



# 2025 YEAR IN REVIEW

#TRAVELREFRESHED

John C. Munro

HAMILTON  
INTERNATIONAL AIRPORT

A MEMBER OF

Vantage  
GROUP

## LAND ACKNOWLEDGEMENT

The City of Hamilton is situated upon the traditional territories of the Erie, Neutral, Huron-Wendat, Haudenosaunee and Mississaugas. This land is covered by the Dish with One Spoon Wampum Belt Covenant, which was an agreement between the Haudenosaunee and Anishinaabek to share and care for the resources around the Great Lakes. We further acknowledge that this land is covered by the Between the Lakes Purchase, 1792, between the Crown and the Mississaugas of the Credit First Nation.

Today, the City of Hamilton is home to many Indigenous people from across Turtle Island (North America) and we recognize that we must do more to learn about the rich history of this land so that we can better understand our roles as residents, neighbours, partners and caretakers.



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## A MESSAGE FROM THE EXECUTIVES

It is with immense pride that we reflect on a year of transformation at John C. Munro Hamilton International Airport (Hamilton International or the Airport) – one defined by progress, fueled by partnerships and inspired by our community.

Momentum surged early as two major developments were announced at the beginning of February, immediately setting the year in motion. Vantage Group unveiled plans for a multi-million-dollar enhancement project to modernize Hamilton International's passenger terminal and elevate the overall guest experience. At the same time, Porter Airlines (Porter) announced it would begin daily service to four domestic destinations in June, expanding travel options and strengthening regional connectivity. We began construction and extensive upgrades from curb to gate that same month to accommodate these new services and position the Airport for continued growth.

Our teams worked diligently from February through May, alongside dedicated project and construction partners, to refresh the passenger terminal building and implement enhancements that span every touchpoint of the journey. Whether arriving, departing or simply moving through the facility, guests now benefit from new expanded entrance canopies, a modernized terminal experience and a refined sense of place integrated throughout. The project's scope, from curbside to the boarding gates, reflects our dedication to ensuring a comfortable, convenient and efficient travel experience.

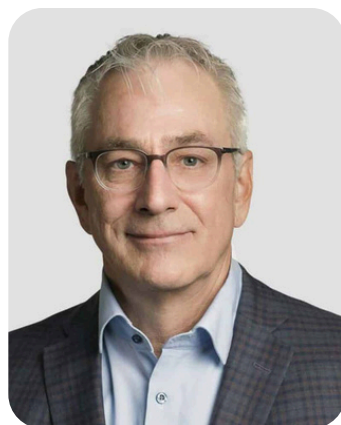
June marked a pivotal point as we officially revealed the enhanced terminal, just in time for Porter's inaugural flights to Calgary, Edmonton, Halifax and Vancouver. The introduction of these routes has strengthened regional and national connectivity and provided our travellers with greater choice and convenience than ever before.



**Stewart Steeves**  
Chair of the Board



**Peter Tong**  
Chief Executive Officer



**Ed Ratuski**  
Executive Managing Director

We continued our modernization efforts through the fall, focusing on streamlining boarding and arrivals processes. The international arrivals hall received a comprehensive aesthetic upgrade, offering travellers a more contemporary, welcoming environment upon arrival and we laid the groundwork for new, more efficient border processing technologies including self-service kiosks and NEXUS. The year culminated in a historic milestone in December: the launch of our first-ever passenger jet bridges. These bridges provide direct, weather-protected access from the terminal to the aircraft, improving both comfort and convenience for all travellers.

While much of this year's transformation has been visible in our passenger terminal, Hamilton International also continued to play a critical role in Canada's supply chain. As the country's largest domestic overnight express cargo airport, our cargo partners maintained strong and reliable operations throughout the year, ensuring the efficient movement of goods across Canada and internationally and reinforcing the Airport's role as a vital logistics hub for the region and beyond. Land development also remained a key priority as we work to unlock new opportunities across Airport lands. In 2025, Latitude Air Ambulance opened its new hangar and office complex while construction advanced on Biddle Carson Developments' 100,000-square-foot hangar facility, reinforcing the Airport's role as a growing centre for aviation services and employment in the region.

These achievements are only possible through the dedication of our team, the collaboration of our partners and the continued support of our community. Together, we have laid the foundation for a more connected, modern and guest-focused airport that meets the needs of today while anticipating the opportunities of tomorrow. We are committed to delivering best-in-class experiences, expanding our network - for both passengers and cargo - and continuing to transform Hamilton International.

Thank you for being part of this exciting chapter in our airport's history.

Sincerely,



**Stewart Steeves**  
Chair of the Board



**Peter Tong**  
Chief Executive Officer



**Ed Ratuski**  
Executive Managing Director



## ABOUT VANTAGE GROUP

Hamilton International is owned by the City of Hamilton and managed under a long-term agreement by TradePort International Corporation (TradePort), a wholly owned subsidiary of Vantage Group - a global leader in airport and transportation investment, development, management, and advisory services. This structure enables Hamilton International to incorporate best-in-class practices from around the world into its operations.

Since 1994, Vantage's corporate and network-wide team has managed an award-winning portfolio, building strong partnerships that integrate global expertise and local know-how to solve complex transportation challenges at every network location.

Over three decades, Vantage has built a track record of creating customized solutions to transform airports and transportation centers that benefit the passengers, stakeholders and communities they serve. Vantage is a wholly owned strategic platform of Investcorp Corsair Infrastructure Partners for capital deployment in the airport and transportation sectors. Visit [vantagegroup.com](http://vantagegroup.com) to learn more.

# OUR MISSION, VISION AND VALUES

## Mission

As an international gateway in Southern Ontario facilitating the efficient movement of people and goods, we are an economic engine and a responsible community partner focused on environmental, social and governance leadership across all our business and management practices.

## Vision

Recognized by the world as the best global gateway in Canada for affordable travel and goods movement.

## Values

**Safety & Security:** Taking immediate action to ensure we achieve the highest standards.

**Quality & Operational Excellence:** Constantly striving to exceed expectations by providing high quality airport services and infrastructure while minimizing our impact on the environment.

**Respect & Integrity:** Embracing a diverse, inclusive culture of integrity and accountability for our actions.

**Improvement & Innovation:** Committing to grow our business through continuous learning to achieve cost leadership, implement innovative solutions and to deliver winning results.

**Teamwork & Recognition:** Creating a positive experience everyday by being friendly, having fun and recognizing achievements.



## 2025 HIGHLIGHTS

- **329,595 passengers** travelling to/from Hamilton International
- **750 million kilograms** in total landed cargo aircraft billable weight
- **89% of surveyed guests** reported a positive experience
- **\$100,000+ contributed** to community partners and events through in-kind support, sponsorships and donations
- **2 passenger jet bridges introduced** to enhance the boarding experience
- **\$22.9 million invested** in infrastructure by TradePort in 2025
- **\$528.7 million invested** in infrastructure to date by TradePort and its partners
- **\$2.9 million** Airport property taxes paid to the City of Hamilton
- **\$2.2 million** rent payments made by TradePort to the City of Hamilton
- **7 electric vehicles** added to the operations fleet to reduce carbon footprint and minimize the environmental impact of ground operations

# TRANSFORMING THE TERMINAL EXPERIENCE

Hamilton International achieved significant milestones in its passenger infrastructure this year, marking a new chapter in its evolution as both a regional travel gateway and an economic engine. A significant, multi-million-dollar investment in the terminal building was announced and successfully delivered in just four months through a long-term and strategic partnership between TradePort and the City of Hamilton.

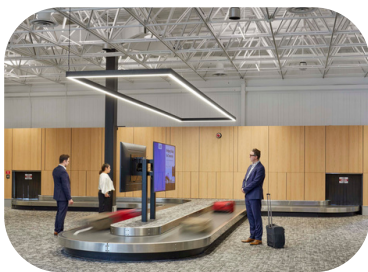
Behind the scenes, an ambitious period of construction from February through May refreshed key areas of the passenger journey, combining thoughtful design with modern technology. From first impressions at the curb to the final steps onto the aircraft, the project aimed to deliver a travel experience that is faster, smoother and more enjoyable.

## Enhancements included:



### Enhanced Facade and Curbside

New and expanded entrance canopies to improve curbside flow, making arrivals and departures smoother and more convenient, with updated landscaping and a marquis YHM sign offering a warm welcome to guests.



### Modernized Terminal Experience

Upgrades to check-in, baggage claim and the departure gate areas create a more efficient and elevated passenger experience while new wayfinding, digital assets and lighting upgrades enhance the overall travel journey.



### Refined Sense of Place

Integration of architectural elements and contemporary finishes inspired by the region's natural geography, such as wood panelling inspired by the white oak trees native to Southern Ontario, lend the terminal a unique sense of place while enhancing the Airport's charming character.

Momentum carried through the fall and winter. Hamilton International celebrated a historic milestone with the completion of its first-ever passenger jet bridges ahead of the holiday travel season, providing weather-protected access from the terminal to the aircraft and a new level of comfort and convenience for travellers. These bridges became a defining feature of the terminal, symbolizing a major step forward in enhancing the guest experience.

The international arrivals area was also fully refreshed with aesthetic enhancements and improved wayfinding aligned with the look and feel of the rest of the terminal. Work also began in 2025 to implement primary inspection kiosks and a dedicated lane for NEXUS members, laying the groundwork to support more efficient border processing and an improved overall entry experience.

These accomplishments marked the culmination of a year-long effort to transform the terminal and enhance every aspect of the guest journey, and we invite you to [#TravelRefreshed](#) through Hamilton International in 2026 and beyond!





## PASSENGER OPERATIONS

*Passenger activity was boosted in 2025 as Hamilton International welcomed new airline service, expanded travel options and continued enhancements to the guest experience. These developments reflect the Airport's growing role as a convenient, easy and comfortable gateway for travellers across Southern Ontario.*

### **Hello, Porter!**

Porter officially commenced operations from Hamilton International with its inaugural flights to Calgary, Edmonton, Halifax and Vancouver taking off in June. Porter continued to expand its network and Hamilton presence in 2025, introducing its first-ever sun service with nonstop flights to Fort Lauderdale, Orlando, Cancun and Puerto Vallarta operating in addition to its domestic routes through the winter. Flights are operated with Porter's 132-seat Embraer E195-E2 aircraft, which means there are no middle seats on any flight. Porter's distinct approach to economy air travel features free, fast Wi-Fi as well as complimentary beer, wine and premium Canadian snacks for everyone.

### **Expanded Getaways with WestJet**

WestJet continued to operate direct service to its global hub in Calgary, providing access to more than 70 one-stop connections across North America and beyond. Building on its integration with Sunwing Vacations Group, WestJet expanded its winter vacation and sun offerings with enhanced packages to Punta Cana and Cancun. By blending strong domestic routes with attractive international vacation options, WestJet has strengthened its role, delivering everyday travel and memorable getaways from Hamilton International.

### **Connect in Comfort with Air Canada Landline**

In May, Air Canada Landline celebrated its first anniversary, marking a successful year of connecting travellers in comfort and style between Hamilton International and Toronto Pearson. This innovative luxury motorcoach service allows passengers to conveniently access Air Canada's global network of destinations while starting or ending their journey in Hamilton. Customers can book the bus segment either as part of their Air Canada flight itinerary or separately through Landline's website, giving travellers flexibility and premium service every step of the way.

### **Friendly Smiles and Warm Welcomes**

Hamilton International's Ambassador Program was introduced in 2007, and its impact continues to be felt every single day. The Airport's volunteers play an important role in enhancing the guest experience at Hamilton International, from offering warm welcomes upon arrival to providing thoughtful guidance at every turn through the passenger journey. Their efforts transform ordinary interactions into memorable moments, leaving a lasting impression on those passing through the terminal building.





## CARGO OPERATIONS

*Hamilton International remains a crucial hub in Canada's supply chain, operating as the country's largest domestic overnight express cargo airport and among the top overall cargo airports by payload.*

Operating around the clock, Hamilton International enables domestic, cross-border and international trade in collaboration with key cargo partners including Cargojet, DHL Express, UPS, Purolator, Canada Post and Amazon/Prime Air. Through these partnerships, the Airport ensures that vital goods are moved safely, efficiently and on time across Canada and around the world.

In 2025, Hamilton International facilitated 750 million kilograms of cargo, slightly lower than the 754 million kilograms of throughput in 2024. While this represents a slight year-over-year decline, it still reflects approximately 85% of the volumes handled at the height of the pandemic, highlighting the Airport's sustained capacity and importance in the nation's supply chain.

These levels of activity signal a period of market stabilization, as global cargo demand returns to more typical patterns following the extraordinary surges of the pandemic years. Additionally, throughout 2025, the global cargo sector continued to navigate a range of external pressures, including labour disruptions across parts of the logistics network, evolving geopolitical dynamics and shifting trade policies.

Against this backdrop, Hamilton International's cargo partners demonstrated continued resilience, maintaining stable operations and supporting the reliable movement of goods across Canada and international markets. The Airport's recent and ongoing investments in modernizing and expanding critical cargo infrastructure also continues to support its partners in efficiently managing high volumes while adapting to evolving market conditions.

Hamilton International provides cargo partners and other businesses looking to serve the Southern Ontario market with a range of key advantages. Its strategic location offers easy access to Ontario's 400-series highways, the Greater Toronto Area and the United States border. The Airport features 24-hour unrestricted landing capability, a dual runway system (10,000 feet and 6,000 feet) and on-site Canada Border Services Agency presence, all of which ensure efficient cargo handling and quick turnarounds. Additionally, the City of Hamilton is a designated Foreign Trade Zone point, offering businesses involved in importing, exporting, or manufacturing goods access to valuable support, including duty deferrals and tax exemptions.



## LAND DEVELOPMENT

*Land development continues to play an important role in Hamilton International's long-term growth and economic impact. In 2025, progress across the Airport's Northeast Development Area highlighted the continued demand for aviation-related investment and reinforced its position as a hub for aviation services and employment in the region.*

### **Latitude Air Ambulance Expands to Meet Growing Global Demand**

Latitude Air Ambulance (Latitude) celebrated a major milestone in August with the grand opening of its new 44,000 square-foot hangar and office complex at Hamilton International. The state-of-the-art facility expands operational capacity with dedicated hangar space for maintenance and storage plus new administrative and training offices. This new facility is expected to support a 50 percent increase in employees over the next two years to address the growing need for specialized medical transfers and long-haul aeromedical services, including medevac evacuations and repatriation, commercial medical escorts, worldwide bed finding services and organ transfers.

Since beginning operations at Hamilton International in 2009 with a single Learjet-equipped air-intensive care unit, Latitude has grown to a fleet of 10 aircraft and completed more than 7,000 patient transfers across 130 countries. This expansion underscores Latitude's continued commitment to delivering world-class air ambulance and other medical services from Hamilton.





### **Building the Future of Business Aviation at Hamilton International**

Significant progress has been made over the past year at the Biddle Carson Developments Fixed Base Operator (FBO) facility at Hamilton International. Following the project's groundbreaking in 2024, construction has advanced through several major milestones. All primary site servicing and civil infrastructure works have now been completed, along with the building foundations and structural shell. The exterior façade and envelope are also substantially finished, marking a major step forward in bringing the facility to life on the airfield.

With the building structure now in place, the project team has shifted its focus to the interior build-out phase. Work is currently underway on the two-story office component as well as the interior hangar spaces, which will ultimately support aviation operations, tenant amenities and administrative functions within the facility.

This development represents an important investment in aviation infrastructure at Hamilton International and will provide modern facilities designed to support business aviation activity in the region. Construction continues to progress steadily, and the project remains on schedule for completion in July 2026. Once complete, the facility will enhance the Airport's capabilities while supporting continued growth in aviation services and economic activity in the Hamilton region.

### **Looking Ahead**

TradePort remains focused on advancing development opportunities across multiple Airport land parcels in a strategic and measured manner as market demand and operational needs align. As additional lands are serviced and prepared for development, Hamilton International is well positioned to attract new aviation and commercial investment while supporting continued job creation and economic growth in the region.

# SUSTAINABILITY

*Sustainability remains a key priority at Hamilton International as it continues to advance initiatives that reduce emissions, modernize operations and support the aviation sector's and the Airport's path toward net-zero carbon.*

## **Charging Towards a Greener Future in Airport Operations**

Sustainability is in motion at Hamilton International. In the summer, the Airport transitioned seven operations vehicles to an all-electric fleet as part of its ongoing commitment to reducing its carbon footprint and minimizing the environmental impact of ground operations. From airfield patrols to urgent repairs, Airport crews are responding with the same speed and reliability, now powered by electricity, without the emissions. For heavy equipment vehicles where electric transition is not currently available, Hamilton International continues to purchase renewable diesel in lieu of ultra-low-sulfur diesel to further promote emissions reduction.



## **Airport Cleanup for Earth Day**

In honour of Earth Day, Hamilton International organized an airport-wide foreign object debris (FOD) walk to clear garbage and other objects from various grounds and operational surfaces. Detecting, reporting and removing FOD is one of the many important ways that Hamilton International maintains a safe and secure environment for travellers and employees. FOD consists of a wide range of materials that could pose a risk to the safety of equipment and individuals if not removed, with airside FOD having the greatest potential of causing damage as it can be ingested into an aircraft engine or cause injury if it is propelled by a jet blast.



### Emissions Reduction Milestone Achieved

Hamilton International achieved Level 2 accreditation through the Airport Carbon Accreditation program this year, transitioning from Level 1, which was achieved in 2022. This milestone reflects continued commitment to measuring, managing and actively reducing carbon emissions across airport operations. Advancing to Level 2 demonstrates a growing focus on sustainability and aligns the Airport with global peers prioritizing climate action and responsible energy management. This achievement underscores ongoing dedication to operational excellence while strengthening initiatives that benefit both the environment and the broader community.

### Community Support and Waste Diversion Initiatives

Throughout the year, efforts to support the community and promote sustainability continued to yield meaningful outcomes. Surplus food items recovered from airport concession partner, Dark Horse, were regularly donated to local community fridges before reaching expiration, totalling 145 pounds of food donations in 2025. Baby Depot donations were completed again in 2025, providing strollers and other items that had remained in the lost and found to families in need. Additionally, 428 pounds of electronic waste was responsibly diverted to a local community recycling centre, ensuring that valuable materials were recycled and environmental impact minimized.

### Planting for Generations to Come

Hamilton International employees participated in the Airport's 5th annual tree planting at the Binbrook Conservation Area in November, contributing to an initiative that continues to leave a lasting environmental and community impact. Since 2021, Hamilton International has planted more than 200 trees, steadily enhancing local green spaces and supporting conservation efforts in the region. Appreciation is extended to the Niagara Peninsula Conservation Foundation for their ongoing partnership and support in making this initiative possible.



# COMMUNITY INVOLVEMENT AND INVESTMENT

## Supporting the Next Generation of Aviation Professionals

Aviation education is one of Hamilton International's key community investment pillars as the Airport strives to empower the next generation of aviation professionals. In 2025, Hamilton International was proud to support workforce development and enable career exploration opportunities through various initiatives including highschool co-operative education placements, experiential learning partnerships such as hosting Elevate Aviation's Cross Country Tour and Take Our Kids to Work Day, as well as providing scholarships and bursaries through Mohawk College and the Royal Canadian Air Force Foundation to assist post-secondary students planning future careers in the fields of either aviation or aerospace.



## A Legacy of Leadership Takes Flight

In 2025, Hamilton International announced the TradePort Ron Foxcroft Leadership in Aviation Scholarship with the Mohawk College Foundation. Funds awarded through this scholarship are used to support students entering an aviation-related program who demonstrate exemplary leadership, academic dedication and a strong commitment to community service. The award honours Ron Foxcroft's legacy of guiding Hamilton International with vision, integrity and a focus on community impact, and encourages the next generation of aviation leaders to embody those same values. Ron Foxcroft was the long-standing chair of TradePort's Board of Directors and transitioned to Chair Emeritus in 2025.

## Donations, Sponsorships and Local Engagement

Hamilton International is committed to investing in its community through donations, sponsorships and in-kind contributions by participating in programs or events that are uniquely linked to the City of Hamilton and surrounding region. In 2025, Hamilton International was pleased to support several local organizations and initiatives including the Mount Hope Clean-up and Tree Lighting, UPS Plane Pull in support of United Way Halton and Hamilton, Liberty for Youth Stair Climb and Sustain the Impact fundraising run, YWCA Women of Distinction, CityKidz Holiday Toy Drive, Binbrook Santa Claus Parade and more.



# A YEAR OF GROWTH AND MILESTONES

With a year of meaningful progress behind us, we look forward to building on this momentum in 2026 and beyond! We're excited to welcome you to [#TravelRefreshed](#) through Hamilton International.

