

# **INFORMATION REPORT**

TO: Chair and Members Emergency & Community Services Committee	WARD(S) AFFECTED: CITY WIDE		
COMMITTEE DATE: December 7, 2011			
SUBJECT/REPORT NO: Hamilton Centre for Civic Inclusion - Funding Agreement (CS11023(b)) (City Wide)			
SUBMITTED BY: Joe-Anne Priel General Manager Community Services Department	<b>PREPARED BY:</b> Tim Rees (905) 546-2424 ext. 4244		
SIGNATURE:			

## **Council Direction:**

Not applicable.

### Information:

#### Background

At its meeting of June 22, 2011, the Emergency and Community Services Committee received Report CS11023(a) describing the funding agreement in the amount of \$100,000 with the Hamilton Centre for Civic Inclusion which will be paid in instalments conditional on the submission of quarterly reports through the Community Services Department to City Council. The second quarterly report for September to November 2011 from the Hamilton Centre for Civic Inclusion, attached as Appendix A to Report CS11023(b), satisfies the terms of the agreement in order for the next instalment to be paid.

### **Accomplishments**

The attached second quarterly report from HCCI provides a brief overview of the activities undertaken by HCCI over the last few months. It identifies a number of initiatives undertaken by HCCI with newcomers to encourage civic participation and with emerging newcomer communities in Hamilton relating to community development and capacity building. It also identifies public education activities through its website, the

Vision: To be the best place in Canada to raise a child, promote innovation, engage citizens and provide diverse economic opportunities. Values: Honesty, Accountability, Innovation, Leadership, Respect, Excellence, Teamwork media and public speaking engagements as well as specific skills development projects with immigrant youth.

The report also briefly describes the manner and avenues through which HCCI is working with other community partners and local organizations, including the City of Hamilton, in bringing forward issues of concern to newcomer communities (such as mental health issues) and promoting a diversity and inclusiveness perspective.

In pursuit of the objective of becoming financially self-sustaining, it is encouraging to note that HCCI have already established fee for service contracts with a number of agencies in Hamilton, including the Family Team Health Network, Hamilton Health Sciences, the Social Planning and Research Council, and the Mental Health Diversity Group.

In summary the broad framework of activity being undertaken by HCCI in conformity with the City's funding requirements reflects many accomplishments. This summary report also highlights the breadth of activity required in pursuing the goal of a more welcoming, inclusive community.

#### <u>Appendix</u>

Appendix "A" to Report CS11023(b): Quarterly Report to the City of Hamilton from Hamilton Centre for Civic Inclusion.

# Hamilton Centre for Civic Inclusion

## Quarterly Report on Achievements September to November 2011

Objectives	Activities	Outcome
To provide ongoing civic skills and leadership training together with an assessment of the measurable outcomes it has for representatives of newcomer and racialized communities in Hamilton.	Conducted Research on Civic Leadership Offering community Leadership Training to ESL students at 6 schools in Hamilton	Curriculum /module on civic leadership developed and approved More than 150 students signed up for Community Mobilization Training
To provide community capacity building support to new and emerging communities in the City as measured by the number of communities supported and the nature and results of HCCI's interventions;	Establishment of A Capacity Building Secretariat to develop and deliver strategies for capacity building including a series of workshops relating to the operation, management and governance of emerging newcomer not-for-profit organisations in order to increase the capacity, skills and confidence of newcomers to participate in all aspects of community life.	Three (3) new and emerging community groups will have become more effective community organizations and members skills will be strengthened: Groups include: 1. African Canadian Network of Hamilton 2. Chinese Community Association 3. Hispanic Fraternity
To represent and support the ability of newcomer communities in Hamilton themselves to bring forward their contributions and concerns to the appropriate agencies and decision- making bodies in Hamilton as measured by the nature of the issues identified and the number of representations made;	<ul> <li>HCCI has organized several pro-active community engagement initiatives for newcomers to bring forward their concerns including:</li> <li>Racialization of Poverty Community Forum</li> </ul>	More than 400 newcomers and supporters participated in 5 sessions organized by HCCI. Newcomers and racialized community members have increased their participation on the poverty working groups including 25 and 5 Campaign
	<ul> <li>Leadership training on Poverty for 5 community groups</li> </ul>	25 community diverse leaders have been trained on advocacy for poverty reduction. These

		<ul> <li>include members of the following communities:</li> <li>Spanish Speaking</li> <li>Chinese</li> <li>Vietnamese</li> <li>African</li> <li>South Asian</li> </ul>
	• Youth Leadership Training	35 diverse youth have strengthened their leadership capacity through HCCI's youth opportunities initiative. Youth are trained as facilitators and peer leaders. Diverse youth are working in elementary schools on issues related to anti-racism and anti- bullying.
	Police Complaint Process	Racialized community members have increased their understanding of the processes and procedures for dealing with matters dealing with HPS.
	<ul> <li>In collaboration with HTAB, SPRC, Inform Hamilton organized a marketplace on Newcomer Services in Hamilton</li> </ul>	200 service providers and policy makers increased their knowledge and connections to newcomers and settlement resources in Hamilton.
	<ul> <li>Established working group on newcomers and mental health needs/concerns</li> </ul>	Developed action plan for improving newcomer access to mental health services in the community.
To create a city wide culture of inclusion through presentations and the dissemination of information on diversity and inclusion, as measured by the amount of presentations given and information disseminated;	Prepared regular updates on diversity and inclusion to community partners and service providers.	Delivered key note address on diversity to various community organizations and service clubs Distributed 400 copies of Community Report to stakeholders including elected officials, policy makers, funders and service providers

	Developed presentations for various sectors on diversity and inclusion	Presented to more audiences of more than 500
	Wrote and published articles on diversity and inclusion.	Published column in Hamilton Spectator
	Developed materials on education and diversity for major provincial conference (QUEST)	Delivered workshop on Building Inclusive education conference in York region"Equity and Inclusive Education –A community Conversation" Co-sponsored by the Anti racism and Multicultural Educators Network of Ontario (AMENO)
	Created social media tools	Increased visibility and web presence.
		Increased visits to HCCI's website
To create learning platforms throughout the city on diversity and inclusion and the resultant benefits from these platforms;	Through our planning process, HCCI has identified the need for public education sessions to highlight the contributions of newcomers and immigrants to Hamilton.	Establishment of a working group to launch learning platforms A major community initiative is being planned to commemorate The International Day for the Elimination of Racism and Discrimination (March 21 <sup>st</sup> )
	Designed and developed diversity audits for public and not for profit sectors.	<ul> <li>Implemented 4 diversity training sessions with the following organizations:</li> <li>Hamilton Health Sciences</li> <li>Volunteer Hamilton</li> <li>Hamilton Wentworth District School Board</li> <li>Hamilton Police Services</li> </ul>
To provide fee for service assistance to agencies and institutions in Hamilton in undertaking inclusionary impact assessments, engaging with newcomer communities and developing inclusionary action plans	Developed effective outreach and marketing strategies to promote the value of diversity and inclusion to a cross section of stakeholders including business, labour, Not for Profit and public sector institutions.	HCCI has developed new "Fee for Service" contracts for: Family Team Health Network Collaborative to provide diversity training front line mental health workers.

	<ul> <li>Hamilton Health Sciences <ul> <li>Internationally</li> <li>Educated Nurses</li> <li>Integration Project;</li> </ul> </li> <li>Hamilton Police Services,</li> <li>Social Planning and Research Council</li> <li>Mental Health Diversity Group.</li> </ul>
Developed on-line diversity assessment tools for large organizations	Testing On-line tools