



EMERGENCY & COMMUNITY SERVICES COMMITTEE REPORT 12-001

1:30 p.m.

Wednesday, January 18, 2012

Hamilton City Hall

Council Chambers

71 Main Street West

Hamilton, Ontario

Present: Councillor J. Partridge, Chair
Councillor T. Whitehead, Vice-Chair
Councillors S. Duvall, J. Farr, T. Jackson, B. McHattie, and B. Morelli

Absent with regrets: Councillor S. Merulla, personal commitment

Also Present: J.A. Priel, General Manager, Community Services
A. Bradford, Director of Culture
B. Atanas, Market Manager
G. Hendry, Director, Housing Services
J. Brown, Director, Benefit Eligibility
B. Ozorio, Director, City Wide Services
E. Filippone, Legal Services
B. Browett, Director of EMS
I. Bedioui, Legislative Assistant, City Clerk's Office

THE EMERGENCY AND COMMUNITY SERVICES COMMITTEE PRESENTS REPORT 12-001 AND RESPECTFULLY RECOMMENDS:

1. Hamilton Emergency Services – Funding for One Additional Paramedic for McMaster University Medical Centre (HES12001) (City Wide) (Item 7.1)

That Report HES12001 respecting the Hamilton Emergency Services – Funding for One Additional Paramedic for McMaster University Medical Centre, be received for information.

2. Homelessness Partnering Strategy (HPS) Update (CS11083(a)) (City Wide) (Item 7.2)

That Report CS11083(a) respecting Homelessness Partnering Strategy (HPS) Update be received.

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3. Resolution from Region of Peel Respecting Bystander Cardiopulmonary Resuscitation (HES12002) (City Wide) (Item 8.1)

- (a) That the Mayor correspond with the Minister of Education, the Minister of Health and Long-Term Care, and the Minister of Finance to request that the ministries adopt the measures proposed by "Physicians and Paramedics Urging Lifesaving Education" to increase bystander cardiopulmonary resuscitation (CPR) (attached as Appendix A to Report HES12002);
- (b) That staff be directed to include in the Hamilton Emergency Services, Emergency Medical Services 2012, 2013 and 2014 business plans, activities that promote an increase in the number of persons in the community trained to perform cardiopulmonary resuscitation (CPR) techniques;
- (c) That staff be directed to report to the Emergency & Community Services Committee no less than once annually with respect to training members of the community to perform cardiopulmonary resuscitation techniques as well as the frequency of bystander cardiopulmonary resuscitation (CPR) in the setting of witnessed sudden cardiac arrest in the community.

4. Hamilton Bulldogs - Skate the Dream (CS12005) (City Wide) (Item 8.2)

That Report CS12005 respecting Hamilton Bulldogs - Skate the Dream, be received.

FOR THE INFORMATION OF COUNCIL:

(a) CHANGES TO THE AGENDA (Item 1)

The Clerk advised of the following changes to the agenda:

- (i) The delegation request (Item 4.1) from Mario Posteraro, President, Ontario Public Services Employees Union – OPSEU, wishing to speak to Item 7.1 on the agenda has been withdrawn;
- (ii) Added Report CS12005 respecting Hamilton Bulldogs - Skate the Dream (Item 8.2).

The agenda for the January 16, 2012 Emergency & Community Services Committee meeting was approved, as amended.

(b) DECLARATIONS OF INTEREST (Item 2)

There were none declared.

(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 3)

The Minutes of the December 7, 2011 meeting were approved as presented.

(d) DELEGATION REQUESTS (Item 4)

The following delegation requests were referred to the February 13, 2012 meeting:

- (i) Shane Coleman, Hamilton Farmers' Market President, concerning stall allocation and contract. (Item 4.2)
- (ii) Roy Munoz, Country Green, Hamilton Farmers' Market stall allocation and contract dispute. (Item 4.3)

(e) VARIOUS ADVISORY COMMITTEE MEETING MINUTES (Item 5.1):

The following Advisory Committee Meeting Minutes were received:

- (i) Hamilton Veterans' Committee, July 12, 2011
- (ii) Hamilton Veterans' Committee, August 9, 2011
- (iii) Hamilton Veterans' Committee, September 13, 2011
- (iv) Hamilton Youth Advisory Committee, May 17, 2011
- (v) Hamilton Youth Advisory Committee, June 21, 2011
- (vi) Hamilton Youth Advisory Committee, July 19, 2011
- (vii) Hamilton Youth Advisory Committee, August 16, 2011
- (viii) Hamilton Youth Advisory Committee, September 20, 2011
- (ix) Arts Advisory Commission, May 24, 2011
- (x) Arts Advisory Commission, July 26, 2011
- (xi) Arts Advisory Commission, August 23, 2011
- (xii) Arts Advisory Commission, September 27, 2011
- (xiii) Arts Advisory Commission, October 25, 2011
- (xiv) Tenant Advisory Committee, October 14, 2011

(f) STAFF PRESENTATIONS (Item 7)

(i) Hamilton Emergency Services – Funding for One Additional Paramedic for McMaster University Medical Centre (HES12001) (City Wide) (Item 7.1)

Brent Browett, EMS Director addressed Committee with the aid of a PowerPoint presentation. Copies of the hand-out were distributed. His comments included but were not limited to the following:

- Hamilton Paramedic Service;
 - City of Hamilton Vision;
 - Paramedic Service Contribution;
 - City of Hamilton & Paramedic Service Values;
- Paramedic Service Objectives;
- City Council request;
- Chronology of an Emergency Ambulance call;
- Demands & Conditions in Hamilton EMS post HHS ABC Plan launch April 4, 2011;
- Hamilton EMS-Hospital off load real time measurement Pre and Post April 4, 2012;
- Hamilton EMS-Hospital Off Load real time measurement;
- Ontario Municipal Benchmark (OMBI) Data 2010 – EMD 155;
- Hospital Supplied Data – conditions post HHS ABC Plan Launch, April 4, 2011;
- Demands and conditions in Hamilton EMS post HHS and ABC Plan launch April 4, 2011;
- 2010 compared to 2011 YTD summary
- City Council approved post HHS ABC – paramedic service intervention.
 - West end paramedic emergency response vehicle – August 2011 start;
 - West end paramedic emergency response vehicle – preliminary results - August 2011 start;
 - Off load & community paramedic supervisor –September 4, 2011 start;
 - Vehicle station attendant – December 11 – Start;
 - 12 hour – 7 days ambulance January 2012 or new dedicated off load RN hours & MOH \$ as a surrogate?
 - Other considerations;
 - Other considerations Post ABC;
 - Hamilton Paramedics opened 71,000+ doors in 2011.

Brent Browett responded to questions from Committee.

On a motion Committee referred the Council approved subsection (b) (iv) of Item 22 of the General Issues Committee Report 11-023 to the Director of Emergency Medical Services for a report back to Committee respecting the feasibility and consideration of implementing the deployment of one (1) ambulance 12 hours a day, 7 days a week to increase transport capacity.

On a motion, Committee directed the following with respect to the reports from the Director of Emergency Medical Services:

1. Add to the monthly EMS performance Report:
 - (a) the RN offload performance – hours in service vs. budget and utilization;
 - (b) the number of times that the response time is greater than 20 minutes.
2. Confirm EMS measures for ambulance offload:
 - (a) The time EMS arrives at the hospital until the stretcher is clear or the paramedic vehicle leaves the hospital;
 - (b) The time the paramedic arrives at the hospital triage area to the time that the ambulance stretcher is clear and the receiving RN has accepted care.
3. That a follow-up report be prepared five months from now regarding Hamilton Health Sciences (HHS) ABC pre and post conditions after one year.

On a motion, Committee received the staff report and the presentation.

(ii) Homelessness Partnering Strategy (HPS) Update (CS11083(a)) (City Wide). (Item 7.2)

Gillian Hendry, Director of Housing Services, introduced Amanda DiFalco who managed this program. Gillian Hendry addressed Committee with the aid of a PowerPoint presentation. Copies of the hand-out were distributed. Her comments included but were not limited to the following:

- Homelessness Funding Administered by the City of Hamilton;
- Homelessness Partnering Strategy (HPS);
- HPS Funding;
- HPS Priority Development:
 - Who is involved?
 - Process
 - Reports (External)

- Reports (City of Hamilton)
- Reports (Service Canada)
- Consultations
- Consultation through knowledge sharing
- Data
- Websites
- HPS 201-2014 – Terms and Conditions
- HPS Priorities
 - Priority 1 – Direct and person-Centred Housing Supports;
 - Priority 2 – Coordinated and Integrated Service Planning;
 - Priority 3 – Supporting Hamilton’s Urban Aboriginal Community;
 - Comparison chart of *2012-2014 HPS priorities* with *2001-2011 HPS priorities*;
- HPS 2011 Call for applications;
- HPS recommendations;
- HPS Projects 2012 - 2014

Gillian Hendry and Joe-Anne Priel responded to questions from Committee.

Chair Partridge relinquished the chair to Vice Chair Whitehead to move the following motion:

That staff be directed to look at alternative sources of funding for the period March 31/2012 - May 31/2013 in order to enable the continued operation of the Flamborough Women's Resource Centre while attempting to identify other ongoing funding sources, and report back to the Emergency and Community Services Committee.

This motion carried unanimously.

On a motion, Committee received the staff report and presentation.

(g) DISCUSSION ITEMS

(i) Report CS12005 respecting Hamilton Bulldogs - Skate the Dream (City Wide) (Item 8.2)

Brian Ozorio, Director of City Wide Services provided an overview of the report.

Committee acknowledged his significant contributions to this project and the contributions of all the agencies involved.

(h) GENERAL INFORMATION (Item 11)

(i) Outstanding Business List (Item 11.1)

- (1.) The following Item was identified as completed and removed from the Outstanding Business List:

Item "M" - Funding for one Additional Paramedic – MUMC – The Financial Impact of the ABC Program

- (2.) As the following Item was referred to the General Issues Committee by Council on September 14, 2011, it was removed from the Outstanding Business List:

Item "G" - Auchmar Estate – Business Plan

(i) ADJOURNMENT

There being no further business, the Emergency & Community Services Committee meeting, adjourned at 4:00 p.m.

Respectfully submitted,

Councillor J. Partridge, Chair
Emergency & Community Services Committee

Ida Bedioui
Legislative Assistant
January 18, 2012