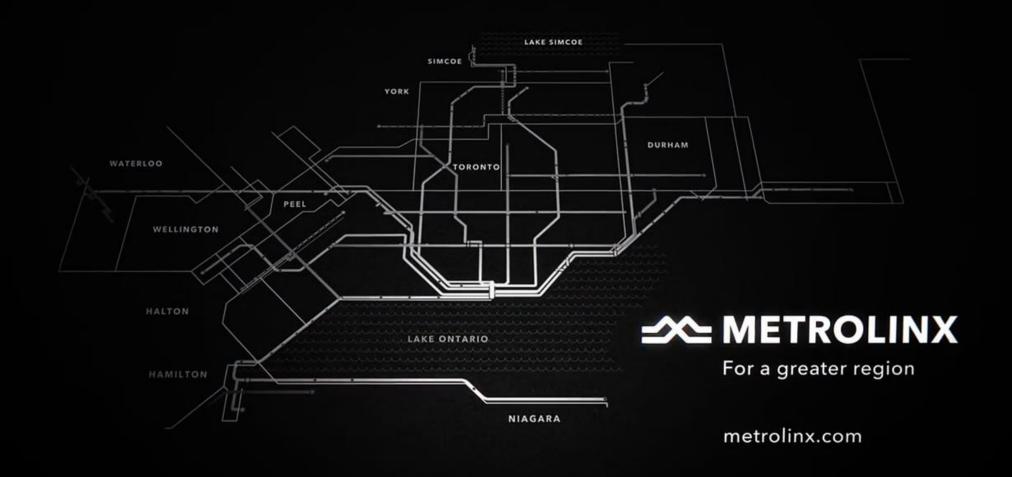








EXAMPLE: MCCLEARY PLAYGROUND (ONTARIO LINE) Potential improvements and opportunities



An agency of the Government of Ontario