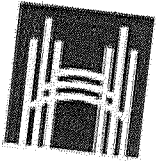
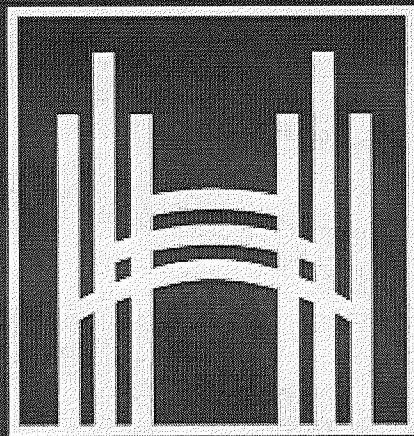


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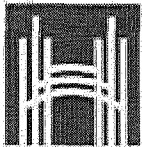
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**Social Navigation  
An Integrated Service  
Delivery Model**

# Social Navigator

## THE CONCEPT

- **Mental illness and addictions lead to high police contact**
- **Helping connecting those persons to assistance is more effective than incarceration**
- **Initial project - Hamilton Police Service ACTION TEAM**
- **Sought to enhance it with a focused & specialized connector**
- **Neighbourhood Development Strategies, Paul Johnson facilitates**
- **Hamilton Paramedic Service and CREMS = natural partner to pilot a "Social Navigator" to steer around the 'system'**



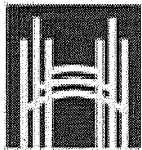
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# Social Navigator

## Phase 1 PARTNERSHIPS

Summer 2011

- **Neighbourhood Development Strategies**
- **Hamilton Police Service**
- **Hamilton Paramedic Service**
  
- **Alignment to Strategic Objectives & Vision**
  - **Growing Economy & Healthy Community**
  - **Best Place to Raise a Child**

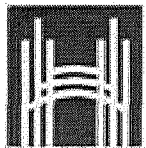


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# Social Navigator

## Phase 1 PARTNERSHIPS Summer 2011

- **What did we achieve?**
- **What would the clients say remained to be done?**



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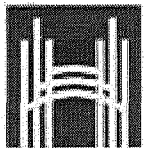
# Social Navigator

**Pilot Project Phase 2**

**June 2012 to April 2013**

**EXPANDED COLLABORATIVE PARTNERSHIPS**

- **Neighbourhood Development Strategies**
- **Hamilton Police Service**
- **Hamilton Paramedic Service**
  
- **More Recent Partners**
  - **Community Services**
  - **Public Health**
  - **Urban Renewal**



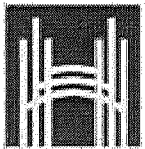
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# Social Navigator

**Pilot Project Phase 2  
June 2012 to April 2013  
EXPANDED PARTNERS**

- **What do we expect to achieve?**
- **What will be left to do or decide?**



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# Social Navigator

**Sustainability**

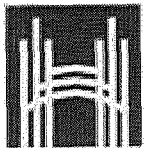
**Human Service Planning**

**Strategic Plan**

**Service Delivery Review**

**Who is on the team**

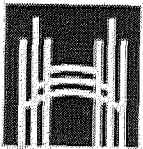
**What is the funding source?**



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# Questions?



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