



Backflow - What is it?

What is Backflow?

Backflow is the flowing back of water or reversal of the normal direction of flow. When the reversal of the normal direction of flow occurs in a water distribution system a condition is created whereby potable (drinking) water may become contaminated. There are two types of backflow: Back Pressure and Back Siphonage

What is Back Pressure?

Back Pressure is a form of backflow caused by pressure that is greater than the water supply system pressure.

What is Back Siphonage?

Back Siphonage is a form of backflow caused by a negative or sub-atmospheric pressure in a water system.

What causes Backflow?

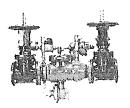
There are many reasons why backflow occurs. A common example is when a watermain break occurs, the pressure in the water distribution system drops to a point causing the reversal of flow of water back into the system. This is a known as back siphonage and if cross connections exist, contaminants can be drawn back into the potable water system.

What is a Cross Connection?

A cross connection is any actual or potential connection between a potable water system and any source of pollution or contamination. A common example of a cross connection is a garden hose connected to a hose bib at one end and the other end of the hose lying in a pool, puddle or any other source of non-potable water.



Double Check Valve Assembly - Large



Reduced Pressure Principle - Large



Double Check Valve Assembly Large



Reduced Pressure Principle - Small



Why do we need Backflow Prevention Programs?

Water contamination closes Oakville high school

0421 2011 Shaune McKeenn, CityNews.ca



A daycare in the same building will be upon Thursday

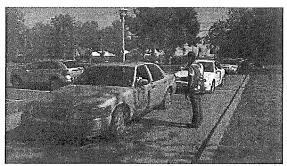


- Halton Region was advised by the Halton District School Board that as a result of internal maintenance on the heating system at Iroquois Ridge High School, which was carried out on Wednesday, chemicals used in the cleaning process entered the potable water system of the school. As a result the School Board closed the school for Thursday, April 21 2011. The school's potable water system is being flushed and tested.
- Halton Region has a Backflow Prevention Program in place that helps to prevent potential contaminants inside a building from entering the water distribution system," said Kiyoshi Oka, Halton Region's Director of Water Services. "In this case, the appropriate device was in place to protect the Region's water supply; however, staff are conducting localized water sampling as a precaution."

Hundreds line up for water after Dorval advisory

Possible contamination prompts water alert

CEC News Poster Jun J. 2011 2 23 PLIET | Last Vorfaled Jun 1, 2011 7.00 PM ET



Cara fang up for free water from the day of Darval Frday evening (CBC)

- Hundreds lined up for free water from the City of Dorval after the municipality issued an alert warning residents not to use tap water until further notice.
- The city said because of an incident at an Air Canada facility at around noon on Friday, the municipality's water distribution network could be contaminated.
- Residents of Dorval, which is in Montreal's West Island, are advised to use bottled water for consumption, for cleaning food or for brushing their teeth.
- The mayor of Dorval said some stagnant water was accidentally fed into the drinking water supply by a contractor working on pipes at the Air Canada base.

7



→ Community → People → Processes → Finance

MILTON JANUARY 23 2011...

- Chemical injector pump had malfunctioned injecting about 11 gallons of corrosion control additive into the internal plumbing system
- Two RP backflow prevention devices at water meter contained the contaminant from entering the public water supply.
- → Community
- → People
- → Processes
- → Finance



Failed injector pump







History and Legislation

Safe Drinking Water Act - Prohibition (Section 20)

- 20. (1) No person shall cause or permit any thing to enter a drinking water system if it could result in,
- (a) a drinking water health hazard;
- (b) a contravention of a prescribed standard; or
- (c) interference with the normal operation of the system. 2002, c.32, s.20(1).
- → Community
 → People
 → Processes
 → Finance

 Hamilton
 Públic Works

MOE Recommendations



Ministry of the Environment Drinking Water System Inspection Report

SUMMARY OF BEST PRACTICE ISSUES AND RECOMMENDATIONS

This section provides a summary of all best practice issues identified during the inspection period. Details pertaining to these items can be found in the body of the inspection report. Best Management Practices are recommendations and not mandatory requirements, but may lead to safe drinking water for the consumer.

In the Interest of continuous improvement in the Interim, it is recommended that owners and operators develop an awareness of the following practices and consider measures to implement them so that all drinking water systems continuously improve their processes.

Backflow preventers were not installed at each service connection to industrial/Commercial/institutional and agricultural process that were considered high hazard facilities.

The City of Hamilton is in the final stages of developing their backflow prevention and cross-connection control programs. Staff and Information management system components are in place and the City has implemented a public information program related to backflow prevention and cross-connections. They are completing the drafting of a by-law with the intent of presenting it to City council by the end of 2009.



→ Community
 → People
 → Processes

→ Finance

The Walkerton Inquiry Report

Justice O'Connor's Recommendations

Part 2, Section 7 says in part:

- "Distribution systems should have regularly tested backflow prevention valves that can prevent or at least isolate incursions."
- "Infrastructure is also vulnerable to amateur cross-connections and their attendant risks of contamination."

Hamilton Public Works

→ Community

→ People → Processes → Finance

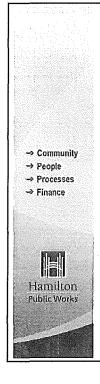
OWWA Ontario Pipeline Magazine

Volume 7, No 3, Fall 2011

- Every service connection should have premise isolation if the purveyor intends for the public system to be protected
 - This is why most, if not all, bylaws require premise isolation as the minimum requirement for cross connection control.
 - Cross connections could be made to the unprotected part of a system without anyone's knowledge.

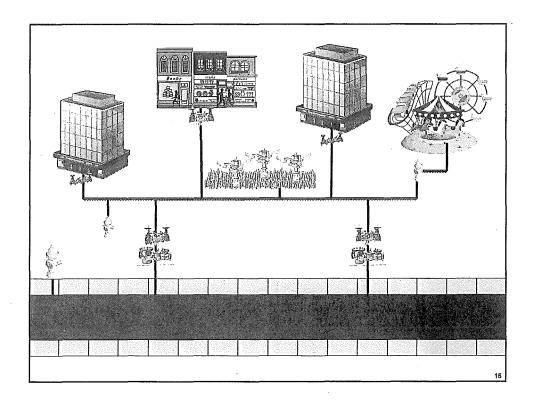
- → Community
- → People
- → Processes
- → Finance





Four Types of Backflow Protection

- Premise Isolation installation of the backflow device at the point where the water service enters the building or property.
- Area Protection all water downstream or after the backflow device may be potable and non potable water.
- Zone Protection all water down stream or after the device is non potable water.
- **Fixture or Point of Use** installation of the backflow device on an individual fixture or a piece of equipment.



Kingston Kitchner Manicip Lincoh London Mutham 16ditad Mattham	55500 50132 123,43 123,43 123,43 123,43 123,33 134,34 149,04 172,07 172,07 172,07 172,07 172,07 173,07 174,00	194022 3 44022 2 44022	2,000 31,000 7,000 33,33,000 4,000 41,000 42,000 43,000 44,000	450 A50 A50 A50 A50 A50 A50 A50 A50 A50 A	2,200 Units (200) 201 201 201 201 201 201 201	Emis, Servi Build Dept. Varer Operations Public Vorks Varer Vorks/Build Dept	Sept 11 (202) March 12 (203) Noor is 2005 Noor is 2005 March 2 (2005 Mar	Process ICM Milk Res Premiser ICM Milk Res
Brastlord Built Groupin Young Groupin Young Gunhidge Guinhidge Freshort Fr	\$0.193 123,43 123,43 123,73 133,33 144,94 149,06 20,50 17,20 204,56 30,50 31,00 31,00 32,00 33,00 34,00 30,50 3	194022 3 44022 2 44022	1,035 1,035	233 234 245 245 245 245 245 245 245 245 245 24	(946) 2,200 (24) (24) (25) (26) (26) (27) (27) (27) (27) (27) (27) (27) (27	Envis Servi Endil Dept. Varir Opet Winn Public Vorlat Pub	May 2 2007 Aug 12 2007 Aug 12 2003 Aug 12 2003 Aug 12 2003 Aug 12 2003 March 12 2005 March 12 2007 M	Prenier KLI Multi Res Prenier KLI Multi Res Prenier LI Multi Res Prenier Source Con (LI Multi Res Prenier LI Res (LI Multi Res Prenier LI Res (LI Multi Res Prenier LI Res (LI Multi Res Prenier LI Response LI Multi Res
Barris Georgian Torn of Cambridge Grinnish Georgian Ginth Hitton Region Kingston Kin	128,434 42,344 120,377 134,344 480,050 20,500 137,200 20,500 31,000 20,500 31,0	C 44620 C 44620 C 4 4620 C 4 4	2,7% pli 2,000 p	450 ph. 450 ph	2,200 Units (200) 201 201 201 201 201 201 201	Vierr Ches stone Public Vorlas Public Vorlas Verlas Vorlas Build Digs Public Vorlas Forlas Public Vorlas Forlas Public Vorlas Forlas Vorlas Public Vorlas Vo	Aug 10 2021 July 18 2021 Aug 18 2025 Aug	Prenist Source/Cone ICI Molii Res Prenist Side Mill Res Prenist Side Mill Res Prenist Side Mill Res Prenist Source/Cone ICI Molii Res Prenist/Source/Cone ICI Molii Res Frenist/Source/Cone ICI Molii Res Furnist/Source/Cone ICI Molii Res Furnist/Source/Cone ICI Molii Res Prenist/Source/Cone ICI Molii Res Prenist/Source/Cone ICI Molii Res Prenist/Source/Cone ICI Molii Res Furnist/Source/Cone ICI Molii Res Furnist/Source/Cone ICI Molii Res Prenist/Source/Cone ICI Molii Res
ferogial Young C Cambridge Grinshy Grinshy Grinshy Hatton Brejon Kongstill Kitchnert Kongstill Kitchnert Kondelin Hatton Holden Hatton Holden Hatton	42,341 (20,37) 23,333 (19,94) 480,00 20,50 107,20 20,50 31,07 21,72 23,70 8,50 30,25 30,25 30,25 30,25 30,25 4,50 4,50 4,50 4,50 4,50 4,50 4,50 4,5	8	2000 2000 2000 2000 2000 2000 2000 200	del	### ### ### ### ### ### ### ### ### ##	Publis Morks Varw Vorker Beild Diggs Publis VorkerEnd Serv. Duding Serviess Publis VorkerEnd Serv. Budding Serviess Budd Diggs Budd Diggs Vare Vorke Budd Diggs Publis Serviess Publis Vorke Budd Diggs Publis Vorke Budd Diggs Publis Vorke Budd Diggs Publis Vorke Budd Diggs Publis Vorke Publis Vorke Persencough Viriese Perse	Jan 1009 July 18 2009 Sept 81 2029 March 92 2020 March 92 2020 March 92 2020 March 92 2020 March 93 2020 March 93 2020 Aug 20 2020 Sept 92 2020 Nov 1 2020 July 2020 Nov 1 2020 July 2020 Nov 1 2020 July 2020	Prenis I I Multi Res Prenis 150 met I Multi Res Prenis 151 met I Multi Res Prenis 151 met I Multi Res Prenis 152 met I Multi Res Prenis 152 met I Multi Res Prenis 155 met I Multi Res
Cambridge Ginnish Guelph Hatton Region Kingston Mandelp Lincoh London London Manisham Midata Ordilla	10.37 21,33 111,94 48,00 20,90 117,20 201,66 31,11 352,33 233,70 8,30 32,52 32,52 86,50 74,60 3,75 4,63 4,63 4,63 4,63	3 555) 7 che 5 31,000 8 77,50 9 77,50 9 79,50 9 15,50 9 16,50 9 10,50	2,000 2,000	600 ph 1 200 ph 2 ph 2 ph 2 ph 2 ph 3 ph 3 ph 3 ph 3 ph 3 ph 3 ph 3 ph 3	1500 1514 2,2070 1544 154 154 154 154 154 154 154 154 15	Ware Vertal Rold Days Publis Vertal Rold Days Publis Vertal Rold Serie Publis Vertal Visin Serie Build Days Rold	Ash th 2001 Sept 21 (200) March 12 (Panelis Source Tone ICI Milli Res Premiss Source ICI Milli Res Fremiss Source ICI Milli Res Full Proyam at all properties Premiss ICI Milli Res Premiss ICI Milli Res Full Proyam at all properties Premiss ICI and large Vater users Premiss ICI and large Vater users Premiss ICI and large Vater users Premiss Source ICI Milli Res Premiss Milli Res Premiss Mount Form ICI Milli Res Promiss Mount Form ICI Milli Res Promi
Grinsky Grinsky Hitton Frejon Eligorith Hitton Frejon Eligorith El	21,93 114,94 480,00 20,50 117,20 120,45 31,11 21,72 23,70 8,16 30,25 855,00 74,00 3,35 74,60 4,53 4,53	1 cb	25/ 2000 7000 33 34 400 400 400 400 400 400 400 40	ph 200 285 245 265 260 275 265 265 	01: 02: 03: 03: 03: 03: 03: 03: 03: 03: 03: 03	PAES VORSITION SEEL PAES VORSITION SEEL PAES VORSITION SEEL PAES VORSITION PAES VORS	Sept 11 (202) March 12 (203) Noor is 2005 Noor is 2005 March 2 (2005 Mar	Preniss'SourcetZone IGI Molil Res Preniss'SourcetZone IGI Molil Res Preniss'SourcetZone IGI Molil Res Preniss'Sourcet GLI Molil Res Preniss'SourcetZone IGI Molil Res Preniss'SourcetZone IGI Molil Res Preniss'SourcetZone IGI Molil Res Preniss'SourcetZone IGI Molil Res Preniss's SourcetZone IGI Molil Res Preniss's SourcetZone IGI Molil Res Preniss's Sourcet IGI Molil Res Preniss's Sourcet IGI Molil Res Preniss's Governoon IGI Molil Res Preniss's
Gueja Mitton Region Engstelle E	114.94 480,00 20,50 107,20 204,66 31,11 21,72 352,39 233,70 8,16 30,25 855,00 74,00 3,35 74,60 4,53 4,53	\$ 34,000 C 57,500 C 5	2,000 7,000 300 300 4,00	200 nb	2,078 dh dr	Dating Services Publishing Services Publishing Services End Dept End Dept User Dept Build Dept User Vorla Build Dept User Vorla Build Dept User Vorla Build Dept User Vorla Build Dept Build Dept Build Dept Build Dept User Vorla Build Dept Publishing Services Publishing Services Publishing Services Build Dept	Mach III 2000	Prender Mit Mellin Res
Histon Region Kingston Kingsto	480,000 20,500 117,201 204,665 31,111 21,722 233,701 63,300 81,600 30,225 655,000 74,000 30,300 74,600 44,600	C 57.50 7.131 8 53.50 9 64 9 74 9 74 9 74 9 74 9 74 9 74 9 74 9 7	7,000 333 dr. dr. dr. dr. dr. dr. dr. dr. dr. dr.	61 28 28 20 20 20 20 20 20 20 20 20 20 20 20 20	25, 187	Rubb Vorlat Vair Sir. Budd Deyl Budd	Nov 18 2051 March 5 2001 March 5 2001 Aug 20 2002 Sest 1 2000 New 1 2005 Aug 2 2002 New 1 2005 Aug 2 2006 Aug 2 2006 Aug 2 2008 Aug 2 2007 Dec 2 2006 Aug 2 2007 Dec 2 2006 Aug 2 2007	Premiser ICH Mobil Res PremiserSource ICH Mobil Res PremiserSource/Zone ICH Mobil Res PremiserSource/Zone ICH Mobil Res PremiserSource/Zone ICH Mobil Res Premiser ICH Promiser all experted sep Premiser as respected any Prop. Premiser as respected any Prop. Premiser Source ICH Mobil Res Premiser All Propriser all propectives Premiser Control Res Premiser ICH Mobil R
Kingstule Kingstune Kitchner Kingston Kitchner Kingston Kitchner Kingston Kitchner Kingston Kitchner Kingston K	20,900 117,201 204,661 31,111 21,722 32,3701 63,300 8,16 30,225 685,001 74,000 30,300 74,600 4,6	7,773 19 19 19 19 19 19 19 19 19 1	333 di di 4500 di 4500 di di d	28 pd. 200 pd.	107 also a	Budd Dept Kingston Uktöries Budd Dept Puths Services Puths Dept Puths Services Budd Dept Budd Dept Budd Dept Puths Services Puths Verhal Burkles Puths Verhal Puths Verhal Puths Verhal Puths Verhal Puths Verhal	Match 5 2021 June 20 2009 July 2 2002 Sept 10 2009 Sept 10 2009 New 1 2005 Jun 24 2005 June 26 2007 New 28 2005 New 5 2008 Oct 2 2006 Pending Approval Age 13 2007 Dec 8 2009 May 17 2007 Dec 8 2009 May 17 2007	Prentis/Source LCI Model file Prentis/Source LCI Model file Prentis/Source/Zone LCI Middle Res Prentis/Source/Zone LCI Middle Res Full Program & Properties Prentis/Source/Zone LCI Model file Prentis/Source/Londal file Prentis/Source/Londal file Full Program & all properties Prentis/Source/Zone LCI Model file Prentis/Zone/LCI Model file
Manicja Lincoln London Mutham 16dinad Mata Ordina Gilliad Siradoid Siradoid Siradoid Siradoid Siradoid	117,201 204,661 31,111 21,722 352,337 352,337 30,237 8,16- 30,257 865,000 3,15- 74,803 4,630	1946 19356 1946	display	pla 200 pla mla (\$55 600 mla mla mla mla 330 mla	61h 3,000 61h	Kingston UtBides Bald Dist Verar Dept. Bald Dist Verar Verks Bald Dist Verar Verks Bald Dist Publis Savices Publis Savices Bald Dist Dist Dist Dist Publis Verks Publis Verks Publis Verks Publis Verks Publis Verks	Ours 20 2005 Out 20 2005 Out 2 2002 New 1 2005 New 1 2005 Out 2 2007 New 28 2007 New 28 2005 Show 58 2008 Out 2 2008 Pending Approval Aug 1 2007 Det 8 2009 May 17 2007 Pen 5 2008 May 17 2007 Fee 8 2006	Prenist Sourcet Zone ICI Multi Res Full Program I all properties Prenist ICI Multi Res Prenist SI Committed and Prop. Prenist as recruited and Prop. Prenist SI Committed and Prop. Prenist ICI Multi Res Prenist ICI and properties Prenist ICI and Inter Vater users Prenist ICI and I
Kitcheser Manicle, Liscolo London London Malthim Joddinol Mildian Joddinol Mildian Griffis Gritava Penhouse Penhouse Penthouse Pethologya Petrol St. Cathelan St. Cathelan St. Cathelan St. Thomas Thusder By Toronto Town of Likerhore Towns of Catte Veilington Towns of Towns	204,685 31,th 21,722 352,333,701 8,301 8,162 865,000 74,000 3,355 74,833 4,630	\$ 53.506 def	4,000 alvania de la compania del compania del compania de la compania del compania d	200 pris pris pris pris pris pris pris pris	3,600 nb) fra 0 H900 H900 nb) 688 nb) 284 285 285	Build Dept View Dept Build Dept Build Dept View Vorks Build Dept View Dept Public Services Public Vorks Envir. Sen Public Vorks Build Dept View Dept Public Vorks Build Dept Public Vorks Build Dept Public Vorks Build Dept Public Vorks Public Vorks Public Vorks	July 2 2002 Sept 10 2009 New 1 2005 Jun 24 2005 Jun 26 2007 New 2 2005 New 2 2005 New 2 2005 Perfora Apparati April 3 2007 Dec 3 2009 May 17 2007 Fee 5 2006	Prentis Source FLOR II CHAIR For STAIR Program I all properties Prentis STAIR Program I all properties Prentis STAIR Program I all properties Fundament I all properties Fundament I all properties Prentis STAIR STAI
Manicja Lincoln London Matthiam Holdhad Matthiam Holdhad Matthiam Holdhad Matthiam Holdhad Matthiam Holdhad Matthiam Holdhad H	31,tt 21,72; 352,39; 293,70; 8,30; 8,96; 30,25; 865,00; 74,00; 9,35; 74,89; 4,69;	Hs Hs	ali nini 1635 2,000 2440 ini 73 2,275 ali ali 1,005		126 00 1400 1400 1400 140 150 160 160 160 160 160 160 160 160 160 16	Varier Dept. Build Dept. Build Dept. Varier Vorlds Build Dept. Varier Vorlds Build Dept. Varier Vorlds Build Dept. Varier Dept. Public Vorlds Build Dept. Public Vorlds Build Dept. Public Vorlds Build Dept. Public Vorlds Public Vorlds Public Vorlds Public Vorlds Public Vorlds Public Vorlds	Sept 13 2001 Nov 1 2006 Jun 24 2005 Jun 25 2007 Nov 28 2005 Nov 28 2005 Nov 28 2005 Pendry Approval April 3 2007 Des 3 2008 May 17 2007 Fees 2 2006	Full Program I all properties Premiser ICI Minit Res Premise as recreated any Prop. Premist Source ECI Mobil Res Full Program I all properties Premise Zince ECI Mobil Res Full Program I all properties Premise ICI and large Vater users Premise ICI and large Vater users Premise ICI Mobil Res Premise ICI Mobil Res Premise ICI Mobil Res Full Program I all properties Full Program I all properties Full Program I all properties
Ulecoh London Maikhim 16dilud Mildin 16dilud Mildin Griffia Gr	21,72 352,39 293,70 8,30 8,6 30,25 855,00 74,00 9,35 74,83 4,59	20 20 20 20 20 20 20 20 20 20 20 20 20 2	10 10 10 10 10 10 10 10 10 10 10 10 10 1	764 (\$52 \$00 \$00 \$18 \$18 \$18 \$18 \$18 \$18 \$18 \$18 \$18 \$18	04 00 1400 1400 055 045 046 046 055 055 046	Build Dept. Build Dept. Vater Vorks Build Dept Vater Dept. Publis Services Publis Vorks Envis Sen. Publis Vorks Build Dept. Publis Vorks Build Dept. Peterboroush Unities Publis Vorks Peterboroush Unities Publis Vorks	Nov 1 2006 Jan 24 2005 Jan 24 2007 Nov 28 2007 Nov 28 2005 Nov 5 2008 Oct 2 2006 Pending Approval April 3 2007 Des 3 2009 May 17 2007 Fee 8 2006	Premised ICI Molif Res Premise as recrested as g Prop. Premise Source ICI Molif Res Full Program I all properties Premiser Concell Molif Res Full Program I all properties Premiser ICI and large Vater users Premiser ICI Molif Res Full Program I all properties Premiser Source ICI Molif Res Premiser Source ICI Molif Res Premiser Source ICI Molif Res
London Multibram 16-dised Mildon Ordilla Olitical Ordilla Olitical Pienelaughikhere Stradord Strädord Strädord Strädord Strädord Strädord Strädord Torunatip Glester Verlisignor Torunatip Ramara Verlisignor Torunatip Ramara	352,33° 293,700 8,300 8,16 30,25° 865,00 74,00 9,35° 74,83° 4,630	125,000 125,00	1655 2,000 2440 375 32,275 24,1 45 1055 41,1	(532) (500) (500) (61) (72) (73) (74) (74) (74) (74)	0 H400 H400 H400 H400 H400 H400 H400 H4	Build Dept Vater Vorks Build Dept Veren Dept Public Services Public Vorks Envir, Sen Public Vorks Build Dept Public Vorks Public Vorks Public Vorks Public Vorks	Jan 24 2005 June 28 2007 Nov 28 2005 Nov 28 2005 Nov 5 2008 Oct 2 2006 Penfing Approval April 3 2007 Dec 9 2009 May 17 2007 Feb 6 2006	Premise as recrested and Prop. Premisel/Source LCI Mohl Res Full Program Jall properties Premisel/Zone/Area as requested Premisel/Zone/Area as requested Premisel/Zone/Area as requested Premisel/Zone/LCI Mohl Res Premisel/Zone/LCI Mohl Res Full Program Jall properties Full Program Jall properties Premisel/Zone/LCI Mohl Res Premisel/Zone/LCI Mohl Res Premisel/Zone/LCI Mohl Res Premisel/Zone/LCI Mohl Res
Mathèm Iddiad Mato Offilia Preshote Peterborogh Peterborogh Peterborogh Peterborogh Straddod Straddod Straddod Straddod Straddod Straddod Townson Tow	293,700 8,300 8,96 30,25 865,00 74,00 9,35 74,83 4,630	70,558 5,375 7,4 7,4 7,5 7,5 7,5 7,5 7,5 7,5 7,5 7,5 7,5 7,5	2,000 244 Mri 78 9,275 sh of 1055 dri	800 p00 p1s 185 p1s p1s p1s p1s p1s p1s p1s p1s p1s p1s	0 H400 H400 H400 H400 H400 H400 H400 H4	Build Dept Vater Vorks Build Dept Veren Dept Public Services Public Vorks Envir, Sen Public Vorks Build Dept Public Vorks Public Vorks Public Vorks Public Vorks	June 26 2007 Nov 28 2005 Nov 28 2005 Nov 5 2008 Oost 2 2006 Pending Approval April 3 2007 Dec 8 2009 May 17 2007 Feb 6 2006	Premisel/Source ICI Muhl Res Full Program I all properties Premisel/Zone/Area as requested Premisel/Cone/Area as requested Premisel/Source/Zone ICI Muhl Res Premisel/Source/Zone ICI Muhl Res Full Program I all properties Premisel/Source/Zone ICI Muhl Res Premisel/Source/Zone ICI Muhl Res
Middle	\$6,300 8,16 30,25 865,00 74,00 9,35 74,88 4,630	\$375 4 rds 9 9599 0 200,000 rds 4 rds 2 28,344 2 rds	240 ml; 78 9.275 sz) 0/2 1005	900 n/s 185 n/s n/s n/s n/s	H00 H0 ds 655 nda nda dda 655 e35	Vater Vorks Build Dept Vater Dept. Public Services Public Vorks Envir. Sen. Public Vorks Build Dept. Public Vorks Petition Vorks Petition Vorks Petition Vorks Petition Vorks Petition Vorks Public Vorks Public Vorks	Nov 28 2005 Nov 5 2008 Oct 2 2008 Penfing Approval April 3 2007 Dec 8 2009 May 17 2007 Feb 6 2006	Full Program I all properties PremiselZonelArea as requested Premisel IC1 and large Vater users PremiselZone IC1 Multi Res PremiselSourcelZone IC1 Multi Res Full Program I all properties PremiselSourcelZone IC1 Multi Res Premisel sa requested
Minto Geilla Gilla	8,16- 30,25- 865,00 74,00 9,35- 74,83 4,63	1	173 9273 2273 2274 2274 2274 2274 2274 2274 2	619, 251 612 613 614 614 230 614	655 655 673 774 774 825 825	Public Services Public Yorks/ Envir. Serv Public Yorks Build Dept. Public Yorks Peterborough Utilities Public Yorks	Nov 5 2008 Oct 2 2006 Pending Approval April 3 2007 Oce 3 2009 May 17 2007 Feb 5 2006	Premisel Zonel Area as requested Premisel ICI and large Valer users Premisel Zone ICI Multi Res Premisel Sourcel Zone ICI Multi Fles Full Program I all propettles Premisel Sourcel Zone ICI Multi Fles Premisel Sourcel Zone ICI Multi Fles Premisel as requested
Oritis Oritis Feabroay Foabroay Stradord St-Thomas Thusder Baj Toronto Towns of Liberbore Towns o	30,25 865,00 74,00 9,35 74,83 4,63	9,533 200,000 rda rda rda 28,314 rda 3 40,000	78 9.275 eJ: 01: 1000 eJ:	331 cha cha cha cha 3305 cha	929 nia 14s 14s 223 81s	Public Vorks/Envir. Sen Public Vorks Build Dept. Public Vorks Peterborough Utilities Public Vorks	Oct 2 2006 Pending Approval April 3 2007 Dec 9 2009 May 17 2007 Feb 6 2006	Premised ICI and large Vater users PremisedZone ICI Multi Res PremisedSourcetZone ICI Multi Res Full Program I all properties PremisedSourcetZone ICI Multi Res PremisedSourcetZone ICI Multi Res Premised as requested
Ottevs Probote Probote Presort Petersorus St. Cathelines (Daniella) Stradford Stratford Stratford Townord Town	865,00 74,00 9,35 74,83 4,63	20,000 64 64 64 28,34 74 84 940,000	9,275 shi ori 1065 shi	nda nda nda 330 nda	Ma 7/6 1/8 855 Ma	Public Vorks Build Dept. Public Vorks Peterborough Diffices Public Vorks	Pending Approval April 3 2007 Dec 9 2009 May 17 2007 Feb 6 2006	Premised ICI and large Vater users PremisedZone ICI Multi Res PremisedSourcetZone ICI Multi Res Full Program I all properties PremisedSourcetZone ICI Multi Res PremisedSourcetZone ICI Multi Res Premised as requested
Februle Fressor Fresso	865,00 74,00 9,35 74,83 4,63	20,000 64 64 64 28,34 74 84 940,000	201 01: 106:	nta cla 330 Ma	11 to 12 to	Build Dept. Public Vorks Peterborough Unities Public Vorks	April 3 2007 Dec 9 2009 May 17 2007 Feb 6 2006	PremiselSource/Zone ICI Multi Fles Full Program I all properties PremiselSource/Zone ICI Multi Fles Premisel as requested
Februle Fressor Fresso	9,35 74,83 4,63	4 8/a 28,3H 3 6/a 3 40,000	1065 1065	n/a 380 m/a	11 to 12 to	Build Dept. Public Vorks Peterborough Unities Public Vorks	April 3 2007 Dec 9 2009 May 17 2007 Feb 6 2006	PremiselSource/Zone ICI Multi Fles Full Program I all properties PremiselSource/Zone ICI Multi Fles Premisel as requested
Penetaspühtne Petesborogs Pressott S. Caiscines (Denshah) Stradord St-Thomas Thusder Bay Toronto Towns of Likesbore Towns of Centre Veilington Townshah Town	9,35 74,83 4,63	4 8/a 28,3H 3 6/a 3 40,000	1065 1065	n/a 380 m/a	6/4 685 6/4	Public Vorks Peterborough Unities Public Vorks	Dec 9 2009 May 17 2007 Feb 6 2006	Full Program I all properties Premise/Source/Zone ICI Multi Res Premise/ as requested
Peterborough Presout St. Cathelines (Dundaik) Strationd St-Thomas Thunder Bay Toronto Toronto Tovan of Lakesbore Yownship of Centre Veilington Towaship filmara Vaterioo	74,83: 4,630	8 28,3H 3 644 9 40,000	1065 Ma	350 m/a	685 Ma	Peterborough Unicles Public Yorks	May 17 2007 Feb 6 2006	Premise/Source/Zone ICI Multi Res Premise/ as requested
Present St. Catherines (Durdah) Stradind Stradind Stradind Strationa Thunder Bay Toronto Town of Lakeshore Township of Centre Veilington Township filmarra Vaterloo	4,630	3 t/a 3 40,000	N.	n/a	n/a	Public Yorks	Feb 6 2006	Premisel as requested
St. Catherlines (Dundah) Stradiord Stradiord St-Thomas Thonder Bay Toronato Town of Lakeshore Town of Lakeshore Township of Centre Veilington Township Fianara Vaterloo		40,000						
(Dundah) Stradiord Strationd St. Thunder Bay Toronto Town of Lakeshore Townskip of Centre Vallington Townskip Flamara Vaterioo							July 13 2005	Premise/Source as requested
Stradford St-Thomas Thuader Bay Toronto Town of Lakeshore Township of Centre Veilington Township Ramara Vaterloo	7.16	rl soel				Enviro. Services	Dec 20 2008	Premise/Source/Zone ICI Multi Res
St-Thomas Thunder Bay Toronto Town of Lakeskore Township of Centre Yellington Towaship Flamara Vaterioo	30,46					Building and Planning	March 22 2004	PremiselSourcelZone ICI Multi Res
Thunder Bag Toronto Town of Lakeshore Township of Centre Yellington Township Bamara Vaterloo	30,49					Emira Services	April 3 2000	Premisel ICI or any Property
Toronto Town of Lakeshore Township of Centre Vellington Township Hamara Vaterloo	103.14		N.			Vater Vorks	May 28 2008	Premisel ICI Multi Res
Town of Lakeshore Township of Centre Vellington Township Hamara Vaterioo	259328		25.000	6,250		Valer Dept.	Jan 1 2009	Premisel ICI Multi Res
Township of Centre Veilington Township Hamara Vaterloo	33245					Public Vorks	Feb IB 2001	Premiser ICt
Vellington Township Ramara Vaterioo	3324	5 r/a		<u> </u>	N/A	PUDSO WORKS	F 80 13 2001	Frediser ICt
Township Flamera Vaterloo	26.049	5,432	200	,,,		Build Dept/ Valer Serv.	h fra 20 2007	PremiselSource/Zone ICI Multi Res
Vaterloo	9.423		N/a			Build Dept	Oct 15 2007	PremiselSource/Zone ICI Multi Res
	97,475		1800	6/4		Build Dept! Water Dept.		PremiselSquee/Zone ICI Multi Res
	2000		1/2			Public Vortes	June 20 2005	Premisel ICI
Viadsor	216.47		6,60			Vindson Utilities/TeaSer		Premise/Source/Zone IC! Multi Res
Peel Region	153,40					6/4	Ped Region is eurenitain the	
	LIMATO							1
Population of people Population	on of Dates	Number of lower and	Marahar of towar an	With only 15 ha laus		 		1
protected with a	or Data1		Municipalities in	implemented or				
Backflow By-law			Datario that have	pending this is the				1
Implemented and			passed by-lavs or	percentage of the	• •			f
pending			have pending by-law:					i i
			1					
6,242,414		444	33	52.00%	This X does not include the	he Resign of Peel	!	



- Nov. 12, 2010 compliance date for all self assessments and full surveys to be submitted to the City
- Nov 12, 2011 compliance date for high hazard properties to install/test devices
- May 12, 2012 compliance date for all affected properties to install/test devices
- Unique feature of by-law is the self assessment component for properties with 38 mm service or smaller



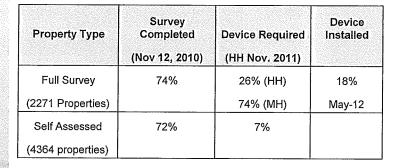
•

Compliance to date...

→ Community → People

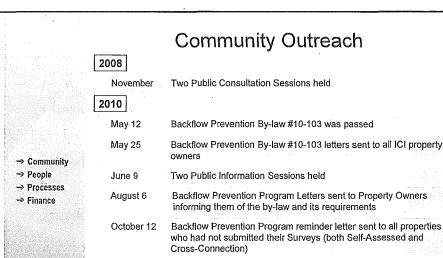
→ Processes

→ Finance





Note: Compliance numbers based on service connections not properties as of January 2012



10

Community Outreach

November 12 Due Date for submission of Self-Assessed and Cross-

Connection Surveys

→ Community → People → Processes → Finance Hamilton Public Works

2011

Hamilton Public Works

February 7 Sent the 1st non-compliance letter to properties that had not submitted there Cross-Connection surveys.

February 16 Sent out invitations to all the companies on our Approved Contractors
List inviting them to attend an information session detailing their roles
and responsibilities with this program

Members of the Building Department were in attendance to answer

contractor's questions

August 15 First non-compliance letter to properties who have not completed the

"Self-Assessed" Surveys

Second non-compliance letter for properties who have not completed the "Cross Connection Control" surveys

The first back flow prevention device installation reminder letter for high hazard properties

October 21 Final Notice letter sent to all properties who have not submitted their surveys

November 12, 2011 - Deadline

November 17 Post deadline notice letters for both cross connection control and self assessed surveys

Community Outreach

Further effort was made to reach out to larger companies/institutions with a presentation that explained our by-law and how it impacts them.

These included:

- -Hamilton Port Authority
- -Hamilton District School Board
- -Hamilton Separate School Board
- -Arcelor Mittal
- -National Steel Car
- -Effort Trust
- -St Joseph Group of Hospitals
- -Hamilton Health Science
- -Nelson Steel
- -Hamilton Specialty Bar
- -McMaster University

21

Hamilton Public Works

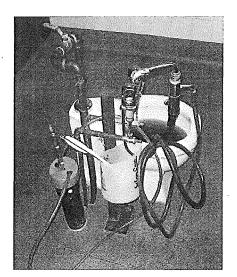
→ Community

→ Processes

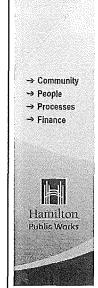
→ Finance

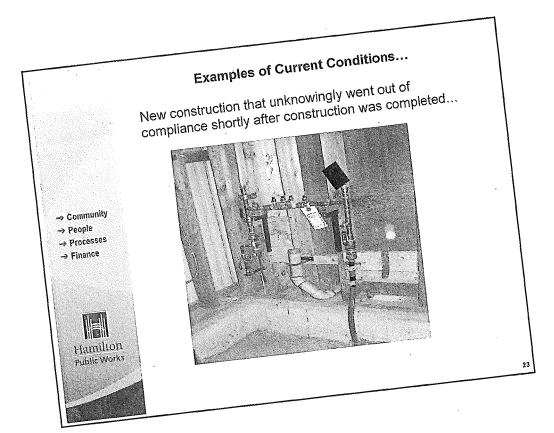
→ People

Examples of Current Conditions...

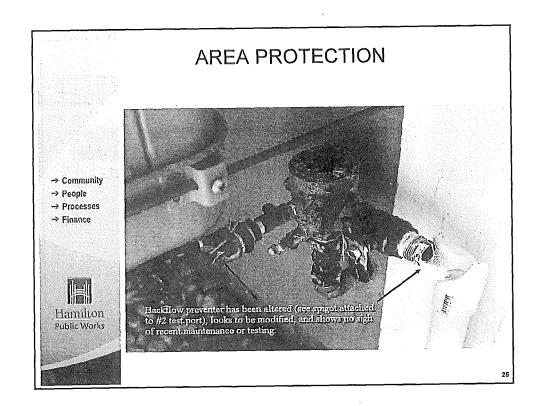


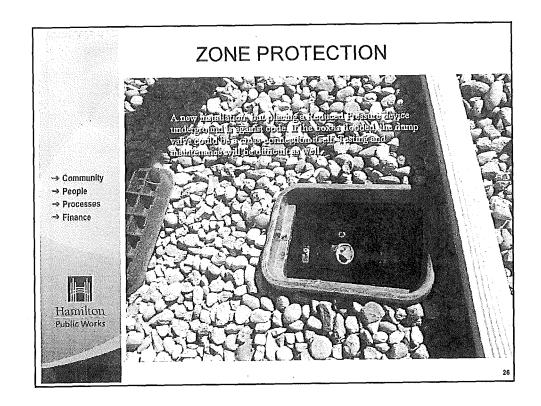
The following picture was taken from a property in Hamilton that was discovered through the self assessed survey for small diameter services.











Hamilton's program

- Hamilton's program is unique in the Province in that some property owners can assess their own property and save costs
- Communication and Outreach



→ Community → People → Processes

→ Finance

Environment & Stational Introductore

Erystemest & Sustantable Haras
 Parts
 Rec MeValley Project
 Central Feet
 Corporate Facilities Management
 Office of Energy Industries

Read Maintenance and Operations
 Traffic Engineering and Operations

- Traine Engineering and Operating
- Waster Strangerest
- Sours
- Control to
- Hamber Stateman Waster Festival
- Rappela State
- Control to
- Rappela State
- Control to Stateman Waster Festival
- Rappela Stateman
- Control to Stateman & Stateman
- Control to Stateman & Stateman
- Control to Stateman & Stateman
- Control to Stat

- Conservation & Education

- Drotting Water

- Programa
- Backflow Prevention Program

Sever Lateral Responses
 Four Vieter Pressurs
 Viette reper Abstract

+ Lead Fee Program

High Heenebele Contemplies
 Waler Meler Program
 Waler Water Use

Visc Water Use
 Rates
 Fatiscius Purking Program (IP)
 Rejibushvilay Munaquasad
 Public Works Deparament

- Everts et diktemves - Traceré

Transf
T

Your Elected Officials

Hot Topics

Eusiness & Industry Fourism & Visitor Info

Hamilton Public Library

Backflow Prevention Program

City of Hamilton Backflow Prevention Program Update:

The City of Hamilton delivers sele and clean drinking water to all homes and businesses. To futher ensure that the system is protected on May 12, 2010 Hamilton City Council passed a new By-law referred to as the Backflow Prevention By-law #10-100.

The Sackflow Prevention By-tax will affect all industrial, commercial, institutional properties and multi-residential properties 4 stories or higher.

All property owners will be required to submit a Cross Connection Survey or Self Assessment Survey to distermine the hazard level associated with their property.

All surveys are recurred by the completed and submitted to the City of Hamilton, 339 Westworth Street Hoth, no least than November 12, 2010.

Comprises dates for the installations of the backfow proveden devices will be based on the hazard level of your property, the hazard level is determined from the outcome of your surray, if if the hazard level is four property is high or severe your compliance date for the installation of your backflow prevention device will be no later than flowember 17, 2011.

For all other hazard levels your compliance date is May 12, 2012.
All backdow prevention devices will require an initial lest upon installation and annually thereafter.
The test results must be received by the CGy of Hamilton no later than
14 days after this test has been completed.

With the exception of the Self Assessment Suney all surveys, inctallation and testing to be done under the program must be carried out by a contractor that has been approved and is registered with the City under the program. Please refer to the Approved Contractore List.

The City will be mailing out letters to all property owners affected by this By-law to invite them to attend public meetings.

The program focuses on the isolation of private water systems from the City's water distriction system by means of "PREARSE ISOLATION" which referrs to the pre-metion of backform or the energies from water leads the City's water distriction system from an owner's building, instructive or property by the initialization of a wellable Backford Prevention Decka because on more property women's water senice into all the entitions of such building, sometion are property. Wat were when target are reported to give a property. Wat were when target are reported to give in a compliance?

Charles of the Special Science and a compliance?

The <u>Backflow Presention Owncas</u> page will give you an idea what type of protection your property may require in regards to the device selection for premise isolation or internal building point of use protection.

Still have questions? Visit our <u>FAO</u> page to find out more about backdow prevention or contact;

Water and Wastewater Customer Senice: (905) 643–4423



27

Eachdon Tace Measure



Baddha Freyerlan FAO

Contract Requirements for Registration

Accorded Contractors USE

n		ř
l	8	ľ

SELF ASSESSED CROSS CONNECTION SURVEY TO BE COMPLETED BY PROPERTY OWNERS

City of Hemilton Backflow Prevention Program 330 Wentworth Street North Hamilton, Ontario L&L 5W2

PW-WW-CS-F-013-004 - Rev #4

Hamilton

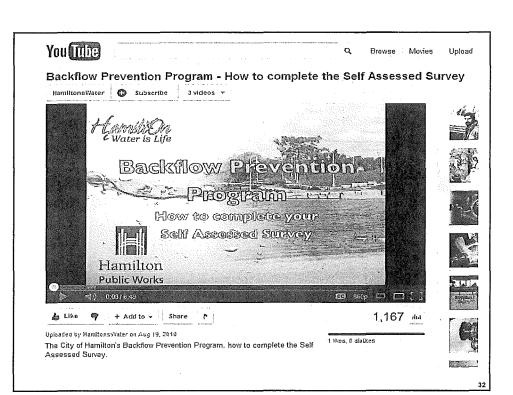
Address under the Sackflow Prevention By-law to submit a Self Assessed Cross Consideration and the Sackflow Prevention By-law to submit a Self Assessed Cross Consideration and the Sackflow Prevention By-law to submit a Self Assessed Cross Consideration and the Sackflow Prevention By-law to submit a Self Assessed Cross Consideration and the Sackflow Prevention By-law to submit a Self Assessed Cross Consideration and the Sackflow Prevention By-law to submit a Self Assessed Cross Consideration and the Sackflow Prevention By-law to submit a Self Assessed Cross Consideration and the Sackflow Prevention By-law to submit a Self Assessed Cross Consideration and the Self Assessed Cross Consid Date of Survey: (mm/dd/yy)_

Facility or Business Name:					
Facility or Business Address: Street No:		Street	Postal Code:		
2 0	ity:		Phone No:		
	ame:				
Address and Phone No: Street No:		Street	Postal Ceda:		
, с	ity:		Phone No:		
Contact Person if Different than On	ner:		Phone No.		
ROPERTY OWNER'S SIGNATURE:			DATE:		
If you fall under any of I	he listed types of pro	perties or facilities below, please check the box be	side that type of property or facility.		
Animal feed lot or animal s	tock yard:	Fish farm or fish halcheries .	. Plating shop		
Aquaculture farm:		Food processing plant	 Power generating facility 		
Aquarium (public)		Garbage transfer facility	Printing plant		
Asphalt plant		○ Hospital	Pulp and/or paper plant		
Beverage processing plant		O Laboratory	Recycling facility		
(includes distillery and b	revery)	C Laundry facility	Refinery, petroleum processing		
○ Blood cània		(commercial only not coin operated)	Research facility		
Campsite with RV hook-up	s or dump-stations	O Marina (pleasure boat)	Sewage dump station		
○ Carwash		Meat packing plant	Sewage treatment plant		
Chemical plant		Medical clinic (surgical)	Steel manufacturing plant		
Concrete plant		Milk processing plant	 Veterinary dinic 		
Oental surgery facility		Mining facility	○ Waste disposal plant		
O Dock and marine facility		Mortulary or morgue	○ Wastewater facility		
O Dry cleaning plant		Oil refinery	Wastewater pump station		
O Dye plant		Paint manufacturing plant			
Exhibition grounds		Patroleum processing or storage facility	Wastewater treatment plant Water filling station		
Film or photo processing fa	acility	O Pharmaceutical manufacturing facility	Water treatment plant		
(that uses chemicals)		Plastic manufacturing plant	Water treatment pump station		
if you HA	VE checked off any of	lease continue to fill out the remaining pages and the above properties or facility types, then you are not to fully comply with the Backflow Prevention By-law. Pr	submit all 3 pages to the above address, required to complete page.		

FW-WW-CS-F-013-004 - Rev #4 For Office use Only:TRN # Comments: Is this building or property required to comply at this lime. te C.C.C.S. Form Received: Your Usage For This Period Major Major Regarding Marcher Reacting Marcher Lines Indicate Marcher Lines Indicate Marcher Lines Indicate Marcher Lines Indicate Marcher Lines Marcher Lines Marcher Lines Marcher Lines Marcher Lines Marcher Lines Lines Marcher Lines Step 6 & 7 Example from Horizon Bill Copper listed in orange on the top of the ruler Step 8 Water Service Tape Measure This Ruler is Not To Scale Iron listed in white on the bottom of the ruler Directions for using the Water Service Tape Measure 1: Find your water service pipe where it enters your building/property 2: Hold 'TABS' tight against the water savice pipe 3: Wrap the measuring tape around the pipe 4: Line up "Tab Arrows" with the closest Copper or fron AlM arrow 5: Indicate this MM number and type of pipe above in Step 8 page 2

	PW-WW-CS-F-013-004 - Ray #4				
			If answered yes to any of		
	YES	NO	these questions and a		
Does the building or property use City water in any manufal if yes, please specify how it is used:	0	0	Backflow Device is present enter the device type from selection below		
Does the property use any hazardous or toxio materia's or o	themical that has a connection to the City water supply?	10	\circ		
Do any hot water boilers, steam boilers, heat exchangers ex		10			
If yes does any of this equipment use chemical additives ?	0	(0)			
Does your property have a lawn imigation system that uses	any type of chemical injection?	105	3	1	
Does your property have any type of water supply other tha		(3)	0		
Does your property have any cooling towers or chillers?		10	(3)		
Are there any solar heating systems on the property?		(3)	65		
is there any autopsy or mortuary equipment of any kind loca	Section strain propagate	13	25		
la there a Limban bond (commy washer) with a great City	aler supply connected to the washer located on your property?	13	25		
Do you have any type of automatic chlorinating/de-chlorinati		18	\sim		
	with a solenoid valve after the compressor (walk in couler, ac units)?	1 25	13		
Are there env industrial wasning mechines located on your	125	\sim			
Is there any type of cental or surgical equipment with a conf	1-25	2	 		
Do you have any type of food processing equipment on you if yes, please specify how it is used:	0	0			
Do you supply any type of dockaide facilities (water supply t	o any type of pleasure craft)?		0		
is there any type of photo processing equipment located on			\circ		
Do you have any type of water re-circulating system on your					
Do you use any type of degreasing equipment that is conne-		0			
is there a power washer with chemical additives on your pro-		\circ			
Do you use any type of automatic chemical dispensers?		0			
Do you have any type of carbage washing equipment/garba					
is there any commercial ice making equipment located on the		\circ	1		
Do you have any livestock equipment with a connection to y	\Box	\bigcirc			
Do you use any type of radiator flushing equipment?	$\overline{}$				
is your property equipped with any type of sewace purror th	-	\circ			
Do you have any type of wash tanks on your procenty that h		\sim			
Bo you use City water to supply any type of water hading el	0	2.5			
Does your property have any x-ray equipment?		C			
Device Selection for Property/Building Cross Connection	ns foundi			****	
DCAP- Dual check valve type with atmosphere port	DUC - Dual check valve type		RPDA- Reduced cressure detector assembly		
LFVB. Laboratory faucet typa vacuum breaker	LACV- Ested slam check valve	DCDA- Dou	ble check d	atactor assembly	
HCVB- Hose connection type vacuum breaker	AG- Alrgen				
AVB- Atmospherio type vacuum breaker	OGVA-Double check valve assembly PV8- Pressure than vacuum breaker				
RSCV- Resitent sozial check velve					
RP+ Reduced pressure principal type	N- Nena				

page 3

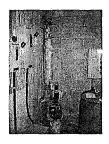


→ Community → People → Processes → Finance Hamilton Public Works

Unexpected Benefits

- To date it is estimated that the City has recovered approx \$140,000 in unaccounted for consumption
- Property owner became aware of potential water quality concern from a 12" emergency supply line and as a result is abandoning it







33



Questions



				•
				l
				f