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From: Alan Walker
Sent: Wednesday, August 01, 2012 2:49 PM
To: McHattie, Brian
Cc: Herechuk, Teresa; Osborne, Brenda
Subject: Resignation - CityHousing Hamilton Board

5.7

Brian,

The time has come where I must resign from the CityHousing Hamilton Board of Directors. It was a pleasure to serve with you as chairman for two terms. I have learned a great deal about government and corporate governance during my tenure. I wish you and all of CHH the best in your future endeavours. Unfortunately, I am now living almost full time in Montreal and physically attending the meetings has become quite difficult.

As I am departing, I offer the following constructive suggestions for improving CHH.

- 1) Look to offer a teleconference option for professionals who may not be able to physically attend all meetings. If not for the main board meetings, the sub committees should consider this option.
- 2) Stay the course on establishing CHH as a separate and independent organization from the City of Hamilton.
- 3) Increase the ratio of citizen representatives and possibly lower the councillor number. To accomplish this I encourage a protocol for working with the City Councillors to ensure they have a conduit to the board. Possibly one of the citizens could be elected to a councillor liaison position. This person would be selected for the board with this role in mind.
- 4) Improve the CHH web site. Its functionality was increased significantly, but it still lacks the flexibility of a modern web site framework. Also, consider implementing Google Business Apps. The service is incredibly low in cost and offers both email and document management services. It is also capable of integrating with the web site to collect detailed analytics that describe the traffic to the site.
- 5) Consider offering a stipend to board members to cover basic costs, maybe \$500 / year. In the first term parking stickers were offered and appreciated. Since they were retracted, it felt uncomfortable to pay the City for parking while volunteering to help the city.

I am very interested to hear about the progress with the new software implementation and the changes to the corporate relationship with the City of Hamilton. I will remain available if you or any other board member wishes to consult with me on technical matters.

Respectfully,

Alan Walker