



City of Hamilton
SENIORS ADVISORY COMMITTEE
AGENDA

Date: May 1, 2026

Time: 10:00 a.m.

Location: YouTube Channel Streaming for Virtual Meetings

All electronic meetings can be viewed at:

City's YouTube Channel:

<https://www.youtube.com/user/InsideCityofHamilton>

Jacqueline Durlov, Senior Project Manager, Age Friendly City (905) 546-2424 ext. 1721

Pages

1. CALL TO ORDER

2. CEREMONIAL ACTIVITIES

2.1 Land Acknowledgement

3. APPROVAL OF AGENDA

(Added Items, if applicable, will be noted with *)

4. DECLARATIONS OF INTEREST

5. ADOPTION OF MINUTES OF PREVIOUS MEETING

3

6. DELEGATIONS

7. ITEMS FOR INFORMATION

7.1 Representatives from Public Works attending to discuss snow removal and the size of street signs.

7.2 Working Group Updates

7.2.a Housing Working Group

7.2.b Communications Working Group

7.2.c Getting Around Working Group

7.3 Working Committee Updates

7.3.a International Day of Older Persons

7.3.b Seniors Kick-off Event

7.3.c Senior of the Year Awards

7.3.d Ontario Health Coalition

7.3.e Age-Friendly

7.3.f Extreme Heat Committee

7.3.g Elder Abuse Prevention Network

7.3.h Seniors at Risk Community Collaborative

8. ITEMS FOR CONSIDERATION

9. MOTIONS

10. NOTICES OF MOTION

11. GENERAL INFORMATION / OTHER BUSINESS

12. ADJOURNMENT



Hamilton

Seniors Advisory Committee

April 10, 2026

Minutes SAAC 26-004

10:00am

WebEx

In Attendance:

Councilors Tom Jackson and Esther Pauls,
Penelope Petrie (Chair), Aref Alshaikhahmed, David Broom, Alexander Huang,
Peter Lesser, Maureen McKeating

Also in Attendance:

Brian Bettencourt, Manager, Long Term Care and Seniors,
Tammy Reeves, Manager, Elections/Print and Mail,
Jacqueline Durlov, Senior Project Manager, Age Friendly City,
Dave Michal, Project Manager, Elections and Corporate Policy,
Sheryl Nadler, Communications Specialist,
Tamara Bates, Legislative Coordinator,
Carol Faulkner, Program Secretary

Absent with Regrets:

Sheryl Boblin, Carolann Fernandes, Kamal Jain, Barry Spinner, Marian Toth, and
Marjorie Wahlman

1. CALL TO ORDER

Chair P. Petrie called the meeting to order at 10:02 a.m.

2. CEREMONIAL ACTIVITIES

(i) Land Acknowledgement

P. Petrie read the Land Acknowledgement. A. Alshaikhahmed to read the Land Acknowledgment at the next meeting.

3. APPROVAL OF AGENDA**(Broom/Huang)**

That the April 10, 2026, agenda, be approved, as presented.

CARRIED**4. DECLARATIONS OF INTEREST**

There were no Declarations of Interest.

5. APPROVAL OF MINUTES OF PREVIOUS MEETING**(Broom/Alshaikhahmed)**

That the Minutes of the March 6, 2026 meeting, be adopted, as presented.

CARRIED**6. DELEGATIONS****6.1 James Kemp, respecting Snow Removal to share experiences and suggest to collaboration on issues that overlap between committees**

James Kemp addressed Committee respecting Snow Removal, to share experiences and suggest collaboration on issues that overlap between committees.

(Broom/Huang)

That the delegation from James Kemp, respecting Snow Removal to share experiences and suggest collaboration on issues that overlap between committees, be received.

CARRIED**7. ITEMS FOR INFORMATION****7.1 2026 Municipal Election Information Shannah Evans, Project Manager, Election Education & Support**

Tammy Reeves, Manager, Elections/Print and Mail, Dave Michal, Project Manager, Elections and Corporate Policy, and Sheryl Nadler, Communications Specialist, addressed the Committee respecting 2026 Municipal Election Information, with the aid of a presentation.

(Broom/Huang)

That the presentation from Tammy Reeves, Manager, Elections/Print and

Mail, Dave Michal, Project Manager, Elections and Corporate Policy, and Sheryl Nadler, Communications Specialist, respecting 2026 Municipal Election Information, be received.

CARRIED

7.2 Working Group Updates

7.2(a) Housing Working Group

There was no update.

7.2(b) Communications Working Group

A. Huang informed Committee that the Communications Working Group is working on how to improve communications with other working groups.

7.2(c) Getting Around Working Group

There was no update.

7.3 Working Committee Updates

7.3(a) International Day of Older Persons

There was no update.

7.3(b) Seniors Kick-off Event

J. Durlov advised the committee that all 70 exhibitor tables are sold out. She continues to receive sponsorship offers for the event. An email confirming all presentations to presenting organizations will be sent out during the first week of May. Planning for the event is on schedule. The Seniors Advisory Committee will contribute \$300 towards the Seniors Kick-off Event as a Bronze level sponsor, as it's included in their existing budget.

7.3(c) Senior of the Year Awards

J. Durlov stated that the Senior of the Year Awards has secured the Michelangelo Events & Conference Centre for October 15, 2026. The call for nominees will be released April 30, 2026. Some sponsors have been secured and opportunities for more are available.

7.3(d) Ontario Health Coalition

There was no update.

7.3(e) Age-Friendly

Public Engagement planning is underway for the 2027-2031 Age-Friendly Hamilton Plan. The final plan will be available and presented to Hamilton City Council in January 2027.

7.3(f) Extreme Heat Committee

There was no update.

7.3(g) Elder Abuse Prevention Network

A. Alshaikhahmed shared that the Elder Abuse Prevention Network met on March 27, 2026. They learned about Victim Impact Statements, specific to telephone or online “Grandparent scams”.

7.3(h) Seniors at Risk Community Collaborative

There was no update.

(Huang/McKeating)

That the following Items for Information be received:

7.2 Working Group Updates

7.2(b) Communications Working Group

7.3 Working Committee Updates

7.3(b) Seniors Kick-off Event

7.3(c) Senior of the Year Awards

7.3(e) Age-Friendly

7.3(g) Elder Abuse Prevention Network

CARRIED

8. ITEMS FOR CONSIDERATION

There were no Items for Consideration.

9. MOTIONS

9.1 Improved Enforcement of Snow Removal By-law to Assist Seniors and Persons with Disabilities

(Broom/Lesser)

WHEREAS, the City of Hamilton's mission is "to provide high quality, cost-conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner." Ensuring safe and accessible sidewalks during winter months aligns with this mission, particularly for seniors and individuals with disabilities;

WHEREAS, research conducted by David Broom (summary attached hereto as Appendix A), the City of Hamilton is home to 104,290 seniors aged 65 and older and approximately 155,850 people aged 15 and over identify as living with disabilities;

WHEREAS, currently, snow removal on City sidewalks is inconsistent. Some areas are well-maintained, while others are neglected, creating significant challenges and safety concerns for seniors and persons with disabilities;

WHEREAS, the City of Hamilton's Snow Removal By-law 03-296 requires that "every occupant or owner shall, within 24 hours of the cessation of a Winter Storm Event, or within 24 hours of the cessation of a series of Consecutive winter storm events, remove and clear all snow and ice from sidewalks abutting the highways in front of, or along side, or at the rear of any occupied or unoccupied lot, or vacant lot";

WHEREAS, seniors and persons with disabilities depend on clear pathways for safe mobility, and inconsistent snow removal undermines their safety and independence, which may lead to psychological and physical isolation;

WHEREAS, research conducted by David Broom (attached hereto as Appendix B), indicates that enforcement of the Snow Removal By-law in Hamilton from 2018 through early 2026 is characterized by a consistently high volume of winter complaints;

WHEREAS, expansion of City-led sidewalk clearing during the 2021–2022 winter reduced reliance on private property owners for major routes;

WHEREAS, the 2026 municipal budget has already been adopted, so requesting additional funding for comprehensive sidewalk snow clearing is not feasible;

WHEREAS, the City of Hamilton by-law enforcement officers rely solely on complaints against properties where snow removal has clearly not occurred to enforce Snow Removal By-law;

WHEREAS, a more proactive approach to enforcement of the Snow Removal By-law would ensure that sidewalks are cleared after major snowfall events, particularly in high-traffic corridors, areas with recurring complaints, and locations serving vulnerable populations that have not been cleared in accordance with the By-law;

WHEREAS, when the Snow Removal By-law is enforced, the responsible property owner or occupant can be fined, a work crew can be dispatched to clear the snow, and all associated costs of snow removal can be applied to the property tax role;

WHEREAS, the City offers a \$450 Snow Clearing Subsidy for low-income seniors and residents with disabilities to hire help with snow removal, but demand after storms makes meeting the 24-hour by-law requirement difficult;

WHEREAS, the City effectively clears roadways, but large mounds of snow are often left at intersections and crosswalks. These accumulations hinder seniors and persons with disabilities, who may have to use the road to find a cleared driveway, increasing their risk; and

WHEREAS, significant gaps exist in year-by-year data on complaints, inspections, fines, and contractor recoveries. Publishing annual summary statistics would improve transparency, support evidence-based policy decisions, and allow residents and Council to better assess enforcement effectiveness.

THEREFORE, BE IT RESOLVED:

That the Seniors Advisory Committee requests that Council direct staff to conduct a feasibility study for report back to the Planning Committee by July 31, 2026, with recommendations on improving enforcement of the Snow Removal By-law respecting sidewalks, with consideration of the following:

- (a) implementation of a program of active, continuous monitoring and prompt removal of snow at crosswalks and intersections, ensuring safe passage for all residents;
- (b) proactive inspection and assessment of sidewalks by by-law enforcement officers following a major snowfall event, particularly in high traffic corridors, areas with recurring complaints, and locations serving vulnerable populations that have not been cleared in compliance with the Snow Removal By-law, resulting in immediate fines being laid and work crews being dispatched to clear the snow at the owner's expense;

- (c) further expansion of City-led sidewalk clearing, particularly in areas with high pedestrian volumes, seniors, or accessibility needs;
- (d) increased public education efforts through seasonal reminders, clear online guidance, and targeted communications during major snow events;
- (e) implementation of a registry program for participants in the City's Snow Clearing Subsidy Program, accessible to by-law enforcement officers;
- (f) exemption for residents who are eligible for the Snow Clearing Subsidy through extension of the 24-hour compliance period to 72 hours;
- (g) implementation of a centralized tracking system that records enforcement outcomes from complaint to resolution;
- (h) provision of real-time updates on complaint status, enforcement actions taken, or reasons for delays, to enhance transparency and reinforce public confidence in the by-law enforcement process; and
- (i) publication of annual summary statistics to improve transparency, support evidence-based policy decisions, and allow residents and Council to better assess enforcement effectiveness.

CARRIED**10. NOTICES OF MOTION**

There were no Notices of Motion.

11. GENERAL INFORMATION / OTHER BUSINESS

There were no items of General Information / Other Business.

12. ADJOURNMENT

There being no further business, the Seniors Advisory Committee adjourned at 12:02 p.m.