



## HAMILTON POLICE SERVICES BOARD

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### Board Members

Bob Bratina, Chair  
Nancy DiGregorio  
Lloyd Ferguson  
Walt Juchniewicz  
Madeleine Levy  
Bernie Morelli  
Irene Stayshyn

Lois Morin, Administrator

August 27, 2013

City of Hamilton  
71 Main Street West  
Hamilton, ON  
L8P 4Y5

Mayor and Members of Council:

**Re: Hamilton Police Service Monthly Reports (PSB 13-070 & PSB 13-079)**

Attached for your information and attention, please find copies of the Hamilton Police Service Monthly Reports. These reports highlight the following:

- **From A Grateful Citizen**
- **Hamilton Police Get Appy with Road Safety and Goes Mobile with New App**
- **Support our Troops**
- **Sirens for Life**
- **Pro Action Cops & Kids 2013 Heroes Program**
- **Social Navigator Project: A Wrap-Around Social Service Solution**

If you any questions or concerns that may arise from the reports please do not hesitate to contact me at the number below.

Sincerely,

Lois Morin, Administrator  
Hamilton Police Services Board

Attachments (2)

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**HAMILTON POLICE SERVICES BOARD**

**- RECOMMENDATION -**

**DATE:** 2013 June 17  
**REPORT TO:** Chair and Members  
Hamilton Police Services Board  
**FROM:** Glenn De Caire  
Chief of Police  
**SUBJECT:** *Hamilton Police Service Monthly Report*  
(PSB 13-070)

**RECOMMENDATION:**

That the Board direct the Administrator of the Board to refer this report, in its entirety, to the City of Hamilton, for information.



Glenn De Caire  
Chief of Police

**FINANCIAL / STAFFING / LEGAL IMPLICATIONS:**

**FINANCIAL –** n/a

**STAFFING –** n/a

**LEGAL –** n/a

**BACKGROUND:**

**From a Grateful Citizen**

Here is what a grateful citizen sent to the Hamilton Police Service:

*"On May 7, I parked my car on King Street, in front of Jackson Square, put money in the parking meter, and then went into the bank.*

*When I came out, two officers on bike patrol were standing next to my vehicle. The officers asked if this was my car and had I lost something.*

*Apparently a money clip with \$500.00 had fallen out of my briefcase and was lying just off the curb. A lady approached the officers and gave it to them who in turn returned it to me.*

*I just wanted to let the people at Headquarters know the great job your people are doing out there."*

**Hamilton Police get Appy with Road Safety and Goes Mobile with New App**

On May 17, 2013, Hamilton Police launched its free mobile road safety informational app.

The app can be easily downloaded and accessed by scanning the dedicated QR code or mobile URL. Mobile users will be automatically prompted to save the app on their mobile device home screen. The information includes:

- Traffic Safety: collision reporting; demerit points, safe cycling
- Distracted Driving
- Impaired Driving
- Aggressive Driving
- Feedback
- Access to Hamilton Police Social media feeds: Twitter; Facebook; YouTube



or enter the following link on your touch phone or tablet:

<http://hamiltonpolice.myweeverapp.com>

This is the first phase of the app. Hamilton Police have been handing out the QR Codes during RIDE lanes. So far, there have been over 600 downloads of the app. The feedback tab in the app allows users to provide input for future direction and features.

In 2012, in the city of Hamilton, there were 8,800 vehicle collisions; over 1,400 resulted in injuries and there were 18 fatal collisions. Hamilton Police issued 69,197 traffic tickets; made 348 impaired driving arrests and pulled over 228,000 vehicles in its RIDE lanes.

### **Support our Troops**

The Hamilton Police Service marked the beginning of "Support Our Troops" month at a kick-off ceremony on June 5, 2013 at Central Police Station.

Local military representatives were joined by Hamilton Mayor Bob Bratina, Hamilton Police Services Board Chair Nancy DiGregorio, and Police Chief Glenn De Caire at the ceremony.

Several members of Hamilton Police who are currently in the military reserves were also on hand in their military uniforms. In addition to their demanding police duties, these members devote countless hours to their military units in their off-time. There are 16 members of the Military Reserve Force presently serving with the Hamilton Police.

To mark the 125<sup>th</sup> anniversary of the Royal Hamilton Light Infantry, it was announced that reflective of what the RHLI has meant to the community and Canada, the newest edition to the Hamilton Police Mounted Unit is named Riley.

The event also included a fundraising barbecue. Proceeds were directed to the Canadian Military Family Resource Centre, which is in London, Ontario.

"We can look at policing as the front line of internal Canadian safety, while the military of course is the ultimate guarantor of the security of Canada," said Chief De Caire.

The Canadian Forces Ensign will fly at our three police stations, as our tribute to our members who give twice to our communities – as members of our Service and as members of Canada's military. This ensign will fly at all our stations in June every year as a tribute to the Canadian Forces – we are partners in our mission to provide security to our people.

GD/C. Martin

**HAMILTON POLICE SERVICES BOARD**  
**- RECOMMENDATION -**

**DATE:** 2013 July 15  
**REPORT TO:** Chair and Members  
Hamilton Police Services Board  
**FROM:** Glenn De Caire  
Chief of Police  
**SUBJECT:** *Hamilton Police Service Monthly Report*  
(PSB 13-079)

**RECOMMENDATION:**

That the Board direct the Administrator of the Board to refer this report, in its entirety, to the City of Hamilton, for information.



Glenn De Caire  
Chief of Police

**FINANCIAL / STAFFING / LEGAL IMPLICATIONS:**

**FINANCIAL** – n/a

**STAFFING** – n/a

**LEGAL** – n/a

## **BACKGROUND:**

### **Sirens for Life**

To meet the need of hospital patients across the country during July and August, Canadian Blood Services forecasts it will need to collect blood from 150,000 Canadians, including blood from over 4,500 Hamilton residents.

"The need for blood doesn't take a summer vacation, and paramedics, fire and police workers may know this more than most. That's one of the reasons these first responders are rallying together and rolling up their sleeves," says Denise Saulnier, Community Development Coordinator at Canadian Blood Services. "They are on the front-line every day and know lives can change in an instant. Anyone can need blood at any time. It can take 50 blood donors to save someone who has been in a car accident."

Hamilton Police Service members are taking up this challenge along with their fire and paramedic colleagues and encourage all citizens to donate blood.

Donating blood only takes about an hour and we need people to rally together to help patients in need. To book an appointment: [www.blood.ca](http://www.blood.ca) or 1 888 2 DONATE (1 888 236 6283).

### **ProAction Cops & Kids 2013 Heroes Program**

Each Tuesday evening in the month of May, ten boys ages 8-13 attended the "Hero's Program" to socialize with male Officers. Hamilton Police members Phil Fleming, Richard Wouters, Dave Pidgeon, Terence Cahill, James Simpson and Dave Dunbar along with Susan Double from Victim Services and Child/Youth Worker Jody from Interval House participated in the four-week program helping male youth foster positive relationships with Officers and male role models. The program was first run in 2011 and we once again partnered with the women's shelter, Interval House of Hamilton, to select youth who have witnessed domestic violence providing an opportunity to break down barriers between the youth and Police, while enjoying a fun activity-filled environment. The "Heroes" participated in a board game night, dodge ball tourney, bowling and rock climbing while enjoying dinner together each week. The boys completed evaluations at the end of the program and the same comment appeared on each evaluation – "wish it was longer!"

### **Social Navigator Project: A Wrap-Around Social Service Solution**

She called police 15 times in nine weeks – she threatened suicide six times and made false allegations about being assaulted. She hangs around in our downtown, exhibits

what's called disruptive behaviour and had been banned from the downtown mall but kept returning.

She has consumed 50 hours of time from two of our police officers. And obviously, our response wasn't working. Let's call her Ann, not her real name.

We have another client, Ray, again not his real name. He is on our system for over 70 incidents since 2006. He is a drug addict and panhandles downtown to pay for his addiction. He is very aggressive and can be violent.

Ann and Ray: being disruptive, consuming services and not improving.

Every urban centre has Anns and Rays and many, many more. But whose issue is it? Police? Emergency Services? Social Services? I think you'll agree that in some way, it's yes to all of these.

If someone is in distress, how do we not respond? If someone is being disruptive and store merchants and office managers are calling to have the person removed, how do we not respond?

We have to give tickets. They will not pay them. We charge them criminally, knowing that they will not show up for their court date. If we have to call in Hamilton Paramedic Service to take them to hospital, we know we will do it again once they are released from hospital, sometimes within the same 12-hour patrol shift. This is neither effective nor sustainable.

We have an issue here in Hamilton and I would like to respectfully submit, this same issue is in every urban centre, in Canada. Hamilton Police, in partnership with the City of Hamilton's Neighbourhood Development Strategies, Urban Renewal Section of Economic Development and Hamilton Paramedic Service has done something about it. We have been working on a solution here in Hamilton. It's our Social Navigator Project (SNP), part of our anti-violence ACTION strategy. The results? Improved outcomes and better use of resources.

The Social Navigator is a full-time paramedic. He works very closely with ACTION officers. Each day the Social Navigator interacts with ACTION officers regarding repeat offenders, like Ann and Ray that they encounter in their deployment zones. The Navigator will then work with a variety of different social agencies to help provide the appropriate care to best serve the clients' needs. Ann was re-connected with her case worker and Ray with addictions counseling.

SNP is also being supported by the court system, with some repeat offenders being mandated to participate as part of their release conditions.

The City of Hamilton continually evaluates the SNP for impact and effectiveness. As of February 2013, 81 individuals have been navigated. Forty-three of these individuals have been out of the program for over six months. A comparison was done looking at their behaviour six months prior and six months post their involvement with the Social Navigator.

In the area of arrests and charges, there were 63 offences prior to being navigated and 29 post navigation. In the six months before becoming involved in the program there were 103 mental health calls, often leading to individuals being transported to hospital for assessment. This number was reduced to only eight in the six months following.

Eight of the successfully navigated clients were classified as aggressive panhandlers. This means they have at least five aggressive panhandling charges prior to becoming part of the program. Before SNP involvement these individuals were issued a ticket on average of one for every nine days. On completion of the program this ratio increased to one ticket every 76 days.

The Social Navigator Project is a made-in-Hamilton solution that is re-connecting people, like Ann and Ray who are in need with the services and support they require. This wrap-around social service solution is positively impacting people's lives and our community and best using challenging resources.

GD/C. Martin