

Item # 72

# Hamilton

Food Safety Inspection  
Disclosure Audits  
September 17, 2012

## Purpose

- Food Safety Program Overview
- Inspection Standards
- Data Management
- Food Safety Disclosure Audits



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## Food Safety Program Overview

- Food Premises Inspections
- Special Event Inspections
- Investigate food safety complaints
- Outbreak Investigations
- Food Recalls
- Mandatory Food Handler Certification By-Law 07-745
- Food Safety Education



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## Ontario Public Health Standards Food Safety

- 782 High Risk 3x per year
- 1050 Medium Risk 2x per year
- 1023 Low Risk 1x per year

Over 7000 Inspections in 2011

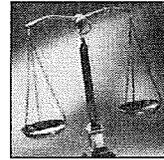


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## Inspection Program Policy Standards

1. Non-Critical Violations
2. Critical Violations
3. Charges (Provincial Offence Notice)
4. Closure of Premises



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## 1. Non-Critical Violations

Unless extreme, do not pose a  
direct and significant risk of food  
borne illness

- Operator given until next inspection  
to correct



i.e. Lack of refrigerator thermometer

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## 2. Critical Violations

Pose significant risk of food borne illness.

- Operator given 48 hrs to correct (some exceptions may apply)
- Short term corrective measures in place



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i.e. Food held above 4 Celsius

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## 3. Charges

Charges are laid when:

- Violations cited on a prior inspection are observed on subsequent inspection (Repeat violations)
- Failure to meet work schedule set by PHI
- Flagrant/excessive violation of obvious critical food safety issue



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## 4. Closure of Premises

- Consult with a Manager to conduct a Risk Assessment:
  - Major malfunction of hot/cold holding
  - Lack of running potable water
  - Housekeeping, sanitation or pest issues so extreme that pose a risk to safe food handling



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## Data Management

- Inspection recorded electronically in Hedgehog© Environmental Systems
- Track productivity and satisfy provincial reporting requirements
- Electronic data feeds food safety disclosure system



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**Hedgehog**

Environmental Systems

# Food Safety Disclosure

Food Safety inspection results disclosed to the public in 2 ways:

1. Certificate of Inspection – “Green Card”
2. Electronically - Food Safety Zone Website

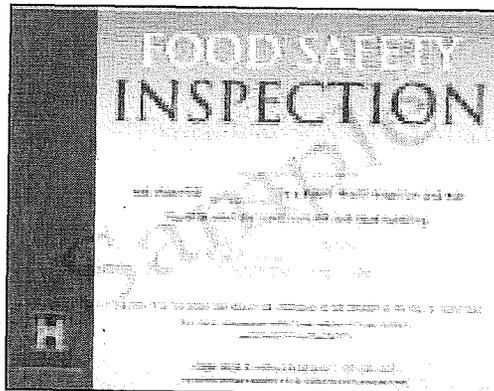


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## 1. Certificate of Inspection – “Green Card”

- Displayed at the entrance to a food premises.



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## 2. Electronically - Food Safety Zone Website

- Website designed to provide the public with food safety inspection results



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## Inspection Disclosure Audits

1. Enforcement Action Audit
2. Inspection Report Audit
3. Productivity Audit
4. Non-Compliant Premises Audit



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## 1. Enforcement Action Audit

- **Intent:** To screen for errors in enforcement data being transferred to *Food Safety Zone (FSZ)*
- **Frequency:** Twice weekly



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## 2. Inspection Report Audit

- **Intent:** To monitor completion of inspection reports in accordance with program policy standards; to screen for errors in transfer of data to *FSZ*.
- **Frequency:** Monthly

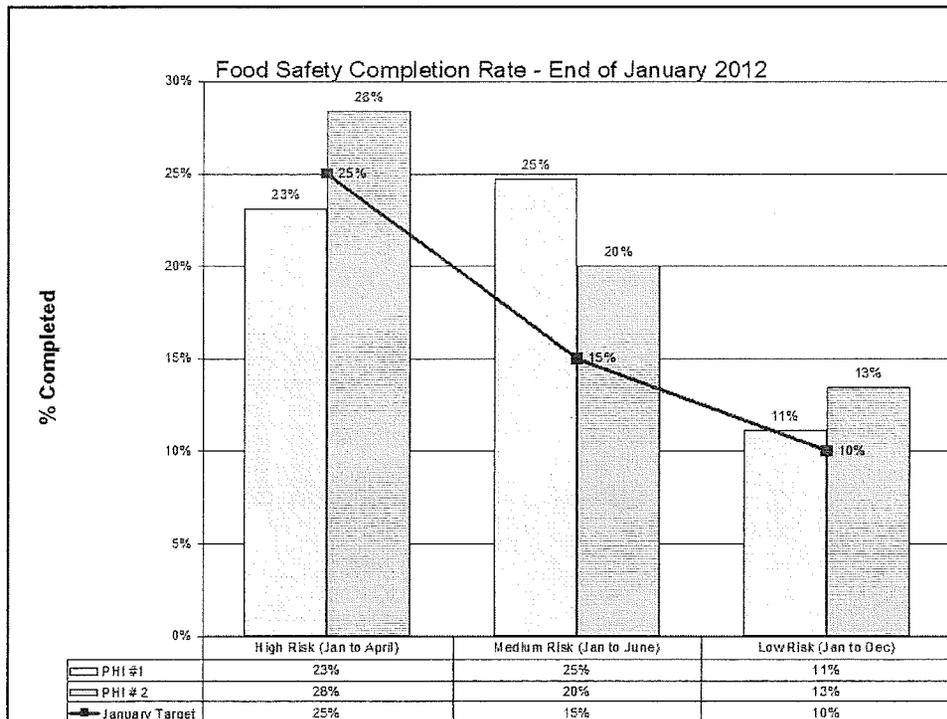


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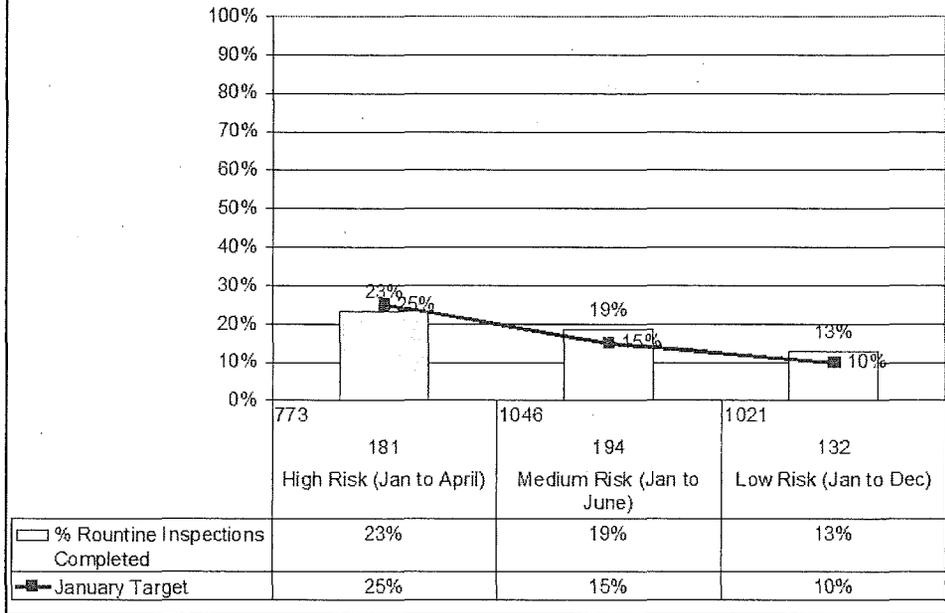
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### 3. Productivity Audit

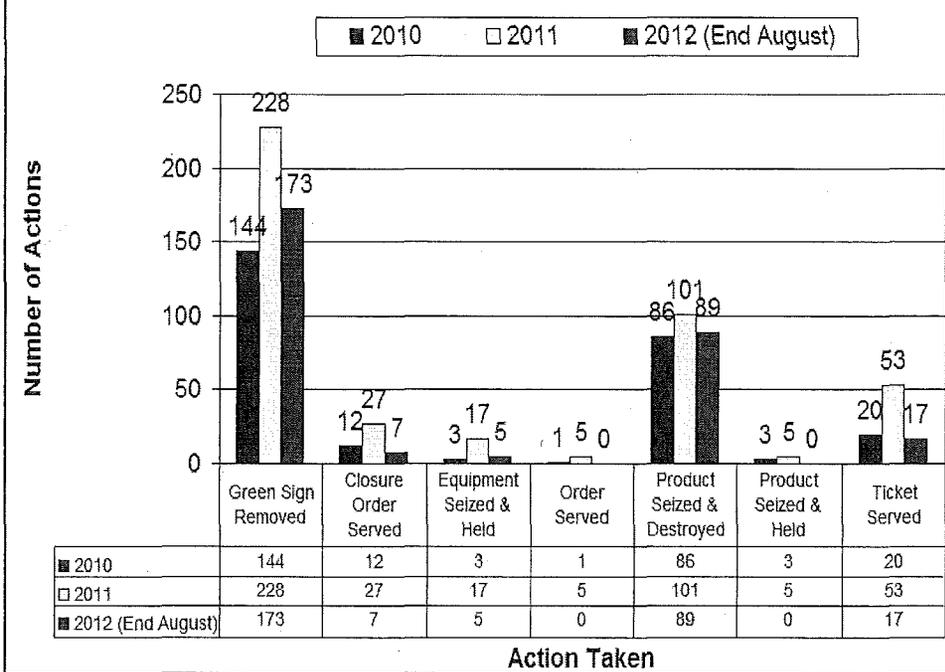
- **Intent:** Monitor productivity and completion rate for assigned work of PHI's
- **Frequency:** Monthly



### Food Safety Completion Rate - End of January 2012



### Annual Food Safety Enforcement Actions from 2010 to 2012



## 4. Non-Compliant Premises Audit

- **Intent:** To identify premises which may have habitual non-compliance issues requiring enhanced enforcement action
- **Frequency:** At the end of each risk category inspection cycle.



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## Internal Audit Services

### Audit of Food Safety Program in 2010:

- 12 Observations made of existing system
- Recommendations for strengthening
- Management Action Plan



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## Internal Audit Services

follow-up January 2012

Two remaining action items are in progress:

- Complaints data via eHealth initiative (P&BI)
- Innovative work arrangements via Accommodation Review



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Thank you for your time.

# Questions?



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