



GENERAL ISSUES COMMITTEE

MINUTES 12-030(a)

9:30 a.m.

Monday, October 29, 2012

Council Chambers

Hamilton City Hall

71 Main Street West

Present: Mayor R. Bratina
Deputy Mayor B. McHattie (Chair)
Councillors C. Collins, B. Clark, S. Duvall, J. Farr,
L. Ferguson, T. Jackson, S. Merulla, B. Morelli, J. Partridge,
R. Pasuta, M. Pearson, R. Powers and T. Whitehead

Absent with Regrets: Councillor Johnson

FOR THE INFORMATION OF COMMITTEE:

(a) CHANGES TO THE AGENDA (Item 1)

(Farr/Collins)

That the agenda for the October 29, 2012 General Issues Committee be approved, as presented. **CARRIED**

(b) DECLARATIONS OF INTEREST (Item 2)

There were no declarations of interest.

(c) PREVIOUS MINUTES (Item 3.1)

(Partridge/Ferguson)

That the Minutes of the October 18, 2012 meeting of the General Issues Committee – Service Delivery Review, be approved as presented. **CARRIED**

(d) STAFF PRESENTATIONS (Item 4)

(i) Corporate Service Delivery Review – Opportunities for Service Improvement (CM11009b/FCS11056b) (Item 3.1)

Chris Murray, City Manager, provided introductory remarks and introduced the presenters, Jim Alexander, Brian Bourns and Bruce Peever, from KPMG.

The presenters from KPMG provided an overview of the top opportunities for service improvement with the aid of a PowerPoint presentation. A copy of the presentation has been included in the public record.

(Clark/Ferguson)

That the presentations respecting the Corporate Service Delivery Review – Opportunities for Service Improvement (CM11009b/FCS11056b), be received. **CARRIED**

Chris Murray, City Manager, indicated that staff will be working with the Councillors to answer questions on the information provided on opportunities for service improvement.

(Whitehead/Jackson)

That Information Report CM11009b/FCS11056b, Corporate Service Delivery Review – Opportunities for Service Improvement, be received. **CARRIED**

(e) ADJOURNMENT (Item 5)

(Pearson/Partridge)

That, there being no further business, the General Issues Committee adjourned at 11:12 a.m.

Respectfully submitted,

Councillor B. McHattie
Chair, General Issues Committee

Vanessa Robicheau
Legislative Coordinator
Office of the City Clerk