



**GENERAL ISSUES COMMITTEE
MINUTES 12-030
9:30 a.m.
Thursday, October 18, 2012
Council Chambers
Hamilton City Hall
71 Main Street West**

Present: Mayor R. Bratina
Deputy Mayor B. McHattie (Chair)
Councillors C. Collins, S. Duvall, J. Farr, L. Ferguson,
T. Jackson, B. Johnson, S. Merulla, B. Morelli,
M. Pearson, R. Powers

Absent with Regrets: Councillors B. Clark, R. Pasuta – Personal
Councillor J. Partridge – Vacation
Councillor T. Whitehead – Illness

FOR THE INFORMATION OF COMMITTEE:

(a) CHANGES TO THE AGENDA (Item 1)

The Clerk reported that there were no changes to the agenda.

(Collins/Powers)

That the agenda for the October 18, 2012 General Issues Committee be approved, as presented. **CARRIED**

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) STAFF PRESENTATIONS (Item 3)

(i) Service Delivery Review – Service Profile Summary (Item 3.1)

With the assistance of a power point presentation, Chris Murray, City Manager, provided introductory remarks and outlined the morning's proceedings, including background information, lessons learned, Service Delivery Review content and next steps.

Mr. Murray acknowledged and thanked the members of the Service Delivery Review Team for all of their efforts, and recognized the assistance of all the staff who participated in compiling the information required for the Service Delivery Review, and the significant amount of work involved over a relatively short period of time.

Each member of the Senior Management Team spoke to lessons learned over the duration of gathering the required information.

Rob Rossini continued with the presentation to outline the contents of the Service Delivery Review binder, and how to interpret the various sections contained within each Program and Service Profile.

In terms of next steps, Mr. Murray advised that the Committee will be presented with a summary of profiles and the top 30 opportunities.

(Ferguson/Jackson)

That the presentation by the City Manager and General Manager of Corporate Services respecting the Service Delivery Review – Service Profile Summary, be received. **CARRIED**

(ii) Request for Additional Information respecting Lump-sum Payments (New Business – No Copy)

(Jackson/Johnson)

That during presentations respecting the Service Delivery Review, staff be directed to provide/include financial information which reflects lump sum payments to:

- (a) Boards and Agencies which are not included as part of the Service Delivery Review;
- (b) the Hamilton Police Service, Hamilton Public Library, Conservation Authorities, HECFI;

and other organizations/agencies that receive financial support from the City. **CARRIED**

(iii) Notice of Motion (New Business – No Copy)

Councillor S. Merulla put forward the following Notice of Motion:

Departmental Savings

That staff be directed to investigate a method of providing corporate-wide incentives that correlate to savings in Departments.

(d) **ADJOURNMENT (Item 4)**

(Pearson/Ferguson)

That, there being no further business, the General Issues Committee be adjourned at 12:30 p.m. **CARRIED**

Respectfully submitted

Deputy Mayor B. McHattie, Chair
General Issues Committee

Carolyn Biggs
Legislative Co-ordinator
Office of the City Clerk